

# **Oracle Health Insurance Back Office**

## **Configuring the Remote Data Connector (RDC) for BI Cloud Service (BICS)**

Version 1.3

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## CHANGE HISTORY

Release	Version	Changes
10.17.1.4.0	1.0	<ul style="list-style-type: none"><li>• Creation (cta13682.doc)</li></ul>
10.18.2.0.0	1.1	<ul style="list-style-type: none"><li>• Changed part number on title page.</li></ul>
10.19.1.0.0	1.2	<ul style="list-style-type: none"><li>• Changed part number on title page.</li></ul>
10.19.2.0.0	1.3	<ul style="list-style-type: none"><li>• Changed part number on title page.</li></ul>

## RELATED DOCUMENTS

A reference in the text (**doc[x]**) is a reference to another document about a subject that is related to this document.

Below is a list of related documents:

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# 1 Introduction

The BICS Remote Data Connector (RDC) was released in March 2016. It allows reports and analyses in BI Cloud Service (BICS) to directly connect to an On-Premise Oracle Database. When a report is run, a SQL request is generated by BICS and sent to the on-premise Weblogic server. Weblogic sends that request to the on-premise database, and then compresses the results before returning those to BICS where it is displayed. This gives customers with large on-premise data sets the ability to use BI Cloud Service without having to push all of that data to the cloud.

This guide is used to setup the RDC for an Oracle Health Insurance Back Office environment. The official Oracle RDC software and documentation, including a getting started guide, can be found here:

<http://www.oracle.com/technetwork/middleware/bicloud/downloads/index.html>

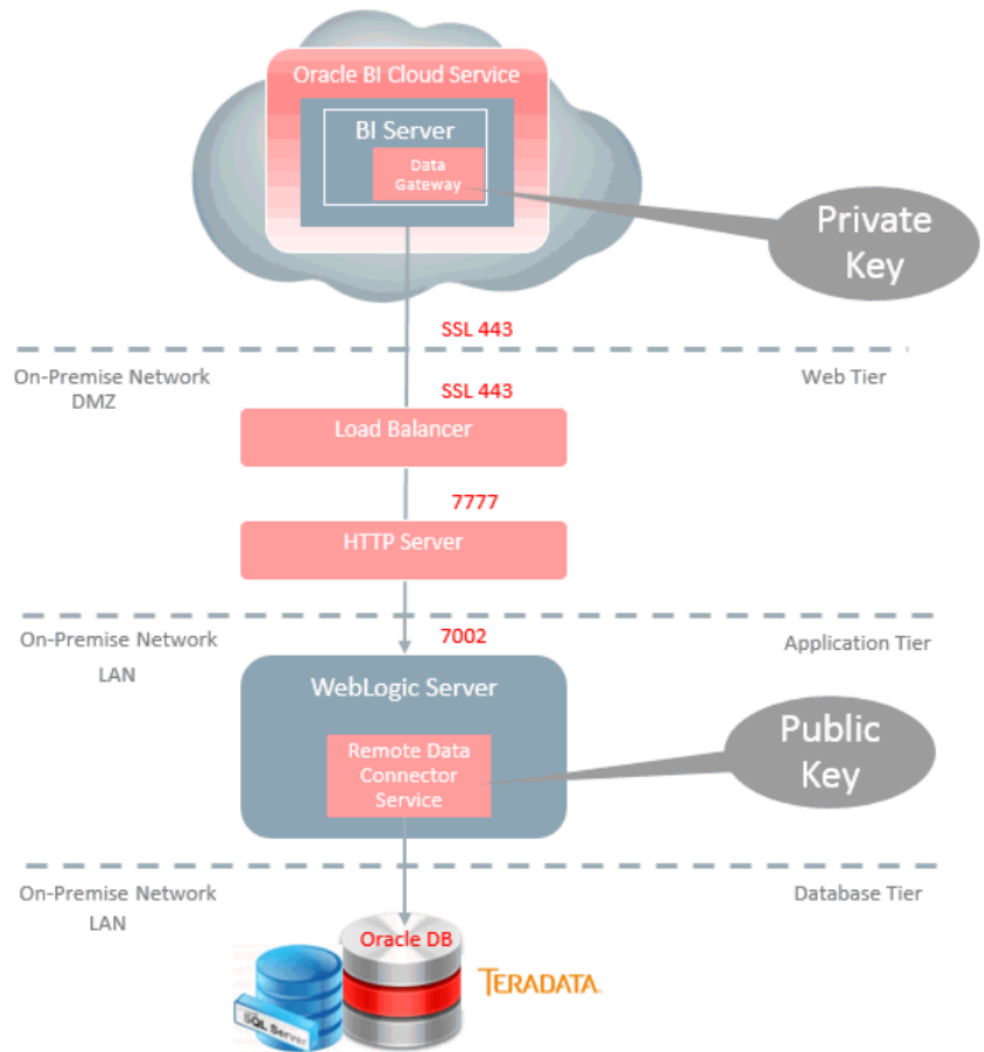
## 1.1 Prerequisites

Before you set up Oracle BI Cloud Service Remote Data Connector, make sure that your environment meets these requirements:

- Weblogic server running in the On-Premise environment. Several instructions on the Oracle Health Insurance Back Office library can be found which will help you on how to install a weblogic server;
- Obtain the public IP and domain name;
- Download the Oracle BI Cloud Service Remote Data Connector WAR file (obi-remotedataconnector.war) from OTN;
- Configure your load balancer or HTTP server for SSL communication. Knowledge of networking, security and firewalls is preferable. The On-Premise weblogic server needs to be accessible externally, and the port defined in the RPD connection needs to correctly route to the weblogic server port;
- Download and install Oracle Business Intelligence Developer Client Tool;
- OHI\_BAC\_USER is created in the OHIBO and OHIDM database (M-5008);
- The BI Admin tool used to create the RPD must be 12c. Prior versions do not offer the JDBC (JNDI) Data Source option that is required for this process.

## 1.2 Architecture

Each Oracle BI Cloud Service instance is provisioned with a unique private key. A public key is available for download from Oracle BI Cloud Service Console. This public key when deployed on-premises in Remote Data Connector enables Remote Data Connector to verify the authenticity of a query received from a BI Server in Oracle BI Cloud service. SSL configured on-premises at a Load Balancer or HTTP servers provides secure access to on-premises data. This diagram shows a typical on-premises network architecture. Contact your network administrator for additional details about your network configuration.



## 2 Configure Weblogic

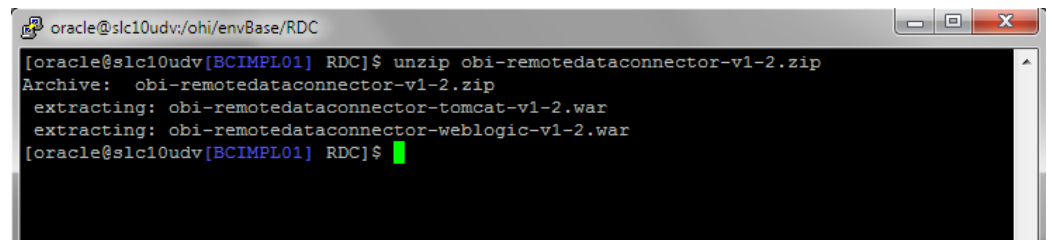
This chapter describes the installation of the RDC application into weblogic.

