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# PeopleSoft Portal Solutions 9.1 (through Update Image 8) Installation

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**December 2018**

PeopleSoft Portal Solutions 9.1 (through Update Image 8)

## Installation

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# About This Documentation

This preface discusses:

- Understanding This Documentation
- Audience
- Typographical Conventions and Visual Cues
- Products
- Related Information
- Comments and Suggestions

## Understanding This Documentation

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This documentation is designed to direct you through a basic PeopleSoft installation. It is not a substitute for the database administration documentation provided by your relational database management system (RDBMS) vendor, the network administration documentation provided by your network vendor, or the installation and configuration documentation for additional software components that are used with PeopleSoft products.

Required updates to this installation documentation are provided in the form of "Required for Install" incidents, which are available on My Oracle Support.

Instructions for installing Oracle's PeopleSoft PeopleTools are provided in PeopleSoft PeopleTools installation guides. Application-specific installation instructions are provided in a separate document for the PeopleSoft application. For instance, if you are installing Oracle's PeopleSoft Customer Relationship Management (CRM), you need both the PeopleSoft PeopleTools installation guide and the additional instructions provided for installing PeopleSoft CRM.

To find the installation documentation for PeopleSoft PeopleTools or for your PeopleSoft application, go to My Oracle Support and search for the installation guide for your product and release.

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**Note.** Before proceeding with your installation, check My Oracle Support to ensure that you have the latest version of this installation guide for the correct release of the PeopleSoft product that you are installing.

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## Audience

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This documentation is written for the individuals responsible for installing and administering the PeopleSoft environment. This documentation assumes that you have a basic understanding of the PeopleSoft system. One of the most important components in the installation and maintenance of your PeopleSoft system is your on-site expertise.

You should be familiar with your operating environment and RDBMS and have the necessary skills to support that environment. You should also have a working knowledge of:

- SQL and SQL command syntax.
- PeopleSoft system navigation.
- PeopleSoft windows, menus, and pages, and how to modify them.
- Microsoft Windows.

Oracle recommends that you complete training, particularly the PeopleSoft Server Administration and Installation course, before performing an installation.

See Oracle University <http://education.oracle.com>.

## Typographical Conventions and Visual Cues

To help you locate and understand information easily, the conventions described in the following table are used in this documentation:

Convention	Description
Monospace	Indicates a PeopleCode program or other code, such as scripts that you run during the install. Monospace is also used for messages that you may receive during the install process.
<i>Italics</i>	Indicates field values, emphasis, and book-length publication titles. Italics is also used to refer to words as words or letters as letters, as in the following example:  Enter the letter <i>O</i> .
Initial Caps	Field names, commands, and processes are represented as they appear on the window, menu, or page.
lower case	File or directory names are represented in lower case, unless they appear otherwise on the interface.
Menu, Page	A comma (,) between menu and page references indicates that the page exists on the menu. For example, "Select Use, Process Definitions" indicates that you can select the Process Definitions page from the Use menu.
Cross-references	Cross-references that begin with <i>See</i> refer you to additional documentation that will help you implement the task at hand. We highly recommend that you reference this documentation.  Cross-references under the heading <i>See Also</i> refer you to additional documentation that has more information regarding the subject.
" " (quotation marks)	Indicate chapter titles in cross-references and words that are used differently from their intended meaning.
⇒ (line-continuation arrow)	A line-continuation arrow inserted at the end of a line of code indicates that the line of code has been wrapped at the page margin. The code should be viewed or entered as a continuous line of code, without the line-continuation arrow.
<b>Note.</b> Note text.	Text that begins with <i>Note</i> . indicates information that you should pay particular attention to as you work with your PeopleSoft system.

Convention	Description
<b>Important!</b> Important note text.	A note that begins with <i>Important!</i> is crucial and includes information about what you need to do for the system to function properly.
<b>Warning!</b> Warning text.	A note that begins with <i>Warning!</i> contains critical configuration information or implementation considerations; for example, if there is a chance of losing or corrupting data. Pay close attention to warning messages.

## Products

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This documentation may refer to these products and product families:

- Oracle® BPEL Process Manager
- Oracle® Enterprise Manager
- Oracle® Tuxedo
- Oracle® WebLogic Server
- Oracle's PeopleSoft Application Designer
- Oracle's PeopleSoft Change Assistant
- Oracle's PeopleSoft Change Impact Analyzer
- Oracle's PeopleSoft Data Mover
- Oracle's PeopleSoft Process Scheduler
- Oracle's PeopleSoft Pure Internet Architecture
- Oracle's PeopleSoft Customer Relationship Management
- Oracle's PeopleSoft Enterprise Learning Management
- Oracle's PeopleSoft Enterprise Performance Management
- Oracle's PeopleSoft Financial Management
- Oracle's PeopleSoft Human Resources Management Systems
- Oracle's PeopleSoft Pay/Bill Management
- Oracle's PeopleSoft PeopleTools
- Oracle's PeopleSoft Interaction Hub
- Oracle's PeopleSoft Staffing Front Office
- Oracle's PeopleSoft Supply Chain Management

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**Note.** This documentation may refer to both Oracle's PeopleSoft Portal Solutions and to PeopleSoft PeopleTools portal or portal technologies. PeopleSoft Portal Solutions is a separate application product. The PeopleSoft PeopleTools portal technologies consist of PeopleSoft Pure Internet Architecture and the PeopleSoft PeopleTools portal technology used for creating and managing portals.

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See <http://www.oracle.com/us/products/applications/peoplesoft-enterprise/index.html> for a list of PeopleSoft Enterprise products.

## Related Information

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Oracle provides reference information about PeopleSoft PeopleTools and your particular PeopleSoft application. The following documentation is available on My Oracle Support and on the Oracle PeopleSoft Online Help site:

- Product documentation for PeopleTools: Getting Started with PeopleTools for your release. This documentation provides a high-level introduction to PeopleSoft PeopleTools technology and usage.
- Product documentation for PeopleSoft Application Fundamentals for your PeopleSoft application and release. This documentation provides essential information about the setup, design, and implementation of your PeopleSoft application.

To access documentation on My Oracle Support, go to <https://support.oracle.com>.

To access PeopleSoft Online Help (PeopleBooks), go to the Oracle PeopleSoft Online Help site:

[www.peoplesoftonlinehelp.com](http://www.peoplesoftonlinehelp.com).

To install additional component software products for use with PeopleSoft products, including those products that are packaged with your PeopleSoft products, you should refer to the documentation provided with those products, as well as this documentation.

## Comments and Suggestions

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Your comments are important to us. We encourage you to tell us what you like, or what you would like changed about our documentation, PeopleSoft Online Help (PeopleBooks), and other Oracle reference and training materials. Please send your suggestions to:

[PSOFT-Infodev\\_US@oracle.com](mailto:PSOFT-Infodev_US@oracle.com)

While we cannot guarantee to answer every email message, we will pay careful attention to your comments and suggestions. We are always improving our product communications for you.

## Chapter 1

# Understanding PeopleSoft Portal Solutions

This chapter discusses:

- Understanding PeopleSoft Portal Solutions vs. the Interaction Hub Product
- Understanding Portal Host and Content Provider Databases
- Understanding PeopleSoft Portal Solutions Products

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**Note.** Before you begin the installation of any PeopleSoft Portal Solutions product, ensure that you check My Oracle Support for any updates and fixes that are required for installation.

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**Note.** References in this documentation to PeopleSoft PeopleTools 8.4x refer to the current PeopleSoft PeopleTools release level; for example, PeopleSoft PeopleTools 8.53 is part of the PeopleSoft PeopleTools 8.4x codeline.

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## Understanding PeopleSoft Portal Solutions vs. the Interaction Hub Product

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Oracle's PeopleSoft Portal Solutions consist of the Interaction Hub and Internal Controls Enforcer. The PeopleSoft Portal Solutions database can contain one or multiple PeopleSoft portals. For example, if you are using the EMPLOYEE portal and the SUPPLIER portal, you can install both of these portals on a single PeopleSoft Portal Solutions database.

The PeopleSoft Interaction Hub product consists of portal features, pagelets, and applications that extend the PeopleSoft PeopleTools portal technology. The PeopleSoft Interaction Hub product is only supported in the PeopleSoft Portal Solutions database.

### See Also

*PeopleSoft Portal Solutions: Using Portal Features*

*PeopleSoft Portal Solutions: Internal Controls Enforcer*

## Understanding Portal Host and Content Provider Databases

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The database that hosts your PeopleSoft Interaction Hub is referred to as the *portal host* database and is the only supported portal host database. PeopleSoft application databases that contain the transaction content are referred to as *content provider* databases.

## Understanding PeopleSoft Portal Solutions Products

The following table lists the PeopleSoft Portal Solutions products, their associated application databases, and applicable portal definitions (EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER).

PeopleSoft Portal Solutions Products	PeopleSoft Application Databases	EMPLOYEE	CUSTOMER	SUPPLIER	PARTNER
Interaction Hub	Portal Solutions	X	X	X	
CRM Portal Pack	Customer Relationship Management	X	X		X
EPM Portal Pack	Enterprise Performance Management	X			
ESA Portal Pack	Financials Supply Chain Management	X			
Financials Portal Pack	Financials Supply Chain Management	X	X		
Supply Chain Portal Pack	Financials Supply Chain Management	X	X	X	
HRMS Portal Pack	Human Resource Management Systems	X			
Internal Controls Enforcer	Enterprise Performance Management	X			

## Chapter 2

# Installing PeopleSoft Portal Solutions

This chapter discusses:

- Understanding PeopleSoft Portal Solutions Installation
- Prerequisites for Internet Connectivity
- Prerequisites
- Installing PeopleSoft PeopleTools and PeopleSoft Application Software
- Installing PeopleSoft Online Help (PeopleBooks)
- Setting the Default Portal Registry Definition
- Extending Directory Paths and Copying Folders
- Setting Up and Updating Menu Items and Tasks
- Setting the Content Management Storage Locations
- Configuring the Resource Finder Profile Page
- Updating PeopleSoft Interaction Hub Options
- Removing Demo Portal Registry Data
- Cleaning Homepage Tab Definitions
- Configuring Integration Broker for Feed Publishing
- Configuring Global Search Using PeopleSoft Search Framework

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**Note.** The database that hosts your PeopleSoft Portal Solutions product, also known as the *portal host* database, must be a PeopleSoft Portal Solutions database.

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## Understanding PeopleSoft Portal Solutions Installation

This section discusses:

- Understanding PeopleSoft Portal Registry Definitions

### Understanding PeopleSoft Portal Registry Definitions

Oracle's PeopleSoft applications that release on PeopleSoft PeopleTools 8.53 or higher are delivered with several portal registry definitions. PeopleSoft Portal Solutions 9.1 Revision 6 supports the active use of multiple portal registries in a single PeopleSoft Portal Solutions database. Use the default portal registry when you sign on to the database from the browser.

## Prerequisites for Internet Connectivity

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As one of their primary functions, portals collect content from a variety of sources. Because most of the application processing takes place on the application server, it is important that this machine establishes connectivity to a variety of systems.

If you do not establish the following connectivity points before the PeopleSoft Portal Solution installation, the time necessary to complete a task may lengthen and may keep certain portal features from working properly.

PeopleSoft Interaction Hub delivers a great deal of functionality that relates to internet-based content, for example, the Feed Reader pagelet. This functionality relies upon issuing HTTP requests by way of Integration Broker on the application server. The following provides some scenarios in which you can test HTTP requests and responses from your application server. Before you begin a PeopleSoft Portal Solutions installation, verify the following:

- From a browser on the application server, access an internet website such as <http://www.oracle.com/applications/portals/enterprise/enterprise-portal.html>. This should successfully display the corresponding web page.
- If a browser is not available on your application server (such as on some UNIX machines), you can try an alternative test by using TELNET to establish a connection to an external system. This should be done for both HTTP (for example, port 80) and SSL (for example, port 443).

For example, you can use: *TELNET www.peoplesoft.com:80*

- Review your web configuration for the ports specified for HTTP and SSL.

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**Note.** This is not as reliable a test, because it does not actually test an HTTP request and response.

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## Prerequisites

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The following requirements must be met before you install PeopleSoft Portal Solutions:

- The installation of the appropriate version of PeopleSoft PeopleTools.
  - The PeopleSoft Portal Solutions database requires, at a minimum, the installation of PeopleSoft PeopleTools 8.56.12 or higher.
  - The availability of the appropriate resources for your PeopleSoft Portal Solutions Demo database.



- The following table lists the minimum PeopleSoft Portal Solutions Demo database size for each platform:

Platform	Minimum Database Size
DB2 for LUW — ANSI	10 GB
DB2 for LUW— Unicode	15 GB
DB2 for z/OS — ANSI	6 GB
DB2 for z/OS — Unicode	6 GB
Microsoft SQL Server — ANSI	4 GB
Microsoft SQL Server — Unicode	4 GB
Oracle — ANSI or Unicode	7 GB

## Task 2-1: Installing PeopleSoft PeopleTools and PeopleSoft Application Software

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PeopleSoft applications built on PeopleTools 8.56 are delivered as deployment packages (DPKs), which include the installation files for both the PeopleSoft 9.1 application and PeopleSoft PeopleTools 8.56.

For information on obtaining and installing PeopleSoft applications,

See PeopleSoft 9.2 Application Installation for your database platform and for the current PeopleSoft PeopleTools release.

Install PeopleSoft PeopleTools as described in the "PeopleSoft PeopleTools 8.56 Installation Guide" for your database platform.

See PeopleSoft PeopleTools Installation Guide, for your database platform, on My Oracle Support.

Note that the DPK setup supports only installations in which the PS\_APP\_HOME location, which contains the PeopleSoft application software, is not the same as the PS\_HOME location, which contains the PeopleTools software.

See PeopleSoft Update Manager (PUM) Home Page, My Oracle Support, Doc ID 1641843.2.

See Oracle's PeopleSoft PeopleTools 8.56 Home Page, My Oracle Support, Doc ID 2259140.2.

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**Note.** Use of authentication domain in web profile is needed for Single Sign-On implementation.

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## Task 2-2: Installing PeopleSoft Online Help (PeopleBooks)

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Oracle delivers PeopleSoft PeopleTools and every PeopleSoft application with PeopleSoft Online Help (PeopleBooks). For the PeopleSoft Portal Solutions, there are PeopleSoft Online Help (PeopleBooks) that are written specifically about the PeopleSoft Portal Solutions features and functionality.

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**Note.** This documentation does not provide information regarding the installation of PeopleSoft Online Help (PeopleBooks).

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See the PeopleTools installation guide for your database platform and current PeopleTools release, "Installing PeopleSoft Online Help."

## Task 2-3: Setting the Default Portal Registry Definition

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The default portal determines which portal registry appears by default when signing on to the PeopleSoft Portal Solutions database from the browser.

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**Note.** The PeopleSoft Portal Solutions database contains only a single default portal. The PeopleSoft Portal Solutions database delivers with the default portal of *EMPLOYEE*.

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To set the default portal name:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. In the browser address bar, replace the default portal registry name and node name to change the URL to access other registries.

For example, you can replace any of these default portal registry and node names:

- /EMPLOYEE/EMPL/
- /CUSTOMER/CUST/
- /SUPPLIER/SUPP/
- /PARTNER/PART/

Replace with the following:

/PS\_SITETEMPLATE/ENTP/

3. On your keyboard, press Enter to activate the adjusted address.
4. Select PeopleTools, Portal, Portal Definitions.  
A list of available portal names appears.
5. Select the portal that you want as the default portal from the following values: *CUSTOMER*, *EMPLOYEE*, *SUPPLIER*, and *PARTNER*.

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**Note.** The default Portal setting can only be modified when we access this page with the default local node.

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**Note.** For more information about default portal registries, refer to the "Understanding PeopleSoft Portal Solutions" chapter in this installation guide.

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6. Click Save.
7. Close your browser.
8. Stop the PeopleSoft Portal Solutions database web server.
9. Stop the PeopleSoft Portal Solutions database application server.
10. Purge the PeopleSoft Portal Solutions database application server cache.
11. Start the PeopleSoft Portal Solutions database application server.
12. Start the PeopleSoft Portal Solutions database web server.

## Task 2-4: Extending Directory Paths and Copying Folders

---

This section discusses:

- Understanding Extending the Web Server Folder Path
- Extending the Web Server Folder
- Copying Demo Folders and Files to the Web Server

### Understanding Extending the Web Server Folder Path

PeopleSoft Pure Internet Architecture installation allows you to create multiple websites under the same domain. PeopleSoft Portal Solutions recommends that you have one website named *ps* to have a common location to store files for multiple sites. If you do not create such a website, you can manually create a *ps* folder in the web server root folder to simulate the *ps* website. The web server root folder is the folder that contains all your custom websites.

PeopleSoft Portal Solutions features utilize the web server folder of the *peoplesoft* domain. You must extend the site name *ps* to include the folder *portal\_pa*. You can then copy your demo folders and files to the newly extended *portal\_pa* web server folder.

### Task 2-4-1: Extending the Web Server Folder

To extend the web server folder:

1. Extend the web server folder for the *peoplesoft* domain to include the *portal\_pa* folder for the *ps* website in the appropriate PeopleSoft PeopleTools installed directory:
  - Oracle WebLogic Server — Microsoft Windows:  
`<PIA_HOME>\webserver\<peoplesoft>\applications\peoplesoft\PORTAL.war\ps\images\`
  - Oracle WebLogic Server — UNIX:  
`<PIA_HOME>/webserver/<peoplesoft>/applications/peoplesoft/PORTAL.war/ps/images/`
  - IBM WebSphere Server — Microsoft Windows:  
`<PIA_HOME>\webserver\<peoplesoft>\installedApps\<peoplesoft>NodeCell\<peoplesoft>.ear\PORTAL.war\ps\images\`
  - IBM WebSphere Server — UNIX:  
`<PIA_HOME>/webserver/<peoplesoft>/installedApps/<peoplesoft>NodeCell/<peoplesoft>.ear/PORTAL.war/ps/images/`
2. The resulting directory paths are:
  - Oracle WebLogic Server — Microsoft Windows:  
`<PIA_HOME>\webserver\<peoplesoft>\applications\peoplesoft\PORTAL.war\ps\images\portal_pa\`
  - Oracle WebLogic Server — UNIX:  
`<PIA_HOME>/webserver/<peoplesoft>/applications/peoplesoft/PORTAL.war/ps/images/portal_pa/`
  - IBM WebSphere — Microsoft Windows:  
`<PIA_HOME>\`

```
websrv\<peoplesoft>\installedApps\<peoplesoft>NodeCell\<peoplesoft>.ear\PORTAL.war\ps\images\portal_pa\
```

- IBM WebSphere — UNIX:

```
<PIA_HOME>/
```

```
websrv/<peoplesoft>/installedApps/<peoplesoft>NodeCell/<peoplesoft>.ear/PORTAL.war/ps/images/portal_pa/
```

The PeopleSoft Interaction Hub features utilize the web server directory of the *peoplesoft* domain. You must extend this directory and copy the demo folders and files to the web server directory of the *peoplesoft* domain.

## Task 2-4-2: Copying Demo Folders and Files to the Web Server

Perform this task only for your PeopleSoft Portal Solutions *demo* database.

To copy demo folders and files to the web server:

1. Copy the contents of the portal\_pa directory from <PS\_APP\_HOME>\ps\images\portal\_pa\ into the appropriate web server machine directory:
  - Oracle WebLogic Server — Microsoft Windows:
 

```
<PIA_HOME>\websrv\<peoplesoft>\applications\peoplesoft\PORTAL.war\ps\images\portal_pa\
```
  - Oracle WebLogic Server — UNIX:
 

```
<PIA_HOME>/websrv/<peoplesoft>/applications/peoplesoft/PORTAL.war/ps/images/portal_pa/
```
  - IBM WebSphere Server — Microsoft Windows:
 

```
<PIA_HOME>\websrv\<peoplesoft>\installedApps\<peoplesoft>NodeCell\<peoplesoft>.ear\PORTAL.war\ps\images\portal_pa\
```
  - IBM WebSphere Server — UNIX:
 

```
<PIA_HOME>/websrv/<peoplesoft>/installedApps/<peoplesoft>NodeCell/<peoplesoft>.ear/PORTAL.war/ps/images/portal_pa/
```
2. The resulting directory paths are:
  - Oracle WebLogic — Microsoft Windows:
 

```
<PIA_HOME>\websrv\<peoplesoft>\applications\peoplesoft\PORTAL.war\ps\images\portal_pa\  
<website folder + image files + other files>
```
  - Oracle WebLogic — UNIX:
 

```
<PIA_HOME>/websrv/<peoplesoft>/applications/peoplesoft/PORTAL.war/ps/images/portal_pa/  
<website folder + image files + other files>
```
  - IBM WebSphere — Microsoft Windows:
 

```
<PIA_HOME>\websrv\<peoplesoft>\installedApps\<peoplesoft>NodeCell\<peoplesoft>.ear\PORTAL.war\ps\images\portal_pa\  
<website folder + image files + other files>
```
  - IBM WebSphere — UNIX:
 

```
<PIA_HOME>/websrv/<peoplesoft>/installedApps/<peoplesoft>NodeCell/<peoplesoft>.ear/PORTAL.war/ps/images/portal_pa/  
<website folder + image files + other files>
```

## Task 2-5: Setting Up and Updating Menu Items and Tasks

---

This section discusses:

- Understanding Setting Up and Updating Menu Items and Tasks
- Setting Up Menu Items and Integrated Task List FTP
- Updating the Menu Item FTP URL Definition
- Updating the Tasks FTP URL Definition

### Understanding Setting Up and Updating Menu Items and Tasks

This chapter does not provide detailed information regarding the installation and configuration of FTP servers or any concerns for firewalls. Refer to the PeopleSoft Online Help for more information on internet architecture and the Report Repository.

