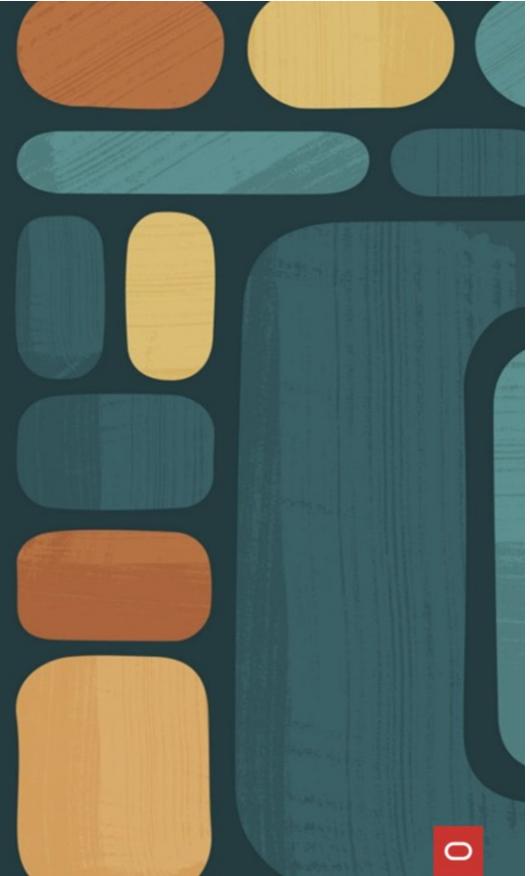


# 25C Release Update

ORACLE FUSION CLOUD SCM





# Derek Gittoes

**VICE PRESIDENT, SCM PRODUCT STRATEGY**

Hi, my name is Derek Gittoes, Vice President of Supply Chain Product Strategy at Oracle.

My colleagues and I are delighted to share with you today the highlights of the 25C update for Oracle Fusion Supply Chain Management. 25C marks another milestone in our commitment to invest in innovation that matters and deliver everything you need to be successful.

We have a lot to cover today, so let's jump right in, and shine the spotlight on 25C's many amazing capabilities.

Let's go!

## SCM Roadmap: Guiding Vision

Artificial intelligence that drive change and  
**move from insights to decisions and actions**

Systems that are a pleasure to use, and  
**empower the user**

**Connecting processes** in their organizations and ecosystems

**Aligning sustainability** performance with business goals

**Supporting process transformation** and flexible supply chain networks

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Based on our guiding principles, we continue to make our product vision a reality in 25C.

Some highlights include:

- AI Agents and other Generative AI features in Order Management, Pricing, Supply Chain Planning, Product Lifecycle Management, Costing, and Service Logistics
- Advanced inventory management features for healthcare and manufacturing use cases
- New Redwood user experiences across all products with major advances in supply chain planning, product lifecycle management, and procurement
- More smart operations capabilities, with new connected equipment use cases in Maintenance and Manufacturing
- And new Sustainability scenario modeling in Transportation Management

These, and many more enhancements, give you the functionality and flexibility required to succeed, both now, and in the future.

# Complete suite of supply chain applications

Innovation that matters



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Let's start with a recap of the Oracle Fusion Cloud Supply Chain suite. Oracle delivers the industry's most complete suite of supply chain applications with best-in-class functionality. From product development to supply chain planning, from manufacturing to order management, from procurement to logistics, Oracle is recognized by leading, independent analysts for its capabilities and product strategy. And every day, thousands of organizations around the world, rely on Oracle for their most critical supply chain functions.

In 25C, we've delivered functional and technical enhancements across the entire suite, driven by the needs of you, our customers.

# PRODUCT LIFECYCLE MANAGEMENT

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## PRODUCT MANAGEMENT

Let's get started with Product Lifecycle Management, where we're delivering the next generation of product development and master data management capabilities. These enhancements include several new Redwood user experiences and new AI Agents.

Joining me today to discuss these features is John Kelley.



**John Kelley**

**VICE PRESIDENT, PLM PRODUCT STRATEGY**

Thanks Derek.

Hi I'm John Kelley, Vice President, PLM Product Strategy

# Next Gen Product Lifecycle Management

- Navigator with clipboard for quick access
- Fast unified search with personalization
- Brand new BOM grid user interface
- All new criteria-based access control for IP Protection
- Configurable mass update journeys for bulk updates
- Embedded AI with description generation and research AI Agent

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Today to stay competitive companies need to innovate and bring products to market faster. Design Engineers and Change Analysts spend a lot of time searching & navigating through multiple screens to complete their work. They are looking for key information such as, how do I select the best approved parts and suppliers to add to my design, what are the optimal supply chain cut in dates? where are the approval bottlenecks? and Who do I need to follow-up with to approve a workflow?

The next generation of PLM Cloud provides a streamlined digital experience to manage a product's lifecycle that helps accelerate new product introduction and commercialization. Design engineers can now focus their tasks on designing high quality products and accelerating innovation through a complete and unified digital thread.

Let's take a look at the some of the new PLM Redwood User Experiences that have been optimized so PLM Users can perform these tasks efficiently and with confidence.

## Redwood: Create and edit items

Next gen Redwood item management experience with embedded personalization

View, find, and manage critical item specifications and supply chain attributes on a single page

Quick preview all item attachments inline without having to download

Maintain and view all item relationships and category assignments through intuitive filtering

Access all past and pending change and quality workflows for an item

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The new item user experience streamlines the creation and editing of key item details, including design, supply chain and sales attributes. Multiple Bill of Material views or BOM views can also be managed in one place including the engineering, model/option, manufacturing, even site specific, attachments, relationships, category assignments, as well as quality and change orders processes. Users can personalize the layout, configure views for relevant data, and efficiently enhance or correct information in an intuitive, highly performance user interface.

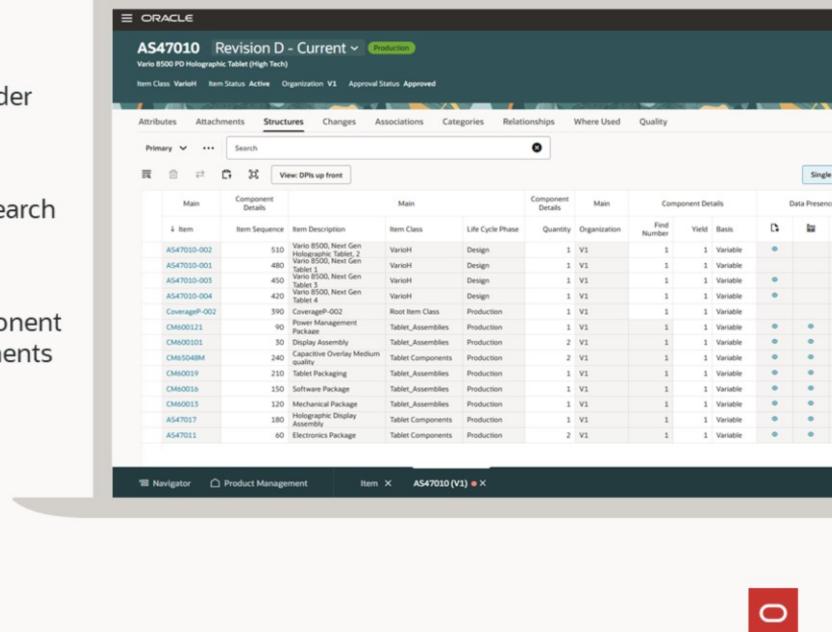
## Redwood: Accelerate structure building and editing

Create and manage structures using a spreadsheet-like grid user interface

View and manage alternate structures and their header information through a single BOM interface

Add multiple components without re-invoking the search experience

Access and modify information inline such as component attributes, reference designators, substitute components



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Users can now create and edit a BOM using a spreadsheet-style grid. The new Structure tab allows users to create, modify, or delete a structure. Components can be quickly added, individually or in bulk via the search and select function, or drag and drop components from the navigator. Users can quickly create or redline large sets of BOM data in a familiar excel-like UI. Including BOM components, reference designators, substitutes and other product related information. Creating or Editing structures has never been easier.

## Redwood: Create and edit workflows using a new user experience

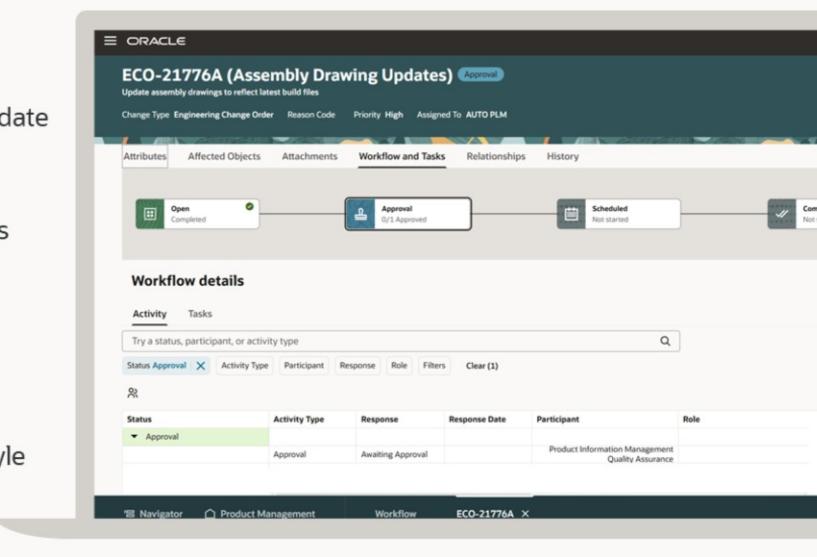
Utilize workflow task to create and edit workflows for engineering or commercialization processes

Create and edit workflow header information, add/update affected objects, attachments and approvers

Create personalized workflow views with the attributes relevant to your daily tasks

Enable enterprise-wide governance with a structured, standardized, and auditable process

Enhance user experience with consistent Redwood style and standards



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The new workflow creation and editing UI streamlines the enrichment of change workflow data by allowing users to efficiently define change details, manage affected objects and redline items and BOMs. It supports the rapid creation and management of workflows, ensuring governance through a structured, standardized, and auditable process for handling tasks, approvals, and compliance requirements.

Now let's look at how we are using AI Agents across Product Lifecycle Management. To share with you these innovations is my colleague, Sachin Patel.



## Sachin Patel

VICE PRESIDENT, PRODUCT MANAGEMENT CLOUD AND SCM AI STRATEGY

Thanks John!

