

Oracle Insurance

**Insbridge Rating and
Underwriting
ESI for Windows User
Guide**

Release 4.6.1

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Oracle Insurance Insbridge Rating and Underwriting ESI for Windows User Guide

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CONTENTS

	PREFACE	V
	Audience	v
	Related Documents	v
	Conventions	v
	System Requirements.....	vi
	Manual History	vi
CHAPTER 1		
	INTRODUCTION TO INSBRIDGE EXTENDED SERVICES INTERFACE	7
CHAPTER 2		
	BASE DOMAIN TYPES	9
	Use Case Summary.....	10
CHAPTER 3		
	RATEMANAGER INTERFACE	13
	Environment Items – GetAvailableEnvironments, All Non-Secured	13
	Environment Items – GetAvailableEnvironments, Secured.....	13
	General – CreateLauchDefinition (Selected Version, Network Login).....	14
	General – CreateLauchDefinition (First Version, Network Login).....	14
	General – CreateLauchDefinition (Selected Version, RateManager Login)	14
	General – CreateLauchDefinition (First Version, RateManager Login)	14
	Global Items – CreateCategory	15
	Global Items – CreateCategory with Inputs	15
	Global Items – CreateCategoriesFromXML.....	15
	Global Items – CreateInput	15
	Global Items – DeleteCategory	16
	Global Items – DeleteInput	16
	Global Items – GetCategoryXML	16
	Global Items – GetInputsXML.....	16
	Global Items – UpdateCategory.....	16
	Global Items – UpdateInput	17
	Program Items – CopyProgramVersion	17
	Program Items – CreateFolderGroup	17
	Program Items – CreateLine.....	17
	Program Items – CreateProgram.....	18
	Program Items – CreateProgramVersion	18
	Program Items – DeleteFolderGroup.....	18
	Program Items – DeleteLOB.....	18
	Program Items – DeleteProgram	19

Program Items – GetAvailableFolderGroups.....	19
Program Items – GetAvailableFolderGroupsXML	19
Program Items – UpdateFolderGroup	19
Program Items – UpdateLOB.....	20
Program Items – UpdateProgram.....	20
Program Items – UpdateProgramVersionLock	20
Releases Items – CreateRelease	20
Releases Items – DeleteRelease.....	21
Releases Items – AddReleaseProgram.....	21
Releases Items – GetReleasePrograms	21
Releases Items – RemoveReleaseProgram.....	21
Security Items – CreateUser	22
Security Items – GetAvailableUsers	22
Security Items – GetAvailableUserGroups	22
Security Items – UpdateUser	22
SRP Items – CreateSRP	22
CHAPTER 4	
FRAMEWORK ADMINISTRATOR INTERFACE	24
SRP Items – CopySRP	24
SRP Items – DeleteSRP	24
SRP Items – ExportSRP	24
SRP Items – GetSRPList, ESI Created Only.....	25
SRP Items – GetSRPList, Selected SRP Type	25
SRP Items – ImportSRP	25
SRP Items – LoadSRP	25
SRP Items – MoveSRP	26
SRP Items – SaveFile.....	26
SRP Items – UnloadSRP	26
CHAPTER 5	
EXCEPTION ERRORS	27
CHAPTER 6	
ESI USER SETUP AND AUTHENTICATION.....	28
Adding a User	28
CHAPTER 7	
ESI SYSTEM CONFIGURATION	30
SUPPORT	
CONTACTING SUPPORT	31
TTY Access to Oracle Support Services	31
INDEX	
INDEX	32

LIST OF FIGURES

FIGURE 1 ADDING A NEW USER.....	29
FIGURE 2 ALLOWING EXTERNAL API ACCESS.....	30

PREFACE

Welcome to the *Oracle Insurance Insbridge Rating and Underwriting ESI for Windows Guide*. This guide describes how you can configure and use the Insbridge Extended Services Interface (ESI).

AUDIENCE

This guide is intended for application developers, programmers and others tasked with configuring the ESI interface. Users should be familiar with Visual Studio.

RELATED DOCUMENTS

For more information, refer to the following Oracle resources:

- The Oracle Insurance Insbridge Rating and Underwriting RateManager User Guide.
- The Oracle Insurance Insbridge Rating and Underwriting EIS_Help File.
- The Oracle Insurance Insbridge Rating and Underwriting Framework Administrator User Guide.
- You can view these guides in-line at this address:

<http://www.oracle.com/technetwork/documentation/insurance-097481.html>

CONVENTIONS

The following text conventions are used in this document:

Convention	Description
bold	Boldface type indicates graphical user interface elements associated with an action.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
<code>monospace</code>	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

SYSTEM REQUIREMENTS

For minimum operating system and hardware requirements, please see the Hardware Software requirements guide.

Oracle Insurance recommends the following system requirements for client workstations for optimal performance. Currently, Insbridge ESI only supports US English.

Insbridge ESI Clients:

- Operating System – Windows 2000 Professional (with service pack 3 or later) or Window XP Professional (with service pack 1a or later)
- Microsoft .NET 3.5
- Microsoft Web Services Enhancements 3.0 for Microsoft .NET Framework

