

ORACLE

Spotlight On

Oracle Permitting and Licensing Update 26C

Common Permitting and Licensing

AI Agent: Inspection History Summary

AI Agent: Plan Review Prescreen Advisor

Electronic Plan Review Comment Sync

Global Fee Attributes for Fee Changes

Standardized Date-Time Handling Using Agency Time Zone

AI Agent: Ad Hoc Message Communication Generator

Redwood Experience for Common Worklist

Redwood Experience for Web Form Reply Response Page

Redwood Experience for Explore Your City

Common Permitting and Licensing features include:

- AI Agent: Inspection History Summary
- AI Agent: Plan Review Prescreen Advisor
- Electronic Plan Review Comment Sync
- Global Fee Attributes for Fee Changes
- Standardized Date-Time Handling Using Agency Time Zone
- AI Agent: Ad Hoc Message Communication Generator
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Common Permitting and Licensing

AI Agent: Inspection History Summary

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Inspection Tasks AI Assist

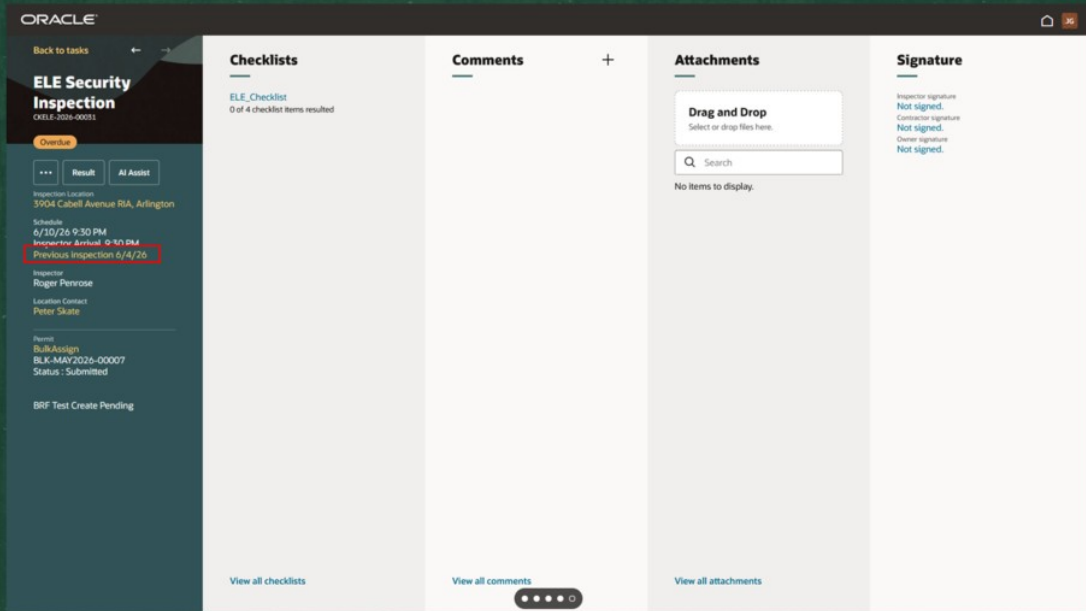
Q Schedule date 6/11/26 x Status Scheduled including overdue x Inspector Roger Penrose x Security x Search

1 of 3 selected Clear Sort By Schedule Start Date, Old to New

Overdue	ELE Security Inspection 5/22/26 Inspector: Roger Penrose	3904 Cabell Avenue RIA, Arlington BulkAssign: BLK-MAR2026-00005
Overdue	ELE Security Inspection 5/28/26 Inspector: Roger Penrose	3904 Cabell Avenue RIA, Arlington BulkAssign: BLK-MAR2026-00006
Reinspection Overdue	ELE Security Inspection 6/30/26 Inspector: Roger Penrose	3904 Cabell Avenue RIA, Arlington BulkAssign: BLK-MAR2026-00007

Map showing location: 3904 Cabell Avenue RIA, Arlington, TX. Landmarks include Dallas-Washington Gardens and University of Texas at Arlington.

The Inspection History Summary agent helps inspectors quickly review failed inspection history when performing a reinspection in the Inspector Application. On the Inspection Tasks page, reinspections for failed inspections are identified in the list by a Reinspection badge.



In the inspection details, the reinspection shows a Previous inspection link in the schedule information.
When you click the link...

The screenshot displays the Oracle ELE Security Inspection interface. On the left, a sidebar contains the main inspection details for 'ELE Security Inspection' (ID: CKLE-2026-00021), including location, schedule, inspector (Rager Penrose), and location contact (Peter Skate). The main content area is divided into 'Checklists' (showing 0 of 4 items) and 'Comments'. An 'Inspection history' drawer is open on the right, listing two inspections:

- Prior Inspections:** 1
- Last Inspected:** 6/30/26

The history list shows:

- CKLE-2026-00021 (Current view):** ELE Security Inspection, Inspector: Rager Penrose, Location Contact: Peter Skate, Scheduled 6/10/26 9:30 PM.
- CKLE-2026-00021 (Completed):** ELE Security Inspection, Inspector: Rager Penrose, Location Contact: Peter Skate, Completed 6/10/26 9:28 PM, Major Violations: 1.

The 'COMMENTS' section for the completed inspection states: 'No comments to display yet.' Below this, the detailed comment for the failed inspection is shown:

The ELE Security Inspection with ID CKLE-2026-00021 was completed and resulted in a fail due to one major violation. The inspection took place at 3:30 p.m. on 6/3/26 and ended at 6:30 p.m. The inspector noted issues with the circuit panel and switches, advising to see the report for details.

- ELE Checklist - Fail**
 - Circuit breaker - Fail**
 - Switches - Fail**

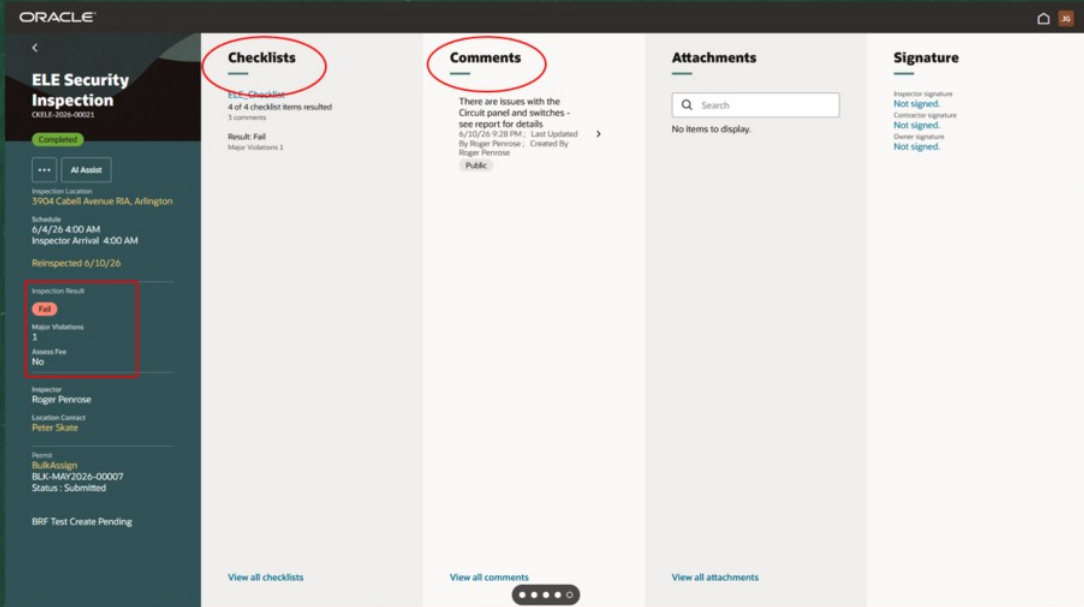
Checklist Comments

- Improper/Missing AFCI or GFCI Protection:** Safety interrupter devices are missing in required areas such as bedrooms, kitchens, and bathrooms according to modern safety standards.
- Loose Switches:** Switches are loose in the wall due to poor mounting or damaged junction boxes; a licensed electrician should secure them to prevent arcing and overheating.
- Double-Tapped Breaker(s) Present:** Two wires connected to a single circuit breaker terminal designed for one, causing loose connections that risk arcing, overheating, and fire.

A note at the bottom of the comment states: 'This summary was AI-generated on 6/10/26 9:39 PM. Verify the information for completeness.'

...the Inspection history drawer opens.

You can view inspection information for the current reinspection and the prior completed failed inspection.



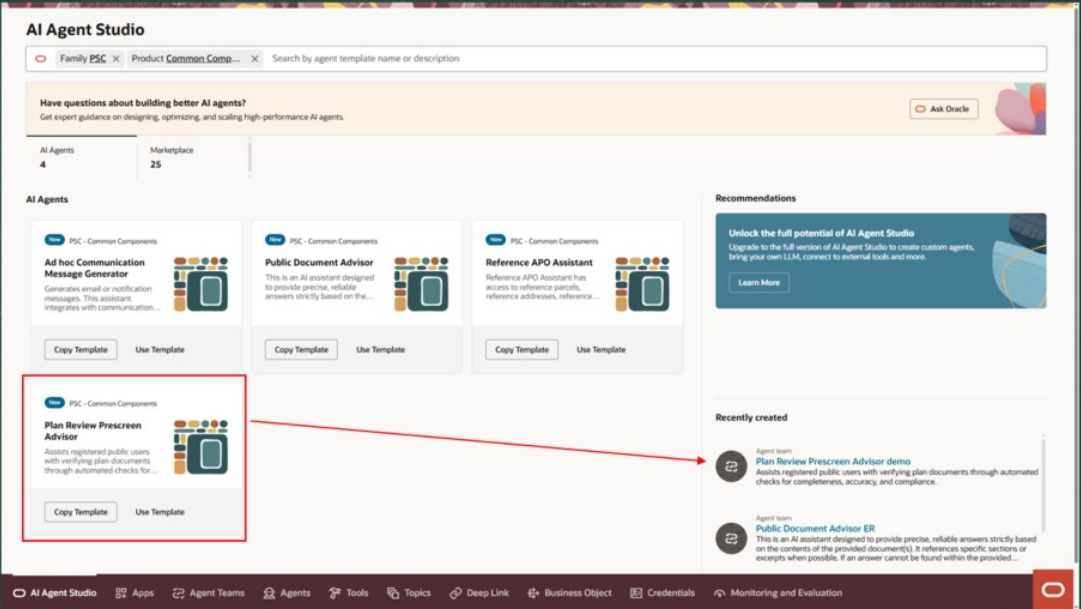
... to review the past inspection details, including the result and violations, and the checklists and comments used by the AI agent.

If there's more than one prior completed failed inspection, the AI summary can also identify recurring issues.

