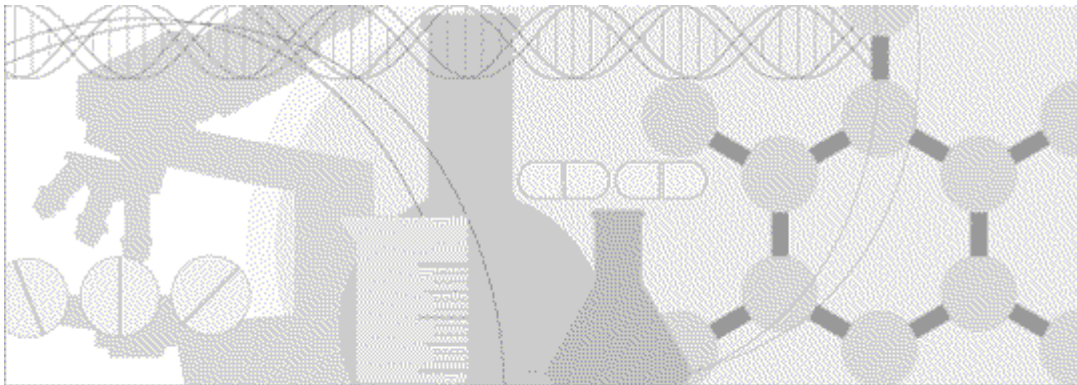


Known Issues

Oracle[®] Health Sciences InForm 6.0



ORACLE[®]

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Known issues in this release

New Known Issues in this release

This document provides detailed information about the new known issues in this release, along with workarounds, if available.

The most current list of all known issues that affect this release is available on the Extranet. To sign in to the Extranet, go to <https://extranet.phaseforward.com>.

Issue	Description
Data Viewer	
<i>INF-14204</i> (on page 3)	If you are using an Android tablet, when you drag in the Data Viewer Summary View and Record Listing View the column headers do not move with the grid.
Forms	
<i>INF-13565</i> (on page 4)	If a form has two itemsets, and only one itemset is complete, the form status is shown as Complete.
Installation and Configuration	
<i>INF-14446</i> (on page 5)	An error may occur when you redeploy an InForm 4.6 study to the InForm 6.0 application.
Queries	
<i>INF-13913</i> (on page 6)	Manual queries with more than 255 characters are truncated.
Reporting—General	
<i>INF-14048</i> (on page 7)	To access the Reporting and Analysis module, a user must be assigned to a site.
Reporting—Ad Hoc Reports	
<i>INF-13991</i> (on page 8)	The Original Value Date column that appears in ad hoc reports may indicate the wrong date.
Reporting—Administration and Configuration	
<i>INF-13566</i> (on page 9)	The InForm Reporting Configuration utility resets registry keys each time it is run.
<i>INF-14485</i> (on page 9)	The Cognos Configuration utility incorrectly reports a JDBC connection error.

Issue	Description
Reporting—Database	
<i>INF-12559</i> (on page 10)	The Reporting and Analysis database does not create a summary view of date and time information for modified data.
<i>INF-14293</i> (on page 10)	For a form that contains an itemset with more than one row, the DateDataChanged column in the DV_ view for the form is not updated correctly for the itemset rows.
Reporting—Standard Reports	
<i>INF-14312</i> (on page 11)	Cognos application data encoding might prevent you from creating a watch rule for a data point in a report or using drill-through links in a report.
Utilities	
<i>INF-13404</i> (on page 12)	The MedML Installer utility does not fully support site names with commas.
<i>INF-13551</i> (on page 12)	The InForm Data Import utility incorrectly allows the import of subject numbers with a leading zero when the Subject Number field on the Enrollment form is an INTEGER datatype.
<i>INF-13578</i> (on page 13)	The InForm Data Export utility always reports the CDD Data export completed successfully message even if there are errors in the export.

Data Viewer

INF-14204

Summary	If you are using an Android tablet, when you drag in the Data Viewer Summary View and Record Listing View the column headers do not move with the grid.
Description	If you are using an Android tablet and you drag in the Data Viewer Summary View or Record Listing View, the grid moves but the column headers do not move. The headers should move together with the grid.
Workaround	None.

Forms, Visits, Items, and Itemsets

INF-13565

Summary	If a form has two itemsets, and only one itemset is complete, the form status is shown as Complete.
Description	If a form has two itemsets in two different sections, and you enter and submit data in one of the sections, the form status icon and the hover Help for the form mnemonics shows the form status as Complete, rather than the expected form status of Incomplete.
Workaround	None.

Installation and Configuration

INF-14446

Summary	An error may occur when you redeploy an InForm 4.6 study to the InForm 6.0 application.
Description	<p>When you redeploy an InForm 4.6 study to the InForm 6.0 application, an error may occur if a PFELEMENT VALUE attribute or a PFELEMENT LABEL attribute does not match the corresponding string that was defined in the previous deployment of the study. This can occur if the PFELEMENT VALUE attribute or the PFELEMENT LABEL attribute includes an:</p> <ul style="list-style-type: none">• Escaped HTML character entity.• Latin-1 character that is outside the 0-127 character range. <p>This occurs because the InForm 6.0 application converts the characters to their Unicode equivalents, which is interpreted as a change to PFELEMENT.</p>
Workaround	Contact Global Customer Support for assistance.

Queries

INF-13913

Summary	Manual queries with more than 255 characters are truncated.
Description	<p>The InForm application accepts varying lengths for query text, which may be confusing.</p> <ul style="list-style-type: none">• For manual queries, text with more than 255 characters is truncated.• However, you can create rules that have a query text length of up to 350 characters.
Workaround	In the Base XML sysform_Query2.xml file, update the TEXTCONTROL REFNAME="QUERYREASONOTHERTEXTCTL" element, and add a MAXLENGTH attribute with a property of 4000.

