

Oracle® Retail Workspace

Release Notes

Release 13.1.3

January 2011

This document highlights the major changes for Oracle Retail Workspace Release 13.1.3. Workspace Release 13.1.3 is a full product release that replaces Workspace Release 13.1.2.

Hardware and Software Requirements

See the *Oracle Retail Workspace Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility information

Technical Enhancements

The following technical enhancements are included in this release.

Oracle Application Server Infrastructure Services 10.1.4

Workspace is now supported on Oracle Application Server Infrastructure Services Release 10.1.4. Workspace continues to be supported on Oracle Application Server Infrastructure Services Release 10.1.2.3 for previous versions of supporting Oracle Retail applications.

Based on the version of the Oracle Retail applications you choose ensure that you use the following relevant Oracle Application Server Infrastructure Services versions:

- For Release 13.1.x applications, use the Oracle Application Server Infrastructure Services Release 10.1.2.3.
- For Release 13.2 applications, use the Oracle Application Server Infrastructure Services Release 10.1.4.

Web Browser Support

Workspace is now supported on Microsoft Internet Explorer 7.0.

Language Enablement

New translations are added to Oracle Retail Workspace Release 13.1.3

New Translations

For Release 13.1.3, Oracle Retail Workspace is translated into the following languages, in addition to the languages previously translated:

- Croatian
- Dutch
- Greek
- Hungarian
- Polish
- Turkish
- Swedish

Supported Translations

Oracle Retail Workspace is now translated into all of the following languages:

- Brazilian Portugese
- Croatian
- Dutch
- French
- German
- Greek
- Hungarian
- Italian
- Japanese
- Korean
- Polish
- Russian
- Simplified Chinese
- Spanish
- Swedish
- Traditional Chinese
- Turkish

Known Issues

The following are known issues for Workspace 13.1.3.

Internet Explorer URL Length Limit

Microsoft Internet Explorer has a URL length limit of approximately 2,000 characters. If the full URL for an external dashboard (including query string parameters) exceeds the browser limit, the dashboard will not display in the content area of Workspace.

Customers should limit the size of the URLs and other parameters for each of the portlets within a dashboard. As an alternative, consider hard-coding portlet parameters in a dashboard's page def file, or making use of the run-time customization features for the portlets. See the "Dashboard Development Tutorial" and "Troubleshooting" chapters of the Oracle Retail Workspace Implementation Guide for more details.

Multibyte User Names and Passwords Not Supported by Some Applications

Some Oracle Retail applications do not support multibyte user names or passwords. Administrators should take these limitations into account when setting up applications and Workspace for Oracle Single Sign-On.

If an application does not support multibyte user names or passwords, do not use multibyte values when configuring users and passwords in Oracle Internet Directory. Another option is not to enable applications for Oracle Single Sign-On if they do not support multibyte values for user names or passwords.

Portlet Personalizations Cannot Be Exported and Imported

The new tools introduced in Workspace 13.1 for exporting and importing portlet preferences can only export and import portlet customizations. They do not export or import portlet personalizations.

A defect has been opened against Oracle WebCenter.

Slideshow Rendering Anomalies in Internet Explorer 7

In Microsoft Internet Explorer 7, the bottom border of the Workspace Slideshow portlet disappears when there is a transition from one slide to another. This problem occurs if ClearType fonts are enabled.

User Without Permissions Can View Portlet Customization and Personalization Screens

A user without permissions to personalize or customize a portlet can view the customization and personalization screens for a portlet, if that user is using the same browser window as a previous user who has permissions.

This problem occurs if a previous user with sufficient permissions to customize or personalize a portlet navigates to the portlet personalization or customization screen, and fails to exit the personalization or customization screen before logging out of Workspace. Another user who later uses the same browser window is presented with the customization or personalization screen when trying to display the same portlet. The workaround is to exit portlet personalization and customization screens before logging out of the Workspace application, and to close the browser session upon logging out.

A defect has been logged against Oracle WebCenter.

Users Can View Other Users' Alerts

A user can view the alerts for a previous user, if that user uses the same browser window as a previous user.

After logging in to Workspace, a user can view the user's own Oracle BI alerts. When the user logs out from Workspace (and thus also from Oracle Single Sign-On), Oracle BI does not log the user out. If another user logs into Workspace using the same browser window, that user may be able to view the previously logged-in user's alerts. This should happen infrequently, because users usually do not share computers or the same browser sessions.

