

San Francisco MTA SFpark Parking Management



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Municipal
Transportation
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SFpark

OVERVIEW

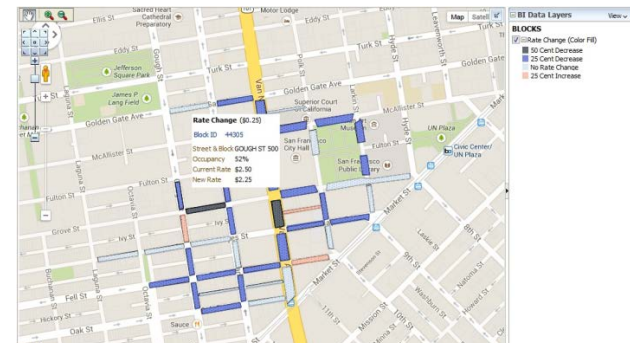
- The SFMTA manages surface transportation in San Francisco
- System enables:
 - Asset management of complex parking space data
 - Creates a single source of truth between other systems, meter vendors, and customer facing parking meters
 - Demand-responsive parking meter rate adjustments

CHALLENGES / OPPORTUNITIES

- Business process engineering/re-engineering
- Reconciling multiple data sources involved in workflow
- Integrating disparate datasets

SOLUTIONS

- Oracle 11g RDBMS, ODI, and SOA Suite
- Oracle 11g Business Intelligence Enterprise Edition
- MapViewer
- Deployed Oracle Spatial data in internal and external web portals and mobile applications using GeoServer and ADF



RESULTS

- Manages location, regulation, and complex meter rate configuration for 29,000 on-street parking spaces
- Reconciles tens of thousands of meter configurations against four meter vendors
- Supports operations of Parking Division
- Facilitates complex analyses of data across multiple spatial and temporal dimensions
- Metadata standardizes analyses and asset management improves workflow



May 2014
Oracle Spatial Summit



May 21, 2014
Walter E. Washington Convention Center
Washington, DC USA



Alex Demisch

Donovan Corliss

San Francisco Municipal Transportation Agency



The SFMTA's *SFpark* Program

Multidimensional analytic models for demand-based parking pricing in San Francisco



Program Agenda

- *SFpark* Program Background
- Demand-Responsive Rate Adjustments
- Parking Space Asset Management
- Analytics
- Lessons Learned

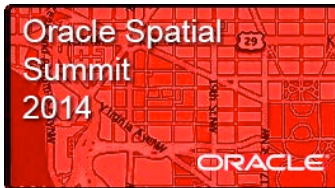


The SFMTA



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SFpark pilot project





Meter Rate Adjustment Rules

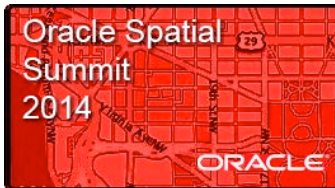
Parking Occupancy Range	Meter Rate Adjustment
80% - 100%	+\$0.25
60% - 80%	No change
30% - 60%	-\$0.25
0 - 30%	-\$0.50



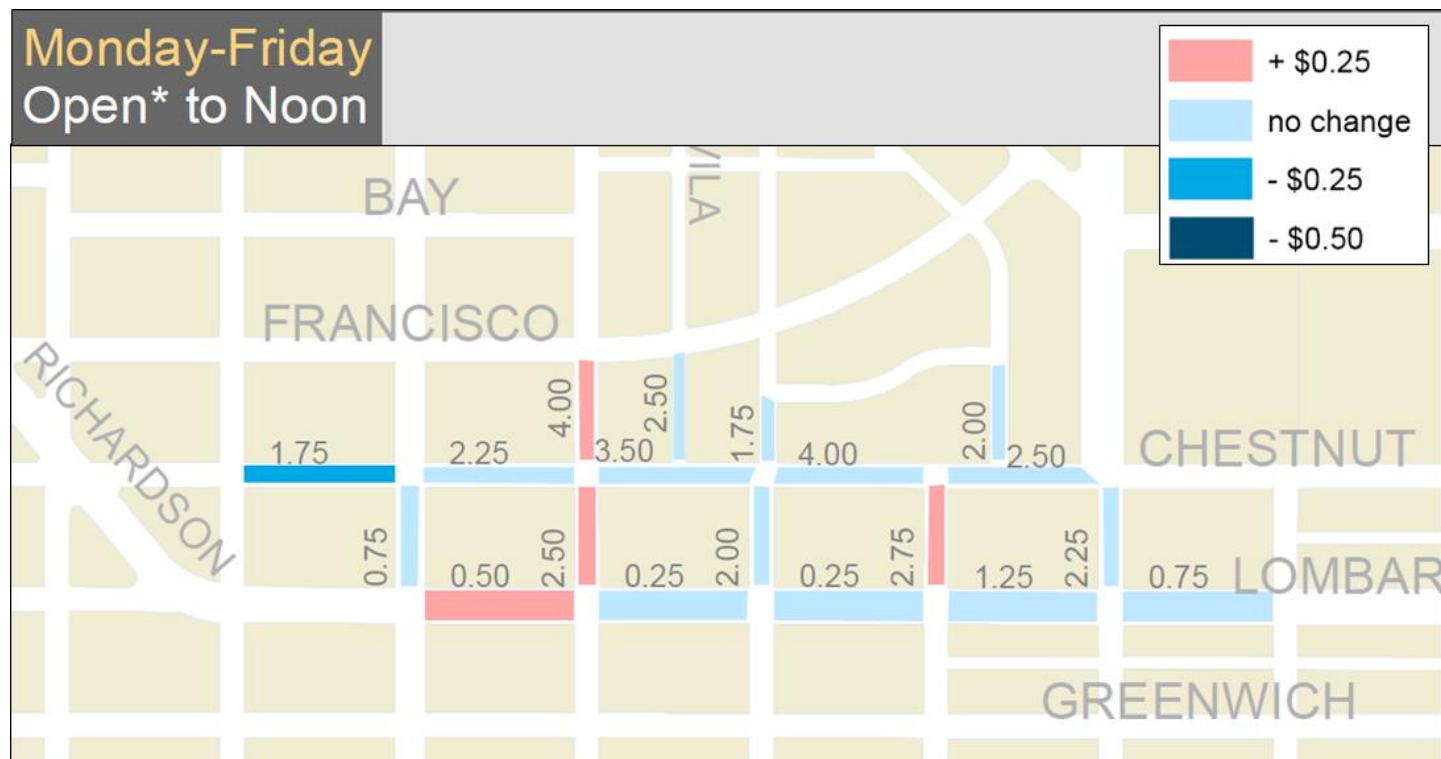
Pricing at parking meters and lots

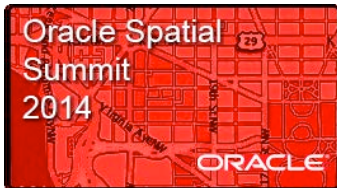
- Demand responsive to find lowest possible prices
- Gradual and periodic changes: \$0.25 up or down every 6-8 weeks
- Time of day pricing (vary by block + weekday/end)



