

ORACLE

Spotlight On

Oracle Permitting and Licensing Update 26B

Common Permitting and Licensing

Locator for Reversed
Geocoding

Expanded Effective Date
Management with Security

Revenue Code Fields for Fee
Percentage Allocation

Bulk Upload of Property
Information from GIS

Inspection Period
Configuration for Scheduling

Redwood Experience for the
Communication Center

Redwood Experience for
Projects

Common Permitting and Licensing features include:

- Locator for Reversed Geocoding
- Expanded Effective Date Management with Security
- Revenue Code Fields for Fee Percentage Allocation
- Bulk Upload of Property Information from GIS
- Inspection Period Configuration for Scheduling
- Redwood Experience for the Communication Center, and
- Redwood Experience for Projects



Common Permitting and Licensing

Locator for Reversed Geocoding

City of INNOVATION

GIS Attribute Mapping

Property and Location | Map Layer Content

Save

Parcel Mapping

- * Parcel Layer Service URL:
- * Parcel Number in Parcel Layer:

Address Mapping

- Address Layer Service URL:
- Parcel Number in Address Layer:

Owner Mapping

- Owner Layer Service URL:
- Parcel Number in Owner Layer:

Neighborhood Group Mapping

- Neighborhood Group Service URL:

Boundary Mapping

- Boundary Layer Service URL:

Print Service

- Print Service URL:

Custom Geocoding Service

- Agency's Geocoding Locator:

API Key for Route Service

Agencies can now use their own reverse geocoding service for greater flexibility and alignment with local data standards. On the GIS Attribute Mapping setup page, agencies can enter the URL for a custom geocoding locator. If no URL is provided, the application continues to use the default ESRI Geocoding Locator—so agencies can adopt a custom service only when needed.



Common Permitting and Licensing

Expanded Effective Date Management with Security

The screenshot displays the Oracle Roles and Privileges management console. The search results show a role with the following details:

Name	Code	Description
Manage Effective Date Operations for Public Sector Cloud	PSC_MANAGER_EFFECTIVE_DATES_PRIV	Allows users to manage effective dated records.

The role is associated with the role name "PSC System Administrator" and the role code "ORA_PSC_SYSTEM_ADMINISTRATOR_JOB".

In the Redwood Experience, effective-date correction mode is now controlled through role-based security. Only system administrators who have been granted the privilege to manage effective dates can update effective start dates for current or historical rows, or delete those rows.

Future-dated rows can still be deleted by all users.

Fee Schedule Details

Cancel Delete Save

Date Range
01/01/2026 - Open end date



Delete Effective Date

Add New Effective Date

Fee Schedule	Effective Start Date	Effective End Date	Description	Default Fee Item	Refund Fee Item
Business License	01/01/2026	Open end date	Business License	PSCR_MISCELLANEOUS	PSCR_MISCELLANEOUS
Business License	01/01/2023	12/31/2025	Business License	PSCR_MISCELLANEOUS	PSCR_MISCELLANEOUS

12/31/26

Open end date

Fee Schedule
Business License

Description
Business License

Default Fee Item
MISCELLANEOUS

Refund Fee Item
MISCELLANEOUS

Fee items

Search

Copy Previous Effective Date

Fee Items Model Name Version Service Name Mapping Source Origination Amendment Renewal Renewal Estimate Pay Now

No items to display.

Add



On the Fee Schedule Details setup page, fees are managed using effective-dated rows. Each row represents a version of the fee schedule for a specific time period. The same effective-date correction capability is also available on the Parcel Value setup page.

Fee Schedule Details

Cancel Delete Save

Date Range: 01/01/2023 - 12/31/2025 [Delete Effective Date] [Add New Effective Date]

Fee schedule details

Effective Start Date: 1/1/23 [Effective End Date: 12/31/25]

Fee Schedule: Business License

Description: Business License

Default Fee Item: MISCELLANEOUS [Refund Fee Item: MISCELLANEOUS]

Fee items

Search

4 Items [Add] [Download]

Fee Items	Model Name	Version	Service Name	Mapping Source	Origination	Amendment	Renewal	Renewal Estimate	Pay Now
2	NAICS-MultiRow	1.0	ApplicationFee	Form designer	Yes	Yes	Yes	No	Yes
3	NAICS-MultiRow	1.0	ApplicationFee	Form designer	Yes	Yes	No	No	Yes

When you select a past effective-dated row, the page shows the field values that were in effect during that historical period. This supports review and controlled updates when corrections are required.

