

ORACLE

25C Release Update

ORACLE FUSION CLOUD SCM



Derek Gittoes

VICE PRESIDENT, SCM PRODUCT STRATEGY

Hi, my name is Derek Gittoes, Vice President of Supply Chain Product Strategy at Oracle.

My colleagues and I are delighted to share with you today the highlights of the 25C update for Oracle Fusion Supply Chain Management. 25C marks another milestone in our commitment to invest in innovation that matters and deliver everything you need to be successful.

We have a lot to cover today, so let's jump right in, and shine the spotlight on 25C's many amazing capabilities.

Let's go!

SCM Roadmap: Guiding Vision

Artificial intelligence that drive change and **move from insights to decisions and actions**

Systems that are a pleasure to use, and **empower the user**

Connecting processes in their organizations and ecosystems

Aligning sustainability performance with business goals

Supporting process transformation and flexible supply chain networks

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Based on our guiding principles, we continue to make our product vision a reality in 25C.







Some highlights include:

- AI Agents and other Generative AI features in Order Management, Pricing, Supply Chain Planning, Product Lifecycle Management, Costing, and Service Logistics
- Advanced inventory management features for healthcare and manufacturing use cases
- New Redwood user experiences across all products with major advances in supply chain planning, product lifecycle management, and procurement
- More smart operations capabilities, with new connected equipment use cases in Maintenance and Manufacturing
- And new Sustainability scenario modeling in Transportation Management

These, and many more enhancements, give you the functionality and flexibility required to succeed, both now, and in the future.

Complete suite of supply chain applications

Innovation that matters

 Product Lifecycle Management	 Supply Chain Planning	 Procurement	 Supply Chain Execution	 Order Management	 Logistics
Innovation Management	Demand Management	Sourcing	Inventory	Order Management	Transportation Management
Product Hub	Supply Planning	Contracts	Costing	Product Configuration	Global Trade Management
Product Development	Sales & Operations Planning	Purchasing	Manufacturing	Order Pricing	Warehouse Management
Quality Management	Supply Chain Collaboration	Self Service Procurement	Maintenance	Global Order Promising	Logistics Network Modeling
		Supplier Management	Quality	Channel Revenue Management	
		Environmental Sustainability	Smart Operations		

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Let’s start with a recap of the Oracle Fusion Cloud Supply Chain suite. Oracle delivers the industry’s most complete suite of supply chain applications with best-in-class functionality. From product development to supply chain planning, from manufacturing to order management, from procurement to logistics, Oracle is recognized by leading, independent analysts for its capabilities and product strategy. And every day, thousands of organizations around the world, rely on Oracle for their most critical supply chain functions.

In 25C, we’ve delivered functional and technical enhancements across the entire suite, driven by the needs of you, our customers.

PRODUCT LIFECYCLE MANAGEMENT

PRODUCT MANAGEMENT

Let's get started with Product Lifecycle Management, where we're delivering the next generation of product development and master data management capabilities. These enhancements include several new Redwood user experiences and new AI Agents.

Joining me today to discuss these features is John Kelley.



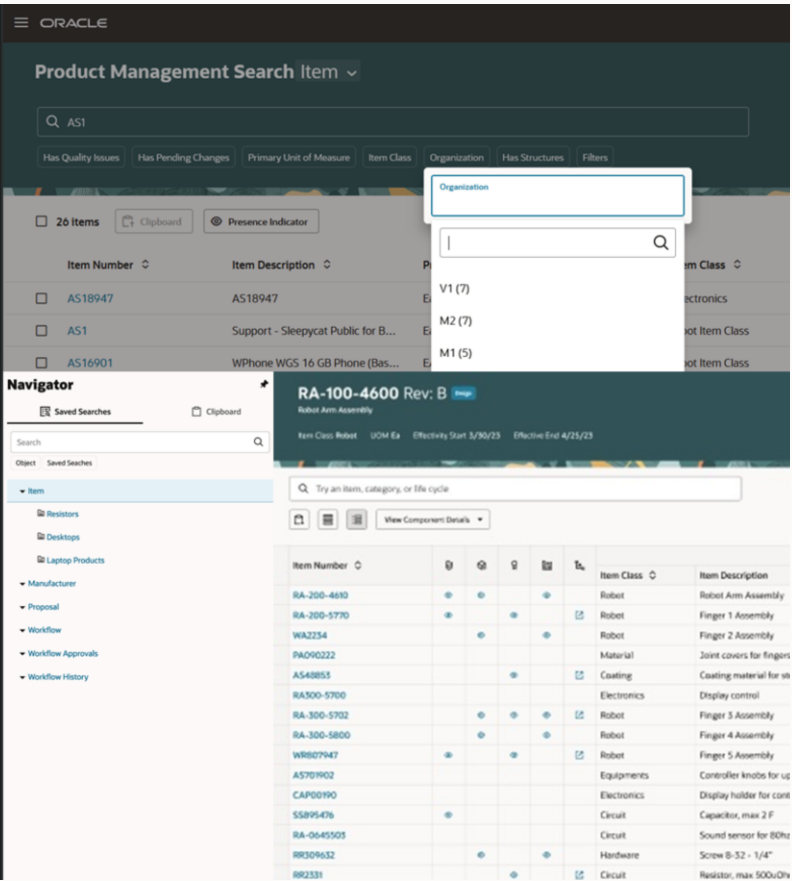
John Kelley
VICE PRESIDENT, PLM PRODUCT STRATEGY

Thanks Derek.

Hi I'm John Kelley, Vice President, PLM Product Strategy

Next Gen Product Lifecycle Management

- Navigator with clipboard for quick access
- Fast unified search with personalization
- Brand new BOM grid user interface
- All new criteria-based access control for IP Protection
- Configurable mass update journeys for bulk updates
- Embedded AI with description generation and research AI Agent



Today to stay competitive companies need to innovate and bring products to market faster. Design Engineers and Change Analysts spend a lot of time searching & navigating through multiple screens to complete their work. They are looking for key information such as, how do I select the best approved parts and suppliers to add to my design, what are the optimal supply chain cut in dates? where are the approval bottlenecks? and Who do I need to follow-up with to approve a workflow?

The next generation of PLM Cloud provides a streamlined digital experience to manage a product’s lifecycle that helps accelerate new product introduction and commercialization. Design engineers can now focus their tasks on designing high quality products and accelerating innovation through a complete and unified digital thread.

Let’s take a look at the some of the new PLM Redwood User Experiences that have been optimized so PLM Users can perform these tasks efficiently and with confidence.

Redwood: Create and edit items

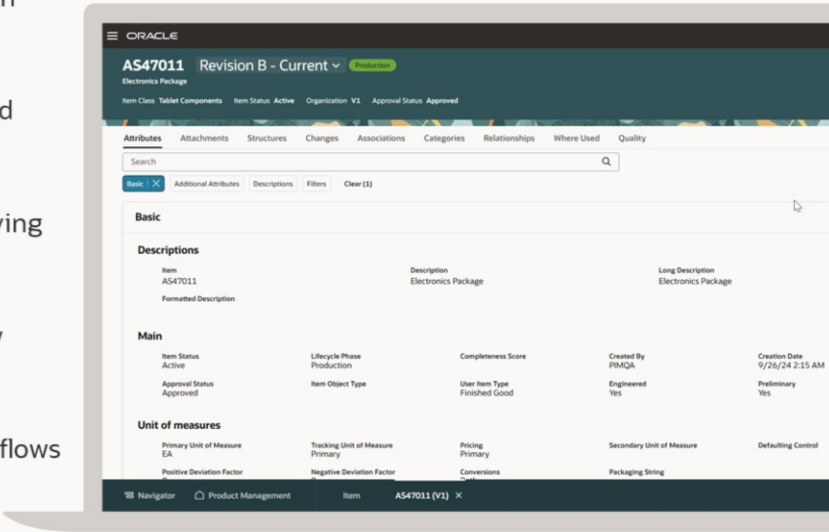
Next gen Redwood item management experience with embedded personalization

View, find, and manage critical item specifications and supply chain attributes on a single page

Quick preview all item attachments inline without having to download

Maintain and view all item relationships and category assignments through intuitive filtering

Access all past and pending change and quality workflows for an item



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The new item user experience streamlines the creation and editing of key item details, including design, supply chain and sales attributes. Multiple Bill of Material views or BOM views can also be managed in one place including the engineering, model/option, manufacturing, even site specific, attachments, relationships, category assignments, as well as quality and change orders processes. Users can personalize the layout, configure views for relevant data, and efficiently enhance or correct information in an intuitive, highly performance user interface.

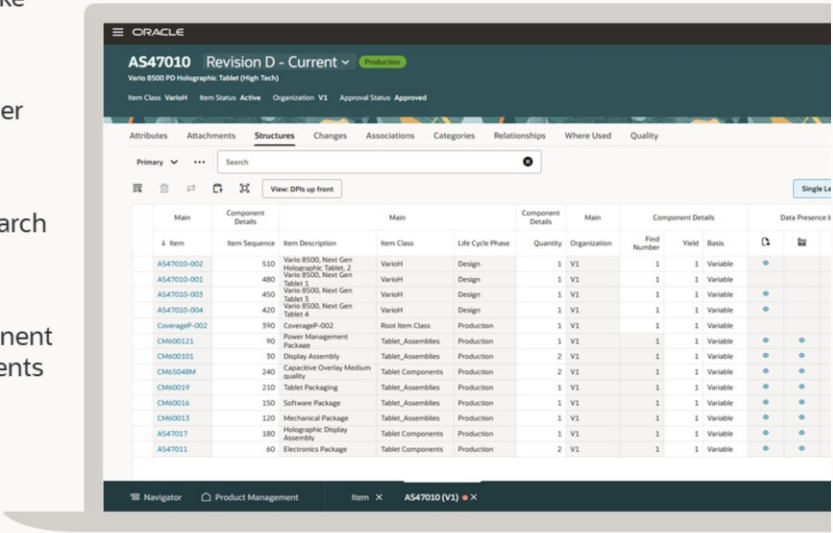
Redwood: Accelerate structure building and editing

Create and manage structures using a spreadsheet-like grid user interface

View and manage alternate structures and their header information through a single BOM interface

Add multiple components without re-invoking the search experience

Access and modify information inline such as component attributes, reference designators, substitute components



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Users can now create and edit a BOM using a spreadsheet-style grid. The new Structure tab allows users to create, modify, or delete a structure. Components can be quickly added, individually or in bulk via the search and select function, or drag and drop components from the navigator. Users can quickly create or redline large sets of BOM data in a familiar excel-like UI. Including BOM components, reference designators, substitutes and other product related information. Creating or Editing structures has never been easier.