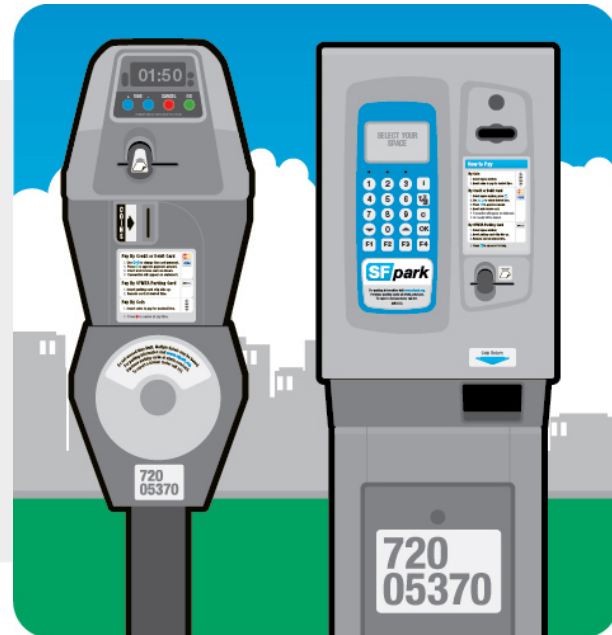


Demand responsive rate adjustments





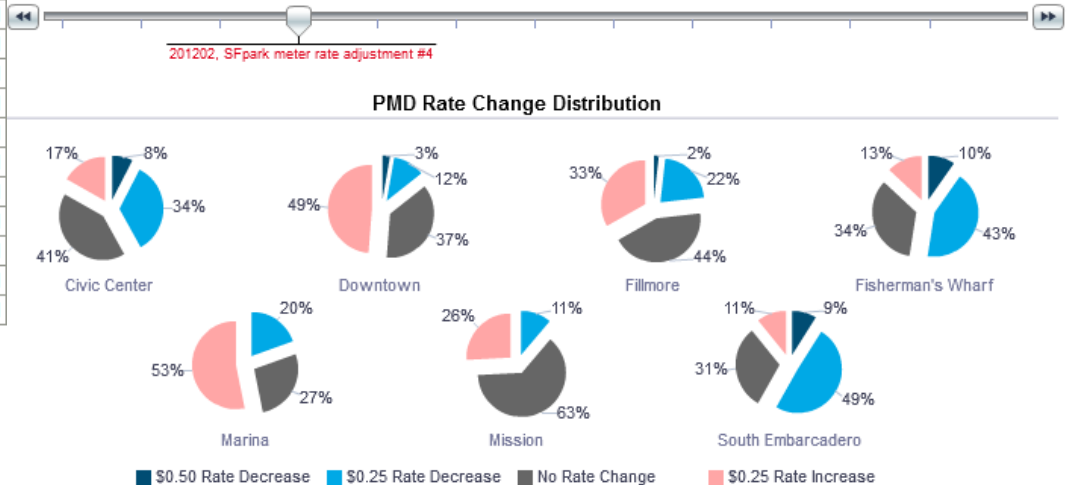
Parking sensors and meters





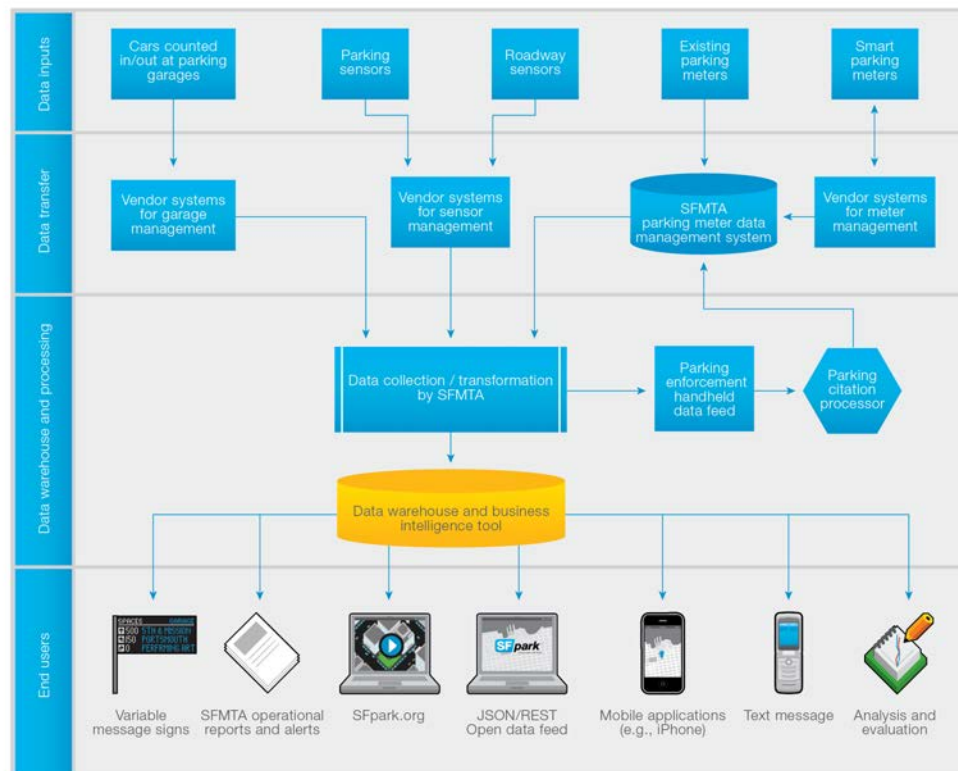
Data-Driven Parking Management

Description	Rate Change Reference	Effective Date	Status
Initial meter rates	201001	1/1/2010	Implemented
SFpark meter rate adjustment #1	201108	8/1/2011	Implemented
SFpark meter rate adjustment #2	201110	10/11/2011	Implemented
SFpark meter rate adjustment #3	201112	12/13/2011	Implemented
SFpark meter rate adjustment #4	201202	2/14/2012	Implemented
SFpark meter rate adjustment #5	201203	3/28/2012	Implemented
SFpark meter rate adjustment #6	201204	5/8/2012	Implemented
SFpark meter rate adjustment #7	201208	8/29/2012	Implemented
SFpark meter rate adjustment #8	201210	10/31/2012	Implemented
SFpark meter rate adjustment #9	201301	1/16/2013	Implemented
SFpark meter rate adjustment #10	201303	4/3/2013	Implemented
SFpark meter rate adjustment #11	201308	8/21/2013	Implemented
SFpark meter rate adjustment #12	201311	11/20/2013	Implemented





Simplified Technical Overview

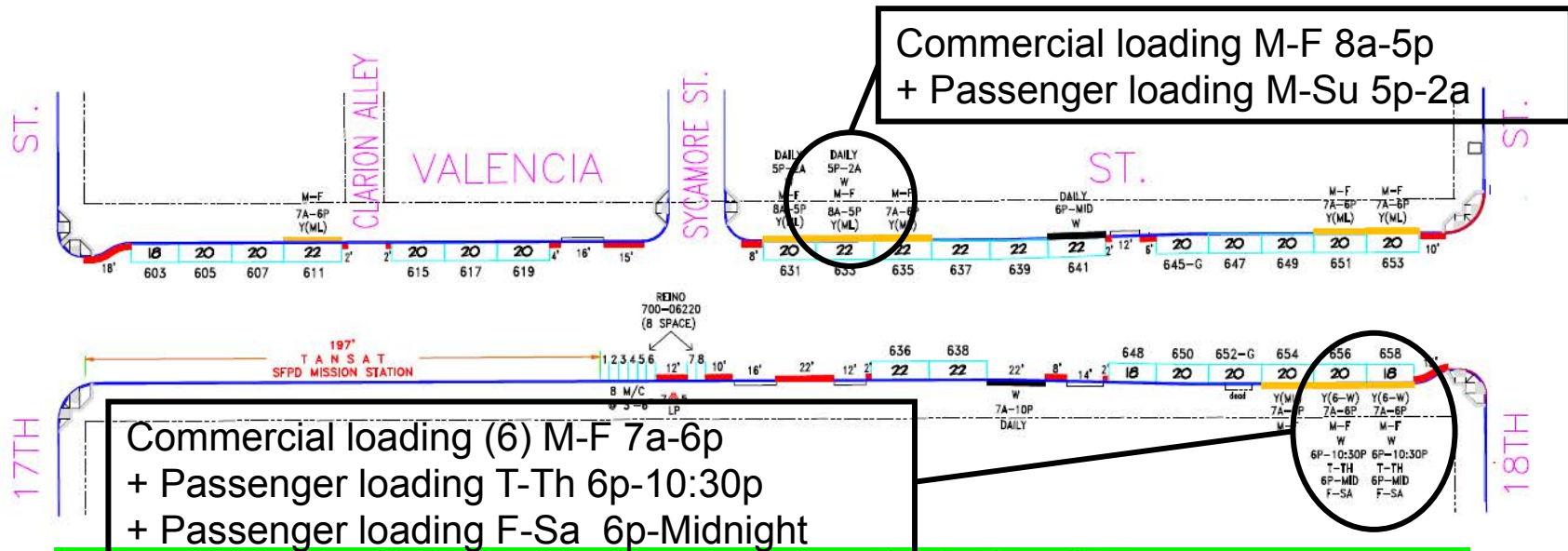


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Parking meter drawings



NO.	REVISION DESCRIPTION					BY	DATE	CHK/RES	3	MUS #652	JB	8/13/10		
1	New P. meters on new streetscape					JB	9/09/09		4	Establish PT-PLZ #641	JB	12/3/10	3800	
2	Establish #631 & 633 to ML & PLZ					JB	1/13/10	3694						



SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY
CITY AND COUNTY OF SAN FRANCISCO
PARKING METER SPACES

		TOW-AWAY		METER CT.		GENERAL				LOADING			METERED SPACES									VALENCIA ST. (VAL, 700) (600) BLOCK Meters #700-0600Y 17TH ST. TO 18TH ST.	AREA 3
SIDE	AM	PM	SS	MS	GMP	MC	TIMES	DAYS	ML	MTL	6-W	15 MIN	30 MIN	1 HR	2 HR	10 HR		TOTAL					
ODD			18		12		9A-6P	M-SA	6				6	12				18					
EVEN			8	1	5	8	9A-6P	M-SA	1		2		3	5		8		16					

SCALE11"=50'