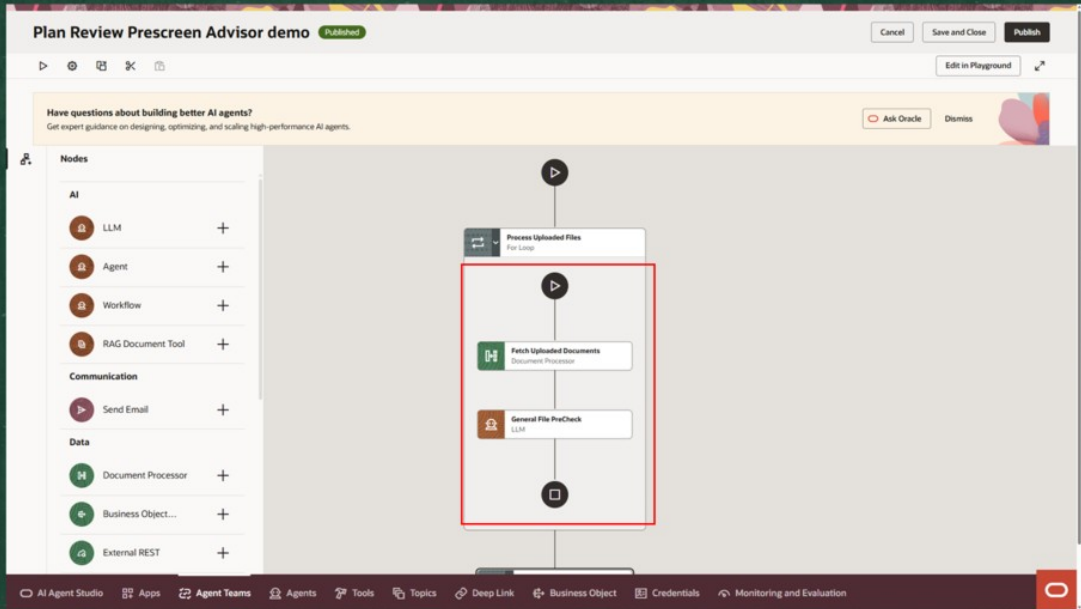


Common Permitting and Licensing

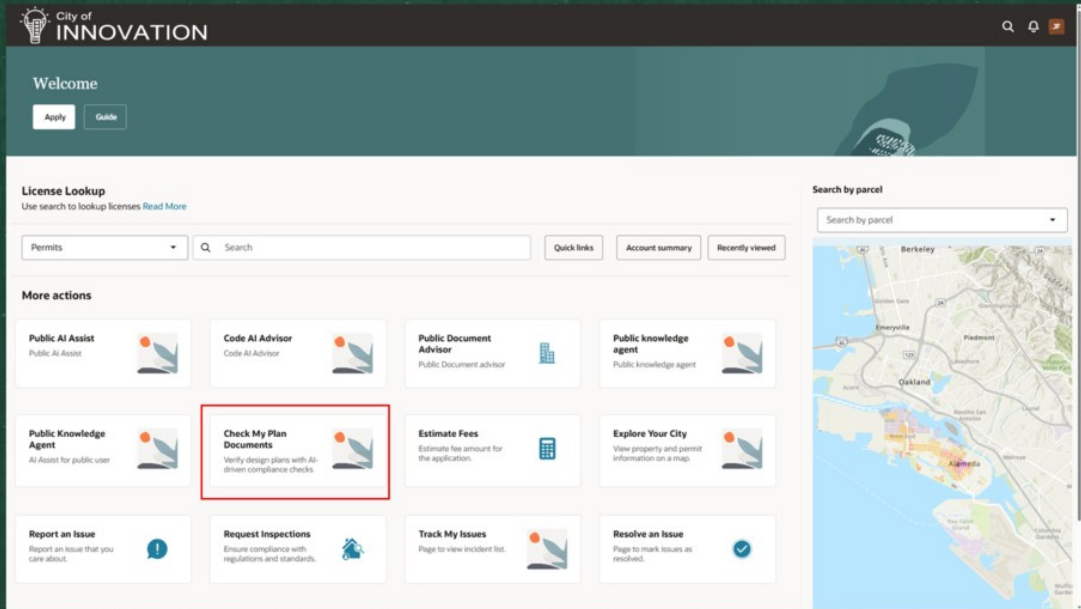
AI Agent: Plan Review Prescreen Advisor



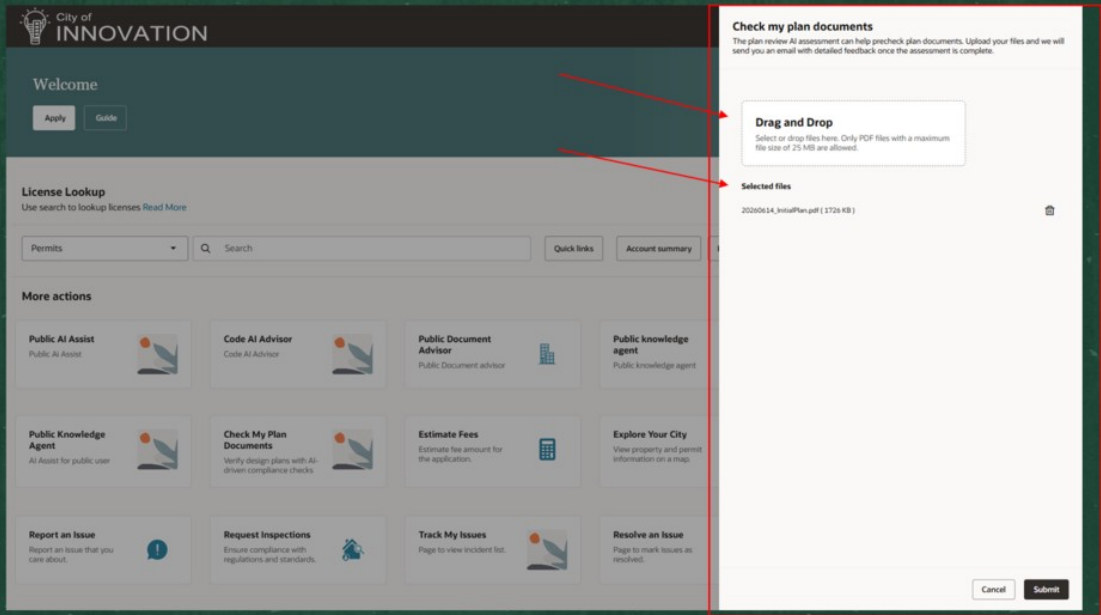
The Plan Review Prescreen Advisor helps registered public users prescreen PDF plan documents before submitting a permit or planning application, giving applicants early feedback and helping agencies reduce incomplete plan submissions. The delivered Plan Review Prescreen Advisor template is an AI [pronounced ay-eye] agent ready to be copied for agency use.



The agent workflow processes uploaded plan files, fetches the document content, and runs automated checks for completeness, accuracy, and compliance.



Registered public users start from the landing page by selecting the Check My Plan Documents tile. The action tile...



After processing, the agent sends a Plan Review Pre-Check Summary email with itemized findings to the logged in user. Results identify checklist items as pass, partial, fail, or note, with reasons and recommendations to help the applicant correct issues before submission.

Common Permitting and Licensing

Electronic Plan Review Comment Sync

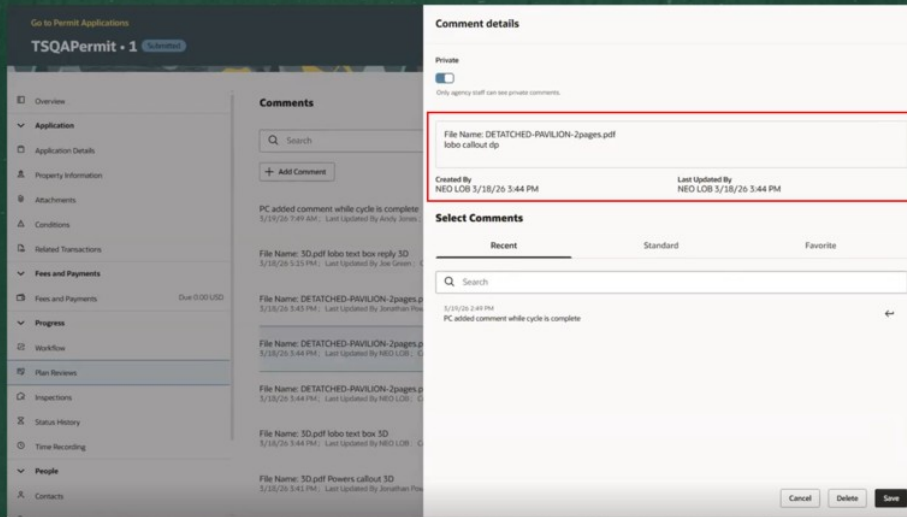
Electronic Plan Review Comment Sync

The screenshot displays the 'Agency Setup' configuration page. The 'Scheduling Method' section includes dropdowns for 'Scheduling Method' (set to 'Ready'), 'Time Entry Method' (set to 'Specific time'), 'Assignment Method' (set to 'Duration'), and 'Annual/Recurring' (set to 'Specific time'). The 'Scheduled Time Range' section has two input fields: 'Scheduled Time Range Breakpoint' (set to '1:00 PM') and 'Time Range Before Breakpoint' (set to '8:00 AM - 12:00 PM'). The 'Plan Reviews' section contains a dropdown for 'Protected Documents' (set to 'Allow Protected Documents') and a text field for 'Required Plan Review Comments' (set to 'Cancellations, approved with comments, and negative decisions'). Below these are several toggle switches: 'Enable Cancellation Cycle Due Date' (checked), 'Enable Default of Plan Review Name' (checked), 'Enable Electronic Plan Review' (checked), and 'Copy Electronic Review Comments' (checked and highlighted with a red box). 'Cancel' and 'Save' buttons are located at the bottom right of the form.

Enable system to copy comments from electronic review

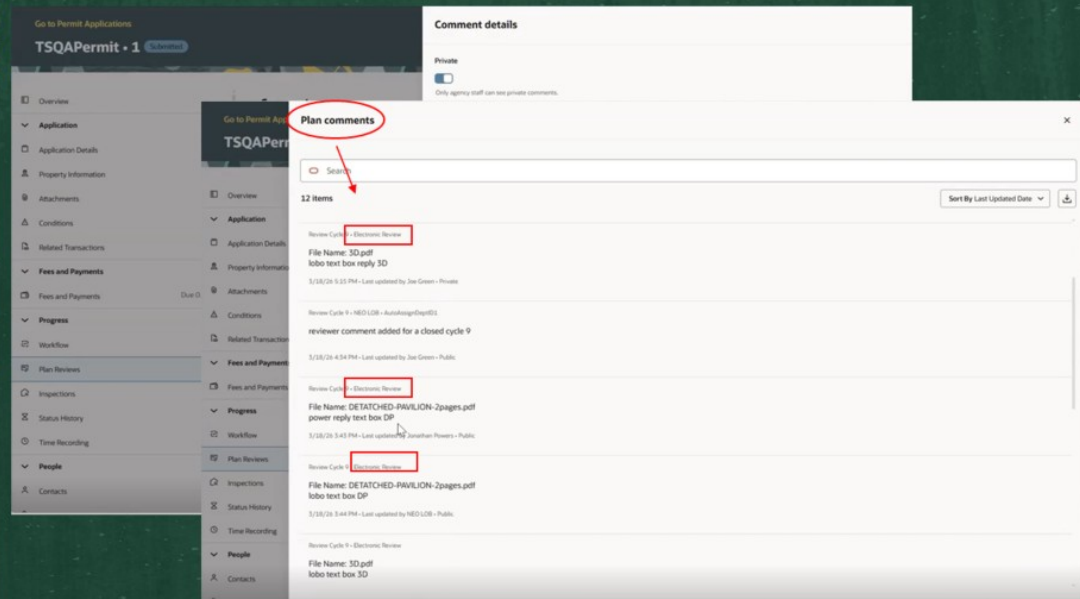
This feature streamlines the plan review process by automatically transferring review comments from Bluebeam into Oracle Permitting and Licensing. Enable the Copy Electronic Review Comments option in agency setup to automatically synchronize supported Bluebeam review comments when a plan review cycle for a permit or planning application is finalized.

Electronic Plan Review Comment Sync



Imported Bluebeam comments appear in both the document comment details for the reviewer...

Electronic Plan Review Comment Sync



...and the plan cycle comments, providing agencies with a consolidated record of review feedback without manual re-entry.



Common Permitting and Licensing

Global Fee Attributes for Fee Changes

New Global Fee Attributes Cancel Save

Date Range Delete Effective Date Add New Effective Date

Global fee attribute details

Classification: Global

Effective Start Date Effective End Date: Open end date

Description

Fee attributes

Search

Attribute Name	Description	Attribute Value	Enabled
No items to display.			

