

Oracle Migration Tool On Demand Guide

Release 19
June 2011

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1

What's New in This Release

What's New in Oracle Migration Tool On Demand Guide, Release 19

This guide describes how to use the Oracle Migration Tool On Demand client to migrate Oracle CRM On Demand configuration data between different environments, for example, between a testing environment and a production environment.

[Table 1](#) lists changes described in this version of the documentation to support Release 19 of the software.

Table 1. What's New in Oracle Migration Tool On Demand Guide, Release 19

Topic	Description
Oracle Migration Tool On Demand Client on page 11	Modified topic. This topic has been updated to describe the full functionality of the Oracle Migration Tool On Demand client.
Supported Releases of Oracle CRM On Demand on page 12	Modified topic. This topic has been updated to list the releases of Oracle Migration Tool On Demand client that are supported. In addition, the impact of different patch levels on migrating Oracle CRM On Demand data has been clarified.
Required Privileges for Company Administrators on page 13	Modified topic. This topic has been updated to describe the privileges required for company administrators to use the Oracle Migration Tool On Demand client.
Required Privileges for Nonadministrative Users on page 16	New topic. This topic describes the privileges required for nonadministrative users to use the Oracle Migration Tool On Demand client.
Considerations for the Marked for Translations Setting on page 23	New topic. This topic describes how the Oracle Migration Tool On Demand client processes configuration data with the Marked for Translation setting.
Commands Used with Fields in the Field Management Section on page 33	Modified topic. Added note that nonadministrative users can run the Read and ReadAll commands.
Elements and Sections in the Field Management XML Output File on page 34	Modified topic. Added three new elements that are supported for field management in Release 19: IncludeAll, GenericIntegrationTag, and IntegrationTag.
Custom Record Types on page 43	Modified topic. Added note that nonadministrative users can run the Read and ReadAll commands.
Custom Record Types XML Output File on page 44	Modified topic. Added the new IncludeAll element that is supported for custom record types in Release 19.

Table 1. What's New in Oracle Migration Tool On Demand Guide, Release 19

Topic	Description
Elements and Sections in the Custom Web Tabs XML Output File on page 50	Modified topic. Added three new elements that are supported for custom Web tabs in Release 19: Type, HTMLHeadAdditions, and WebTabHTML.
Picklist Values on page 55	Modified topic. Added note that nonadministrative users can run the Read and ReadAll commands.
Elements and Sections in the Picklist XML Output File on page 56	Modified topic. Added the new IncludeAll element that is supported for picklists in Release 19.
Page Layouts on page 83	Modified topic. Added note that nonadministrative users can run the ReadAll command for Page Layout fields and Page Layout related information.
Roles on page 93	Modified topic. Added note that nonadministrative users can run the ReadAll command.
Object Names and Their Corresponding Display Names in the User Interface on page 109	Modified topic. Updated Table 36 on page 109 for this release.
Privilege IDs and Their Corresponding Names and Descriptions on page 236	Modified topic. Updated Table 106 on page 236 for this release.

Additional Changes

The following changes have been made globally throughout the guide:

- The password file parameter has been removed from the command syntax in the Oracle Migration Tool On Demand client. The Oracle CRM On Demand Migration Tool client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.
- The term *instance* has been replaced by *tenant*.

Audience

The target audience for this guide is company administrators for Oracle CRM On Demand who want to copy or move the existing configuration data for Oracle CRM On Demand from one environment to another. For example, company administrators might want to apply their company's configuration data from a customer test environment to a production environment.

CAUTION: As a company administrator using the Oracle Migration Tool On Demand client, you must understand its functionality and capabilities. Failure to do so might result in unintended changes to your environment. You must back up your existing configuration data for Oracle CRM On Demand before using the Oracle Migration Tool On Demand client. Oracle will not be responsible for any damage incurred from improper use of the Oracle Migration Tool On Demand client.

