

Release Notes

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ABOUT ORACLE HEALTH INSURANCE PRODUCTS

As a healthcare insurer/payer, you are regularly confronted with changes in laws and regulations. You need to be able to quickly integrate these changes into work processes and support systems.

If you are operating in a commercial healthcare system, price (or premium) is an important competitive instrument. A low premium is possible if you minimize the administrative costs and the costs of healthcare. Good service and compliance with agreements help you to retain your members. Reaching new target groups of consumers is a condition for further growth. If you are operating in a public healthcare system, the emphasis is more on implementing the relevant laws and regulations at the lowest possible cost.

Oracle provides you with applications for the effective automated support of your business processes. These applications enable you to implement changes in laws and regulations and provide consumers with tailor-made products while using uniform

administrative processing. Join the many successful insurer/payers around the world that are using Oracle to achieve the following:

- Reduce ICT, administration, and healthcare costs;
- Involve customers in processing by providing self-service functionality;
- Broaden the market across language areas, using the multilingual nature of the applications;
- Make the ICT support flexible by using service-oriented architecture (SOA).

NEW FEATURES AND ENHANCEMENTS

Release 10.13.3.0.0 of Oracle Health Insurance Back Office contains numerous new features and enhancements. These product changes are grouped into functional areas. Each change refers to an Oracle theme number. This enables you to quickly and easily see which functionality in the new release is important to you. The product changes are summarized in the following categories:

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BACK OFFICE

Data Management

Expand grouping functionality for procedures (M-3296)

Health care payers must group claims data in a way that allows them to be correctly accounted for. Grouping the claims data is generally done using the account mapping view; however the account mapping view was not intended for this. In addition, health

care payers have another problem as a result of using the account mapping view for grouping claims data. Claims data cannot be mapped if it is not defined in the account mapping view. As long as the account mapping view remains unchanged, claims data is not written to the correct general ledger account, which in turn means that this claims data also does not appear in OHI Data Marts. Another problem arises if the claims data is mapped incorrectly. This cannot be undone. The only way to correct this is by changing the grouping code in OHI Data Marts. This means that the source data no longer matches OHI Data Marts.

A new entity for grouping purposes has been introduced to improve the support for such grouping and a new Grouping Purpose (ZRG7207F) management window has been made available. The current purposes are converted to this new entity and the purpose domain has lapsed.

The Purpose (Doel) attribute in the Grouping Procedure (GROEPERING PRESTATIE) entity has been replaced by a relationship to the new entity for purposes. The Grouping Procedure (ZRG7190F) management window has been modified for this.

The Procedure per Grouping (PRESTATIE PER GROEPERING) entity has been extended with a number of details. In addition, a new entity has been introduced for the flex field conditions in a Procedure per Grouping. Values for procedure claim group flex fields and entity flex fields can be maintained for a Procedure per Grouping. The Procedures (ZRG7002F) and Pharmaceutical Procedure (ZRG7031F) management windows have been extended for these data model changes.

Claim submission period controllable by claim method and procedure code list (M-3601)

The fields in the Brand (ZRG1271F) management window that relate to the claim submission period have been moved to a new block. Multiple submission periods can now be set up for each branded product by claim method and a procedure code list where necessary. A claim submission period is set up with the length it can be in days, weeks, months or years. It is also possible to set up whether the submission period is counted from the procedure date or the calendar year.

Claims processing (ZRG3009S/ZRG3012S) has been modified to take account of the new setup of the claim submission periods.

Previously, the procedure code lists were maintained and supplied by Oracle. This is no longer the case. The procedure code lists can therefore now be maintained in the Procedure Code List (ZRG7186F) window.

The Import Claims for Pharmaceutical Care (ZRG8035I) file interface has been modified so that the procedure code list will be filled in when procedures are created.

A conversion has ensured that rows have been created in the claim submission periods for the values contained in the submission method, period length, period unit and period reference attributes in the branded product. The procedure code list is not filled.

An example conversion script has been provided. In this script, Oracle has already determined which procedure code list belongs with which procedure coding. The actual conversion script will be created and run by the customer, whereby the example provided can be used.

