



Agile e6.0.1

Installation Manual for Agile e6.0.1 on Windows
Server

Copyrights and Trademarks

Copyright © 1992-2005 Agile Software Corporation. All rights reserved.

You shall not create any derivative works of this publication nor shall any part of this publication be copied, reproduced, distributed, published, licensed, sold, stored in a retrieval system or transmitted in any form or by any means: electronic, mechanical, photocopying, or otherwise, without the prior written consent of Agile Software Corporation, 6373 San Ignacio Avenue, San Jose, California 95119-1200 U.S.A.; Telephone 408.284.4000, Facsimile 408.284.4002, or <<http://www.agile.com/>>.

The material in this document is for information only and is subject to change without notice. While reasonable efforts have been made in the preparation of this document to ensure its accuracy, Agile Software Corporation assumes no liability resulting from errors or omissions in this document or from the use of the information contained herein. Agile Software Corporation reserves the right to make changes in the product design without reservation and without notification to its users.

Agile e6 is a registered trademark. All other brands or product names are trademarks or registered trademarks of their respective holders.

Java and Solaris are registered trademarks of Sun Corporation.

Microsoft, Microsoft Windows, Microsoft Word, Microsoft Excel, Internet Explorer and SQL Server are registered trademarks of Microsoft Corporation.

Oracle and Oracle10g are registered trademarks of Oracle Corporation.

NOTICE OF RESTRICTED RIGHTS:

The Software is a “commercial item,” as that term is defined at 48 C.F.R. 2.101 (OCT 1995), consisting of “commercial computer software” and “commercial computer software documentation” as such terms are used in 48 C.F.R. 12.212 (SEPT 1995) and when provided to the U. S. Government, is provided (a) for acquisition by or on behalf of civilian agencies, consistent with the policy set forth in 48 C.F.R. 12.212; or (b) for acquisition by or on behalf of units of the Department of Defense, consistent with the policies set forth in 48 C.F.R. 227.7202-1 (JUN 1995) and 227.7202-4 (JUN 1995).

November 14, 2005

CONTENTS

Chapter 1 Introduction	1
Where to Go for More Information	1
Chapter 2 Preparing the Installation	2
Hardware and Software Requirements	2
Setting the Prerequisites	3
Parallel Installation of Agile e5.1 and Agile e6 Clients	3
Chapter 3 Setting up Licensing	4
Obtaining Licenses	4
Installing the License Software	4
Inserting License Keys	10
Updating the Product List for the installed License Software	11
Chapter 4 Installing Agile e6	12
Upgrading from the e6.0 Installation	12
Starting the Installation	12
Silent Oracle installation	23
Changing the Default Passwords	24
Administrating Environments and Services	25
About the Modify, Repair, and Remove Options	25
Repairing Your Installation	25
Uninstalling Agile e6	26

Chapter 1

Introduction

This guide describes how to install Agile e6 for Oracle 10g (10.1.0.4) running under Microsoft Windows 2003 Enterprise Edition.

Note: Windows operating system versions, other than Windows 2003 Enterprise Edition, are currently not supported.

Where to Go for More Information

The instructions in this guide assume that you will perform the Agile e6 installation followed by the Oracle 10g installation. If you plan to use Agile e6 with an existing Oracle 10g installation, refer to the document *Administration Manual for Agile e6.0.1* (PLM601_Admin.pdf) for instructions on setting up the Agile e6 environment to work with your existing Oracle databases.

For complete information on installation prerequisites, including required operating system maintenance-level fixes and system patch levels, refer to the document *Prerequisites Guide includes the pre-installation Checklist* (PLM601_Inst_Reqs.pdf).

For information on database preparation and requirements, refer to the document *Installation Manual for Oracle 10g for Agile e6.0.1 on Windows* (PLM601_10g_Win.pdf).

Chapter 2

Preparing the Installation

This chapter provides an overview of the hardware and software required to install and run Agile e6 with Oracle 10g, as well as instructions to set the installation prerequisites.

Before installing Agile e6, do the following:

- Review the hardware and software requirements for your platform.
- Set the necessary installation prerequisites.
- Follow the instructions in the next chapter to set up licensing.

Hardware and Software Requirements

This section describes the minimal hardware and software requirements for performing an initial installation of Agile e6 in a test environment. For complete information on the requirements for a production environment, refer to *Prerequisites Guide includes the pre-installation Checklist* (PLM601_Inst_Reqs.pdf).

To install and run Agile e6, you need the following minimum requirements:

- Intel Pentium 1GHz equivalent, running Microsoft Windows 2003 Enterprise Edition with Service Pack 1 or higher
- Oracle 10g (10.1.0.4) – Installation DVD included in Agile e6 kit
- Memory:
 - Agile e6 Server: 512 MB, plus additional 50 MB RAM per concurrent user
 - Database server: 6 MB RAM per connected user, plus 400 MB RAM for database services
- Swap space: Three times the amount of RAM
- Disk space for the installation:
 - Agile e6: 400 MB
 - Oracle 10g Server (silent installation): 1000 MB
 - Oracle 10g Client (silent installation): 400 MB
- Disk space for Oracle tablespaces (test) during installation, with auto-extend on:

Table	Min Space (in MB)	Max Space (in MB)
system, temp, undo, sysauxs, user, tools	1500	6000
edb	100	1950
edb_idx	100	1950
edb_lob	5	1950

edb_tmp	5	1950
edb_tmpidx	5	1950

- ❑ One of the following web browsers (to run the Web Client):
 - Internet Explorer 6.0 with Service Pack 1
 - Mozilla 1.7.x
- ❑ Additional Software
 - Java 2 Runtime Environment in the Version 1.4.2 (which will be automatically installed during the installation if it is not installed yet).
 - Windows .NET Framework version 1.1 (for the Office Suite of the Windows Client)

Setting the Prerequisites

Before you start the Agile e6 installation, complete the following steps to set the necessary prerequisites:

1. Set the environment variable TEMP to a temporary directory, using System in the Windows Control Panel.
2. The environment variable JAVA_HOME needs to be set to the path where the Java Runtime Environment is installed.

Note: This can be done during the installation of the Agile e6 software.

3. If you intend to use the Agile e6 file management system (FMS), verify that the disk drives on which the FMS directories will reside use the NTFS file system.

To determine whether a disk drive uses the NTFS file system, check the General tab on the drive properties sheet. If the *File system* property is not set to NTFS for your drives, consult your system administrator for assistance to reformat them.

Administrators and the Agile e6 user *edbserv* (which is created during the installation) will require full access rights to the FMS directories.

4. If you intend to use the Agile e6 Office Suite, verify that the .NET Framework version 1.1 is installed.

You can get it via the Windows Update, where you maybe need to select Custom Install instead of Express Install after opening the Windows Update Webpage.

Parallel Installation of Agile e5.1 and Agile e6 Clients

To install Agile e5.1 and Agile e6 client parallel on the same machine, it is required to use separate client settings (profiles) for each version. Before installing the Agile e6 client, copy or rename the settings *_Default* and *_Large*, because the later installation will change these settings. This can be done using the Agile e5.1 (or e6) client setup dialog. After the parallel installation each client version must be started using the corresponding settings.

Note: The OfficeSuite feature of Agile e5.1 and Agile e6 cannot be installed parallel on the same machine.

Chapter 3

Setting up Licensing

To allow users access to PLM functionality, Agile e6 requires valid licenses. This section describes how to install the license software and insert the required license keys prior to installing Agile e6.

Obtaining Licenses

Agile e6 uses FELICS, a license management tool, to handle licenses. To obtain licenses you will need to provide the Host ID of the system on which the FELICS License Server will run.

