

# **AutoVue for Agile PLM**

## **Readme**

Version 20.2.1



Part Number: E38334-01

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# Preface

Oracle's Agile PLM documentation set includes Adobe® Acrobat PDF files. The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> contains the latest versions of the Agile PLM PDF files. You can view or download these manuals from the Web site, or you can ask your Agile administrator if there is an Agile PLM Documentation folder available on your network from which you can access the Agile PLM documentation (PDF) files.

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**Note** To read the PDF files, you must use the free Adobe Acrobat Reader version 9.0 or later. This program can be downloaded from the [Adobe Web site](http://www.adobe.com) <http://www.adobe.com>.

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The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> can be accessed through **Help > Manuals** in both Agile Web Client and Agile Java Client. If you need additional assistance or information, please contact My Oracle Support (<https://support.oracle.com>) for assistance.

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**Note** Before calling Oracle Support about a problem with an Agile PLM manual, please have the full part number, which is located on the title page.

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## TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, 7 days a week. For TTY support, call 800.446.2398. Outside the United States, call +1.407.458.2479.

## Readme

Any last-minute information about Agile PLM can be found in the Readme file on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html>.

## Agile Training Aids

Go to the [Oracle University Web page](http://www.oracle.com/education/chooser/selectcountry_new.html) [http://www.oracle.com/education/chooser/selectcountry\\_new.html](http://www.oracle.com/education/chooser/selectcountry_new.html) for more information on Agile Training offerings.

## Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

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# What's New in Release 20.2.1

AutoVue for Agile has been certified on Windows 7 and AutoVue 20.2.1.

**Important** Please note that AutoVue for Agile, and Agile are two different products, and are available as different products on the [Oracle Software Delivery Cloud](http://edelivery.oracle.com) (<http://edelivery.oracle.com>).



# Known Issues

- abc.SLDPRT is not a 3D Model File error displayed while doing digital mockup for the Browse action.

**Issue:** If the BREP and Mesh versions of SolidWorks files are different and one of the version is not supported, then digital mockup for the Browse action does not work.

**Workaround:** Save the SolidWorks files again in the version supported by AutoVue. In AutoVue, the SolidWorks versions prior to version 2006 are de-supported file versions.

- The Print menu item prints the contents of the zipped folder rather than the content present in the individual files of the zipped folder.

**Issue:** If you try to print the individual files from the zipped folder in AutoVue Viewer, the list of files present in the zipped file is printed. The AutoVue Viewer has to list the compressed files in the zipped folder, and has to prompt you to choose the individual file that has to be printed.

**Workaround:** No workaround available.

- Viewing a redlined zipped files displays the markup incorrectly.

**Issue:** When you click a redlined file, which has a markup associated with it, the mark up is displayed in the zipped folder. The correct behavior would be that the AutoVue Viewer lists the compressed files in the zipped folder. After that, when you click the redlined file, it should open up that file in another Viewer window along with the markup.

**Workaround:** No workaround available.

- The message <DMSXmlRequest:ERROR> is displayed as error.

**Issue:** AutoVue prints out the messages ("<DMSXmlRequest:ERROR>") labeled as error when Agile generates and regenerates thumbnails. These messages do not adversely impact the Agile functionalities of thumbnail generation/regeneration.

**Workaround:** No workaround available.



# AutoVue 20.2.1 Resolved Issues

**Service Request Number:** 3-6055072481; 3-6090304099; 3-6267945254; 3-6237062531

**Issue:** Thumbnails were not generated for any format with AutoVue for Tomcat (File Manager) and application server running on Linux.

**Root Cause:**

vuebean.jar, gluegen-rt.jar, jogl.jar and jvue.jar were present in the AutoVue installed server.

**Resolution:**

The jar files have been removed from the AV server.

**Verification:**

1. Login to web client with thumbnail enabled user.
2. Create an item, add attachments in any one of the following formats: dwg, pdf or slddrw.
3. Verify the thumbnails.

**Actual Result:**

Thumbnails are generated for the attachment based on the format.

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**Note** vuebean.jar should be removed from webfs.war for Agile 9.3.1.x (ie. Tomcat 6.0.18) and Agile 9.3.2 (Tomcat 7.0.26).

**Note** gluegen-rt.jar, jogl.jar and jvue.jar files should be available in Filemgr lib for Agile 9.3.2 (Tomcat 7.0.26).

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