

Spotlight On

Oracle Public Sector Permitting and Licensing Update 24D



Permits

Redwood Experience for More Features in Oracle Inspector

Separate Use of DMN Models for Renewable Permits

Reschedule and Cancel Actions for Inspections Relocated

Permits features include:

Redwood experience for more features and Oracle inspector reschedule and cancel actions for inspections, relocated, and separate use of DMN models for renewable permits.

Permits

Redwood Experience for More Features in Oracle Inspector

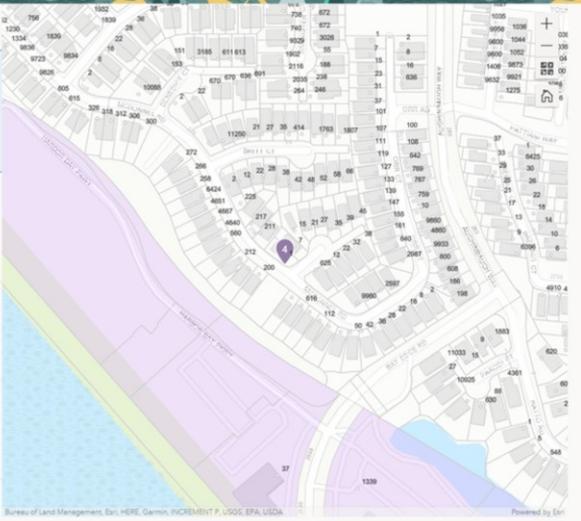
Inspection Tasks

Q Schedule date 2024-08-12 Inspector Martha Paxton Status Scheduled Search

1 of 5 selected Result Multiple

Sort By

- Insulation Inspection - (Wall & Ceiling)**
7/15/24
Inspector: Martha Paxton Overdue
1 ARGUS CT, ALAMEDA
Permit Application - BP-2024-0045
Passing Result
Score: 100
- 407 Firewall**
7/26/24
Inspector: Martha Paxton Overdue
1 APPLGATE WY, ALAMEDA
Commercial Renovation - COMREN-2024-00010
1 condition - Note
- 105 Slab Foundations**
7/29/24
Inspector: Martha Paxton Overdue
1 ARGUS CT, ALAMEDA
Residential Addition Construction - RESADD-2024-00029
- Electric Meter Release**
7/29/24
Inspector: Martha Paxton Overdue
1 ARGUS CT, ALAMEDA
Permit Application - BP-2024-0045
- ELE Security Inspection**
7/29/24
Inspector: Martha Paxton Overdue



Offering the Redwood Experience to inspectors in the field, the Oracle Inspector web application now provides enhancements for inspector productivity

Inspection Tasks

Schedule date 2024-08-12 Inspector Martha Paxton Status Scheduled Search

1 of 5 selected Result Multiple Sort By

| | |
|-----------------------------------------------------------------------------------------------------|---------|
| Insulation Inspection - (Wall & Ceiling) 7/15/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Permit Application - BP-2024-0045 Passing Result Score: 100 | |
| 437 Firewall 7/26/24 Inspector: Martha Paxton | Overdue |
| 1 APPLGATE WY, ALAMEDA Commercial Renovation - COMREN-2024-00010 1 condition - Notice | |
| 105 Slab Foundations 7/29/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Residential Addition Construction - RESADD-2024-00029 | |
| Electric Meter Release 7/29/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Permit Application - BP-2024-0045 | |
| ELE Security Inspection 7/29/24 Inspector: Martha Paxton | Overdue |

Bureau of Land Management, Esri, HERE, Garmin, IGN, Intermap, P, SwCS, EPA, USGS, Imagery, Mapbox, Swire, © 2024

Click an inspection row to display its location in the map pane.

You can perform the inspection and provide results by clicking the inspection type link.



Inspection Tasks

Q Schedule date 2024-08-12 Inspector Martha Paxton Status Scheduled Search

1 of 5 selected

Result Multiple

Sort By

Insulation Inspection – (Wall & Ceiling)
7/15/24
Inspector: Martha Paxton

Overdue

407 Firewall
7/26/24

Inspector: Martha Paxton

Overdue

1 APPLGATE WY, ALAMEDA
Commercial Renovation • COMREN-2024-00010
1 condition • Notice

105 Slab Foundations
7/29/24

Inspector: Martha Paxton

Overdue

1 ARGUS CT, ALAMEDA
Residential Addition Construction • RESADD-2024-00029

Electric Meter Release
7/29/24

Inspector: Martha Paxton

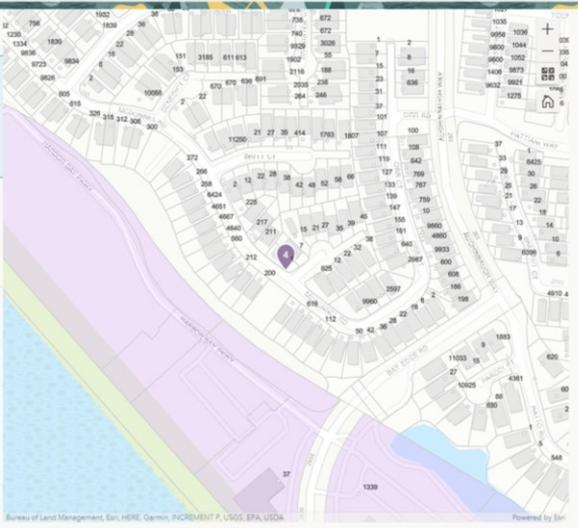
Overdue

1 ARGUS CT, ALAMEDA
Permit Application • BP-2024-0043

ELE Security Inspection
7/29/24

Inspector: Martha Paxton

Overdue



Bureau of Land Management, Esri, HERE, Garmin, INCREMENT P, USGS, EPA, USGS

Powered by Esri



Inspectors can also provide results for multiple inspections at once by clicking the Result Multiple button.

This release enhances the validations for required checklists, prerequisite inspections, conditions, and more.

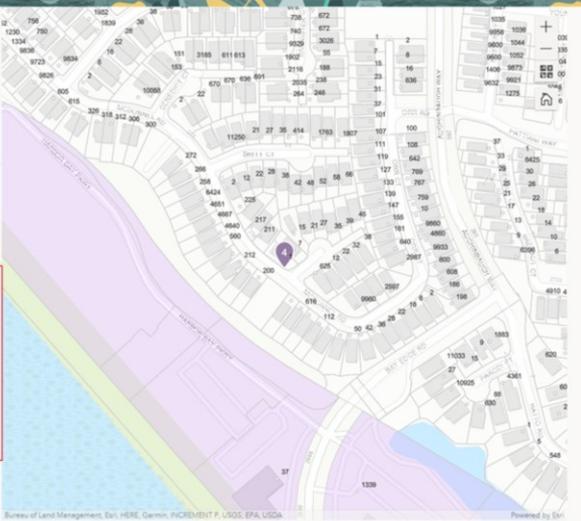
Inspection Tasks

Q Schedule date 2024-08-12 X Inspector Martha Paxton X Status Scheduled X Search

3 of 4 selected **Result Inspections** Cancel

Sort By ▾

- 407 Firewall
7/26/24
Inspector: Martha Paxton
Overdue
- 1 APPLGATE WY, ALAMEDA
Commercial Installation - COMMREN-2024-00010
1 condition - Notice
Overdue
- 105 Slab Foundations
7/29/24
Inspector: Martha Paxton
Overdue
- 1 ARGUS CT, ALAMEDA
Residential Addition Construction - RESADD-2024-00029
Overdue
- Electric Meter Release
7/29/24
Inspector: Martha Paxton
 1 ARGUS CT, ALAMEDA
Permit Application - BP-2024-0043
Overdue
- E/E Security Inspection
7/29/24
Inspector: Martha Paxton
 1 ARGUS CT, ALAMEDA
Permit Application - BP-2024-0043
Overdue



Bureau of Land Management, Esri, HERE, Garmin, INCREMENT P, USGS, EPA, USGS, Esri

Only inspections ready for results will be displayed and can be selected for batch results submission.

When an agency enables an inspection type to use checklist items, inspectors can't provide inspection results until the required checklist items are complete.

Result Inspections Actions Submit Results

7/29/24
Electric Meter Release • BLDG-INSP-2024-00030
1 ARGUS CT
Permit Application • BP-2024-0043

Inspection passed | Inspection did not pass | Corrections noted | Need follow up inspection | Notice of violation issued | Did not have access to site | Contractor or site not ready | Partial

Assess Fee

7/29/24
ELE Security Inspection • CKELE-2024-00011
1 ARGUS CT
Permit Application • BP-2024-0043

