

Oracle® Retail Returns Management

Release Notes

Release 2.1.1.1

February 2010

Oracle Retail Returns Management (ORRM) Release 2.1.1.1 is a bundled hot fix release for ORRM 2.1. ORRM 2.1.1.1 includes selected defect fixes for ORRM 2.1 code.

Oracle Customer Support investigates submitted issues assuming that all released updates have been applied. It is the customer's decision when to apply a new release; however, delays in applying updates can complicate the support process.

About Bundled Hot Fix Releases

Oracle Retail bundled hot fix releases are the most frequent releases to update Oracle Retail applications. These releases typically contain only defect fixes; they may also include enhancements that address application performance or other issues. Bundled hot fix releases are of smaller scope than less-frequent patch releases, and they are intended to be easier and faster for the customer to install than major patch updates.

Each bundled hot fix release contains a unique set of defect fixes or enhancements. Note that bundled hot fix releases are not cumulative; that is, defect fixes from a previous bundled hot fix release are not also included in a later bundled hot fix release.

Bundled hot fix releases must be applied in sequential order. Before you can apply a new bundled hot fix release, you must first apply all previous bundled hot fix releases since the last patch release. The Release Notes for each Oracle Retail release identify whether a release is a bundled hot fix release or a patch release.

Periodic patch releases include all defect fixes that have been released through bundled hot fix releases since the last patch release. Patch releases may also include new defect fixes and enhancements that have not previously been included in any bundled hot fix release.

Applying Source Code

Before applying the fixes included in the ORRM 2.1.1.1 bundled hot fix release, be sure that ORRM 2.1.1 has been installed.

Before applying the source files over your code:

- Note whether any modules have been customized. If so, the customizations must be reapplied to the new version of the module, or the fix may need to be applied to the custom version of the code.
- Copy the original files to a different directory before you copy over them, in case you need to refer to them at a later date.

Running Scripts

Back up data before running any script, because the scripts provided *do not* preserve data. See defect reports for details.

Check with your database administrator to determine whether your database should be analyzed after a script is run. In many cases, analysis of the database is necessary to take advantage of new or modified indexes intended to improve performance of the application.

Defect Fixes and Documentation

A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this patch has a corresponding defect report titled *<defect-number>.PDF* (for example, 1234567.PDF).

In the same folder, the file named DEFECT MODULE XREF SSS 13.1.2.1.XLS lists every defect number and the modules and scripts that are included in the release. Review each defect report carefully before implementing the defect fixes. Please note that scripts do not preserve data. Make sure that all data is backed up before you run any script.

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(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

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