### 2.1 Deploy war file

1. Download the War file application to be installed into Weblogic and save to a file location that is accessible to the server where Weblogic is running.  
This War file is available on OTN and is called 'BICS Remote Data Connector'

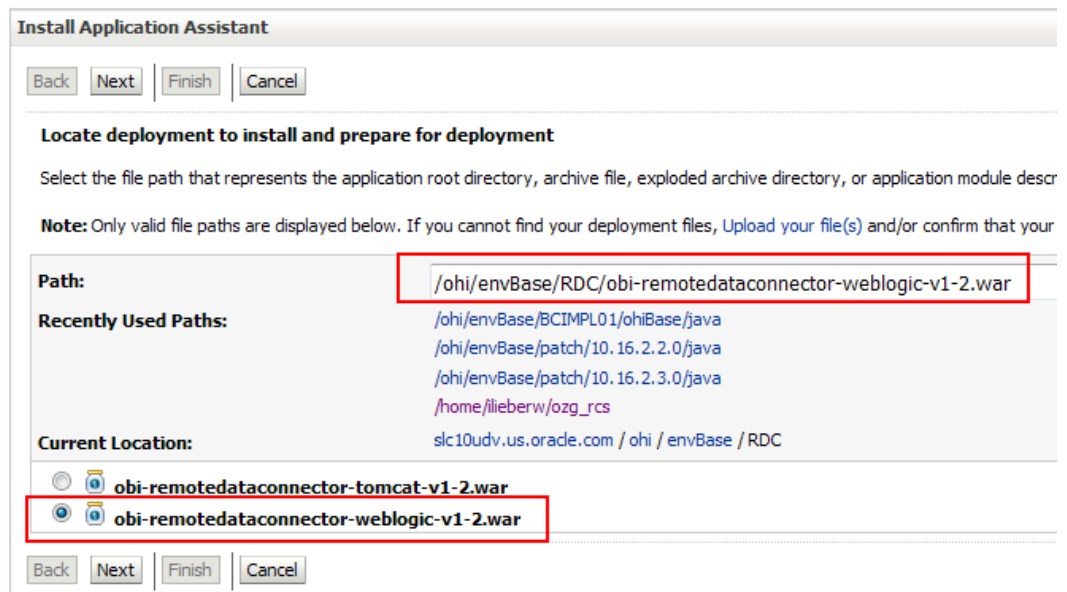
<http://www.oracle.com/technetwork/middleware/bicloud/downloads/index.html>

2. Copy the downloaded .zip file to the weblogic server and unzip.  
In the examples version 1.2 is used.



```
oracle@slc10udv:/ohi/envBase/RDC
[oracle@slc10udv[BCIMPL01] RDC]$ unzip obi-remotedataconnector-v1-2.zip
Archive:  obi-remotedataconnector-v1-2.zip
  extracting:  obi-remotedataconnector-tomcat-v1-2.war
  extracting:  obi-remotedataconnector-weblogic-v1-2.war
[oracle@slc10udv[BCIMPL01] RDC]$
```

3. Log in to Weblogic. Navigate to "Deployments" > "Install". Select the obi-remotedataconnector-weblogic-v1-2.war file.  
Hit 'Next' to continue.



4. Select 'Install this deployment as an application'. Hit 'Next' to continue.



**Install Application Assistant**

Back Next Finish Cancel

---

**Choose installation type and scope**

Select if the deployment should be installed as an application or library. Also decide the scope of this deployment.

The application and its components will be targeted to the same locations. This is the most common usage.

☒ **Install this deployment as an application**

Application libraries are deployments that are available for other deployments to share. Libraries should be available

☐ **Install this deployment as a library**

Select a scope in which you want to install the deployment.

Scope: Global ▼

Back Next Finish Cancel

5. Select the target managed server. In the example MS\_SVLIMPL01 is used. Hit 'Next' to continue.

**Install Application Assistant**

Back Next Finish Cancel

---

**Select deployment targets**

Select the servers and/or clusters to which you want to deploy this application. (You can reconfigure deployment targets later).

**Available targets for obi-remotedataconnector-weblogic-v1-2 :**

Servers
<input type="checkbox"/> AdminServer
<input checked="" type="checkbox"/> MS_SVLIMPL01

Back Next Finish Cancel

6. Make sure 'DD only' and Use the defaults defined by the deployment's targets' is selected and hit 'Finish'.

**Install Application Assistant**

Back Next Finish Cancel

**Optional Settings**

You can modify these settings or accept the defaults.

\* Indicates required fields

**General**

What do you want to name this deployment?

\* **Name:**

**Security**

What security model do you want to use with this application?

☒ **DD Only: Use only roles and policies that are defined in the deployment descriptors.**

☐ **Custom Roles: Use roles that are defined in the Administration Console; use policies that are defined in the deployment descriptor.**

☐ **Custom Roles and Policies: Use only roles and policies that are defined in the Administration Console.**

☐ **Advanced: Use a custom model that you have configured on the realm's configuration page.**

7. Activate the changes if the weblogic server is in 'Production' mode.

**ORACLE WebLogic Server Administration Console 12c**

Home Log Out Preferences Record Help

Home > Summary of Deployments

**Messages**

- ✓ The deployment has been successfully installed.
- ✓ You must also activate the pending changes to commit this, and other updates, to the active system.

**Summary of Deployments**

**Change Center**

**View changes and restarts**

Pending changes exist. They must be activated to take effect.

8. Start the deployment.

**Summary of Deployments**

Configuration **Control** Monitoring

This page displays the list of Java EE applications and standalone application modules installed to this domain.

You can start and stop applications and modules from the domain by selecting the checkbox next to the application name and then using the controls on this page

**Customize this table**

**Deployments**

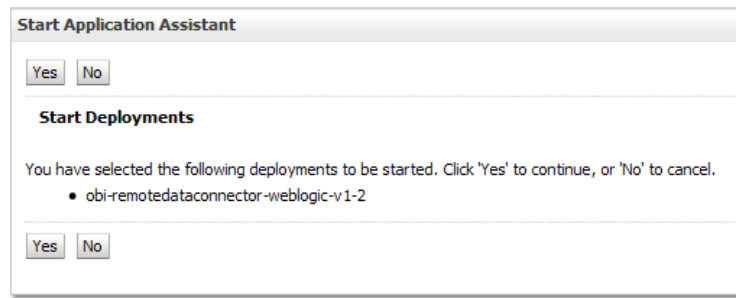
Start Stop

<input type="checkbox"/> Name	State
<input type="checkbox"/> HSL_POL (v4.15)	Active
<input type="checkbox"/> HSL_REL (v4.8)	Active
<input checked="" type="checkbox"/> obi-remotedataconnector-weblogic-v1-2	Prepared
<input type="checkbox"/> SIC_OOZWEBSERVICEJ	Active
<input type="checkbox"/> SIC_OOZWEBSERVICES	Active
<input type="checkbox"/> state-management-provider-memory-rar	Active
<input type="checkbox"/> SVLBOWS (v4.374)	Active

Start Stop

Servicing all requests

Servicing only administration requests



9. The Remote Desktop Connector has metadata security built in. To fully verify the application is working, and to connect to it through the BI Admin tool, this security will need to be temporarily disabled. Shutdown the Weblogic Server, and then in the same command shell or shell script used to start weblogic – set this variable:

```
export DISABLE_RDC_METADATA_SECURITY=1
```

Then re-start the Weblogic admin or managed server (depending on where you deployed the .war file).