Fee Schedule Details

Cancel Delete Save

Date Range
01/01/2023 - 12/31/2025

Delete Effective Date

Add New Effective Date

Fee schedule details

Effective Start Date

1/1/23

Effective End Date

12/31/25

Fee Schedule
Business License

Description
Business License

Default Fee Item
MISCELLANEOUS

Refund Fee Item
MISCELLANEOUS

Fee items

Search

4 Items

+ Add



Fee Items	Model Name	Version	Service Name	Mapping Source	Origination	Amendment	Renewal	Renewal Estimate	Pay Now
2	NAICS-MultiRow	1.0	ApplicationFee	Form designer	Yes	Yes	Yes	No	Yes
3	NAICS-MultiRow	1.0	ApplicationFee	Form designer	Yes	Yes	No	No	Yes

System administrators with permissions can modify the **Effective Start Date** and perform the **Delete Effective Date** action for a current or historical row. When changes are saved, the system recalculates date ranges and prevents duplicate start dates to maintain a clean effective-date history.



Common Permitting and Licensing

Revenue Code Fields for Fee Percentage Allocation

Fee Item

72 items + Add

ADDRESSING FEE	Addressing Fee	92350
ADMINISTRATIVE USE	Administrative Use Fee	92350
AMPACITY FEES	Ampacity Fees	92402
PSCR_APPLICATION	Application	PSCR_9234
APPLICATION	Application Fee	92340
BLDG_PERMIT	Building Permit Fee	
BUSINESS TAX	Business tax	15000
CHAUFFEUR	Chauffeur License Fee	
CITATION FEE	Citation Fee	92407
CITATION	Citation fee	92407
COMMERCIAL	Commercial	92340
COMMERCIAL RENOVATION	Commercial Renovation Fee	92340
CONDITIONALUSE	Conditional Use Fee	92350
DMV	DMV Fee	
ELECTRICAL	Electrical Fees	
EXPEDITED SERVICE FEE	Expedited Service Fee	15000
DISTRICT BASED FEES	Fee based on district	92350
RETURN CHECK FEE	Fee charged when check is returned unpaid	15000
OTCPERMIT	Fee for Over-the-Counter Permit	92340

Fee item details

Fee Item: APPLICATION

Description: Application Fee

Department: Building Standards

Enabled:

Revenue code details

Revenue Code 1 A10	Percentage 50.00
Revenue Code 2 A11	Percentage 25.00
Revenue Code 3 A12	Percentage 25.00
Revenue Code 4	Percentage

Cancel Delete Save

With this feature agency users can assign up to four unique revenue codes with percentage allocations to each fee item, specifically for integration with third-party payment systems. When a fee is processed, the assigned revenue codes are passed along with the fee records, supporting centralized and accurate revenue tracking.



Common Permitting and Licensing

Bulk Upload of Property Information from GIS

Process Monitor

Ask Oracle

Scheduled Time Last 12 hours Process ID Name Submission Time 2/2/26 - 2/16/26

67 items

Schedule New Process

Refresh

Name	Process ID	Status	Submitted By	Submitted
Import Agency Staff	353033	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	353014	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	353006	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	352978	Error	SYSTEM_ADMIN	2/3/26
Import Agency Staff	352977	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	352976	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	352975	Succeeded	SYSTEM_ADMIN	2/3/26
Import Agency Staff	352974	Succeeded	SYSTEM_ADMIN	2/3/26