Procurement Administration

Continuation: Redesign procurement windows (agreements and contracts) (M-2955)

Because of time constraints during development, the functional specifications for the Redesign procurement windows (agreements and contracts) (M-2605) and Continuation: Redesign procurement windows (agreements and contracts) (M-2955) were reduced. This follow-on theme contains the functionality not included in these themes because of the time constraints.

The Provider Agreement (ZRG1118F) management window has been modified. The titles of the blocks in the number of tabs have been modified. The relation code is also shown for the contributions authority on the Contributions tab. The indication for Conditions has been added to the Content block and the indications are split over 2 columns. The sorting order has been modified in a number of tabs.

The Provider Contract (ZRG1124F) management window has been modified. The Content block has been added, in line with the Content block in the Provider Agreement (ZRG1118F) window. You can also see the individual agreement that was selected in the Content block so that it is clear on the other tabs which individual agreement it concerns. The titles of the blocks in the number of tabs have been modified. The relation code is also shown for the contributions authority on the Contributions tab. The fields Type and Equal Values indication have been added to the Restriction Flex Field Condition block on the Interdependency tab. The sorting order has been modified in a number of tabs.

A tab has been added to the Procedure Interdependency Rule (ZRG1143F) and Procedure Limitation Rule (ZRG1142F) windows for maintaining the flex field conditions and the existing detail blocks have been replaced by tabs. The data from the second block of the Restriction Flex Field Condition (ZRG1144F) management window has been added to these windows as a fourth tab.

The Restriction Flex Field Condition (ZRG1144F) window has lapsed.

Data model modifications for processing AGBM (M-3765)

It must be possible to process in OHI Back Office the information within the health care provider registration system (AGBM) that is relevant for processes within OHI Back Office. The data model has therefore been extended.

A new Recognition Type (ZRG1159F) management window has been introduced. A recognition type is a checkable criterion for a provider, e.g. a diploma, being listed in a register, authorization or membership of a professional association. A block entitled Recognitions has been added to the Classification tab of the Provider (ZRG1112F) management window. This is where the recognition types and their validity periods can be maintained for the provider.

A tab entitled Same Provider has been added to the Provider (ZRG1112F) management window. The providers with the same external reference are displayed. These are providers who, according to AGBM, have multiple provider (AGB) codes; these are treated as separate providers within OHI. An indication called Multiple Parties with Same

External Reference has also been added to the upper block. This indication will only be checked if multiple providers with the same external reference exist.

Finally, a new business rule has been introduced: if the start date for a provider is moved to a later start date, the start dates of the following data for this provider are also moved to that date. The start date of a number of entities has also been made modifiable to allow for this.

MEMBERS

Policy

New Business Service: findMember (M-3291)

The new findMember business service has been developed for searching for one (or more) members. The business service is primarily intended for supporting processes within a closed "My Brand" portal. A member who logs in can use this service to obtain a quick overview of the policies where they are a member. A contracting party can obtain insight into the members file within a contract. A broker can obtain insight into the members file within a portfolio.

New Business Service: findPolicyholder (M-3297)

The new findPolicyholder business service has been developed for searching for one (or more) policyholders. The business service is primarily intended for supporting processes within a closed "My Brand" portal. A policyholder who logs in can use this service to obtain a quick overview of their policies. A contracting party can obtain insight into the policyholders file within a contract. A broker can obtain insight into the policyholders file within a portfolio.

New Business Service: calculatePremium (M-3303)

The new calculatePremium business service has been developed for performing a premium calculation. When doing so, the discounts are calculated in the order that is committed in the discount structure. It is possible to provide the business service with the percentage to be used in the calculation for discounts that can only be put into effect after a policy has been committed.

The calculated premium is broken down into all the premium components for each membership (per relation, per product).

Broker

New Business Service: findBroker (M-3301)

A new findBroker business service has been developed for retrieving one or more brokers from OHI Back Office. This business service can be called with various parameters and will return data for brokers who meet those selection criteria.

