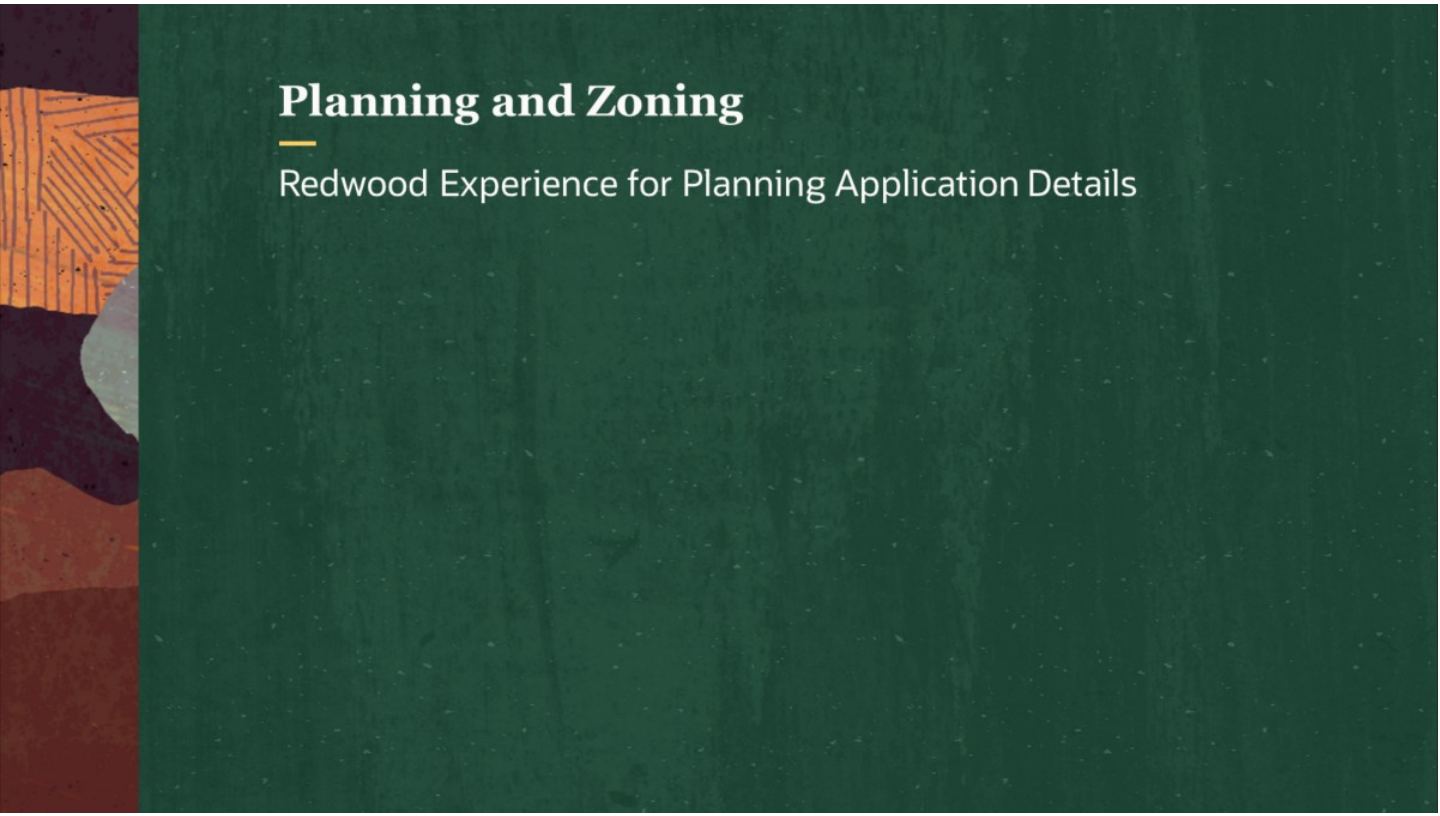




ORACLE

Spotlight On

Oracle Public Sector Permitting and Licensing Update 25C



Planning and Zoning

Redwood Experience for Planning Application Details

City of INNOVATION

Planning Applications

Search: In Progress Applications X

Status: Payment pending 9 Submitted This Year 8 Created Last Quarter 13

19 Items

Application ID	Application Type	Status	Conditions	Property	Parcel	Description	Balance (USD)	Actions
PREAPP-2025-0002	PreApplication	Payment pending		1706 2ND ST, ALAMEDA, CA 94501	074 047300900	Requesting information f	250.00	...
ALUP-2025-0005	Administrative Use Permit	Submitted	Lock	1711 2ND ST, ALAMEDA, CA 94501	074 048000400	New administrative use p		...
DR-2025-0002	PZTYPE	Submitted	Lock					...
PREAPP-2025-0009	PreApplication	Payment pending		1 APPELEGATE WY, ALAMEDA, CA 94502	074 132912900	PreApplication	300.00	...
PREAPP-2025-0008	PreApplication	Payment pending		1 AVOCET CT, ALAMEDA, CA 94501	074 135200400	PreApplication	250.00	...
PREAPP-2025-0007	PreApplication	Payment pending		1704 2ND ST, ALAMEDA, CA 94501	074 047300900	Blitz 1 RW	250.00	...
ADU-2025-0002	ADU Contractor	Submitted	Lock					...
PREAPP-2025-0006	PreApplication	Payment pending		1 APPELEGATE WY, ALAMEDA, CA 94502	074 132912900	PSR_Test	250.00	...

Navigation: Licenses Permits **Planning Applications** All

