



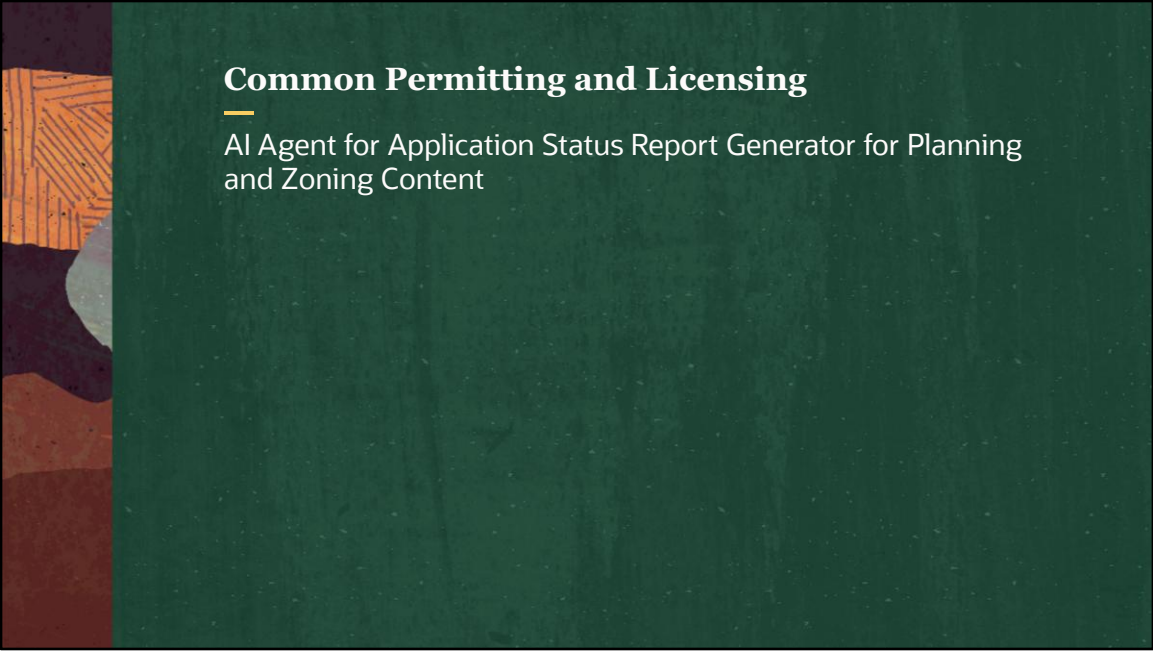
Common Permitting and Licensing

AI Agent for Application
Status Report Generator for
Planning and Zoning Content

Bulk Inspection Assignments
by Date and Inspector

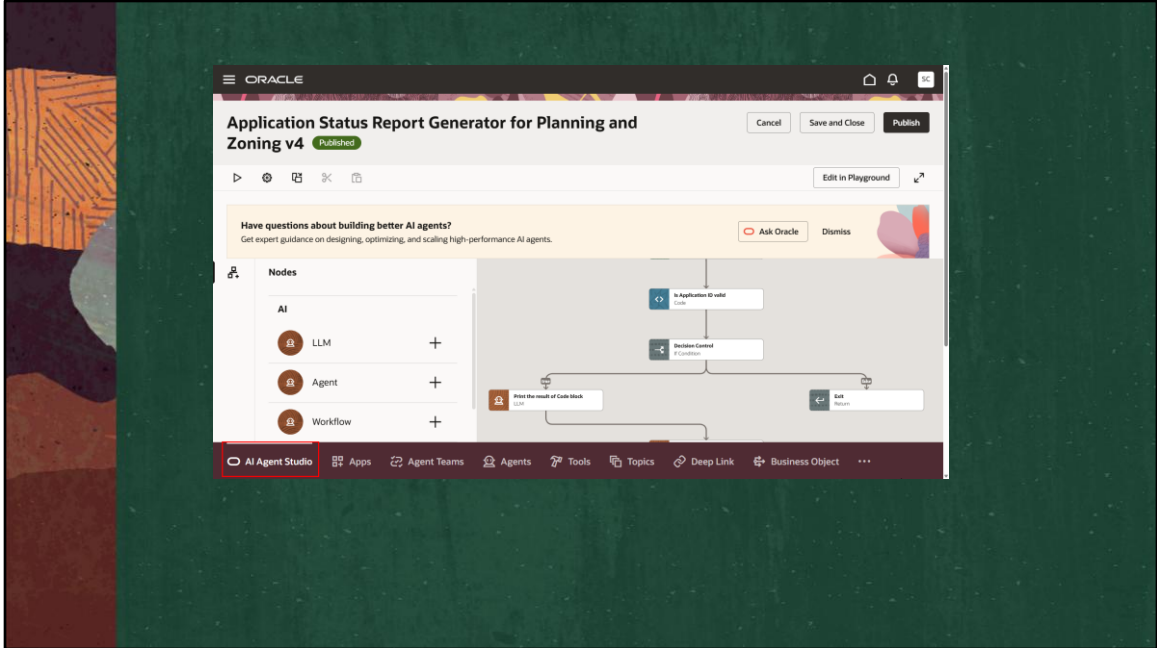
Multiple Failed Inspection
Result Options

Mandatory Address Fields for
Public User Registration

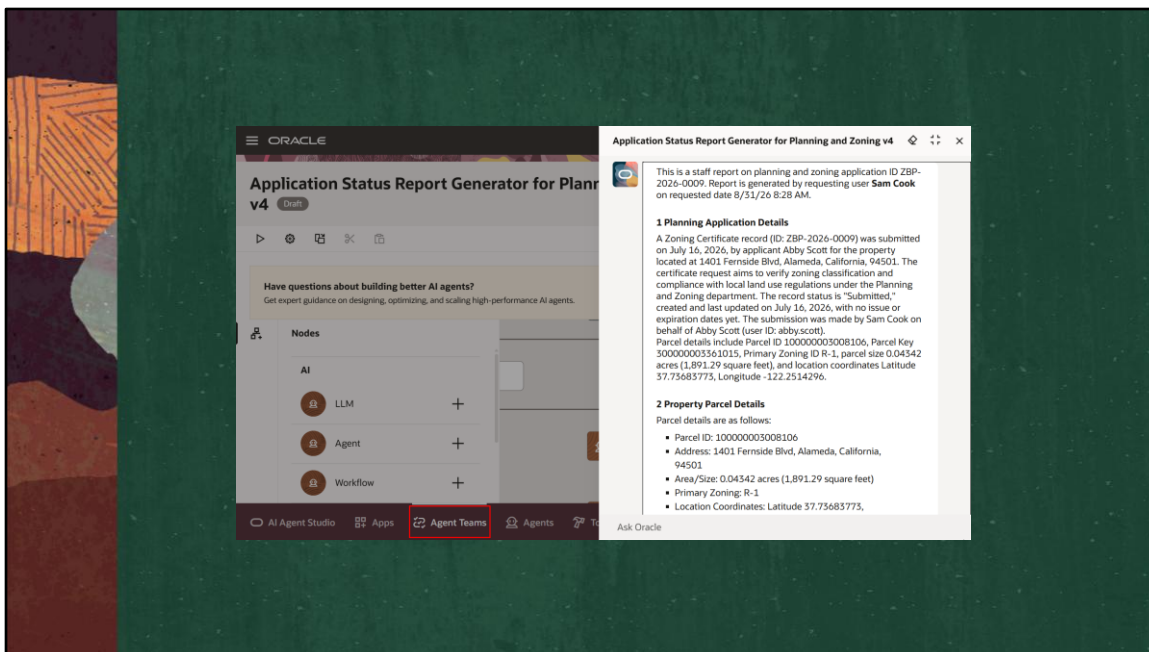


Common Permitting and Licensing

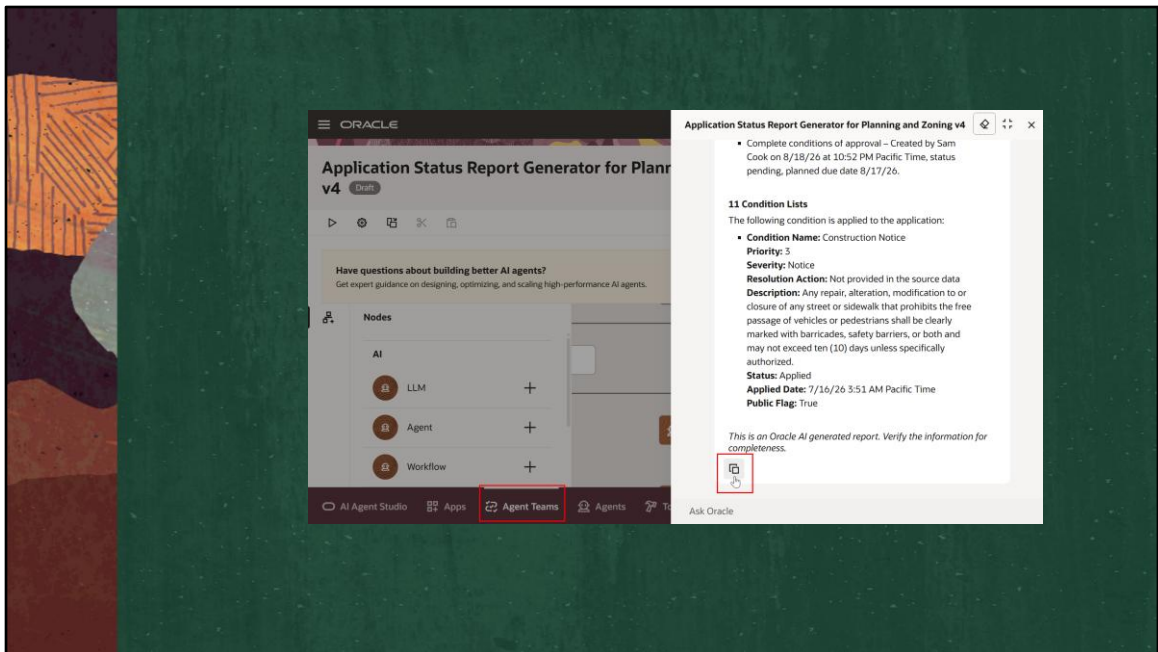
AI Agent for Application Status Report Generator for Planning and Zoning Content



This AI Agent is delivered as a template in Oracle AI Agent Studio. Your agency can copy the template and customize it for your needs.

