

Oracle® Transportation Management

Migration Guide

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Oracle Transportation Management Migration Guide, Release 6.3

Part No. E38417-01

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Preface

This manual is for administrators who are responsible for migrating the Oracle Transportation Management databases at your site. This manual provides step-by-step installation instructions for migrating your Oracle Transportation Management databases from one version of Oracle Transportation Management to another.

Change History

Date	Document Revision	Summary of Changes
11/2012	-01	Initial release

1. Database Migration

General Note on Migrations

Prior to migrating your data it is very important that you have the latest bug fixes in place. Please see the section titled "General Instructions on Upgrading Oracle transportation Management from One Release to Another" in the Administration Guide.

Upgrading from Version 3.7 to 4.0

Note: Prior to its acquisition by Oracle, the Oracle Transportation Management product (circa release 5.0) was known as the Global Command & Control Center, or GC3. The migration instructions prior to release 5.0 of Oracle Transportation Management will refer to the product by its old name of GC3.

Note: If you are migrating from a version prior to 3.7, refer to the GC3 4.5 Administration Manual.

Any new GC3 installation should be tested in a controlled environment before migrating your production database. This ensures that any potential problems or incompatibilities don't affect your production GC3 instance(s).

Note: If you are migrating from a version earlier than 3.7, you must complete each previous version's migration instructions. You cannot skip any migration steps. Please go through all upgrade steps to 3.7 prior to starting the 3.7 to 4.0 migration.

IMPORTANT! GC3 4.0 relies on Oracle 9i, so this upgrade *must* occur prior to the upgrade of GC3. If the Oracle database upgrade needs to be run at a separate time due to time constraints, then we recommend upgrading to Oracle database 9i first, and then upgrading to GC3 version 4.0 during back-to-back weekends.

Follow the installation instructions and install the new 4.0 GC3 components into new directories. Once this is complete, you should compare your old glog.properties file with the new glog.properties file and migrate any customized settings. Finally, copy any customer-specific glog.properties files to the new GC3 instance and ensure that the new glog.properties file references these files. Customer-specific properties files usually follow the format glog.<company_name>.properties.

The following topics outline the procedures for migrating a GC3 3.7 database to 4.0. The structure of the database to be migrated should be consistent with the GC3 3.7 database specification; otherwise, the migration will fail.

To complete these procedures you need the following DB passwords:

- system password
- glogowner password
- reportowner password

In addition, you will be creating tablespaces for LOB columns. For this step, you will need to know the directory in which the datafiles will exist and a default initial size for the LOB tablespaces.

Before you begin the migration, shut down all processes running against the database and shut down the GC3 application. Always create a full backup of the database before beginning any GC3 migration.

Applying GC3 3.7 Service Releases

You must apply the latest GC3 3.7 Service Release before you continue with the 4.0 migration. You must also install the latest GC3 Service Release to your GC3 4.0 installation to ensure that any known migration issues have been patched and resolved.

1. Log in as **GLOGOWNER** and run **dbpatch_37.sql** (which resides in the 3.7 directory, (<otm37_install_path>/glog/oracle/script8/).

Note: Do not continue with the upgrade until the dbpatch log is completely clean. Contact Technical Support if you have any questions or concerns.

Important: Ensure that your environment is setup correctly by running:

On UNIX: ". <gc3_install_path>/install/gc3env.sh"

On Windows: "<gc3_install_path>\install\gc3env.cmd"

Updating GLOGOWNER Grants

1. Go to the script8 directory for 4.0 (<otm40_install_path>/glog/oracle/script8).
2. Log on as **SYSTEM**.
3. Run 40_mig_grants.sql, which directly grants GLOGOWNER the ability to create and drop public synonyms (versus through a role).

Adding Tablespaces for LOB columns

1. As the SYSTEM user, run create_lob_tablespace.sql. You are prompted for the directory in which to store the datafiles and the initial size for the tablespaces.

Updating the Structure

1. Run @dbupdate_40.sql to update the database with all the new tables and columns.
2. Enter the glogowner password, reportowner password, and database connection when prompted.
3. After the process has run, verify in the dbupdate_40_<dbsid>_<timestamp>.log file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the dbupdate_40 process again, without harm. Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the dbupdate_40 log is clean.**

Updating Data Content

1. Update the PUBLIC data by running update_content. This process is run at the host command line, rather than from within SQL*Plus. Two command scripts have been provided; the script you use is dependent on your operating system:
UNIX shell script:
./update_content.sh <otm_install_path>/glog/config
dbaglogowner dbareportowner V40
OR
DOS command script:
update_content <otm_install_path>\glog\config dbaglogowner dbareportowner V40
2. Review the log file called update_content_v40_<timestamp>.log for errors (located in the same directory as the SQL script). Search for errors beginning with "ORA-" or "<Error>" within the log file.

This procedure migrates the data content into the table structures for the latest enhancements.

1. In SQL*Plus, as user GLOGOWNER run:
`@dbmigrate_40.sql.`
2. Enter the password and database connection string when prompted.
Note: The script might run for several hours depending on the amount of data to be processed.
3. After the process has run, verify in the `dbmigrate_40_<dbsid>_<timestamp>.log` file (located in the same directory as the SQL script) that there are no errors.
4. If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.

Resetting DB Sequences

1. In SQL*Plus, as user **SYS** run:
`exec domainman.reset_sequences`
2. Go to the `<gc3_install_path>\glog\oracle\script8` directory on the GC3 application server. In SQL*Plus, as user **SYS** run:
`@analyze_tables.sql`
Running this script will enable you to take advantage of the latest indexes. The script might run for several hours.
3. Go to the `<otm_install_path>\glog\oracle` directory on the GC3 application server. In SQL*Plus, as user **GLOGOWNER** run:
`@insert_security_roles.sql`

The remaining topics are not critical to the upgrade but provide helpful information.

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with `XX<version object became obsolete>_<original name of table/column>`.

To generate SQL for dropping obsolete objects, run `@gen_obsolete_objects.sql` as **GLOGOWNER**.

Note: It will not include objects that just became obsolete in the current version, as a safety precaution. This script will generate an SQL script called `drop_obsolete_objects.sql`, which you can review and run at a convenient time.

Verifying Saved Queries

After the upgrade, some of your site's saved queries may no longer be valid due to changes in table structure. Run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax). Contact Technical Support if you need assistance.

Upgrading from Version 4.0 to 4.5

Note: Prior to its acquisition by Oracle, the Oracle Transportation Management product (circa release 5.0) was known as the Global Command & Control Center, or GC3. The migration instructions prior to release 5.0 of Oracle Transportation Management will refer to the product by its old name of GC3.

Any new GC3 installation should be tested in a controlled environment before migrating your production database. This ensures that any potential problems or incompatibilities don't affect your production GC3 instance(s).

Note: If you are migrating from a version earlier than 4.0, you must complete each previous version's migration instructions. You cannot skip any migration steps. Please go through all upgrade steps to 4.0 prior to starting the 4.0 to 4.5 migration.

Follow the installation instructions and install the new GC3 4.5 components into new directories. Once this is complete, you should compare your old glog.properties file with the new glog.properties file and migrate any customized settings. Finally, copy any customer-specific glog.properties files to the new GC3 instance and ensure that the new glog.properties file references these files. Customer specific properties files usually follow the format glog.<company_name>.properties.

The following topics outline the procedures for migrating a GC3 4.0 database to 4.5. The structure of the database to be migrated should be consistent with the GC3 4.0 database specification; otherwise, the migration will fail.

Applying GC3 4.0 Service Releases

You must apply the latest GC3 4.0 Service Release before you continue with the 4.5 migration. You must also install the latest GC3 Consolidated Update to your GC3 4.5 installation to ensure that any known migration issues have been patched and resolved.

1. Log in as **GLOGOWNER** and run dbpatch_40.sql (which resides in the 4.0 directory, (<gc3_40_install_path>/glog/oracle/script8/).