Hi, I'm Sachin Patel, Vice President for Product Management Cloud and SCM AI Strategy

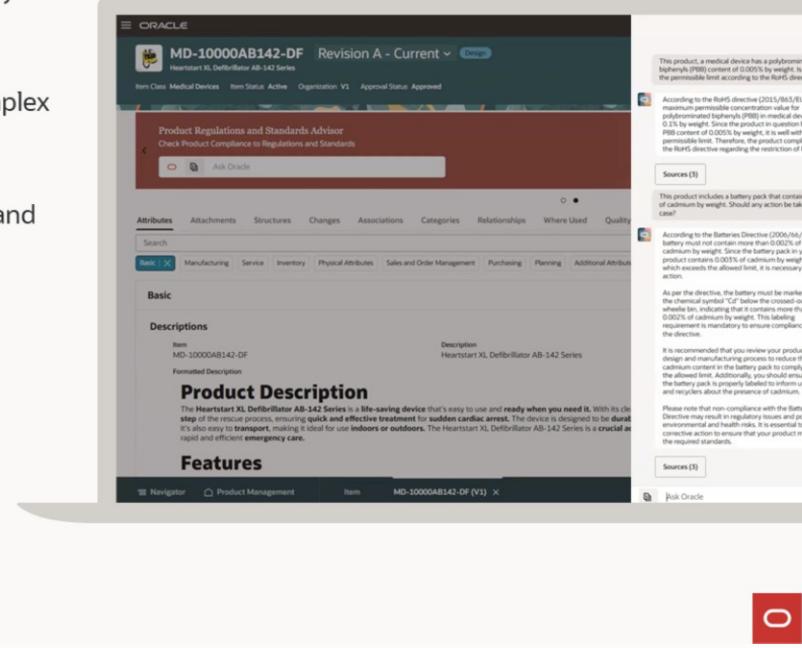
I am excited to bring you our innovations in PLM AI, that allow you leverage the power of agentic workflows to automate and boost productivity for your users

# AI Agent: Product regulations and compliance standards advisor

AI Agent provides quick retrieval of critical regulatory and compliance policy information

Eliminate manual reading and interpretation of complex regulatory documents

Ensure accuracy of item data through data policies and standards



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Companies must comply with numerous complex regulations and standards such as RoHS, REACH, FDA, and various ISO requirements. These can all vary by industry, product type, and lifecycle stage. The Product Regulations and Compliance Standards Advisor AI Agent delivers quick, accurate answers to help design engineers and PLM users to efficiently interpret and navigate these requirements.



# AI Agent: Manufacturer onboarding and risk assessment advisor

AI Agent assists Design Engineers to choose parts that meet companies quality and risk standards

Eliminate manual validation and interpretation of data during onboarding

Ensure accuracy of supplier information and manufacturing data through system checks

The screenshot shows a web-based application titled 'Manufacturer Onboarding Policy Advisor' for 'Aviator Inc'. The interface includes a search bar, a 'Basic' tab, and sections for 'Description' and 'Formatted Description'. It displays vendor details such as 'Name: Aviator Inc', 'Status: Active', and 'D-U-N-S Number: 0123456789'. Below this, there are sections for 'Website', 'Products', 'Classification', 'Headcount Details', and 'Industry'. A 'Sources (3)' button is visible. On the right, there are two callout boxes: one about SUPREMO risk levels and another about vendor risk rating matrices. The bottom navigation bar includes 'Navigator', 'Product Management', 'Manufacturer', and 'Aviator Inc'.

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Design Engineers often need to go through a lengthy on boarding process to ensure that the manufacturers and suppliers they choose for their outsourced, or off the shelf parts meet the company's quality and risk standards. This AI Agent can help ascertain whether a new manufacturer, or an existing manufacturer being added to supply certain commodity components, or part numbers, is meeting the company's risk profile and on boarding requirements.

# AI Agent: Master data governance standards advisor

AI Agent auto-checks governance policies when authoring or enriching product data

Deliver guidance across multiple master data and product lifecycle management processes

Identify and flag discrepancies and data violations, reducing errors, and lowering costs

Ensure accuracy and suggest resolutions based on existing knowledgebase

The screenshot shows the Oracle Master Data Governance Standards Advisor interface. The main area displays a product record for 'MD-10000AB142-DF' (Revision A - Current). The product is a 'Heartstart XL Defibrillator AB-142 Series'. The interface includes tabs for Attributes, Attachments, Structures, Changes, Associations, Categories, Relationships, Where Used, and Quality. The 'Basic' tab is selected. Under 'Descriptions', the item is identified as 'MD-10000AB142-DF' and the formatted description is 'Heartstart XL Defibrillator AB-142 Series'. The 'Product Description' section contains a detailed description of the product, mentioning its use in resuscitation, durability, and portability. The 'Features' section is also visible. On the right side, a sidebar provides governance rules and sources. One rule states: 'According to the provided GTIN guidelines, the GTIN must be a 14-digit code and the pack indicator digit starts after the 10th digit. In the given GTIN 06847350001420, the pack indicator digit is 0, and the item 6 digits are 068473. Therefore, the company prefix in the specified company prefix in the reference, which is 068473, is correct, the company prefix in the provided GTIN is valid.' Another rule specifies 'Product Numbering Guidelines' for item numbers. The sidebar also lists 'Sources (1)' and 'Summarize other Product Data Governance Standards for a Medical Device Product'.

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The Master Data Governance Standards AI Agent provides Product Data Stewards guidance on internal or external standards, dictionaries, and glossaries, when authoring or enriching product data. The AI Agent also identifies and flags discrepancies and data violations, thus reducing errors, reducing penalty costs and ensuring the product data complies with master data governance standards.



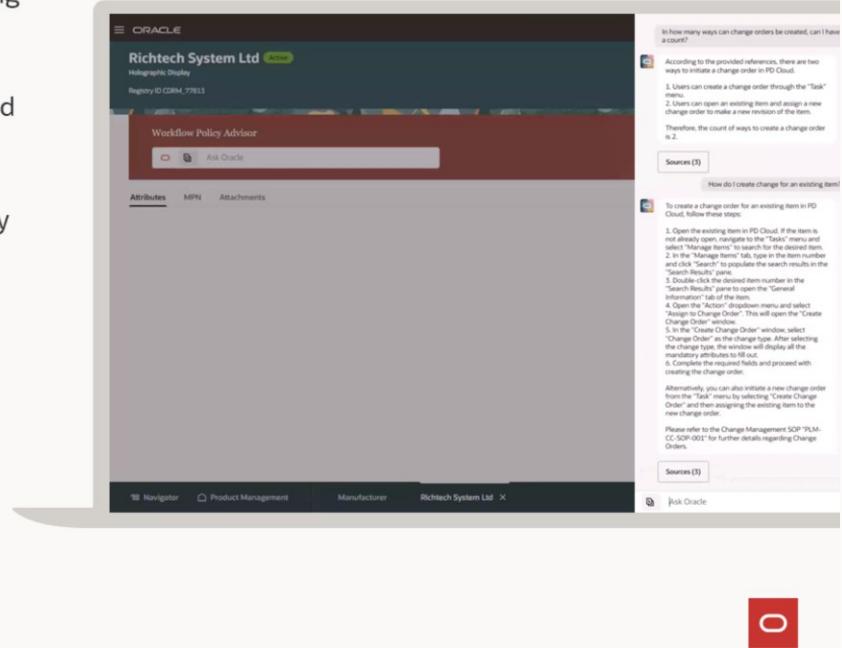
# AI Agent: Workflow policy advisor

AI Agent utilizes company specific standard operating procedure and process documents

Enable Design Engineers with a guided and governed advisor when making change updates

Empower stakeholders allowing them to query policy documents

Enhance decision-making capability with a concise summary of changes that reduces cycle times



The screenshot shows the Oracle Workflow Policy Advisor interface. At the top, it displays 'Richtech System Ltd' and 'Workflow Policy Advisor'. Below this, there are tabs for 'Attributes', 'MPNs', and 'Attachments', with 'Attributes' being the active tab. The main content area is a large, empty grey space. To the right, there is a sidebar with a question 'In how many ways can change orders be created, can I have a count?'. Below this is a list of steps: 1. Users can create a change order through the 'Task' menu and select 'Create Change Order'. 2. Users can open an existing item and assign a new change order to make a new revision of the item. Therefore, the count of ways to create a change order is 2. At the bottom of the sidebar, there is a 'Sources (1)' link and a note: 'How do I create change for an existing item?'. The bottom of the screen shows a navigation bar with 'Navigator', 'Product Management', 'Manufacturer', 'Richtech System Ltd', and a 'Ask Oracle' button. The Oracle logo is in the bottom right corner.

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The Workflow Policy Advisor AI Agent provides users with a guided and governed advisor when making change updates to a workflow. The AI Agent utilizes company specific standard operating procedure and process documents to answer any queries or questions the user may have interactively while executing a workflow. The AI Agent also provides a quick summary of the changes for workflow participants. This allows stakeholders to quickly surmise and understand the changes made, enhancing decision making and accelerating the approval process, thereby reducing change order implementation time.

# Next Generation Product Lifecycle Management



## Engineer Productivity

Integrated navigator with quick access to saved searches and Items



## Execution Focus

Performant grid with attributes for faster new product validation



## Governance Performance

Real time workflow approval and history search for faster change implementation

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The Next Gen PLM Cloud allows improved product data visibility, improved performance and productivity. As a result, design engineers can work more efficiently, eliminate nonvalue added tasks and design products faster.

We've seen an initial set of capabilities and we're excited for the additional innovations to come in the near future. The time to move to PLM cloud is Now!! and we are ready to welcome our Agile PLM/EBS and New Customers to PLM Cloud to transform their business.

Derek back to you.

# SUPPLY CHAIN PLANNING

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Thanks, Sachin. It's fantastic to see all the innovation in Oracle Product Lifecycle Management

Let's now look at what's new in another critical component of our solution, Supply Chain Planning

With me today to review these innovations is Temi Famadewa.



## Temi Famadewa

**SENIOR PRODUCT STRATEGY MANAGER, SUPPLY CHAIN PLANNING**

Thanks Derek!

Hi, I'm Temi Famadewa, Senior Product Strategy Manager in Supply Chain Planning.

