

# Oracle<sup>®</sup> Retail Technology Foundation for Store Applications

How to Get Started

December 2013

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**Note:** The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

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This document includes information about the following:

- Components in Oracle Retail Technology Foundation for Store Applications
- Location of Oracle Retail Point-of-Service and Back Office Guides
- Required Patch for Oracle Database Server
- Support Policy
- Licensing Information

## Components in Oracle Retail Technology Foundation for Store Applications

Oracle Retail Technology Foundation for Store Applications (ORTFSA) includes the following components:

- Oracle Database Enterprise Edition
- Database Lifecycle Management Pack
- Oracle WebLogic Server Standard Edition
- WebLogic Server Management Pack EE

These components are installed on the Oracle Retail Back Office server which supports Point-of-Service (POS) client devices.

## Location of Technical Component Guides

The guides for installation and administration of the technical components are available on the Oracle Technology Network (OTN) in online and printable formats:

- Oracle Database Enterprise Edition –  
[http://www.oracle.com/pls/db112/portal.portal\\_db?selected=11](http://www.oracle.com/pls/db112/portal.portal_db?selected=11)

- Database Lifecycle Management Pack –  
[http://docs.oracle.com/cd/E24628\\_01/license.121/e24474/ch2\\_db\\_mgmt.htm#BABCFJHA](http://docs.oracle.com/cd/E24628_01/license.121/e24474/ch2_db_mgmt.htm#BABCFJHA)
- Oracle WebLogic Server Standard Edition –  
[http://docs.oracle.com/cd/E23943\\_01/wls.htm](http://docs.oracle.com/cd/E23943_01/wls.htm)
- WebLogic Server Management Pack EE –  
[http://docs.oracle.com/cd/E24628\\_01/license.121/e24474/ch3\\_mw\\_mgmt.htm#BABBICGC](http://docs.oracle.com/cd/E24628_01/license.121/e24474/ch3_mw_mgmt.htm#BABBICGC)
- Oracle Retail Point-of-Service Installation Guide –  
<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>
- Oracle Retail Back Office Installation Guide –  
<http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html>

## Required Patch for Oracle Database Server

The 11.2.0.3.0 patch set for Oracle Database Server is required. It is available at the following website:

[https://updates.oracle.com/Orion/PatchDetails/process\\_form?patch\\_num=10404530&aru=14255124&release=80112030&plat\\_lang=233P&patch\\_num\\_id=1432597&](https://updates.oracle.com/Orion/PatchDetails/process_form?patch_num=10404530&aru=14255124&release=80112030&plat_lang=233P&patch_num_id=1432597&)

## Support Policy

The components of the Oracle Retail Technology Foundation for Stores Applications are supported as separate products. You can find details about our industry-leading support policy online. Navigate to [www.oracle.com/support](http://www.oracle.com/support).

If you have questions regarding installation, upgrade, or support, please contact the Global Support Center. For business related questions, please contact Customer Care.

## Licensing Information

Licensing of the Oracle Retail Technology Foundation for Store Applications components is restricted to supporting the Oracle Retail Point-of-Service and Back Office products.

The media pack may include products beyond those which you have licensed. Additional products for which you have not purchased a license may be used only on a trial basis. For information on the licenses that you have ordered, please refer to your Oracle® Ordering Document. For information on trial license terms and conditions, please refer to the Oracle Software Delivery Cloud Trial License Agreement.



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