New Business Service: getBrokerDetailsByBrokerCode (M-3314)

A new getBrokerDetailsByBrokerCode business service has been developed for retrieving detailed data of one specific broker provided from OHI Back Office. This business service must be called with the identifying code of the broker and a reference timeframe (for retrieving time valid data).

New Business Service: findContractingParty (M-3328)

A new findContractingParty business service has been developed for retrieving one or more contracting parties from OHI Back Office. This business service can be called with various parameters and will return data of contracting parties who meet these selection criteria.

Group Contract and Umbrella Contract

Extended Business Service: findGroupContract (M-3299)

The new findGroupContract business service has been developed for searching for one (or more) group contracting parties. The business service is primarily intended for supporting processes within a closed "My Brand" portal. A contracting party who logs in can use this service to obtain a quick insight into the current group contracts. The service can also be used during a quotation process to look for a group contract that could be considered or to show a list of available contracts.

The business service searchCollectiveAgreementByName, which has overlapping functionality, will be phased out. This business service is more limited and no longer meets the current standards and guidelines.

Extended Business Service: getGroupContractDetailsByExternalNumber (M-3311)

The getCollectiveAgreementDetailsByExternalNumber business service has been renamed to getGroupContractDetailsByExternalNumber.

- The getGroupContractDetailsByExternalNumber has been extended with detailed data for the group contract.
- The collection details for the group contract will be returned.
- Details of brokers associated with the group contract will be returned. For completeness, details of the contracting party with the group contract will also be returned.
- The details of employers associated with the group contract will be returned.
- The benefit deviations associated with the group contract will be returned.

- The product exclusions associated with the group contract will be returned. These contain branded product combinations from the umbrella contract that are excluded for the group contract.
- The discount adjustments associated with the group contract will be returned.
- The following underlying data groups associated with the group branded products will be returned: collection discounts, branded product combinations, control, collection control, deviating yearly deductible amount and premium category factors.
- The flex fields values associated with the group contract will be returned.
- The flex fields values for contracting parties, brokers, collection data, employers, group branded products, group discounts, collection discounts, branded product combinations, controls, collection controls and premium category factors are returned.

New Business Service: findPolicyHistory by group contract and broker (M-3313)

A variant on the existing getPolicyHistoryByPolicyNumberInternal business service is required that will provide the policy history for policies covered by a group contract, broker or both.

A new findPolicyHistory business service has been added to the existing WS_OHIPOLICIES web service. This new business service can be used to retrieve the modification history of a policy under combinations of a contract, broker and policyholder.

Product

Benefit and premium structure - setup and data model (M-3527)

It is required that a product can be extended with an option. For example: a basic product that can be extended with a dental option or a physical therapy option. For this, a new product structure is needed.

Therefore, new management windows have been created:

- 'Benefit Option' (ZRG1308F);
- 'Benefit Question' (ZRG1309F);
- 'Option Detail' (ZRG1310F);
- 'Benefit Question Set' (ZRG1311F);
- 'Group Contract Benefit Option' (ZRG2125F).

Those windows have been described in the (future) Online Help.

In addition, a number of existing management windows has been changed to make it possible to set up the new product structure. Those changes do not have effect yet on the functioning of batches, user windows, etc. This applies for:

- 'Brand' (ZRG1271F);
- 'Member Class' (ZRG7006F);
- 'Benefit Structure' (ZRG1206F);
- 'Group Contract' (ZRG2011F).

Those changes have been described in the (future) Online Help.

Related themes are:

- M-3751 (Coverage and premium structure - policy process);
- M-3752 (Coverage and premium structure - claims process).

FINANCIAL

Statement

Generic handler for incoming statements, phase II (M-3439)

The Modify Payment Matching Details (FIN4019S) data processing batch has been integrated into the Process Payment Matching Details (FIN4020S) batch in this theme. The capabilities of the dynamic PL/SQL function have also been extended. Instead of returning one reference, a table of data can now be returned. This table allows for example, the return of specific receivables or payments, rejection data and the completion of any residual amount received. Just as the dynamic PL/SQL function stores the reference with a payment matching detail as a "Modified Reference", the data returned is committed with the payment matching detail and visible in the Payment Matching Detail (FIN4006F) window. The "Modified Reference" field is no longer used. A new Back Office parameter allows the retention period for this logging to be set up.