See the information on setting up Process Scheduler to transfer reports and logs in the PeopleSoft PeopleTools product documentation.

See the chapters on setting up the PeopleSoft Process Scheduler in the PeopleTools installation guide for your database platform and current PeopleTools release.

### Task 2-5-1: Setting Up Menu Items and Integrated Task List FTP

The PeopleSoft Portal Solutions Menu Items and Integrated Task List features utilize the ability to attach and view files by way of an FTP service. However, you can store the files on any FTP file server or in a database table.

To set up the Menu Items and Integrated Task List FTP service:

1. Establish additional FTP services on an FTP file server.
2. Create multiple FTP IDs on the same server.

These different IDs can then point to different directories on the same server machine as required by the various FTP URLs.

### Task 2-5-2: Updating the Menu Item FTP URL Definition

Perform this task only if you want to store the file attachments for the submitted menu items on an FTP server, instead of within the database.

To update the Menu Item FTP URL definition:

1. Sign on to PeopleSoft Interaction Hub from the browser.
2. Select PeopleTools, Utilities, Administration, URLs.
3. In the URL Identifier field, enter *MENU\_ITEMS*, and then click Search.
4. Using the format *ftp://FTPuser:FTPpassword@FTPservername/FTPfolder*, change the URL to the FTP server URL that you defined.

### Task 2-5-3: Updating the Tasks FTP URL Definition

Perform this task only if you want to store the file attachments for the Task pagelet on an FTP server, instead of within the database.

To update the Tasks FTP URL definition:

1. Sign on to PeopleSoft Interaction Hub from the browser.
2. Select PeopleTools, Utilities, Administration, URLs.
3. In the URL ID field, enter *TASKS*, and then click Search.
4. Using the format *ftp://FTPuser:FTPpassword@FTPservername/FTPfolder*, change the URL to the FTP server that you defined.

## Task 2-6: Setting the Content Management Storage Locations

---

This section discusses:

- Understanding Content Management Image Setup
- Establishing FTP Service for Image Attachments
- Updating the EPPCM\_IMAGE URL Identifier Definition
- Updating the CMDOCFS URL Identifier

### Task 2-6-1: Understanding Content Management Image Setup

The PeopleSoft Portal Solutions can upload, access, and render image files by way of an FTP service. To render image files as actual images, the FTP service must exist in a web server directory in the *peoplesoft* domain. To accomplish this, you must complete the following tasks:

- Extend the web server directory to include the folder path *ps/images/portal\_pa/*.  
See the task Extending the Web Folder Directory.
- Create an FTP service on the web server machine with an absolute path to the web server directory extended folder path.
- Set the FTP path in the EPPCM\_IMAGE URL identifier definition to point to the created FTP service.
- Update the *Image Attachment URL Path* field on the Portal Solutions Installation Options page (select Portal Administration, System Data, Installation Options) to contain the web server relative or absolute URL of the extended path that contains the image files from the FTP server.

---

**Note.** The web server directory extension and the FTP service should only be installed on a single web server that is used by the PeopleSoft Portal Solutions database. For clustered web servers, all image attachments are rendered and stored on a single web server that you select.

---

### Task 2-6-2: Establishing FTP Service for Image Attachments

To establish FTP service for Content Management image attachments:

1. Establish an FTP service on the machine that hosts the PeopleSoft Interaction Hub web server.
2. Set the FTP home directory to be the same as that of the web server extended path.

For example, if the web server extended directory is as follows:

*C:\pshome\webserve\peoplesoft\applications\peoplesoft\PORTAL.war\ps\images\portal\_pa*

Then the FTP home directory must be set to the same path as follows:

*C:\pshome\webserve\peoplesoft\applications\peoplesoft\PORTAL.war\ps\images\portal\_pa*

### Task 2-6-3: Updating the EPPCM\_IMAGE URL Identifier Definition

To update the EPPCM\_IMAGE URL Identifier definition to point to the FTP service on the web server:

1. Sign on to the PeopleSoft Interaction Hub from the browser.
2. Select PeopleTools, Utilities, Administration, URLs.
3. In the URL ID field, enter *EPPCM\_IMAGE*, and then click Search.
4. Update the URL field value to point to the FTP server that is created on the web server machine.

To do this, replace the *user*, *password*, and *localhost* values with the actual values that match your FTP server. Use the following format:

*ftp://user:password@localhost. For example: ftp://paftp:paftp1@RT-SUN25*

### Task 2-6-4: Updating the CMDOCFS URL Identifier

You can store the Content Management file attachments in either the database or on an FTP server. Oracle delivers two different URLs; one for database storage (CMDOCDB) and the other for FTP storage (CMDOCFS). You must correctly define the CMDOCFS URL to point to the FTP server.

---

**Note.** This Content Management FTP URL is in addition to the Image Attachment FTP URL. This FTP server does not need to be on the web server machine.

---

1. Sign on to the PeopleSoft Interaction Hub from the browser.
2. Select PeopleTools, Utilities, Administration, URLs.
3. In the URL ID field, enter *CMDOCFS*, and then click Search.
4. Change the URL to your defined FTP server URL, using the format *ftp://FTPservername/FTPfolder*; click the URL properties link to enter values for the FTPuser and FTPpassword.

## Task 2-7: Configuring the Resource Finder Profile Page

---

In this task, you modify a delivered PeopleSoft Interaction Hub HTML file.

The Resource Finder is disabled by default (for PeopleSoft Portal Solutions 9.1 Revision 6). To enable the Resource Finder:

1. Select Main Menu, Portal Administration, System Data, Installation Options.
2. Select the Enable Resource Finder option on the Portal Solutions Installation Options page.

If you are using HTTPS/SSO, you must add a line to an HTML file that supports the Resource Finder profile page. This prevents Sun JavaScript cross-domain security violations.

To configure the Resource Finder profile page for sites that use HTTPS:

1. Locate the EPX\_CALENDARPAGE.htm file in one of the following locations:
  - Oracle WebLogic Server — Microsoft Windows:

```
<PIA_HOME>\
webserv\<peoplesoft>\applications\peoplesoft\PORTAL.war\ps\images\portal_pa\EPX_CALENDARPAGE.htm
```

- Oracle WebLogic Server — UNIX:

```
<PIA_HOME>/
webserv/<peoplesoft>/applications/peoplesoft/PORTAL.war/ps/images/portal_pa/EPX_CALENDARPAGE.htm
```

- IBM WebSphere — Microsoft Windows:

```
<PIA_HOME>\
webserv\<peoplesoft>\installedApps\<peoplesoft>NodeCell\<peoplesoft>.ear\PORTAL.war\ps\images\portal_pa\EPX_CALENDARPAGE.htm
```

- IBM WebSphere — UNIX:

```
<PIA_HOME>/
webserv/<peoplesoft>/installedApps/<peoplesoft>NodeCell/<peoplesoft>.ear/PORTAL.war/ps/images/portal_pa/EPX_CALENDARPAGE.htm
```

2. Edit the last line in the following example.

Replace *web server domain name* with your web server domain.

```
<meta http-equiv="Content-Type" content="text/html; charset=UTF-8">
<script language='JavaScript'>
document.domain = "web server domain name";
</script>
```

For example, if the web server domain is peoplesoft.com, the change is as follows:

```
<meta http-equiv="Content-Type" content="text/html; charset=UTF-8">
<script language='JavaScript'>
document.domain = "peoplesoft.com";
</script>
```

## See Also

*PeopleSoft Portal Solutions: Resource Finder*

## Task 2-8: Updating PeopleSoft Interaction Hub Options

---

PeopleSoft Interaction Hub features store the last updated ID value for entered content. These values must be set to match the delivered system data.

---

**Note.** Perform this task only for your PeopleSoft Portal Solutions *system* database. Do *not* run this against your demo database.

---

To update PeopleSoft Interaction Hub options:

1. Use PeopleSoft Data Mover to sign on to your PeopleSoft Portal Solutions system database.
2. Open the <PS\_APP\_HOME>\scripts\PORTAL\_SYSOPTIONS.DMS script.
3. Follow the directions that are outlined in the script text carefully.
4. Run this script against the PeopleSoft Portal Solutions system database.



5. Close PeopleSoft Data Mover.

## Task 2-9: Removing Demo Portal Registry Data

---

This section discusses:

- Understanding Demo Portal Registry Data Removal
- Removing Demo Portal Registry Data
- Cleaning the System Data

### Understanding Demo Portal Registry Data Removal

The registered Company News pagelet, news sections, and news articles are all delivered as demo data. You must remove the demo pagelet from the portal registry since it is not operable without the accompanying demo sections and articles. During the implementation, you can create news publication pagelets and sections to match your needs.

The demo database contains a portal site that you must remove from the system database. During the implementation, you can create portal sites to match your needs.

---

**Note.** Perform this task for your PeopleSoft Portal Solutions *system* database only.

---

See *PeopleSoft Portal Solutions: Content Management System*, "Setting Up News Publications."

See *PeopleSoft Portal Solutions: Portal and Site Administration*, "Understanding Site Management."

### Task 2-9-1: Removing Demo Portal Registry Data

To remove demo portal registry data:

1. Sign on to the demo database in PeopleSoft Application Designer.
2. Select File, Open.
3. In the Definition field, select *Project*, and then click Open.
4. In the Name column, select the *PORTAL\_PASYSDEL* project, and then click Open.
5. Select Tools, Copy Project, To Database.
6. Enter the name of your PeopleSoft Portal Solutions system database, user ID, and password, and then click OK.
7. Click Select All.
8. Click Copy; this may take a few minutes.

When you click Copy, a dialog box appears informing you that the project already exists.

9. In the dialog box, click Yes to continue to copy the project to your system database.

The *PORTAL\_PASYSDEL* project contains the objects to be deleted (the action for each object is delete).

Although this project already exists in the system database, copying the *PORTAL\_PASYSDEL* project from the demo database into your system database deletes the intended objects from the system database.

10. Close PeopleSoft Application Designer.

## Task 2-9-2: Cleaning the System Data

To clean the system data:

---

**Note.** Run this script *after* copying the PORTAL\_PASYSDEL project.

---

1. Sign on to your PeopleSoft Portal Solutions system database using PeopleSoft Data Mover.
2. Open the PeopleSoft Data Mover script `<PS_APP_HOME>\scripts\PORTAL_PASYS_CLEAN.DMS`.
3. Run this script against the PeopleSoft Portal Solutions system database.
4. Close PeopleSoft Data Mover.

## Task 2-10: Cleaning Homepage Tab Definitions

---

This section discusses:

- Cleaning the Homepage Tab Definitions
- Refreshing and Deleting Server Caches

### Task 2-10-1: Cleaning the Homepage Tab Definitions

To clean the homepage tab definitions:

1. Sign on to your PeopleSoft Portal Solutions database using PeopleSoft Data Mover.
2. Open the `<PS_APP_HOME>\scripts\PORTAL_HP_TAB_CLEAN.DMS` script.
3. Run this script against the PeopleSoft Portal Solutions database.
4. Close PeopleSoft Data Mover.

---

**Note.** When running a PeopleSoft Data Mover script that affects the portal registry, you must refresh the web server cache and delete the application server cache, before the changes can take affect. Refer to the following task, Refreshing and Deleting Server Caches.

---

### Task 2-10-2: Refreshing and Deleting Server Caches

To refresh the web server cache and delete the application server cache:

1. Stop the PeopleSoft Portal Solutions database web server.
2. Stop the PeopleSoft Portal Solutions database application server.
3. Purge the PeopleSoft Portal Solutions database application server cache.
4. Start the PeopleSoft Portal Solutions database application server.
5. Start the PeopleSoft Portal Solutions database web server.

## Task 2-11: Configuring Integration Broker for Feed Publishing

---

This section discusses:

- Understanding Integration Broker Configuration for Feed Publishing
  - Configuring the Integration Broker Gateway and Target Nodes
  - Configuring the Service Target Location
  - Configuring the Default User of the ANONYMOUS Node
  - Configuring the Content URI and Portal URI Node Properties
  - Activating EO\_PE\_RSS Service Operation Routing
- 

**Note.** Customers can use the Tools delivered ACM Plugin (Integration Broker Template) for configuring the Integration Broker or they can follow the steps in this section to configure the Integration Broker manually.

---

## Understanding Integration Broker Configuration for Feed Publishing

To configure Unified Navigation, Single Sign-On must be configured between the Interaction Hub database and the participating content provider databases. In this task, you will configure Integration Broker for feed publishing, Unified Navigation and consumption in the Portal Solutions database.

---

**Note.** You must configure Integration Broker to enable the Interaction Hub to consume external and Portal feeds. If you do not plan to leverage the Feed Reader pagelet and feeds publishing capability of Interaction Hub, you may skip this task.

---

**Important!** Oracle strongly recommends that you clear all caches and restart all servers after you finish the configuration steps.

---

### See Also

"Installing PeopleSoft Single Sign-On"

*PeopleSoft Portal Solutions: Portal and Site Administration*

## Task 2-11-1: Configuring the Integration Broker Gateway and Target Nodes

To configure the Integration Broker gateway and Target Nodes:

1. Select PeopleTools, Integration Broker, Integration Network, Configuration Status.

The Configuration Status page appears.

**Note.** You may see some error messages when navigating to the Configuration Status for the first time. After dismissing the error messages, the IB gateway may appear as configured. However, you still need to perform the following steps to ensure that the configuration is done properly.

**Configuration Status** [? Help](#)

**Gateway Not Configured** [?](#)

Update Gateway Location  
Update Configuration Settings  
Register Target Connectors

**Node Network Not Configured** [?](#)

Select and Configure Nodes for the Network

**No Domain Active** [?](#)

Activate Domain

---

**Additional Links**

- [Service Configuration](#) - Configure Server, Schema Namespaces and Target Locations
- [Monitor Setup](#) - Enable gateway logging and Data View size limit
- [System Setup](#) - Set maximum recursion level and enable IB Profiling
- [Node Network Password](#) - Update Integration Node Network Password

Configuration Status page showing that the Integration Network is not configured

2. Click the Gateway Not Configured link.

The Gateways page appears, as shown in this example.

See *PeopleTools: Feed Publishing Framework*, "Configuring the Integration Broker Gateway and Target Nodes."

**Gateways**

Gateway ID: LOCAL

☒ Local Gateway ☐ Load Balancer

URL:  [Ping Gateway](#)

[Inbound Gateways](#)  
[JMS Administration](#)

**Gateway Setup Properties**

[Load Gateway Connectors](#)

Connectors			Personalize	Find	First	1 of 1	Last
*Connector ID	Description	*Connector Class Name					
1							Properties <a href="#">+</a> <a href="#">-</a>

Integration Gateway page

3. Configure the integration gateway:
  - a. Enter the machine name and complete URL to the PeopleSoftListeningConnector in the Gateway URL field. Ensure that the gateway URL is configured to `http://<webserver>:<port>/PSIGW/PeopleSoftListeningConnector`.

- b. Click Ping Gateway.

The PeopleSoft Integration Gateway page appears.

# PeopleSoft Integration Gateway

PeopleSoft Listening Connector  
Status: ACTIVE

PeopleSoft Integration Gateway page

- c. Click the Load Gateway Connectors button to load the gateway connectors, as shown in this example, and click OK.

**Gateways**



Gateway ID: LOCAL [Inbound Gateways](#)

☒ Local Gateway ☐ Load Balancer [JMS Administration](#)

URL:  [Ping Gateway](#)

**Gateway Setup Properties**

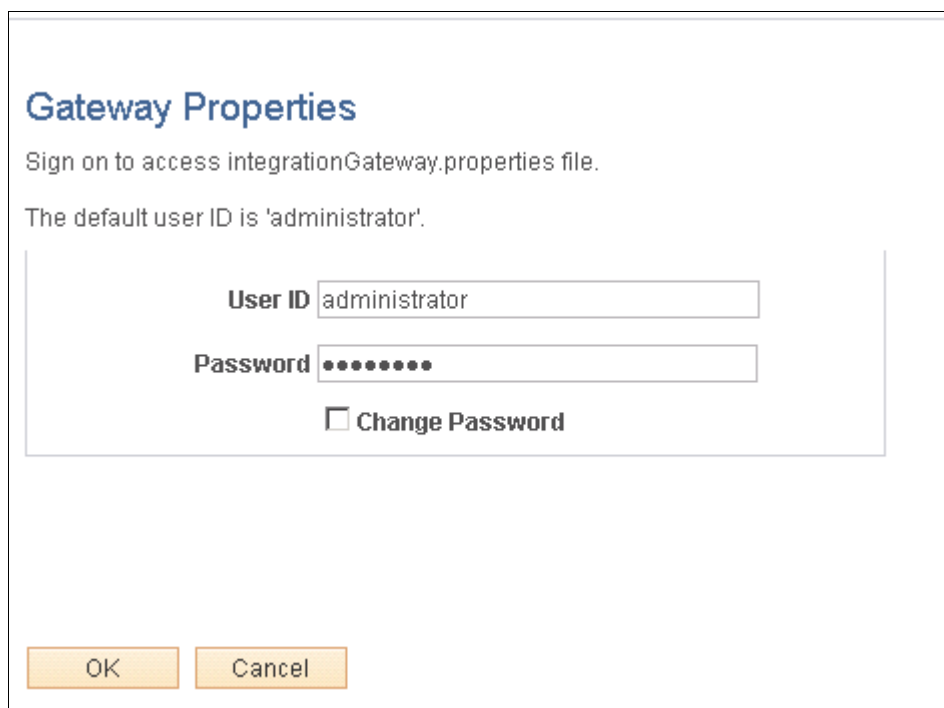
[Load Gateway Connectors](#)

Connectors			Personalize   Find    	First	1-11 of 11	Last
	*Connector ID	Description	*Connector Class Name	Properties	+	-
1	SMTPTARGET		SMTPTargetConnector	Properties	+	-
2	FILEOUTPUT		SimpleFileTargetConnector	Properties	+	-
3	SFTPTARGET		SFTPTargetConnector	Properties	+	-
4	PSFTTARGET		PeopleSoftTargetConnector	Properties	+	-
5	JMSTARGET		JMSTargetConnector	Properties	+	-
6	HTTPTARGET		HttpTargetConnector	Properties	+	-
7	GETMAILTARGET		GetMailTargetConnector	Properties	+	-
8	FTPTARGET		FTPTargetConnector	Properties	+	-
9	EXAMPLETARGETCONN		ExampleTargetConnector	Properties	+	-
10	AS2TARGET		AS2TargetConnector	Properties	+	-
11	PSFT81TARGET		ApplicationMessagingTargetConnector	Properties	+	-

Gateways page with connectors loaded

- d. Click Save to save your changes.

4. Click the Gateway Setup Properties link and log in, as shown in this example:



The screenshot shows a dialog box titled "Gateway Properties". Inside the dialog, there is a message: "Sign on to access integrationGateway.properties file." followed by "The default user ID is 'administrator'." Below this, there are two input fields: "User ID" with the text "administrator" and "Password" with masked characters "••••••••". Below the password field is a checkbox labeled "Change Password" which is currently unchecked. At the bottom of the dialog are two buttons: "OK" and "Cancel".

Gateway Properties page

The PeopleSoft Node Configuration page appears.

See *PeopleTools: PeopleSoft Integration Broker Administration*, "Administering Integration Gateways."

- a. Enter values for your environment.