Schedule New Process

Select from List
Load Property Information from GIS

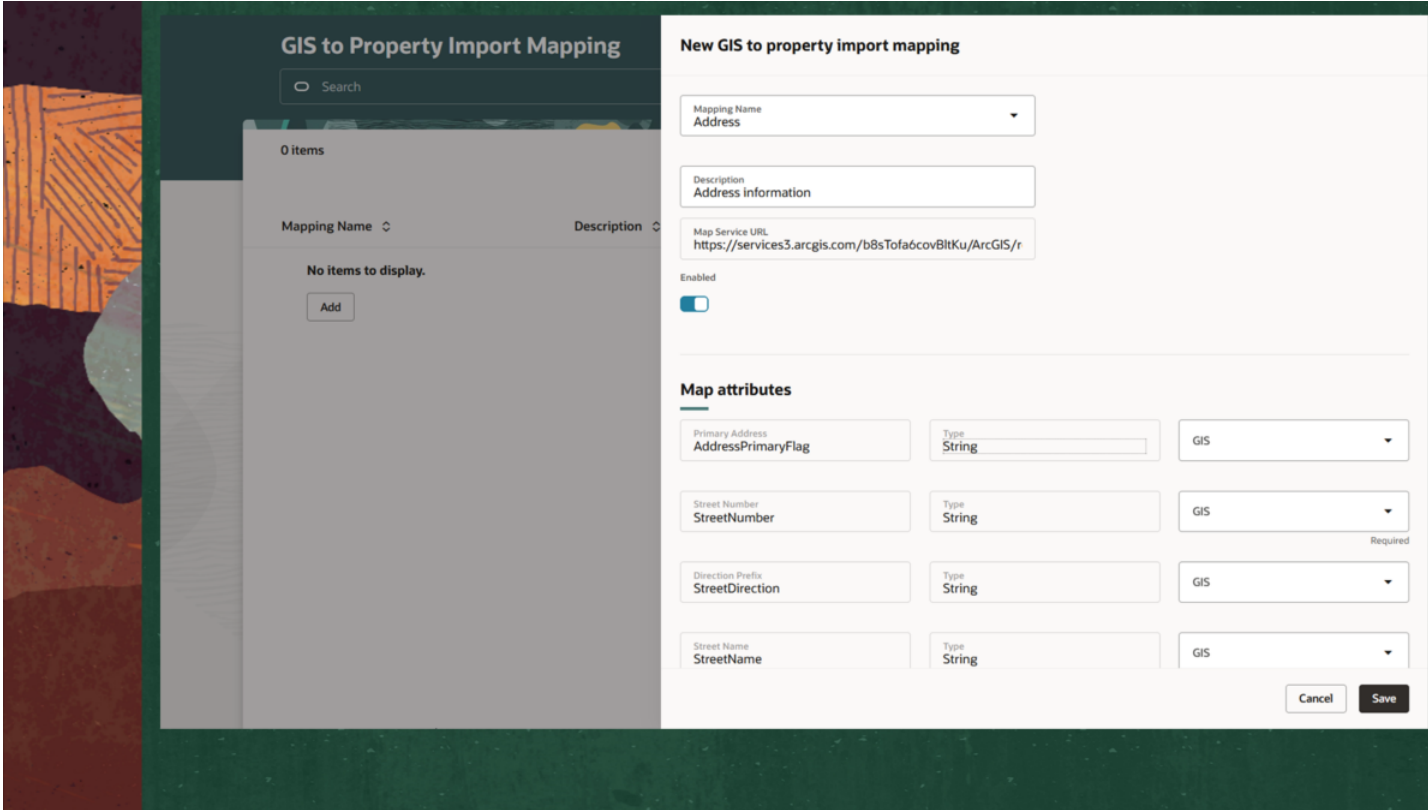
Description
Loads address, parcel, owner, and parcel district information from respective GIS layers in bulk.

Cancel

Add

Your agency can now easily load address, parcel, owner, and parcel district information from GIS layers.

A new Oracle Enterprise Scheduler (ESS) job, "Load Property Information from GIS" enables customers to bulk load this information from GIS layers.



To use this feature, you must have already set up the attributes in the **New GIS to property import mappings** page.

Residential Roof • ROOF-2026-00002 Submitted

1100 Santa Clara Ave, ALAMEDA, California 94501

Overview

Application

Application Details

Property Information

Attachments

Conditions

Related Transactions

Fees and Payments

Fees and Payments

Due 0.00 USD

Progress

Workflow

Plan Reviews

Inspections

Status History

Time Recording

Property Information

Select attribute to search by
Parcel

Q Search for a parcel, and select enter to search

1 item

Select from List

Select from Map

Create New

Type	Address	Address Condition	Primary Address	Parcel	Parcel Condition	Ident	Actions
Property	1100 Santa Clara Ave, ALAMEDA, California 94501		Yes	72-374-1			

Additional Property Reference

Q Search

3 items

Refresh

Map Service

Layer

Attribute

Value

Location Type

Location Reference

Using the GIS Import Mapping and incremental bulk loading enables faster searches in the Property Information page.

You can search by address or parcel, select properties from a list or the map, or add a property that doesn't already exist in the system.

