

Retek[®] Invoice Matching 10.2.1

Release Notes



The software described in this documentation is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

No part of this documentation may be reproduced or transmitted in any form or by any means without the express written permission of Retek Inc., Retek on the Mall, 950 Nicollet Mall, Minneapolis, MN 55403.

Information in this documentation is subject to change without notice.

Retek provides product documentation in a read-only-format to ensure content integrity. Retek Customer Support cannot support documentation that has been changed without Retek authorization.

Corporate Headquarters:

Retek Inc.
Retek on the Mall
950 Nicollet Mall
Minneapolis, MN 55403
888.61.RETEK (toll free US)
+1 612 587 5000

European Headquarters:

Retek
110 Wigmore Street
London
W1U 3RW
United Kingdom

Switchboard:
+44 (0)20 7563 4600

Sales Enquiries:
+44 (0)20 7563 46 46
Fax: +44 (0)20 7563 46 10

Retek® Invoice Matching™ is a trademark of Retek Inc.

Retek and the Retek logo are registered trademarks of Retek Inc.

This unpublished work is protected by confidentiality agreement, and by trade secret, copyright, and other laws. In the event of publication, the following notice shall apply:

©2003 Retek Inc. All rights reserved.

All other product names mentioned are trademarks or registered trademarks of their respective owners and should be treated as such.

Printed in the United States of America.



Customer Support

Customer Support hours:

Customer Support is available 7x24x365 via e-mail, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance.

Contact Method	Contact Information
-----------------------	----------------------------

Internet (ROCS)	www.retek.com/support Retek's secure client Web site to update and view issues
------------------------	--

E-mail	support@rettek.com
---------------	--------------------

Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: +1 612-587-5800 EMEA: 011 44 1223 703 444 Asia Pacific: 61 425 792 927
--------------	---

Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
-------------	---

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Enhancements

Multi-location Child Invoice Detail Creation

While splitting a Multi-location Merchandise Invoice, users are now able to add Item Cost and Quantity details to the split-out Child Invoices. Users are able to either default such Item details in from a selected Purchase Order or enter Item details individually. Validation ensures that the Item details are in balance with the Child Invoice header-level data (Total Invoice Cost and Total Quantity). These details can subsequently be used for matching, discrepancy generation and discrepancy resolution, similar to Item details on Single-location Merch. Invoices, and may be viewed via the online screens as well.

Receipt Tracking

The product now includes database tables that associate each matched and posted Merchandise Invoice with the Receipts (or parts thereof) that comprise the Merch. Invoice's Unmatched Receipts accounting entry, i.e. the Receipts (or parts thereof) that were used to complete the match for that particular Invoice. This set of tables allows the client to compare posted Receipt data (in ReIM) with received-but-unmatched Receipt data (in RMS or other merchandising systems); this comparison can be used to reconcile the Unmatched Receipts financial account's balance at any given time.

Known Issues

- Automatch: If an invoice does not have a receipt after the routing days, then the cost matched indicator for each invoice detail will not be set to yes if the cost does match. This prevents the system from matching and posting these Invoices even after the resultant discrepancies have been matched.
- When there is a 100% quantity variance, meaning that nothing has been received, the Qty Variance % field is empty on the Quantity Review screen. It should be populated with 100%.
- Java Script error when clicking on the 'refresh' button on the Group Entry Maintenance form.
- Fully matched invoice/receipt still displayed on Summary Match screen. This is only occurring if it was the only group displayed in the frame before it was matched.
- After viewing unresolved invoices in invoice maintenance, if user attempts to create a new invoice, it gets created with incorrect status. A field on the InvoiceMaintenanceHeaderForm called invoiceStatusCode causes this. This field does not get set to null or empty string in form reset () method. It needs to in order to be cleared out when entering dialogue in different mode.
- Duplicate records sometimes appear on cost review detail page (10.1RMS).