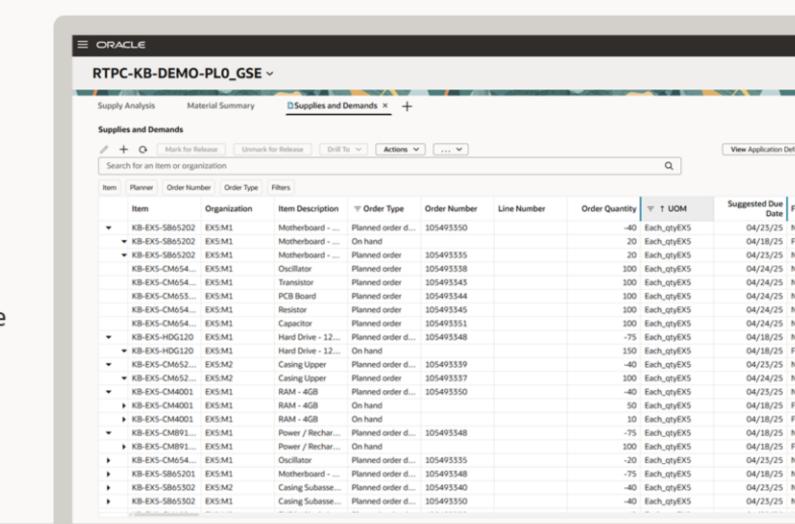
# Plan your supply chain in the new Redwood user experience

Perform end-to-end planning tasks in the new user experience

Drill down to resolve exceptions

View planning attributes and update measure values in the build plan

Apply advanced filters, review pegging details and make mass edits in the supplies & demands page



Item	Planner	Order Number	Order Type	Filters	Item Description	Order Type	Order Number	Line Number	Order Quantity	UOM	Suggested Due Date
KB-EX5-5B65202	EX5-M1		Motherboard - ...	Planned order d...	Motherboard - ...	On hand	105493350		-40	Each_qtyEX5	04/18/25 Fr
KB-EX5-5B65202	EX5-M1		Motherboard - ...	Planned order	Motherboard - ...	Planned order	105493355		20	Each_qtyEX5	04/21/25 Fr
KB-EX5-CM654...	EX5-M1		Oscillator	Planned order	Oscillator	Planned order	105493358		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-CM654...	EX5-M1		Transistor	Planned order	Transistor	Planned order	105493345		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-CM653...	EX5-M1		PCB Board	Planned order	PCB Board	Planned order	105493344		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-CM654...	EX5-M1		Resistor	Planned order	Resistor	Planned order	105493345		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-CM654...	EX5-M1		Capacitor	Planned order	Capacitor	Planned order	105493351		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-HD6120	EX5-M1		Hard Drive - 12...	Planned order d...	Hard Drive - 12...	Planned order	105493348		-75	Each_qtyEX5	04/18/25 Fr
KB-EX5-HD6120	EX5-M1		Hard Drive - 12...	On hand	Hard Drive - 12...	On hand	105493348		150	Each_qtyEX5	04/18/25 Fr
KB-EX5-CM652...	EX5-M2		Casing Upper	Planned order d...	Casing Upper	Planned order	105493359		-40	Each_qtyEX5	04/21/25 Fr
KB-EX5-CM652...	EX5-M2		Casing Upper	Planned order	Casing Upper	Planned order	105493357		100	Each_qtyEX5	04/24/25 Fr
KB-EX5-CM4001	EX5-M1		RAM - 4GB	Planned order d...	RAM - 4GB	Planned order	105493350		-40	Each_qtyEX5	04/21/25 Fr
KB-EX5-CM4001	EX5-M1		RAM - 4GB	On hand	RAM - 4GB	On hand	105493350		50	Each_qtyEX5	04/18/25 Fr
KB-EX5-CM4001	EX5-M1		RAM - 4GB	On hand	RAM - 4GB	On hand	105493350		10	Each_qtyEX5	04/18/25 Fr
KB-EX5-CM891...	EX5-M1		Power / Rechar...	Planned order d...	Power / Rechar...	Planned order	105493348		-75	Each_qtyEX5	04/18/25 Fr
KB-EX5-CM891...	EX5-M1		Power / Rechar...	On hand	Power / Rechar...	On hand	105493348		100	Each_qtyEX5	04/18/25 Fr
KB-EX5-CM654...	EX5-M1		Oscillator	Planned order d...	Oscillator	Planned order	105493355		-20	Each_qtyEX5	04/23/25 Fr
KB-EX5-5B65201	EX5-M1		Motherboard - ...	Planned order d...	Motherboard - ...	Planned order	105493348		-75	Each_qtyEX5	04/18/25 Fr
KB-EX5-5B65302	EX5-M2		Casing Subasse...	Planned order d...	Casing Subasse...	Planned order	105493340		-40	Each_qtyEX5	04/21/25 Fr
KB-EX5-5B65302	EX5-M1		Casing Subasse...	Planned order d...	Casing Subasse...	Planned order	105493350		-40	Each_qtyEX5	04/23/25 Fr

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In Update 25C, Supply Chain Planning builds upon the analytics innovations of Update 25B by adding advanced features to key screens. With these enhancements, you can now perform most planning tasks end-to-end in the Redwood user experience. For example, when exceptions occur, you can now navigate to issues in context, using your choice of views to resolve them. You can also explore how component and material supplies are pegged to demand at a detailed level, making changes if needed. Finally, with the enhanced build plan, you can review planning attributes and make interactive updates on editable measures that you include in the view.

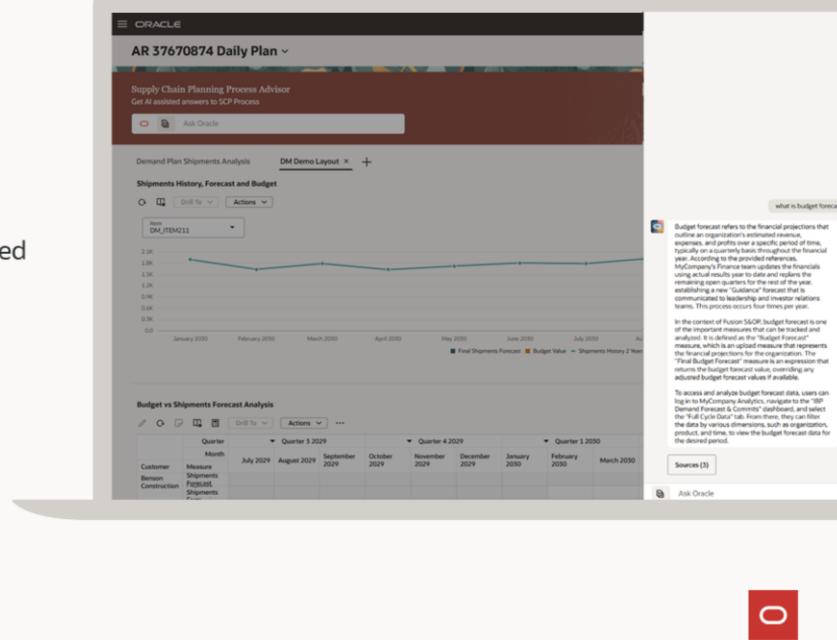
# AI Agent: Supply Chain Planning process advisor

Use the Redwood UX Guided Journeys feature to access the supply chain planning process advisor

Ask AI Agent questions on planning processes, user responsibilities, and other enterprise-specific details

Get natural language answers based on your uploaded process or policy documents

Answers vary by plan type, including S&OP, Supply Planning, Demand Management



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Update 25C introduces a new AI Agent, the Supply Chain Planning Process Advisor.

This feature is delivered using the Redwood Guided Journeys feature to further tailor and enrich the planning user experience. The AI Agent answers planners' questions based on your enterprise's planning policies, training manuals, and other documents. Users can save time by clarifying job responsibilities, how-to steps, approval and escalation processes, and other guidelines in context, without having to search through reference materials.

# Gen AI: Analyze planning data quality issues

Save time and effort required to correct data quality issues in plan input

Highlight issues by type, and get intelligent recommendations for ways to resolve them

The screenshot shows the Oracle Planning Messages Summary interface. At the top, it displays the plan name 'RK:RTSP-DK-ONLY-SUPPLIES1'. Below this, there are several sections for different types of data quality issues:

- Demand not found:** 625 items. Description: Verify the reservations for items PS\_Kit\_Included253, OMR-CON-FTD\_OPC2\_INCL\_R0\_XIT\_included253. [View Messages](#)
- No Supply found for reservations:** 5 items. Description: Check the reservations for items AK-COLLS-B2B-BUY, SAPS-MSC-1300B, AR-COLLS-B2B-HAHE, MR-ENG... [View Messages](#)
- No sourcing rule found for dates:** 387 items. Description: Ensure sourcing rules exist for all dates of the planning horizon for items KB-CSP-ALLOY04, SAPS-... [View Messages](#)
- Transfer orders marked firm:** 7 items. Description: Verify the reservations for items SAPP-L5-Chip-KB-300CD-SHELL, SAPS-MS-Chip, SAPS-H... [View Messages](#)
- Check Order Modifiers:** 3 items. Description: Check order modifiers for items KB-300CB-ELEC in organizations M2 and M2, and PPS... [View Messages](#)
- Component demand not created:** 17 items. Description: Ensure component demand usage for items MFG-SER-LOT-REV-LOC-PRODL, MFG-D-SER... [View Messages](#)
- Unreserved on-hand supplies ignored:** 20 items. Description: Create a primary work definition and item items KB-MNT-GUIDEWK1-M2, KB-300... [View Messages](#)
- Missing work definition or item str:** 2 items. Description: Create a primary work definition and item items KB-MNT-GUIDEWK1-M2, KB-300... [View Messages](#)

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We've also applied Generative AI to improve the quality of your supply chain plans. It is often difficult to get clean data for planning, which can result in a large number of consistency errors. The planning advisor summarizes and highlights the most important data quality issues in a plan so you can fix input data issues with less effort.

## Plan flow manufacturing production line

Plan daily production on flow manufacturing production lines

Generate manufacturing requirements for subassemblies including manufacturing on feeder lines

Generate material requirements for component procurement

Analyze longer term requirements for supplier negotiations

Release planned orders for a flow production line to manufacturing

The screenshot displays the Oracle SCM Cloud interface. At the top, a navigation bar includes links for 'Supply Analysis', 'Material Summary', 'Flow Manufacturing Analysis' (which is the active tab), and 'Flow Manufacturing Analysis'. Below the navigation bar, a search bar is present with the placeholder 'Search'. The main content area is titled 'Category Level 10493' and includes tabs for 'Item', 'Business Unit', 'Organization', 'Customer', 'Supplier', 'Data', 'Filters', and a 'Search' icon. A 'Resources' section is shown with a table. The table has columns for 'Resource', 'Work Center', 'Organization', 'Bottleneck', 'Disable Date', 'Work Area', 'Resource Description', 'Resource Name', 'Resource Type', and 'Resource'. Data rows include: PPS-PL-01 (SCP\_PM2-Flow, SCP\_PM2, Yes, SCP\_PM2-Flow, Production Line 1, PPS-PL-01, Line, Each); PPS-PL-02 (SCP\_PM2-Flow, SCP\_PM2, Yes, SCP\_PM2-Flow, Production Line 2, PPS-PL-02, Line, Each); and PPS-PL-03rd (SCP\_PM2-Flow, SCP\_PM2, Yes, SCP\_PM2-Flow, 3rd production line, PPS-PL-03, Line, Each). Below this is a 'Resource Plan' section, which also features a table with columns for 'Period', 'Week', 'Organization', 'Resource', 'Measure', 'Resource Availability', 'Requirement', and 'Initiations'. The data for the Resource Plan table is identical to the one above.

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Planning for flow manufacturing is now supported in 25C. Oracle Supply Planning can now plan the material requirements for production lines that process units in sequence at a constant rate. These include planning feeder lines, component procurement, and downstream assembly and fulfillment activities. You can also release planned orders for a flow production line to manufacturing.