Add

The Global Fee Attributes page is a centralized setup page where agency users can define effective-dated global fee attributes (such as application fees or flat rates) that are automatically injected into the Decision Model, or DMN, payload during fee calculation.

New Global Fee Attributes Cancel Save

Date Range

Global fee attribute details

Classification
Global

Effective Start Date **Effective End Date**

Description

Fee attributes

Attribute Name	Description	Attribute Value	Enabled
No items to display.			
<input type="button" value="Add"/>			

This page follows the same structure and behavior as the Fee Schedule setup pages and uses the same effective-dated framework.

New Global Fee Attributes Cancel Save

Date Range Delete Effective Date Add New Effective Date

Global fee attribute details

Classification
Global

Effective Start Date Effective End Date
Open end date

Description

Fee attributes

Search

Attribute Name	Description	Attribute Value	Enabled
No items to display.			

Add

Search for an existing fee attribute or add a new one to associate with the Global Fee Attribute.

The image shows a web application interface for managing fee attributes. The main window is titled "New Global Fee Attributes" and contains several sections: "Date Range" with "Delete Effective Date" and "Add New Effective Date" buttons; "Global fee attribute details" with a "Classification" dropdown set to "Global", "Effective Start Date" (5/1/26), "Effective End Date" (Open end date), and a "Description" field containing "Standard application processing fee"; and "Fee attributes" with a search bar and a table with columns "Attribute Name", "Description", and "Attribute Value". The table is currently empty, showing "No items to display." and an "Add" button.

A modal window titled "New global fee attribute" is open on the right. It contains three input fields: "Attribute Name" (with a red box around it containing "Global_"), "Description", and "Attribute Value" (marked as "Required"). Below these is an "Enabled" toggle switch. At the bottom right of the modal are "Cancel" and "Save" buttons.

Every new attribute should start with the prefix Global_.

New Global Fee Attributes

Date Range

Global fee attribute details

Classification: Global

Effective Start Date: 5/1/26 Effective End Date: Open end date

Description: Standard application processing fee

Fee attributes

Attribute Name	Description	Attribute Value
No items to display.		

New global fee attribute

Attribute Name: Global_Application_Fee

Description: Standard application processing fee

Attribute Value: 50

Enabled:

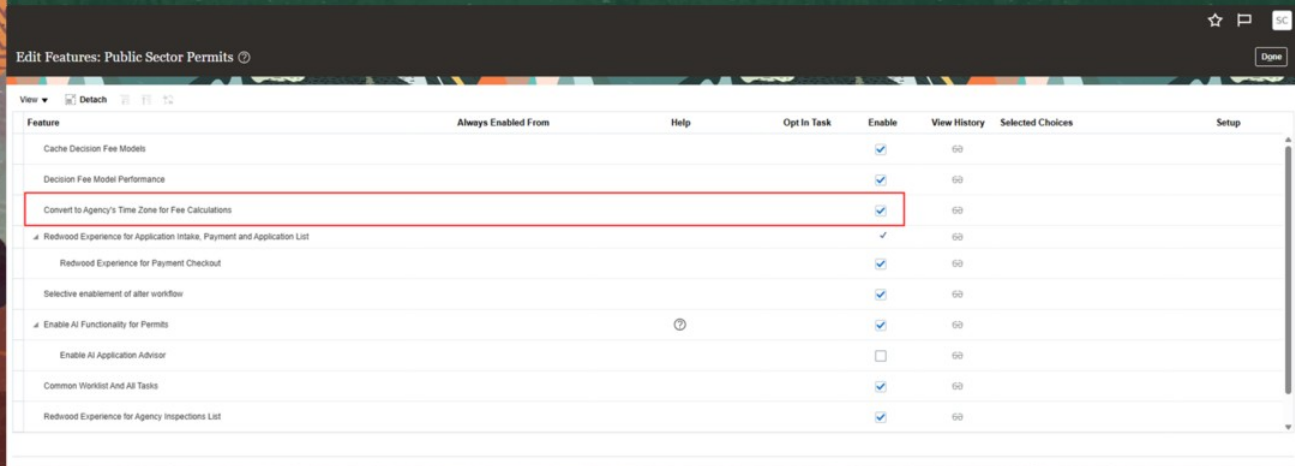
Turn on the Enabled switch to indicate that the Global Fee Attribute is active and available for use during fee calculations. Disabled attributes remain stored for historical or auditing purposes but are excluded from the DMN payload.



Common Permitting and Licensing

Standardized Date-Time Handling Using Agency Time Zone

Standardized Date-Time Handling Using Agency Time Zone



This feature introduces a configurable, standardized approach to date-time handling in fee calculation. By ensuring that all date-time fields are consistently converted to the agency time zone, it improves accuracy, reduces implementation effort for customers, and maintains compatibility with existing configurations.

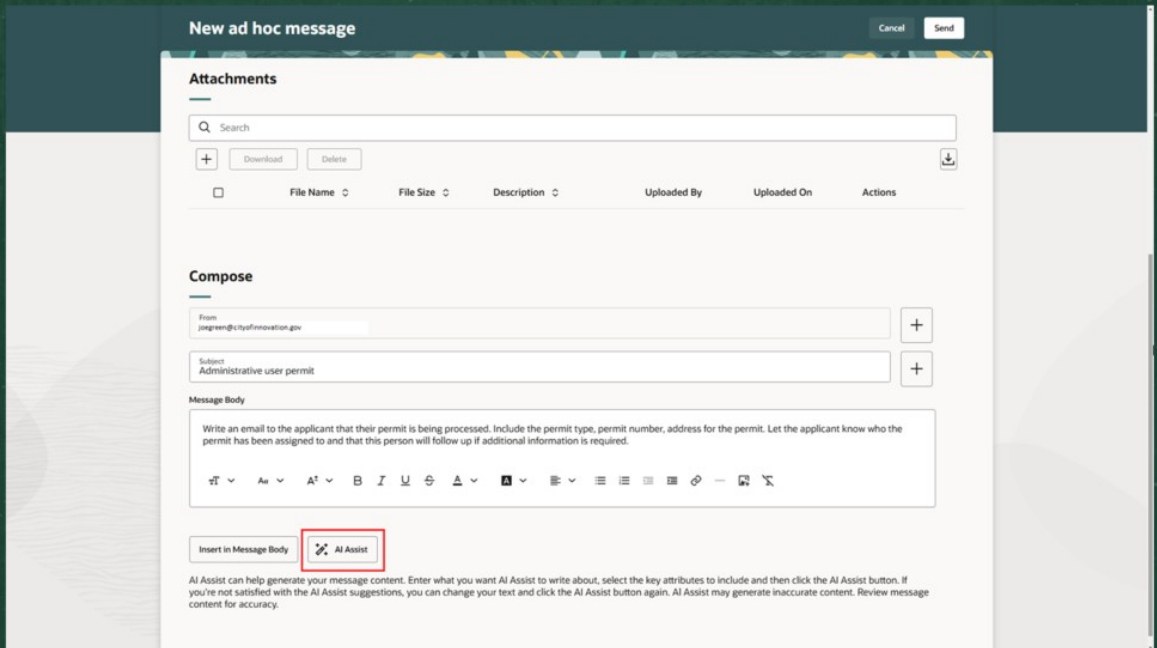
Enable the feature, Convert to Agency's Time Zone for Fee Calculations, from the FSM options.



Common Permitting and Licensing

AI Agent: Ad Hoc Message Communication Generator

AI Agent Ad hoc Message Communication Generator



The Ad Hoc Communication Message Generator AI Agent helps agencies create communications faster.

Users enter a simple prompt, and the AI Agent automatically generates email or message content directly in the New ad hoc message page.

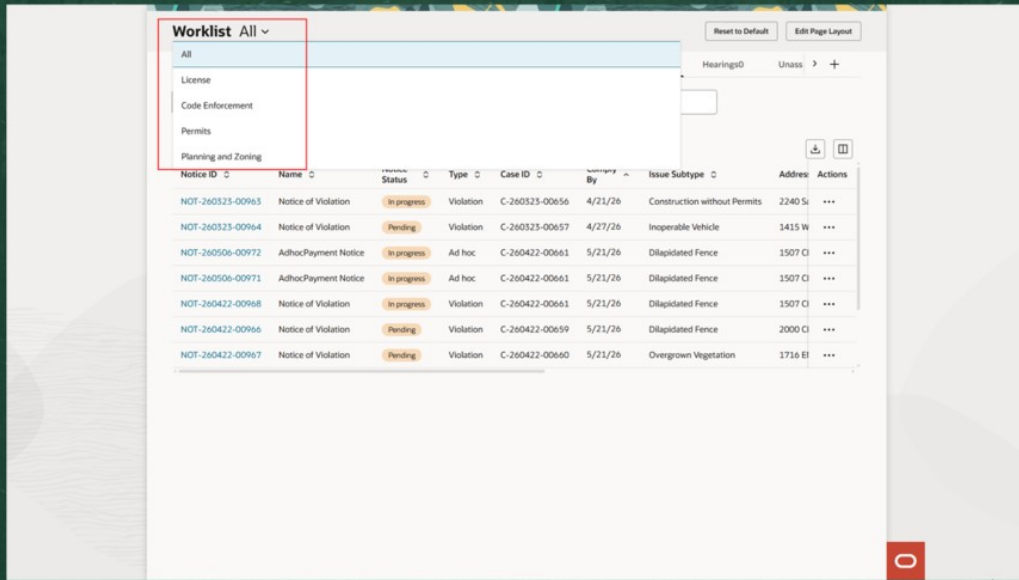
This reduces manual effort, improves consistency, and speeds up communication workflows.



Common Permitting and Licensing

Redwood Experience for Common Worklist

Redwood Experience for Common Worklist



The enhanced Redwood user experience is available for the various worklists in Permitting and Licensing. The Common Worklist has a drop-down that lists all the worklist pages for which the logged in user has access.

Redwood Experience for License Worklist

The screenshot shows a web interface titled "Worklist License". At the top, there are navigation tabs: "My License Applications (1)", "Incoming Tasks(0)", "My Tasks(0)", and "Unassigned License Applications (15)". A search bar is located below the tabs. The "My Tasks" tab is active, displaying a table of tasks assigned today. The table has columns for Task Name, Assigned On, Application ID, Status, Application Type, and Actions. The tasks listed are:

Task Name	Assigned On	Application ID	Status	Application Type	Actions
Send Notice and Update Tracking Information: NOF-260325-00*	4/22/26	C-260325-00657	Warning	Inoperable Vehicle	...
Issue Business License	4/22/26	BusLic-MAR2026-0007	In Process	Restaurant Business License	...
Final Inspection Approval	4/30/26	BusLicRetail-APR2026-0003	Inspection	Retail Business License	...
Review Reporting Amendment	4/30/26	AUTO-APR2026-0000000018	Submitted	Hotel-Motel Monthly Report	...

This License worklist for a Business License Specialist shows the My Tasks tab open, which displays the tasks lined up for the specialist.

Redwood Experience for Code Enforcement Worklist

Code Officer

Notice ID	Name	Notice Status	Type	Case ID	Comply By	Issue Subtype	Address	Actions
NDF-260523-00965	Notice of Violation	In progress	Violation	C-260523-00656	4/21/26	Construction without Permits	2340 S	...
NDF-260523-00964	Notice of Violation	Pending	Violation	C-260523-00657	4/27/26	Inoperable Vehicle	3415 W	...
NDF-260506-00972	AdhocPayment Notice	In progress	Ad hoc	C-260422-00661	5/21/26	Dilapidated Fence	1507 C	...
NDF-260506-00971	AdhocPayment Notice	In progress	Ad hoc	C-260422-00661	5/21/26	Dilapidated Fence	1507 C	...
NDF-260422-00968	Notice of Violation	In progress	Violation	C-260422-00661	5/21/26	Dilapidated Fence	1507 C	...
NDF-260422-00966	Notice of Violation	Pending	Violation	C-260422-00659	5/21/26	Dilapidated Fence	2000 C	...
NDF-260422-00967	Notice of Violation	Pending	Violation	C-260422-00660	5/21/26	Overgrown Vegetation	1716 Rf	...

