

ORACLE

26B Release Update

ORACLE FUSION CLOUD SCM

Welcome to this Spotlight of Fusion Supply Chain 26B



Derek Gittoes

GROUP VICE PRESIDENT, SCM PRODUCT STRATEGY

Oracle Fusion Applications

Built for **supply chains** in the age of AI



Everything you need



Innovation that matters



Committed to your success

We're committed to delivering innovation that matters to your supply chain organization. Our roadmap is based on three major themes:

First, "Autonomous Supply Chains": Built-in AI Agents and Workflows that drive massive productivity and performance gains

Second, "Empowering Your Teams": User experiences that are tailored to the needs of your front-line and back-office staff to maximize their efficiency and effectivity

And third, "Industry-Driven Innovation": New functionality based on the needs of specific industry segments, such as Industrial Manufacturing, High-Tech, Consumer Products, Life Sciences, Healthcare, and more.

Complete suite of supply chain applications

Everything you need

AI Agent Studio	Predictive AI	Generative AI	AI Agents	Agent Teams	SCM Analytics
Product Lifecycle Management Product Management Innovation Management Quality Management Configuration Modeling	Supply Chain Planning Demand Management Supply Planning Sales & Operations Planning Supply Chain Collaboration	Procurement Sourcing Contracts Purchasing Self-Service Procurement Supplier Management Sustainability	Supply Chain Execution Inventory Costing Manufacturing Maintenance Quality Smart Operations	Order Management Order Orchestration Product Configuration Order Pricing Global Order Promising Channel Revenue Management	Logistics Transportation Management Global Trade Management Warehouse Management

Built in. Not Bolted on.

Let's start with a recap of the Oracle Fusion Cloud Supply Chain suite. Oracle delivers the industry's most complete suite of supply chain applications with best-in-class functionality. From product development to supply chain planning, from manufacturing to order management, from procurement to logistics, thousands of organizations around the world, rely on Oracle for their most critical supply chain functions.

Moreover, we've also delivered a complete AI platform that's an integral part of the Fusion Supply Chain suite. With dozens of prebuilt AI features that you can put to work today, we make it simple for you to operationalize AI by having it built-in to the applications where the work gets done – the same applications your team uses every day to design products, forecast demand, plan supply, procure goods, manufacture products, fulfill orders, service assets, and more:

- No additional technology
- No additional integration
- No obstacles...only opportunity

PRODUCT LIFECYCLE MANAGEMENT

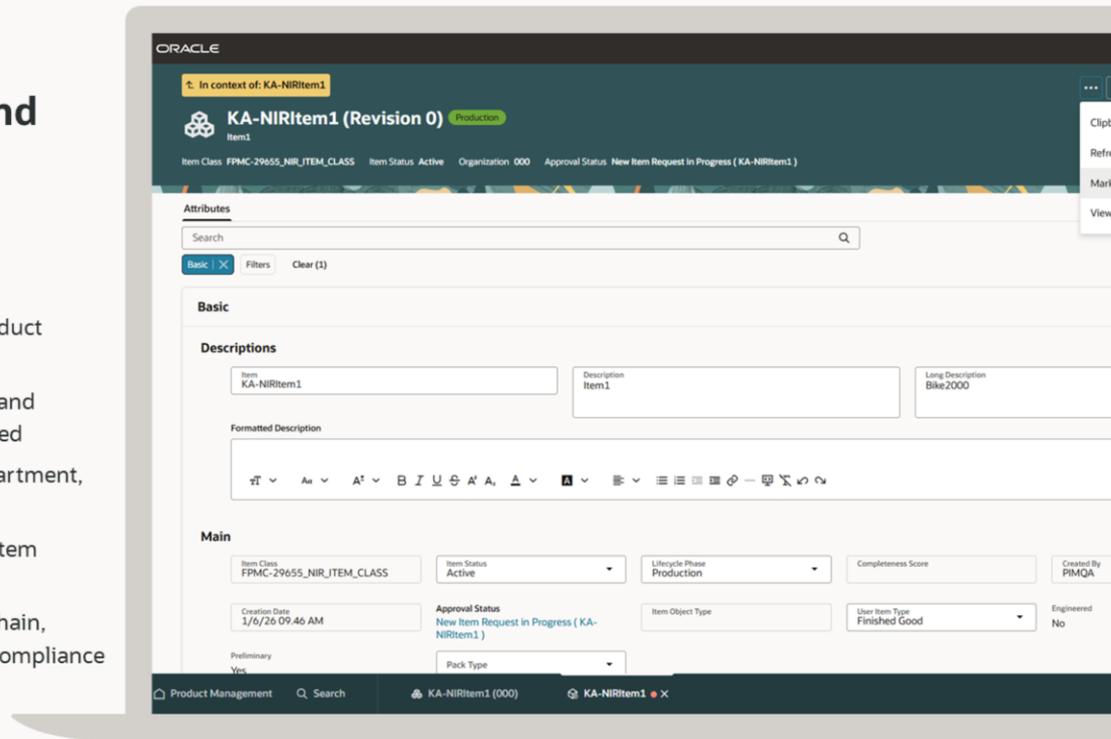
Let's get the 26B highlights started with Product Lifecycle Management.



Guinevere Swiencicki
SENIOR PRODUCT STRATEGY MANAGER
PRODUCT LIFECYCLE MANAGEMENT

Redwood: Create and manage new item request

- Standardize and control new product enrichment process
- Ensure all required supply chain and commercialization data is captured
- Support configurable, multi-department, multi-user/role workflows
- Enable item number based new item request workflow search
- Ensure product data for supply chain, commercialization, quality, and compliance



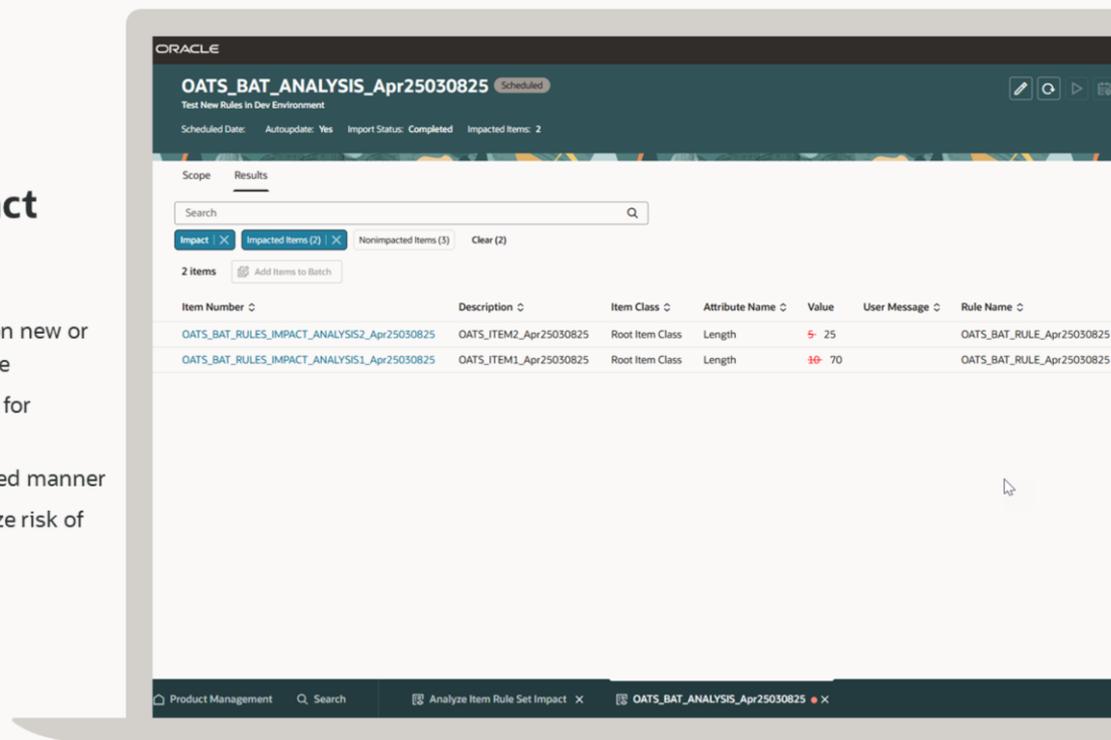
There is new item request workflow now available in the Redwood user experience.

The workflow standardizes how new products are enriched and introduced ensuring all required information, attributes, compliance, and approvals are captured. The process can be configured to suit department needs and allows for detailed searching of new item requests based on item values.

Product launches are faster and data is more complete.

Redwood: Analyze item rules set impact

- Test and simulate rule changes on new or modified rules before they go-live
- Run what-if scenarios to analyze for data impact
- Manage rule impact in a controlled manner
- Evaluate rule changes to minimize risk of unintended product updates



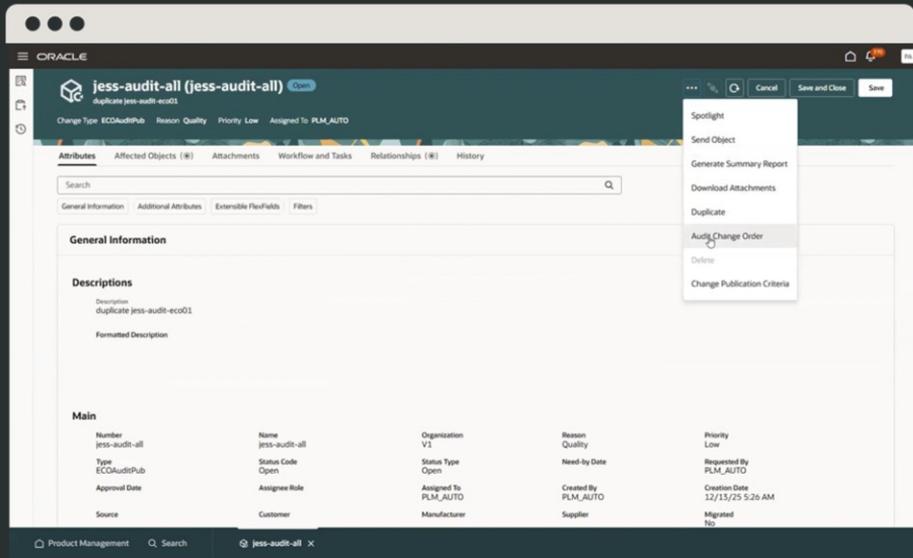
The rules impact analysis tool shows the effects of rule changes.

Data stewards and managers can safely simulate and analyze new or modified rules on product records before they go live. What-if scenarios highlight precisely which items are impacted and why, providing flexibility and improving change control.

With this analysis tool, unwanted data risks due to modifications are minimized.

AI Agent: Change order auditor

- Automate change validation and audit change order workflows
- Detect status discrepancies based on custom rules and policies
- Ensure compliance of proprietary standard operating procedures
- Warn of unmet future compliance or regulatory task requirements
- Reduce manual effort to complete compiling and verifying tasks



Built in. Not Bolted on

There is a new AI agent that assists in auditing change order data including product changes. It can determine if the change order details and affected item

The agent reviews change orders against pre-configured entry and exit criteria, proactively identifying incomplete fields and flagging violations.

It also audits based on any policy or standard operating procedure documents for custom rules audits.

After the audit, it emails users a summary of any warnings, failures, or passes and provides proactive insights into upcoming requirements by presenting all violations in a clear, tabular format.

This agent streamlines regulatory checks and product audit preparation, while reducing manual labor.

SUPPLY CHAIN PLANNING

Thanks, Guinevere.

Let's now review the highlights in Supply Chain Planning.

With me today is my colleague, Temi Famadewa.

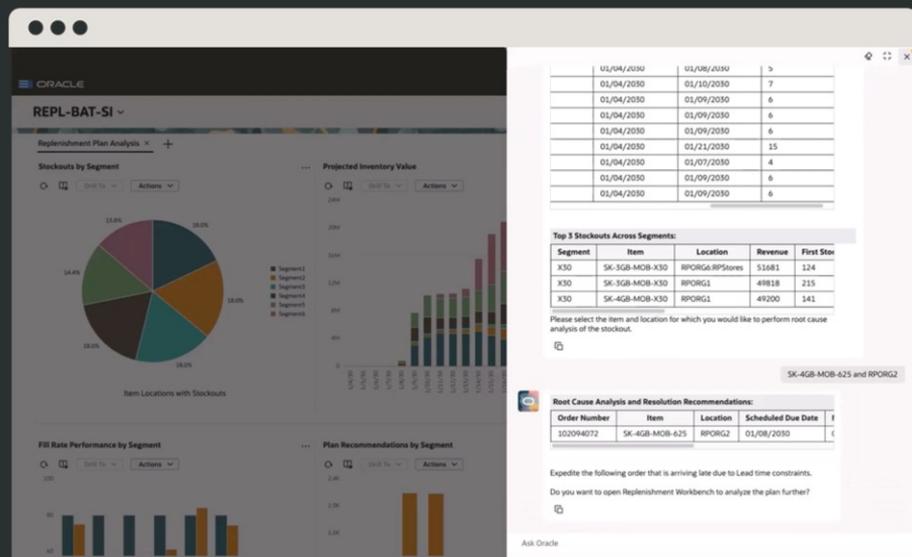


Temi Famadewa

**SENIOR PRODUCT STRATEGY MANAGER
SUPPLY CHAIN PLANNING**

AI Agent: Planning stockout advisor

- Automate identification of stockouts and diagnose root causes
- Drill down to replenishment workbench to take corrective action
- Resolve stockouts helps improve productivity and customer service



Built in. Not Bolted on

In Update 26B for Supply Chain Planning, we're introducing powerful new capabilities that allow for smarter root-cause diagnostics, fairer inventory with allocation, more flexible scheduling, and seamless coordination on the production floor.