Note: Do not continue with the upgrade until the dbpatch log is completely clean. Contact Technical Support if you have any questions or concerns.

Important: Ensure that your environment is setup correctly by running:

On UNIX: ". <gc3_install_path>/install/gc3env.sh"

On Windows: "<gc3_install_path>\install\gc3env.cmd"

Implementing 4.5 components within 4.0 (optional)

To reduce migration time, we have provided scripts that add new 4.5 tables and columns (and in some cases populate) to a 4.0 environment. We recommend testing the overall timeframe of the migration without the preupdate/premigrate steps. If you determine downtime is too long, then you can use these scripts to reduce downtime.

Since these steps can be performed while 4.0 is running, the overall downtime of the 4.5 migration is reduced. However, this script should be run during off-peak hours, when heavy data loads are not running. You can also choose to run this script while the system is down in the 4.0 environment. If you plan to run these scripts, it is recommended to run these steps in the weekend prior to the 4.5 upgrade.

1. As **GLOGOWNER**, run:
@preupdate_45.sql

If the pre-update script cannot obtain access to a table for a new column, you may see a *resource busy* message within the preupdate_45 log file. You can either rerun pre-update at another time once the table is available (which will only apply the failed procedure(s)), or wait until migration downtime. The step for running dbupdate_45.sql will automatically attempt to add the column at that time.

The `ss_status_history` and `order_release` tables have new columns that need to be populated as part of the migration. By running the following, three database triggers will be created to maintain the data within the 4.0 environment. Immediately following the creation of the triggers, the fields will be populated. These triggers will remain in place until your database has been fully upgraded to 4.5.

2. As GLOGOWNER, run:

```
@premigrate_45.sql
```

If your site chooses not to run these scripts in the 4.0 environment, the `dbupdate_45` and `dbmigrate` scripts will automatically add these changes that were not implemented during the `preupdate/premigrate` phase. The rest of the steps are all mandatory, and will be performed as part of the downtime 4.5 migration.

Updating GLOGOWNER Grants

1. Go to the `script8` directory for 4.5 (`<gc3_45_install_path>/glog/oracle/script8`).
2. Log on as SYSTEM.
3. Run `45_mig_grants.sql`.

Updating the Structure

1. Run `@dbupdate_45.sql` to update the database with all the new tables and columns.
2. Enter the `glogowner` password, `reportowner` password, and database connection when prompted.
3. After the process has run, verify in the `dbupdate_45_<dbsid>_<timestamp>.log` file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the `dbupdate_45` process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the `dbupdate_45` log is clean.**

Updating Data Content

1. Update the PUBLIC data by running `update_content`. This process is run at the host command line, rather than from within SQL*Plus. Two command scripts have been provided; the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content.sh <gc3_install_path>/glog/config V45
```


or
DOS command script:

```
update_content <gc3_install_path>\glog\config V45
```
2. Review the log file called `update_content_v45_<timestamp>.log` for errors (located in the same directory as the SQL script). Search for errors beginning with "ORA-" or "<Error>" within the log file.

This procedure migrates the data content into the table structures for the latest enhancements.

1. In SQL*Plus, as user **GLOGOWNER** run: `@dbmigrate_45.sql`.
2. Enter the password and database connection string when prompted.
Note: The script might run for several hours depending on the amount of data to be processed.
3. After the process has run, verify in the `dbmigrate_45_<dbsid>_<timestamp>.log` file (located in the same directory as the SQL script) that there are no errors.

4. If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.
5. Go to the `<gc3_install_path>\glog\oracle\script8` directory on the GC3 application server. In SQL*Plus, as user **SYS** run:

```
@gather_table_stats.sql
```

 Running this script will enable you to take advantage of the latest indexes. The script might run for several hours.
6. Go to the `<gc3_install_path>\glog\oracle` directory on the GC3 application server. In SQL*Plus, as user GLOGOWNER run:

```
@insert_security_roles.sql
```

The remaining topics are not critical to the upgrade but provide helpful information.

Migrating Audit Trail Information (optional)

Audit trail information has been redesigned in 4.5. GC3 provides an optional migration script that can be run if your site would like to keep its historical audit trail information. This can be run while 4.5 is up-and-running.

You will be prompted for the date range for the auditing information you would like to keep. The smaller the date range, the quicker the process will finish. You can run this process multiple times, if you would like to process sets of small ranges during off-peak hours, rather than processing all records at once.

1. As GLOGOWNER, run `@45mig_audit_trail.sql`

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with `XX<version object became obsolete>_<original name of table/column>`.

To generate SQL for dropping obsolete objects, run `@gen_obsolete_objects.sql` as GLOGOWNER.

Note: This will not include objects that just became obsolete in the current version, as a safety precaution. This script will generate a SQL script called `drop_obsolete_objects.sql`, which you can review and run at a convenient time.

Verifying Saved Queries

After the upgrade, some of your saved queries may no longer be valid due to changes in table structure.

1. Run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax).

Upgrading the Replicated Operational Database (ROD)

After the 4.0 to 4.5 upgrade, the Replicated Operational Database (ROD) will not automatically be aware of new or changed GC3 tables. If structural changes occurred, the automatic refresh process will fail until the following steps have been completed.

Run the following command to create logs for new tables. It will skip tables that already have a log.

1. On the OLTP (Online Transactional Processing) database in SQL*Plus, as user GLOGOWNER run:

```
@create_mview_logs
```

2. On the ROD database in SQL*Plus, as GLOGOWNER run:

```
@create_logon_triggers.sql
```

3. On the ROD database in SQL*Plus, as GLOGOWNER run:

```
@dbupdate_rod.sql
```

This will first identify broken views caused by columns becoming obsolete. It will then build (or rebuild) the materialized views for any new/modified tables.

Note: This will not automatically add columns that were added during an upgrade. This is because the materialized view would need to be recreated from scratch again, and you may not even need those new columns. Therefore, views should only need to be completely refreshed when a column has been removed, or modified in a way that Oracle Fusion Transportation Intelligence needs a new copy of the data. Once the views are set, it refreshes the views and builds any new indexes.

Upgrading from Version 4.5 to 5.0

Any new Oracle Transportation Management installation should be tested in a controlled environment before migrating your production database. This ensures that any potential problems or incompatibilities don't affect your production Oracle Transportation Management instance(s).

Note: Prior to its acquisition by Oracle, the Oracle Transportation Management product (before release 5.0) was known as the Global Command & Control Center, or GC3. The migration instructions prior to release 5.0 of OTM will refer to the product by its old name of GC3.

Note: If you are migrating from a version earlier than 4.5, you must complete each previous version's migration instructions. You cannot skip any migration steps. Please go through all upgrade steps to 4.5 prior to starting the 4.5 to 5.0 migration.

The following topics outline the procedures for migrating a GC3 4.5 database to Oracle Transportation Management 5.0. The structure of the database to be migrated should be consistent with the GC3 4.5 database specification; otherwise, the migration will fail.

Applying GC3 4.5 Service Releases

Important: Ensure that your environment is setup correctly by running:

```
On UNIX: ". <gc3_install_path>/install/gc3env.sh"
```

```
On Windows: "<gc3_install_path>\install\gc3env.cmd"
```

You must apply GC3 4.5 Service Release dated February 2005 (SR-02.05) or later before you continue with the Oracle Transportation Management 5.0 migration. You must also install the latest Oracle Transportation Management Service Release to your Oracle Transportation Management 5.0 installation to ensure that any known migration issues have been patched and resolved.

1. Log in as **GLOGOWNER** and run dbpatch_45.sql (which resides in the 4.5 directory, (<gc3_45_install_path>/glog/oracle/script8/).

Note: Do not continue with the upgrade until the dbpatch log is completely clean. Contact Technical Support if you have any questions or concerns.

Migrating GC3 4.5 Database to 5.0

Oracle Transportation Management 5.0 had an interim release called 5.0 LA. To migrate a GC3 4.5 database to 5.0 GA, you must first migrate 5.0 LA. The following steps will guide you through the process.

Migrating to 5.0 LA: Updating the Structure

1. On the app server change to directory `<otm_50_install_path>/glog/oracle/script8LA`.
2. In SQL*Plus as user **GLOGOWNER**, run `@dbupdate_50a.sql` to update the database with all the new tables and columns to 5.0LA.
3. Enter the glogowner password, reportowner password, archive password, and database connection when prompted.
4. After the process has run, verify in the `dbupdate_50a_<dbsid>_<timestamp>.log` file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the `dbupdate_50a.sql` process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the dbupdate_50a log is clean.**

Migrating to 5.0 LA: Updating Data Content

1. Update the PUBLIC data by running `update_content`. This process is run at the host command line rather than from within SQL*Plus. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content.sh <otm_install_path>/glog/config V50A
```

or

DOS command script:

```
update_content <otm_install_path>\glog\config V50A
```

2. Review the log file called `update_content_v50A_<timestamp>.log` for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file.
3. Load the Oracle Transportation Sourcing (formerly Procurement) PUBLIC data by running `update_procure_content`. This process is run at the host command line, rather than from within SQL*Plus. Two command scripts have been provided; the script you use is dependent on your operating system:

UNIX shell script:

```
./update_procure_content.sh <otm_install_path>/glog/config V50A
```

or

DOS command script:

```
update_procure_content <otm_install_path>\glog\config V50A
```

4. Review the log file called `update_procure_content_v50A_<timestamp>.log` for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", within the log file.

Migrating to 5.0 LA: Data Migration

1. In SQL*Plus as GLOGOWNER, run:
`@dbmigrate_50a.sql`
2. Enter the password and database connection string when prompted.
Note: The script might run for several hours depending on the amount of data to process.
3. After the process has run, verify in the `dbmigrate_50a_<dbsid>_<timestamp>.log` file (located in the same directory as the SQL script) that there are no errors.

If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.

Migrating to 5.0 LA: Apply 5.0 LA Patch

1. In SQL*Plus as user GLOGOWNER, run:
`@dbpatch_50a.sql`
2. Enter the passwords and database connection strings when prompted.
3. Check the log files (dbpatch log and update_content log) to ensure they are error free before proceeding to the next step.

Migrating to 5.0 GA: Updating the Structure

1. On the Application server change to directory
`<otm50_install_path>/glog/oracle/script8.`
2. In SQL*Plus as **GLOGOWNER**, run
`@dbupdate_50b.sql` to update the database with all the new 5.0 tables and columns.
3. Enter the glogowner password, reportowner password, and database connection when prompted.

After the process has run, verify in the `dbupdate_50b_<dbsid>_<timestamp>.log` file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and rerun the `dbupdate_50b.sql` process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the dbupdate_50b log is clean.**

Migrating to 5.0 GA: Updating Data Content

The Oracle Transportation Management 5.0 database includes Oracle Transportation Sourcing (formerly Procurement) structures and data contents even though you have not purchased the Oracle Transportation Sourcing (formerly Procurement) component license. The database structure has been loaded in the previous step, while the content is loaded below after normal Oracle Transportation Management content loading.

1. Update the Oracle Transportation Management PUBLIC data by running update_content. This process is run at the host command line, rather than from within SQL*Plus. Two command scripts have been provided; the script you use is dependent on your operating system:

UNIX shell script:

```
./update_content.sh <otm_install_path>/glog/config V50B
```

or

DOS command script:

```
update_content <otm_install_path>\glog\config V50B
```

2. Review the log file called update_content_v50B_<timestamp>.log for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file.
3. Load the Oracle Transportation Sourcing (formerly Procurement) PUBLIC data by running update_procure_content. This process is run at the host command line, rather than from within SQL*Plus. Two command scripts have been provided; the script you use is dependent on your operating system:

UNIX shell script:

```
./update_procure_content.sh <otm_install_path>/glog/config V50B
```

or

DOS command script:

```
update_procure_content <otm_install_path>\glog\config V50B
```

4. Review the log file called update_procure_content_v50B_<timestamp>.log for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", within the log file.

Migrating to 5.0 GA: Data Migration

1. In SQL*Plus as GLOGOWNER, run:
@dbmigrate_50b.sql
2. Enter the password and database connection string when prompted.
Note: The script might run for several hours depending on the amount of data to process.
3. After the process has run, verify in the dbmigrate_50b_<dbsid>_<timestamp>.log file (located in the same directory as the SQL script) that there are no errors.

If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.

Running Security Role Script

1. Go to the <otm_install_path>\glog\oracle directory on the Oracle Transportation Management application server. In SQL*Plus as **GLOGOWNER**, run:
@insert_security_roles.sql

Analyzing the Database

1. Oracle Transportation Management databases should be fully analyzed after the 5.0 migration. Oracle Transportation Management provides following analyze script. But of course a DBA can use their own analyze process.

```
@gather_table_stats.sql
```

The remaining steps are not critical to the upgrade but provide helpful information.

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with XX<version object became obsolete>_<original name of table/column>.

1. To generate SQL for dropping obsolete objects, run: @gen_obsolete_objects.sql as **GLOGOWNER**.

Note: This will not include objects that just became obsolete in the current version, as a safety precaution. This script will generate a SQL script called drop_obsolete_objects.sql, which you can review and run at a convenient time.

Verifying Saved Queries

After the upgrade, some of your saved queries may no longer be valid due to changes in table structure.

1. Run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax).

Upgrading the ROD

After the GC3 4.5 to Oracle Transportation Management 5.0 migration, the Oracle Fusion Transportation Intelligence Replicated Operational Database (ROD) will not automatically be aware of new or changed Oracle Transportation Management tables. If structural changes occurred, the automatic refresh process will fail until the following steps have been completed.

Run the following command to create logs for new tables. It will skip tables that already have a log.

1. On the OLTP database in SQL*Plus as **GLOGOWNER**, run:

```
@create_mview_logs
```

2. On the ROD database in SQL*Plus as **GLOGOWNER**, run:

```
@dbupdate_rod.sql
```

This will first identify broken views caused by obsolete columns. It will then build (or rebuild) the materialized views for any new/modified tables.

Note: This will not automatically add columns that were added during an upgrade. This is because the materialized view would need to be recreated from scratch again, and you may not even need those new columns. Therefore, views should only need to be completely refreshed when a column has been removed, or modified in a way that Oracle Fusion Transportation Intelligence needs a new copy of the data. Once the views are set, it refreshes the views and builds any new indexes.

Upgrading from Version 5.0 to 5.5

Any new Oracle Transportation Management installation should be tested in a controlled environment before migrating your production database. This ensures that any potential problems or incompatibilities don't affect your production Oracle Transportation Management instance(s).

Note: If you are migrating from a version earlier than 5.0 you must complete each previous version's migration instructions. You cannot skip any migration steps. Please go through all upgrade steps to 5.0 prior to starting the 5.0 to 5.5 migration.

The structure of the database to be migrated should be consistent with the Oracle Transportation Management 5.0 database specification; otherwise, the migration will fail.

Custom Help

If you have written custom documentation for Oracle Transportation Management, you can link it to the Oracle Transportation Management help. A file exists for you to customize. You must know some elementary HTML in order to edit the file. By editing the HTML of the file `general/custom_help.htm`, you can add links to any documents that you have written to supplement Oracle Transportation Management's documentation. Alternatively, you can replace that topic with one of the same name that you have created.

Note: If you choose to edit that topic and add your own documentation or links to your own documentation, be careful not to overwrite the file when you upgrade your software.

If you install a consolidated update, that help file will be overwritten when the new help is installed. To avoid overwriting your edited help topic, make a backup of the file before upgrading. Then, replace the newly installed file with the one from your backup.