The enhanced user experience known as the Redwood Experience is now available for planning applications, in addition to permits and code enforcement. Here, we'll walk through some of the planning application detail pages to highlight the streamlined look and feel.

City of INNOVATION

Planning Applications

Apply Make a Payment

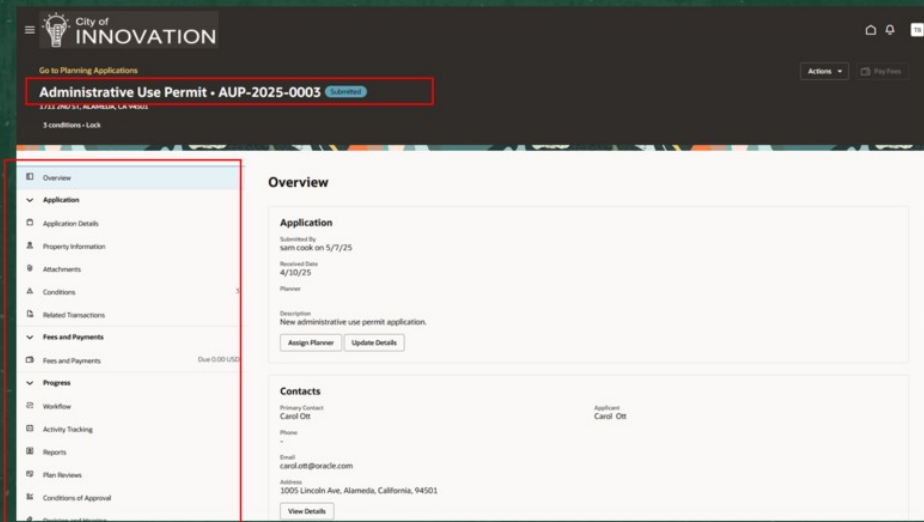
Search In Progress Applications Submitted This Year 6 Created Last Quarter 13

19 Items

Application ID	Application Type	Status	Conditions	Property	Parcel	Description	Balance (USD)	Actions
PREAPP-2025-0002	PreApplication	Payment pending		1706 2ND ST, ALAMEDA, CA 94501	074 047300900	Requesting information f	250.00	...
ALUP-2025-0003	Administrative Use Permit	Submitted	Lock	1711 2ND ST, ALAMEDA, CA 94501	074 048000400	New administrative use p		...
DR-2025-0002	PZTYPE	Submitted	Lock					...
PREAPP-2025-0009	PreApplication	Payment pending		1 APPLGATE WY, ALAMEDA, CA 94502	074 132912900	PreApplication	300.00	...
PREAPP-2025-0008	PreApplication	Payment pending		1 AVOCET CT, ALAMEDA, CA 94501	074 135200400	PreApplication	250.00	...
PREAPP-2025-0007	PreApplication	Payment pending		1704 2ND ST, ALAMEDA, CA 94501	074 047300900	Blitz 1 RW	250.00	...
ADU-2025-0002	ADU Contractor	Submitted	Lock					...
PREAPP-2025-0006	PreApplication	Payment pending		1 APPLGATE WY, ALAMEDA, CA 94502	074 132912900	PSR_Test	250.00	...