Manual History

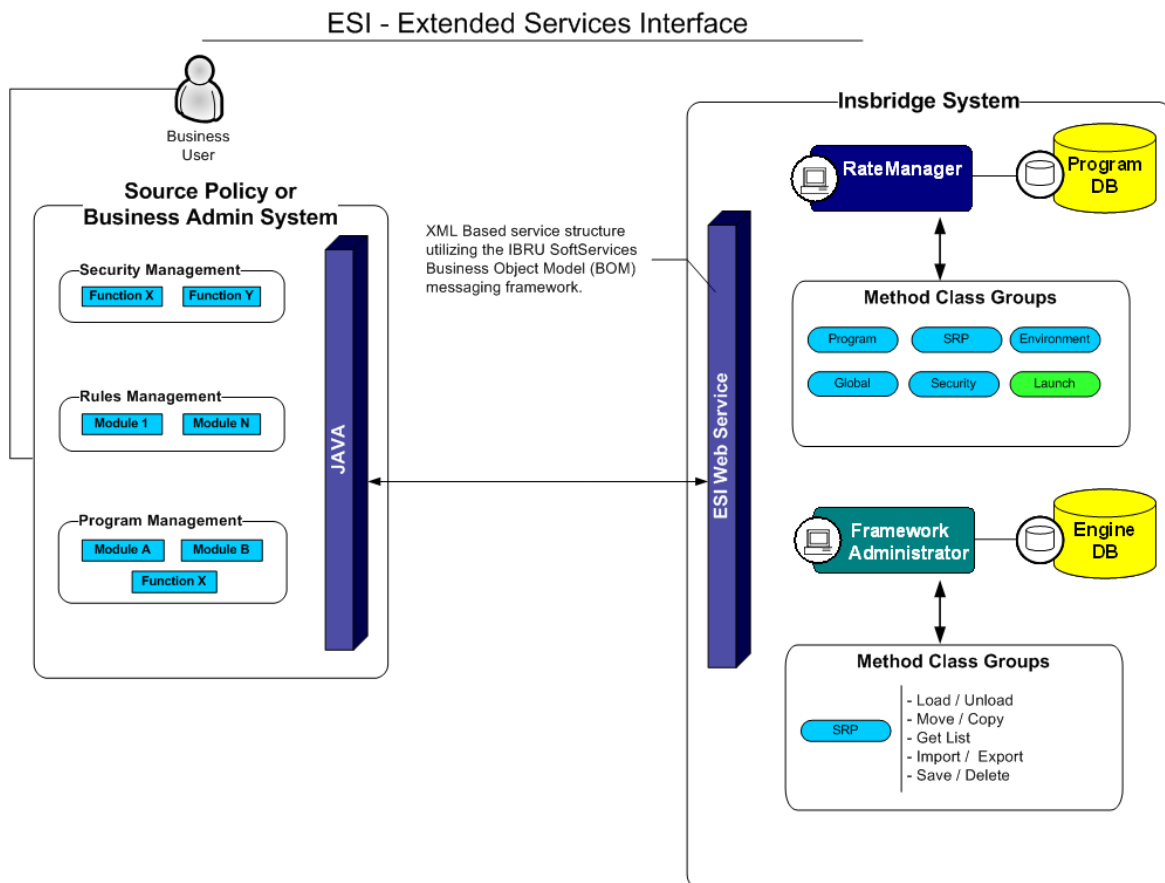
New editions incorporate any updates issued since the previous edition.

Edition	Publication Number	Product Version	Publication Date	Comment
1 st Edition	P01-767-01	V 3.11.01	December 2008	Initial release
2 nd Edition	P01-767-02	V 3.12.00	July 2009	Update Version
3 rd Edition	P01-767-03	V 3.13.00	December 2009	Update Version
4 th Edition	P01-767-04	R 4.0	April 2010	Update Release
5 th Edition	P01-767-05	R 4.0.1	August 2010	Update Release
6 th Edition	P01-767-06	R 4.1	December 2010	Update Release
7 th Edition	P01-767-07	R 4.5	May 2011	Update Release
8 th Edition	P01-767-08	R 4.5.1	September 2011	Update Release
9 th Edition	P01-767-09	R 4.6	May 2012	Update Release
10 th Edition	P01-767-10	R 4.6.1	November 2012	Update Release

Chapter 1

INTRODUCTION TO INSBRIDGE EXTENDED SERVICES INTERFACE

Oracle Insurance Insbridge Rating and Underwriting Extended Services Interface (ESI) is a library module designed to provide remote services to the Insbridge Rating and Underwriting (IBRU) business services without directly utilizing the system User Interfaces (UI).



ESI allows users to pass information between a user's source policy or business admin system and the RateManager system or the Insbridge Framework Administrator (IBFA) without using either the RateManager or IBFA UI. ESI itself is not a web service. You will reference it in your applications and **consume it natively**. ESI then calls the web services in RateManager or IBFA. Both RateManager and IBFA have a web service interface that ESI can call.

ESI is designed to operate on Insbridge version 3.11 or higher and will connect with:

- Oracle Insurance IBRU RateManager Interface
- Oracle Insurance Framework Administrator Interface

For example, if you had a vendor Policy Administration system and wanted to provide integrated product management through your custom solution; ESI would allow you to model and use the workflow of the IBRU business services and functions but control all the user presentation aspects through your custom product interface.

Rule and Functionality Highlights

- ESI is available on Insbridge Rating and Underwriting version 3.11 or higher.
- ESI will be loaded with the IBFA installation. To locate ESI, look under the Insbridge directory for the SDK/ESI file; [INSTALL_DIR]\Insbridge\SDK\ESI. This file will contain two items:
 - Insbridge.Net.Fwk.ESI.dll
 - ESI_Help.chm
- ESI entries are immediate. There is no lag time or system sync required.
- An ESI cannot be recalled or undone. If an ESI needs to be edited, for example a folder has an incorrect name; you must enter RateManager or IBFA and make the changes there.
- ESI works with the default subline in the folder of your choice for any line of business.
- Unless specifically stated as Optional, all Inputs are **Required**.

NOTE: For further details, please see the *ESI_Help.chm* file.

BASE DOMAIN TYPES

Base ESI domain types represent the business nouns with in the Insbridge system. These data structures represent the majority of the business payload.

