

# Retek® Active Retail Intelligence



**Patch 10.0.2**



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<b>Contact Method</b>	<b>Contact Information</b>
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<b>Internet (ROCS)</b>	<a href="http://www.retek.com/support">www.retek.com/support</a> Retek's secure client Web site to update and view issues
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<b>E-mail</b>	support@rettek.com
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<b>Phone</b>	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: +1 612-587-5800 EMEA: 011 44 1223 703 444 Asia Pacific: 61 425 792 927
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<b>Mail</b>	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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### **When contacting Customer Support, please provide:**

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.



## Patch contents

This patch includes:

- Internationalization updates
- A partial rewrite of the email functionality
- Bug fixes for forms and IET

## Installation instructions

**Data:** These files should be executed in SQL\*Plus in the ARI 10.0 master schema.

**Note:** The files `realm.sql`, `parm.sql`, and `ari_options.sql` in the archive folder should not be executed by a customer patching an existing release. Running these files will result in the loss of all existing metadata (`realm`, `parm`) and overwriting all current ARI Option settings (`ari_options`). These files are included only for reference. The files `email_realm_parm_1002.sql` and `ari_options_021017.sql` insert the required new data without deleting or modifying any existing data. The files `*_fks.sql` are used by the other scripts and do not need to be executed. The files should be run in the following order:

```
ari_options_021017.sql email_realm_parm_1002.sql ari_program_unit.sql
ari_program_subunit.sql ari_encoded_string.sql
```

**Packages:** These should be compiled in SQL\*Plus in the ARI 10.0 master schema. The package specs (`*_s.sql`) should be compiled first, then the package bodies (`*_b.sql`).

**Reference Forms (fm\_\*.fmb):** These should be placed in a directory that is in the `FORMS60_PATH` for forms compilation.

**Forms:** The `FORMS60_PATH` environment variable should point to the directory(s) containing the ARI 10.0 reference forms (`fm_*.fmb`) and libraries (`*.pll`). Generate an `fmx` file for each form and place it in the `forms/bin` directory for the ARI 10.0 forms server.

**IET:** (optionally) Uninstall the previous version of IET (if any) using the Windows Add/Remove Programs utility. Install the new version of IET using the installer. The new version can be installed in the same directory used for the old version (if the old version was uninstalled), or in a new directory. Note that some files exported with old versions of IET may not be able to be imported using the new version, so you may want to keep the old version if you have rules that cannot be re-exported.

## Internationalization

Hard coded strings were extracted from forms and packages and added to ARI\_ENCODED\_STRING. Other minor changes were made to forms (data lengths for items, item and prompt placement, etc).

### Impact

Forms: arievview.fmb, aritrans.fmb, aviewer.fmb, evmgmt.fmb, exmgmt.fmb, fm\_date.fmb, fm\_xtet.fmb, metadata.fmb, schedule.fmb, usergrp.fmb

Packages: ari\_auto\_scheduler\_b.sql, ari\_create\_event\_b.sql, ari\_error\_logging\_b.sql, ari\_eve\_control\_b.sql, ari\_eve\_process\_b.sql, ari\_schedule\_sql\_b.sql, ari\_tb\_dyn\_sql\_b.sql, event\_eval\_sql\_b.sql, rdw\_scan\_sql\_b.sql

Data: ari\_encoded\_string.sql ari\_program\_subunit.sql

## Email

RQST00000036490 (email functionality does not match requirements). The email package was rewritten to produce a more robust functionality matching what was promised. Added message template editor to the event viewer. Internationalization options were added to allow email in non-ascii character sets.

### Impact

Forms: evmgmt.fmb

Packages: action\_engine\_sql\_b.sql, ari\_create\_event\_b.sql, ari\_email\_b.sql, ari\_email\_s.sql, ari\_options\_sql\_b.sql, ari\_options\_sql\_s.sql, event\_eval\_sql\_b.sql

Data: ari\_options.sql, email\_realm\_parm\_1002.sql

## Other changes

RQST00000036765 (max open cursors during exception validate) - ari\_create\_event\_b.sql

RQST00000036588 (com.retek.iet.util.IETException: No parm type found for ID: <null> - when validating parm driven groups) - ariiet124.exe

RQST00000036208 (Deleting the default state causes bad data) - evmgmt.fmb

RQST00000034463 (use of the clear button on the Parameters screen crashes the form) - exmgmt.fmb

RQST00000034467 (ORA-06503: PL/SQL: Function returned without value.) - daily\_purge\_sql\_b.sql

RQST00000027898 (exceptions not being purged along with events) - daily\_purge\_sql\_b.sql, ari\_tb\_common\_b.sql

Build of exception and event packages fails when length of parm physical\_name more than 30 characters – `ari_tb_common_b.sql`

RQST00000037176 (FRM: 40509 when removing an action in the State Actions screen of the Event Management form) – `evmgmt.fmb`