The Planning Stockout Advisor quickly identifies high-revenue items facing stockouts. An integrated AI agent guides you through root-cause analysis, highlighting late supplies or lead time issues. It then recommends targeted actions, such as expediting orders, to resolve shortages efficiently.

With these enhancements, planners can resolve shortages faster, optimize operations, and keep orders on track.

Fair-share rule to allocate scarce supply

- Allocate inventory among demand locations based on predefined criteria
- Allocate supply equitably across sales order demands and inventory demands
- Perform fair-share within each bucket
- Add orders shorted in the prior bucket to the current bucket
- Reduce out-of-stock situations and improve service levels

The screenshot shows two tables from the Oracle system, both for item RG002. The top table is 'Fairshare Outbound' and the bottom is 'Fairshare Inbound'. Both tables have columns for dates from 1/7/30 to 1/17/30 and rows for various organizational measures.

		Day													
		1/7/30	1/8/30	1/9/30	1/10/30	1/11/30	1/12/30	1/13/30	1/14/30	1/15/30	1/16/30	1/17/30			
Organization	Measure														
REPL1.SP-WH17	Cumulative Effective Supply for Allocation	40	0	0	270	40	0	0	130	40	0				
	Local Sales Order Demand	20	0	0	0	20	0	0	0	20	0				
	Downstream Sales Order Demand	30	0	0	0	40	0	0	0	40	0				
	Allocated Quantity for Local Sales Order Demand	16	0	0	4	14	0	0	6	14	0				
	Allocated Quantity for Downstream Sales Order Demand	24	0	0	6	26	0	0	14	26	0				
	Achieved Coverage of Outbound Sales Order Demand (%)	80				67				67					
	Local Inventory Demand	110	0	0	0	10	0	0	0	10	0				
	Downstream Inventory Demand	110	0	0	0	60	0	0	0	40	0				
	Allocated Quantity for Local Inventory Demand	0	0	0	110	0	0	0	10	0	0				
	Allocated Quantity for Downstream Inventory Demand	0	0	0	110	0	0	0	60	0	0				
	Achieved Coverage of Outbound Inventory Demand (%)	0				0				0					
	Inbound Sales Order Requirement	10	0	0	0	60	0	0	0	60	0				
	Achieved Requirement for Inbound Sales Orders	10	0	0	0	60	0	0	0	30	30				

		Day													
		1/7/30	1/8/30	1/9/30	1/10/30	1/11/30	1/12/30	1/13/30	1/14/30	1/15/30	1/16/30	1/17/30			
Organization	Measure														
REPL1.SP-WH12	Inbound Sales Order Requirement	15	0	0	0	20	0	0	0	20	0				
	Achieved Requirement for Inbound Sales Orders	12	0	0	5	15	0	0	7	15	0				
	Achieved Coverage of Requirement for Inbound Sales Orders (%)	80				65				65					
	Inbound Inventory Requirement	55	0	0	0	30	0	0	0	20	0				
	Achieved Requirement for Inbound Inventory	0	0	0	55	0	0	0	30	0	0				
	Achieved Coverage of Requirement for Inbound Inventory (%)	0				0				0					
REPL1.SP-WH14	Inbound Sales Order Requirement	15	0	0	0	20	0	0	0	20	0				
	Achieved Requirement for Inbound Sales Orders	12	0	0	5	15	0	0	7	15	0				

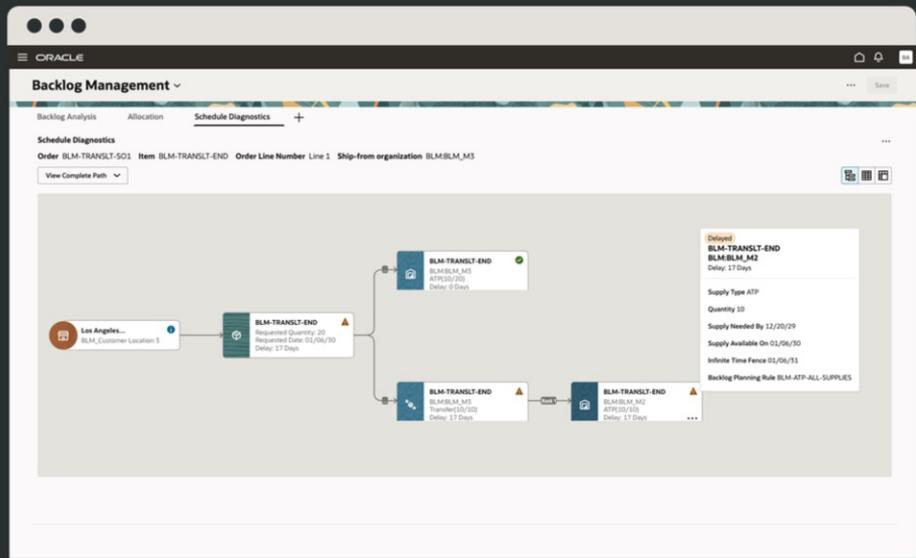
Now users can allocate scarce supply using fair-share rules.

When there is an inventory shortage, available supply is automatically distributed proportionally among competing demand locations, by first meeting sales-order demand and then proportionally fulfilling inventory-level needs so that all demand locations progress towards their inventory targets at comparable rates.

This new process reduces stockouts at strategic locations.

Diagnose scheduling delays in backlog management

- View organizations, components, and resources used for scheduling
- Identify materials, resources, or transit lead times that cause delays
- See where expediting, substitutions, or capacity could improve dates



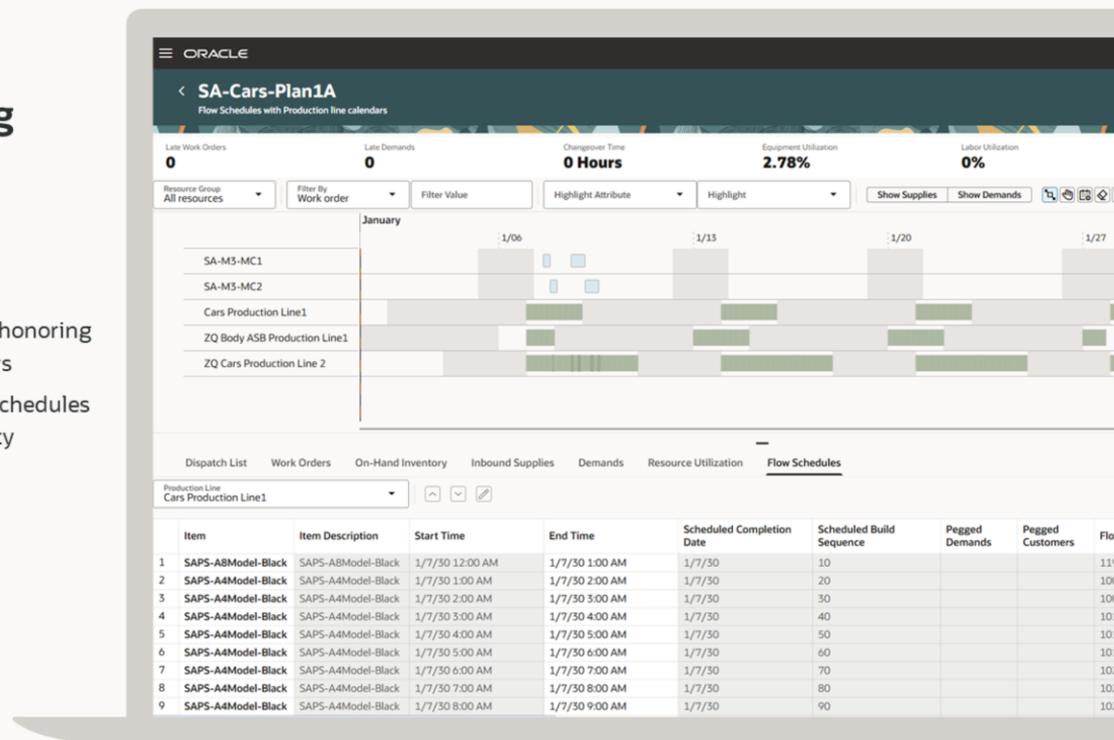
Users can now easily identify and diagnose backlog delays when scheduling sales orders.

Supply planners can launch the diagnostics during backlog analysis. The diagnostics reveal which material shortages, constrained resources, or supplier capacity limits prevent order lines from meeting requested dates. They also highlight capable-to-promise schedule constraints with actionable, transparent explanations in either a flow- or grid-based user interface

Users can then pursue actions such as expediting, identifying alternate supply sources, or negotiating order changes to address the delay.

Plan considering flow manufacturing production line calendars

- Reflect real world constraints by honoring production line-specific calendars
- Generate production plans and schedules reflecting real production capacity



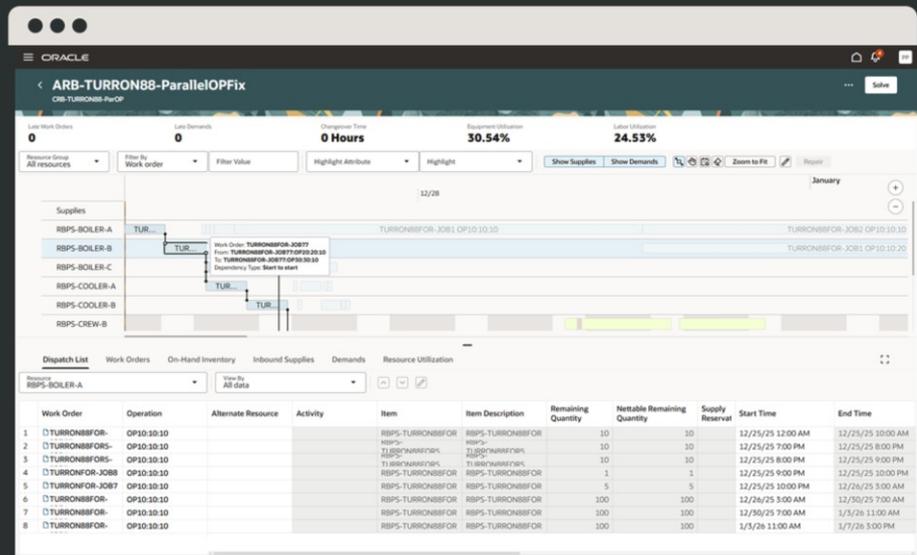
Supply Planning now considers the manufacturing product line calendar during the planning processes.

Each production line supports its own calendar including shifts, working days, holidays, and seasonal adjustments - producing capacity-constrained plans that mirror actual production-floor availability.

The planning system respects line-level constraints during plan generation, improving constraint propagation and enabling better material, labor, and resource synchronization across the network.

Schedule considering process manufacturing constraints

- Use precedence constraints to plan for parallel work order operations
- Schedule equipment and labor for overlapping operations
- Schedule process work orders for output available at multiple stages
- Schedule process work orders using same material multiple times
- Better scheduling with upstream and downstream inventory visibility



Users can create supply plans that consider additional process manufacturing constraints.

Supply planning uses standard precedence constraints to define, schedule, and execute parallel operations in a manufacturing work order. Resource allocation optimizes labor and equipment across overlapping tasks. Scheduling now considers staged outputs, repeated material use, and real-time inventory data for upstream and downstream coordination.

PROCUREMENT

Let's now see what is new in Fusion Procurement.

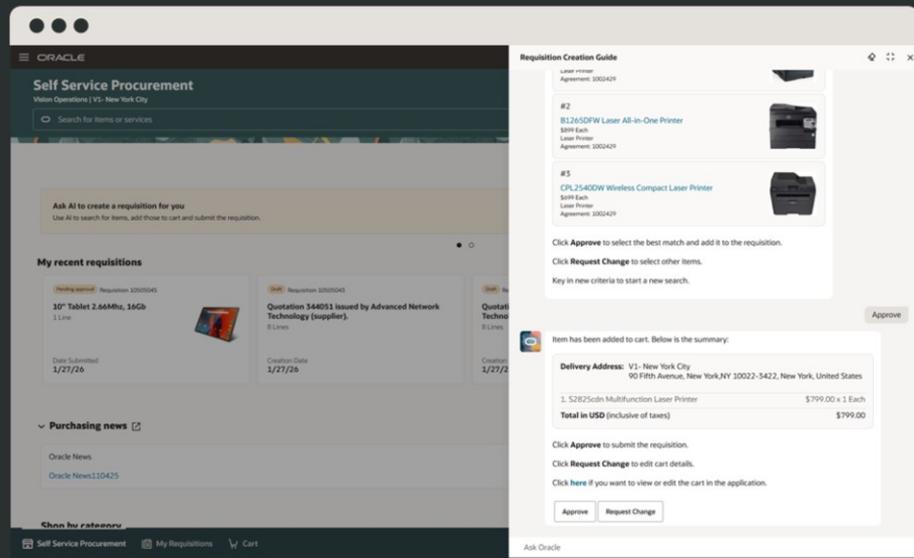


Tom Anthony

VICE PRESIDENT, PROCUREMENT AND SUSTAINABILITY PRODUCT STRATEGY

AI Agent: Purchase requisition creation guide

- Offer AI-guided steps to create requisitions
- Accelerate requisition completion
- Suggest best products or services
- Reduce manual work and improve purchase outcomes



Built in. Not Bolted on

19 Copyright © 2026, Oracle and/or its affiliates

There is a new AI-guided requisition creation process.

Requesters receive step-by-step assistance for creating purchase requisitions, helping them quickly find and request the most suitable goods or services.

The AI Agent improves the requisition creation process and automates decision-making.

