

Retek[®] Price Management[™] 11.0

Release Notes

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Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retex.com
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Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

RPM is a pricing and promotions execution system. RPM's functionality includes the definition, maintenance, and review of price changes, clearances and promotions. The system's capabilities range from simple item price changes at a single location to complex buy/get promotions across zones.

Release notes

- RPM is dependant on RSM (Retek Security Manager). RSM must be installed prior to installing RPM. Please see both the RPM and RSM installation guides for further information.
- Due to the depth of the functionality provided in this release, minimal conversion and seed data scripts are required at install time in order to ensure that this release fully functions with existing data. Please see the Installation Guide for details around these conversion and seed data scripts.
- A direct link to access the online help from RPM does not exist in RPM 11.0 due to platform constraints. The online help for this release of RPM is being delivered as a .CHM file. The .CHM file is a standalone Help, which requires Internet Explorer to run. The link to access the online help from RPM will exist in the RPM 11.0.1 release. See the Operations Guide for more information on how to access the online help.
- Translated French property files are being delivered with the RPM 11.0 release, and will be loaded if the locale is France. However, translation has not been tested nor will it be supported for this release.
- Additions and deletions of locations to/from existing zones will go through the scheduling process (they will not be added/deleted immediately). This functions differently than the RPM Initial Price release.
- The Location Move batch program only moves the location from its current zone to the new zone. There are no updates to the RPM_FUTURE_RETAIL table. This functionality will be supported in the RPM 11.0.1 release.
- RPM does not maintain zone future retails for primary zone groups in this release. The zone retail will be represented by an average of the location retails within the zone. Zone future retails will be supported in the RPM 11.0.1 release.
- Adding locations to zones that exist on Price Changes/Promotions/Clearances, deleting locations from zones that exist on Price Changes/Promotions/Clearances, and moving locations from a zone that is on existing Price Changes/Promotions/Clearances to another zone that is on existing Price Changes/Promotions/Clearances may create bad data. The complete location move functionality will be supported in the RPM 11.0.1 release.
- Operations performed in RPM against large data sets (for example, searching in the Price Change, Clearance or Promotion dialogues, and conflict checking (approving/submitting)) have the potential to timeout. The client has the option of configuring the DB timeout and EJB timeout until performance enhancements are implemented.
- The Merchandise Extract batch program is specific to the worksheet functionality being delivered in the RPM 11.0.1 release. This batch program should not be run.
- As a general rule, any RMS data being used in RPM should not be deleted from RMS.

- If the database that RSM is using is shut down and restarted, a database administrator should attempt to log in using RSM. This attempt will fail, but will reset the connections in RSM application server's connection pool. Further login attempts will work correctly.
- Once a clearance for an item/location is executed and reset, users are unable to create another clearance on that timeline for that item/location. This functionality will be supported in the RPM 11.0.1 release.
- When price changes/clearances/promotions set up at the parent level are executed, the parent records in RMS are not updated. All of the transaction level items below the parent are updated, but the actual parent record itself is not. The parent record, in addition to the transaction level records, will be updated with the new pricing information in the RPM 11.0.1 release.
- Currently non-emergency promotion users have the ability to add new promotion components, add new items/locations to components, and edit existing items/locations within the price change processing days of the end date on the promotion. The validation to prohibit the ability to add new promotion components, add new items/locations to components, and edit existing items/locations within the price change processing days of the end date of the promotion will be part of the functionality delivered in the RPM 11.0.1 release. As a business process until the validation exists, the user should not do this maintenance within the price change processing days.
- Currently non-emergency promotion users have the ability to edit item/location records on simple and threshold components within the price change processing days of the end date on the item/location record. The validation to prohibit the ability to edit item/location records on simple and threshold components within the price change processing days of the end date on the item/location will be part of the functionality delivered in the RPM 11.0.1 release. As a business process until the validation exists, the user should not do this maintenance within the price change processing days.
- Currently non-emergency promotion users have the ability to edit buy/get promotion components within the price change processing days of the end date on the promotion component. The validation to prohibit the ability to edit buy/get promotion components within the price change processing days of the end date of the promotion will be part of the functionality delivered in the RPM 11.0.1 release. As a business process until the validation exists, the user should not do this maintenance within the price change processing days.