10. To confirm the Remote Desktop Connector was installed correctly, navigate to this path:

“`http://<weblogic-server>:<weblogic-managed server-port>/obiee/javads?status`”.

This XML file does not appear to have any style information associated with it. The document tree is shown below.

```
- <JavaDSServer>
- <Services>
  <Service name="oracle.bi.datasource.service.DatasourceService" processor="oracle.bi.datasource.service.DatasourceServiceProcessor"/>
  <Services>
  <Cartridges>
    <Cartridge name="JDBC" uuid="fd35144d-26f1-491e-936e-17039604fec6" version="12.1">
      <Connector name="JDBC (Direct Driver)" uuid="5e9ffb28-b5ce-4201-b1a6-8f9f585389ea" version="12.1"/>
      <Connector name="JDBC (JNDI)" uuid="b41b07f5-7c55-4adf-8c51-ebe9a09b37f7" version="12.1"/>
      <Connector name="JDBC (BIJDBC)" uuid="b41b07f5-7c55-4adf-8c51-ebe9a23b37f4" version="12.1"/>
    </Cartridge>
  </Cartridges>
  <ConfigSources>
    <ServiceProperties>
      #DatasrcServer/src/jdbc-only-serviceprocessor.properties oracle.bi.datasource.service.DatasourceService@oracle.bi.datasource.service.DatasourceServiceProcessor
    </ServiceProperties>
    <CartridgeProperties>
      #DatasrcServer/src/jdbc-only-cartridges.properties jdbc=oracle.bi.datasource.jdbc.JDBCCartridge
    </CartridgeProperties>
  </ConfigSources>
</JavaDSServer>
```

If you see this message, the security was not disabled in the previous step.

## Error 401--Unauthorized

From RFC 2068 *Hypertext Transfer Protocol -- HTTP/1.1*:

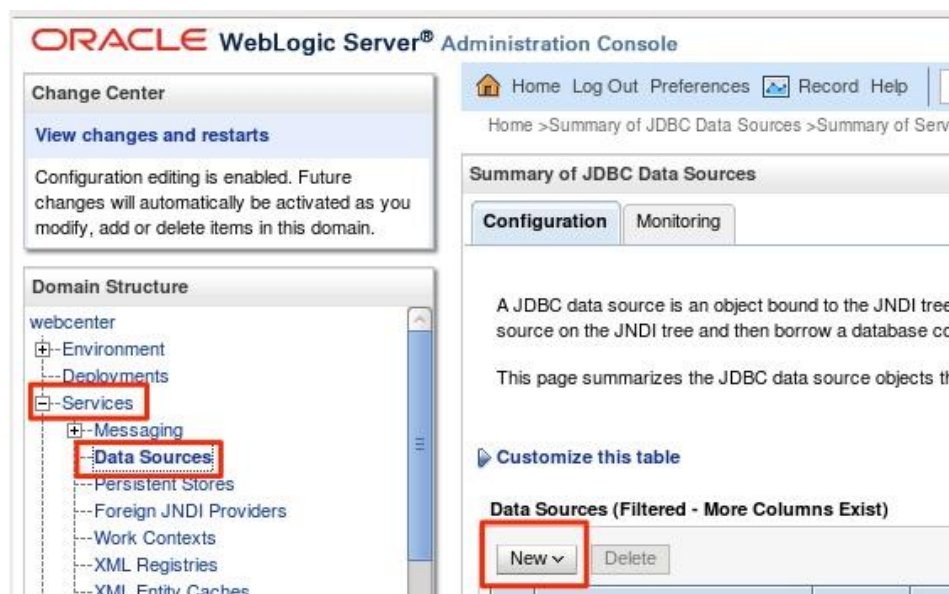
### 10.4.2 401 Unauthorized

The request requires user authentication. The response MUST include a WWW-Authenticate header field (section 14.46) resource. The client MAY repeat the request with a suitable Authorization header field (section 14.8). If the request is rejected with this status, the client MAY repeat the request with a suitable Authorization header field. If the 401 response indicates that authorization has been refused for those credentials. If the 401 response contains the entity that has already attempted authentication at least once, then the user SHOULD be presented the entity that was given relevant diagnostic information. HTTP access authentication is explained in section 11.

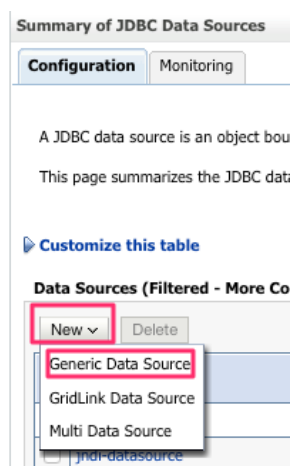
## 2.2 Create data source

Multiple data sources can be setup. Use the following process for each and use a unique name. The connection to each data source would then be defined in the RPD connection.

1. Within the Weblogic Administration Console, expand 'Services' and 'Data Sources' and select 'New' to create a new data source. If running in production mode, press 'Lock&Edit' first.



2. Select 'Generic Data Source' in the options:



3. Enter a Name for the Data Source and a JNDI Name, and the database type. In the initial release of the RDC tool, 'Oracle' is the only supported Database type. In future releases this will be expanded to other vendors. Note – the JNDI Name forms part of the URL used to access the data source, so try to avoid spaces and other characters that may cause problems with the URL. Hit 'Next' to continue.

**Create a New JDBC Data Source**

Back Next Finish Cancel

**JDBC Data Source Properties**

The following properties will be used to identify your new JDBC data source.

\* Indicates required fields

What would you like to name your new JDBC data source?

**\* Name:** JDBC Data Source BICS BCIMPL01

What scope do you want to create your data source in ?

**Scope:** Global

What JNDI name would you like to assign to your new JDBC Data Source?

**JNDI Name:** jdbc/DSBCIMPL01\_BICS

What database type would you like to select?

**Database Type:** Oracle

Back Next Finish Cancel

4. For the Database Driver select the appropriate driver for the On-Premise Oracle Database. In the initial release, the following options are currently supported:

- Oracle's Driver (Thin) for Instance Connections;
- Oracle's Driver (Thin) for RAC Service-Instance Connections;
- Oracle's Driver (Thin) for Service Connections;

In this case the 'Oracle's Driver (Thin) for Service Connections' is selected.

**Create a New JDBC Data Source**

Back Next Finish Cancel

**JDBC Data Source Properties**

The following properties will be used to identify your new JDBC data source.

**Database Type:** Oracle

What database driver would you like to use to create database connections? Note: \* indicates that the driver is explicitly supported by Oracle WebLogic Server.