Create requisitions with credit lines

- Enable negative price lines on requisitions
- Allow credit entries
- Support trade-in arrangements
- Enhance approval transparency
- Reduce manual intervention

The screenshot displays the Oracle 'Create Noncatalog Request' interface. The form is titled 'Create Noncatalog Request' and contains the following fields and sections:

- Item Description:** Credit for laser printer rebate program
- Item Type:** Credit request
- Category:** Laser Printer
- Pricing:**
 - Amount:** -\$385.00
 - Currency:** USD
- Source:**
 - Supplier:** Dell Computers
 - Supplier Site:** DELL_HQ
 - Supplier Contact:** Redding, Kent
 - Additional Cont:** (partially visible)
- Notes:**
 - Note to Supplier:** Please expedite our credit payment for the rebate program
- Attachments:**
 - Category:** Internal to Requisition



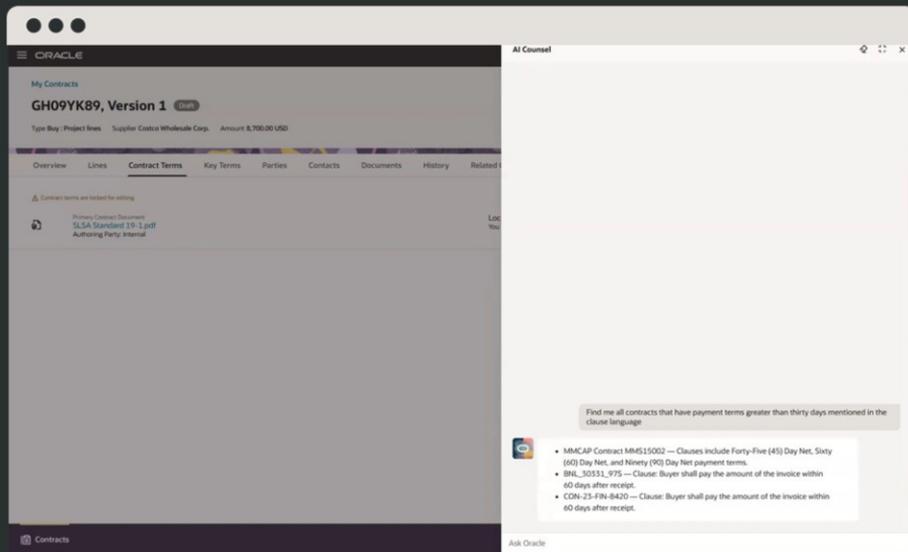
Credit lines are now supported on requisitions.

Requesters can enter credit amounts directly as negative lines, for things like trade-ins or other credits.

This helps capture more accurate and complete information on your requisitions that will carry forward to your purchase orders.

AI Agent: Contract advisor update

- Query across multiple contracts for obligations
- Analyze risks automatically
- Use natural language search
- Compare terms and compliance
- Speed up research



Built in. Not Bolted on

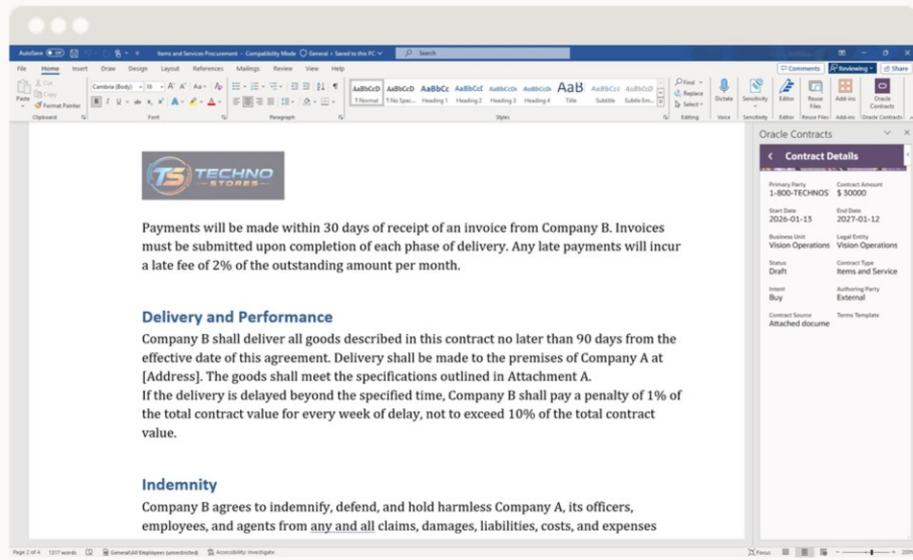
The Contract Advisor AI Agent now supports queries across multiple contracts.

Users can quickly search and find contracts with specific terms, such as limitation of liability or force majeure, using natural language queries. The agent interprets context and intent, makes comparisons, and can provide alternate clause language.

This ultimately speeds up contract reviews and helps mitigate risk.

New MS Word add-in

- Use MS Word add-in for consistent formatting and collaboration
- Standardize contract formatting for contracts
- Avoid discrepancies and misreading of adds, changes, and deletes
- Synchronize edits and redlines
- Keep Word file as document of record



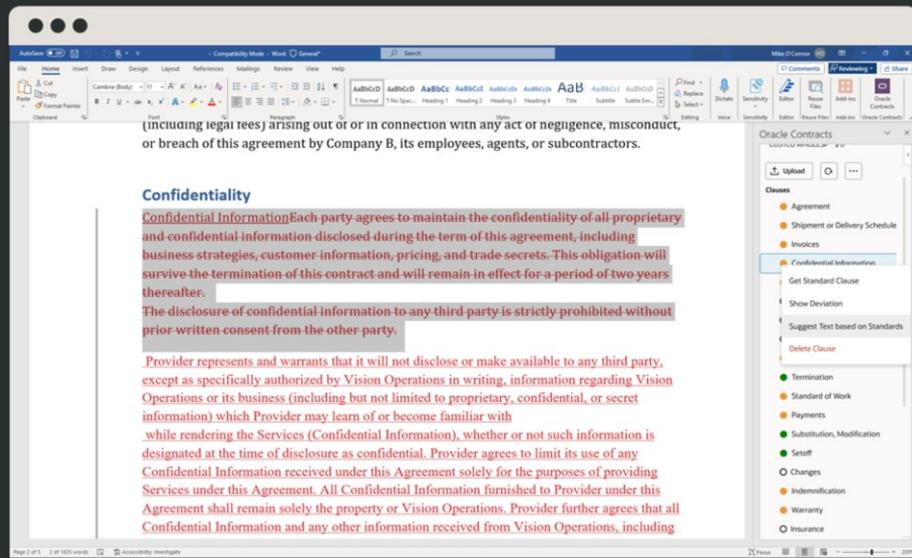
Procurement Contracts now supports a new MS Word Add-in to ensure consistent authoring and redlining.

Contract managers can collaborate, track changes, and maintain formatting directly within Word. This eliminates discrepancies and enables the system to correctly identify contractual edits.

This significantly reduces contract cycle times and errors.

AI Agent: Assisted smart redlining

- Utilize MS Word add-in integration for redlining
- Automatically generate redlining
- Compare drafts with templates
- Consider past contracts for parties
- Suggest targeted improvements



Built in. Not Bolted on

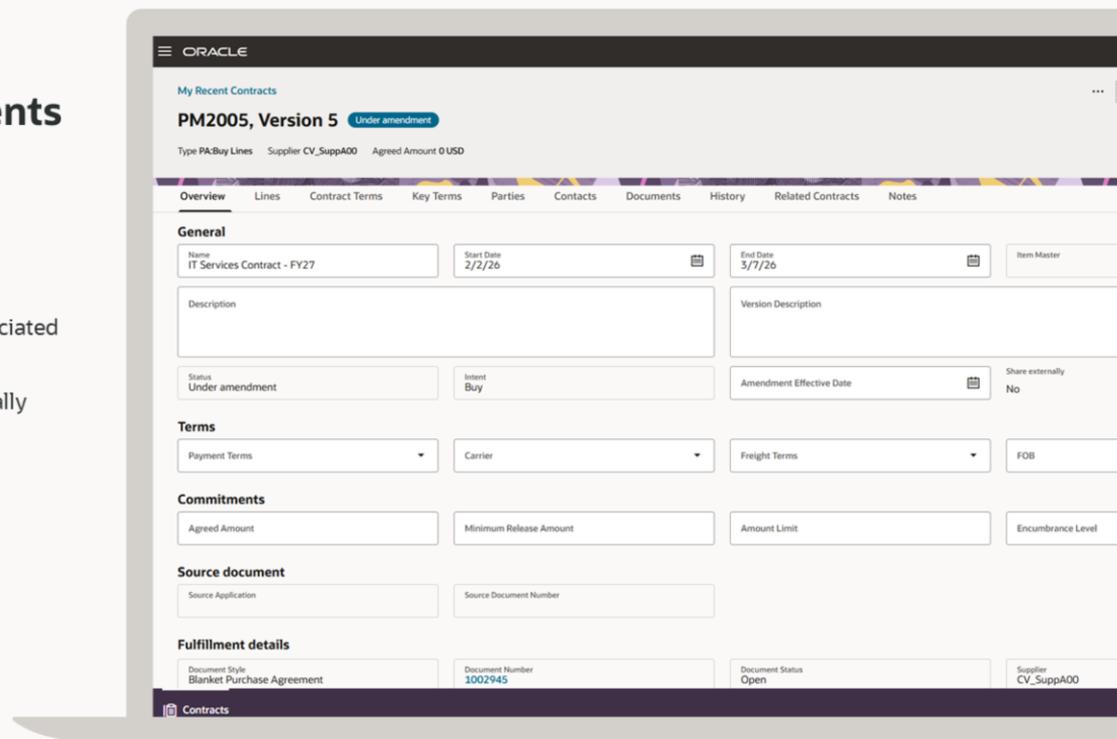
AI-enhanced redlining is now integrated into the MS Word Add-in.

This new agent compares active drafts with standard templates and previous contracts with the same party to suggest modifications and provides a redlined marked version of the document.

These targeted suggestions enable contract managers to quickly identify potential risk areas, promotes better contracts, and improves negotiations cycles.

Contract amendments update purchasing documents

- Sync contract changes with associated purchases
- Create change orders automatically
- Reduce manual updates
- Minimize errors
- Improve process integration



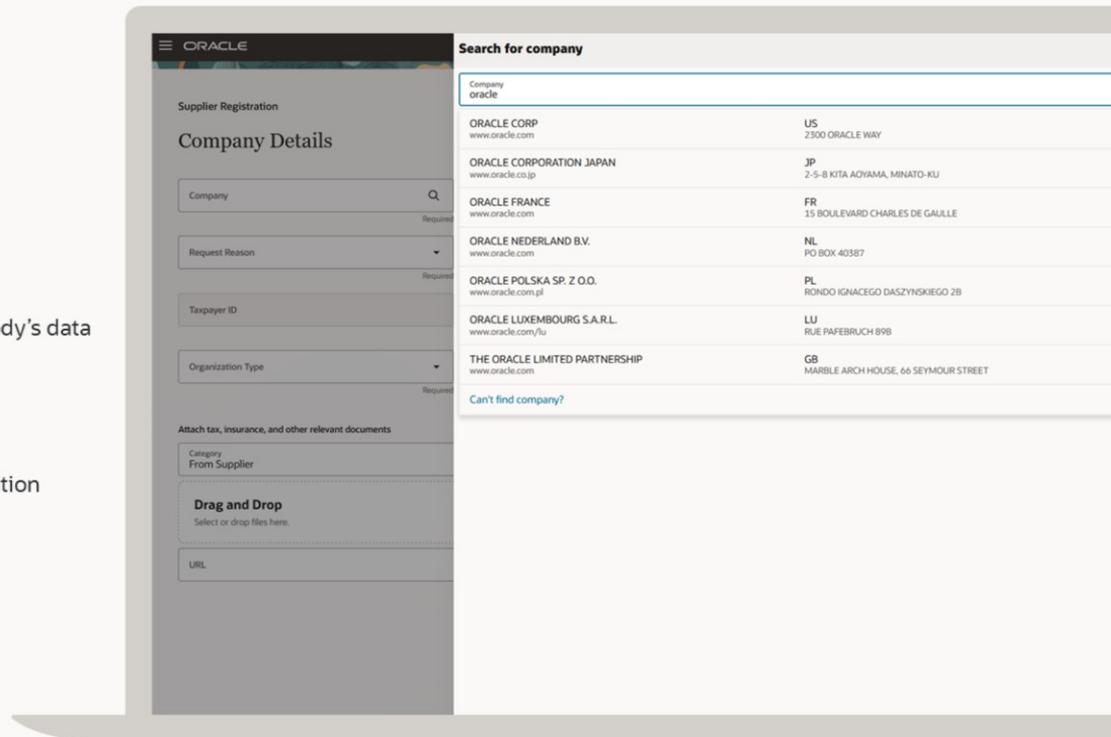
Contract amendments now automatically update associated purchasing documents.

When an enterprise contract is amended, change orders for relevant purchase orders are automatically created.

This ensures accurate alignment between contracts and procurement transactions, reducing errors and simplifying the process.

Onboard suppliers with trusted data from Moody's

- Enrich supplier profiles with Moody's data in Supplier Registration
- Validate new suppliers
- Reduce onboarding fraud
- Ensure accurate supplier information
- Speed up due diligence



Supplier registration can now leverage Moody's as a third-party trusted data provider for supplier profile validation.

Supplier managers can verify and enrich company details when onboarding new suppliers, helping confirm their legitimacy. This process reduces the risk of fraud and ensures more accurate supplier records, achieving faster and safer supplier onboarding.

