

Release Notes

ABOUT ORACLE INSURANCE WEB SERVICES FOR HEALTH PRODUCTS

As a healthcare insurer/payer, you are regularly confronted with changes in laws and regulations. You need to be able to quickly integrate these changes into work processes and support systems.

If you are operating in a commercial healthcare system, price (or premium) is an important competitive instrument. A low premium is possible if you minimize the administrative costs and the costs of healthcare. Good service and compliance with agreements help you to retain your members. Reaching new target groups of consumers is a condition for further growth. If you are operating in a public healthcare system, the emphasis is more on implementing the relevant laws and regulations at the lowest possible cost.

Oracle provides you with applications for the effective automated support of your business processes. These applications enable you to implement changes in laws and regulations and provide consumers with tailor-made products while using uniform administrative processing. Join the many successful insurer/payers around the world that are using Oracle to achieve the following:

Reduce ICT, administration, and healthcare costs

Involve customers in processing by providing self-service functionality

Broaden the market across language areas, using the multilingual nature of the applications

Make the ICT support flexible by using service-oriented architecture (SOA)

NEW FEATURES AND ENHANCEMENTS

Release 11.1.0.0.0 of Oracle Insurance Web Services for Health contains numerous new features and enhancements.

Migrate Web Services to Application server 11g

Starting with release 2011.01, for Oracle Insurance Web Services for Health, only application server Weblogic 11g will be supported.

ORACLE GLOBAL CUSTOMER SUPPORT

If you have any questions about the installation or use of our products, please visit the My Oracle Support website: <https://metalink.oracle.com>, or contact your country's Support Hotline via the [Oracle Global Customer Support Directory](#).

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