

# Spotlight On

## Oracle Permitting and Licensing Update 26A



# Code Enforcement

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Consolidation of Code Enforcement Attachments

Redwood Experience for Dynamic Workflow and Responsible Party in Notices



## Code Enforcement

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### Consolidation of Code Enforcement Attachments

Code enforcement features include consolidation of code enforcement attachments and Redwood experience for dynamic workflow and responsible party in notices.

Go to Cases

**C-251113-00640 UnsafeStructure** Hearing

608 FORTRESS ISLE ALAMEDA CA 94501

Case Reported Date 11/12/25 Comply By 12/12/25 Days left to Comply 29

...

Update Case Status

Overview

Progress

Timeline

Workflow

Inspections

Time Recording

Case

Case Details

Property Information

Related Transactions

Code Violations

Citations

Attachments

Appeals and Hearings

Responsible Parties

Communication

Notices

Communication

Attachments

Case Intake All

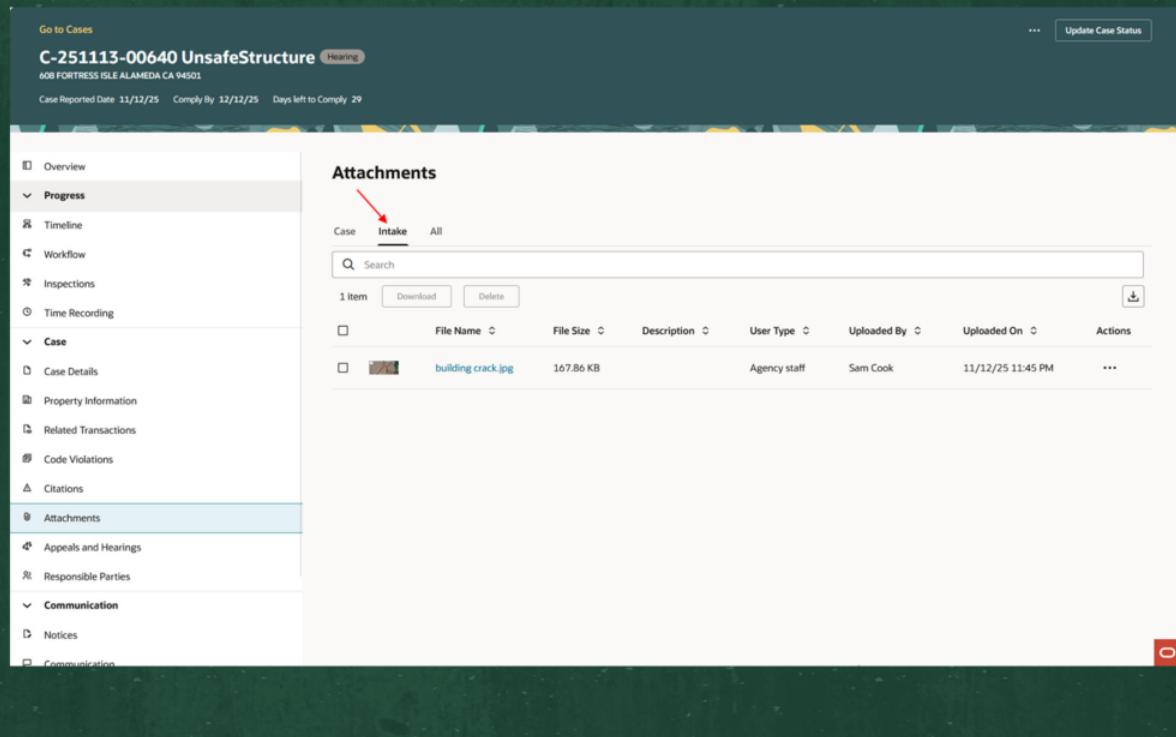
Search

3 items [+](#) [Download](#) [Delete](#)

	File Name	File Size	Description	User Type	Uploaded By	Uploaded On	Actions
<input type="checkbox"/>	additional details.docx	0.00 B	location details	Agency staff	Sam Cook	11/12/25 11:50 PM	...
<input type="checkbox"/>	crack2.jpg	11.49 KB	Another crack fo...	Agency staff	Sam Cook	11/12/25 11:49 PM	...
<input type="checkbox"/>	Inspection report1.docx	0.00 B	First inspection ...	Agency staff	Sam Cook	11/12/25 11:48 PM	...

All code enforcement attachments are now consolidated on the attachments page and listed under the Case, Intake and All tabs.

The Case tab displays all attachments directly added to the case by agency staff or registered public users throughout the case's lifecycle.



Go to Cases

**C-251113-00640 UnsafeStructure** Hearing

608 FORTRESS ISLE ALAMEDA CA 94501

Case Reported Date 11/12/25 Comply By 12/12/25 Days left to Comply 29

...

Update Case Status

Overview

**Progress**

Timeline

Workflow

Inspections

Time Recording

Case

Case Details

Property Information

Related Transactions

Code Violations

Citations

Attachments

Appeals and Hearings

Responsible Parties

Communication

Notices

Communication

**Attachments**

Case **Intake** All

Search

1 item Download Delete

	File Name	File Size	Description	User Type	Uploaded By	Uploaded On	Actions
<input type="checkbox"/>	 building crack.jpg	167.86 KB		Agency staff	Sam Cook	11/12/25 11:45 PM	...

The Intake tab lists attachments that were uploaded during the initial case creation or incident intake process, capturing files added when the case or incident was first reported.

Go to Cases

**C-251113-00640 UnsafeStructure** Hearing

608 FORTRESS ISLE ALAMEDA CA 94501

Case Report Date 11/12/25 Comply By 12/12/25 Days left to Comply 29

...

Update Case Status

Overview

Progress

Timeline

Workflow

Inspections

Time Recording

Case

Case Details

Property Information

Related Transactions

Code Violations

Citations

Attachments

Appeals and Hearings

Responsible Parties

Communication

Notices

Communication

Attachments

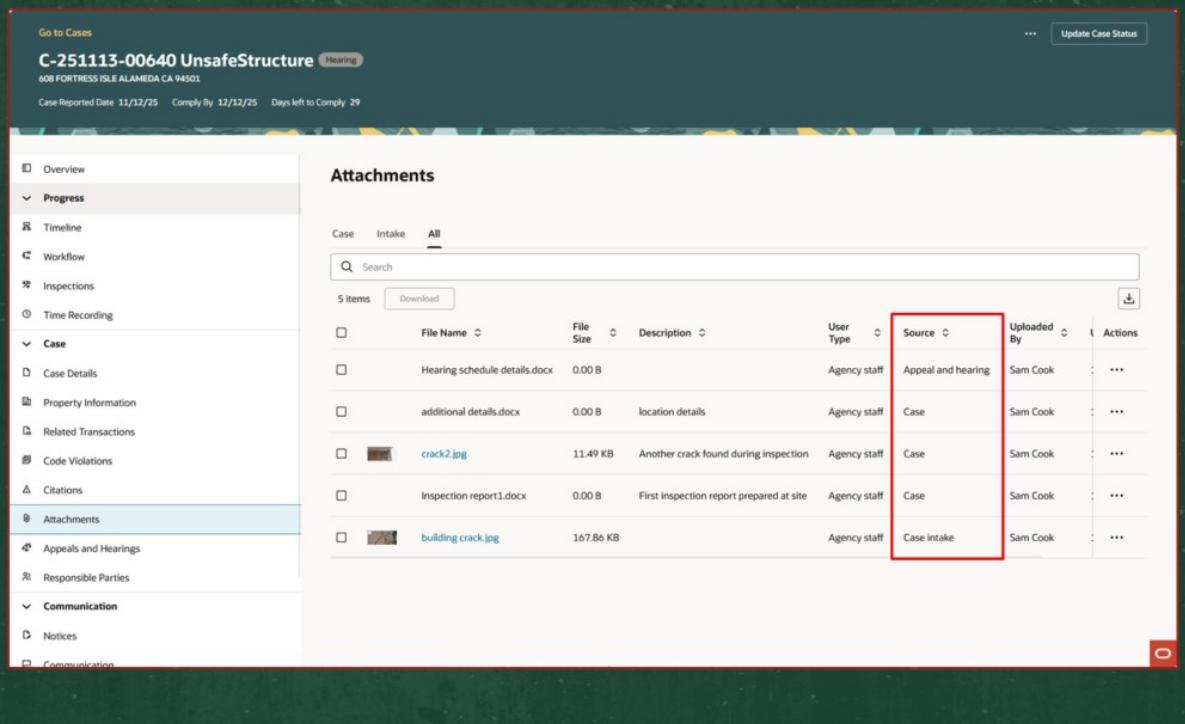
Case Intake All

Q Search

5 items Download

	File Name	File Size	Description	User Type	Source	Uploaded By	Actions
<input type="checkbox"/>	Hearing schedule details.docx	0.00 B		Agency staff	Appeal and hearing	Sam Cook	...
<input type="checkbox"/>	additional details.docx	0.00 B	location details	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	crack2.jpg	11.49 KB	Another crack found during inspection	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	Inspection report1.docx	0.00 B	First inspection report prepared at site	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	building crack.jpg	167.86 KB		Agency staff	Case intake	Sam Cook	...