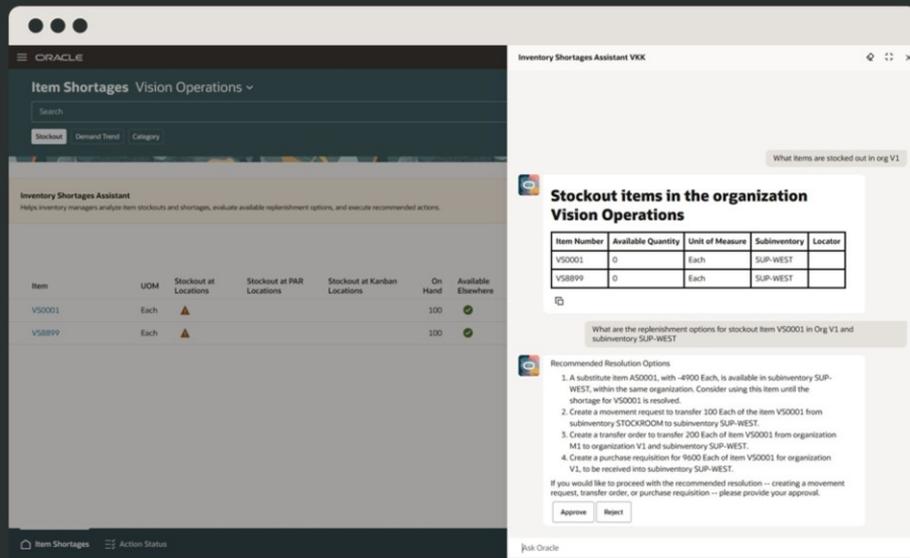
SUPPLY CHAIN EXECUTION

INVENTORY MANAGEMENT

Next up is Supply Chain Execution, starting with what's new in Inventory Management.

AI Agent: Inventory shortages assistant

- Surface current stockout items with drivers and impacts
- Recommend replenishment options based on available levers
- Allow immediate action or refinement within the advisor
- Reduce manual analysis across items and locations
- Mitigate operational disruption



Built in. Not Bolted on

The Item shortages assistant has been updated to provide AI-driven recommendations for inventory shortages and stockouts you can action without additional prompting.

When asked, the AI Agent lists current stockouts, highlights root causes, and suggests replenishment options such as internal transfers, purchase orders, or replanning to mitigate operational disruption. Users can act directly on recommendations or prompt alternative actions, reducing time spent analyzing shortages across items, locations, and time horizons.

AI Agent: Lot management advisor

- Quarantine expired lots and identify nearing-expiration inventory
- Suggest quarantine subinventories and locators from setup
- Propose inter-organization transfers based on supply and demand
- Perform lot split, merge, translate, and UOM conversion updates
- Update on-hand balances and track conversion history

Built in. Not Bolted on

Index	Lot Number	Available Quantity	Transaction UOM	Subinventory	Locator	Material Status
1	S38012	10	Each	Stores	-	Active

Please provide at least two target lots with positive quantities that sum exactly to 10 (the absolute value of the source lot quantity). If you want to split less than the full 10, state the new SourceLotQuantity (as a positive number — I will show it as negative) and then provide target lots summing to that amount. Reply with only the changes, e.g.:

- SourceLotQuantity: 8
- TargetLot1: LOT-A, 5
- TargetLot2: LOT-B, 5

Or, if keeping the default source quantity, just provide target lots, e.g.:

- TargetLot1: LOT-A, 6
- TargetLot2: LOT-B, 4

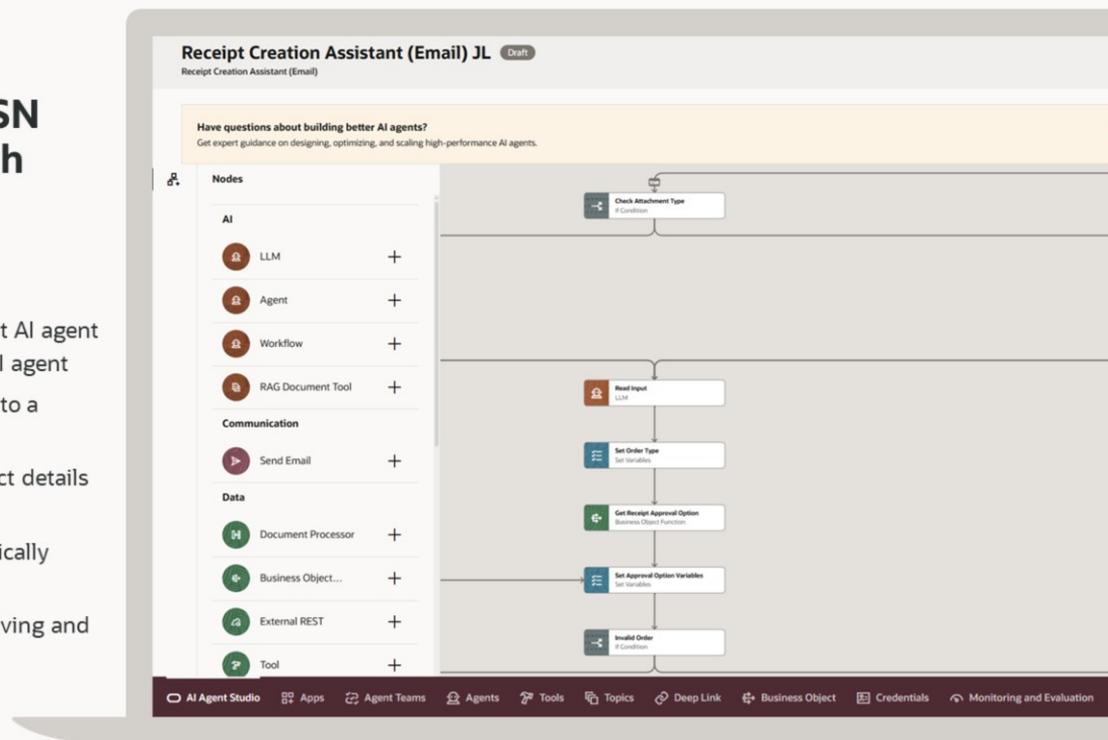
Transaction Status: COMPLETED Summary: The inventory lot split was processed successfully. All requested transaction records were created (original lot adjustment plus the two split lot records), and no errors were returned.

The Lot Management Advisor helps manage lot-controlled inventory through a single AI-driven interface.

The AI Agent identifies and assists in quarantining expired goods in accordance with your organization's compliance and traceability guidelines, detects lots nearing expiration, and guides transferring them to where demand can ensure consumption before expiration. It also helps you to split, merge, or translate lots, update lot-specific unit of measure conversions, and adjust on-hand balances—while maintaining a complete history for audit purposes.

AI Agent: Create ASN and Receipt through email

- Update to ASN Creation Assistant AI agent and Receipt Creation Assistant AI agent
- Accept forwarded confirmations to a designated agent inbox
- Read email attachments to extract details and create ASN or receipt
- Create ASNs or receipts automatically without manual data entry
- Improve supply visibility for receiving and planning



Built in. Not Bolted on



With 26B, we've enhanced the Advanced Shipment Notification (ASN) and receipt creation assistants to work seamlessly through email.

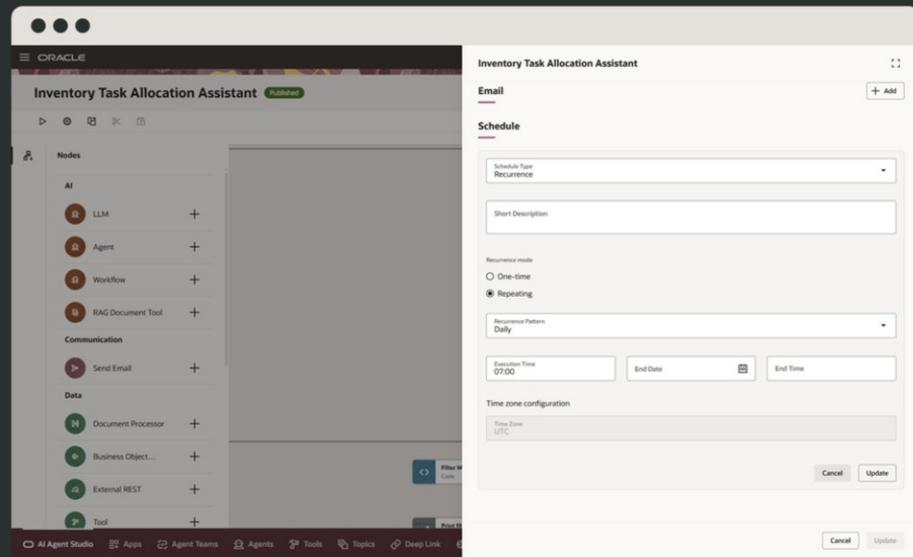
The ASN Creation Assistant automatically generates ASNs by extracting shipment details from the attachments your supplier emails to a designated inbox—eliminating manual data entry.

Likewise, the Receipt Creation Assistant auto-generates receipts from emails by extracting order, item, and quantity details from delivery confirmation emails.

These agents streamline inventory functions through automation of ASN and receipt processing.

AI Agent: Inventory task allocation assistant

- Auto-assign tasks using worker competencies and shift eligibility
- Integrate with HCM Workforce Scheduling
- Identify qualified, available workers for each zone
- Set capacity constraints to prevent overloaded operators
- Run manually or set to run on a defined schedule



Built in. Not Bolted on

You can now automatically assign inventory tasks to available and eligible workers using the Inventory Task Allocation Assistant in Advanced Inventory.

Advanced Inventory integrates with Fusion HCM's Workforce Scheduling to display who is on shift, filter eligible assignees, and prevent assigning operators who are off, absent, or otherwise unavailable. Enhanced logic in the AI agent can auto-assign tasks using worker competencies, using rules to ensure operators aren't overloaded, and can be run on a defined schedule or manually as required.

These new capabilities help improve operational efficiency and ensure warehouse operations adapt smoothly to changing demands.



SUPPLY CHAIN EXECUTION

—
MANUFACTURING

Next up, let's review what's new in Manufacturing.

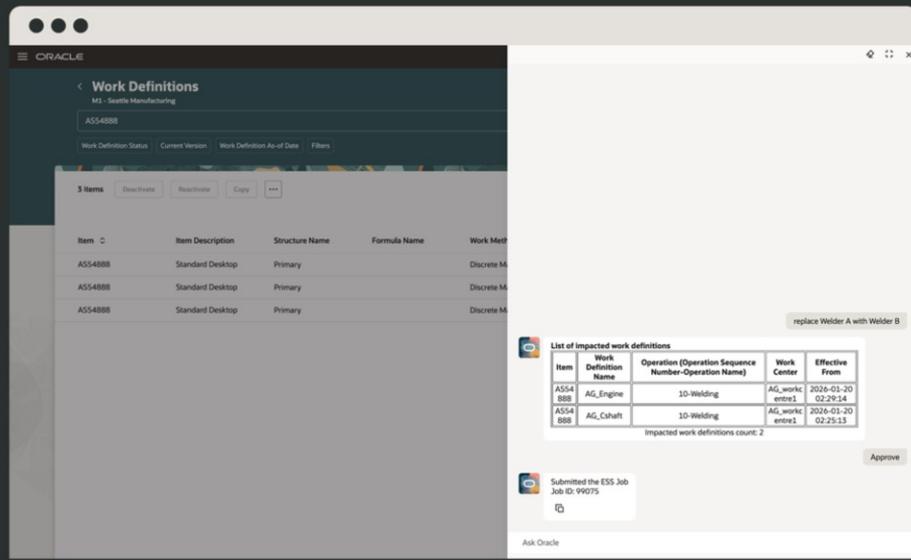


Elaine Wan

**DIRECTOR PRODUCT STRATEGY
MANUFACTURING AND QUALITY MANAGEMENT**

AI Agent: Work definition change management assistant

- Streamline bulk changes across work definitions for resources
- Leverage natural language commands to describe changes
- Automate new work definition versioning and updating effectivity
- Validate changes and provide actionable feedback for errors



Built in. Not Bolted on

The Change Impact Assistant uses AI to manage manufacturing work definition resource changes en masse.

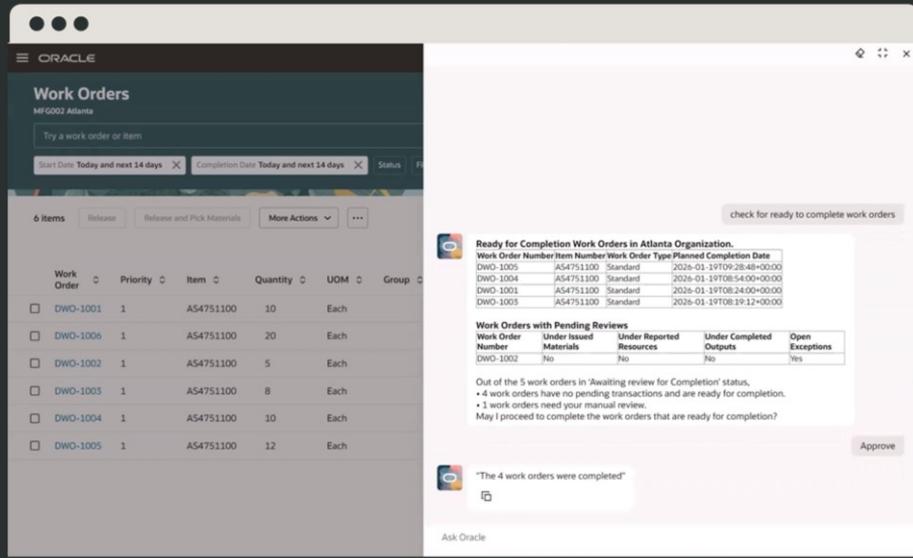
The agent automatically detects all relevant impacts to the work definition, applies necessary version updates with the correct date effectivity. Users receive summaries, approvals, and error logs for review.

This agent makes bulk updates to work definitions rapid and accurate.