Please see the ESI_Help.chm file for details.

USE CASE SUMMARY

The following table is a quick guide to the function available for ESI.

Business Use Case	Methods to Use	Result
General – Open URL		
Create Launch Definition – using a Network login	<u>General – CreateLaunchDefinition (Selected Version, Network Login)</u>	Method will return a URL for a selected program version using a network login.
Create Launch Definition – using a Network login	<u>General – CreateLaunchDefinition (First Version, Network Login)</u>	Method will return a URL for the first program version using a network login.
Create Launch Definition – using a RateManager login	<u>General – CreateLaunchDefinition (Selected Version, RateManager Login)</u>	Method will return a URL for a selected program version using a RateManager login.
Create Launch Definition – using a RateManager login	<u>General – CreateLaunchDefinition (First Version, RateManager Login)</u>	Method will return a URL for the first program version using a RateManager login.
Programs		
Add	<u>Program Items – CreateProgram</u>	Create a new program.
Add New Version	<u>Program Items – CreateProgramVersion</u>	Creates a new version of an existing program.
Copy a Program Version	<u>Program Items – CopyProgramVersion</u>	Copies an existing Insbridge program version to a new specified version.
Delete	<u>Program Items – DeleteProgram</u>	Removes a program.
Update	<u>Program Items – UpdateProgram</u>	Updates a program.
Update	<u>Program Items – UpdateProgramVersionLock</u>	Updates a program version lock.

Folder Groups		
Add	<u>Program Items – CreateFolderGroup</u>	Creates a new folder.
Delete	<u>Program Items – DeleteFolderGroup</u>	Removes a folder.
List Folders	<u>Program Items – GetAvailableFolderGroups</u>	Returns a list of folders in an LOB.
List Folders	<u>Program Items – GetAvailableFolderGroupsXML</u>	Returns an XML string of all available folders in an LOB.
Update	<u>Program Items – UpdateFolderGroup</u>	Updates the name or location of a folder.
Line of Business		
Add	<u>Program Items – CreateLine</u>	Creates a new LOB.
Delete	<u>Program Items – DeleteLOB</u>	Removes an Line.
Update	<u>Program Items – UpdateLOB</u>	Updates an LOB.
SRP – RateManager		
Add	<u>SRP Items – CreateSRP</u>	Creates an SRP and returns the SRP object.
Global Items		
Add	<u>Global Items – CreateInput</u>	Creates a new input.
Add	<u>Global Items – CreateCategory</u>	Creates a new category.
Add	<u>Global Items – CreateCategory with Inputs</u>	Creates a new category that includes inputs.
Add	<u>Global Items – CreateCategoriesFromXML</u>	Creates a new category using an XML string.
Delete	<u>Global Items – DeleteInput</u>	Removes an input.
Delete	<u>Global Items – DeleteCategory</u>	Removes a category.
List Inputs	<u>Global Items – GetInputsXML</u>	Returns an XML string of all inputs in an LOB.
List Inputs	<u>Global Items – GetCategoryXML</u>	Returns an XML string of all categories in an LOB.
Updates	<u>Global Items – UpdateCategory</u>	Updates a category.
Updates	<u>Global Items – UpdateInput</u>	Updates an input.
Security Items		
Add	<u>Security Items – CreateUser</u>	Creates a new user.
List	<u>Security Items – GetAvailableUsersSecurity Items – GetAvailableUsers</u>	Returns a list of all available users for the subscriber.

List	<u>Security Items – GetAvailableUserGroups</u>	Returns a list of all available user groups.
Update	<u>Security Items – UpdateUser</u>	Updates a user's information.
Environment Items		
List	<u>Environment Items – GetAvailableEnvironments Non-Secured</u>	Returns a list of all available non-secured environments.
List	<u>Environment Items – GetAvailableEnvironments, Selected</u>	Returns a list of all available environments within a selected environment type.
Releases		
Add	<u>Releases Items – CreateRelease</u>	Creates a new release.
Delete	<u>Releases Items – DeleteRelease</u>	Removes a release.
List	<u>Releases Items – GetReleasePrograms</u>	Returns a list of all programs in release.
Update	<u>Releases Items – AddReleaseProgram</u>	Add a program version to a release.
Delete	<u>Releases Items – RemoveReleaseProgram</u>	Removes a program from the release.
SRP– IBFA		
Copy	<u>SRP Items – CopySRP</u>	Copies an SRP from the current environment into a selected environment.
Delete	<u>SRP Items – DeleteSRP</u>	Deletes an SRP from the disk.
Export	<u>SRP Items – ExportSRP</u>	Exports an SRP from IBFA and converts it to bytes.
Import	<u>SRP Items – ImportSRP</u>	Imports SRP bytes into an IBFA environment.
List	<u>SRP Items – GetSRPList, ESI Created Only</u>	Returns a list of all ESI created SRPs in a select environment.
List	<u>SRP Items – GetSRPList, Selected SRP Type</u>	Returns a list of certain types of SRPs in a select environment.
Load	<u>SRP Items – LoadSRP</u>	Loads an SRP into an IBFA environment.
Move	<u>SRP Items – MoveSRP</u>	Moves an SRP from the current environment to the passed environment.
Save	<u>SRP Items – SaveFile</u>	Saves the bytes you pass into a physical file.
Unload	<u>SRP Items – UnloadSRP</u>	Unloads an SRP from a selected environment.

