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Note: The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names and companies that MICROS acquired may exist throughout this existing documentation set.

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This Prism 2 release is a purely maintenance version to make Prism 2 faster and more stable, and has no new functionality included.

Several changes are merely cosmetic, like correcting spelling mistakes and descriptions.

Details of some of the improvements in this Prism 2 release:

- A change to the backing up routine to USB hard drives, so that the system checks for free space first rather than running out of space and displaying an error message.
- Speed enhancements in Purchase Ledger so that Purchase Ledger Postings and Electronic Delivery Note Matching load more quickly.
- Several changes to prevent incomplete shifts.
- Other changes to prevent system errors when accidentally entering invalid characters like commas into input fields.
- Resolving an issue when trying to set Promotion Activation times within a promotion, and getting an error message.
- Correcting an issue with the Head Office import file due to issues with three and six digit promotion identification numbers.
- Resolving an issue with the Electronic Delivery Note audit trails not matching due to newly created items.
- Changes to make price overrides display correctly in the Discount Transactions report, when linked to the Iridium 2 pos.
- Changes to the Purchase Ledger system when Prism 2 is linked to the Sage accountancy system to prevent invoices being posted that will be rejected by Sage due to VAT issues.

## System Update

### Error code 0 when backing up to an external device

It was found that when performing a Prism 2 back up to a USB drive that if the drive was not large enough or had insufficient space left the system would generate an error code 0.

This has been changed so now it checks that the USB drive has the required space first and will display warning messages if the drive is too small or there is not enough free space.

### Default banking date

A recent change was made to Prism 2 to make the default banking date in Daily Sales the same as the date of the day being reconciled, as this assists those using the Sage accountancy system.

An issue was found where first daily sales done after Prism 2 was updated to this version, the banking date was not being set to the date being reconciled, but would be correct from that day onwards.

A change has been made to correct this as part of the verify database schema.

## Cannot select shifts after amending them

An issue was found when amending a shift in Daily Sales, which has now been corrected.

Previously when exiting the amendment screen the ability to then select the amended shift was not visible unless the selection screen was exited and reselected.

## Auto step through in daily sales causing an error

There is a feature within Prism 2 that is not commonly used where the options in Daily Sales are presented one by one and have to be processed in sequence before the day can be updated.

An issue was discovered with this auto step through process when first enabled as an error message would be displayed preventing the day being processed, which has been corrected.

## Speed enhancements in purchase ledger

It was noticed that in certain circumstances that Purchase Ledger Postings or Electronic Delivery Note Matching screens in Prism 2 could be slow to load.

This was due to the index for the record count being loaded, so improvements have been made to reduce the time this takes.

## EDN audit trail values not matching

Previously when new stock items were received in an Electronic Delivery Note, the audit trail would not show any details for the items meaning the audit trail report did not match the value of the EDN in the EDN matching screen.

The report has been now altered to show this.

## Iridium period report not printing on the pos

An issue was found where entering fuel deliveries on the pos, and later deleting the the pos user then the period report would not print. This has been corrected.

## Pos import service heading reactivation

A change has been made to prevent incomplete shifts in Daily Sales caused by Expense or Sales headings used on the Iridium 2 pos that are not active in Prism 2.

Now in this unlikely scenario the heading is activated and the transaction assigned.

## EDN auto item creation error

An issue was discovered when auto item creation option is enabled for Electronic Delivery Notes and an item has a new supplier code.

Previously the barcode was not being correctly identified, leading to the barcode being reported as a new item which then caused an error when trying to create the item. This has been corrected.

## Warning message setting promotion activation times

A problem was discovered when setting the activation times within a promotion in Promotions Manager.

Previously the system displayed an incorrect warning message saying “No time slots for this promotion have been set as active” when exiting the set activation times screen even if the time slots have been set up correctly.

## Archive old pos transactions

A housekeeping routine has been added to remove old pos transactions that are older than 60 days from the back office archives when linked to Iridium 2, in order to minimise the amount of hard drive space being used.

This data is still available in the Iridium 2 database if required.

## Invalid characters in the promotion item details screen

An issue was found when creating a promotion using the Specific Goods Total trigger when invalid characters like commas were accidentally entered within the input fields.

Previously it would cause an error, but a change has been made to prevent this from happening.

## Sales ledger payment allocation change

A change has been made in the payment allocation screen in the Sales Ledger in Prism 2, to match the routine in Prism classic.

Previously when making a payment to a local account in Prism Classic, entering a payment amount and pressing the tab key or clicking on the next invoice, the payment would be allocated to the originally selected invoice.

Prism 2 did not do this until the ‘next line’ button was pressed, but has now been changed to restore this functionality.

## Sales ledger payments type conversion error

A problem was found when entering invalid characters in the Sales Ledger payment amount, which would cause an error.

There is now extra validation in place to prevent these from being entered.

## Error when no promotion retail price is entered

A change has been made to prevent invalid characters being entered into the promotional reduction amount or promotion retail price fields when creating or editing a promotion.

## Posting fuel invoices updating the wrong month

It has been discovered that when posting a fuel delivery outside of the current Prism month, that the current month was being updated in error. This has now been corrected.