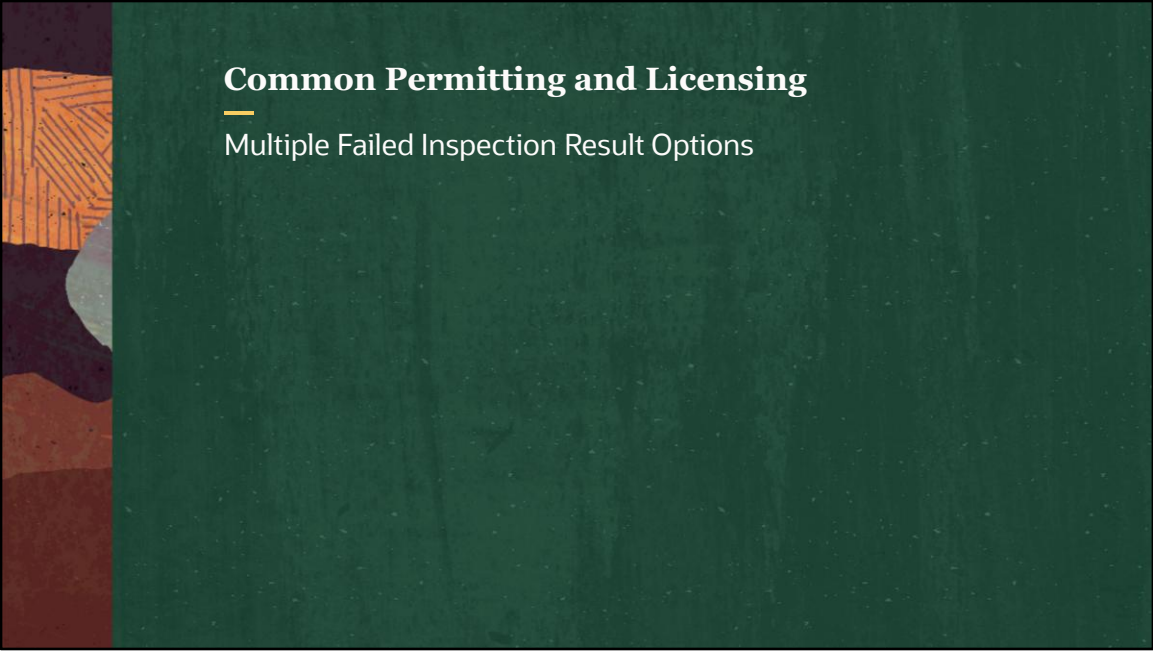


Agency staff can use the Application Status Report Generator to produce a report that summarizes relevant data, reducing manual effort and improving consistency across agency reports.



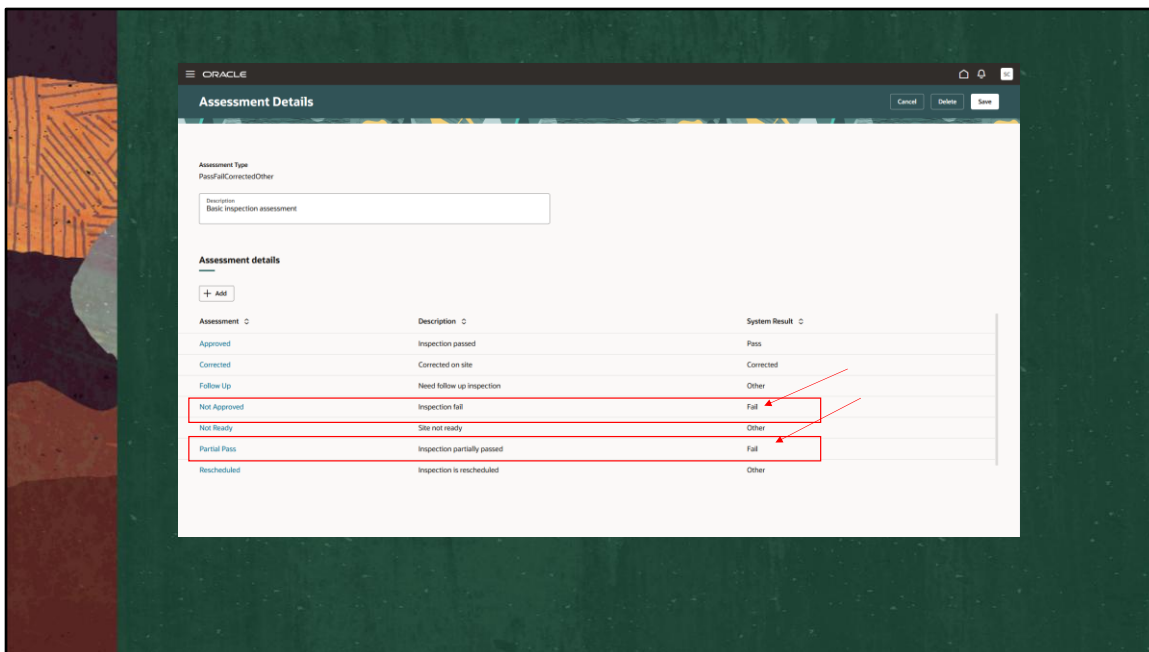
The generated content can be easily copied into another editor for further editing and formatting

This AI Agent supports agency planners and decision-makers, with the planner remaining responsible for reviewing and finalizing the report

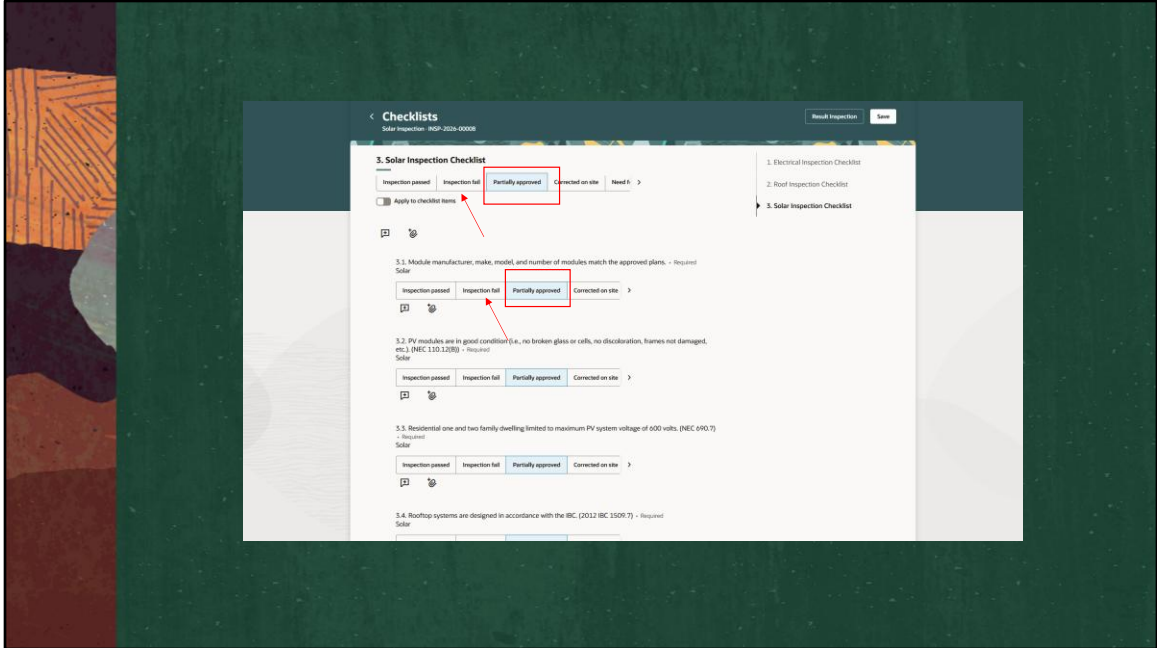


Common Permitting and Licensing

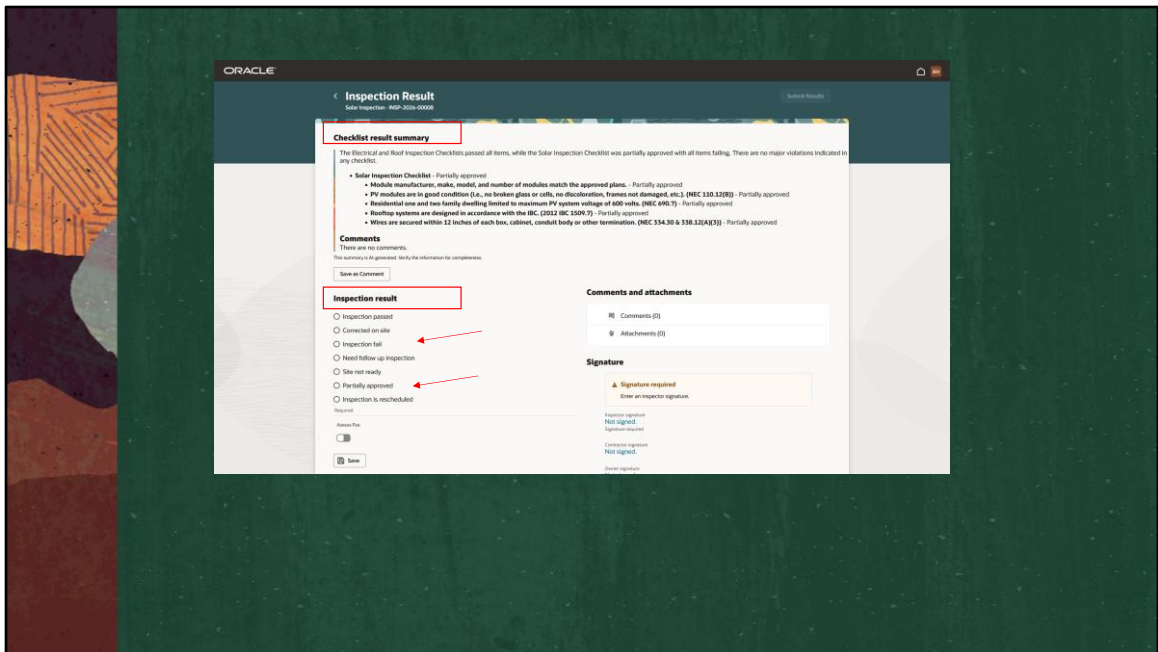
Multiple Failed Inspection Result Options



Agencies can now configure more than one inspection assessment option with the “Fail” system result, giving inspectors more precise choices while preserving failed-inspection processing.