Collection

Delete Collection or payment actions that are not inserted into actual file (M-3642)

The Generate Collection Batch (FIN2008S) and Generate Disbursement Batch (FIN3024S) batches respectively generate collection and disbursement batches. Files are then created that are sent to the bank. It is conceivable that not all collection/payment

actions from the original collection or disbursement batch will have been included in the file that is sent to the bank, for example because a (approved) valid account for a relation does not exist or because a (signed) direct debit mandate is not available. This creates a difference between the respective collection or disbursement batches and the file that is sent to the bank: the amounts do not match. This is undesirable, as these collection and disbursement actions then have to be manually deleted.

The following batches have been modified:

- Create Direct Debit (SEPA Direct Debit) (FIN2117R)
- Generic Collection (FIN2104R)
- Create Credit Transfer (SEPA) (FIN3034R)
- Generic Disbursement (FIN3026R).

Actions from the original batch can now be deleted from these batches and will then not be included in the file that is sent to the bank. Whether or not this happens is controlled by a new batch parameter that has been added. New batch request messages have been defined and a number of messages have been modified.

RELATION

Data Management

Extended Business Service: `getCurrentRelationDetailsByNumber` (M-3343)

The existing `getCurrentRelationDetailsByNumber` business service has been extended with a list of current flex field values for the relation (requirement RM-1). A number of categories have been added for example the current relation discounts (requirement RS-1). The name and address categories have also been expanded (requirement RS-2).

Extend values for relationships (I-009/P-003) (M-3369)

When defining the relationship in Relationship (REL1006F) window not all needed relationship types are supported.

In the new Relationship Type (ZRG3037F) management window it is possible to maintain all relationship types. The current domain is converted to the new table. It is not possible to modify those values.

The Relationship (REL1006F), Add Policy (ZRG2201F), Household (REL1002F) and Relation System Parameter (REL3016F) windows are modified, the use of the domain is replaced by a reference to the new table.

The domain has become obsolete. Because of this the code referring to the domain is modified.

SYSTEM AND TECHNOLOGY

Installation

Certify patch set 11.2.0.4 for the database (M-3684)

This modification means the database patch set 11.2.0.4 that was issued in the autumn of 2013 is supported so that customers are running a recent database patch set. This is important in the event of any database issues occurring for which database support is required.

Authorization

Robustness: Implement more strict enforcement of correct grant privileges. (M-2852)

A number of modifications that apply to the "Object Validation" of the application have been implemented in this theme. This is functionality that can be run as part of a release installation but also as a batch during normal operation. It validates a lot of configuration aspects, like source versions, database configuration, roles, etc.

This functionality has been enhanced. It will now (by default) revoke object grants that are not allowed to exist. It is still possible to report these object grants. This option will, however, be removed in a future release.

The grant functionality has been changed. These changes are implemented in database packages. These are called during step 120 and 900 of the installation menu (OZGPATCH). The Object Validation (SYS9006S) batch also calls these packages.

A modification is implemented in this release that revokes the not allowed privileges during the privilege grant step of the Installation, currently step 120 of the installation menu (OZGPATCH).

A new parameter is introduced in step 120 of the installation menu for which a value can be provided interactively by means of the question "Do you want to enforce grant security?". "Y" is the default answer to this question. This value means that all non-allowed grants will be revoked. The grants that were revoked will be listed in the log file. If "N" entered, all non-allowed grants will only be reported. This is similar to the situation introduced by the related theme M-2851 (delivered in release 10.13.2). When installation is performed in Automode, the answer to this question can be provided in the configuration file \$OZG_BASE/ozg.conf using the parameter name "ozg_120_revoke_in_automode". The behavior during object validation in step 900 within the OZGPATCH installation menu has not changed. The code for granting object privileges has been adapted to implement this functionality in a consistent way, so the same code that grants privileges is also used to check or revoke these privileges.