# Visualize and analyze impact of flow schedules

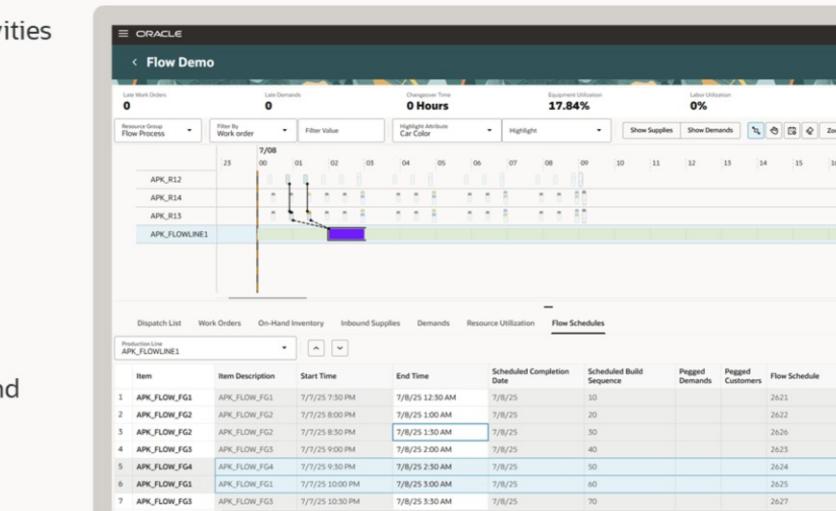
Incorporate flow schedules and schedule upstream/downstream discrete manufacturing activities

Visualize the overall plant schedule

Analyze hybrid flow and discrete manufacturing schedules

Manually re-sequence flow schedules

Release schedule for both discrete manufacturing and flow manufacturing production lines



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In addition, Production Scheduling now allows you to visualize the entire shop floor that may consist of both flow production lines and discrete manufacturing operations. Discrete manufacturing operations are scheduled around the flow schedules from Oracle Fusion Cloud Manufacturing. You can adjust the sequence of these flow schedules if needed, repair the schedule, then release them back to manufacturing.

Thanks and Derek back to you.

# PROCUREMENT

SOURCING  
SUPPLIER PORTAL

Thanks a lot, Temi. That was impressive.

Let's now delve into Fusion Procurement. Joining me to explain these innovations is my colleague, Tom Anthony.



## Tom Anthony

VICE PRESIDENT, PROCUREMENT AND SUSTAINABILITY PRODUCT STRATEGY

Thanks Derek.

Hi, I'm Tom Anthony, Vice President, Procurement and Sustainability Product Strategy

# Redwood: Negotiations landing page

New landing page built in the Redwood user experience

View relevant and organized sourcing information in a single view

Drill into negotiation details or launch other actions directly from the landing page

Sourcing					
Recent Negotiations	Count of Suppliers Awarded a negotiation KPI				
25	215				
Auction 39740	Active	Close test 1	0	0	Closes 7:19 PM
RFQ 39835	Draft	test11	0	0	Updated 6:21 PM
RFQ 39834	Draft	Test29	0	0	Updated 6:19 PM
RFQ 39833	Draft	Test29	0	0	Updated 6:10 PM
RFQ 39735	Closed (Locked)	Create surrogate test 2	0	0	Closed 6:06 PM
RFQ 39832	Draft		0	0	Updated 6:05 PM
RFQ 39831	Draft	Test	0	0	Updated 5:54 PM
RFQ 39830	Draft	Test	0	0	Updated 5:52 PM
RFQ 39821	Draft		0	0	Updated 5:42 PM
RFQ 39828	Draft	Test	0	0	Updated 5:32 PM
RFQ 39827	Draft	Test-Kevin	0	0	Updated 5:15 PM
Auction 39826	Draft	test	0	0	Updated 5:08 PM
RFQ 39825	Draft	tett	0	0	Updated 4:57 PM
RFQ 39820	Closed	test score	1	0	Closed 11:51 AM
Auction 35345	Approval in process	akh_apprNotPubl	0	0	Updated 11:04 AM
Auction 35344	Approval in process	akh_testApprNotPublish	0	0	Updated 11:02 AM

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In 25C we've delivered several new Redwood-based user experiences.

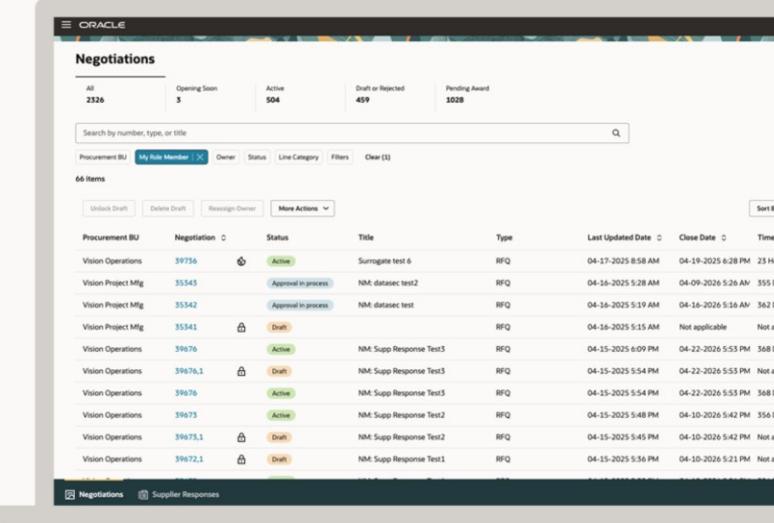
Let's begin with the Negotiations Landing Page in Sourcing. This new page gives Category Managers a quick snapshot of their most recent negotiations, helping them stay on top of key activities. They can easily view messages, take immediate actions, and add charts to track the KPIs that matter most.

# Redwood: Negotiation workbench

Manage and take quick actions on negotiations from a single workspace

Perform advanced searches to find key negotiations

View and manage Supplier Responses in one place



Procurement BU	Negotiation	Status	Title	Type	Last Updated Date	Close Date	Time B
Vision Operations	39756	Active	Surrogate test 6	RFQ	04-17-2025 8:58 AM	04-19-2025 6:28 PM	23 hours
Vision Project Mfg	35343	Approval in process	NM: datasetc test2	RFQ	04-16-2025 9:28 AM	04-09-2026 5:26 AM	355 days
Vision Project Mfg	35542	Approval in process	NM: datasetc test	RFQ	04-16-2025 5:19 AM	04-16-2026 5:16 AM	362 days
Vision Project Mfg	35541	Draft		RFQ	04-16-2025 5:15 AM	Not applicable	Not app
Vision Operations	39676	Active	NM: Supp Response Test5	RFQ	04-15-2025 6:09 PM	04-22-2026 5:53 PM	368 days
Vision Operations	39676,1	Draft	NM: Supp Response Test3	RFQ	04-15-2025 5:54 PM	04-22-2026 5:53 PM	Not app
Vision Operations	39676	Active	NM: Supp Response Test5	RFQ	04-15-2025 5:54 PM	04-22-2026 5:53 PM	368 days
Vision Operations	39675	Active	NM: Supp Response Test2	RFQ	04-15-2025 5:48 PM	04-10-2026 5:42 PM	356 days
Vision Operations	39675,1	Draft	NM: Supp Response Test2	RFQ	04-15-2025 5:45 PM	04-10-2026 5:42 PM	Not app
Vision Operations	39672,1	Draft	NM: Supp Response Test1	RFQ	04-15-2025 5:36 PM	04-10-2026 5:21 PM	Not app

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The new Negotiations Workbench is a one-stop shop for Category Managers to get their work done. In a single view, they can perform advanced negotiation searches and quickly drill down to relevant details. Category Managers can also view and manage supplier responses in one place.

## Redwood: Company profile in supplier portal

Redwood user experience for suppliers to manage and update company profile on Supplier Portal

Provide intuitive, quick and easy update of company profile information

Deliver improved support tools like Guided Journeys for enhanced self service

Improve supplier performance with reduced support costs

The screenshot shows the Oracle Redwood Supplier Portal. The main window displays a 'Change Request 70115' for 'CV\_Supplier'. The 'Addresses' tab is selected, showing four address entries: 'FED NGG', 'GROENINGEN', 'DELLES', and 'KIRINA'. Each address entry includes a 'Purpose' section with checkboxes for 'Receive Purchase Orders', 'Receive Payments', and 'Bid on RFQs'. To the right of the address list, a 'New address' form is open, prompting for 'Address Name' and 'Purpose'. It includes fields for 'Country/Region' (set to 'United States'), 'Address Line 1' and 'Address Line 2', 'City' and 'State', 'Postal Code', 'Inactive Date', 'Status', 'Language', 'Phone', and 'Fax'. Buttons for 'Cancel' and 'Create' are at the bottom right of the form.

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Suppliers now have a modern, more intuitive, and easier to use experience to manage their company profile information in the Supplier Portal. The improved layout makes access to frequently updated areas simpler and more efficient. Suppliers can view all their details and quickly navigate between tabs to find the information they need to update. The new page reduces a Suppliers time and effort in updating details which makes it easier to ensure important information is available and current. Guided Journeys enable self service Q&A and tips for completing tasks reducing the need to contact support.

Derek back to you.

# SUPPLY CHAIN EXECUTION

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ADVANCED INVENTORY

Thank you very much. Tom.

Next up is Supply Chain Execution, starting with what's new in Inventory Management.

# From simple to complex Inventory and Warehouse Management Operations



## Inventory Management

Core inventory management for simple inbound, in-warehouse, and outbound operations



## Advanced Inventory

Low complexity warehouse operations requiring more advanced put away, cross-docking, and shipping



## Warehouse Management

Larger distribution centers with complex warehouse management operational needs

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In 25C we introduce Oracle Fusion Cloud Advanced Inventory, a new offering that extends the capabilities of our inventory management solution. Advanced Inventory provides organizations that operate low complexity warehouses or manufacturing sites with more robust capabilities, such as task assignments, license plate management, suggested put aways, cross-docking, and truckload shipment grouping. Let's review these Advanced Inventory features in more detail.

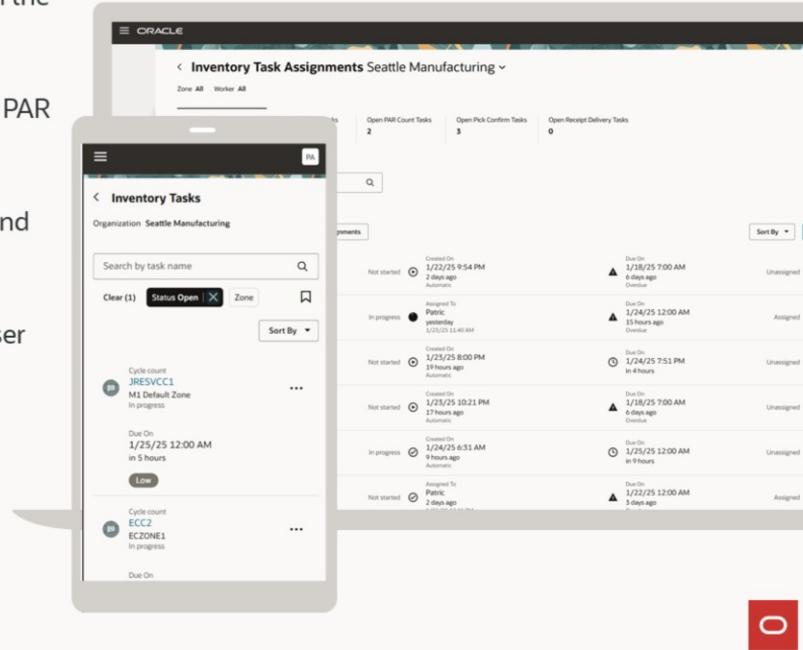
# Advanced Inventory: Inventory task assignment and execution

Manage inventory staff workload and utilization with the new inventory task assignment workbench

Assign, unassign and transfer cycle counts, picking, PAR counts, and receipt deliveries to balance workload

New mobile tasks page for operators to easily view and execute their daily assigned tasks

Built in Redwood for centralized, consumer-grade user experience



The image shows two side-by-side screenshots of the Oracle Advanced Inventory interface. The left screenshot is a mobile device displaying the 'Inventory Tasks' page for 'Seattle Manufacturing'. It shows a list of tasks with columns for 'Status', 'Due On', 'Assigned To', and 'Priority'. One task is marked as 'In progress'. The right screenshot is a desktop browser window showing the 'Inventory Task Assignments' page for 'Seattle Manufacturing'. It displays a summary of task counts (2 Open-PAL Count Tasks, 3 Open Pick Confirm Tasks, 0 Open-Receipt Delivery Tasks) and a detailed list of tasks with columns for 'Status', 'Due On', 'Assigned To', and 'Priority'. Both pages include search and filter functions.

