

Time Category	Person	Time(Hours)	Rate	Entitlement(0.00 %)	Extended Price
					Sub Total:	0.00
					Total:	



Service Order Estimate

Service Order ID: SVC0300001
Case ID:
Date: 9/11/2002
Purchase Order: 242342343

Materials					
Item	Description	Quantity Used	Unit Price	Entitlement(0.00%)	Extended Price
Sub Total:					0.00
Total:					

Materials - Service Exchange Credit				
Item	Description	Qty Removed	Exchange Rate	Exchange Amount
Total:				0.00

Total	
SubTotal:	83.50
Additional Adjustment:	0.00
Service Exchange Credit Amount:	0.00
Estimated Total(USD):	83.50

Notes	
Number	Details



Service Order Detail

Service Order ID SVC0300001
Case ID
Date 9/11/2002
Purchase Order 242342343

Customer:

Sparkle Clean Laundromats
Becky Lee Campton
7623 Clearwater Rd
Little Rock, AR - 98745
USA
508/714-7894

Site:

Sparkle Clean Laundromats
Becky Lee Campton
7623 Clearwater Rd
Little Rock, AR-98745
USA
508/714-7894

Service ID:APP0000001

Service Information**Problem Description:**

Product: 6600 BTU Room Air (Light Beige)
Service: Preventive Maintenance Service for Air Conditioners
Serial Number: SR1001-1015
Priority: Normal **Status:** Open
Committed Start Date: 9/12/2002 **Committed End Date:** 9/16/2002
Customer Preferred Start Date: 6/1/2004 **Customer Preferred End Date:** 6/1/2004

Activities

Activity Name	Activity Code	Start Date	Start Time	End Date	End Time	Status
Check Compressor	AIR-1001					Assigned
Check Heat Exchanger	AIR-1002					Assigned
Clean Outside Hot and Inside Chilled Coils	AIR-1003					Assigned
Clean Ducts and Pipes	AIR-1004					Assigned
Check Fan	AIR-1005					Assigned
Preventive Maintenance of other A/C parts	AIR-1006					Assigned

Assignments

Activity Name	Provider Group	Member Name	Lead Technician
Check Compressor	Appliances Western	Marion Zigardo	X
Check Heat Exchanger	Appliances Western	Marion Zigardo	X
Clean Outside Hot and Inside Chilled Coils	Appliances Western	Marion Zigardo	X
Clean Ducts and Pipes	Appliances Western	Marion Zigardo	X
Check Fan	Appliances Western	Marion Zigardo	X
Preventive Maintenance of other A/C parts	Appliances Western	Marion Zigardo	X

From Date: 7/1/2003 Through Date: 6/2/2004

Business Unit US200

Region MIDWEST

Transaction Amount in USD For the Month

Customer Name	June	Total
MMA Property Management Group	38.99	38.99
Total Amount	38.99	38.99

Region PACIFIC

Transaction Amount in USD For the Month

Customer Name	June	Total
Fast Grandma's Restaurants	215.21	215.21
Total Amount	215.21	215.21

Region SOUTH AMERICA

Transaction Amount in USD For the Month

Customer Name	May	Total
Sparkle Clean Laundromats	10.00	10.00
Total Amount	10.00	10.00



Mean Time To Repair

From Date : 7/1/2003 Through Date : 6/2/2004

Business Unit : US200
Region ID : MIDWEST

Customer	July,2003	Aug,2003	Sept,2003	Oct,2003	Nov,2003	Dec,2003	Jan,2004	Feb,2004	Mar,2004	Apr,2004	May,2004	June,2004
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(Avg No Of Hrs Worked / Service Order)

MMA Property Management Group												1.25
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Total By Region												1.25
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Region ID : PACIFIC

Customer	July,2003	Aug,2003	Sept,2003	Oct,2003	Nov,2003	Dec,2003	Jan,2004	Feb,2004	Mar,2004	Apr,2004	May,2004	June,2004
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(Avg No Of Hrs Worked / Service Order)

Fast Grandma's Restaurants												2.25
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Total By Region												2.25
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	Report ID: RFC5000	PeopleSoft	Page No : 1
		Dispatch Performance Report	Run Date: 6/2/2004
			Run Time: 1:08:02 PM

	Report ID: RFC5000	PeopleSoft	Page No : 1
		Dispatch Performance Report	Run Date: 6/2/2004
			Run Time: 1:08:02 PM

	Report ID: RFC5000	PeopleSoft	Page No : 1
		Dispatch Performance Report	Run Date: 6/2/2004
			Run Time: 1:08:02 PM

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Customer	July,2003	Aug,2003	Sept,2003	Oct,2003	Nov,2003	Dec,2003	Jan,2004	Feb,2004	Mar,2004	Apr,2004	May,2004	June,2004
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Customer	July,2003	Aug,2003	Sept,2003	Oct,2003	Nov,2003	Dec,2003	Jan,2004	Feb,2004	Mar,2004	Apr,2004	May,2004	June,2004
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Order Complete (%)

Fast Grandma's Restaurants	100.00
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Fast Grandma's Restaurants	100.00
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MMA Property Management	100.00
Group1	



Report ID: RFC5001

PeopleSoft
Expense Report by Product

Page No. 1
Run Date: 06/02/2004
Run Time: 1:08:33 PM

From Date: 7/1/2003

Through Date: 6/2/2004

Business Unit US200

Region ID SOUTH AMERICA

Transaction Amount in USD For The Month

Product ID / Descr		May	Total
SR1001	6600 BTU Room Air (Light Beige	10.00	10.00
Total Amount		10.00	10.00