1. To determine the Host ID, run the `uchostid.exe` program, which is distributed on the Agile e6 DVD under the following directory:

```
\licemgr\windows
```

2. Mail the `hostid` to: vi@agile.com to get the licenses for your installation.

The FELICS License Software has three components:

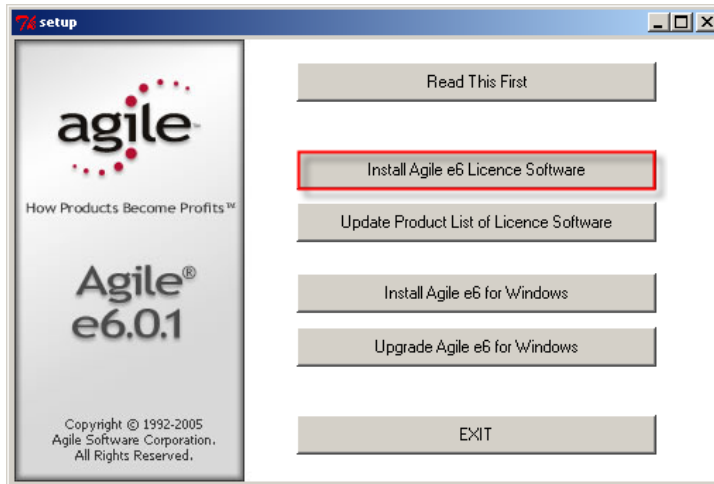
- ❑ The FELICS License Server, which hosts the licenses for Agile e6. You can install the FELICS License Server on any system accessible by the Agile e6 server. It is advantageous to install it on the database machine.
- ❑ The FELICS Agent, which communicates with the FELICS and Agile e6 servers to check the validity of licenses for the Agile e6 clients. The FELICS Agent must be installed on the same machine as the Agile e6 server and FileServer.
- ❑ The FELICS Tools, which are utilities for importing and managing license keys. The FELICS Tools should typically be installed on the same machine as the FELICS License Server and on the administrators PC.

Installing the License Software

To install the FELICS software components complete the following steps:

1. Insert the Agile e6 Installation DVD.

If the autostart feature is enabled on the machine, the Agile e6 main setup window opens automatically.

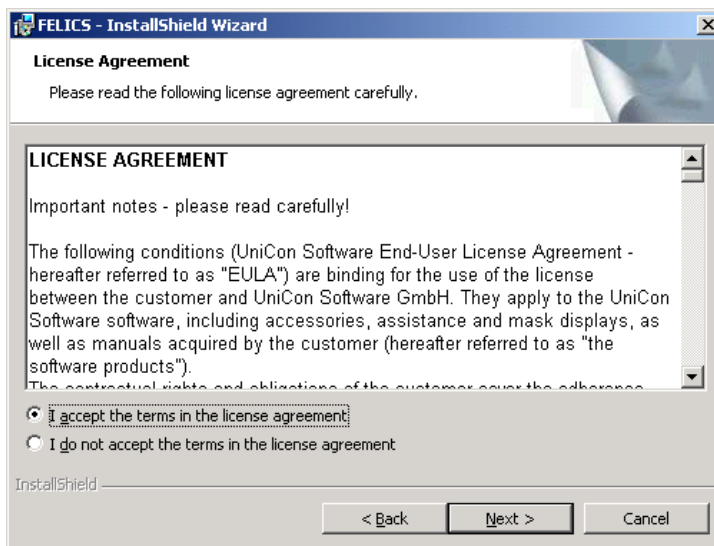


If the CD/DVD autostart feature is not enabled, open the window manually by double-clicking the file **setup.bat** in the root directory of the DVD.

Note: For the latest information on the Agile e6 installation, click Read This First.

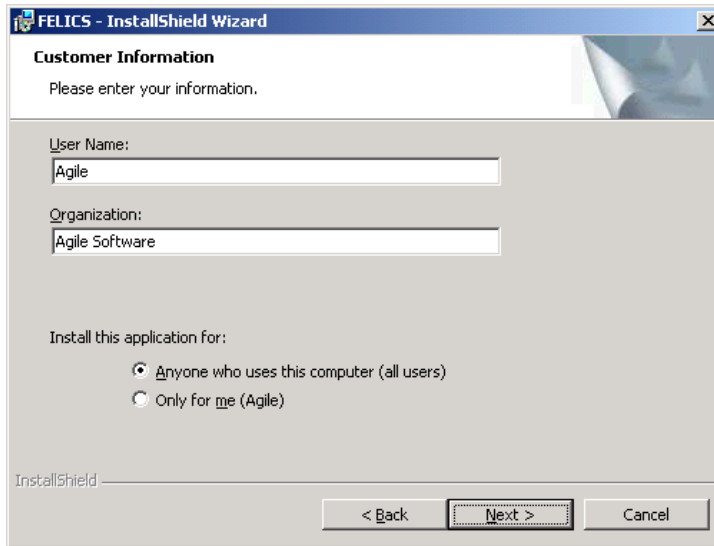
2. Click **Install Agile e6 License Software**, and select your preferred language in the Language Options dialogue box.

The License Agreement window opens.



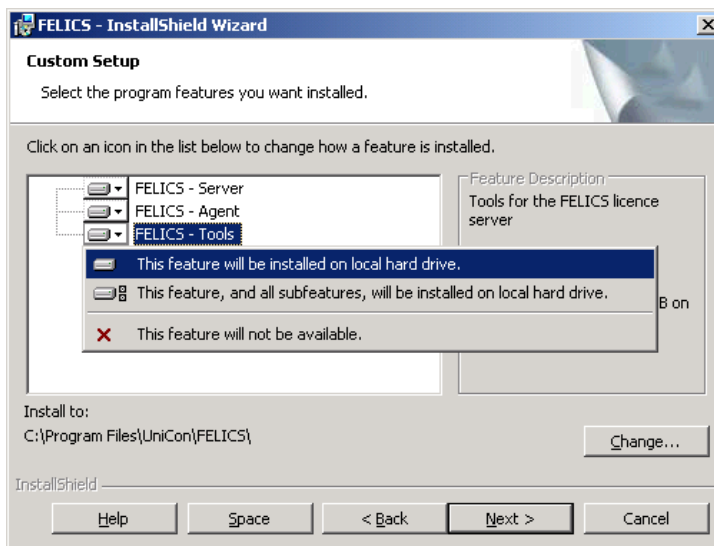
3. Read the License Agreement carefully and select **I accept the terms in the license agreement**. Click **Next**.

The Customer Information window opens.



4. Update the information in the **User Name** and **Organization** boxes if it is not correct.
5. Select one of the following installation options and click **Next**.
 - Anyone who uses this computer (all users) - recommended
 - Only for me

The Custom Setup window opens.



6. Install the appropriate FELICS components based on your configuration, and click **Change** if you want to change the directory where the FELICS software will be installed.

Note: The installation path **must not** contain any blanks, which it will have if you install it on an English Windows system.

To include a component in the installation, select it, right-click, and then select **This feature will be installed on local hard drive**.

Note: The following components are available:

- FELICS Server
- FELICS Agent
- FELICS Tools

Note: Install the rest of the FELICS components if you are distributing the components to different systems.

You need the FELICS Agent on the Agile e6 server and the Agile e6 FileServer machine (if Distributed File Management (DFM) is used).