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Ensuring that your warehouse operators know what work they should be doing and balancing the workload is key to efficient operations. With Advanced Inventory, the new Inventory Task Assignments Workbench and Inventory Tasks mobile pages provide warehouse managers and operators with clear, real-time visibility to view and manage multiple types of tasks.

Let's take a look.

Via the Task Assignments Workbench, warehouse managers have a consolidated view of all tasks within their facility, including the execution status and current staff assignments. Managers can easily adjust the priority of tasks and assign tasks to operators directly from the workbench. When circumstances change, managers can also reassign tasks to different members of their team to balance out the workload. Changes to a task's priority or assignment are automatically reflected in the assigned operator's Inventory Task page so they always know what to work on next.

Now, on the warehouse floor, operators get a list view of their assigned tasks in the new Inventory Tasks mobile page. Selecting a task takes them directly to the associated mobile page so they can begin executing the task immediately. The operator executes the selected task in real time and once completed, the task status is automatically updated.



## Advanced Inventory: Use LPN to perform inventory transactions

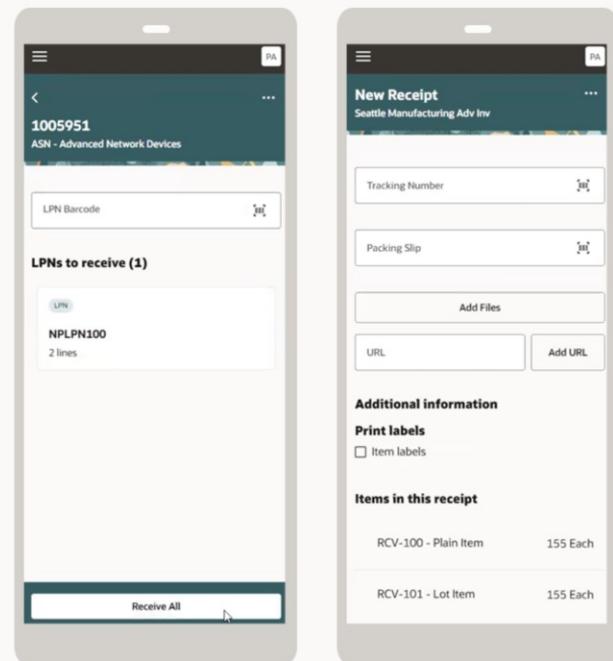
Support license plate numbers (LPN) to group and manage inventory and warehouse operations

Group items, assign unique LPN and generate barcode label to affix to container for scanning

Provide visibility into LPN contents and ability search by LPN

Perform receiving, put away, picking, packing, shipping, transfer and counting activities using LPN

Reduce number of scans to perform transaction and increase operational efficiency



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Advanced Inventory supports the use of license plate numbers – commonly referred to as LPNs – within your warehouse operations. An LPN is a unique identifier typically assigned to a pallet, bin, or container of goods that makes it easier to track inventory and manage the movement of goods within a warehouse. You can use LPNs for all inventory processes including receiving, put away, picking, packing, shipping, transfers, and counting activities.

Let's look at an example.

When your supplier packs your order into an LPN and sends you an advanced shipment notice with the LPN information, you can easily receive the entire order by simply scanning that supplier provided LPN versus scanning individual items.

The LPN feature enables you to group inventory into a single container, then enter, or generate, a unique LPN number and its associated barcode label that is used to scan the container for subsequent transactions.

LPNs have the same controls as when you are managing a single item, such as moving an LPN from one location to another and restricting certain transactions if they are packed into an LPN. The use of LPNs in Advanced Inventory is a great way to increase your efficiency in materials management and warehouse operations.

O

## Advanced Inventory: Suggest put away location for goods

Suggest a put away location for goods to direct warehouse operators to the correct storage area

Configurable process to guide your warehouse operators on where to put way goods

Define rules and logic to suggest put away location or location hierarchy for received goods

Suggest alternate storage locations to put away goods in case initial suggested location is full

Subinventory	Locator
INVRCT02	RCV2.1.1
MP	SR.27.01.B
Stores	

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This new feature in Advanced Inventory suggests a put away location for goods to direct the warehouse operators to the correct storage area. The system also supports alternate locations in case the initial location is full. The put away location for goods is a configurable process using defined rules and logic to make suggestions on locations for storage based on your organization's requirements.

# Advanced Inventory: Assign a load number to group shipments

Create a load number to group shipment lines and shipments that will be transported together

Identify goods and orders contained in load and ensure goods are processed and loaded together

Search load number to find the shipment lines, shipments, and order numbers assigned to the load

Assign, unassign, or adjust the shipments and shipment lines in the load to address changes

Close load triggers close, prints shipping document and send manifest information for all the shipments in the load

Shipment Status	Shipment	Ship-to Location	Gross Weight	Net Weight	Tare Weight	Weight UOM	Shipping Method
Open	2365770	300100004591355 - 105, RiverView, CHATTANOOGA, TN 37401	550	550	0	Pounds	DHL-Air-2nd day air
Open	2365771	300100004591355 - 105, RiverView, CHATTANOOGA, TN 37401	350	350	0	Pounds	DHL-Air-2nd day air
Open	2365772	300100004591355 - 105, RiverView, CHATTANOOGA, TN 37401	3000	3000	0	Pounds	DHL-Air-2nd day air

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The next Advanced Inventory feature enables your organization to streamline the process for picking, packing and loading shipments that are being transported on the same truck, trailer or container.

With this feature, your warehouse users can create and assign a load number to the shipments they want to ship together. Users can make changes to the individual shipments and assign and unassign the shipments to accommodate transportation needs. Shipments within the same load number are executed together, so when the load is closed it triggers all the related shipments to close, prints all the shipping documents together, and sends the manifest information for all the shipments.

## Advanced Inventory: Notify users of cross docking opportunities

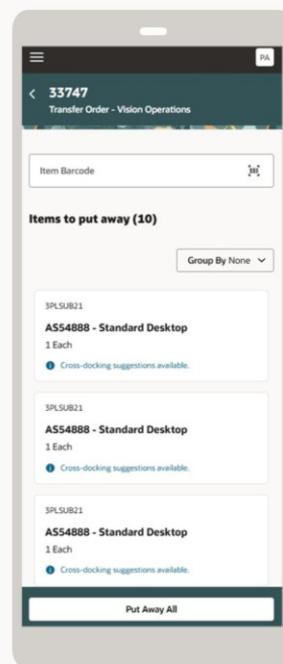
Specify which items are eligible for cross docking to control when cross docking is applicable

Determine how far in advance open demand is considered for cross docking

Define how order outbound demands are considered for cross docking to prioritize order fulfillment

Automatic notification to supervisor of available cross dock opportunity

Reduce number of steps required to fulfill open demands



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Finally, let's review the new cross-docking feature. For organizations that use a hub and spoke distribution model, such as those in manufacturing, healthcare, or third party logistics, cross docking is a common practice. Cross docking allows your receiving staff to recognize that an inbound order shouldn't be put away in the warehouse but instead taken directly to a staging area for use in satisfying outbound fulfillment requests. With Advanced Inventory, you can define the items and outbound orders that are eligible and available for cross-docking. Supervisors are automatically notified when there is a cross-docking opportunity. The net result from cross docking is improved warehouse efficiency since fewer operational steps are required to fulfill outbound fulfillment orders.

# From simple to complex Inventory and Warehouse Management Operations



## Inventory Management

Core inventory management for simple inbound, in-warehouse, and outbound operations



## Advanced Inventory

Low complexity warehouse operations requiring more advanced put away, cross-docking, and shipping



## Warehouse Management

Larger distribution centers with complex warehouse management operational needs

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As we have seen, with Advanced Inventory, you can meet the requirements for many types of inventory storage locations. From simple stock rooms, to more complex storage facilities, to large sophisticated distribution centers, Oracle has the right solution for your operations.

# SUPPLY CHAIN EXECUTION

## MANUFACTURING

Next up, let's review the Manufacturing and Quality highlights in 25C with my colleague, Elaine Wan.

Over to you, Elaine.



Elaine Wan

**DIRECTOR PRODUCT STRATEGY,  
MANUFACTURING AND QUALITY MANAGEMENT**

Thanks Derek,

Hi, I'm Elaine Wan, Director of Product Strategy for Manufacturing and Quality Management.

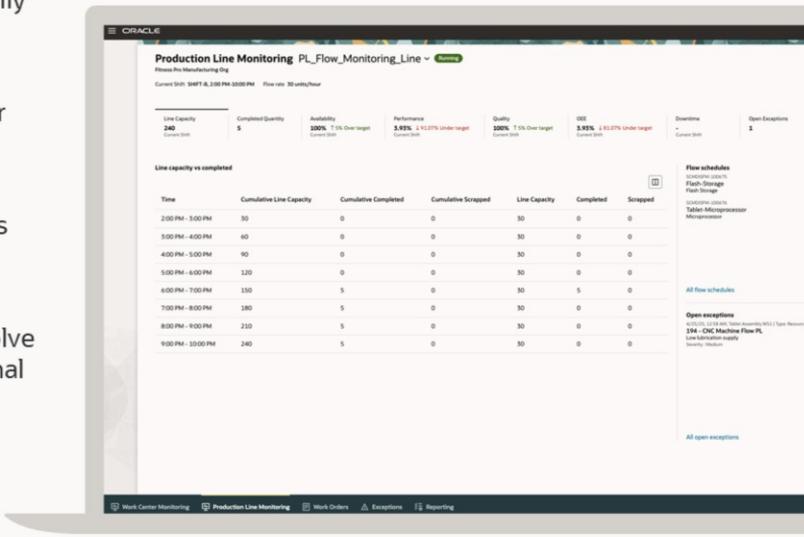
# Smart Operations: Monitor flow schedules for production line

Monitor flow production line performance against daily benchmarks in production supervisor workbench

Act on open exceptions to resequence, reschedule, or cancel specific flow schedules

Assign operators to flow production line workstations prior to start of the shift

Real-time production visibility for supervisors to resolve problems and make decisions that improve operational performance



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In 25C, Smart Operations for Manufacturing supports all work methods for discrete, process, and now flow manufacturing. Flow manufacturing implements lean manufacturing principles by running a continuous flow of similar products (often single piece flow) on a production line at a steady rate to align with customer demand.