Applying Oracle Transportation Management 5.0 Consolidated Updates

Important: Ensure that your environment is setup correctly by running:

- On UNIX: `./ <otm_install_path>/install/gc3env.sh`
- On Windows: `"<otm_install_path>\install\gc3env.cmd"`

You must also install the latest Oracle Transportation Management 5.0 Service Release to your Oracle Transportation Management 5.0 installation and apply the Service Release script to your 5.0 database to ensure that any known migration issues have been patched and resolved.

1. Log in as **GLOGOWNER** and run `dbpatch_50b.sql` (which resides in the 5.0 directory, `(<otm_50_install_path>/glog/oracle/script8/)`).

Note: Do not continue with the upgrade until the `dbpatch` log is completely clean. Contact Technical Support if you have any questions or concerns.

Migrating GC3 5.0 Database to 5.5

Updating the Structure

If 5.5 CUs are available, you should install the latest CU before running the following database migration steps. This is important since bugs, if any, in the database migration scripts would get fixed in the Service Releases. Therefore, you will not run into any known issues.

1. On the app server, change to directory `<otm_55_install_path>/glog/oracle/script8`.
2. In SQL*Plus log in as **GLOGOWNER**

3. Run @dbupdate_55.sql to update the database with all the new tables and columns to 5.5.
4. Enter the glogowner password, reportowner password, archive password, and database connection when prompted.
5. After the process has run, verify in the dbupdate_55_<dbsid>_<timestamp>.log file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the dbupdate_55.sql process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the dbupdate_55 log is clean.**

Updating Data Content

1. Update the PUBLIC data by running update_content. This process is run at the host command line rather than from within SQL*Plus. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content.sh <otm_install_path>/glog/config V55
```

or

Windows command line script:

```
update_content <otm_install_path>\glog\config V55
```

2. Review the log file called update_content_v55_<timestamp>.log for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file. **Do not continue until the update_content log is clean.**

Migrating Data

1. In SQL*Plus as **GLOGOWNER**, run:
@dbmigrate_55.sql.
2. Enter the password and database connection string when prompted.
3. After the process has run, verify in the dbmigrate_55_<dbsid>_<timestamp>.log file (located in the same directory as the SQL script) that there are no errors.

If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.

Applying 5.5 Consolidated Update

If the 5.5 Consolidated Update is available, apply the latest CU to the database.

1. In SQL*Plus as user **GLOGOWNER**, run:
@dbpatch_55.sql
2. Enter the passwords and database connection strings when prompted.
3. Check the log files (dbpatch log and update_content log) to ensure they are error free before proceeding to the next step.

Running Security Role Script

1. Go to the <otm_install_path>\glog\oracle directory on the Oracle Transportation Management application server. In SQL*Plus as **GLOGOWNER**, run:

```
@insert_security_roles.sql
```

2. Shut down your database and then restart it.

Analyzing the Database

1. Oracle Transportation Management database should be fully analyzed after the 5.5 migration.

Oracle Transportation Management provides following analyze script.

```
@gather_table_stats.sql
```

The remaining steps are not critical to the upgrade but provide helpful information.

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with `XX<version object became obsolete>_<original name of table/column>`.

1. To generate SQL for dropping obsolete objects, run: `@gen_obsolete_objects.sql` as **GLOGOWNER**.

Note: This will not include objects that just became obsolete in the current version, as a safety precaution. This script will generate a SQL script called `drop_obsolete_objects.sql`, which you can review and run at a convenient time. **Do not run `drop_obsolete_objects.sql` script right after the database migration to prevent accidental dropping newly obsolete objects.**

Verifying Saved Queries

After the upgrade, some of your saved queries may no longer be valid due to changes in table structure.

1. Run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax).

Upgrading the Oracle Fusion Transportation Intelligence ROD

After the 5.0 to 5.5 migration, the Oracle Fusion Transportation Intelligence ROD will not automatically be aware of new or changed Oracle Transportation Management tables. If structural changes occurred, the automatic refresh process will fail until the following steps have been completed.

Run the following command to create logs for new tables. It will skip tables that already have a log.

1. On the OLTP database in SQL*Plus as **GLOGOWNER**, run:

```
@create_mview_logs
```

2. On the ROD database in SQL*Plus as **GLOGOWNER**, run:

```
@dbupdate_rod.sql
```

This will first identify broken views caused by obsolete columns. It will then build (or rebuild) the materialized views for any new/modified tables.

Note: This will not automatically add columns that were added during an upgrade. This is because the materialized view would need to be recreated from scratch again, and you may not even need those new columns. Therefore, views should only need to be completely refreshed when a column has been removed, or modified in a way that Oracle Fusion Transportation Intelligence needs a new copy of the data. Once the views are set, it refreshes the views and builds any new indexes.

Upgrading from Version 5.5 to 6.3

Any new Oracle Transportation Management installation should be tested in a controlled environment before migrating your production database. This ensures that any potential problems or incompatibilities don't affect your production Oracle Transportation Management instance(s).

Note: If you are migrating from a version earlier than 5.5 you must complete each previous version's migration instructions. You cannot skip any migration steps. Please go through all upgrade steps to 5.5 prior to starting the 5.5 to 6.3 migration.

The structure of the database to be migrated should be consistent with the Oracle Transportation Management 5.5 database specification; otherwise, the migration will fail.

Custom Help

If you have written custom documentation for Oracle Transportation Management, you can link it to the Oracle Transportation Management help. A file exists for you to customize. You must know some elementary HTML in order to edit the file. By editing the HTML of the file `general/custom_help.htm`, you can add links to any documents that you have written to supplement Oracle Transportation Management's documentation. Alternatively, you can replace that topic with one of the same name that you have created.

Note: If you choose to edit that topic and add your own documentation or links to your own documentation, be careful not to overwrite the file when you upgrade your software.

If you install a consolidated update, that help file will be overwritten when the new help is installed. To avoid overwriting your edited help topic, make a backup of the file before upgrading. Then, replace the newly installed file with the one from your backup.

Applying Oracle Transportation Management 5.5 Consolidated Updates

You must install the latest Oracle Transportation Management 5.5.06 to your Oracle Transportation Management 5.5 installation. You must also apply all of the Roll Up (RU) patches available for the 5.5.06 to ensure that any known migration issues have been patched and resolved.

1. Log in as **GLOGOWNER** and run `dbpatch_55.sql` (which resides in the 5.5 directory, `<otm_55_install_path>/glog/oracle/script8/`).

Note: Do not continue with the upgrade until the `dbpatch_55 log` is completely clean. Contact Technical Support if you have any questions or concerns.

Migrating Oracle Transportation Management 5.5 Database to 6.3

You must install all of the Roll Up (RU) patches available for 6.3. This is important as bugs, if any, in the database migration scripts would get fixed in the associated Roll Up patches. Therefore, you will not run into any known issues.

Running the Oracle Fusion Transportation Intelligence Data Cleanup Utility

Migration of the Oracle Fusion Transportation Intelligence solution from the version 5.5 to 6.3 will involve automatic clean-up of unsupported data in the TARGET_TYPE, TARGET_VALUE and E_KPI_TARGET_VALUE_TYPE tables. To see the exact data that is cleaned up by the migration script, the `aa_user_entered_cleanup.sql` SQL script is provided. You should run this script before updating structure of the OLTP database to the Oracle Transportation Management 6.0 version. Perform following steps to run this utility script.

1. On the app server, change to directory `<otm_install_path>/glog/oracle/script8`.
2. In SQL*Plus log in as **GLOGOWNER** and run `@ aa_user_entered_cleanup.sql`. Data will be spooled into `e_kpi*.csv` files.

Pre-migration tasks

1. On the application server, change to directory `<otm_install_path>/glog/oracle/script8`.
2. In SQL*PLUS as the GLOGOWNER user, run the following script to check for missing data. The script will update data if default value exists or notifies the user if it does not exist. For the reported columns, populate column data with the appropriate value prior to proceeding with rest of the migration.