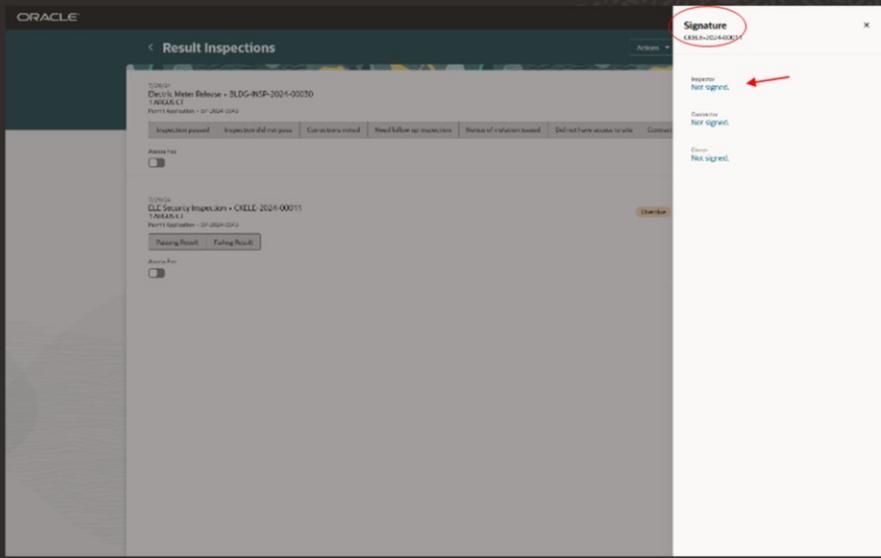
Overdue   

Passing Result | Failing Result

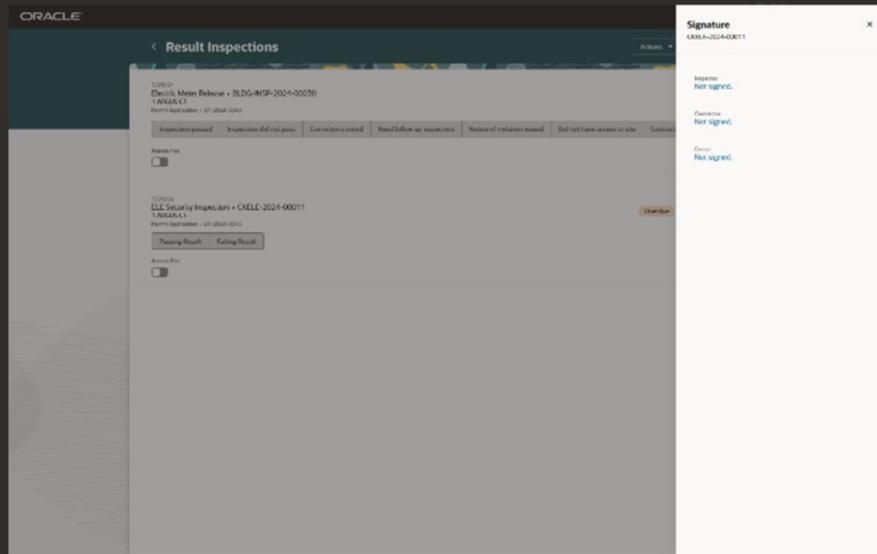
Assess Fee



Icon changes now indicate whether comments, attachments, and signatures have been added or not.



For example, click the Add Signatures icon to open the Signatures drawer.

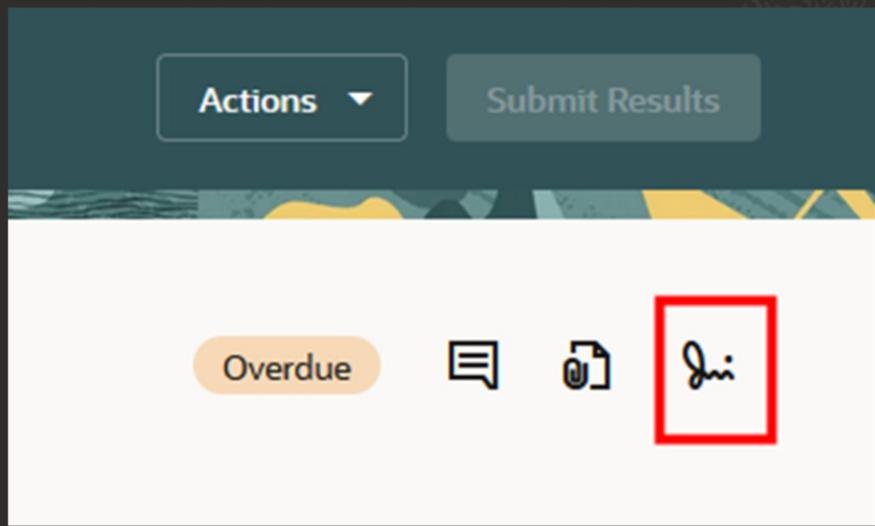


You can add a signature when the *Not signed* link is available.

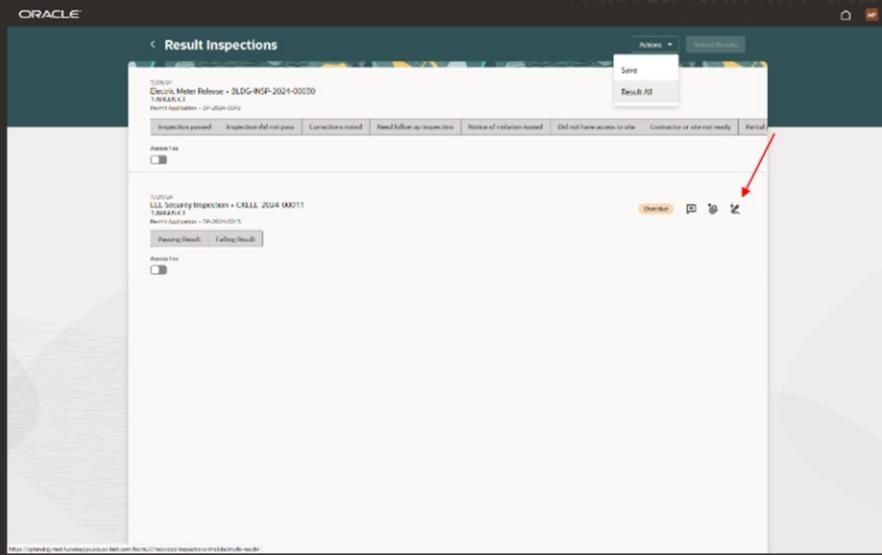




Clear or save the signature.

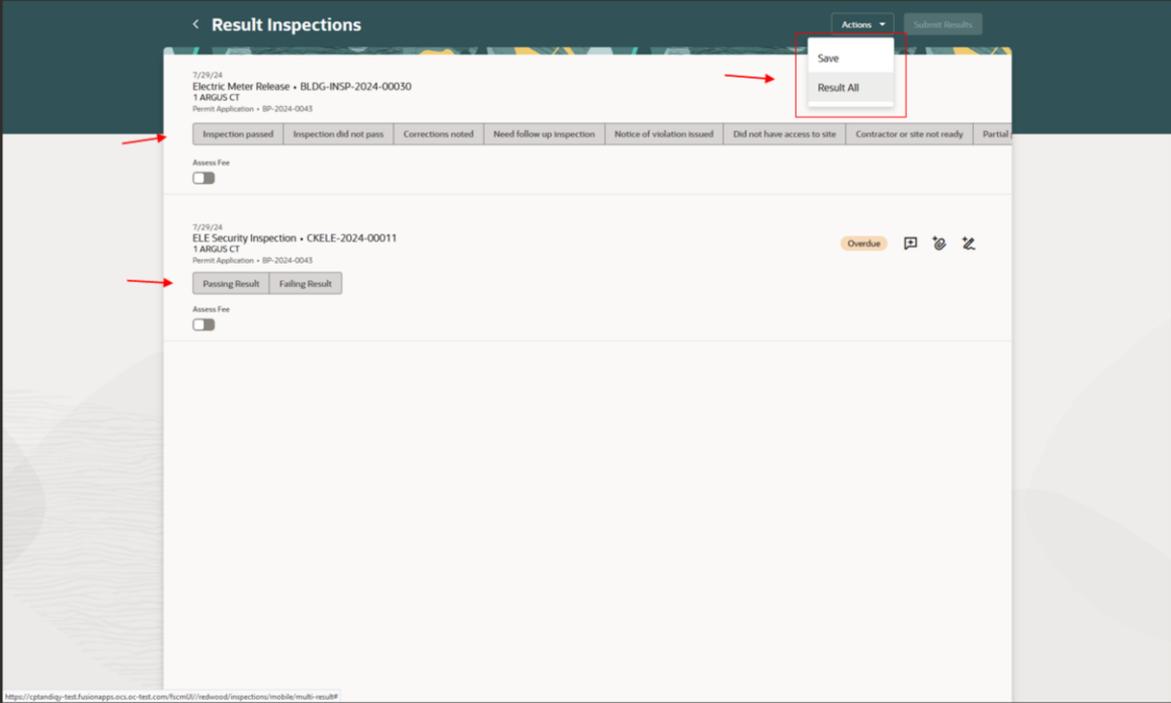


You'll see an updated icon after saving.