Licenses Permits Planning Applications All

Agency staff and registered public users can access the planning application details from the application list. Select the row of the planning application that you want to work with.



Use the menu links in the left panel to navigate to the different detail pages for the planning application.

City of INNOVATION

Go to Planning Applications

Administrative Use Permit - AUP-2025-0003 [View](#)

1711 2ND ST, ALAMEDA, CA 94603

3 conditions - Lock

Overview

Application

Application Details

Property Information

Attachments

Conditions

Related Transactions

Fees and Payments

Fees and Payments Due 0.00 USD

Progress

Workflow

Activity Tracking

Reports

Plan Reviews

Conditions of Approval

Conditions

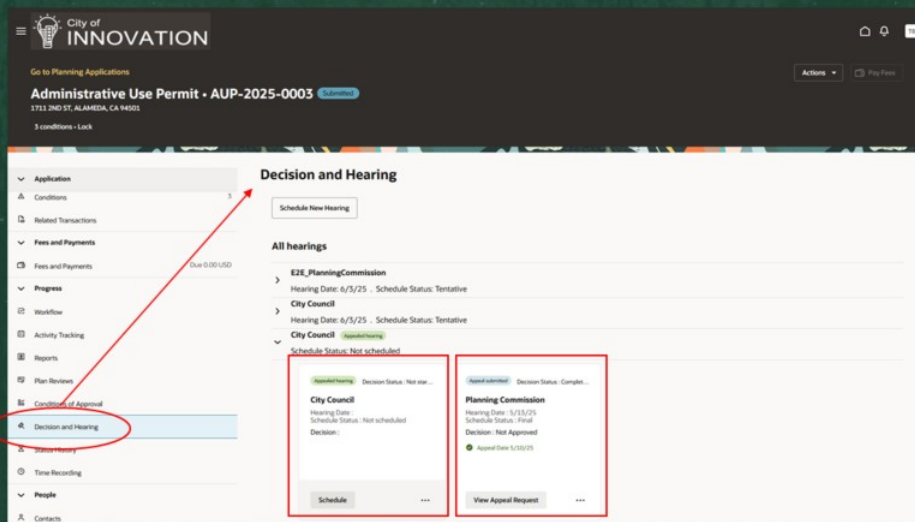
Search

3 Items +

Active Resolved All Download Print

Condition Name	Severity	Display Message	Status	Applied Date	Source	Source Reference	Priority	Action
Stop Construction	Lock	Compliance issue and lock down construction	Applied	5/11/25			High	Resolve
Stop Construction	Lock	Compliance issue and lock down construction	Applied	5/11/25			High	Resolve
Construction Notice	Notice	Notice during construction for public property	Applied	5/7/25			Low	Resolve

On the Conditions page, you can review and resolve conditions associated with the planning application.



Some details, such as hearings for a planning application, are displayed on cards for ease of viewing status, decision, and actions.

This completes the feature description for Planning and Zoning.



