

# Oracle® Retail Convenience Store Back Office

Release Note

Release 3.6.5.0

December 2015

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These Release notes are for Release 3.5.6.0 of Oracle Retail Convenience Store Back Office.

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**Note:** Prism 2 has been renamed Oracle Retail Convenience Store Back Office as part of the rebranding process. The installed application will continue to be called Prism 2.

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## Overview

Oracle Retail Convenience Store Back Office is a complete solution for reconciliation, sales tracking and stock management in the retail environment. With a full sales and purchase ledger and integrated electronic ordering it provides a powerful end-to-end solution for both wet and dry stock retailing.

## Fixed Issues/Defects

The following defects and issues have been fixed since the previous release:

### **Error Code 57 Creating Email Invoices during the Sales Ledger Invoice Run**

When the site data path within Oracle Retail Convenience Store Back Office was missing the trailing backslash, an error code 57 message would appear when creating the email invoices during a Sales Ledger invoice run. This has now been rectified.

### **Bunkering Companies showing Multiple Lines within the Payment Heading Setup Screen**

After setting up a bunkering company, when bunkering was enabled for a payment heading, the bunkering company was listed multiple times for selection. This has now been amended to show the bunkering company once only.

### **Item Level VAT Item Creation Defaults to 20% VAT**

When item level VAT is enabled and a new item created, the VAT code was defaulting to 20%. This has now been changed to use either the VAT rate of the main heading (if a

brand new item) or the VAT rate specified by the supplier during product updates for items created from the background database.

#### **Error Code 5 when Searching for Local Accounts by Card Number in Credit Entries within Daily Sales**

Previously when adding a manual sales transaction in the credit entries screen, if the search was by card number, the system would display an error. This has been corrected.

#### **Exporting Shop and Fuel Counts to Excel**

When using POS explorer to export the shop and fuel sale counts, it would load excel then load in the results. If excel were clicked whilst it was doing this, the application would error. Excel now opens once the results have finished loading into excel.

#### **Purchase Ledger Posting Error when Receiving Free weighted Items**

This error occurred when sites received free stock of a weighted item, for example 0.124Kg of free Beef and were then trying to post the invoice in the purchase ledger. This has now been rectified and the correct weight is recorded when posting invoices with free weighted items.

#### **Promotion Sales Achievement Report Showing an Error Code 6 Overflow Message**

If a long running promotion had been invoked more than 32767 times, the system would error with an error code 6 overflow when trying to report on that promotion. This has now been rectified so that there is no limit to the number of times a promotion can be used.

#### **Outer Barcode Sales Causing an Error Code 13 in POS Explorer when Sold on Iridium 2**

If an outer barcode was sold on the Iridium 2 POS system, when the transaction was viewed in POS Explorer the system would error. This has now been rectified.

#### **Creating a New Item in Item Maintenance causing an Error when if the Barcode Relates to an Existing Item**

When adding a new barcode, Prism would check the background database and if the supplier code existed on another item, it would give the option of adding it to this item. If Yes was selected, pressing Enter to update the item would result in an error.

The system has been modified so that if the barcode exists on another item when creating a new item, the user will be advised. If the barcode is present in the background database then the details will be populated automatically. If the barcode is in the background database and the supplier code is associated with another item then the system will advise the user and offer to add the barcode to the existing item.

#### **Fuel Deliveries being Rounded to 4 Decimal Places in Daily Sales**

Previously when entering the cost price for Fuel within Daily Sales, the price could be entered to 5 decimal places. Once updated, the system would round the value to 4 decimal places. This now will remain to 5 decimals if originally entered as such.

#### **Prism \ Lucas - Stepped Promotions only Firing the First Step**

When a promotion was set as a stepped promotion, the stepped promotions were only firing on the first step. All steps are being now fired when the necessary criteria has been met.

**Lucas Stepped Promotions - Inconsistencies when Editing in Promotion Manager**

When creating stepped promotions, the system always defaulted to the multi item type stepped promotions. The system now remembers the last selected stepped promotion type used.

**If two EDNs contain the Same New Item it is only Included in the First One Processed**

When two EDNs contained the same new item then this item would only be included in the first EDN processed and would not appear in the second. This has been resolved so that when an item is created during the processing of an EDN, any future EDNs with the same item in will automatically include the new item PLU code in the EDN when created or matched.

**Prism allows Decimal Points to be Entered in the PLU Code Field on an Item**

When item creation is set to free form creation, Prism allowed the user to over type the suggested PLU code. This meant that the user could enter a number that contained a decimal place. Prism now only accepts numbers, thereby stopping a user accidentally entering an invalid character.