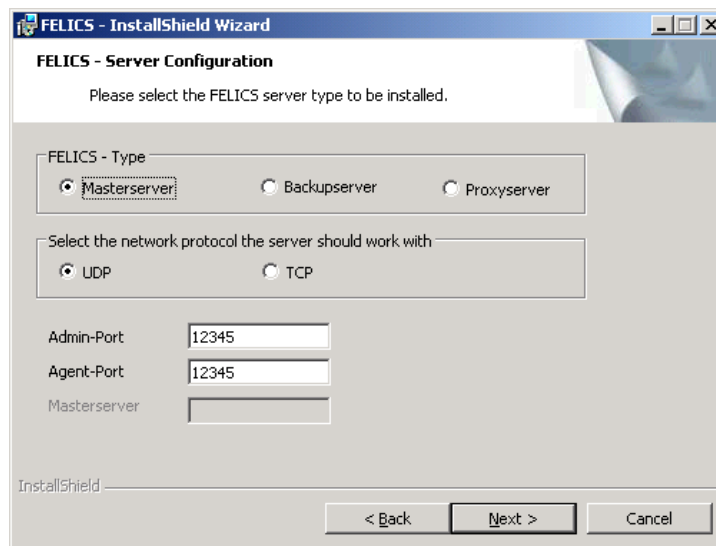
It is recommended to install the FELICS License Server on the database machine.

The FELICS Tools should typically be installed on the same machine as the FELICS License Server.

7. Click **Next** to continue.

If the FELICS server is selected for installation, the FELICS – Server Configuration opens.

Note: If the FELICS server is not installed, carry on with step 8.



For an initial installation, use the default entries:

- FELICS – Masterserver

Note: If you select FELICS-Backup Server or FELICS-Proxy Server, the FELICS Master Server name must also be entered.

- UDP

Note: Select TCP instead of UDP if you use more than 40 clients, which also implies that the Admin-Port needs to be different from the Agent-Port. We recommend to use 12346 for the Admin-Port in that case.

- Admin-Port 12345
- Agent-Port 12345

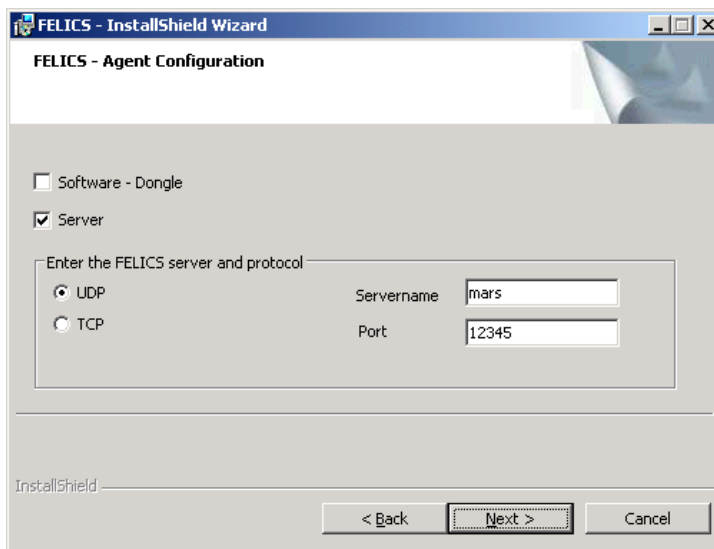
Note: If the default port numbers are already in use, change them to port numbers that are available on your machine.

Refer to the document *Administration Manual for Agile e6.0.1* (PLM601_Admin.pdf) for information on determining the active and used ports on your system.

Consult your Agile Customer Support representative for information about the other options in this window.

8. Click **Next** to continue.

The FELICS Agent Configuration window opens.

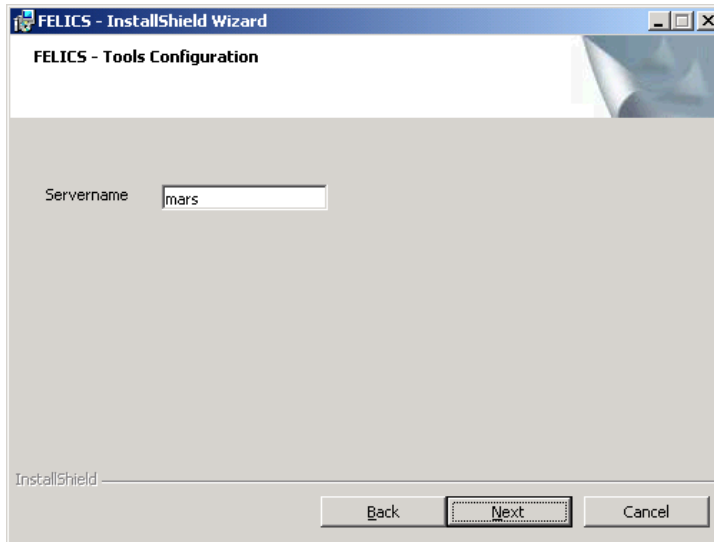


9. Select the **Server** and **UDP** options for a typical initial configuration.

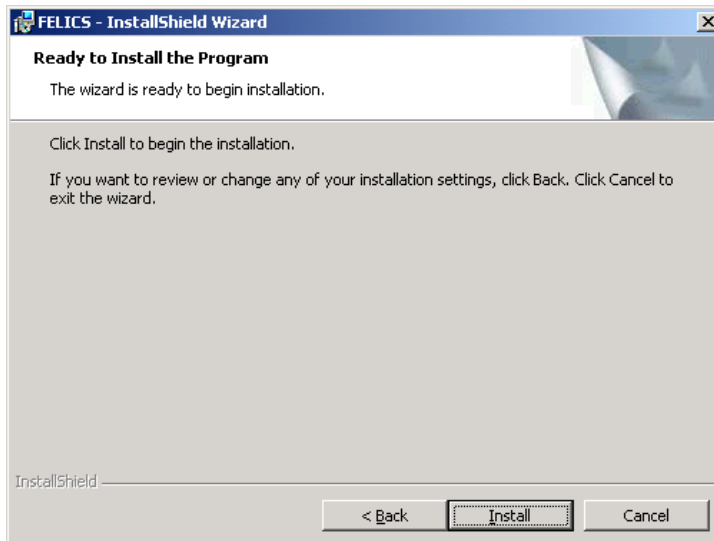
Note: Use TCP instead of UDP if you use more than 40 clients.

10. Enter the name of the server where the FELICS License Server is installed (e.g. *mars*) and the port number where it can be reached (for example the default *12345*).
11. Click **Next** to continue.

The FELICS – Tools Configuration window will only open if you selected the FELICS Tools in the Custom Setup section.



12. Enter the server name again, and click **Next** to continue.



13. Click **Install** to start the installation.

When the installation is completed, click **Finish** to exit the FELICS installation.

The product list is updated and a message is issued.



14. Click **OK**.

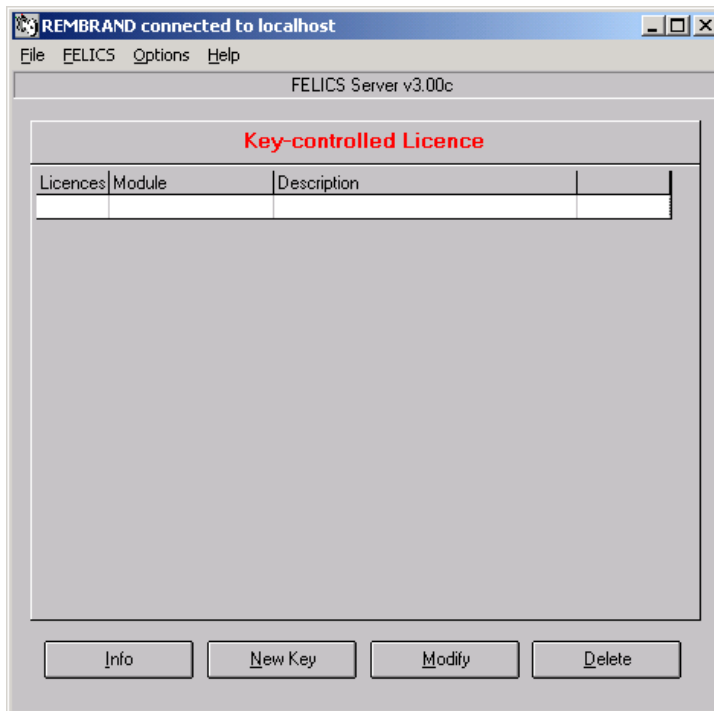
You now can enter the licenses to run Agile e6.