The messages generated when grant security is not enforced should be communicated with the departments that are responsible for the custom code. The responsible departments should check the impact and determine how reported problems can be

resolved. They can also run the object validation batch to get hold of the output of these object privilege checks.

Data authorization for relation groups (M-3626)

A customization request received from a customer with a special contract for the military. Specific privacy requirements are included in this contract. The relation details may only be viewed by individuals who have been screened.

Data authorization is available which can be enabled and disabled using the new OHI Back Office parameter. This parameter will be set up in such a way that relation details are not protected on delivery of this theme.

The filter for data authorization can be applied in windows where there the possibility exists for using coding types to select relation details and in windows with relation details that are available as context menus from there.

Batch

Background job for generic maintenance tasks (M-2164)

Within the batch scheduler mechanism (SYSS004S), it is now possible to carry out OHI maintenance tasks in the background.

Three new Back Office parameters have been added that are used to control how long certain technical data are to be retained before they may be purged.

- Number of days to retain processing units
The processing units are used by the batch processing for determining the work and for performing it. If a batch request fails, goes wrong or is terminated (terminated status) this data remains and slows down the batch processing of other scripts.
- Number of days to retain debug lines
The debugging can be activated in order to obtain insights into why a process is going wrong or not working as anticipated. This produces a lot of data.
- Number of days to retain messages
Messages from a batch request are purged when the batch request is purged. This construction does not exist for event messages therefore they will be periodically purged.

A new EventJobs Back Office parameter has been added to the event processing to control the number of processes that may be used to handle these events.

Phasing out old, unused reports and converting used reports (M-2482)

The following Oracle Reports overviews have been replaced by CSV files so that they no longer use Oracle Reports. All overviews have been given a new mandatory parameter that can be used to state the location of the CSV file.

- Receivable Overview (FIN2003R)

- Age of Open Receivable Overview (FIN2006R)
- Total Receivables Overview (FIN2032R)
- Debtor with Outstanding Receivable Overview (FIN2046R)
- Third Party Payer Overview (FIN2048R)
- Collection Batch Overview (FIN2049R)
- Debtor with Active Exceptions Overview (FIN2067R)
- Payable Disbursement Recommendation Overview (FIN3002R)
- Payable Overview (FIN3015R)
- Payable Overview (Totals) (FIN3016R)
- Financial Transactions Count Overview (FIN5013R)
- Receivables Count Overview (FIN5014R)
- Potential Duplicate Relations Overview (REL4001R)
- File Interface Definition Overview (SYS1116R)
- Pending Policies Overview (ZRG2003R)
- Advances Per Provider Overview (FIN4017R)
- Advances Per Period Overview (FIN4018R)
- Non- Renewed Premium Overview (ZRG4034R)
- Create Possibly Recoverable Claim and Pre-Authorization (ZRG6023R)
- Claim and/or Pre-Authorization Overview (ZRG6027R)
- Claims Per Member Overview (ZRG6035R)
- Claims Per Claimant and Period Overview (ZRG6090R)
- Members Per Clause Overview (ZRG7067R)

The Selected/Non-Selected Payment Reference Instructions Overview (FIN2054R) has been phased out.

The messages on the Rejection List (FIN2056R) overview have been included as messages for the incoming file interface Import Reference Information (FIN2055E). The overview has therefore been phased out.

Implement phase 1 of SQL Plan Management to improve performance stability (M-3222)

SQL Plan Management has been introduced for batches so that it can be enabled for each batch.

This results is a major reduction in the risk that the performance of a batch suddenly plummets for example after the statistics of a table have been determined again or after a database modification has been made (setup, patch or release upgrade), although the batch code itself has not been modified.

Replace reports based batches (M-3548)

The following data processing batches have been modified in this theme so that they no longer use Oracle Reports:

- Create a Group of Members for Mailing (ZRG6020S)
- Bulk Reprocess Care Needs Decision Import (ZRG7130S)
- Fraud Check Return Information (FSH1006S)

The Modify Classification of Child Related Member (ZRG2026S) data processing batch has been phased out.

