

**Oracle Retail[®] Invoice
Matching[™]
10.2.8**

Operations Guide Addendum

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- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

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Chapter 1 – Introduction

This addendum contains updates and corrections to the Oracle Retail Invoice Matching (ReIM) Operations Guide.

Each chapter title and section title in this document corresponds to a chapter title and a section title in the ReIM Operations Guide. Note that the chapter numbers do not correspond between this addendum and the original Operations Guide. Deleted sections are shown in strikethrough text. New content is shown in bold.

Chapter 2 – Functional design

Recycling and overall flow

As soon as invoices arrive, auto-matching processes them. If there are no receipts, the invoices are sent to cost pre-matching immediately where cost discrepancies are created and routed if needed.

Once receipts arrive, the invoices and receipts are matched at the PO location level and at the one-to-one level. If no match exists, these invoices and receipts are recycled through summary level matching until the routing days has passed. If there is a match, then any unresolved or partially resolved cost discrepancies are removed from the system.

For discrepancies that have been fully resolved, the actions taken are reflected in the adjusted total extended cost and adjusted total quantity of the invoices and the receipts. Therefore, summary level matching will respond to human intervention and match invoices that become matched after discrepancy resolution.

After the routing days have passed, an invoice for a PO location that remains unmatched undergoes line level matching. In this type of scenario, all existing unresolved or partially resolved cost discrepancies are deleted. New cost and quantity discrepancies are created if any exist.

~~After line level matching is performed for an invoice (through either the automatch or the manual matching process), that invoice is never processed by automatch again.~~

The Automatch process reconsiders a grouping for any new invoices or receipts that have occurred, and takes into account any invoices with unresolved discrepancies in that grouping. If an invoice has any resolved quantity discrepancies, that invoice and the receipt that has been matched with the invoice are not reconsidered as part of the Automatch process. Only receipts and invoices for the purchase order (PO)/vendor/location that have not been fully matched and not had discrepancies resolved are considered by the Automatch process. If an invoice/receipt has *any* resolved quantity discrepancies, the invoice and receipt are removed from the grouping by the Automatch process.

Because a user has made the business decision to start the process of resolving discrepancies rather than waiting for additional receipts or invoices to be included, the system's design assumes that a business decision has been made that the invoice and receipt should be matched to each other, and that the Automatch process should not delete these resolutions.

When the Automatch process reconsiders invoices and receipts that have existing, unresolved quantity discrepancies, if there is new matching that results in an exact match (within tolerance) either at a summary level or one to one level, the match is made. If the matched invoices previously had unresolved quantity discrepancies, those discrepancies are deleted. If the Automatch process leads to a new scenario that does not result in an exact match for the invoice, the invoice remains in its current status, and the existing discrepancies remain. The process may update the quantity in the existing discrepancy if appropriate. However, the routing and resolve by dates are not impacted if an update to the discrepancy is created.

Cost discrepancies are handled somewhat differently than quantity discrepancies. For cost discrepancies, if the discrepancy exists or has been resolved with a resolution action, the Automatch process reconsiders the invoice with the resolved discrepancy. If a full cost and quantity match is found, the invoice is updated to matched status, and any discrepancies are deleted. If a resolution action type of receiver cost adjustment (RCA) has been taken, ReIM checks to determine whether the RCA has taken place in RMS. If it has taken place in RMS, ReIM attempts matching. If a summary or a one-to-one match is found, and it matches the receipts and invoices, the discrepancy resolutions are left in place. If the RCA has not take place in RMS, ReIM attempts matching. If a summary or a one-to-one match for both cost and quantity is found, the receipts and invoices are matched, and the resolution actions are deleted. This design was implemented because if a receiver cost adjustment is performed in RMS after the invoice is matched, 'bad' RMS data results.