Whenever your agency updates the GIS layers, you can rerun the “Load Property Information from GIS” job.



Common Permitting and Licensing

Inspection Period Configuration for Scheduling

Inspection Period Configuration for Scheduling

The screenshot shows the 'Permit options' configuration page. The 'Inspections' section includes several toggle switches and dropdown menus. The 'Scheduling Period Days' dropdown is set to 15. A callout box highlights the key features: 15 Days Default and Up to 30 Days Allowed.

Permit options

Landing Page Message Definition

Inspections

- Enable Creation of Pending Inspections
- Enable Automatic Creation of Pending Inspections
- Enable IVR
- Enable Postpone Inspection

Required Inspection Comments: Cancellations and failed results

Public User Cancel Options: Cancel All

Scheduling Period Days: 15

Cancel Save

- 15 Days Default
- Up to 30 Days Allowed

The configurable inspection scheduling period lets agencies control how far into the future applicants can request or schedule inspections. Agencies can now set the allowable scheduling window to a value from 1 to 30 days for permit and business license inspections.



Common Permitting and Licensing

Redwood Experience for the Communication Center

Emails, Notifications, and Texts

Communication Center

Date and Time: 2/4/26 - 2/10/26 Search

Reference Name	Reference ID	Date and Time	Name	To	From	Actions
PaymentHistoryKey	300000008302330	2/10/26 10:49 AM	Payment Received	sam.cook	no	...
PaymentHistoryKey	300000008302330	2/10/26 10:49 AM	Payment Received	test	no	...
ContentId	300000008302320	2/10/26 10:46 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com	tes	...
ContentId	300000008313941	2/10/26 10:39 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com	tes	...
ContentId	300000008302266	2/10/26 10:22 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com	tes	...
PaymentHistoryKey	300000008313831	2/9/26 9:28 PM	Payment Received	sam.cook	no	...
PaymentHistoryKey	300000008313831	2/9/26 9:28 PM	Payment Received	test	no	...
PaymentHistoryKey	300000008302137	2/9/26 9:20 PM	Payment Received	sam.cook	no	...
PaymentHistoryKey	300000008302137	2/9/26 9:20 PM	Payment Received	test	no	...
IncidentKey	300000008270460	2/9/26 9:00 PM	Permit Additional Contact Added	contactinvalidemail@email.com	no	...

Alerts | **Emails, Notifications, and Texts** | Error Logs

The enhanced Redwood user experience is now available for the Communication Center.

Agency staff use the Communication Center to search for and select:

- Alerts
- Emails, Notifications, and Texts, and
- Error Logs

Emails, Notifications, and Texts

Communication Center

Date and Time: 2/4/26 - 2/10/26 Search

+ Add

Download Filter

Reference Name	Reference ID	Date and Time	Name	To	From	Actions
PaymentHistoryKey	300000008302330	2/10/26 10:49 AM	Payment Received	sam.cook	no-reply@c...	...
PaymentHistoryKey	300000008302330	2/10/26 10:49 AM	Payment Received	test		Resend Forward View Details
ContentId	300000008302320	2/10/26 10:46 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com		...
ContentId	300000008313941	2/10/26 10:39 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com		...
ContentId	300000008302266	2/10/26 10:22 AM	Ad Hoc Communication Event	pscr_rules_and_more_devqa_ww_grp@oracle.com	test-no-reply@...	...
PaymentHistoryKey	300000008313851	2/9/26 9:28 PM	Payment Received	sam.cook	no-reply@c...	...
PaymentHistoryKey	300000008313851	2/9/26 9:28 PM	Payment Received	test	no-reply@c...	...
PaymentHistoryKey	300000008302137	2/9/26 9:20 PM	Payment Received	sam.cook	no-reply@c...	...
PaymentHistoryKey	300000008302137	2/9/26 9:20 PM	Payment Received	test	no-reply@c...	...
ConnRecordKey	300000008270460	2/9/26 9:00 PM	Permit Additional Contact Added	contactinvalidemail@email.com	no-reply@c...	...

