

# Oracle Student Financial Aid

## Update 25D Spotlight

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Hello, I am Desiree Dreszer, Director of Product Management on the Oracle Student Financial Aid team, and in this spotlight I will be reviewing the updates we are delivering in 25D.

# Oracle Student Financial Aid | Update 25D

**Regulatory Updates**

**Support for New Award Year**

**Enhancing Monitoring Capabilities**



Today, we are going to be reviewing enhancements to support updates to verification requirements, 2026-27 Award Year updates, and increased usability of captured application errors.

# Oracle Student Financial Aid | Update 25D

## **Regulatory Updates**

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Let's begin with the regulatory updates.

# Capture V4/V5 Identification Method within ISIR Verification Task

Efficiently maintain compliance with updated Department of Education verification requirements by capturing student identity verification methods within ISIR Verification task.

## 1 Updates to ISIR Verification Task

New dropdown to select Identification Confirmation with the following values:

- In-Person
- Via Conference Call
- Third Party Verification
- Blank

ORACLE Dashboard Student ISIR Task Administration 123456777

ISIR Verification

CHRIS SANCHEZ (023456777)

ISIR Award Year: 2026  
ISIR Received Date: 06/06/2025  
ISIR Transaction #: 01  
ISIR Status: Pending

Person (ID#): PERSON001, CIVIL  
Task Last Updated By: Anthony Malone  
Verification Confirmation: **In Person**

Task Instructions  
Review ISIR information, associated verification code and any related documents. Make necessary corrections (if applicable), confirm the verification code status and complete the task.  
View All Student Tasks

Comment Codes ISIR Fields Pending Corrections

Code C-Code Reject Code

\* Indicates corrections are pending \* Indicates code is cleared

Code Status: Manually Cleared  
Status Date: 06/06/2025

Your ID/SA form has been selected for verification. This is a review process where your school has the authority to request copies of certain financial documents from you and your parent(s).

Continue Code

## 2 Updates to Verification Report

If completed after June 6<sup>th</sup>, use the **Identification Confirmation method populated via the Verification Task** or "Identity Verification Method" document to populate the Verification Identity code.

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Received Date (Start): 2025-06-01 19:23:55 WEST  
Received Date (End): 2025-06-19 19:24:02 WEST  
Award Year: 2026  
Task ID#: SSM1-Masked

Verification Results Report

Student ID#	Last Name	Verification of Identity Code	Due Date
000-00-0142	JORDAN	1. Verification completed remotely, no issues found	2025-06-02 12:30:30 WEST
000-00-0150	SMITH	2. No response from applicant or unable to locate	2025-06-02 12:30:30 WEST
000-00-0001	SMITH	3. No response from applicant or unable to locate	2025-06-02 12:30:30 WEST

Recently, the Department of Education released an [Electronic Announcement](#) revising the identification verification process for students selected for V4 and V5. Schools must now confirm a student's identity through in-person meetings, conference calls, or third-party verification involving the student.

Earlier updates to the Student Financial Aid baseline configuration released in the September Maintenance Pack enabled the collection of identity verification details through a dedicated document. And with this release, we are expanding the ISIR Verification Task to directly capture the required identification data in order to further streamline the process.

Updates to the Verification task include a new Identification Confirmation dropdown that allow you to select In Person, Conference Call, or Third Party Verification when you are completing verification for students that are selected for V4 and V5.

Additionally further updates were made to the Verification Results Report to populate the Verification of Identity Code using the data captured within the ISIR Verification task.

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Regulatory Updates

**Support for New Award Year**

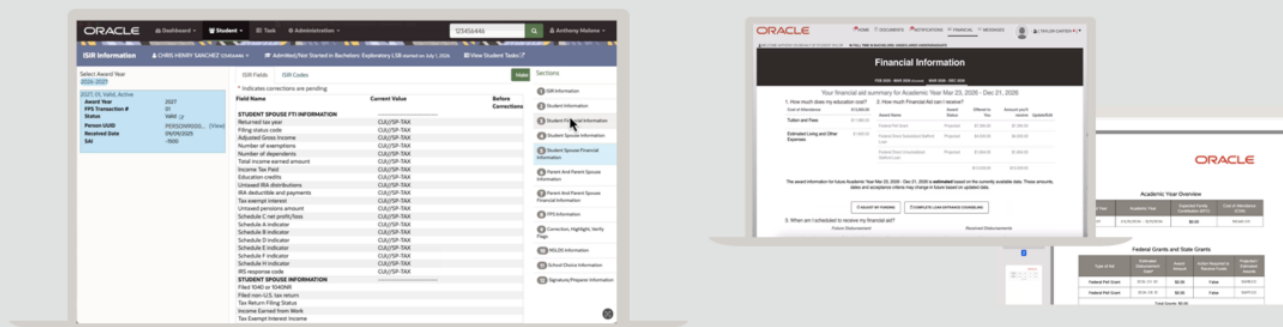
Enhancing Monitoring Capabilities



Let's look next at supporting aid eligibility for the new award year.

