



How Products Become Profits™

EIGNER PLM 5.1

Eigner PLM 5.1

Installation Manual for Oracle 9.2 for Eigner PLM 5.1 on
UNIX

Copyrights and Trademarks

Copyright © 1995-2003 Agile Software Corporation. All rights reserved.

You shall not create any derivative works of this publication nor shall any part of this publication be copied, reproduced, distributed, published, licensed, sold, stored in a retrieval system or transmitted in any form or by any means: electronic, mechanical, photocopying, or otherwise, without the prior written consent of Agile Software Corporation, 6373 San Ignacio Avenue, San Jose, California 95119-1200 U.S.A.; Telephone 408.284.4000, Facsimile 408.284.4002, or <<http://www.agile.com/>>.

The material in this document is for information only and is subject to change without notice. While reasonable efforts have been made in the preparation of this document to ensure its accuracy, Agile Software Corporation assumes no liability resulting from errors or omissions in this document or from the use of the information contained herein. Agile Software Corporation reserves the right to make changes in the product design without reservation and without notification to its users.

Eigner PLM is a registered trademark. All other brands or product names are trademarks or registered trademarks of their respective holders.

Java and Solaris are registered trademarks of Sun Corporation.

Microsoft, Microsoft Windows, Microsoft Word, Microsoft Excel, Internet Explorer and SQL Server are registered trademarks of Microsoft Corporation.

Oracle and Oracle8i are registered trademarks of Oracle Corporation.

NOTICE OF RESTRICTED RIGHTS:

The Software is a “commercial item,” as that term is defined at 48 C.F.R. 2.101 (OCT 1995), consisting of “commercial computer software” and “commercial computer software documentation” as such terms are used in 48 C.F.R. 12.212 (SEPT 1995) and when provided to the U. S. Government, is provided (a) for acquisition by or on behalf of civilian agencies, consistent with the policy set forth in 48 C.F.R. 12.212; or (b) for acquisition by or on behalf of units of the Department of Defense, consistent with the policies set forth in 48 C.F.R. 227.7202-1 (JUN 1995) and 227.7202-4 (JUN 1995).

April 6, 2004

CONTENTS

Chapter 1 Introduction	1
Where To Go For More Information	1
Chapter 2 Requirements	2
Operating System Related Requirements	2
Kernel Parameters	2
Oracle Minimum Values	2
Application And Database Server Minimum Values	2
HP-UX Minimum Values	3
Recommended Values for Solaris Parameters	4
Setting Up An Oracle OS User	5
Creating an Oracle account	5
Setting up the shell environment variables for Oracle9.2	5
Copying database start and stop scripts	8
Mounting CDs To Your File System	9
Mounting CDs on HP-UX	9
Mounting CDs on Solaris	10
Mounting CDs on Aix	10
Mounting CDs on Linux	10
Chapter 3 Installing Oracle 9.2	11
Starting the Oracle Server Installation	11
Installing Patches	16
Installing the Database	17
Configuring the Oracle Listener	22
About the Directory Structure	22
Chapter 4 Modifying the Oracle Database	24
Creating a Database User	24
Using SQL to create a user	24
Importing the Database Dump	24
Create Statistics	25
Chapter 5 Appendix A	26
Recommended Settings	26
Template “plm_test”	26
Template “plm_prod_small” 40 users max	27

Template “plm_prod_medium” 80 users max	28
Template “plm_prod_large” 120 user max	28
Template “plm_prod_huge” 150 users max	29
Kernel settings for templates	30
Plm_test, plm_prod_small	30
Plm_prod_medium	30
Plm_prod_large	31
Plm_prod_huge	32

Chapter 1

Introduction

This guide is intended to be quick handbook for installing Oracle 9.2 and adapting the Oracle database for use with Eigner PLM 5.1 running under any of the following operating systems:

- ❑ HP-UX 11.11
- ❑ Sun Solaris 9
- ❑ IBM AIX 5.2
- ❑ SuSE Linux Enterprise Server 8.

For information, refer to the SuSE web site:

- German site (<http://www.suse.de>)
- English site (<http://www.suse.com>)
- http://www.suse.de/en/business/certifications/certified_software/oracle/index.html

The sections relevant for you, will depend on whether you purchased Oracle 9.2 through Eigner or through another vendor

Chapter 2, *Requirements* – Eigner PLM 5.1 customers who purchased Oracle 9.2 through Eigner can refer to this section for information on hardware and software requirements.

Chapter 3, *Installing Oracle 9.2* – Eigner PLM 5.1 customers who purchased Oracle 9.2 through Eigner can refer to this section for step-by-step Oracle 9.2 installation instructions.

Chapter 4, *Adapting the Oracle Database* – All Eigner PLM 5.1 customers—whether they purchased Oracle 9.2 through Eigner or through another vendor—should refer to this section for information on adapting the Oracle database for use with Eigner PLM 5.1.

Where To Go For More Information

For information on installing Oracle 9.2 and Eigner PLM at the same time, refer to the document *Installing the Eigner PLM 5.1 UNIX Server*.

Note: The Eigner PLM installation guides are available in the `doc` directory on the product CD/DVD. To view Adobe® Portable Document Format (PDF) files, use Adobe Acrobat Reader® software, which is available at no charge at www.adobe.com.

Chapter 2

Requirements

This chapter is provided for Eigner PLM 5.1 customers who purchased Oracle 9.2 through Eigner.

For more information, consult the Oracle 9.2 installation and administration documentation, which is available on the Oracle Server CD/DVD.

Operating System Related Requirements

For information on operating system and patch requirements, refer to the document *Eigner PLM 5.1 Prerequisites Guide*.

Kernel Parameters

Oracle Minimum Values

Parameter	Minimum Value	Description
shmmax	8388608 or higher than the maximal SGA	Defines the system-wide maximum allowed shared memory segment size in bytes. Consider using the maximum allowed value on your system.
shmmin	1	
shmmni	100	Specifies the maximum number of shared memory segments allowed to exist simultaneously, system-wide.
shmseg	10	Specifies the maximum number of shared memory segments that can be attached to a process at any given time

Application And Database Server Minimum Values

Parameter	Minimum Value	Description
maxusers	Number of concurrent Eigner PLM 5.1 users if the Eigner PLM 5.1 process is running under the system account of the user (not axalantrt)	Maximum number of users simultaneous login in the system.

Parameter	Minimum Value	Description
Nproc	Eigner PLM 5.1 users * 3, plus Oracle Instance processes (8), plus system processes	Number of processes; nproc specifies the maximum total number of processes that can exist simultaneously in the system.
maxuprc	Eigner PLM 5.1 users * 2 (Eigner PLM 5.1 processes run by axalantrt) Oracle connects (number of Eigner PLM 5.1 users), plus Oracle Instance processes (8)	Maximum number of processes per user. Set maximum number of simultaneous user processes.

