

Oracle Information Rights Management

Release Notes

10gR3 PR3

May 2008

Oracle Information Rights Management, Release Notes, 10gR3 PR3

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About This Document

This document comprises the release notes for Oracle IRM 10gR3 PR3 (point release 3).

The main purpose of this point release is to deliver the functionality that has been developed since PR2 (point release 2).

New Features

Oracle IRM 10gR3 PR3 provides the following new features.

- **Auto-save of changes is now based on settings in Microsoft Office applications.**

Oracle IRM now uses the autorecovery systems native to supported applications. The option to set auto-save and the interval between saves is no longer included on the Oracle IRM Desktop Options dialog. Instead, if you wish to automatically save your work, you can do so using the facilities provided by the application you are using. For example, when using Microsoft Word, select **Tools - Options**, then set the auto-save options on the **Save** tab.

- **Support for Microsoft Excel links between sealed workbooks.**

The ability to display content from one sealed workbook in the cells of another sealed workbook is now supported. This is the facility in Microsoft Excel to set up a link between workbooks by copying data (using **Edit - Copy**) from a cell in one workbook and then pasting it (using **Edit - Paste Special**) into a cell in the other workbook. Oracle IRM allows such links between workbooks only if both workbooks are sealed to the same context.

If using this facility with existing links in workbooks that were previously unsealed, you will find that Excel will not be able to find the source of the links (because the file extensions have been changed from .xls to .xlsx). When Excel asks you whether to update the links, confirm that you want to. When Excel reports that there are links that it cannot update, accept the option to edit the links. When offered, choose to change the source. To re-establish the links, choose the source files with .xlsx file extensions.

Oracle IRM will prevent unauthorized access to data. This means that if a link is created to a sealed workbook from an unsealed one, or if the user of one sealed workbook is not authorized to see the content of a sealed workbook linked to it, the content of a linked cell will be shown as “#REF”.

- **Support for Oracle IRM fields in Microsoft Excel.**

You can now add Oracle IRM fields to cells in Microsoft Excel workbooks. You do this by inserting a function (**Insert - Function**). A new category, **Oracle IRM Add-in**, has been added to the list of function categories. This category contains **OracleIRM_IRMProp**. Select this and, when prompted for a function name, enter the distinguishing portion of the Oracle IRM field name. For example, to insert the field **OracleIRM_Context**, enter “Context”. For the complete list of Oracle IRM fields, see the Oracle IRM Help topic “Oracle IRM fields”.

- **About tab, and generation of support information, from the Oracle IRM Desktop Options dialog.**

The Oracle IRM Desktop Options dialog (available by choosing **Options** from the context menu of the Oracle IRM system tray icon), now has an About tab. This displays release and copyright information for the installed Oracle IRM Desktop software. The About tab hosts a **Support Info** button. If you click this, system information relevant to your installation of Oracle IRM is gathered and placed into a text file. The name and location of the text file is displayed on the dialog. You will be asked to send this file when raising a support incident.

- **Additional language support.**

Oracle IRM is now available in Brazilian Portuguese and Netherlands in addition to the existing supported languages: English, French, German, Italian and Spanish.

Changes to Application and Operating System Compatibility

Release 10gR3 PR3 introduces the following changes to application and operating system compatibility:

- **Support for Microsoft Office 2007.**

Oracle IRM Desktop now supports the Microsoft Office 2007 suite of applications.

- **Support for Microsoft Vista.**

Oracle IRM now supports the Microsoft Windows Vista operating system.

Known Issues

- **You must uninstall any previous release of Oracle IRM Desktop before installing this one.**

Unlike previous releases, you cannot install this one without first uninstalling any previous installation. Use the Microsoft Windows “Add or Remove Programs” tool (available from the Windows Control Panel) to remove a previous version.

- **Installers requiring a setup like the former “Unsealer” product must take special measures.**

Normal installation of Oracle IRM Desktop now always includes Microsoft Office integration, meaning that the former limited-function “Unsealer” option, used in the “Publisher” model, is no longer available. If an installation similar to the former “Unsealer” product is required, you must create a self-extracting zip file that runs the Oracle IRM Desktop installer with command-line arguments to disable the Microsoft Office components and sealer functionality by default.

- **You can only cut and paste clipboard content within the same sealed document.**

Subject to you having sufficient rights, you have previously been able to copy information from one sealed document and paste it into another. This functionality is no longer available.

- **Saving sealed PDF documents must now be done using the Save As option in Internet Explorer.**

You can no longer use the Save buttons on the Adobe Acrobat and Oracle IRM Desktop toolbars to save copies of sealed PDF documents. To save a copy of a sealed PDF document, either as a copy sealed document or, if you have sufficient rights, as an unsealed PDF document, use Internet Explorer's **Save As** option (**Page - Save As**).

- **It is not possible to open and reseal content directly from a content server.**

You can open a sealed document from a content server, but you won't be able to save that document directly back to the server (that is, you won't be able to reseal content that was previously sealed). Instead, you must save the document locally, edit it, save it, then check it in.

- **Microsoft Excel shared workbooks are not supported.**

The ability of multiple users to work on a single copy of a workbook at the same time ("shared workbooks") is not currently supported.

- **Automatic login sometimes fails, with no access to the Oracle IRM Desktop Control Panel.**

This rare problem has been observed when a user has more than one account in use, and one of the accounts has insufficient rights to open a sealed Microsoft Office document. In this instance a status page will open, explaining that you have insufficient rights to open the document. However, you won't be able to access the Oracle IRM Desktop Control Panel via the Microsoft Office application, so you won't be able to log in using the credentials of the alternative account. The workaround is to open a sealed JPG or HTML file that will open in a browser. You can then open the Oracle IRM Desktop Control Panel using the icon on the browser toolbar, then change the login details on the **Login** tab.

- **Microsoft Office integration is not available when the locale language is set to a double-byte character set.**

Oracle IRM Desktop will not allow Microsoft Office components integration if a user has their operating system locale set to a language using a double-byte character set. This is required to prevent known security issues.

- **Limited support for sealed Microsoft Office 2007 formats on previous Microsoft Office systems.**

Users of Microsoft Office versions before Microsoft Office 2007 need to install the "Microsoft Office 2007 compatibility pack" to open and edit the new Microsoft Office 2007 formats such as docx, docm, xlsx, xlsx, etc.

If you have a full Microsoft Office 2007 configuration, you can use all sealed Microsoft Office formats, including old ("97" to "2003") and new ("2007") formats.

If you have a Microsoft Office 2000, XP or 2003 configuration with the Microsoft Office 2007 compatibility pack installed, you can open all sealed Microsoft Office "97" to "2003" files, and sealed

Microsoft Word 2007 formats (sdocx, sdocm, seml), **but not** the other sealed Microsoft Office 2007 formats such asxlsx, xlsm, pptx, pptm.

- **Save your sealed Microsoft Excel workbook if you have updated links within it.**

If the only change that you make to a sealed Microsoft Excel workbook is to update the links within it, you must remember to save the workbook before closing it. This is because the “Save changes - Yes/No” message is not currently displayed in this case.

- **Changes are not tracked in sealed email replies.**

Edits are not currently “change tracked” in sealed emails when using the “ReplyTracked” feature.

Please refer to our online knowledge base for the full list of known issues in Oracle IRM 10gR3.