

Oracle® Retail Price Management

Installation Guide

Release 10.1.8

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Contents

Preface	vii
Audience	vii
Related Documents.....	vii
Customer Support.....	vii
Review Patch Documentation	vii
Oracle Retail Documentation on the Oracle Technology Network.....	vii
Conventions.....	viii
1 Preinstallation Tasks	1
Check Database Server Requirements	1
Check Application Server Requirements.....	1
Check Web Browser and Client Requirements	2
2 Database Server Installation Instructions	3
Mount CD-ROM on the Database Server	3
Update DDL.....	4
Update Packages	4
3 Application Server Installation Instructions	5
Application Server Installation Instructions	5
Upgrade Oracle Application Server 10g.....	5
Copy and Unpack Install Files from CDROM	5
Deploy and Configure OC4J.....	5
Prerequisites for Deployment of OC4J.....	5
Deploy the RPM War File into the Default OC4J:home Application.....	7
Post-Deployment Steps	13
Edit the File db.properties	13
Start/Stop/Load the Default OC4J Application	14
Test the Oracle Retail RPM Application	14

Preface

Oracle Retail Installation Guides contain the requirements and procedures that are necessary for the retailer to install Oracle Retail products.

Audience

This Installation Guide is written for the following audiences:

- Database administrators (DBA)
- System analysts and designers
- Integrators and implementation staff

Related Documents

For more information, see the following documents in the Oracle Retail Price Management Release 10.1.8 documentation set:

- Oracle Retail Price Management Release Notes

Customer Support

<https://metalink.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Review Patch Documentation

For a base release ("0" release, such as 12.0), Oracle Retail strongly recommends that you read all patch documentation before you begin installation procedures. Patch documentation can contain critical information related to the base release, based on new information and code changes that have been made since the base release.

Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site:

http://www.oracle.com/technology/documentation/oracle_retail.html

Documentation should be available on this Web site within a month after a product release. Note that documentation is always available with the packaged code on the release date.

Conventions

Navigate: This is a navigate statement. It tells you how to get to the start of the procedure and ends with a screen shot of the starting point and the statement “the Window Name window opens.”

Note: This is a note. It is used to call out information that is important, but not necessarily part of the procedure.

This is a code sample
It is used to display examples of code

[A hyperlink appears like this.](#)

Preinstallation Tasks

Check Database Server Requirements

General requirements for a database server running RPM on 10G include:

Supported on:	Versions Supported:
Database Server OS	OS certified with Oracle Database 10g Enterprise Edition. Options are: <ul style="list-style-type: none"> AIX 5.3
Database Server	Oracle Database 10g Release 2 Enterprise Edition (minimum 10.2.0.3 patchset required) with the following patches and components: Patches: <ul style="list-style-type: none"> 4516865 (WRONG PERMISSIONS AFTER INSTALLATION IN OH AND SUBSEQUENT DIRECTORIES) Components: <ul style="list-style-type: none"> Oracle Database 10g Oracle Partitioning Oracle Net Services Oracle Call Interface (OCI) Oracle Programmer Oracle XML Development Kit ANSI compliant C compiler (certified with OS and database version) Perl compiler 5.0 or later x-Windows interface

The following change should be made on your database server:

- Go to the \$ORACLE_HOME/dbs/initpfile.ora and append the pfile by following parameter:
_allow_level_without_connect_by=true

Check Application Server Requirements

General requirements for an application server capable of running RPM include:

Supported on:	Versions Supported:
Application Server OS	OS certified with Oracle Application Server 10g 10.1.3.3. Options are: <ul style="list-style-type: none"> AIX 5.3

Supported on:	Versions Supported:
Application Server	<p>Oracle Application Server 10g 10.1.3.3 with the following patches:</p> <ul style="list-style-type: none"> ▪ 5632264 (NEED UPDATED TIMEZONE FILES (VERSION 4) FOR MORE DST RULE CHANGES) ▪ 5398506 (RUNTIME EXCEPTION DID NOT ROLLBACK MESSAGE ON EGATE (SEEBEYOND) TOPIC)
<p>Note: This release of RPM is only supported in a managed OC4J instance as part of OracleAS 10g. It is not supported on OC4J standalone.</p>	

