

# Retek<sup>®</sup> Invoice Matching<sup>™</sup> 11.0.2

## Release Notes



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# Customer Support

## Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
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E-mail	support@retек.com
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Internet (ROCS)	<a href="https://rocs.retek.com">rocs.retek.com</a> Retek's secure client Web site to update and view issues
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Phone	+1 612 587 5800
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Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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## When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.
- WebEx recording of recreation (when applicable).

# Release notes

## Deploying the reim.war file

If you have made no customizations to the initial release and wish to accept all modifications that are included in the Invoice Match 11.0.2 patch, you can save time and effort by extracting the reim.war file. The reim.war file contains all of the source code that you need to run ReIM. Note that you still must manually run scripts. Most application servers extract the .war file automatically. Please see your server's documentation for guidance on how to extract the .war file. You may have to modify your server's configuration files. After you extract reim.war, you will have to modify the ldap.properties and reim.properties files. You must then restart the server for your changes to take effect.

## DEFECT documentation (DEFECT MODULE XREF INVOICE MATCH 11.0.2.xls)

A DEFECT fix is a modification to the base Retek code (that is, a bug fix, a performance enhancement, or a functional enhancement). Each DEFECT fix that is included in this patch has a corresponding DEFECT document in the \docs folder titled <DEFECT#>.doc, such as "123456.doc". There is also a document in that same folder titled "DEFECT MODULE XREF INVOICE MATCH 11.0.2.xls" that lists every DEFECT # and the accompanying modules/scripts that are included in the patch. Each DEFECT document should be fully reviewed before this patch is implemented. Please note that scripts do *not* preserve data. Make sure that all data is backed up prior to running any script.

## Functional integration enhancement

### RETL extractions

A new RETL script and a new RETL schema file has been added to extract ReIM information. The extracted data was originally designed for Retek Data Warehouse (RDW) but can be used for other products. This extraction script cannot run without RMS 11.0.2 installed. All required libraries and configuration files are packed with RMS 11.0.2.

# Defect fixes

As mentioned earlier, ReIM 11.0.2 includes general product fixes. Refer to the DEFECT MODULE XREF INVOICE MATCH 11.0.2.xls. This spreadsheet contains a complete list of fixes included in the patch.

A description of several noteworthy fixes is offered below.

- **Defect 372847 (P2)** - If an order is not shipped(just straight receive it), the status\_code of the shipment is set to U (ASN unmatched). This issue is causing problems on the ReIM side because ReIM does not read receipts in U status.
- **Defect 374415 (P2)** – If a user logs into the application and then logs out after the session has timed out, a null pointer exception occurs.
- **Defect 374775 (P2)** – In the Document Maintenance Header screen, when the user voids a Credit Note Request – Cost or Quantity and clicks on the cancel button, no conformation message appears.
- **Defect 374912 (P2)** – The user gets ‘kicked out’ to the login screen on error.
- **Defect 375026 (P2)** – If the item field is populated and there is an error in EDI Flat file, it should *always* reject to file.
- **Defect 375329 (P2)** – In the French environment, the symbol " ' " on some screens are displayed as a question mark symbol (?). This issue is due to the fact that some jsp files do not have or inherit a page directive to encode the page as UTF-8.
- **Defect 375392 (P2)** – Whenever an invoice number or document ID is checked, the system should validate against the reim.properties file for the key: INVOICE\_NUMBER\_VALIDATION\_REGULAR\_EXPRESSION. Thus, in related jsp files, isStringAlphaNumeric() should be used rather than isAlphaNumeric. The former validates against the reim.properties file.
- **Defect 375402 (P2)** – If the system’s time zone is such that the time is ahead of GMT (for example, GMT+05:00), in all the screens, the calendar popup displays the following error message: “undefined NAN”.
- **Defect 375516 (P2)** – In the French environment, when the user’s primary currency is different than the invoice/order currency, the non-merchandise and VAT screens do not format the currencies properly. User should be able to create and match invoices and receipts/orders that are in different currencies.
- **Defect 375736 (P2)** – Automatch fails to update the Merchandise Invoice from matched to posted status.
- **Defect 376283 (P2)** – In the Document Summary Match Find screen, when the Document Costs amounts is entered as ‘\$1,000’ in the search criteria, an error occurs.
- **Defect 376616 (P2)** – When loading an invoice for a broker, ReIM errors out with a problem that occurs on the database.

## Known issues

Listed below are known issues with the ReIM 11.0.2 application that Retek will address in the next patch.

- **Defect 375018 (P2)** – ReIM is unable to handle receipts containing items that are split across cartons within ReIM.
  - **Impact** – If the shipment items are received in multiple cartons, ReIM cannot retrieve the total quantity of the items from that shipment. The matching process and receiver unit adjustment do not function as desired.
- **Defect 376612 (P2)** – When ReIM issues a receiver cost adjustment affecting a supplier cost change, the unit cost in shipsku is accumulated to old cost + new cost. The system should be updating it to the new unit cost.
  - **Impact** – The users cannot resolve the cost discrepancy using the Receiver Cost Adjustment(RCA) as the reason code because it results in wrong unit cost adjustment in RMS table.
- **Defect 376699 (P2)** – When an EDI file for merchandise invoice for a return consignment order is uploaded, an error appears that the location does not exist for the order.
  - **Impact** – The EDI Upload fails for a return consignment order.
- **Defect 376712 (P2)** – The Receiver Unit Adjustment in ReIM has no visibility to child shipments. ReIM cannot create a receiver unit adjustment for shipments that have existing child shipments.
  - **Impact** – If the child shipment is created in RMS 11 for an existing shipment, the users in ReIM cannot perform the Receiver Unit Adjustment (RUA). This issue only applies when ReIM is installed with RMS 11.
- **Defect 376806 (P2)** – The scheduled batch operation is hanging because the reim automatch job does not return.
  - **Impact** – The scheduled batch job hangs. The users are forced to terminate manually.
- **Defect 376866 (P2)** – Suppose a detail match was made for a particular invoice and receipt with a cost resolution for both items on the receipt. The merchandise invoice status is 'matched'. In table IM\_DOC\_HEAD, the STATUS becomes 'MTCH' (matched). However, in table, SHIPMENT, the INVC\_MATCH\_STATUS is 'U' (unmatched).
  - **Impact** – The receipts never get matched. They appear in ReIM screens as unmatched receipts even though are actually matched.

- RETL flows

An enhancement made in the RETL 11.2 release produces a warning about the output schema length for a field being less than the input schema length. For example:

**WARN - W115: export:1: Output schema length for field LOC\_IDNT (10) is less than the input schema length (25).**

**Data WILL NOT be truncated to match the output schema and the output data file may be improperly formatted.**

This warning is stating that the entire range of values that can be stored in the RETL data type requires more characters than are specified in the export schema. To prevent data loss, the entire value is written to the file, even if it requires more than the specified number of characters and thus breaks the file's fixed-length format.

**This warning can be safely ignored if you know that the data length never exceeds the length specified in the export schema.** Such a situation is commonly the case when a NUMBER column is read from a database and later exported because the associated RETL data type's range of values is larger than the database column's range. In the example above, loc\_idnt is defined in the database as NUMBER(10) but is processed in RETL as a dfloat, which requires 25 characters. .

See the 'Troubleshooting' section of the RETL 11.2.1 Programmer's Guide for more details.