Through the production supervisor workbench, supervisors have a unified user experience to monitor production line performance against daily benchmarks and act on production exceptions that interrupt a smooth production flow. They can resequence, reschedule, or cancel flow schedules to resolve an exception. To prepare for the next day's shift operations, the supervisor can assign available operators to flow line workstations. Real-time visibility on flow production line performance helps supervisors quickly resolve problems, manage their teams efficiently, and make decisions that ensure smooth and continuous production.

## Smart Operations : Capture production process data for operations

Capture production process data manually or from a connected equipment during operation execution

Provide immediate visibility and contextual information on operational performance

Record production parameters for compliance, traceability, or performance monitoring

Parameters					
Work Order M1-1473 Workstation Bike Welding Station - 01 Work Center Welding WC					
Enter parameter values					
Parameter	Specification	Status	Value	Action	
Humidity	2-99 Percent	In range	70		
Temperature	600-1000 Celsius	In range	750		

Automated Parameters					
Parameter	Status	Value	Action		
Humidity	In range	67			
Temperature	In range	875			
Humidity	In range	65			
Temperature	In range	850			

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Continuing with Smart Operations for Manufacturing, process data that comes directly from production is valuable for automation and prediction of potential failures that would lead to loss of productivity, unnecessary downtimes, and deterioration in quality. As work order operations are executed, production operators can now enter process data manually or automatically capture it when using connected equipment. Capturing this process data from machines, as part of machine events or attribute values, provides immediate visibility and contextual information on operational performance. And to support compliance requirements, the production process data is automatically added to the electronic production record.

## Redwood: Create and edit work orders

Manage discrete and process manufacturing work orders for production execution readiness and smooth operational performance

Streamline work order creation with minimal data

Edit work order with faster navigation and search for quick updates

View work order details natively connected with supply chain processes in inventory, procurement, receiving, and quality

The screenshot shows the Oracle Redwood Work Orders interface. At the top, it displays the work order number M1-1464 with a status of 'Released'. Below this, it shows the organization as M1 - Seattle Manufacturing with a start date of 4/21/25 8:52 AM and a completion date of 5/4/25 11:02 PM. The work order is categorized as Type Standard, Priority Standard, and Supply Type Push. The interface is divided into several sections: 'General information' (Status: Released, Start Date: 4/21/25 8:52 AM, Completion Date: 5/4/25 11:02 PM, Work Method: Discrete Manufacturing, Work Definition: Plain Product with Supply Type of Push, Quantity: 15, UOM: Each, Undercompleted: No), 'Product' (Item: MFG-PL-PROD1, Item Description: Plain Product with Supply Type of Push), and 'Work definition' (Back to back: No, Contract manufacturing: No). There are tabs for Details, Operations (3), Materials, Resources, Purchased Items, Outputs, and History.

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The Redwood user experience extends to work order management for efficient coordination of activities in preparation for manufacturing execution. Production supervisors can quickly create a discrete or process manufacturing work order with minimal data for specific purposes like standard, non-standard, rework, and transform work. Editing work orders to adapt to changing priorities and available materials and resources can be done with greater ease and efficiency using direct navigation and search capabilities. Supervisors can also easily access work order details for supply chain processes that connect with planning, inventory, procurement, receiving, and quality.

Work order management becomes a simpler user experience in Redwood for increased productivity to facilitate the administrative and logical aspects of manufacturing.

# SUPPLY CHAIN EXECUTION

—  
QUALITY

Now let's see what is new in Quality Management.

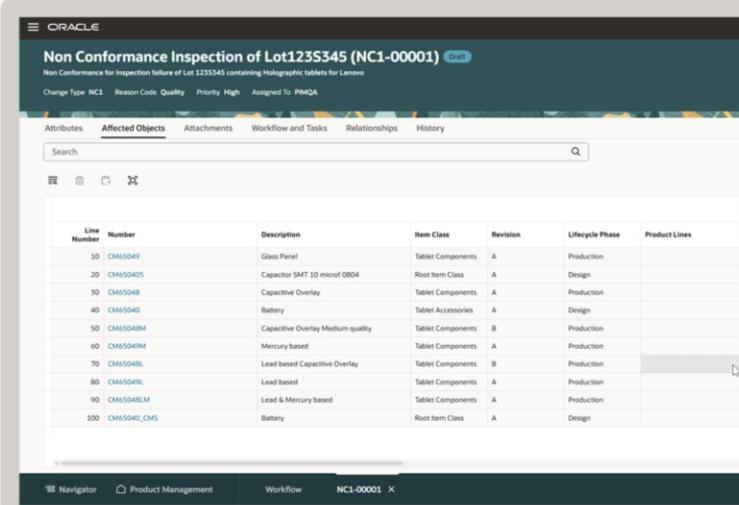
# Redwood: Create and manage problem report and CAPA

Redwood-enabled problem report and corrective/preventive actions (CAPA) solution

Streamline the creation, management and resolution of the problem reports and CAPA pages

Simplify the end-to-end management of non conformances and regulatory requirements

Enhance usability using these pages with intuitive navigation, streamlined workflows, and real-time tracking capabilities



The screenshot shows a web-based application interface for managing non-conformance inspections. The title bar indicates 'Non Conformance Inspection of Lot123S345 (NC1-00001) Draft'. Below the title, it says 'Non Conformance for inspection failure of Lot 123S345 containing Holographic tablets for Lenovo'. The interface includes tabs for 'Attributes', 'Affected Objects' (which is selected), 'Attachments', 'Workflow and Tasks', 'Relationships', and 'History'. A search bar is at the top right. The main content area is a table with the following data:

Line Number	Number	Description	Item Class	Revision	Lifecycle Phase	Product Lines
10	CM65049	Glass Panel	Tablet Components	A	Production	
20	CM650405	Capacitor SMT 10 microf 0804	Root Item Class	A	Design	
30	CM65048	Capacitive Overlay	Tablet Components	A	Production	
40	CM65040	Battery	Tablet Accessories	A	Design	
50	CM65048M	Capacitive Overlay Medium quality	Tablet Components	B	Production	
60	CM65049M	Mercury based	Tablet Components	A	Production	
70	CM65048L	Lead based Capacitive Overlay	Tablet Components	B	Production	
80	CM65049L	Lead based	Tablet Components	A	Production	
90	CM65048LM	Lead & Mercury based	Tablet Components	A	Production	
100	CM65040,CMS	Battery	Root Item Class	A	Design	

At the bottom of the interface, there are navigation links: 'Navigator', 'Product Management', 'Workflow', and 'NC1-00001 X'.

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The new Redwood-enabled Problem Report and corrective/preventive actions or CAPA solution, provides a modern, visually optimized interface, enabling seamless workflows and better traceability for users to address non conformances comprehensively and in compliance with regulatory requirements. These new, intuitive Redwood pages simplify navigation and task management, increase productivity and user satisfaction.

# SUPPLY CHAIN EXECUTION

## — MAINTENANCE

Now let's see what is new in Maintenance, Service Logistics, and Cost Management. Here is my colleague, Ann Scullion.

A professional photograph of Ann Scullion, a woman with long, wavy brown hair, wearing a black long-sleeved top and a black skirt with vertical white stripes. She is standing on a modern balcony with a metal railing and glass panels, looking directly at the camera with a slight smile. The background shows a bright, airy interior space with large windows.

# Ann Scullion

**DIRECTOR PRODUCT STRATEGY, ASSET LIFECYCLE MANAGEMENT**

Thanks Elaine.

Hi I'm Ann Scullion Product Strategy Director for Asset Lifecycle Management.

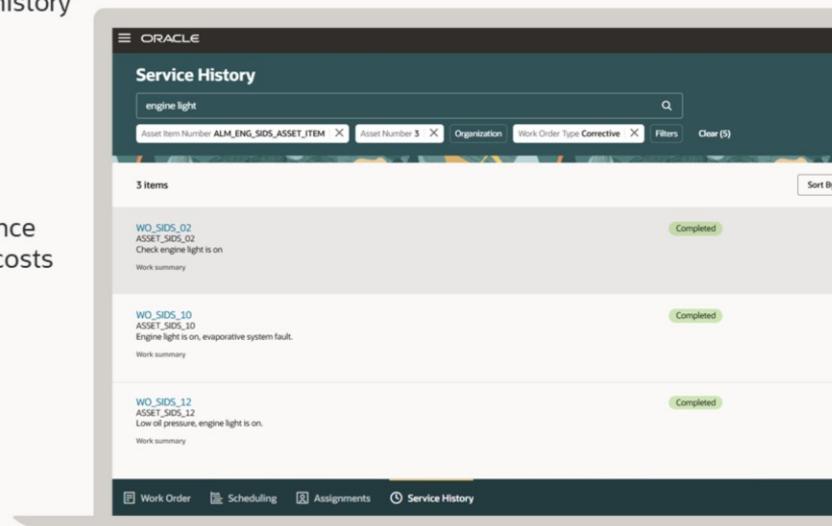
Let's start with what's new in Maintenance.

## Smart Operations: Review service history of an asset

Search and access maintenance work order service history directly from the supervisor workbench

Utilize service history to make informed decision on upcoming repair work

Utilize institutional knowledge to improve maintenance team productivity and reduce repair downtime and costs



The screenshot shows the Oracle Service History interface. The search bar at the top contains the text 'engine light'. Below the search bar, there are filters: 'Asset Item Number ALM\_ENG\_SIDS\_ASSET\_ITEM', 'Asset Number 3', 'Organization', 'Work Order Type Corrective', and 'Filters' with 'Clear (5)'.

The main area displays '3 Items' for 'engine light'. Each item is a card with the following details:

- WO\_SIDS\_02**  
ASSET\_SIDS\_02  
Check engine light is on.
- WO\_SIDS\_10**  
ASSET\_SIDS\_10  
Engine light is on, evaporative system fault.
- WO\_SIDS\_12**  
ASSET\_SIDS\_12  
Low oil pressure, engine light is on.

Each card has a 'Completed' status indicator in the top right corner. Below the cards, there is a 'Work summary' section. At the bottom of the interface, there are tabs: 'Work Order', 'Scheduling', 'Assignments', and 'Service History' (which is the active tab).

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Having access to the service history of an asset is helpful when deciding how best to repair an asset. Now, Maintenance Supervisors can search and view an asset's service history directly from the Supervisor Workbench where they can view past work history from closed and completed work orders. Supervisors can research similar issues using Oracle's smart search across multiple attributes, such as asset item, failure code, problem description, failed components, and transaction codes.

Using service history with the ease of use from the Supervisor Workbench enables maintenance supervisors to be more productive, make appropriate repair decisions, and reduce asset downtime and cost.