RATEMANAGER INTERFACE

Class Definition

```
public class RateManager
{
    public const string gAppID = "RateManager";

    public RateManager(    string ApplicationTokenKey,
                          int    SubscriberId,
                          string UserId,
                          string TargetInstance)

    public RateManager(    string ApplicationTokenKey,
                          int    SubscriberId,
                          string TargetInstance)
```

Environment Items – GetAvailableEnvironments, All Non-Secured

- **Business Functionality**
 - Gets all the available non-secured environments.
 - This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about all the available non-secured Environments in order for the system to programmatically invoke the other ESI deployment related API's.
- **Inputs**
 - No inputs
- **Outputs**
 - List of ESI_Environment objects.

Environment Items – GetAvailableEnvironments, Secured

- **Business Functionality**
 - Gets all the available environments for a particular environment type.
 - This ESI interfaces provides the ability for an external system to programmatically retrieve meta-data about the available Environments in order for the system to programmatically invoke the other ESI deployment related API's and pass in the correct environment data object.
- **Inputs**
 - ESI_EnvironmentTypes
 - Include Secured or Not
- **Outputs**
 - List of ESI_Environment objects.

General – CreateLauchDefinition (Selected Version, Network Login)

- **Business Functionality**
 - Method creates a URL of an existing program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.
- **Inputs**
 - LineID
 - ProgramID
 - ProgramVersion
- **Outputs**
 - Returns a URL string to launch a Program.

General – CreateLauchDefinition (First Version, Network Login)

- **Business Functionality**
 - Method creates a URL of the first program version. This method uses the Network login for authentication. Requires custom authentication setup in RateManager Security. See Authentication.
- **Inputs**
 - LineID
 - ProgramID
- **Outputs**
 - Returns a URL string to launch a Program.

General – CreateLauchDefinition (Selected Version, RateManager Login)

- **Business Functionality**
 - Method creates a URL of an existing program version. This method uses the standard RateManager login for authentication.
- **Inputs**
 - UserID
 - LineID
 - ProgramID
 - ProgramVersion
- **Outputs**
 - Returns a URL string to launch a Program.

General – CreateLauchDefinition (First Version, RateManager Login)

- **Business Functionality**
 - Method creates a URL of the first program version. This method uses the standard RateManager login for authentication.
- **Inputs**
 - UserID
 - LineID
 - ProgramID

- **Outputs**
 - Returns a URL string to launch a Program.

Global Items – CreateCategory

- **Business Functionality**
 - Creates a category in a particular LOB.
- **Inputs**
 - ESI_Category object
- **Outputs**
 - Returns the ID of the newly created Category if succeeded or -1 if failed.

Global Items – CreateCategory with Inputs

- **Business Functionality**
 - Creates a category with inputs in a particular LOB.
- **Inputs**
 - ESI_Category object
 - List of ESI_Input objects
- **Outputs**
 - No outputs.

Global Items – CreateCategoriesFromXML

- **Business Functionality**
 - Creates one or more categories in your default subline using an XML string.
- **Inputs**
 - None
- **Outputs**
 - Returns a List of ESI_Category.

Global Items – CreateInput

- **Business Functionality**
 - Creates a new global level input in a particular LOB.
- **Inputs**
 - ESI_Input object
- **Outputs**
 - Returns the ID of the newly created Input if succeeded or -1 if failed.

Global Items – DeleteCategory

- **Business Functionality**
 - Deletes a category in a particular Line.
- **Inputs**
 - ESI_Category
- **Outputs**
 - True if successful exception if failed.

Global Items – DeleteInput

- **Business Functionality**
 - Deletes a global level input in a particular Line.
- **Inputs**
 - ESI_Input
- **Outputs**
 - True if successful or false if failed.

Global Items – GetCategoryXML

- **Business Functionality**
 - Gets an XML string of all the categories in a particular LOB.
- **Inputs**
 - ESI_Category object
- **Outputs**
 - Return an XML string.

Global Items – GetInputsXML

- **Business Functionality**
 - Gets an XML string of all the inputs of a particular LOB.
- **Inputs**
 - LineID
- **Outputs**
 - Returns an XML string that includes all the inputs of that LOB.

Global Items – UpdateCategory

- **Business Functionality**
 - Updates a category in a particular Line.
- **Inputs**
 - ESI_Category
- **Outputs**
 - True if successful exception if failed.

Global Items – UpdateInput

- **Business Functionality**
 - Updates a global level input in a particular Line.
- **Inputs**
 - ESI_Input
- **Outputs**
 - True if successful or false if failed.

Program Items – CopyProgramVersion

- **Business Functionality**
 - Copies an existing Insbridge program version to a new specified program version with the option to copy the definition only or copy the definition and all data.
 - **Copy Definitions Only:** This option will copy all elements of the program with the exception of the data contained in mapped variables.
 - **Copy Definitions & All Data:** This option will copy all elements of the program, including the data contained in mapped variables.
- **Inputs**
 - New Program Version
 - Source Program Version
 - Copy Option
- **Outputs**
 - Returns an ESI_ProgramVersion object.

Program Items – CreateFolderGroup

- **Business Functionality**
 - Creates a new folder in a particular LOB.
- **Inputs**
 - ESI_FolderGroup object
- **Outputs**
 - Returns an ESI_FolderGroup object.

Program Items – CreateLine

- **Business Functionality**
 - Creates a new line of business. The line of business, if activated, will be displayed on the RateManager navigation bar immediately. In order for any users to use the new line, groups must have access privileges granted.
- **Inputs**
 - ESI_LOB object
- **Outputs**
 - Returns the ID of the newly created Line if succeeded or -1 if failed.

Program Items – CreateProgram

- **Business Functionality**
 - Creates a new Insbridge Program in the folder of your choosing.
- **Inputs**
 - ESI_Program object
- **Outputs**
 - ESI_Program object.

NOTE: For versions 3.12 and higher, the public string NOTE will no longer be available due to a schema change. That attribute must be left blank.

