



Hello, I'm Desiree Dreszer, Director of Product Management for Oracle Student Financial Aid.

In this Spotlight, I'll walk through the updates delivered in 26D, with a focus on preparing for the 27–28 award year, understanding the configuration considerations, and improving accessibility in Student Portal.

Oracle Student Financial Aid | Update 26D

Supporting Regulatory Updates

Improving Student/Parent Experience



We'll cover two areas in this release.

First, we'll look at the regulatory updates supporting the new award year, including changes to ISIR fields and updates to comment codes that also affect current-year processing.

Then we'll cover the Student Portal accessibility improvements that help students and families navigate and complete common financial-aid activities.

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Let's begin with the regulatory updates.

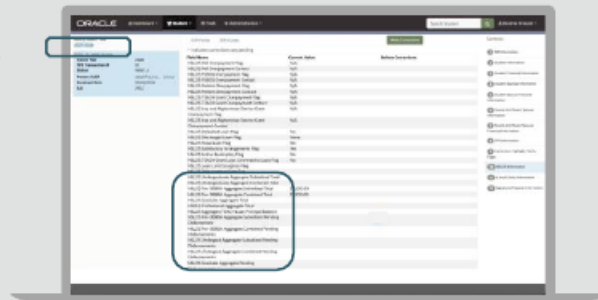
As you prepare for the new award year, the main consideration is understanding which changes preserve your existing configuration and which require a closer review of how your institution uses the data.

2027–28 ISIR New Award Year Regulatory Updates

Updated ISIR processing and configuration support to prepare your institution for the new award year

Support for the new award year

- Load, match, and review ISIRs using the updated 2027–28 file layout.
- Process new and revised financial and student information.
- Support the 2027–28 ISIR correction layout and updated correction, verification, highlight, and comment-code mappings.



Configuration Impact

- Renamed fields with new or unchanged enums that preserve existing supported references.
- Removed and new fields that require review of affected logic.

The 26D release supports the updated 27–28 ISIR layout, allowing you to load files, match them to student records, and review the information in SFA.

It also supports the updated correction layout and the mappings associated with revised fields, including correction, highlights, and verification information.

For institutions, the configuration impact depends on the type of change. Some fields have updated names while preserving existing references. Others have been removed or replaced, and new fields provide additional information for your processes.

We'll break those differences down over the next few slides. Use Oracle's baseline configuration as guidance to prepare your institution's configuration and begin processing according to your planned start date.

Field Name Changes: Preserving Existing Configuration

Updated federal terminology does not always require changes to existing configuration.

Renamed fields with new enums

New enum names reflect the updated field terminology. Both the previous and new enums remain supported across applicable award years.

EXAMPLES

PREVIOUS FIELD NAME	UPDATED FIELD NAME
Unsub Only	→ Parents' Refusal to Provide Info (Unsub Only)
Received Refundable Credit for 36B Health Plan	→ Received Lower Marketplace Premiums

Business impact: Existing configuration continues to work, allowing institutions to adopt updated identifiers as they maintain their configuration.

Action: Use new enum names for new or revised configuration and validate affected custom dependencies.

Updated names with unchanged enums

Field wording changes while the configuration identifier remains the same.

EXAMPLES

PREVIOUS FIELD NAME	UPDATED FIELD NAME
Earned Income Tax Credit Received During Tax Year?	→ Earned Income Credit Received During Tax Year?
Net Worth of Businesses and Investment Farms	→ Net Worth of Businesses and Farms

Business impact: No enum changes are required solely because of the revised wording, reducing configuration maintenance.

Action: Update staff guidance and institution-owned labels where appropriate.

There are two types of field-name changes to distinguish here.

On the left, the updated terminology comes with a new enum name, which is the identifier used to reference the field in configuration or reporting.

For example, “Unsub Only” becomes “Parents’ Refusal to Provide Info,” and the health-plan credit field becomes “Received Lower Marketplace Premiums.”

