ORACLE
PEOPLESOFT ENTERPRISE

PeopleSoft Enterprise CRM 9 Product-to-PeopleBook Index

August 2006

ORACLE

PeopleSoft Enterprise CRM 9 Product-to-PeopleBook Index
SKU CRM9IND-I 0806
Copyright © 2001 - 2006, Oracle. All rights reserved.

The Programs (which include both the software and documentation) contain proprietary information; they are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright, patent, and other intellectual and industrial property laws. Reverse engineering, disassembly, or decompilation of the Programs, except to the extent required to obtain interoperability with other independently created software or as specified by law, is prohibited.

The information contained in this document is subject to change without notice. If you find any problems in the documentation, please report them to us in writing. This document is not warranted to be error-free. Except as may be expressly permitted in your license agreement for these Programs, no part of these Programs may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose.

If the Programs are delivered to the United States Government or anyone licensing or using the Programs on behalf of the United States Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS

Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the Programs, including documentation and technical data, shall be subject to the licensing restrictions set forth in the applicable Oracle license agreement, and, to the extent applicable, the additional rights set forth in FAR 52.227-19, Commercial Computer Software--Restricted Rights (June 1987). Oracle Corporation, 500 Oracle Parkway, Redwood City, CA 94065.

The Programs are not intended for use in any nuclear, aviation, mass transit, medical, or other inherently dangerous applications. It shall be the licensee's responsibility to take all appropriate fail-safe, backup, redundancy and other measures to ensure the safe use of such applications if the Programs are used for such purposes, and we disclaim liability for any damages caused by such use of the Programs.

The Programs may provide links to Web sites and access to content, products, and services from third parties. Oracle is not responsible for the availability of, or any content provided on, third-party Web sites. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Oracle is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Oracle is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

Oracle, JD Edwards, PeopleSoft, and Siebel are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

Open Source Disclosure

Oracle takes no responsibility for its use or distribution of any open source or shareware software or documentation and disclaims any and all liability or damages resulting from use of said software or documentation. The following open source software may be used in Oracle's PeopleSoft products and the following disclaimers are provided.

Apache Software Foundation

This product includes software developed by the Apache Software Foundation (http://www.apache.org/). Copyright © 2000-2003. The Apache Software Foundation. All rights reserved. Licensed under the Apache License, Version 2.0 (the "License"); you may not use this file except in compliance with the License. You may obtain a copy of the License at http://www.apache.org/licenses/LICENSE-2.0.

Unless required by applicable law or agreed to in writing, software distributed under the License is distributed on an "AS IS" BASIS, WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND, either express or implied. See the License for the specific language governing permissions and limitations under the License.

OpenSSL

Copyright © 1998-2005 The OpenSSL Project. All rights reserved.

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (http://www.openssl.org/).

THIS SOFTWARE IS PROVIDED BY THE OpenSSL PROJECT "AS IS" AND ANY EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE OpenSSL PROJECT OR ITS CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Loki Library

Copyright © 2001 by Andrei Alexandrescu. This code accompanies the book: Alexandrescu, Andrei. "Modern C++ Design: Generic Programming and Design Patterns Applied". Copyright © 2001 Addison-Wesley. Permission to use, copy, modify, distribute and sell this software for any purpose is hereby granted without fee, provided that the above copyright notice appear in all copies and that both that copyright notice and this permission notice appear in supporting documentation.

Helma Project

Copyright © 1999-2004 Helma Project. All rights reserved. THIS SOFTWARE IS PROVIDED "AS IS" AND ANY EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE HELMA PROJECT OR ITS CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Helma includes third party software released under different specific license terms. See the licenses directory in the Helma distribution for a list of these license.

Sarissa

Copyright © 2004 Manos Batsis.

This library is free software; you can redistribute it and/or modify it under the terms of the GNU Lesser General Public License as published by the Free Software Foundation; either version 2.1 of the License, or (at your option) any later version.

This library is distributed in the hope that it will be useful, but WITHOUT ANY WARRANTY; without even the implied warranty of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE. See the GNU Lesser General Public License for more details.