In the Inspector Application, the configured Fail assessment options appear as separate result options at the checklist level (shown here) and at the inspection result level, including reinspections.



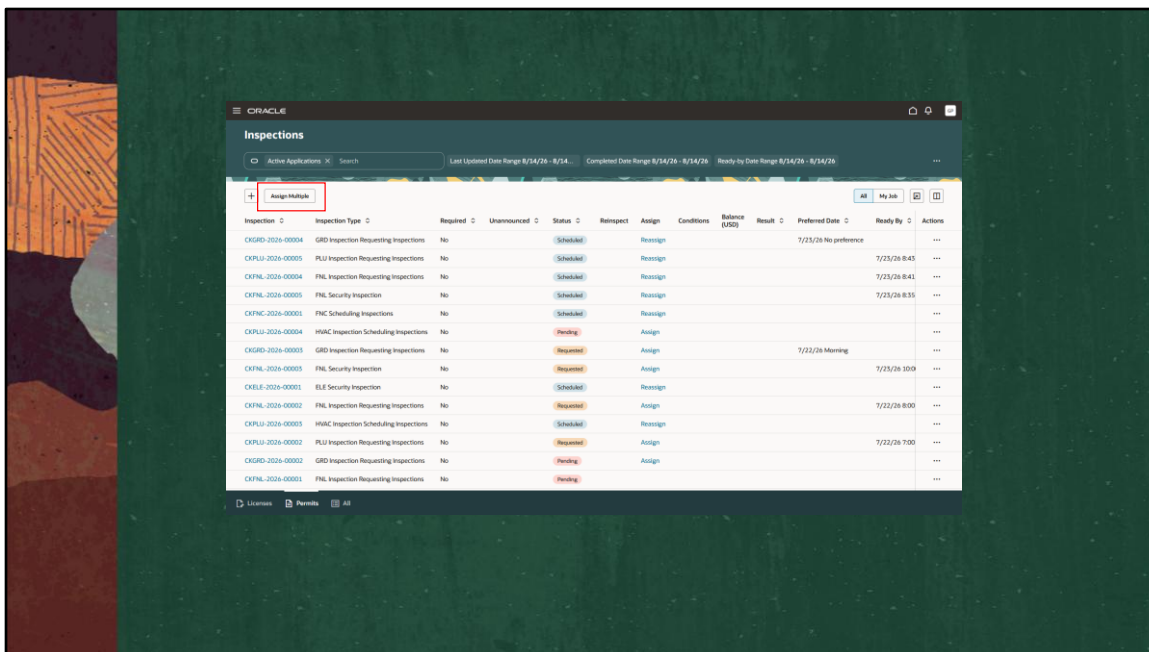
The Inspection Result page summarizes the partially approved checklist and provides both *failed inspection* and *partially approved* as available failing inspection results.

And, when the selected inspections in batch resulting all use the same assessment type, inspectors can choose from the configured result options.



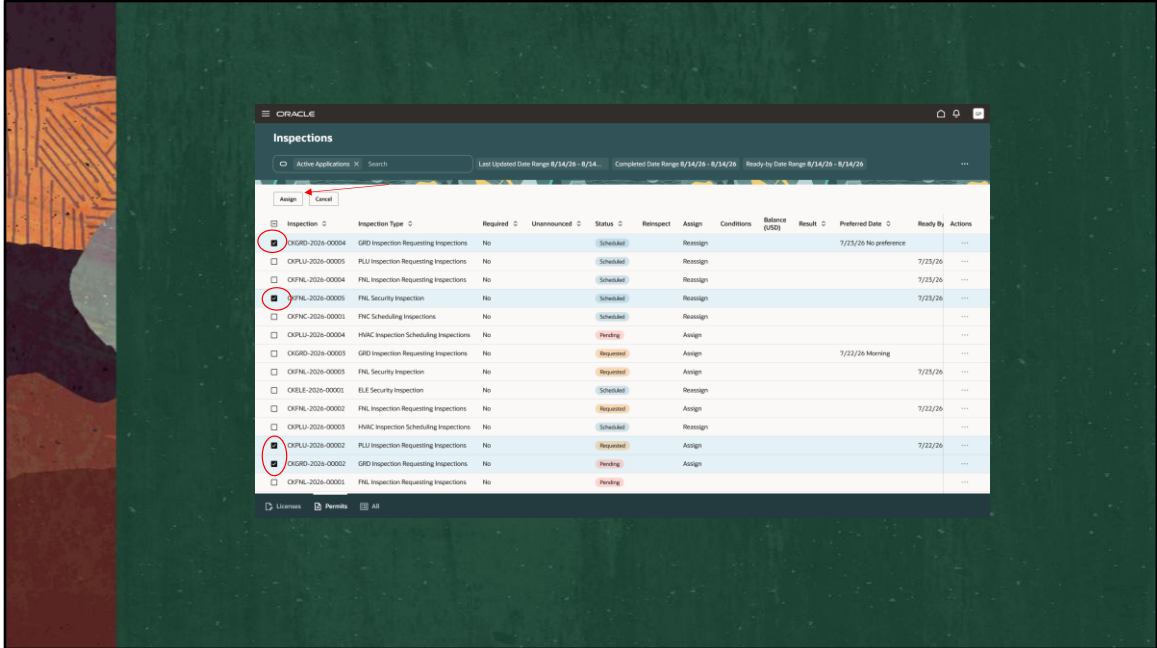
Common Permitting and Licensing

Bulk Inspection Assignments by Date and Inspector

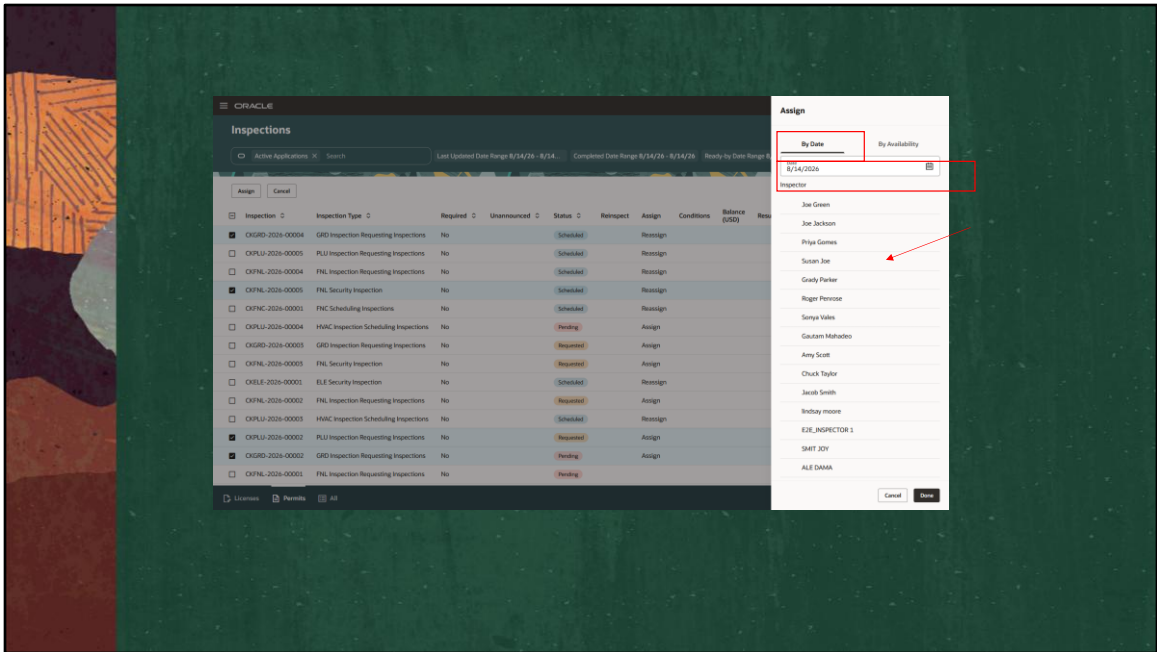


Agency staff can now choose between two methods to bulk assign or reassign inspections from the agency's Inspections list page--by date or by inspector availability.

Select the Assign Multiple action to begin; the same bulk assignment action is also available on an application's Inspections page.

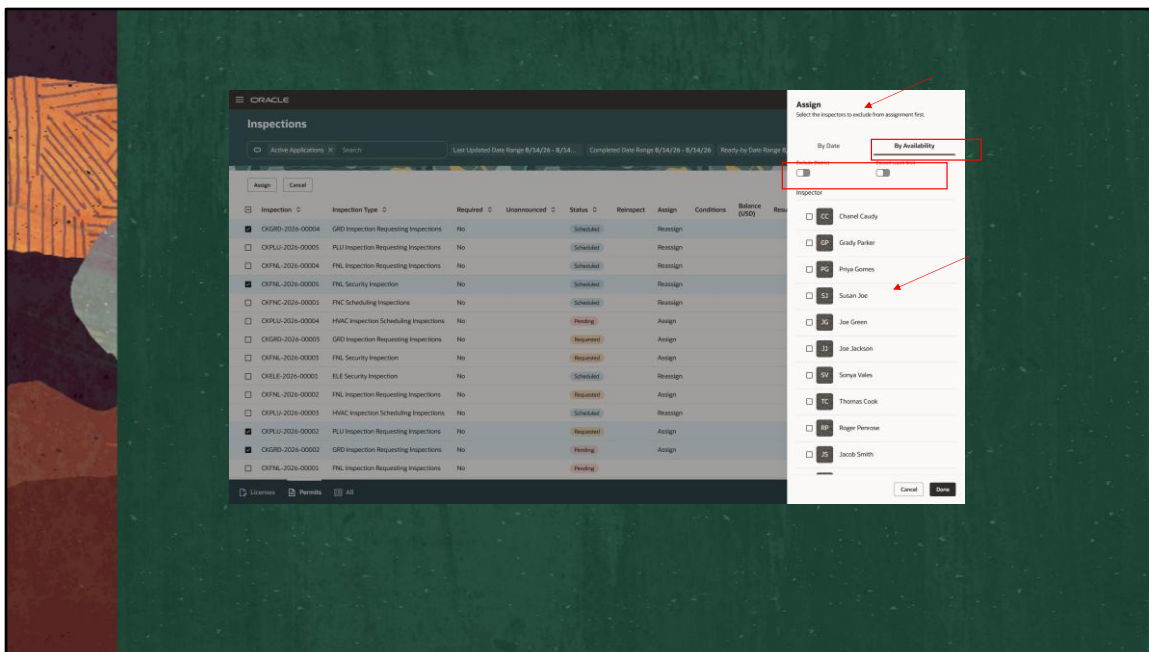


Select the inspections to assign or reassign, and then select the assign action. You can group inspections by property, inspection type, or another operational need before assigning them together.