Enter values for a default target node in the Gateway Default App Server group box and the local target node in the PeopleSoft Nodes group box, as shown in this example:

The screenshot shows the 'PeopleSoft Node Configuration' window. At the top, the URL is 'http://slc12ptg.us.oracle.com:8000/PSIGW/PeopleSoftListeningConnector'. Below this is the 'Gateway Default App. Server' section with fields for App Server URL (//appservername:Jolt), User ID (VP1), Password, Tools Release (8.56.02), Domain Password, and Virtual Server Node. The 'PeopleSoft Nodes' section contains a table with one node: PSFT\_PA, with App Server URL //appservername:Jolt, User ID VP1, Tools Release 8.56.02, and a Ping Node button. The bottom of the window has 'OK', 'Cancel', and 'Save' buttons.

Node Name	App Server URL	User ID	Password	Tools Release	Domain Password	Virtual Server Node	
PSFT_PA	//appservername:Jolt	VP1	*****	8.56.02	*****		Ping Node

PeopleSoft Node Configuration page with one node

- b. For a shared gateway, also enter remote target nodes (the default local node on the remote system) in the PeopleSoft Nodes group box.

The following example shows a shared gateway configuration with nodes PSFT\_PA and PSFT\_HR:

This screenshot shows the 'PeopleSoft Node Configuration' window with two nodes in the 'PeopleSoft Nodes' table: PSFT\_EP and PSFT\_PA. Both nodes have the same App Server URL (//appserverhost:Jolt) and User ID (VP1). PSFT\_EP has Tools Release 8.56.01, and PSFT\_PA has Tools Release 8.56.02. Both have a 'Ping Node' button. The bottom of the window has 'OK', 'Cancel', and 'Save' buttons.

Node Name	App Server URL	User ID	Password	Tools Release	Domain Password	Virtual Server Node	
PSFT_EP	//appserverhost:Jolt	VP1	*****	8.56.01	*****		Ping Node
PSFT_PA	//appserverhost:Jolt	VP1	*****	8.56.02	*****		Ping Node

PeopleSoft Node Configuration page with two nodes

- c. Click Save.  
d. Click the Ping Node button for each node.

The status should return as success.

---

**Note.** If you receive an Integration Broker authentication error, the default local node requires that the authentication option be set to password or certificate.

---

See *PeopleTools: Feed Publishing Framework*, "Common Problems."

- e. On the Ping Node Results page, click the Return button.
- 5. On the PeopleSoft Node Configuration page, select the Advanced Properties Page link.

The Gateway Properties page appears.

See *PeopleTools: PeopleSoft Integration Broker Administration*, "Using the integrationGateway.properties File."



- a. Enter the full path to the keystore file and enter the encrypted keystore password.

**Note.** Ensure that the encrypted keystore password is the password that is used to access the pskey file through the pskeymanager.

To encrypt the password, expand the Password Encryption panel and enter the keystore password in the Password and Confirm Password fields. Click the Encrypt button. Copy the encrypted password generated in the Encrypted Password field into the Gateway Properties, for "secureFileKeystorePasswd=", as highlighted in the following example.

The screenshot shows the 'Gateway Properties' dialog box. At the top, the URL is set to 'http://<webserver>:<port>/PSIGW/PeopleSoftListeningConnector'. Below this is a text area containing configuration examples. The example for 'secureFileKeystorePasswd' is highlighted in blue, showing the encrypted password '{V1.1}7m40tWwXFNyLc1j6pZG69Q=='. Below the text area is the 'Password Encryption' section, which includes fields for 'Password' and 'Confirm Password' (both masked with dots), an 'Encrypt' button, and an 'Encrypted Password' field containing the same encrypted password. At the bottom are 'OK' and 'Cancel' buttons.

**Gateway Properties**

URL http://<webserver>:<port>/PSIGW/PeopleSoftListeningConnector

**Gateway Properties**

```
# Example:
#
#secureFileKeystorePath=<fileLocation>
#secureFileKeystorePasswd=<password>
#
secureFileKeystorePath=C:\Appserv_853\webser/P91B1501/piaconfig/keystore/pskey
secureFileKeystorePasswd={V1.1}7m40tWwXFNyLc1j6pZG69Q==
#
## End of Integration Gateway CERTIFICATE Section
#
#
##Transformation Section Example :
```

**Password Encryption**

Password: [Masked]
 Confirm Password: [Masked]
 Encrypt
 Encrypted Password: {V1.1}7m40tWwXFNyLc1j6pZG69Q==

OK Cancel

Gateway Properties page (setting the keystore location and encrypted password)

- b. Enter the proxy information if the Web Server needs to go through a proxy server to connect to the internet.

In this example, the proxy information is highlighted:

ig.proxyHost=proxy.mycompany.com

ig.proxyPort=80

**Gateway Properties**

URL `http://<webserver>:<port>/PSIGW/PeopleSoftListeningConnector`

**Gateway Properties**

```
## End of LOGGING Section
#
#
## Proxy webserver section
#
# If the Integration Gateway is behind a proxy server, uncomment out the two lines
# containing variables below
# set "Proxy Host=" to the domain name of the proxy server (proxy.peoplesoft.com)
# set "Proxy Port=" to the port number of the proxy server (80)
ig.proxyHost=proxy.mycompany.com
ig.proxyPort=80
# nonProxyHosts lists hosts that should be accessed directly, instead of through the
# proxy server.
```

**Password Encryption**

OK Cancel

Gateway Properties page to enter proxy information

- c. Click OK.
6. On the PeopleSoft Node Configuration page, click Save again.
7. Click OK.
8. On the Gateways page, select the Return to Configuration Status link.  
The information on the Configuration Status page should indicate that the gateway is now configured.
9. Click the Node Network Not Configured link.  
The Node Network page appears.

10. Select the In Network check box in the Network Nodes grid for all the nodes configured in the gateway.

## Node Network

☒ Secure Keystore Value Defined
 [Return to Configuration Status](#)

**Network Nodes** [?](#)

Default Local Node	Node	In Network	Configured in Gateway	Active Node	Remote Gateway Node
<input type="checkbox"/>	PSFT_HR	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	CRM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	PSFT_PA	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	CAMP	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	GOVT	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	BP	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	CIS	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	EIM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	EPM	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	ERP	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	STAF	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Node Network Grid

11. Click Save.
12. Select the Return to Configuration Status link to return to the Configuration Status page.
- The information on the Configuration Status page should indicate that the node network is now configured.

## 13. Select the No Domain Active link.

The Domain Status page appears, as shown in this example:

**Domain Status**

**Domain Criteria**

Grace Period for all Domains (Minutes)

Purge Domain Status

☐ All Domains Active  
☐ All Domains Inactive

Failover Disabled

Set Up Failover  
 Master/Slave Load Balance  
 Slave Templates

Return to Configuration Status

**Domains**

Personalize | Find | View All | | First 1 of 1 Last

Failover Group	Failover Priority	Machine Name	Application Server Path	Domain Status	Grace Period	Slave Indicator
		slc12ptg	/scratch/home/psadm2/psft/pt/8.56/appserv/APPDOM	Inactive ▼	<input type="text"/>	<a href="#">View Domain Queue Sets</a>

**Dispatcher Status**

Personalize | Find | | First 1 of 1 Last

Machine Name	Dispatcher Name	Application Server Path	Status String	Date/Time Stamp

Domain Status page with no active domains

- In the Domains group box, set the status for this machine to *Active*.
- Also in the Domains group box, set the status for any pub/sub domains to *Active* to support scheduled feeds.

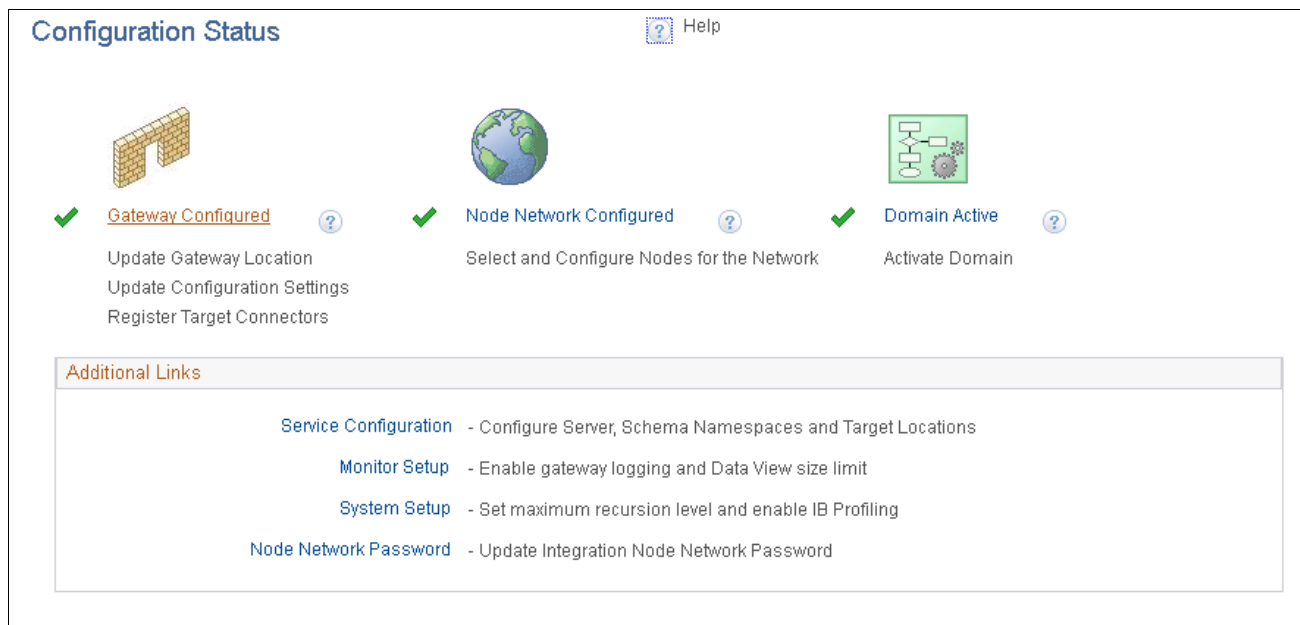
---

**Note.** The pub/sub domain must be enabled first in the application server configuration through psadmin.

---

- Click the Update button to update the domain status.

14. Return to the Configuration Status page (click Configuration Status in the locator links at the top of the page).  
The status should show that active domain is configured, as shown in this example.

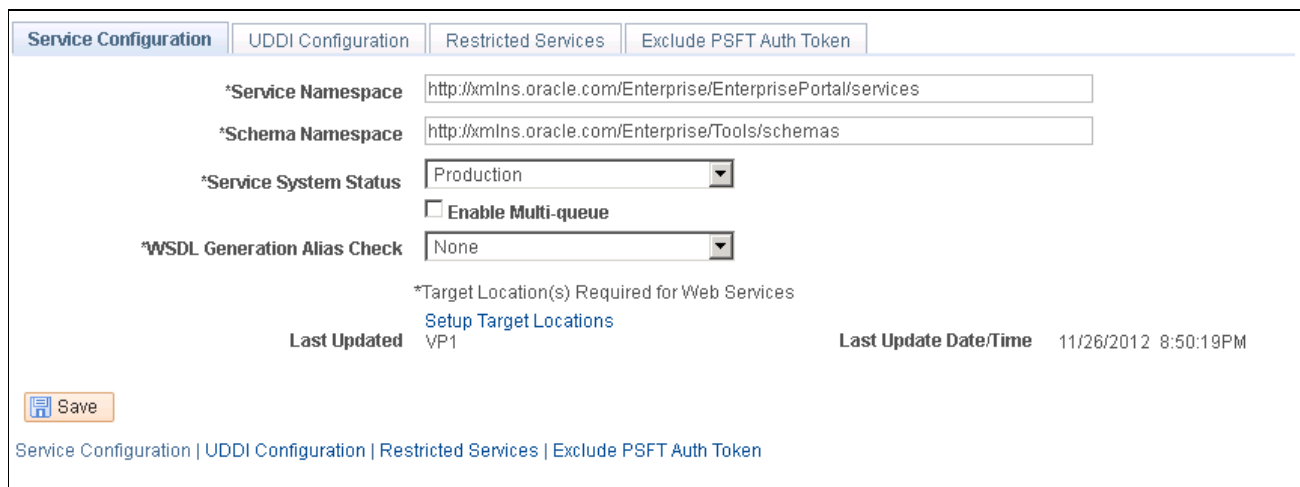


Configuration Status page showing a completed configuration

## Task 2-11-2: Configuring the Service Target Location

To configure the service target location:

1. Select PeopleTools, Integration Broker, Configuration, Service Configuration.



Service Configuration Page

2. Select the Setup Target Locations link.

3. Enter the correct PeopleSoft Service Listening Connector URLs in the Target Location field and Secure Target Location field and save the changes, as shown in the example below.

**Note.** The Secure Target Location is optional. However, Oracle recommends that you always set this value, because HTTP Basic Authentication is used for feed request authentication, where the user name and password will be sent to the server in clear text. When the Secure Target Location is available, all feed URLs will be generated from it.

Target Locations

Web Services Target Locations

\*Target Location

Example http://<machine>:<port>/PSIGW/PeopleSoftServiceListeningConnector

Alternate Example http://<machine>:<port>/PSIGW/PeopleSoftServiceListeningConnector/<defaultlocalnode>

Secure Target Location

Example https://<machine>:<port>/PSIGW/PeopleSoftServiceListeningConnector

Alternate Example https://<machine>:<port>/PSIGW/PeopleSoftServiceListeningConnector/<defaultlocalnode>

REST Target Locations

Target Location

Example http://<machine>:<port>/PSIGW/RESTListeningConnector

Alternate Example http://<machine>:<port>/PSIGW/RESTListeningConnector/<defaultlocalnode>

Secure Target Location

Example https://<machine>:<port>/PSIGW/RESTListeningConnector

Alternate Example https://<machine>:<port>/PSIGW/RESTListeningConnector/<defaultlocalnode>

OK Cancel

Target Locations Page

See *PeopleTools: Feed Publishing Framework*, "Configuring the Integration Broker Service Target Locations."

## Task 2-11-3: Configuring the Default User of the ANONYMOUS Node

To configure the default user of the ANONYMOUS node:

1. Select PeopleTools, Integration Broker, Integration Setup, Nodes.
2. Search and open the *ANONYMOUS* node.

3. Select the Node Definitions tab and ensure that the Default User ID is a valid user ID with limited privileges, such as the PAPP\_USER user, or any other user based on the requirement, as shown in this example:

The screenshot shows the 'Node Definitions' page in PeopleTools. The 'Node Definitions' tab is selected. The node 'ANONYMOUS' is configured with the following properties:

- Node Name:** ANONYMOUS
- \*Description:** Used internally by IB system.
- \*Node Type:** External
- \*Authentication Option:** None
- \*Default User ID:** PAPP\_USER
- WSIL URL:** (empty)
- Hub Node:** (empty)
- Master Node:** (empty)
- Company ID:** (empty)
- IB Throttle Threshold:** (empty)
- Image Name:** (empty)
- Codeset Group Name:** (empty)
- External User ID:** (empty)
- External Password:** (empty)
- External Version:** (empty)

Checkboxes on the right side:

- ☐ Default Local Node
- ☐ Local Node
- ☒ Active Node
- ☐ Non-Repudiation
- ☒ Segment Aware

Action buttons on the right: Copy Node, Rename Node, Delete Node.

Buttons at the bottom: Save, Contact/Notes, Properties.

Node Definitions page

For more information on the ANONYMOUS node and the Default UserID, see the PeopleSoft PeopleTools product documentation.

See *PeopleTools: PeopleSoft Integration Broker Administration*, "Understanding Nodes."

## Task 2-11-4: Configuring the Content URI and Portal URI Node Properties

To configure the content URI and portal URI node properties:

1. Select PeopleTools, Integration Broker, Integration Setup, Nodes.
2. Search and open the default local node (PSFT\_PA).

3. Ensure that the Authentication Option is *Password* or *Certificate*, as shown in the example below.

Node Definitions		Connectors	Portal	WS Security	Routings
Node Name	PSFT_PA				Copy Node
*Description	PS PA - Local Node				Rename Node
Node Type	PIA	<input checked="" type="checkbox"/> Default Local Node <input checked="" type="checkbox"/> Local Node <input checked="" type="checkbox"/> Active Node <input type="checkbox"/> Non-Repudiation <input checked="" type="checkbox"/> Segment Aware			
*Authentication Option	Password				
Node Password	.....				
*Default User ID	VP1				
Hub Node					
Master Node					
Company ID					
IB Throttle Threshold					
Image Name					
Codeset Group Name					
		Contact/Notes	Properties		
Save					

Node Definitions page



4. Select the Portal tab and ensure that the Content URI Text and the Portal URI Text are pointing to the Portal Solutions database, as shown in the example below.

Enter the Tools Release.

The screenshot shows the 'Nodes' configuration page in the 'Domain Status' section. The 'Portal' tab is selected. The 'Node Name' is 'PSFT\_PA'. The 'Details' section shows the following configuration:

- Description:** PS PA - Local Node (with a checked 'Local Node' checkbox)
- Default Portal:** EMPLOYEE (selected from a dropdown)
- Tools Release:** 8.56
- Application Release:** Portal Solutions 9.1
- Content URI Text:** http://localhost/psc/sitename/ (with an example: http://someserver/psc/pshome/)
- Portal URI Text:** http://localhost/psc/sitename/ (with an example: http://someserver/psc/pshome/)
- Portal Host Node:** Checked
- Network Node Name:** PSFT\_PA

Buttons for 'Save' and 'Return to Search' are visible at the bottom left. Navigation links at the bottom include 'Node Definitions | Connectors | Portal | WS Security | Routings'.

Node Definitions page: Portal tab

5. Select the Portal Host Node check box for portal host nodes such as EMPL/HRMS/ERP/CRM nodes.
6. In the Network Node field enter the corresponding default local node name.

See *PeopleTools: Portal Technology*, "Defining Portal Nodes."

## Task 2-11-5: Activating EO\_PE\_RSS Service Operation Routing


To activate the EO\_PE\_RSS service operation routing:


1. Select PeopleTools, Integration Broker, Integration Setup, Service Operations.  
The Service Operations search page appears.
2. On the Service Operations search - Find Service Operation page, in the Service Operation field, enter *EO\_PE\_RSS*.

3. In the search results grid, click the EO\_PE\_RSS link to access the EO\_PE\_RSS service operation of the EO\_PE\_RSS service, as shown in the following example:


**Service Operations - Search**

▼ Search Criteria





Service:   [Add a New Value](#)

Service Operation:  

Operation Type:  ▼

Operation Alias:  

---

**Service Operations** Personalize | Find | View All |   First  1 of 1  Last

Service	Service Operation	Operation Type	Operation Alias
EO_PE_RSS	<a href="#">EO_PE_RSS</a>	Synchronous	

Service Operations - Find Service Operation search page

4. On the Service Operations General page for EO\_PE\_RSS, select the Routings tab to access the Routings page for EO\_PE\_RSS, as shown in the following example:

General **Routings** Handlers





Service Operation EO\_PE\_RSS


Default Version v1

☐ User Exception

**Note** This user exception status is applicable only if an outbound routing cannot be determined. If a valid outbound routing can be determined then the user exception status on the actual routing will be used.

Routing Name

**Routing Definitions** Personalize | Find | View All |   First  1 of 1  Last

Selected	Name	Version	Operation Type	Sender Node	Receiver Node	Direction	Status	Results
<input type="checkbox"/>	EO_PE_RSS	v1	Synch	PSFT_PA	WSDL_NODE	Outbound	Active	

[Return to Service](#)

Service Operations - Routings page for EO\_PE\_RSS

5. Select the Selected check box to pick the routing.
6. Click the Activate Selected Routings button.
7. Click Save.
8. Select the General tab.
9. Select the Active check box, if it is not checked.
10. Click Save.

## Task 2-12: Configuring Global Search Using PeopleSoft Search Framework

This section discusses:

- Understanding Configuring Global Search Using PeopleSoft Search Framework
- Defining Security for Search Groups to Display in Global Search Bar
- Defining Search Group Display in Global Search Bar
- Configuring Search Instance using PeopleSoft Search Framework
- Deploying and Indexing the Search Definitions that Oracle Delivers
- Configuring Navigator Search Group using ACM Template

## Understanding Configuring Global Search Using PeopleSoft Search Framework

PeopleSoft Search Framework is a PeopleTools indexed search technology that relies on the use of a predefined search engine by way of PeopleSoft Integration Broker. It supports Elasticsearch as the Search Engine. PeopleSoft Integration Broker provides the interface between PeopleSoft Search Framework and Elasticsearch to deploy PeopleSoft Search, build the indexes, and return the search results.

---

**Important!** There are deployment and sizing considerations which should be determined prior to implementation of search. Review the document "Elasticsearch Homepage" (Document ID: 2205540.2) on My Oracle Support for more information. This page provide information regarding the essential hardware to help ensure capacity for peak concurrent usage of your PeopleSoft 9.1 environment. Failing to follow these recommendations can impact the performance and stability of your PeopleSoft 9.1 environment.