Code Technician

Incident ID	Issue Type	Issue Subtype	Status	Overdue	Priority	Additional Location	District Type	Actions
INC-260423-00006	Building	Unsafe Structure	Reported	Yes	High	ap1	Code Enforcement	...
INC-260423-00007	Building	Construction without Permits	Reported	Yes	High	11	Code Enforcement	...

In this example of a Code Enforcement Worklist, the Code Officer and Code Technician have slightly different worklists, depending on their access, to view their specific tasks.

Redwood Experience for Permits Worklist

Worklist Permits

Reset to Default Edit Page Layout

Incoming Tasks My Tasks Plan Reviews Faulted Transactions Alerted Tasks +

Search

Task Name	Assigned On	Application ID	Status	Application Type	Actions
Final Inspection Approval	4/15/26	BusLic-APR2026-0008	Inspection	Residential Rentals	...
Final Inspection Approval	4/15/26	BusLicRetail-APR2026-0005	Inspection	Simple Retail License	...
Assign Planner	4/21/26	ZBP-2026-0009	Submitted	Zoning Research Letter	...
Assign Planner	4/21/26	ADU-2026-0005	Submitted	Accessory Dwelling Unit	...
Assign Planner	4/21/26	PREAPP-2026-0006	Submitted	PreApplication	...
Assign Specialist	4/21/26	BusConsult-APR2026-0009	Submitted	Business Consultation	...
Send Notice and Update Tracking Information: NOT-260422-00	4/22/26	C-260422-00658	Warning	UnsafeStructure	...
Send Notice and Update Tracking Information: NOT-260422-00	4/22/26	C-260422-00659	Warning	Dilapidated Fence	...
Send Notice and Update Tracking Information: NOT-260422-00	4/22/26	C-260422-00660	Warning	Overgrown Vegetation	...
Send Notice and Update Tracking Information: NOT-260422-00	4/22/26	C-260422-00661	Warning	Dilapidated Fence	...
Send Notice and Update Tracking Information: NOT-260523-00	4/23/26	C-260523-00657	Warning	Inoperable Vehicle	...
Issue Business License	4/23/26	BusLic-MAR2026-0007	In Process	Restaurant Business Licen	...

This Permits worklist displays a list of incoming tasks for the logged in user.

Redwood Experience for Planning and Zoning Worklist

Worklist Planning and Zoning

Unassigned Planning Applications (5) | **Planning Applications (5)** | Planning Activities (1) | Plan Reviews(0) | Incoming Tasks(0) | > +

Search

Planner Thomas Anders | Type

Application ID	Application Type	Status	Condition	Fees	Planner	Address	City	Applicant	Description	Actions
LM-2026-0002	Landmark Alt...	Submitted	Notice		Simon Hartley			Anne Collins	Landmark	...
PREAPP-2026-000	PreApplication	Submitted			Kim Donovan			Abby Scott	Applying f	...
CLUP-2026-0003	Conditional Use	In Process	Notice		Thomas Anders			Anne Collins		...
PREAPP-2026-000	PreApplication	Submitted			Betsy King			Abby Scott	Applying f	...
ZBP-2026-0012	Zoning Certi...	Submitted	Notice		Betsy King	1720 2ND ST	ALAMEDA	Abby Scott	The applic	...

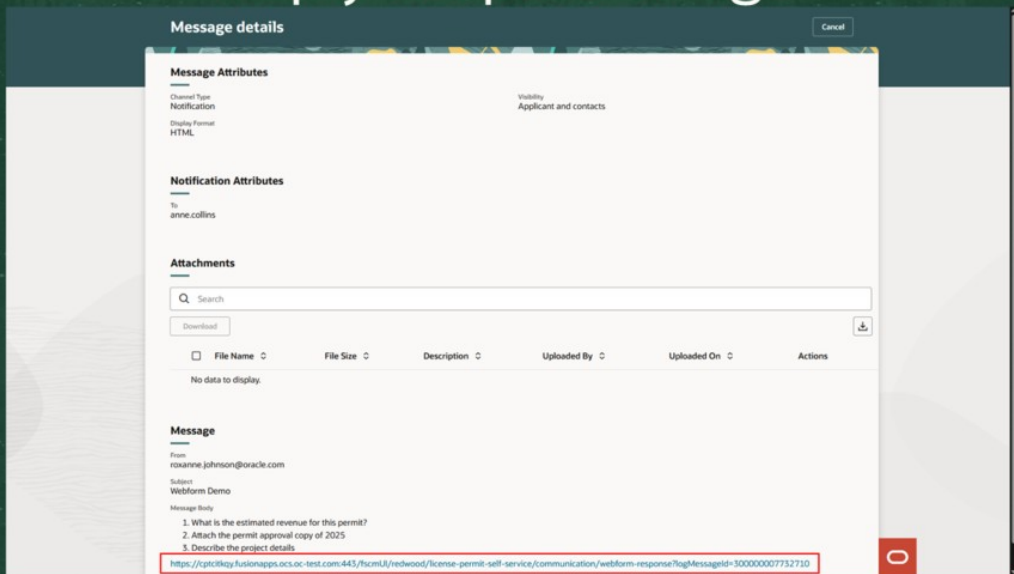
This example of a Planner worklist shows a list of planning applications. There are filter chips for planner name and application type, to narrow down the task list.



Common Permitting and Licensing

Redwood Experience for Web Form Reply Response Page

Redwood Experience for Web Form Reply Response Page



Agency staff create and send Web Form emails and notifications to registered public users seeking more information.

When the registered public user clicks the web form link, ...

Redwood Experience for Web Form Reply Response Page

The screenshot shows a web form titled "Additional Information Request" for a permit application. The header includes the "City of INNOVATION" logo and navigation icons. The form contains several sections: a "Go to Permit Application Details" link with "Cancel" and "Submit" buttons; a question "What is the estimated revenue for this permit?" with the answer "1000"; a section titled "Attach the permit approval copy of 2025" showing an uploaded file "CVCBNP-30644_ManualTestScenarios.xlsx" with details "Uploaded by Anne Collins on 4/30/26 2:21 PM" and "38.05 KB"; and a text area for "Describe the project details project info".

... the Web Form Response page now opens in the enhanced user experience. This enhancement applies to:

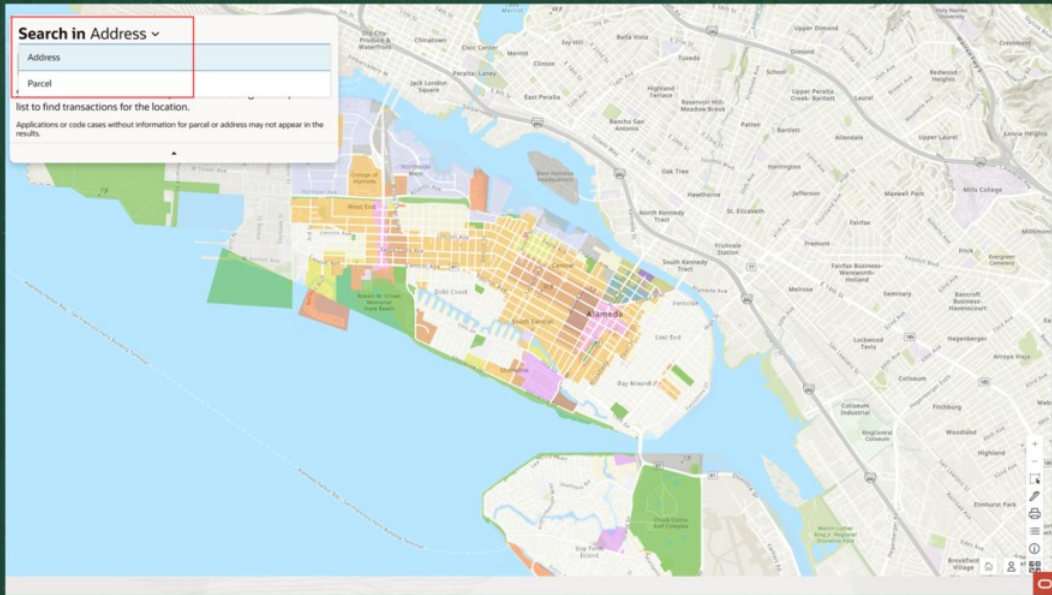
- Permits
- Planning and Zoning, and
- Business Licenses



Common Permitting and Licensing

Redwood Experience for Explore Your City

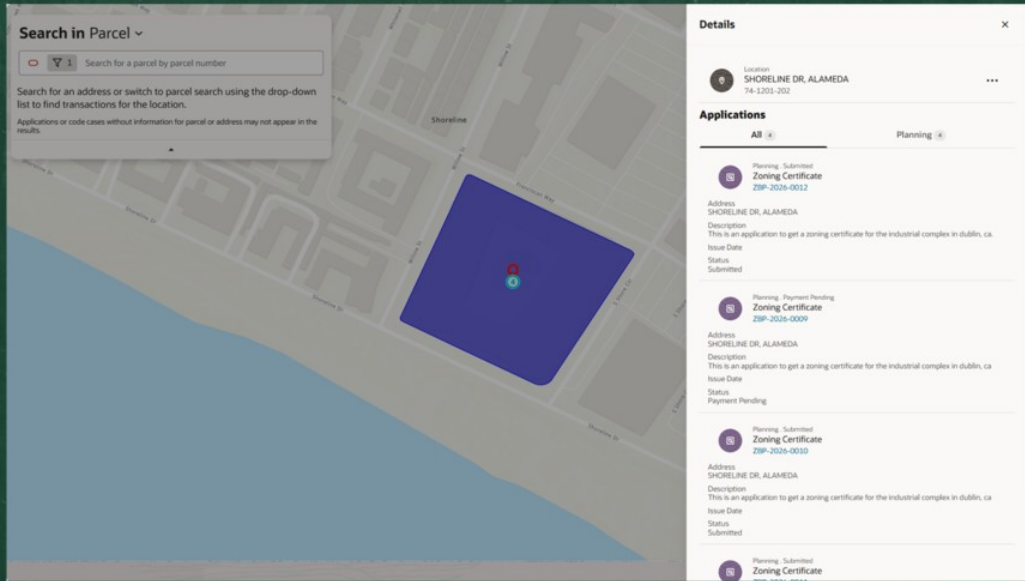
Redwood Experience for Explore Your City



The enhanced Redwood user experience is available for the Explore Your City page in Permitting and Licensing.

On the map, you can search for an address or a parcel.

Redwood Experience for Explore Your City



Once found, the address or parcel is highlighted and is displayed with a red map pointer. If there are transactions associated with the address or parcel, an icon with its count is displayed. Click the icon to open a drawer to view its details.

This completes the feature descriptions for Common Permitting and Licensing.

Business Licenses

Compare Amendment or
Renewal to Prior Activity

Required Attachments for
Licenses by Activity Type

Business Licenses features include:

- Compare Amendment or Renewal to Prior Activity
- Required Attachments for Licenses by Activity Type



Business Licenses

Compare Amendment or Renewal to Prior Activity

Go to License Applications

Residential Rentals - BusLic-APR2026-0008 - Amendment 2026 Inspection

Limos and Lemons, 312 PARK ST, ALAMEDA, CA 94501

Activity Summary

Business Information

- Business Details
- Owners
- Location
- Application**
- Activity Comparison
- Application Details
- Conditions
- Attachments
- Related Transactions
- Fees and Payments**
- Fees and Payments Due 0.00 USD
- Progress**
- Workflow
- Status History
- Inspections
- People**
- Contacts

Application

Submitted By
Sam Cook On 4/15/26

Received Date
4/15/26

Specialist
-

Description
Limo rentals

[Assign Specialist](#) [Update Details](#)

License and Business Information

License ID
Residential Rentals - BusLic-APR2026-0008

Legal Name
Limos and Lemons Rentals

License Period
2026

License Status
Expired

Contacts

Primary Contact
Anne Lewis

Applicant
Anne Lewis

Phone
-

Email
-

Activity comparison helps agency staff quickly identify what changed in a license amendment or renewal without manually reviewing two separate transactions. From the license activity details, you can open the Activity Comparison page for an amendment or renewal only.