Redwood: Create and edit workflows using a new user experience

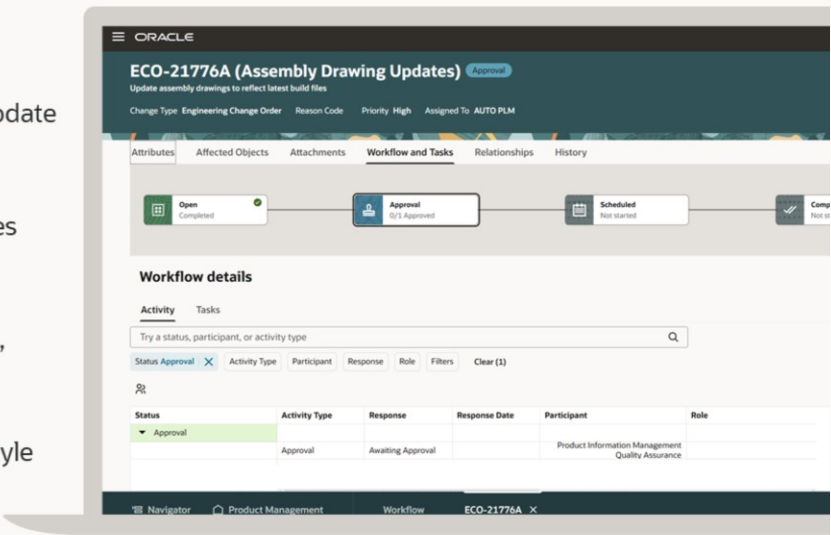
Utilize workflow task to create and edit workflows for engineering or commercialization processes

Create and edit workflow header information, add/update affected objects, attachments and approvers

Create personalized workflow views with the attributes relevant to your daily tasks

Enable enterprise-wide governance with a structured, standardized, and auditable process

Enhance user experience with consistent Redwood style and standards



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The new workflow creation and editing UI streamlines the enrichment of change workflow data by allowing users to efficiently define change details, manage affected objects and redline items and BOMs. It supports the rapid creation and management of workflows, ensuring governance through a structured, standardized, and auditable process for handling tasks, approvals, and compliance requirements.

Now let's look at how we are using AI Agents across Product Lifecycle Management. To share with you these innovations is my colleague, Sachin Patel.



Sachin Patel
VICE PRESIDENT, PRODUCT MANAGEMENT CLOUD AND SCM AI STRATEGY

Thanks John!

Hi, I'm Sachin Patel, Vice President for Product Management Cloud and SCM AI Strategy

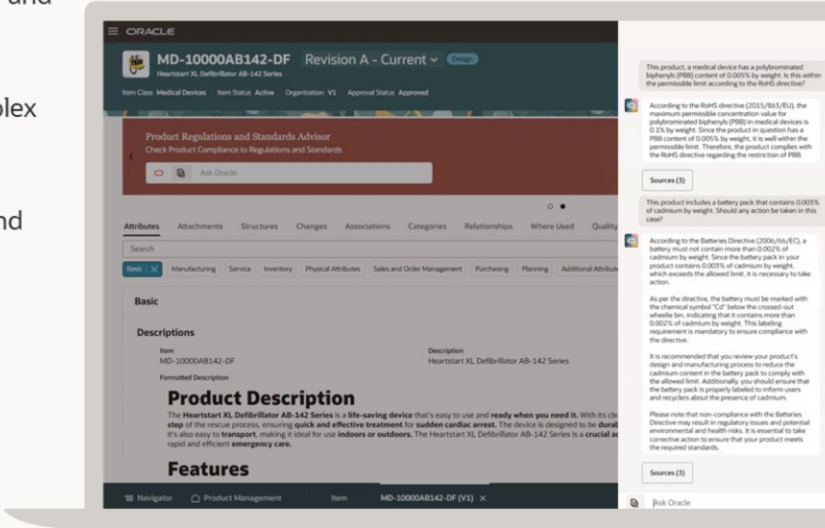
I am excited to bring you our innovations in PLM AI, that allow you leverage the power of agentic workflows to automate and boost productivity for your users

AI Agent: Product regulations and compliance standards advisor

AI Agent provides quick retrieval of critical regulatory and compliance policy information

Eliminate manual reading and interpretation of complex regulatory documents

Ensure accuracy of item data through data policies and standards



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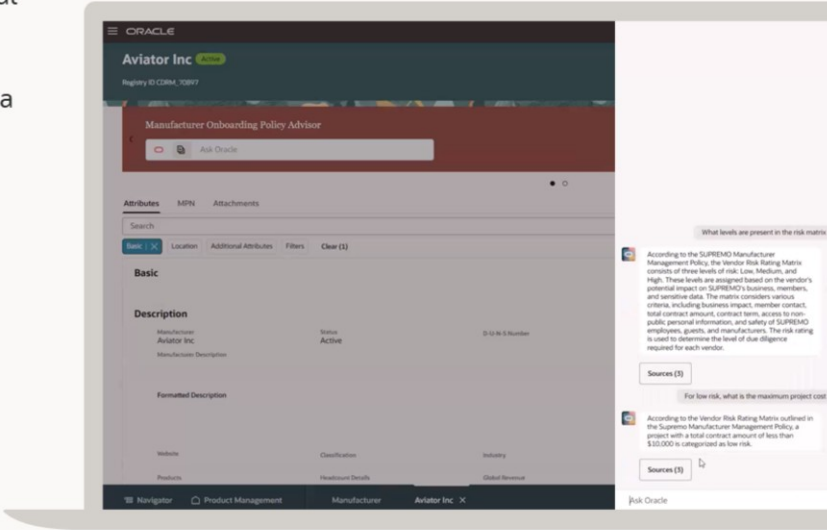
Companies must comply with numerous complex regulations and standard such as RoHS, REACH, FDA, and various ISO requirements. These can all vary by industry, product type, and lifecycle stage. The Product Regulations and Compliance Standards Advisor AI Agent delivers quick, accurate answers to help design engineers and PLM users to efficiently interpret and navigate these requirements.

AI Agent: Manufacturer onboarding and risk assessment advisor

AI Agent assists Design Engineers to choose parts that meet companies quality and risk standards

Eliminate manual validation and interpretation of data during onboarding

Ensure accuracy of supplier information and manufacturing data through system checks



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Design Engineers often need to go through a lengthy on boarding process to ensure that the manufacturers and suppliers they choose for their outsourced, or off the shelf parts meet the company's quality and risk standards. This AI Agent can help ascertain whether a new manufacturer, or an existing manufacturer being added to supply certain commodity components, or part numbers, is meeting the company’s risk profile and on boarding requirements.

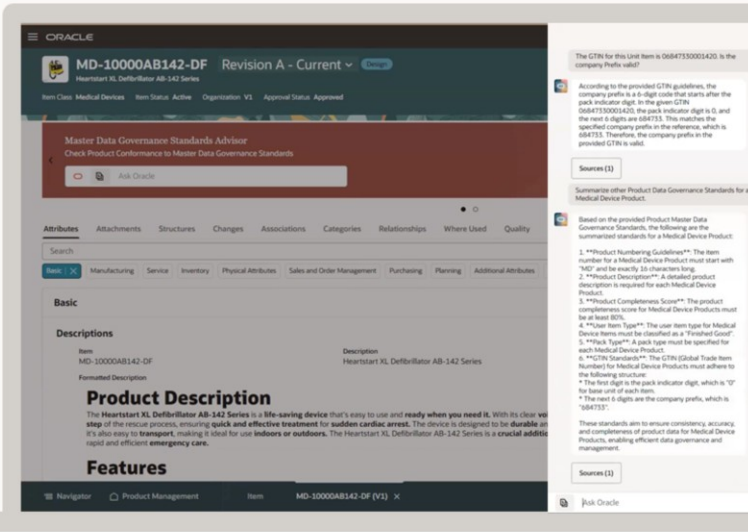
AI Agent: Master data governance standards advisor

AI Agent auto-checks governance policies when authoring or enriching product data

Deliver guidance across multiple master data and product lifecycle management processes

Identify and flag discrepancies and data violations, reducing errors, and lowering costs

Ensure accuracy and suggest resolutions based on existing knowledgebase



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The Master Data Governance Standards AI Agent provides Product Data Stewards guidance on internal or external standards, dictionaries, and glossaries, when authoring or enriching product data. The AI Agent also identifies and flags discrepancies and data violations, thus reducing errors, reducing penalty costs and ensuring the product data complies with master data governance standards.

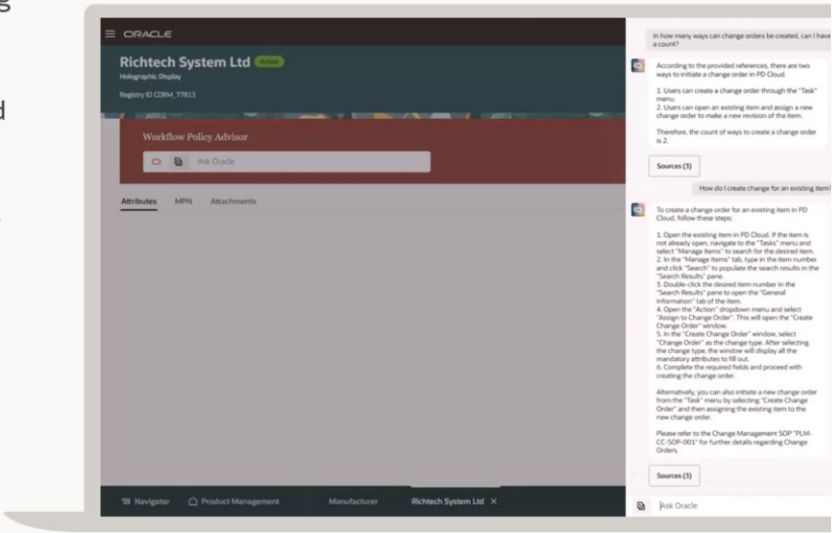
AI Agent: Workflow policy advisor

AI Agent utilizes company specific standard operating procedure and process documents

Enable Design Engineers with a guided and governed advisor when making change updates

Empower stakeholders allowing them to query policy documents

Enhance decision-making capability with a concise summary of changes that reduces cycle times



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The Workflow Policy Advisor AI Agent provides users with a guided and governed advisor when making change updates to a workflow. The AI Agent utilizes company specific standard operating procedure and process documents to answer any queries or questions the user may have interactively while executing a workflow. The AI Agent also provides a quick summary of the changes for workflow participants. This allows stakeholders to quickly surmise and understand the changes made, enhancing decision making and accelerating the approval process, thereby reducing change order implementation time.

Next Generation Product Lifecycle Management



Engineer Productivity

Integrated navigator with
quick access to saved
searches and Items



Execution Focus

Performant grid with
attributes for faster
new product validation



Governance Performance

Real time workflow
approval and history
search for faster
change implementation

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The Next Gen PLM Cloud allows improved product data visibility, improved performance and productivity. As a result, design engineers can work more efficiently, eliminate nonvalue added tasks and design products faster.

We've seen an initial set of capabilities and we're excited for the additional innovations to come in the near future. The time to move to PLM cloud is Now!! and we are ready to welcome our Agile PLM/EBS and New Customers to PLM Cloud to transform their business.

Derek back to you.

SUPPLY CHAIN PLANNING



Thanks, Sachin. It's fantastic to see all the innovation in Oracle Product Lifecycle Management

Let's now look at what's new in another critical component of our solution, Supply Chain Planning

With me today to review these innovations is Temi Famadewa.