To get information about shared memory and semaphores use:

```
/usr/bin/ipcs -a
```

```
$ORACLE_HOME/bin/tstshm
```

HP-UX Minimum Values

The following table describes the minimum recommended values to be set in the configuration file:

```
/usr/conf/master.d/core-hpux
```

Parameter	Minimum Value	Description
SHMMAX	1073741824 or 0X40000000	The maximum size (in bytes) of a single shared memory segment.
SHMMIN	1	The minimum size (in bytes) of a single shared memory segment.
SHMMNI	100	The number of shared memory identifiers.
SHMSEG	10	The maximum number of shared memory segments that can be attached to a process.
SEMMNS	200	The number of semaphores in the system.
SEMMNI	70	The number of semaphore set identifiers in the system. SEMNI determines the number of semaphore sets that can be

		created at any one time.
--	--	--------------------------

Use SAM to configure the HP-UX kernel, and then reboot the system. You can use SAM to verify that the system has been configured with enough shared memory.

In addition, consider the parameters `maxusers`, `nproc` and `maxuprc`. For HP-UX, however, consider `nfile`—which is derived from `maxuprc`—and mark the maximum number of open files. Each database connect process opens every database file. The parameter `nfile` should be set higher than `connects * datafiles`.

Recommended Values for Solaris Parameters

Set parameters for Solaris in the configuration file:

```
/etc/system
```

For the parameters to take effect, you must reboot the machine after setting them in the system file.

Parameter	Recommended Value	Description
SHMMAX	4294967295	The maximum size (in bytes) of a single shared memory segment.
SHMMIN	1	The minimum size (in bytes) of a single shared memory segment.
SHMMNI	100	The number of shared memory identifiers.
SHMSEG	10	The maximum number of shared memory segments that can be attached to a process.
SEMMNS	200	The number of semaphores in the system.
SEMMNI	100	The number of semaphore set identifiers in the system. SEMMNI determines the number of semaphore sets that can be created at one time.
SEMMSL	10 plus value of the initialization parameter PROCESSES	The maximum number of semaphores that can be in one semaphore set. Should be the same size as the maximum number of Oracle processes.

Examples:

```
set shmsys:shminfo_shmmax=4294967295
```

```
set shmsys:shminfo_shmmin=1
```



```
set shmsys:shminfo_shmmni=100
set shmsys:shminfo_shmseg=10
set semsys:seminfo_semmns=200
set semsys:seminfo_semmni=100
set semsys:seminfo_semmsl=50
```

Setting Up An Oracle OS User

Creating an Oracle account

To create an Oracle account, do the following:

1. Create the dba group for the machine on which Oracle is being installed:

```
groupadd -g 1001 dba
```

2. Create an Oracle user "oracle" with the home directory "/app/oracle" (the directory must be created first) login shell "/bin/csh" and member of the group "dba":

```
useradd -u 1001 -g dba -d /app/oracle -s /bin/csh oracle
```

3. Log into Oracle and create the directories /app/oracle/bin, /app/oracle/product, and /app/oracle/product/9.2:
4. Create the directory, links and mountpoints for distribution of the datafiles:

```
/app/oracle/mnt1/oradata/plm
```

```
/app/oracle/mnt2/oradata/plm
```

```
/app/oracle/mnt3/oradata/plm
```

The datafiles are stored on local disks only.

Setting up the shell environment variables for Oracle9.2

To set up the shell environment variables, do the following:

1. Copy scripts from the OracleAddOn folder to \$HOME and source cshORA9.2 the file from .login or .cshrc

```
cd
(cd /cdrom/EignerPLM51/doc/OracleAddOn/unix/scripts; tar cvf - bin csh_ORA9.2)|tar xf -
```

```
chmod 754 bin/*
chmod 644 csh_ORA9.2
```

```
.cshrc:
```

```
..
source $HOME/csh_ORA9.2
..
```

2. Set file creation permissions with the “umask” command:

```
.login:
```

```
umask 022
```

3. Verify the environment:

4. Log off and log in as the Oracle user to ensure all environment settings are active.

5. Type `env | sort` at the Unix prompt to view all the environment variables.

Software Item	Requirements
DISPLAY	Set it to the machine name and monitor of the station from which you are connecting to the server machine (setenv DISPLAY hostname:0.0).
LD_LIBRARY_PATH SHLIB_PATH (HP-UX) LIBPATH (AIX)	Required for Oracle products using shared libraries. Must include \$ORACLE_HOME/lib.
ORACLE_BASE	Not required, but recommended as part of an OFA-compliant installation.
ORACLE_HOME	Must be set to the directory where the Oracle software will be installed.
ORACLE_SID	Specifies the instance name, or SID of the Oracle Server. Must be unique for Oracle instances running on the same machine. Oracle Corporation recommends using four characters or fewer.
ORACLE_TERM	Required by all character mode and Motif mode Oracle products. 386 386x 386u 386s dgd2 dgd4 hftc hft hpterm 3151 ncd220 sun sun5 vt100 vt220 wy50 wy150 xsun xsun5.
ORA_NLS33	Required when creating a database with character set other than US7ASCII. Set to \$ORACLE_HOME/ocommon/nls/admin/data.
PATH	The search path must include: \$ORACLE_HOME/bin, /bin, /usr/bin, and /usr/local/bin.
SRCHOME	Should be undefined when running the Installer. If SRCHOME is set, the Installer defaults to the location it specifies as the source of software to install.
TWO_TASK	Should be undefined when installing the Oracle8 Server.