Program Items – CreateProgramVersion

- **Business Functionality**
 - Creates a new version of an existing program.
- **Inputs**
 - ESI_ProgramVersion object
- **Outputs**
 - Returns an ESI_ProgramVersion object.

Program Items – DeleteFolderGroup

- **Business Functionality**
 - Deletes an existing program folder. Make absolutely sure that the programs for the folder are no longer needed. Deleting a folder deletes all programs under that folder only. Subfolders and any programs in the subfolders will not be deleted but will now be unlinked.
- **Inputs**
 - ESI_FolderGroup object
- **Outputs**
 - Returns True if succeeded or False if failed.

Program Items – DeleteLOB

- **Business Functionality**
 - Deletes an existing custom line of business.
- **Inputs**
 - LineID
- **Outputs**
 - True if successful or exception if failed.

Program Items – DeleteProgram

- **Business Functionality**
 - Deletes an existing Insbridge Program. When a program is deleted, all data (variables, algorithms, sequencing, result groups and, if an auto program, driver assignment scenarios) and versions are deleted. Make sure this is the action you want to take. Locked programs cannot be deleted and will return a fail.
- **Inputs**
 - ESI_Program object
- **Outputs**
 - Returns a pass/fail value. Pass = true and Fail = false.

Program Items – GetAvailableFolderGroups

- **Business Functionality**
 - Gets a list of Folders of a particular LOB.
- **Inputs**
 - LineID
- **Outputs**
 - Returns a list of ESI_FolderGroup objects.

Program Items – GetAvailableFolderGroupsXML

- **Business Functionality**
 - Gets an XML string of available Folders of a particular LOB.
- **Inputs**
 - Line ID
- **Outputs**
 - Returns an XML string of available Folders of a specific LOB.

Program Items – UpdateFolderGroup

- **Business Functionality**
 - Updates the name or parent of an existing program folder. When you change the parent of any folder, the folders underneath will be changed as well.
- **Inputs**
 - ESI_FolderGroup object
- **Outputs**
 - Returns the updated Folder ID if succeeded or -1 if failed.

Program Items – UpdateLOB

- **Business Functionality**
 - Updates an existing line of business: name, date mask or activation status.
- **Inputs**
 - ESI_LOB object
- **Outputs**
 - Returns "True" if succeeded or "False" if failed.

Program Items – UpdateProgram

- **Business Functionality**
 - Updates a Program in the folder of your choosing.
- **Inputs**
 - ESI_Program
- **Outputs**
 - True if successful or exception if failed.

Program Items – UpdateProgramVersionLock

- **Business Functionality**
 - Locks or unlocks a program version.
- **Inputs**
 - ESI_ProgramVersion
 - LockOption
- **Outputs**
 - True if successful or exception if failed.

Releases Items – CreateRelease

- **Business Functionality**
 - Creates a new Release.
- **Inputs**
 - ReleaseName – the release name
 - ReleaseDescription – the release description
 - ReleaseNotes – the release notes
 - AdminEmail – the release admin email
 - TargetEnvironment – the environment
- **Outputs**
 - Esi_Release object.

Releases Items – DeleteRelease

- **Business Functionality**
 - Deletes an existing release.
- **Inputs**
 - ReleaseID – the release being deleted
 - ReleaseName – the release name
 - ReleaseDescription – the release description
 - ReleaseNotes – the release notes
 - AdminEmail – the release admin email
- **Outputs**
 - True if successful or exception if failed.

Releases Items – AddReleaseProgram

- **Business Functionality**
 - Add a program version to an existing Release.
- **Inputs**
 - ESI_Release – the release the program version is being added to
 - ESI_ProgramVersion – the program version that is being added
- **Outputs**
 - True if successful or exception if failed.

Releases Items – GetReleasePrograms

- **Business Functionality**
 - Lists the programs in a Release.
- **Inputs**
 - ESI_Release – the object being retrieved.
- **Outputs**
 - The ESI_Release object including the programs contained.

Releases Items – RemoveReleaseProgram

- **Business Functionality**
 - Removes a program version from a Release.
- **Inputs**
 - ESI_Release – the release the program version is being removed from.
 - ESI_ProgramVersion – the program version that is being removed.
- **Outputs**
 - True if successful or exception if failed.

Security Items – CreateUser

- **Business Functionality**
 - Creates a new User.
- **Inputs**
 - ESI_User object
- **Outputs**
 - Returns True if succeeded or False if failed.

Security Items – GetAvailableUsers

- **Business Functionality**
 - Gets a list of all the available users for the subscriber.
- **Inputs**
 - No inputs
- **Outputs**
 - Returns a list of EsiUsers.

Security Items – GetAvailableUserGroups

- **Business Functionality**
 - Gets all the available user groups.
- **Inputs**
 - No inputs
- **Outputs**
 - Returns a list of ESI_UserGroup objects.

Security Items – UpdateUser

- **Business Functionality**
 - Updates an existing User. Password Reset must be done inside RM.
- **Inputs**
 - ESI_User object
- **Outputs**
 - Returns True if succeeded or False if failed.

SRP Items – CreateSRP

- **Business Functionality**
 - Creates a SoftRater Package (SRP) in a particular environment.
 - ESI created SRP will have an identifier “API” in the filename and will show an icon on IBFA SRP list.
- **Inputs**

- ESI_Program object
- Program Version
- ESI_Environment object
- **Outputs**
 - Returns the newly created ESI_SRP object.