Inserting License Keys

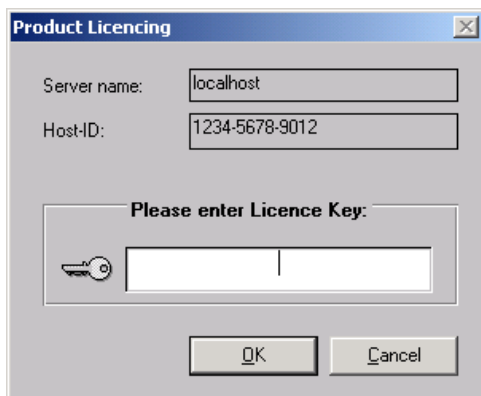
1. Start the FELICS license tool, REMBRAND, from the Windows Start menu.
2. Enter the name and port of the machine on which the FELICS License Server will run.
3. Click **Connect** to connect to the FELICS License Server.

You do not need a password to connect.

The REMBRAND license tool opens.

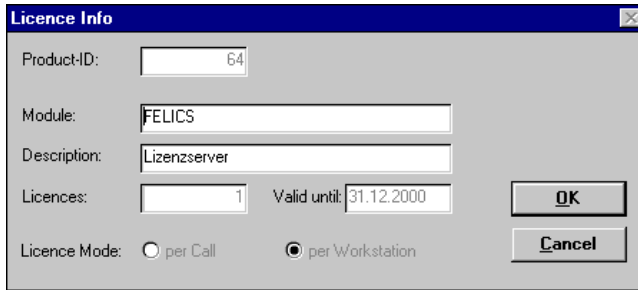


4. Click **New Key** and enter the FELICS Server License key provided by the Agile license administrator.



5. Click **OK**.

The License Info window opens.



6. Click **OK** to confirm the information.
7. Repeat Step 4 to 6 to enter the other licenses provided by the Agile license administrator.

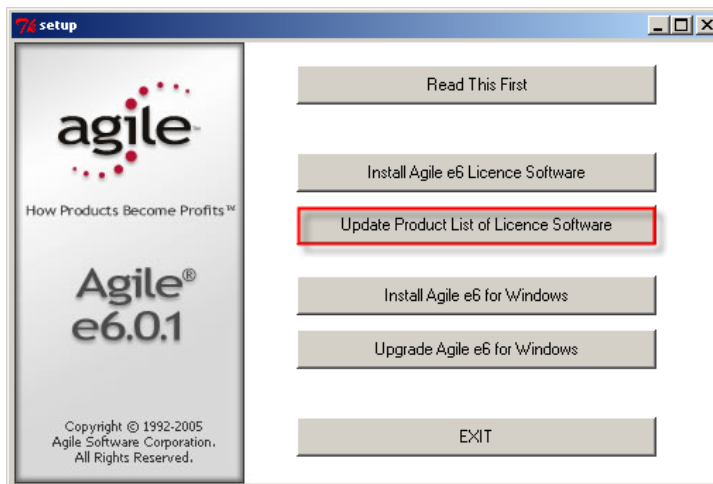
Note: Make sure to enter the license keys for DataView (usually designated RUN041 and DEV041); otherwise the Agile e6 clients will not run. It is also useful to fill in the description fields for future references.

8. Close REMBRAND.

You can now install Agile e6.

Updating the Product List for the installed License Software

1. To update the Product List for the License Server stop the Felics License Server from the Services Control Panel.
2. Click the **Update Product of License Software** button.



The product list is updated and a message is issued.



3. Click **OK**.

Chapter 4

Installing Agile e6

Agile e6 is a client-server application that uses a database as the application and data repository. Agile e6 also features secure, encrypted file management support known as the File Service (FMS).

The following components are available for installation:

- Client
- Server
- File Service (FMS)
- Database system: Oracle

Note: Use an account with Windows Administrator privileges to install or uninstall Agile e6.

Upgrading from the e6.0 Installation

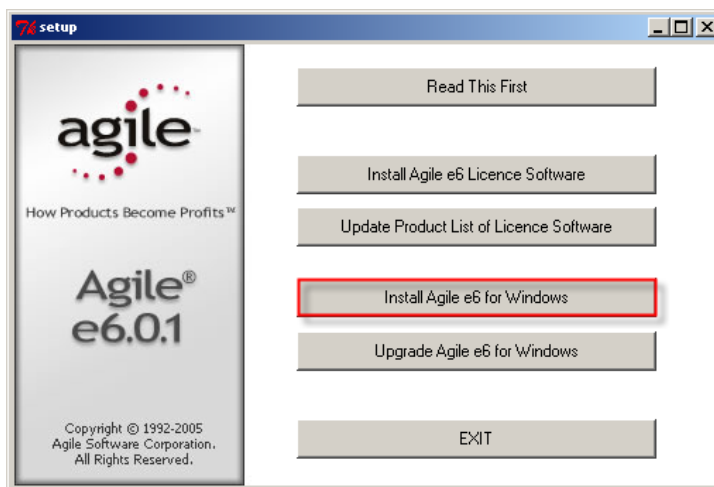
Please refer to *Upgrade Guide from e6.0 to e6.0.1* (PLM601_Upgrade.pdf).

Starting the Installation

1. Insert the Agile e6 Installation DVD.

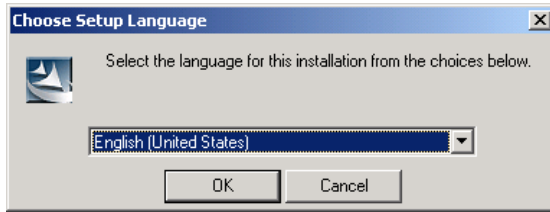
If the CD/DVD autostart feature is enabled, the Agile e6 main setup window opens automatically.

If the autostart feature is disabled, double-click the file **setup.bat** in the root directory of the DVD to start the installation.



Note: For the latest information on the Agile e6 installation, check the Read This First file on the DVD.