Software Item	Requirements
TMPDIR	A directory with at least 20 MB space available where the Oracle account has write permission. The default location on Linux is /usr/tmp.
LINK_CNTRL	If on AIX 4.3.X, set: setenv LINK_CNTRL L_PTHREADS_D7

```

#!/bin/csh
#
# Initial script for Oracle C-shell environment
#
setenv ORACLE_BASE      /app/oracle
setenv ORACLE_HOME      $ORACLE_BASE/product/9.2
setenv ORACLE_SID       plm
setenv ORACLE_DOC       $ORACLE_HOME/doc
setenv TMPDIR           $HOME/tmp # 400 MB disc space
setenv TMP               $HOME/tmp
setenv ORACLE_TERM      xterm
setenv NLS_LANG          AMERICAN_AMERICA.WE8ISO8859P15
setenv ORA_NLS33        $ORACLE_HOME/ocommon/nls/admin/data
# NET8
setenv TNS_ADMIN        $ORACLE_HOME/network/admin

switch ( `uname` )
  case HP-UX:
    set path = ($ORACLE_HOME/bin /usr/bin /etc /usr/bin/X11 /usr/local/bin $path
$HOME/bin)
    if ( $?SHLIB_PATH ) then
      setenv SHLIB_PATH "$ORACLE_HOME/lib32:${SHLIB_PATH}"
    else
      setenv SHLIB_PATH "$ORACLE_HOME/lib32"
    endif
    breaksw

  case AIX:
    set path = ($ORACLE_HOME/bin /usr/bin /etc /usr/lbin /usr/bin/X11 /usr/local/bin
$path $HOME/bin )
    if ( $?LIBPATH ) then
      setenv LIBPATH "$ORACLE_HOME/lib32:$ORACLE_HOME/lib:${LIBPATH}"
    else
      setenv LIBPATH "$ORACLE_HOME/lib32:$ORACLE_HOME/lib"
    endif
    breaksw

  case Linux:
    set path = ( $ORACLE_HOME/bin /usr/bin /bin /usr/local/bin /usr/bin/X11
/usr/X11R6/bin $path $HOME/bin )
    if ( $?LD_LIBRARY_PATH ) then
      setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib:${LIBPATH}"
    else
      setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib"
    endif
    breaksw

  case SunOS:
    set path = ($ORACLE_HOME/bin /usr/ccs/bin /usr/bin /etc /usr/openwin/bin
/usr/local/bin /opt/SUNWspro/bin $path $HOME/bin /usr/sbin /sbin )
    if ( $?LD_LIBRARY_PATH ) then
      setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib:${LD_LIBRARY_PATH}"
    else
      setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib"
    endif
    # 64-bit Solaris

```

```

# setenv LD_LIBRARY_PATH $ORACLE_HOME/lib32
# setenv LD_LIBRARY_PATH_64 $ORACLE_HOME/lib
breaksw

default:
  set path = ( $ORACLE_HOME/bin /usr/bin /bin /usr/local/bin /usr/bin/X11 $path
$HOME/bin )
  if ( $?LD_LIBRARY_PATH ) then
    setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib:${LD_LIBRARY_PATH}"
  else
    setenv LD_LIBRARY_PATH "$ORACLE_HOME/lib"
  endif
  breaksw
endsw

umask 022

if ( $?prompt == 0 ) then
  set history=150          # previous commands to remember.
  set savehist=240       # number to save across sessions.
  set notify
  alias h history
  # stty erase '^?'
  # stty erase '^H'
  # stty intr '^C'
endif

```

Copying database start and stop scripts

1. If not already done, copy the start and stop scripts from doc/OracleAddOn/unix/bin folder to the directory /app/oracle/bin.

The default environment file ~/csh_ORA9.2 includes the directory in the search path.

start_PLM	#!/bin/csh source \$HOME/bin/csh_plm setenv ORACLE_SID plm lsnrctl start sqlplus /nolog << EOF connect / as sysdba startup EOF
-----------	---

stop_PLM	#!/bin/csh source \$HOME/bin/csh_plm setenv ORACLE_SID plm lsnrctl stop sqlplus /nolog << EOF connect / as sysdba shutdown EOF
----------	---

stop_PLM_transactional	#!/bin/csh source \$HOME/bin/csh_plm setenv ORACLE_SID plm lsnrctl stop sqlplus /nolog << EOF connect / as sysdba shutdown transactional EOF
stop_PLM_immediate	#!/bin/csh source \$HOME/bin/csh_plm setenv ORACLE_SID plm lsnrctl stop sqlplus /nolog << EOF connect / as sysdba shutdown immediate EOF
stop_PLM_abort	#!/bin/csh source \$HOME/bin/csh_plm setenv ORACLE_SID plm lsnrctl stop sqlplus /nolog << EOF connect / as sysdba shutdown abort EOF

Mounting CDs To Your File System

The Eigner PLM 5.1 CD, Oracle 9.2 CD, and Agile Oracle Add-On CD each has an ISO 9660 file system with Rock Ridge extensions (rrip). If you get file names such as “filename;1” (DECUNIX, HP-UX), use the mount option rrip to get correct file names. The mount command needs the name of the device or the special file (/dev/*). See /etc/fstab or use the system tools.

Mounting CDs on HP-UX

1. Establish the file /etc/pfs_fstab:


```
<device_file> <mount_point><file_type> <translation_method>
/dev/dsk/c5t2d0 /SD_CDROM pfs-rrip xlat=unix 0 0
```

The file contains only one line (for example, /dev/dsk/c1t2d0 /SD_CDROM pfs-rrip xlat=unix 0 0).
2. Create the mount point:


```
mkdir /SD_CDROM
```

Insert the CD .
3. Enter the following commands:


```
nohup /usr/sbin/pfs_mountd &

nohup /usr/sbin/pfsd &
```

```
/usr/sbin/pfs_mount /SD_CDROM
```

Use the CD.

4. To release the CD, enter:

```
/usr/sbin/pfs_umount /SD_CDROM
```

If you are using the command `df`, the CDROM file system is not attached. Check the existence of the CDROM file system using `cd /SD_CDROM` and `ls`. The command `pfs_mount` inserts an entry in `/etc/mnttab`. If you do not create a file `/etc/pfs_fstab`, you can add the options to the `pfs_mount` command.

```
pfs_mount -t rrip -x /dev/dsk/... /SD_CDROM
```

```
pfs_mount -t rrip -x /dev/dsk/c1t2d0 /SD_CDROM
```

If you stop the processes `pfs_mountd` and `pfsd` using the `kill` command, the child processes `pfs_mountd.rpc` and `pfsd.rpc` are stopped by the parent process. Do not kill the processes that mounted the file system.

Note: If you make a mistake during the mount procedure, it might be necessary to reboot the machine.

Mounting CDs on Solaris

The operating system should recognize the inserted CD automatically and mount it to `/cdrom` or `/CDROM`.

To release the CD, use the command `eject /cdrom`.

If the automatic mount does not run, use the following commands with root privileges to mount the CD:

```
mount -r -F hsfs device_name /cdrom
```

```
mount -r -F /dev/... /cdrom
```

Mounting CDs on Aix

```
mount -o ro -v cdrfs /dev/cd0 /cdrom
```

or use `smit`

Mounting CDs on Linux

If you are using auto mounting software, the CD-ROM should be mounted automatically. If it is not, use the following command:

```
mount -t iso9660 /dev/cdrom /cdrom
```

Chapter 3

Installing Oracle 9.2

The guidelines in this section are provided for Eigner PLM 5.1 customers who purchased Oracle 9.2 through Eigner.