**Database Driver:**

- \*Oracle's Driver (Thin) for Service connections; Versions:Any
- \*Oracle's Driver (Thin XA) for Application Continuity; Versions:Any
- \*Oracle's Driver (Thin XA) for Instance connections; Versions:Any
- \*Oracle's Driver (Thin XA) for RAC Service-Instance connections; Versions:Any
- \*Oracle's Driver (Thin XA) for Service connections; Versions:Any
- \*Oracle's Driver (Thin) for Application Continuity; Versions:Any
- \*Oracle's Driver (Thin) for Instance connections; Versions:Any
- \*Oracle's Driver (Thin) for RAC Service-Instance connections; Versions:Any
- \*Oracle's Driver (Thin) for Service connections; Versions:Any**
- \*Oracle's Driver (Thin) for pooled instance connections; Versions:Any
- DataDirect's Oracle Driver (Type 4 XA) Versions:Any
- DataDirect's Oracle Driver (Type 4) Versions:Any
- Other

Back Next Finish Cancel

5. Keep the default options for the 'Supports Global Transactions' and 'One-Phase Commit' and hit 'Next'.

The screenshot shows the 'Create a New JDBC Data Source' dialog box, specifically the 'Transaction Options' tab. At the top, there are navigation buttons: 'Back', 'Next', 'Finish', and 'Cancel'. The main heading is 'Transaction Options'. Below it, a message states: 'You have selected non-XA JDBC driver to create database connection in your new data source.' A question follows: 'Does this data source support global transactions? If yes, please choose the transaction protocol for :'. There are three radio button options: 1. 'Supports Global Transactions' (checked, highlighted with a red box). 2. 'Logging Last Resource' (unchecked). 3. 'Emulate Two-Phase Commit' (unchecked). Below these, there is a section for 'One-Phase Commit' (selected with a radio button, highlighted with a red box). At the bottom, there are navigation buttons: 'Back', 'Next' (highlighted with a red box), 'Finish', and 'Cancel'.

6. Enter the appropriate values for the On-Premise Oracle Database. Use the ohi\_bac\_user as the 'database user name'. Hit 'Next' to continue.

The screenshot shows the 'Create a New JDBC Data Source' dialog box, specifically the 'Connection Properties' tab. At the top, there are navigation buttons: 'Back', 'Next', 'Finish', and 'Cancel'. The main heading is 'Connection Properties'. Below it, a message states: 'Define Connection Properties.' A question follows: 'What is the name of the database you would like to connect to?'. The 'Database Name' field contains 'bcimpl01'. Another question follows: 'What is the name or IP address of the database server?'. The 'Host Name' field contains 'slc10udv.us.oracle.com'. A third question follows: 'What is the port on the database server used to connect to the database?'. The 'Port' field contains '1521'. A fourth question follows: 'What database account user name do you want to use to create database connections?'. The 'Database User Name' field contains 'ohi\_bac\_user'. A fifth question follows: 'What is the database account password to use to create database connections?'. The 'Password' and 'Confirm Password' fields are masked with dots. At the bottom, there is a section for 'Additional Connection Properties:' with a label 'oracle.jdbc.DRCPConnectionClass:' and an empty text field. Navigation buttons 'Back', 'Next', 'Finish', and 'Cancel' are at the very bottom.

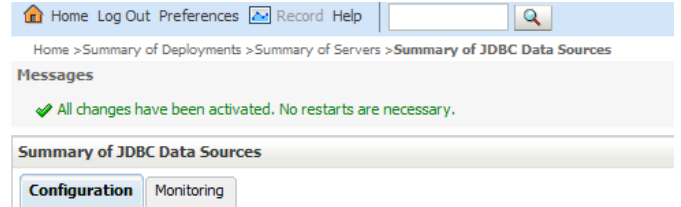
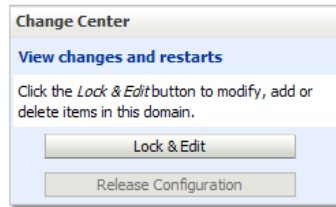
7. Make sure the configuration is correct, then 'Test Connection'. If the connection is successful, click 'Next'.

The screenshot shows the 'Test Database Connection' step of the 'Create a New JDBC Data Source' wizard. At the top, a 'Messages' box indicates 'Connection test succeeded.' Below this, the 'Test Database Connection' section contains instructions to test database availability and connection properties. It asks for the full package name of the JDBC driver class, with the input 'oracle.jdbc.OracleDriver'. It then asks for the URL of the database to connect to, with the input 'jdbc:oracle:thin:@//slc10udv.us.oracle.com:1521/bcimj'. Next, it asks for the database account user name, with the input 'ohi\_bac\_user'. It then asks for the database account password, with a masked input field. Finally, it asks for the properties to pass to the JDBC driver, with another masked input field. Navigation buttons 'Back', 'Next', 'Finish', and 'Cancel' are visible at the top and bottom of the wizard.

8. On the final configuration screen, select the Target to deploy the JDBC data source. In this case we use the MS\_SVLIMPL01 managed server. Hit 'Finish' to complete the configuration.

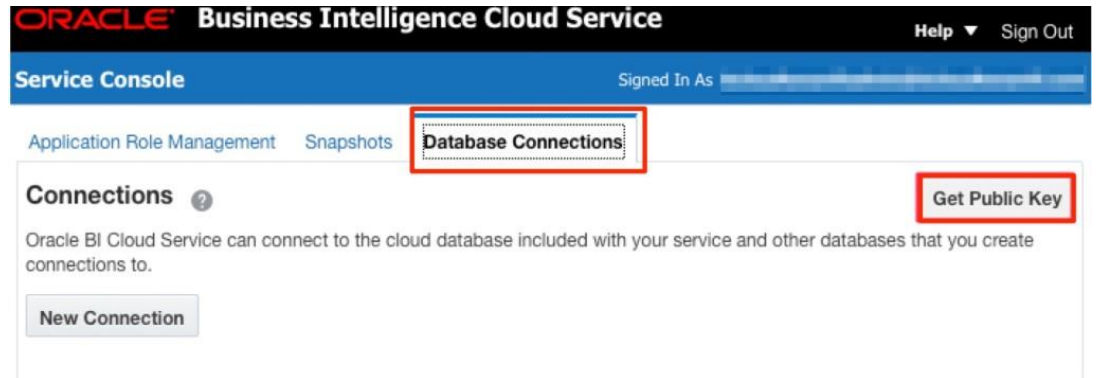
The screenshot shows the 'Select Targets' step of the 'Create a New JDBC Data Source' wizard. It instructs the user to select one or more targets to deploy the new JDBC data source. A table titled 'Servers' lists two targets: 'AdminServer' and 'MS\_SVLIMPL01'. The 'MS\_SVLIMPL01' target is selected with a checkmark. Navigation buttons 'Back', 'Next', 'Finish', and 'Cancel' are visible at the top and bottom of the wizard.

9. Activate the changes if the weblogic server is in 'Production' mode.



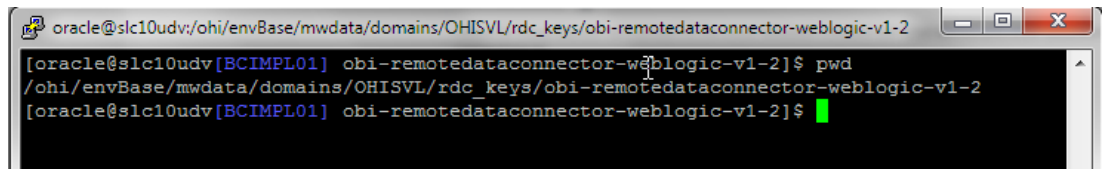
## 2.3 Download and deploy public key

Within the Service Console for BICS, Select the 'Database Connections' tab, and then 'Get Public Key'.



Save the key on the weblogic server in the following path:  
\$DOMAIN\_HOME/rdc\_keys/<deployment\_name>

The <deployment\_name> is 'obi-remotedataconnector' by default. In our example, the path is /ohi/envBase/mwdata/domains/OHISVL/rdc\_keys/obi-remotedataconnector-weblogic-v1-2.



The name of the 'pem' file is not important. The tool will read all 'pem' files in the directory. If a single on-premise weblogic server is being used for multiple BICS instances (for instance a 'Dev' and 'Production'), then both of the 'pem' keys should be saved here. As long as the file type is left as '.pem', then they will both be read and used, no matter what the file is renamed to.



