

# Oracle® Retail Plan

Release Notes

Release 12.3.3

April 2011

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Welcome to Oracle® Retail Plan Release 12.3.3.

This document highlights the enhancements, fixed defects, and known issues included in this release. It includes the following sections:

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## Hardware and Software Requirements

For more information on the hardware and software requirements for Plan Release 12.3.3, refer to the section *Supported Configurations* in the chapter *Planning Your Installation* of the *Oracle Retail Plan Installation Guide*.

## Upgrading to Plan Release 12.3.3

For more information on upgrading to Plan Release 12.3.3, refer to the section *Upgrading to the Latest Release of Plan* in the chapter *Installing Plan* of the *Oracle Retail Plan Installation Guide*.

## Technical Enhancements

The following technical enhancements are included in this release:

**Table 1** *Technical Enhancements in this Release*

Reference Number	Description
11800754	<p>The Plan application is now also supported on Microsoft Internet Explorer 8 Web browser. It continues to be supported on Microsoft Internet Explorer 7.</p> <p>Using Microsoft Internet Explorer 7, you can log in to the Plan or Place applications in multiple windows. Each time you will be presented with the Login screen, and you may even login with different user accounts.</p> <p>Using Microsoft Internet Explorer 8, when you access the applications from multiple tabs or windows, the login information is cached by the Web browser. While logged into the Plan or Place application, when you access a second application, you will be logged in automatically. You will be directed to the home screen of the second application without needing to log in again.</p>
18180	<p>The Plan application is now supported to work with BEA WebLogic Server 10.0 MP1 running on Oracle Linux 5 Update 5 (64-bit).</p>

## Noteworthy Fixed Issues

The following functional issues are fixed in this release:

**Table 2** *Issues Fixed in this Release*

Reference Number	Description
9886	<p>Scroll bars were disabled on pop-up windows that displayed error messages. This made it difficult for users when they had to review multiple or long messages that appeared on such windows.</p> <p>Scroll bars have now been enabled on the Error message pop-up windows to let users view the complete error/warning messages.</p>
15112	<p>The following error message appeared when users tried changing the store set from the Plan worklist:</p> <p>An error occurred while changing the Store Set.</p> <p>While changing store sets in Plan, users may inadvertently create a non-unique relationship between the planned item and store subset. This may result in a database exception. Validation has been added to ensure that the application does not allow duplication of IDs. This will prevent this exception.</p>
10283736	<p>Forecasts failed for items with item set IDs same as the merchandise ID values in the hierarchy. This issue occurred because the item set IDs and merchandise IDs were cached in the Calculation Engine.</p> <p>This issue has been resolved by deleting some merchandise IDs from the cached merchandise hierarchy table.</p>
10358597	<p>In rare cases, the AP store base count was being over-estimated. There were some stores with fractional AP sales that the application was unable to remove. Such stores were therefore counted as AP Stores.</p> <p>The criterion for a store to qualify as an AP store has been modified. The AP stores calculations have been updated and they no longer consider such minimal sales quantities when considering a store as an AP store.</p>

## Known Issues

The following known issues are identified in this release:

**Table 3** *Known Issues in this Release*

Reference Number	Description
11851403	<p>In-season forecasts may fail for items with actual sales at stores that are supposed to be closed in an item's life cycle, but eligible for the plan period.</p> <p>For such items, the application sets the lifecycle dates of the item to be in the distant past. Since the actual in-store date now occurs after the planned out of stock date, the in-season forecasts fail. Currently, the Plan application does not support such discrepancies in the store or item life cycles.</p> <p>In order to get valid forecasts, it is recommended that you update the open and close dates for such stores manually in the database.</p>
18322	<p>While you are logged into the Plan application, when you try accessing the application in a second instance (window or tab) a system error will occur. You must close the new window or tab.</p> <p>Although this issue does not occur when you try opening multiple instances of the Place application, opening multiple instances is not supported by both the applications.</p>

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

- <https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to recreate
- Exact error message received
- Screen shots of each step you take

## Review Patch Documentation

If you are installing the application for the first time, you install either a base release (for example, 12.3) or a later patch release (for example, 12.3.2). If you are installing a software version other than the base release, be sure to read the documentation for each patch release (since the base release) before you begin installation. Patch documentation can contain critical information related to the base release and code changes that have been made since the base release.

## Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site (with the exception of the Data Model which is only available with the release packaged code):

[http://www.oracle.com/technology/documentation/oracle\\_retail.html](http://www.oracle.com/technology/documentation/oracle_retail.html)

Documentation should be available on this Web site within a month after a product release. Note that documentation is always available with the packaged code on the release date.

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Oracle® Retail Plan Release Notes, Release 12.3.3

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