Starting the Oracle Server Installation

1. Log in as the Oracle user.
2. Start the Oracle Installer.

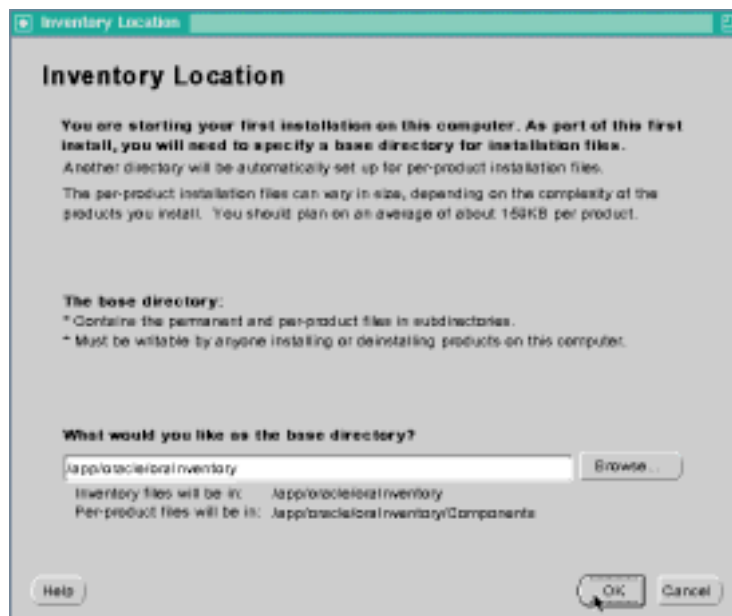
For example, type:

```
/cdrom/runInstaller  
or  
/cdrom/EignerPLM51/disk1/runInstaller
```

The Welcome Screen is opened

3. Click Next.

If you start the Oracle Installer on this machine you have to set the location of the Oracle Inventory.



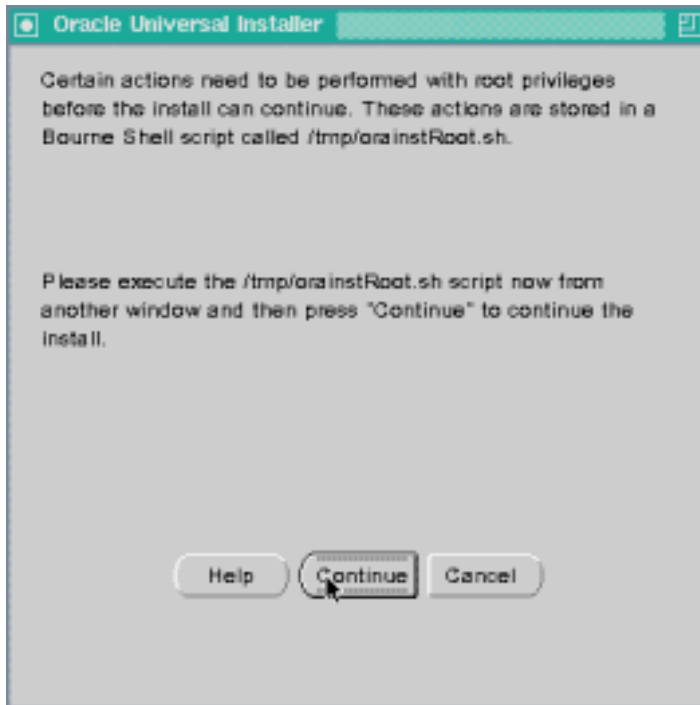
4. Confirm the inventory location and click OK.

The screen for the UNIX Group Name is opened.

This is the group maintaining the Oracle software. Members of this group will have permission to update Oracle software on this system.

5. Enter the group name "dba" and click Continue
6. Before the installation can continue: Log in as super user (root) from another window and execute the shell script:

/tmp/orainstRoot.sh.



7. Click Continue
8. Enter 9i as Oracle Home name and click Next.



9. Select Oracle Database or Client, if you want to perform a server or client installation and click Next.



10. Select the Custom installation type e and click Next.

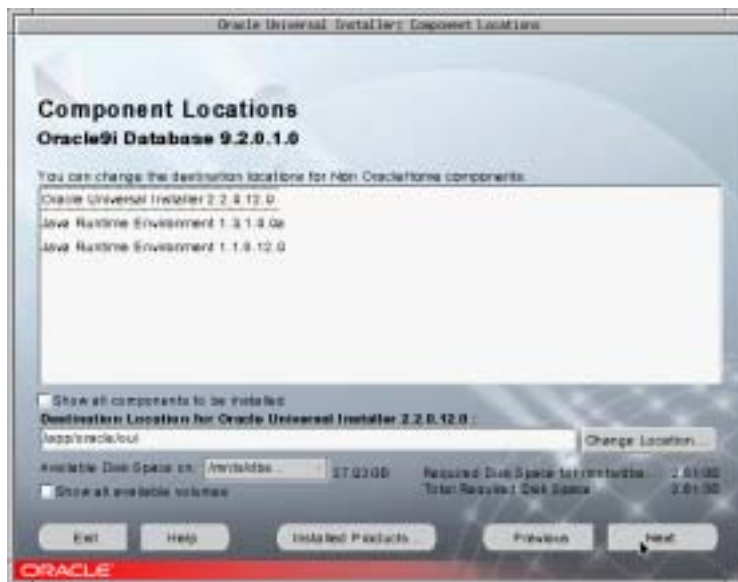


11. Select the components you want to install from the product list and click Next:

<input checked="" type="checkbox"/> Oracle9i Database 9.2.0.1.0	New Install
<input checked="" type="checkbox"/> Oracle9i 9.2.0.1.0	New Install
<input type="checkbox"/> Enterprise Edition Options 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Advanced Security 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Partitioning 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Spatial 9.2.0.1.0	Not Installed
<input type="checkbox"/> Legato Networker Single Server 6.1.0.0.0	Not Installed
<input type="checkbox"/> Oracle Label Security 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle OLAP 9.2.0.1.0	Not Installed