Alerts Emails, Notifications, and Texts Error Logs

0

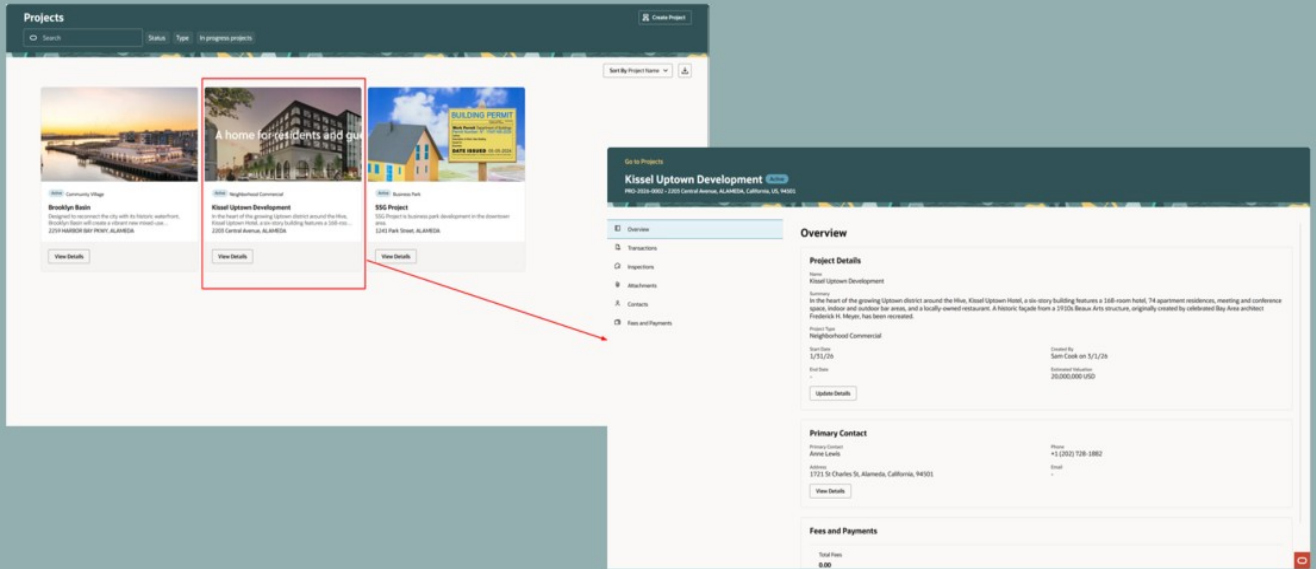
The Actions menu in each tab enables staff to take different actions and view more details for the specific communication type.



Common Permitting and Licensing

Redwood Experience for Projects

Redwood Experience for Projects



The enhanced Redwood user experience is available for the Projects feature in Permitting and Licensing.

The list of projects administered by an agency and the details for each project are now displayed with the new look and feel.

This completes the feature descriptions for Common Permitting and Licensing.