2

Getting Started with Oracle Migration Tool On Demand

This chapter describes how to start using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Oracle Migration Tool On Demand Client on page 11](#)
- [Software Requirements for Installing Oracle Migration Tool On Demand on page 13](#)
- [Downloading the Oracle Migration Tool On Demand Client on page 16](#)
- [Installing and Configuring the Oracle Migration Tool On Demand Client on page 17](#)
- [Starting the Oracle Migration Tool On Demand Client on page 18](#)
- [Commands for Oracle Migration Tool On Demand on page 18](#)
- [Specifying Internet Proxy Server Information on page 20](#)
- [XML Templates and Web Services Description Language on page 21](#)
- [Considerations for the Marked for Translations Setting on page 23](#)

Oracle Migration Tool On Demand Client

The Oracle Migration Tool On Demand client is a command-line based utility, which eliminates having to manually reproduce customized configuration data from one Oracle CRM On Demand environment to another, for example, from a customer test environment to a production environment. The Oracle Migration Tool On Demand client allows you to extract and import specific configuration data to your computer interactively, or in batch mode. Using the batch commands along with a third-party program, you might be able to redirect it elsewhere. The administration Web services allow client applications to access configuration data. The configuration data includes the following:

- Access profiles
- Field management definitions
- Custom record types
- Custom Web tabs
- Picklists
- Cascading picklists (read-only)
- Custom Web Links
- Action Bar Layouts
- Homepage Layouts
- Detail Page Layouts
- Roles Management

For example, you can use the downloadable client and the administration Web services to copy specific configuration data between the customer test environment and a production environment.

In general, the Oracle Migration Tool On Demand client provides the same functionality that is available with the Oracle CRM On Demand user interface. Typically, if you are not able to perform a task in the user interface, you cannot perform the equivalent task in the Oracle Migration Tool On Demand client, for example, delete an access profile, edit a field type, and so on.

The Oracle Migration Tool On Demand client verifies that you are using the latest version. If you run a command on the Oracle CRM On Demand server using an unsupported version, you are prompted to download the latest version of the Oracle Migration Tool On Demand client.

Auditing and Log Files

All Web service operations in the customer test environment are audited. All successful operations as well as processing errors, such as Request Size exceeded, Invalid SOAP request, rate-limit error, and so on, are audited. You can find the audited records in the Web Services Utilization section in Oracle CRM On Demand (click Admin, and then Web Services Utilization).

You can view the Oracle Migration Tool On Demand client log files in the *<Installation directory>\log* directory, for example:

C:\Oracle Migration Tool On Demand\log

Any requests by the Oracle Migration Tool On Demand client are also captured in the Web Services Utilization section in Oracle CRM On Demand.

Supported Operating Systems for Oracle Migration Tool On Demand

Although the Oracle Migration Tool On Demand client might successfully migrate configuration data on any operating system that supports extraction of a ZIP file, the client has been fully tested only on Microsoft Windows. The Oracle Migration Tool On Demand client is supported on the following Microsoft Windows operating systems:

- Microsoft Windows 2000 Professional Edition
- Microsoft Windows XP Professional and Home Version
- Microsoft Windows Vista Enterprise Edition
- Microsoft Windows 7

Supported Releases of Oracle CRM On Demand

The Oracle Migration Tool On Demand client supports exporting and importing configuration data between any two Oracle CRM On Demand tenants on the same release (for example, two Release 19 tenants). In addition, the version of the Oracle Migration Tool On Demand client you are using must be the same as the release of Oracle CRM On Demand with which you are working (for example, you cannot use the Release 19 Oracle Migration Tool On Demand client on Release 18 or Release 17 of Oracle CRM On Demand).

Typically, the patch level between two Oracle CRM On Demand tenants does not impact migration. However, the introduction of a new configuration attribute or a new attribute in the Oracle CRM On Demand programming interface API in a patch might impact the migration. For example, if a new configuration attribute is added to field management, you must remove that value from the migration request to an older patch level, because the older patch level would not support that field value.

Software Requirements for Installing Oracle Migration Tool On Demand

The Oracle Migration Tool On Demand client has the following software requirements:

- Java Runtime Environment (JRE) 1.5 or later installed on your computer
- A ZIP utility (for example, WINZIP) to extract the files to your computer
- Appropriate access to set the environment variables on your computer

Checking Your Java Runtime Environment

To check whether you have the correct version of the Java Runtime Environment (JRE) installed on your computer, complete the following procedure.