Common Permitting and Licensing

Redwood Experience for Plan
Review

Integration with Oracle
Receivables for Invoicing and
Fees and Payments

Redwood Experience for
Address and Parcel

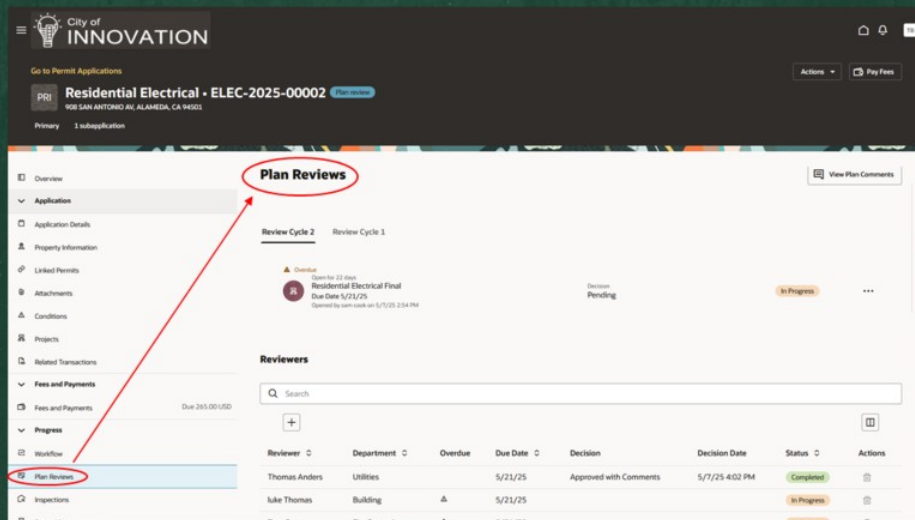
Redwood Experience for
Global Search

Multiple Agency Email
Addresses for Web Form
Replies



Common Permitting and Licensing

Redwood Experience for Plan Review



The enhanced user experience known as the Redwood Experience is now also available for plan reviews in the permit and planning application details.

The screenshot displays the 'City of INNOVATION' permit application interface. The top header includes the logo, navigation links, and application details: 'Residential Electrical • ELEC-2025-00002'. A sidebar on the left lists various application stages, with 'Plan Reviews' selected. The main content area is divided into two sections: 'Plan Reviews' and 'Reviewers'.

Plan Reviews

This section shows two review cycles: 'Review Cycle 2' and 'Review Cycle 1'. A red box highlights the details for 'Review Cycle 1', which includes a 'Residential Electrical Final' application. The status is 'In Progress', and the decision is 'Pending'. A red arrow points to the 'Review Cycle 1' label, and another red arrow points to the 'Review Cycle 2' label.

Reviewers

This section contains a search bar and a table listing reviewers. The table has columns for Reviewer, Department, Overdue, Due Date, Decision, Decision Date, Status, and Actions.

Reviewer	Department	Overdue	Due Date	Decision	Decision Date	Status	Actions
Thomas Anders	Utilities		5/21/25	Approved with Comments	5/7/25 4:02 PM	Completed	
Luke Thomas	Building		5/21/25			In Progress	
Tom Green	Fire Department		5/21/25			In Progress	

The familiar plan review functionality applies in the Redwood Experience. Agency setup determines whether a plan review is required for a permit or planning application type. The first review cycle may be created automatically based on application workflow.

City of INNOVATION

Go to Permit Applications

Residential Electrical • ELEC-2025-00002

1000 SAN ANTONIO AVE, ALAMEDA, CA 94601

Primary 1 subapplication

Plan Reviews

Review Cycle 2 Review Cycle 1

Overdue Open for 22 days Residential Electrical Final Due Date 5/21/25 Opened by user user on 5/1/25 2:04 PM

Decision Pending

In Progress

Edit Plan Review Details
Copy Due Date to Plan Reviewers
Create Studio Session
View Cycle History
Cancel Review Cycle

Reviewers

Reviewer	Department	Overdue	Due Date	Decision	Decision Date	Status	Actions
Thomas Anders	Utilities		5/21/25	Approved with Comments	5/7/25 4:02 PM	Completed	
Luke Thomas	Building		5/21/25			In Progress	

Use the cycle-level actions button to view available cycle actions. For example, with an agency integration to the Bluebeam Studio™ review tool, reviewers can start an electronic document review.

City of
INNOVATION

Go to Permit Applications

PRI

Residential Electrical • ELEC-2025-00002

Pay Now

908 SAN ANTONIO AVE, ALAMEDA, CA 94601

Primary 1 SubApplication

Actions

Pay Fees

Overview

Application

Application Details

Property Information

Linked Permits

Attachments

Conditions

Projects

Related Transactions

Fees and Payments

Fees and Payments

Progress

Workflow

Plan Reviews

Inspections

Reviewers

Search

Reviewer	Department	Overdue	Due Date	Decision	Decision Date	Status	Actions
Thomas Anders	Utilities		5/21/25	Approved with Comments	5/7/25 4:02 PM	Completed	
Jake Thomas	Building	Δ	5/21/25			In Progress	
Tom Gray	Fire Protection	Δ	5/21/25			In Progress	
Betty King	Electrical	Δ	5/21/25			In Progress	