Go to License Applications

Residential Rentals - BusLic-APR2026-0008 - Amendment 2026 Inspection

Limos and Lemons Rentals, 312 PARK ST, ALAMEDA, CA 94501

Pay Fees

Activity Comparison

Show Only Differences Go to Origination - 2026

Collapse All

Attribute Name

	Amendment 2026 - This Activity	Origination 2026
Summary		
Activity	Amendment	Origination
Status	Inspection	Completed
Received Date	4/15/26	4/9/26
Submission Date	4/15/26 3:22 PM	4/9/26 1:43 PM
Issue Date		4/15/26
Expiration Date		4/16/26
Approved Effective Date		4/15/26
Business Details		
Legal Name	Limos and Lemons Rentals, Inc.	Limos and Lemons Rentals
Location		
Limos and Lemons Rentals	Limos and Lemons Rentals	Limos and Lemons

The Show Only Differences switch is on by default. The comparison shows the current activity side by side with the prior activity, with changed attributes grouped by functional area.

Go to License Applications

Residential Rentals - BusLic-APR2026-0008 - Amendment 2026 Inspection

Limox and Lemons, 512 PARK ST, ALAMEDA, CA 94501

Pay Fees

Activity Summary

Business Information

Business Details

Owners

Location

Application

Activity Comparison

Application Details

Conditions

Attachments

Related Transactions

Fees and Payments

Fees and Payments Due 0.00 USD

Progress

Workflow

Status History

Inspections

People

Contracts

Activity Comparison

Show Only Differences

Expand All

Go to Origination - 2026

Attribute Name	Amendment 2026 - This Activity	Origination 2026
Summary		
Business Details		
Owners		
Location		
Application Details		
Industry Classification	Limousine Services	Limousine Services
Contacts		
Contractor		

By turning off the Show Only Differences switch, you can view all of the attributes even if there's no change.

Reviewers can also expand or collapse sections such as Summary, Business Details, Owners, Location, Contacts, and Contractor.

A link to the prior activity lets users open the source transaction when more detail is needed.

Go to License Applications

Residential Rentals - BusLic-APR2026-0008 - Amendment 2026 Inspection

Limos and Lemons, 312 PARK ST, ALAMEDA, CA 94501

Pay Fees

Activity Summary

Business Information

Business Details

Owners

Location

Application

Activity Comparison

Application Details

Conditions

Attachments

Related Transactions

Fees and Payments

Fees and Payments Due 0.00 USD

Progress

Workflow

Status History

Inspections

People

Contacts

Activity Comparison

Show Only Differences

Go to Origination - 2026

Expand All

Attribute Name	Amendment 2026 - This Activity	Origination 2026
Summary		
Business Details		
Owners		
Location		
Application Details		
Industry Classification	Limousine Services	Limousine Services
Contacts		
Contractor		

Agency staff can also launch the comparison from the Worklist using the Compare Activity action under the My License Applications tab.



Business Licenses

Required Attachments for Licenses by Activity Type

Required Attachments for Licenses by Activity Type

The screenshot displays the 'License Type Details' configuration page. At the top, there are navigation buttons: 'Close', 'Design Form', and 'Save'. The page is divided into three main sections:

- License Activity:** Contains two toggle switches for 'Allow Amendment' and 'Allow Renewal', both currently turned on. Below these are two columns of dropdown menus. The left column includes 'License Period Format' (set to 'yyyy MMMM') and 'Expiration Group'. The right column includes 'Period Format Preview' (showing '2026 May') and 'Consent Estimated Date to Payable Renewal Period Open'.
- Documents:** Contains two dropdown menus for 'Document Group' (set to 'Business Licenses') and 'Amendment Document Group' (set to 'Business Licenses'). Below these is a 'Renewal Document Group' dropdown set to 'DocGroup_BusinessLicense'.
- Workflow Setup:** Contains two sub-sections: 'Application' and 'Amendment'. Each sub-section has three dropdown menus for 'Application ID', 'Version', and 'Process Definition'. The 'Application' section has 'Standard_Business_License_PCS', '1.0', and 'Origination' selected. There is a checkbox 'Initiate application workflow on submit' which is currently unchecked. The 'Amendment' section has 'Standard_Business_License_PCS', '1.0', and 'Amendment' selected.

Agencies can now configure and enforce different required attachments for license applications, ensuring the right documents are collected at the right point in the license lifecycle.

On the License Type setup page, agencies can define separate document groups for each license activity: Origination, Renewal, and Amendment. This allows each activity for a license type to have its own required document rules.

Required Attachments for Licenses by Activity Type

The screenshot displays a web application interface for license management. At the top, it shows the license details: "Hotel-Motel Business License • AUTO-MAY2026-000000023 • Origination" with a "Submitted" status. The location is "Tranquility Hotel, 1243 Park Street, ALAMEDA, California 94501".

The interface is divided into several sections:

- License Type Details:** Includes fields for "License Product Name" (YYYYMMMM) and "Expiration Group".
- Documents:** Lists "Document Group" (Business Licenses) and "Revised Document Group" (DocGroup_BusinessLicense).
- Workflow Setup:** Shows "Application ID" (Standard_Business_License_PCS) and a checkbox for "Initiate application workflow on submit".
- Amendment:** Shows "Amendment ID" (Standard_Business_License_PCS).
- Navigation Menu:** Includes "Activity Summary", "Business Information", "Business Details", "Owners", "Location", "Application", "Application Details", "Conditions" (1), "Attachments" (highlighted), "Related Transactions", "Fees and Payments", "Fees and Payments" (Due 0.00 USD), "Progress", "Workflow", "Status History", "Inspections", "People", and "Contracts".
- Attachments Section:** Shows "Business License" selected under tabs "Business License", "Inspection", and "All". It indicates "Required documents (0 of 1 uploaded)". A message states: "You must attach the documents that are required for an application, otherwise the step can't be completed. Upload the file to provide the required document." Below this, there is a "View Override History" button and a card for "Article of Incorporation" (Required Application Step: Complete) with an "Upload" button.
- Attachments Table:** A table with columns: "Upload", "File Name", "File Size", "Description", "Uploaded By", "Uploaded On", "Category", "Subcategory", "Required", and "Actions".

In this example, the application is an Origination activity, and the requirement is displayed on the Attachments page. The user must provide the required document at the configured document step before proceeding.

This completes the feature descriptions for Business Licenses.

Code Enforcement

AI Agent: Code
Enforcement Reported
Incident Review Assistant

AI Agent: Code Enforcement
Incident Workspace

Code Enforcement features include:

- AI Agent: Code Enforcement Reported Incident Review Assistant
- AI Agent: Code Enforcement Incident Workspace

Code Enforcement

AI Agent: Code Enforcement Reported Incident Review Assistant

Go to Incidents

E2EInc-2026-00013.Parking Reported

780 Santa Clara Ave Alameda California 94601

Assign Code Officer Assign Code Technician

Overview

Issue details

Incident details

Property Information

Attachments

Communication

Comments

Progress

Workflow

Status History

Overview

AI Summary

- Related Transactions - No related cases or permits were found and one incident was reported.
- Repeat Violation - No match key provided for incoming incident so no prior violation search was performed and no matching closed incidents were evaluated
- Reroute - No reroute required: incident matches the 'Parking' nuisance subtype
- Duplicate Check - 1 incident at the same parcel with matching subtype and similar description recommending setting parent priority to High
- Priority - No prior violations were identified due to missing match key but the description unauthorized car parked by road indicates possible obstruction and public safety risk so escalation to ORA_H is recommended

This summary was AI-generated on 2026-02-10. Verify the information for completeness. [Know more about AI Findings.](#)

Assign Code Technician Assign Code Officer

General information

Status	Reported	Reported On	2/5/26	Submitted On	2/5/26
Priority	Normal	Incident Date	2/5/26		
Code Technician		District Type	CEDistrict_TypeNoGIS		
Code Officer		District			
Issue Description	unauthorized car parked by road				

Upon submission, the Reported Incident Review Assistant, AI Agent for Code Enforcement, triggers parallel analysis loops.

Go to Incidents

E2EInc-2026-00013.Parking Reported

788 Santa Clara Ave Alameda California 94501

Assign Code Officer Assign Code Technician

Overview

Issue details

- Incident details
- Property Information
- Attachments
- Communication**
 - Communication
 - Comments
- Progress**
 - Workflow
 - Status History

Overview

AI Summary

- Related Transactions - No related cases or permits were found and one incident was reported.
- Repeat Violation - No match key provided for incoming incident so no prior violation search was performed and no matching closed incidents were evaluated
- Reroute - No reroute required; incident matches the "Parking" nuisance subtype
- Duplicate Check - 1 incident at the same parcel with matching subtype and similar description recommending setting parent priority to High
- Priority - No prior violations were identified due to missing match key but the description unauthorized car parked by road indicates possible obstruction and public safety risk so escalation to GRA_H is recommended

This summary was AI-generated on 2026-02-10. Verify the information for completeness. [Know more about AI findings.](#)

Assign Code Technician Assign Code Officer

General information

Status	Reported	Reported On	2/5/26	Submitted On	2/5/26
Priority	Normal	Review Due Date	2/5/26		
Code Technician		District Type	CEDistrict_TypeNoGIS		
Code Officer		District	District		
Issue Description	unauthorized car parked by road				

Using geospatial coordinate searches across a 500-meter radius, the agent checks for semantic duplicates and cross-references properties against open records or prior violations closed within the last six months.

Go to Incidents Assign Code Technician

E2EInc-2026-00015.Parking Reported

1316 Sherman St Alameda California 94501

- Overview
- Issue details
- Incident details
- Property Information
- Attachments
- Communication
- Comments
- Progress
- Workflow
- Status History

AI Summary

✔ Related Transactions - No related cases, permits, or incidents were found.
⚠ Repeat Violation - Found 1 prior closed case for overgrown vegetation at 1316 Bay St with case 300100645003595 closed on 2025-12-10 indicating a recent prior violation
⚠ Reroute - Rerouted to overgrownvegetation because the report describes excessive vegetation creating a safety risk for children
⚠ Duplicate Check - 4 incidents or cases with IssueType Nuisance and IssueSubtype Parking were found and recommend setting case E2ECase-2025-00005 as the parent and set its priority High
⚠ Priority - ORA_H 1 prior violation found and description indicates safety risk to children from overgrown vegetation

This summary was AI-generated on 2026-02-10. Verify the information for completeness. [Know more about AI findings.](#)

General information

Status	Reported	Reported On	Submitted On
Priority	High	Review Due Date	
Code Technician	Shaun Pollock	District Type	CEDistrict_TypeNoGis
Code Officer		District	
Issue Description	overgrown vegetation on property, causing risk for kids playing around		

If the public user maps an issue to an incorrect category, the agent flags it and provides contextual quick-action buttons. Authorized staff can then easily reroute incidents.

The code technicians find a pre-compiled AI Findings summary ready the moment they open a newly reported incident detail page.



Code Enforcement

AI Agent: Code Enforcement Incident Workspace

Code Enforcement Incident Workspace

Analysis done by Agent, ready for actions

Ask Oracle

There are multiple active code enforcement incidents in Alameda, with a concentration of high-priority fence and vegetation violations around 1200 Bay St and nearby areas. These locations represent red zone areas requiring immediate attention due to repeated reports of dilapidated fences and overgrown vegetation.