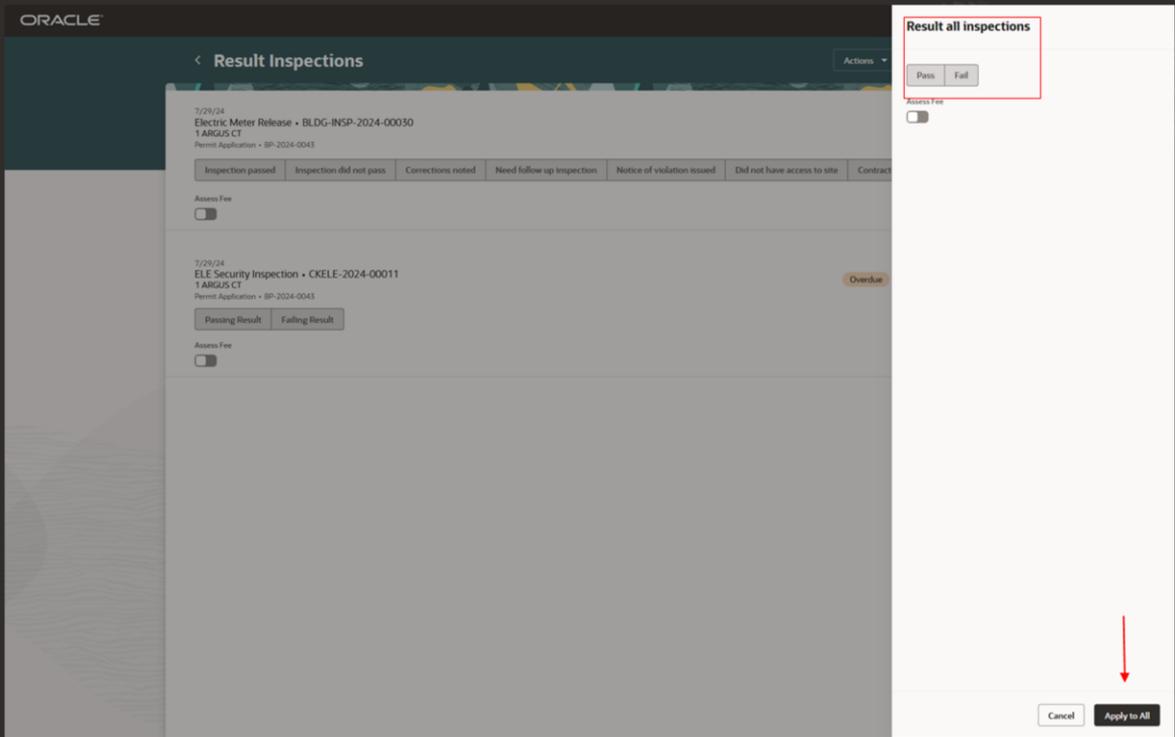


You can select results for each inspection or click the *Result All* action...



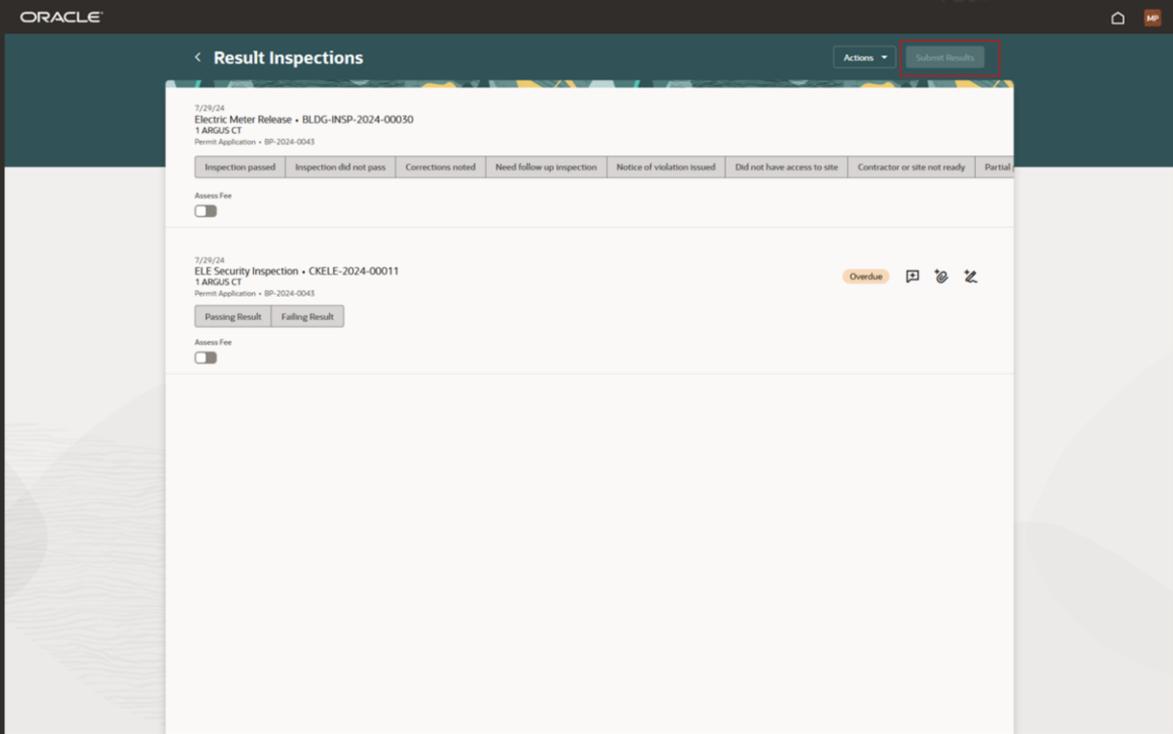


...to select a common result and turn on the assess fees option for all of the selected inspections.



Click the Submit Results button.

Note that inspectors can't update checklist or inspection results if the permit or business license application has a condition with one of the prevent inspection rules.



Click the Submit Results button.

Note that inspectors can't update checklist or inspection results if the permit or business license application has a condition with one of the prevent inspection rules.

< Result Inspections

Actions

Submit Result

8/29/24
412 Window Replacement • BLDG-INSP-2024-00036
1 ARGUS CT
Residential Addition Construction • RESADD-2024-00029

Inspection passed

Violation issued

Assess Fee

8/29/24 9:30 AM
ELE Security Inspection
1 ARGUS CT
Permit Application • BP-2024

Passing Result

Assess Fee

Submit inspection results?

You're about to submit the results for 2 of 2 inspections. You won't be able to make further changes.



Inspection Tasks

Schedule date 2024-08-12 X Inspector Martha Paxton X Status Scheduled X Search

1 of 5 selected Result Multiple Sort By

| | |
|----------------------------------------------------------------------------------------------------|---------|
| Insulation Inspection - (Wall & Ceiling) 7/15/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Permit Application - BP-2024-0043 Pending Result Score: 100 | |
| 407 Firewall 7/26/24 Inspector: Martha Paxton | Overdue |
| 1 APPLGATE WY, ALAMEDA Commercial Renovation - COMREN-2024-00010 1 condition - Notice | |
| 105 Slab Foundations 7/29/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Residential Addition Construction - RESADD-2024-00029 | |
| Electric Meter Release 7/29/24 Inspector: Martha Paxton | Overdue |
| 1 ARGUS CT, ALAMEDA Permit Application - BP-2024-0043 | |
| ELE Security Inspection 7/29/24 Inspector: Martha Paxton | Overdue |



The completed inspections no longer appear in the task list.

Permits

Reschedule and Cancel Actions for Inspections Relocated

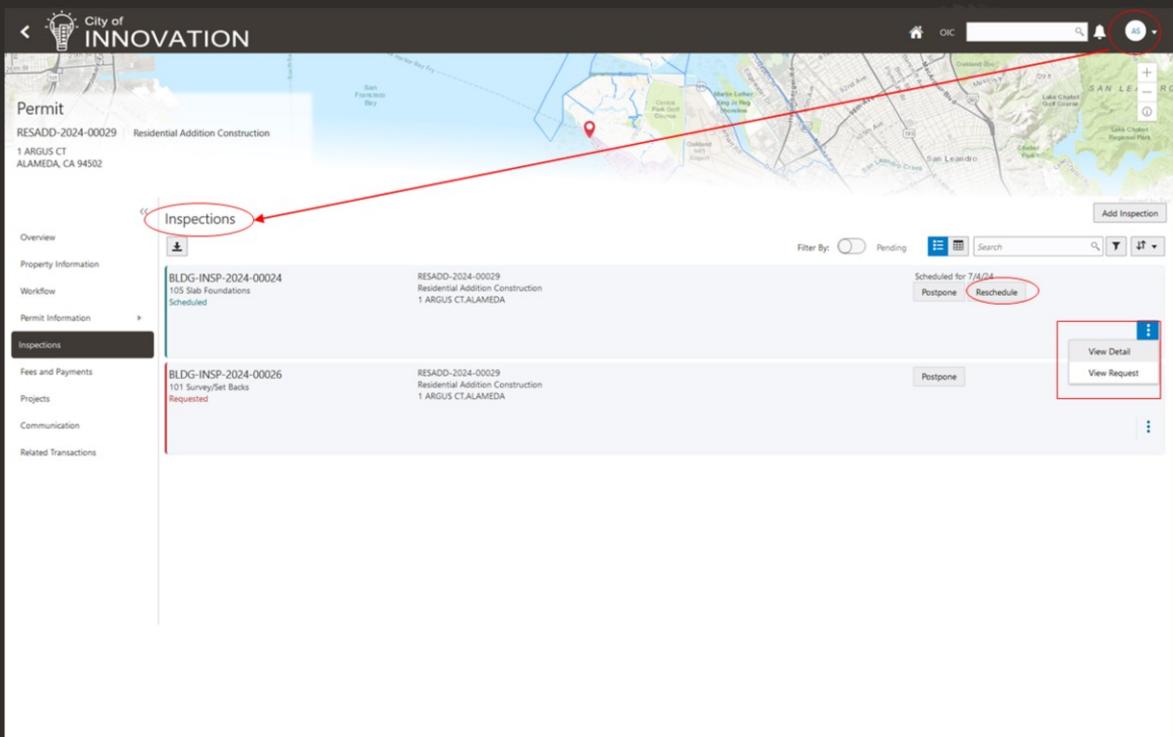
City of INNOVATION

Permit
RESADD-2024-00029 Residential Addition Construction
1 ARGUS CT
ALAMEDA, CA 94502

Inspections

| Inspection | Inspection Type | Required | Status | Property | Preferred Date | Inspector Arrival | Scheduled | Completed | Inspector | Result | City | Reinspect | Assign | Actions |
|----------------------|----------------------|----------|-----------|------------|----------------|-------------------|------------|-----------|---------------|--------|---------|-----------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| BLDG-INSP-2024-00024 | 105 Slab Foundations | | Scheduled | 1 ARGUS CT | 5 Jul 2024 | 4 Jul 2024 | 4 Jul 2024 | | Kaitlyn Haney | | ALAMEDA | | | |
| BLDG-INSP-2024-00026 | 101 Survey/Set Backs | | Requested | 1 ARGUS CT | 16 Jul 2024 | | | | | | ALAMEDA | | | <ul style="list-style-type: none"> Cancel Inspection Reschedule Postpone View Detail View Request Assign to me |

Actions have been moved in the application details to encourage rescheduling over canceling an inspection, especially for applicants and contacts.
Agency staff can reschedule as well as cancel an inspection directly from the permit's Inspections list.