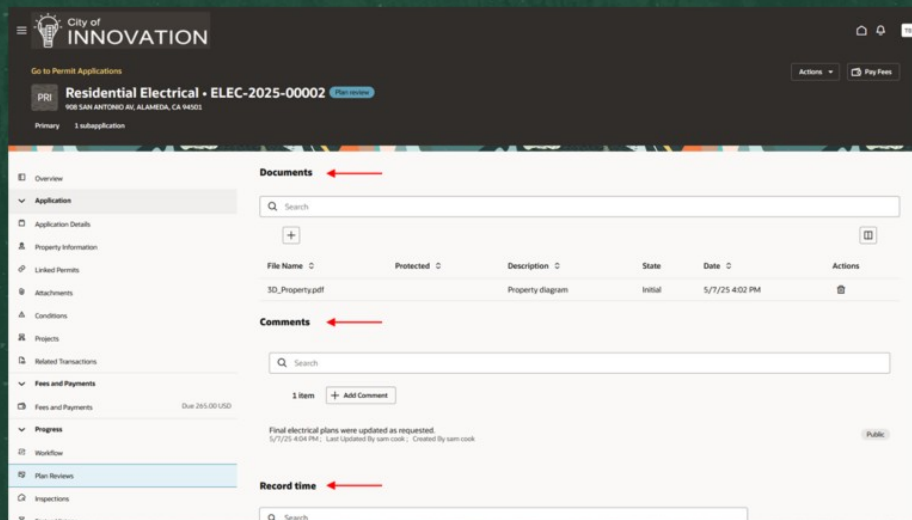
Documents

Search

File Name	Protected	Description	State	Date	Actions
-----------	-----------	-------------	-------	------	---------

Details including the assigned reviewers and their departments are available for each review cycle. The Reviewers table provides a summary of the decision progress.

13



Agency staff with permissions can upload documents to the review cycle from the application attachments, provide cycle comments, and enter time spent on the plan review.

City of INNOVATION

Go to Permit Applications

Residential Electrical - ELEC-2025-00002 Get details

Primary 1 Subapplication

Plan review decision details

Reviewer details

Assigned By: sam cook Status: Completed

Assigned Date: 5/7/25 3:43 PM Last Updated By: sam cook

Due Date: 5/21/25 Last Updated Date: 5/7/25 4:02 PM

Reviewer decision

Reviewer: Thomas Anders (D) Decision Date: 5/7/25 4:02 PM

Decision: **Approved with Comments**

☐ Override Reviewer Decision

Comments

+ Add Comment

1 item

Final electrical plans were updated as requested.
5/7/25 4:04 PM · Last Updated By sam cook · Created By sam cook Public

Record time

+ Add Comment

1 item

Time allocated for plan review activities. Time allocated to review plans during plan review process.
Thomas Anders
2 Hour 25 Minutes
5/7/25

Cancel **Refresh** **Save**

Reviewers, and agency staff who may override decisions, can select a row in the Reviewers table to enter an official decision and comments on the decision details drawer.



Common Permitting and Licensing

Integration with Oracle Receivables for Invoicing and Fees and Payments

City of INNOVATION

Receivable Options for Agency

Search

0 items + Add

Receivables System ▾ Payment Term ▾ Receivables Business Unit ▾ Invoice

No items to display.