AI Agent: Work order completion assistant

- Automate work order validation before completion
- Prevent errors from entering downstream processes
- Guide users to resolve discrepancies
- Enable confident mass work order completion
- Reduce manual review and errors



Built in. Not Bolted on

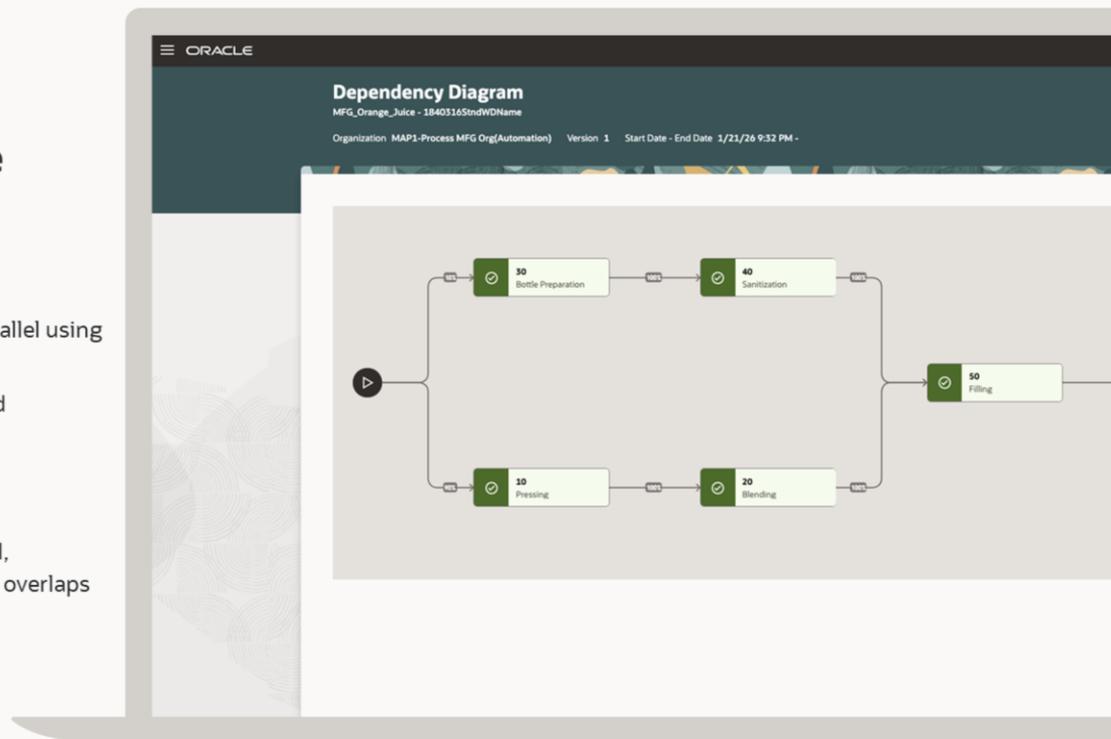
The Work Order Completion Advisor introduces automated, AI-based checks for mass work order completion.

The agent validates materials, resources, and outputs, ensuring compliance while flagging issues for correction. It guides users to resolve discrepancies for smoother completions.

This agent helps minimize data entry errors and streamlines the work order completion process.

Define and execute parallel operations

- Define operations that run in parallel using standard precedence constraints
- Execute operations with standard precedence constraints
- Optimize resource usage across manufacturing processes
- Enhances scheduling on material, equipment, and labor availability overlaps



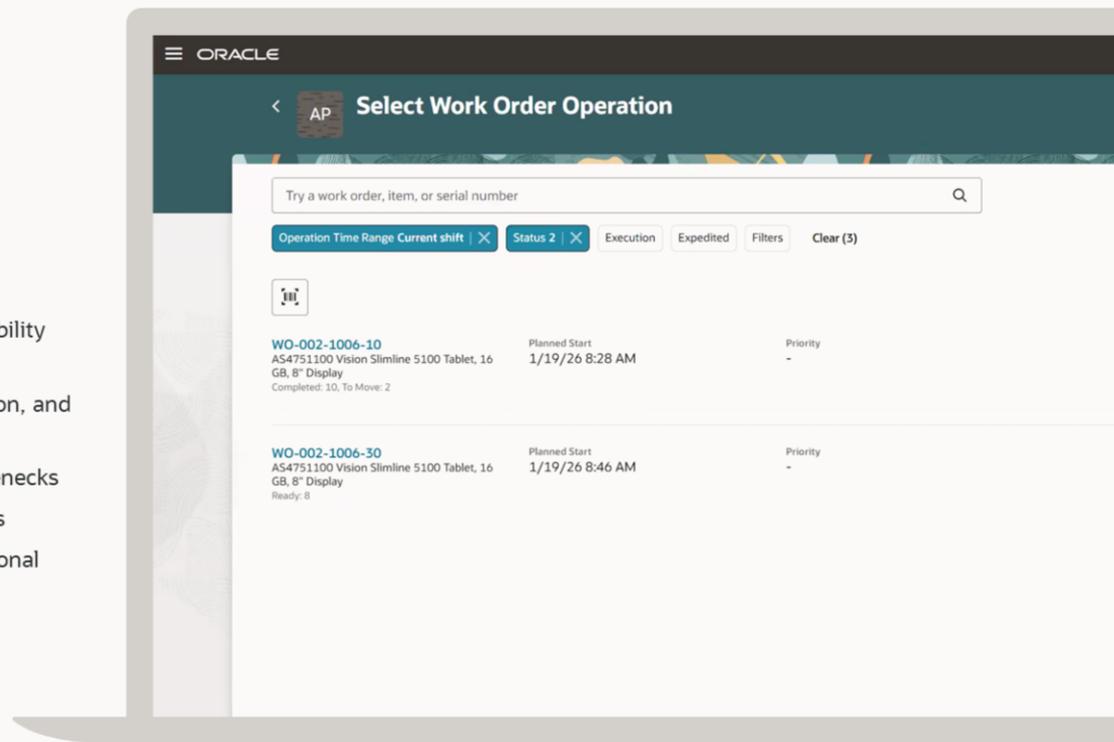
Parallel operations allows simultaneous scheduling and execution of work order steps.

Flexible modeling supports overlapping activities while maintaining necessary sequencing through precedence constraints. Equipment and labor resources are scheduled efficiently to reduce idle time.

This increases productivity and resource utilization.

Track WIP between operations

- Provide real-time WIP status visibility between operations
- Track stages of queuing, execution, and transfer
- Minimize waiting time and bottlenecks
- Reduce bottlenecks in operations
- Increase throughput and operational effectiveness



WIP tracking between operations offers real-time status updates to supervisors.

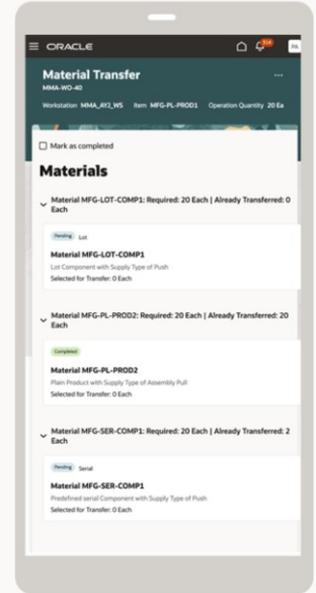
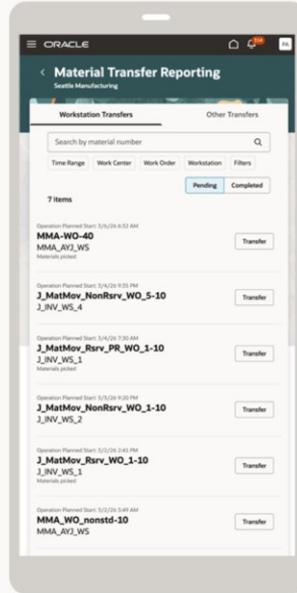
The system captures queue, execution, and transfer stages, highlighting delays or idle times. This enables supervisors to quickly resolve bottlenecks and streamline the flow of work between operations.

The factory floor visibility improves with transparent WIP movements.



Move materials from staging to workstations

- Transfer materials from staging locations to workstations
- Track quantities moved against operational requirements
- Record movement details for better material visibility
- Improve visibility of coordination of factory floor materials

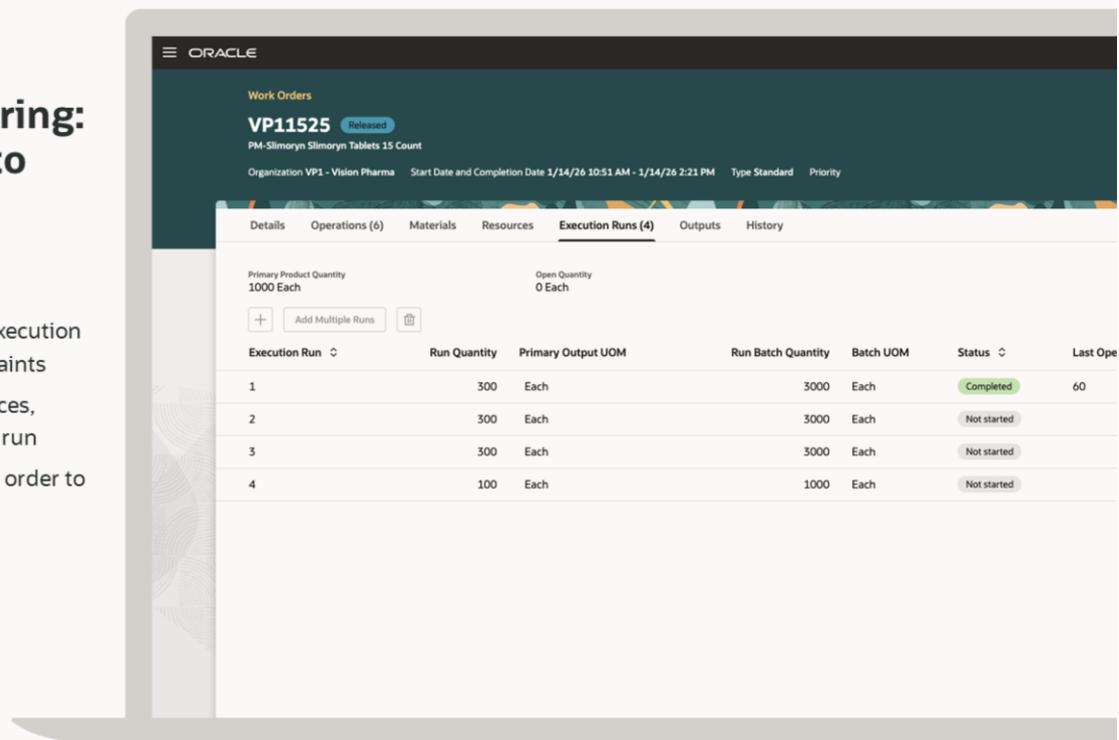


Material movement from staging locations to workstations is now tracked and documented.

The feature records the quantity and destination of each transfer, matching requirements to actual movement. Material handlers gain real-time visibility, enabling effective production coordination on the factory floor.

Process Manufacturing: Split work order into execution runs

- Split a work order into multiple execution runs based on equipment constraints
- Track progress, materials, resources, parameters, and quality for each run
- Align execution runs within work order to physical batching processes



The screenshot displays the Oracle Work Orders interface for work order VP11525. The interface shows the work order details, including the primary product quantity (1000 Each) and open quantity (0 Each). Below this, there is a table with 4 execution runs. The table columns are Execution Run, Run Quantity, Primary Output UOM, Run Batch Quantity, Batch UOM, Status, and Last Op. Run 1 is completed, while runs 2, 3, and 4 are not started.

Execution Run	Run Quantity	Primary Output UOM	Run Batch Quantity	Batch UOM	Status	Last Op
1	300	Each	3000	Each	Completed	60
2	300	Each	3000	Each	Not started	
3	300	Each	3000	Each	Not started	
4	100	Each	1000	Each	Not started	



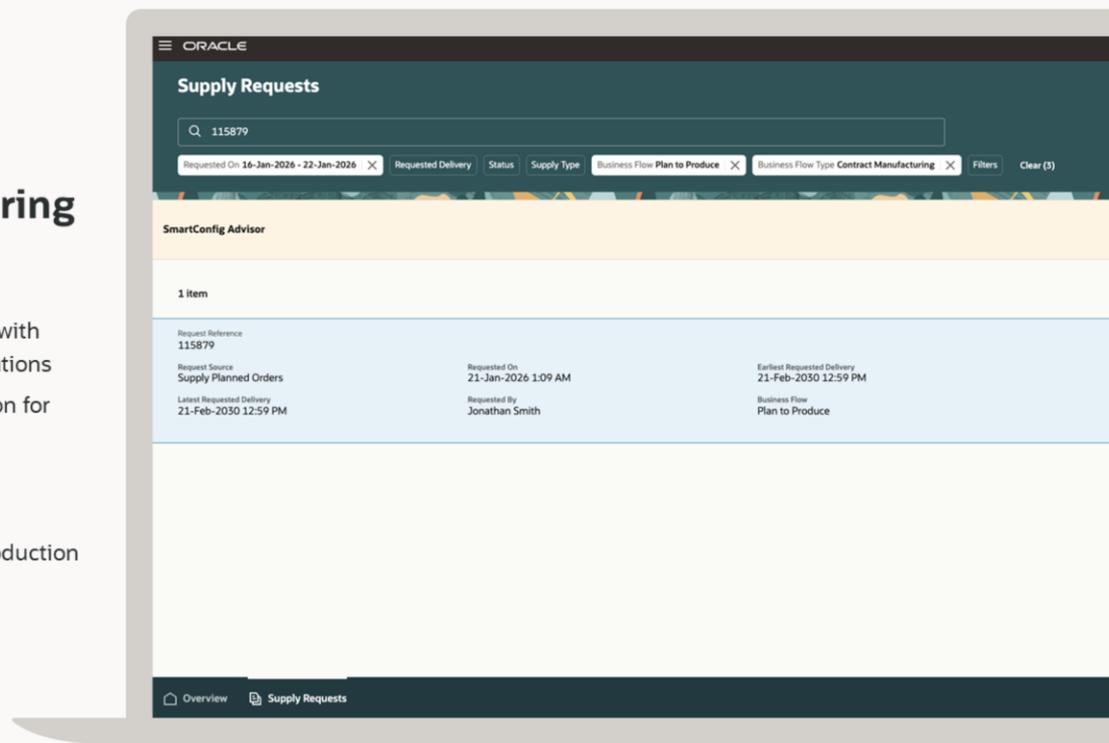
Splitting work orders into execution runs brings more granular control of batch processing.