Check Web Browser and Client Requirements

General requirements for client running RPM include:

Requirement	Version
Operating System	Windows 2000 or XP
Resolution	1024x768
Memory	Minimum 256 MB RAM, 450 MHz
JDK	1.4.x and higher
Web Browser	Microsoft Internet Explorer 5.5 or higher

Database Server Installation Instructions

Before you apply the RPM 10.1.8 patch:

- Make a backup of all your objects and database schema.
- Check that RPM 10.1.7 is installed.
- Check that either RMS 10.1.22 or RMS 9.0.21 is installed.
- Review the enclosed RPM 10.1.8 Patch Release Notes (rpm-1018-rn.pdf).
- Review each of the enclosed defect documents.

Note: The previous tech stack should work for this release.
These install instruction refer to the new tech stack.

Before copying over any files:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied over the new version of the module (or the fix may need to be applied to the custom version of the code).
- Copy the original files to a different directory before copying over them in case they need to be referred to at a later date.

Note: These instructions refer to rpmdev10 as the Oracle
owning schema.

Mount CD-ROM on the Database Server

1. Mount the CD-ROM on your Database Server.
2. Change directories to /dbserverunix.
3. Copy the rpm1018dbpatch.tar.Z file from the CD /dbserverunix directory to a newly created staging directory on your UNIX server.
4. Log in to UNIX.
5. Change directories to the staging directory.

Note: The tar file must have a .Z extension.

6. If the tar file has a "z" in lowercase, change it by typing:
`mv rpm1018dbpatch.tar.z rpm1018dbpatch.tar.Z`
7. Uncompress the tar file by entering:
`uncompress rpm1018dbpatch.tar.Z`
8. Untar the tar file by entering:
`tar xvf rpm1018dbpatch.tar`

Update DDL

1. Log in to UNIX as the retek user.
2. Change directories to <staging area>/dbcs.
3. If you have customized any objects, make modifications.
4. Log in to SQLPLUS as the rpmdev10 user.
5. Enter the following command:
`SQL> @patch1018dbcs.sql`
6. Verify that no errors were found.

Update Packages

1. Log in to UNIX as the retek user.
2. Change directories to <staging area>/db_objects.
3. If you have customized any objects, make modifications.
4. Log in to SQLPLUS as the rpmdev10 user.
5. Enter the following command:
`SQL> @patch1018rpm.sql`
6. Verify that no errors were found.

Application Server Installation Instructions

Application Server Installation Instructions

Before proceeding, you must install Oracle Application Server 10g 10.1.3.3 plus the patches listed in the Preinstallation chapter of this document. The RPM application will be deployed to an OC4J:home instance within the OracleAS installation. It is assumed Oracle Database has already been configured and loaded with the appropriate RMS and RPM schemas for your installation.

Note: J2EE_HOME refers to the directory
\$ORACLE_HOME/j2ee/<instancename>

Upgrade Oracle Application Server 10g

The RPM 10.1.8 release requires an upgrade of the application server from 9.0.4 to 10.1.3.3. Before deploying the RPM 10.1.8 application war file you need to patch your Oracle Application Server up to version 10.1.3.3 plus the patches listed in the Preinstallation chapter of this document.

Copy and Unpack Install Files from CDROM

1. Mount the CD-ROM on your UNIX Application Server.
2. Change directories to /appserverunix.
3. Copy the rpm1018apppatch.tar file from the CD /appserverunix directory to a newly created staging directory on your UNIX Application server.
4. Log in to UNIX.
5. Change directories to the staging directory.
6. Untar the tar file by entering:

```
tar xvf rpm1018apppatch.tar
```

Deploy and Configure OC4J

Prerequisites for Deployment of OC4J

1. Configure the JDK for this OC4J instance. By default, new OC4J instances use the Java 1.5 JDK that is shipped with the application server. This release of RPM requires Java 1.4.x.

Note: For instructions on how to change the JDK for an OC4J instance, see the Specifying the JDK in a Managed Configuration section of the OC4J Runtime Configuration chapter of the *Oracle Containers for J2EE Configuration and Administration Guide*.