---

See the PeopleSoft Search Framework information in the product documentation for PeopleTools: PeopleSoft Search Technology for your new release for details about configuring PeopleSoft Search.

### Task 2-12-1: Defining Security for Search Groups to Display in Global Search Bar

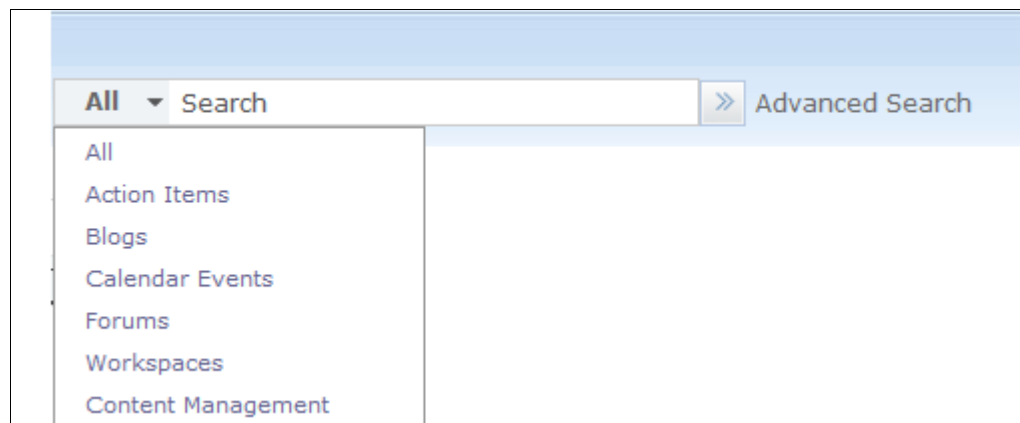
The table below lists the permission lists and the search groups:

Permission List	Permission List Description	Search Group	Search Group Description
PAPP5600	Access Action Items	PAPP_ACTION_ITEMS	Action Items
PAPP5710	Access Blogs	PAPP_BLOG	Blogs
PAPP5500	Access Community Calendars	PAPP_CALENDAR_EVENTS	Calendar Events
PAPP4810	Access Discussion Forums	PAPP_DISCUSSIONS	Forums
PAPP5300	Access Workspaces	PAPP_CW_WORKSPACES	Workspaces
PAPP2000	Access Published Content	PAPP_CONTENT_PUB	Content
PAPP2000	Access Published Content	PAPP_CONTENT_PUB_ARCH	Content Archived

Permission List	Permission List Description	Search Group	Search Group Description
PAPP2010	Access Content Management	PAPP_CONTENT_CRAWLED	Content Crawled
PAPX0000	Base Repository Objects	PAPP_RESOURCE_FINDER_PARTICIPANT	Resource Finder Participant
PTPT1000	PeopleSoft User	PTPORTALREGISTRY	MENU

These permission lists need to be assigned to the users through roles so that they have access to the corresponding Search Groups.

Global Search Bar will be displayed only if the current user has access to at least one Search Group that is deployed successfully. This example shows several delivered Search Groups and the Global Search bar.



Global Search Bar displaying the delivered Search Groups

For importing remote Search Groups to display in Global Search Bar, see the PeopleSoft PeopleTools product documentation.

See PeopleTools: Search Technology, "Administering PeopleSoft Search Framework," Importing Remote Search Groups.

To import Remote Search Groups using Automated Configuration Management, PeopleTools delivers the Remote Search Group Configuration plug-in, which is grouped under the template CLUSTER\_TEMPLATE.

See PeopleTools: Administration Tools, "Automated Configuration Management," for information on running a template.

See PeopleTools: Search Technology, "Working with PeopleSoft Search," Working with Global Search, for information on working with Global Search.

## Task 2-12-2: Defining Search Group Display in Global Search Bar

The Search Groups delivered by PeopleSoft Interaction Hub 9.1 are pre-configured to display in Global Search Bar.

For configuring custom Search Groups to display in Global Search Bar, see the product documentation on Search Framework security.

See *PeopleTools: Search Technology*.

## Task 2-12-3: Configuring Search Instance using PeopleSoft Search Framework

Oracle delivers PeopleSoft Interaction Hub search modules for which predefined Global searches are provided.

---

**Note.** Before you can deploy the search definitions, you must verify that the roles are assigned to admin and callback user (PSAPPS).

---

To verify that the necessary roles are assigned to the users:

1. Select PeopleTools, Security, User Profiles, User Profiles.
2. Search for *admin user*.
3. Select the Roles tab to verify that the *Search Administrator & PAPP\_SEARCH\_ADMIN* roles are assigned to the user.
4. Click Return to Search button.
5. Search for *callback user (PSAPPS)*.
6. Select the Roles tab to verify that the *Search Server & PAPP\_SEARCH\_ADMIN* roles are assigned to the callback user.

PeopleTools provides a Search Framework activity guide that enables you to complete the administration tasks from the Search Framework administration activity guide, which is available [here](#)- PeopleTools, Search Framework, Search Admin Activity Guide.

See PeopleTools: Search Technology, "Administering PeopleSoft Search Framework," Working With Search Instances, for more information on working with Search instances.

## Task 2-12-4: Deploying and Indexing the Search Definitions that Oracle Delivers

To deploy and index Search Definitions using Search Administrator WorkCenter:

1. Select Portal Administration, Search Administration.

## 2. Select Deploy Search Definition.

The Deploy Search Definition page appears, as shown in this example:

Definition	Description	Deploy Status	Crawl Status	Run Date/Time	User/Run Control ID
1 PAPP_ACTION_ITEMS	Action Items	Undeployed	Not Crawled		
2 PAPP_BLOGS	Blogs	Undeployed	Not Crawled		
3 PAPP_BLOG_POSTS	Blog Posts	Undeployed	Not Crawled		
4 PAPP_CALENDAR_EVENTS	Calendars	Undeployed	Not Crawled		
5 PAPP_CONTENT	Content Author Index	Undeployed	Not Crawled		
6 PAPP_CONTENT_PUB	Content	Undeployed	Not Crawled		
7 PAPP_CONTENT_PUB_ARC	Content Archived	Undeployed	Not Crawled		
8 PAPP_CW_ACTION_ITEMS	Workspace Action Items	Undeployed	Not Crawled		
9 PAPP_CW_BLOGS	Workspace Blogs	Undeployed	Not Crawled		
10 PAPP_CW_BLOG_POSTS	Workspace Blog Posts	Undeployed	Not Crawled		
11 PAPP_CW_CALENDARS	Workspace Calendars	Undeployed	Not Crawled		
12 PAPP_CW_DISCUSSION_FORUMS	Workspace Discussion Forums	Undeployed	Not Crawled		
13 PAPP_CW_DISCUSSION_POSTS	Workspace Discussion Posts	Undeployed	Not Crawled		

Deploy Search Definition page

## 3. Select the check boxes for Search Definitions to be deployed and click Deploy.

**Note.** Search Categories configured as Search groups can only be deployed if all the Search Definitions or Categories under it are deployed.

To build the Search Indexes:

1. Select Portal Registry.
2. Click Run.
3. Click OK on the run control page, as shown in this example:

Build Search Index for Portal Registry

**Note.** Repeat the above steps for all the other Search definitions to build the indexes.

---

**Note.** Alternatively, Search Definitions and Search Categories can be deployed and indexed using Search Admin Activity Guide.

---

See PeopleTools: Search Technology, "Administering PeopleSoft Search Framework," Administering Search Definitions and Search Categories.

See PeopleTools: Search Technology, "Administering PeopleSoft Search Framework," Working with Search Indexes.

## Task 2-12-5: Configuring Navigator Search Group using ACM Template

In PeopleSoft Interaction Hub, you can combine navigator searches from multiple content providers into a single Navigator global search group. This can be achieved through Remote Search Group Configuration plug-in available in Automated Configuration Manager.

This plug-in can be found under the ACM Template named CLUSTER\_TEMPLATE.

See PeopleTools: Administration Tools, "Automated Configuration Management," for running a template.

When you run the Remote Search Groups plug-in, the plug-in does the following:

1. Imports the search group from the source.
2. Adds the search group to the search context.
3. Merges the groups in the search instance (SES/ES).

Before you can run the ACM Template:

1. You must verify that the roles are assigned to the user. To verify:
  - a. Select PeopleTools, Security, User Profiles, User Profiles.
  - b. On the User Profiles page, select the Roles tab.
  - c. Verify that the *ACM Administrator* role is assigned to the user.
2. Deploy and index search definition for Navigator, PTPORTALREGISTRY from all the applications.

To execute CLUSTER\_TEMPLATE :

1. Select PeopleTools, Automated Config Manager, ACM Templates, Template Definition.
2. On the Template Definition search page, search by the template name CLUSTER\_TEMPLATE.

3. Select Remote Search Group Configuration Plugin, as shown in the following example:

**Configuration Template Definition**  
Define template to configure environment

Template Name CLUSTER\_TEMPLATE

\*Description Cluster Setup Template

Long Description Template to set up portal clusters

---

**Configuration Plugins** Find First 1 of 1 Last

Group DEFAULT\_GROUP

Description This group contains plug-ins to set up portal cluster

Plugin	Dependency Check	Properties	Pre/Post Condition		
<input type="checkbox"/> IB Node Registration					
<input type="checkbox"/> Portal Cluster Configuration					
<input type="checkbox"/> Network Folders Configuration					
<input checked="" type="checkbox"/> Remote Search Group Configuration					

Edit Template Variables Configuration Monitor Process Monitor

Save Execute Functional Validation Resolve Dependency

#### Selecting Remote Search Group Configuration Plugin

4. Navigate to the Properties page by clicking on the Properties icon for this plugin. On the Properties page, set the nodes names from which the navigator search group needs to be imported, as shown in the following table:

Properties	Default Value	Description
env.search_network.operation	REGISTER	REGISTER– to import search groups. UNREGISTER– to remove search groups.
env.search_network_dest_node_names	NODE1	Comma separated list of nodes from which search groups needs to be imported from.
env.search_network.NODE1		Comma separated list of nodes from which search groups need to be imported to the NODE1 node.

5. Click OK to set the values and return to the Configuration Template Definition page.
6. Save the template and click on Execute.



7. On successful execution, navigator search groups from all the nodes will be combined in the source node.  
See PeopleTools: Search Technology, "Working with PeopleSoft Search," Working with Global Search.  
See PeopleTools: Search Technology, "Administering PeopleSoft Search Framework ," Working With Search Instances, for information to share a search instance among multiple PeopleSoft applications.



## Chapter 3

# Installing PeopleSoft Single Sign-On

This chapter discusses:

- Prerequisites
- Utilizing the Network Domain Name
- Adding the Content Provider URI Path
- Renaming and Configuring Password Authentication
- Configuring a Default Local Node in a Content Provider
- Configuring PS Portal URI in Content Provider
- Setting Up Common User IDs
- Testing PeopleSoft Single Sign-On
- Troubleshooting PeopleSoft Single Sign-On

---

**Warning!** Complete the tasks in this chapter *after* you have successfully set up the application server and web server installations for your PeopleSoft Portal Solutions database *and* your content provider databases.

---

**Note.** PeopleSoft databases that contain application transaction content are referred to as *content provider* databases. Content provider database transactions are accessed by the PeopleSoft Portal Solutions database by way of content reference pointers.

---

## Prerequisites

---

Complete the tasks in this chapter after you successfully install the content provider and PeopleSoft Portal Solutions databases, as well as the application and web servers.

See "Installing PeopleSoft Portal Solutions" in this installation guide.

See the information on configuring the application server and web servers in the PeopleTools installation guide for your database platform and current PeopleTools release.

The tasks require configuration on the PeopleSoft Portal Solutions database and on the content providers.

PeopleSoft Portal Solutions database access to additional PeopleSoft databases is accomplished through content providers and PeopleSoft Single Sign-On. PeopleSoft Single Sign-On allows you to access the multiple content provider databases from the PeopleSoft Portal Solutions database without signing on to each database.

For the PeopleSoft Portal Solutions database Single Sign-On to access databases on *different* physical web server machines, the following elements must be in place:

- The PeopleSoft Portal Solutions and content provider database web server configuration properties files include the full network domain name.
- The PeopleSoft Portal Solutions database contains the content provider database mapped URI that includes

the full network domain name.

See Adding the Content Provider URI Path, in this installation guide.

- The PeopleSoft Portal Solutions database default local node is configured with password authentication in the PeopleSoft Portal Solutions and content provider databases.
- The PeopleSoft Portal Solutions database and the content provider database contain common user IDs.
- The content provider database lists the PeopleSoft Portal Solutions database default local node as trusted.

See Trusting Default Local Node for PeopleSoft PeopleTools 8.4x, in this installation guide.

- In addition to the requirements that are listed here, the PeopleSoft Portal Solutions and content provider databases must also have the following in place: The content provider database must contain the PeopleSoft Portal Solutions database mapped URI that includes the full network domain name.

---

**Note.** Remember to refer to the Prerequisites section in the chapter "Installing PeopleSoft Portal Solutions" for the minimum required PeopleSoft PeopleTools release.

---

For the PeopleSoft Portal Solutions database Single Sign-On to access databases on the *same* web server machines, the following elements must be in place:

- The PeopleSoft Portal Solutions database must contain the content provider database mapped URI.
- The PeopleSoft Portal Solutions database default local node is configured with password authentication in the PeopleSoft Portal Solutions and content provider databases.
- The PeopleSoft Portal Solutions database and the content provider database contain common user IDs.
- The content provider database lists the PeopleSoft Portal Solutions database default local node as trusted.
- In addition to the requirements that are listed here, the PeopleSoft Portal Solutions and content provider databases must also have the following in place: The content provider database must contain the PeopleSoft Portal Solutions database mapped URI that includes the full network domain name.

---

**Note.** Remember to refer to the Prerequisites section in the chapter "Installing PeopleSoft Portal Solutions" for the minimum required PeopleSoft PeopleTools release.

---

## Task 3-1: Utilizing the Network Domain Name

---

PeopleSoft Single Sign-On is implemented using browser cookies. Consequently, you must configure the web server so that your browser sends the Single Sign-On cookie to each web server machine to which you require Single Sign-On access. By default, the browser only sends cookies back to the machine that set the cookie.

---

**Note.** Perform this task only if the web servers for your PeopleSoft Portal Solutions database and any single content provider database reside on *different* machines.

---

For databases whose web servers reside on different machines, you must utilize the network domain name in the web server configuration. Extend the *localhost* name to include the full domain name. You can do this by appending the domain name to the *hostname* of the web server machine name. For example, assume the following:

- The PeopleSoft Portal Solutions web server machine localhost name is *myserver1*.
- The content provider web server machine localhost name is *myserver2*.
- The network full domain name is *mydomain.com*.

If web server *myserver1.mydomain.com* sets a cookie (when you enter your ID and password into the sign-on page of the PeopleSoft Portal Solutions web server *myserver1*), then the browser only sends the cookie back to *myserver1.mydomain.com*. The browser does not send the cookie to *myserver2.mydomain.com*. To have the browser send the Single Sign-On cookie to all servers in the network domain, you must use the Authentication Token Domain.

---

**Note.** If your web server, *myserver*, has a static IP address and an entry in the Domain Name Server (DNS), then you can access the localhost value of *myserver.mydomain.com* (network domain name) by way of a browser.

Without a DNS entry, browsers in the network domain can access the PeopleSoft Portal Solutions database only if the browser machine Hosts file includes a line that specifies the IP address of the PeopleSoft Portal Solutions web server machine.

---

See *PeopleTools: Portal Technology*.

See *PeopleTools: Security Administration*.

---

**Note.** When using the network domain name, you must set the Authentication Token Domain for the PeopleSoft Portal Solutions database *and* the accessed content provider databases. You can do this by specifying an Authentication Token Domain during the PeopleSoft Pure Internet Architecture setup. Alternatively, you can adjust the Authentication Domain property on the General tab of the Web Profile Configuration page by selecting PeopleTools, Web Profile.

---

See the information on setting up the PeopleSoft Pure Internet Architecture in the PeopleTools installation guide for your database platform and current PeopleTools release.

See *PeopleTools: Portal Technology*.

---

**Note.** When setting the Authentication Token Domain in the *content provider* database web server configuration, the content provider URL path in the PeopleSoft Portal Solutions database must include the network domain name as part of the *localhost* value. Refer to the task "Updating the content provider URI Paths" in this chapter.

---

**Note.** When setting the Authentication Token Domain in the *PeopleSoft Portal Solutions* database web server configuration, the browser URL address must include the network domain name as part of the *localhost* value.

---

See the section Testing PeopleSoft Single Sign-On in this chapter.

---

## Task 3-2: Adding the Content Provider URI Path

---

This section discusses:

- Understanding Adding the Content Provider URI Path
- Updating the Content Provider URI Paths

### Understanding Adding the Content Provider URI Path

The PeopleSoft Portal Solutions database must contain a URI mapping to the accessed content provider database. The content provider URI is derived from the content provider web server *localhost* and the content provider directory or site name where you installed the PeopleSoft web server files.

You can perform this update online or by using PeopleSoft Data Mover.

---

**Note.** Oracle recommends that you update the content provider URI paths online.

---

## Task 3-2-1: Updating the Content Provider URI Paths

To update content provider URI paths:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. Select PeopleTools, Portal, Node Definitions.

The Nodes search page appears.

3. Select the content provider node.

The Node Definitions page appears.

The following table lists the delivered node name associated with each content provider:

Content Provider	Delivered Node
CIS PT8.4x	CIS
CRM PT8.4x	CRM
EIM PT8.4x	EIM
ELM PT8.4x	ELM
EPM PT8.4x	EPM
FSCM PT8.4x	ERP
HRMS PT8.4x	HRMS
SFO PT8.4x	STAF

4. On the Node Definitions tab, verify that the Node Type field value is set to *PIA* for the content provider node.
5. On the Portal tab, enter the content URI text using the following format:

*http://localhost/psc/pshome*

For example:

- For Port 80: *http://myserver/...*
- For Port other than 80: *http://myserver:8080/...*
- For Port 80 with a network domain name: *http://myserver.mydomain.com/...*
- For Port other than 80 with a network domain name: *http://myserver.mydomain.com:8080/...*

6. Perform the same steps to enter the portal URI text using the following example: *http://localhost/psp/pshome/*, where *pshome* is the home folder that was installed during the PeopleSoft Pure Internet Architecture installation.

Enter the Tools Release.

## **Task 3-3: Renaming and Configuring Password Authentication**

---

This section discusses:

- Understanding Renaming the Default Local Node and Configuring Password Authentication
- Renaming the PeopleSoft Portal Solutions Default Local Node
- Configuring the Password in the PeopleSoft Portal Solutions Database

### **Understanding Renaming the Default Local Node and Configuring Password Authentication**

PeopleSoft Single Sign-On and PeopleSoft Integration Broker (messaging) use the same default local node. Each application database is delivered with a default local node that uses the naming convention `PSFT_XX`, where `XX` is the database identifier. For your system to distinguish between multiple copies of the same database, the default local node can be renamed to reference the given instance of the PeopleSoft database. Oracle recommends that you use the database name when renaming the default local node.

For Single Sign-On to work, you must configure password authentication for the PeopleSoft Portal Solutions default local node in the PeopleSoft Portal Solutions and content provider databases. The password can be any combination of characters, numbers, or symbols, as long as the password is the same on the PeopleSoft Portal Solutions and content provider databases for the PeopleSoft Portal Solutions default local node.

Message nodes that are actively in use (containing queued messages) cannot be renamed until the message queues are cleared.

### **Task 3-3-1: Renaming the PeopleSoft Portal Solutions Default Local Node**

You can only rename database message nodes. You cannot rename content provider message nodes.

To rename the PeopleSoft Portal Solutions database default local node:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. Select PeopleTools, Portal, Node Definitions.

The Node Definitions search page appears.

3. Click Search.
4. Select the node name that you want to rename.

The database default local node contains the default local node value of `Y`. The delivered default local node for the PeopleSoft Portal Solutions database is `PSFT_PA`.

5. On the Node Definitions tab, click Rename Node.
6. Enter the new name for the PeopleSoft Portal Solutions database default local node.

Oracle recommends that you use the database name as the new node name. Enter the value in uppercase with no spaces.

7. Click Save.

---

**Note.** You cannot rename message nodes that contain queued messages or are referenced in runtime tables. If you get the following error message, you cannot rename the node until you clear all queued messages on that message node: "<Node name> is in use by the Publish/Subscribe system. It may not be renamed."

If you get the following error message, you need to remove the routing and messages defined for this node: "Node <Node Name> cannot be renamed. Node referenced in runtime tables."

