

Retek[®] Invoice Matching[™] 11.0.3

Release Notes

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Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retex.com
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Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

This document contains information about changes that have been made to Retek Invoice Matching (ReIM) since the previous release.

Deploying the reim.war file

If you have made no customizations to the initial release and wish to accept all modifications that are included in this patch, you can save time and effort by extracting the reim.war file. The reim.war file contains all of the source code you need to run ReIM. You will still need to manually run scripts. Most application servers extract the .war file automatically. Please see your server's documentation for guidance on how to extract the .war file. You may have to modify your server's configuration files. After you extract reim.war, you will have to modify the ldap.properties and reim.properties files. You must then restart the server for your changes to take effect.

DEFECT documentation (DEFECT MODULE XREF INVOICE MATCH 11.0.3.xls)

A DEFECT fix is a modification to the base Retek code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each DEFECT fix that is included in this patch has a corresponding DEFECT document in the \docs folder titled <DEFECT#>.doc, such as "123456.doc". There is also a document in that same folder titled "DEFECT MODULE XREF INVOICE MATCH 11.0.3.xls", that lists every DEFECT # and the accompanying modules/scripts that are included in the patch. Each DEFECT document should be fully reviewed before this patch is implemented. Please note that scripts *do not* preserve data. Make sure that all data is backed up prior to running any script.

Defect fixes

As mentioned earlier, ReIM includes general product fixes. Refer to the DEFECT MODULE XREF INVOICE MATCH 11.0.3.xls. This spreadsheet contains a complete list of fixes included in the patch. Description of several noteworthy fixes are listed below.

Defect 375018 (P1)

ReIM is unable to handle receipts containing items that are split across cartons within ReIM.

Defect 378032 (P2)

During posting, when populating the VAT information to the financial stage stable, the total_cost_inc_vat column must be populated for accounting practices.

Defect 376699 (P2)

When trying to load a merchandise invoice for a return consignment order, an error appears that the location does not exist for the order.

Defect 377660 (P2)

While in edit mode, after deleting an invoice detail record, if the user tries to enter the same record again, an error message, "Invalid Item number. Please enter a new item number", is displayed.

Defect 392778 (P2)

In the ReIM French environment, the debit memo cost or debit memo quantity cannot be reversed to Credit Memo Cost or Credit Memo Quantity. The following error message is displayed when Reverse button is clicked: “cannot save record”.

Defect 378084 (P2)

In the Quantity Review List screen, when clicking on the Quantity Difference hyperlink, an error message appears: “An error occurred while getting the receipts numbers for a quantity discrepancy.”

Defect 377964 (P2)

The IM_FINANCIALS_STAGE table does not contain the EXT_DOC_ID (vendor invoice number). This element is essential in the financial interface and subsequent payment process.

Defect 377188 (P2)

The accounting distribution popup window does not accept French characters.

Defect 376866 (P2)

The invc_match_status in the shipment table does not get updated to ‘M’ (matched) even though the invoice is completely matched.

Defect 377087 (P3)

When a receipt is split to match to an invoice, the remainder of the receipt which is not matched, is not visible in ReIM.

Defect 377038 (P3)

For an invoice that is in “Unresolved Match” or “Ready For Match “ status, when the user clicks “Pay Invoice”, an error message saying, “An error occurred while attempting to post a pre paid invoice”, is displayed.

Defect 376047 (P3)

The credit note request document status does not get updated to void when the void button is clicked on the Document Maintenance Header screen.

Known Issues

The following are the known issues that arise when installing versions of ReIM prior to the 11.0.3 patch with RMS 10.1.

- 1 Prior to installing ReIM 11.0.0, you must add an additional tablespace, RETEK_INDEX, to the RMS 10 database. For an example of the settings that should be associated with RETEK_INDEX, see the passage that addresses the tablespace INDEX_DATA in the RMS 10.1 Installation Guide (full).
- 2 The following error message is encountered when running reim11dd_wrms.sql: ORA-01407: cannot update ("REIM11RMS10"."SYSTEM_OPTIONS"."INVC_DBT_MAX_PCT") to ReIM 11.0.0. Please ignore this error message. A hot fix for this error will be provided after this release to properly update the SYSTEM_OPTIONS table in RMS10.1 and to create the base application data needed for ReIM installation.
- 3 The compilation fails for the trigger REIM_TABLE_IRCA_AIR when installing ReIM 11.0.1 with RMS 10.1. Please ignore this error. This trigger is not applicable to RMS 10.1.