2. Click **Install Agile e6 for Windows**.

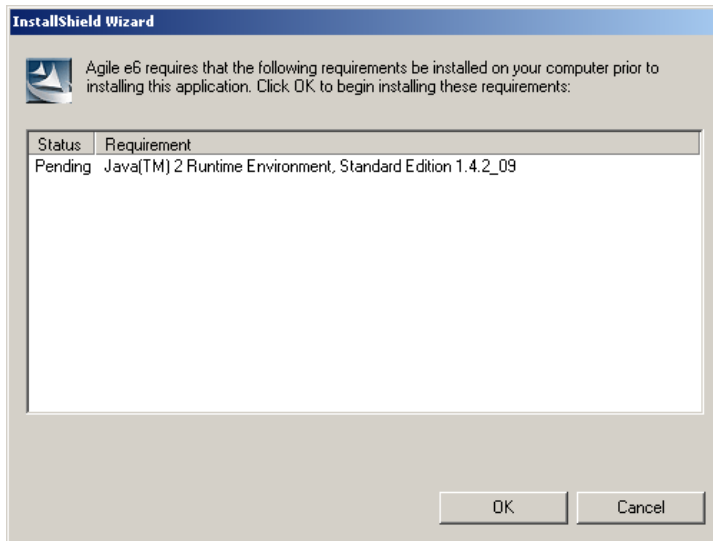


3. Select the language to use for the installation of Agile e6 and click **OK** to continue.

The installation setup checks if a Java 2 Runtime is installed, which is needed for running the Java Client

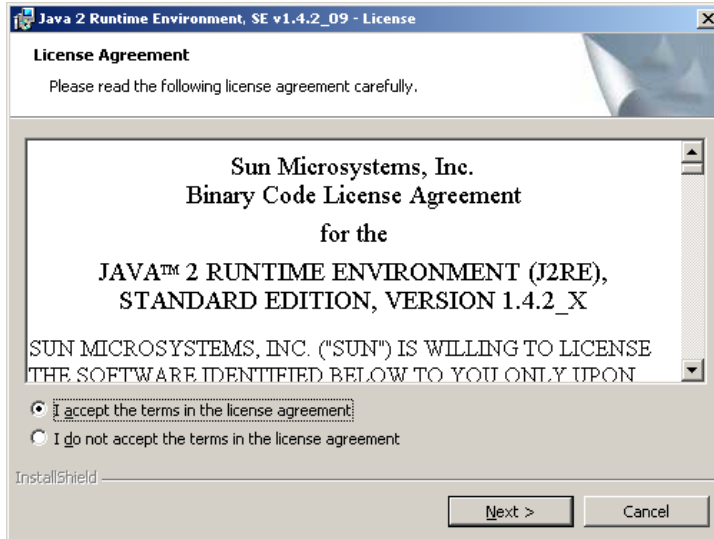
If a Java 2 Runtime Environment is installed go to Step 9 and continue with the Agile e6 Setup wizard.

If Java 2 Runtime Environment is not installed, the installation procedure will install it now.



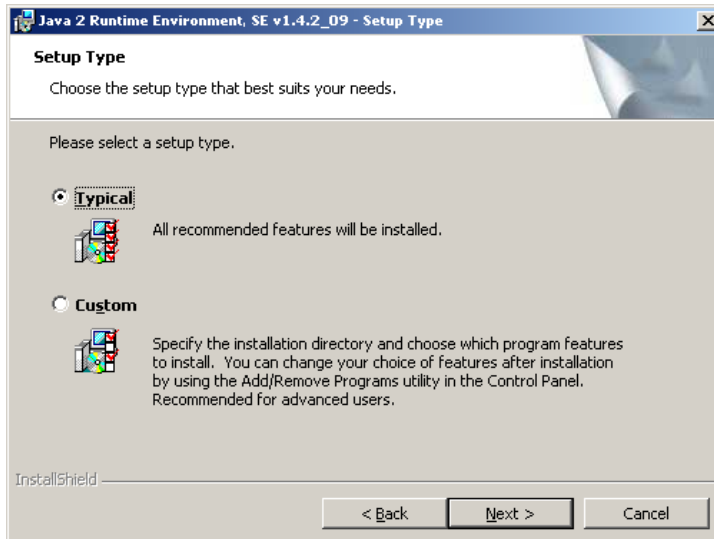
4. Click **OK** to begin installing these requirements.

The Sun Java 2 Runtime Environment Installer will be started and the License Agreement window opens.

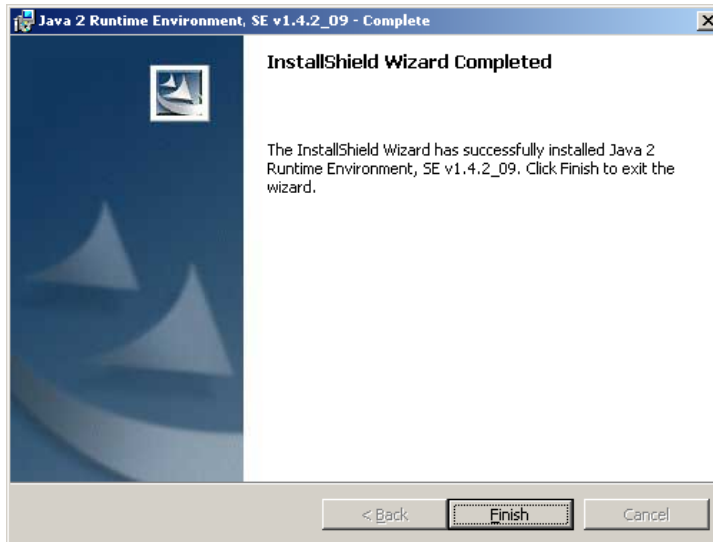


5. Read the license agreement carefully, select **I accept the terms in the license agreement** and click **Next** to continue .
6. Select the setup type for installing the Java 2 Runtime Environment.

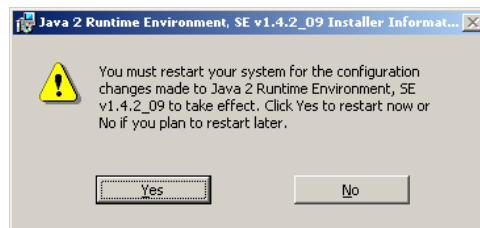
Note: It is recommended to use the Typical one.



7. Click **Next** to start the installation.



Note: It may be possible that the JRE Installer wants to reboot the machine after the JRE installation finished.



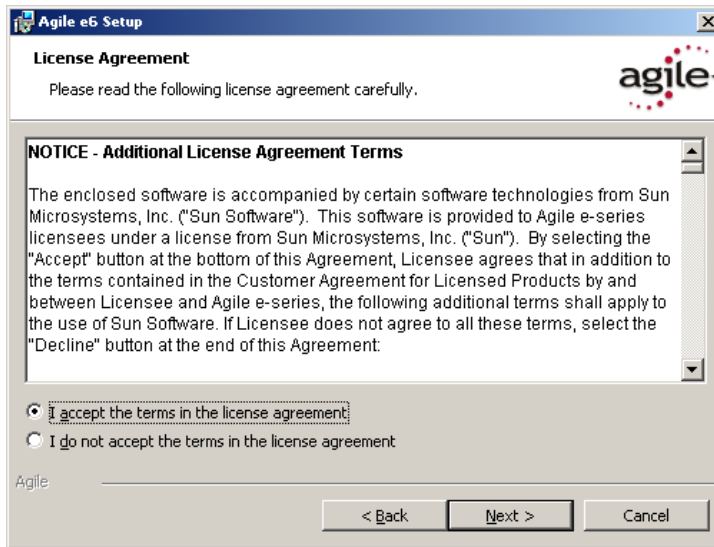
You can restart the Agile e6 Installation after the reboot, which will skip the JRE at that time, by running start.bat from the DVD.