The All tab provides a consolidated view of all attachments associated with the case, including those from the Case and Intake tabs as well as additional sources like appeals and inspections, allowing users to see every related file in one place.



The screenshot shows a software interface for managing case attachments. On the left, a sidebar lists various case management sections: Overview, Progress, Timeline, Workflow, Inspections, Time Recording, Case (Case Details, Property Information, Related Transactions, Code Violations, Citations, Attachments, Appeals and Hearings, Responsible Parties), Communication (Notices, Communication), and a '0' badge. The 'Attachments' section is currently selected. The main content area is titled 'Attachments' and shows a table of attachments. The table has columns for Case, Intake, and All (which is selected). A search bar and a 'Download' button are above the table. The table shows 5 items:

	File Name	File Size	Description	User Type	Source	Uploaded By	Actions
<input type="checkbox"/>	Hearing schedule details.docx	0.00 B		Agency staff	Appeal and hearing	Sam Cook	...
<input type="checkbox"/>	additional details.docx	0.00 B	location details	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	crack2.jpg	11.49 KB	Another crack found during inspection	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	Inspection report1.docx	0.00 B	First inspection report prepared at site	Agency staff	Case	Sam Cook	...
<input type="checkbox"/>	building crack.jpg	167.86 KB		Agency staff	Case intake	Sam Cook	...

The Source column on the All tab indicates where an attachment originated within the case lifecycle. Specifically, it shows the process, event, or user action that added the attachment to the case.



## Code Enforcement

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Redwood Experience for Dynamic Workflow and Responsible Party in Notices

# Redwood Experience for Dynamic Workflow and Responsible Party in Notices

The screenshot displays the Redwood Experience interface for Code Enforcement. It features a sidebar on the left with a tree graphic, containing navigation links for Overview, Progress, Timeline, Workflow, Inspections, Time Recording, Case (Case Details, Property Information, Related Transactions, Code Violations, Citations, Attachments, Appeals and Hearings), Communication (Notices, Communication, Comments, Fees and Payments), and Responsible Parties. The main content area is divided into three sections: 'Workflow' (with Stage and Milestone tabs, a timeline, and an 'Ask Oracle' button), 'Notices' (listing Case details, Progress, inspections, Time Recording, Case (Case Details, Property Information, Related Transactions, Code Violations, Citations, Attachments, Appeals and Hearings), Responsible Parties, Communication (Notices, Communication, Comments, Fees and Payments), and Notices), and 'Review Case and Notice Details' (showing a case summary, case details, responsible party and mailing address, and code references). A red box highlights the 'Responsible Party and Mailing Address' section in the 'Review Case and Notice Details' panel.

The enhanced Redwood user experience is now available for more Code Enforcement features in case management.

This example illustrates pages for dynamic workflow and responsible party in notices.

This completes the feature descriptions for Code Enforcement.

# Business Licenses

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Invoice Using Estimated  
Renewal Fees for Licenses

Integration with Oracle  
Receivables Invoicing and Fees  
and Payments for Licenses



## Business Licenses

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Invoice Using Estimated Renewal Fees for Licenses

Go to Licenses Application Type

License Type Details

Documents

Document Group: Taxi

Allow Amendment:

Allow Renewal:

Period Format Preview: 2025

License Period Format: YYYY

Expiration Group: Business License Expiration Group

Convert Estimated Fees to Payable:

Renewal Period Open

Never

Past Expiration Grace Date

Expired

Workflow Setup

Application

Application ID: Taxi\_License

Version: 2025.05.27

Process Definition: On

Initiate application workflow on submit

Amendment

Application ID: Taxi\_License

Version: 2025.05.27

Process Definition: Amendment

Agencies can now automate the process of generating, invoicing, and managing renewal fees for business licenses.

On the License Type page, select when estimated renewal fees should become payable in the License Activity section.

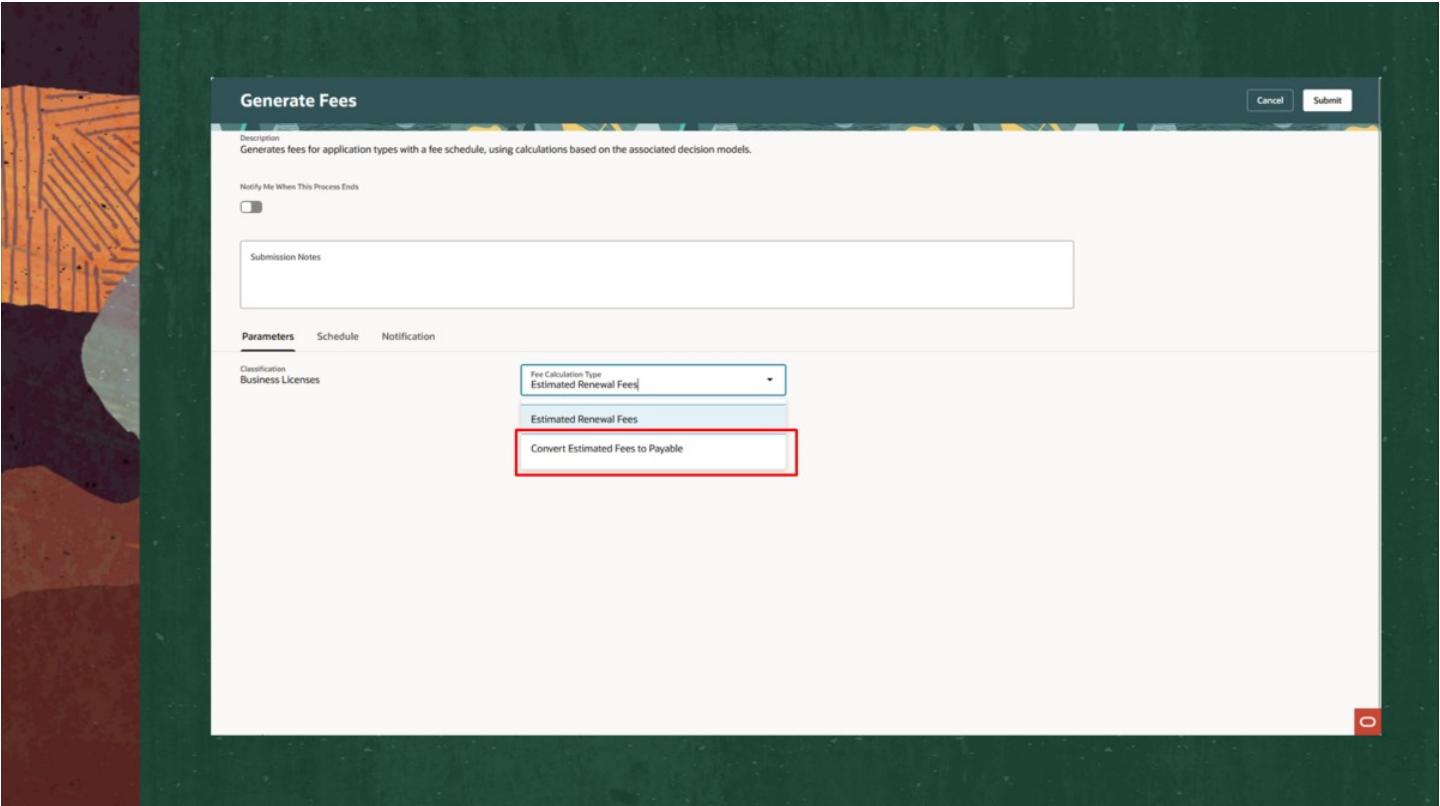
The 'Convert Estimated Fees to Payable' field provides the following options:

Never - Fees remain in the 'Estimated' status and are not converted to 'Payable' automatically. Use this if you want to handle the conversion manually.