DATE9/09/09

BYJB



Growing Complexity of Meter Configurations

OLD	Area	Location	Days	Times	Rate	Limit
	3	Neighborhoods	Mo-Sa	9am-6pm	\$2.00/hr	1-hr
NEW	Area	Location	Days	Times	Rate	Limit
	MI	Valencia St 600	Mo-Fr	7am-12pm	\$2.00/hr	4-hr
	MI	Valencia St 600	Mo-Fr	12pm-3pm	\$3.50/hr	4-hr
	MI	Valencia St 600	Mo-Fr	3pm-6pm	\$3.75/hr	4-hr
	MI	Valencia St 600	Sa	9am-12pm	\$0.75/hr	4-hr
	MI	Valencia St 600	Sa	12pm-3pm	\$3.25/hr	4-hr
	MI	Valencia St 600	Sa	3pm-6pm	\$3.75/hr	4-hr



Spatial Hierarchy

1. Parking Management District
2. Block
3. Blockface
4. Parking Space



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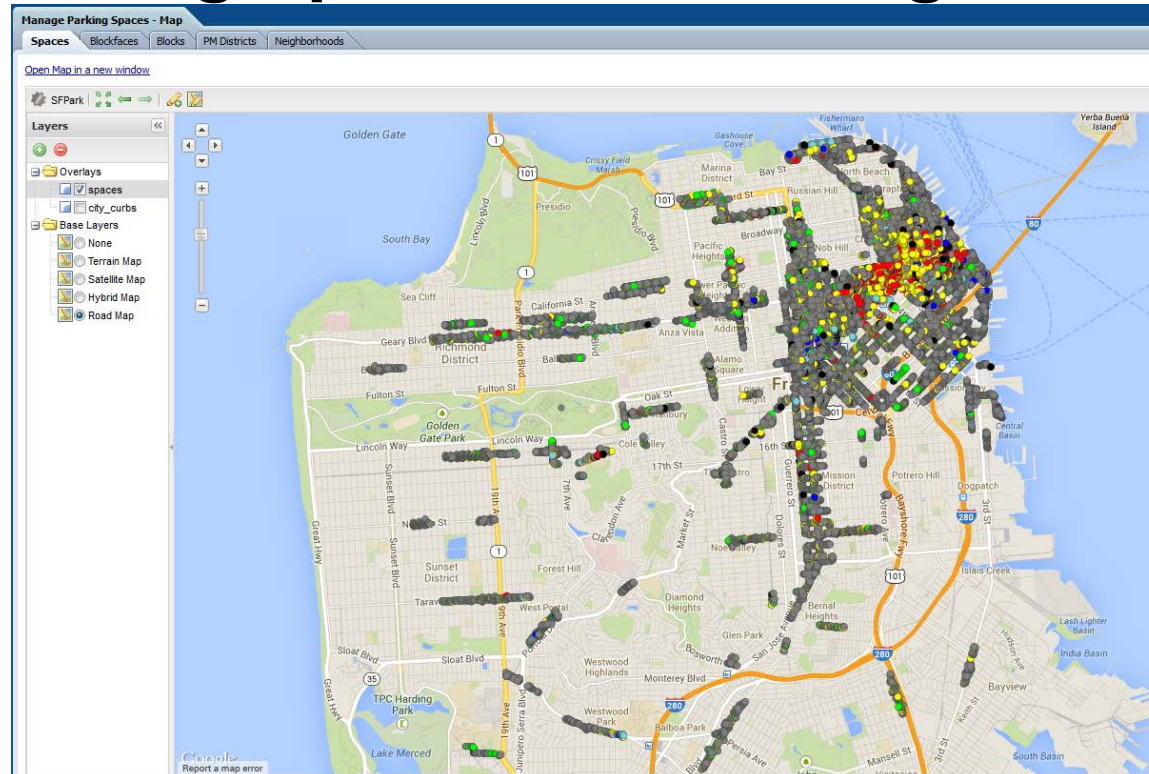


D E M O N S T R A T I O N

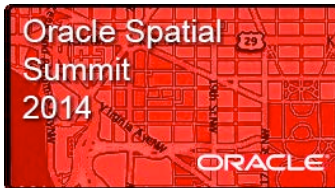
Parking Space Asset Management System



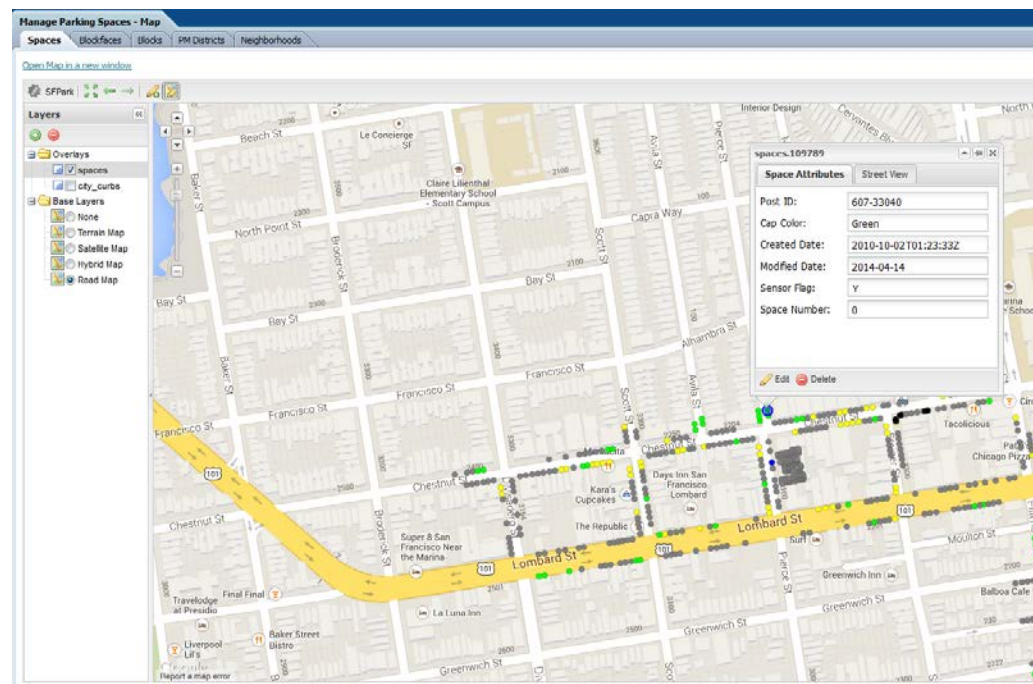
Parking Space Asset Management







Parking Space Asset Management





Parking Space Asset Management

Post ID: * 700-06 | 310

Sensor Status: Y - Sensor installed

Cap Color: Yellow - Commercial loading zone

Meter Status: M - Active meter installed

Reason Code: - - No reason code

Legislation Reference:

Legislation Date:

Work Order:

Change Meter Model

Meter Vendor: IPS

Meter Model: 147

Smart Meter: Yes

Meter Type: Single Space

Multi Space Pay Station ID:

Multi Space Number: 0

Change CNV ID

CNV ID: 13063000

Street Number: 631

Comments:

Blockface ID: * 70006 | 1

Street ID: 700

Street Name: VALENCIA ST

PM District ID: 4

Orientation: 90

Parity Digit Position: 2

Old Rate Area: Area 3

PCO Beat: 405

Longitude: -122.4215477013

Latitude: 37.7625122004

Parking Space ID: 102442

Created On: 10/1/2010 6:23 PM

Last Updated On: 9/26/2013 4:30 AM

Last Updated By: OOI

Last Updated Through: IF_PARKING_SPACE_INVENTORY_CSR

Use with Caution: Delete Parking Space

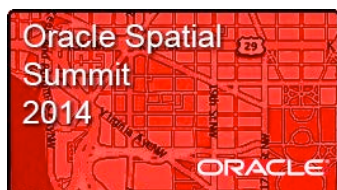
Meter Operating Schedules

Show Historic Data

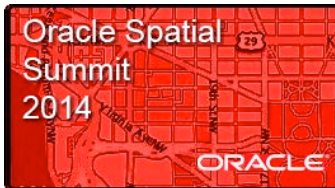
Add New Schedule

End Schedule

Edit existing record	Schedule Type	* Effective From Date	* Effective To Date	Color Rule Applied	Additional Desc	From Time	To Time	Days Applied	Time Limit	Prepayment Time
<input type="checkbox"/>	OP	1/2/2013	12/31/2200	Yellow		08:00	18:00	Monday;Tuesday;Wednesday;T	30	04:30
<input type="checkbox"/>	OP	1/2/2013	12/31/2200	Yellow		09:00	18:00	Saturday	30	04:30
<input type="checkbox"/>	OP	1/2/2013	12/31/2200	Yellow		12:00	18:00	Sunday	240	04:30
<input type="checkbox"/>	ALT	1/1/2010	12/31/2200	White - Passenger loading zone		00:00	02:00	All	0	
<input type="checkbox"/>	ALT	1/1/2010	12/31/2200	White - Passenger loading zone		17:00	24:00	All	0	
<input type="checkbox"/>	ALT	1/1/2010	12/31/2200	Green - Short term general metered		09:00	17:00	Saturday	30	
<input type="checkbox"/>	ALT	1/2/2013	12/31/2200	Grey - General metered parking		12:00	17:00	Sunday	240	



END DEMO



Managing Rate Adjustments

Firefox - Oracle BI Interactive Dashboards - Mana...

svs0pphttp1a9704/analytic/saw.dll?dashboard&PortaPath=%2Fshared%2FOn Street and Let Pricing%2F_portal%2FManage Rate Adjustments

Most Visited Oracle BIE Home

SFMTA Business Intelligence

Search: All Advanced Administration Help Sign Out

Home Catalog Favorites Dashboards File Open Signed In As ademisch2

Manage Rate Adjustments

Rate Adjustments Adjustment Details Blocks Not Deployed Blocks Deployed Sensor Coverage by Block Blocks Exceeding Unknown Time Threshold

Click here to [Generate a New Rate Adjustment](#). To modify/delete an existing Rate Adjustment, please use the links on the reports on this page.