---

## Task 3-3-2: Configuring the Password in the PeopleSoft Portal Solutions Database

To configure the authentication password in the PeopleSoft Portal Solutions database:

1. From your browser, sign on to your PeopleSoft Portal Solutions database.

2. Select PeopleTools, Portal, Node Definitions.

The Node Definition Search page appears.

3. Click Search.

4. Select the PeopleSoft Portal Solutions default local node.

The default local node contains the default local node value of *Y*. The PeopleSoft Portal Solutions database delivered default local node is *PSFT\_PA*. Be sure to use the node name that you used when renaming the PeopleSoft Portal Solutions database default local node. The new node name is likely to be the same as your PeopleSoft Portal Solutions database name.

5. In the Authentication Option field on the Node Definition tab, select the *Password* value.

6. In the Password field, enter <Node Password>. Then on your keyboard, press the Tab key.

7. In the Confirm Password field, enter <Node Password>.

8. Click Save.

9. Stop the PeopleSoft Portal Solutions database web server.

10. Start the PeopleSoft Portal Solutions database web server.

## Task 3-4: Configuring a Default Local Node in a Content Provider

---

This section discusses:

- Signing On to Your Content Provider Database
- Renaming the Default Local Node in a Content Provider
- Trusting Default Local Node for PeopleSoft PeopleTools 8.4x
- Configuring 8.4x Content Provider Password

### Task 3-4-1: Signing On to Your Content Provider Database

To sign on to your content provider database:

1. Open your browser.

2. Enter the URL for the content provider database.

The URL uses the format `http://<localhost>/<pshome>/signon.html`.



- Replace *<localhost>* with the *hostname* of the web server machine where the content provider database web server files are installed.

---

**Note.** If the web server for the content provider database is using an Authentication Token Domain, then the localhost value must include the network domain name in the URL. If the web server for the content provider database is using an HTTP port other than the default port of 80, then the localhost value must contain the port number in the URL.

For example, if the URL address is *http://myserver/pshome/signon.html*, then use the following URL address:

*http://myserver.mydomain.com/pshome/signon.htm*

If the URL address is *http://myserver:8080/pshome/signon.html*, then use the following URL address:

*http://myserver.mydomain.com:8080/pshome/signon.html*

---

- Replace *<pshome>* with the *site name* of the PeopleSoft content provider database web server files. The default value is *ps* for PeopleSoft PeopleTools 8.4x databases.
3. Enter the superuser user ID and user password values on the sign-on screen. For example, *VPI/VPI*.

For PeopleSoft 8.4x databases, the database homepage that displays the Menu pagelet appears.

Trusting the PeopleSoft Portal Solutions database default local node involves the following set of subtasks:

For PeopleSoft Single Sign-On to work, each content provider database must list the PeopleSoft Portal Solutions database default local node as *trusted*.

---

**Note.** If your content provider database contains content that is to be used by multiple PeopleSoft Portal Solutions databases, the following subtasks can be repeated for each additional PeopleSoft Portal Solutions database default local node.

For example, if you have installed an EMPLOYEE portal and a SUPPLIER portal in two separate PeopleSoft Portal Solutions database instances, you may want to access a single PeopleSoft Financials and Supply Chain Management database from both of the PeopleSoft Portal Solutions database instances.

---

If you renamed the default local node in the PeopleSoft Portal Solutions database, you must also rename the default local node in the content provider database.

See *Renaming the Default Local Node in a Content Provider*, in this installation guide.

Message nodes that are actively being used (contain queued messages) cannot be renamed until the message queues are cleared.

---

**Note.** You can only rename database message nodes; you cannot rename content provider message nodes.

---

## Task 3-4-2: Renaming the Default Local Node in a Content Provider

To rename the PeopleSoft Portal Solutions database default local node in the Content Provide database:

1. From your browser, sign on to the content provider database.
2. Select PeopleTools, Portal, Node Definitions.  
The Node Definitions Search page appears.
3. Click Search.
4. Select the node name that you want to rename.

This is the original node name of the default local node that you renamed in the PeopleSoft Portal Solutions

database. The delivered default local node for the PeopleSoft Portal Solutions database is *PSFT\_PA*.

5. On the *Node Definition* tab, click Rename.
6. Enter the new name that you want to use for the PeopleSoft Portal Solutions database default local node in the content provider database.

This should be the same value that you used to rename the default local node in the PeopleSoft Portal Solutions database. Oracle recommends that you use the database name as the new node name in the PeopleSoft Portal Solutions database. Enter the value in uppercase with no spaces.

7. Click Save.

---

**Note.** You cannot rename message nodes that contain queued messages or you will receive the following error message: "<Node name> is in use by the Publish/Subscribe system. It may not be renamed." You cannot rename the node until you clear all queued messages on that message node.

---

### Task 3-4-3: Trusting Default Local Node for PeopleSoft PeopleTools 8.4x

To trust the PeopleSoft Portal Solutions default local node in databases that are running on PeopleSoft PeopleTools 8.4x:

---

**Note.** The target database is any content provider PeopleSoft application database that is running on PeopleSoft PeopleTools 8.4x that you want to access from your PeopleSoft Portal Solutions database.

---

1. From your browser, sign on to your PeopleSoft PeopleTools 8.4x content provider database.
2. Perform the following steps in your Portal DB.
  - a. Select PeopleTools, Integration Broker, Integration Setup, Nodes.
  - b. Search and locate the default local node.

---

**Note.** The default node in this case is *PSFT\_PA*.

---

- c. On the default local node, click on the create *checkTokenID* button.
  - d. Copy the newly created token ID, and paste in the *PSFT\_PA* node token ID field in content provider DB.
3. Select PeopleTools, Security, Security Objects, Single Sign-On.  
The Single Sign-On page appears.
4. Click Add to insert a new row.
5. Select the PeopleSoft Portal Solutions database default local node.  
If you renamed the PeopleSoft Portal Solutions database default local node, use the new node name. This new node name is likely to be the same as your PeopleSoft Portal Solutions database name.
6. Click Save.
7. Restart the content provider database web server.

---

**Note.** Repeat Step 2 to Step 7 on each PeopleSoft PeopleTools 8.4x content provider database for using PeopleSoft Single Sign-On with PeopleSoft Portal Solutions database.

---

### Task 3-4-4: Configuring 8.4x Content Provider Password

To configure the authentication password in the PeopleSoft PeopleTools 8.4x content provider database:

---

**Note.** Complete the following steps for each PeopleSoft PeopleTools 8.4x content provider database for which you want to use PeopleSoft Single Sign-On with the PeopleSoft Portal Solutions database.

---

1. From your browser, sign on to your PeopleSoft PeopleTools 8.4x content provider database.
2. Select PeopleTools, Portal, Node Definitions.  
The Node Definitions Search page appears.
3. Click Search.
4. Select the PeopleSoft Portal Solutions database default local node.  
If you renamed the PeopleSoft Portal Solutions database default local node, use the new node name. This new node name is likely to be the same as your PeopleSoft Portal Solutions database name.
5. On the Node Definition tab, select Password in the Authentication Option field.
6. Enter *<Node Password>* in the Password field.  
Use the same password that you created in the step "Configuring the Password in the PeopleSoft Portal Solutions Database." On your keyboard, press the Tab key.
7. Enter *<Node Password>* in the Confirm Password field.
8. Select the Portal tab.  
Ensure that the Tools Release and Application Release fields are the same as your Portal database for the Portal Local Node. You can verify this information by accessing the Portal Node Integration Broker Portal Tab.
9. Enter both the content URI text and portal URI text values that correspond to the PeopleSoft Portal Solutions database web server.
  - The content URI uses the *.../psc/...* format.  
For example, Content URI Text = *http://<some server>/psc/<site name>/*
  - The portal URI uses the *.../psp/...* format.  
For example, Portal URI Text = *http://<some server>/psp/<site name>/*
 Replace the *<some server>* value with the hostname of your PeopleSoft Portal Solutions database web server. Include the port number and network domain name as necessary.  
 Replace the *<site name>* value with the directory in which you installed the PeopleSoft web server files for your PeopleSoft Portal Solutions database. Do not forget to use the trailing forward slash "/" character.
10. Click Save.
11. Restart the content provider database web server.

---

## Task 3-5: Configuring PS Portal URI in Content Provider

---

PeopleSoft PeopleTools 8.43 changed the way PeopleSoft Interaction Hub interacts with the content provider. You are no longer required to configure a *remote node* in the content provider database to access content references and pagelets in the PeopleSoft Interaction Hub. You can allow user access to content provider data through PeopleSoft Interaction Hub or the navigation delivered in the content provider database. To use PeopleSoft Single Sign-On, you must configure the PeopleSoft Interaction Hub content and portal URI text for the appropriate portal registry node.

---

**Note.** The content provider portal registries should not be hosted by a remote node.

---

To configure PeopleSoft Interaction Hub URI text in the content provider:

1. From your browser, sign on to your PeopleSoft PeopleTools 8.4x content provider database.
2. Select PeopleTools, Portal, Node Definitions.

The Node Definitions Search page appears.

3. Click Search.
4. Select the appropriate portal registry node for the portal definition that you are using.

The following table lists the portal names and corresponding node names.

Portal Name	Node Name
EMPLOYEE	EMPL
CUSTOMER	CUST
SUPPLIER	SUPP
PARTNER	PART

5. Select the Portal tab.
6. Enter both the content URI text and portal URI text values that correspond to the PeopleSoft Portal Solutions database web server.

- The content URI uses the `.../psc/...` format.

For example, Content URI Text = `http://<some server>/psc/<site name>/`

- The Portal URI uses the `.../psp/...` format.

For example, Portal URI Text = `http://<some server>/psp/<site name>/`

Replace the `<some server>` value with the hostname of your PeopleSoft Portal Solutions database web server. Include the port number and network domain name as necessary.

Replace the `<site name>` value with the directory in which you installed the PeopleSoft web server files for your PeopleSoft Portal Solutions database. Do not forget to use the trailing forward slash `/` character.

7. Click Save.
8. Restart the content provider database web server.

## Task 3-6: Setting Up Common User IDs

To add or update the common user ID VP1:

1. From your browser, sign on to each applicable content provider database to which you want to connect from your PeopleSoft Portal Solutions database.
2. In the content provider database, select the PeopleSoft PeopleTools User Profiles page.  
For PeopleSoft 8.4x databases, select PeopleTools, Security, User Profiles, User Profiles.
3. On the Add a New Value tab, enter `VP1` in the User ID field, and then click Add.
4. If this message appears: "The value you tried to add already exists. Select it below if you'd like to update it, or specify a new value in the fields above," select the `VP1` user ID value in the search results.
5. On the General tab, update the following settings:
  - a. If the Symbolic ID field is blank, select the symbolic ID for your database.

- b. In the Password field, enter *VP1*.
  - c. In the Confirm Password field, enter *VP1*.
6. On the ID tab, if the ID Type field is blank, select *None*.  
If the ID Type field is not blank, do not change it; leave it as is.
7. For PeopleSoft PeopleTools 8.4x databases, insert the PeopleSoft Administrator role if it does not already exist on the Roles tab. Do not remove any existing roles.
8. Click Save.

## Task 3-7: Testing PeopleSoft Single Sign-On

---

To test PeopleSoft Single Sign-On:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.  
The URL uses the following format: `http://localhost/pshome/signon.html`
- 
- Note.** Before testing SSO, it is strongly recommended to clear the server and browser cache and bounce all servers.
- 
2. For each applicable PeopleSoft content provider, select Portal Administration, Test, Single Sign-On, <Content Provider> User Profiles.
  3. Confirm that the Search dialog box for the User Profile page for that content provider database appears.
- 

**Note.** The User Profiles transaction pages are being directly accessed from the content provider database.

---

## Task 3-8: Troubleshooting PeopleSoft Single Sign-On

---

To troubleshoot PeopleSoft Single Sign-On:

1. Check the license code.  
Ensure that the license code is not blank. The WEBLIB functions that are used to access the PeopleSoft Interaction Hub Home page require a valid license code.  
Query the database using an SQL query tool by running the following SQL against the database:  

```
SELECT LICENSE_CODE FROM PSOPTIONS
```
2. Check the Message Nodes.
  - a. Ensure that the message nodes that exist on multiple PeopleSoft databases are the same.  
This means that the node name, the password, the PeopleSoft PeopleTools release, and the Application Release properties are an exact match in both the PeopleSoft Portal Solutions and the content provider database.  
Access the 8.4x Message Node definition online by selecting PeopleTools, Portal, Node Definitions.  
Query the database using an SQL query tool by running the following SQL against the database:  

```
SELECT * FROM PSMSGNODEDEFN
```
  - b. Ensure that the PeopleSoft Portal Solutions database local default message nodes are inserted as trusted into all of the content provider databases that you are accessing by way of PeopleSoft Single Sign-On.

Verify which Message Nodes are trusted in a PeopleSoft PeopleTools 8.4x database online by selecting PeopleTools, Security, Security Objects, Single Sign-On.

Query the database using an SQL query tool by running the following SQL against the database:

```
SELECT * FROM PSTRUSTNODES
```

- c. Ensure that the content provider message node on the PeopleSoft Portal Solutions database has the correct Node Type.

Ensure that the node is active.

Content provider nodes for databases running on PeopleSoft PeopleTools 8.4x must have a Node Type of *PIA*.

Verify the node information online by selecting PeopleTools, Portal, Node Definitions.

Select the Node Definition tab to view the Node Type and active status settings.

Query the database using an SQL query tool by running the following SQL against the database:

```
SELECT * FROM PSMSGNODEDEFN
```

- d. Ensure that the PeopleSoft Portal Solutions database default local node in the PeopleSoft Portal Solutions and content provider databases use password authentication and also use the same password.

Because the password is encrypted when you enter it, you must re-enter the password in PeopleSoft Portal Solutions and all content provider databases. Be sure to use the same capitalization and verify that Caps Lock is not activated when you enter your password.

To re-enter your password in the PeopleSoft Portal Solutions, select PeopleTools, Portal, Node Definitions. Select the Node Definition tab.

To re-enter your password in your content provider database running on PeopleSoft PeopleTools 8.4x, select PeopleTools, Portal, Node Definitions. Select the Node Definition tab.

---

**Note.** Messaging also uses the database local message node value. Changing the value of which message node is the Local Node affects both the portal sign-on and messaging.

---

- 3. Verify the content reference URL.

- a. Verify the registry structure for the menu item (content reference). Ensure that the registry structure contains the correct syntax in the URL text for the PeopleSoft PeopleTools release of the content provider database.

Access the registry structure by selecting PeopleTools, Portal, Structure and Content.

In the Structure and Content page, select Portal Administration, Test and Single Sign-On. Edit the content provider (for example, "HRMS PT 8.4x User Profiles").

In the URL information section, ensure that the Portal URL field, the URL text, menu, market and component are correctly displayed online.

Run the following using your SQL query tool:

```
SELECT PORTAL_NAME, PORTAL_LABEL, PORTAL_OBJNAME,
PORTAL_CNTPRV_NAM, PORTAL_URLTEXT FROM PSPRSMDEFN
WHERE PORTAL_REFTYPE = 'C'
AND PORTAL_CNTPRV_NAM IN
('BP', 'CRM', 'ELM', 'EPM', 'ERP', 'GFHA', 'HRMS', 'SA', 'SAHA', 'VAN')
AND PORTAL_LABEL = '<Fill in the link label you are testing>'
```

The URL text for content references running on PeopleSoft PeopleTools 8.4x uses the following format:  
c/MAINTAIN\_SECURITY.USERMAINT.GBL?ParamName=ParamValue

For example: c/MAINTAIN\_SECURITY.USERMAINT.GBL?TOOLS=840

- b. Check the content provider URI text in the PeopleSoft Portal Solutions database.

Access content provider URI text information by selecting PeopleTools, Portal, Node Definitions. Select the Portal tab to view content URI text.

Query the database using an SQL query tool by running the following SQL against the database:

```
SELECT * FROM PSNODEURITEXT
```

Verify that the content provider URI paths for databases with web servers on different machines utilize the full network domain name.

Verify that the web server name used in the configuration.properties file and the content provider URI paths use the same capitalization format. This problem manifests itself as a web server error: "Unable to open page."

See the section Updating the Content Provider URI Paths in this installation guide.

4. Verify the local node properties and uses.

- a. Verify the local default node.

The PORTAL\_NAME for the local node must match the default portal in the PeopleSoft Portal Solutions database. The NODE\_TYPE must be *PIA*.

Query the database using an SQL query tool by running the following SQL against the database:

```
SELECT MSGNODENAME, LOCALNODE, LOCALDEFAULTFLG, NODE_TYPE, PORTAL_⇒  
NAME FROM PSMGNODEFN
```

This problem manifests itself as an error: "Could not open registry."

- b. Verify the Hosted by Node of the different portal registries.

A local node should host each PeopleSoft Portal Solutions database portal registry. The PORTAL\_REMOTE value should be set to 0.

Query the database using an SQL query tool by running the following SQL against the database:

```
SELECT * FROM PSPRDMDEFN
```

This problem manifests itself as an error: "Could not open registry."

---

**Note.** This is the expected behavior for accessing any PeopleSoft PeopleTools 8.4x content provider homepage if you have set the PeopleSoft PeopleTools 8.4x content provider portal registry to be hosted by a remote node. In this case, access to the PeopleSoft PeopleTools 8.4x content provider is achieved only through the PeopleSoft Interaction Hub.

---

5. Verify use of different web server HTTP port numbers.

The browser may have an issue with PeopleSoft Single Sign-On in the following scenario:

The PeopleSoft Portal Solutions database and the content provider database are using the same web server, but the content provider database web server configuration has a different HTTP port; http://myserver:5000/, for example.

To resolve this issue, do one of the following:

- a. Move one of the web servers to a different machine.
- b. Add a second DNS entry for the web server and use a different name.

Ensure that the two DNS entries share a common domain and set the *authtokendomain* in the configuration.properties file for the web server accordingly.

- c. Set the defaultPort setting in the configuration.properties file on the content provider web server to the HTTP/HTTPS port value on which the web server is running.

Normally, if you are not using a reverse proxy server or SSL accelerator, you do not need to set the defaultPort property. However, it can be set in this situation.

6. Verify the Content and Portal URI text in the content provider database for the Registry Node.

If you are able to access the content provider using the User Profile test links, but your pagelets are not displaying correctly, you must configure the Content and Portal URI text in the content provider database for the Registry Node.

7. Verify that your webserver has an Authentication Token Domain. For example, us.oracle.com
8. Ensure that the content provider node configured on the Portal Solutions database is the same one as specified below:
  - a. Navigate to Portal Administration, Navigation, Structure and Content
  - b. Select Portal Administration, Test, Single Sign-On, and Edit for the application you are using as content provider. The Node Name field has the node name used to access that content provider.



## Chapter 4

# Accessing PeopleSoft Content Providers

This chapter discusses:

- Understanding PeopleSoft Content Provider Access
- Enabling PeopleSoft 8.4x Homepage Personalization (Required)
- Accessing PeopleSoft by Single Link (Recommended)
- Determining PeopleSoft Portal Solutions Database Default (Required)
- Installing PeopleSoft 8.4x Portal Pack Project (Reference)
- Maintaining Roles and User IDs (Reference)

---

**Warning!** Complete the tasks in this chapter *after* you have successfully tested PeopleSoft Single Sign-On to the applicable PeopleSoft content provider. For more information, refer to the "Installing PeopleSoft Single Sign-On" chapter in this installation guide. If your PeopleSoft Portal Solutions database is not connecting to any PeopleSoft content provider databases, you can skip this chapter and the associated appendixes.

---

**Note.** PeopleSoft application databases that contain transaction content are referred to as the *content provider* databases.

---

## Understanding PeopleSoft Content Provider Access

---

The PeopleSoft Interaction Hub allows direct access to your PeopleSoft content provider databases from the portal. This direct access includes homepage pagelets and navigation. The method of access can be a single link from the portal navigation pointing into the PeopleSoft content provider navigation, or physically storing the PeopleSoft content provider registry data within the PeopleSoft Interaction Hub.

Physically storing the registry data within the PeopleSoft Portal Solutions allows you to have your entire navigation in an aggregated location. However, using the single link approach greatly increases the simplicity of your security setup as well as future upgrades. For these reasons, Oracle recommends that navigation to the PeopleSoft content provider be accomplished by way of a single link within the PeopleSoft Portal Solutions database.

---

**Note.** When all the databases are on PeopleSoft PeopleTools 8.52 or later, Oracle recommends using the *Unified Navigation* feature to access content provider database. The tasks described below are no longer required when *Unified Navigation* is used.

---

To facilitate the recommended approaches to accessing the PeopleSoft content provider database, the tasks in this chapter use the following notations:

- Required—Perform during the *installation* phase.