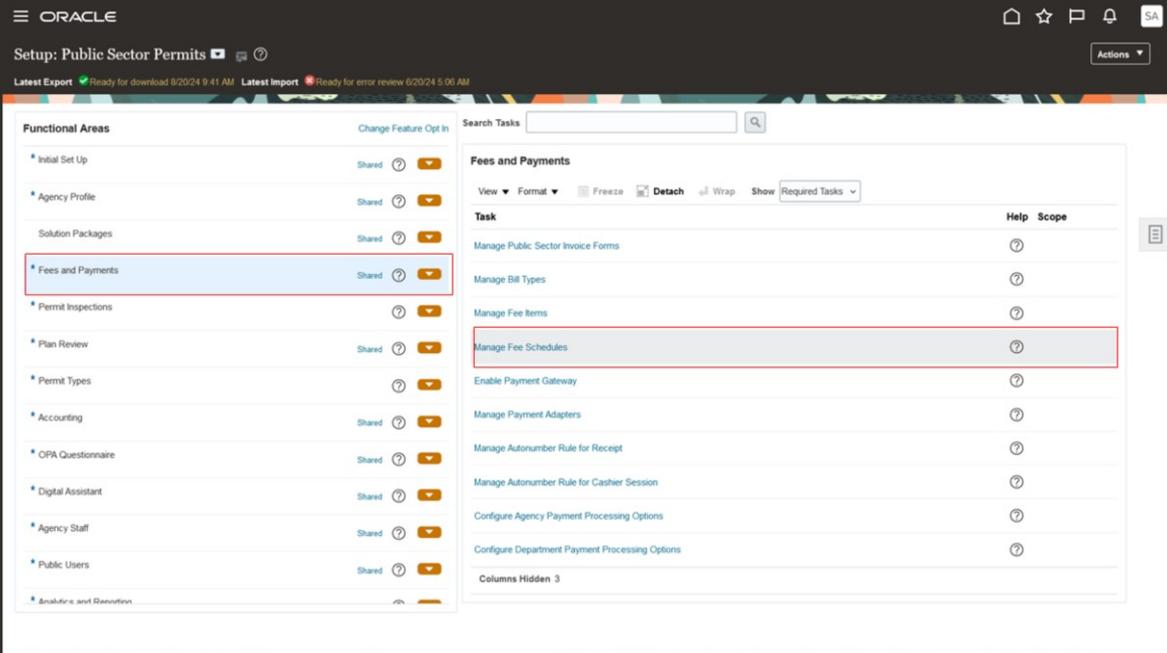


Applicants and contacts with application access can see the Reschedule button in a prominent position.

But they have to drill into the inspection details to find the cancel action.

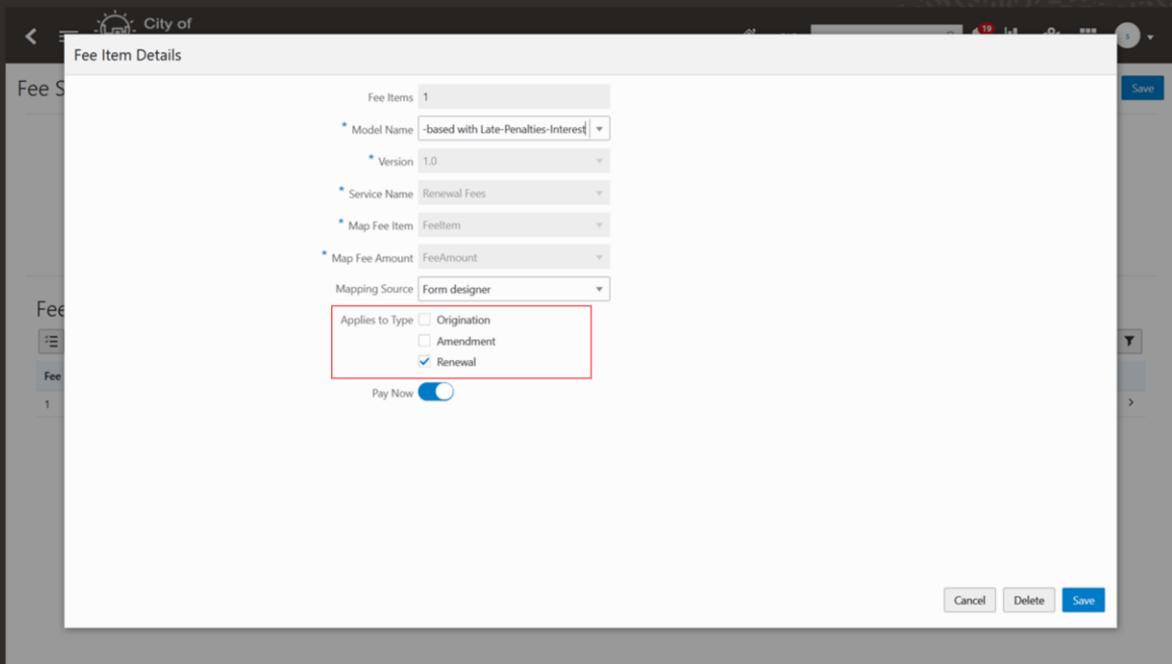
Permits

Separate Use of DMN Models for Renewable Permits



Agency staff can leverage separate Decision Modeling and Notation, or DMN, models for origination and renewal of renewable permits.

This feature allows you to use a separate fee model to calculate fees differently on the origination than on the renewal.



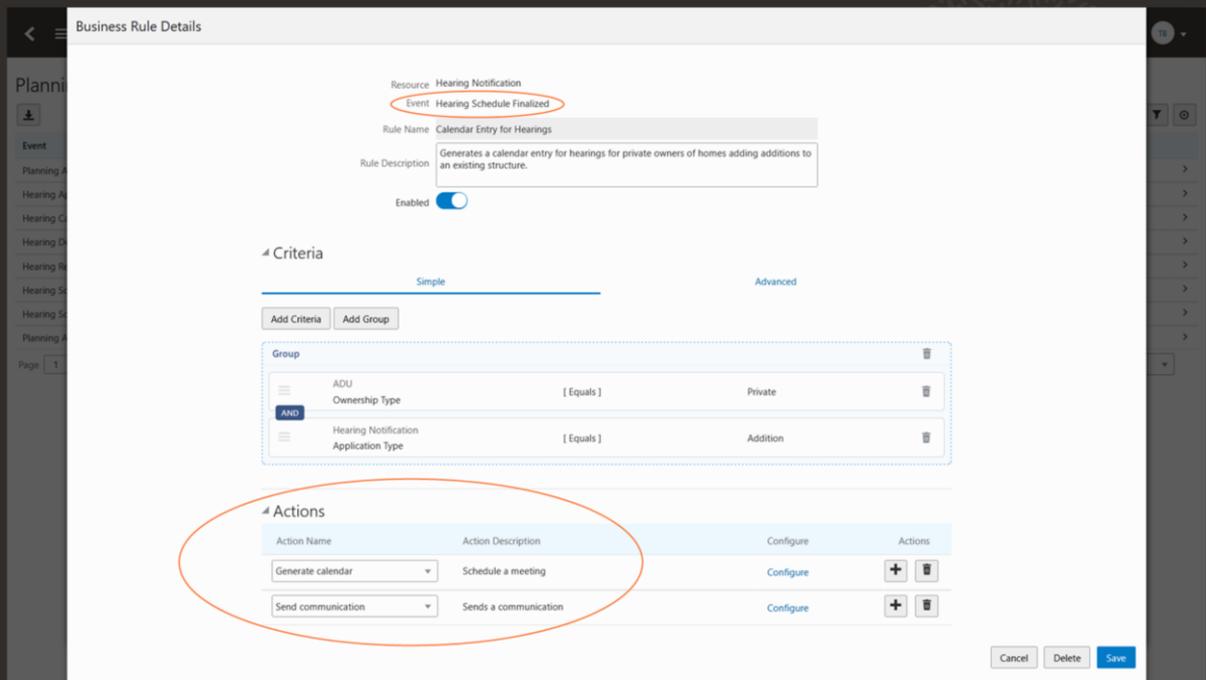
After the permit renewal is initiated, you can use this fee model to generate fees.
This completes the feature descriptions for Permits.