Add

New receivable options for agency

Receivables System ▾ Oracle Receivables Enabled Flag ☒

Receivables Business Unit ▾ Required Start Date Required

Reference Data Set Name ▾ Required On Account Receivable Activity Name Required

Payment Term ▾ Required Refund Receivable Activity Required

Invoice Transaction Type ▾ Required Duplicate Check Option ▾ Required

Credit Memo Transaction Type ▾ Required Invoice Permit Fee Mark ☐

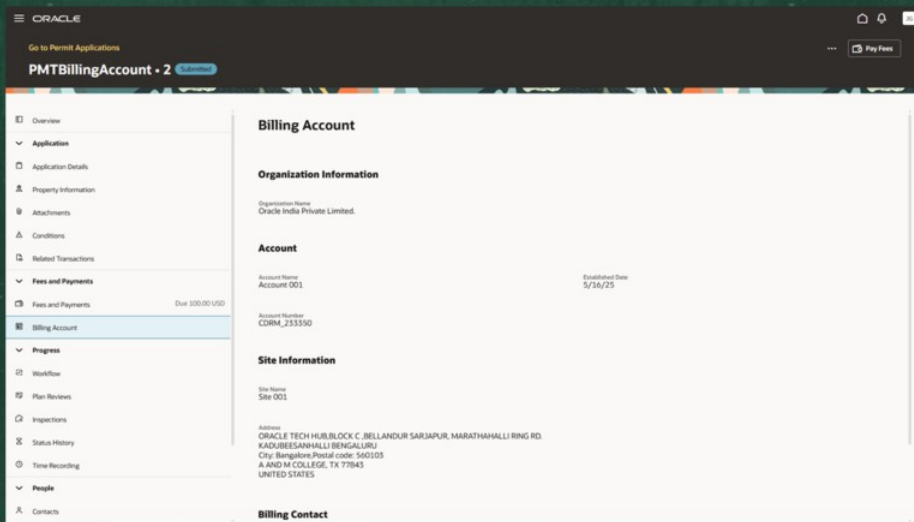
Memo Line Name ▾ Required Invoice Planning and Zoning Fee Mark ☐

Receivable Activity Name Required Profile Class Name Required

Cancel Save

Integration with Oracle Receivables enables agencies to process invoices when payments are made for fees in Permits or Planning and Zoning.

Agency staff can create a record of payments received, make adjustments, and create receipts.



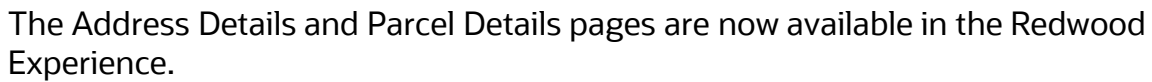
Additionally, this integration allows agencies to include a Billing Account tab on the application intake so Registered Public Users can look up or add their own billing account information.



Common Permitting and Licensing

Redwood Experience for Address and Parcel

The Address Details and Parcel Details pages are now available in the Redwood Experience.



20

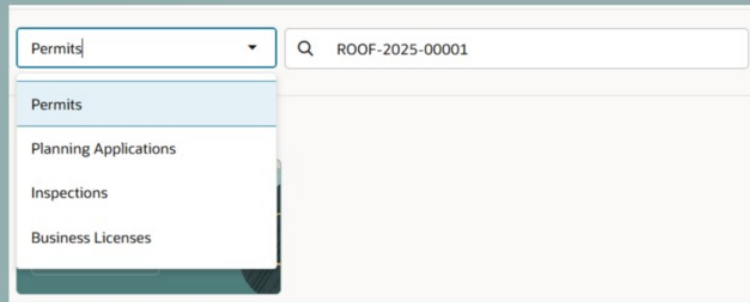


Common Permitting and Licensing

Redwood Experience for Global Search

Redwood Experience for Global Search

- System Administration “Opt In” Feature – *Redwood Experience for Global Search*.
- Search controls on landing page and global search page.
- Available for Permits, Planning and Zoning, Business Licenses, Inspections, and Code Enforcement.



Global search is now available for the Redwood experience, helping you find information quickly and efficiently.

Use Functional Setup Manager to opt into the Redwood Experience for Global Search feature.

When enabled, global search options will appear on the landing page and the global search page for permits, planning and zoning, business licenses, and inspections, as well as for code enforcement incidents, cases, and citations.



Common Permitting and Licensing

Multiple Agency Email Addresses for Web Form Replies

Multiple Agency Email Addresses for Web Form Replies

Use the Email Configuration page to specify an email address so that web form replies can be sent to specific departments.



You can now set up email addresses for each offering, enabling web form replies to be sent to specific departments.

For web form replies, this enables the agency to default their department email instead of using only one department email address.

This completes the feature descriptions for Common Permitting and Licensing.