Renewal Period Open – Estimated fees are converted to payable as soon as the license enters any renewal-eligible status, including 'About to Expire', 'Expired', or 'Past Grace Period'.

Expired – Estimated fees are converted to payable only when the license status is 'Expired'.

Past Expiration Grace Date - Estimated fees are converted to payable only after the license has moved beyond its renewal grace period.



Generate Fees

Cancel Submit

Description  
Generates fees for application types with a fee schedule, using calculations based on the associated decision models.

Notify Me When This Process Ends

Submission Notes

Parameters Schedule Notification

Classification  
Business Licenses

Fee Calculation Type  
Estimated Renewal Fees

Estimated Renewal Fees

Convert Estimated Fees to Payable

A screenshot of a software interface titled "Generate Fees". The interface includes a "Description" section, a "Notify Me When This Process Ends" checkbox, and a "Submission Notes" text area. Below these are tabs for "Parameters", "Schedule", and "Notification", with "Parameters" being the active tab. Under "Parameters", there is a "Classification" dropdown set to "Business Licenses" and a "Fee Calculation Type" dropdown set to "Estimated Renewal Fees". A sub-section titled "Estimated Renewal Fees" contains a button labeled "Convert Estimated Fees to Payable", which is highlighted with a red rectangular box. The top right corner of the interface has "Cancel" and "Submit" buttons.

Run the Generate Fees job to first generate an estimated renewal fees and then use the newly added option to convert the estimated fees to payable.

**Fees and Payments**

Fee Description	Amount	Paid	Balance	Currency	Status	Department	Assessed Date	Due Date	Memo	Actions
Renewal	100.00	0.00	100.00	USD	Estimated	Building	12/2/25	12/2/25		...
Application Fee	25.00	25.00	0.00	USD	Paid	Planning and Zoning	12/2/24	12/2/24		...
Plan Review	1,950.26	1,950.26	0.00	USD	Paid	Building	12/2/24	12/2/24		...

**Fees and Payments**

Fee Description	Amount	Paid	Balance	Currency	Status	Department	Assessed Date	Due Date	Memo	Actions
Renewal	100.00	0.00	100.00	USD	Due	Building	12/2/25	12/2/25		...
Application Fee	25.00	25.00	0.00	USD	Paid	Planning and Zoning	12/2/24	12/2/24		...
Plan Review	1,950.26	1,950.26	0.00	USD	Paid	Building	12/2/24	12/2/24		...

With this process, the system changes the status of estimated renewal fees to Due. Once the fees are due, it can be invoiced and paid.

## Create Renewal Applications

[Cancel](#) [Submit](#)

**Description**  
Create renewal applications for licenses where the estimated renewal fees were paid.

Notify Me When This Process Ends

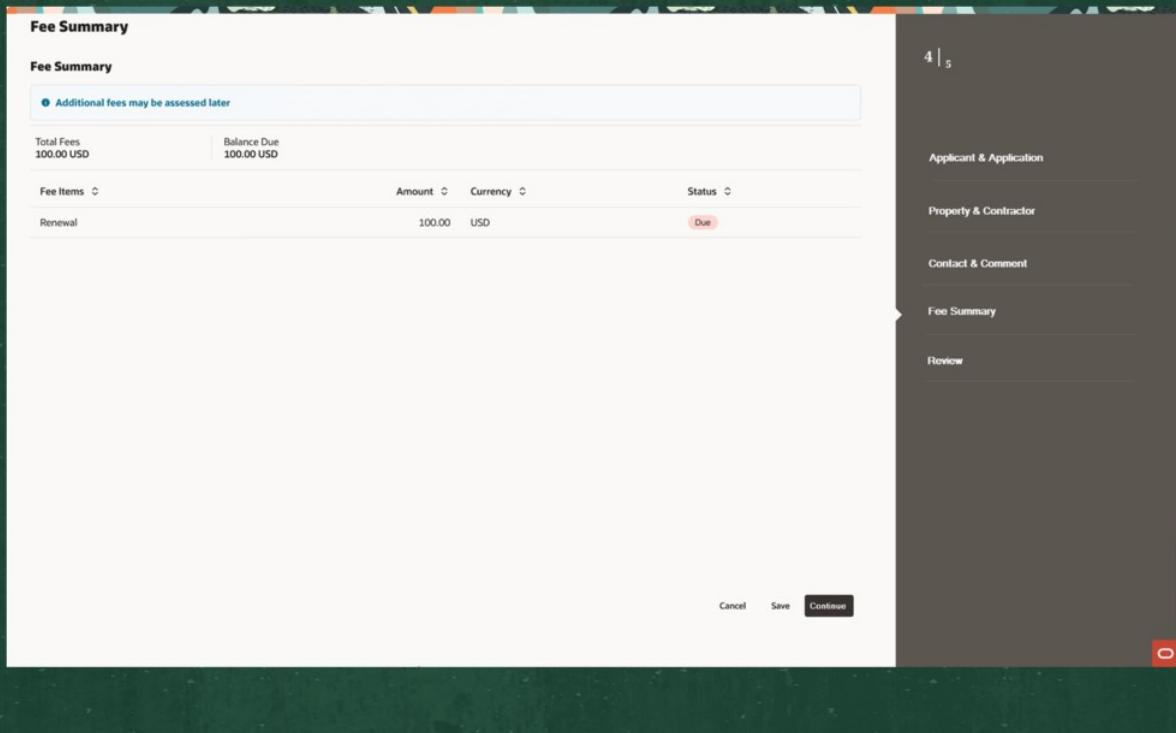


Submission Notes

[Parameters](#) [Schedule](#) [Notification](#)

0

Run the Create Renewal Applications job.



Fee Summary

Additional fees may be assessed later

Total Fees	Balance Due
100.00 USD	100.00 USD

Fee Items	Amount	Currency	Status
Renewal	100.00	USD	Due

Cancel Save Continue

For licenses where the converted fees have been paid, this job creates renewal applications that are in the pending status. The paid fees will also be transferred to the pending renewal application.

Based on the Expiration Rules setup, the system sends notifications to the license holder or relevant user to inform them that a renewal application is pending. The user then needs to complete and submit the renewal application.



## Business Licenses

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Integration with Oracle Receivables Invoicing and Fees and Payments for Licenses



# Integration with Oracle Receivables Invoices for Licenses

- Integration with Oracle Receivables enables agencies to process invoices when payments are made for fees.
- This feature supports integration with Oracle Receivables and Licensing, to include Business License fees that are due after an application is submitted.
- Agency staff can create a record of payments received, make adjustments, and create receipts.

Integration with Oracle Receivables enables agencies to process invoices when payments are made for fees.

This feature supports integration with Oracle Receivables and Licensing, to include Business License fees that are due after an application is submitted.

Agency staff can create a record of payments received, make adjustments, and create receipts.

