

Oracle® Commerce Retail Extension Module

Release Notes

Release 16.0

E79482-01

December 2016

This document introduces Oracle Commerce Retail Extension Module (RXM) for release 16.0.

Functional Overview

RXM supports the following functionality.

Foundation Data Integration

RXM integrates Oracle Commerce with Oracle Retail Merchandise Operations Management (MOM) for foundation data integration. This provides Oracle Commerce implementations with a single source of data for products and promotions. This also provides a standard for all applications within the omni-channel commerce implementation to follow to ensure seamless interactions between applications.

In-Store Experience

RXM makes key commerce information available to in-store point-of-service and other applications. This information includes extended item information, product recommendations, and online shopping carts. By making this data available in the store, RXM provides a comprehensive omni-channel experience for consumers.

Customer Integration

RXM provides out-of-the-box integrations between Oracle Commerce and Oracle Retail Customer Engagement Cloud Service (ORCE). This makes customer profiles, order histories, loyalty accounts, and shopper lists easily accessible to Oracle Commerce sites. This will drive omni-channel Customer Journeys, which can directly result in increased profits for Oracle Commerce retailers.

Store Inventory Integration

RXM provides an out-of-the-box integration between Oracle Commerce and Oracle Retail Order Broker Cloud Service (OROB) for in-store inventory. This feature helps Oracle Commerce retailers effectively offer consumers in-store pickup for their orders with a high degree of reliability. Additionally, in-store inventory information can be made available to consumers to aid them in their shopping decisions.

Omni-Channel Orders

RXM provides out-of-the-box integration between Oracle Commerce and Oracle Retail Order Management System Cloud Service. These integrations enable Oracle Commerce implementations to offer many omni-channel Customer Journeys, including in-store pickup, ship-to-store, and order status lookup.

Hardware and Software Requirements

See the *Oracle Commerce Retail Extension Module Installation Guide* for the hardware and software requirements.

Known Issues

The following table contains known issues that have been identified for the current release:

Affected Component	Known Issue/Defect	Defect Number
Foundation Data	When an item is reclassified in Oracle Retail Merchandising System (RMS), the item is getting associated to a new merchandise hierarchy but it is not getting removed from the old hierarchy in RXM. This can be updated manually in the Oracle Commerce Business Control Center (BCC) application.	25071451
Orders	RXM is not sending the customer's home address with Ship to Store and Pickup in Store orders. This causes the Order Management System (OMS) to put the order in a Suspended status.	25089551

Related Documentation

For more information, see the following documents in the Oracle Commerce Retail Extension Module 16.0 documentation set:

- *Oracle Commerce Retail Extension Module Implementation Guide*
- *Oracle Commerce Retail Extension Module Installation Guide*
- *Oracle Commerce Retail Extension Module Merchandising Implementation Guide*
- *Oracle Commerce Retail Extension Module Security Guide*

Supplemental Training

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Transfer of Information (TOI) Material (Doc ID 732026.1)

For applicable products, online training is available to Oracle supported customers. These online courses provide release-specific product knowledge that enables your functional and technical teams to plan, implement and/or upgrade and support Oracle Retail applications effectively and efficiently.

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