Reporting—General

INF-14048

Summary	To access the Reporting and Analysis module, a user must be assigned to a site.
Description	<p>A user who is a member of a Rights Group that has the Reports right should have access to the Reporting and Analysis module when added to a Reporting group.</p> <p>However, the Reports icon in the navigation toolbar in the InForm user interface, which you use to access the Reporting and Analysis module, only appears when a user is assigned to a site.</p>
Workaround	Ensure that all Reporting and Analysis users are associated with a site.

Reporting—Ad Hoc Reports

INF-13991

Summary	The Original Value Date column that appears in ad hoc reports may indicate the wrong date.
Description	If the source verification status of an item changes before data is entered for the item, the Original Value Date column that appears in ad hoc reports shows the date of the source verification status change instead of the date data was originally entered.
Workaround	None.

Reporting—Administration and Configuration

INF-13566

Summary	The InForm Reporting Configuration utility resets registry keys each time it is run.
Description	Each time you run the InForm Reporting Configuration utility to configure a study to work with Cognos 8 BI, the registry keys for the Domain Suffix, External Login URL, and External Login Failure URL are reset. As a result, all previously configured studies are misconfigured.
Workaround	Update the registry keys manually each time after you run the InForm Reporting Configuration utility.

INF-14485

Summary	The Cognos Configuration utility incorrectly reports a JDBC connection error.
Description	In some cases, a JDBC driver error occurs when you use the Cognos Configuration utility to test the Content Manager connections. The error does not prevent the IBM Cognos service from starting, and does not interfere with the Reporting and Analysis module processing.
Workaround	None. If you have the ojdbc6.jar file installed on the Content Manager and Report servers, you can ignore the message.

Reporting—Database

INF-12559

Summary	The Reporting and Analysis database does not create a summary view of date and time information for modified data.
Description	The RV_ReviewDataUpdateTime view, which was intended to track date and time information for modified data in the Reporting and Analysis database, is not being created.
Workaround	<p>You can collect date and time information by querying the MODIFIEDDATETIME column in each clinical view.</p> <p>For descriptions of the clinical views, see the <i>Reporting Database Schema Guide</i>.</p>

INF-14293

Summary	For a form that contains an itemset with more than one row, the DateDataChanged column in the DV_ view for the form is not updated correctly for the itemset rows.
Description	<p>For a form that contains an itemset with more than one row, when you update only one row in the itemset, the DateDataChanged column in the DV_ view for the form is updated for all rows in the itemset.</p> <p>This issue occurs for Add Entry itemsets and Repeating Data itemsets.</p> <p>Note: The information in the Data Viewer is correct for each itemset instance.</p>
Workaround	None.

Reporting—Standard Reports

INF-14312

Summary	Cognos application data encoding might prevent you from creating a watch rule for a data point in a report or using drill-through links in a report.
Description	<p>In some cases, Cognos application data encoding can prevent you from accessing the Cognos right-click menu for a cell in a report output in HTML format. As a result, you cannot access the menu option that allows you to create a watch rule for the report.</p> <p>In addition, the Cognos application data encoding causes an error to occur when you click a drill-through link in a saved report output.</p>
Workaround	<p>In the <cognos_install>\c8\webapps\p2pd\WEB-INF\classes\viewerconfig.properties file:</p> <ol style="list-style-type: none">1 Replace htmlOutputDataEncoding=MIMECompressed with htmlOutputDataEncoding=MIME.2 Restart the Cognos application. <p>Note: When you make this change, large reports cannot be compressed. As a result, retrieving the output for a large report takes a long time.</p>

Utilities

INF-13404

Summary	The MedML Installer utility does not fully support site names with commas.
Description	<p>If you use the MedML Installer utility to install site names with commas using an XML file, the installation is successful.</p> <p>After the sites are created in the InForm study, if you use the MedML Installer utility to associate the users with the site names with commas using an XML file, an error occurs.</p>
Workaround	<p>Do one of the following:</p> <ul style="list-style-type: none"> • Add sites manually using the InForm Admin user interface. • Do not use commas in site names.

INF-13551

Summary	The InForm Data Import utility incorrectly allows the import of subject numbers with a leading zero when the Subject Number field on the Enrollment form is an INTEGER datatype.
Description	<p>If the Subject Number field on the Enrollment form is an INTEGER datatype, and you enroll a subject with a subject number that contains a leading zero, the subject should be enrolled without the leading zero.</p> <p>However, when you use the InForm Data Import utility to enroll a subject with a subject number that contains a leading zero, the leading zero is allowed. As a result, the subject is enrolled with the leading zero, and other forms display the leading zero.</p> <p>This may cause inconsistencies in the database. The PF_PATIENTNUMBER table contains the subject number with the leading zero, and the PF_CONTROL DATA table incorrectly stores the data as a string value.</p> <p>Note: When you manually enroll a subject, the leading zero is stripped at the time of enrollment, and the data is correctly mapped to other forms without the leading zero.</p>
Workaround	For the InForm core software, contact Oracle Global Support for a workaround that makes the data in the database consistent. If you are using the Reporting and Analysis module, uninstall and re-install the software after you apply the workaround.

INF-13578

Summary	The InForm Data Export utility always reports the CDD Data export completed successfully message even if there are errors in the export.
Description	<p>When you run the InForm Data Export utility and there is an error, the utility correctly displays the error(s).</p> <p>However, the utility also displays the CDD Data export completed successfully message, regardless of how many errors occur.</p>
Workaround	To determine whether the export was successful, review the log file for error messages.