Quick Start Guide to Oracle Retail Documentation

Version 7

My Oracle Support Doc ID 1145078.1

Generally Available (GA) Documentation

Most GA Oracle Retail documentation (except the data model) is available on the following web site:

http://www.oracle.com/technetwork/documentation/oracle-retail-100266.html

Other GA Oracle Retail documentation is available on My Oracle Support (MOS). See how to access MOS later in this document.

Options for locating Data Models (assuming one has been published for a product's release)

Access the following Oracle Retail Data Models on My Oracle Support:

- For 13.0.x: Doc ID 958972.1
- For 13.1.x: Doc ID 945584.1
- For 13.4.x: 13.3.x and 13.2.x, Doc ID 1296566.1
- For 14.0.x: Doc ID 1606589.1
- For 14.1.x: Doc ID 1952508.1
- For 15.0.x: Doc ID 2080263.1
- For 16.0.x: Doc ID 2200398.1

Supplemental Documentation

For a list of supplemental documentation published by Oracle Retail (including white papers, instructional notes, and infrastructure and integration compatibility documents), see the following note on My Oracle Support: Index of Noteworthy Oracle Retail Knowledge Base Articles, Doc ID 989300.1

Infrastructure Compatibility Spreadsheet

The Oracle Retail Infrastructure Compatibilities spreadsheet provides a detailed snapshot of the infrastructure recommended for running each Oracle Retail product. Updated and re-published at the end of each calendar quarter, this document provides infrastructure for the latest 12.x, 13.x, 14.x, 15.x and 16.x releases. The spreadsheet is available through the following source:

- My Oracle Support: Oracle Retail Release Infrastructure Compatibilities, Doc ID 857142.1

Oracle Retail Reference Library

The **Oracle Retail Reference Library (RRL)** is a collection of detailed implementation information for partners and retailers. The Oracle Retail Reference Library includes business process models, architectural diagrams, and standard retail terms and represents deep retail intellectual property that Oracle Retail shares in order to help customers accelerate their implementations and derive maximum value from Oracle Retail software.

The Retail Reference Library contains these three components:

- The Retail Reference Model (RRM)
- The Retail Reference Architecture (RRA)
- The Retail Semantic Glossary (RSG)

The RRL is available for download from My Oracle Support. Access the following Oracle Retail Reference Architecture notes for more information:

- For 13.1.x: Doc ID 1313281.1
- For 13.2.x: Doc ID 1330740.1
- For 14.x: Doc ID 1617507.1
- For 15.x: Doc ID 2097426.1
- For 16.x: Doc ID 2221510.1

Access the Oracle Retail Reference Library (RRL) Information Center and Release Index, on My Oracle Support, Doc ID 2058843.2.

Enhancements Summaries

Oracle Retail provides documents describing the enhancements made to each piece of software within a numbered release set.

The enhancement summaries are available for download from My Oracle Support. Access the following Oracle Retail Enhancements Summaries for more information:

- For 13.2.x, 13.3.x and 13.4.x: Doc ID 1088183.1
- For 14.0.x: Doc ID 1606653.1
- For 14.1.x: Doc ID 1954616.1
- For 15.0.x: Doc ID 2089770.1
- For 16.0.x: Doc ID 2202690.1

Correction Process

The Oracle Retail Documentation Correction Process document describes the process and priorities for correcting Oracle documents.

- My Oracle Support: Oracle Retail Documentation Correction Process, Doc ID 1307682.1

Accessing Articles and White Papers on My Oracle Support

This section describes how to search and access any articles or White Papers on My Oracle Support (MOS).

Perform the following steps to access documents on MOS:

1. Access MOS at: https://support.oracle.com
2. Click **Sign In…**.
3. In the Knowledge Base panel, enter the Doc ID in the search bar and click **Search**.
4. MOS displays the search results on the Knowledge tab. Click the link to open the article.
5. MOS opens the document on the Knowledge tab.

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