# Smart Operations: Monitor and act on equipment condition events

Receive event driven equipment conditions and operational attribute values

Enable automated generation of maintenance work orders triggered by threshold violations

Enable maintenance teams to proactively respond to critical issues to ensure asset availability

Plan maintenance to minimize disruption to asset operations or production

The screenshot shows a rule configuration page for an 'Operational Rule'. The rule is titled 'Temperature and Pressure exceeded'. The 'Details' section includes the rule name, rule code (TempPressViolation), and a description: 'Temperature and Pressure are above threshold'. The 'Applicability' section shows the rule is associated with 'Manufacturing Plant Organizations' and 'Seattle Manufacturing'. The 'Evaluation criteria' section lists the name as 'TempAndPressure' and the description as 'Temperature and Pressure above threshold'. The 'Evaluation parameters' section includes a checked checkbox for 'Delay evaluation', a 'Delay Interval in Minutes' of 10, and a 'Total Duration in Minutes' of 240. The 'Outcome' section specifies the outcome as 'Create maintenance work order' and the condition code as 'FC1'. A checkbox for 'Asset is down' is also present.

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With Smart Operations for Maintenance, you can now monitor equipment conditions using defined thresholds on periodic values generated by connected equipment. You can configure operational attribute values such as pressure, temperature, and vibration that are monitored at the edge, which can periodically send events and values to Fusion Maintenance. Within Fusion Maintenance, Operational Rules evaluate these values to detect when equipment conditions exceed thresholds and automatically generates maintenance work orders. This empowers maintenance teams to proactively address critical issues, helping to maximize asset availability and minimize disruptions to operations or production.

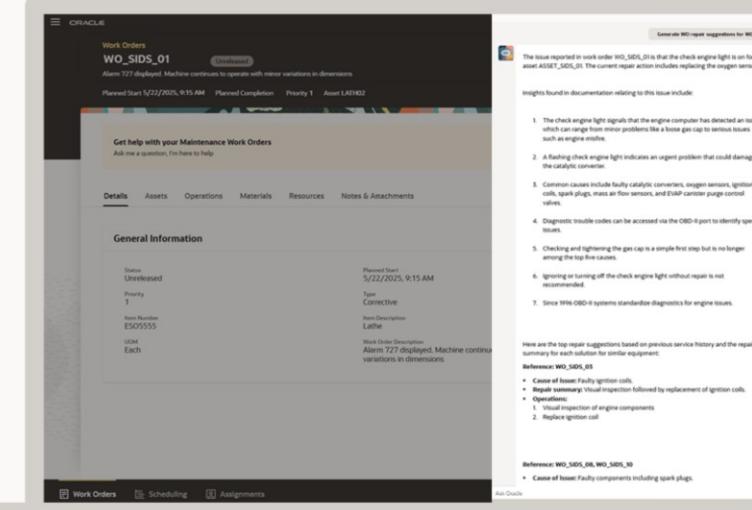
# AI Agent: Maintenance advisor enhancement to include work history

Retrieve information from past service history and equipment maintenance manuals

Expedite resolution and repair of maintenance problem

Converse across multiple sources in a single AI Agent interaction

Bring consistency to repair and maintenance processes



The screenshot shows the Oracle Work Orders interface. A work order (WO\_SIDS\_01) is displayed for asset LATH02. The order is in a 'Planned' state with a planned start time of 5/22/2025, 9:15 AM. The type is 'Corrective'. The description is 'Alarm 727 displayed. Machine continues to operate with minor variations in dimensions'. The sidebar provides repair suggestions based on previous work history, including:

- The check engine light signals that the engine computer has detected an issue which can range from minor problems like a loose gas cap to serious issues such as engine misfire.
- A flashing check engine light indicates an urgent problem that could damage the catalytic converter.
- Common causes include faulty catalytic converters, oxygen sensors, ignition coils, spark plugs, mass air flow sensors, and EGR/cylinder purge control valves.
- Diagnostic trouble codes can be accessed via the OBD-II port to identify specific issues.
- Checking and tightening the gas cap is a simple first step but is no longer recommended.
- Omitting or turning off the check engine light without repair is not recommended.
- Since 1996 OBD-II systems standardize diagnostics for engine issues.

Reference: WO\_SIDS\_01, WO\_SIDS\_10

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Maintenance Advisor is now enhanced with the ability to inquire into business data such as the past maintenance activity. With this update, the Maintenance Advisor AI Agent can not only support document-based interaction but also provide repair suggestions from past work history. The advisor helps to bring consistency to the repair and maintenance processes, leveraging institutional knowledge from your work history.

# SUPPLY CHAIN EXECUTION

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## SERVICE LOGISTICS

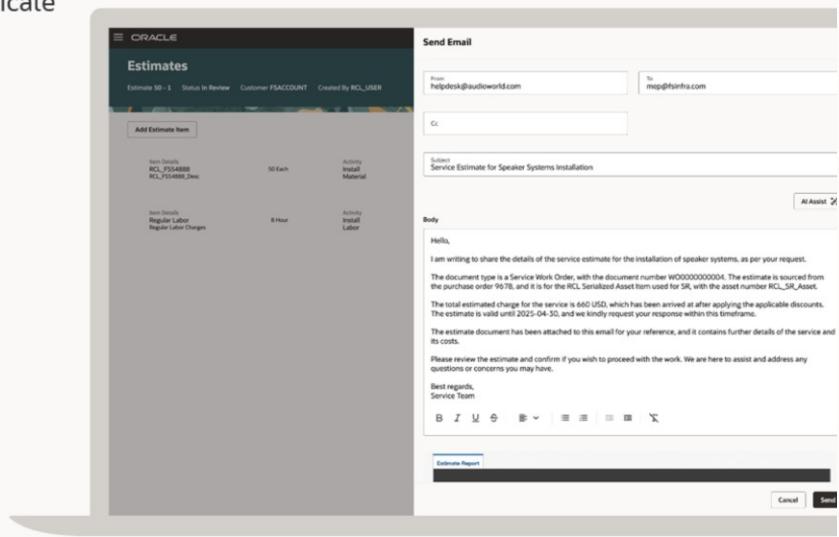
Now let's see what is new in Service Logistics

## Gen AI: Create service estimates

Use Gen AI to quickly and easily create and communicate service estimates to customers

Save time and reduce manual effort

Mitigate the risk of incorrect communication



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Service Logistics now has Generative AI capabilities so you can quickly and easily create and communicate service estimates to your customers.

Gen AI creates the email verbiage for the estimate, which can be easily refined if necessary and then sent to the customer.

This not only saves time and reduces manual effort, but it also mitigates the risk of sending incorrect estimate information to your customer.

# SUPPLY CHAIN EXECUTION

## COST MANAGEMENT

And last, we have exciting news in Cost Management with more embedded uses of AI.

# Gen AI: Review period close summary

Use Gen AI for real-time insights during the period directly from application data sources

Automate creation of compliant, standardized period-end summaries for audit and book-keeping

Consolidate data across data sources

Provide visibility into key account values: inventory, cost of goods sold, manual cost adjustments, etc.

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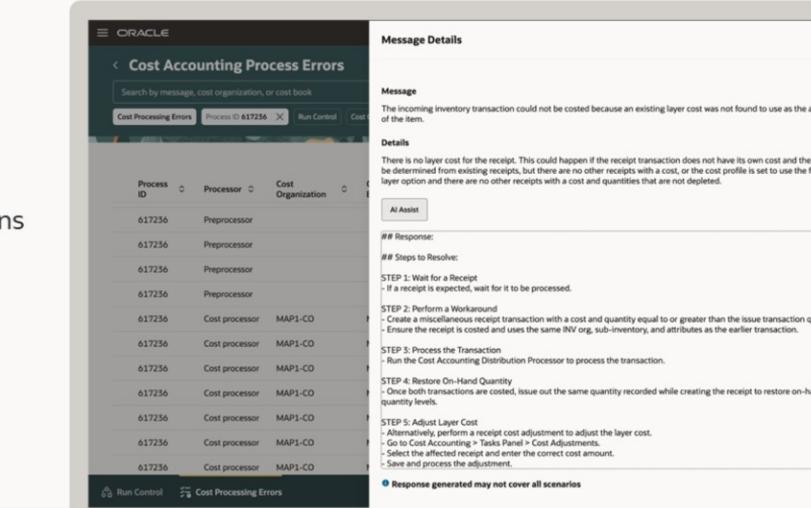
The Period Close Summary uses Gen AI to capture critical insight throughout the close process, which is essential for documenting valuation concerns, manual adjustments, and any exceptions that might arise. It offers centralized visibility through the period close dashboard, where AI-generated summaries consolidate data from multiple sources, instantly highlighting key account values. This proactive approach enables early detection of exceptions, allowing teams to address issues swiftly. Additionally, it ensures audit-ready reporting with consistent, accurate, and automated documentation that streamlines compliance with minimal human intervention.

# Gen AI: Troubleshoot cost processing errors

Accelerate issue resolution using Gen AI to quickly identify and troubleshoot cost processing errors

Receive context-aware suggestions to resolve issues efficiently and accurately

Enable continuous close for smarter financial operations and accelerated period end close



The screenshot shows the Oracle Cost Accounting Process Errors interface. On the left, a table lists 'Cost Processing Errors' with columns for Process ID, Processor, and Cost Organization. The table contains several rows, with the last row (Process ID 617236) highlighted. On the right, the 'Message Details' pane displays an AI-generated response to a specific error message: 'The incoming inventory transaction could not be costed because an existing layer cost was not found to use as the cost of the item.' The response provides five steps to resolve the issue, including waiting for a receipt, performing a workaround, processing the transaction, restoring on-hand quantity, and adjusting layer cost. A note at the bottom states: 'Response generated may not cover all scenarios'.

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Using Generative AI, we can accelerate issue resolution by quickly identifying and troubleshooting cost processing errors. The system provides intelligent, context-aware suggestions, helping users resolve issues more efficiently and accurately. This not only improves day-to-day operations but also supports a continuous close process, enabling smarter financial operations and a faster, more streamlined period-end close.

# ORDER MANAGEMENT

## — ORDER MANAGEMENT PRICING

Thanks Ann and Elaine.

Now let's examine what's new in 25C Order Management and Pricing.

## AI Agent: Return order assistant

AI Agent extended with a configurable workflow to create the return order

AI Agent interprets request using contextual order details, return eligibility policies, reasons for return

AI Agent creates a summary and return order that CSR can review before submitting the order

Create returns faster to reduce order processing time and increase customer satisfaction

The screenshot shows the Oracle Order Management interface. At the top, there's a navigation bar with the Oracle logo and a link to 'Return Eligibility Summary Order Number #521194: [Order Number #521194 - Click here]'. Below the navigation, the 'Order Management' screen is titled 'Sales Order Return Advisor' with the sub-instruction 'This assistant helps in processing returns.' A table lists 128 items with columns for Product Description, Ordered Qty, Returnable Qty, Fulfillment Date, Warehouse, and Eligible. The table shows items like 'Standard Desktop', 'Envoy Laptop - Rugged', and 'OM-RT-Standard-Item1'. Below the table, a section titled 'Return Options' lists: 'Damaged Product', 'Incorrect Item', 'Changed Mind', and 'Other'. A note says 'Would you like to proceed with initiating a return for any eligible items? If yes, please specify the product and return option.' A 'Sources (2)' button is shown, and a summary box at the bottom right says 'return 1 unit of standard desktop for full refund'.