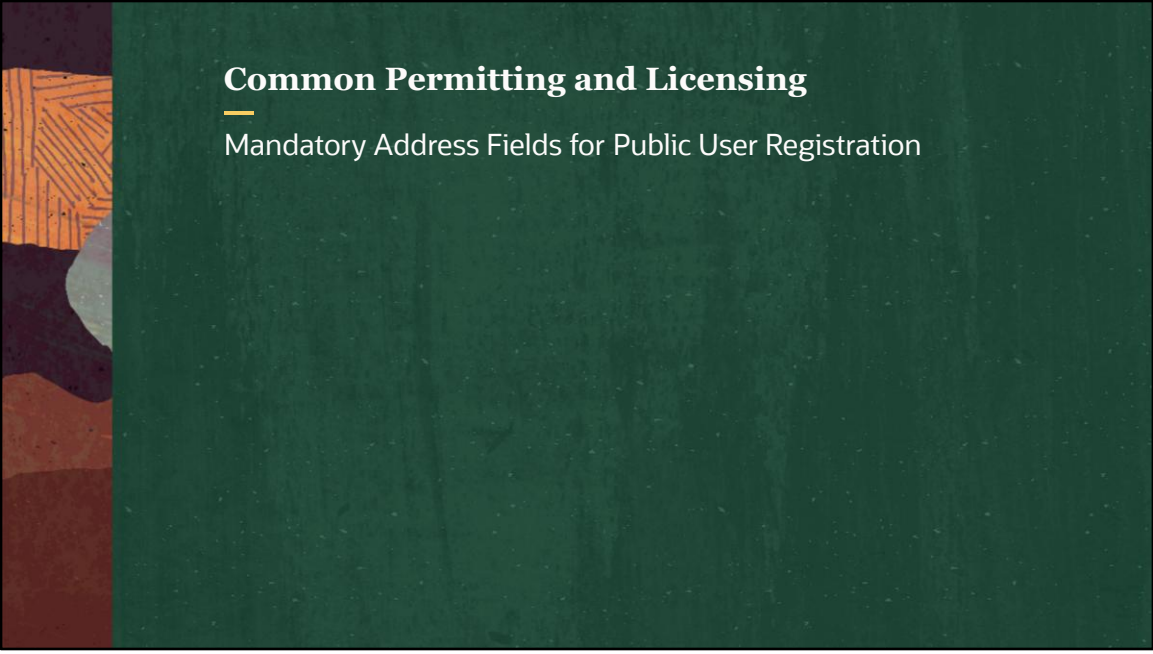


When assigning by date, select a date and an inspector to receive the selected inspections.

This override assigns the inspections directly without applying the availability-based assignment rules.



Assign by availability to distribute the selected inspections across qualified, available inspectors based on their schedules and configured limits. You can exclude individual inspectors, ignore district restrictions, or allow assignments to exceed the count limit.



Common Permitting and Licensing

Mandatory Address Fields for Public User Registration

Mandatory Address Fields for Public User Registration

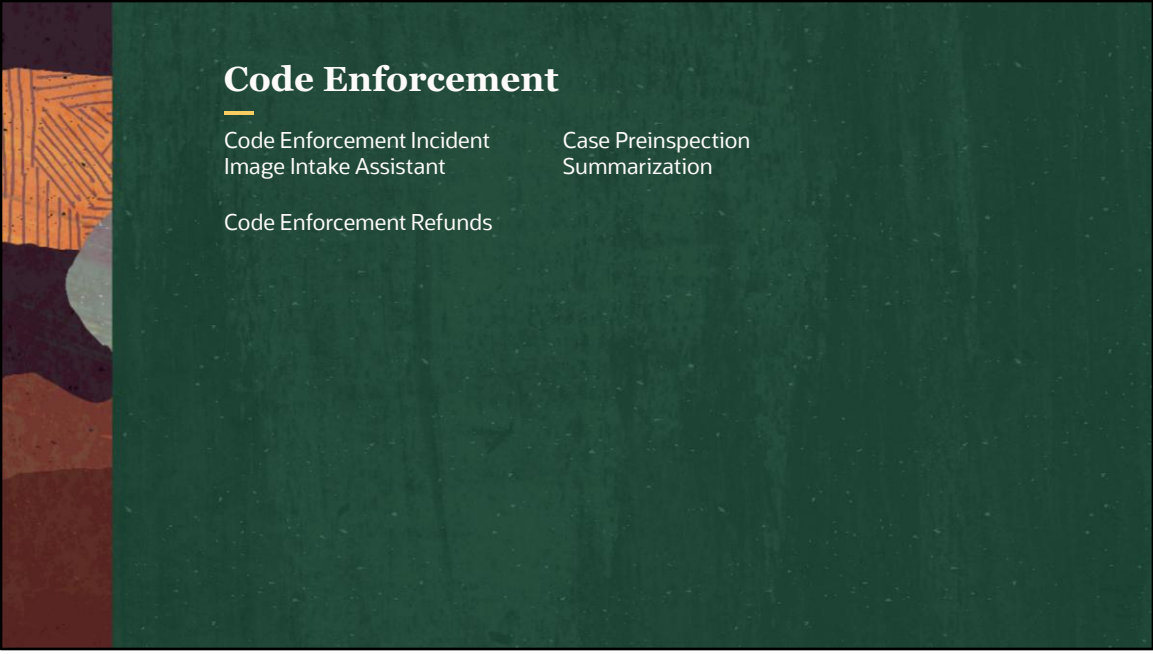
The screenshot displays the 'City of INNOVATION' registration interface. A red box highlights the 'Register' button in the top left. A red arrow points from this button to a modal form titled 'Address'. This modal form contains several input fields, each with a red border indicating it is mandatory:

- Country/Region (pre-filled with 'United States')
- Address Line 1 (text input, labeled 'Required')
- Address Line 2 (text input)
- City (dropdown menu, labeled 'Required')
- State (dropdown menu, labeled 'Required')
- Postal Code (text input, labeled 'Required')
- County (dropdown menu)

In the background, the main registration form is visible, showing sections for 'Account details' (First Name, Email Address) and 'Phone' (Select the phone type, Mobile/Work/Home buttons, Country, Phone Number).

Public user registration now validates address information across registration entry points. For U.S. registrations, public and agency users must enter Address Line 1, City, State, and Postal Code, regardless of the agency's address format configuration.

For other countries, the registration page follows the agency's address format configuration. The registration country continues to default from the agency and is display-only on the Register page.