Reported Incident Smart Analysis

Incident Reports Overview

MCALNC_3UNQ1226-00036
Issue: A white car with license plate 6K4202274 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2025-06-10 Address: 2005 Santa Clara Ave, Alameda, California, 94501 [Update priority](#)

000015
Issue: Abandoned vehicle found near my house. Reported: 2025-06-10 Address: 2201 Santa Clara Ave, Alameda, California, 94501. [Schedule inspection](#)

000011
Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "CAL" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2025-05-27 Address: 1500 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-2A0527-00037
Issue: Overgrown vegetation, Danger. High risk for neighbours. Reported: 2025-05-27 Address: 1500 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-2A0527-00041
Issue: A small, abandoned single-family house with a steep hip roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation extends around the property creating an unimproved appearance. A curb and storm drain are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2025-05-27 Address: 44 Powers Ct, Alameda, California, 94501. [Close as duplicate](#)

INC-2A0527-00045
Issue: A single-story house is heavily damaged by fire, with the right side and attached carport/porch area charred and collapsed. Overgrown grass is visible in the foreground along with [Reassign](#)

All Active Incidents

Incident Status Breakdown

Based on the analysis of active Code Enforcement incidents, several neighborhoods are showing elevated incident volumes, particularly with clusterings in certain "red zone" areas. Multiple escalated incidents have been reported in repeat locations, indicating urgent areas for intervention.

Status	Count
Escalated	15
Non-Escalated	10
Unassigned	2

Incident Issue Subtype Breakdown

Priority Actions (1)

Code Enforcement Active Incident Summary Generator

Overdue Incident review notice
This email includes 10 overdue incidents in Reported status requiring review.

[Send overdue review notice](#)

Communications

Email **Active Incident Summary**
Send summary of all active incidents.

Launch the Code Enforcement workspace from the Permitting and Licensing homepage.

Code Enforcement Incident Workspace
Analysis done by Agent, ready for actions

Ask Oracle

There are multiple active code enforcement incidents in Alameda, with a concentration of high-priority fence and vegetation violations around 1200 Bay St and nearby areas. These locations represent red zone areas requiring immediate attention due to repeated reports of dilapidated fences and overgrown vegetation.

Reported Incident Smart Analysis

Incident Reports Overview

Issue: INC0208-00038
Issue: A white car with license plate 8H-DT02576 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2026-06-13 Address: 2201 Santa Clara Ave, Alameda, California, 94501

000018
Issue: Abandoned vehicle found near my house. Reported: 2026-06-10 Address: 2201 Santa Clara Ave, Alameda, California, 94501

000011
Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "SMC" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2026-05-27 Address: 1500 Bay St, Alameda, California, 94501

INC-260527-00037
Issue: Overgrown vegetation, Danger, High risk for neighbours. Reported: 2026-05-27 Address: 1500 Bay St, Alameda, California, 94501

INC-260527-00041
Issue: A small, abandoned single-family house with a steep hip roof and a dormer is visible. The house has untrimmed siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation surrounds the property, creating an unimpressive appearance. A car and some debris are visible in the background. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2026-05-27 Address: 44 Powers Ct, Alameda, California, 94501

INC-260527-00045
Issue: A single-story house is heavily damaged by fire, with the right side and attached carport (which area charred and collapsed). Overgrown grass is visible in the background along with

All Active Incidents

Incident Status Breakdown

Based on the analysis of active Code Enforcement incidents, several neighborhoods are showing elevated incident volumes, particularly with clusterings in certain "red zone" areas. Multiple escalated incidents have been reported in repeat locations, indicating urgent areas for intervention.

Status	Count
Escalated	15
Non-Escalated	10
Unresolved	2

Incident Issue Subtype Breakdown

Priority Actions (1)

Code Enforcement Active Incident Summary Generator

Overdue incident review notice
This email includes 18 overdue incidents in reported status requiring review.

Send overdue review notice

Communications

Email **Active Incident Summary**
Send summary of all active incidents...

The workspace includes a Reported Incident Smart Analysis panel that expands into a wider incident view.

Reported Incident Smart Analysis

Ask Oracle

Reported Incident Smart Analysis

Incident Reports Overview

INC-3UN0026-00056 Issue: A white car with license plate M-67025374 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2026-05-26. Address: 2501 Santa Clara Ave, Alameda, California, 94001.	Update priority	Priority
000015 Issue: Abandoned vehicle found near my house. Reported: 2026-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94001.	Schedule inspection	Schedule
000011 Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "SAC" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2026-05-27. Address: 100 Bay St, Alameda, California, 94001.	Close as duplicate	Close
INC-260527-00027 Issue: Overgrown vegetation, danger, high risk for neighbours. Reported: 2026-05-27. Address: 100 Bay St, Alameda, California, 94001.	Close as duplicate	Close
INC-260527-00041 Issue: A small, abandoned single-family house with a caved-in roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation extends around the property, creating an unmaintained appearance. A curb and storm drain are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2026-05-27. Address: 44 Brown St, Alameda, California, 94001.	Close as duplicate	Close
INC-260527-00043 Issue: A single-story house is heavily damaged by fire, with the right side and attached carport/porch area charred and collapsed. Overgrown grass is visible in the foreground along with a dirt/gravel driveway. Trees stand behind the house. The primary visible issue is the fire damage to the structure. Additionally, the overgrown vegetation on the property is noted. Reported: 2026-05-27. Address: 121 Crafty Gaster Ct, Alameda, California, 94001.	Reroute	Reroute
MAY15-0100001 Issue: Small incident not com MAY15-0100001. Reported: 2026-05-15. Address: 548 Gibbons Dr, Alameda, California, 94001.	Schedule inspection	Schedule
INC-260526-00032 Issue: Graffiti on wall. Reported: 2026-05-26. Address: 100 Bay St, Alameda, California, 94001.	Schedule inspection	Schedule
INC-260511-00022 Issue: Tree. Reported: 2026-05-11. Address: 110 Benson St, Alameda, California, 94001.	Schedule inspection	Schedule
INC-260526-00031 Issue: There are lots of weed berries grown on the plot - this imposes high risk of poison ingests and it is not maintained property. This must be acted upon immediately. Reported: 2026-05-26. Address: 100 Bay St, Alameda, California, 94001.	Reroute	Reroute
INC-260526-00033	Update priority	Priority

Priority Actions (0)
Nothing requires your attention right now...

Each row shows a reported incident, along with the incident ID, issue summary, reported date, incident address, and the AI-recommended next action.

Reported Incident Smart Analysis

Ask Oracle

Reported Incident Smart Analysis

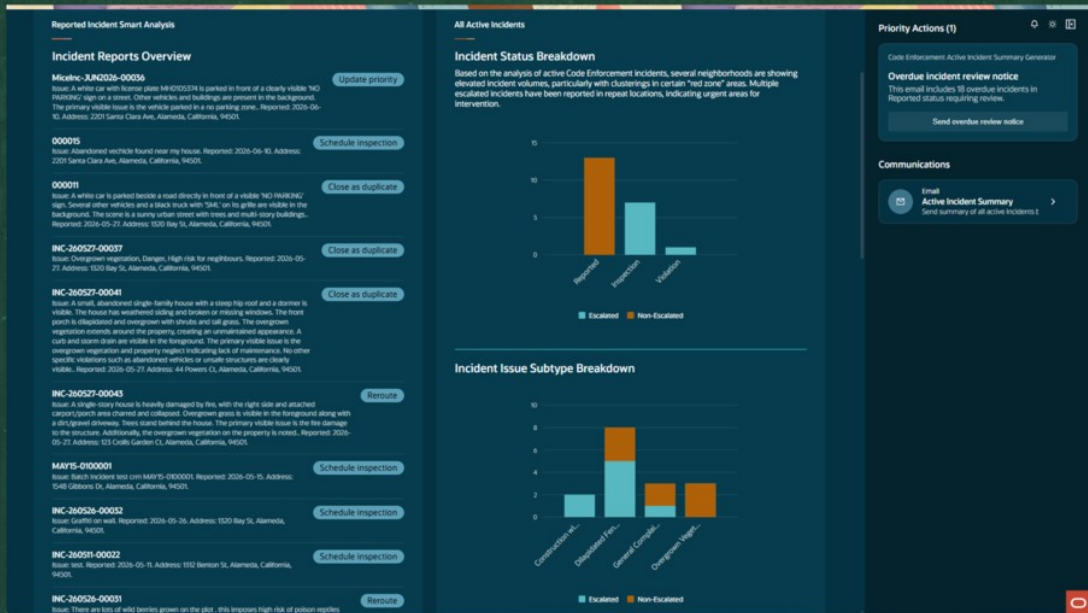
Incident Reports Overview

<p>Micro-3XN020-00036</p> <p>Issue: A white car with license plate M4D02374 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2020-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501.</p>	<p>Update priority</p> <p>Priority</p>
<p>000015</p> <p>Issue: Abandoned vehicle found near my house. Reported: 2020-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501.</p>	<p>Schedule inspection</p> <p>Schedule</p>
<p>000011</p> <p>Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "DMV" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2020-05-27. Address: 1200 Bay St, Alameda, California, 94501.</p>	<p>Close as duplicate</p> <p>Close</p>
<p>INC-260527-00037</p> <p>Issue: Overgrown vegetation, Degrade, high risk for neighbours. Reported: 2020-05-27. Address: 1200 Bay St, Alameda, California, 94501.</p>	<p>Close as duplicate</p> <p>Close</p>
<p>INC-260527-00041</p> <p>Issue: A small, abandoned single-family house with a steep hip roof and a chimney is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with weeds and tall grass. The overgrown vegetation extends toward the property, creating an uninviting appearance. A curb and storm drain are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2020-05-27. Address: 44 Powers Ct, Alameda, California, 94501.</p>	<p>Close as duplicate</p> <p>Close</p>
<p>INC-260527-00043</p> <p>Issue: A single-story house is heavily damaged by fire, with the right side and attached carport/porch area charred and collapsed. Overgrown grass is visible in the foreground along with a dirt/gravel driveway. Trees stand behind the house. The primary visible issue is the fire damage to the structure. Additionally, the overgrown vegetation on the property is noted. Reported: 2020-05-27. Address: 121 Cooks Garden Ct, Alameda, California, 94501.</p>	<p>Remove</p> <p>Reroute</p>
<p>MAYIS-0100001</p> <p>Issue: Match incident near own MAYIS-0100001. Reported: 2020-05-15. Address: 1548 Gibbons Dr, Alameda, California, 94501.</p>	<p>Schedule inspection</p> <p>Schedule</p>
<p>INC-260526-00032</p> <p>Issue: (duplicate) on wall. Reported: 2020-05-26. Address: 1200 Bay St, Alameda, California, 94501.</p>	<p>Schedule inspection</p> <p>Schedule</p>
<p>INC-260526-00032</p> <p>Issue: (dup. Reported: 2020-05-26. Address: 1200 Bay St, Alameda, California, 94501.</p>	<p>Schedule inspection</p> <p>Schedule</p>
<p>INC-260526-00031</p> <p>Issue: There are lots of wild berries grown on the plot. This imposes high risk of poison reptiles and it is not maintained properly. This must be acted upon immediately. Reported: 2020-05-26. Address: 1200 Bay St, Alameda, California, 94501.</p>	<p>Remove</p> <p>Reroute</p>
<p>INC-260526-00033</p>	<p>Update priority</p> <p>Priority</p>

Priority Actions (0)

Nothing requires your attention right now.

Each recommendation includes an action button, so the user can move directly from analysis to execution.