A production supervisor can manage multiple, consecutive execution runs based on a constrained equipment like a mixer. This allows detailed tracking of operation progress, materials, resources, operational parameters, and quality inspection by execution run.

Execution runs increase operational efficiency by aligning with physical batching processes.

Support contract manufacturing in process manufacturing

- Support process manufacturing with contract manufacturing organizations
- Enable planning and orchestration for outsourced production
- Share formulas with external manufacturing partners
- Capture accurate outsourced production outputs and costs
- Reduce manual tracking



Process manufacturing now supports integrated contract manufacturing scenarios.

Planners can orchestrate and track batches, formulas, and multi-output processes with external partners.

This eliminates manual tracking and ensures accurate costing, visibility, and collaboration.

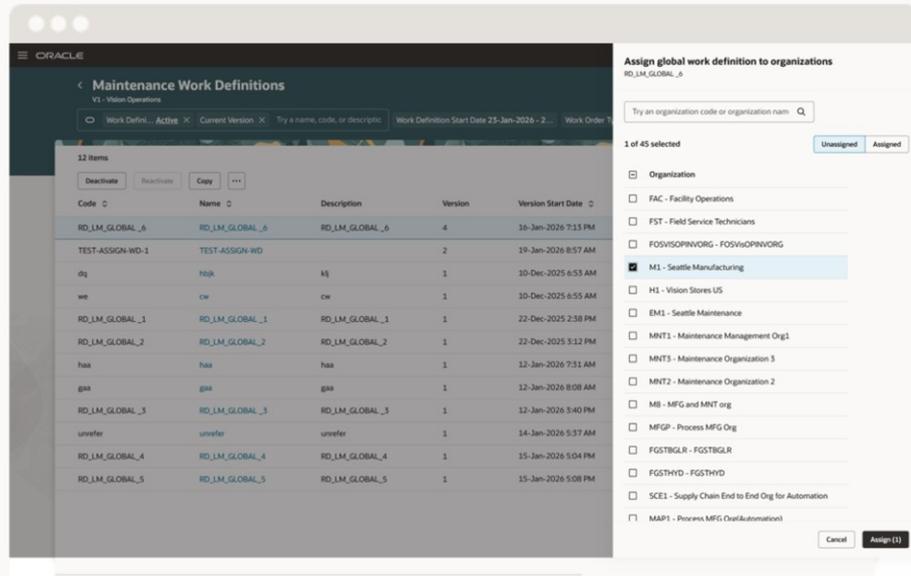
SUPPLY CHAIN EXECUTION

—
MAINTENANCE

Now let's see what is new in Maintenance.

Manage global maintenance work definitions

- Manage work definitions centrally for all organizations
- Save time on multi-org setups
- Support multi-org maintenance plans
- Allow org-specific attribute adjustments
- Enhance productivity and consistency



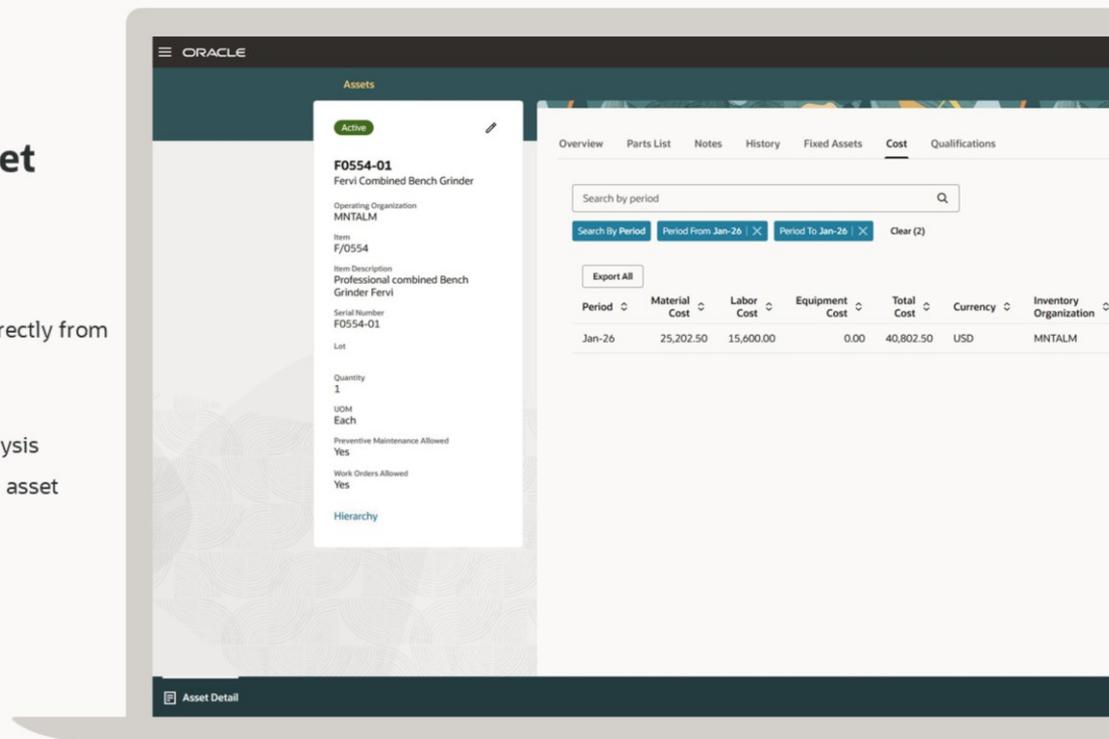
Maintenance work definitions can now be managed globally across organizations.

The feature lets maintenance engineers define and maintain job plans centrally, minimizing repetitive local setups while permitting necessary org-specific variations. This centralizes key engineering data management and improves productivity.

Customers see simplified and consistent definitions for maintenance work.

Redwood: View asset costs

- View asset maintenance costs directly from Cost tab
- Access by work order or period
- Support budgeting and cost analysis
- Aggregate expenditures for each asset
- Improve reporting and auditing



Asset maintenance costs can now be analyzed directly from the asset record.

Maintenance managers see asset cost by work order or aggregated by period, aiding in budgeting and trend analysis. This streamlined access supports better reporting and decision-making.

Companies now have more accurate and timely cost visibility.

SUPPLY CHAIN EXECUTION

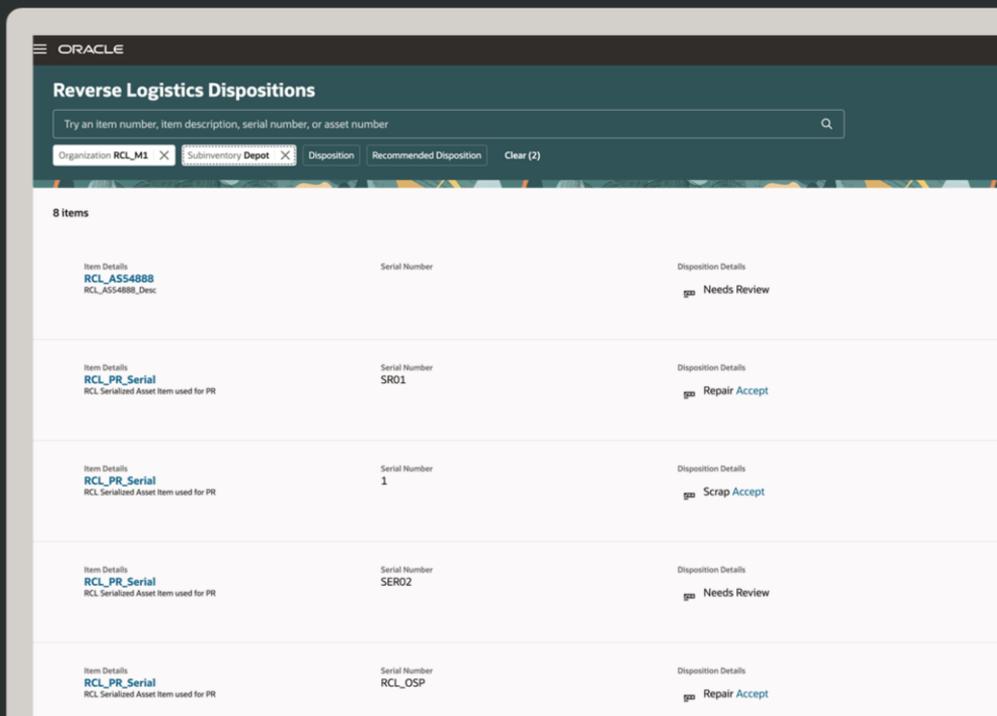
SERVICE LOGISTICS

Now let's see what is new in Service Logistics.

AI Agent: Returns disposition advisor

- Automate returns processing and disposition
- Optimize handling of returned/repair items
- Reduce manual intervention for reverse logistics
- Enable efficient execution for repair or exchange
- Improve remediation, routing and assignment of returns

Built in. Not Bolted on



The screenshot displays the Oracle 'Reverse Logistics Dispositions' interface. At the top, there is a search bar with the text 'Try an item number, item description, serial number, or asset number'. Below the search bar, there are filters for 'Organization RCL_M1', 'Subinventory Depot', 'Disposition', 'Recommended Disposition', and 'Clear (2)'. The main content area shows a table with 8 items. Each row contains 'Item Details', 'Serial Number', and 'Disposition Details'. The items listed are:

Item Details	Serial Number	Disposition Details
RCL_ASS4888 RCL_ASS4888_Desc		Needs Review
RCL_PR_Serial RCL Serialized Asset Item used for PR	SR01	Repair Accept
RCL_PR_Serial RCL Serialized Asset Item used for PR	1	Scrap Accept
RCL_PR_Serial RCL Serialized Asset Item used for PR	SER02	Needs Review
RCL_PR_Serial RCL Serialized Asset Item used for PR	RCL_OSP	Repair Accept

We introduce efficient, AI-driven returns disposition for service logistics.

The AI Agent manages and executes remediation, routing and assignment for returns or items for repair, reducing manual overhead. This speeds up and streamlines resolution for warranty, exchange or returns for repair.

The outcome is improved returns efficiency for service providers.

SUPPLY CHAIN EXECUTION

COST MANAGEMENT

And lastly, let's look at new capabilities in Cost Management.

AI Agent: Gross margin analyst

- Estimate quote or order gross margin using price, discounts, costs
- Simulate what-if pricing and costs to assess margin before approval
- Identify margin exceptions and suggest corrective pricing actions
- Provide instant, audit-ready margin insights

Product Number	Product Description	Ordered Qty	Unit Selling Price	Line Extended Amount	Shipping Organization Code
AS54888	Standard Desktop	1 Each	2505.00 USD	2505.00 USD	M1
ZCST-Plain-Asset1	Plain, No Controls, Asset Item	1 BOK	\$0.00 USD	\$0.00 USD	M1

Profitability Summary (AS54888)	
Unit Gross Margin (USD)	2390.60
Unit Gross Margin (%)	95.44
Total Line COGS (USD)	114.40
Total Line Gross Margin (USD)	2390.60
Line Gross Margin (%)	95.44

Built in. Not Bolted on

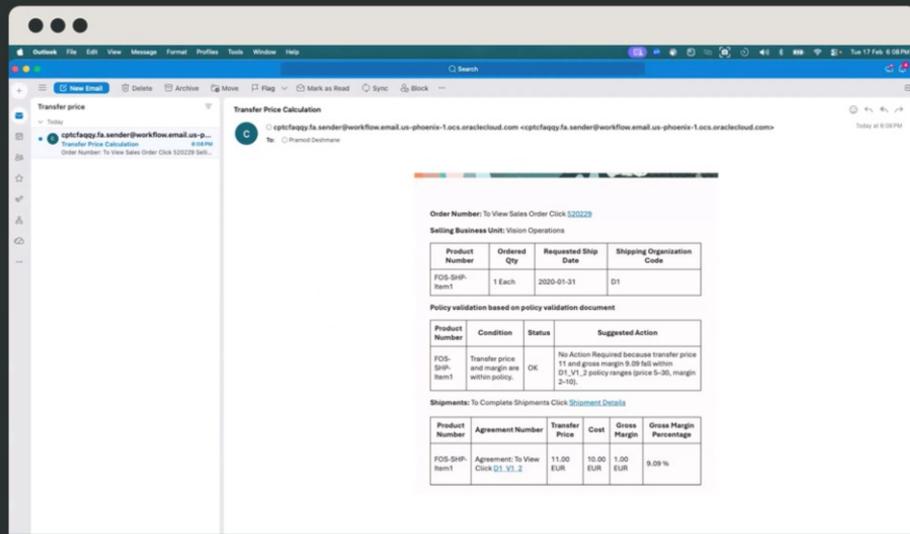
There is a new AI Agent that provides Sales Managers with instant gross margin analysis.

During quoting or ordering, users can estimate gross profit using real-time or provided cost data, reducing the need to gather data from multiple systems. The solution expedites pricing and account decisions, while minimizing errors from manual processes.

The result is faster, more accurate sales strategy formation.