2. Set the property -Xmx512M value to 1024M (-Xmx1024M) in \$ORACLE_HOME/opmn/conf/opmn.xml.

Example:

```
<process-type id="home" module-id="OC4J" status="enabled">
  <module-data>
    <category id="start-parameters">
      <data id="java-bin"
        value="/vol.rtk/java/aix53/java1.4.1_04.64bit/bin/java"/
      >
      <data id="java-options" value="-
Djava.net.preferIPv4Stack=true -
Djava.security.policy=/u03/OAS/10gasr3/10.1.3.3.0/j2ee/home/config/java
2.policy -Djava.awt.headless=true -Dhttp.webdir.enable=false -Xmx1024M -
DORACLE_HOME=/u03/OAS/10gasr3/10.1.3.3.0 -Dajp.keepalive=true "/>
    </category>
    <category id="stop-parameters">
      <data id="java-options" value="-
Djava.net.preferIPv4Stack=true -
Djava.security.policy=/u03/OAS/10gasr3/10.1.3.3.0/j2ee/home/config/java
2.policy Djava.awt.headless=true -Dhttp.webdir.enable=false -Xmx1024M -
DORACLE_HOME=/u03/OAS/10gasr3/10.1.3.3.0 -Dajp.keepalive=true "/>
    </category>
  </module-data>
  <start timeout="600" retry="2"/>
  <stop timeout="120"/>
  <restart timeout="720" retry="2"/>
  <port id="default-web-site" range="12501-12600" protocol="ajp"/>
  <port id="rmi" range="12401-12500"/>
  <port id="jms" range="12601-12700"/>
  <port id="rmis" range="12701-12800"/>
  <process-set id="default_group" numprocs="1"/>
</process-type>
```

Force OPMN to reload the configuration file.

Example: \$ORACLE_HOME/opmn/bin/opmnctl reload

3. Start the OC4J instance. You can do this through the Enterprise Manager web interface, or on the command line using the opmnctl utility:

Example: \$ORACLE_HOME/opmn/bin/opmnctl startall

4. Verify that the OC4J:home instance was fully started. If you are using the Enterprise Manager web interface, the instance should have a green arrow indicating that it is running. On the command line, verify that the instance has a status of "Alive".

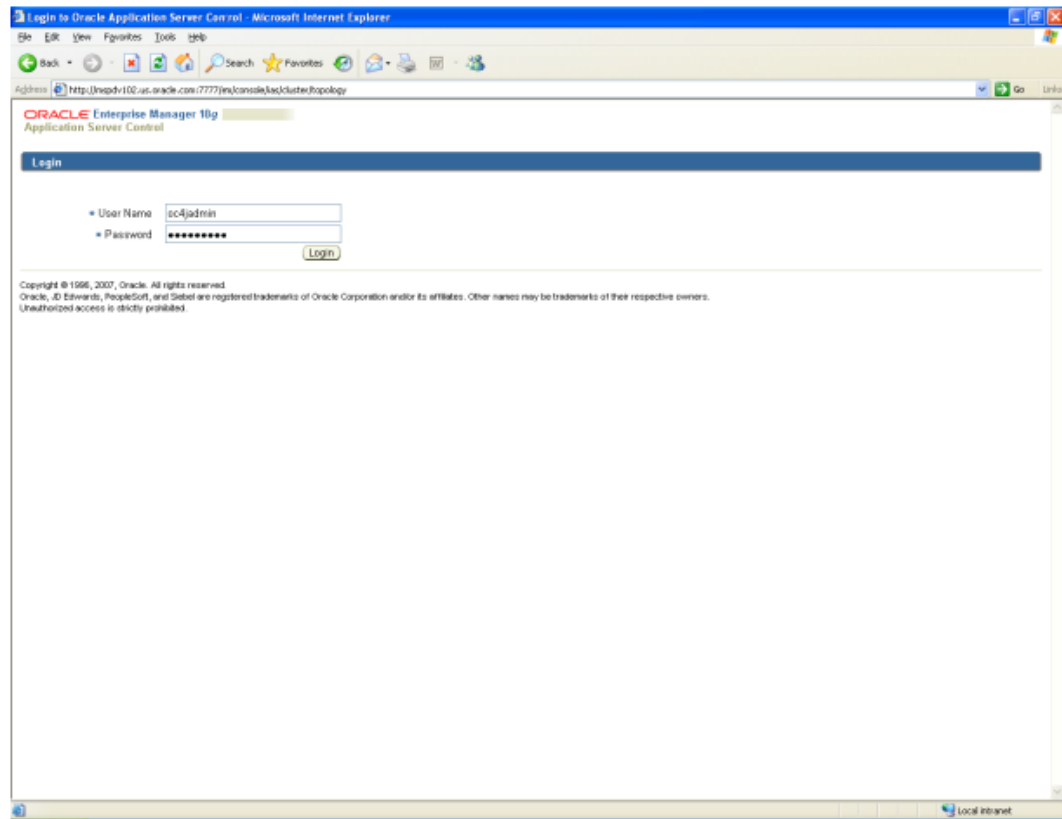
Example: \$ORACLE_HOME/opmn/bin/opmnctl status