# Common Permitting and Licensing

Partial Payment for Multiple Fee Items

Enable External Address Information Data Retrieval

Expiration Date Fields in Attachment Details

Embed AI Agents in Transaction Pages for Agency Staff

Transaction Data Export to GIS Data Layer for Planning Code Enforcement, Business Licenses, and Inspections

Real Time Integration with Oracle Receivables for Permits, Planning, and Business Licensing

Allow for Allocation of Partial Payment to Fee Items

New Property Information Updated Events in BRF

Redwood Experience for License List and Details, Business List and Details, and Confidential Attachments



## Common Permitting and Licensing

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### Partial Payment for Multiple Fee Items



**License Applications**

In Progress Applications  Search

Status Submitted 34 Submitted This Year 43 Created Last Quarter 29

55 items

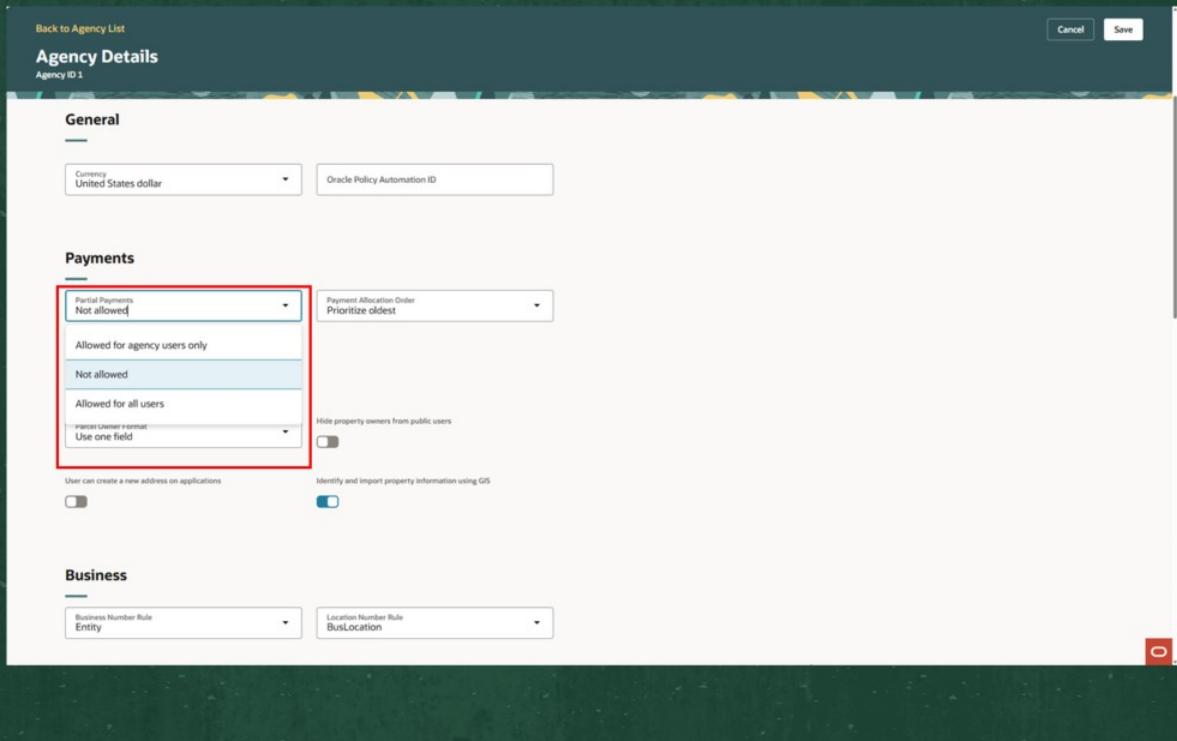
Application ID Application Type Activity Status Conditions Expiration Date Doing Business As Address Balance (USD) Actions

BusLic-NOV2025-0060	Contractor Registration	Origination	Submitted	Notice	Construction	1704 2ND ST, ALAMEDA, CA	1	...	
BusLic-NOV2025-0041	Chauffeur License	Origination	Submitted		Air and Water Taxis are Us	740 PACIFIC AV, ALAMEDA, CA	1	Paid	...
BusLic-NOV2025-0059	Restaurant Business License	Origination	Submitted	Inspection	Contractor - Handyman	1708 2ND ST, ALAMEDA, CA	1	...	
AUTO-NOV2025-0000015486	Hotel-Motel Monthly Reporting	Origination	Submitted		Best Hotel #2	1816 2ND ST, ALAMEDA, CA	1	Paid	...
BusLic-NOV2025-0058	Contractor Registration	Origination	Submitted	Notice	Best Hotel #2	1816 2ND ST, ALAMEDA, CA	1	...	
BusLic-JUL2025-0039	Contractor-commercial refrigeration License	Renewal 2025	In process	Notice	Contractor - Handyman	1708 2ND ST, ALAMEDA, CA	1	...	
BusLicRetail-JUL2025-0039	Contractor Select	Renewal 2025	Submitted	Notice	Contractor - Handyman	1708 2ND ST, ALAMEDA, CA	1	...	
BusLicRetail-OCT2025-0061	Credential	Origination	Submitted	Notice	abc location	1704 2ND ST, ALAMEDA, CA	1	Paid	...

Licenses  Permits  Planning Applications  All O

Agency staff and registered public users can now pay less than the full amount due for selected License applications directly from the Make Payments page.

This enhances flexibility by letting users specify the amount they want to pay, subject to validations and business rules. Throughout the process, the system guides users to ensure payments are accurately allocated and all payment rules are followed.



Back to Agency List

## Agency Details

Agency ID 1

**General**

Currency: United States dollar

Oracle Policy Automation ID

**Payments**

Partial Payments: Not allowed

Payment Allocation Order: Prioritize oldest

Allowed for agency users only

Not allowed

Allowed for all users

Parcel Owner format: Use one field

User can create a new address on applications:

Hide property owners from public users:

Identify and Import property information using GIS:

**Business**

Business Number Rule: Entity

Location Number Rule: BusLocation

0

Setup requires that the partial payments option is allowed for the user, and the allocation order is selected.

On the Agency Details page, under the Payments section, select the option to allow partial payments

Back to Agency List

## Agency Details

Agency ID 1

**General**

Currency: United States dollar

Oracle Policy Automation ID

**Payments**

Partial Payments: Not allowed

Payment Allocation Order: Prioritize oldest

Prioritize oldest

Prioritize newest

**Property**

Parcel Owner Format: Use one field

Hide property owners from public users:

User can create a new address on applications:

Identify and import property information using GIS:

**Business**

Business Number Rule: Entity

Location Number Rule: BusLocation

Cancel Save

... and select the allocation order to specify which applications should be prioritized while allocating the partial payment amount.

## License Applications

[Apply](#)[Make a Payment](#) In Progress Applications [X](#)  Search

Status: Submitted 34

Submitted This Year 45

Created Last Quarter 29

55 items



Application ID	Application Type	Activity	Status	Conditions	Expiration Date	Doing Business As	Address	Balance (USD)	Actions
BusLic-NOV2025-0060	Contractor Registration	Origination	Submitted	Notice		Construction	1704 2ND ST, ALAMEDA, CA 94537		...
BusLic-NOV2025-0041	Chauffeur License	Origination	Submitted			Air and Water Taxis are Us	740 PACIFIC AV, ALAMEDA, CA 94537	Paid	...
BusLic-NOV2025-0059	Restaurant Business License	Origination	Inspection			Contractor - Handyman	1708 2ND ST, ALAMEDA, CA 94537		...
AUTO-NOV2025-0000013486	Hotel-Motel Monthly Reporting	Origination	Submitted			Best Hotel #2	1816 2ND ST, ALAMEDA, CA 94537	Paid	...
BusLic-NOV2025-0058	Contractor Registration	Origination	Submitted	Notice		Best Hotel #2	1816 2ND ST, ALAMEDA, CA 94537		...
BusLic-NOV2025-0039	Contractor-commercial refrigeration License	Renewal 2025	In process	Notice		Contractor - Handyman	1708 2ND ST, ALAMEDA, CA 94537		...
BusLicRetail-JUL2025-0039	Contractor Select	Renewal 2025	Submitted	Notice		Contractor - Handyman	1704 2ND ST, ALAMEDA, CA 94537		...
BusLicRetail-OCT2025-0061	Credential	Origination	Submitted	Notice		abc location	1704 2ND ST, ALAMEDA, CA 94537	Paid	...

[Licenses](#) [Permits](#) [Planning Applications](#) [All](#)

In this example, agency staff makes a partial payment for selected applications. On the License Applications page, click the Make a Payment button.

Make Payments

Select a customer

Name: Abby Scott

Total Amount: 1,926.42 Paying For: 0 items Total Amount to Pay: 0.00 Apply

Want to pay by deposit account?