## 3 Setup RPD

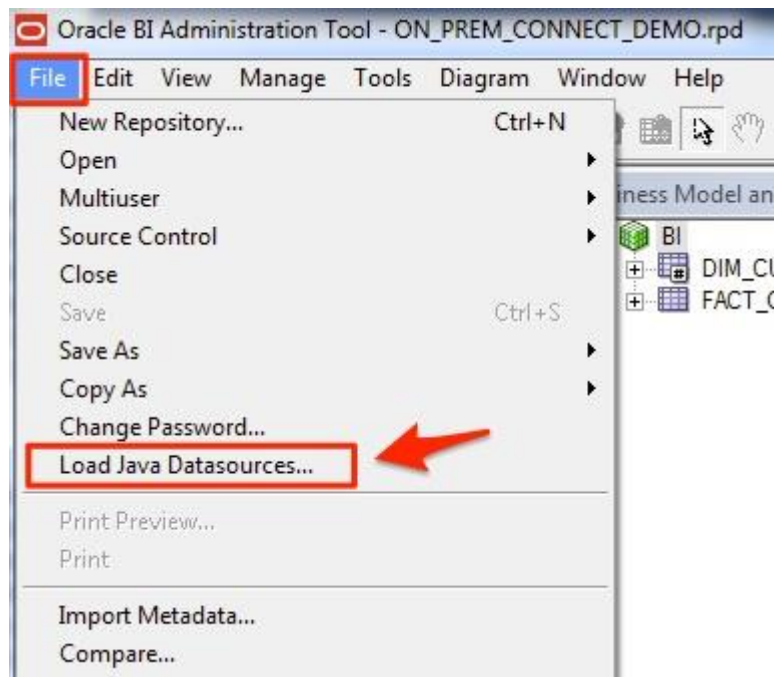
This chapter describes the setup of the RPD and publish the file to BICS.

### 3.1 Setup RPD connection

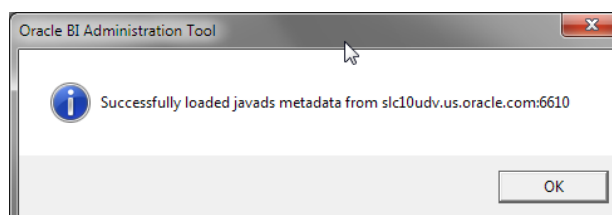
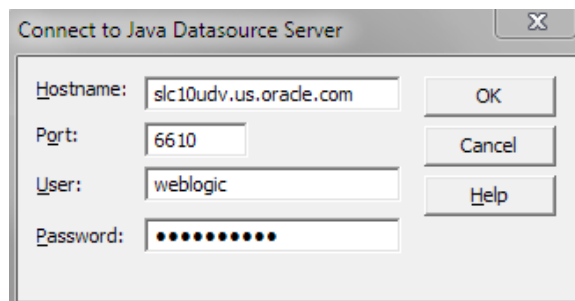
1. Download the Oracle Business Intelligence Developer Client Tool

<http://www.oracle.com/technetwork/middleware/bicloud/downloads/index.html>

2. Open the 12c Admin Tool but **Do NOT Open the Existing On-Premise RPD**. Under the 'File' menu, select 'Load Java Datasources'. If this option is not available, the Admin Tool is not the correct version.

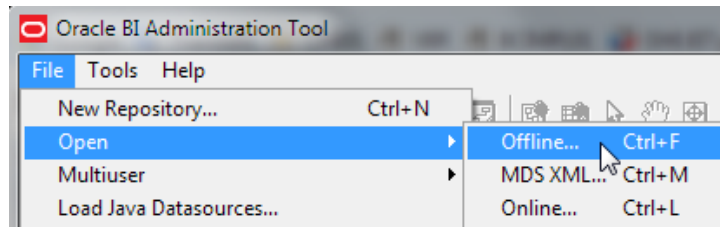


3. Enter the Host Name / IP address, port, and user that can connect to the weblogic server where the RDC was installed. NOTE – this hostname or IP does not need to be available externally. This is just used to load the Java Datasource in the RPD for this step.  
In this example, the port of the managed server is used.

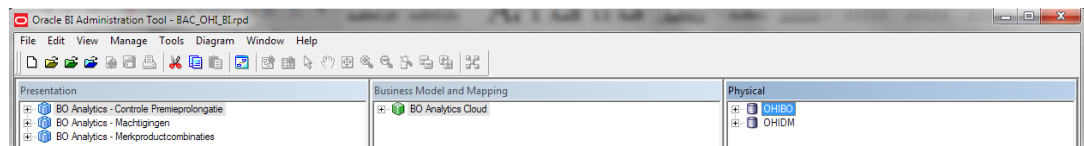
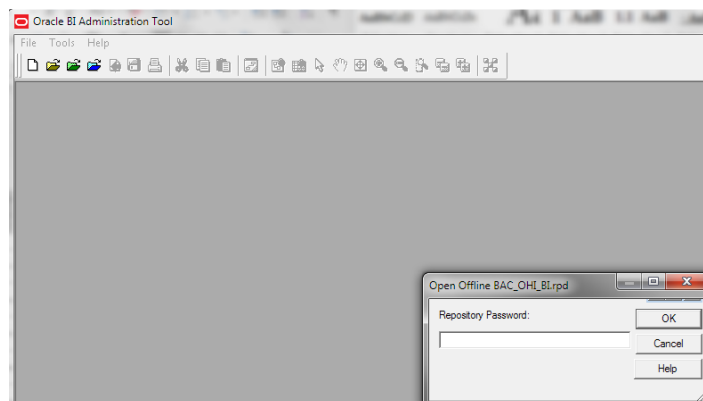


4. Open the RPD file which is delivered in the patch directory of OHI Back Office.

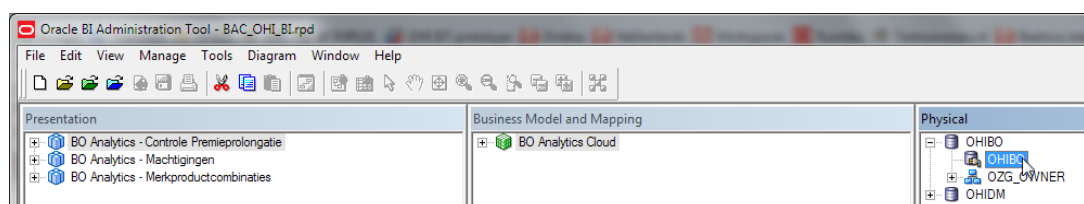
```
oracle@slc10udv:/ohi/envBase/mwdata/domains/OHISVL/rdc_keys/obi-remotedataconnector-weblogic-v1-2$ locate BAC_OHI_BI.rpd
/ohi/envBase/patch/10.17.1.1.0/report/BAC_OHI_BI.rpd
/ohi/envBase/patch/10.17.1.2.0/report/BAC_OHI_BI.rpd
/ohi/envBase/patch/10.17.1.3.0/report/BAC_OHI_BI.rpd
[oracle@slc10udv[BCIMPL01] obi-remotedataconnector-weblogic-v1-2]$
```