Data Management

Offer support for importing and processing large complex XML Files (M-3595)

This theme primarily concerns a modification to the framework within OHI for supporting XML file import and processing. This support has been extended: modules that must use the modified framework will have to be modified individually. Modules that have been modified to use the new version of the framework will receive X in the coding. The Process CVZ Standard Insurance Confirmation Message (ZRG2215S) module has been rewritten in order to test this concept. The code for this module has been modified to ZRG2215X.

Importing XML files has been modified so that the content of these files is stored in a new table. This new table contains a column with a data type that is specifically intended for XML data. This special data type supports the use of large files with complex structures. The Batch Run (SYS1110F) window shows the new table plus the file that has been imported in the existing File tab. In addition, a new field refers to the associated module.

The data type used for importing in the XML file required that the content must be XML data and that it has been validated. The XSD is committed with the module so that the XML can be validated. It is therefore not possible to skip validation of the XML.

Flex field generic mechanism enhancements, part 1: high priority (M-3598)

Extending the functionality associated with entity flex fields is required in order to increase their usefulness.

The entity flex fields for a table can be split into groups. A restriction can be defined for a flex field group in the form of a dynamic PL/SQL definition. This determines which subset of records the entity flex field applies to. The Flex Field Value (ZRG7205F) window uses the flex field group to limit the number of flex fields that are to be displayed.

A new type of flex field has been introduced: a Key Reference. The new Value List (SYS1152F) management window has been introduced for the definition of value lists. The Entity Flex Field (ZRG7027F) window has been expanded so that a value list can be maintained for an entity flex field if the flex field type is Key Reference.

A generic selection window called Select Keys (SYS2019L) has been introduced. The content of this generic selection window is based on the definition of the value list concerned. The Select Keys (SYS2019L) generic selection window is available in the Flex Field Value (ZRG7205F) and Select Flex Field Values (ZRG9132L) windows. If the type of the flex field involved is Key Reference, then this selection window can be called so that a value can be selected.

The values shown and the description have been modified for Key Reference type flex fields in the Flex Field Values (ZRG7205F) window.

The Brand Representation Flex Field (ZRG2402F) and Provider Flex Field (ZRG1115F) windows have been phased out because the Flex Field Value (ZRG7205) window is available.

User Interface

Open translation issues (M-3641)

There were three windows in which the Dutch abbreviations (M/V/O/N) were always shown for the domain values for gender even when the language setting for the application was English or another language. These were the Relation Information (ZRG6001Q), Membership Information (ZRG6003Q) and the Reimbursement Limit Component (ZRG4103F) windows. This has been modified so that the abbreviation for the gender will from now on be shown according to the language setting. In English, for instance, the abbreviations are M (male), F (female), U (unknown) and N (not specified).

The layout of the Parameters block has been modified so that the entry field for the parameter value is shown as a pop-up list with (translated) values when the parameter is based on a domain in the Submit Batch Request (SYSS003S) and Modify Batch Request (SYS3024F) management windows.

The values that are filled for the batch request parameters can be queried in the Maintain Batch Request (SYS1001F) management window: the (translated) meaning of the domain values is shown in cases when the parameter is based on a domain.

Implementation impact of Java plug-in security update in CPU Oct 2013 / Jan 2014 (M-3736)

Security was tightened when the new Java 7 update was delivered. Java is software that is used in the browser for running the user interface.

When this version is implemented, the user receives a security warning for downloading the OZG_GIF.jar file, which contains the icons for the toolbar for the application. In this update, the relevant jar file is signed with an official Oracle certificate, so that only an informational message is given after installation of this update.

NOTE: It will vary per client as to how quickly the relevant Java update will be implemented on the workstations. This is dependent on the policy adopted and the type of the workstations (fully managed by the organization itself or a "bring your own device" policy for example, if permitted on the company network).

DOCUMENTATION

Members

Online documentation improvements 3 (output for members) (M-3566)

The online help has been updated for the modules that comprise the Output for Members process.