Select applications

Search

8 items

Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Pro
RESNEW-2025-0011	Vacation Rental Renewable	105.00	105.00			10/29/25	13%
RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	13%
BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	17%
AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	17%
BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	17%
AUTO-JUL2025-0000013473	Hotel-Motel Business License	100.00	100.00			7/29/25	17%

Select the customer.

## Make Payments

[Cancel](#)[Proceed to Pay](#)

### Select a customer

Name  
Abby Scott

Total Amount  
1,926.42

Paying For  
3 items

Total Amount to Pay  
795.00

Apply

### Want to pay by deposit account?



### Select applications

Search

3 of 8 selected



Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Pro
<input checked="" type="checkbox"/> RESNEW-2025-0011	Vacation Rental Renewable	105.00	105.00			10/29/25	
<input checked="" type="checkbox"/> RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	13%
<input checked="" type="checkbox"/> BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	17%
<input type="checkbox"/> AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
<input type="checkbox"/> BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	17%
<input type="checkbox"/> BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	17%
<input type="checkbox"/> AUTO-JUL2025-0000013473	Hotel-Motel Business License	100.00	100.00			7/29/25	17%

Select the items for payment.

Make Payments

Select a customer

Name: Abby Scott

Total Amount: 1,926.42

Paying For: 3 Items

Total Amount to Pay: 700

Apply

Want to pay by deposit account?

Select applications

Search

3 of 8 selected

Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Pro
RESNEW-2025-0011	Vacation Rental Renewable	105.00	105.00			10/29/25	
RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	13%
BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	17%
AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	17%
BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	17%
AUTO-JUL2025-0000013473	Hotel-Motel Business License	100.00	100.00			7/29/25	17%

Enter a different partial amount to pay.

Make Payments

Select a customer

Name: Abby Scott

Total Amount: 1,926.42

Paying For: 3 Items

Total Amount to Pay: 700.00

**Apply**

Want to pay by deposit account?

Select applications

3 of 8 selected

Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Pro
<input checked="" type="checkbox"/> RESNEW-2025-0011	Vacation Rental Renewable	105.00	10.00			10/29/25	
<input checked="" type="checkbox"/> RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	137
<input checked="" type="checkbox"/> BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	17C
<input type="checkbox"/> AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
<input type="checkbox"/> BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	17C
<input type="checkbox"/> BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	17C
<input type="checkbox"/> AUTO-JUL2025-0000013473	Hotel-Motel Business License	100.00	100.00			7/29/25	17C

**O**

Click Apply to recalculate the payment allocation.

Make Payments

Select a customer

Name: Abby Scott

Total Amount: 1,926.42

Paying For: 3 Items

Total Amount to Pay: 700.00

Want to pay by deposit account?

Select applications

Search:

3 of 8 selected

Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Progress
RESNEW-2025-0011	Vacation Rental Renewable	105.00	10.00			10/29/25	
RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	13%
BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	17%
AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	17%
BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	17%
AUTO-JUL2025-0000015473	Hotel-Motel Business License	100.00	100.00			7/29/25	17%

Here, you see the recalculated amounts to pay. The second and third items are allocated to be paid in full. The first item is allocated 10 USD. Now when you click Proceed to Pay, the system will make the payments according to this allocation.

Make Payments

Select a customer

Name: Abby Scott

Total Amount: 1,926.42 Paying For: 3 items Total Amount to Pay: 700.00 Apply

Want to pay by deposit account?

Select applications

3 of 8 selected

Application ID	Application Type	Amount	Amount to Pay	Status	Condition	Submitted Date	Pro
<input checked="" type="checkbox"/> RESNEW-2025-0011	Vacation Rental Renewable	105.00	10.00			10/29/25	
<input checked="" type="checkbox"/> RESADD-2025-00021	Residential Addition Construction	550.00	550.00			10/21/25	137
<input checked="" type="checkbox"/> BusLicRetail-OCT2025-0060	Credential	140.00	140.00			10/19/25	170
<input type="checkbox"/> AUTO-JUL2025-0000013481	Hotel-Motel Monthly Reporting	581.42	581.42			7/30/25	181
<input type="checkbox"/> BusLicRetail-JUL2025-0051	Credential	140.00	140.00			7/30/25	170
<input type="checkbox"/> BusLicRetail-JUL2025-0048	Credential	280.00	280.00	Processing payment		7/30/25	170
<input type="checkbox"/> AUTO-JUL2025-0000013475	Hotel-Motel Business License	100.00	100.00			7/29/25	170

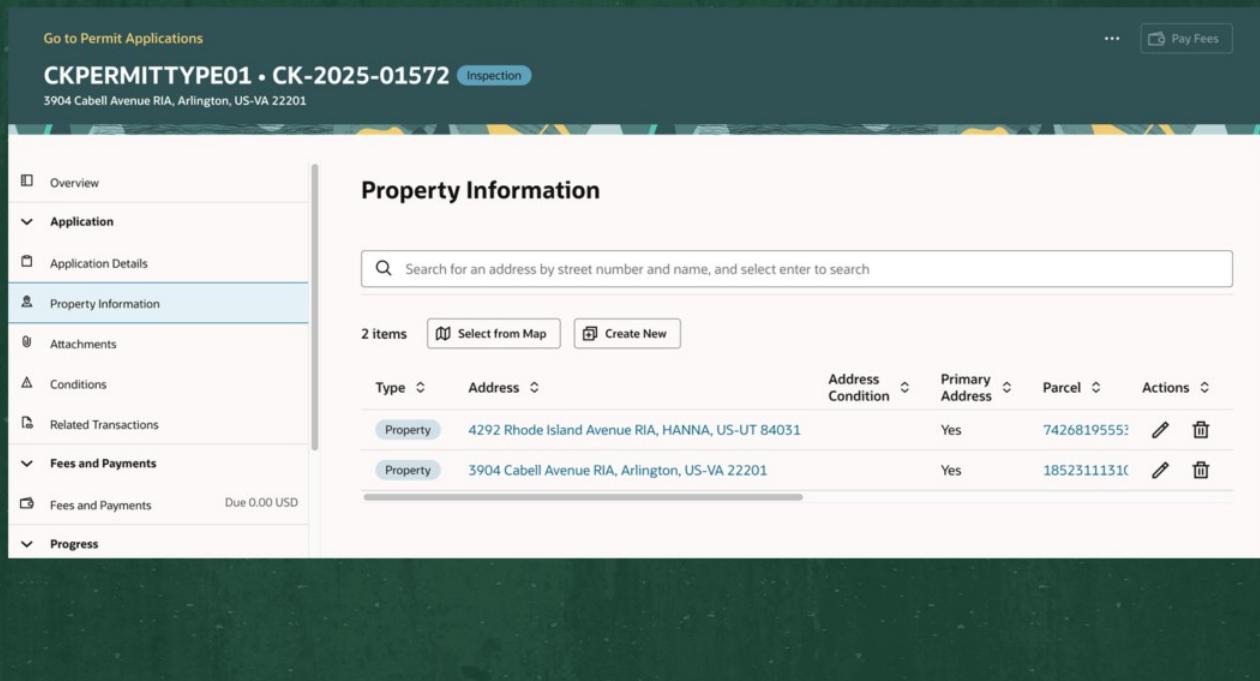
Click Proceed to Pay.



## Common Permitting and Licensing

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Enable External Address Information Data Retrieval



Go to Permit Applications

**CKPERMITTYPE01 • CK-2025-01572** Inspection

3904 Cabell Avenue RIA, Arlington, US-VA 22201

...

Pay Fees

Overview

Application

Application Details

Property Information

Attachments

Conditions

Related Transactions

Fees and Payments

Fees and Payments Due 0.00 USD

Progress

## Property Information

Search for an address by street number and name, and select enter to search

2 items  Select from Map  Create New

Type	Address	Address Condition	Primary Address	Parcel	Actions
Property	4292 Rhode Island Avenue RIA, HANNA, US-UT 84031	Yes	7426819555	<input type="button"/> <input type="button"/>	
Property	3904 Cabell Avenue RIA, Arlington, US-VA 22201	Yes	1852311131	<input type="button"/> <input type="button"/>	

Agencies can now enable direct integration with external GIS platforms such as ESRI S3 for real-time property address data retrieval.