The following components will be included in the RPM 11.0 code base. They will be removed from the RPM 11.0.1 code base and will be packaged with RMS 11.0.2 and remain in RMS going forward:

- rmssub_pricechanges(b).pls
- rmssub_pricechangeupds(b).pls
- Global Temp Table
- API_PC_TEMP
- PRICECHANGE_REC.SQL
- PRICECHANGE_TBL.SQL
- PRICECHANGEDESC_REC.SQL

The following tables are included in the RPM 11.0 release, but the functionality to support these tables to ensure they are populated with the correct data will not be included until the RPM 11.0.1 release. Data saved to these tables will also not be retained when upgrading from the RPM 11.0 release to the RPM 11.0.1 release.

- RPM_CALENDAR
- RPM_CALENDAR_PERIOD
- RPM_CANDIDATE_RULE
- RPM_CONDITION
- RPM_LOC_MOVE_PROMO_ERROR
- RPM_STRATEGY
- RPM_STRATEGY_CLEARANCE
- RPM_STRATEGY_CLEARANCE_MKDN
- RPM_STRATEGY_COMPETITIVE
- RPM_STRATEGY_DETAIL
- RPM_STRATEGY_MARGIN
- RPM_STRATEGY_REF_COMP
- RPM_STRATEGY_WH
- RPM_VARIABLE
- RPM_VARIABLE_DEPT_LINK
- RPM_WORKSHEET_CAND_LINK
- RPM_WORKSHEET_COLUMN
- RPM_WORKSHEET_DATA
- RPM_WORKSHEET_FILTER
- RPM_WORKSHEET_FILTER_COND
- RPM_WORKSHEET_STATUS
- RPM_WORKSHEET_VIEW
- RPM_WORKSHEET_VIEW_COL
- RPM_WORKSHEET_WORKSPACE
- RPM_ZONE_FUTURE_RETAIL

The following dialogues are accessible in the RPM 11.0 release, but the functionality to support them will not be included until the RPM 11.0.1 release. It is advised to not save any data created in these dialogues until the RPM 11.0.1 release.

- Zone Structure
- Maintain Location Move
- Calendar
- Create Calendar
- Maintain Calendar
- Candidate Rule
- Create Candidate Rule
- Maintain Candidate Rules
- Maintain Rule Variables
- Pricing Strategy
- Create Pricing Strategy (all strategies except for Area Differentials)
- Maintain Strategies (all strategies except for Area Differentials)
- Worksheet
- Worksheet Status

Known Issues

- **PROBLEM** – In Price Guide Copy, when copying a Corporate Price Guide, it is not copying the price guide to the department but rather overriding the corporate guide and changing the name of the guide. This bug will be fixed for the RPM 11.0.1 release.
- **PROBLEM** – Canceling an active promotion causes the action date on the PRICE_HIST table in RMS to be set 3 days ahead of the actual action date. The action date on the PRICE_HIST table should be set to the actual date the promotion is cancelled. This functionality will be included in the RPM 11.0.1 release.
- **PROBLEM** – When using either out of stock date or reset date as part of the Search criteria in the Maintain Clearance dialogue, the wrong number of results are being returned. The issue is the following: when a search is done, using Out of Stock Date items in Approved status are not returned. This field is blank for those records. These records do have an out of stock date; however, this value is contained for the record associated with the clearance reset ID. Logic must be inserted to look at the CLEARANCE_RESET_ID records when searching on reset date/out of stock date criteria, so that approved clearances are included in the results if those records match the criteria. This functionality will be included in the RPM 11.0.1 release.
- **PROBLEM** – The Protect Indicator is a system default that can be checked or unchecked by the user. All functionality around this indicator has been removed from RPM, but the indicator was never removed from the System Defaults screen. This indicator will be removed from the screen for the RPM 11.0.1 release.