



# **AutoVue for Agile PLM**

## **Readme**

Version 20.1.1

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# Preface

Oracle's Agile PLM documentation set includes Adobe® Acrobat PDF files. The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> contains the latest versions of the Agile PLM PDF files. You can view or download these manuals from the Web site, or you can ask your Agile administrator if there is an Agile PLM Documentation folder available on your network from which you can access the Agile PLM documentation (PDF) files.

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**Note** To read the PDF files, you must use the free Adobe Acrobat Reader version 9.0 or later. This program can be downloaded from the [Adobe Web site](http://www.adobe.com) <http://www.adobe.com>.

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The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> can be accessed through **Help > Manuals** in both Agile Web Client and Agile Java Client. If you need additional assistance or information, please contact My Oracle Support (<https://support.oracle.com>) for assistance.

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**Note** Before calling Oracle Support about a problem with an Agile PLM manual, please have the full part number, which is located on the title page.

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## TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, 7 days a week. For TTY support, call 800.446.2398. Outside the United States, call +1.407.458.2479.

## Readme

Any last-minute information about Agile PLM can be found in the Readme file on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html>.

## Agile Training Aids

Go to the [Oracle University Web page](http://www.oracle.com/education/chooser/selectcountry_new.html) [http://www.oracle.com/education/chooser/selectcountry\\_new.html](http://www.oracle.com/education/chooser/selectcountry_new.html) for more information on Agile Training offerings.

## Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

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# Known Issues

**BUG #9569916 - AUTOVUE MOBILE LINUX VERSION IS NOT WORKING AS EXPECTED.**

**Issue:** On OEL versions other than OEL5.4, the AutoVue Mobile Pack is not supported via the installer.

**Workaround:**

1. Shutdown AutoVue.
2. Go to the AutoVue installation's bin folder.
3. Rename or copy 'libprivilege.so.20.0.0.7330' to 'libprivilege.so.20.0.0.7330.bak'.
4. Copy the 'libprivilege.so.20.0.0.7330' file from the CD - \Linux\AutoVueMobilePackPatch to the bin folder.
5. Restart AutoVue and check mobile support.

## Agile AutoVue 20.1.1 Resolved Issues

**Internal Defect Number:** 10219652

**Service Request Number:** 3-2183405101, 3-2216982501,3-4520787971

**Issue:** Right-mouse button (RMB) menu is not available when starting AutoVue for Agile with Web Client View button or Redline button

**Root Cause:**

Necessary AutoVue for Agile GUI file missing.

**Resolution:**

Provide correct GUI file that is installed with AutoVue 20.1.1 for Agile.

**Verification:**

1. Log in to Web Client or to Java Client.
2. Create a Part, add attachments.
3. Create a change on Part.
4. Navigate to Affected Item tab.
5. From Redline attachments tab, select a file to view.
6. Verify RMB options in View mode.
7. From Redline attachments tab select the file to redline.

8. Verify RMB options in Redline mode.

Right-mouse button options are available in View and Redline modes.

**Internal Defect Number:** 12709745

**Service Request Number:** 3-3936414771

**Issue:** User has no PrintFile privilege but is able to print file in Viewer

**Root Cause:**

Necessary AutoVue for Agile GUI file missing.

**Resolution:**

Provide correct GUI file that is installed with AutoVue 20.1.1 for Agile.

**Verification:**

1. Log in to Java Client.
2. Create a user without PrintFile privilege.
3. Log in to Web Client or to Java Client.
4. Create a Part, add attachments.
5. Verify Print option in viewer.

Print option is not available in Viewer.