Go to Permit Applications

**CKPERMITTYPE01 • CK-2025-01572** Inspection

3904 Cabell Avenue RIA, Arlington, US-VA 22201

... Pay Fees

- Overview
- Application
- Application Details
- Property Information
- Attachments
- Conditions
- Related Transactions
- Fees and Payments
- Fees and Payments Due 0.00 USD
- Progress
- Workflow

## Property Information

201

2201 SANTA CLARA 94501  
71-219-32

201 HARBOR 94502  
74-1324-51-3

2012 EAGLE 94501  
71-253-3

2018 EAGLE 94501  
71-253-4

Simple, focused search options make it quick and easy for you to locate and select the exact property information you need.

The screenshot shows a software interface for managing properties. On the left, a sidebar lists various sections: Overview, Application (selected), Application Details, Property Information, Attachments, Conditions, Related Transactions, Fees and Payments (selected), Fees and Payment History, Progress, and Workflow. The main area, titled "Select properties", shows a list of three items:

- 201 HARBOR 94502  
74-1324-51-5  
Mireya Callahan
- 4292 Rhode Island Avenue RIA, HANNA, U...  
742681955533  
Lacy C Meyer
- 3904 Cabell Avenue RIA, Arlington, US-VA...  
185231113106  
Randolph K DeJesus

On the right, a map of a coastal area is displayed. The map shows several streets and landmarks, including Bay Farm Elementary School, Bay Farm Park, and a body of water. A blue polygon highlights a specific area on the map.

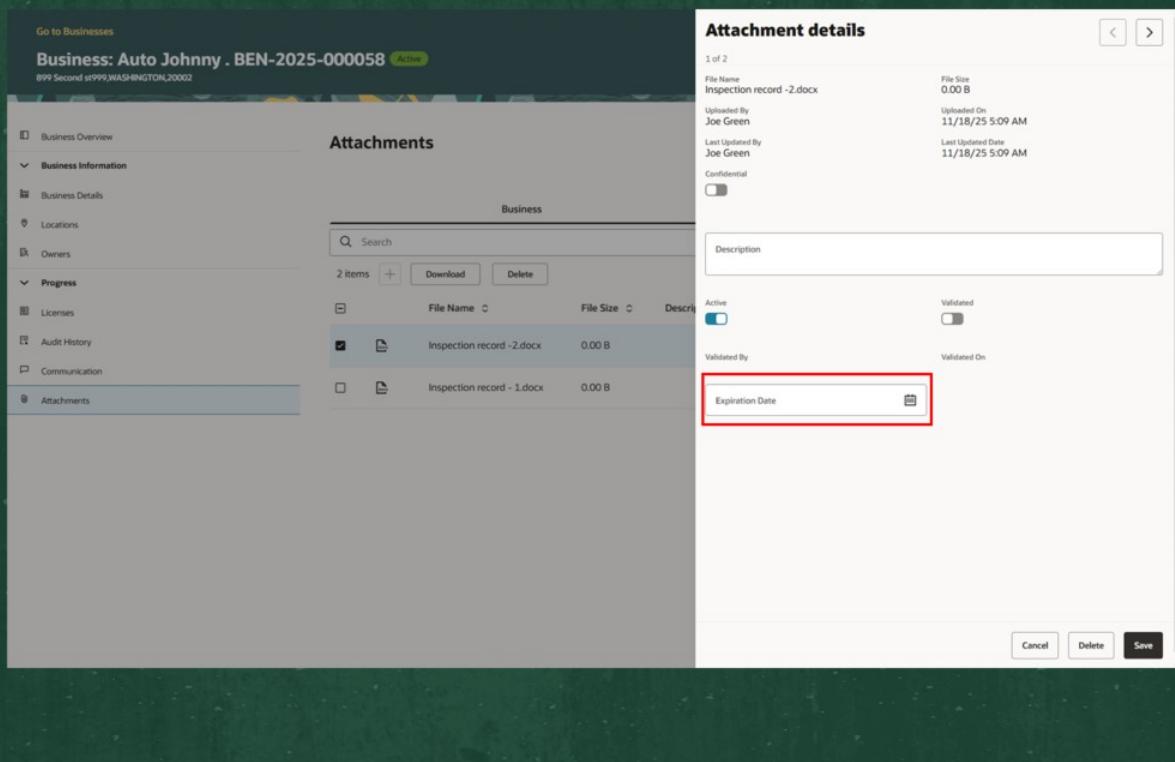
You can also search for a property address on the map.



## Common Permitting and Licensing

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### Expiration Date Fields in Attachment Details



The screenshot shows a business record for "Auto Johnny . BEN-2025-000058" with the status "Active". The "Attachments" section is selected in the sidebar. The "Attachment details" drawer is open, showing the following information for two attachments:

File Name	File Size	Description	Active	Validated	Validated On	Expiration Date
Inspection record -2.docx	0.00 B		<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Inspection record - 1.docx	0.00 B		<input type="checkbox"/>	<input type="checkbox"/>		

Buttons at the bottom of the drawer include "Cancel", "Delete", and "Save".

A Date field has been added to the Attachments framework on the new Redwood Experience pages.

It appears in the attachment details drawer for Permit, Planning & Zoning, and Business record attachments.

Entering a date indicates, when an attachment is no longer valid, helping agencies track and manage time-sensitive documents more effectively.



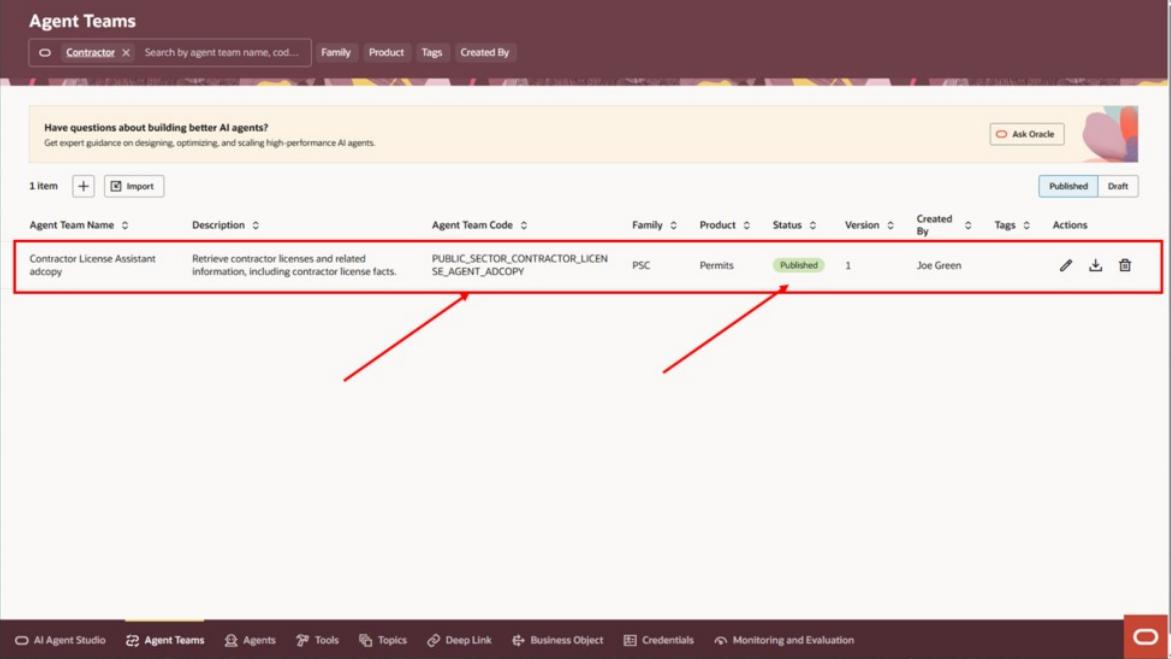
## Common Permitting and Licensing

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Embed AI Agents in Transaction Pages for Agency Staff

The screenshot shows the AI Agent Studio interface. At the top, there is a search bar with 'Family PSC' and a 'Search by agent' field. Below this, a summary bar shows '15 AI Agents' and '0 Marketplace'. The main area is titled 'AI Agents' and displays a grid of AI agent cards. One card, 'Contractor License Assistant', is highlighted with a red box and an arrow pointing to it from the 'Recently created' section on the right. The 'Recently created' section also shows other agents like 'Contractor License Assistant' (with a red arrow), 'PSC Inspection Summary', and 'sv workflow team'. The bottom navigation bar includes links for AI Agent Studio, Agent Teams, Agents, Tools, Topics, Deep Link, Business Object, Credentials, Monitoring and Evaluation, and a user icon.

