



# Oracle CRM On Demand

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## Product Release Notes Release 46

**March 2023**



# Table of Contents

**Document Versioning..... 1**

**1 Overview ..... 2**

**2 Known Issues ..... 2**

**3 Customer Impact..... 2**

**4 Language Support ..... 3**

**5 Fixed Issues ..... 4**

**6 Documentation ..... 4**

Online Help..... 4

    Book Hierarchy Support in Analytics..... 4

# Document Versioning

Date	Version	Change Reference
March 31, 2023	20230331	Document Published

# 1 Overview

The Oracle CRM On Demand Release 46 Product Release Notes outline the known issues, the customer impacts, and the changes to the Oracle CRM On Demand user interface and behavior. The Release Notes also list the defects and behaviors that have been fixed in this release.

To review the features included in this release, see *Oracle CRM On Demand Administrator Preview Guide* for Release 46.

## 2 Known Issues

There are no known issues with this release.

## 3 Customer Impact

There are no known changes that have an impact on current functionality.

## 4 Language Support

The following table outlines the supported languages for Oracle CRM On Demand and its related applications:

	Chinese Simplified	Chinese Traditional	Danish	Dutch	English-American	English-British	Finnish	French	German	Italian	Japanese	Korean	Norwegian	Polish	Portuguese	Portuguese – Brazilian	Russian	Spanish	Swedish	Thai	Turkish
Oracle CRM On Demand	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Oracle CRM On Demand Desktop	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Oracle Contact On Demand					✓																
Oracle Email Marketing On Demand	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	
Oracle CRM On Demand Connected Mobile Sales for iPhone and Android*	✓		✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓		✓	
Oracle CRM On Demand Connected Mobile Sales for BlackBerry					✓			✓	✓									✓			
Oracle Offline On Demand	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓		✓	✓	✓	✓	
Oracle Notes Email Integration On Demand					✓																
Oracle Outlook Email Integration On Demand					✓																

**Note:** For information on supported languages for Oracle CRM On Demand Connected Mobile Sales, refer to Oracle CRM On Demand Connected Mobile Sales Product Release Notes.

## 5 Fixed Issues

The following defects have been fixed in Oracle CRM On Demand Release 46.

BUG NUMBER	PRODUCT AREA	DESCRIPTION OF BEHAVIOR PRIOR TO FIX
34423090	Analytics	Hide Dashboard Page functionality is not working as expected when run via Dashboard Editor.
20719490	Company Administration	Access Profile names are incorrectly limited to 50 characters when 100 characters are supported through web services.
33553007	HTML Notes	Edit operation on detail page Notes widget causing data loss if the Note description has more than 500 characters.
33947373	Usability	It is possible for customer scripting to interfere with the dismissal of the 'Processing...' message associated to inline page refreshes.
34485244	Workflow	After 30 days of Scheduled Workflow activation, the schedule stops and the workflow needs to be restarted (inactivated and activated).
27149228	Workflow	Workflow Email actions are multilingual. When a workflow is deleted only company default email actions are deleted; the other email actions remained in the system as orphan records.

## 6 Documentation

### Online Help

#### Book Hierarchy Support in Analytics

The Book Hierarchy Support in Analytics topic lists all of the dimensions that include the Book hierarchy in the historical analytics subject areas and the real-time reporting subject areas. In some of the topics that describe the subject areas, the information regarding support for the Book hierarchy is incomplete. To determine whether a dimension includes the Book hierarchy in a given subject area, users should refer to the Book Hierarchy Support in Analytics topic.

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