The workaround is to close the browser session on logging out of Workspace.

A defect has been logged against Oracle Business Intelligence Enterprise Edition 10.1.3.3.0.

Some Web Pages Replace the Content of the Full Browser Window

Some Web pages may replace the entire contents of the full browser window when those pages are configured as the contents of URL, Reports, and Slideshow portlets.

If a Web site sets the `window.top.location` to `window.self.location`, or sets its target frame to `_top` or `_parent`, the site replaces the contents of the browser window. If any of the Workspace portlets is configured with the URL of one of these Web sites, the Web site is not displayed within the portlet, but rather fills the browser window. When this happens, the user cannot use the Personalize or Customize link to change the URL.

To prevent this from happening, the user should ensure that all URLs entered in these portlets must be able to be displayed correctly within an iframe.

To prevent users from customizing or personalizing these portlets, dashboard developers can set the `isCustomizeModeAvailable` and `isPersonalizeModeAvailable` attributes of the `<adf:portlet>` tag to false. If Workspace is configured to use Oracle Internet Directory as the LDAP server, the customization and personalization privileges can be removed by using the Workspace Permission Management tool.

If none of the above preventive measures were taken and a user inadvertently uses such a URL in one of the portlets, corrective action can be taken if the dashboard was configured to support the Safe Mode option. For more on this corrective action, refer to the related problem documented in the "Troubleshooting" chapter of the Oracle Retail Workspace Implementation Guide.

Selecting Customize or Personalize on a Minimized Portlet Opens a Blank Page

If a portlet is configured to allow minimization, a user can click on the minimize button in the upper left corner to hide the portlet content. As a result, only the portlet title bar is displayed. If the user then selects Customize or Personalize from the portlet menu, a blank page is displayed, rather than the portlet Customization or Personalization screen.

The workaround is not to select Customize or Personalize if the portlet is minimized. To prevent users from minimizing portlets, dashboard developers can set the value of the `isMinimizable` attribute of the `<adf:portlet>` tag to false.

Slideshow Portlet Performance Issues

The time to load and initialize the Workspace Slideshow portlet is affected by the number of URLs configured and the type of content displayed on each Web page. Large Web pages, and pages that download large images or many script files, require

more time to load. To improve slideshow performance, reduce the number of slides, specify URLs for Web pages that do not download large images or script files, and limit the number of slideshows used on a dashboard page.

Portlet Personalize and Customize Menu Items Translated to the Same String in Some Languages

If a portlet is configured to allow both customization and personalization, and a user has permissions for both actions, Customize and Personalize menu items are included in the portlet's menu. The translations for both menu items are the same string in French, Spanish, Italian, and Portuguese.

A defect has been logged against Oracle WebCenter.

When both menu items are enabled, the Customize menu item is above the Personalize menu item.

Blank Values Displayed in Portlet Customization and Personalization Screens

It is now possible to configure permissions to allow customization and personalization of the portlets in the example dashboards included with Workspace. A known issue is that whenever the Customization or Personalization screen is opened for a portlet for which customizations or personalizations have not previously been saved, the default values in the form might be blank. This occurs for any dashboard page that uses an EL expression in the dashboard page def file to retrieve parameter values.

This issue does not affect the operability of the Customization and Personalization screens; it is still possible to customize and personalize the portlets. Dashboard developers can avoid this issue by hard-coding values in a dashboard's page def file rather than using EL expressions. See the "Dashboard Development Tutorial" section of the Oracle Retail Workspace Implementation Guide for more information about developing dashboards.

A defect has been logged against Oracle WebCenter.

Related Documents

For more information, see the following documents in the Oracle Retail Workspace Release 13.1.3 documentation set:

- *Oracle Retail Workspace Installation Guide*
- *Oracle Retail Workspace Administration Guide*
- *Oracle Retail Workspace Implementation Guide*

Supplemental Documentation on My Oracle Support

Also see the following articles in the Oracle Support Knowledge Base. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Integrating with MicroStrategy Reports (ID 1051492.1)

This document describes how you can integrate one or more MicroStrategy reports with Oracle Retail Workspace.

This document is updated for Release 13.1.3.

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

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