Agencies can now enable the AI Assist button for agency staff access to delivered or custom agents on a variety of pages displayed using the Redwood Experience interface. The Contractor License Assistant agent is one of more than ten agents available to use out-of-the-box or as a template.

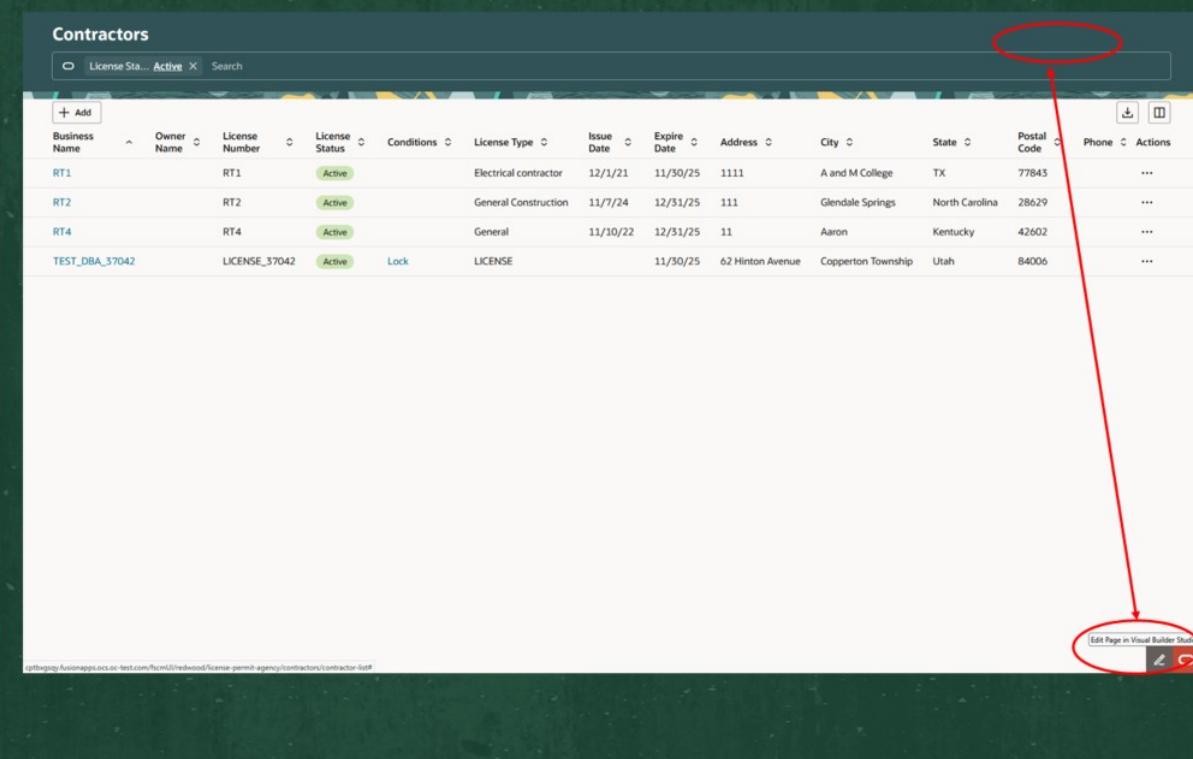


The screenshot shows the Oracle AI Agent Teams interface. At the top, there is a search bar with the text 'Contractor' and a 'Published' button. Below the search bar, a message encourages users to 'Ask Oracle' for AI agent guidance. The main table displays a single item, 'Contractor License Assistant', with the following details:

Agent Team Name	Description	Agent Team Code	Family	Product	Status	Version	Created By	Tags	Actions
Contractor License Assistant adcopy	Retrieve contractor licenses and related information, including contractor license facts.	PUBLIC_SECTOR_CONTRACTOR_LICEN SE_AGENT_ADCOPY	PSC	Permits	Published	1	Joe Green		  

At the bottom of the interface, there is a navigation bar with links: AI Agent Studio, Agent Teams, Agents, Tools, Topics, Deep Link, Business Object, Credentials, Monitoring and Evaluation, and a user profile icon.

After AI functionality is enabled for the offering, and the agent is published, you're ready to associate the AI Assist button with the agent on the extensible transaction page.



Contractors

License Status: Active

Search

+ Add

Business Name	Owner Name	License Number	License Status	Conditions	License Type	Issue Date	Expire Date	Address	City	State	Postal Code	Phone	Actions
RT1	RT1		Active		Electrical contractor	12/1/21	11/30/25	1111	A and M College	TX	77843	...	
RT2	RT2		Active		General Construction	11/7/24	12/31/25	111	Glendale Springs	North Carolina	28629	...	
RT4	RT4		Active		General	11/10/22	12/31/25	11	Aaron	Kentucky	42602	...	
TEST_DBA_37042	LICENSE_37042		Active	Lock	LICENSE		11/30/25	62 Hinton Avenue	Copperton Township	Utah	84006	...	

cgthegay/fusionapps.ocs.oc-test.com/fscmUI/redwood/license-permit-agency/contractors/contractor-list#

You can add access to AI-powered agents on different transaction list and detail pages, such as the agency's Contractors list. List and detail pages for addresses, parcels, businesses, and more are also delivered with express setup. Use the pencil icon to edit the page in Visual Builder Studio.

The screenshot shows the PSC Extension Page Designer interface. The left sidebar lists various application components and pages. The main area displays the 'Contractors' page, which is a table view of contractor data. The 'AI Assist' button is located in the top right corner of the page. On the right, a sidebar shows the configuration for the 'Contractor License List Header Agent'. It includes a 'Defined by' section for 'contractor-list' and a 'Contractor License List Header Agent' section. The 'Agent' section contains a JSON snippet:

```
{
  "showAgent": true,
  "agentTeamCode": "PUBLIC_SECTOR_CONTRACTOR_LICENSE_A_GANT_CGP"
}
```

The 'Usages' section indicates 'No usages found.'

Add the agent team code to associate the agent with the AI Assist button. Once published, find information and perform the tasks at hand with the assistance of AI agents.



## Common Permitting and Licensing

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Transaction Data Export to GIS Data Layer for Planning, Code Enforcement, Business Licenses, and Inspections

Transaction Data Export to GIS Data Layer for Planning, Code Enforcement, Business Licenses, and Inspections

Transaction to GIS attributes mapping details

Offering: 0

Offering Name: License Inspections

Description: For BL, Inspections on layer

Business Service: ExportPermitsToQGIS

Layer: Addresses - 4

Source: Business License Inspection

Dimension: Business Consultation

Map required attributes

GIS Attributes	Type	Transaction Attributes
Inspection Key	Number	Inspection Key
Latitude	Number	Latitude

Confidential – Oracle Internal

Sends transaction and inspection data to a map for display

In this release, export also supports data for the Planning and Zoning, Code Enforcement, and Business Licenses offerings, and inspections data for Permits and Business Licenses.

Your agency defines the mapping between the transaction attributes and respective GIS attributes on the ESRI side so that the agency can send the data to a map layer for display.



## Common Permitting and Licensing

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Real Time Integration with Oracle Receivables for Permits, Planning, and Business Licensing

# Real Time Integration with Oracle Receivables for Permits, Planning, and Business Licensing

To improve customer service and operational efficiency, the new real-time AR integration enables agency staff to instantly synchronize financial information—such as fee balances, invoices, and payments—with the Oracle Receivables system, instead of waiting for overnight or periodic batch processing.