<input type="checkbox"/> Oracle Data Mining 9.2.0.1.0	Not Installed
<input checked="" type="checkbox"/> Oracle Net Services 9.2.0.1.0	New Install
<input checked="" type="checkbox"/> Oracle Net Listener 9.2.0.1.0	New Install
<input type="checkbox"/> Oracle Connection Manager 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Names 9.2.0.1.0	Not Installed
<input checked="" type="checkbox"/> Oracle Enterprise Manager Products 9.2.0.1.0	New Install
<input checked="" type="checkbox"/> Oracle Intelligent Agent 9.2.0.1.0	New Install
<input type="checkbox"/> Enterprise Manager Web Site 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Management Server 9.2.0.1.0	Not Installed
<input checked="" type="checkbox"/> Enterprise Manager Client 9.2.0.1.0	New Install
<input type="checkbox"/> Oracle Change Management Pack 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Diagnostics Pack 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Tuning Pack 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Management Pack for Oracle Applications 9.2.0....	Not Installed
<input type="checkbox"/> Oracle Management Pack for Oracle Standard Edition 9...	Not Installed
<input type="checkbox"/> Oracle9i Development Kit 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle C++ Call Interface 9.2.0.1.0	Not Installed
<input checked="" type="checkbox"/> Oracle Call Interface (OCI) 9.2.0.1.0	New Install
<input type="checkbox"/> Oracle Programmer 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle XML Developer's Kit 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle9i for UNIX Documentation 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle HTTP Server 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle Transparent Gateways 9.2.0.1.0	Not Installed
<input type="checkbox"/> iSQL*Plus 9.2.0.1.0	Not Installed
<input type="checkbox"/> Oracle JDBC/OCI Interfaces 9.2.0.1.0	Not Installed

12. Confirm or change the destination locations and click Next.



13. Enter the group "dba" and click Next.



Next screen asks if a database should be created

- 14. IMPORTANT:** Select **No** on the Create Database screen, and then click **Next** to continue.

(You will create the database later in a separate step.)

- 15.** On the Summary screen, review the options you have chosen. If necessary, click **Previous** to perform changes. If the options are correct, click **Install** to start the installation.

The Install screen shows the install process.

- 16.** When requested exchange the Oracle CD and click **OK**.

On Solaris the auto mounter creates a new mount point so you have to adapt the path.

- 17.** You are asked to execute a script as user root.

Open a second terminal by the root user and run the script

```
# cd /app/oracle/product/9.2
```

```
# ./root.sh
```

The following environment variables are set as:

```
ORACLE_OWNER= oracle
```

```
ORACLE_HOME= /app/oracle/product/9.2
```

Enter the full pathname of the local bin directory: [/usr/local/bin]: /var/opt/oracle/bin

- 18.** Cancel Net Configuration

The **End of Installation** screen is opened.

- 19.** Leave the installation with **Exit**.

- 20.** When the installation is finished, use the instructions below for your operation system to create symbolic links:

SUN Solaris and Linux:

Change to the directory \$ORACLE_HOME/product/9.2/lib32 and create the following link:

```
In -s libclntsh.so.9.0 libclntsh.so.1.0  
In -s libclntsh.so.9.0 libclntsh.so.8.0
```

If there is no “lib32” directory than change to the directory
\$ORACLE_HOME/product/9.2/lib32 and create the following link:

```
In -s libclntsh.so.9.0 libclntsh.so.1.0  
In -s libclntsh.so.9.0 libclntsh.so.8.0
```

HP-UX:

Change to the directory \$ORACLE_HOME/product/9.2/lib32 and create the following link:

```
In -s libclntsh.sl.9.0 libclntsh.sl.1.0  
In -s libclntsh.sl.9.0 libclntsh.sl.8.0
```

Installing Patches

After you have installed the Oracle Server Software from the original Oracle CD, copy the corresponding Patch set from Agile Oracle Add-On CD to your server

If possible, create the database **after** you have installed the patches. If you have created the database prior to installing the patches, see the patch readme file for the necessary task to adapt the database.

The last patch set for Oracle 9i release 2 is 9.2.0.4.

1. Please extract the patch set on your machine as user oracle

```
cd /app/oracle  
  
mkdir patch  
  
cd patch  
  
unzip -a /cdrom/patch/solaris/p3095277_9204_SOLARIS.zip  
  
cpio -idmv < p3095277_9204_SOLARIS.cpio  
  
cd Disk1
```

2. Start the Oracle Installer.

```
./runInstaller  
The Welcome Screen is opened
```

3. Click Next.

The ‘File Locations’ screen is opened.

4. Check if Oracle Home ‘9i’ is selected and click Next.

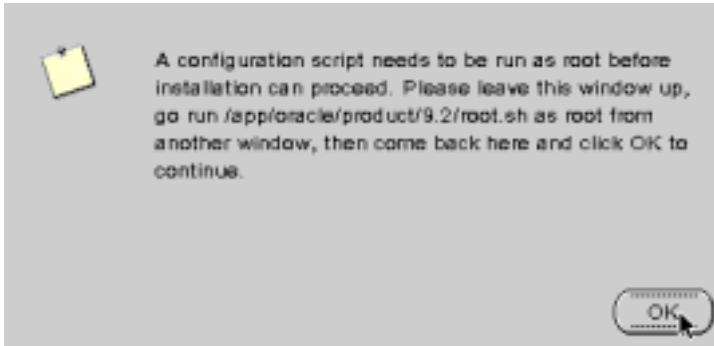
The ‘Available Products’ screen is opened.

5. Select the Oracle Universal Installer (OUI 2.2. *) to install and click Next.

6. Check the summary screen and click Install.

7. If OUI installation was successful, click **Next Install**.
8. Select the Oracle 9i patch set and click **Next**.
9. Check the summary window and click **Install**.

After successful patch installation you have to run a root script. (Same step as done after the Oracle software installation.)



10. Click **OK** to approve.
11. Click **Exit** in the **End of Installation** window to close the Oracle Installer.

Installing the Database

The database will be created using Database Configuration Assistant (DBCA) templates provided on the Agile Oracle Add-On CD. DBCA templates include database options, initialization parameters, and storage information for datafiles, tablespaces, control files and redo logs.

Six different templates are predefined to meet different requirements according to purpose, size and amount of the Eigner PLM database installation.

Template Name	Description
plm_laptop	small sized database especially designed for laptop installations
plm_test	database designed for test installations number of concurrent users < 40 no archiving
plm_prod_small	database designed for productive use number of concurrent users < 40 approximate database dump size: 250 MB archiving
plm_prod_medium	database designed for productive use number of concurrent users: 40 - 80 approximate database dump size: 1 GB

	archiving
plm_prod_large	database designed for productive use number of concurrent users: 80 – 120 approximate database dump size: 2 GB archiving
plm_prod_huge	database designed for productive use number of concurrent users: 120 - 150 approximate database dump size: 2 GB and above archiving

Additional information on significant database parameters and settings of each template can be found in the Appendix. Decide which templates corresponds to your needs approximately. It is also possible to adapt any of the values during the database creation process.