Temi Famadewa
SENIOR PRODUCT STRATEGY MANAGER, SUPPLY CHAIN PLANNING

Thanks Derek!

Hi, I'm Temi Famadewa, Senior Product Strategy Manager in Supply Chain Planning.

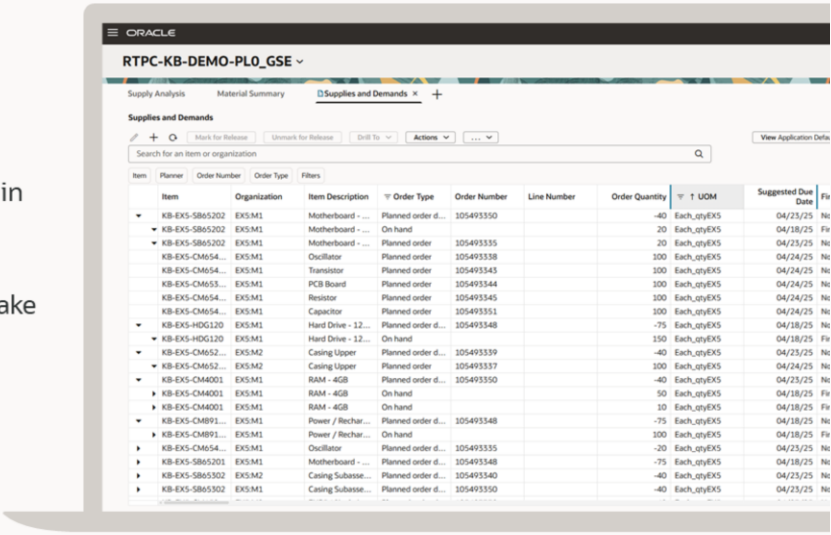
Plan your supply chain in the new Redwood user experience

Perform end-to-end planning tasks in the new user experience

Drill down to resolve exceptions

View planning attributes and update measure values in the build plan

Apply advanced filters, review pegging details and make mass edits in the supplies & demands page



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In Update 25C, Supply Chain Planning builds upon the analytics innovations of Update 25B by adding advanced features to key screens. With these enhancements, you can now perform most planning tasks end-to-end in the Redwood user experience. For example, when exceptions occur, you can now navigate to issues in context, using your choice of views to resolve them. You can also explore how component and material supplies are pegged to demand at a detailed level, making changes if needed. Finally, with the enhanced build plan, you can review planning attributes and make interactive updates on editable measures that you include in the view.

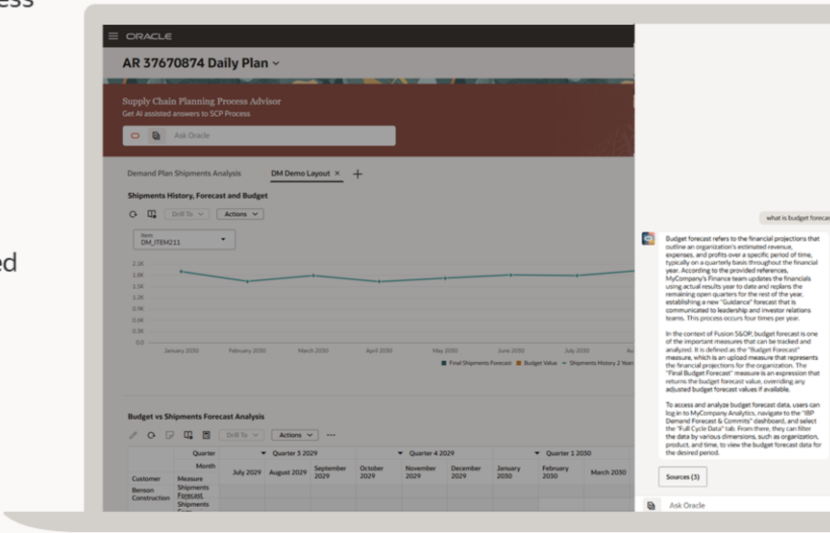
AI Agent: Supply Chain Planning process advisor

Use the Redwood UX Guided Journeys feature to access the supply chain planning process advisor

Ask AI Agent questions on planning processes, user responsibilities, and other enterprise-specific details

Get natural language answers based on your uploaded process or policy documents

Answers vary by plan type, including S&OP, Supply Planning, Demand Management



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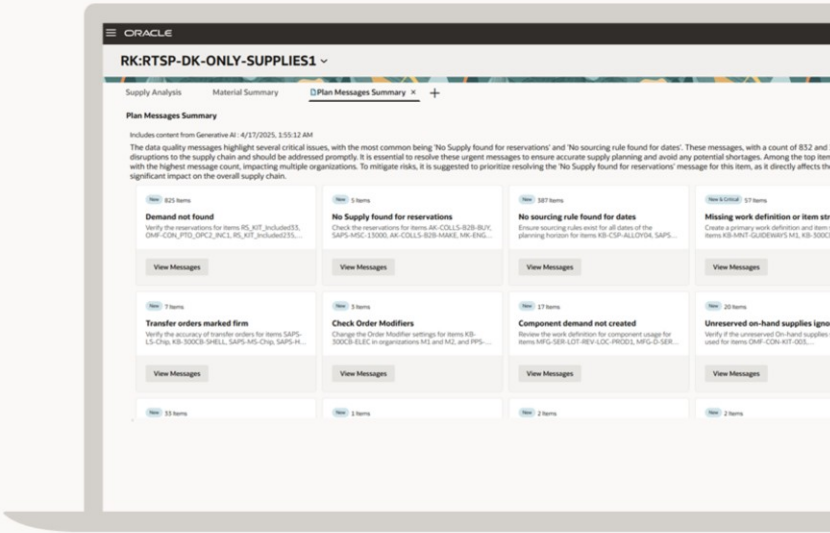
Update 25C introduces a new AI Agent, the Supply Chain Planning Process Advisor.

This feature is delivered using the Redwood Guided Journeys feature to further tailor and enrich the planning user experience. The AI Agent answers planners’ questions based on your enterprise’s planning policies, training manuals, and other documents. Users can save time by clarifying job responsibilities, how-to steps, approval and escalation processes, and other guidelines in context, without having to search through reference materials.

Gen AI: Analyze planning data quality issues

Save time and effort required to correct data quality issues in plan input

Highlight issues by type, and get intelligent recommendations for ways to resolve them



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We’ve also applied Generative AI to improve the quality of your supply chain plans. It is often difficult to get clean data for planning, which can result in a large number of consistency errors. The planning advisor summarizes and highlights the most important data quality issues in a plan so you can fix input data issues with less effort.

Plan flow manufacturing production line

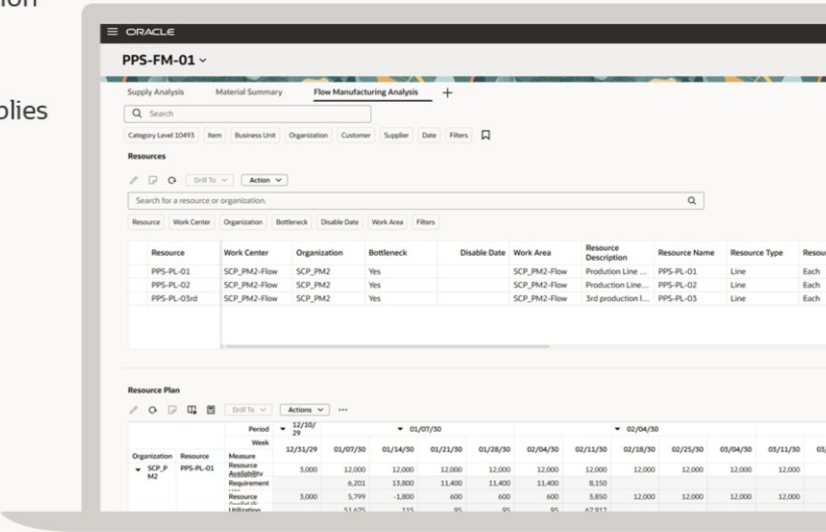
Plan daily production on flow manufacturing production lines

Generate manufacturing requirements for subassemblies including manufacturing on feeder lines

Generate material requirements for component procurement

Analyze longer term requirements for supplier negotiations

Release planned orders for a flow production line to manufacturing



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Planning for flow manufacturing is now supported in 25C. Oracle Supply Planning can now plan the material requirements for production lines that process units in sequence at a constant rate. These include planning feeder lines, component procurement, and downstream assembly and fulfillment activities. You can also release planned orders for a flow production line to manufacturing.

Visualize and analyze impact of flow schedules

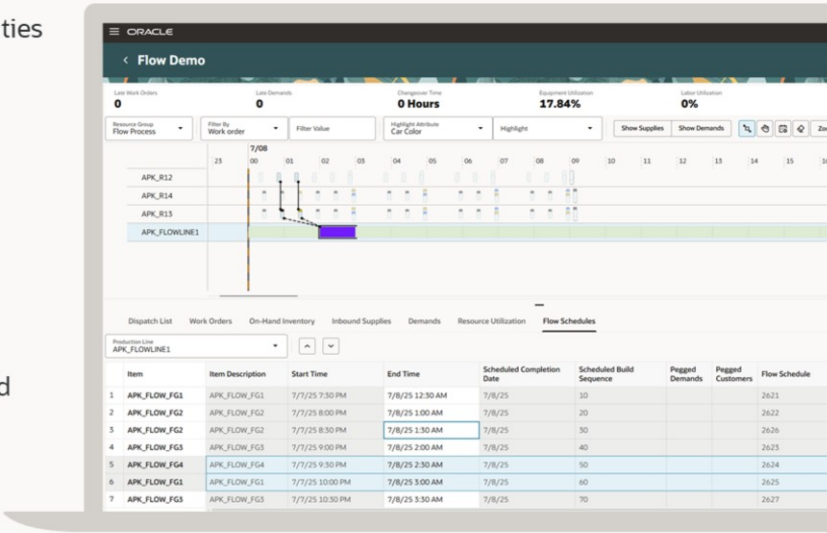
Incorporate flow schedules and schedule upstream/downstream discrete manufacturing activities

Visualize the overall plant schedule

Analyze hybrid flow and discrete manufacturing schedules

Manually re-sequence flow schedules

Release schedule for both discrete manufacturing and flow manufacturing production lines



In addition, Production Scheduling now allows you to visualize the entire shop floor that may consist of both flow production lines and discrete manufacturing operations. Discrete manufacturing operations are scheduled around the flow schedules from Oracle Fusion Cloud Manufacturing. You can adjust the sequence of these flow schedules if needed, repair the schedule, then release them back to manufacturing.

Thanks and Derek back to you.

PROCUREMENT

SOURCING
SUPPLIER PORTAL

Thanks a lot, Temi. That was impressive.

Let's now delve into Fusion Procurement. Joining me to explain these innovations is my colleague, Tom Anthony.