Planning and Zoning

Generate Calendar Entry for Hearings



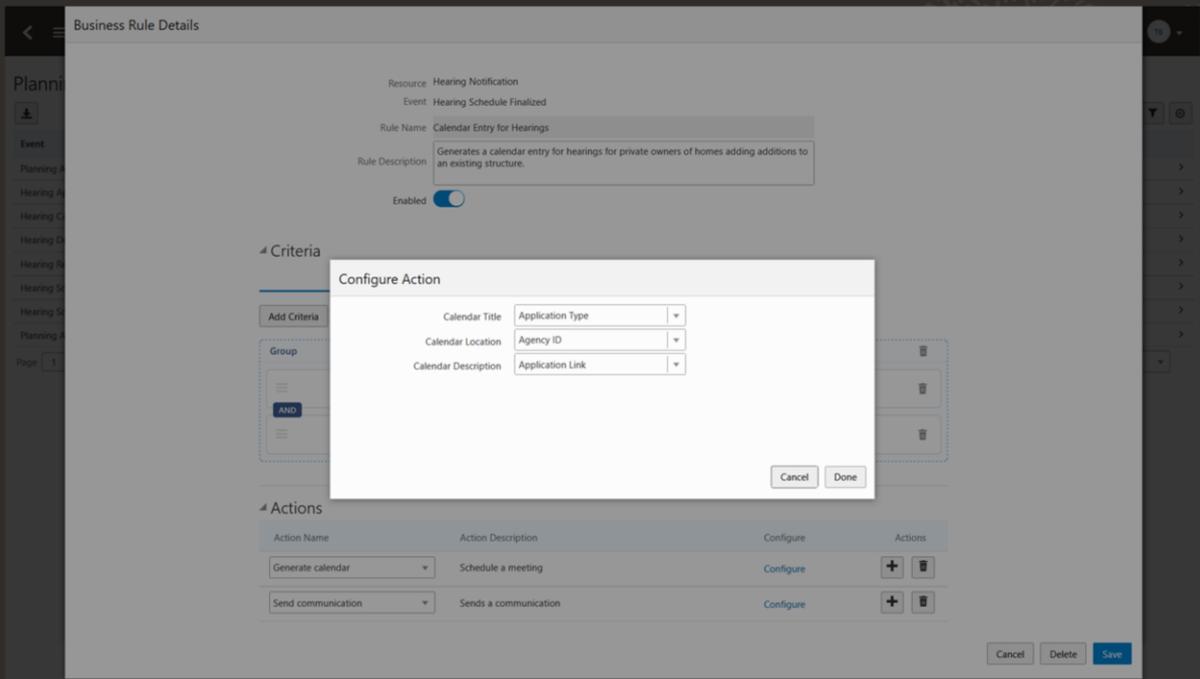
This feature is a customer idea.



For Planning and Zoning events related to hearings, you can now set up business rules to send a calendar invite as an attachment in a notification.

When defining your rule, select the new *Generate calendar* action to create the calendar entry for the hearing.

Also select the *Send communication* action to create the notification that will contain the generated invite.



[Dat]



When setting up the calendar entry, you can select event resource fields to populate the invite's title, location, and description.

City of INNOVATION

Communication Template Details

Template Attributes

Code: HearingDecisionFinalized

Name: HearingDecisionFinalized

Display Format: HTML

Channel Type: Emails and Notifications

Visibility: Applicant and contacts

Enabled:

Email Attributes

To: noreply@oracle.com

Cc:

Bcc:

Notification Attributes

Priority:

User Can Delete:

To: `$(CommunicationURL.format('contact', 'publicSectorApplicationContactTypes', 'ORA_APPLICATION', '$(ContactUserID)')/$Planner ID), $(CommunicationURL.format('contact', 'publicSectorApplicationContactTypes', 'General Contractor', '$(ContactUserID)')`

Attachments

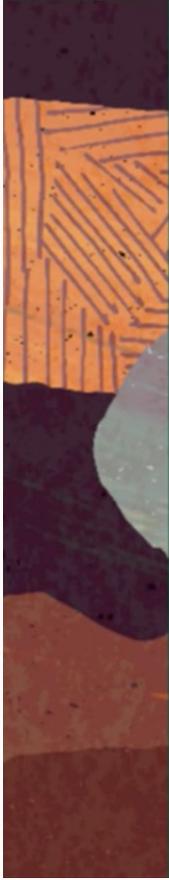
Attachments: Rules Framework Attachments

Cancel Clone Save

On the associated communication template, select *Business Rules Framework Attachments* for the Attachments field. This is where the calendar invite will be stored.

The Generate calendar action creates an ICS calendar file compatible with standard calendar software, such as Microsoft Outlook, Google calendar, and Apple calendar.

This completes the feature description for Planning and Zoning.



Code Enforcement

Attachment Added by Responsible Party Triggers
Communication Event

Attachment Added by Responsible Party Triggers Communication Event

- Applies to Code Enforcement.
- Named *Code Enforcement Case Document*.
- Access in Communications Framework or Business Rules Framework.

The screenshot shows the 'Business Rule Details' configuration page. At the top, the 'Resource' is set to 'Code Enforcement Case Document' and the 'Event' is 'Code Enforcement Case Document Attached', both highlighted with a red circle. Below this, the 'Rule Name' is 'Default Rule for Code Enforcement Case Document Attached' and the 'Rule Description' is 'Default rule for Code Enforcement Case document attached.' The rule is currently 'Enabled' as indicated by a blue toggle switch. Under the 'Criteria' section, there are 'Add Criteria' and 'Add Group' buttons, and a message 'No items to display.' Under the 'Actions' section, there is a table with one action:

| Action Name | Action Description | Configure | Actions |
|--------------------|-----------------------|-----------|---------|
| Send communication | Sends a communication | Configure | + - |

At the bottom right of the form are 'Cancel' and 'Save' buttons.

Code Enforcement Case Document Attached is a new Business Rule or Communication Framework event that generates an automatic Communication whenever a responsible party uploads an attachment to a Code Enforcement case.



Business Licenses

Fee and Payments
Summary

Enable .CSV Download for
BI Publisher Reports

Contractor Record Subject
Area

Consolidate Expiration
Communication

Schedule Inspections on
Completed Business
License Transactions

Business Licenses

Fee and Payments Summary



This feature is a customer idea.

City of INNOVATION

Business Licenses

Apply  Show All Statuses    

| License | License Period | Business Information | Description | Fees | Actions |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------------------------|-----------------------|------------------------------------------|-------------------------------------------------------------------------------------|
| BusLicRetail-JUN2024-0013 Simple Retail License Active Expired on 7/3/24 | Effective 7/1/24 Expiration 7/3/24 | Bakery 1074 JOST LN, ALAMEDA, CA 94502 | Simple Retail License | Fees Paid 33.00 USD |  |
| BusLic-AUG2024-0023 Restaurant Business License Active Expired on 8/3/24 | Effective 8/1/24 Expiration 8/3/24 | Restaurant 1074 JOST LN, ALAMEDA, CA 94502 | | Fees Balance 154.00 USD 150.00 USD |  |



The addition of the Fees and Payments Summary page in the Business License Details simplifies the operational review of fees, payments and credits that have been applied to a license over multiple license periods. You can now track balances and payments for the life of the license and not just a single transaction.

On the Business Licenses page, click any row to display the Business License detail page.

City of INNOVATION

Business License

Restaurant
1074 JOST LN
ALAMEDA, CA 94502
BusLic: AUG2024-0023 | Restaurant Business License
License Status: Active | Balance Due

Overview

Business Information

License Information

Fees and Payments Summary

Conditions

License Activity

| Category | Subcategory | Description | Issue Date | Effective Date | Expiration Date |
|----------|-------------|-------------|------------|----------------|-----------------|
| | | | 8/1/24 | 8/1/24 | 8/3/24 |

Business Summary

Legal Name: Anne's Baked Goods
Ownership Type: Partnership
Tax Exempt: No

Is this a mobile business?: No
Business Location: 1074 JOST LN, ALAMEDA, CA 94502
Mailing Address: 2nd phase, Milton, Georgia 30004

Latest Activity
[View Details](#)

Then select the Fees and Payments Summary tab, which is available for all business entities by default.

Restaurant Business License - BusLic-AUG2024-0023 Active

1074 JOST LN, ALAMEDA, CA 94502

Restaurant

Fees and Payments Summary

| | | |
|------------|-----------|-------------|
| Total Fees | Fees Paid | Balance Due |
| 154.00 | 4.00 | 150.00 |

1 item

| License Period | Activity | Activity Status | Total Fees | In Review | Not Payable | Fees Paid | Balance Due | Actions |
|----------------|-------------|-----------------|------------|-----------|-------------|-----------|-------------|----------|
| 08 2024 | Origination | Completed | 154.00 | 0.00 | 0.00 | 4.00 | 150.00 | Pay Fees |

On the Fees and Payments Summary page, click the Total Fees Overview tab to display the Total fee details drawer.



The screenshot displays the Oracle interface for a Restaurant Business License. The main view is titled "Fees and Payments Summary" and shows a table with columns for License Period, Activity, Activity Status, Total Fees, and In Review. A single item is listed for 08 2024 with an activity of "Origination" and a status of "Completed".

The "Total fee details" drawer is open, showing a consolidated view of all payments. It includes a search bar and a table with the following data:

| Total fee details | | |
|-----------------------------------------------------------------------------------------------------|------|---------------|
| Restaurant Business License BusLic-AUG2024-0023 1074 JOST LN, ALAMEDA, CA 94502 Restaurant | | |
| Total Fees | | |
| Administrative Use Fee | Due | 150.00 |
| State Fee AB 1379 | Paid | 4.00 |
| Total Fees | | 154.00 |
| Fees Paid | | |
| Balance Due | | |

The total fee details drawer displays a consolidated view of all payments on the license verses navigating to multiple transactions.