Code Enforcement

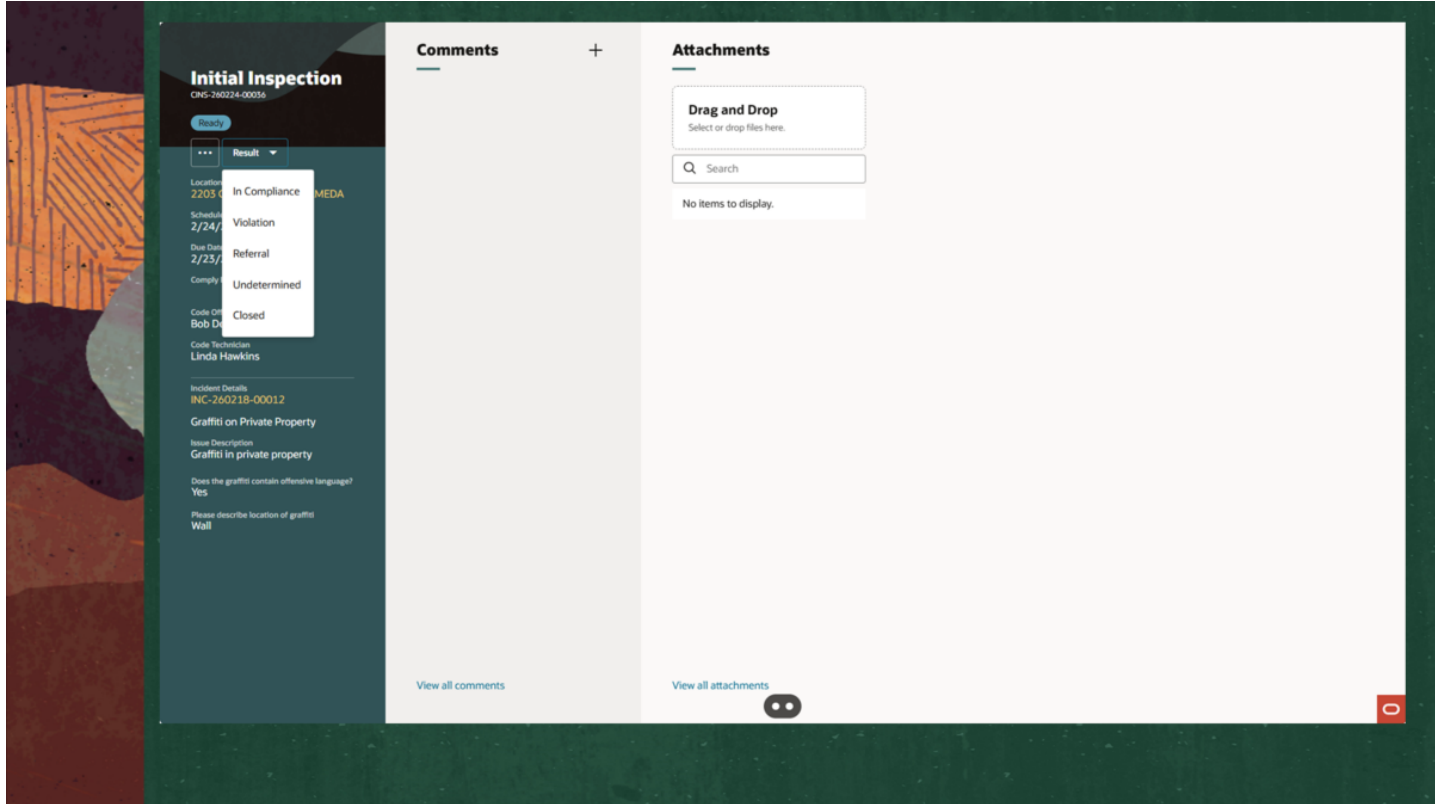
Code Enforcement Incident
Inspections with
Undetermined Result

Backdating of Incidents and
Cases



Code Enforcement

Code Enforcement Incident Inspections with Undetermined Result



During incident inspections, code enforcement officers can now select Undetermined as a result, when the inspection couldn't be completed, or a decision couldn't be made. This new option is helpful in scenarios where the property for inspection is found locked, the owner is unavailable, or the inspection conditions are unclear.

Summary of review dates

Inspection Completion Date
2/24/26

Reason for Reinspection
Undetermined

Inspection Due By
2/27/26

Reinspection Scheduled For
2/25/26

Comments and attachments

Comments (0)

Attachments (0)

Once the Undetermined result is selected, the Result Inspection page displays Undetermined in the banner.

Summary of review dates

Inspection Completion Date
2/24/26

Reason for Reinspection
Undetermined

Inspection Due By
2/27/26

Reinspection Scheduled For
2/25/26

Comments and attachments

Comments (0)

Attachments (0)



A new reinspection date is automatically scheduled. Code officers can also enter a different reinspection date.

Summary of review dates

Inspection Completion Date
2/24/26

Reason for Reinspection
Undetermined

Inspection Due By
2/27/26

Reinspection Scheduled For
2/25/26

Comments and attachments

 [Comments \(0\)](#)

 [Attachments \(0\)](#)

Use the Comments link to add details such as the reason why the inspection result was undetermined. Use the Comments link to add details such as the reason why the inspection result was undetermined.

Summary of review dates

Inspection Completion Date
2/24/26

Reason for Reinspection
Undetermined

Inspection Due By
2/27/26

Reinspection Scheduled For
2/25/26

Comments and attachments

 Comments (0)

 Attachments (0)

Use the Attachments link to add any inspection-related document or image.

Initial Inspection

ENG-260218-00016

Completed

Location
2203 Central Avenue, ALAMEDA

Schedule Date
2/24/26

Due Date
2/23/26

Comply By

Code Officer
Bob Dewey

Code Technician
Linda Hawkins

Inspection Outcome
Undetermined

Reason for Reinspection
Undetermined

Completion Date
2/24/26

Incident Details
INC-260218-00012

Graffiti on Private Property
Undetermined

Issue Description
Graffiti in private property

Does the graffiti contain offensive language?
Yes

Please describe location of graffiti
Wall

Comments

Property locked
2/24/26 12:45 AM: List
Updated By Sam Cook | Created
By Sam Cook
Public

[View all comments](#)

Attachments

Inspection
checklist.docx
Graffiti conditions

[View all attachments](#)

Once the result is submitted, the Undetermined status and any comments or attachments added are visible in the Initial Inspection page, Incident details section, ...