To check your Java Runtime Environment (JRE)

- 1 On your Windows computer, open the Control Panel.
- 2 In the Control Panel:
 - For Classic View, double-click the Java icon
 - For Category View, select the Other Control Panel Options, and click the Java icon

NOTE: If the Java icon does not exist, then you do not have JRE installed. To get the latest version, go to <http://www.java.com>.
- 3 Within the Java Control Panel window, click the Java tab, then click the View button for Java Application Runtime Settings.
- 4 Under the Platform column, verify that version 1.5 or later exists, and that it is set up.

Required Privileges for Company Administrators

This topic describes the required privileges for Company Administrators to use the Oracle Migration Tool On Demand client to read and customize various Oracle CRM On Demand objects. [Table 2 on page 14](#) summarizes these privileges. In addition to these specific privileges, Web services must be set up on Oracle CRM On Demand. For more information on Web services, see *Oracle Web Services On Demand Guide*, available from the Oracle CRM On Demand documentation library on Oracle Technology Network (OTN) and from the Oracle CRM On Demand application by clicking Admin, Web Services Administration, and then Download Documentation.

For more information about setting and checking privileges, see the information on role management in *Oracle CRM On Demand online help*.

Table 2. Required Privileges and Requirements for Company Administrators

Feature Name	User Level Privileges	Object Level Privileges	Additional Notes
Access Profiles	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Manage Users and Access 	Manage Object Access for custom objects that have been set up in the company tenant, for example, Customize Application - Manage Custom Object 01, and so on.	None
Field Management	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Customize Application 	Manage Object Access for custom objects that have been set up in the company tenant, for example, Customize Application - Manage Custom Object 01, and so on.	<p>Observe the following requirements:</p> <ul style="list-style-type: none"> ■ Field Management must be supported for the object. ■ The object must be set up for field renaming, if the operation is Upsert. ■ The object must be set up for new fields, if the operation is Create. ■ Advanced Field Management must be set up if the <ValidationErrorMsg>, <ValidationExpression>, or <PostDefault> elements are modified. ■ The Integration Tag can be changed only if renaming is allowed on that object. ■ A multi-select picklist can be created or updated only if it is set up for the object.

Table 2. Required Privileges and Requirements for Company Administrators

Feature Name	User Level Privileges	Object Level Privileges	Additional Notes
Cascading Picklist	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Customize Application 	Manage Object Access for custom objects that have been set up in the company tenant, for example, Customize Application - Manage Custom Object 01, and so on.	Cascading picklists must be supported by the object.
Custom Record Type	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Customize Application 	Manage Object Access for custom objects that have been set up in the company tenant, for example, Customize Application - Manage Custom Object 01, and so on.	None
Picklist	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Customize Application 	Manage Object Access for custom objects that have been set up in the company tenant, for example, Customize Application - Manage Custom Object 01, and so on.	Field management must be supported by the object.
Custom Web Tab	<ul style="list-style-type: none"> ■ Enable Web Services Access ■ Customize Application 	None	None

In addition to the privileges listed in [Table 2 on page 14](#), you require:

- The Data Management: Import privilege and Data Management: Export privilege to download the Oracle Migration Tool On Demand client.
- The Enable Web Services Access privilege to run the Oracle Migration Tool On Demand client.

Required Privileges for Nonadministrative Users

Nonadministrative users of Oracle CRM On Demand can use the Oracle Migration Tool On Demand client to read the configurations for certain CRM On Demand objects, however, these users cannot customize any objects using the client. The user only requires the Enable Web Services Access privilege. [Table 3](#) displays the objects and privileges that nonadministrative users require to use the Oracle Migration Tool On Demand client.

