

# Oracle Insurance Integration Accelerator for Oracle Insurance Policy Administration (OIPA) and Oracle Documaker Release Notes

## OVERVIEW

The Oracle Insurance Integration Accelerator for Oracle Insurance Policy Administration (OIPA) Life and Annuity and Oracle Documaker is a set of tools and technology, business processes and integration artifacts that are designed to work together to deliver the benefits of speed of implementation and reduced integration costs and risks.

These release notes contain the enhancements that were made to OIPA release 9.4 in June 2011.

### Customer Support

If you have any questions about the installation or use of our products, please visit the My Oracle Support website: <https://support.oracle.com>, or call (800) 223-1711. When discussing the integration accelerator with support, the product association is with the Policy Administration system.

## ABOUT ORACLE INSURANCE INTEGRATION ACCELERATOR

The OIPA-Documaker integration accelerator lets our life insurance policy admin system and document management system work together seamlessly to generate policy correspondence and policy contracts. This integration accelerator is available today for OIPA 9.4 to Documaker 11.5 and Documaker 12.

### Policy Print

When a carrier needs to print a policy contract, the data for the contract is sent from the Policy Administration system to Documaker, which will pull the correct form or template, populate it and print it.

The policy contract is considered a “**structured document**” and is typically generated in a high-volume, batch environment. Specifically, OIPA will process a batch activity, an activity processor will invoke a web service plug-in and the plug-in formats the message and writes it to a file. This is the XML file that gets passed to Documaker. Documaker reads the instructions in the XML file, merges the data with the appropriate Documaker form or template, and generates a pdf policy contract.

### Correspondence

At a high-level, the real-time correspondence generation process is similar to the batch process, the policy administration system sends data to Documaker, which will pull the correct form or template, populate it and print it.

In the real-time correspondence scenario, the output is called “**on demand documents**” (vs. structured documents in the batch scenario). On Demand documents refer to real-time generation of documents and imply no editing is allowed.

In the real-time process, OIPA will process an activity, such as change the premium mode on a policy. The activity processor will then invoke the web service plug-in and the plug-in makes a (SOAP) call to Documaker, which leverages the Enterprise Web Processing Service (EWPS). Documaker merges the data with the appropriate Documaker form or template, and generates a pdf of the letter.

The extensive pre-built configuration and content delivered with the OIPA-Documaker integration accelerator yields significant time and cost savings

## NEW FEATURES AND ENHANCEMENTS

Oracle Insurance Integration Accelerators include a set of pre-built integration artifacts you can configure to suit your specific integration scenarios.

The pre-built content includes a **plug-in for OIPA**. This is the web service plug-in that kicks off the messages from OIPA to Documaker.

The accelerator also includes many **pre-built templates**. These are message templates and Documaker interface templates. The accelerator comes with a pre-built library of interface templates and documents that you can modify to suit your specific needs.

We deliver **web services** and **batch scripts** with the accelerator, as well as detailed documentation, which we call our “How To” Guide.

These are the key integration artifacts that come with the OIPA-Documaker integration accelerator to facilitate your integration efforts between these two applications.

## ORACLE GLOBAL CUSTOMER SUPPORT

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