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Resolving customer returns is a critical process that impacts customer service, revenue and profitability. In 25C, the Return Order Assistant AI Agent has been extended with a configurable workflow to create the return order.

First, the AI Agent uses a given order's data in combination with the agent's reasoning capabilities to interpret the return request. Then the agent reviews the company's return policies for eligibility and determines the available return options for the order. Finally, the AI Agent summarizes the return recommendation and creates a return order that the Customer Service Representative can review before submitting.

As a result, Customer Service Representatives can quickly and accurately process returns resulting in decreased order processing times and improved customer service.

## AI Agent: Pricing promotions advisor

AI based discretionary pricing promotions recommendations during order creation

View available promotions and promotion details to select promotions to apply to the order

Ask AI Agent for available promotions and outcome on order of adding promotion

AI Agent automatically updates order making the changes to qualify for and apply promotions

Offer customers enhanced promotional benefits and encourage larger or more diverse purchases

Order Number #521405: [Click here] [Total Amount: 2160 USD](#)

**Promotion Summary**

**Promotion #1:**  
Summary: Get a \$1 discount for line 1 by purchasing a product from any category with a quantity of 10 or more and a line amount of \$50 or more.  
Criteria: Current quantity is 0; needs 10 more units and a line amount of \$50 to qualify.

**Promotion #2:**  
Summary: Get a \$1 discount for line 2 by purchasing a product from any category with a quantity of 10 or more and a line amount of \$50 or more.  
Criteria: Current quantity is 0; needs 10 more units and a line amount of \$50 to qualify.

**Promotion #3:**  
Summary: Get a \$2 discount for line 1 by purchasing a product from any category with a quantity of 10 or more and a line amount of \$100 or more.  
Criteria: Current quantity is 0; needs 10 more units and a line amount of \$100 to qualify.

**Promotion #4:**  
Summary: Get a \$2 discount for line 2 by purchasing a product from any category with a quantity of 10 or more and a line amount of \$100 or more.  
Criteria: Current quantity is 0; needs 10 more units and a line amount of \$100 to qualify.

**Promotion #5:**  
Summary: Get a 10% discount for line 1 by having an order total of \$5000 or more.  
Criteria: Current order total is \$2160; needs \$2840 more to qualify.

**Promotion #6:**  
Summary: Get a 10% discount for line 2 by having an order total of \$5000 or more.  
Criteria: Current order total is \$2160; needs \$2840 more to qualify.

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Now let's look at the new Pricing Promotions Advisor AI Agent

Pricing promotion functionality has been enhanced to provide AI based recommendations for discretionary promotions as part of the order capture process. Users can ask the Pricing Promotions Advisor AI Agent for guidance on available promotions. Users can view promotion recommendations, details of the promotions, the outcome of adding the promotion to the order, and finally pick the promotions to apply to the order. The AI Agent will automatically update the order changes needed to qualify for the promotions and then apply the promotions.

This capability can increase the order quantity and order value by offering customers enhanced promotional benefits to encourage larger or more diverse purchases.

# LOGISTICS

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## TRANSPORTATION MANAGEMENT

Let's examine what's new in Transportation Management, where we've been focused on helping organizations meet their supply chain sustainability goals.

# Sustainability: Emissions allocations and LNM scenario modeling

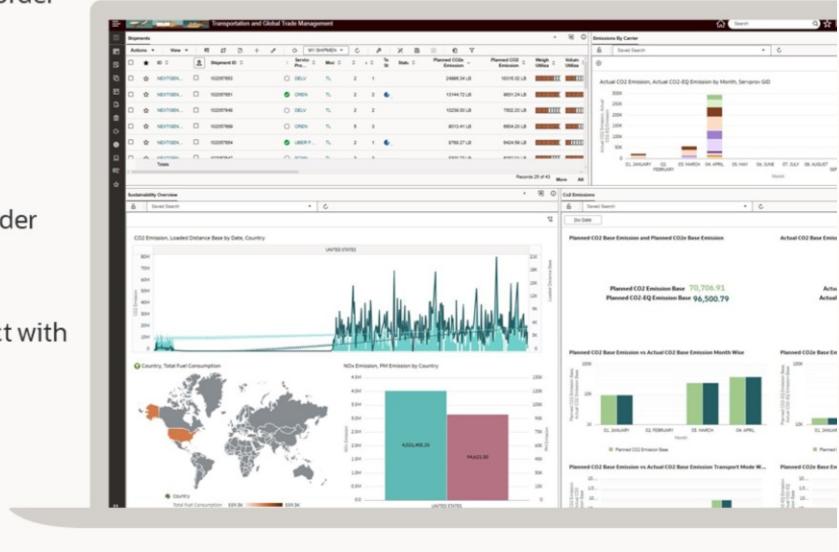
Allocate shipment-level emission to each individual order release line on a shipment

Apply emissions calculation engines for modeling shipments in Logistics Network Modeling (LNM)

Estimate emissions impact of each transportation order and estimate planned shipments

Run what-if scenarios to understand emission impact with different shipping decisions

Compare emissions impact of scenarios to develop strategies to reach sustainability goals



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Organizations need to plan and design for sustainability in their supply chain operations. For transportation, they need a systematic process to simulate changes to their networks and calculate the resulting emissions impact. In 25C, you can calculate emissions estimates in the Logistics Network Modeling module of Oracle Transportation Management. As a result, you can run what-if scenarios to understand the emissions impact of different shipping decisions, operating policies, and network configurations. You can compare the emissions impact of these scenarios to develop strategies to reach your sustainability goals.

Oracle Transportation Management also now supports allocation of shipment-level emissions to each individual order release on the shipment. This gives you the ability to analyze emissions at a more granular level such as by customer, warehouse, or delivery location to name a few. You can then deploy strategies to reduce emissions based on these more detailed insights.

# LOGISTICS

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## WAREHOUSE MANAGEMENT

Rounding out the Logistics update for 25C, let's review Warehouse Management.

# WMS reconciliation workbench

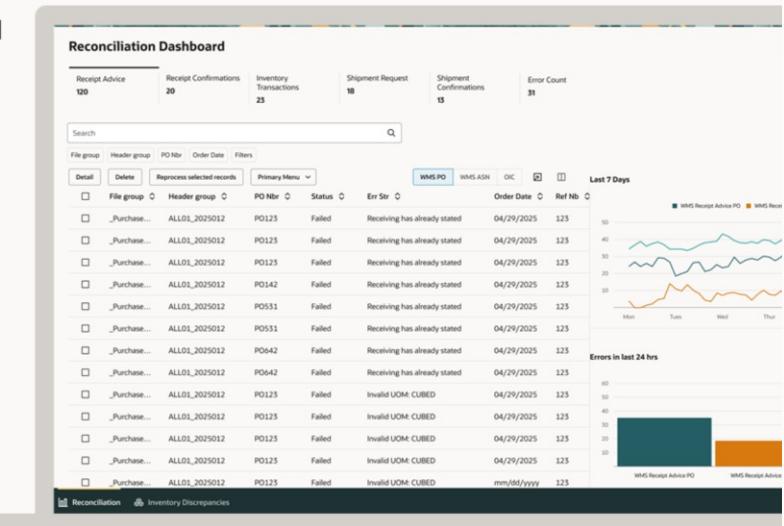
Ensure seamless integrations between Oracle Cloud Warehouse Management (WMS) and Oracle Fusion Cloud SCM (SCM)

Centralized workbench to monitor integrations across WMS, SCM, and Oracle Integration Cloud (OIC)

View summary of exceptions and recent trends

Drill into exception details and take action to resolve issues

Monitor inventory balance discrepancies



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The new Reconciliation Workbench enables users to monitor the health of their integrations with Oracle Fusion Cloud SCM. The workbench provides a comprehensive and consolidated view of integration statuses, navigation to any exceptions, and actions to resolve issues.

Warehouse Management users can monitor the transactions being received and ensure they are being processed properly, that the backing documents are updated, and any on-hand balance discrepancies between Warehouse Management and Inventory Management are addressed so that reservations, promising, planning and costing are all accurate.

# AI AGENT TEMPLATES

—  
Oracle AI Agent Studio

Lastly, as part of our continued effort to bring you more AI capabilities, we've delivered new AI Agent templates.

# AI Agent Templates

Configure, deploy, and extend Oracle-delivered agents using a catalog of pre-built templates

Predefined mapped tools for business objects, deep links, email and preset topics/instructions

Clone template, keep default settings or configure for your specific needs, test, deploy, and ready to use

Support all SCM AI Agents available in prior releases

The screenshot shows the AI Agent Studio interface. At the top, there is a search bar with the placeholder 'Ask Oracle' and a dropdown menu with 'Type' (selected), 'Family', and 'Product'. Below the search bar is a 'Templates' section containing 12 cards arranged in a 3x4 grid. Each card includes a title, a brief description, a small icon, and two buttons: 'Use Template' and 'Learn More'. The cards are categorized by business unit: SCM (Procurement Policy Advisor, Sales Quote Generator, Career Planning Guide), ERP (Accounts Payable Insights Advisor, Payment Opportunity Execution, Benefits Advisor), and HCM (Global HR HR Help Desk Assistant, Personal and Employment Details, Compensation Assessment). To the right of the templates is a 'Recommendations' sidebar with a 'Create AI Agents' button and a 'Recently created' sidebar with a list of agents: Multi Agent, HR Agent Team, Sales Agent, Absence Advisor, and Suggest SR Request.

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In 25C we've made it easier for you to implement AI Agents by delivering a set of predefined templates in the AI Agent Studio. Using these templates as a starting point, you can configure, extend, and deploy single agents and multi-agent teams to fit your business needs. The templates contain a combination of tools including business objects, deep links, email, and topic instructions. You can then clone these templates, make your modifications, test and validate the agent's behavior, and then deploy the AI Agent.

Templates are available for previously delivered AI Agents along with new templates for 25C AI Agents.

## Resources

### Oracle Cloud Customer Connect

<https://cloudcustomerconnect.oracle.com>

### Oracle Documentation

<https://docs.oracle.com>

### Oracle Cloud Readiness Content

<docs.oracle.com/en/cloud/saas/readiness/>



We covered a lot today, but there are many more innovations in 25C that we didn't have time for. For more information on these additional features, and 25C in general, please use these links or scan the QR code.

# ORACLE



At Oracle, we are committed to bringing you the functionality required to operate best-in-class supply chains. We're harnessing the power of emerging technologies, like AI Agents, and delivering them in user experiences that are tailored to the needs of frontline and back-office staff throughout your supply chain organization. Working together with you, our customers, we're making supply chains better for everyone.

Thank you so much for your time today, and I'll see you again shortly when it's time to shine the spotlight on Oracle Fusion Supply Chain 25D.