Rate Change Reference: --select value--

Rate Change Source: S - Sensor Based Occupancy

Process Step: 10 - Apply prices to meters; 20 - Generate vendor

Status: --select value--

Apply Reset

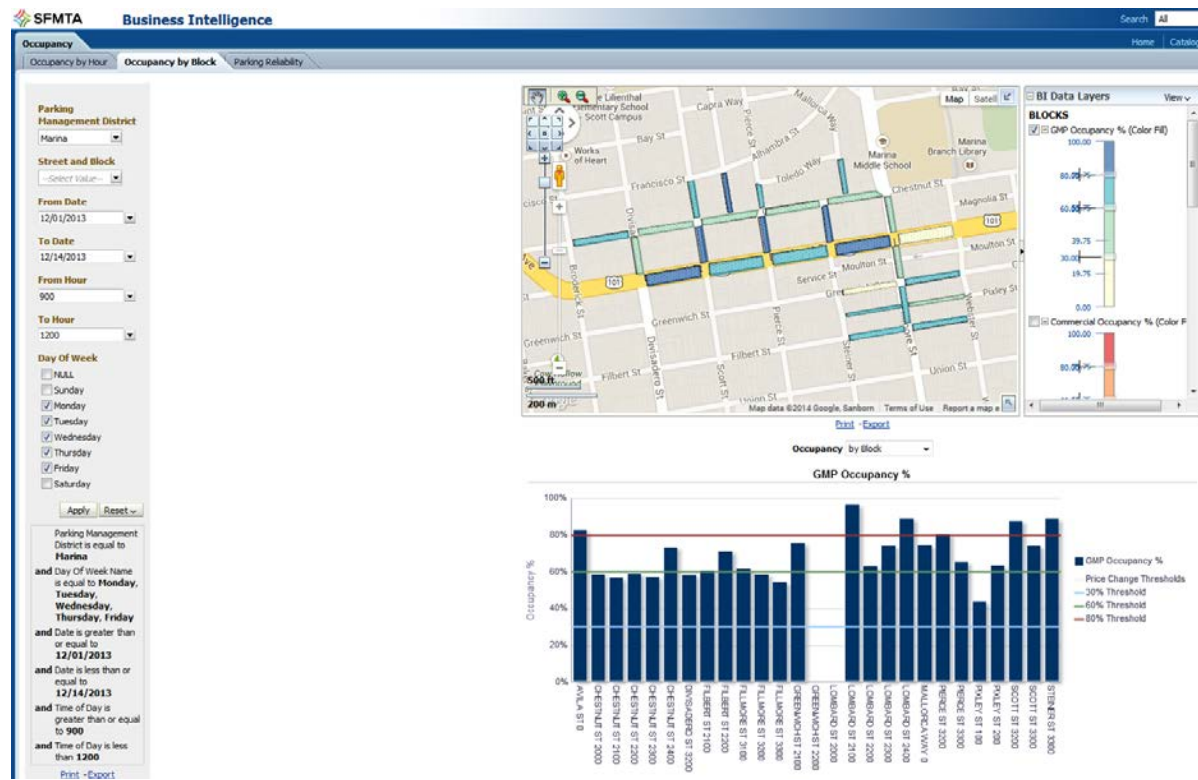
Rate Adjustments

Actions	Rate Change Reference ID	Rate Change Reference	Description	Planned Change Effective Date	Status	Calendar Name	Created Date	Submitted By	Submitted Date	Approved By	Approved Date	Additional Info	Rate Change Source	Area Type	Parking Management District	Group ID	Sensor Coverage Minimum Percentage
	1463	201311	Sfpark meter rate adjustment #12	11/20/2013	Implemented	20130904-20131019	10/24/2013	L Mattern	10/24/2013	E Reskin	10/25/2013		S - Sensor Based Occupancy	Pilot			50%
	1443	201308	Sfpark meter rate adjustment #11	8/21/2013	Implemented	20130606-20130626	7/24/2013	L Mattern	7/31/2013	E Reskin	07/31/2013		S - Sensor Based Occupancy	Pilot			50%
	1363	201303	Sfpark meter rate adjustment #10	4/3/2013	Implemented	20130123-20130210	3/6/2013	B Monaghan	3/6/2013	E Reskin	03/12/2013		S - Sensor Based Occupancy	Pilot	3, 1, 5, 6, 7, 4, 2		50%
	1304	201301	Sfpark meter rate adjustment #9	1/16/2013	Implemented	20121107-20121129	12/12/2012	L Mattern	12/12/2012	E Reskin	12/13/2012		S - Sensor Based Occupancy	Pilot			50%
	1283	201210	Sfpark meter rate adjustment #8	10/31/2012	Implemented	20120906-20121003	10/10/2012	L Mattern	10/10/2012	E Reskin	10/10/2012		S - Sensor Based Occupancy	Pilot			50%
	1263	201209	Sfpark meter rate adjustment #7	9/29/2012	Implemented	20120710-20120904	8/7/2012	L Mattern	8/7/2012	E Reskin	08/09/2012		S - Sensor Based Occupancy	Pilot			50%
	1226	201204	Sfpark meter rate adjustment #6	6/8/2012	Implemented	20120407-20120421	4/22/2012	L Mattern	4/24/2012	E Reskin	04/24/2012		S - Sensor Based Occupancy	Pilot			50%
	1164	201203	Sfpark meter rate adjustment #5	3/28/2012	Implemented	20120228-20120311	3/14/2012	L Mattern	3/14/2012	E Reskin	03/14/2012		S - Sensor Based Occupancy	Pilot			50%
	1140	201202	Sfpark meter rate adjustment #4	2/14/2012	Implemented	20120104-20120123	1/26/2012	A Demisch	1/26/2012	E Reskin	01/29/2012		S - Sensor Based Occupancy	Pilot			0%
	1083	201112	Sfpark meter rate adjustment #3	12/13/2011	Implemented	20111028-20111114	11/16/2011	L Mattern	11/16/2011	E Reskin	11/17/2011		S - Sensor Based Occupancy	Pilot			0%
	1002	201110	Sfpark meter rate adjustment #2	10/11/2011	Implemented	20110920-20110902	9/16/2011	L Mattern	9/21/2011	E Reskin	09/26/2011		S - Sensor Based Occupancy	Pilot			0%
	1001	201108	Sfpark meter rate adjustment #1	8/1/2011	Implemented	20110508-20110521	7/1/2011	A Demisch	7/1/2011	N Ford	07/15/2011		S - Sensor Based Occupancy	Pilot			0%
	1000	201001	Initial meter rates	1/1/2010	Implemented		4/30/2012						S - Sensor Based Occupancy	Pilot			

