

Release Notes

ABOUT ORACLE INSURANCE DATAMARTS FOR HEALTH

As a healthcare insurer/payer, you are regularly confronted with changes in laws and regulations. You need to be able to quickly integrate these changes into work processes and support systems.

If you are operating in a commercial healthcare system, price (or premium) is an important competitive instrument. A low premium is possible if you minimize the administrative costs and the costs of healthcare. Good service and compliance with agreements help you to retain your members. Reaching new target groups of consumers is a condition for further growth. If you are operating in a public healthcare system, the emphasis is more on implementing the relevant laws and regulations at the lowest possible cost.

Oracle provides you with applications for the effective automated support of your business processes. These applications enable you to implement changes in laws and regulations and provide consumers with tailor-made products while using uniform administrative processing.

Oracle Insurance Datamarts for Health supports the creation of reports legally required by inspection bodies and enables data from the policy and claims processes to be analyzed for health care procurement, premium calculation, and further process optimization.

Join the many successful insurer/payers around the world that are using Oracle to achieve the following:

- Reduce ICT, administration, and healthcare costs

- Involve customers in processing by providing self-service functionality

- Broaden the market across language areas, using the multilingual nature of the applications

- Make the ICT support flexible by using service-oriented architecture (SOA)

NEW FEATURES AND ENHANCEMENTS

Release 10.12.2.0.0 of Oracle Insurance for Health contains numerous new features and enhancements.

English Translation added to the OBI EE Repository for Oracle Insurance Datamarts for Health

An optional OBI EE 11g Repository is supplied with Oracle Insurance Datamarts for Health. This repository makes the Oracle Insurance Datamarts for Health dimensions and transactions accessible. As of 10.12.2.0.0, the repository will be

available in English in addition to Dutch. All items in the repository will be displayed in Dutch or English, depending on the language choice of the end user. The translations will be delivered in a template (external file), which is imported into the repository. The Dutch names have not been changed with respect to the previous release. The English translation has been added.

Flexible Address Format in combination with Country Code

It is now possible to set up the addressing system flexibly in Oracle Insurance for Health. In this theme Oracle Insurance Datamarts for Health makes use of this functionality. The existing address columns in dimensions containing party data are retained. Furthermore, seven additional address lines have been added to each party dimension (care clients, providers, care employers, claimants and group contracts). They copy the address components set up flexibly in Oracle Insurance for Health. This is done for both the residential address and the postal address.

Flexible Solution for Copying Claim Flex Fields

A large set of claim flex fields is stored in Oracle Insurance Datamarts for Health as part of the claim star schema. These flex fields are determined by the software rather than being freely determined. It is now possible for the user to add flex fields. These flex fields are stored in generic columns in the claim star schema. It is possible to specify in a control file which claim flex fields from Oracle Insurance for Health should be stored in Oracle Insurance Datamarts for Health. It is also possible to specify where these flex fields are to be stored; this can be done either in the claim transaction fact table or in a dimension. The flex field is then placed by the load run in a generic attribute in the appropriate table (depending on the control file). Then a functional meaning can be assigned to the column in the reporting environment. A view generator is also supplied. This view generator generates a view for each procedure claim group; a view of the generic structure for the procedure claim group in question with functional meaning can be created on the basis of the control file. Flex fields that are already in the non-flexible structure will be retained and will continue to be filled according to the old method. The old, non-generic column will only cease to be filled if it is explicitly specified in the control table that the flex field in question must be stored in a generic column. In this way there is no storage of duplicate data.

ORACLE GLOBAL CUSTOMER SUPPORT

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