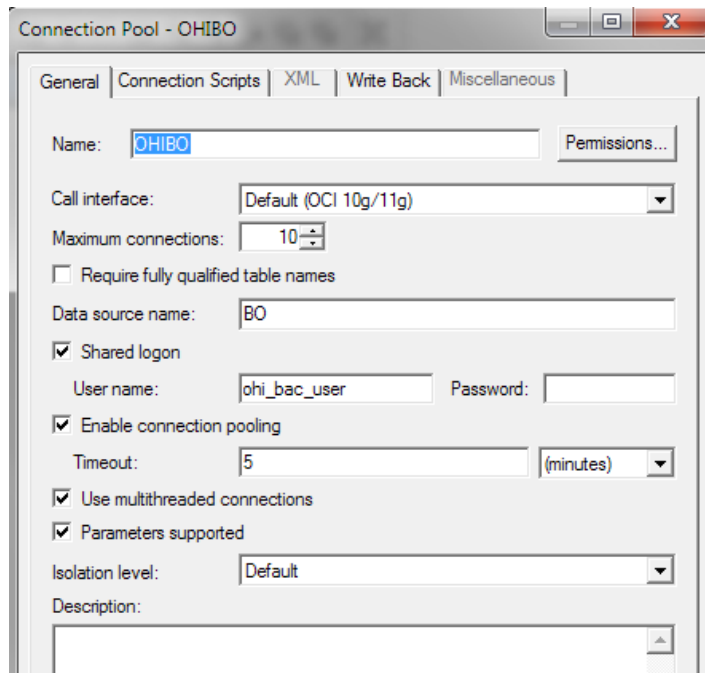
Enter the password.



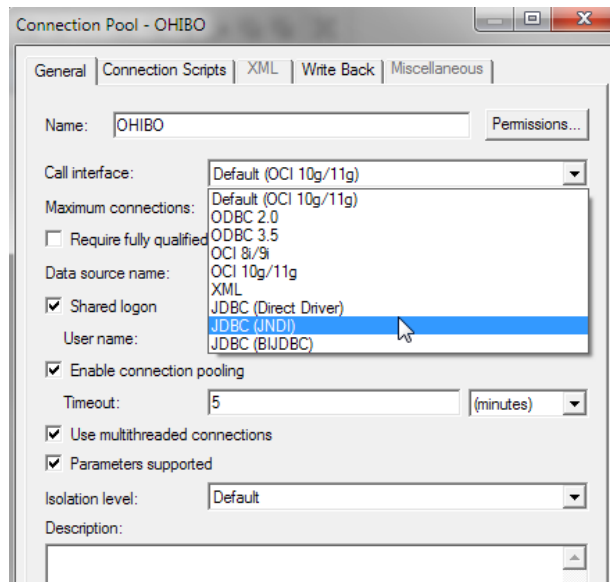
5. Click on the OHIBO physical environment



6. The connection pool setup is opened.



Change the 'Call interface' to JDBC (JNDI).



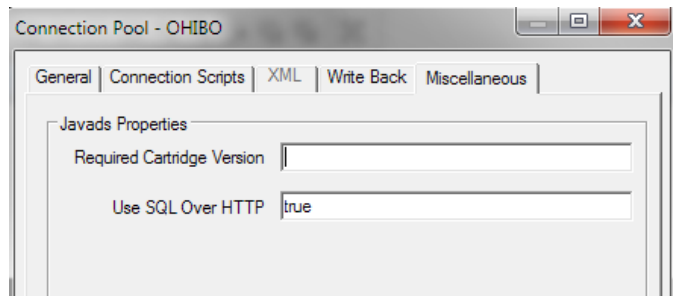
Change the datasource name to:

[http://<server>:<port>/obiee/javads/DSBCIMPL01\\_BICS](http://<server>:<port>/obiee/javads/DSBCIMPL01_BICS)

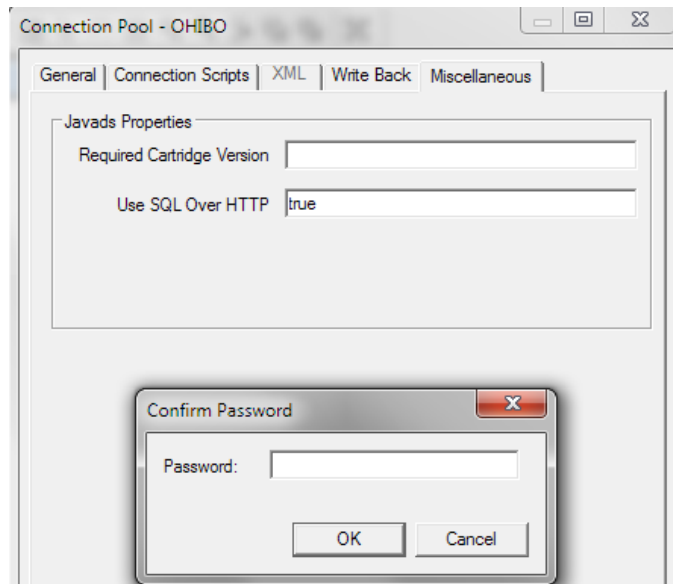
In our example we use:

[http://slc10udv.us.oracle.com:6610/obiee/javads/DSBCIMPL01\\_BICS](http://slc10udv.us.oracle.com:6610/obiee/javads/DSBCIMPL01_BICS)

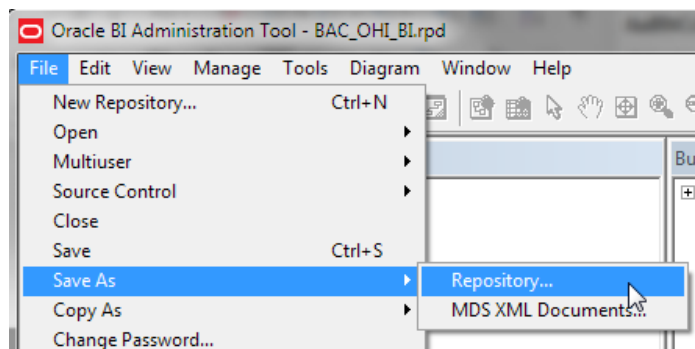
Click on the miscellaneous tab. Empty the 'Required Cartridge version' and set 'Use SQL Over HTTP' to 'true'.



Hit Ok. A password is asked again. This is the password of the Weblogic administrator. Usually Weblogic.



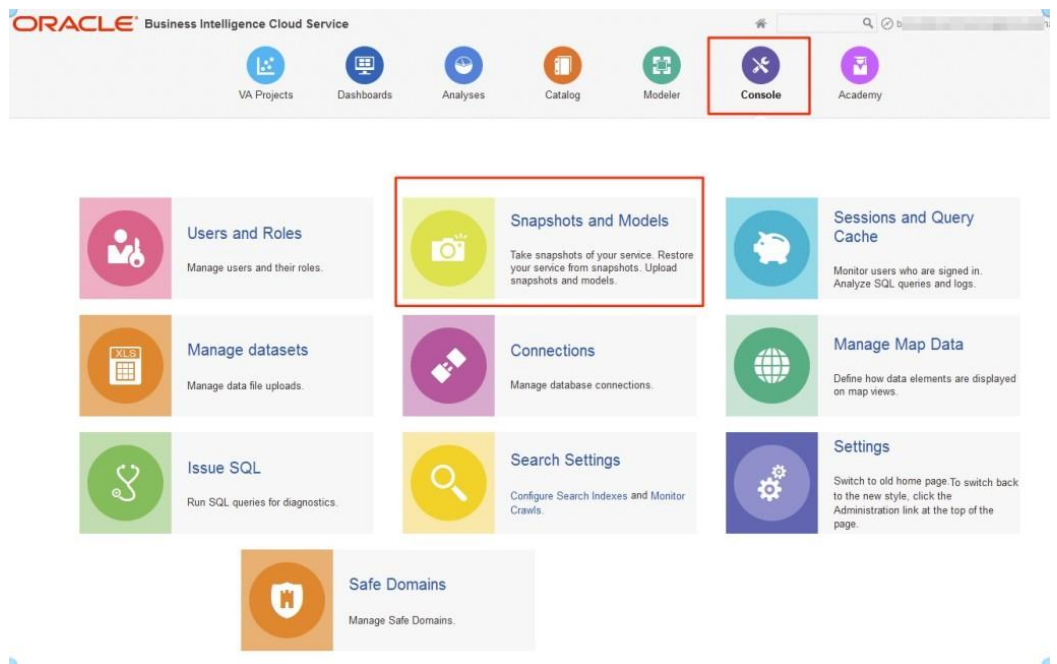
7. Save the file locally.