Print - Export



Calculating parking occupancy rates

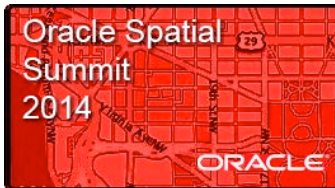




Generating Rate Recommendations

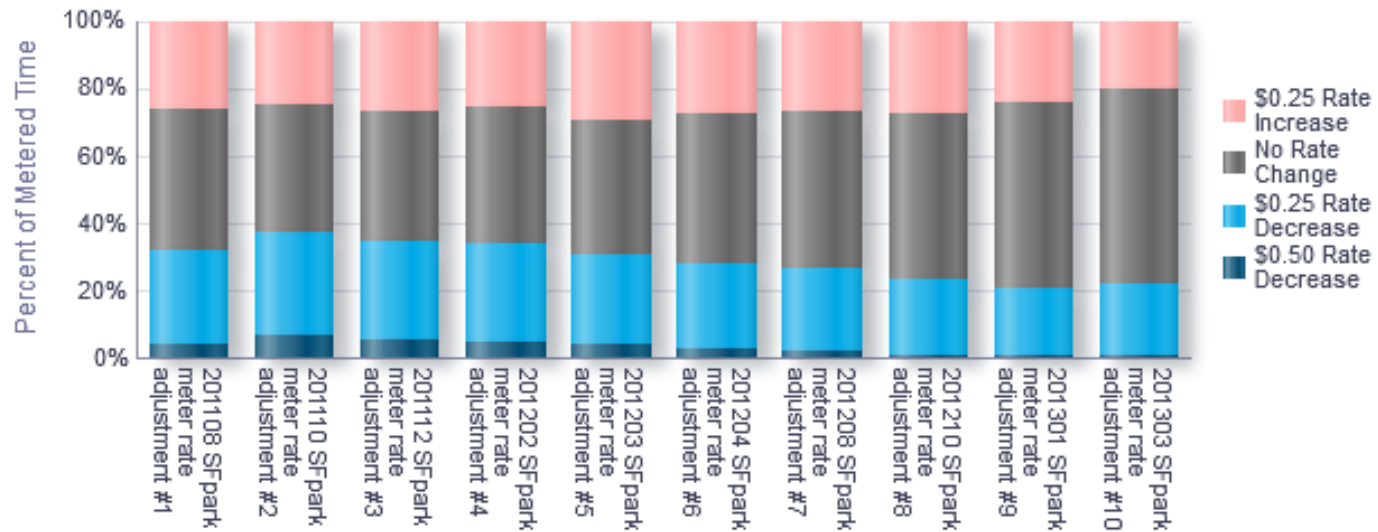
Rate Change Source: S - Sensor Based Occupancy
Rate Change Reference: 201311
Date Type: Weekend
Time Band: Time Band 1
Parking Management District Name: Civic Center





Rate Adjustment Analysis

Rate Change Distribution by Metered Hours



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Rate Adjustment Analysis

Rate Change Reference Description	201001 Initial meter rates		201108 SFpark meter rate adjustment #1		201110 SFpark meter rate adjustment #2		201112 SFpark meter rate adjustment #3		201202 SFpark meter rate adjustment #4		201203 SFpark meter rate adjustment #5		201204 SFpark meter rate adjustment #6		201208 SFpark meter rate adjustment #7		201210 SFpark meter rate adjustment #8		201301 SFpark meter rate adjustment #9		201303 SFpark meter rate adjustment #10	
	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week	Meter Operating Hours per Week	% of Total Meter Operating Hours per Week
Rate																						
\$0.25									99	0.0%	1,242	0.4%	5,934	1.9%	15,394	4.7%	19,990	6.1%	24,791	7.5%	66,208	16.4%
\$0.50									1,143	0.4%	2,953	0.9%	8,721	2.7%	5,077	1.6%	8,184	2.5%	10,527	3.2%	17,237	4.3%
\$0.75							549	0.2%	915	0.3%	8,588	2.7%	7,904	2.5%	9,989	3.1%	13,164	4.0%	17,210	5.2%	11,053	2.7%
\$1.00							903	0.3%	10,842	3.4%	10,466	3.3%	10,294	3.2%	13,154	4.0%	13,459	4.1%	8,830	2.7%	15,437	3.8%
\$1.25					612	0.2%	10,850	3.8%	8,985	2.8%	10,519	3.3%	12,550	3.9%	14,883	4.6%	11,500	3.5%	13,867	4.2%	12,938	3.2%
\$1.50			9	0.0%	13,530	4.7%	11,616	4.0%	12,744	4.0%	14,667	4.6%	20,456	6.4%	16,587	5.1%	20,121	6.1%	13,294	4.0%	18,155	4.5%
\$1.75			16,122	5.6%	17,478	6.1%	16,125	5.6%	22,400	7.0%	28,271	8.9%	18,718	5.9%	21,899	6.7%	13,661	4.1%	18,423	5.6%	21,845	5.4%
\$2.00	115,641	40.5%	57,299	20.1%	41,730	14.5%	41,635	14.5%	51,774	16.2%	36,542	11.4%	42,366	13.2%	35,191	10.8%	32,261	9.8%	29,419	8.9%	27,014	6.7%
\$2.25			42,211	14.8%	24,720	8.6%	37,573	13.1%	28,653	9.0%	31,182	9.8%	18,420	5.8%	18,108	5.6%	17,873	5.4%	16,272	4.9%	16,298	4.0%
\$2.50			6,177	2.2%	61,071	21.3%	24,410	8.5%	32,221	10.1%	24,943	7.8%	17,874	5.6%	18,898	5.8%	19,526	5.9%	18,340	5.5%	20,555	5.1%
\$2.75			36,587	12.8%	19,140	6.7%	51,904	18.1%	21,183	6.6%	17,775	5.6%	22,288	7.0%	14,995	4.6%	14,538	4.4%	13,881	4.2%	12,651	3.1%
\$3.00	83,680	29.3%	33,989	11.9%	31,701	11.0%	18,164	6.3%	45,302	14.2%	27,725	8.7%	22,990	7.2%	23,861	7.3%	19,707	6.0%	16,241	4.9%	18,296	4.5%
\$3.25			39,560	13.9%	18,995	6.6%	14,338	5.0%	15,070	4.7%	35,378	11.1%	16,623	5.2%	16,570	5.1%	19,328	5.9%	15,448	4.7%	18,988	4.7%
\$3.50	86,262	30.2%	37,351	13.1%	38,496	13.4%	29,033	10.1%	29,929	9.4%	22,822	7.1%	45,176	14.1%	32,887	10.1%	28,724	8.7%	29,714	9.0%	24,158	6.0%
\$3.75			16,278	5.7%	8,062	2.8%	14,451	5.0%	12,923	4.0%	12,871	4.0%	12,112	3.8%	27,437	8.4%	17,495	5.3%	15,240	4.6%	21,144	5.2%
\$4.00					11,800	4.1%	6,433	2.2%	12,331	3.9%	11,206	3.5%	8,538	2.7%	8,715	2.7%	25,577	7.7%	17,117	5.2%	19,220	4.8%
\$4.25							9,351	3.3%	4,599	1.4%	11,526	3.6%	8,831	2.8%	6,880	2.1%	7,139	2.2%	22,586	6.8%	17,263	4.3%
\$4.50									8,253	2.6%			10,522	3.3%	7,625	2.3%	5,174	1.6%	5,149	1.6%	18,875	4.7%
\$4.75											7,536	2.4%			2,893	0.9%	6,793	2.1%	4,544	1.4%	5,207	1.3%
\$5.00															6,611	2.1%	2,244	0.7%	7,115	2.2%	5,734	1.4%
\$5.25																						
\$5.50															5,931	1.8%	2,194	0.7%	6,525	2.0%	4,483	1.1%
\$5.75																	4,971	1.5%	2,686	0.8%	6,983	1.7%
\$6.00																			3,288	1.0%	2,106	0.5%
Grand Total	285,583	100.0%	285,583	100.0%	287,335	100.0%	287,335	100.0%	319,366	100.0%	319,395	100.0%	319,821	100.0%	326,015	100.0%	330,119	100.0%	330,507	100.0%	404,218	100.0%