Tom Anthony
VICE PRESIDENT, PROCUREMENT AND SUSTAINABILITY PRODUCT STRATEGY

Thanks Derek.

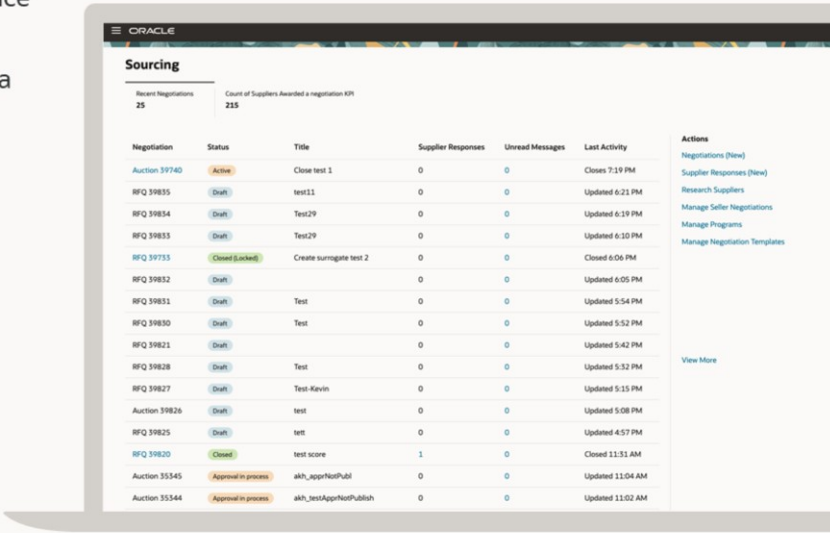
Hi, I'm Tom Anthony, Vice President, Procurement and Sustainability Product Strategy

Redwood: Negotiations landing page

New landing page built in the Redwood user experience

View relevant and organized sourcing information in a single view

Drill into negotiation details or launch other actions directly from the landing page



In 25C we’ve delivered several new Redwood-based user experiences.

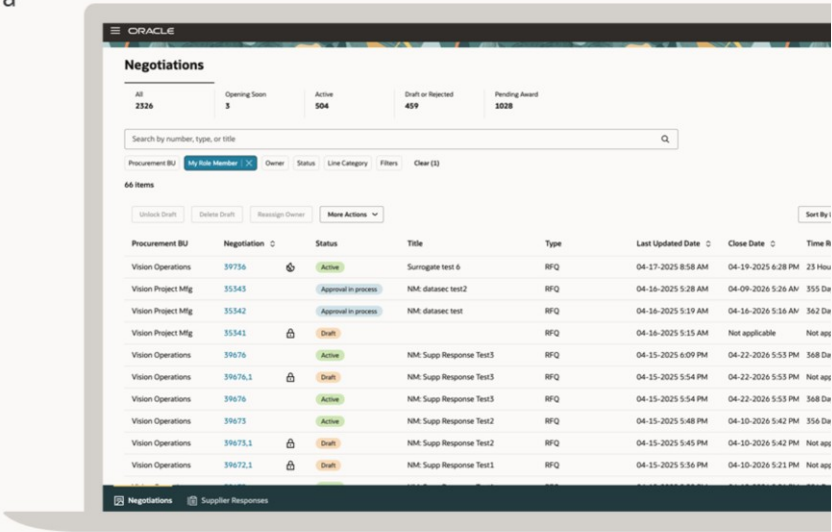
Let’s begin with the Negotiations Landing Page in Sourcing. This new page gives Category Managers a quick snapshot of their most recent negotiations, helping them stay on top of key activities. They can easily view messages, take immediate actions, and add charts to track the KPIs that matter most.

Redwood: Negotiation workbench

Manage and take quick actions on negotiations from a single workspace

Perform advanced searches to find key negotiations

View and manage Supplier Responses in one place



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The new Negotiations Workbench is a one-stop shop for Category Managers to get their work done. In a single view, they can perform advanced negotiation searches and quickly drill down to relevant details. Category Managers can also view and manage supplier responses in one place.

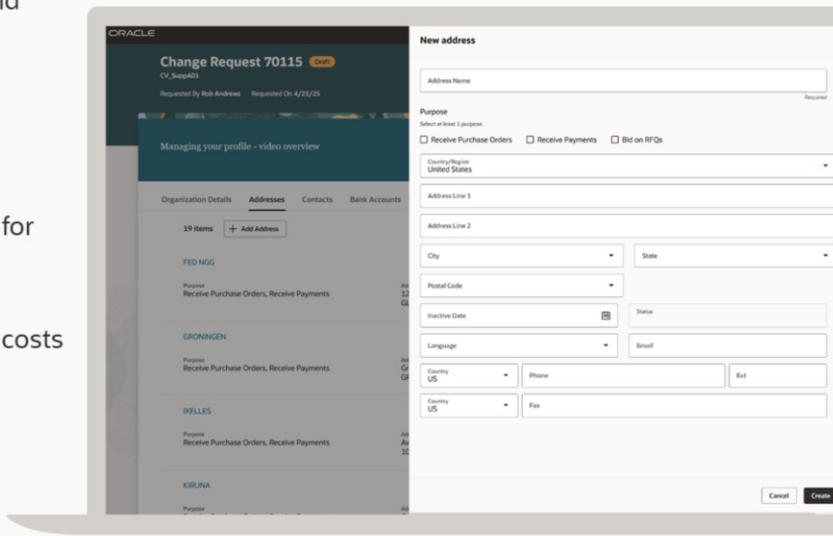
Redwood: Company profile in supplier portal

Redwood user experience for suppliers to manage and update company profile on Supplier Portal

Provide intuitive, quick and easy update of company profile information

Deliver improved support tools like Guided Journeys for enhanced self service

Improve supplier performance with reduced support costs



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Suppliers now have a modern, more intuitive, and easier to use experience to manage their company profile information in the Supplier Portal. The improved layout makes access to frequently updated areas simpler and more efficient. Suppliers can view all their details and quickly navigate between tabs to find the information they need to update. The new page reduces a Suppliers time and effort in updating details which makes it easier to ensure important information is available and current. Guided Journeys enable self service Q&A and tips for completing tasks reducing the need to contact support.

Derek back to you.

SUPPLY CHAIN EXECUTION

ADVANCED INVENTORY

Thank you very much. Tom.

Next up is Supply Chain Execution, starting with what's new in Inventory Management.

From simple to complex Inventory and Warehouse Management Operations



Inventory Management

Core inventory management for simple inbound, in-warehouse, and outbound operations



Advanced Inventory

Low complexity warehouse operations requiring more advanced put away, cross-docking, and shipping



Warehouse Management

Larger distribution centers with complex warehouse management operational needs



In 25C we introduce Oracle Fusion Cloud Advanced Inventory, a new offering that extends the capabilities of our inventory management solution. Advanced Inventory provides organizations that operate low complexity warehouses or manufacturing sites with more robust capabilities, such as task assignments, license plate management, suggested put aways, cross-docking, and truckload shipment grouping. Let’s review these Advanced Inventory features in more detail.

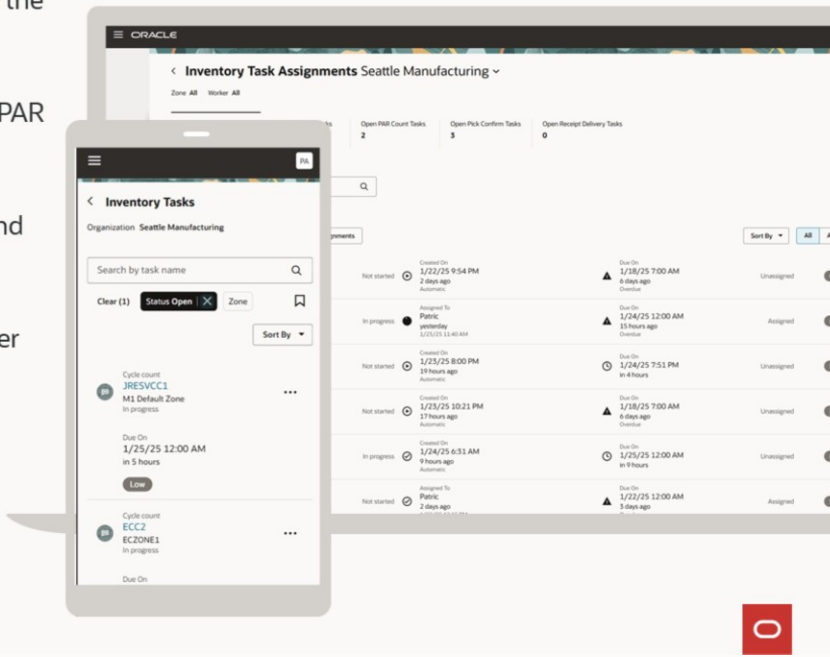
Advanced Inventory: Inventory task assignment and execution

Manage inventory staff workload and utilization with the new inventory task assignment workbench

Assign, unassign and transfer cycle counts, picking, PAR counts, and receipt delivers to balance workload

New mobile tasks page for operators to easily view and execute their daily assigned tasks

Built in Redwood for centralized, consumer-grade user experience



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Ensuring that your warehouse operators know what work they should be doing and balancing the workload is key to efficient operations. With Advanced Inventory, the new Inventory Task Assignments Workbench and Inventory Tasks mobile pages provide warehouse managers and operators with clear, real-time visibility to view and manage multiple types of tasks.

Let’s take a look.

Via the Task Assignments Workbench, warehouse managers have a consolidated view of all tasks within their facility, including the execution status and current staff assignments. Managers can easily adjust the priority of tasks and assign tasks to operators directly from the workbench. When circumstances change, managers can also reassign tasks to different members of their team to balance out the workload. Changes to a task’s priority or assignment are automatically reflected in the assigned operator’s Inventory Task page so they always know what to work on next.

Now, on the warehouse floor, operators get a list view of their assigned tasks in the new Inventory Tasks mobile page. Selecting a task takes them directly to the associated mobile page so they can begin executing the task immediately. The operator executes the selected task in real time and once completed, the task status is automatically updated.