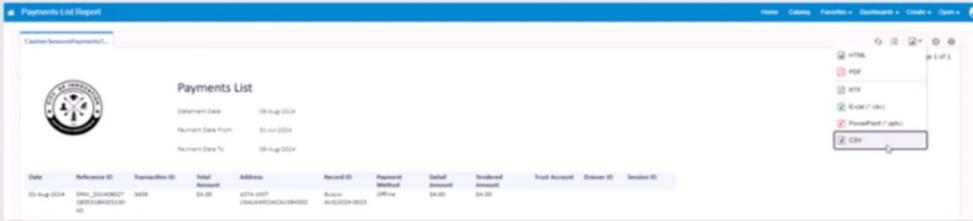
Business Licenses

Enable .CSV Download for BI Publisher Reports

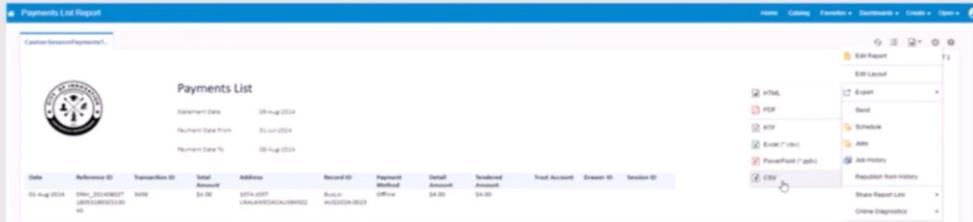
Enable .CSV download option for BI Publisher reports

In addition to existing output options in BI Publisher reports (for example, PDF or RTF) we've added the .CSV format as a downloadable option for all out-of-the-box delivered BIP reports.

After opening a report, simply choose CSV as an option from the View Report icon:



You can also choose the Export CSV option from the Actions icon:



In addition to existing output options in BI Publisher reports (for example, PDF or RTF) we've added the .CSV format as a downloadable option for all out-of-the-box delivered BIP reports. After opening a report, simply choose CSV as an option from the View Report icon.

You can also choose the Export CSV option from the Actions icon.

Business Licenses

—
Contractor Record Subject Area

Contractor Record OTBI Subject Area

The Contractor License Real Time subject area enables agencies to easily generate different transactions associated with Contractor Licenses and provide them to staff for analysis or action.

Contractor License information includes information regarding Classification, Validity, Expiration, Insurance and so on.

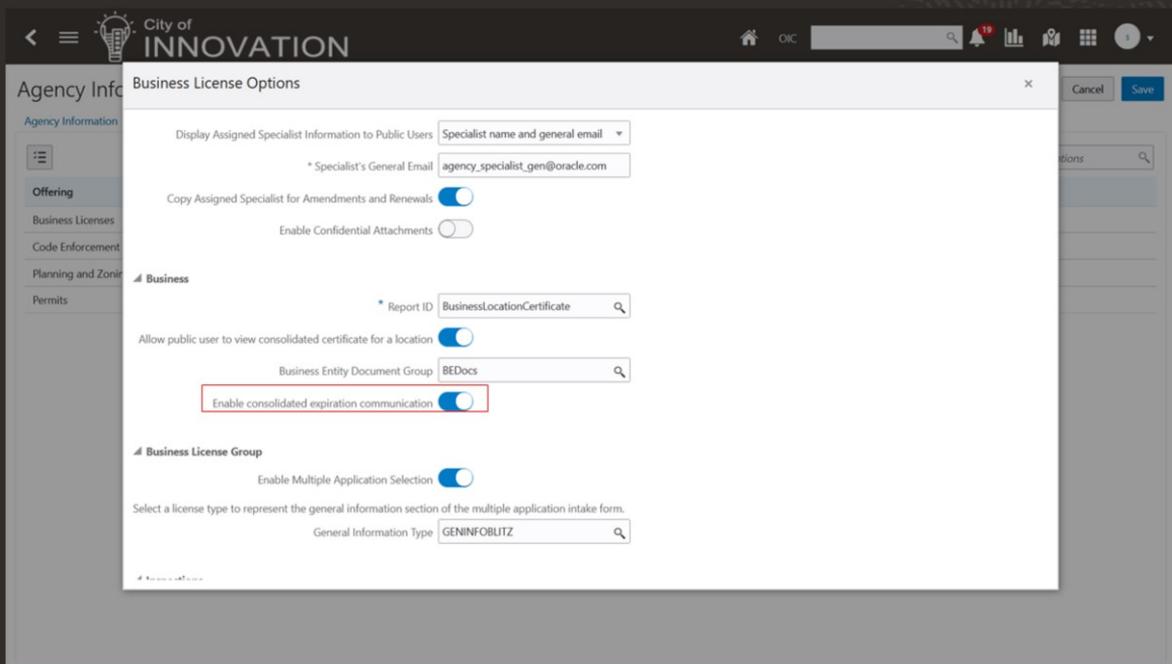
The Contractor License Real Time subject area enables agencies to easily generate different transactions associated with Contractor Licenses and provide them to staff for analysis or action. Contractor License information includes information regarding Classification, Validity, Expiration, Insurance and so on.

Business Licenses

Consolidate Expiration Communication



This feature is a customer idea.



Agency users can send a consolidated communication about expiration to multiple business licenses for one location.

When you enable the *Enable consolidated expiration communication* option on the Business License Options page, the communications configured on the business license expiration group will be ignored. However, the sending of the consolidated communications is still triggered during the processing of the expiration rules.

City of INNOVATION

Communication Template Details

Template Attributes

* Code

* Name

* Display Format

* Channel Type

* Visibility

Enabled

Add Grid

Email Attributes

* To

Cc

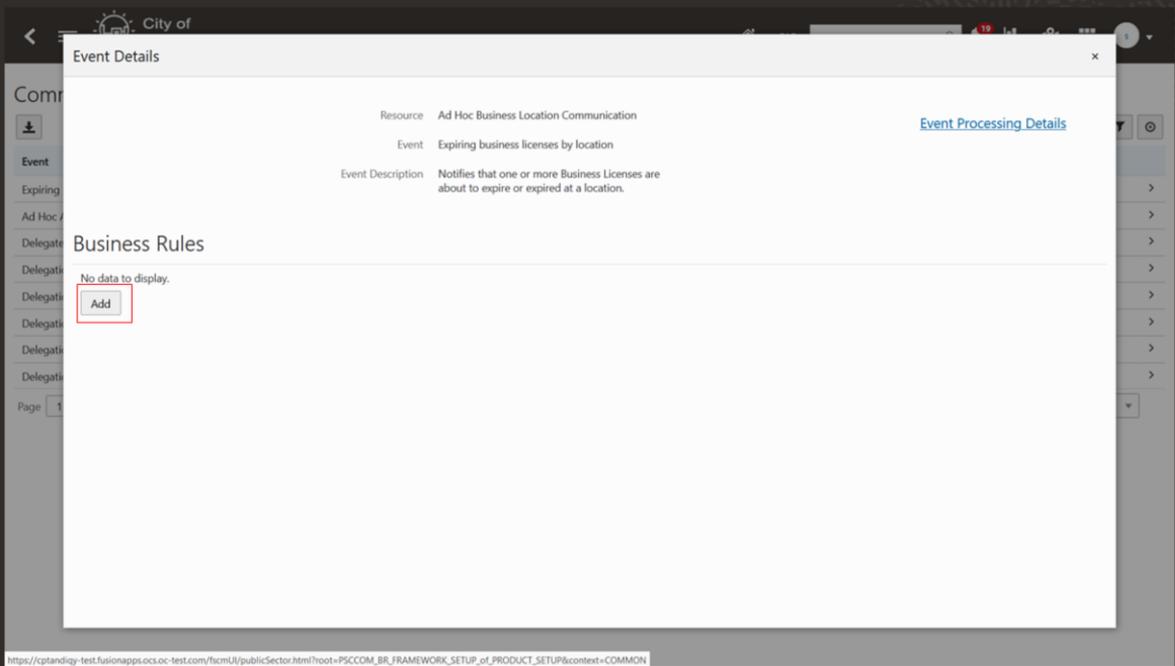
Bcc

Attachments

| File Name | Description | File Size | Actions |
|-----------|-------------|-----------|---------|
|-----------|-------------|-----------|---------|

Cancel Save

To define the expiration communication rules, you must set up the configuration template on the Communication Template Details page.



On the Event Details page, click Add to configure the rule.

Business Licenses

Schedule Inspections on Completed Business License Transactions



This feature is a customer idea.

City of INNOVATION

Business License

Restaurant
1074 JOST LN
ALAMEDA, CA 94502

License Activity Origination 08 2024
[BusLic-AUG2024-0023](#) | Restaurant Business License
 License Status Active | Balance Due

Construction Notice All Conditions: 1

Activity Summary

Status: **Completed**

Submitted By on 8/2/24

Effective Date: 8/1/24

Expiration Date: 8/3/24

* Received Date: 8/1/24

Specialist

Description

Contacts

View Details

Primary Contact: Anne Collins

Phone

Email: anne.collins@oracle.com

Address: 1719 St Charles St
Alameda, California 94501

Applicant: Anne Collins

Workflow

View Details

| Workflow Task | Status | Assigned To | Last Updated | Duration in Days |
|------------------------------------------------|-----------|-------------|--------------|------------------|
| Issue business license - Application completed | Withdrawn | | 8/2/24 | 0 |



Business licenses are normally completed as they are awarded, preventing recurring or other inspections from being scheduled. With 24D, Agencies can now schedule inspections on completed licenses.