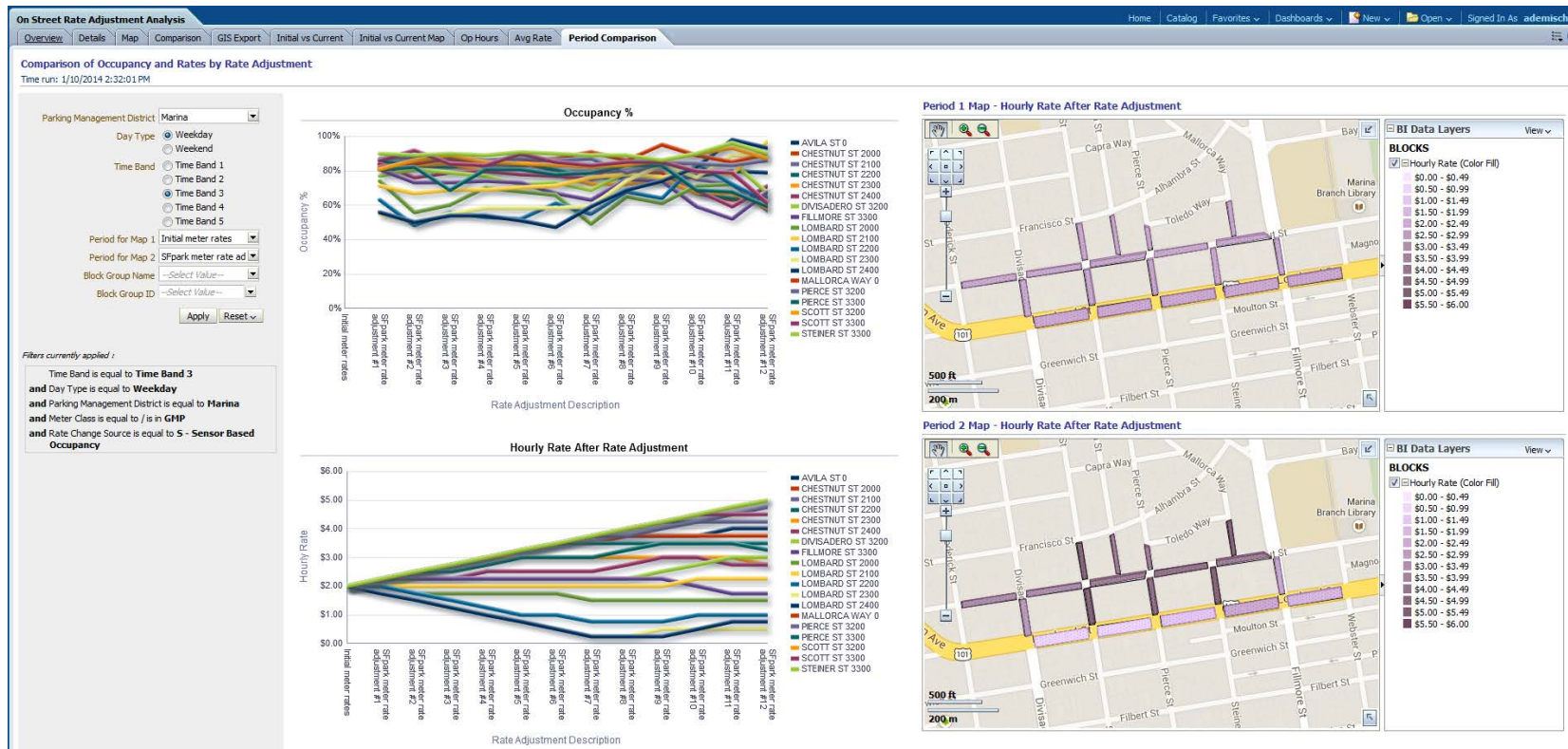


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Rate Adjustment Analysis





Pilot Project Evaluation Data

- Supply data (census, asset management)
- Parking data (from sensors, meters, and citations)
- Garage data (usage by hour)
- Travel demand data (roadway sensors, highways PEMS, BART, Muni)
- Muni data (travel time data from APCs)
- Sales tax and parking tax
- Manual surveys (parking search time, double parking, disabled placards)
- Intercept surveys (professional survey firm)