Table 3. Required Privileges for Nonadministrative Users

Feature Name	User Level Privilege	Function
Customized Record Type	Enable Web Services Access	Read and ReadAll
Field Management	Enable Web Services Access	Read and ReadAll
Page Layout Field	Enable Web Services Access	Read and ReadAll
Page Layout Related Information	Enable Web Services Access	Read and ReadAll
Picklist	Enable Web Services Access	Read and ReadAll
Roles	Enable Web Services Access	Read and ReadAll

Language Considerations When Migrating Configuration Data

To migrate configuration data, for example, an access profile, the same languages that are set up in the XML file or source company must be set up in the target company. For example, if the XML file contains definitions for English, French, and Traditional Chinese, and the target company has definitions for English, French, and German, an upsert operation fails. The number of languages is the same but the operation does not succeed because Traditional Chinese is not set up in the target company. However, if the XML file contains English and French definitions and the target company has definitions for English, French, and German, the upsert operation succeeds because for any language that has not been defined (in this case, German), the system name is used. A *system name* is the name which identifies an object uniquely in the Oracle CRM On Demand application.

Downloading the Oracle Migration Tool On Demand Client

To download the Oracle Migration Tool On Demand client from Oracle CRM On Demand, the user account must have the following privileges assigned:

- Data Management: Import
- Data Management: Export

See the information on privileges and user roles in *Oracle CRM On Demand online help*.

To download the Oracle Migration Tool On Demand client

- 1 Create a directory on your computer in which to extract the Oracle Migration Tool On Demand client files, for example:

C:\Oracle Migration Tool On Demand

- 2 Sign in to Oracle CRM On Demand, and click Admin.
- 3 Under Data Management Tools, click Import and Export Tools.
- 4 Under Metadata Import and Export Tools, click Oracle Migration Tool On Demand.
- 5 Save the ZIP file on your computer in the directory that you created, for example:

C:\Oracle Migration Tool On Demand

Installing and Configuring the Oracle Migration Tool On Demand Client

Complete the following procedure to install and set up the Oracle Migration Tool On Demand client.

It is recommended that you set the environment variables in the following procedure at the system level on which the Oracle Migration Tool On Demand client is installed, so that all users of the computer can run the client.

NOTE: Even though a user can successfully run the Oracle Migration Tool On Demand client, it does not mean that he or she can read and load company configuration data successfully. The user must have the login credentials to access Oracle CRM On Demand and the appropriate privileges to read and load configuration data.

To install and configure the Oracle Migration Tool On Demand client

- 1 Extract the contents of the Oracle Migration Tool On Demand ZIP file in the directory that you created in [Step 1 on page 17](#), for example:

C:\Oracle Migration Tool On Demand

- 2 Navigate to the Environment Variables applet on your Windows computer by right-clicking My Computer, selecting Properties, and under the Advanced Tab, and clicking Environment Variables.
- 3 In the Windows Environment Variables applet, set the following environment variables on your computer:

Variable Name=JAVA_HOME,
Variable Value=<path of JRE 1.5 or later>

For example:

C:\Program Files\Java\jre1.5.0_10

Set this variable if it is not already set.

Variable Name=MIGRATIONTOOL_HOME,
Variable Value=<path of where the tool is installed>

For example:

C:\Oracle Migration Tool On Demand

Starting the Oracle Migration Tool On Demand Client

After you have configured the Oracle Migration Tool On Demand client, you can start it using the following steps.

To start the Oracle Migration Tool On Demand client

- 1 Open a command line window.
- 2 Navigate to the directory where you have extracted the Oracle Migration Tool On Demand client, for example:

C:\Oracle Migration Tool On Demand

- 3 Run the Oracle Migration Tool On Demand client from the command line:

```
migrationtool -u <userID> -s <server> [Read | ReadAll | Upsert] [<type>]
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL of the Oracle CRM On Demand server where your company resides.
- <type> is the type of configuration data that you are migrating. For example, for access profile configuration data, use AccessProfile.

NOTE: The detailed syntax for running Oracle Migration Tool for each specific type of configuration data that you are migrating is provided in the chapter corresponding to that configuration data. For example, to migrate access profiles, see [Chapter 3, "Migrating Access Profiles."](#) It is recommended that you refer to the examples in each chapter that correspond to the configuration data that you are migrating.

- 4 The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Commands for Oracle Migration Tool On Demand

The commands, feature names, and specific configuration data accepted by the Oracle Migration Tool On Demand client are case sensitive. For example, the following commands have specific spellings:

- The ReadAll command must be referenced as *ReadAll* (capital *R* and capital *A*).
- The access profile feature must be referenced as *AccessProfile* (capital *A* and capital *P*).
- An access profile configuration data, called *Service Manager* in the user interface, must be referenced as *Service Manager*.

Table 4 displays the exact spelling and case of the commands supported by the Oracle Migration Tool On Demand client.

Table 4. Oracle Migration Tool On Demand client Command Names

Command Name	Description
ReadAll	This command exports all configuration data of a specific type from an Oracle CRM On Demand server.
Read	This command exports a single set of configuration data of a specific type from an Oracle CRM On Demand server.
Upsert	This command updates or inserts configuration data of a specific type to an Oracle CRM On Demand server, as required. NOTE: The Upsert command is not supported for cascading picklists or Homepage layouts.
Delete	This command deletes a single set of configuration data from an Oracle CRM On Demand server. (This operation is supported only for custom Web tabs.)
Create	This command creates a new field or set of fields based on the contents within the XML file. NOTE: This command is only supported for Field Management.
help	The user assistance provided with the Oracle Migration Tool On Demand client.

Location of XML Files for Read and ReadAll Commands

By default, the XML files created for the Read and ReadAll commands, are stored in:

<Installation directory>\Repository\<Feature>

NOTE: The Repository folder is created after running the Oracle Migration Tool On Demand client the first time.

where:

- *<Installation directory>* represents the directory where you have installed the Oracle Migration Tool On Demand client on your computer, for example:
C:\Oracle Migration Tool On Demand
- *<Feature>* is one of the following features of the Oracle Migration Tool On Demand client:
 - AccessProfile
 - ActionBarLayout

- CascadingPicklist
- CustomRecordType
- CustomWebLink
- CustomWebTab
- FieldManagement
- HomepageLayout
- PageLayoutField
- PageLayoutRelatedInformation
- Picklist
- Role

For example, when running the Read or ReadAll commands to extract access profiles, the Oracle Migration Tool On Demand client stores the XML files that it generates in the following directory:

C:\Oracle Migration Tool On Demand\Repository\AccessProfile

Specifying Internet Proxy Server Information

Users who access the Internet using a proxy server can specify the proxy server information with the Oracle Migration Tool On Demand client. [Table 5](#) contains the parameters used to specify proxy server information.

Table 5. Parameters Used to Specify an Internet Proxy Server

Parameter	Description
-proxyserver <proxy_server: [<port>]>	Specifies the proxy server and the optional server port number to be used by the Oracle Migration Tool On Demand client.
-proxyid <proxy_server_userid>	Specifies the proxy user ID to be used by the Oracle Migration Tool On Demand client.

Examples of Using Parameters to Specify an Internet Proxy Server

The following is an example of specifying a proxy server where the user is prompted for the proxy password after entering the Oracle Migration Tool On Demand client command:

```
migrationtool -u <userid> -s <server URL> -proxyserver <myproxyserver: [port]>  
-proxyid <proxyuserid> ReadAll AccessProfile
```

Where:

- <userid> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.

- `<server URL>` is the URL for the Oracle CRM On Demand server where your company resides.
- `<myproxyserver: [<port>]>` is the URL for the Internet proxy server, and `[<port>]` is the optional proxy server port. If the port is not specified, port 80 is used by default.
- `<proxyuserID>` is the user ID for the Internet proxy server.

The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password and the password for the proxy server, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

If you are using a file to enter your passwords, they must be on separate lines with the Oracle CRM On Demand password appearing first, followed by the proxy server password, as follows:

```
MyOnDemandPassword
MyProxyPassword
```

The following format is incorrect, where passwords are separated by a space on the same line:

```
MyOnDemandPassword MyProxyPassword
```

The following format is correct, but the order is incorrect:

```
MyProxyPassword
MyOnDemandPassword
```

NOTE: The examples elsewhere in this guide that display how to use the Oracle Migration Tool On Demand client do not display the syntax to specify an Internet proxy server.

XML Templates and Web Services Description Language

Certain Oracle CRM On Demand features have elements that might be required, might require a default value, or might be optional. Understanding how these elements are categorized helps you understand how to read and comprehend the information in an XML template. This topic will help you to determine which elements are required for migrating configuration data.

To understand the elements, you must download the Web Services Description Language (WSDL) for each feature that you want, and scan through each WSDL. After downloading the WSDL to your computer, view the content with an editor (for example, Notepad). As you scan the WSDL, take note of the elements with defined `minOccurs` and `maxOccurs` values. For more information on downloading WSDLs, see [Downloading WSDLs from Oracle CRM On Demand](#).

The `minOccurs` value and `maxOccurs` value are attributes of the `<xsd:element>` element in the XSD schema language. These attributes determine whether the element defined by `<xsd:element>` in a WSDL file is optional, and how many times the element can occur in an XML file. For example, the following entry in a WSDL file indicates that the `<Name>` element is required.

```
<xsd:element name="Name" maxOccurs="1" minOccurs="1" type="apData:string100" />
```

Table 6 describes the values for minOccurs and maxOccurs.

Table 6. minOccurs and maxOccurs Values

minOccurs	maxOccurs	Description
0	1	The element is not required. If it is included, a maximum of one entry can exist.
0	unbounded	The element is not required. If it is included, it can exist multiple times.
1	1	The element is required, but it exists only one time.
1	unbounded	The element is required, but it can exist multiple times.

About Web Services APIs

For information about the APIs provided by Oracle CRM On Demand Web Services and other administration Web services, see *Oracle Web Services On Demand Guide*, which is available from the Oracle CRM On Demand documentation library on Oracle Technology Network (OTN). This guide is also available from the Oracle CRM On Demand application by clicking Admin, Web Services Administration, and then Download Documentation.

NOTE: Oracle CRM On Demand Web Services provides additional functionality that is not available with the Oracle Migration Tool On Demand client. This functionality includes the migration of currency picklists, industry picklists, out-of-the-box configuration data using the <IncludeAll> tag, and configuration data for the current user with the <CurrentUser> tag. For more information on this functionality, see *Oracle Web Services On Demand Guide*.

Downloading WSDLs from Oracle CRM On Demand

You can download the WSDL that you want from Oracle CRM On Demand by completing the following procedure.

NOTE: Downloading WSDLs other than Access Profiles requires the Customize Application privilege.

To download a WSDL from Oracle CRM On Demand

- 1 Sign in to Oracle CRM On Demand as a company administrator, and click Admin.
- 2 Under Web Services Integration, click Web Services Administration.
- 3 From the Select Service drop-down list, choose Administrative Services, and click Go.
- 4 Select the WSDL you want to download (for example, Access Profile), and click Download WSDL.
- 5 Save the selected WSDL to a known location on your computer, for example:

C:\Migration Tool On Demand\WSDL

Considerations for the Marked for Translations Setting

This topic describes the impact of the Marked for Translation setting (that is set in the Oracle CRM On Demand user interface) on the migration of configuration data using the Oracle Migration Tool On Demand client:

- If Mark for Translation is selected, customized configuration data is extracted only in the default language (for example, ENU) in READ or READALL operations.
- If Mark for Translation is not selected, customized configuration data is extracted in all languages that are set up for the company (for example, ENU, FRA, ITA, and so on) in READ or READALL operations.

For example, consider extraction of Field Management configuration data where multiple languages are implemented for a company, and a field has been customized in each of the languages. For the default language, for example, ENU, if the Mark for Translation setting is not selected for the field, the field is extracted in all languages in a READ or READALL operation. If the Mark for Translation setting is selected in Oracle CRM On Demand for this particular field, the field is extracted in all languages in a READ or READALL operation.

Essentially, when the Mark for Translation feature is used, it overwrites all the other languages except for the default language for certain fields with *Name*, where *Name* is the value provided by the user. Any extracts by the Oracle Migration Tool On Demand client includes only the translation value of the default language and excludes all other languages that have been replaced with *Name*.

NOTE: The Mark for Translation check box is only available in the Default Language in the Oracle CRM On Demand user interface.

3

Migrating Access Profiles

This chapter describes how to migrate access profiles using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Access Profiles on page 25](#)
- [Privileges Required on page 25](#)
- [Elements and Sections of Access Profile XML Output File on page 26](#)