City of INNOVATION

Business License

Restaurant
1074 JOST LN
ALAMEDA, CA 94502

Construction Notice All Conditions: 1

License Activity Origination 08 2024
BusLic-AUG2024-0023 | Restaurant Business License
License Status Active | Balance Due

Activity Summary

Business Information

Workflow

License Information

Inspections

Fees and Payments

Communication

Additional Information

Related Transactions

Inspections

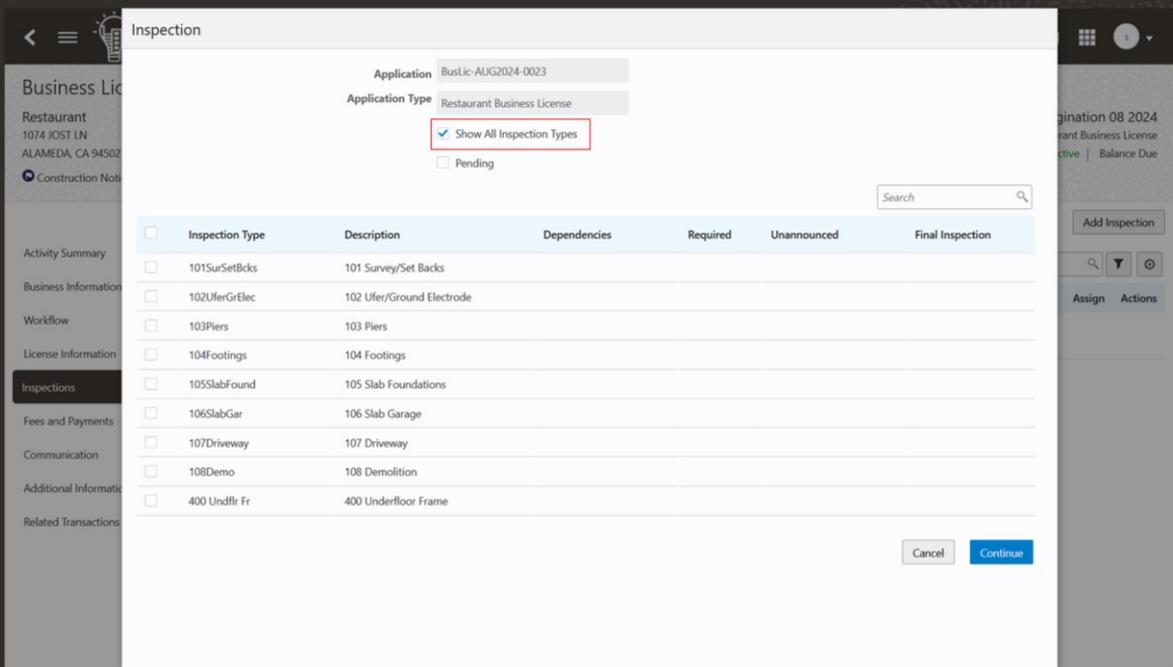
Filter By: Pending

Search

| Inspection | Inspection Type | Required | Status | Property | Preferred Date | Inspector Arrival | Scheduled | Completed | Reinspect | Assign | Actions |
|---------------------|-----------------|----------|--------|----------|----------------|-------------------|-----------|-----------|-----------|--------|---------|
| No data to display. | | | | | | | | | | | |

Add Inspection

The *Add Inspection* button is now enabled on the Inspections page.



Agencies can now schedule new inspections on completed business license transactions including origination, amendment, and renewal.

This completes the feature descriptions for Business Licenses.

Common Permitting and Licensing

Selective Enablement of Alter
Workflow

Retry Business Rule Framework
Events



Common Permitting and Licensing

Selective Enablement of Alter Workflow

City of INNOVATION

Permit
SIGN-2024-00014 Commercial Sign
1139 BROADWAY
ALAMEDA, CA 94501

Workflow

View Process Information

Alter Workflow

Issue Permit

In Progress
Assigned To PermitTechnician
Due on

Task Name: Issue Permit
Task ID: fa92cbb3-6bbd-11ef-891d-fc79c650465e
Assigned To: PermitTechnician
Status: Select a Status

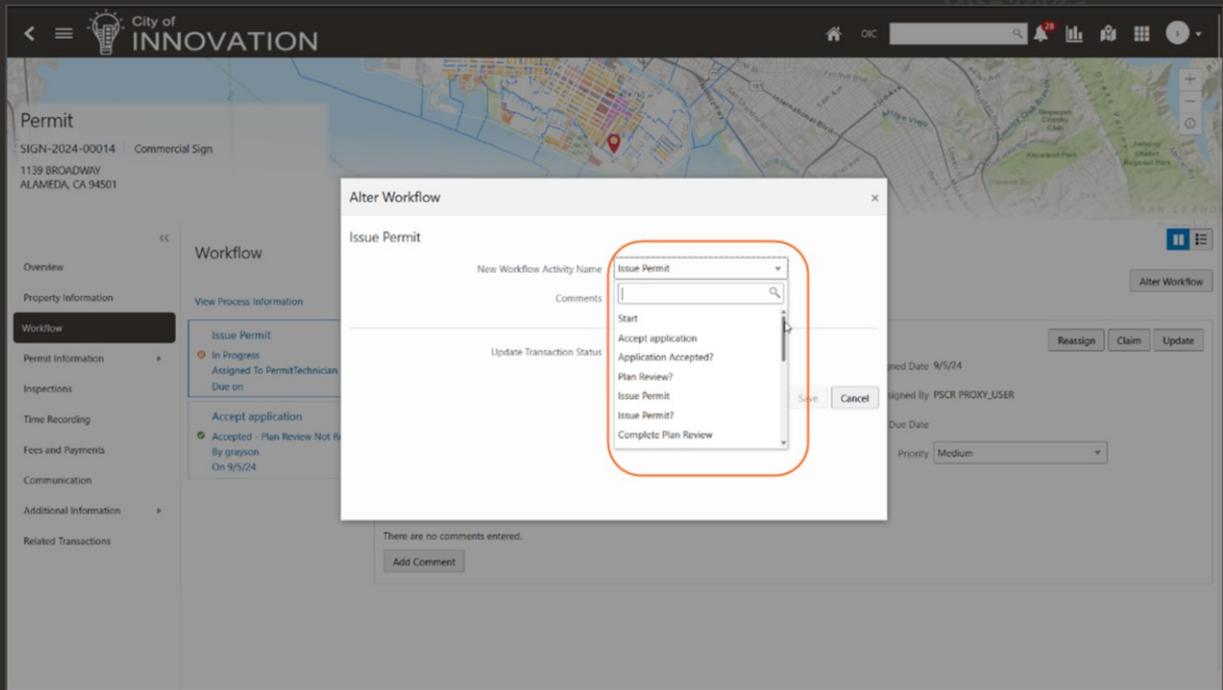
Assigned Date: 9/5/24
Assigned By: PSCR PROXY_USER
Due Date
Priority: Medium

Reassign Claim Update

Comments Attachments

There are no comments entered.
Add Comment

With previous releases, users can alter the workflow manually to resolve conflicts and get a transaction back on track.



The user selects from a long list of possible workflow tasks and all transaction statuses

City of INNOVATION

Permit
SIGN-2024-00014 Commercial Sign
1139 BROADWAY
ALAMEDA, CA 94501

Overview

Status: **Completed**

Relationship Type: **Independent**

Submitted By: Abby Scott on 9/5/24

Received Date: 9/5/24

Issue Date: 9/5/24

Expiration Date: 9/7/24

Permit Period: 2024

Permit Status: Active

Actions

- Apply for Subapplication
- Copy Application
- Print Permit
- Reopen Permit**

Contacts

View Details

Primary Contact: Abby Scott

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Phone

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Address: 1401 Fernside Blvd
Alameda, California 94501

Workflow

View Details

| Workflow Task | Status | Assigned To | Last Updated | Duration in Days |
|--------------------|-----------|----------------|--------------|------------------|
| Accept application | Completed | olivia.grayson | 9/5/24 | 0 |
| Issue Permit | Completed | sam.cook | 9/5/24 | 0 |

Like altering workflow, when reopening an expired or completed application, users also need to assign the desired workflow task and status, manually.

City of INNOVATION

Permit
SIGN-2024-00014 Commercial Sign
1139 BROADWAY
ALAMEDA, CA 94501

Overview

Property Information

Workflow

Permit Information

Inspections

Time Recording

Fees and Payments

Communication

Additional Information

Related Transactions

Reopen Application

SIGN-2024-00014 | Commercial Sign

Select workflow task: Start

Update transaction status: |

Update expiration date: Start

Reopen Reason: * Reopen Reason

You must manually apply conditions after reopening

Application Accepted?

Plan Review?

Issue Permit?