8. When the installation is completed, click **Finish** and to go back to the Agile e6 Setup wizard.

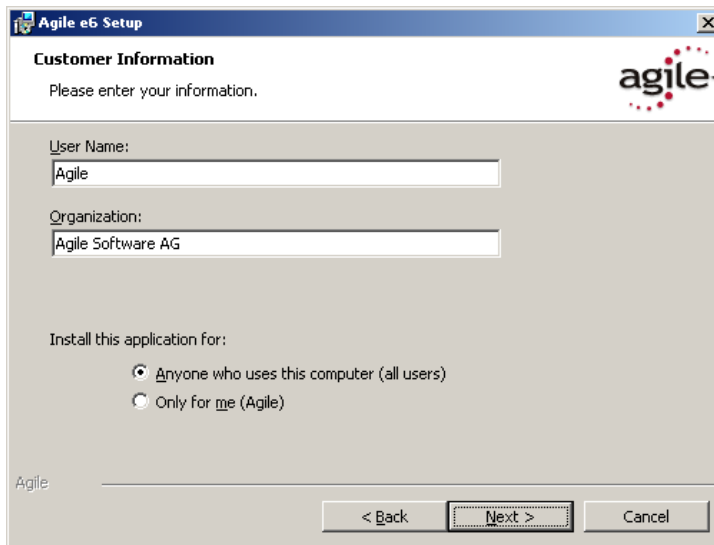


9. Click **Next** to continue.

The License Agreement window is opened.

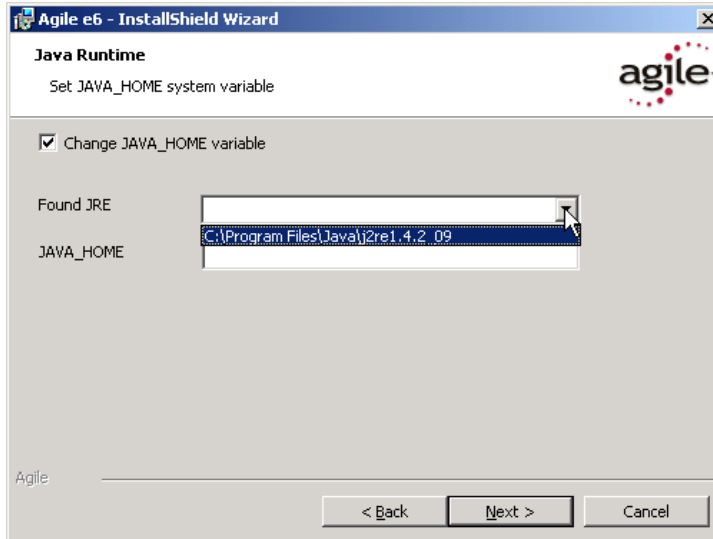


10. Read the license agreement carefully; select **I accept the terms in the license agreement** and click **Next** to continue .



11. Update user and organization name if they are incorrect.
12. Select one of the installation options:
 - Anyone who uses this computer (all users) — recommended
 - Only for me
13. Click **Next** to continue .

The Java Runtime Setup window is opened:

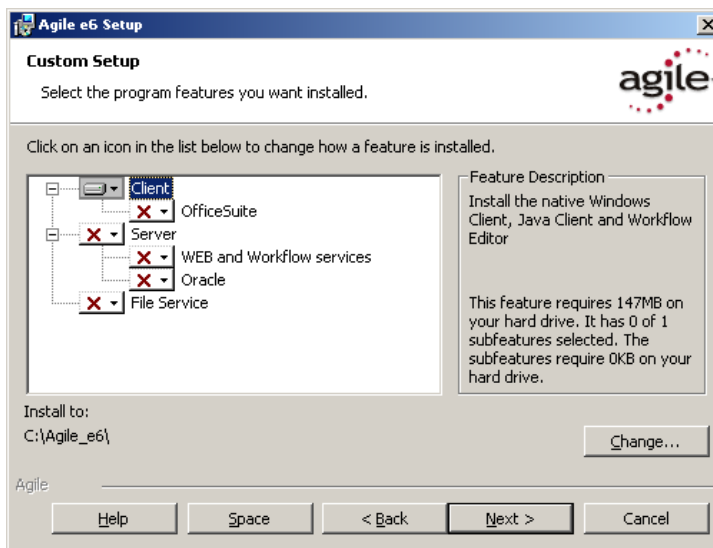


Note: The Installer searches for any Java Runtime Environments installed. Select the one that will be used for Agile e6.

Note: It is required that JAVA_HOME is set and points to the correct Java Runtime Environment, either by setting it here or in the system environment of your Windows operating system.

14. Select the Java 2 Runtime Environment Directory and click **Next**.

The Custom Setup window is opened.

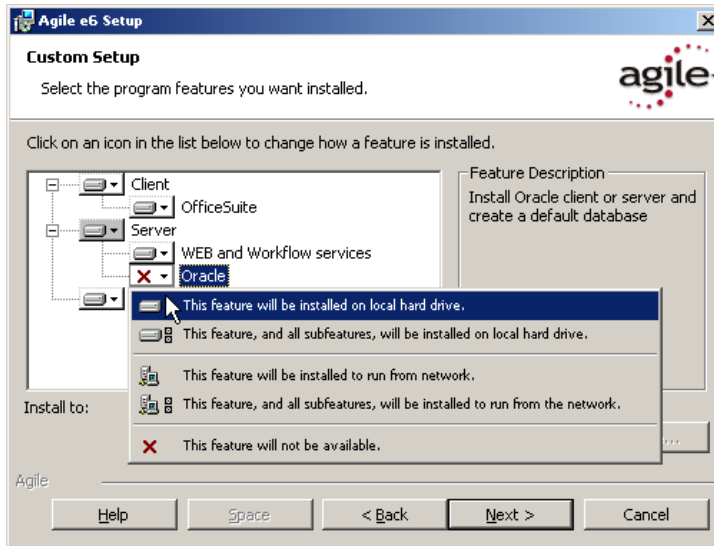


The Client program is automatically selected.

15. Click **Change** if you want to change the directory where Agile e6 will be installed.

Note: To perform an upgrade, select the installation folder of the existing software.

Note: The installation path must not contain blanks.



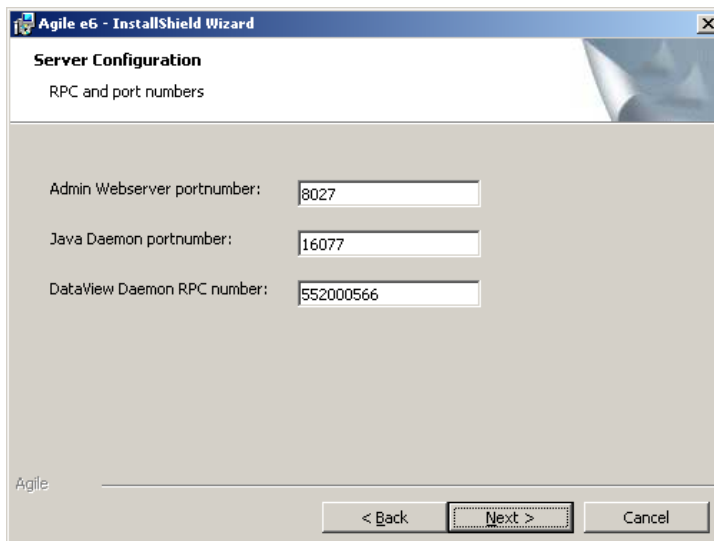
16. Specify the Agile e6 components you want to install.

To include a component in the installation, click it and then select **This feature will be installed on local hard drive**. You can include any of the following components:

- Client – Agile e6 client software
 - Office Suite – the Agile e6 Office Suite
- Server – the Agile e6 server software
 - WEB and Workflow services – the Agile e6 Business and Presentation Services
- File Service (FMS) – Agile e6 encrypted file management support
- Oracle – the Oracle 10g database system. The Oracle database will then be installed as part of the Agile e6 installation

17. Click **Next** to continue.

The Server Configuration for RPC and port numbers window opens.



Please note the following restrictions for the values you can choose:

- The Admin Webserver portnumber must be between 1 and 65535.