1. Copy the DBCA template file (e.g. plm_test.dbt) from Agile Oracle Add-On CD to {ORACLE_HOME}/assistants/dbca/templates.
2. Start the Oracle Database Configuration Assistant.

```
/app/oracle/product/9.2/bin/dbca
```

The Welcome screen is opened.

3. Click Next.
4. Select Create a database and click Next.



A list of different templates is provided. You should also see the template that you have chosen and copied in step 1.

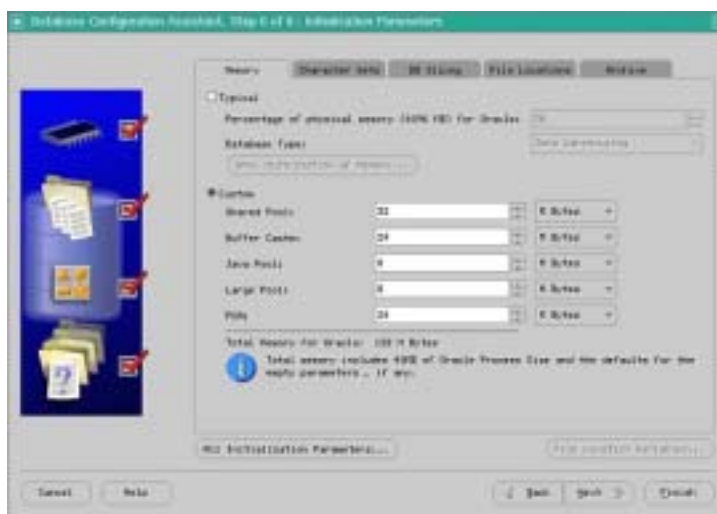


5. Select the template you want to use and click Next.
6. Enter the global database name and SID (default: plm).

The next window provides database features and the possibility to run custom scripts after database creation. It is not recommended to change the settings provided by the template.

7. Click Next.
8. Select Dedicated Server Mode and click Next .

The next window provides several database parameters. You can navigate to the setting of memory, character sets, databases sizing, file locations, and archiving.



The values are Agile's recommendations for the selected kind of database installation.

9. Adjust the values if necessary.

Note: For productive installations it is highly recommended to archive the database. The archive log mode and the destination of the archive directory can be specified at the Archive folder.

10. Click **File Location Variables** to review and adapt the file location to your system.

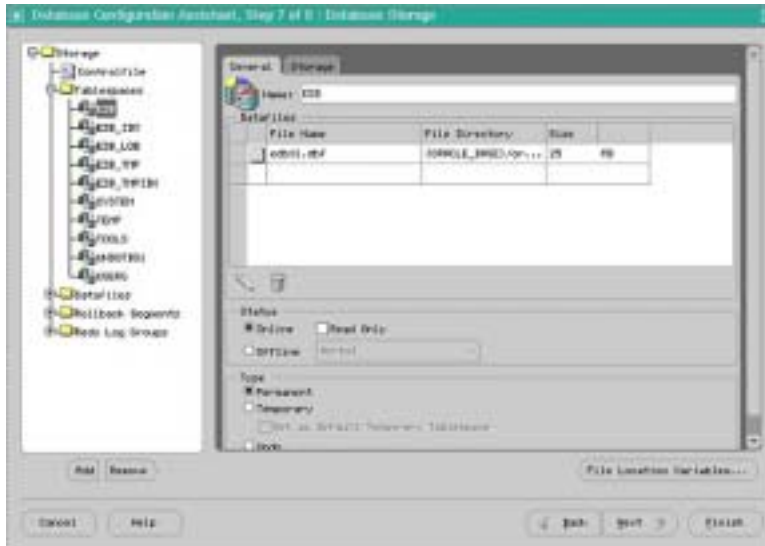
Please see table below for detailed information on predefined file destination variables.

Variable	Description
ORADATA1	Data files of tablespaces EDB, EDB_LOB, EDB_TMPIDX
ORADATA2	Data files of tablespaces EDB_IDX, EDB_TMP
ORADATA3	Data files of temporary tablespace TEMP
ORADATA4	Data files of undo tablespace
ORADATA5	Data files of tablespaces SYSTEM, TOOLS, USERS
ORAARCH	archive log files
REDO1	redo log files group 0
REDO2	redo log files group 1

Note: If the Shared Pool size is smaller than 32MB (e.g. when using plm_laptop template), there will be a warning that Oracle's minimum size recommendation is not met. This can be ignored by clicking **No**.

11. Click **Next**.

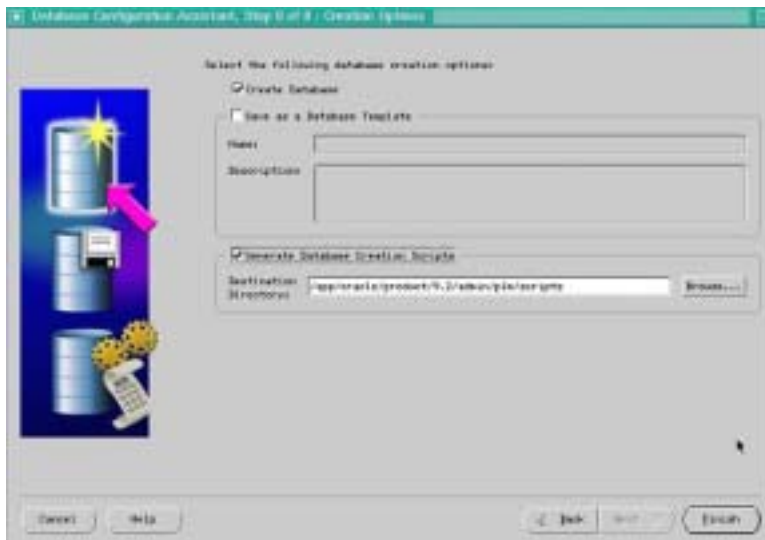
12. In the next step, the storage parameters for control files, tablespaces, datafiles, rollback segments and redo log files can be reviewed and modified.



13. Double-click an object on the left if you want to edit and modify the settings in the right window section.

Note: The predefined values are reflecting Agile's recommendations according to the chosen kind of database installation.

14. Click Next.
15. Select Create Database to start the database creation immediately.



It is recommended to choose also the option Generate Database Creation Scripts and to define a destination directory (default: {ORACLE_BASE}/admin/plm/scripts). Those scripts are useful for future reference or use.

16. Click Finish.
A summary of the database parameter is displayed.
17. Click Save as HTML file for future reference and click OK.