Code Enforcement

Code Enforcement Incident
Image Intake Assistant

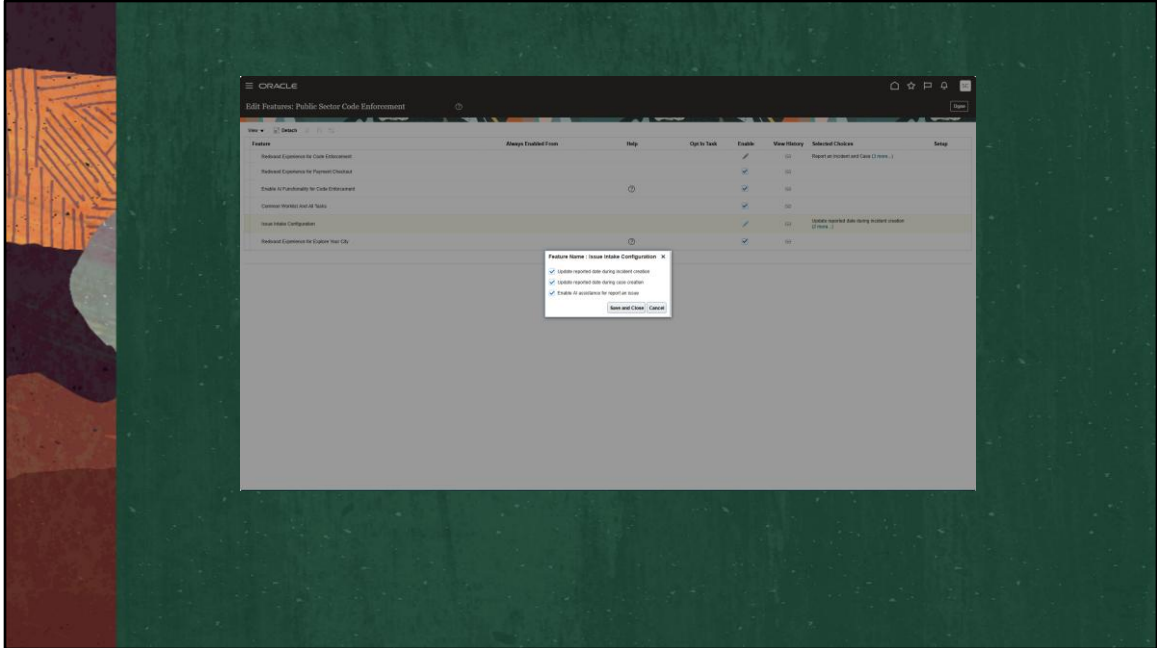
Case Preinspection
Summarization

Code Enforcement Refunds

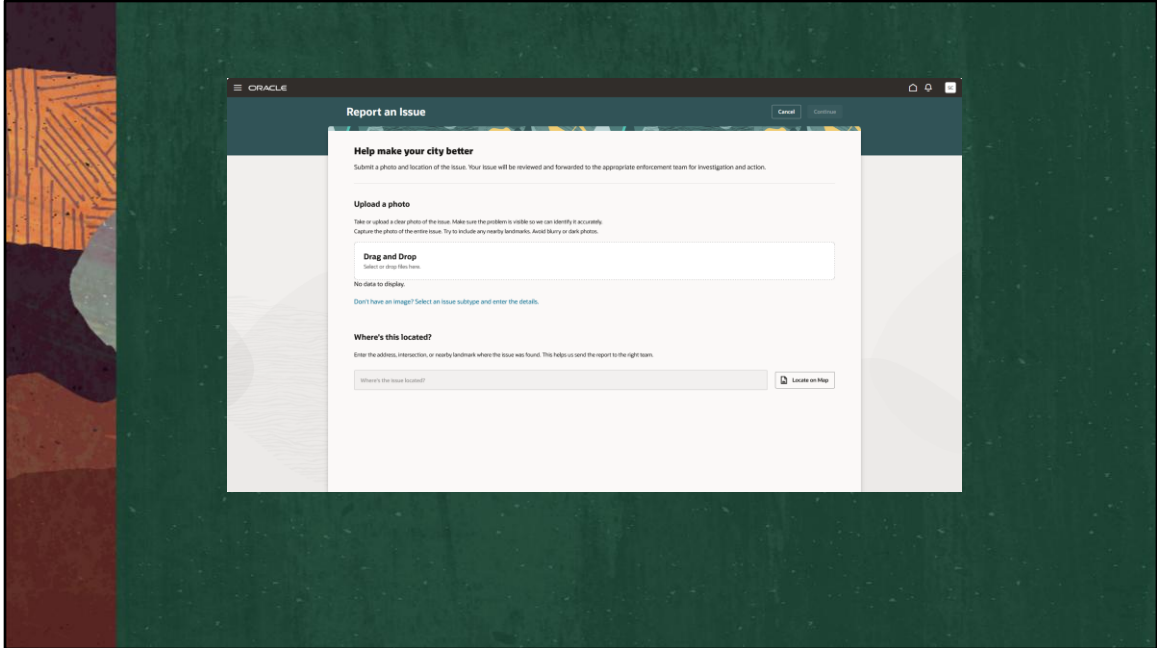


Code Enforcement

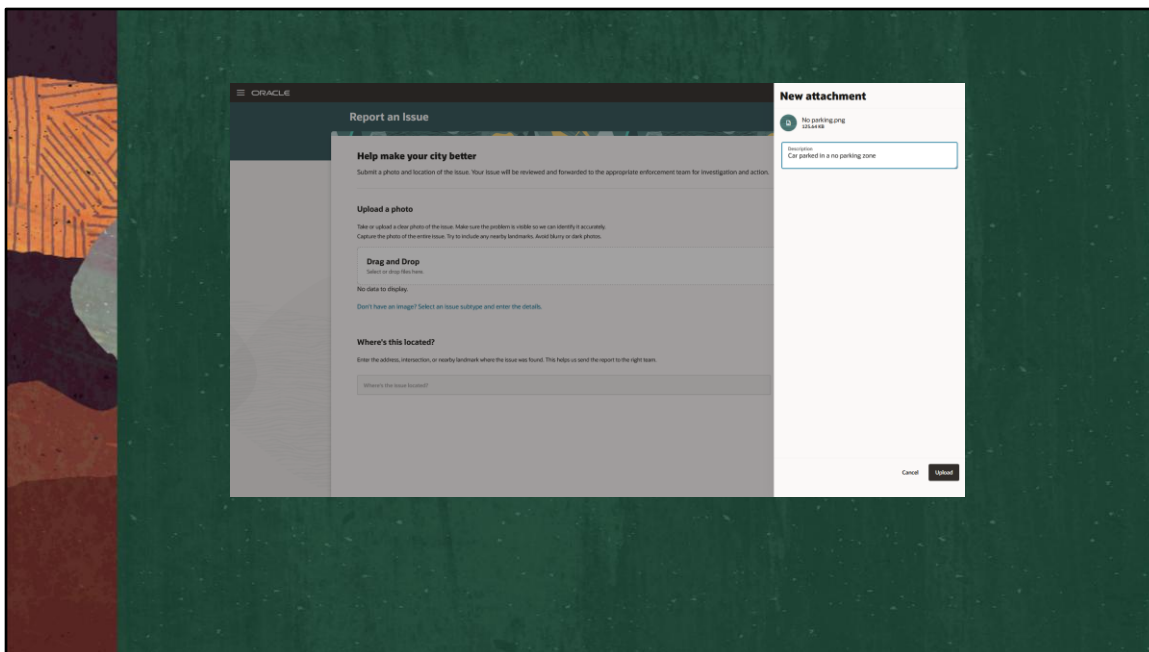
Code Enforcement Incident Image Intake Assistant



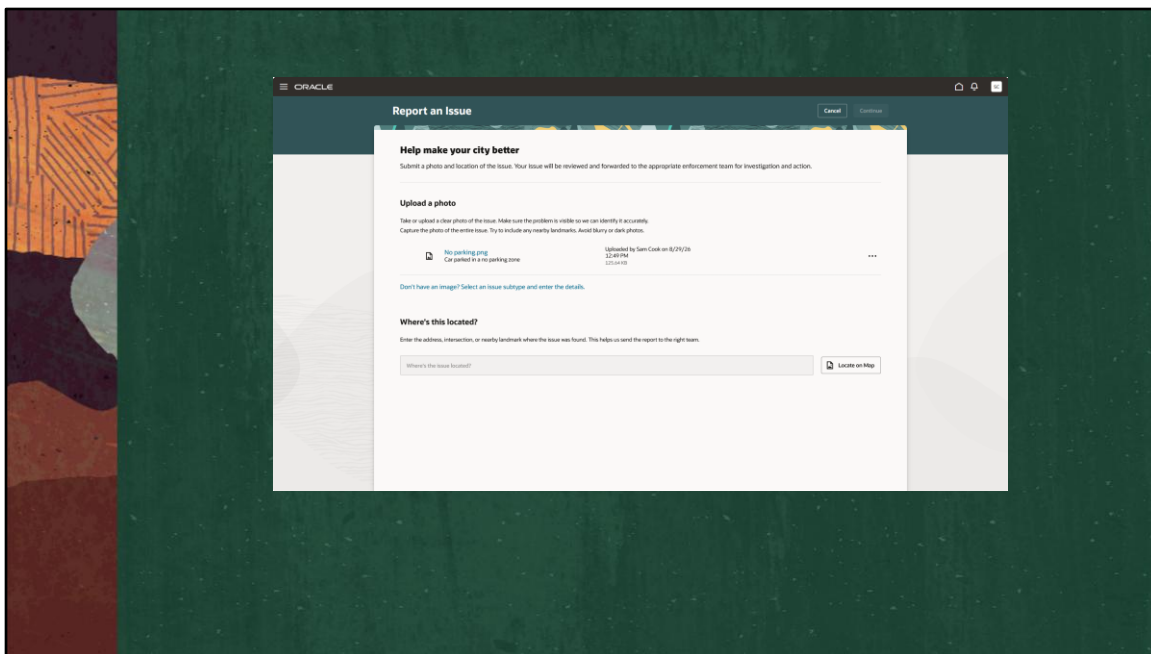
Agencies can now use an FSM configuration to enable an AI-assisted reporting experience for its staff and authenticated registered public users.



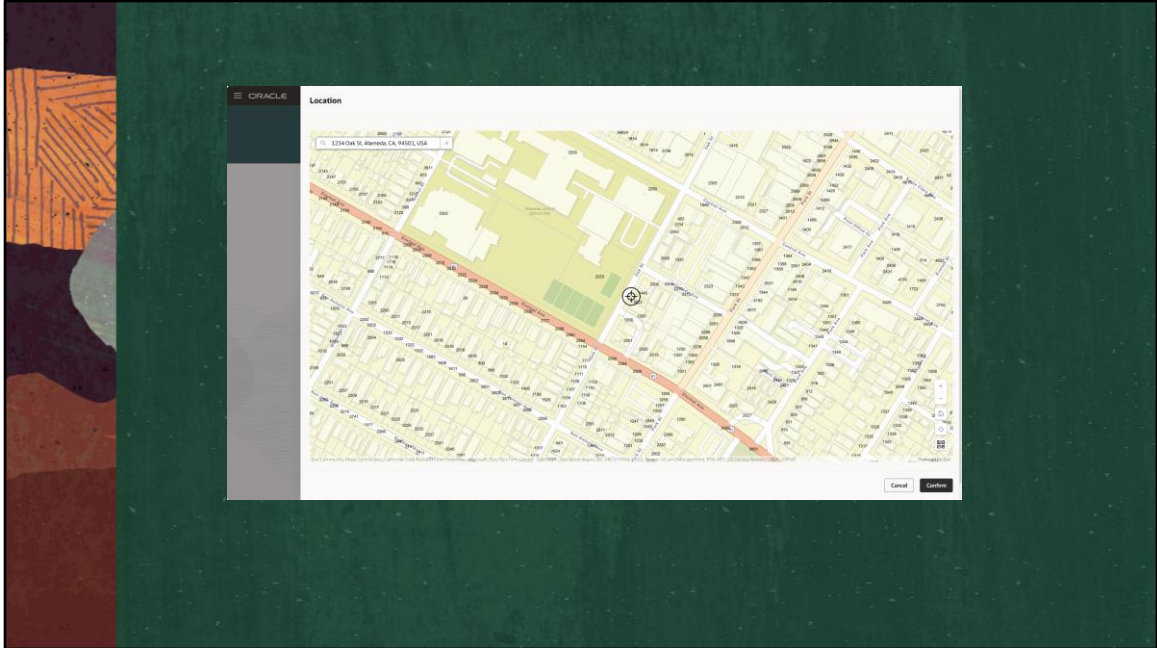
In this demo, we use the Code Enforcement incident image intake assistant to report an issue from an uploaded photo. When the assistant is enabled, the standard issue-type list is replaced by the image intake experience. Upload a photo of the issue ...



