

# Oracle® Retail Returns Management

Release Notes

Release 2.1.1

February 2010

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This document highlights the major changes for Release 2.1.1 of Oracle Retail Returns Management. This release of Oracle Retail Returns Management is included in Release 13.1.2 of the Oracle Retail Strategic Store Solutions applications.

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**Note:** Oracle Retail Returns Management 2.1.1 is a required patch upgrade that completes the Oracle Retail Returns Management 2.1 base release. Because Oracle Retail Returns Management 2.1.1 is part of that base release, there are no defect reports included with the release documentation.

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Oracle Customer Support investigates submitted issues assuming that all released patches have been applied. It is the customer's decision when to apply a patch; however, delays in applying patches can complicate the support process.

## Hardware and Software Requirements

See the *Oracle Retail Returns Management Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail applications software compatibility

## Documentation Enhancements for Release 2.1.1

The following documentation enhancements are made for this release.

### Feedback Page

A feedback page is added to each guide updated for this release.

### Index of Noteworthy Oracle Retail Knowledge Base Articles (My Oracle Support ID 989300.1)

Oracle Retail periodically publishes supplemental documents that provide details that add to the information provided in the standard documentation released with Oracle Retail products. These supplemental documents are available as Knowledge Base articles at My Oracle Support. They include materials such as white papers, instructional notes, lists of fixes, test cases, and support alerts. For each document, the "Index of Noteworthy Oracle Retail Knowledge Base Articles" provides the Knowledge Base article title, ID, pertinent applications, publication date, and a description of content.

## Known Issues

The following issues occur in this release.

### **Incorrect Calendar Displayed On Add to Pattern Watch Screen**

If the calendar icon is clicked on the Add to Pattern Watch screen, the calendar for 1930 is displayed.

### **Error Always Returned When Changing a Date on Add to Pattern Watch Screen**

When changing a date on the Add to Pattern Watch screen, the following error message is displayed: The effective start date is later than the effective end date.

## Related Documentation

For more information, see the following documents in the Oracle Retail Returns Management Release 2.1.1 documentation set or Oracle Retail Strategic Store Solutions Release 13.1.2 documentation set:

- *Oracle Retail Returns Management Installation Guide*
- *Oracle Retail Strategic Store Solutions Configuration Guide*
- *Oracle Retail Strategic Store Solutions Licensing Information*

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