FRAMEWORK ADMINISTRATOR INTERFACE

Class Definition

```
public class FrameworkAdministrator
{
    public const string gAppID = "FrameworkAdministrator";

    public FrameworkAdministrator(
        string ApplicationTokenKey,
        int SubscriberId,
        string TargetInstance)
```

SRP Items – CopySRP

- **Business Functionality**
 - Copies an SRP from the current environment to the selected environment. To determine the current environment, run the GetSRPList. This will return a list of ESI_SRP's. Every ESI_SRP has the environment and other information. CopySRP will get the current environment from the ESI_SRP object that you pass in.
- **Inputs**
 - The environment the SRP to be copied to.
 - The SRP to be copied.
- **Outputs**
 - True if succeeded or False if failed.

SRP Items – DeleteSRP

- **Business Functionality**
 - Deletes an SRP from disk. To determine (or control) the environment that the SRP is deleted from, run the GetSRPList to get the ESI_SRP's. Every ESI_SRP has the environment and other information. This will tell you which environment the SRP is currently in.
 - Once deleted, this package cannot be reloaded.
- **Inputs**
 - The SRP to be deleted
- **Outputs**
 - True if succeeded or False if failed

SRP Items – ExportSRP

- **Business Functionality**
 - Exports an SRP from an IBFA environment and converts it to bytes.

- You can use the bytes directly or save them to a physical file by using SaveFile() method.
- To use the SRP bytes, use a straight binary read into a byte array.

```
FileStream fs = File.OpenRead(@"C:\TEMP\abc.srp");  
byte[] srpBytes = new byte[fs.Length];  
fs.Read(srpBytes, 0, srpBytes.Length);
```
- **Inputs**
 - The environment the SRP is to be exported
 - The SRP to be exported
- **Outputs**
 - The bytes of the SRP

SRP Items – GetSRPList, ESI Created Only

- **Business Functionality**
 - Gets a list of all ESI created SRPs in a particular environment.
- **Inputs**
 - The environment from where the SRPs are to be retrieved.
- **Outputs**
 - A list of ESI_SRP objects.

SRP Items – GetSRPList, Selected SRP Type

- **Business Functionality**
 - Gets a list of SRPs of certain type in a particular environment.
- **Inputs**
 - The environment from where the SRPs are to be retrieved.
 - SRP type: 0 = all SRPs; 1 = ESI created SRPs.
- **Outputs**
 - A list of ESI_SRP objects.

SRP Items – ImportSRP

- **Business Functionality**
 - Imports SRP bytes into an IBFA environment.
- **Inputs**
 - The environment the SRP is to be imported into
 - SRP bytes to be imported
- **Outputs**
 - True if succeeded or False if failed

SRP Items – LoadSRP

- **Business Functionality**
 - Loads an SRP into an IBFA environment so that the rating algorithms can be executed against it.
 - Loading a package takes the logic stored in the package and places it in the database so

- it can be executed.
 - Packages should be able to be loaded within an ESI Environment.
- **Inputs**
 - The environment the SRP is to be loaded in.
 - The SRP to be loaded.
- **Outputs**
 - True if succeeded or False if failed.

SRP Items – MoveSRP

- **Business Functionality**
 - Given an ESI_SRP object as well as an ESI Environment, the API moves the SRP from the current environment to the passed-in environment.
- **Inputs**
 - The environment the SRP is to be moved to.
 - The SRP to be moved.
- **Outputs**
 - True if succeeded or False if failed.

SRP Items – SaveFile

- **Business Functionality**
 - Saves the bytes you pass in to a physical file.
 - It gives ASP.NET Machine Account ("ASPNET") full control of that file.
- **Inputs**
 - The bytes to be saved
 - The location and name the bytes are to be saved
- **Outputs**
 - True if succeeded or False if failed

SRP Items – UnloadSRP

- **Business Functionality**
 - Unloads an SRP from a particular Environment. To determine (or control) the environment that the SRP is unloaded from, run the GetSRPList to get the ESI_SRP's. Every ESI_SRP has the environment and other information. This will tell you which environment the SRP is currently in.
 - The package itself remains on disk until deleted. It is not necessary to unload a package before loading another package for the same program and version.
 - If a package is loaded for a program and version that already has a package loaded, the old package will be unloaded before the new package is loaded.
- **Inputs**
 - The SRP to be unloaded.
- **Outputs**
 - True if succeed or False if failed.

EXCEPTION ERRORS

ESI_ExceptionLevel

```
public enum ESI_ExceptionLevel
{
    Critical    = 1,
    Warning     = 2,
    Information = 3
}
```

ESI_Exception

```
public class ESI_Exception : Exception
{
    public ESI_Exception Level;
    public string Message;
    public string Stack;
}
```

An ESI_Exception will be thrown if any error happens during the API function call.

An error message will be stored in ESI_Exception.Message and the stack trace information will be stored in ESI_Exception.Stack.

There's an ESI_Exception Level which gives you one of three levels:

- **Critical** – Any error that is not being handled by RateManager or IBFA (such as a NullReferenceException) will be Critical level.
- **Warning** – Any error that is caught by RateManager or IBFA (such as missing parameter, wrong parameter type, etc) will be Warning level.
- **Information** – No error has occurred but some information needs to be returned.

Chapter 6

ESI USER SETUP AND AUTHENTICATION

There are two types of authentication in ESI RateManager Interface:

- **Regular login** – users will send down a valid RateManager username and ESI will log the user in with that.
- **Network login** – ESI will get your windows credentials and log you in with the same username and password as the user you login to windows

You will need to set up a network user account if you want to use windows integrated login in RateManager.

Adding a User

New users can be added from the User Management screen. All new users will be assigned the default password, password. New users should log in as soon as possible and change their password.

NOTE: *Prior to creating a user, make sure you have your user groups created.*

To Add a New User

1. In RateManager, Tools→Security→**User Management**.
2. Click **NEW** to open the Add User tab.
3. Select the **Group(s)** the new user will belong to by selecting a group or groups from the Select Groups list and then clicking Select Arrow – Move Left. Upon saving, the user will belong to that group.
4. Select the **Company** the user will belong to from the drop down listing.