For these renamed fields, SFA supports both the previous and new identifiers across applicable award years. Existing configuration using the previous names continues to work. As you create or revise configuration, use the updated identifiers and validate any affected custom dependencies.

On the right, the wording changes but the identifier stays the same. Examples include the Earned Income Credit question and Net Worth of Businesses and Farms.

These wording changes alone do not require you to rewrite configuration or scripts. You may want to update staff or student guidance so they align with the terminology users will see.

Removed and New Fields: Review How Your Institution Uses the Data

Changes to data structure and available information may affect institutional rules and workflows.

Fields removed from the 2027–28 layout

REMOVED FIELD EXAMPLES

Receipt and processing dates

→ **timestamps returned as text**

The prior homeless-youth question

→ **a three-value filter**

Filed Non-U.S. Tax Return

→ **separate Puerto Rico and foreign-tax-return fields**

Business impact: References to removed fields can cause processing failures, missing values, or default values that affect business decisions.

Action: Update affected logic for the replacement fields and data types. Preserve earlier-year references where those fields still apply.

New fields and additional information

EXAMPLES INCLUDE

Filed Foreign Tax Return or Equivalent

Combined Adjusted Gross Income

Combined Income Tax Paid

FAA Fraud Override

Related correction, highlight, and verification flags

Business impact: Additional data supports student review and institutional decisions about business rules, document collection, and discrepancy processing.

Action: Review the delivered baseline and determine where institution-specific configuration should use the new information.

The changes on this slide need closer attention because the structure or meaning of the data has changed.

For example, the receipt and processing date fields are replaced with timestamps returned as text.

Configuration that performs date comparisons needs to account for that different data type. The prior homeless-youth question becomes a three-value filter, and the non-U.S. tax-return question separates into Puerto Rico and foreign-tax-return fields.

For those changes, SFA does not automatically redirect an old reference to its replacement. Depending on how a script reads the field, an outdated reference could cause an error or return a missing or default value.

These removals apply to the 27–28 layout, while preserving earlier-year references where those fields still apply.

On the right are examples of the additional information available, including combined adjusted gross income, combined income tax paid, and the FAA Fraud Override field.

Review the delivered baseline, then determine whether your institution-specific rules need to use that information.

Updates to Comment Codes and Field Values

Changes Across Both Award Years

UPDATE	AWARD YEAR	BUSINESS IMPACT	CONFIGURATION IMPACT
Updated FPS C-flag treatment Comment code 327 now carries an FPS C flag for the new award year.	2027–28	Review the new-year C-flag classification and related student follow-up.	New-year row; rule retained
Updated comment and reject codes - Comment codes 040, 076, 096, 127, and 352 remain ISIR comments but no longer carry an FPS C flag. - New comment codes 361–364, mapped to reject codes 77–80, require resolution and do not automatically clear when an ISIR loads.	2026–27 2027–28	Review affected records using ED's revised comment and reject mappings.	New codes and mappings
Additional loan-contact field value The existing NSLDS Loan Contact Type 1–6 fields now support DLS — Direct Loan Servicing.	2026–27 2027–28	Validate affected loan-contact scenarios for both award years.	Review custom value checks

This slide brings together the comment-code and field-value changes, with the applicable award years shown for each.

For 2027–28, comment code 327 now carries an FPS C flag. Include that classification in your review of the new-year comment-code configuration and related follow-up processes.

The next group reflects ED's June updates and applies to both 2026–27 and 2027–28.

The five comment codes listed here remain on the ISIR, but no longer carry an FPS C flag, and the comments have not been removed.

New comment codes 361 through 364 map to reject codes 77 through 80. These combinations require resolution and do not automatically clear when the ISIR initially loads. We suggest that you use Oracle's baseline guidance to update the applicable comment and reject-code configuration.

Finally, we support a very recent change that ED announced on September 17th that require both award years to support DLS, meaning Direct Loan Servicing, in the existing NSLDS Loan Contact Type fields. If your institution has custom logic that checks those values, review whether it needs to recognize this additional value.