We recommend to use numbers higher than 1024 to avoid conflicts with well known services.

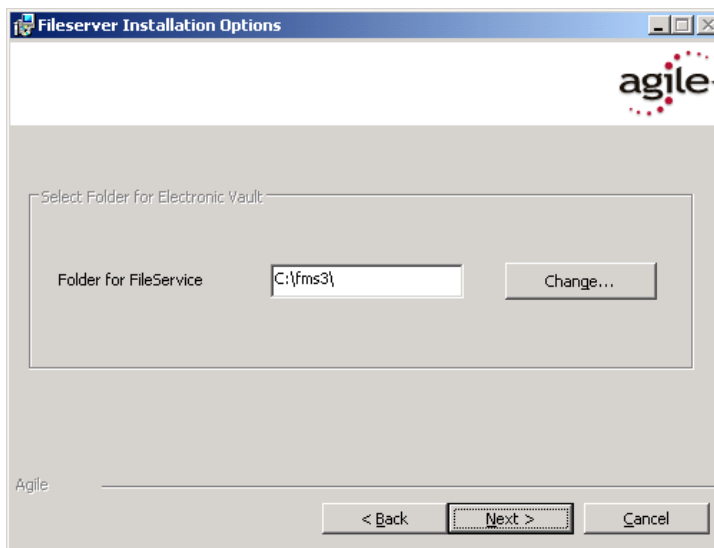
- The Java Daemon Portnumber must be between 1 and 65535.

We recommend to use numbers higher than 1024 to avoid conflicts with well known services.

- The DataView Daemon RPC number must be between 550000000 and 990000000

18. Click **Next** to continue.

If you have selected the File Service to be installed, the Agile e6 Fileserver Installation Options window opens.



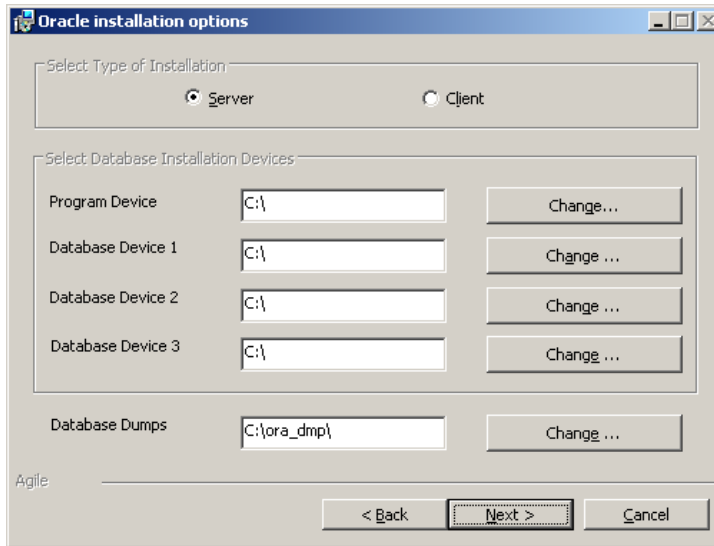
19. Enter the correct installation path for the Agile e6 File Service.

Note: If you perform an upgrade, select the existing File Service folder.

A secure, encrypted file management system will be installed.

20. Click **Next** to continue.

The Oracle Installation Options window opens.



21. For **Select Type of Installation**, select one of the following:

- Server – to install a complete Oracle 10g Server, which includes an installation of the Oracle software itself and the creation of a database for Agile e6.
- Client – to install Oracle 10g client software only.

Note: Select the Client option only if the database to be used with Agile e6 is installed on a separate database server. With this option, only the Oracle client software will be installed. The Oracle client software enables the communications between the Agile e6 Server and an existing database server.

22. Specify the locations of the physical devices to be used for the Oracle program and databases. The default folders point to the root directory of drive C (“C:\”).

The installation program creates the following directories on the specified drives:

- Oracle on the drive specified for *Program Device*
- Oradata on the drive specified for *Database Device 1*
- Oradata on the drive specified for *Database Device 2*
- Oradata on the drive specified for *Database Device 3*
- The Database Dumps directory as specified in the above window

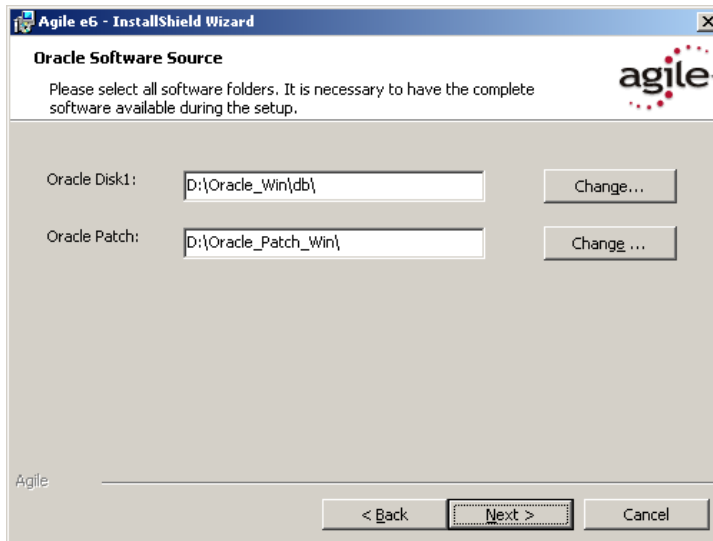
If you specify an incorrect path in any of the fields, the installation program uses the correct information previously entered into the field.

The software and tablespaces are installed as follows:

- Program Device: Oracle software, edb, control file 1
- Database Device 1: edb_idx, control file 2
- Database Device 2: undo, archive, temp, control file 3
- Database Device 3: redolog, system, tools, users

The redologs and the Windows page files must not be stored on the same disk.

23. Click **Next** to continue.



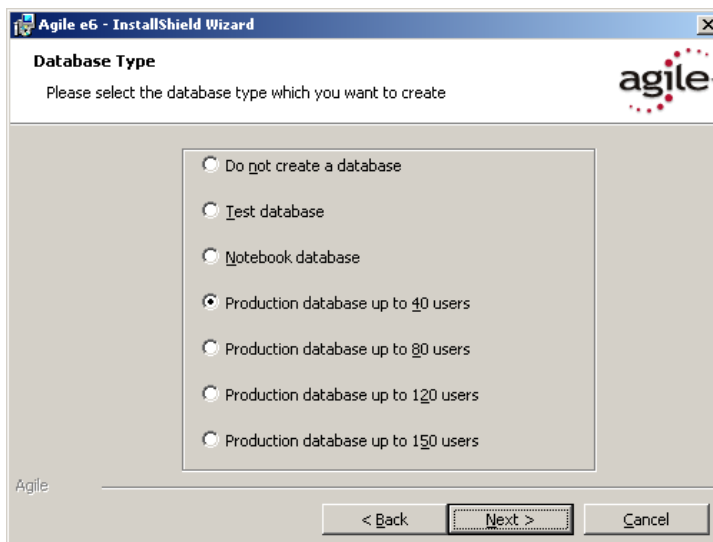
24. Select the Oracle software location.

Note: You normally do not need to change the default values if you start the Agile e6 Setup wizard from the DVD, but these folders, containing the Oracle Installation, must be available when the Oracle setup starts. You are not asked to insert any disk later. The installation will fail if the setup cannot find parts of the software.