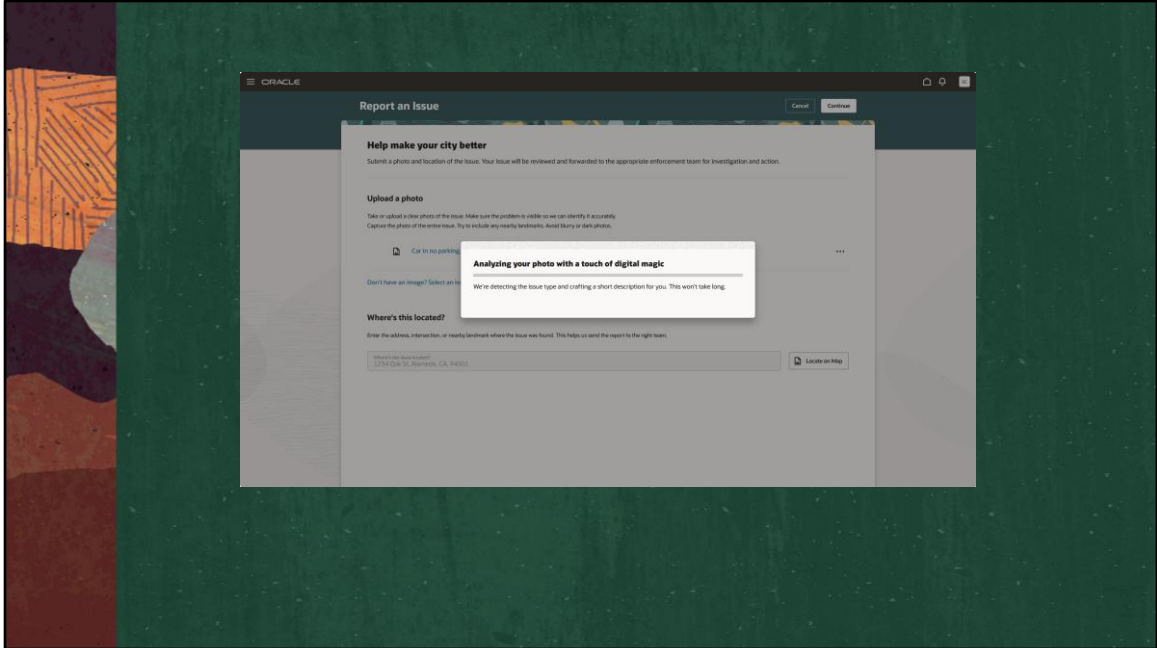
... and enter a brief description.



Use the map to specify the location.



Enter the address and click Confirm.

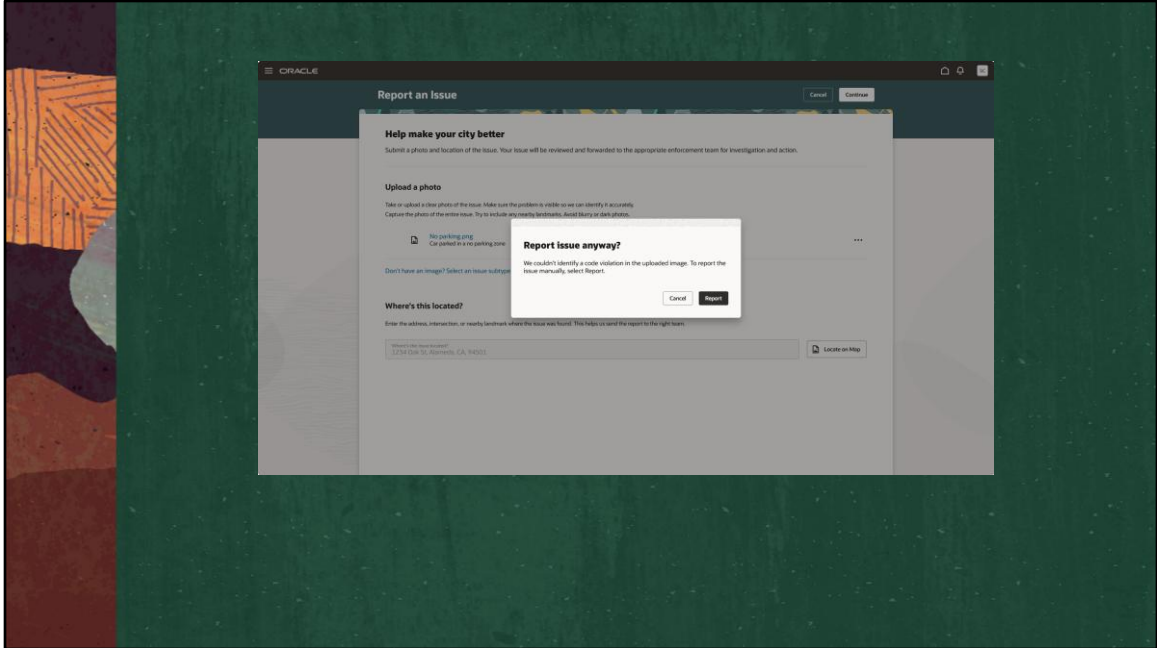


Review the address and click Continue to have the assistant analyze the image. It uses the underlying document processor to interpret the image and determine the likely issue description and issue type.

The screenshot shows the Oracle 'New Issue' form. The issue type is 'Vehicle'. The location is populated as 'Address: 1234 Oak St, Alameda, California, 94501'. The issue description is: 'New Observation: A gray Jeep SUV is parked at the curb on a palm-lined residential street. A parking sign on a pole to the right of the vehicle clearly indicates 'No Parking' with a red circle and slash over the letter 'P', and states 'TOW: 48000 NCT' with an icon of a tow truck towing a car. The vehicle appears to be parked in violation of the posted no parking and tow-away zone.' The report date is '8/25/26'. The attachment section is empty.

The assistant identifies the potential violation and populates the incident details. In this example, it recognizes that a vehicle is parked next to a visible no-parking sign and maps the result to the appropriate issue type. When configured and supported by the image, it can also populate custom fields, such as vehicle details.

Review the AI-generated information and make any necessary changes. Once the details are confirmed, submit the incident.

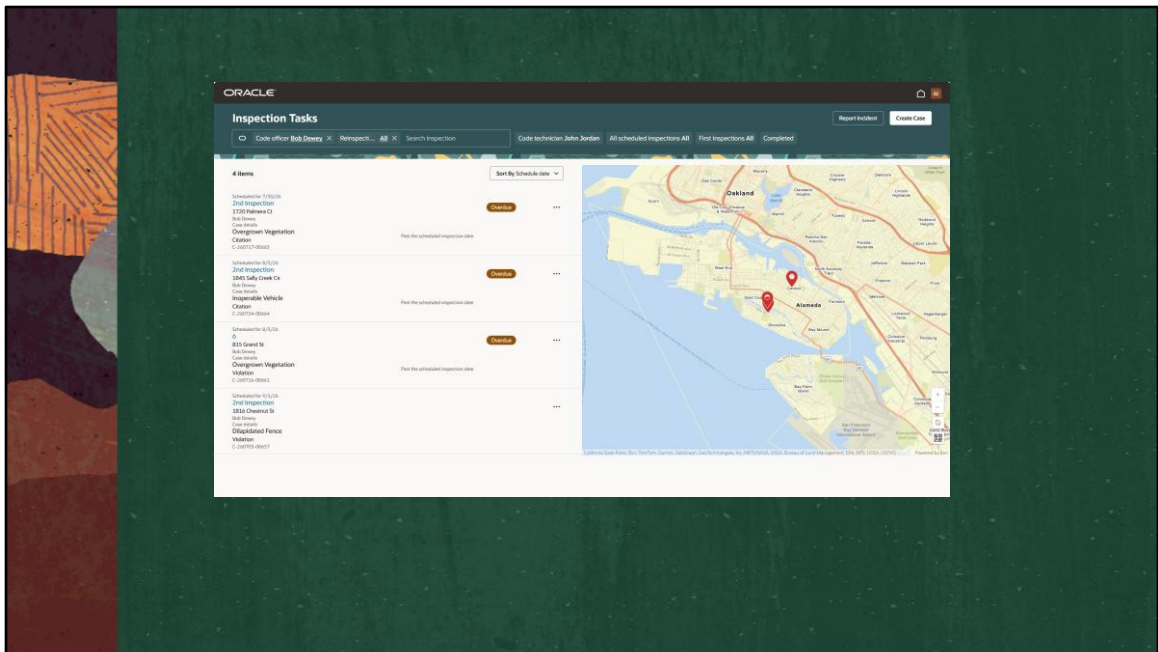


In case the assistant is unable to identify a violation, the user can still report the incident manually.