Advanced Inventory: Use LPN to perform inventory transactions

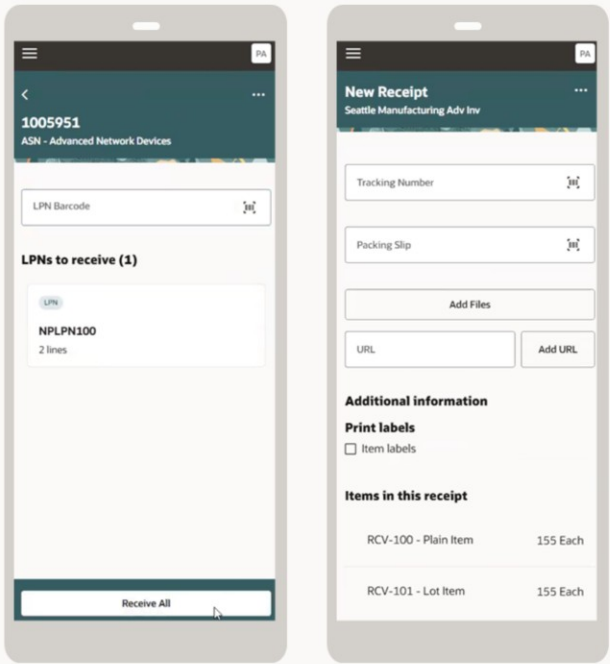
Support license plate numbers (LPN) to group and manage inventory and warehouse operations

Group items, assign unique LPN and generate barcode label to affix to container for scanning

Provide visibility into LPN contents and ability search by LPN

Perform receiving, put away, picking, packing, shipping, transfer and counting activities using LPN

Reduce number of scans to perform transaction and increase operational efficiency



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Advanced Inventory supports the use of license plate numbers – commonly referred to as LPNs – within your warehouse operations. An LPN is a unique identifier typically assigned to a pallet, bin, or container of goods that makes it easier to track inventory and manage the movement of goods within a warehouse. You can use LPNs for all inventory processes including receiving, put away, picking, packing, shipping, transfers, and counting activities.

Let’s look at an example.

When your supplier packs your order into an LPN and sends you an advanced shipment notice with the LPN information, you can easily receive the entire order by simply scanning that supplier provided LPN versus scanning individual items.

The LPN feature enables you to group inventory into a single container, then enter, or generate, a unique LPN number and its associated barcode label that is used to scan the container for subsequent transactions.

LPNs have the same controls as when you are managing a single item, such as moving an LPN from one location to another and restricting certain transactions if they are packed into an LPN. The use of LPNs in Advanced Inventory is a great way to increase your efficiency in materials management and warehouse operations.

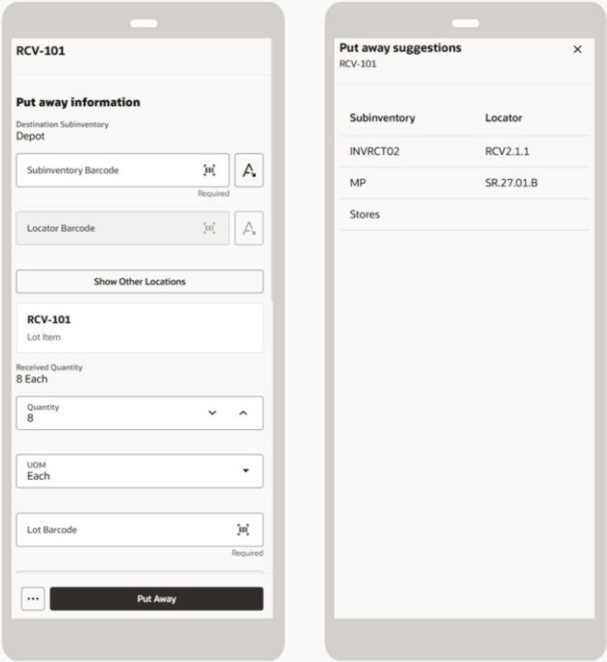
Advanced Inventory: Suggest put away location for goods

Suggest a put away location for goods to direct warehouse operators to the correct storage area

Configurable process to guide your warehouse operators on where to put way goods

Define rules and logic to suggest put away location or location hierarchy for received goods

Suggest alternate storage locations to put away goods in case initial suggested location is full



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This new feature in Advanced Inventory suggests a put away location for goods to direct the warehouse operators to the correct storage area. The system also supports alternate locations in case the initial location is full. The put away location for goods is a configurable process using defined rules and logic to make suggestions on locations for storage based on your organization’s requirements.

Advanced Inventory: Assign a load number to group shipments

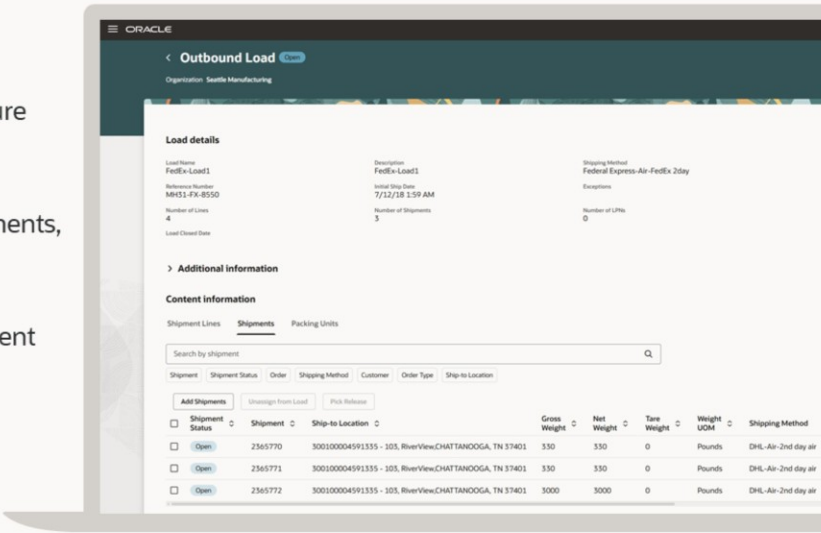
Create a load number to group shipment lines and shipments that will be transported together

Identify goods and orders contained in load and ensure goods are processed and loaded together

Search load number to find the shipment lines, shipments, and order numbers assigned to the load

Assign, unassign, or adjust the shipments and shipment lines in the load to address changes

Close load triggers close, prints shipping document and send manifest information for all the shipments in the load



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The next Advanced Inventory feature enables your organization to streamline the process for picking, packing and loading shipments that are being transported on the same truck, trailer or container.

With this feature, your warehouse users can create and assign a load number to the shipments they want to ship together. Users can make changes to the individual shipments and assign and unassign the shipments to accommodate transportation needs. Shipments within the same load number are executed together, so when the load is closed it triggers all the related shipments to close, prints all the shipping documents together, and sends the manifest information for all the shipments.

Advanced Inventory: Notify users of cross docking opportunities

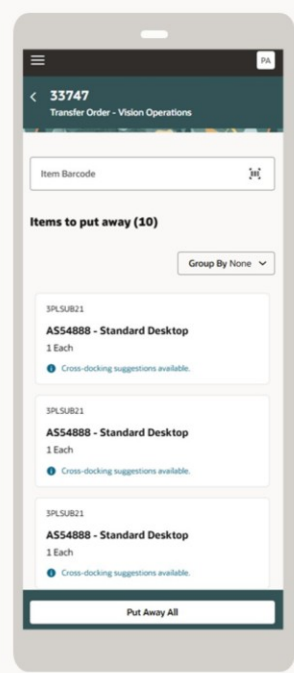
Specify which items are eligible for cross docking to control when cross docking is applicable

Determine how far in advance open demand is considered for cross docking

Define how order outbound demands are considered for cross docking to prioritize order fulfillment

Automatic notification to supervisor of available cross dock opportunity

Reduce number of steps required to fulfill open demands



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Finally, let's review the new cross-docking feature. For organizations that use a hub and spoke distribution model, such as those in manufacturing, healthcare, or third party logistics, cross docking is a common practice. Cross docking allows your receiving staff to recognize that an inbound order shouldn't be put away in the warehouse but instead taken directly to a staging area for use in satisfying outbound fulfillment requests. With Advanced Inventory, you can define the items and outbound orders that are eligible and available for cross-docking. Supervisors are automatically notified when there is a cross-docking opportunity. The net result from cross docking is improved warehouse efficiency since fewer operational steps are required to fulfill outbound fulfillment orders.

From simple to complex Inventory and Warehouse Management Operations



Inventory Management

Core inventory management for simple inbound, in-warehouse, and outbound operations



Advanced Inventory

Low complexity warehouse operations requiring more advanced put away, cross-docking, and shipping



Warehouse Management

Larger distribution centers with complex warehouse management operational needs



As we have seen, with Advanced Inventory, you can meet the requirements for many types of inventory storage locations. From simple stock rooms, to more complex storage facilities, to large sophisticated distribution centers, Oracle has the right solution for your operations.

SUPPLY CHAIN EXECUTION

MANUFACTURING

Next up, let's review the Manufacturing and Quality highlights in 25C with my colleague, Elaine Wan.

Over to you, Elaine.

A woman with short dark hair, wearing a light blue blazer over a dark top and dark trousers, stands on a modern office balcony. She has her hands clasped in front of her. The balcony has a glass railing and large windows in the background showing a cityscape.

Elaine Wan

**DIRECTOR PRODUCT STRATEGY,
MANUFACTURING AND QUALITY MANAGEMENT**

Thanks Derek,

Hi, I'm Elaine Wan, Director of Product Strategy for Manufacturing and Quality Management.

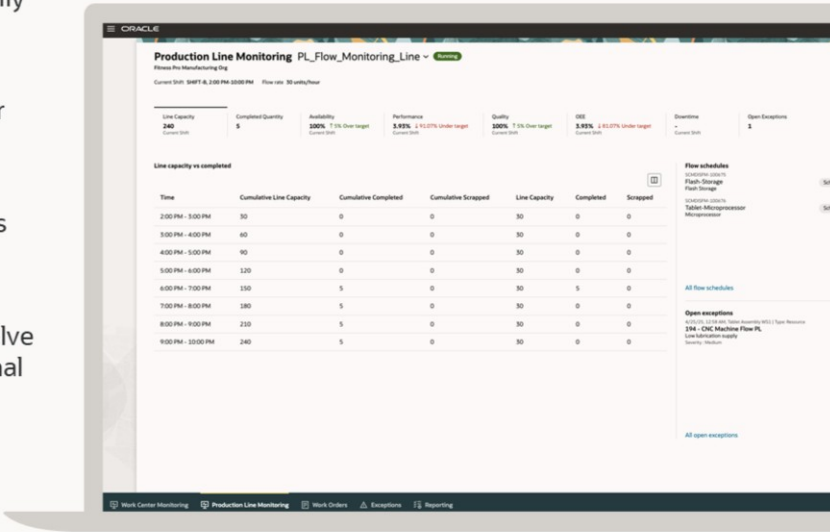
Smart Operations: Monitor flow schedules for production line

Monitor flow production line performance against daily benchmarks in production supervisor workbench

Act on open exceptions to resequence, reschedule, or cancel specific flow schedules

Assign operators to flow production line workstations prior to start of the shift

Real-time production visibility for supervisors to resolve problems and make decisions that improve operational performance



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In 25C, Smart Operations for Manufacturing supports all work methods for discrete, process, and now flow manufacturing. Flow manufacturing implements lean manufacturing principles by running a continuous flow of similar products (often single piece flow) on a production line at a steady rate to align with customer demand.