You should have received a copy of the GNU Lesser General Public License along with this library; if not, write to the Free Software Foundation, Inc., 59 Temple Place, Suite 330, Boston, MA 02111-1307 USA.

ICU

ICU License - ICU 1.8.1 and later COPYRIGHT AND PERMISSION NOTICE Copyright © 1995-2003 International Business Machines Corporation and others. All rights reserved.

Permission is hereby granted, free of charge, to any person obtaining a copy of this software and associated documentation files (the "Software"), to deal in the Software without restriction, including without limitation the rights to use, copy, modify, merge, publish, distribute, and/or sell copies of the Software, and to permit persons to whom the Software is furnished to do so, provided that the above copyright notice(s) and this permission notice appear in all copies of the Software and that both the above copyright notice(s) and this permission notice appear in supporting documentation. THE SOFTWARE IS PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. IN NO EVENT SHALL THE COPYRIGHT HOLDER OR HOLDERS INCLUDED IN THIS NOTICE BE LIABLE FOR ANY CLAIM, OR ANY SPECIAL INDIRECT OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGES WHATSOEVER RESULTING FROM LOSS OF USE, DATA OR PROFITS, WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE OR OTHER TORTIOUS ACTION, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THIS SOFTWARE. Except as contained in this notice, the name of a copyright holder shall not be used in advertising or otherwise to promote the sale, use or other dealings in this Software without prior written authorization of the copyright holder.

All trademarks and registered trademarks mentioned herein are the property of their respective owners.

Sun's JAXB Implementation – JDSDK 1.5 relaxngDatatype.jar 1.0 License

Copyright © 2001, Thai Open Source Software Center Ltd, Sun Microsystems. All rights reserved.

THIS SOFTWARE IS PROVIDED BY THE COPYRIGHT HOLDERS AND CONTRIBUTORS "AS IS" AND ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE REGENTS OR CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

W3C IPR SOFTWARE NOTICE

Copyright © 2000 World Wide Web Consortium, (Massachusetts Institute of Technology, Institut National de Recherche en Informatique et en Automatique, Keio University). All Rights Reserved.

Note: The original version of the W3C Software Copyright Notice and License could be found at http://www.w3.org/Consortium/Legal/copyright-software-19980720.

THIS SOFTWARE AND DOCUMENTATION IS PROVIDED "AS IS," AND COPYRIGHT HOLDERS MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OR THAT THE USE OF THE SOFTWARE OR DOCUMENTATION WILL NOT INFRINGE ANY THIRD PARTY PATENTS, COPYRIGHTS, TRADEMARKS OR OTHER RIGHTS. COPYRIGHT HOLDERS WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF ANY USE OF THE SOFTWARE OR DOCUMENTATION.

Product-to-PeopleBook Index: Oracle's PeopleSoft Enterprise CRM 9

The following table lists the PeopleBooks that provide implementation information for the each product in Oracle's PeopleSoft Enterprise CRM 9 product line. The primary PeopleBook associated with the product is listed first; the other relevant PeopleBooks are listed in alphabetical order.