## 2026-27 Award Year Aid Eligibility Updates

Allows you to process ISIRs for the new award year and provide projected aid offers for your students.



**ISIR Award Year Updates** gives you the ability to receive, process, and view new 26/27 ISIR files

Updates to the 26/27 ISIR file include:

- Length increased from 7704 to 7944
- 16 Fields moved to FTI block
- 2 Revised field names
- 20 Fields had valid content updated

**NSLDS Updates** allows you to package using NSLDS files for the new award year

**COA and Non Federal Fund Configuration** for new award year can be added to provide more accurate projected aid offers

With 25D, you'll now be able to process ISIRs for the new 2026-27 award year. This means you can receive, process, and view the new ISIR files, allowing you to provide timely and accurate projected aid offers to your students.

Some highlights of the ISIR award year updates include:

The overall file length being increased, and several fields have been reorganized, with 16 fields now moved to the FTI block.

There are updates to field names and content, with 2 field names revised and 20 fields that now have updated valid content.

We've also made updates for NSLDS files, so you'll be able to package aid using the latest NSLDS data along with the ISIR.

And for more accurate projected aid offers, you can configure your COA and non-federal funds when your institution's policies has been established for the new award year.

It's important to note that further support for packaging and awarding Title IV funds will be released once the Department of Education publishes the final specifications for the new award year. We are committed to keeping you informed and providing timely updates as that information becomes available.

For step-by-step guidance—including how to enable the new award year with delivered baseline configuration, and steps to update reporting to account for new fields enums—I encourage you to review the 'What's New' documentation on Release Readiness. This resource will provide comprehensive instructions and best practices to help you transition smoothly.

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Regulatory Updates

Support for New Award Year

**Enhancing Monitoring Capabilities**



Lastly, we'll look at how we have enhanced your monitoring capabilities to more efficiently leverage captured application errors.



# Enhancing Application Error Usability

Streamlined, readable error logs for more efficient troubleshooting and improved support interactions.

## Improved Error Messages

- App Event logs now show user-focused error messages—technical details and stack traces are removed for clarity.
- Standardized placeholder text used where technical information has been removed.
- When your action is applicable, concise guidance is included; for other errors, you are directed to contact Oracle Support.

Event ID	Event Name	Event Category	Event Status	Resolution Comments	Message
246	ORA-00000: error detected while executing DDL DDL-11111	DDL	ERROR	ORA-00000: error detected while executing DDL DDL-11111	ORA-00000: error detected while executing DDL DDL-11111
246	ORA-00000: error detected while executing DDL DDL-11111	DDL	ERROR	ORA-00000: error detected while executing DDL DDL-11111	ORA-00000: error detected while executing DDL DDL-11111
246	ORA-00000: error detected while executing DDL DDL-11111	DDL	ERROR	ORA-00000: error detected while executing DDL DDL-11111	ORA-00000: error detected while executing DDL DDL-11111
246	ORA-00000: error detected while executing DDL DDL-11111	DDL	ERROR	ORA-00000: error detected while executing DDL DDL-11111	ORA-00000: error detected while executing DDL DDL-11111
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246	ORA-00000: error detected while executing DDL DDL-11111	DDL	ERROR	ORA-00000: error detected while executing DDL DDL-11111	ORA-00000: error detected while executing DDL DDL-11111

- 1 "Error ID" added for reference when contacting Oracle Support.
- 2 "Event Status" and "Resolution Comments" columns removed; message descriptions now include relevant context.
- 3 Reference info outlining further guidance on how to use report.

Application Event logs now display error messages that retain actionable, user-relevant information while omitting internal system details such as stack traces, implementation references, and redundant data already present in report fields.

The new format ensures error messages remain clear and helpful, with standardized placeholder text used where technical information has been removed. When your action is applicable, concise guidance is included, and for other errors, you are directed to contact support with the new Error ID for further investigation.

The Application Error Event Report has also been enhanced as part of this release. The report now features a new "Error ID" column positioned after the existing "Application Event ID," providing a direct reference for troubleshooting and support. The "Event Status" and "Resolution Comments" columns has been removed, as relevant context is now included within the message description when applicable. And lastly reference information has been added to the report, providing explanations for each column. This includes a list of possible events with descriptions of when they may be triggered, along with guidance on how to effectively use the report for error triage.

Please note that this feature does not impact any Groovy-related scripting error messages. Additionally, only new error logs and reports will be affected; previously recorded events will remain unchanged.





## Resources

Oracle Cloud

<https://oracle.com>

Oracle Cloud Readiness Content

<https://docs.oracle.com/en/cloud/saas/readiness>

Oracle Cloud Customer Connect

<https://cloudcustomerconnect.oracle.com>

Oracle Documentation

<https://docs.oracle.com>



To get the full value of these features and to make your uptake as easy as possible, see the Readiness What's New documentation on the Oracle Help Center at [docs.oracle.com](https://docs.oracle.com). I also encourage you to view other resources within Cloud Customer Connect and Oracle documentation. These tools offer guidance, best practices, and a community where you can ask questions or share feedback.

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Thank You.

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Thank you for listening to the 25D spotlight.



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