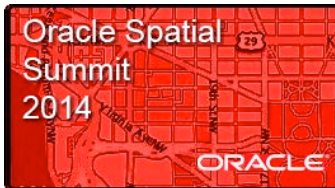


Transit Data

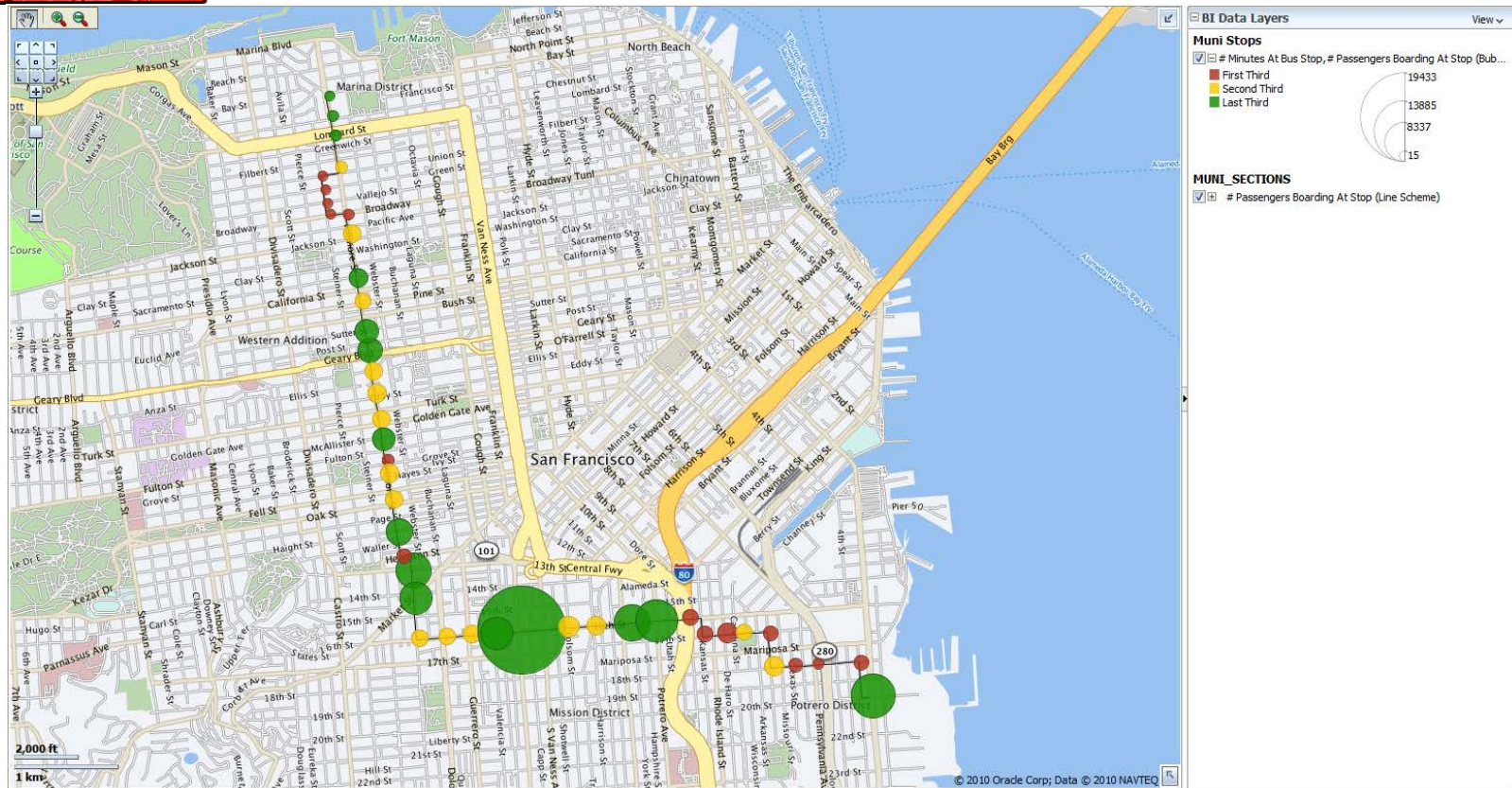
Transit Average Speed Heat Map

22 Fillmore - Outbound 2013

Assigned Stop Sequence ID	Stop Name	Speed																								
		12AM	1AM	2AM	3AM	4AM	5AM	6AM	7AM	8AM	9AM	10AM	11AM	12PM	1PM	2PM	3PM	4PM	5PM	6PM	7PM	8PM	9PM	10PM	11PM	
1	Fillmore St&Bay St SE-NS/BZ	12.0	13.0	12.8	11.7	11.6	12.9	8.8	9.3	8.6	6.5	5.7	16.0	2.6			8.0	6.2	1.0	10.8	6.0	0.2	8.8	10.9	9.9	11.1
2	Fillmore St&North Point St SE-NS/PS	2.7	1.7	3.1	1.4	2.2	3.0	2.2	3.1	3.2	3.5	3.8	4.8	4.0	5.4	4.2	4.4	4.2	3.7	4.2	2.9	2.5	3.5	3.6	3.1	
3	Fillmore St&Beach St SE-NS/BZ	15.1	14.6	14.7	14.3	16.0	14.7	14.9	14.0	14.3	13.5	13.5	13.4	13.9	13.6	14.1	13.7	13.5	12.2	13.4	14.2	14.1	14.3	15.0	14.6	
4	Fillmore St&Jefferson St SW-FS/BZ	14.3	14.7	14.4	14.8	16.0	14.2	12.6	14.5	13.1	12.6	12.5	13.0	12.2	11.8	12.7	13.0	12.2	11.1	10.3	13.0	14.4	12.9	14.2	14.5	
5	Fillmore St&Beach St NW-NS/BZ	10.1	10.4	10.2	9.5	10.2	9.6	10.1	9.5	9.4	9.2	9.3	8.9	9.1	8.8	8.5	8.6	9.3	8.1	9.5	9.3	9.4	10.0	10.2	10.1	
6	Fillmore St&Cervantes Blvd NW-NS	13.4	14.9	13.7	12.7	13.1	13.8	10.9	10.1	9.9	10.4	10.8	10.7	9.7	9.2	9.9	9.6	9.1	9.3	10.2	11.4	12.1	12.5	13.3	13.4	
7	Fillmore St&Chestnut St NW-NS/BZ	14.0	16.0	14.1	13.9	13.5	13.0	10.6	9.5	8.6	9.7	10.6	10.5	10.1	9.9	10.7	9.6	9.0	8.7	9.6	11.2	11.8	12.9	14.0	14.9	
8	Fillmore St&Lombard St SW-FS/BZ	5.7	5.9	6.3	6.1	6.5	6.6	5.9	4.7	4.2	4.0	3.9	3.5	3.4	3.4	3.4	3.1	3.7	3.6	3.2	3.5	3.7	4.4	4.3	4.6	
9	Union St&Fillmore St NW-FS/BZ	6.0	5.9	6.7	8.7	9.1	8.6	7.9	6.8	6.0	5.9	5.9	5.3	5.2	5.1	5.0	4.9	4.9	4.9	5.3	5.4	5.8	6.1	5.9	5.7	
10	Steiner St&Union St SW-FS/BZ	6.0	6.9	7.3	7.8	8.9	8.0	7.6	6.4	5.8	5.6	5.3	5.0	4.7	4.4	4.7	4.5	4.8	4.7	4.9	5.0	5.3	5.6	5.9	5.9	
11	Steiner St&Green St W-MJ/PS	6.8	7.4	7.3	7.3	7.7	7.2	6.8	5.9	5.3	5.3	5.5	5.2	5.0	5.0	5.3	4.7	5.3	5.1	5.3	5.5	5.8	5.7	6.4	6.7	
12	Steiner St&Vallejo St W-MJ/PS	10.0	10.4	10.6	9.9	10.8	9.7	9.8	8.8	8.9	9.0	9.1	8.8	8.9	8.9	8.8	8.8	9.3	8.5	9.2	9.2	8.7	9.7	9.8	9.7	
13	Broadway&Steiner St SE-FS/PS	8.6	9.0	8.9	8.5	9.1	8.4	8.6	8.2	8.0	7.9	8.1	7.8	7.8	7.7	8.0	7.6	7.8	7.7	7.9	8.2	8.1	8.3	8.7	8.5	
14	Fillmore St&Broadway SW-FS/BZ	8.7	9.0	9.0	8.9	9.3	8.3	8.6	8.3	7.7	8.2	8.3	8.1	8.0	8.0	8.0	7.5	7.7	7.9	8.0	8.2	8.3	8.3	8.7	8.9	
15	Fillmore St&Jackson St SW-FS/BZ	9.3	8.6	9.3	9.4	9.8	9.0	9.1	7.2	6.1	7.3	7.2	6.9	7.2	7.0	6.7	6.2	6.7	6.7	7.0	7.5	8.1	8.1	8.7	8.8	
16	Fillmore St&Sacramento St NW-NS/BZ	8.0	7.1	9.2	9.6	9.7	8.2	7.1	7.0	5.9	6.3	5.9	5.3	6.0	5.6	5.7	5.5	5.5	5.9	6.1	6.6	7.1	7.4	6.6	8.2	
17	Fillmore St&Pine St SW-FS/BZ	7.5	8.2	8.1	6.4	7.7	7.0	6.9	6.1	5.7	5.4	5.0	4.5	4.3	4.3	4.4	4.3	4.4	4.6	4.6	5.3	5.7	6.1	6.5	6.5	
18	Fillmore St&Sutter St SW-FS/BZ	7.5	7.9	8.1	8.7	7.3	8.5	7.5	6.7	6.3	5.8	5.5	4.9	4.7	4.5	4.6	4.4	4.6	4.6	4.5	5.1	5.5	6.0	6.2	6.0	
19	Fillmore St&Geary Blvd SW-FS/BZ	6.5	7.2	7.1	7.4	7.3	7.4	6.9	6.1	5.6	5.2	5.1	4.4	4.6	4.4	4.6	4.6	4.5	4.5	4.7	4.9	5.2	5.5	5.9	6.0	
20	Fillmore St&O'Farrell St SW-FS/BZ	5.5	7.0	6.1	7.9	7.8	7.7	5.5	5.0	4.4	4.2	4.1	3.7	3.6	3.8	3.7	3.6	3.6	3.6	4.1	4.3	4.3	4.6	4.6	4.8	
21	Fillmore St&Eddy St NW-NS/BZ	8.5	9.4	9.9	10.9	10.7	11.2	8.6	7.6	7.1	6.3	6.2	5.5	5.5	5.4	5.5	5.0	5.0	5.3	6.0	6.4	6.5	6.5	7.4	7.6	
22	Fillmore St&Turk St SW-FS/BZ	6.6	7.5	8.0	9.6	8.4	8.2	6.2	5.5	5.2	5.1	5.1	4.8	4.6	4.6	4.7	4.7	5.0	4.9	5.2	5.7	5.8	5.7	5.8	6.2	
23	Fillmore St&McAllister St SW-FS/BZ	7.9	8.9	8.3	9.2	8.1	8.2	7.6	6.2	5.7	5.0	5.1	4.8	4.6	4.4	4.7	4.7	4.9	5.1	5.5	6.3	6.4	7.1	7.1	7.7	
24	Fillmore St&Grove St NW-NS/BZ	7.1	8.3	8.4	8.8	8.4	8.1	5.9	5.3	5.0	4.8	4.7	4.5	4.7	4.5	4.7	4.7	4.7	4.8	5.1	5.7	5.6	5.9	5.9	6.3	
25	Fillmore St&Hayes St SW-FS/BZ	11.0	11.9	10.8	11.3	10.8	11.0	10.3	7.1	8.1	8.3	8.2	7.8	8.0	7.8	7.9	6.9	6.7	6.8	7.7	8.7	9.1	9.4	9.1	9.9	
26	Fillmore St&Oak St SW-FS/BZ	7.2	8.0	7.4	7.8	7.8	7.6	5.9	4.7	4.5	4.5	5.3	5.2	5.1	4.8	4.8	4.3	4.1	4.2	4.5	4.9	5.6	6.0	6.2	6.5	
27	Fillmore St&Haight St NW-NS/BZ	7.9	9.5	9.1	9.6	9.6	8.9	6.1	5.1	4.8	5.0	6.7	6.6	6.6	6.2	6.2	6.3	6.2	6.1	6.1	6.5	6.8	7.0	7.6	7.7	
28	Hermann St&Fillmore St SE-FS/BZ	7.8	8.8	8.2	8.9	8.4	8.5	7.5	6.6	6.0	6.0	6.0	5.6	5.6	5.7	5.6	5.4	5.5	5.6	5.8	6.3	6.4	6.6	6.6	6.8	
29	Church St&Dubece Ave NW-NS/BZ	7.5	7.5	7.3	7.6	7.7	7.1	7.1	6.4	6.2	6.1	6.2	6.0	5.9	5.7	6.0	5.7	5.8	5.7	5.9	6.1	6.4	6.4	6.5	6.8	
30	Church St&14th St NW-NS/SB	9.4	9.2	9.6	10.3	9.8	9.9	7.9	6.8	6.1	5.9	6.1	5.5	5.7	5.5	5.7	5.6	5.0	5.6	5.3	6.5	6.8	7.6	7.9	8.7	
31	Church St&16th St NW-NS/SL	6.3	6.5	6.4	6.6	6.7	6.2	6.0	5.5	5.4	5.5	5.5	5.2	5.4	5.2	5.2	5.1	5.1	5.2	5.3	5.7	5.5	5.8	5.8	5.8	
32	16th St&Dolores St SW-NS/PS	7.9	8.8	8.3	9.2	8.8	8.5	8.6	6.7	6.1	6.6	6.8	6.6	6.2	6.4	6.2	4.5	6.1	6.3	6.5	6.9	7.2	7.3	7.5	7.7	
33	16th St&Guerrero St SW-NS/BZ	9.5	9.5	9.6	10.0	9.9	9.4	9.5	8.0	6.3	7.5	8.3	7.8	7.9	7.4	7.4	7.5	7.3	7.6	8.3	8.9	9.0	9.4	8.9	9.2	
34	16th St&Valencia St SW-NS/BZ	9.8	9.6	10.7	11.3	10.4	11.0	11.8	9.5	6.4	8.0	8.5	7.8	7.4	7.1	7.7	7.4	6.7	6.5	6.5	7.1	7.8	8.6	8.7	9.0	
35	16th St&Mission St SW-NS/BZ	6.6	7.1	7.8	8.8	9.2	7.3	7.1	6.2	5.3	5.5	5.8	5.5	4.9	5.1	5.2	5.1	4.9	4.8	5.1	5.4	5.8	6.2	6.0	6.0	
36	16th St&Shotwell St SE-FS/BZ	6.2	6.9	5.3	5.3	4.8	5.2	5.3	4.4	3.9	4.2	4.5	4.0	3.9	3.9	4.1	4.3	4.2	4.3	4.7	5.3	5.4	5.7	5.7	5.7	
37	16th St&Harrison St SW-NS/BZ	10.0	8.8	11.0	12.6	11.5	9.7	8.2	6.7	7.5	6.9	7.1	7.1	6.5	6.7	6.2	6.1	6.8	7.0	7.8	8.5	8.8	7.3	9.6	7.6	
38	16th St&Bryant St SE-FS/BZ	6.9	8.8	10.7	12.5	12.0	10.5	8.3	7.4	8.1	6.8	7.6	6.5	6.5	7.2	6.8	6.0	7.4	8.2	8.7	8.2	7.8	6.2	7.6	6.8	
39	16th St&Potrero Ave SW-NS/BZ	9.6	9.9	9.7	10.6	9.3	9.0	7.3	6.3	6.5	5.7	5.0	4.7	4.1	3.9	4.1	4.5	3.6	3.9	6.5	7.4	7.9	8.5	8.3	9.5	
40	16th St&San Bruno Ave SE-FS/BZ	7.4	7.9	7.2	7.4	5.5	5.9	5.2	5.8	4.8	4.7	5.6	5.5	5.2	5.0	5.3	5.1	5.1	5.2	5.7	6.4	6.7	5.5	5.3	7.2	