This is required for subsequent tasks, Enabling PeopleSoft 8.4x Homepage Personalization (Required) and Determining PeopleSoft Portal Solutions Database Default (Required).

- **Recommended**—Perform during the *installation* and *implementation* phases.

This indicates the recommended approach and applies to the task, Accessing PeopleSoft by Single Link (Recommended).

Oracle recommends that you access the PeopleSoft 8.4x content provider portal registry data by way of a single link in the PeopleSoft Portal Solutions database.

- **Reference**—Optionally perform during the *implementation* phase.

This indicates that the material is listed in this guide only as a reference. This applies to tasks Installing PeopleSoft 8.4x Portal Pack Project (Reference) and Maintaining Roles and User IDs (Reference).

Delivered portal projects have been created in a PeopleSoft 8.4x format enabling them to successfully and correctly copy into the PeopleSoft Portal Solutions database on PeopleSoft PeopleTools 8.4x.

Instructions to physically store the PeopleSoft 8.4x content provider portal registry data within the PeopleSoft Portal Solutions database are located in the appendixes of this installation guide. The tasks in this chapter point you to the correct documents.

## Task 4-1: Enabling PeopleSoft 8.4x Homepage Personalization (Required)

---

This section discusses:

- Understanding PeopleSoft 8.4x Homepage Personalization
- Updating PeopleSoft PeopleTools 8.4x Homepage Security
- Updating the PeopleSoft 8.4x Content Provider GUEST User

### Understanding PeopleSoft 8.4x Homepage Personalization

To view the PeopleSoft portal pack products within the PeopleSoft PeopleTools 8.4x content provider, homepage personalization security access must be granted to all non-guest users.

---

**Note.** Perform this task only for the PeopleSoft PeopleTools 8.4x content provider databases for which you have purchased a PeopleSoft Portal Pack.

---

### Task 4-1-1: Updating PeopleSoft PeopleTools 8.4x Homepage Security

To update the PeopleSoft PeopleTools 8.4x content provider homepage security:

1. Use PeopleSoft Data Mover to sign on to the PeopleSoft PeopleTools 8.4x content provider database.
2. Open the <PS\_APP\_HOME>\scripts\PORTAL\_HP\_PERS.DMS script that was delivered on the PeopleSoft Portal Solutions 9.1 Revision 6 media pack.
3. Run this script against the PeopleSoft PeopleTools 8.4x content provider database.
4. Open the <PS\_APP\_HOME>\scripts\PORTAL\_ADD\_ROLE.DMS script that was delivered on the PeopleSoft Portal Solutions 9.1 Revision 6 media pack.
5. Run this script against the PeopleSoft PeopleTools 8.4x content provider database.
6. Close PeopleSoft Data Mover.

## Task 4-1-2: Updating the PeopleSoft 8.4x Content Provider GUEST User

To update the PeopleSoft 8.4x content provider GUEST user:

---

**Note.** Grant the PAPP\_USER role to all new user IDs for access to PeopleSoft Interaction Hub navigation and the homepage personalization pages. After you run this script, manually remove the PAPP\_USER role from any GUEST user ID.

---

1. From your browser, sign on to each applicable PeopleSoft 8.4x content provider database.
2. Select PeopleTools, Security, User Profiles, User Profiles.
3. In the User ID field, enter *GUEST* or the equivalent guest user ID for the database.
4. Click Search.

The General page appears.

If the message *No matching values were found* displays, the remaining steps in this task are not applicable and you can skip this task and proceed to the next task, Accessing PeopleSoft by Single Link (Recommended).

5. Click the Roles tab.
6. Delete the row that contains the *PAPP\_USER* role.
7. Click Save.

## Task 4-2: Accessing PeopleSoft by Single Link (Recommended)

---

This section discusses:

- Testing the Single Link to PeopleSoft Content Provider
- Hiding a PeopleSoft Content Provider Single Link

The PeopleSoft Portal Solutions database is delivered with a single link to each supported PeopleSoft content provider database on each supported PeopleSoft PeopleTools release. If you do not own a specified PeopleSoft content provider database on a given PeopleSoft PeopleTools release, you can hide the PeopleSoft content provider single link.

### Task 4-2-1: Testing the Single Link to PeopleSoft Content Provider

To test the single link to the PeopleSoft content provider:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. For each applicable PeopleSoft content provider, select PeopleSoft, *<Content Provider>*.
3. The single PeopleSoft *<Content Provider>* link directs you to the PeopleSoft content provider database in the following way:

For PeopleSoft content provider databases on PeopleSoft PeopleTools 8.4x, the *<Content Provider>* 8.4x link opens a new window that displays the homepage of the PeopleSoft 8.4x Content Provider corresponding portal registry definition.

---

**Note.** The portal registry definition refers to the transaction for the intended audience. The EMPLOYEE portal definition is for employee transactions. The CUSTOMER portal definition is for customer transactions. The SUPPLIER portal definition is for supplier transactions. The PARTNER portal definition is for partner transactions.

---

## Task 4-2-2: Hiding a PeopleSoft Content Provider Single Link

Use the following steps to hide a PeopleSoft content provider single link.

---

**Note.** If you choose to load the PeopleSoft PeopleTools 8.4x content provider navigation into the PeopleSoft Portal Solutions database, then do *not* hide the content provider 8.4x PeopleSoft PeopleTools single link. The loaded PeopleSoft PeopleTools 8.4x content provider registry will not load the PeopleSoft PeopleTools navigation, and the single PeopleSoft PeopleTools link enables you to access the PeopleSoft PeopleTools for the 8.4x content providers from your PeopleSoft Portal Solutions database. You can access the PeopleSoft PeopleTools navigation from the PeopleSoft PeopleTools 8.4x content provider PS\_SITETEMPLATE portal registry.

---

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. Select PeopleTools, Portal, Structure and Content.
3. Select the PeopleSoft link in the Folder scroll area.
4. Select the Edit link for the Content Reference link that you want to hide.
5. On the Content Ref Administration page, select the Hide from portal navigation option.
6. Click Save.

## Task 4-3: Determining PeopleSoft Portal Solutions Database Default (Required)

---

The PeopleSoft Portal Solutions database contains a single default portal. The default portal determines which portal registry is accessible when signing on to the PeopleSoft Portal Solutions database from the browser. The PeopleSoft content provider portal data is specific to the default portal registry that is defined in the PeopleSoft Portal Solutions database.

To determine the default portal:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. Select PeopleTools, Portal, Portal Definitions.
3. The Default option is selected for the default portal.
4. Make a note of the PeopleSoft Portal Solutions database default portal, for use in subsequent tasks in this chapter and the appendixes.

## Task 4-4: Installing PeopleSoft 8.4x Portal Pack Project (Reference)

---

The "Installing PeopleSoft 8.4x Content Provider Data" appendix in this installation guide provides instructions and guidelines on how to install the PeopleSoft PeopleTools 8.4x content provider Portal Project into the PeopleSoft Portal Solutions database.

See Appendix: "Installing PeopleSoft 8.4x Content Provider Data."

---

**Note.** Installing the PeopleSoft 8.4x content provider portal project is an optional implementation task. Oracle recommends that you use the single link navigation to the PeopleSoft 8.4x content providers instead. Use this task only as a reference for use during the implementation phase.

---

**Note.** If you are installing the PeopleSoft 8.4x content provider portal project for PeopleSoft Enterprise CRM 8.4, then you must also perform the tasks in the "Installing PeopleSoft CRM Navigation" appendix in this installation guide after completing the tasks in the "Installing PeopleSoft 8.4x Content Provider Data" appendix.

---

See Appendix: "Installing PeopleSoft CRM Navigation."

---

## **Task 4-5: Maintaining Roles and User IDs (Reference)**

---

To allow you to easily access the content provider database from within the PeopleSoft Portal Solutions database, both databases must contain the common user IDs and associated roles. Maintaining roles and user IDs across PeopleSoft Portal Solutions and content provider databases is an implementation task and *not* an installation task. Use this task only as a reference for use during the implementation phase.

See *PeopleTools: Security Administration*.



## Appendix A

# Removing PeopleSoft Content Provider Portal Data

This appendix discusses:

- Understanding Content Provider Portal Data Removal
- Creating PeopleSoft Interaction Hub Registry Delete Project Files
- Deleting Prior PeopleSoft Content Provider Portal Data
- Cleaning the PeopleSoft Portal Solutions Database
- Accessing Current Release PeopleSoft Content Providers

---

**Note.** PeopleSoft application databases that contain transaction content are referred to as the *content provider* databases.

---

**Warning!** Do not perform this task on a PeopleSoft content provider application database. This task is specific only to the PeopleSoft Portal Solutions database. This task removes the previous application release registry data along with any customization that you may have performed on those registry entries. Removal of prior release content provider data is required before you copy the delivered registry projects for the current application release.

---

## Understanding Content Provider Portal Data Removal

---

When you upgrade your PeopleSoft content provider database, you must also upgrade the portal registry data in the PeopleSoft Portal Solutions database. The PeopleSoft Interaction Hub registry data must match the current content provider transactions. To upgrade the PeopleSoft Interaction Hub registry data to match your current release, you must copy the Delete projects to your PeopleSoft Portal Solutions database and run a script to remove portal registry objects that no longer exist in the current application release.

After you remove the prior release content provider data, you can load the current release content provider portal registry data into the PeopleSoft Portal Solutions database.

Complete the tasks in this chapter only if all of the following conditions are met:

- Your PeopleSoft Portal Solutions database is on PeopleSoft Portal Solutions 9.1 Revision 6.
- You have upgraded your content provider database after installing the PeopleSoft Interaction Hub.
- You have loaded a previous release of the content provider application portal registry data into the PeopleSoft Portal Solutions database.

## Task A-1: Creating PeopleSoft Interaction Hub Registry Delete Project Files

---

Before you copy the new content provider navigation and portal pack registry data into your PeopleSoft Portal Solutions 9.1 Revision 6 database, you must remove the old data. Removing the old data consists of creating a Delete project from the Copy project.

**Note.** There are no corresponding portal permission Delete projects.

To create the PeopleSoft content provider Portal Pack and Navigation Delete project:

1. Sign on to your PeopleSoft Portal Solutions database in two-tier mode using PeopleSoft Application Designer.
2. Select File, Open.
3. Open the content provider portal pack and navigation *Copy* projects.

The copy project naming convention for PeopleSoft 8.4x, which includes Navigation and Portal Pack in a single project, is as follows:

PORTAL\_<pp>84x\_<registryname>, where <pp> represents the content provider database identifier and <registryname> represents the portal registry.

For example, PORTAL\_CR84X\_EMPL.

4. Select File, Save Project As.
5. Rename the Copy project file by adding *\_DEL* to the end of the Copy project name.  
For example, *PORTAL\_CR84X\_EMPL\_DEL*.
6. Click OK.
7. Remove the permission list and folder registry objects from the project definition.  
You only want to keep content reference objects in the project definition.
8. Select Edit, Upgrade, Set Action for Project, Delete, to change the Action to *Delete* for all of the content references.
9. Click Save Project.
10. Use the Copy Project to File utility to copy the delete project to file.

**Note.** If you are removing a content provider navigation and Portal Pack project for a content provider on a PeopleSoft PeopleTools release prior to 8.4x, you can retrieve the Delete projects from My Oracle Support under the report ID 100106. Follow the instructions in the posted update to make the portal Delete projects available to your PeopleSoft Portal Solutions database.

You must copy the files and folders that you retrieve from My Oracle Support into the respective <PS\_APP\_HOME>\projects and <PS\_APP\_HOME>\scripts file directories of your PeopleSoft Portal Solutions application database. These are the same directories in which you installed the PeopleSoft Portal Solutions 9.1 Revision 6 media pack.

## Task A-2: Deleting Prior PeopleSoft Content Provider Portal Data

---

To copy the portal registry Delete projects:



---

**Warning!** This task removes the previous application release registry data along with any customization that you may have performed on those registry entries.

---

1. Sign on to your PeopleSoft Portal Solutions database in two-tier mode using PeopleSoft Application Designer.
2. Copy only the portal Delete project that corresponds to a previous release of a content provider that you have since upgraded and for which the Portal Registry Delete project name matches the name of a previously copied Portal Registry project.
3. Repeat the following steps for each applicable Delete Portal Project definition.

---

**Note.** For content provider Delete projects prior to the PeopleSoft PeopleTools 8.4x release, the instructions posted on My Oracle Support under report ID 100106 list the delivered Delete Portal Projects and their corresponding content provider database and release.

---

- a. Select Tools, Copy Project, From File.
  - b. Select the location where you copied the Delete project.
  - c. Click OK.
  - d. Select the applicable Portal Registry Delete Project name.
  - e. Click Open.
  - f. Click Select All.
  - g. Click Copy.
- 

**Note.** You do *not* need to create or alter any records or views.

---

## Task A-3: Cleaning the PeopleSoft Portal Solutions Database

---

This section discusses:

- Understanding Cleaning the PeopleSoft Portal Solutions Database
- Deleting Obsolete Folders
- Updating Version Numbers

### Understanding Cleaning the PeopleSoft Portal Solutions Database

The Delete projects only remove content references. Consequently, empty portal registry folders may exist. You should remove these empty folders. After removing portal registry data, you must update the PeopleSoft Portal Solutions database cache and version numbers to reflect the changes.

#### Task A-3-1: Deleting Obsolete Folders

To delete obsolete folders:

1. In your target PeopleSoft Portal Solutions database, select Portal Administration, Navigation, Delete Empty Folders.
2. Add a run control ID of *FOLDER\_CLEAN\_XXXX*, where *XXXX* represents the portal registry name, such as *EMPLOYEE*, *CUSTOMER*, *SUPPLIER*, or *PARTNER*.
3. Enter the portal name that corresponds to the *XXXX* in the run control ID portal registry name, such as

EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.

4. Click Save.
5. Click Run.
6. Set up the Process Scheduler information and click OK.
7. Click the Process Monitor link to view the progress of the process.
8. Stop the PeopleSoft Portal Solutions database web server.
9. Stop the PeopleSoft Portal Solutions database application server.
10. Purge the PeopleSoft Portal Solutions database application server cache.
11. Start the PeopleSoft Portal Solutions database application server.
12. Start the PeopleSoft Portal Solutions database web server.

## Task A-3-2: Updating Version Numbers

To update the version numbers, from the command line prompt, execute the following Application Engine program to replace the parameters with those applicable to your PeopleSoft Portal Solutions database:

```
<PS_HOME>\bin\client\winx86\psae -CT <dbtype> -CS <server> -CD <dbname> ->  
CO <oprid> -CP <oprid password> -R 1 -AI VERSION -I 1
```

## Task A-4: Accessing Current Release PeopleSoft Content Providers

---

Refer to the "Accessing PeopleSoft Content Providers" chapter in this installation guide for instructions and guidelines on how to access PeopleSoft content providers from the PeopleSoft Portal Solutions database.

See "Accessing PeopleSoft Content Providers."

## Appendix B

# Installing PeopleSoft 8.4x Content Provider Data

This appendix discusses:

- Updating PeopleSoft 8.4x Content Provider Portal Registry
- Creating PeopleSoft 8.4x Content Provider Portal Project
- Copying PeopleSoft 8.4x Content Provider Portal
- Updating PeopleSoft Portal Registry Permissions
- Updating PeopleSoft Portal Default Homepage

---

**Note.** PeopleSoft application databases that contain transaction content are referred to as *content provider* databases.

---

**Note.** If you choose to load PeopleSoft 8.4x Portal Pack registry data, you must also load the PeopleSoft 8.4x navigation data for accurate link rendering. The tasks in this chapter enable you to load both Portal Pack and portal navigation data from a PeopleSoft 8.4x content provider database.

---

## Task B-1: Updating PeopleSoft 8.4x Content Provider Portal Registry

---

This section discusses:

- Updating PeopleSoft Portal Registry Permission Lists
- Deleting PeopleSoft 8.4x Content Provider Cache

The PeopleSoft 8.4x content provider databases are delivered with the portal registry data included. You can update this registry data to accommodate your permission list changes. After you update the PeopleSoft portal registry permission lists, you must delete the database cache to reflect the changes.

---

**Note.** This process may take anywhere from a few minutes to a few hours, depending upon the volume of the portal data. The user ID that invokes this process must have the security role Portal Administrator or the process may terminate with an abend.

---

### Task B-1-1: Updating PeopleSoft Portal Registry Permission Lists

To update the PeopleSoft portal registry permission lists:

1. From your browser, sign on to your PeopleSoft 8.4x content provider database.
2. Select PeopleTools, Portal, Portal Utilities, Sync Collection Security.

3. Add a run control ID of *SECURITY\_SYNC\_XXXXXXX*, where *XXXXXXX* represents the portal registry definition name.  
For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.
4. Enter the portal definition name that matches the *XXXXXXX* of the run control portal registry name.  
For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.
5. Click Save.
6. Click Run.
7. Set up the Process Scheduler information and click OK.
8. Click the Process Monitor link to view the progress of the process.

## Task B-1-2: Deleting PeopleSoft 8.4x Content Provider Cache

To delete the PeopleSoft 8.4x content provider database cache:

1. Stop the PeopleSoft content provider database web server.
2. Stop the PeopleSoft content provider database application server.
3. Purge the PeopleSoft content provider database application server cache.
4. Start the PeopleSoft content provider database application server.
5. Start the PeopleSoft content provider database web server.

## Task B-2: Creating PeopleSoft 8.4x Content Provider Portal Project

---

This section discusses:

- Creating PeopleSoft 8.4x Content Provider Portal Project
- Cleaning PeopleSoft 8.4x Content Provider Portal Project
- Cleaning PeopleSoft 8.4x in All Other Application Databases
- Deleting PeopleSoft 8.4x Content Provider Two-Tier Cache

### Task B-2-1: Creating PeopleSoft 8.4x Content Provider Portal Project

To create the PeopleSoft 8.4x content provider portal project:

1. Sign on to your PeopleSoft 8.4x content provider database in two-tier mode using PeopleSoft Application Designer.
2. Select File, New.
3. Select a New Definition value of *Project*, and then click OK.
4. Select Insert, Definitions into Project.
5. Select a Definition Type value of *Permission List*, and then click Insert.
6. Click Select All, and then click Insert again.
7. Select the Definition Type value of *Portal Registry Definitions*, and then click Insert.
8. Select the portal name that matches the PeopleSoft Portal Solutions database default portal name.

For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.

9. Highlight the Related Definitions value of *Portal Registry Structures*, and then click Insert.
10. Click Close.
11. Select File, Save Project As.
12. Enter the applicable project name from the following table of PeopleSoft 8.4x content provider Portal Project names.

Content Provider on PeopleSoft PeopleTools 8.4x	PeopleSoft Portal Name	PeopleSoft Project Name
CRM	EMPLOYEE	PORTAL_CR84X_EMPL
CRM	CUSTOMER	PORTAL_CR84X_CUST
CRM	PARTNER	PORTAL_CR84X_PART
ELM	EMPLOYEE	PORTAL_LM84X_EMPL
EPM	EMPLOYEE	PORTAL_PF84X_EMPL
FSCM	EMPLOYEE	PORTAL_EP84X_EMPL
FSCM	CUSTOMER	PORTAL_EP84X_CUST
FSCM	SUPPLIER	PORTAL_EP84X_SUPP
HRMS	EMPLOYEE	PORTAL_HC84X_EMPL
SFO	EMPLOYEE	PORTAL_FO84X_EMPL
SFO	CUSTOMER	PORTAL_FO84X_CUST

13. Click OK.
14. Close PeopleSoft Application Designer.

## Task B-2-2: Cleaning PeopleSoft 8.4x Content Provider Portal Project

To clean the 8.4x content provider portal project in all application databases on PeopleSoft PeopleTools 8.46 or higher:

---

**Warning!** Before you export the PeopleSoft 8.4x content provider portal project from the PeopleSoft content provider database, you *must* run the Clean Portal Project process against the PeopleSoft content provider database.

---

1. In your PeopleSoft content provider database, select PeopleTools, Portal, Portal Utilities, Clean Portal Project.
2. Add a run control ID of *CLEAN\_PORTAL\_XXXXXXXX*, where *XXXXXXXX* represents the portal definition name.

For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.

3. Enter the Project Name that you just created.

For example: *PORTAL\_EP84X\_EMPL*.

4. Enter a Portal Name.

For example: *EMPLOYEE*.

5. Enter a content provider Name.

For example: *ERP*.