AI Agent: Transfer price advisor

- Estimate transfer price calculation on-demand before shipping
- Reduce manual checks and delays
- Allow financial alignment with internal policies
- Support both ship-from stock and supplier scenarios
- Accelerate intercompany document generation



Built in. Not Bolted on

This new AI Agent estimates transfer prices on-demand.

The agent allows inventory managers, and accountants to obtain estimated prices ahead of shipping, supporting both stock and supplier scenarios. Users can request this information directly to the agent.

This agent reduces manual dependencies, improves pricing accuracy, and accelerates shipment processing.

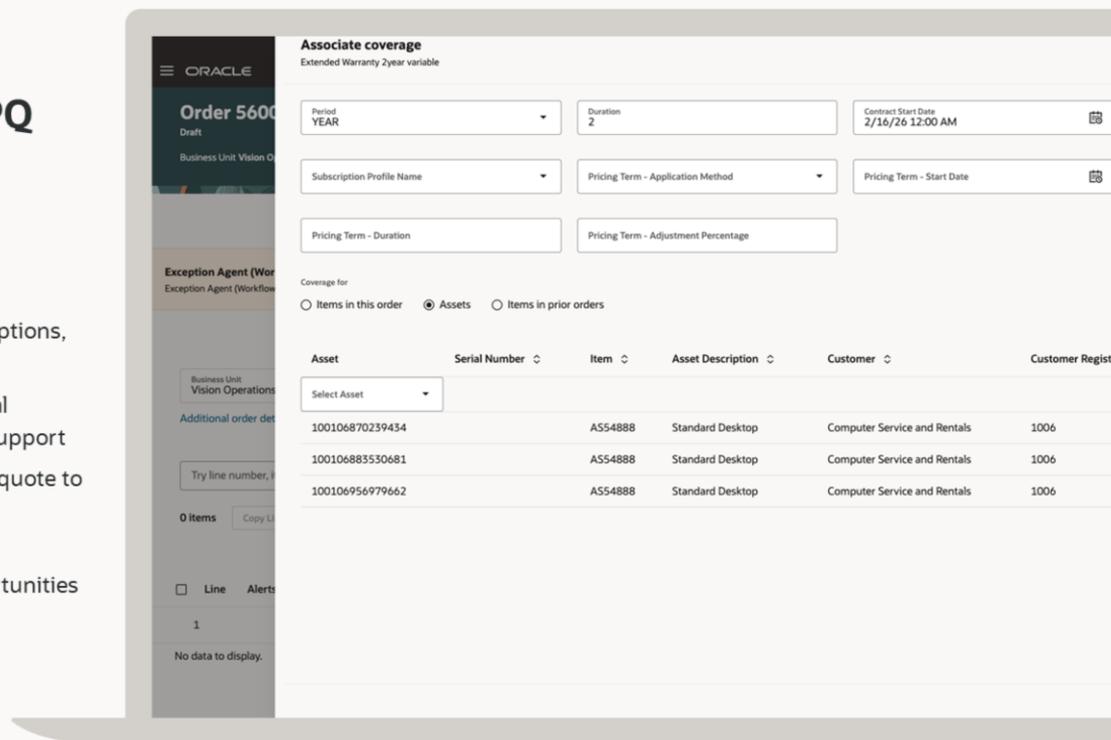
Thanks, and Derek back to you.

ORDER MANAGEMENT

Now, let's examine what's new in 26B for the Order Management product family.

Integration with CPQ quotes to Order Management

- Single source of truth for subscriptions, coverage, and asset information
- Proactive and automated renewal management and amendment support
- Seamless integration from sales quote to order, fulfillment, and servicing
- 360° customer view enhances responsiveness and upsell opportunities



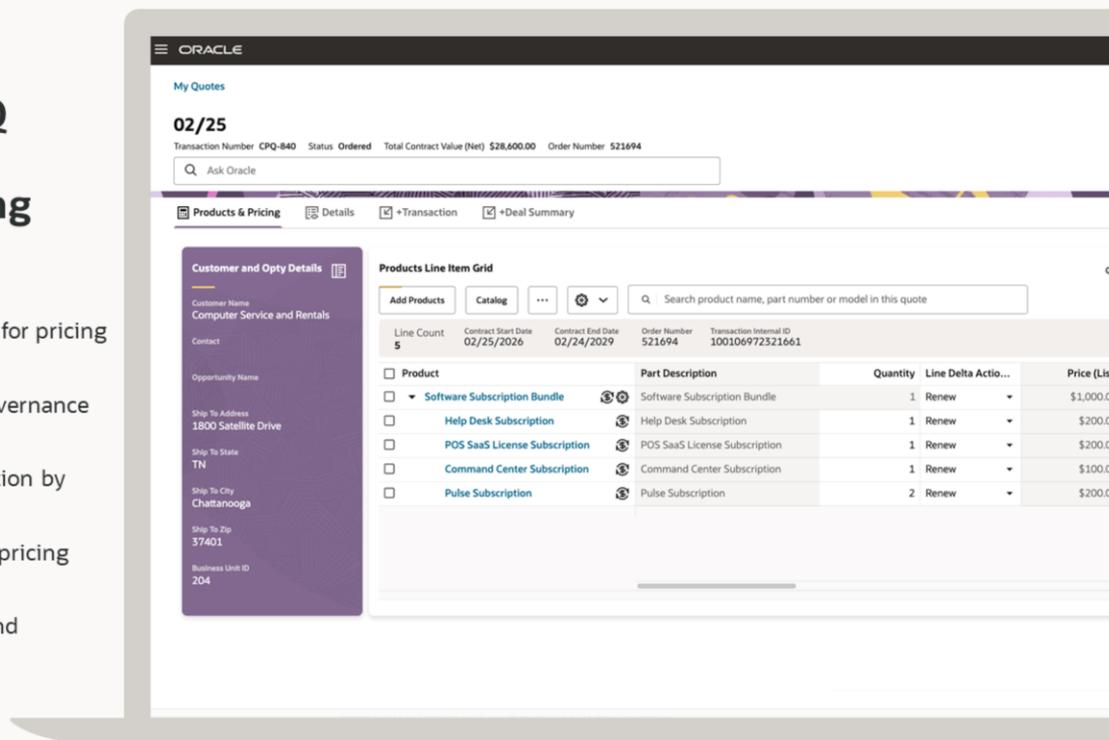
In 26B, we've strengthened the integration between the Oracle Fusion CX suite and Order Management.

The solution streamlines the entire quote-to-order lifecycle for complex combinations of products, coverages, subscriptions, and more. Sales, service, and operations teams access a single view of every asset a customer holds. The solution automates and proactively manages renewals and amendments, eliminating manual steps and errors.

This 360° customer view enhances service responsiveness, fulfillment efficiency, and upsell opportunities.

Price quotes in CPQ using Order Management Pricing

- Establish a single source of truth for pricing across Quote-to-Cash
- Improve pricing accuracy and governance with centralized pricing
- Accelerate quote-to-order execution by eliminating pricing handoffs
- Allow order managers to update pricing after quote conversion
- Improve operational efficiency and revenue agility



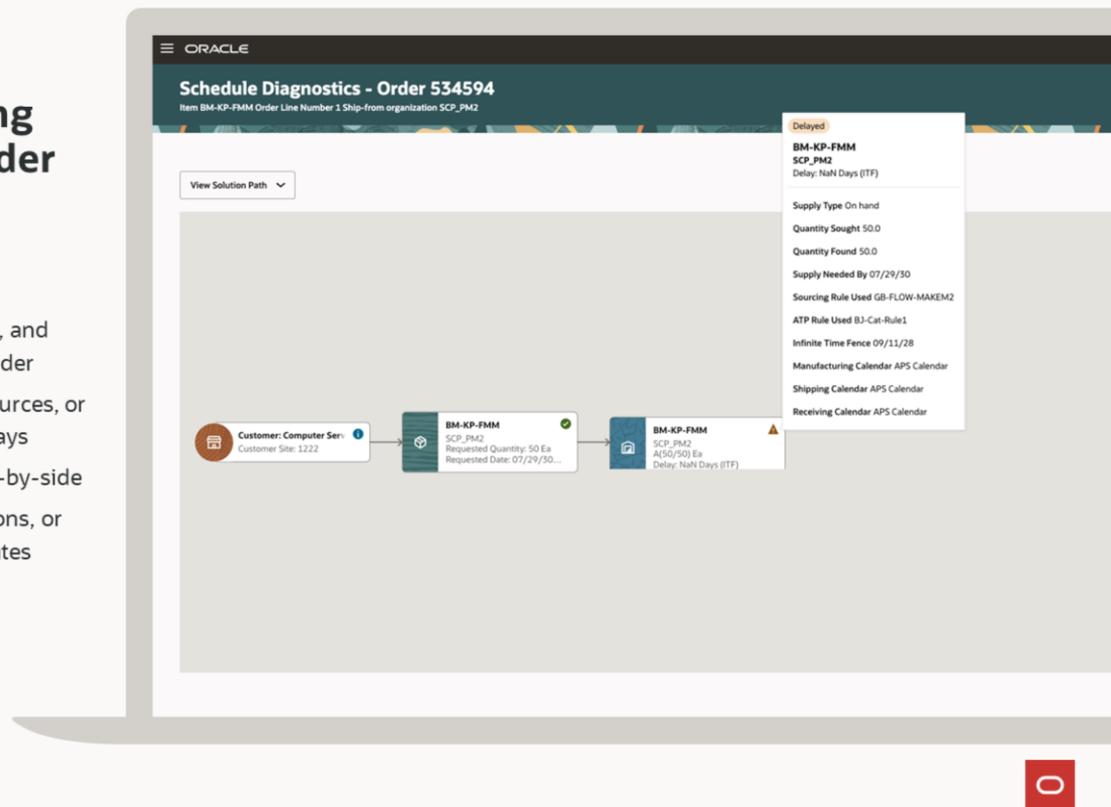
26B also introduces centralized pricing with integration of Oracle CPQ and Fusion Pricing, the same pricing engine utilized by Oracle Order Management.

CPQ leverages Fusion Pricing to apply list prices, adjustments, discounts, configuration model prices, coverages, and subscription-based pricing directly to quotes. Order managers can adjust pricing directly, after converting a quote to an order, ensuring consistent pricing across the quoting and fulfillment stages of the order's lifecycle.

Using Fusion Pricing in CPQ provides a single pricing source, a streamlined process, accurate pricing, and improved efficiency.

Diagnose scheduling delays in Global Order Promising

- View organizations, components, and resources used to promise the order
- Identify which components, resources, or transit lead times are driving delays
- View promising alternatives side-by-side
- See where expediting, substitutions, or capacity can improve promise dates



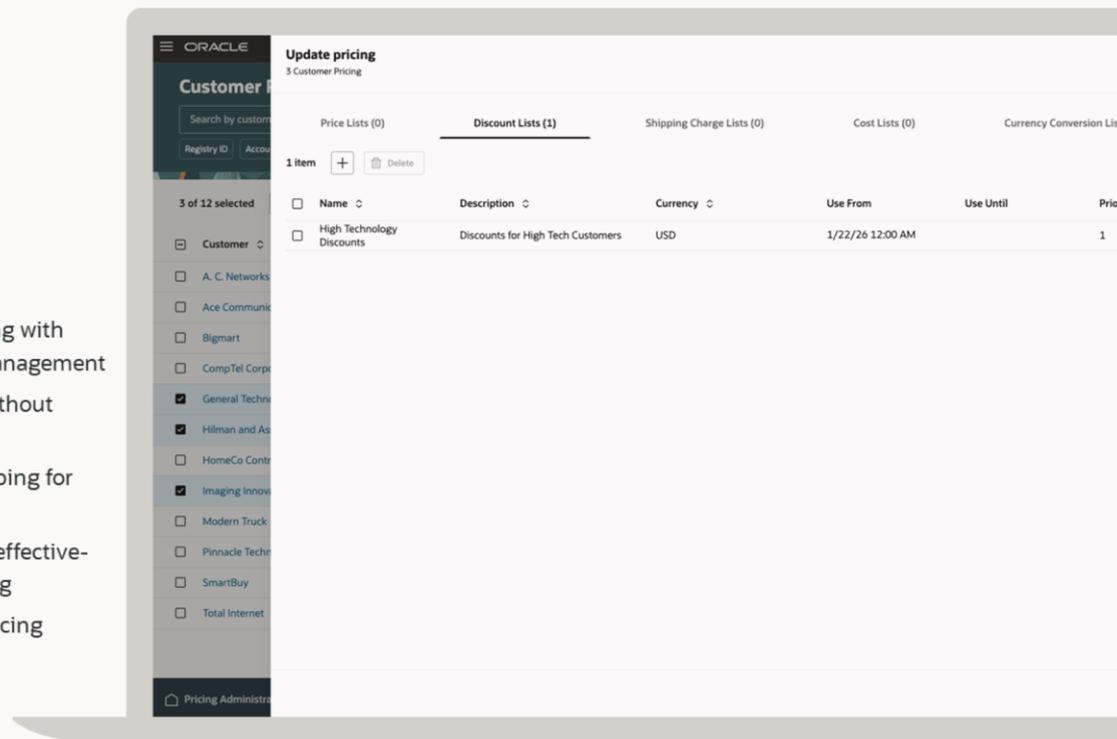
In 26B you can diagnose scheduling delays in Global Order Promising.

This new capability identifies specific components, materials, suppliers, or resources causing order delays. Users can see exactly what constrains order lines and quickly assess potential remedies.

By targeting the source of delays, order managers can accelerate schedule recovery for improved customer service.

Redwood: Set up customer pricing

- Simplify customer-specific pricing with direct, account-based pricing management
- Enable account-based pricing without implementing pricing strategies
- Support mass updates and grouping for customer pricing
- Ensure pricing governance with effective-date controls for customer pricing
- Streamline customer-specific pricing operations



We also introduce new customer account-based pricing configurations.