```
@pre_migrate_60.sql
```

Updating the Structure

1. On the app server, change to directory `<otm_install_path>/glog/oracle/script8`.
2. In SQL*PLUS as SYS user, run the following script to create new tablespaces required for Oracle Transportation Management 6.3:

```
@create_mobilcomm_tablespaces.sql
```

Check the log file (`create_mobilcomm_tablespaces.log`) to ensure they are error free before proceeding to the next step.

3. Update the database with all the new tables and columns to 6.3 by running `dbupdate_60 process`. This process is run at the host command line; Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./dbupdate_60.sh
```

or

Windows command line script:

```
dbupdate_60.cmd
```

4. Enter the database connection, glogowner password, reportowner password, archive password, archive database connection, archive database glogowner password, SYS user password, DBA user name that can alter database users, and its password when prompted.
5. After the process has run, verify in the `dbupdate_60_<dbsid>_<timestamp>.log` file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the `dbupdate_60.sql` process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the dbupdate_60 log is clean.**

Updating Data Content

1. Update the PUBLIC data by running update_content. This process is run at the host command line rather than from within SQL*Plus. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content.sh <otm_install_path>/glog/config V60
```

or

Windows command line script:

```
update_content.cmd <otm_install_path>\glog\config V60
```

2. Review the log file called update_content_<timestamp>.log for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file.

Note: Do not continue until the update_content log is clean.

Migrating Data

1. Migrate data to 6.3 by running dbmigrate_60 process. This process is run at the host command line; two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./dbmigrate_60.sh
```

or

Windows command line script:

```
dbmigrate_60.cmd
```

2. Enter database connection ID, glogowner password, and property file location when prompted.
3. After the process has run, verify in the dbmigrate_60_<dbsid>_<timestamp>.log file (located in the same directory as the SQL script) that there are no errors.

Patching the Database

1. Additionally, apply remaining database changes by running dbpatch_60 process. This process is run at the host command line; Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./dbpatch_60.sh
```

or

Windows command line script:

```
dbpatch_60.cmd
```

2. Enter the database connection, glogowner password, reportowner password, archive password, archive database connection, archive database glogowner password, property file location, SYS user password, DBA user name that can alter database users, and its password when prompted.

3. Check the log files (dbpatch log and update_content log) to ensure they are error free before proceeding to the next step.

If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support.

4. Shut down your database and then restart it.

Analyzing the Database

1. Oracle Transportation Management database should be fully analyzed after the 6.3 migration.
2. In SQL*Plus as user **GLOGOWNER**, run the following script to gather statistics.

```
@gather_table_stats.sql
```

The remaining steps are not critical to the upgrade but provide helpful information.

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with XX<version object became obsolete>_<original name of table/column>.

1. To generate SQL for dropping obsolete objects, run: @gen_obsolete_objects.sql as **GLOGOWNER**.

This script will generate a SQL script called `drop_obsolete_objects.sql`, which you can review and run at a convenient time. **Do not run drop_obsolete_objects.sql script right after the database migration to prevent accidental dropping newly obsolete objects.**

Verifying Saved Queries

After the upgrade, some of your saved queries may no longer be valid due to changes in table structure.

1. In SQL*Plus as user **GLOGOWNER**, run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax).

Upgrading the Oracle Fusion Transportation Intelligence (FTI) Database

1. If Oracle Fusion Transportation Intelligence Historical Database (HDOWNER schema) is installed on Replicated Operational Database, make sure that the ROD database table structure also is upgraded to match with OLTP prior to proceeding. Change to directory <otm_install_path>/glog/oracle/script8/advanced_analytics.
2. SQL*Plus log in as **HDOWNER**
3. Run @aa_dbupdate_60.sql to update the database with all the new tables and columns to 6.3.
4. Enter the hdowner password, SYS password, database connection for Oracle Fusion Transportation Intelligence database, glogowner password for OLTP database and database connection for OLTP database, Y or N depending on the machine type, and glog property file location when prompted.

5. After the process has run, verify in the `aa_dbupdate_60_<dbid>_<timestamp>.log` file (located in the same directory as source) that there are no errors. Also verify that `csvone_aa_W_LOCALIZED_STRING_G.log` file does not have any errors like "ORA-", "Caught exception", "SP2-", or "<Error>". If the solution to the error is apparent, then you can fix the problem and then rerun the `aa_dbupdate_60.sql` process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the `aa_dbupdate_60` log is clean.**

Updating Oracle Fusion Transportation Intelligence Data Content

The Oracle Fusion Transportation Intelligence data content in the Historical Database includes only the metadata translations.

1. On the OTM server go to the directory `<otm_install_path>/glog/oracle/script8`.
2. Update the data content by running `update_content_aa`. This process is run at the host command line rather than from within SQL*Plus. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content_aa.sh <otm_install_path>/glog/config
```

or

Windows command line script:

```
update_content_aa.cmd <otm_install_path>\glog\config
```

3. Review the log file called `update_content_aa_<timestamp>.log` for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file.

Converting Order Releases to a Multi-tier Structure

Order releases that were planned prior to 6.0 must be converted into multi-tier database structures before they can be further processed by Oracle Transportation Management in 6.0. The primary purpose of conversion is to create order movements and separate shipment ship units from shipment to shipment in order to support the development of more complex planning and execution processes in Oracle Transportation Management.

A new field was added to the ORDER_RELEASE table and is used to indicate if an order is converted or not. The OTM_VERSION is set to NULL for unconverted orders. When an order is converted, the OTM_VERSION is set to '6.0'. If you try to invoke any action on an unconverted order in 6.0, directly on the order, such as unassigned order, or indirectly on any shipment related to the order, such as split/merge shipments or change stop times, you will get a warning and the action will be aborted.

The conversion of orders in 6.0 can be done only through a Java process. In 6.1, a PL/SQL version was added to convert orders planned on single leg shipments with significant performance improvement. Orders on multi-leg shipments will still need to be converted with the Java process.

In 6.1 you can run a validation script as `@validate.sql` to get a report of ill-structured orders, order movements, and shipments in the database. This script will also report the number of orders that will be converted by the newly added PL/SQL conversion process that you will run next. For the poorly-structured data, Oracle Transportation Management does not provide any tool to fix them, but you can fix them manually. The validation script should be run right after the database migration process. This process is optional.

The next step is to convert orders on single leg shipments using the PL/SQL script by running: `@convert_orders.sql`. This is a required script. It can be run right after the database migration

process or after running the validation script. After running the database script, verify in the `convert_<dbname>_<timestamp>.log` (located in the same directory as source) that there are no errors.

Orders planned on multi-leg shipments need to be converted using a Java process after running the PL/SQL script `convert_orders.sql`. This process can be run interleaving with other Oracle Transportation Management processes. However, we recommend it be run independently before any other Oracle Transportation Management processes. If there are a lot of multi-leg shipments left to convert after running the PL/SQL conversion script, it is not necessary to convert all of them at once. But orders which need to be further processed (order being unassigned, related shipments being split, merged, etc.) by Oracle Transportation Management have to be converted. For better management and performance, you should consider converting orders for a short period of time, such as orders created within a quarter or half year at one time. Old orders that are no longer used will not need to be converted or can be converted at a later time.

Conversion process can be invoked at any time, but due to the performance impact, we recommend it to be run after normal business hours.

Converting Order Releases

1. Log in as DBA.ADMIN.
2. Turn on conversion-related logs. There are three log IDs related to conversion: SSUConversion, SSUConversionDetails, and SSUConversionSummary. When you are testing out the conversion process with a small number of orders, you can turn on all three. However, when you convert a large number of orders, we recommend only turn on SSUConversionSummary due to performance concerns.
3. Navigate to Order **Management > Process Management > Convert Order Releases**.
4. Enter a starting date. All orders with insert_date later than the starting date will be converted.
5. Enter a batch size for converting. The default batch size is 150. It provides the best performance based on testing experience.
6. Monitor your log file to see if there are any failed batches during conversion. Orders in failed batches will be re-attempted one by one once all batches are done and most likely they will be converted successfully at this time. You only need to contact Oracle technical support for further evaluation if any order failed to convert during the second attempt.