6. Select Full Navigation.

7. Click Save.

8. Click Run.

9. Set up the Process Scheduler information and click OK.

10. Click the Process Monitor link to view the progress of the process.

---

**Note.** Continue with the task Deleting PeopleSoft 8.4x Content Provider Two-Tier Cache.

---

## Task B-2-3: Cleaning PeopleSoft 8.4x in All Other Application Databases

To clean the PeopleSoft 8.4x content provider portal project in all other application databases on PeopleSoft PeopleTools 8.45 or less:

---

**Warning!** Before you export the PeopleSoft 8.4x content provider portal project from the PeopleSoft content provider database, you *must* run the applicable *PORTAL\_XX84X\_XXXX\_CLEAN.DMS* script against the PeopleSoft content provider database.

---

1. The following table lists the PeopleSoft Data Mover scripts that will clean the corresponding PeopleSoft 8.4x content provider portal project definition. Copy the applicable script to the <PS\_APP\_HOME>\scripts directory of the PeopleSoft 8.4x content provider database.

PeopleSoft Content Provider on PeopleSoft PeopleTools 8.4x	PeopleSoft Portal Name	PeopleSoft Script Name
CRM	EMPLOYEE	PORTAL_CR84X_EMPL_CLEAN.DMS
CRM	CUSTOMER	PORTAL_CR84X_CUST_CLEAN.DMS
CRM	PARTNER	PORTAL_CR84X_PART_CLEAN.DMS
ELM	EMPLOYEE	PORTAL_LM84X_EMPL_CLEAN.DMS
EPM	EMPLOYEE	PORTAL_PF84X_EMPL_CLEAN.DMS
FSCM	EMPLOYEE	PORTAL_EP84X_EMPL_CLEAN.DMS
FSCM	CUSTOMER	PORTAL_EP84X_CUST_CLEAN.DMS
FSCM	SUPPLIER	PORTAL_EP84X_SUPP_CLEAN.DMS
HRMS	EMPLOYEE	PORTAL_HC84X_EMPL_CLEAN.DMS
SFO	EMPLOYEE	PORTAL_FO84X_EMPL_CLEAN.DMS
SFO	CUSTOMER	PORTAL_FO84X_CUST_CLEAN.DMS

2. Use PeopleSoft Data Mover to sign on to the PeopleSoft 8.4x content provider database.
3. From the <PS\_APP\_HOME>\scripts\ directory, open the PeopleSoft Data Mover script that corresponds to the created PeopleSoft 8.4x content provider portal project name in the previous list.
4. Run this script against the PeopleSoft 8.4x content provider database.
5. Close PeopleSoft Data Mover.

---

**Note.** Continue with the task Deleting PeopleSoft 8.4x Content Provider Two-Tier Cache.

---

## Task B-2-4: Deleting PeopleSoft 8.4x Content Provider Two-Tier Cache

To delete the PeopleSoft 8.4x content provider database two-tier cache to accurately reflect the project definition:

1. Start the PeopleSoft 8.4x content provider database Configuration Manager.
2. On the Startup tab, click Purge Cache Directories.
3. Select the PeopleSoft 8.4x content provider database name.
4. Click Delete, click OK, and then click Close.
5. Close Configuration Manager by clicking OK.

## **Task B-3: Copying PeopleSoft 8.4x Content Provider Portal**

---

This section discusses:

- Preparing for Copying the PeopleSoft 8.4x Content Provider Portal
- Copying PeopleSoft 8.4x Portal Project to File
- Copying PeopleSoft 8.4x Portal Project from File
- Deleting PeopleSoft Portal Solutions Database Cache

### **Preparing for Copying the PeopleSoft 8.4x Content Provider Portal**

If you have copied a previous release content provider portal registry project into your PeopleSoft Portal Solutions database, you must remove that registry data.

See the instructions on removing the prior release PeopleSoft content provider portal registry data in the appendix "Removing PeopleSoft Content Provider Portal Data" in this documentation

---

**Warning!** Before you export the PeopleSoft 8.4x content provider portal project from the PeopleSoft content provider database, you *must* clean the PeopleSoft content provider Portal Project, as described previously. If you do not perform this task, necessary PeopleSoft Portal Solutions-specific data in the PeopleSoft Portal Solutions database is overwritten when the project copies into the PeopleSoft Portal Solutions database.

See the section Cleaning PeopleSoft 8.4x Content Provider Portal Project earlier in this documentation.

---

### **Task B-3-1: Copying PeopleSoft 8.4x Portal Project to File**

To copy the PeopleSoft 8.4x content provider portal project to file:

1. Sign on to your PeopleSoft 8.4x content provider database in two-tier mode using PeopleSoft Application Designer.
2. Select File, Open.
3. In the Definition field, select *Project*.
4. Click Open, highlight the newly created PeopleSoft 8.4x content provider portal project name, and then click Open.
5. Select Tools, Copy Project, To File.
6. Click Browse for the Export Directory. Navigate to a temporary directory, and then click OK.
7. Click Select All.
8. Click Copy.  
This may take a few minutes.
9. Close PeopleSoft Application Designer.



## Task B-3-2: Copying PeopleSoft 8.4x Portal Project from File

To copy the PeopleSoft 8.4x content provider portal project from file:

1. Sign on to your PeopleSoft Portal Solutions database in two-tier mode using PeopleSoft Application Designer.
2. Select Tools, Copy Project, From File.
3. Browse to the PeopleSoft 8.4x content provider database server temporary directory.

This should be the temporary directory to which you copied the PeopleSoft 8.4x content provider portal project to file in the task Copying PeopleSoft 8.4x Portal Project to File.

---

**Note.** If you cannot access the PeopleSoft 8.4x content provider database server temporary directory, you can copy the PeopleSoft portal project folder and files from the temporary directory to the PeopleSoft Portal Solutions database server <PS\_APP\_HOME>\Projects directory.

If your PeopleSoft 8.4x content provider and PeopleSoft Portal Solutions databases are on the same PeopleSoft PeopleTools release and database platform, you can copy the project directly to the PeopleSoft Portal Solutions database from within the PeopleSoft 8.4x content provider PeopleSoft Application Designer.

You *must* run the clean script and delete the PeopleSoft 8.4x content provider database server cache *before* using the Tools, Copy Project, To Database utility in PeopleSoft Application Designer.

---

4. Select the PeopleSoft 8.4x content provider portal project name that you just copied to file.
5. Click Open.
6. Click Select All.
7. Click Options.
  - a. On the Copy Options tab, select *English* and *COMMON*.

If your PeopleSoft Portal Solutions database is a multilingual database, then ensure that you also select the languages that you installed on your PeopleSoft Portal Solutions database.
  - b. Click OK.
8. Click Copy.
9. Review the Output window on the Upgrade tab.

All objects should copy successfully.
10. Close PeopleSoft Application Designer.

---

**Note.** You do *not* need to create or alter any records or views.

---

## Task B-3-3: Deleting PeopleSoft Portal Solutions Database Cache

To view the changes to your PeopleSoft Portal Solutions Registry you must reboot the application server and clear the application server cache. In addition, you must also reboot the web server.

To refresh the web server cache and delete the application server cache:

1. Stop the PeopleSoft Portal Solutions database web server.
2. Stop the PeopleSoft Portal Solutions database application server.
3. Purge the PeopleSoft Portal Solutions database application server cache.
4. Start the PeopleSoft Portal Solutions database application server.

5. Start the PeopleSoft Portal Solutions database web server.

## **Task B-4: Updating PeopleSoft Portal Registry Permissions**

---

This section discusses:

- Understanding Updating PeopleSoft Portal Registry Permissions
- Updating PeopleSoft Portal Registry Lists
- Deleting PeopleSoft Portal Solutions Database Cache

### **Understanding Updating PeopleSoft Portal Registry Permissions**

Portal data from different PeopleSoft content provider databases may share a common portal folder. After you copy the registry projects, you must update the folder permissions to reflect the changes. After you update the folder permissions, you must delete the PeopleSoft Portal Solutions database cache files to reflect the changes.

### **Task B-4-1: Updating PeopleSoft Portal Registry Lists**

This process may take anywhere from a few minutes to a few hours, depending upon the volume of the PeopleSoft portal data. The user ID that invokes this process must have the Portal Administrator security role or the process may terminate in an abend.

To update the PeopleSoft portal registry permission lists:

1. In your PeopleSoft Portal Solutions database, select PeopleTools, Portal, Portal Utilities, Sync Collection Security.
2. Add a run control ID of *SECURITY\_SYNC\_XXXXXXX*, where *XXXXXXX* represents the portal registry name.  
For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.
3. Enter the portal name that matches the *XXXXXXX* of the run control portal registry name.  
For example, EMPLOYEE, CUSTOMER, SUPPLIER, or PARTNER.
4. Click Save.
5. Click Run.
6. Set up the Process Scheduler information and click OK.
7. Select the Process Monitor link to view the progress of the process.

### **Task B-4-2: Deleting PeopleSoft Portal Solutions Database Cache**

To view the changes to your PeopleSoft Portal Solutions Registry you must reboot the application server and clear the application server cache. In addition, you must also reboot the web server.

To refresh the web server cache and delete the application server cache:

1. Stop the PeopleSoft Portal Solutions database web server.
2. Stop the PeopleSoft Portal Solutions database application server.
3. Purge the PeopleSoft Portal Solutions database application server cache.
4. Start the PeopleSoft Portal Solutions database application server.

5. Start the PeopleSoft Portal Solutions database web server.

## **Task B-5: Updating PeopleSoft Portal Default Homepage**

---

The copied PeopleSoft 8.4x content provider portal registry data includes registry entries for pagelets. To access the added pagelets from the homepage, the homepage tab definition must make these pagelets available.

To update the PeopleSoft default homepage tab:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.
2. Select PeopleTools, Portal, Structure and Content.
3. Select Portal Objects, Homepage, Tabs.
4. Click the Edit link for the My Page tab content reference.
5. On the Tab Content tab, select the Include All check box for all pagelet categories, except for the PeopleSoft Applications pagelet category.
6. In the PeopleSoft Applications pagelet category group box, define the following settings:
  - a. Clear the Menu pagelet check box.
  - b. Select the Enterprise Menu pagelet check box and set the value to *Req-Fix*.
  - c. Select all remaining pagelets check boxes and set their values to *Optional*.
7. Click Save.



## Appendix C

# Installing PeopleSoft CRM Navigation

This appendix discusses:

- Copying the PeopleSoft CRM\_NAVFILTER Project
- Updating PeopleSoft Portal Registry Security
- Updating PeopleSoft Portal Registry Navigation
- Deleting PeopleSoft Portal Solutions Database Cache

---

**Warning!** Complete the tasks in this chapter after you have successfully copied the PeopleSoft CRM 8.9 or PeopleSoft 8.4x portal project into the PeopleSoft Portal Solutions database default EMPLOYEE portal definition. Do *not* perform the tasks in this appendix if you are using the single link access method to the currently supported PeopleSoft CRM releases on the PeopleSoft PeopleTools 8.4x database.

Do *not* perform the tasks in this appendix if the PeopleSoft Portal Solutions database default portal definition is not EMPLOYEE.

---

See "Accessing PeopleSoft Content Providers."

See Appendix: "Installing PeopleSoft 8.4x Content Provider Data."

## **Task C-1: Copying the PeopleSoft CRM\_NAVFILTER Project**

This section discusses:

- Copying the Project to File
- Copying the Project from File

### **Task C-1-1: Copying the Project to File**

To copy the project to file:

1. Sign on to your currently supported PeopleSoft CRM release on the PeopleSoft PeopleTools 8.4x database in two-tier mode using PeopleSoft Application Designer.
2. Select File, Open.
3. In the Definition field, select *Project*.
4. Click Open, highlight the project *CRM\_NAVFILTER*, and then click Open.
5. Select Tools, Copy Project, To File.
6. Click Browse for the Export Directory, and then navigate to a temporary directory and click OK.
7. Click Select All.
8. Click Copy.

9. Close PeopleSoft Application Designer.

## Task C-1-2: Copying the Project from File

To copy the project from file:

1. Sign on to your PeopleSoft Portal Solutions database in two-tier mode using PeopleSoft Application Designer.
2. Select Tools, Copy Project, From File.
3. Browse to the PeopleSoft 8.4 content provider database server temporary directory.

---

**Note.** If you cannot access the currently supported PeopleSoft CRM release on the PeopleSoft PeopleTools 8.4x database servers temporary directory, then copy the portal project folder *and* files from the temporary directory to the PeopleSoft Portal Solutions database server <PS\_APP\_HOME>\Projects directory.

---

4. Select the PeopleSoft CRM\_NAVFILTER project name that you just copied to file.
5. Click Open.
6. Click Select All.
7. Click Options.

- a. On the Copy Options tab, select *English* and *COMMON*.

If your PeopleSoft Portal Solutions database is a multilingual database, then you must also select the languages that you have installed on your PeopleSoft Portal Solutions database.

- b. Click OK.
8. Click Copy.
  9. View the Output window on the Upgrade tab.

All objects should copy successfully. Warning messages such as the following are expected and can be ignored:

```
changed Action from CopyProp to Copy, defn doesn't exist on target
```

Or

```
not copied, entire definition already copied
```

10. Change the tablespace name for record RBF\_NAV\_SRTY.
  - a. Open PeopleSoft Application Designer.
  - b. Select File, Open.
  - c. In the Definition field, select *Record*, and enter the string *RBF\_NAV\_SRTY* in the Name field, and then click Open.
  - d. Select Tools, Data Administration, Set Tablespace.
  - e. In the Available Space Name-DB Name field, select the item that begins with *EOLARGE* and click OK.
  - f. Select File, Save.
11. Select Build, Project.
12. Select Build Options as Create tables.
13. Select Build Execute Options as Execute SQL now.
14. View the Build Output window to ensure that one record was processed with no errors.
15. Close PeopleSoft Application Designer.

## Task C-2: Updating PeopleSoft Portal Registry Security

---

To update PeopleSoft portal registry security:

1. Copy the PORTAL\_CR840\_NAVSRTY.DMS file from the currently supported PeopleSoft CRM release on the PeopleSoft PeopleTools 8.4x database <PS\_APP\_HOME>\scripts directory to the PeopleSoft Portal Solutions database <PS\_APP\_HOME>\scripts directory.
2. Copy the PORTAL\_CR840\_NAVSRTY.DAT file from the currently supported PeopleSoft CRM release on the PeopleSoft PeopleTools 8.4x database <PS\_APP\_HOME>\data directory to the PeopleSoft Portal Solutions database <PS\_APP\_HOME>\data directory.
3. Use PeopleSoft Data Mover to sign on to the PeopleSoft Portal Solutions database in bootstrap mode.
4. Open the <PS\_APP\_HOME>\scripts\PORTAL\_CR840\_NAVSRTY.dms script.
5. Carefully follow the directions as outlined in the PeopleSoft Data Mover script text.
6. If you are running on DB2 for z/OS, add the following statement after `set input` and `set log` and before `import *`:  

```
SET EXECUTE_SQL SET CURRENT SQLID = 'OBJ#OWNER';
```
7. Run this script against the PeopleSoft Portal Solutions database by selecting File, Run Script.
8. View the output window to ensure that rows have been inserted.  
For customers using PeopleSoft CRM 8.8 or 8.9, 24 rows will be inserted.
9. Close PeopleSoft Data Mover.

## Task C-3: Updating PeopleSoft Portal Registry Navigation

---

To update the PeopleSoft portal registry navigation filter:

1. Copy the PORTAL\_CR840\_NAVFILTER.DMS file from the currently supported PeopleSoft CRM release on the PeopleSoft PeopleTools 8.4x database <PS\_APP\_HOME>\scripts directory to the PeopleSoft Portal Solutions database <PS\_APP\_HOME>\scripts directory.
2. Use PeopleSoft Data Mover to sign on to the PeopleSoft Portal Solutions database.
3. Open the <PS\_APP\_HOME>\scripts\PORTAL\_CR840\_NAVFILTER.DMS script.
4. Carefully follow the directions as outlined in the PeopleSoft Data Mover script text.
5. Run this script against the PeopleSoft Portal Solutions database by selecting File, Run Script.
6. Close PeopleSoft Data Mover.

## Task C-4: Deleting PeopleSoft Portal Solutions Database Cache

---

To delete the PeopleSoft Portal Solutions database cache:

1. Stop the PeopleSoft Portal Solutions database web server.
2. Stop the PeopleSoft Portal Solutions database application server.
3. Purge the PeopleSoft Portal Solutions database application server cache.
4. Start the PeopleSoft Portal Solutions database application server.

5. Start the PeopleSoft Portal Solutions database web server.



## Appendix D

# Installing Services Procurement Navigation

This appendix discusses:

- Prerequisites
- Understanding Installation Results
- Updating PeopleSoft Portal Registry Security
- Resetting Node for Define Services Procurement
- Deleting PeopleSoft Portal Solutions Database Cache

---

**Important!** Perform these steps *only* if you are running Services Procurement using PeopleSoft Interaction Hub, and only after the PeopleSoft Portal Solutions environment has been fully configured. Before you begin, you must copy all of the content references over to the PeopleSoft Portal Solutions database.

---

## Prerequisites

---

Services Procurement Navigation installation instructions include running scripts from the PeopleSoft Interaction Hub to access certain Services Procurement pages.

Before you begin, you must determine if:

1. Your installation has PeopleSoft Enterprise Project Costing installed.
2. Your installation uses PeopleSoft HCM Terminology in Services Procurement.
3. Your installation uses PeopleSoft Purchase Order integration with Services Procurement.
4. Your installation uses PeopleSoft Supplier Contracts integration with Services Procurement.
5. Your installation is defined to use the Region Tree Structure for defining the Service Region Hierarchy.

Your system administrator can reference the Products page (Set Up Financials/Supply Chain, Install, Installation Options, Products) to verify whether or not PeopleSoft Project Costing or Supplier Contracts is installed, and can also reference the Service Procurement Installation Options page (Services Procurement, Define Services Procurement, General Setup, Installation Options) to verify whether or not the Use HCM Terminology check box, PO Integration check box, PO Contract Integration check box, or Use Region Tree check box is selected.

Run the scripts in the following order:

1. spXXXpc.dms
2. spXXXhcm.dms

---

**Warning!** Do *not* run these scripts out of order. The spXXXhcm.dms scripts perform deletions that must not occur until the end of the process.

---

## Understanding Installation Results

---

After the scripts run, the page links for VMS By BU Service Type and Approve Services Invoices are visible based on standard permission lists and roles security. The scripts remove logic that controlled the hiding of the VMS by BU Service Type and Approve Services Invoices page links. This logic was conditional and relied on tables within the PeopleSoft Financials and PeopleSoft SCM databases that are not available on the PeopleSoft Portal Solutions database.

Consequently, the script removal of the conditional logic and security to these pages is based solely on standard PeopleSoft PeopleTools permissions and roles, as defined on the PeopleSoft Interaction Hub.

Oracle recommends that you review the permissions and role definition for these pages to ensure that they meet your security needs.

## Task D-1: Updating PeopleSoft Portal Registry Security

---

To update PeopleSoft portal registry security:

1. Copy the spusepc.dms, spnopc.dms, spusehcm.dms, spnohcm.dms files from the FIN/SCM database `<PS_APP_HOME>\scripts` directory to the PeopleSoft Portal Solutions database `<PS_APP_HOME>\scripts` directory.
2. Use PeopleSoft Data Mover to sign on to the PeopleSoft Portal Solutions database in bootstrap mode.
3. If you have PeopleSoft Project Costing installed, open the `<PS_APP_HOME>\scripts\spusepc.dms` script. If you do not have PeopleSoft Project Costing installed, open the `<PS_APP_HOME>\scripts\spnopc.dms` script.
4. Follow the directions outlined in the PeopleSoft Data Mover Script text very carefully.
5. Run the script against the PeopleSoft Portal Solutions database by selecting File, Run Script.
6. View the output window to insure the rows have been inserted.
7. If you use PeopleSoft HCM Terminology within Services Procurement, open the `<PS_APP_HOME>\scripts\spusehcm.dms` script. If you do not use PeopleSoft HCM Terminology within Services Procurement, open the `<PS_APP_HOME>\scripts\spnohcm.dms` script.
8. Carefully follow the directions as outlined in the PeopleSoft Data Mover Script text.
9. Run the script against the PeopleSoft Portal Solutions database by selecting File, Run Script.
10. View the output window to ensure that the rows have been inserted and deleted.
11. Close PeopleSoft Data Mover.

## Task D-2: Resetting Node for Define Services Procurement

---

The Define Services Procurement page in the PeopleSoft Portal registry contains the node that is used to locate the navigation collection that displays when you click the link. This must be reset to use the PeopleSoft Interaction Hub navigation collection and the attributes that you modified in the previous task.

To reset the node for Define Services Procurement navigation collection:

1. Log on as the system administrator to your PeopleSoft Portal Solutions database, and then select PeopleTools,

Portal, Structure and Content, Services Procurement.