Subscriber information may be needed by users when logging into the system. If more than one subscriber was created, users must be directed to the subscriber where their logins were created. Subscriber information is necessary for custom XML creation and testing and is also needed for Libraries.

If you have not created subscribers in IBFA, you will not be able to assign users to a company.

5. Enter a **First** and **Last** name for the user in the appropriate text boxes.
6. Enter a **Username** for the new user. The username must be at least six, but fewer than twelve, alphanumeric characters and can include an underscore (–) or period (.).
7. Enter a **Department** for the user.

8. Select whether the new user is a **Network User** by selecting **True** or **False** from the drop down. If you select **True**, the user's credentials (username and password) will be validated using Windows Authentication Tokens. The username must match the network user ID. If you select **False**, the user must enter a valid username and password via the RateManager login screen.
9. Optionally, enter a **Phone Number** and **Email Address** for the new user.
10. If you want the user's password to expire, click the box next to **Password Expires**. The Preferences screen will contain the number of days required for a password change.
11. When you are finished, click **SAVE**. The user will be added to the system and the user list will be updated. The new user can now log in using the username you assigned them and the default password, **password**.
12. The user should change their password the first time they log in. See Changing Your Password for more information.

Oracle Insurance Inbridge RateManager 04.05 - Windows Internet Explorer

ORACLE Insurance Inbridge RateManager Version: 04.05.00 Subscriber: alamere User: Company Administrator

File Modules Tools Help

Home User Management x

Add User

You have selected to add/edit a user that will belong to a 'Group' that will control his/her rights for all Inbridge applications and a 'Company' that offers high level grouping for security. All new users will have a default password that should be changed on a successful login for security reasons. The required information is noted with an asterisk.

Groups

Member Of: ADMIN

Select Groups: RateLoaders, QA, RateAnalysis, BA

Company: alamere

Firstname: *

Lastname: *

Username: *

Department: *

Network User: False

Phone: *

Email: *

Password Expires: ☐

Save **Cancel**

Figure 1 Adding a New User

Chapter 7

ESI SYSTEM CONFIGURATION

To use ESI's IBFA Framework functionality, you need to send down the API key when you do the ESI API call.

When IBFA is installed, a default API key will be generated and saved in IBFA. You can find it in *IBFA → Insbridge → Security → External API Access*. You can disable ESI's IBFA functionality by setting it to "Disabled". For security purpose, you may want to change the key once in a while. To change the key, click on "Generate Key" and then click on "Update". Every key generated will be unique.

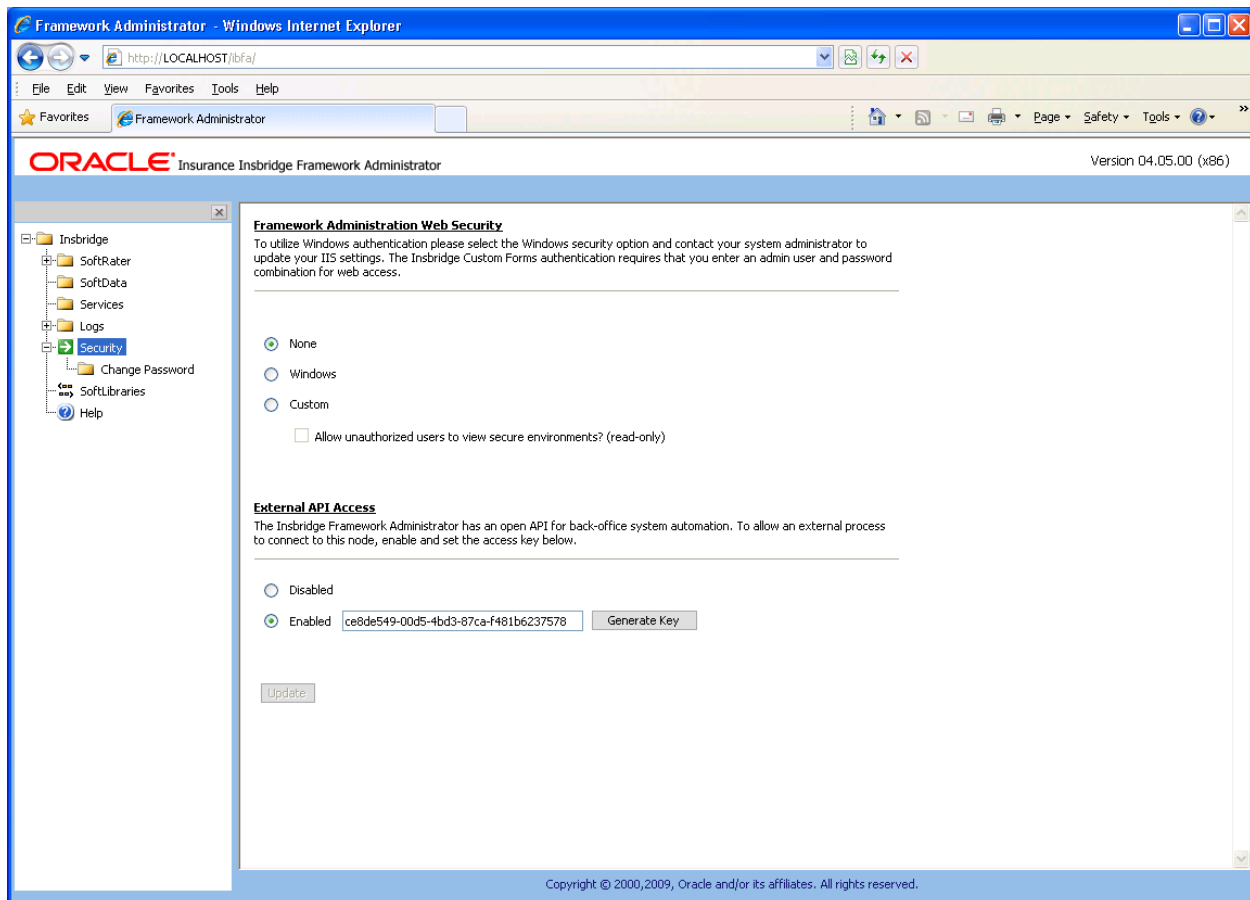


Figure 2 Allowing External API Access

CONTACTING SUPPORT

If you need assistance with an Oracle Insurance Insbridge Rating and Underwriting System product, please log a Service Request using My Oracle Support at <https://support.oracle.com/>.