This affects the following modules:

- Block Policy Modification (ZRG2052F)
- Health Insurance Card (ZRG2053F)
- Generate Health Insurance Card (ZRG4040S)
- Create Health Insurance Card from Selection (ZRG6091S)
- Policy Modification (ZRG6095Q)
- Create Health Insurance Card (XML) (ZRG6110R)
- Create Policy Document (XML) (ZRG6127R)
- Member Output per Policy (ZRG6144S)
- Create Policy Modification by Selection (ZRG7076S)
- Create Policy Modification on Age Transition (ZRG7126S)

Payment Arrears

Online documentation improvements 6 (payment arrears) (M-3570)

Online documentation improvements 17 (dunning) (M-3581)

The online help has been updated for the Payment Arrears process.

The Payment Arrears process has a number of sub processes: Report Payment Arrears, Perform Credit Management Actions, Make Payment Scheme, Block and Cancel.

The online help has been updated for the modules that comprise the Report Payment Arrears process. This concerns the following modules:

- Age of Open Receivable Overview (FIN2006R)
- Debtor with Outstanding Receivable Overview (FIN2046R)
- Third Party Payer Balance Overview (FIN2048R)
- getDebtorPaymentInfo

The online help has been updated for the modules that comprise the Perform Credit Management Actions process. This concerns the following modules:

- Collection After Dunning Overview (FIN2007R)
- Dunning Collection Batch (FIN2018F)
- Generate Dunning Collection Batch (FIN2037S)
- Debtor in Dunning Process Overview (FIN2047R)
- Dunning Collection Batch Overview (FIN2050R)
- Dunning (XML) (FIN2082R)
- Receivables in Dunning Overview (FIN2094R)
- Modifications to External Dunning (FIN2098R)
- Debtor Note (FIN2021F)
- Modify Dunning Step per Debtor (FIN2100S)
- Bulk Modification of Collection Agency (FIN2120S)
- Interruption (XML) (FIN2201R)
- deleteDunningHoldOfDebtor
- deleteJudicialDunningStep
- processDunningStepChangeOfDebtor
- writeDunningHoldOfDebtor

The online help has been updated for the modules that comprise the Make Payment Scheme process. This concerns the following modules:

- Payment Scheme (FIN2002F)
- Payment Scheme (FIN2076R)
- Terminate Payment Scheme (FIN2097S)
- Direct Debit Mandate (REL1030F)

- findPaymentScheme
- findreceivables for Payment Scheme
- writeDirectDebitMandate
- writePaymentSchemeByInstAmount
- writePaymentSchemeByManualInst
- writePaymentSchemeByNrOfInst

The online help has been updated for the modules that comprise the Block and Cancel process. This concerns the Generate Cancellation (ZRG6042S) batch.

The online help has also been updated for the following modules:

- Debtor Note (FIN2021F) (the Register Deviations process)
- Direct Debit Mandate (REL1030F) (the Register Relation process)
- External Output (ZRG6109Q)

Collection

Online documentation improvements for collections (M-3629)

The online help has been updated for the following financial batches:

- Convert Receivable to Payable (FIN2004S)
- Convert Advance Receipt to Payable (FIN2045S)
- Duplicate Giro (FIN2081R)
- Dunning (XML) (FIN2082R)
- Import Financial Transaction (FIN5009S)
- Bulk Modify Payment Arrears Per Debtor (FIN5015S)
- Duplicate Financial Transaction (FIN5009S)
- Map Direct Booking (FVS5009S)
- Duplicate Direct Booking (FVS5021S)

OTHER

Other

Phasing out disused modules (M-3325)

The functionality for the access to health insurance act (WTZ) has been removed from the following windows:

- Management System Parameter (ZRG7023F)
- Add Policy (ZRG2201F)
- Modify Policy (ZRG2202F)

The following modules have been phased out:

- Maintain WTZ Modifications (ZRG2501F)
- Maintain Private Premium Repayment (ZRG001F)
- Create Member for HaagNet (ZRG8056E)

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