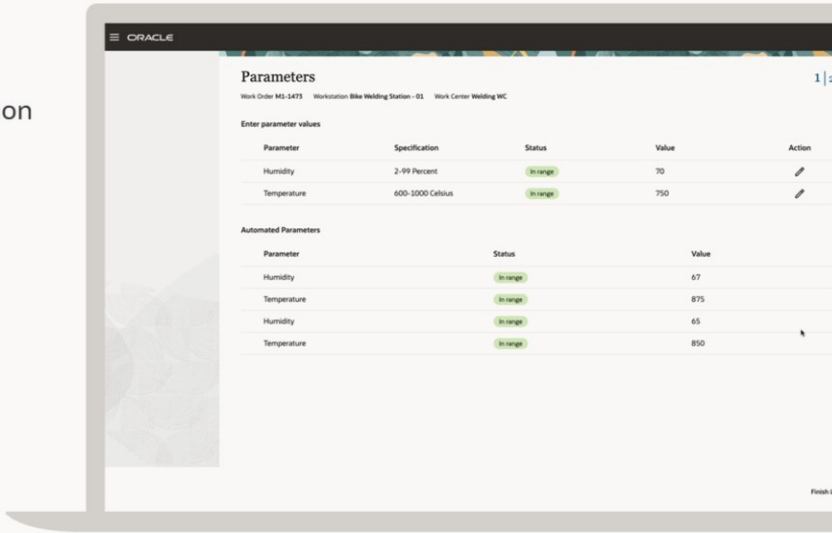
Through the production supervisor workbench, supervisors have a unified user experience to monitor production line performance against daily benchmarks and act on production exceptions that interrupt a smooth production flow. They can resequence, reschedule, or cancel flow schedules to resolve an exception. To prepare for the next day’s shift operations, the supervisor can assign available operators to flow line workstations. Real-time visibility on flow production line performance helps supervisors quickly resolve problems, manage their teams efficiently, and make decisions that ensure smooth and continuous production.

Smart Operations : Capture production process data for operations

Capture production process data manually or from a connected equipment during operation execution

Provide immediate visibility and contextual information on operational performance

Record production parameters for compliance, traceability, or performance monitoring



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Continuing with Smart Operations for Manufacturing, process data that comes directly from production is valuable for automation and prediction of potential failures that would lead to loss of productivity, unnecessary downtimes, and deterioration in quality. As work order operations are executed, production operators can now enter process data manually or automatically capture it when using connected equipment. Capturing this process data from machines, as part of machine events or attribute values, provides immediate visibility and contextual information on operational performance. And to support compliance requirements, the production process data is automatically added to the electronic production record.

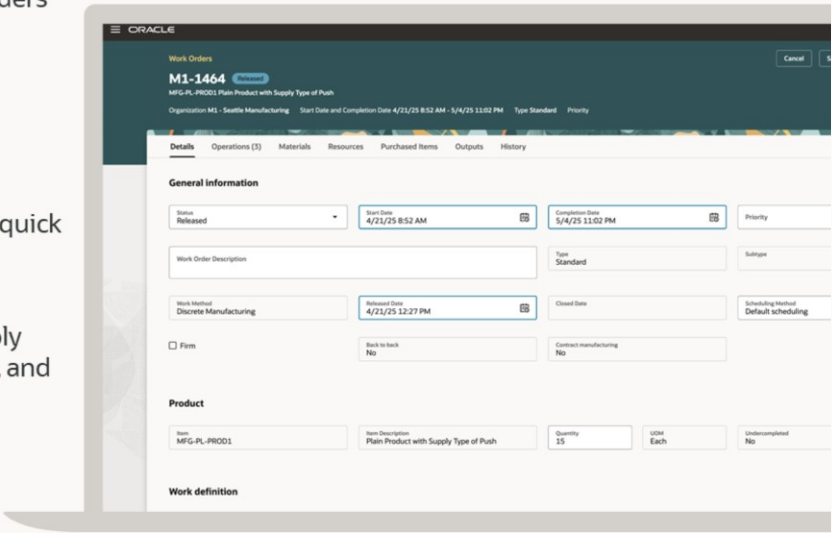
Redwood: Create and edit work orders

Manage discrete and process manufacturing work orders for production execution readiness and smooth operational performance

Streamline work order creation with minimal data

Edit work order with faster navigation and search for quick updates

View work order details natively connected with supply chain processes in inventory, procurement, receiving, and quality



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The Redwood user experience extends to work order management for efficient coordination of activities in preparation for manufacturing execution. Production supervisors can quickly create a discrete or process manufacturing work order with minimal data for specific purposes like standard, non-standard, rework, and transform work. Editing work orders to adapt to changing priorities and available materials and resources can be done with greater ease and efficiency using direct navigation and search capabilities. Supervisors can also easily access work order details for supply chain processes that connect with planning, inventory, procurement, receiving, and quality.

Work order management becomes a simpler user experience in Redwood for increased productivity to facilitate the administrative and logical aspects of manufacturing.

SUPPLY CHAIN EXECUTION

QUALITY

Now let's see what is new in Quality Management.

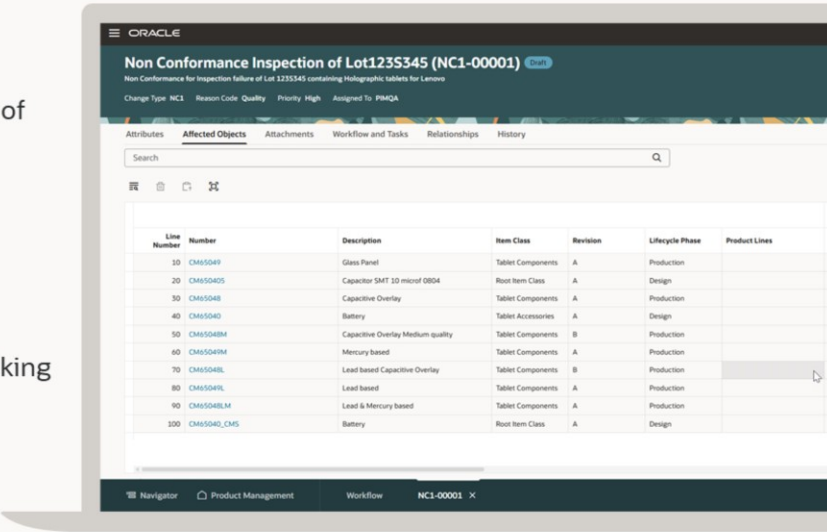
Redwood: Create and manage problem report and CAPA

Redwood-enabled problem report and corrective/preventive actions (CAPA) solution

Streamline the creation, management and resolution of the problem reports and CAPA pages

Simplify the end-to-end management of non conformances and regulatory requirements

Enhance usability using these pages with intuitive navigation, streamlined workflows, and real-time tracking capabilities



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The new Redwood-enabled Problem Report and corrective/preventive actions or CAPA solution, provides a modern, visually optimized interface, enabling seamless workflows and better traceability for users to address non conformances comprehensively and in compliance with regulatory requirements. These new, intuitive Redwood pages simplify navigation and task management, increase productivity and user satisfaction.

SUPPLY CHAIN EXECUTION

MAINTENANCE

Now let's see what is new in Maintenance, Service Logistics, and Cost Management. Here is my colleague, Ann Scullion.



Ann Scullion

DIRECTOR PRODUCT STRATEGY, ASSET LIFECYCLE MANAGEMENT

Thanks Elaine.

Hi I'm Ann Scullion Product Strategy Director for Asset Lifecycle Management.

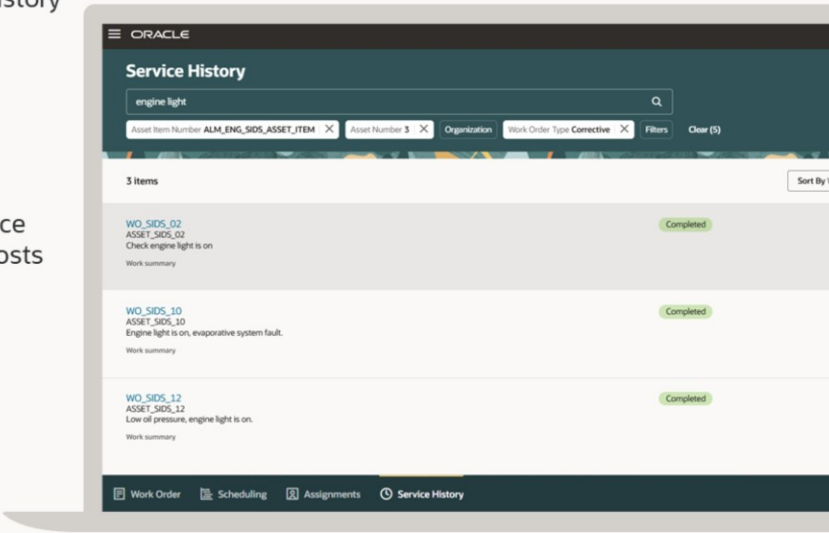
Let's start with what's new in Maintenance.

Smart Operations: Review service history of an asset

Search and access maintenance work order service history directly from the supervisor workbench

Utilize service history to make informed decision on upcoming repair work

Utilize institutional knowledge to improve maintenance team productivity and reduce repair downtime and costs



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Having access to the service history of an asset is helpful when deciding how best to repair an asset. Now, Maintenance Supervisors can search and view an asset’s service history directly from the Supervisor Workbench where they can view past work history from closed and completed work orders. Supervisors can research similar issues using Oracle’s smart search across multiple attributes, such as asset item, failure code, problem description, failed components, and transaction codes.

Using service history with the ease of use from the Supervisor Workbench enables maintenance supervisors to be more productive, make appropriate repair decisions, and reduce asset downtime and cost.

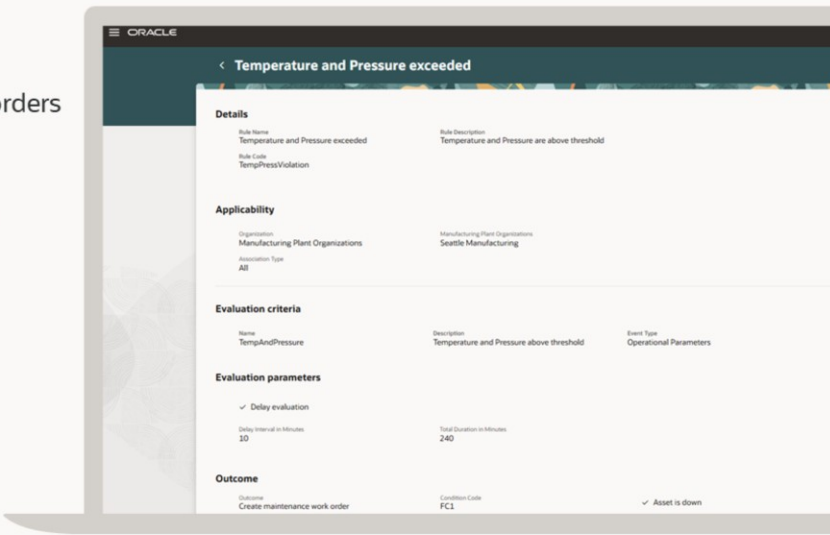
Smart Operations: Monitor and act on equipment condition events

Receive event driven equipment conditions and operational attribute values

Enable automated generation of maintenance work orders triggered by threshold violations

Enable maintenance teams to proactively respond to critical issues to ensure asset availability

Plan maintenance to minimize disruption to asset operations or production



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With Smart Operations for Maintenance, you can now monitor equipment conditions using defined thresholds on periodic values generated by connected equipment. You can configure operational attribute values such as pressure, temperature, and vibration that are monitored at the edge, which can periodically send events and values to Fusion Maintenance. Within Fusion Maintenance, Operational Rules evaluate these values to detect when equipment conditions exceed thresholds and automatically generates maintenance work orders. This empowers maintenance teams to proactively address critical issues, helping to maximize asset availability and minimize disruptions to operations or production.