The All Active Incidents analytics view shows the current incident population and gives decision makers a clear view of incident volume, status distribution, issue subtype patterns, and escalation priority. The status breakdown compares Reported, Inspection, Violation, and Undetermined incidents across escalated and non-escalated cases.

Reported Incident Smart Analysis

Incident Reports Overview

Issue: 3A70226-00034
 Issue: A white car with license plate M49205334 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in the parking zone. Reported: 2020-05-10 Address: 2201 Santa Clara Ave, Alameda, California, 94501

00008
 Issue: Abandoned vehicle found near my house. Reported: 2020-06-10 Address: 2201 Santa Clara Ave, Alameda, California, 94501

00001
 Issue: A white car is parked inside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "DUCATI" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2020-05-27 Address: 1020 Bay St, Alameda, California, 94501

INC-260527-00037
 Issue: Overgrown vegetation, Danger, High risk for neighbours. Reported: 2020-05-27 Address: 1020 Bay St, Alameda, California, 94501

INC-260527-00041
 Issue: A small, abandoned origin family house with a steep hip roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation surrounds the property, creating an unimpressive appearance. A curb and storm drain are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2020-05-27 Address: 44 Powers Ct, Alameda, California, 94501

INC-260527-00045
 Issue: A single-story house is heavily damaged by fire, with the right side and attached carport porch area charred and collapsed. Overgrown grass is visible in the foreground along with a damaged driveway. Signs stand behind the house. The primary visible issue is the fire damage to the structure. Additionally, the overgrown vegetation on the property is noted. Reported: 2020-05-27 Address: 123 Cooks Canyon Ct, Alameda, California, 94501

MAYIS-0100001
 Issue: Beach in Alameda lost com MAYIS-0100001. Reported: 2020-05-15 Address: 1548 Gillbourn Dr, Alameda, California, 94501

INC-260526-00032
 Issue: Grates on wall. Reported: 2020-05-26 Address: 1020 Bay St, Alameda, California, 94501

INC-260501-00022
 Issue: Moss. Reported: 2020-05-18 Address: 1122 Benson St, Alameda, California, 94501

INC-260526-00031
 Issue: There are lots of wild berries grown on the plot. This imposes high risk of poison reptiles

All Active Incidents

Incident Status Breakdown

Based on the analysis of active Code Enforcement incidents, several neighborhoods are showing elevated incident volumes, particularly with clusterings in certain "red zone" areas. Multiple escalated incidents have been reported in repeat locations, indicating urgent areas for intervention.

Status	Count
Escalated	13
Non-Escalated	4

Incident Issue Subtype Breakdown

Issue Subtype	Escalated	Non-Escalated
Construction Act	0	2
Dilapidated Fence	0	4
General Codebook	2	1
Overgrown Vegetation	2	0

Priority Actions (1)

Code Enforcement Active Incidents Summary Generator

Overdue incident review notice
 This email includes 15 overdue incidents in Reported status requiring review.

Send overdue review notice

Communications

Email **Active Incident Summary**
 Send summary of all active incidents 1

The issue subtype view highlights where work is concentrated, including construction without permit, dilapidated fence, overgrown vegetation, traffic, graffiti, and other common issue types.

Code Enforcement Incident Workspace

Analysis done by Agent, ready for actions

Ask Oracle

There are multiple active code enforcement incidents in Alameda, with a concentration of high-priority fence and vegetation violations around 1350 Bay St and nearby areas. These locations represent red zone areas requiring immediate attention due to repeated reports of dilapidated fences and overgrown vegetation.

Reported Incident Smart Analysis

Incident Reports Overview

INC-260206-00036
Issue: A white car with license plate M42D537H is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2025-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501. [Update priority](#)

000015
Issue: Abandoned vehicle found near my house. Reported: 2025-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501. [Schedule inspection](#)

000011
Issue: A white car is parked behind a road divider in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "SAL" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2025-05-29. Address: 1000 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-260207-00037
Issue: Overgrown vegetation. Danger. High-risk for neighbours. Reported: 2025-05-27. Address: 1000 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-260207-00041
Issue: A small, abandoned single-family house with a steep hip roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with weeds and tall grass. The overgrown vegetation extends around the property, creating an unmaintained appearance. A car and some trees are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2025-05-27. Address: 44 Powers Ct, Alameda, California, 94501. [Close as duplicate](#)

INC-260207-00043
Issue: A white, one-story house is heavily damaged by fire, with the right side and attached carport/porch area charred and collapsed. Overgrown grass is visible in the foreground along with [Reopen](#)

All Active Incidents

Incident Status Breakdown

Based on the analysis of active Code Enforcement incidents, several neighborhoods are showing elevated incident volumes, particularly with clusterings in certain "red zone" areas. Multiple escalated incidents have been reported in repeat locations, indicating urgent areas for intervention.

Status	Count
Escalated	15
Non-Escalated	10
Violations	2

Incident Issue Subtype Breakdown

Priority Actions (1)

Code Enforcement Active Incident Summary Generator

Overdue incident review notice
This email includes 18 overdue incidents in Reported status requiring review.
[Send overdue review notice](#)

Communications

[Email Active Incident Summary](#)
Send summary of all active incidents

Priority actions are listed and the agency user can send email notices and communications.

Code Enforcement Incident Workspace

Analysis done by Agent, ready for actions

Ask Oracle

There are multiple active code enforcement incidents in Alameda, with a concentration of high-priority fence and vegetation violations around 1300 Bay St and nearby areas. These locations represent red zone areas requiring immediate attention due to repeated reports of dilapidated fences and overgrown vegetation.

Reported Incident Smart Analysis

Incident Reports Overview

INC-260527-00056
Issue: A white car with license plate 8H-D70237M is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no parking zone. Reported: 2026-05-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501. [Update priority](#)

000015
Issue: Abandoned vehicles found near my house. Reported: 2026-06-03. Address: 2201 Santa Clara Ave, Alameda, California, 94501. [Schedule inspection](#)

000011
Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "TAXI" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2026-05-21. Address: 1202 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-260527-00057
Issue: Overgrown vegetation, Danger, High risk for neighbours. Reported: 2026-05-27. Address: 1502 Bay St, Alameda, California, 94501. [Close as duplicate](#)

INC-260527-00041
Issue: A small, abandoned single-family house with a steep hip roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation obscures the property, creating an uninvited appearance. A tall and narrow sign are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2026-05-27. Address: 44 Flower Ct, Alameda, California, 94501. [Close as duplicate](#)

INC-260527-00043
Issue: A single-story house is heavily damaged by fire, with the right side and attached carport/porch area charred and collapsed. Overgrown grass is visible in the foreground along with a driveway. Trees stand behind the house. The primary visible issue is the fire damage to the structure. Additionally, the overgrown vegetation on the property is noted. Reported: 2026-05-27. Address: 131 Trade Garden Ct, Alameda, California, 94501. [Reroute](#)

Send Email

Overdue incident review notice

Refine inputs and email content

To *

Enter to...

Value is required

CC

Enter cc...

Subject

Overdue code enforcement incident review required

Incident Review Summary

Dear Code Technician,

The following 18 incidents are in Reported status with overdue review dates:

Incident ID: INC-260521-00022
 Reported Date: 2026-05-11
 Review Due Date: 2026-05-14
 Overdue Days: 3
 Assigned Technician:

Incident ID: INC-260415-00015
 Reported Date: 2026-02-20
 Review Due Date: 2026-02-21
 Overdue Days: 17
 Assigned Technician: Chris Gayle

Incident ID: INC-260602-00052
 Reported Date: 2026-06-02
 Review Due Date: 2026-06-05
 Overdue Days: 3
 Assigned Technician:

Incident ID: INC-260602-00059
 Reported Date: 2026-06-02
 Review Due Date: 2026-06-05
 Overdue Days: 3

[Cancel](#) [Send overdue review notice](#)

For overdue incidents, the system opens a pre-populated email form titled Overdue incident review notification. The subject is already filled in, the draft includes an incident review summary, and the agency user can review and complete the required recipient fields before sending.

Code Enforcement Incident Workspace
Analysis done by Agent, ready for actions

Ask Oracle

There are multiple active code enforcement incidents in Alameda, with a concentration of high-priority fence and vegetation violations around 1370 Bay St and nearby areas. These locations represent red zone areas requiring immediate attention due to repeated reports of dilapidated fences and overgrown vegetation.

Reported Incident Smart Analysis

Incident Reports Overview

INC-2020-00056 Issue: A white car with license plate M84D00274 is parked in front of a clearly visible "NO PARKING" sign on a street. Other vehicles and buildings are present in the background. The primary visible issue is the vehicle parked in a no-parking zone. Reported: 2020-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501.	Update priority
000015 Issue: Abandoned vehicle found near my house. Reported: 2020-06-10. Address: 2201 Santa Clara Ave, Alameda, California, 94501.	Schedule inspection
000011 Issue: A white car is parked beside a road directly in front of a visible "NO PARKING" sign. Several other vehicles and a black truck with "S&W" on its grille are visible in the background. The scene is a sunny urban street with trees and multi-story buildings. Reported: 2020-05-27. Address: 1500 Bay St, Alameda, California, 94501.	Close as duplicate
INC-200527-00037 Issue: Overgrown vegetation. Danger. High risk for neighbours. Reported: 2020-05-27. Address: 1500 Bay St, Alameda, California, 94501.	Close as duplicate
INC-200527-00041 Issue: A three, abandoned single family house with a steep hip roof and a dormer is visible. The house has weathered siding and broken or missing windows. The front porch is dilapidated and overgrown with shrubs and tall grass. The overgrown vegetation severely obscures the entrance, creating an unimproved appearance. A curb and storm drain are visible in the foreground. The primary visible issue is the overgrown vegetation and property neglect indicating lack of maintenance. No other specific violations such as abandoned vehicles or unsafe structures are clearly visible. Reported: 2020-05-27. Address: 44 Powers Ct, Alameda, California, 94501.	Close as duplicate
INC-200527-00043 Issue: A single-story house is heavily damaged by fire, with the right side and attached carport (porch) area charred and collapsed. Overgrown grass is visible in the foreground along with...	Review

All Active Incidents

Incident Status Breakdown

Based on the analysis of active Code Enforcement incidents, several neighborhoods are showing elevated incident volumes, particularly with clusterings in certain "red zone" areas. Multiple escalated incidents have been reported in repeat locations, indicating urgent areas for intervention.

Status	Count
Escalated	12
Non-Escalated	8
Other	2

Incident Issue Subtype Breakdown

Subtype	Count
Overgrown Vegetation	10
Abandoned Vehicle	5
Other	2

Priority Actions (1)

Code Enforcement Active Incident Summary Generator

Overdue incident review notice
This email includes 18 overdue incidents in Reported status requiring review.
Send overdue review notice

Communications

Email Active Incident Summary
Send summary of all active incidents

The Code Enforcement Incident Workspace helps users review smart incident recommendations, analyze active work at a glance, and take timely action on overdue items with human review built in.

This completes the feature descriptions for Code Enforcement.

Permits

Automated Recurring
Inspection Scheduling for
Permits

AI Agent: Permit Health
Monitor

Permits features include:

- Automated Recurring Inspection Scheduling for Permits
- AI Agent: Permit Health Monitor



Permits

Automated Recurring Inspection Scheduling for Permits

Go to Permits Application Type

Permit Type Details Clone Design Form Save

Workflow Setup

No Application Workflow

Application

Application ID: Standard_Permits_PCS | Version: 1.0 | Process Definition: Building

Inspections

Permit Inspection Group: Mechanical Inspection Group | **Automatically Create Permit Inspections**

Plan Reviews

Enable Plan Review

Enable Auto Assignment

Cycle Time Rule: | Cycle Time Rule Description:

Plan reviewer departments

11 Items

Plan Reviewer Department	Required Department	Time Rule ID	Description
Building	No		
Design Review	No		

New automation supports recurring inspections and reinspections to reduce manual scheduling. Agencies set up the permit type and a Business Rules Framework action to automate inspection creation.