If you are unable to start the OC4J:home instance after several attempts, try increasing the startuptimeouts in ORACLE_HOME/opmn/conf/opmn.xml. If that does not help, consult the Oracle Application Server documentation for further assistance.

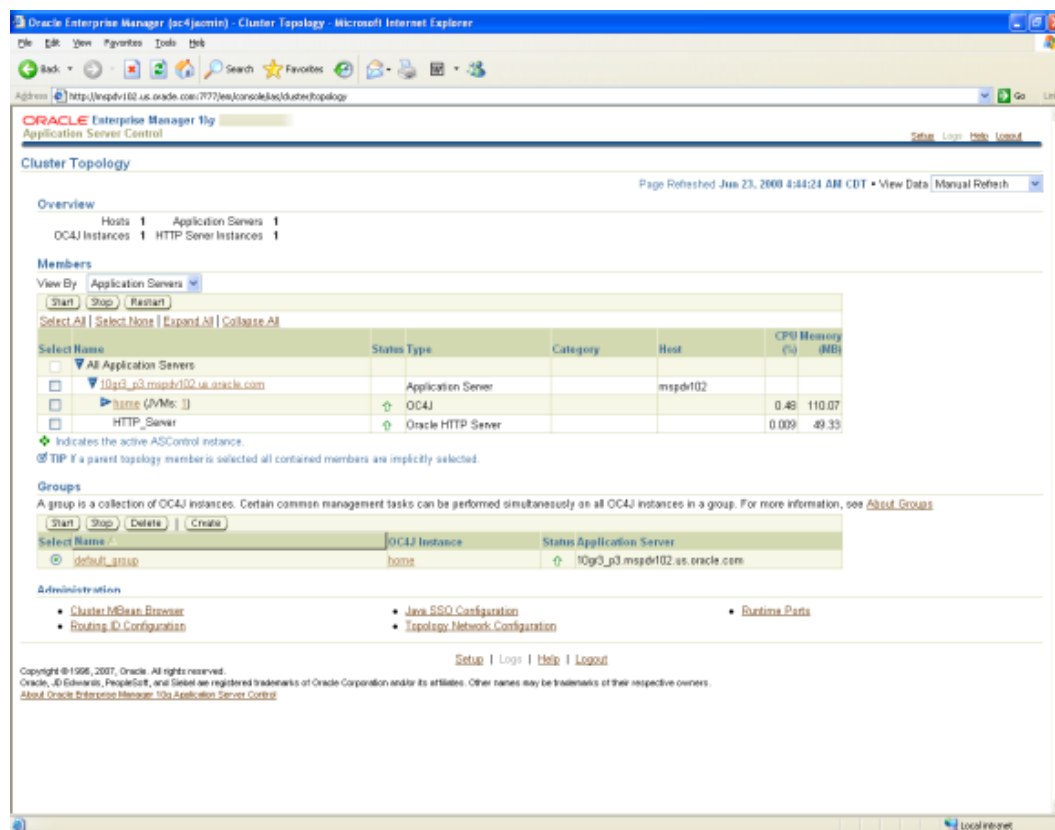
Deploy the RPM War File into the Default OC4J:home Application