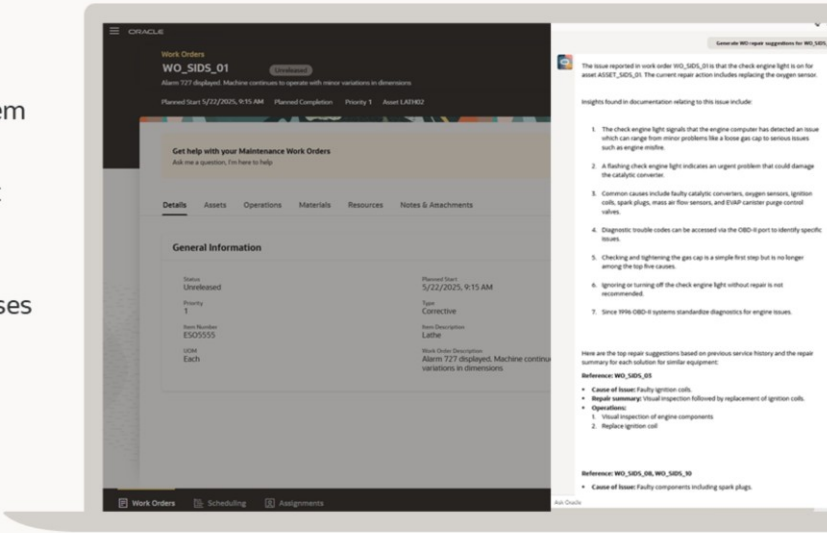
AI Agent: Maintenance advisor enhancement to include work history

Retrieve information from past service history and equipment maintenance manuals

Expedite resolution and repair of maintenance problem

Converse across multiple sources in a single AI Agent interaction

Bring consistency to repair and maintenance processes



Maintenance Advisor is now enhanced with the ability to inquire into business data such as the past maintenance activity. With this update, the Maintenance Advisor AI Agent can not only support document-based interaction but also provide repair suggestions from past work history. The advisor helps to bring consistency to the repair and maintenance processes, leveraging institutional knowledge from your work history.

SUPPLY CHAIN EXECUTION



SERVICE LOGISTICS

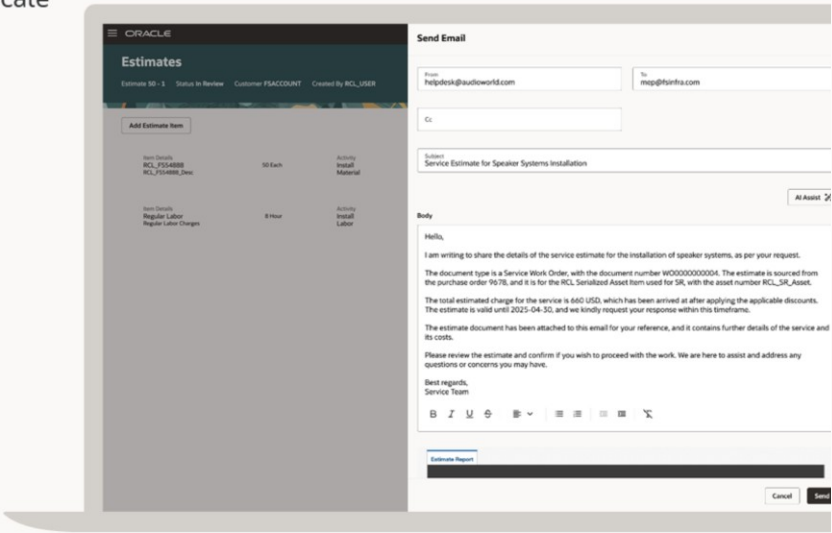
Now let's see what is new in Service Logistics

Gen AI: Create service estimates

Use Gen AI to quickly and easily create and communicate service estimates to customers

Save time and reduce manual effort

Mitigate the risk of incorrect communication



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Service Logistics now has Generative AI capabilities so you can quickly and easily create and communicate service estimates to your customers.

Gen AI creates the email verbiage for the estimate, which can be easily refined if necessary and then sent to the customer.

This not only saves time and reduces manual effort, but it also mitigates the risk of sending incorrect estimate information to your customer.

SUPPLY CHAIN EXECUTION

COST MANAGEMENT

And last, we have exciting news in Cost Management with more embedded uses of AI.

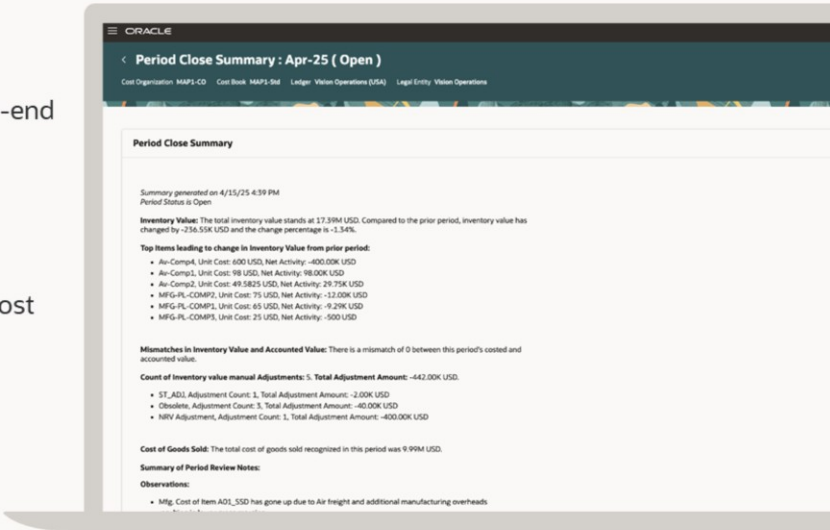
Gen AI: Review period close summary

Use Gen AI for real-time insights during the period directly from application data sources

Automate creation of compliant, standardized period-end summaries for audit and book-keeping

Consolidate data across data sources

Provide visibility into key account values: inventory, cost of goods sold, manual cost adjustments, etc.



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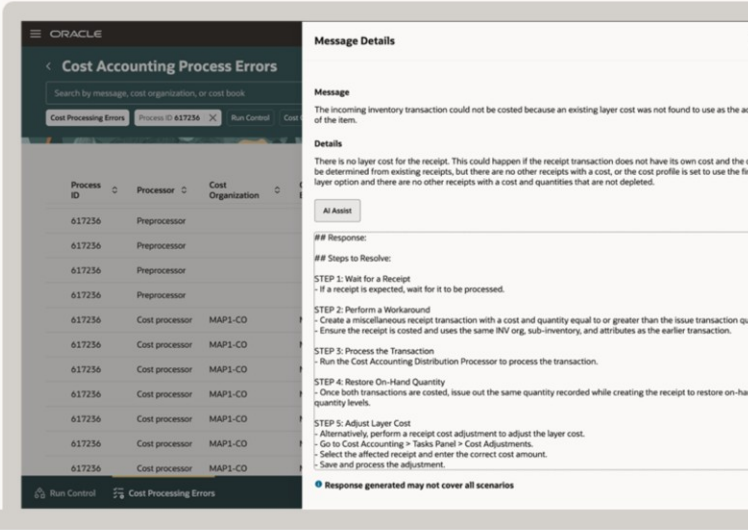
The Period Close Summary uses Gen AI to capture critical insight throughout the close process, which is essential for documenting valuation concerns, manual adjustments, and any exceptions that might arise. It offers centralized visibility through the period close dashboard, where AI-generated summaries consolidate data from multiple sources, instantly highlighting key account values. This proactive approach enables early detection of exceptions, allowing teams to address issues swiftly. Additionally, it ensures audit-ready reporting with consistent, accurate, and automated documentation that streamlines compliance with minimal human intervention.

Gen AI: Troubleshoot cost processing errors

Accelerate issue resolution using Gen AI to quickly identify and troubleshoot cost processing errors

Receive context-aware suggestions to resolve issues efficiently and accurately

Enable continuous close for smarter financial operations and accelerated period end close



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Using Generative AI, we can accelerate issue resolution by quickly identifying and troubleshooting cost processing errors. The system provides intelligent, context-aware suggestions, helping users resolve issues more efficiently and accurately. This not only improves day-to-day operations but also supports a continuous close process, enabling smarter financial operations and a faster, more streamlined period-end close.

ORDER MANAGEMENT

ORDER MANAGEMENT
PRICING

Thanks Ann and Elaine.

Now let's examine what's new in 25C Order Management and Pricing.

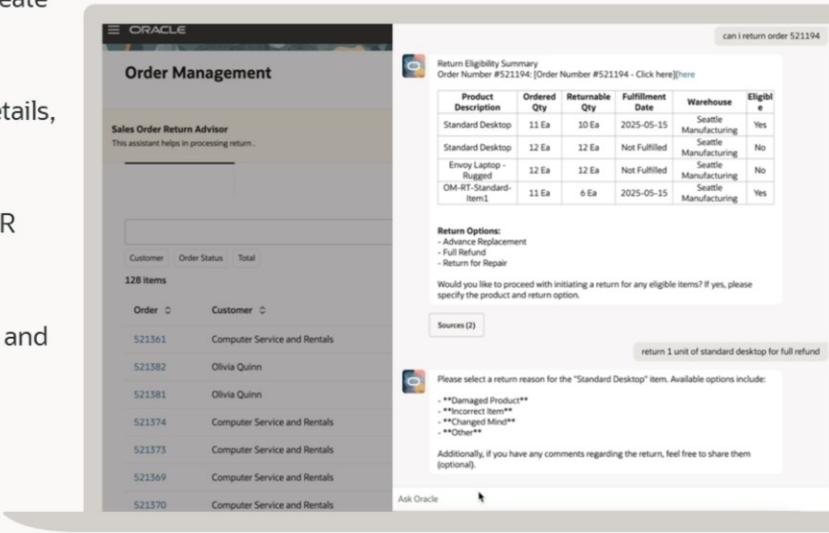
AI Agent: Return order assistant

AI Agent extended with a configurable workflow to create the return order

AI Agent interprets request using contextual order details, return eligibility policies, reasons for return

AI Agent creates a summary and return order that CSR can review before submitting the order

Create returns faster to reduce order processing time and increase customer satisfaction



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Resolving customer returns is a critical process that impacts customer service, revenue and profitability. In 25C, the Return Order Assistant AI Agent has been extended with a configurable workflow to create the return order.