Administrators can define prices, discounts, shipping charges, and other pricing components for specific customers or customer groups.

This approach reduces complexity, saves time, and delivers account-level pricing control.

LOGISTICS

TRANSPORTATION MANAGEMENT

Next up, let's see what's new in Logistics starting with Transportation Management

AI Agent: Diagnostics advisor

- Explain planning failures in clear, non-technical language
- Analyze detailed logs to identify root causes
- Recommend corrective actions for planning issues
- Reduce time spent diagnosing planning problems
- Lower support requests through self-service insights

Built in. Not Bolted on

The screenshot displays the Oracle Shipment Planning interface. On the left, a table lists 11 items with columns for Bulk Plan ID, Query Name, Status, Start Time, and End Time. On the right, a diagnostics summary panel provides an overview of errors and key highlights. Below the summary, a table details the results of five iterations, including the number of orders, savings, and combined shipment information.

Iteration	Orders (count & list)	Savings (\$)	Combined Shipment (orders)
1	5 - LNM BW SPRINGFIELD_01, LNM BW SPRINGFIELD_02, LNM BW WESTBOROUGH_01, LNM BW WESTBOROUGH_02	332.31	COMBINED_1062_104 includes the 5 orders above
2	8 - #non 5 above + LNM BW BINGHAMTON_01, LNM BW BINGHAMTON_02, LNM BW BINGHAMTON_01	150.55	COMBINED_1580_112 includes the 8 orders above
3	11 - #non LNM BW READING_01, LNM BW READING_02, LNM BW READING_01 to prior set	105.62	COMBINED_1751_482 includes the 11 orders above
4	3 - LNM BW HARRISBURG_01, LNM BW PTTSBURGH_02, LNM BW PTTSBURGH_01	58.91	COMBINED_1111_401 includes the 3 orders above
5	5 - LNM BW HARRISBURG_01, LNM BW PTTSBURGH_02, LNM BW PTTSBURGH_01, LNM BW RICHMOND_02, LNM BW RICHMOND_01	35.40	COMBINED_1087_187 includes the 5 orders above

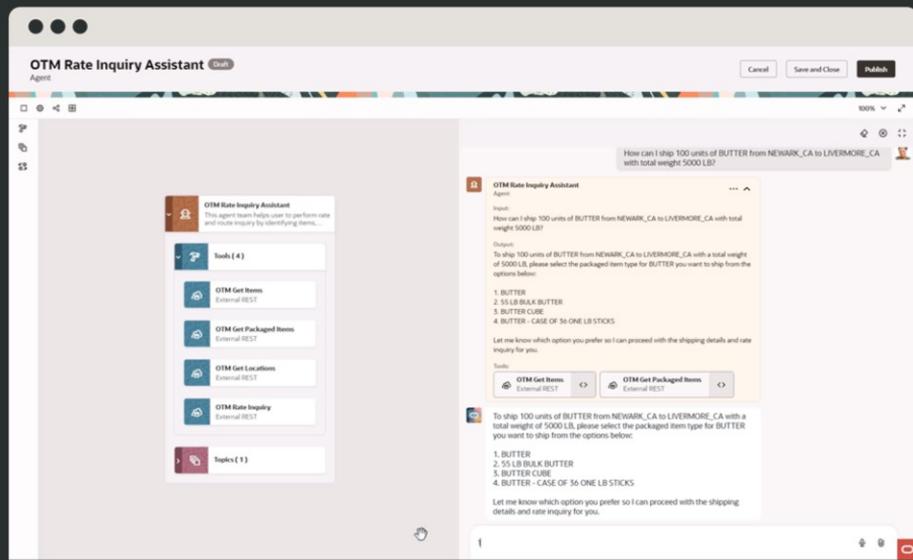
New in 26B, AI Agent Studio now supports Oracle Transportation Management, including prebuilt AI Agent templates.

The Diagnostics Advisor agent reviews OTM's technical planning logs and turns complex audit details and errors into clear, easy-to-understand explanations. As a result, planners can quickly understand the decisions made during bulk planning. The agent also provides practical guidance and step-by-step solutions to improve shipment planning quality. For example, guidance on how to adjust the parameters of OTM's multi-stop optimization algorithms.

This AI agent speeds up issue resolution and bolsters planner confidence by enabling better self-service diagnostics.

Rate inquiry assistant

- Identify routing options and transportation costs quickly
- Answer rate inquiries through natural language interaction
- Present lowest-cost and fastest shipping alternatives
- Simplify tasks for casual OTM users
- Shorten decision cycles for planners



Built in. Not Bolted on

There is also an AI agent for shipment rate & service level inquiries.

The agent helps users find available shipping options along with their associated transportation costs and transit times. It highlights the lowest-cost and fastest options, clearly showing the tradeoffs between them.

This enables efficient comparisons and supports faster communication with stakeholders in sales, customer service, and planning teams.

LOGISTICS

WAREHOUSE MANAGEMENT

Now let's see what's new in Warehouse Management.

Gen AI: Cycle count discrepancy summary

- Summarize key discrepancies from pending adjustments automatically
- Highlight quantity variances and attribute mismatches clearly
- Enable faster supervisor review and decisions
- Improve accuracy of approvals and rejections
- Streamline discrepancy analysis workflows

The screenshot displays the 'KH Cycle count Adjustment' interface. The main table lists adjustments with columns for Facility, Screen Name, Group Nbr, MHE System, and Total Exp Qty. The 'Cycle Count AI Summary' panel on the right provides a structured overview of discrepancies, including 'SKU Level Insights' (e.g., No of Anticipated SKUs with Discrepancy: 04), 'Inventory Health Metrics' (e.g., No of SKUs where the counted expiry is earlier than expected: 02), and 'LPN Level Summary' (e.g., Total LPNs Counted: 02). A disclaimer at the bottom of the summary states: '* Please check for the accuracy of the output as the results are generated using AI'. Navigation buttons for 'Cancel' and 'Save' are visible at the bottom right of the interface.

Built in. Not Bolted on

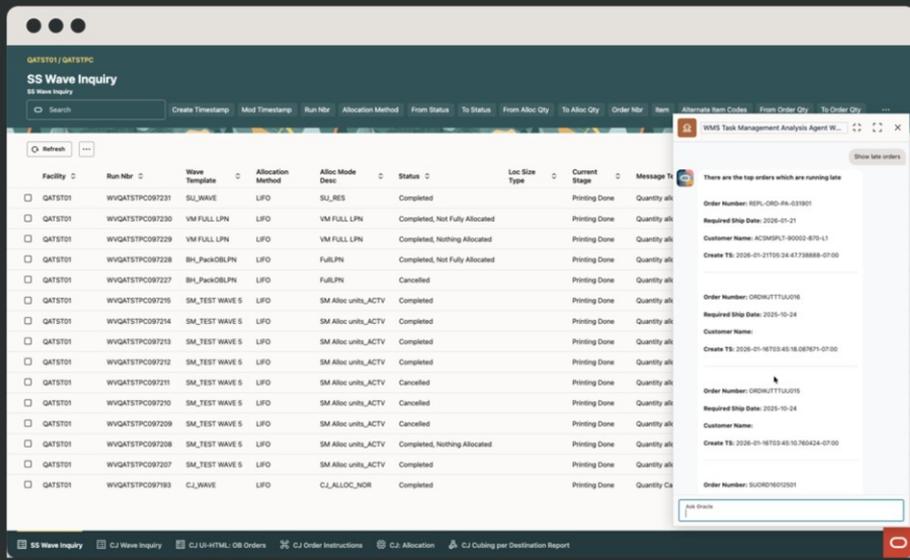
WMS uses Generative AI to create pending cycle count discrepancy summaries.

This embedded AI feature generates a structured summary from the Pending Cycle Count Adjustment user interface, spotlighting quantity variances and mismatches in lots, serials, and other inventory attributes for faster review. It equips supervisors with a ready-to-use synopsis to quickly approve or reject adjustments.

By using Generative AI, approvals are faster and inventory accuracy improves.

AI Agent: Task management assistant

- Identify potential at-risk orders that are missing a planned ship date
- Highlight key order details for immediate supervisor review
- Enable rapid task reprioritization to address shipping delays
- Reduce manual effort and screen navigation for at-risk orders
- Accelerate intervention, improving shipment reliability and fulfillment



Built in. Not Bolted on

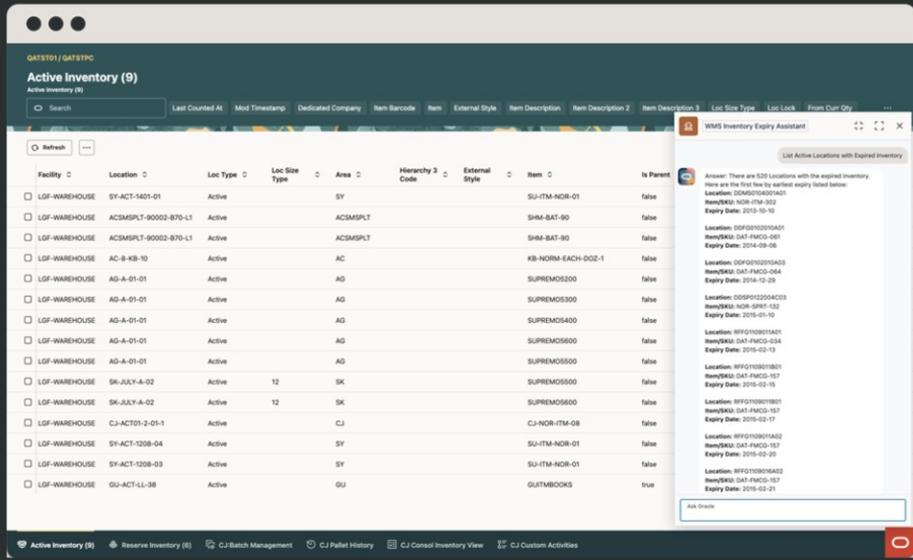
The Task Management Assistant helps to quickly identify at-risk orders that are going to miss their planned ship date.

The AI agent returns the list of orders scheduled to ship today but not yet in shipped status, including essential order details, and enables users to reprioritize tasks to mitigate potential late orders.

This AI Agent enhances efficiency while reducing shipping delays.

AI Agent: Inventory expiry assistant

- Proactive monitor and manage inventory shelf life
- Display expired and soon-to-expire inventory items for review
- Highlight high-risk items requiring urgent attention and action
- Take corrective actions before inventory expiry
- Ability to Lock containers containing expired inventory



Built in. Not Bolted on

The Inventory Expiry Assistant delivers enhanced shelf-life visibility for lot-controlled inventory.

The AI Agent analyzes expiration dates, displays items that are expired or expiring soon, and highlights high-risk stock for supervisors.

As a result, supervisors can take action to prevent waste, reduce spoilage, and ensure regulatory compliance.

Agentic Applications

Oracle AI Agent Studio

Build, connect, and run AI automation and agentic applications

- Enterprise data, models, and systems
- Governed with observability, security, and measurable outcomes



In 26B we introduce Agentic applications, the next leap forward in the evolution of enterprise software, built natively into Fusion and available in the Oracle AI Agent Studio. Fusion Agentic Applications deliver smarter execution and operational precision to achieve real business outcomes at scale, shifting the boundaries between system-driven and human-driven work.

Announcing 22 new Fusion agentic applications

ERP / SCM

- ✓ Design-to-Source Workspace
- ✓ Product Readiness Workspace
- ✓ Production Shift Operations Workspace
- ✓ Batch Process Manufacturing Workspace
- ✓ Sales Order Command Center
- ✓ Logistics Execution Command Center
- ✓ Maintenance Operations Workspace
- ✓ Warehouse Operations Workspace
- ✓ Cost Accounting Close Workspace
- ✓ Sourcing Command Center
- ✓ Collectors Workspace
- ✓ Security Command Center

HCM

- ✓ Manager Concierge Workspace
- ✓ Workforce Operations Command Center
- ✓ Team Learning & Development Workspace for Managers
- ✓ Hiring Workspace for Store Managers
- ✓ Career Advancement Command Center
- ✓ Team Talent Calibration & Review Workspace
- ✓ My Help Workspace for Employees

CX

- ✓ Cross-Sell Program Workspace
- ✓ Contract Intelligence Counsel
- ✓ Sales Command Center

Fusion SCM Agentic Apps bring together data from multiple processes into a single, role-based experience that surfaces the highest-impact risks, exceptions, and decision points. Using AI-driven prioritization and recommendations, users can move from manual triage and scattered reports to guided action, resolving issues faster in product management, sourcing, inventory, manufacturing, maintenance, costing, order management, and logistics. By highlighting what matters most, and the next best actions to take, users can protect operational plans, improve on-time performance and quality, and reduce cycle times from product launch readiness through period close. The result is faster, more confident decisions, better cross-functional coordination, and measurable process efficiency and cost improvements.



Resources

Oracle Cloud Customer Connect

<https://cloudcustomerconnect.oracle.com>

Oracle Documentation

<https://docs.oracle.com>

Oracle Cloud Readiness Content

docs.oracle.com/en/cloud/saas/readiness/



We covered a lot today, but there are many more innovations in 26B that we didn't have time for. For more information on these additional features, and 26B in general, please use these links or scan the QR code.

ORACLE



At Oracle, we are committed to bringing you the functionality required to operate best-in-class supply chains. We're harnessing the power of emerging technologies, like AI Agents, and delivering them in user experiences that are tailored to the needs of frontline and back-office staff throughout your supply chain organization. Working together with you, our customers, we're making supply chains better for everyone.

Thank you so much for your time today, and I'll see you again shortly when it's time to shine the spotlight on Oracle Fusion Supply Chain 26C.