The database creation process is started.

Note: During the database instance creation (in step “Creating data dictionary views”) it is possible that following warning occurs: **ORA-29807: specified operator does not exist**. This is a known Oracle bug (will be fixed in next release). Click Ignore to continue.

18. After successful database creation, enter a password for the SYS and SYSTEM accounts in the new database.

Note: The password “manager” is not allowed.

19. Click Exit to finish the process.

Configuring the Oracle Listener

1. Copy the listener configuration files from Agile Oracle Add-On CD to your installation.

```
cp listener.ora /app/oracle/product/9.2/network/admin
```

```
cp tnsnames.ora /app/oracle/product/9.2/network/admin
```

```
cp tnsnav.ora /app/oracle/product/9.2/network/admin
```

```
cp sqlnet.ora /app/oracle/product/9.2/network/admin
```

2. Adapt the configuration files (especially, tnsnames.ora and listener.ora to reflect the correct hostname and other information).
3. Start listener and test the database connection.

```
lsnrctl start
```

```
tnsping plm
```

```
sqlplus system@plm
```

About the Directory Structure

The Oracle Software is placed in \$ORACLE_HOME. The Software directory contains the network configuration, trace and log files.

```
$ORACLE_HOME -> /app/oracle/product/9.2
```

```
$ORACLE_HOME/network/admin
```

```
$ORACLE_HOME/network/trace
```

```
$ORACLE_HOME/network/log
```

In the directory \$ORACLE_HOME / dbs you will find the links to the initialization files.

```
configPLM.ora -> /app/oracle/admin/PLM/pfile/configPLM.ora
```

```
initPLM.ora -> /app/oracle/admin/PLM/pfile/initPLM.ora
```

`/app/oracle/admin` contain the create scripts, the log trace and init files of all databases.

`/app/oracle/admin/PLM`:

- `bdump`: `alert_PLM.log` Alert file, background process trace files
- If an error occurs, always consult the alert file first. You can see every start and stop of the instance and every log switch. Errors are written in the file.
- `cdump`: core dump files
- `create`: `crdbPLM.sql`, `crdb2PLM.sql` database create scripts
- `pfile`: `configPLM.ora`, `initPLM.ora` instance parameter files
- `udump`: user SQL traces

Chapter 4

Modifying the Oracle Database

Creating a Database User

You will need to create the Eigner PLM database user and provide the necessary privileges and quotas. You can do this using the commands in the following section, or using the Oracle Enterprise Manager Console, as described in the section below.

Using SQL to create a user

1. Create a database user (named, for example, plm):

```
CREATE USER PLM
IDENTIFIED BY <PASSWORD>
DEFAULT TABLESPACE "EDB"
TEMPORARY TABLESPACE "TEMP"
PROFILE DEFAULT
QUOTA UNLIMITED ON "EDB"
QUOTA UNLIMITED ON "EDB_IDX"
QUOTA UNLIMITED ON "EDB_TMP"
QUOTA UNLIMITED ON "EDB_TMPIDX"
QUOTA UNLIMITED ON "EDB_LOB"
ACCOUNT UNLOCK;
GRANT "CONNECT" TO PLM;
GRANT CREATE PROCEDURE TO PLM;
GRANT CREATE VIEW TO PLM;
GRANT CREATE TRIGGER TO PLM;
ALTER USER PLM DEFAULT ROLE ALL;
```

A default script (cre_plm_usr.sql) with these commands can be found on the Agile Oracle Add-On CD or in OracleAddOn folder of the install media.

Importing the Database Dump

1. Import the Eigner PLM dump using the following commands, and then check the log file for errors.

```
imp plm/plm@plm file=plm50.dmp log=plm50.log buffer=132000 commit=y analyze=n full=y
```

```
commit=y          rollback segments cannot get too small
```

`analyze=n` no statistics will be created
`buffer=132000` necessary for lobs, better performance
`full=y` imports full dump even if the dump was exported
by different user

Create Statistics

If you are using Oracle's cost based optimizer (`optimizer_mode=choose`), which is the default setting, Agile highly recommends creating statistics in order to avoid performance loss. This should be done after the dump import and has to be repeated periodically.

Calculate statistics on all tables and indexes in db schema PLM:

```
SQL> EXECUTE DBMS_STATS.GATHER_SCHEMA_STATS('PLM', CASCADE => true);
```

Calculate statistics on all tables and indexes in db schema PLM with 5% of the rows:

```
SQL> EXECUTE DBMS_STATS.GATHER_SCHEMA_STATS('PLM', estimate_percent => 5, CASCADE  
=> true);
```

Drop all statistics of PLM schema objects. Optimizer is now running in rule mode.

```
SQL> EXECUTE DBMS_STATS.DELETE_SCHEMA_STATS('PLM');
```

For all schema objects, their must be statistics available to support the cost based optimizer. If tables and indexes are modified or created, statistics must be established.

Calculate statistics on all tables without statistics and their indexes in db schema PLM with 5% of the rows:

```
SQL> EXECUTE DBMS_STATS.GATHER_SCHEMA_STATS(ownname => 'PLM', options => 'GATHER  
EMPTY', estimate_percent => 5, CASCADE => true);
```

Calculate statistics on tables `t_master_dat` and their indexes in db schema `PLM_ENTW` with 10% of the rows:

```
SQL> exec sys.dbms_stats.gather_table_stats(ownname=> 'PLM_ENTW', tabname=> 'T_MASTER_DAT',  
partname=> NULL , estimate_percent=> 10 , cascade=> true);
```

Statistic information can be viewed e.g. in `user_tables` and `user_indexes`. These are information like average row length and number of rows.

Chapter 5

Appendix A

The most significant parameters of the predefined Database Configuration Assistant templates are described in this chapter.