1. Login to Enterprise Manager (10.1.3.3.0) as shown below:

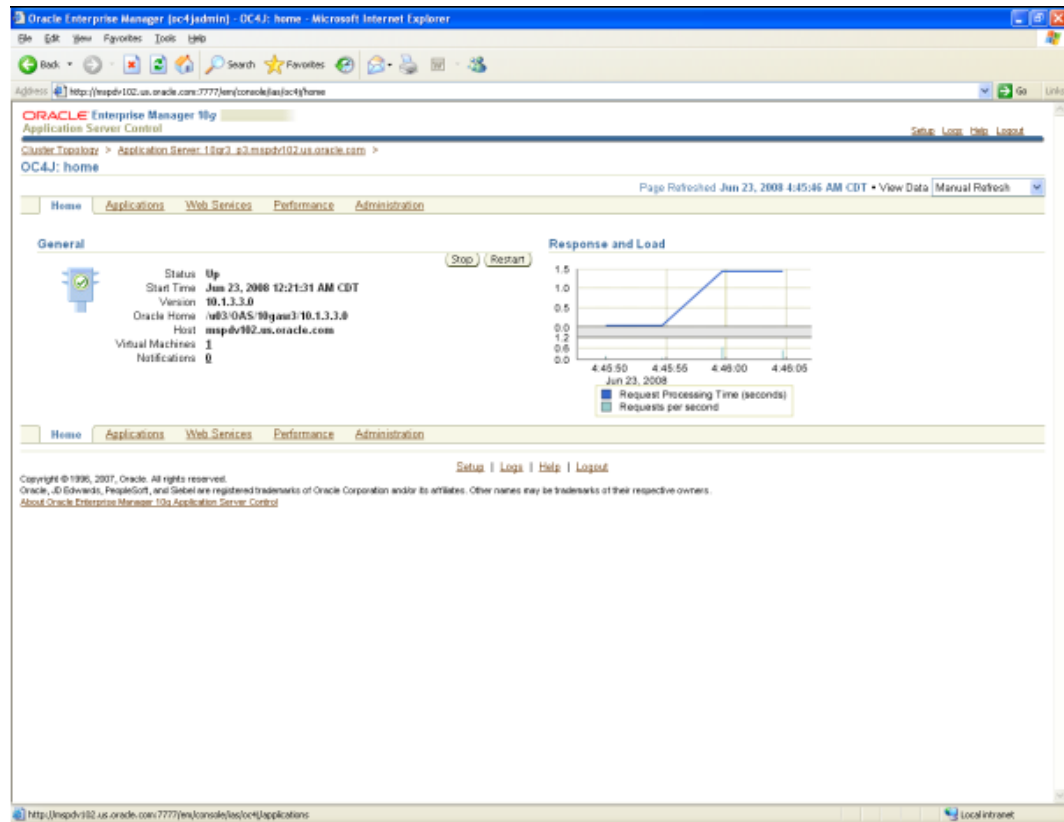
`http://<server>:<port>/em`