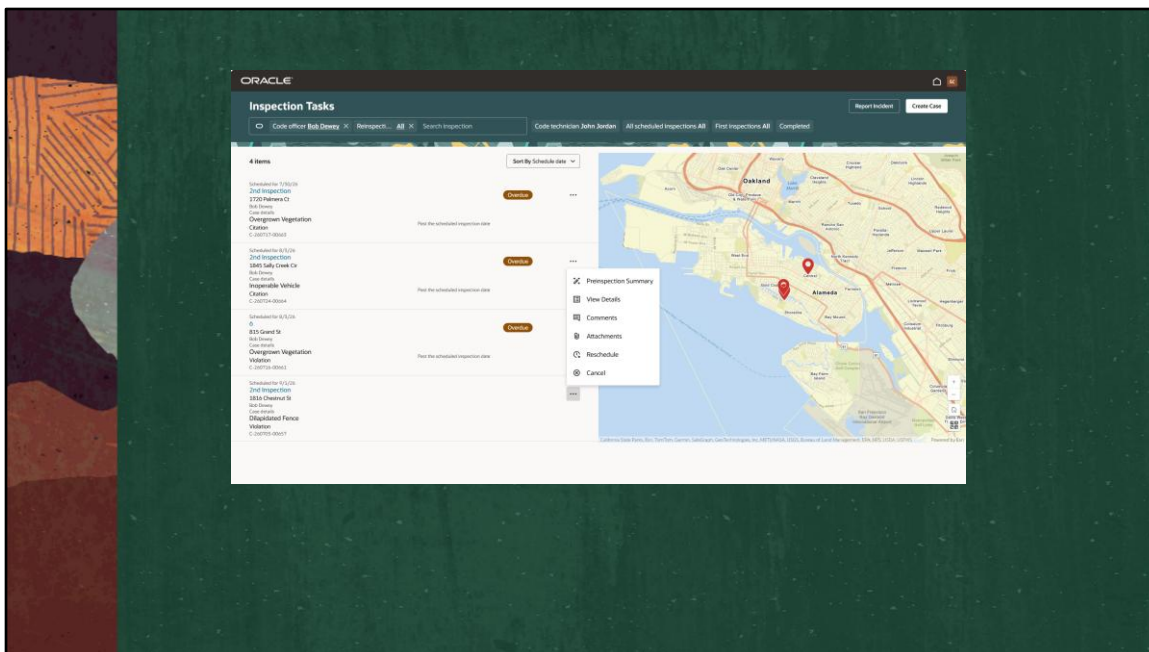


Code Enforcement

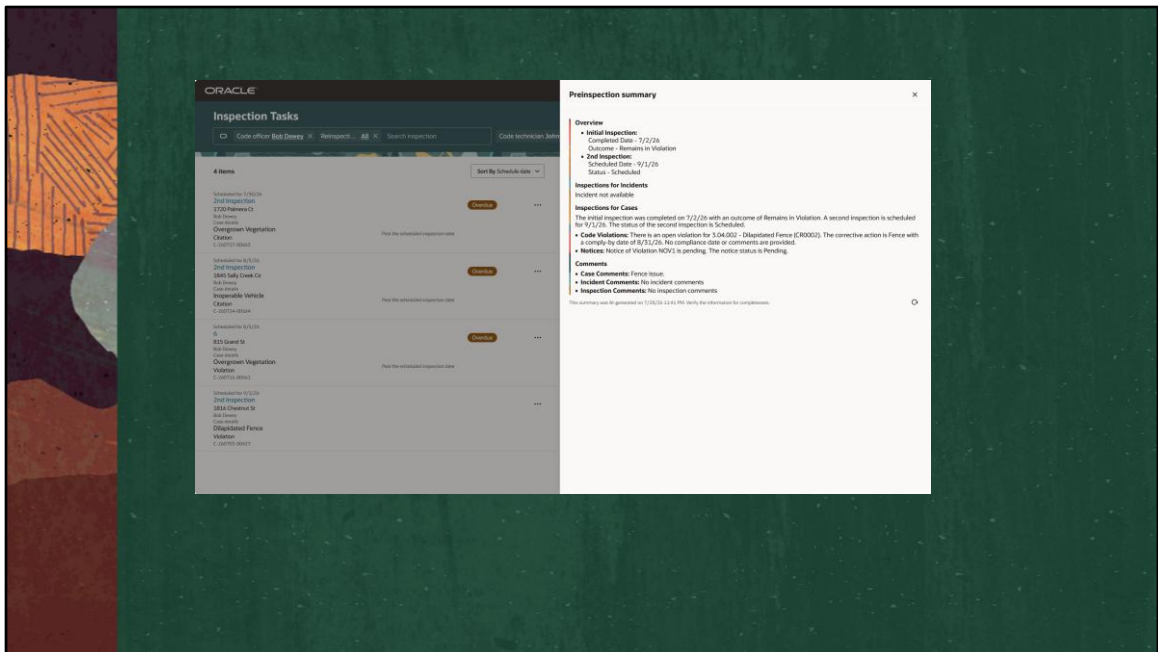
Case Preinspection Summarization



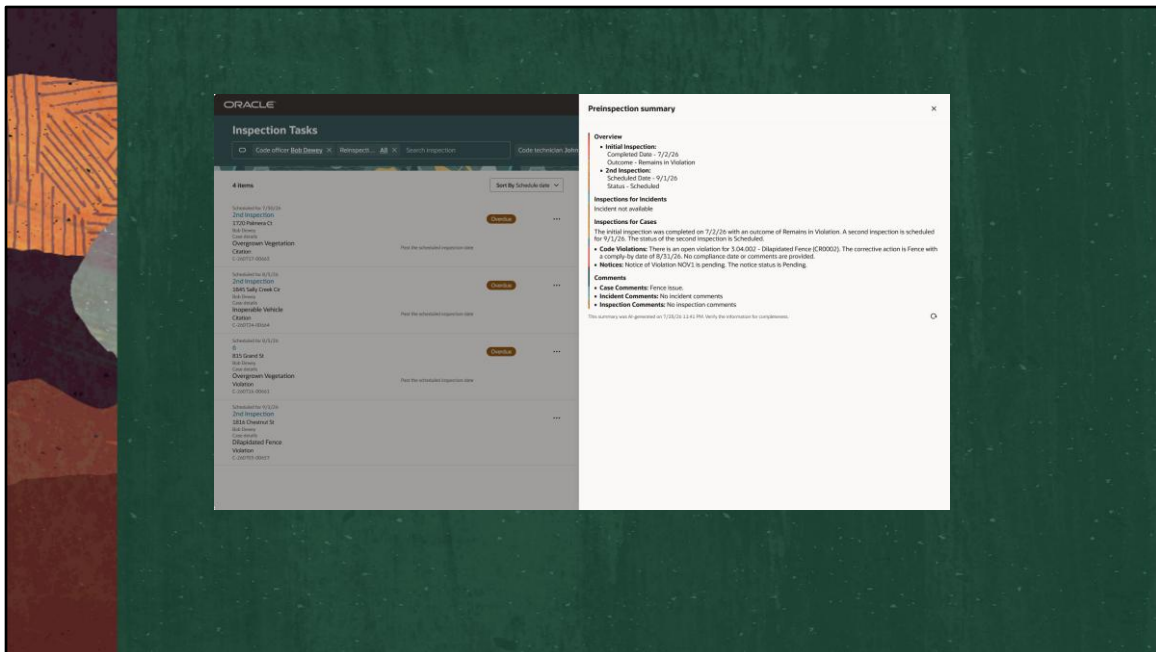
Code officers can now use the Code Enforcement Inspection Tasks page to open a scheduled inspection and quickly review the history and context that matters for the visit.



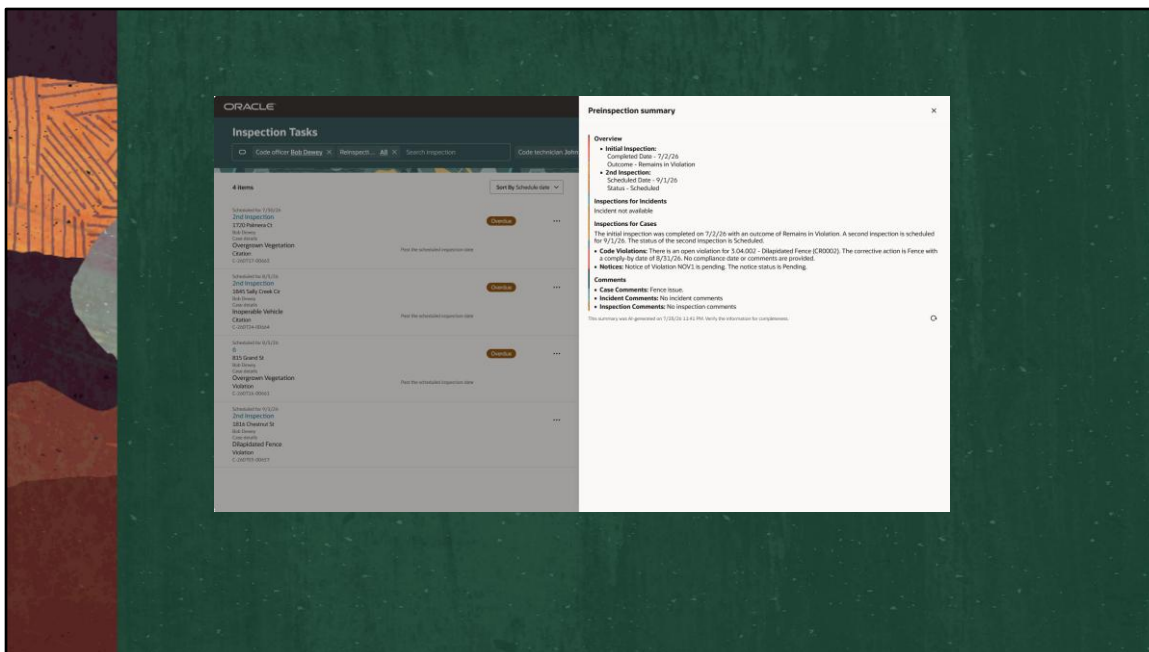
Embedded in the inspection task experience is an AI-generated Preinspection summary. It uses the active inspection as its context, so the officer doesn't need to search across multiple case records before preparing for the visit.



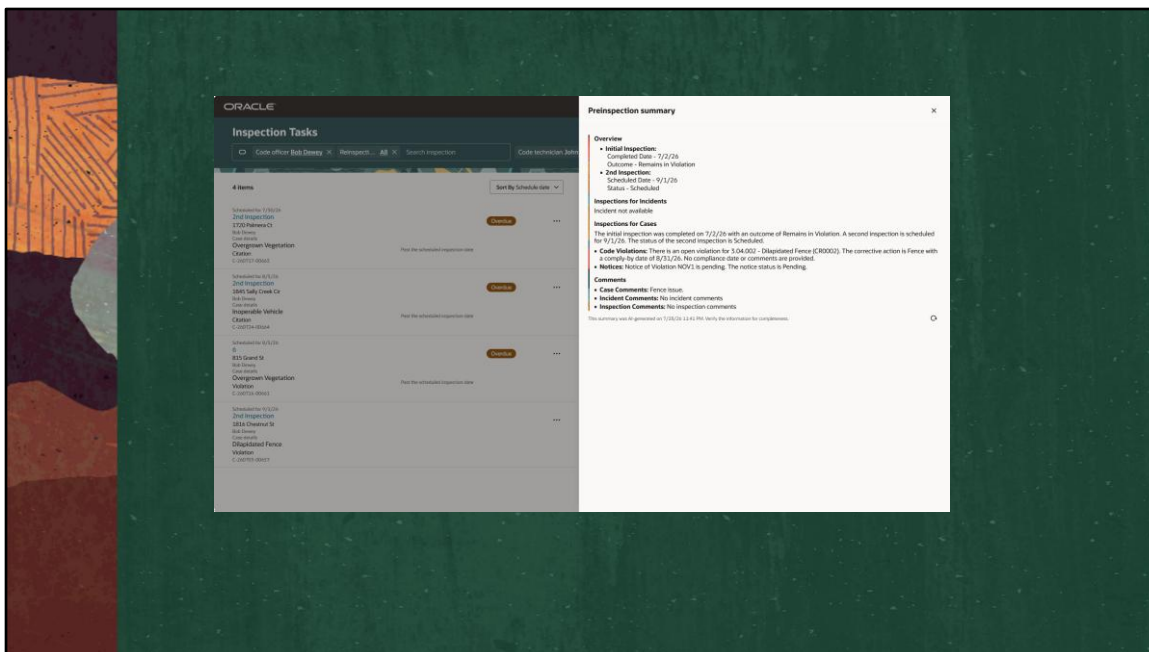
The summary opens in a drawer as a concise, read-only briefing. The visible timestamp makes it clear when the information was last generated, and the AI-generated label sets the right expectation.