Recommended Settings

Parameter	Value
db_name	plm
instance_name	plm
undo_management	AUTO
hash_join_enabled	FALSE
compatible	9.2.0.0.0
optimizer_index_caching	90
optimizer_index_cost_adj	50
timed_statistics	FALSE
characterSet	WE8ISO8859P15
nationalCharacterSet	UTF8

Template "plm_test"

Parameter/Setting	Value
db_block_size	2 k
db_cache_size (buffer)	75 MB
db_file_multiblock_read_count	64
shared_pool_size	32 MB
sort_area_size	524288
open_cursors	600
processes	80

pga_aggregate_target	24 MB
Tablespaces	local managed
EDB	100 MB
EDB_IDX	100 MB
EDB_LOB	5 MB
EDB_TMP	5 MB
EDB_TMP_IDX	5 MB
Redolog file size	5 MB
archiveLogMode	FALSE

Template "plm_prod_small" 40 users max

Parameter/Setting	Value
db_block_size	4 k
db_cache_size (buffer)	100 MB
db_file_multiblock_read_count	32
shared_pool_size	32 MB
sort_area_size	524288
open_cursors	600
processes	80
pga_aggregate_target	24 MB
Tablespaces	local managed
EDB	300 MB
EDB_IDX	300 MB
EDB_LOB	5 MB
EDB_TMP	5 MB
EDB_TMP_IDX	5 MB
Redolog file size	5 MB

archiveLogMode	TRUE
----------------	------

Template "plm_prod_medium" 80 users max

Parameter/Setting	Value
db_block_size	8 k
db_cache_size (buffer)	250 MB
db_file_multiblock_read_count	32
shared_pool_size	50 MB
sort_area_size	524288
open_cursors	600
processes	180
pga_aggregate_target	40 MB
Tablespaces	local managed
EDB	1,5 GB
EDB_IDX	1,5 GB
EDB_LOB	5 MB
EDB_TMP	5 MB
EDB_TMP_IDX	5 MB
Redolog file size	10 MB
archiveLogMode	TRUE

Template "plm_prod_large" 120 user max

Parameter/Setting	Value
db_block_size	8 k
db_cache_size (buffer)	500 MB
db_file_multiblock_read_count	64
shared_pool_size	65 MB

sort_area_size	524288
open_cursors	600
processes	260
pga_aggregate_target	60 MB
Tablespaces	local managed
EDB	2 data files, each 1,5 GB
EDB_IDX	2 data files, each 1,5 GB
EDB_LOB	5 MB
EDB_TMP	10 MB
EDB_TMP_IDX	10 MB
Redolog file size	10 MB
archiveLogMode	TRUE

Template “plm_prod_huge” 150 users max

Parameter/Setting	Value
db_block_size	8 k
db_cache_size (buffer)	500 MB
db_file_multiblock_read_count	64
shared_pool_size	95 MB
sort_area_size	524288
open_cursors	600
processes	320
pga_aggregate_target	75 MB
Tablespaces	local managed
EDB	2 data files, each 1,5 GB
EDB_IDX	2 data files, each 1,5 GB
EDB_LOB	5 MB

EDB_TMP	10 MB
EDB_TMP_IDX	10 MB
Redolog file size	10 MB
archiveLogMode	TRUE

Kernel settings for templates

Plm_test, plm_prod_small

HP-UX Kernel Parameter		/usr/conf/master.d/core-hpux
SHMMAX	=	1073741824
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
MAXUSERS	=	256
MAXUPRC	=	110
SEMMNS	=	210
SEMMNI	=	100
max_thread_proc	=	1024
maxfiles	=	256
Solaris Kernel Parameters		/etc/system
set shmsys:shminfo_shmmax	=	4294967295
set shmsys:shminfo_shmmin	=	1
set shmsys:shminfo_shmmni	=	100
set shmsys:shminfo_shmseg	=	32
set semsys:seminfo_semmns	=	210
set semsys:seminfo_semmni	=	100
set semsys:seminfo_semmsl	=	110
set semsys:seminfo_semvmx	=	32767
set semsys:seminfo_semopm	=	100
Linux Kernel Parameters		/proc/sys/kernel
SHMMAX	=	RAM / 2
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
SEMMNS	=	210
SEMMNI	=	100
SEMOPM	=	100
SEMVMX	=	32767

Plm_prod_medium

HP-UX Kernel Parameter		/usr/conf/master.d/core-hpux
SHMMAX	=	1073741824
SHMMIN	=	1
SHMMNI	=	100

SHMSEG	=	32
MAXUSERS	=	400
MAXUPRC	=	210
SEMMNS	=	390
SEMMNI	=	190
max_thread_proc	=	1024
maxfiles	=	256
Solaris Kernel Parameters		/etc/system
set shmsys:shminfo_shmmax	=	4294967295
set shmsys:shminfo_shmmin	=	1
set shmsys:shminfo_shmmni	=	100
set shmsys:shminfo_shmseg	=	32
set semsys:seminfo_semmns	=	390
set semsys:seminfo_semmni	=	190
set semsys:seminfo_semmsl	=	200
set semsys:seminfo_semvmx	=	32767
set semsys:seminfo_semopm	=	100
Linux Kernel Parameters		/proc/sys/kernel
SHMMAX	=	RAM / 2
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
SEMMNS	=	390
SEMMNI	=	190
SEMOPM	=	100
SEMVMX	=	32767

Plm_prod_large

HP-UX Kernel Parameter		/usr/conf/master.d/core-hpux
SHMMAX	=	1073741824
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
MAXUSERS	=	600
MAXUPRC	=	310
SEMMNS	=	570
SEMMNI	=	280
max_thread_proc	=	1024
maxfiles	=	256
Solaris Kernel Parameters		/etc/system
set shmsys:shminfo_shmmax	=	4294967295
set shmsys:shminfo_shmmin	=	1
set shmsys:shminfo_shmmni	=	100
set shmsys:shminfo_shmseg	=	32
set semsys:seminfo_semmns	=	570
set semsys:seminfo_semmni	=	280
set semsys:seminfo_semmsl	=	290
set semsys:seminfo_semvmx	=	32767
set semsys:seminfo_semopm	=	100
Linux Kernel Parameters		/proc/sys/kernel
SHMMAX	=	RAM / 2

SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
SEMMNS	=	570
SEMMNI	=	280
SEMOPM	=	100
SEMVMX	=	32767

Plm_prod_huge

HP-UX Kernel Parameter		/usr/conf/master.d/core-hpux
SHMMAX	=	1073741824
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
MAXUSERS	=	760
MAXUPRC	=	380
SEMMNS	=	710
SEMMNI	=	350
max_thread_proc	=	1024
maxfiles	=	256
Solaris Kernel Parameters		/etc/system
set shmsys:shminfo_shmmax	=	4294967295
set shmsys:shminfo_shmmin	=	1
set shmsys:shminfo_shmmni	=	100
set shmsys:shminfo_shmseg	=	32
set semsys:seminfo_semmns	=	710
set semsys:seminfo_semmni	=	350
set semsys:seminfo_semmsl	=	360
set semsys:seminfo_semvmx	=	32767
set semsys:seminfo_semopm	=	100
Linux Kernel Parameters		/proc/sys/kernel
SHMMAX	=	RAM / 2
SHMMIN	=	1
SHMMNI	=	100
SHMSEG	=	32
SEMMNS	=	710
SEMMNI	=	350
SEMOPM	=	100
SEMVMX	=	32767