Complete Plan Review

Current expiration date 9/7/24

Cancel Reopen

Phone: |

Email: abby.scott@oacslc.com

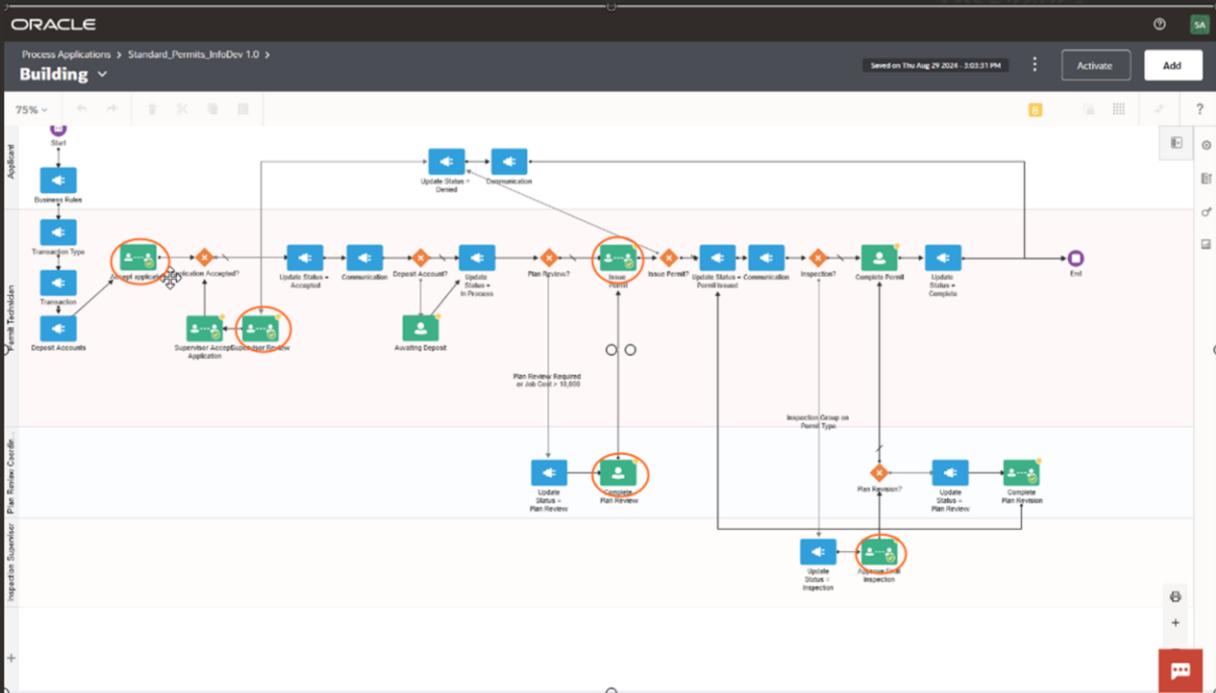
Address: 1401 Ferndale Blvd
Alameda, California 94501

Workflow

View Details

| Workflow Task | Status | Assigned To | Last Updated | Duration in Days |
|--------------------|-----------|----------------|--------------|------------------|
| Accept application | Completed | olivia.grayson | 9/5/24 | 0 |
| Issue Permit | Completed | sam.cook | 9/5/24 | 0 |

While the current option of displaying lists of all possible workflow tasks and statuses provides flexibility, it can also present a challenge for some users to make the appropriate decisions.



With 24D, now you have the option to configure your workflow processes to control what tasks display in the lists for users to select when altering workflow or reopening an application. You may only want to display a few of the workflow tasks. In this example, these tasks display to the user: Accept Application, Supervisor Review, Plan Review, Issue Permit, and Complete Final Inspection.

ORACLE
 Process Applications > Standard_Permits_InfoDev 1.0 >
Building Save on Thu Aug 29 2024 - 3:05:31 PM Activate Add

75%

Custom Properties
 Activity: Update Status = Plan Review

PSC_ALTERWF_OPT
 (Plan Review)
 Enabled for other workflow.

PSC_AUTO_UPDATE_ACTION
 Value
 Indicates the action that should be used when auto-updating a task

PSC_BRF_ALL_WF_ACTIONS
 Value
 Custom property to indicate whether to invoke the BRF Event

PSC_BRF_EVENT_CODE
 Value
 Indicates the Business Rules Framework event code used to validate the application information

PSC_FINAL_ACTIVITY
 Value
 Indicates that this is the final task before completion

PSC_LIST_ORDER
 Value
 Human tasks display order

PSC_REOPENWF_OPT

Use new custom properties to enable a specific task to be displayed and to set the status, if needed.

If a human task has a system task before it to update the status, you specify only the human task name.

ORACLE
Process Applications > Standard Permits InfoDev 1.0 >
Building Saved on Thu Aug 29 2024 - 1:03:11 PM Activate Add

75%

Custom Properties
Activity: Issue Permit

Assign a value to the custom properties for this activity.

PSC_ACCEPT_INFO_LABEL
Value

Define menu options for Accept Info and include key value pair to enable or disable communication

PSC_ACTIVITY_TYPE
Issue
Indicates the task activity type

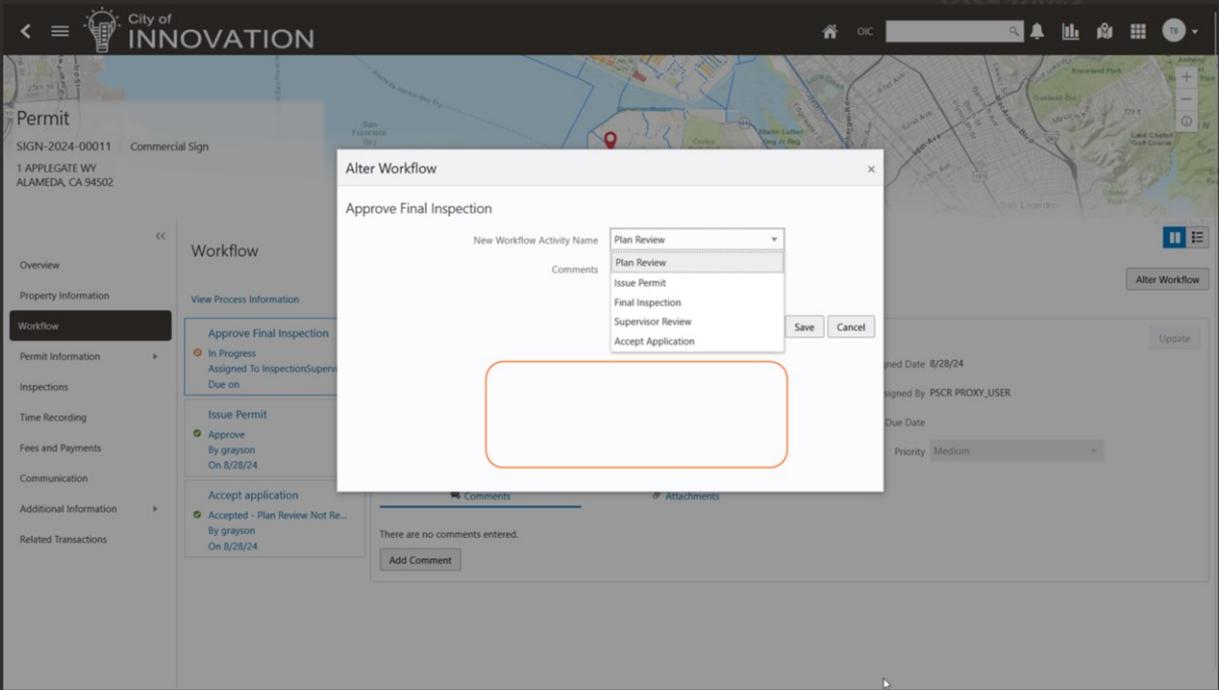
PSC_ALTERWF_OPT
(Issue Permit, In Process)
Enabled for alter workflow

PSC_AUTO_UPDATE_ACTION
Value
Indicates the action that should be used when auto-updating a task

PSC_BRF_ALL_WF_ACTIONS
No
Custom property to indicate whether to invoke the BRF Event

PSC_BRF_EVENT_CODE
LNP-BEFORE-ISSUANCE
Indicates the Business Rules Framework event code used to validate the application information

If a human task isn't paired with a system task to set the status, you specify both the task name and the appropriate status.



With this feature configured, the user sees only the tasks you've enabled for them to select when altering the workflow, as shown here.

The option to set the status no longer appears because it's set within the workflow process definition.

When reopening an application, you'll see the same streamlined list displayed, simplifying the user experience while reducing the potential for human error.

Common Permitting and Licensing

Retry Business Rule Framework Events



This feature is a customer idea.

Retry Business Rule Framework Events

- Events and actions can now be retried.
- Run through Enterprise Scheduling Service (ESS).
- Run manually from the log report.

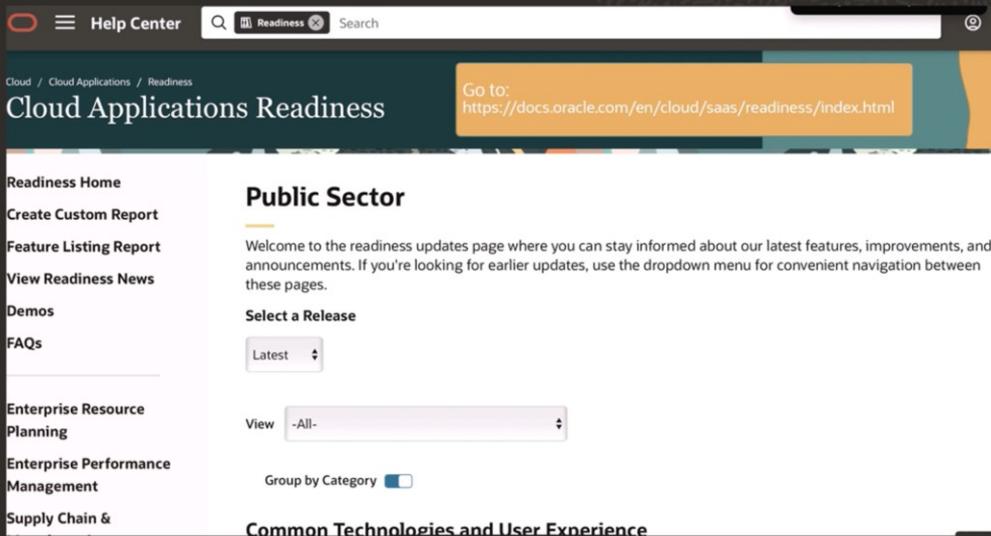


In a previous release, we introduced the ability to retry business rule actions that didn't complete successfully.

You can now retry business rule framework events that encountered errors before running any business rules.

You can set up an Enterprise Scheduler Service to run failed events automatically, or you can retry an event manually from the Log Detail page.

This completes the feature descriptions for Common Permitting and Licensing.



We've only shown you the highlights of the public sector Permits and Licensing features. For more see the what's new document on Oracle cloud readiness.