- a. Locate the Define Services Procurement content reference that will have sequence number 0.
- b. Click the Edit link.
2. The Content Reference Administration page displays.
  - a. Locate the URL Information group box.
  - b. In the Node Name field, enter *LOCAL\_NODE*.
  - c. Click Save.
  - d. Exit out of the PeopleSoft Portal Solutions.

## **Task D-3: Deleting PeopleSoft Portal Solutions Database Cache**

To delete the PeopleSoft Portal Solutions database cache:

1. Stop the PeopleSoft Portal Solutions database web server.
2. Stop the PeopleSoft Portal Solutions database application server.
3. Purge the PeopleSoft Portal Solutions database application server cache.
4. Start the PeopleSoft Portal Solutions database application server.
5. Start the PeopleSoft Portal Solutions database web server.



## Appendix E

# Creating Content Provider Navigation Collections (Recommended)

This appendix discusses:

- Understanding the Navigation Collections Creation Process
- Determining the Navigation Collection Names
- Determining the Navigation Collection Images
- Creating a Navigation Collection Project
- Copying Navigation Collections to Registries
- Copying Pagelet Wizard Definitions
- Updating Navigation Collection Links to Render Out
- Updating the Collection Page and Pagelet Node
- Updating Pagelet Wizard Definition and Portal Name

## Understanding the Navigation Collections Creation Process

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Loading the PeopleSoft Interaction Hub with the content provider registry structures, using the *full navigation* load, does not include Navigation Collection definitions. This appendix gives a step-by-step guide to import the content provider navigation collections into the PeopleSoft Interaction Hub, copy them to the created site, and update the navigation collection objects to enable rendering them from the PeopleSoft Interaction Hub in the created site. The net result is that the Navigation Collection definition and the navigation page from your content provider are maintained in the PeopleSoft Portal Solutions database, as well as updated in and rendered out of the PeopleSoft Interaction Hub. The content reference links in the navigation collections are still rendered out of the content provider database.

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**Note.** This appendix assumes that a *full navigation* load for the portal registry structures has been made from the content provider database into the PeopleSoft Interaction Hub. This appendix also assumes the full navigation folders have been copied to the created site in the PeopleSoft Interaction Hub.

---

The following is an overview of the tasks that are necessary. More explicit directions for each step are given later in the appendix:

1. Determine the name of the Navigation Collection definitions that you want to copy.
2. Create a PeopleSoft Application Designer project in the content provider database that contains the delivered Navigation Collection definition objects and images.
3. Export the project from the content provider database using Copy Project to File.
4. Import the project into the PeopleSoft Portal Solutions database using Copy Project from File.
5. Copy the delivered Navigation Collection definitions using Structure and Content from the delivered site (for

example, EMPLOYEE, CUSTOMER, SUPPLIER) into the created site in the PeopleSoft Portal Solutions database.

6. Export Pagelet Wizard definitions for Navigation Collection pagelets from the content provider and import them into the PeopleSoft Interaction Hub using Data Mover.
7. Update the content provider delivered Navigation Collection links (in the PeopleSoft Interaction Hub) to reference the PeopleSoft Interaction Hub created site name.
8. Update the content provider delivered Navigation Pages (in the PeopleSoft Interaction Hub) to render from the PeopleSoft Portal Solutions, not the content provider.
9. Update the content provider delivered Navigation Pagelets (in the PeopleSoft Interaction Hub) to render from the PeopleSoft Portal Solutions, not the content provider.

If you have a development content provider database that has the same navigation collections as your production database, you can perform tasks 1 and 2 from the development database.

If you have a development PeopleSoft Portal Solutions database that has the same portal names and registry structures as your production database, you can perform tasks 3 through 6 on the development database.

To move the updated navigation collection definitions and navigation pages into your production database, you can create a project that contains these objects in your PeopleSoft Portal Solutions development database, and then copy that project into your PeopleSoft Portal Solutions production database.

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**Note.** After you copy a project that contains portal registry structures into a database, you must delete the application server cache, and then stop and restart both your web server and the application server.

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## Task E-1: Determining the Navigation Collection Names

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Before you can determine the Navigation Collection names, you should understand the naming conventions for Navigation Collections objects.

Any collections (along with all related attributes—for example, labels, descriptions, icons, sequencing) can be copied/upgraded using PeopleSoft Application Designer.

The Navigation Collections objects are portal registry structures that are automatically generated by the Navigation Collection utility. These registry structures follow the required naming conventions. It is difficult to distinguish individual collection registry objects by the object name alone, due to the nature of the automatic generation.

The following lists the collection objects and how you can distinguish between them:

- `<pppp>` — This is a two character database prefix, with a maximum of four allowed. For example, PA, HC, EP, CR, and PF.  
This value is stored on the Portal Utilities System Option page, but is updated to ADMN on shipped databases.
- `<collection name>` — The entered name for the collection upon creation.  
The label can be changed. The first entry saved is used for the object name and cannot be changed.
- `<unique suffix>` — If the object name already exists in the current portal registry definition, a numeric suffix is appended to make it unique.
- `<datetimestamp>` — The creation system date-time at time to the second, as a string: `yyyymmddhhmmss`.
- `<random number>` — A ten digit random number, suffixed for additional uniqueness.

The following table lists the registry structure, naming convention, reference type, and an example:

Registry Structure	Naming Convention	Reference Type	Example
Collection	<pppp>_<collection name>_<unique suffix>	F	EO_TEST_COLLECTION
Folder	<pppp>_F<datetimestamp><random number>	F	EO_F200304251641564103213599
Content	<pppp>_S<datetimestamp><random number>	C	EO_S200305061202344545121616
Published Navigation Page	<pppp>_SC_SP_<collection name>	C	EO_SC_SP_TEST_COLLECTION
Published Pagelet Wizard Pagelet	<pppp>_<collection name>_HMPG	None	EO_TEST_COLLECTION_HMPG
Published Navigation Collection Pagelet	<pppp>_SC_PGT_<collection name>	None	EO_SC_PGT_TEST_COLLECTION

In addition, Navigation Collections can be defined with images that overwrite the default images. These images use the naming convention PS\_FN\_<image identifier>.

Navigation Collections are stored in the common parent folder CO\_NAVIGATION\_COLLECTIONS in the portal registry.

To determine the Navigation Collection names:

1. Use a SQL query tool to access the content provider database.
2. Run the following SQL query to retrieve the Navigation Collection names.

The listed values under the column PORTAL\_OBJNAME are the Navigation Collection names. The PORTAL\_NAME is where the Navigation Collection resides.

Replace the string <PREFIX> with the prefix used on delivered content provider's portal registry structures, for example, HC, EP, CR, PF.

```
SELECT PORTAL_NAME, PORTAL_OBJNAME FROM PSPRSMDEFN
WHERE PORTAL_PRNTOBJNAME = 'CO_NAVIGATION_COLLECTIONS'
AND PORTAL_REFTYPE = 'F'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
```

## Task E-2: Determining the Navigation Collection Images

Navigation Collection images are listed as an attribute on the portal registry structure. The attributes are part of the registry structure managed object, however, the image itself is a separate object that must be included in the project definition to be copied.

---

**Note.** Navigation images can be listed on the Navigation Collection definition objects as well as on normal portal registry folders. To ensure the same end-user experience, include all images listed on any content reference attribute. Do not include the common PeopleSoft PeopleTools or PeopleSoft Enterprise Components images, since these already exist in the PeopleSoft Interaction Hub and should not be overwritten.

---

To determine the Navigation Collection images:

1. Use a SQL query tool to access the content provider database.
2. Run the following SQL query to retrieve the Navigation Collection image names.

The listed values under the column PORTAL\_ATTR\_VAL are the image names used on a Navigation Collection object.

The attribute value is stored as a long char in the database.

Not all database platforms allow a distinct clause on the fetched column value, so you may get duplicate results from the query.

Replace the string *<PREFIX>* with the prefix used on delivered content provider portal registry structures, for example, HC, EP, CR, PF.

```
SELECT PORTAL_ATTR_VAL FROM PSPRMSYSATTRVL
WHERE PORTAL_ATTR_NAM = 'PTPP_IMAGE'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
```

---

## Task E-3: Creating a Navigation Collection Project

---

To create a navigation collection project:

1. Log on to your PeopleSoft content provider database in two-tier.
2. Open PeopleSoft Application Designer and select File, New.
3. Select *Project* as the new definition. Click OK.
4. Select Insert, Definitions into Project.
5. Select the Definition Type of *Portal Registry Structures*.
6. Enter the Portal Name where the Navigation Collection resides.  
Enter the content provider portal registry prefix to limit the results. Click *Enter*.
7. Scan the results for the folder that matches your collection name, and then click the collection object name.
8. Click *Include Children* in the Related Definitions.
9. Click *Insert*.
10. Click *Close*.
11. Review your results by clicking on the Application Designer Upgrade tab and double-clicking the Portal Registry Structures object type.
12. Select Insert, Definitions into Project.
13. Select the Definition Type of *Images*.
14. Enter the Navigation Collection prefix PS\_FN to limit the results, and then click *Enter*.
15. Scan the results for the image names that match your Navigation Collection image names.  
These are the names that were returned in the PORTAL\_ATTR\_VAL column in the previous task.
16. Click the image name and then click Insert.



Repeat for each image name that you want to include in the project, and then click Close.

17. Select File, Save Project As, and specify a project name.

18. Select Tools, Copy Project, To File...

---

**Note.** If your content provider and PeopleSoft Portal Solutions database is on the same PeopleSoft PeopleTools release, you can do a direct Copy Project, To Database...

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19. In the PeopleSoft Portal Solutions database, open PeopleSoft Application Designer.

20. Select File, New. For the Definition Type, select *Project*. Click OK.

21. Select Tools, Copy Project, From File...

22. Select the Navigation Collection project that you just copied to file.

23. Click Open.

24. Click Select All.

25. Click Options.

a. On the Copy Options tab, select English and COMMON.

If your PeopleSoft Portal Solutions database is a multilingual database, then you must also select the languages that you have installed on your PeopleSoft Portal Solutions database.

b. Click OK.

26. Click Copy.

27. Review the Output window on the Upgrade tab.

All objects should copy successfully.

28. Close PeopleSoft Application Designer.

---

**Note.** You do not need to create or alter any records or views.

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**Note.** After you copy a project that contains portal registry structures into a database, you must delete the application server cache and stop and restart both your application server and web server for the target database.

---

## Task E-4: Copying Navigation Collections to Registries

---

To access Navigation Collections in a delivered PeopleSoft portal registry from the PeopleSoft Interaction Hub created site, you must copy the Navigation Collection definitions to the new site.

To copy Navigation Collections to a different portal registry:

1. From your browser, sign on to the PeopleSoft Portal Solutions database.

---

**Note.** To access portal registries other than the default EMPLOYEE Portal, adjust the browser address to the desired registry name.

For example, replace /EMPLOYEE/ with /CUSTOMER/ or /SUPPLIER/.

---

2. Select PeopleTools, Portal, Structure and Content.

3. In the Structure and Content page, click the Portal Objects link.

4. In the Portal Objects Structure and Content page, click the Navigation Collections link.

5. Repeat the following for each Navigation Collection that you want to access as a Navigation page from the PeopleSoft Interaction Hub.
  - a. In the Navigation Collections Structure and Content page, click the **Edit** link next to the Navigation Collection folder label.
  - b. In the Folder Administration page on the navigation collection, click **Copy Object**.
  - c. In the Copy Object to a Different Portal Registry page, select the **Recurse subfolders** check box.
  - d. Click the tree folder icons to **<My New Site>** (for example, HRSITE.), and then select **Portal Objects**, **Navigation Collections**. Click the **Navigation Collections** folder link in the tree list, as illustrated in the example below.

## Copy Object To a Different Portal Registry















**Object to Copy:** Navigation Collections

Click the registry name you wish to copy this object to and pick a parent folder to copy it under.

Click "Cancel" to exit and not copy the current object.

☒ **Recurse subfolders?**

Left | Right

-  [SUPPLIER](#)
-  [PS\\_SITETEMPLATE](#)
-  [PORTAL](#)
-  [PARTNER](#)
-  [MOBILE](#)
-  [HRSITE](#)
-  [My Favorites](#)
-  [Portal Objects](#)
  -  [Homepage](#)
  -  [Navigation Collections](#)
  -  [Integration Network WorkCenter](#)
  -  [Main Menu](#)
  -  [Site Manager Center](#)
  -  [Site Publisher Center](#)

Copy Object page

- e. In the Copy Confirmation page, click **Yes – Copy**.
  - f. In the Save Confirmation page, click **OK**.
  - g. In the Copy Object to a Different Portal Registry page, click the *Navigation Collections* link to return to the Structure and Content page. Click the **Cancel** button to continue on the popup message.
6. Repeat step 5 for any additional Navigation Collections definitions.

## Task E-5: Copying Pagelet Wizard Definitions

---

To access Navigation Collection Pagelets in a delivered portal registry from the Interaction Hub created site, you must move the Navigation Collection Pagelet definitions to the new site. Use the following steps to copy pagelet wizard definitions if the PeopleSoft content provider database and the PeopleSoft Portal Solutions database are running on the same version of PeopleSoft PeopleTools.

If the PeopleSoft content provider database and the PeopleSoft Portal Solutions database are not running the same version of PeopleSoft PeopleTools, you must manually create these pagelets in the PeopleSoft Interaction Hub created site.

To copy pagelet wizard definitions:

1. From your browser, sign on to the content provider database.
2. Select PeopleTools, Portal, Pagelet Wizard, Export/Import Pagelets.
3. For the data type, select Navigation Collection.
4. Click *Search*.
5. Select the content provider Pagelet Wizard pagelet definitions that you want to copy.  
The Pagelet ID should begin with the content provider prefix, but is not required to do so.
6. Click Generate Scripts.
7. Log on to PeopleSoft Data Mover for the content provider database.
8. Copy and paste the entire generated export script text into PeopleSoft Data Mover and run the script.
9. Copy the resulting .dat file to the PeopleSoft Data Mover Input Directory for the PeopleSoft Portal Solutions database, as defined in the PeopleSoft Configuration Manager.
10. Log on to PeopleSoft Data Mover for the PeopleSoft Portal Solutions database.
11. Copy and paste the entire generated import script text into PeopleSoft Data Mover and run the script.

See *PeopleTools: Portal Technology*, "Working with Navigation Pages."

See *PeopleTools: Portal Technology*, "Using Pagelet Wizard to Create and Manage Pagelets."

## Task E-6: Updating Navigation Collection Links to Render Out

---

The copied content provider Navigation Collection links are *likely* defined to render from the portal where they were created. The link portal name must be set to render out of the current portal, instead of the original portal name.

To update the Navigation Collection Link Portal:

1. Use a SQL query/update tool to access the PeopleSoft Portal Solutions database.
2. Run the following SQL query statement to check the rows that you will be updating.

Replace the string `<MY_NEW_SITE>` with the portal name of the site created.

Replace the string `<PREFIX>` with the prefix used on delivered content provider portal registry structures, for example, HC, EP, CR, PF.

```
SELECT * FROM PSPRSMDEFN
WHERE PORTAL_NAME = '<MY_NEW_SITE>'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
```

```
AND PORTAL_PRODUCT = 'CFAN'
AND PORTAL_CREF_USGT = 'LINK'
```

3. Run the following SQL update statement to update the link portal name.

Replace the string `<MY_NEW_SITE>` with the portal name of the site created.

Replace the string `<PREFIX>` with the prefix used on delivered PeopleSoft content provider portal registry structures.

For example, HC, EP, CR, PF, and so on.

```
UPDATE PSPRSMDEFN SET PORTAL_LINK_PORTAL = PORTAL_NAME
WHERE PORTAL_NAME = '<MY_NEW_SITE>'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
AND PORTAL_PRODUCT = 'CFAN'
AND PORTAL_CREF_USGT = 'LINK'
```

## Task E-7: Updating the Collection Page and Pagelet Node

---

The content provider Navigation pages and pagelets are delivered to render out of the content provider database. This is determined by the content reference node name. Since the full navigation exists in the new site, you must set the published navigation pages and pagelets to render out of the PeopleSoft Portal Solutions database, not the PeopleSoft content provider.

To update the Navigation Collection page and PeopleSoft pagelet content provider node:

1. Use a SQL query and update tool to access the PeopleSoft Portal Solutions database.
2. Run the following SQL query statement to check the rows that you will be updating.

Replace the string `<MY_NEW_SITE>` with the portal name of the site created.

Replace the string `<PREFIX>` with the prefix used on delivered PeopleSoft Portal registry objects.

For example, HC, EP, CR, PF.

```
SELECT * FROM PSPRSMDEFN
WHERE PORTAL_NAME = '<MY_NEW_SITE>'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
AND PORTAL_PRODUCT = 'CFAN'
AND PORTAL_CREF_USGT <> 'LINK'
AND PORTAL_REFTYPE = 'C'
```

3. Run the following SQL update statement to update the published Navigation page.

Replace the string `<MY_NEW_SITE>` with the portal name of the site created.

Replace the string `<PREFIX>` with the prefix used on delivered PeopleSoft Portal registry objects.

For example, HC, EP, CR.

```
UPDATE PSPRSMDEFN SET PORTAL_CNTPRV_NAM = 'LOCAL_NODE'
WHERE PORTAL_NAME = '<MY_NEW_SITE>'
AND PORTAL_OBJNAME LIKE '<PREFIX>%'
AND PORTAL_PRODUCT = 'CFAN'
AND PORTAL_CREF_USGT <> 'LINK'
AND PORTAL_REFTYPE = 'C'
```

4. After you update the PeopleSoft portal registry structures, you must delete the application server cache.

5. Stop and restart both your web server and your application server.

## Task E-8: Updating Pagelet Wizard Definition and Portal Name

The Pagelet Wizard definition stores the Navigation Collection name and portal name to determine which Navigation Collection to render. This information is stored in Pagelet Wizard data settings and parameters. The copied PeopleSoft content provider Pagelet Wizard definitions are likely defined to render from the portal where they were created. The portal name must be set to render out of the current portal, instead of the original portal name.

To update the Pagelet Wizard definition Navigation Collection portal name:

1. Use a SQL query and update tool to access the PeopleSoft Portal Solutions database.
2. Run the following SQL query statements to check the rows that you will be updating.

Review the results to see that they match the Pagelet IDs in the generated export script.

Replace the string *<PREFIX>* with the prefix used on delivered PeopleSoft Portal registry objects.

For example, HC, EP, CR, PF.

```
SELECT * FROM PS_PTPPB_DS_SETTGS
WHERE PTPPB_FIELDNAME = 'PortalName'
AND EXISTS
(SELECT 'X' FROM PS_PTPPB_DS_SETTGS A
WHERE A.PTPPB_PAGELET_ID = PS_PTPPB_DS_SETTGS.PTPPB_PAGELET_ID
AND A.PTPPB_FIELDNAME = 'scname'
AND A.PTPPB_VALUE LIKE '<PREFIX>%')
```

```
SELECT * FROM PS_PTPPB_PGLT_PRMS
WHERE PTPPB_FIELDNAME = 'PortalName'
AND EXISTS
(SELECT 'X' FROM PS_PTPPB_PGLT_PRMS A
WHERE A.PTPPB_PAGELET_ID = PS_PTPPB_PGLT_PRMS.PTPPB_PAGELET_ID
AND A.PTPPB_FIELDNAME = 'scname'
AND A.PTPPB_VALUE LIKE '<PREFIX>%')
```

3. Run the following SQL update statements to update the Pagelet Wizard data setting and parameter for the PortalName value.

Replace the string *<PREFIX>* with the prefix that was used on the delivered PeopleSoft Portal registry objects.

For example, HC, EP, CR, PF.

```
UPDATE PS_PTPPB_DS_SETTGS
SET PTPPB_VALUE='LOCAL_PORTAL'
WHERE PTPPB_FIELDNAME = 'PortalName'
AND EXISTS
(SELECT 'X' FROM PS_PTPPB_DS_SETTGS A
WHERE A.PTPPB_PAGELET_ID = PS_PTPPB_DS_SETTGS.PTPPB_PAGELET_ID
AND A.PTPPB_FIELDNAME = 'scname'
AND A.PTPPB_VALUE LIKE '<PREFIX>%')
```

```
UPDATE PS_PTPPB_PGLT_PRMS
SET PTPPB_VALUE='LOCAL_PORTAL'
WHERE PTPPB_FIELDNAME = 'PortalName'
AND EXISTS
(SELECT 'X' FROM PS_PTPPB_PGLT_PRMS A
WHERE A.PTPPB_PAGELET_ID = PS_PTPPB_PGLT_PRMS.PTPPB_PAGELET_ID
AND A.PTPPB_FIELDNAME = 'scname'
AND A.PTPPB_VALUE LIKE '<PREFIX>%')
```