Migrating Oracle Transportation Management 6.0 Database to 6.3

You must install all of the Roll Up (RU) patches available for 6.3. This is important as bugs, if any, in the database migration scripts would get fixed in the associated Roll Up patches. Therefore, you will not run into any known issues.

Pre-migration tasks

1. On the application server, change to directory `<otm_install_path>/glog/oracle/script8`.
2. In SQL*PLUS as the GLOGOWNER user, run the following script to check for missing data. The script will update data if default value exists or notifies the user if it does not exist. For the reported columns, populate column data with the appropriate value prior to proceeding with rest of the migration.

```
@pre_migrate_60.sql
```

Upgrading 6.0 database to 6.3

1. On the app server, change to directory `<otm_install_path>/glog/oracle/script8`.

2. In SQL*PLUS as SYS user, run following script to create new tablespaces required for Oracle Transportation Management version 6.3:

```
@create_mobilcomm_tablespaces.sql
```

3. Apply database changes by running dbpatch_60 process. This process is run at the host command line. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./dbpatch_60.sh  
or
```

Windows command line script:

```
dbpatch_60.cmd
```

4. Enter the database connection, glogowner password, reportowner password, archive password, archive database connection, archive database glogowner password, property file location, SYS user password, DBA user name that can alter database users, and its password when prompted.
5. Check the log files (dbpatch log and update_content log) to ensure they are error free before proceeding to the next step.
6. If an error occurs during a migration patch, the database changes roll back. It will, however, commit changes once a whole migration patch has been successfully applied, and it will not try to migrate the data associated with that patch again. If an error occurs partway through the process, then you can fix the problem and rerun the process without harm. If you cannot resolve the error yourself, contact Technical Support and send the entire log file (along with any other logs you have from the day) to our Technical Support team.
7. Shut down your database and then restart it.

Analyzing the Database

The Oracle Transportation Management database should be fully analyzed after the 6.3 migration. Oracle Transportation Management provides following analyze script:

```
@gather_table_stats.sql
```

The remaining steps are not critical to the upgrade but provide helpful information.

Reviewing Obsolete Tables and Columns

When a table or column becomes obsolete during an upgrade, the table/column is renamed with XX<version object became obsolete>_<original name of table/column>.

To generate SQL for dropping obsolete objects, run: @gen_obsolete_objects.sql as GLOGOWNER.

Note: This will not include objects that just became obsolete in the current version, as a safety precaution. This script will generate a SQL script called `drop_obsolete_objects.sql`, which you can review and run at a convenient time. **Do not run `drop_obsolete_objects.sql` script right after the database migration to prevent accidental dropping newly obsolete objects.**

Verifying Saved Queries

After the upgrade, some of your saved queries may no longer be valid due to changes in table structure.

Run the following to verify the saved queries:

```
@validate_saved_query.sql
```

If there are invalid saved queries, you can decide what to do with them (remove the records or modify them to correct the syntax).

Upgrading the Oracle Fusion Transportation Intelligence Database

If Oracle Fusion Transportation Intelligence Historical Database (HDOWNER schema) is installed on Replicated Operational Database, make sure that the ROD database table structure is also upgraded to match with OLTP prior to proceeding. Change to directory

```
<otm_install_path>/glog/oracle/script8/advanced_analytics.
```

1. SQL*Plus log in as HDOWNER
2. Run @aa_dbupdate_60.sql to update the database with all the new tables and columns to 6.3.
3. Enter the hdowner password, system password, database connection for Oracle Fusion Transportation Intelligence database, and glogowner password for OLTP database and database connection for OLTP database when prompted.

After the process has run, verify in the aa_dbupdate_60_<dbsid>_<timestamp>.log file (located in the same directory as source) that there are no errors. If the solution to the error is apparent, then you can fix the problem and then rerun the aa_dbupdate_60.sql process again, without harm (you may also want to rerun to see if it automatically resolves your problem). Contact Technical Support if the problem is not resolvable, and send the entire log file (along with any other logs you have from the day) to our Technical Support team. **Do not continue until the aa_dbupdate_60 log is clean.**

Updating Fusion Transportation Intelligence Data Content

The Oracle Fusion Transportation Intelligence data content in the Historical Database includes only the metadata translations.

1. On the OTM server go to the directory <otm_install_path>/glog/oracle/script8.
2. Update the data content by running update_content_aa. This process is run at the host command line rather than from within SQL*Plus. Two command scripts are provided and the script you use is dependent on your operating system:
UNIX shell script:

```
./update_content_aa.sh <otm_install_path>/glog/config
```

or

Windows command line script:

```
update_content_aa.cmd <otm_install_path>\glog\config
```

3. Review the log file called update_content_aa_<timestamp>.log for errors (located in the same directory as the SQL script). Look for errors by searching key words like "ORA-", "Caught exception", "SP2-", or "<Error>" within the log file.

Migrating Oracle Transportation Management 6.1 Database to 6.3

Follow the instructions in the **Migrating Oracle Transportation Management 6.0 Database to 6.3** section to migrate Oracle Transportation Management 6.1 to 6.3.

Migrating Oracle Transportation Management 6.2 Database to 6.3

Follow the instructions in the **Migrating Oracle Transportation Management 6.0 Database to 6.3** section to migrate Oracle Transportation Management 6.2 to 6.3.

2. Migrating Fusion Transportation Intelligence

This chapter is applicable only for existing Oracle Fusion Transportation Intelligence (FTI) customers and it details the steps to migrate to the Oracle Fusion Transportation Intelligence version 6.3.

The migration process for Fusion Transportation Intelligence should follow this sequence:

1. Migration of FTI Historical Database
2. Upgrade to ODI 11g
3. Migration of FTI ETL in ODI 11g
4. Upgrade to OBIEE 11g
5. Migration of FTI Metadata in OBIEE 11g
6. Migration of FTI Dashboard reports in OBIEE 11g

Migrating Fusion Transportation Intelligence Historical Database (HD)

Pre-Requisites:

Ensure the following steps were done successfully before attempting the migration of the FTI Historical database:

1. Successful migration of the Oracle Transportation Management database (glogowner schema).
2. If the ROD is in use, then the successful migration of the ROD database (glogowner schema).

Migration Steps:

Refer to the **Upgrading the Oracle Fusion Transportation Intelligence Database** section for your corresponding Fusion Transportation Intelligence version available under the **Database Migration** chapter (above) for steps to migrate your existing Fusion Transportation Intelligence historical database and its data content.

Upgrading to Oracle Data Integrator 11g

Pre-Requisites:

1. Export the Fusion Transportation Intelligence 6.2 version of the Master and Work repositories as .zip files. In other words, make a backup of the following Fusion Transportation Intelligence 6.2 specific Oracle Data Integrator database schemas:
 - ftimaster
 - ftiwork

Upgrade Steps:

The next step in the migration process is to upgrade Oracle Data Integrator (ODI) from version 10g to 11g. Refer to the installation and migration documentation for Oracle Data Integrator before attempting to perform the upgrade.

Migrating Fusion Transportation Intelligence ETL in Oracle Data Integrator 11g

Prerequisites:

Ensure the following steps were completed before attempting the migration of the Fusion Transportation Intelligence ETL in Oracle Data Integrator 11g:

1. The Fusion Transportation Intelligence version 6.2 of the Master and Work repositories are backed-up.
2. Oracle Data Integrator is successfully upgraded to version 11g.
3. Export all custom Oracle Data Integrator objects (packages/interfaces/procedures/variables/functions). If you have customized the 6.2 out-of-box Oracle Data Integrator objects, then you need to manually bring those changes to 6.3.

Migration Steps:

Note: Due to technical requirements within ODI 11g, starting with version 6.3 in Fusion Transportation Intelligence, the 6.2 version of ODI (10g) schemas (**ftimaster**, **ftiwork** and **ftistage**) are deprecated and replaced with new schemas (**ftiodimaster**, **ftiodiwork**, **ftiodistage**). As a result, there is no migration required for the FTI ETL in ODI 11g.

Please refer to the **Configuring ODI for Oracle Fusion Transportation Intelligence ETL** section in the Install Guide to find the specific instructions for importing and configuring the 6.3 version of Fusion Transportation Intelligence-specific repositories in ODI 11g.

Migration of Custom ETL:

1. Import the ODI objects that you exported in above Prerequisites step 3, in Synonym INSERT_UPDATE mode.
2. If you have added custom ETL packages to the Fusion Transportation Intelligence Work repository in version 6.2, perform a manual merge of your custom ETL code into the Fusion Transportation Intelligence 6.3 ETL package in ODI 11g.

Note: ODI does not provide an out-of-the box utility for merging the Work repository, so it must be done manually.

3. If you have custom ETL code in a PL/SQL package then you can do one of the following:
 - Manually re-implement your custom ETL functionality in the Fusion Transportation Intelligence Work repository in ODI.
 - Plug-in your custom PL/SQL package within the Fusion Transportation Intelligence Work repository in ODI. Refer the FTI Reference Guide "Plugging in Custom PL/SQL Package to Oracle Fusion Transportation Intelligence ETL" for more documentation.

Post Migration Steps:

1. Perform a thorough sanity test of the Fusion Transportation Intelligence 6.3 ETL on ODI 11g to ensure stability of the ETL process.
 - a. Go to **Operator**.
 - b. Select **Load Plan and Scenarios**.
 - c. Select the **FTI_LOAD Version-001** scenario.
 - d. Right click and select **Execute**.
 - e. Select **Global** context and click **ok**.

2. Once stable, you can drop the following backed-up Fusion Transportation Intelligence 6.2 ODI schemas:
 - ftimaster
 - ftework
 - ftistage

Upgrading to Oracle Business Intelligence Enterprise Edition 11g

Prerequisites:

1. Create a backup of the following Fusion Transportation Intelligence 6.2 version components in OBI EE:
 - advanced_analytics.rpd (Fusion Transportation Intelligence metadata file)
Note: Rename it to advanced_analytics_bk_<Time Stamp>. The file is located in the path <OBIEE Root Dir>/server/Repository/.
 - aa Webcat folder (containing Fusion Transportation Intelligence dashboard reports, prompts, etc.). This file is located in the path <OBIEE Root Dir>/OracleBIData/web/catalog/.

Upgrade Steps:

Upgrade Oracle Business Intelligence Enterprise Edition (OBI EE) from version 10g to 11g. Refer the installation and migration documentation available for OBIEE 11g before upgrading.

Migrating Fusion Transportation Intelligence Metadata in OBI EE 11g:

Follow these steps to migrate from an existing Oracle Fusion Transportation Intelligence metadata to the Oracle Fusion Transportation Intelligence version 6.3 metadata on an Oracle Business Intelligence Enterprise Edition server.

Prerequisites:

Ensure the following steps were completed before attempting the migration of the Fusion Transportation Intelligence ETL in ODI 11g:

- Back up the Fusion Transportation Intelligence 6.2 version of metadata and aa Webcat folder

Migration of Standard Metadata in OBIEE 11g:

If you have not customized the metadata, you can directly deploy the Fusion Transportation Intelligence 6.3 shipped standard metadata into OBI EE 11g.

Refer to the section "Copy RPD/Webcat/Images to OBIEE Server for Deployment" in the Install Guide for details on deploying the standard metadata.

Migration of Custom Metadata in OBI EE 11g:

If you have customized the standard metadata, complete these steps:

1. Stop the Oracle Business Intelligence Server and Oracle Business Intelligence Presentation Server services.
2. Copy the Oracle Fusion Transportation Intelligence metadata file (advanced_analytics.rpd) from the directory: <otm_install_path>/fti.

3. Upgrade the custom Fusion Transportation Intelligence metadata file (advanced_analytics.rpd) which was originally compatible with version OBI EE 10g to OBI EE 11g. To achieve this, use the OBI EE 11g Upgrade Assistant available in the following paths:

- Windows: \$OBIEE11G_HOME\$\Oracle_BI1\bin\ua.bat
- Linux: \$OBIEE11G_HOME\$\Oracle_BI1\bin\ua

Note: Refer to the section "Upgrade the Oracle BI Repository and Catalog" in the OBI EE 11g documentation for using the Upgrade Assistant.

4. Merge all your custom metadata changes (from your backed up metadata file) to the new advanced_analytics.rpd file using the merge option available in the Administration tool.

For detailed steps, refer the section "Merging Repositories" - "Performing Full Repository Merges without a Common Parent" in the Oracle Business Intelligence Enterprise Edition 11g documentation.

Merging basically requires three repository files:

- Current Repository: 6.3 Standard repository file
 - Modified Repository: Custom repository file
 - Original Master Repository: Dummy, Blank repository file.
5. Add all custom columns to the new subject area Transportation Intelligence in order use them in the reports. Refer the FTI Reference Guide for the detailed steps on how to add custom columns into the new subject area.
 6. Deploy the advanced_analytics.rpd in the OBI EE using Enterprise Manager (EM) console. Refer to the "Deploying RPD and Web Catalog" section in the Installation Guide for the specific instructions.
 7. Start the Oracle Business Intelligence Server and Oracle Business Intelligence Presentation Server services using Enterprise Manager (EM).

Note: While deploying the RPD, if you encounter an error, you can view the log messages in the Enterprise Manager (EM) under the Diagnostic tab.

Migrating Fusion Transportation Intelligence Dashboard Reports in OBI EE 11g:

Prerequisites:

Complete the following steps before attempting the migration of the Fusion Transportation Intelligence dashboard reports in OBI EE 11g:

1. Successfully upgrade OBI EE to version 11g.
2. Perform a sanity test to verify OBI EE's stable operation.
3. Successfully migrate Fusion Transportation Intelligence metadata to version 6.3 on OBI EE 11g.
4. Back-up the Webcat folder aa (containing all Fusion Transportation Intelligence dashboard reports). This file is available in the directory <OBIEE Root dir>/OracleBIData/web/catalog.
Note: The backup step is very important in case a roll-back is required if the report migration fails.
5. Stop the Oracle Business Intelligence Server and Oracle Business Intelligence Presentation Server services.

Migration of Standard Dashboard Reports:

If you have not customized the webcatalog (dashboard reports, prompts etc), you can directly deploy the 6.3 shipped standard webcatalog into OBI EE 11g.

Refer to the section "Copy RPD/Webcat/Images to OBIEE Server for Deployment" in the Install Guide for deploying the standard web catalog.

Migration of Custom Dashboard Reports:

In version 6.3, Fusion Transportation Intelligence provides a reorganized metadata (subject area). You must modify all Fusion Transportation Intelligence standard and custom dashboard reports that were used with versions 6.2 and earlier to use the new subject area. This section details the steps to migrate Fusion Transportation Intelligence dashboard reports from the deprecated 6.2 Fusion Transportation Intelligence subject area to the new Transportation Intelligence subject area (available in the 6.3 release).

Note: This documentation only covers migrating from Fusion Transportation Intelligence release 6.2 to 6.3.

You can migrate the Fusion Transportation Intelligence Reports using the Catalog Manager utility available within the OBI EE (metadata repository) Administration tool. To enable this migration, Fusion Transportation Intelligence ships a Subject Area Mapper XML file (explained in a later section below) that can be used in the Catalog Manager to migrate your Fusion Transportation Intelligence reports. Below are some notes on Subject Area Mapper XML file:

- The following two XML files are provided to help you migrate reports from the old subject area to the new subject area. These files are available at `<otm_install_path>/fti`.
 - **subj_area_mapper.xml:** This replaces old subject area Fusion Transportation Intelligence with new subject area Transportation Intelligence in all the reports.
 - **subj_area_column_mapper.xml:** This replaces all old subject area column names in the standard reports with new subject area column names.
- These XML files are merely utilities to help migrate Fusion Transportation Intelligence reports (standard or custom) that are based **only** on the **standard columns** available in the Fusion Transportation Intelligence subject area of the 6.2 release.

If you have Fusion Transportation Intelligence reports based on custom columns in your Fusion Transportation Intelligence subject area, then you should use the `subj_area_column_mapper.xml` file as a base and manually add the relevant mapping of your custom columns. See the section "Adding Custom Columns to Subject Area Mapper XML" for more details. And then, use the modified `subj_area_mapper.xml` file to migrate your Fusion Transportation Intelligence reports.

- The steps listed here along with the `subj_area_column_mapper.xml` are broad guidelines to assist you in migrating all of your Fusion Transportation Intelligence reports without having to rewrite them. This is not an automated tool. Given the complex customizations with each Fusion Transportation Intelligence installation, it is strongly recommended that you review your customizations and test the migration in a test environment before performing the migration on your production environment.

It is important to remember that this migration is a manual process and by no means an automated process. The table below explains the relevance to perform migration of Fusion Transportation Intelligence reports from 6.2 to 6.3 subject areas:

Customer Scenario	Include Custom Columns in Subject Area Mapper XML	Execute FTI Reports Migration Using Catalog

Customer Scenario	Include Custom Columns in Subject Area Mapper XML	Execute FTI Reports Migration Using Catalog
Fresh Installation of Fusion Transportation Intelligence 6.3	Not Required	Not Required
Upgrade from Fusion Transportation Intelligence 6.2 with: <ul style="list-style-type: none"> • Custom reports • No custom metadata columns 	Not Required	Required
Upgrade from Fusion Transportation Intelligence 6.2 with: <ul style="list-style-type: none"> • Custom reports • Custom metadata columns 	Required	Required
Upgrade from Fusion Transportation Intelligence 6.1 or earlier releases	NOT SUPPORTED	NOT SUPPORTED

Migrating the Fusion Transportation Intelligence Dashboard Reports Using Catalog Manager

To migrate the Fusion Transportation Intelligence dashboard report using the OBI EE Catalog Manager, complete the following:

1. Launch the OBI EE Catalog Manager.
2. Open the Fusion Transportation Intelligence webcat folder *aa* in offline mode.
3. In the Catalog Manager, in the tools menu, go to the XML Search and Replace.
4. Browse to and select your *subj_area_mapper.xml* file to change the subject area in the Import from File text box.
5. Click OK to execute and complete the process.
6. Browse to and select your *subj_area_column_mapper.xml* file to change columns in the Import from File text box.
7. Click OK to execute and complete the process.
8. Place the modified catalog *aa* in a specified path as provided in the OBI EE Enterprise manager-Fusion Middleware control.
9. Start the OBI EE services.
10. Perform the post migration steps listed below to validate the migration.

Post-migration Steps

The XML file that the Catalog Manager has processed might not have successfully migrated all report columns owing to incorrectly mapped custom columns in the Subject Area Mapper XML. You should complete the following steps to test for successful migration.

1. Test all Fusion Transportation Intelligence reports after migration and specifically identify the report columns that failed the migration.
2. Once identified, correct the mapping in the Subject Area Mapper XML (as explained above) and re-run the migration steps.

Adding Custom Columns to Subject Area Mapper XML

This section explains the steps to follow when the 6.2 version of the Fusion Transportation Intelligence subject area (metadata) has custom columns and custom reports were developed using these columns.

Pre-requisites

- Successful migration of all custom FTI metadata changes in version 6.2 to version 6.3.
- Columns, which are included in your current reports but are not included in the 6.3 subject area, cannot be automatically removed from your reports. You will have to find these reports during testing and manually remove any columns that are no longer supported in the 6.3 subject area. To determine if a column in your current report is not included in the 6.3 subject area, use the Column Mapping tab of the spreadsheet referred to below.

Adding Custom Columns in Subject Area Mapper XML:

1. Take the custom columns from 6.2 metadata in the format "table"."Column".
2. Find the new corresponding custom columns in 6.3 metadata under the subject area Transportation Intelligence.
3. Create xml line with xml tags with the old and the corresponding new custom columns as shown in the example below:

```
<action command="textReplace" oldValue="&quot;Period&quot;.&quot;Day&quot;"
newValue="&quot;- Shipment Period Dimensions&quot;.&quot;Date&quot;"
ignoreCase="true"/>
```

In this example, the old column is

```
&quot;Period&quot;.&quot;Day&quot;;
```

And the new column is

```
&quot;- Shipment Period Dimensions&quot;.&quot;Date&quot;;
```

Various action commands can be used to migrate the reports. The action commands can be:

- textReplace
- renameColumn
- renameSubjectArea

The detailed descriptions for action commands can be found in "Oracle Business Intelligence Presentation Services Administration Guide" under the section "Managing Presentation Catalogs Using Oracle BI Catalog Manager" under the heading "Searching for and Replacing Presentation Catalog Text Using Catalog Manager".

In this example, the action command 'textReplace' is sufficient to migrate the reports from the old subject area to the new subject area.

4. After adding the XML lines for all the custom columns, add the XML lines to the Subject Area Mapper XML to change columns.

5. Execute the Subject Area Mapper XML in the catalog manager as described in the Migration Steps section.

Note: The Catalog Manager will replace column names exactly as given in these columns; this includes the quotes. If your reports have variations on how the quotes are placed, the replace will fail. For example, your report can have "Period", "Day", Period, "Day", "Period".Day, or Period.Day. While you can add all permutations to the XML file, testing of all reports will be needed.

FTI Subject Areas Column Mapping Spreadsheet

Oracle provides the `subject_area_column_reference.xls` file as guide to assist you in the converting your reports to the new subject area. This spreadsheet details the table and column information for the 6.2 and 6.3 subject areas. Use this file as a guide.

Understanding the Column Mapping Spreadsheet

The spreadsheet consists of the following tabs:

- **Description tab:** contains a list and description of all of the tabs in the spreadsheet.
- **FTI tab:** contains the table and column information for the 6.2 subject area. By default, this tab is populated with the information contained in the shipped version of Fusion Transportation Intelligence 6.2. Column A contains the subject area of Fusion Transportation Intelligence. Column B contains the table name. Column C contains the column name. Column D contains a concatenation of columns B and C ("table name"."column name").

You can replace the data in this tab with table and column information from your customized version of 6.2.

- **TI tab:** contains the table and column information for the 6.3 subject area. By default, this tab is populated with the information contained in the shipped version of Fusion Transportation Intelligence 6.3. See column explanation for FTI tab. TI tab also contains a Tool Tips column, but this is included for informational purposes only.

You can replace the data in this tab with table and column information from your customized version of 6.2.

- **Column Mapping tab:** lists the old (6.2.x) subject area, including presentation table, presentation column, and column formula and maps it to the new subject area (6.3) including presentation table, presentation column and column formula.

The column labeled 6.3 Column helps to track any columns that were removed in 6.3. If this column contains a value of No, then that column not longer exists in 6.3.

- **Formula Mapping tab:** contains the formulas that are used to generate the final XML. The Final XML is automatically populated as you customize columns A and C. You will customize these fields as you use the tool.
- **XML tab:** contains a place holder for the final XML. You will populate this tab when you use the tool.

Reference:

For more information, refer to the following OBI EE documentation:

- "Managing Objects in the Oracle BI Presentation Catalog" in Oracle Fusion Middleware User's Guide for Oracle Business Intelligence Enterprise Edition.
- "Working with Objects in Catalog Manager" in Oracle Fusion Middleware System Administrator's Guide for Oracle Business Intelligence Enterprise Edition.

- “Managing Presentation Catalogs Using Oracle BI Catalog Manager” in Oracle Fusion Middleware Presentation Services Administration Guide for Oracle Business Intelligence Enterprise Edition