Go to Permits App

Permit Type

Automatically Create Permit Inspections

Permit Type: Commercial Building

Inspection Group: Mechanical Inspection Group

Search

Inspection Type	Unannounced	Required	Final Inspection	Pending Inspection	Reinspection	Recurring Inspection	Actions
<input type="checkbox"/> 104 Footings	No	Yes	No	No	No	No	...
<input type="checkbox"/> Water Heater	No	No	No	No	No	No	...
<input type="checkbox"/> Rough Mechanical	No	Yes	No	No	Yes	Yes	...
<input type="checkbox"/> Mechanical Final	No	Yes	Yes	No	No	No	...
<input type="checkbox"/> Furnace	No	Yes	No	No	No	No	...
<input type="checkbox"/> TSQA_INSP_TYPE	No	Yes	Yes	No	No	No	...

Workflow Setup

No Application V

Application

Application ID: Standard_Permit

Inspections

Permit Inspection Group: Mechanical Insp

Plan Reviews

Enable Plan Rev

Enable Auto Ass

Cycle Time Rule

Plan reviewer

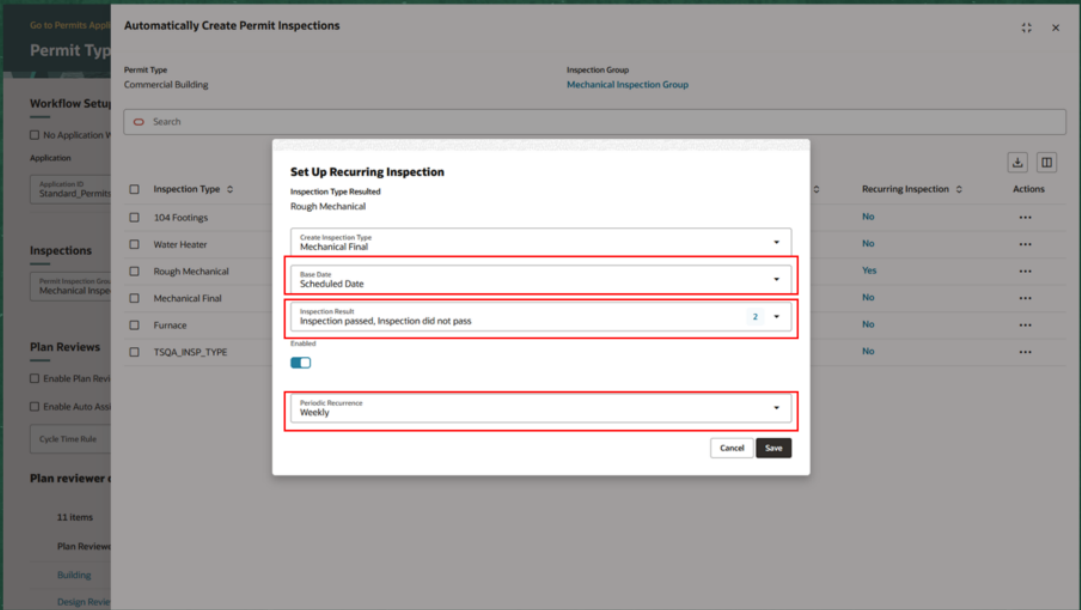
11 Items

Plan Reviews

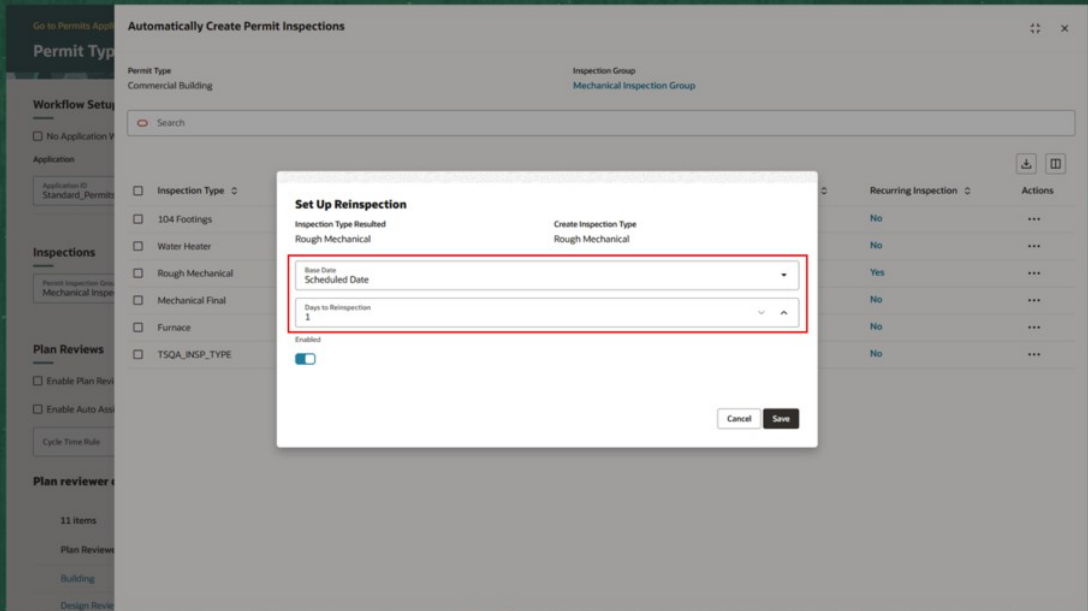
Building

Design Review

Each inspection type in the selected inspection group can be configured for pending inspections, reinspections, recurring inspections, or a combination of these options.



For recurring inspections, you define the inspection type to create, the inspection results that trigger recurrence, and the recurrence pattern. For example, when a fire inspection is completed with a configured result, the system can automatically schedule the next annual fire inspection.



For reinspections, agencies define the base date and the number of days to reinspection. When a failed inspection is resulted and reaches a *Completed* status, the system automatically schedules the reinspection.

Inspections

Status (2) | Active Applications | Chanel Caudy | Search | MBL-260428-00093 | Completed Date Range 05-13-26 - 05-13-26 | Last Updated Date Range 05-13-26 - 05-13-26

+ Assign Multiple | All | My Job | Download | Filter

Property	City	Relationship Type	Relationship Details	Permit Period	Activity	Autocreated	Inspector	Reinspection	Actions
3904 Cabell Avenue RIA	Arlington				Application	Recurrence based on CKELE-2026-00531	Chanel Caudy		...
3904 Cabell Avenue RIA	Arlington				Application	Recurrence based on CKELE-2026-00528	Chanel Caudy		...
3904 Cabell Avenue RIA	Arlington				Application	Reinspection of CKELE-2026-00524	Chanel Caudy	Reinspection of CKELE-2026-00524	...
3904 Cabell Avenue RIA	Arlington				Application	Reinspection of CKELE-2026-00519	Chanel Caudy	Reinspection of CKELE-2026-00519	...
3904 Cabell Avenue RIA	Arlington				Application	Reinspection of CKELE-2026-00516	Chanel Caudy	Reinspection of CKELE-2026-00516	...

Licenses | Permits | All

Automatically created inspections appear on the agency Inspections list. Staff can use the Autocreated and Reinspection columns to identify recurring inspections and reinspections and the inspections they are based on. You can also see pending inspections in the list.


Permits

AI Agent: Permit Health Monitor

New PSC - Permits

Permit Health Monitor

Monitors OTBI reports to evaluate the health of permit applications.




Copy Template Use Template

The Permit Health Monitor helps agencies proactively identify permit workload trends that may need investigation. From AI Agent Studio, agencies use the delivered template to configure and schedule an agent...

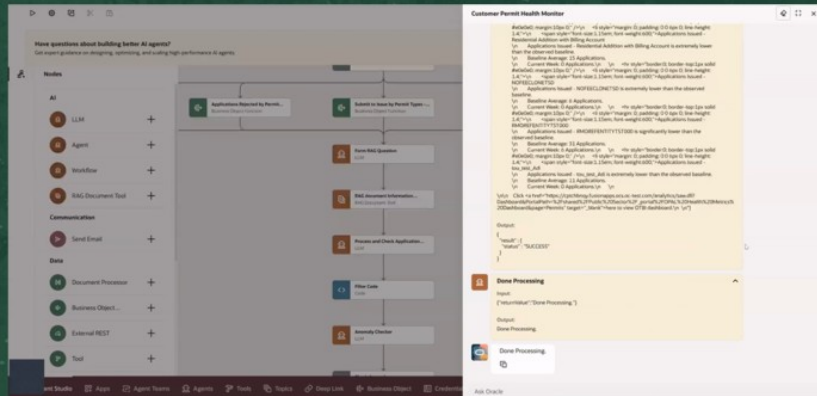
New PSC - Permits

Permit Health Monitor

Monitors OTBI reports to evaluate the health of permit applications.



[Copy Template](#) [Use Template](#)




The screenshot displays the Oracle APEX interface for the 'Permit Health Monitor' application. On the left, a navigation pane lists various components like 'LLM', 'Agents', 'WorkFlow', 'RAG Document Tool', 'Communication', 'Data', 'Business Object...', 'External REST', and 'Tool'. The main area shows a workflow diagram with steps such as 'Applications Received to Permits', 'Agents to Issue by Permit Type...', 'Issue Fee Schedules', 'Send Document Information...', 'Review and Track Applications', 'After Case', and 'Provide Checkin...'. On the right, a 'Customer Permit Health Monitor' window shows a detailed log of data processing, including SQL queries and execution results.

... that evaluates selected permit health metrics from Oracle Transactional Business Intelligence (OTBI) against a historical baseline.
 When processing is complete...

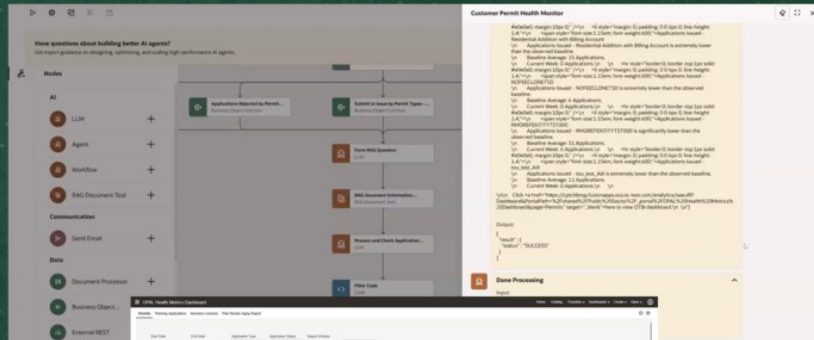
New PSC - Permits

Permit Health Monitor

Monitors OTBI reports to evaluate the health of permit applications.



Copy Template Use Template



Have questions about building better AI agents? Get expert guidance on designing, training, and evaluating high performance AI agents.

Customer Permit Health Monitor

Applications Issued by Permit Type

Applications Submitted, Completed and Rejected

Applications Issued by Permit Type

Applications Reported by Permit Type

Agging - Issues to Issue by Permit Type

Agging - Submit to Issue by Permit Type

Agging - Issue to Rejection by Permit Type

Agging - Rejection to Complete by Permit Type

Re: Permit Health Updates: 17 MAY 2026 to 20 MAY 2026 ⚠ Confidential - Oracle Restricted/Including External Recipients

- Applications Issued - HSPermitType**
Applications Issued - HSPermitType is extremely lower than the observed baseline.
Baseline Average: 32.3 Applications.
Current Week: 0 Applications.
- Applications Issued - Residential Addition with Billing Account**
Applications Issued - Residential Addition with Billing Account is extremely lower than the observed baseline.
Baseline Average: 7 Applications.
Current Week: 0 Applications.

A link in the email opens the Permit Health dashboard for follow-up review. This completes the feature descriptions for Permits.