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Real-Time Advisor	***PeopleSoft Enterprise Real-Time Advisor 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Advanced Configurator	***PeopleSoft Enterprise Advanced Configurator 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Banking Transactions	***PeopleSoft Enterprise Banking Transactions 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Industry Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Bill Presentment and Account Management	***PeopleSoft Enterprise Bill Presentment and Account Management 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Industry Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Client Management	***PeopleSoft Enterprise Client Management 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Industry Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Portfolio Management	***PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft SmartViews	***PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook*** *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Strategic Account Planning 9 PeopleBook*
PeopleSoft Enterprise HelpDesk	***PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise HelpDesk for Employee Self Service	***PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise HelpDesk for Human Resources	***PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Support	***PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook*** *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Components for CRM 9 PeopleBook PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Support for Customer Self Service	***PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise HelpDesk for Human Resources Dashboard	***PeopleSoft Enterprise CRM 9 Dashboard Applications PeopleBook*** *PeopleSoft Enterprise Dashboard Integration Framework for CRM 9*
PeopleSoft Enterprise Order Capture Dashboard	***PeopleSoft Enterprise CRM 9 Dashboard Applications PeopleBook*** *PeopleSoft Enterprise Dashboard Integration Framework for CRM 9*
PeopleSoft Enterprise Sales Dashboard	***PeopleSoft Enterprise CRM 9 Dashboard Applications PeopleBook*** *PeopleSoft Enterprise Dashboard Integration Framework for CRM 9*
PeopleSoft Enterprise Services Dashboard	***PeopleSoft Enterprise CRM 9 Dashboard Applications PeopleBook*** *PeopleSoft Enterprise Dashboard Integration Framework for CRM 9*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Marketing	***PeopleSoft Enterprise CRM 9 Marketing Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Real-Time Advisor 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Online Marketing 9 PeopleBook*
PeopleSoft Enterprise Telemarketing	***PeopleSoft Enterprise CRM 9 Marketing Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Mobile Account Planning	***PeopleSoft Enterprise CRM 9 Mobile Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Strategic Account Planning 9 PeopleBook*
PeopleSoft Enterprise Mobile FieldService	***PeopleSoft Enterprise CRM 9 Mobile Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Integrated FieldService 9 PeopleBook*
PeopleSoft Enterprise Mobile Order Capture	***PeopleSoft Enterprise CRM 9 Mobile Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Mobile Sales	***PeopleSoft Enterprise CRM 9 Mobile Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Sales 9 PeopleBook*
PeopleSoft Enterprise Sales for Blackberry	***PeopleSoft Enterprise CRM 9 Mobile Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise CTI Integration	***PeopleSoft Enterprise CRM 9 Multichannel Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Multichannel Communications	***PeopleSoft Enterprise CRM 9 Multichannel Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Order Capture	***PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM Portal Pack 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Order Capture Self Service	***PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM Portal Pack 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Services Management	***PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Integrated FieldService 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Partner Platform	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Online Marketing 9 PeopleBook*
PeopleSoft Enterprise Partner Commerce	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Partner Marketing	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Marketing Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Real-Time Advisor 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Partner Planning	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Strategic Account Planning 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Partner Sales	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Sales 9 PeopleBook*
PeopleSoft Enterprise Partner Service	***PeopleSoft Enterprise CRM 9 Partner Relationship Management PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Call Center Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise CRM Portal Pack	***PeopleSoft Enterprise CRM Portal Pack 9 PeopleBook*** *PeopleSoft Enterprise Bill Presentment and Account Management 9 PeopleBook* *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Infosync Client	***PeopleSoft Enterprise CRM 9 Infosync Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Integrated FieldService 9 PeopleBook* *PeopleSoft Enterprise Sales 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Infosync Server	***PeopleSoft Enterprise CRM 9 Infosync Applications PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook* *PeopleSoft Enterprise Integrated FieldService 9 PeopleBook* *PeopleSoft Enterprise Sales 9 PeopleBook*
PeopleSoft Enterprise Integrated FieldService	***PeopleSoft Enterprise Integrated FieldService 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise CRM 9 Services Foundation PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Online Marketing	***PeopleSoft Enterprise Online Marketing 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Marketing Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Phone Number Administration	***PeopleSoft Enterprise Number Management 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Industry Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*

Product/Product Solution	***PeopleBooks***
PeopleSoft Enterprise Policy and Claims Presentment	***PeopleSoft Enterprise Policy and Claims Presentment 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Industry Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Order Capture Applications PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Pricer	***PeopleSoft Enterprise Pricer 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Sales	***PeopleSoft Enterprise Sales 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*
PeopleSoft Enterprise Strategic Account Planning	***PeopleSoft Enterprise Strategic Account Planning 9 PeopleBook*** *PeopleSoft Enterprise Components for CRM 9 PeopleBook* *PeopleSoft Enterprise CRM 9 Application Fundamentals PeopleBook* *PeopleSoft Enterprise CRM 9 Automation and Configuration Tools PeopleBook* *PeopleSoft Enterprise CRM 9 Business Object Management PeopleBook* *PeopleSoft Enterprise CRM 9 Product and Item Management PeopleBook* *PeopleSoft Enterprise Data Transformer for CRM 9 PeopleBook*