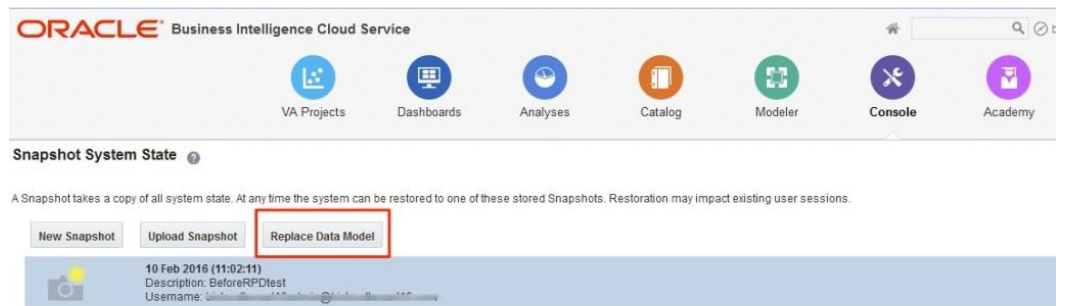
### 3.2 Import RPD in BICS

In order to upload the RPD file to BICS. Follow these steps:

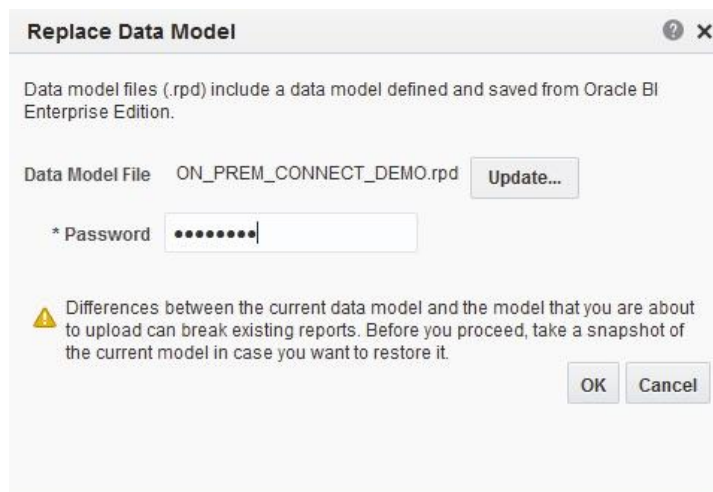
1. In the BI Cloud Service Console, select 'Snapshots and Models'



2. Select the 'Replace Data Model' option



3. Browse to the RPD and enter the Repository password. Then click 'OK'.



## 4 Setup catalog

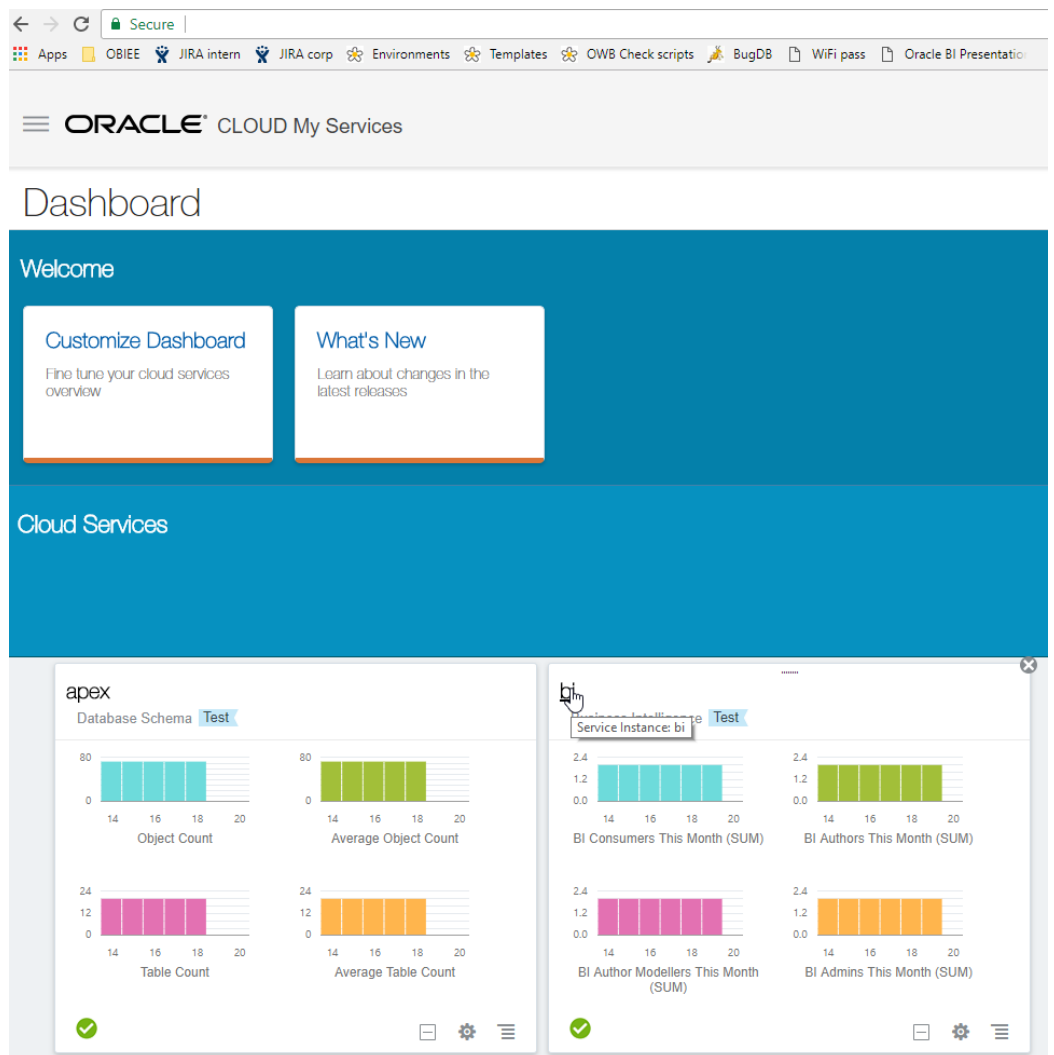
This chapter describes the setup of the catalog file to BICS.