First, the AI Agent uses a given order’s data in combination with the agent’s reasoning capabilities to interpret the return request. Then the agent reviews the company’s return policies for eligibility and determines the available return options for the order. Finally, the AI Agent summarizes the return recommendation and creates a return order that the Customer Service Representative can review before submitting.

As a result, Customer Service Representatives can quickly and accurately process returns resulting in decreased order processing times and improved customer service.

AI Agent: Pricing promotions advisor

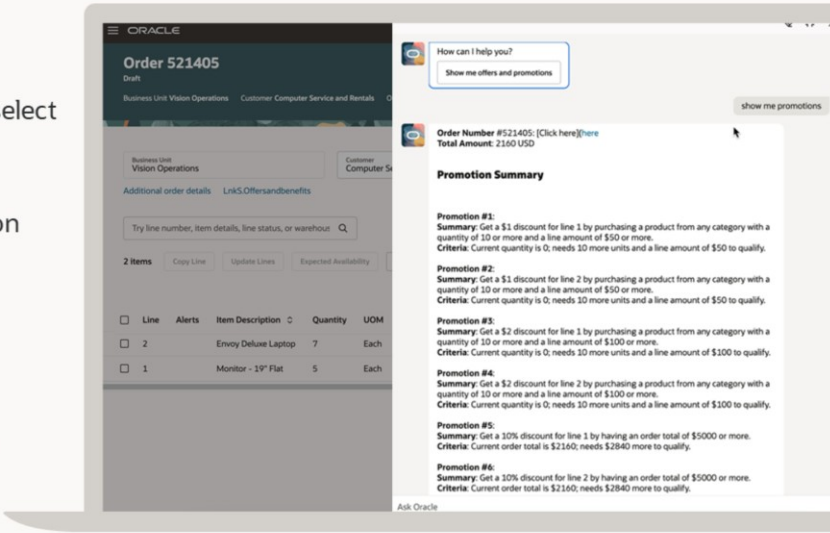
AI based discretionary pricing promotions recommendations during order creation

View available promotions and promotion details to select promotions to apply to the order

Ask AI Agent for available promotions and outcome on order of adding promotion

AI Agent automatically updates order making the changes to qualify for and apply promotions

Offer customers enhanced promotional benefits and encourage larger or more diverse purchases



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Now let's look at the new Pricing Promotions Advisor AI Agent

Pricing promotion functionality has been enhanced to provide AI based recommendations for discretionary promotions as part of the order capture process. Users can ask the Pricing Promotions Advisor AI Agent for guidance on available promotions. Users can view promotion recommendations, details of the promotions, the outcome of adding the promotion to the order, and finally pick the promotions to apply to the order. The AI Agent will automatically update the order changes needed to qualify for the promotions and then apply the promotions.

This capability can increase the order quantity and order value by offering customers enhanced promotional benefits to encourage larger or more diverse purchases.

LOGISTICS

TRANSPORTATION MANAGEMENT

Let's examine what's new in Transportation Management, where we've been focused on helping organizations meet their supply chain sustainability goals.

Sustainability: Emissions allocations and LNM scenario modeling

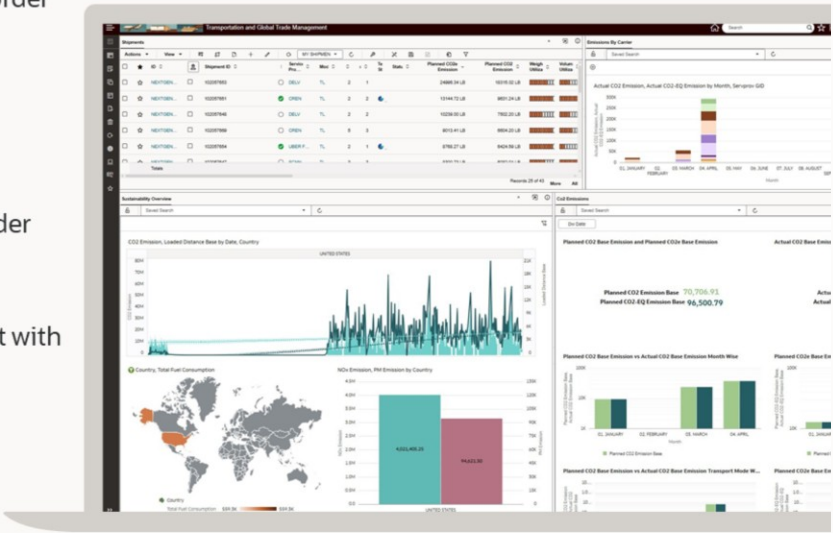
Allocate shipment-level emission to each individual order release line on a shipment

Apply emissions calculation engines for modeling shipments in Logistics Network Modeling (LNM)

Estimate emissions impact of each transportation order and estimate planned shipments

Run what-if scenarios to understand emission impact with different shipping decisions

Compare emissions impact of scenarios to develop strategies to reach sustainability goals



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Organizations need to plan and design for sustainability in their supply chain operations. For transportation, they need a systematic process to simulate changes to their networks and calculate the resulting emissions impact. In 25C, you can calculate emissions estimates in the Logistics Network Modeling module of Oracle Transportation Management. As a result, you can run what-if scenarios to understand the emissions impact of different shipping decisions, operating policies, and network configurations. You can compare the emissions impact of these scenarios to develop strategies to reach your sustainability goals.

Oracle Transportation Management also now supports allocation of shipment-level emissions to each individual order release on the shipment. This gives you the ability to analyze emissions at a more granular level such as by customer, warehouse, or delivery location to name a few. You can then deploy strategies to reduce emissions based on these more detailed insights.

LOGISTICS

WAREHOUSE MANAGEMENT

Rounding out the Logistics update for 25C, let's review Warehouse Management.

WMS reconciliation workbench

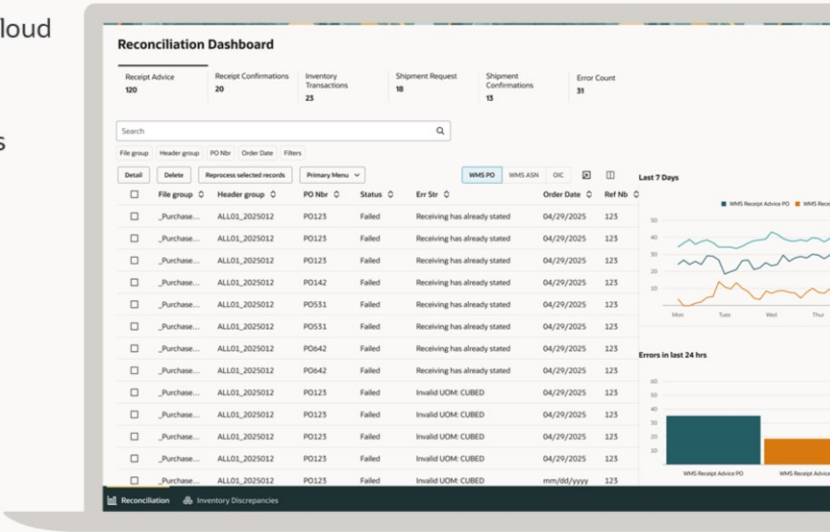
Ensure seamless integrations between Oracle Cloud Warehouse Management (WMS) and Oracle Fusion Cloud SCM (SCM)

Centralized workbench to monitor integrations across WMS, SCM, and Oracle Integration Cloud (OIC)

View summary of exceptions and recent trends

Drill into exception details and take action to resolve issues

Monitor inventory balance discrepancies



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The new Reconciliation Workbench enables users to monitor the health of their integrations with Oracle Fusion Cloud SCM. The workbench provides a comprehensive and consolidated view of integration statuses, navigation to any exceptions, and actions to resolve issues.

Warehouse Management users can monitor the transactions being received and ensure they are being processed properly, that the backing documents are updated, and any on-hand balance discrepancies between Warehouse Management and Inventory Management are addressed so that reservations, promising, planning and costing are all accurate.

AI AGENT TEMPLATES

Oracle AI Agent Studio

Lastly, as part of our continued effort to bring you more AI capabilities, we've delivered new AI Agent templates.

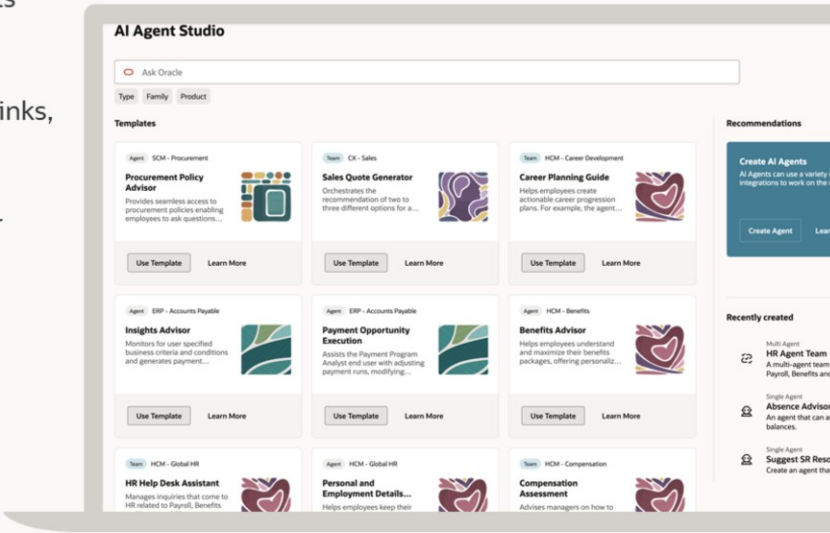
AI Agent Templates

Configure, deploy, and extend Oracle-delivered agents using a catalog of pre-built templates

Predefined mapped tools for business objects, deep links, email and preset topics/instructions

Clone template, keep default settings or configure for your specific needs, test, deploy, and ready to use

Support all SCM AI Agents available in prior releases



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In 25C we've made it easier for you to implement AI Agents by delivering a set of predefined templates in the AI Agent Studio. Using these templates as a starting point, you can configure, extend, and deploy single agents and multi-agent teams to fit your business needs. The templates contain a combination of tools including business objects, deep links, email, and topic instructions. You can then clone these templates, make your modifications, test and validate the agent’s behavior, and then deploy the AI Agent.

Templates are available for previously delivered AI Agents along with new templates for 25C AI Agents.

Resources

Oracle Cloud Customer Connect
<https://cloudcustomerconnect.oracle.com>

Oracle Documentation
<https://docs.oracle.com>

Oracle Cloud Readiness Content
docs.oracle.com/en/cloud/saas/readiness/



We covered a lot today, but there are many more innovations in 25C that we didn’t have time for. For more information on these additional features, and 25C in general, please use these links or scan the QR code.



At Oracle, we are committed to bringing you the functionality required to operate best-in-class supply chains. We're harnessing the power of emerging technologies, like AI Agents, and delivering them in user experiences that are tailored to the needs of frontline and back-office staff throughout your supply chain organization. Working together with you, our customers, we're making supply chains better for everyone.

Thank you so much for your time today, and I'll see you again shortly when it's time to shine the spotlight on Oracle Fusion Supply Chain 25D.