**Error Code 0 in Nisa Product Updates**

When processing product updates From Nisa, if there was a comma in the product description then error code zero would be displayed. Extra commas are now removed from the product descriptions.

**New Product Updates ignoring Price-marked Flag on Barcodes**

When processing new product updates, if a barcode was set as price-marked, this flag could be ignored in certain circumstances. Changes to the way product updates are processed means that this is no longer possible.

**P&H EDN Issue with Commodity Groups**

When processing EDNs from P&H, if a new item was created from within the EDN matching screen the system would not use the commodity mapping stored to pre-assign the sales heading/sub-department for the item to be created in. Commodity mapping is now used when creating new items.

**Unable to Update out of Pump Reading Screen in Daily Sales when Entering a Tank Return**

When entering pump testing in the Daily Sales tank readings screen, the system was not updating the testing figures. Update is now allowed for out of pump testing so long as the return tank has been selected and is of the same grade as the nozzle the test volume was taken from.

**When Email Statements is Selected the Exit Button is Available and Active whilst the Emails are being Prepared**

Whilst the system is preparing and sending email statements, the Exit button was active. This could cause confusion to a user as they could enter a different part of the system whilst the statement emails were being prepared, and then have confirmation screens being displayed out of context. The Exit button is no longer available until the preparation and sending has been completed.

### **James Hall New Vat Code for Product Updates**

When processing product updates for James Hall supplied sites, new items that should have a VAT code 5% applied to them were being assigned the wrong VAT code or causing the system to error. The correct VAT code is now assigned to 5% VAT items.

### **Add New Barcode Showing Barcode Already Exists**

If a user pressed enter on the add barcode screen rather than clicking on the update button when adding a barcode to an existing stock item, the system would error stating that the barcode already exists on the item it was being added to. The barcode would be added to the item correctly, despite the error message. The barcode is now added without problems, irrespective of how the user confirms it.

### **Negative Fuel Deliveries get Wiped when Saving the Invoice in Purchase Ledger Postings**

When saving a correcting invoice that contains a negative fuel delivery, the system would not save the values posted in the invoice. The method of saving invoices has now been changed so that negative fuel deliveries save with negative values.

## **Technical Enhancements**

The following technical enhancements have been made:

### **In New Product Updates if only the Pack Size or Pack Cost is changed, a Shelf Edge Label is no Longer Printed when Exiting the Product Updates Screen**

When exiting the product updates screen the user is asked if they wish to print barcodes for updated stock items. Previously this print run would include items where the pack size or cost price only had been changed. This caused unnecessary printed barcodes. The system has now been rectified so that the items will only be those where the retail price or description have changed.

### **New Product Update Improvement around the Update/Create All Buttons**

In the new product updates screen the buttons for create all new items and the button for update all existing items were only displayed if a new item or an existing item for update was selected. The screen has now been altered so that both the create all and update all buttons are always visible. This stops users being confused by the absence of the update all button when a new item is selected from the product updates grid.

### **Email Statements**

The ability to send statements to Local Account customers has been added to the system as a continuation of the emailing of customer invoices work from the previous release. This allows for statements to be emailed to customers, thus saving on printing and postage costs.

To set this up a member of the customer services team needs to activate emailing invoices option in the sales ledger parameters. Then the email invoicing option would need to be checked in the sales ledger account for each customer that emailed statements would be required for.

## **Known Defects/Issues**

The following known defects exist in this release.

### **Error 5 - The Given Key was not Present in the Dictionary Entering Stock Item with Price Profile Configured**

When amending an item in the Item Maintenance tab, an *Error 5 - The given key was not present in the dictionary entering stock item with price profile configured* message will appear. This is due to an internal error. There is currently no workaround.

### **OPT Voided Transactions not being Handled for Iridium 2**

In some circumstances, an Outside Payment Terminal (OPT) voided transaction will not be correctly handled. There is currently no workaround.

### **Item Housekeeping shows all Barcodes not the Barcodes for the Selected Heading**

When running data housekeeping, if everything is selected but All Items, a message will come up asking: "Do you wish to view all barcodes, including barcodes that will not be marked for deletions?" On answering Yes, all barcodes in the system will be displayed and not just for the selected headings. The workaround is to be more selective in the items ticked.

### **Expense Payments Allowing Invalid Characters in the Description**

When entering a ' in the description for either Credit Notes or Invoices against the product cost or product credit, then the system will give an error code 0 on trying to post it and eject the user from the application. The workaround is to avoid using invalid characters.

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Oracle Retail Convenience Store Back Office

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