### 4.1 Upload catalog

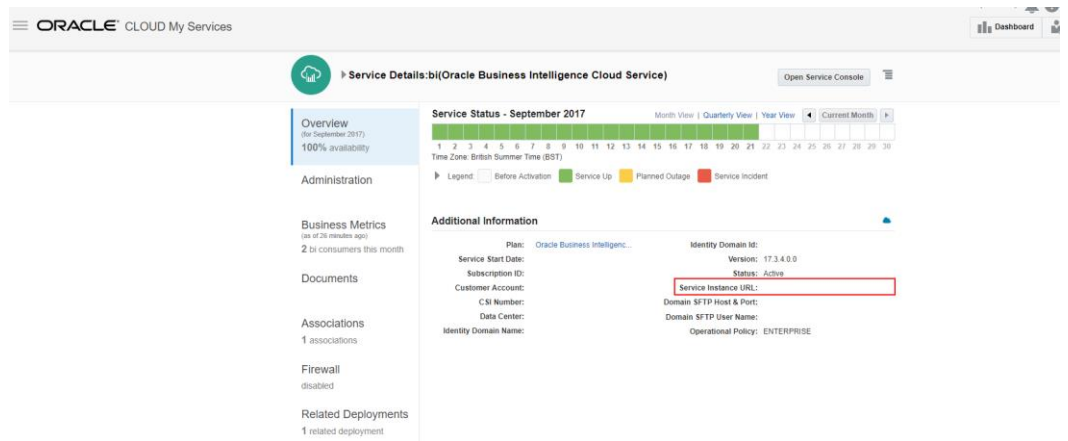
1. Copy the catalog file, which is delivered in the patch directory of OHI Back Office, to a local directory.

```
oracle@slc10udv:/ohi/envBase/mwdata/domains/OHISVL/rdc_keys/obi-remotedataconnector-weblogic-v1-2$ locate BAC_OHI_BI.cat  
/ohi/envBase/patch/10.17.1.1.0/report/BAC_OHI_BI.catalog  
/ohi/envBase/patch/10.17.1.2.0/report/BAC_OHI_BI.catalog  
/ohi/envBase/patch/10.17.1.3.0/report/BAC_OHI_BI.catalog  
oracle@slc10udv:/ohi/envBase/mwdata/domains/OHISVL/rdc_keys/obi-remotedataconnector-weblogic-v1-2$
```

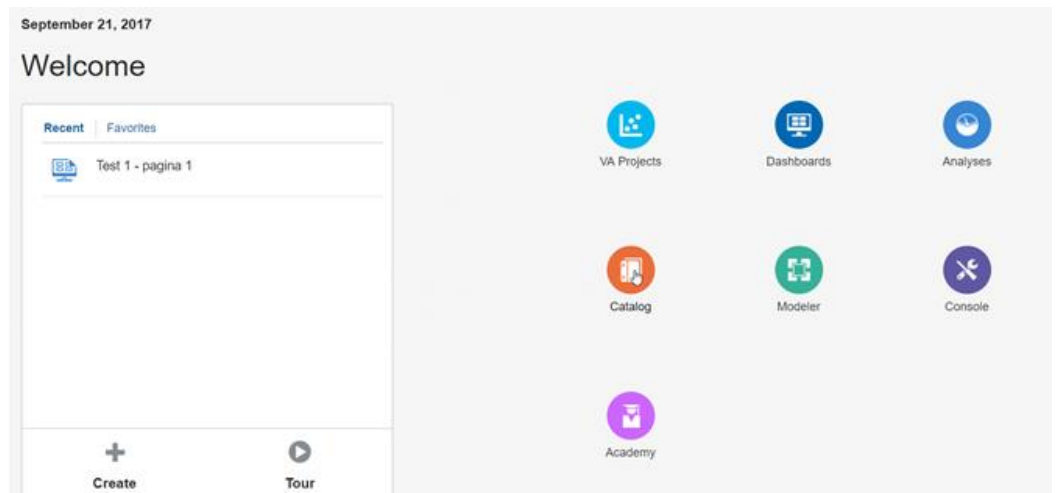
2. Login to BICS. Go to the service instance.



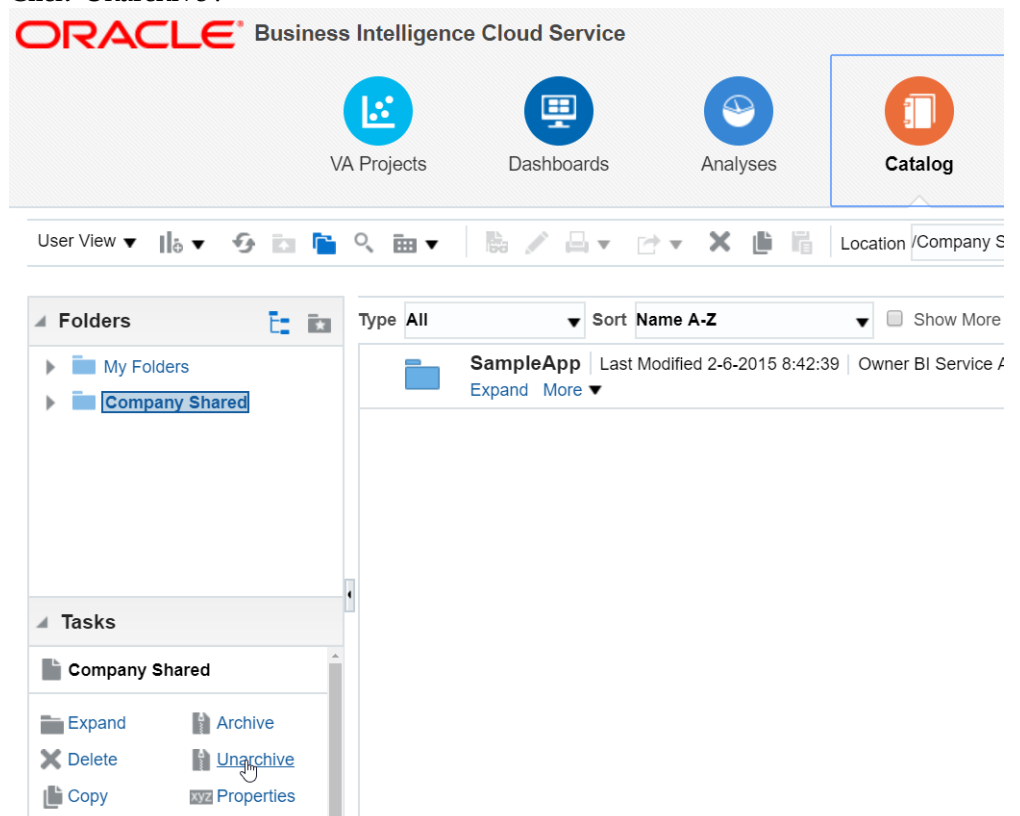
3. Click on the service instance



4. Go to catalog.



5. Select 'Company shared'.  
Click 'Unarchive'.



Click 'Upload the catalog'.  
Select the locally copied catalog file.

6. Check if the reports are available. Click on dashboards.



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## 5 Appendix A – Information

PLEASE NOTE. The Remote Desktop Tool will not work with customer SSL certificates that include a wildcard character ‘\*’ in the Common Name (CN). If HTTPS is being used, and errors are found, then check this is not the cause.

Use this URL: <https://www.sslshopper.com/ssl-checker.html> and in the ‘Server Hostname’ enter the full https URL being called in RDC, and then check it. If wildcard characters are being used, then a new certificate without these need to be generated.

There is a fix in the works for RDC, but currently this is not in place.