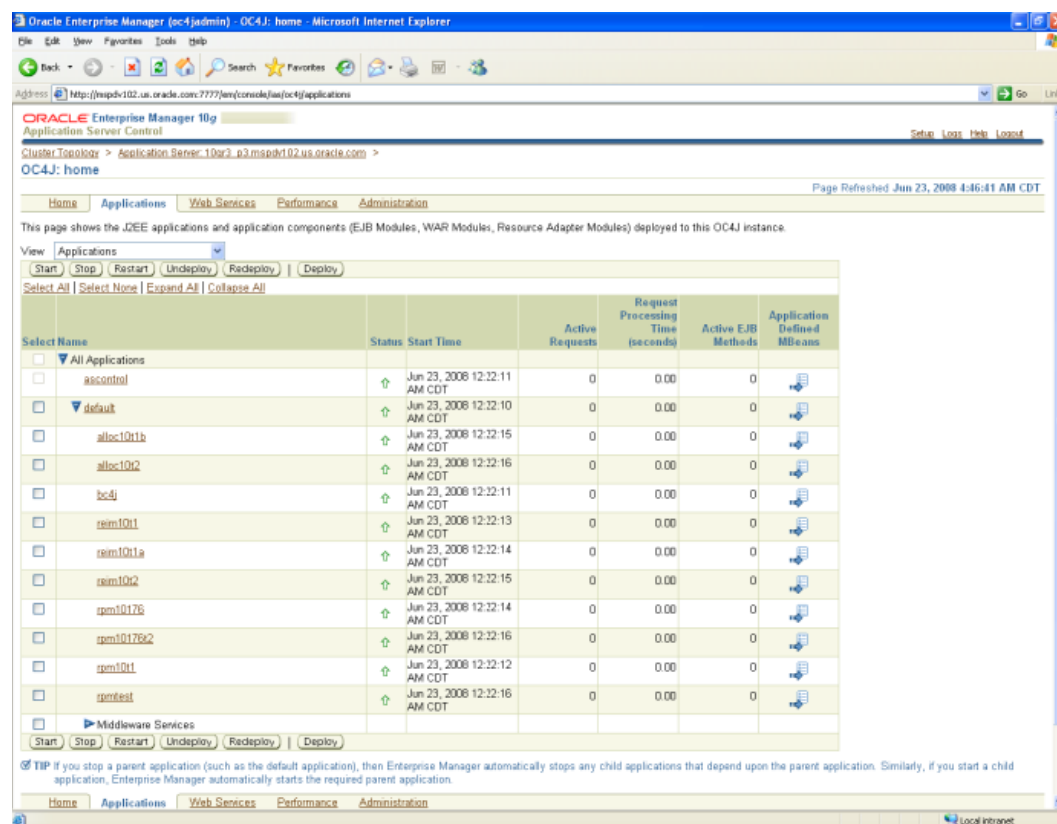
2. Click the Home link.



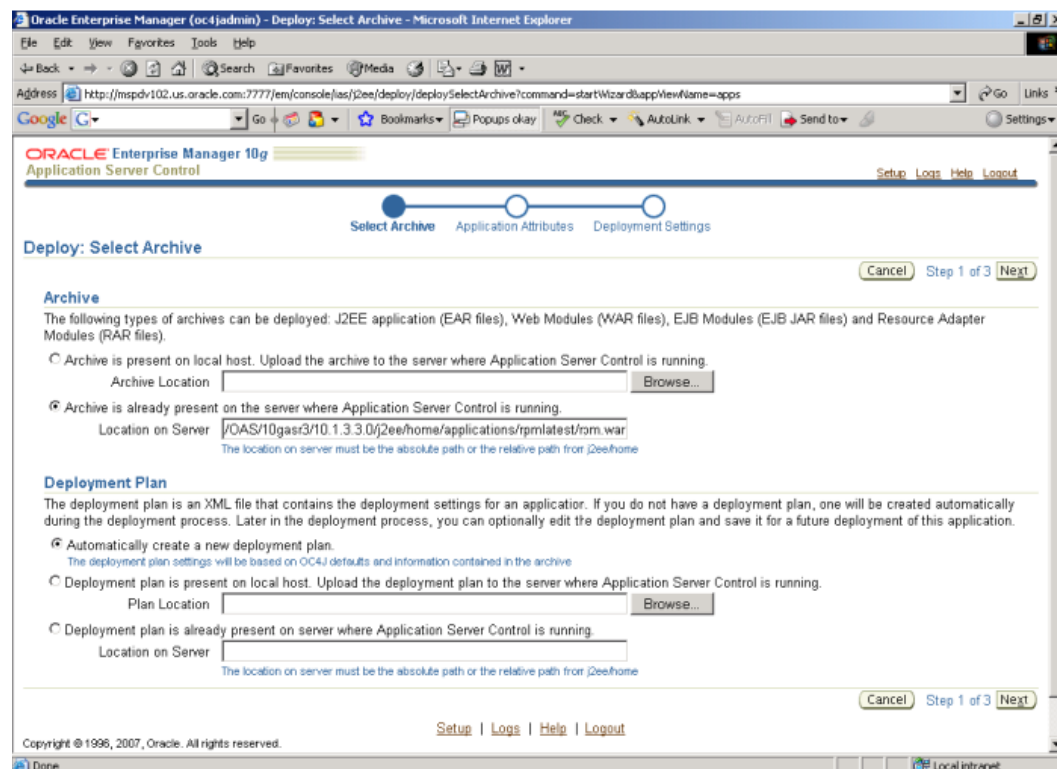
3. Select Applications from tabs.