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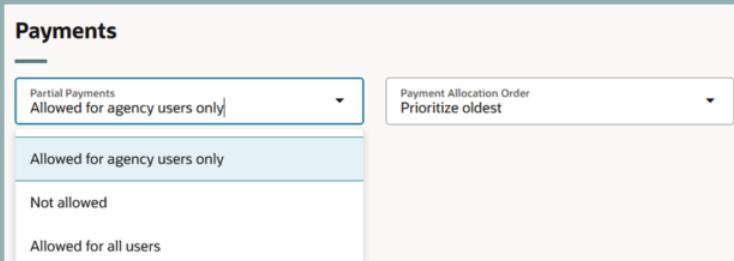
## Common Permitting and Licensing

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Allow for Allocation of Partial Payment to Fee Items

# Allow for the Allocation of Partial Payment to Fee Items

- **When Fusion Receivables integration is enabled for Permits, Planning, and Business Licenses, partial payments received against invoices are first recorded in Fusion Receivables and then applied to the invoice.**
- Partial payments are allocated to the fee items associated with the invoice based on agency payment options: prioritize oldest or prioritize newest.



When Fusion Receivables integration is enabled for Permits, Planning, and Business Licenses, partial payments received against invoices are first recorded in Fusion Receivables and then applied to the invoice.

Partial payments are allocated to the fee items associated with the invoice based on agency payment options: prioritize oldest or prioritize newest.



## Common Permitting and Licensing

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New Property Information Updated Events in BRF

## Property Information Updated Events

- Permit Property Information Updated
- Planning Property Information Updated
- Business License Property Information Updated

Business Rules Framework, or BRF, now includes three new events to help track updates made to property information—Permit Property Information Updated, Planning Property Information Updated, and Business License Property Information Updated.

When property details are modified for a permit, a planning application, or a business license, the change is automatically recorded on the BRF View Logs page.

This enhancement improves tracking and provides better visibility into event type, resource, timestamp, and status.



## Common Permitting and Licensing

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Redwood Experience for License List and Details, Business List and Details, and Confidential Attachments

# Redwood Experience for License List and Details

The screenshot displays the Redwood Experience interface. At the top, a search bar and filter buttons for 'Effective Date 11/13/25 - 11/13/25' and 'Expiration Date 11/13/25 - 11/13/25' are visible. Below this is a table titled 'Licenses' showing 5 items. The table columns include License ID, License Type, Status, Conditions, Effective Date, Expiration Date, Doing Business As, Address, Balance (USD), and Actions. The 'Actions' column contains a 'View Certificate' button. A red box highlights the 'Licenses' table. To the right, a detailed view for 'BL-DM-10008' is shown, titled 'Go to Licenses' and 'Hotel-Motel Business License • AUTO-BL-250808-00647'. This view includes a 'Reporting Overview' section with a 'Reporting overdue' message, a 'Report' button, and a 'Report' link. It also shows 'Business Information' (Business Details, Owner, Location), 'Reporting Information' (Reporting Details, Reporting Activity, Conditions), 'Fees and Payments' (Fees and Payments Summary), and 'Additional Information' (Audit History). A red box highlights the 'Reporting Overview' section. The right side of the interface shows a 'General' section with reporting details: 'Current Reporting Period 2025', 'Reporting Start Date 7/1/25', 'Reporting End Date 7/31/25', 'Description Chain of Restaurants', and 'Effective Date 8/7/25' and 'Next Reporting Due Date 9/20/25'.

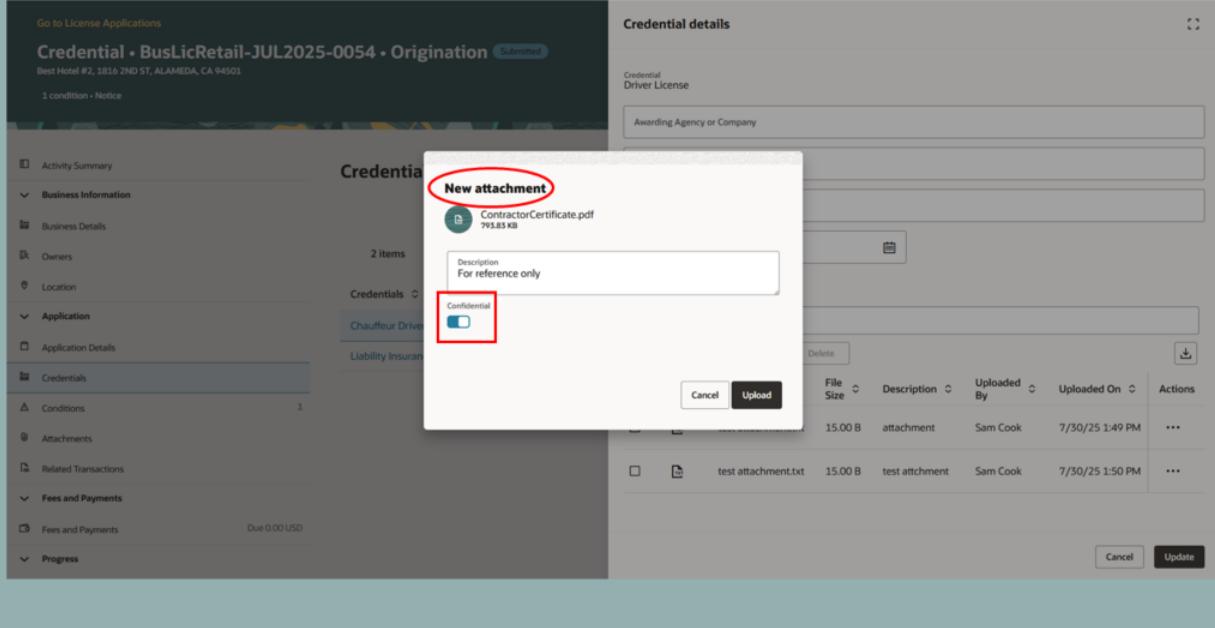
The enhanced Redwood user experience is available for more Permitting and Licensing features, including businesses and licenses, as well as confidential attachments. The list of licenses administered by an agency and the license parent details including license reporting are now displayed with the new look and feel...

# Redwood Experience for Business List and Details

The screenshot illustrates the Redwood Experience interface for managing business records. On the left, a list of businesses is displayed with columns for Legal Name, Business ID, and Status. A red circle highlights the 'Businesses' heading, and a red arrow points down to the list. The 'Status' column shows 'Provisional' for most entries and 'Active' for 'Anne's Band of Hammers' and 'Best Hotel'. On the right, a detailed view for 'Best Hotel' (BUS-JUL-00023) is shown. The title bar says 'Business: Best Hotel . BUS-JUL-00023 (Active)'. A red arrow points from the 'Business Overview' link in the sidebar to the 'Business Overview' section in the main content area. The sidebar also lists other sections: Business Details, Locations, Owners, Progress, Licenses, Audit History, Communication, and Attachments. The main content area is titled 'General' and displays the business's name, address (123 Main St, Pleasanton, CA, CA, Pleasanton, US, 94588), ownership type (CORPORATION), and status (Active). It also includes a 'Hide Business from Public View' option and a 'No' button. A red circle highlights the 'Business Overview' section in the main content area.

...as are the business records associated with licenses and license activity.

# Redwood Experience for Confidential Attachments



The screenshot shows the Redwood Experience interface for managing business license applications. The main page displays a license application for 'Best Hotel #2, 1816 2ND ST, ALAMEDA, CA 94502'. The 'Credentials' section is open, showing a list of uploaded documents. A modal window is open, titled 'New attachment', showing a file named 'ContractorCertificate.pdf' (995.83 kb). The modal includes a 'Description' field with the text 'For reference only' and a 'Confidential' toggle switch, which is highlighted with a red box. Below the modal is a table of uploaded attachments, with one entry: 'test attachment.txt' (15.00 B) uploaded by Sam Cook on 7/30/25 1:49 PM. The table has columns for File Size, Description, Uploaded By, and Actions.

Confidential attachments for Business Licenses provide for the secure handling and management of sensitive documents.

This completes the feature descriptions for Common Permitting and Licensing.