

Oracle IRM

Release Notes

10g Release 3 PR5

July 2009

These release notes outline new and changed features in this release of Oracle IRM.

1 Updates Since Oracle IRM 10g Release 3 PR4

This section describes updates to the software since the previous point release.

1.1 Support added for Adobe Reader 9.1

10g Release 3 PR5 provides Oracle IRM Desktop support for Adobe Reader 9.1.

1.2 Support added for Microsoft Internet Explorer 8

10g Release 3 PR5 provides Oracle IRM Desktop support for Microsoft Internet Explorer 8.

1.3 Compatibility with BlackBerry Enterprise Server 4.1.6 MR4

The Oracle IRM BlackBerry component has been made compatible with BlackBerry Enterprise Server 4.1.6 MR4. Previous versions of BlackBerry Enterprise Server are no longer supported.

1.4 CSF (.csf) and TIFF (.tif) files no longer supported

The use of Brava Reader by Oracle IRM Desktop to render CSF and TIFF file formats has been discontinued. These file formats are no longer supported. You should not attempt to seal either of these formats using Oracle IRM: you may succeed in sealing them but you will be unable to open the sealed files.

2 Resolved Issues

This section describes issues reported in previous releases that have been resolved in this point release.

2.1 Error message when starting Microsoft Word 2007

When starting Microsoft Word 2007, users would sometimes see a spurious error message (Internal Error 112) advising them to contact technical support. The cause has been rectified and the message no longer appears.

2.2 Non-availability of Seal To context-menu item in Windows Explorer

A conflict in security policies meant that the Seal To menu item did not appear on the context menu when a file was right-clicked in Windows Explorer. This has been resolved in this point release.

2.3 Use of Snapshot Tool in Adobe Acrobat and Reader

Adobe Acrobat and Reader would sometimes close in an uncontrolled manner if the Snapshot tool was used with a sealed or unsealed PDF document. This has been resolved in this point release.

2.4 Use of WordBasic in Unsealed Microsoft Word Documents

WordBasic code in unsealed Microsoft Word documents would sometimes generate an error code, even though the user had the "Program" right. This has been resolved in this point release.

2.5 Use of Macros in Microsoft Excel to Paste Material into Unsealed Worksheets

Programmatic pasting of material from a sealed worksheet to an unsealed worksheet would sometimes fail, even when the correct rights were set up. This has been resolved in this point release.

2.6 Use of Microsoft Office Applications with Authentica IRM Addin

It was sometimes not possible to use Microsoft Office applications when the Authentica IRM addin was installed. At other times, Microsoft Office Applications could be used when the Authentica IRM addin was installed, but the applications would close in an uncontrolled manner when they were shut down. These issues have been resolved in this point release.

2.7 Use of Adobe Reader on Mac OSX

After opening a sealed document, Adobe Reader on Mac OSX would sometimes hang when an attempt was made to close it down. This has been resolved in this point release.

2.8 Use of Mac Unsealer when user is required to change password

When an account on Oracle IRM Server was configured to require a password change on the next login, the user was denied access if he next logged in using the Mac Unsealer, with no opportunity to change the password. This has been resolved in this point release.

3 Changes to User Documentation

Because Oracle IRM no longer supports CSF and TIFF files, references to these file formats have been removed from the Oracle IRM Desktop online help.

The Oracle IRM Server Installation Guide has been amended and reissued to state that Oracle 11g can be used as a license server.

The Sealed Email for BlackBerry Extension Guide has been amended and reissued to state that the extension is now compatible with BlackBerry Enterprise Server V4.1.6 MR4.

Release Notes for Oracle IRM, 10g Release 3 PR5

10.1.3.5.1

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