INC-260218-00012.Graffiti on Private Property Undetermined

2203 Central Avenue ALAMEDA California 94501

100

Overview

Issue details

Incident details

Property Information

Attachments

Communication

Communication

Comments

Progress

Workflow

Status History

Status History

Status	Updated By	Updated Date	Reason
Undetermined	Sam Cook	2/24/26 9:02 AM	Undetermined
Inspection	Sam Cook	2/24/26 7:38 AM	
Reported	Bob Dewey	2/18/26 6:14 AM	

... as well as on the Status History and Worklist pages.



Code Enforcement

Backdating of Incidents and Cases

Backdating of Incidents and Cases

The screenshot shows a 'New Case' form with the following sections:

- Issue subtype:** Construction without Permits
- Provide the Location of the Issue:** Address: 123 Sherwood Ln, Alameda, California, 94502. Includes an 'Update' button.
- Apartment or Suite Number and Location Details:** (Empty field)
- Tell Us What's Going On:**
 - Issue Description:** (Large text area)
 - Reported Date:** 2/24/26 (This field is highlighted with a red box)
- Attachment:**
 - Drag and Drop:** Select or drop files here.
 - Search:** (Search bar)
 - No items to display.**

Agency users can now create incidents and cases with a reported date in the past. The option to backdate ensures accurate recordkeeping and compliance by allowing agency staff to enter the true date of an incident or case, even if there is a delay in reporting.

When enabled, a new Reported Date field appears during the incident or case intake.

Backdating of Incidents and Cases

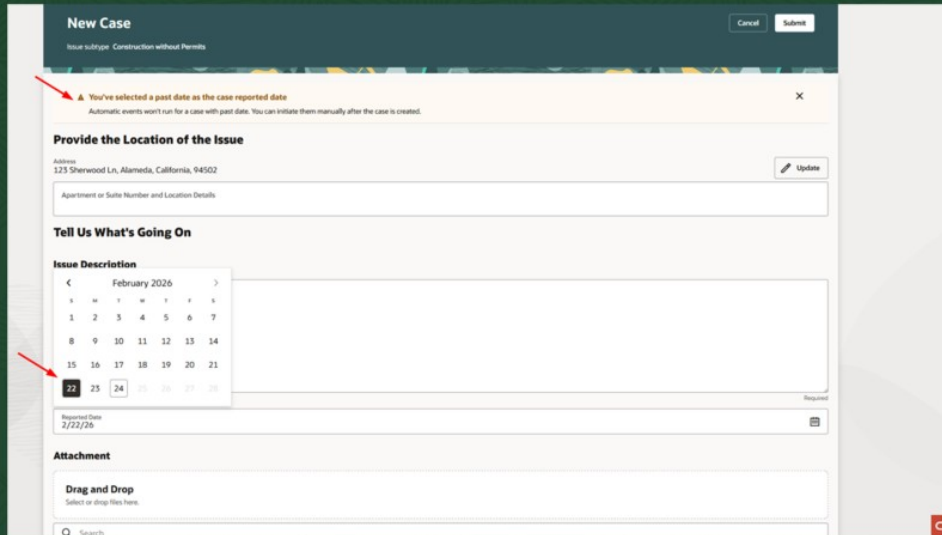
The screenshot shows a 'New Case' form with the following sections:

- Issue subtype:** Construction without Permits
- Provide the Location of the Issue:** Address: 123 Sherwood Ln, Alameda, California, 94502. Includes an 'Update' button and a field for 'Apartment or Suite Number and Location Details'.
- Tell Us What's Going On:** Issue Description: A large text area for describing the issue.
- Reported Date:** 2/24/20. A red arrow points to a calendar icon on the right side of this field, which is marked as 'Required'.
- Attachment:** Drag and Drop: Select or drop files here. Includes a search bar and the text 'No items to display.'



Use the Calendar icon to select a date in the past as the reported date.

Backdating of Incidents and Cases



A message displays at the top of the page to alert the user that a past date is selected as the reported date.

This completes the feature descriptions for Code Enforcement.