4. Click the Deploy button.



5. Specify the rpm.war file location on the server and click Next.



6. Specify the Application name and Context root, and click Next.

For example:

Application name: rpm10

Context root: rpm10

Oracle Enterprise Manager 10g
Application Server Control

Select Archive Application Attributes Deployment Settings

Deploy: Application Attributes Cancel Back Step 2 of 3 Next

Archive Type: **Web Module (WAR file)**
 Archive Location: /u03/OAS/10g/as3/10.1.3.3.0/j2ee/home/applications/rpmlatest/rpm.war
 Deployment Plan: **Creating a new plan**

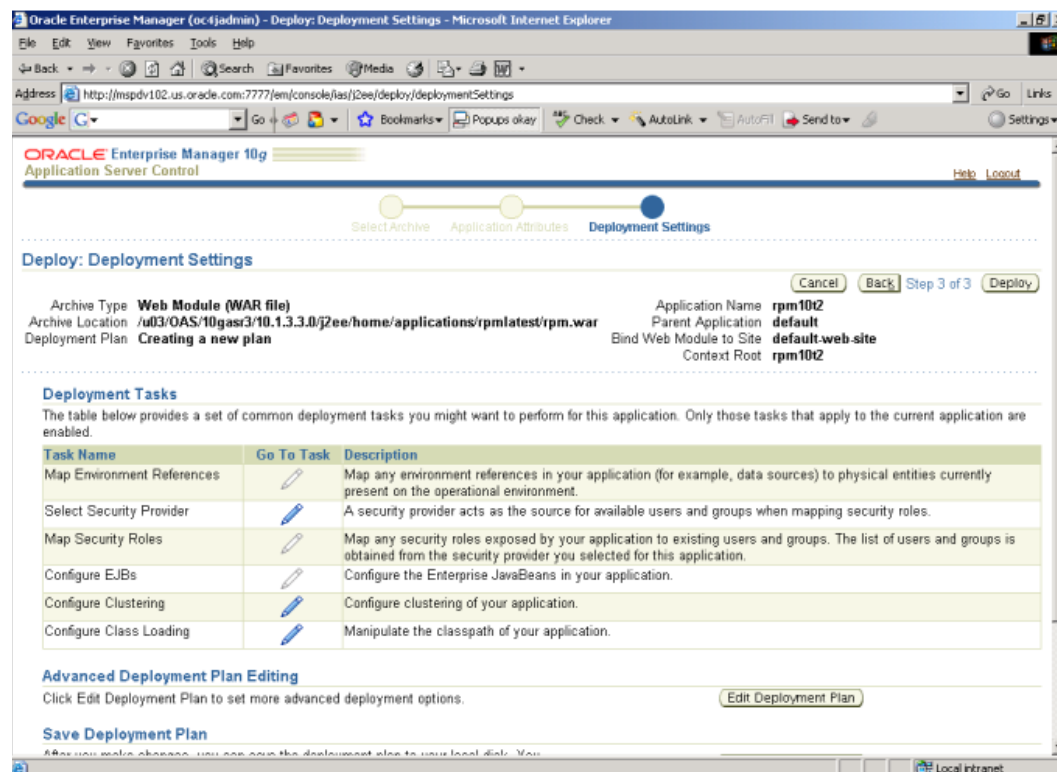
Application Name: rpm10t2
 Parent Application: default
 Bind Web Module to Site: default-web-site