Address any additional inquiries to:

Oracle Corporation
World Headquarters
500 Oracle Parkway
Redwood Shores, CA 94065
U.S.A.

Worldwide Inquiries:
Phone: +1.650.506.7000
Fax: +1.650.506.7200
oracle.com

TTY ACCESS TO ORACLE SUPPORT SERVICES

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, seven days a week. For TTY support, call 800.446.2398.

Index

INDEX

A

- Adding
 - New User in User Management, 28
- API Key, 30
- Authentication
 - ESI User, 28

B

- Base ESI Domain Types, 9
- Business Use Case, 10

C

- Category
 - Create, 15
 - Create from XML, 15
 - Create with Inputs, 15
 - Delete, 16
 - Get, XML, 16
 - Update, 16
- Class Definition
 - IBFA, 24
 - RateManager Interface, 13
- Company
 - Selecting for New User, 28
- Copy Definitions & All Data
 - Copying Programs, 17
- Copy Definitions Only
 - Copying Programs, 17
- Copy Program Version, 17
- Copy SRP, 24
- Create
 - Network Login, 28
- Create Category, 15
 - From XML, 15
 - With Inputs, 15
- Create Folder Groups, 17
- Create Input, 15
- Create LOB, 17
- Create New User, 22
- Create Program, 18
- Create Program Version, 18
- Create Release, 20
- Create SRP, 22
- Critical
 - ESI_Exception Level, 27

D

- Default
 - API Key, 30
- Delete Category, 16

- Delete Folder Groups, 18
- Delete Line, 18
- Delete Program, 19
- Delete Release, 21
- Delete SRP, 24
- Deletes Input, 16

E

- Edition Notice, 2
- Environments
 - Get Available, Non-Secured, 13
 - Get Available, Selected, 13
- ESI
 - Overview, 7
 - Rules, 8
- ESI Domain Types, 9
- ESI_Exception, 27
- ESI_Exception Level, 27
- ESI_ExceptionLevel, 27
- Example
 - Business Use Case, 10
- Export SRP, 24

F

- Fail to Delete, 19
- False
 - New Users, 29
- Folder
 - Create, 17
 - Delete, 18
 - Get Available, 19
 - Get Available, XML, 19
 - Update, 19

G

- Get Available
 - Environments, Non-Secured, 13
 - Environments, Selected, 13
 - User Groups, 22
- Get Available Folder Groups, 19
- Get Available Folder Groups XML, 19
- Get Category XML, 16
- Get Inputs XML, 16
- Get SRP List
 - All, 25
 - Selected, 25
- Group
 - Selecting for New User, 28

I

- IBFA

- Class Definition, 24
 - System Configuration, 30
- Import SRP, 25
- Information
 - ESI_Exception Level, 27
- Inputs
 - Create New, 15
 - Delete, 16
 - Get, XML, 16
 - Update, 17

L

- Launch Definition
 - First Version, 14
 - Selected Version, 14
- Line
 - Delete, 18
- List Release, 21
- Load SRP, 25
- LOB
 - Create, 17
 - Update, 20
- Locked Program
 - Fail to Delete, 19

M

- Move SRP, 26

N

- Network Login
 - ESI Authentication, 28
- Network User
 - New User, 29
- New User in User Management
 - Adding, 28

O

- Overview
 - ESI, 7

P

- Password
 - Default, 28
- Password Expires
 - New User, 29
- Program
 - Copy, 17
 - Copy Definitions & All Data, 17
 - Copy Definitions Only, 17
 - Create, 18
 - Create New Version, 18
 - Delete, 19
 - Update, 20
 - Update Version Lock, 20

R

- RateManager Login
 - Create Launch First Version, 14
 - Create Launch Selected Version, 14
 - ESI Authentication, 28
- Release
 - Create, 20
 - Delete, 21
 - Delete Program, 21
 - List Program, 21
 - Update, 21
- Rules
 - ESI, 8
 - Username, 28

S

- Save File SRP, 26
- SRP
 - Copy, 24
 - Create, 22
 - Delete, 24
 - Export, 24
 - Get List, All, 25
 - Get List, Selected, 25
 - Import, 25
 - Load, 25
 - Move, 26
 - Save File, 26
 - Unload, 26
- System Configuration
 - IBFA, 30
- System Requirements, vi

T

- True
 - New Users, 29

U

- Unload SRP, 26
- Update Category, 16
- Update Folder Groups, 19
- Update Input, 17
- Update LOB, 20
- Update Program, 20
- Update Program Version Lock, 20
- Update Release, 21
- Update User, 22
- User
 - Create New, 22
 - Network User for New, 29
 - Selecting Company for New, 28
 - Selecting Group for New, 28
 - Update, 22
 - Username for New, 28
- User Authentication, 29
- User Groups
 - Get Available, 22
- Username

New User, 28
Rules, 28
Users
Password Expires, 29

W

Warning
ESI_Exception Level, 27