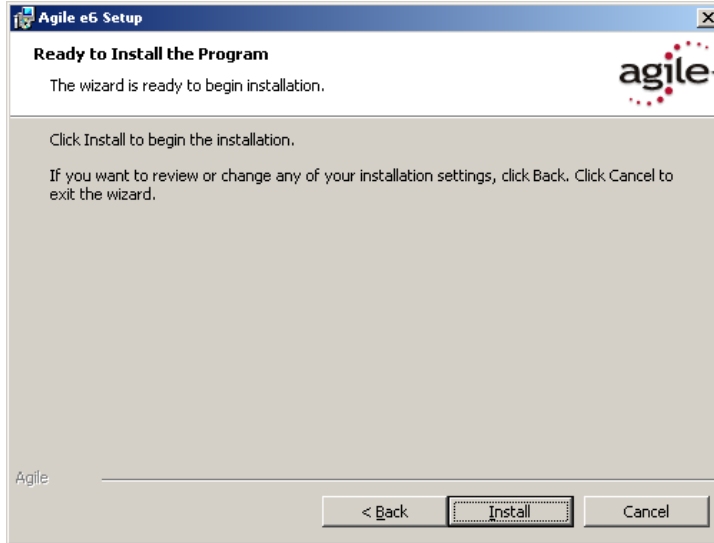
Make sure that the Oracle Disk1 and the Oracle Patch folder points to the correct directories.

Both folders should contain a stage directory which has a products.xml file.

25. Click **Next** to continue.



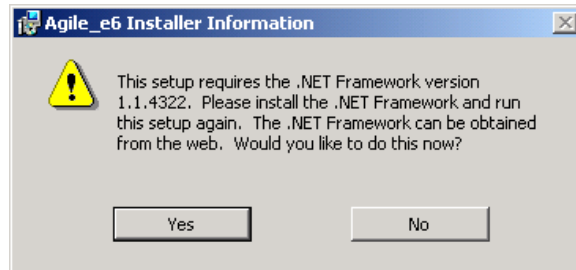
26. Select your preferred database size for your Oracle server installation.



27. Click **Install** to start the Agile e6 installation.

Note: The following window will appear if you have selected to install the Office Suite, and an installed .NET Framework version 1.1 could not be detected on your system.

Install it via Windows Update and re-start the installation of Agile e6.



If the installation was successful, the following window will open:

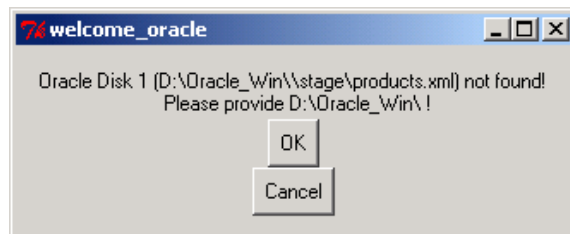


28. Click **Finish** to exit the Setup Wizard.

Silent Oracle installation

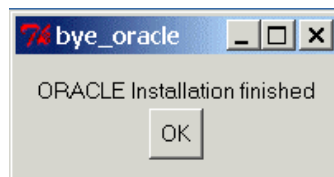
If you selected Oracle in the Custom Setup window, the Oracle installation is started automatically, followed by the import of the Agile e6 database dump.

If the Oracle DVD is not found, the following message is displayed:



1. Insert the Oracle 10g Server DVD or provide the Oracle software in the defined paths

Note: The installation process should take approximately 30 to 60 minutes. The actual time will depend on the speed of your machine.



2. Click **OK** to complete the installation.
3. To close the two Oracle Universal Installer windows, press the Enter key in these windows.
4. If the Agile e6 main setup window is open, close it by clicking the **Close** button in the upper right corner.

5. If the Oracle installation fails, check the log files for possible errors (PLM60_10g_Win.pdf section Install Errors).
6. You can restart the Oracle installation by uninstalling Oracle (PLM60_10g_Win.pdf section Deinstall Oracle) and starting the install script (oracleinstall.cmd).

```
cd c:\Agile_e6\axalant\cmd
```

Start the following command with the option where you installed Agile e6:
oracleinstall.cmd c:\Agile_e6

The install information is retrieved from the configuration file init\ep.edb (see description at the end of the document).

A new entry for Agile e6 appears on the Windows Start menu.

7. To test the Agile e6 installation, start the Agile e6 Windows Client.

For a new installation, the default entries in the Startup window should be acceptable. The password for the default user, *DEMOEP*, is *DEMOEP*.

Note: The first time you click the Mask Generator button in the Windows Client to regenerate a mask, you must be logged in with Windows Administrator privileges.

Note: The default password for the Oracle user 'system' is: oracle

Possible errors during the Oracle silent installation:

The following errors might be reported during the silent installation of the Oracle server and can be ignored:

- ERROR: Cannot add user to application access ACL.

The trust relationship between the primary domain and the trusted domain failed. (6fc)

- ERROR: Cannot add user to application access ACL.

The trust relationship between the primary domain and the trusted domain failed. (6fc)

User could not be added 1378

Setup successful.

Changing the Default Passwords

During the installation process, the system users *axalantrt* and *edbserv* are created for Agile e6. For security reasons you should change the default password (4eigner:plm) for these users and adjust their properties so the passwords will never expire.

1. Open the Windows Control Panel and use the Users and Passwords utility to change the default password for *axalantrt* and *edbserv*.

Note: When you change these passwords, you must also update the passwords of the following dependent services accordingly:

- Agile_eAdmin

- ❑ Agile_eDaemon
- ❑ Agile_eFileService
- ❑ Agile_eJavaDaemon

These services are accessible from Administrative Tools in the Windows Control Panel, under Services. To change the password for a service, click the Log On tab on its properties sheet.

2. Reboot your machine.

Administrating Environments and Services

Follow the steps below to administrate your Agile e6 and Web Presentation Service environments. For more information, refer to the document *Administration Manual for Agile e6.0.1* (PLM601_Admin.pdf).

1. Open a web browser and enter the following URL:

<http://localhost:8027/>

In the URL, *localhost* is the server name of the machine on which Agile e6 was installed.

Or use:

<https://localhost:8028/>

to select the secure webserver.

2. Click **Administrate Agile e6** (User: plm, Password: plm60) to create or modify PLM environments.
3. Click **Administrate Web Presentation Service** to configure and start Agile e6 WEB and Workflow services.

For further help, refer to the Agile e6 *Read This First* document on the product DVD or the online documentation, which can be found under \axalant\hlp\doc_ep\ in the directory where you installed Agile e6. To view the online help, open the file `plm.chm`.

About the Modify, Repair, and Remove Options

If you start the Agile e6 setup program and the Windows installer detects a previously installed version of Agile e6 on your system, it presents options for modifying, repairing, or removing the existing installation.

Note: The Modify option is currently not supported.

Repairing Your Installation

You can use the Repair function to fix an Agile e6 installation that is not working properly. If the Repair function discovers that the key file for an Agile e6 component is damaged or missing, it restores all parts of the component—such as its registry entries, service entries, shortcut, and files.

Note: Although the Repair function is available from the Agile e6 product DVD, you **must** initiate the function from Control Panel to successfully restore all files.

1. Open Add/Remove Programs in the Windows Control Panel.
2. Select Agile e6 from the list of currently installed programs.
3. Click the link **Support Information**.
4. In the Support Info box, click the **Repair** button.
5. Insert the Agile e6 Installation DVD.
The repair process will take a few minutes.
6. When the process is complete, restart Windows.

Uninstalling Agile e6

Agile recommends that you use the Remove option in the Windows Control Panel to uninstall Agile e6.

1. Open Add/Remove Programs in the Windows Control Panel.
2. Select Agile e6 from the list of currently installed programs.
3. Click the **Remove** button.

Note: Oracle and the Java 2 Runtime Environment are not removed if you uninstall Agile e6