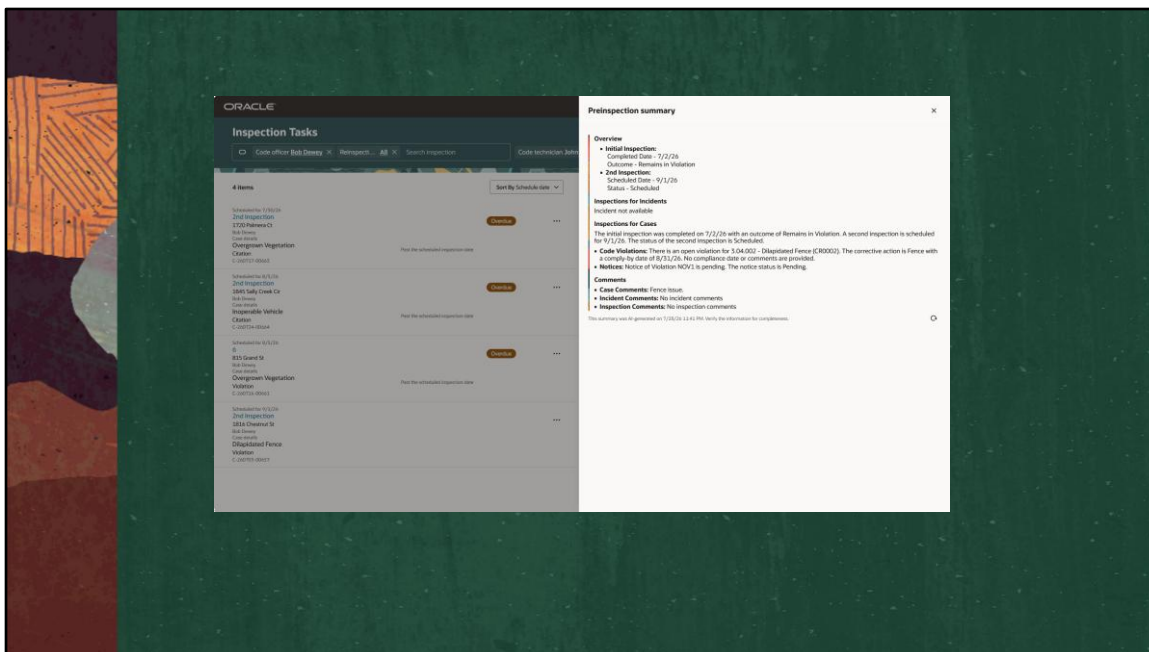
The Overview gives the officer an immediate picture of inspection history, including how many inspections occurred and the outcomes that were recorded. This is the fastest way to understand the case trajectory before the next inspection.



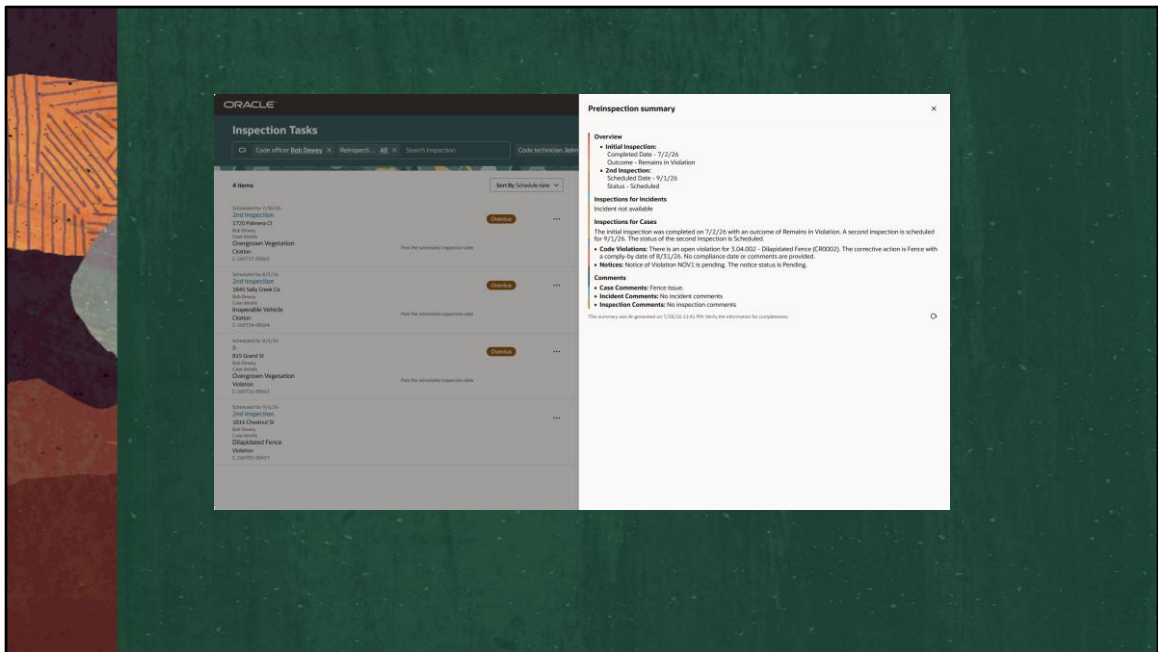
The next section summarizes inspection activity associated with the originating incident as well as the prior completed case inspections. This gives the officer a compact timeline of what has already happened and what inspection is now due.



The summary calls out code violations, required corrective actions, and notices because they directly affect what the officer should verify in the field. Notices are especially important because they can carry legal obligations for the responsible party.



Comments preserve field context that may not be obvious from status alone. This section condenses relevant case, incident, and inspection comments into a shorter briefing so the officer can quickly understand what was observed and recorded previously.

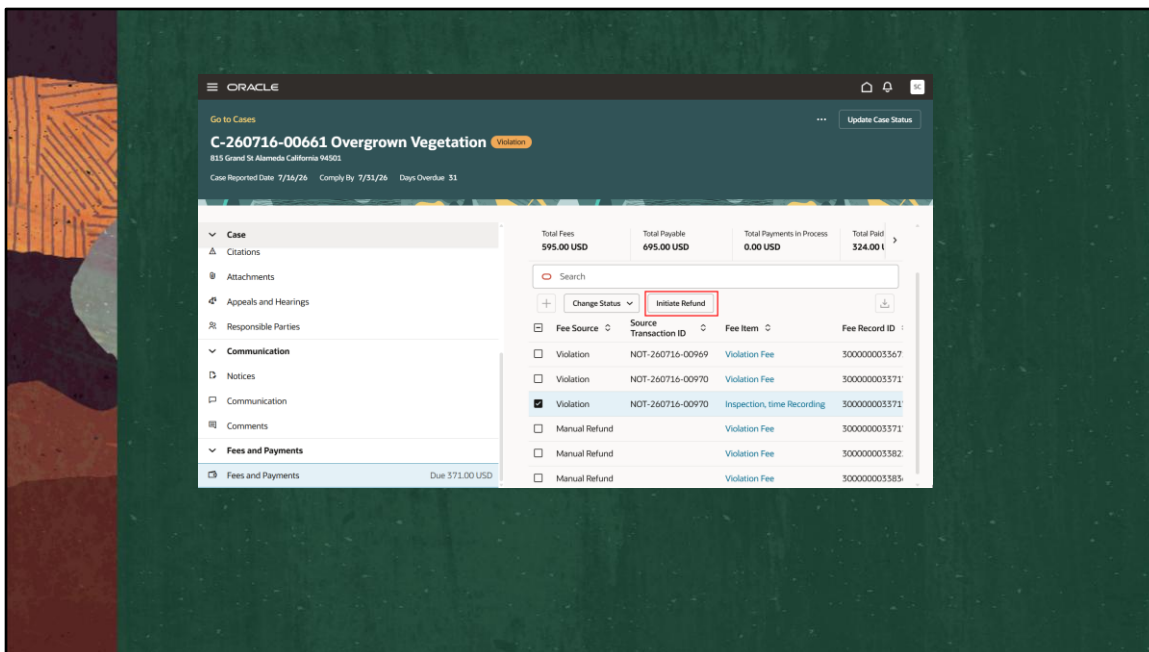


Using the Refresh button provides the latest information for the active inspection.



Code Enforcement

Code Enforcement Refunds



The existing refund workflow for Permits, Planning & Zoning, and Business Licenses is now extended to Code Enforcement.

Refunds can be initiated for Cases and Citations. Agency staff can use the Refund History page for auditing and reporting.

This enables agencies to process refunds in the Code Enforcement offering as they can in the other offerings, ensuring a consistent experience across all offerings.

This completes the feature descriptions for Code Enforcement.



Business Licenses

Manage Contacts on Completed Business License Transactions

Manage Contacts on Completed Business License Transactions

The screenshots show the 'Contacts' page within the 'Hotel-Motel Business License - AUTO-JUL2026-0000000021 - Origination 2026 July' application. The left screenshot highlights the 'Add new contact' button, and the right screenshot highlights the 'Select new contact' button. Both screenshots show a table of contacts with columns for Name, Title, Business, Email, Phone, Contact Type, Primary Contact, Role, Access, Active, and Actions.

Name	Title	Business	Email	Phone	Contact Type	Primary Contact	Role	Access	Active	Actions
Rakesh Tanga			rakeshtanga@rock.com		Applicant	Yes	Applicant	Full	Yes	...
James Ivins	Owner				Business Manager	No		Full	Yes	...

Confidential - Oracle Internal



This feature enables authorized agency staff to manage contacts on completed business license transactions without creating an amendment. Agency staff can add or update contacts, change application access levels, designate a contact as the primary contact or applicant, make contacts inactive, and view who added or last updated a contact and when. This functionality helps agencies maintain accurate contact information and reduces the need to create amendments for contact-related changes.

Agency staff can manage contacts directly from the Contacts page of a completed business license transaction.