## Price overrides not showing in discount transaction report

An issue was discovered whereby the discount transactions report was not showing price overrides when linked to the Iridium 2 pos, which has now been corrected.

## Promotions sorting issue

A problem was discovered when using the promotions sorting option in Promotions Manager, as it would sort the promotion names independently if the promotion was spelt in capitals or lowercase.

This has been changed and now the case usage is ignored when sorting alphabetically.

## HND news customer account file generation improvements

The routine has been changed slightly to try and improve the of the building of the pos customer file when linking to the HND news package, due to problems with the current procedure.

## Incomplete shifts - primary key error in dy\_day

A problem was found with incomplete shifts caused by a primary key error in the dy\_day database, which has now been corrected.

## Shop and Fuel sale counts error

On occasion when linking to the Iridium 2 pos, if a shift file with the same name existed in more than one archived month folder an error would be produced when running the Shop and Fuel Sale Counts report.

## Sales ledger statement run print remittance error

An issue was discovered when the 'enable remittance printing' option in the sales ledger is enabled, as Prism 2 would error saying 'load report failed' when attempting to perform a Sales ledger statement run report.

This has now been corrected.

## Sales ledger VAT issue

It has been observed that when creating more than one local account in a row that if a VAT Number has been entered that this number would be carried forward onto the next account created in error, which has been changed.

## Audit trail bug

Changes have been made to the audit trails, to remove the unselectable radio buttons from the following five audit trail reports:

- Sales ledger audit trail
- Purchase analysis audit trail
- Stock item purchase audit trail
- Fuel deliveries audit trail
- VAT audit trail

## Updating item descriptions on the stock card

A change has been made to the stock card update routine.

Previously changing the description of an item and updating the stock card would display 'Description Updated' and 'Retail Price Updated'.

This has been changed and now only 'Description Updated' will be displayed if that is the only thing to have been amended.

## Sales ledger payment entries wording change

When entering a sales ledger payment outside of Daily Sales the wording now says "Total Payment Amount" whereas previously it said "Total Account Payment".

## Sales ledger invoice run when using headed stationery

A problem was found when running Sales Ledger Local Account Invoices when using headed stationery.

Previously when this option was selected, the page number incremented across all of the accounts, but now the page number starts at page 1 for each separate account with the number increasing dependent on how many local account transactions there are.

## VAT Audit trail description problem

The options when choosing the VAT Audit trail have been amended, as previously the second option was being cut to only show 'VAT not' rather than line reading 'VAT not considered'.

## Corrected spelling of gauge in pos settings

There was a spelling mistake within pos settings that has been corrected.

Previously when going into pos settings, the screen had the word gauge spelt 'guage'.

## Pence per litre added to discount reasons

A new option called "pence per litre" has been added to the configurable sales discount reasons when linked to the Iridium Classic pos.

To access this screen go to maintenance > pos configuration > Sales discount reasons.

## Prism plus sale file containing 6 digit promotions

There have been reports of Head Office sale files failing to import due to the sale file containing both 3 digit and 6 digit promotions, which was due to the conversion of 3 digit promotions to 6 digit promotions after the Head Office sent a promotions update. If there was a sale file awaiting to be collected it would be converted to 6 digits despite the send 3 digit option being enabled, which has now been corrected.

## Off licence report auto generation

Changes have been made to the off licence report used by certain customers which can now be automatically generated by having a command line added to a scheduled task.

## AF Blakemore incorrect week number

There is a text file within the Prism 2 system that contains the ordering week numbers wholesaler AF Blakemore.

It was found that the number within the file was incorrect by a week, which has now been altered.

## Changes to purchase ledger vat entry when linked to Sage

Changes have been made to validate the inputs on invoices within the Purchase Ledger system when Prism 2 is linked to the Sage accountancy system.

These have been added to prevent issues with Sage rejecting purchase invoices, so now a series of warnings have been added and ultimately the invoice will be prevented from being posted until the issues are resolved.

These changes include:

- Not allowing VAT to be posted on an invoice that has no goods value
- Changing the goods in labels to not be editable
- Not allowing overall negative VAT to be posted

## Error code processing product updates

An issue was found with processing product updates on some larger stores, which was due to the unit equivalent pricing value being too large for the field to store which would cause an error message to appear.

The field size has now been extended, which will correct the problem.

## Fuel prices not being updated in daily sales

A problem was found with the automatic updating of fuel prices in Daily Sales, which turned out to happen if the number of fuel grades within Prism 2 exceeded the number of pumps.

The issue primarily affected Prism Plus head office linked stores where there are multiple fuel grades due to different oil company branding at separate locations.

This has now been corrected.

## Loyalty based iridium 2 promotions

Some Prism Plus head office linked stores use in-store loyalty cards when linking to the classic Iridium POS.

This feature was not present in Iridium 2, so the functionality has now been added.

## Zero priced promotions not triggering

A problem was found with some promotions not triggering on the POS if one trigger was a zero priced stock item, for example when the promotion requires a barcode out of a newspaper to be scanned.

This has now been corrected.

## Issue with realtime service for twenty four hour sites

On Iridium 2 stores that are open for twenty four hours a day, an issue was found with importing the sales data.

This happened if the first transaction that occurred after midnight contained more than one sale line, which has now been corrected.

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