Transit Data





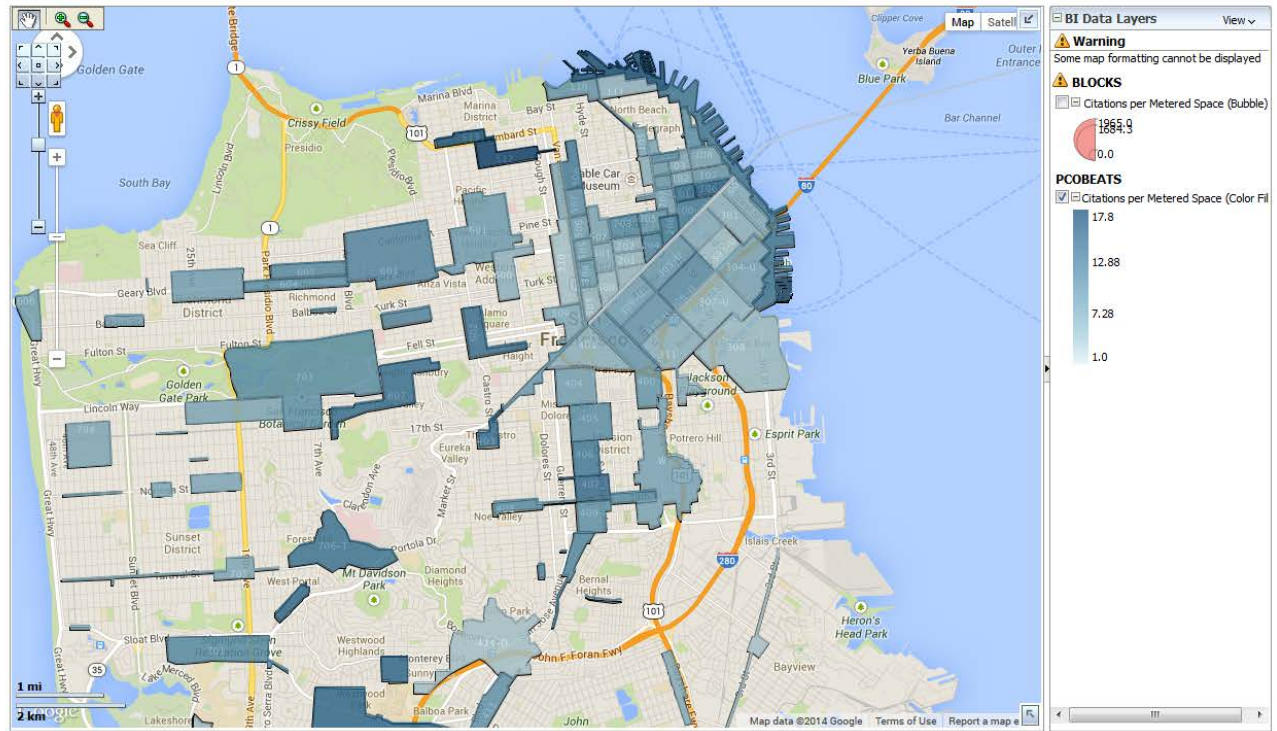
Enforcement Data

Citations per Metered Space

Time run: 1/10/2014 4:22:31 PM

Calendar Year: 2013
Month Name: January;February;March;April;May;June
Parking Management District: --Select Value--
PCO Beat: --Select Value--
Meter Related Citations Only: Y
Violation: --Select Value--
Violation Code: --Select Value--
Apply Reset

Filters currently applied :
Meter Citation Flag is equal to Y
and Calendar Year is equal to 2013
and Cap Color is equal to Black, Green, Grey, Red, Yellow
and Month Name is equal to January, February, March, April, May, June





Enforcement Data

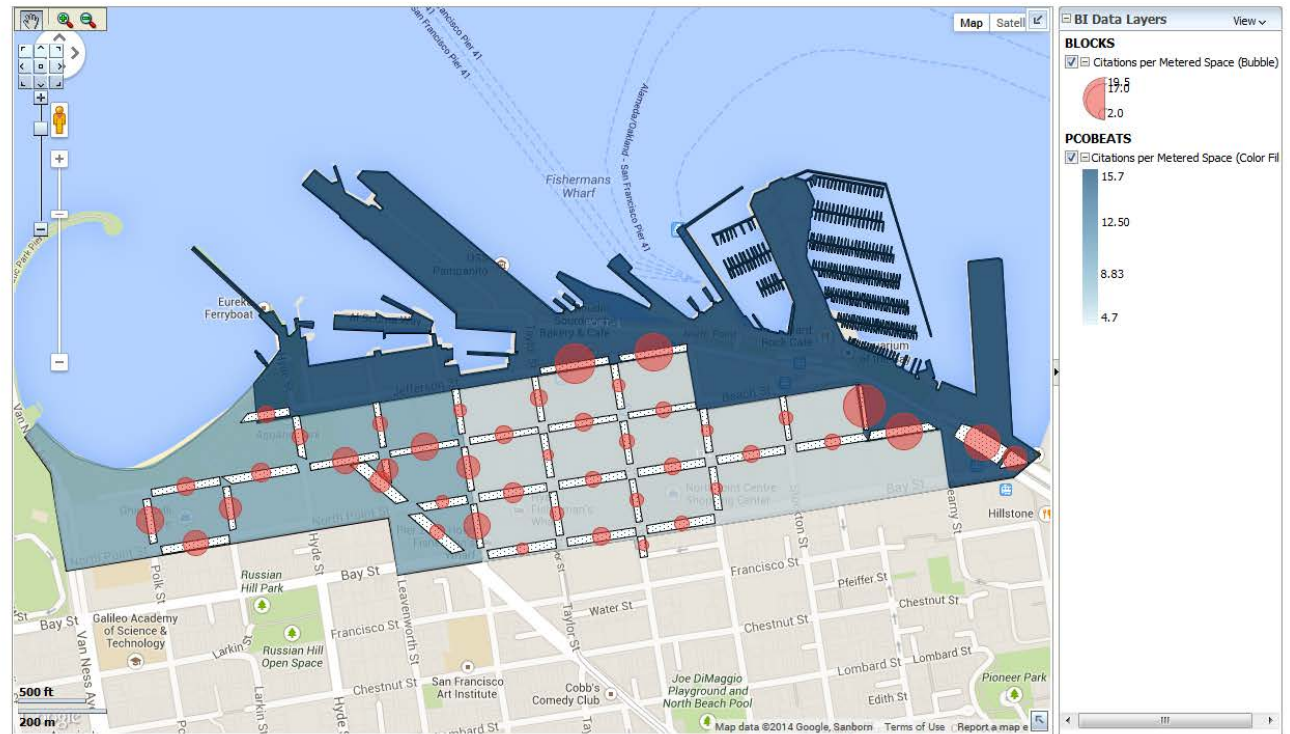
Citations per Metered Space

Time run: 4/14/2014 5:57:55 PM

Calendar Year: 2013
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Parking Management District: --Select Value--
PCO Beat: PORT-1;110;111
Meter Related Citations Only: Y
Violation: --Select Value--
Violation Code: --Select Value--
Apply Reset

Filters currently applied :

Meter Citation Flag is equal to Y
and Calendar Year is equal to 2013
and PCO Beat is equal to PORT-1, 110, 111
and Cap Color is equal to Black, Green, Grey, Red, Yellow
and Month Name is equal to January, February, March, April, May, June





Lessons Learned

- What worked well
 - Iterative development
 - Transparent, rules-based, and data-driven process
 - Clear metrics associated with policy goals
 - Large investment in map-based user experience
- What was challenging
 - IT investment larger than the agency originally estimated
 - Introducing new technology and new business rules simultaneously is challenging
 - BPE involves culture change

Q&A