Web Module	Context Root
rpm.war	rpm10t2

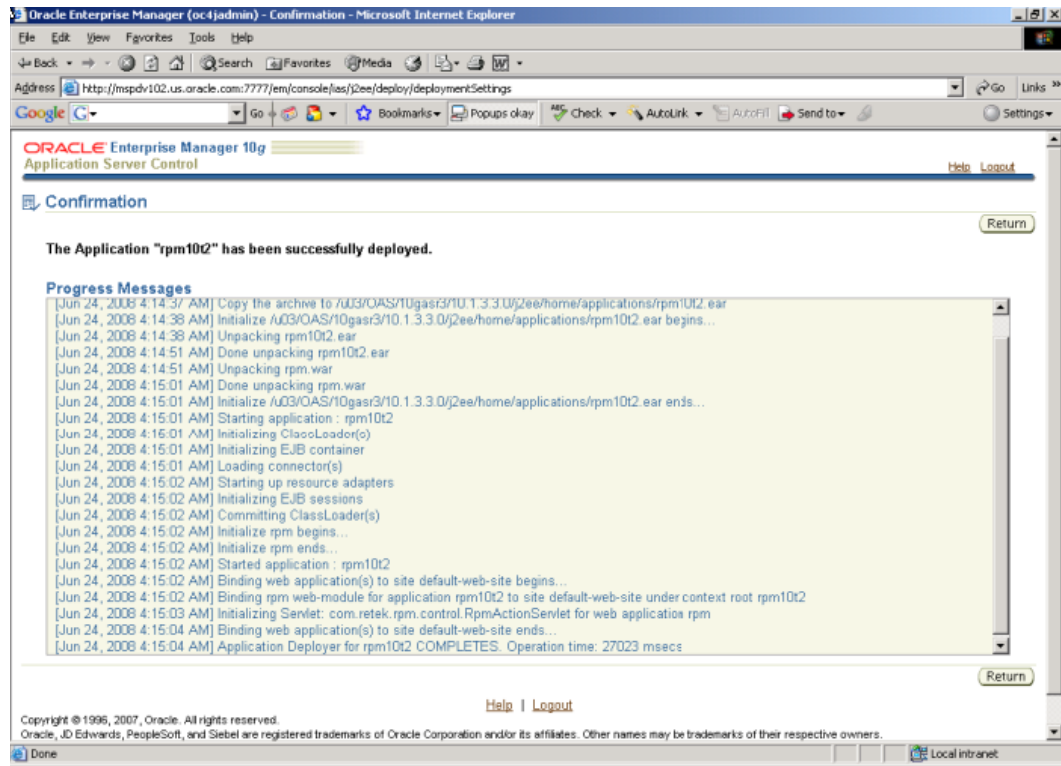
Cancel Back Step 2 of 3 Next

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[About Oracle Enterprise Manager 10g Application Server Control](#)

7. Click Deploy.



8. During deployment process the following message appears:
‘The application “rpm” is being deployed.’
9. After successful deployment, the following message appears:
‘The application “rpm” has been successfully deployed’ as shown below



Post-Deployment Steps

Edit the File db.properties

1. Change directories to
`<ORACLE_HOME>/j2ee/home/applications/rpm10176/rpm/WEBINF/classes/com/retex/rpm/util/conf`
2. Edit db.properties; the values to be changed are:

```

rms.url=jdbc:oracle:thin:@<database server>:<port>:<database sid>
rms.user=<rms schema owner> rms.password=<rms schema password>
rpm.url=jdbc:oracle:thin:@<database server>:<port>:<database sid>
rpm.user=<rms schema owner>
rpm.password=<rms schema password>
  
```

Where:

- Database server = machine name of server where the database resides
- port = Oracle database port
- database sid = Oracle database sid name
- rms schema owner = name of the RMS 10.1 database schema
- rms schema password = RMS 10.1 database schema password

Start/Stop/Load the Default OC4J Application

1. To start the default OC4J container, go to <ORACLE_HOME>/opmn/bin and issue the following command:
`opmnctl startall`
2. To stop the default OC4J container, go to <ORACLE_HOME>/opmn/bin and issue the following command:
`opmnctl stopall`

Test the Oracle Retail RPM Application

After the application installer completes you should have a working RPM application installation. To launch the application, open a web browser and go to `http://host:httpport/contextroot/index.jsp`

Example: <http://myhost:7777/rpm10>