Prepare and Validate Across Both Award Years

Focus preparation on your configuration, processing timeline, and custom dependencies.



Review baseline updates.

Compare your current configuration with Oracle's delivered guidance for regulatory deadlines, ISIR management, codes, verification, documents, and related processing.

Update affected logic.

Prioritize removed fields, replacement data types, and institution-specific rules that will use new information.

Test both award years.

Validate 2026–27 and 2027–28 ISIR loading, matching, corrections, tasks, and document workflows in nonproduction.

Align processing dates.

Set the relevant regulatory start dates to support testing and your planned production start.

Review reporting and integrations.

Confirm that custom dependencies support the updated fields.

Reporting consideration:

New 2027–28 fields are not yet available in the delivered ISIR_FIELDS_ALL_V2_VW reporting view.

To prepare for these features, start by comparing your current configuration with Oracle's delivered baseline guidance.

Include both the new-award-year updates and the comment-code changes affecting 26–27. Prioritize any custom logic that references removed fields or expects a data type that has changed.

Next, test both award years in your non-production environment. Go beyond confirming that a file loads. Validate matching, corrections, and the tasks or document requests your configuration generates.

Also check your regulatory start dates. They should support your testing and your planned production start. Dates set in the future can prevent ISIRs from progressing through the Valid ISIR process. Once processing has begun, moving those dates into the future can cause previously valid ISIRs to become inactive.

Finally, review custom reports, extracts, and integrations. One specific reporting consideration is that the new 2027–28 fields are not yet available in the delivered reporting view identified on this slide. Account for that limitation when planning any reporting that depends on the new fields. The goal is to prepare for the new year while still preserving the expected behavior of your current-year processing.

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Supporting Regulatory Updates

Improving Student/Parent Experience



Now let's turn to the student and parent experience.

This release includes accessibility improvements across the Student Portal, focusing on how people navigate pages, understand financial information, and complete common activities.

Improved Student Portal Accessibility

Making common document and financial-aid tasks easier for students and families using assistive technology



Clearer document-upload feedback

Improved screen-reader messages for unsupported file types and completed submissions.



Easier keyboard navigation

Improved keyboard operation and focus behavior in upload confirmation dialogs and shared navigation.



More understandable financial information

Clearer labels, table associations, and headings across Financial Details, College Financial Plan, and Fund Acceptance.



Improved readability and display

Better contrast in Document History and empty-state content, plus improved layouts at narrow screen widths and high zoom on administrative financial and Fund Acceptance pages.



These improvements support students, parents, and administrators who use keyboards, screen readers, or magnification.

For document uploads, screen-reader feedback is clearer when someone selects an unsupported file type or completes a submission. Keyboard operation and focus behavior also improve in upload confirmation dialogs and shared navigation.

Across financial pages, clearer labels, headings, and table associations help users understand the information and controls presented to them.

The release also improves contrast in Document History and empty-state content, along with how administrative financial and Fund Acceptance pages display at narrow widths or higher zoom levels.

These improvements are automatically available, with no new access setup or configuration required.

Resources

Oracle Cloud

<https://oracle.com>

Oracle Cloud Readiness Content

<https://docs.oracle.com/en/cloud/saas/readiness>

Oracle Cloud Customer Connect

<https://cloudcustomerconnect.oracle.com>

Oracle Documentation

<https://docs.oracle.com>



For the full feature details and implementation considerations, review the 26D What's New documentation through Oracle Cloud Readiness at docs.oracle.com.

Additionally, you can use the release materials posted on Cloud Customer Connect, including the baseline configuration, to support your institution's review. I also encourage you to use Cloud Customer Connect as a place to ask questions and share feedback with the product team and other institutions.

Oracle Student Financial Aid



Thank You.

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Thank you for watching the 26D Spotlight. We appreciate your continued partnership.



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