- [Migrating Access Profiles on page 28](#)

Access Profiles

An access profile is the set of security permissions that determines what data a user can access. [Table 7](#) describes the Oracle Migration Tool On Demand client commands that are used with access profiles. The commands are case-sensitive. For examples on running these commands, see [Migrating Access Profiles on page 28](#).

Table 7. Oracle Migration Tool On Demand Commands for Access Profiles

Command	Description
Read AccessProfile [<Access Profile System Name>]>	This command exports a single access profile from an Oracle CRM On Demand server.
ReadAll AccessProfile [<Location to store exported Access Profiles>]	This command exports all access profiles from an Oracle CRM On Demand server.
Upsert AccessProfile	This command updates or inserts a single access profile on an Oracle CRM On Demand server, as required.

NOTE: Do not assume that the system name of the access profile is the same as what you see in the user interface for Oracle CRM On Demand. For example, if you create an access profile called *My Access Profile* and later rename it to *My Renamed Access Profile*, the system name continues to be *My Access Profile*. Therefore, if you want to read this specific access profile, you must reference it by the name, *My Access Profile*, in your read request. The only way to determine the real name of an access profile that has been modified is to perform a ReadAll operation and export all the configuration data.

Privileges Required

The following privileges are required on the user account running the Oracle Migration Tool On Demand client commands:

■ Manage Users and Access

■ Manage Access

For example, if the access profile contains information about Custom Object 02, the user account requires the privilege, Manage Access: Custom Object 02, to be set up. For information on setting and checking privileges, see *Oracle CRM On Demand online help*.

Elements and Sections of Access Profile XML Output File

Table 8 describes the elements of the Access Profile XML output file.

Table 8. Description of Access Profile XML File Elements

Element	Description
<ns1: Name>	<p>This element contains the name of the access profile. This is the same name that is used to retrieve a single access profile.</p> <p>This name never changes during any updates. When performing an insert operation, this name is used as the display name if a display name is not provided in the <AccessProfileTranslation> element of the XML file.</p>
<ns1: Description>	<p>This element contains the description of the access profile that is used if one is not provided in the <AccessProfileTranslation> element of the XML file.</p>
<ns1: AvailableForTeam>	<p>This element indicates if the Grantable to Team Members privilege is checked in Step 1 of the Access Profile Wizard.</p>
<ns1: AvailableForBook>	<p>This element indicates if the Grantable to Book Users privilege is checked in Step 1 of the Access Profile Wizard.</p>
<ns1: Disabled>	<p>This element indicates if the Disabled element is checked in Step 1 of the Access Profile Wizard.</p>

Table 9 describes the sections of the Access Profile XML.

Table 9. Description of Access Profile XML File Sections

Section	Description
<pre> <ns1:ListOfAccessProfileTranslation> <ns1:AccessProfileTranslation> <ns1:LanguageCode>DEU</ns1:LanguageCode> <ns1:Title>Administrator Standardzugriffsprofil</ns1:Title> <ns1:Description>Vom System erzeugt</ns1:Description> </ns1:AccessProfileTranslation> </ns1:ListOfAccessProfileTranslation> </pre>	<p>This section indicates the title and description that are displayed for the language specified by the language code. See Language Codes and Their Corresponding Languages on page 107 for more details.</p> <p>In this example, when the user's language is set to German (DEU) in the access profile:</p> <ul style="list-style-type: none"> ■ The title is displayed as follows: <i>Administrator Standardzugriffsprofil</i> ■ The description is displayed as follows: <i>Vom System erzeugt</i>
<pre> <ns1:ListOfAccessProfileEntry> <ns1:AccessProfileEntry> <ns1:AccessObjectName>CustomObject10</ns1:AccessObjectName> <ns1:PermissionCode>R</ns1:PermissionCode> </ns1:AccessProfileEntry> </ns1:ListOfAccessProfileEntry> </pre>	<p>This section describes the access rights defined on the access profile for the object or the object's related information, including the permission code. The permission code is the code corresponding to the access level for an object, for example, R, RU, CRUD and so on.</p> <p>For information about the Access Object Name in the XML and its associated Display Name in the user interface, see Display Names and Their Corresponding Names in the Access Profile XML File on page 108.</p> <p>For information about the access rights available for each object and each object's related information, see Access Levels and Their Corresponding Permission Codes in the XML File on page 193.</p>

Migrating Access Profiles

The following topics provide examples of how to use the Oracle Migration Tool On Demand client with access profiles:

- [Extracting a Single Access Profile](#)
- [Extracting a Single Access Profile by System Name Using a Template File](#)
- [Extracting All Access Profiles](#)
- [Extracting All Access Profiles to a Specific Location](#)
- [Updating or Inserting an Access Profile \(Upsert\)](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting a Single Access Profile

This topic describes how to extract a single access profile from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract a specific access profile:

```
migrationtool -u <userID> -s <server URL> Read AccessProfile <system name of the access profile>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<system name of the access profile>* is the system name of the access profile that you want to extract, for example, Administrator Default Access Profile.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting a Single Access Profile

The following is an example of extracting a specific access profile: Administrator Default Access Profile:

```
migrationtool -u <userID> -s <server URL> Read AccessProfile "Administrator Default Access Profile"
```

NOTE: Quotation marks are required only if the access profile name contains spaces.

Extracting a Single Access Profile by System Name Using a Template File

This topic describes how to extract a single access profile from your Oracle CRM On Demand server for your environment (customer test environment or production) by system name, using a template file.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract a specific access profile by system name, using an access profile input file that is derived from the access profile template file:

```
migrationtool -u <userID> -s <server URL> Read AccessProfile <access profile template>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<access profile template>* is an XML file that is derived from the default access profile template file on your computer. The default access profile template (AccessProfile.xml) is located in the *<install_path>\resources\template* directory, for example:

```
C:\Oracle Migration Tool On Demand\resources\template
```

NOTE: Do not modify the default template file. If the template file is modified, a Read operation extracts only the access profile specified in the template file, bypassing what is provided on the command line. Instead, modify a copy of the default access profile.

The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting a Single Access Profile by System Name Using a Template File

The following is an example of extracting a specific access profile by system name using a template file. In this example, before you run the Oracle Migration Tool On Demand client, make a copy of the default file, AccessProfile.xml, and in the copy, add the system name of the access profile between the tags:

```
<ns2: Name> </ns2: Name>
```

For example: `<ns2: Name>Administrator Default Access Profile</ns2: Name>`

```
migrationtool -u <userID> -s <server URL> Read AccessProfile "C:\Oracle Migration Tool On Demand\resources\template\MyAccessProfile.xml"
```

By default, the template files are stored in the following directory:

<path of Oracle Migration Tool>\resources\template

Also, quotation marks are required only if the name contains spaces. If quotation marks are not surrounding the name, the Oracle Migration Tool On Demand client uses the first value and bypasses the remaining values. For example, if you have two access profiles called *Admin* and *Admin Access Profile*, and you send the following request (without quotation marks), the Oracle Migration Tool On Demand client extracts the Admin access profile, because no quotation marks are used. It uses the first value (Admin) and bypasses the rest (Access Profile):

```
migrationtool -u <userID> -s <server URL> Read AccessProfile Admin Access Profile
```

Extracting All Access Profiles

This topic describes how to extract all access profiles from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all access profiles:

```
migrationtool -u <userID> -s <server URL> ReadAll AccessProfile
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Access Profiles

The following is an example of extracting all access profiles from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll AccessProfile
```

Extracting All Access Profiles to a Specific Location

This topic describes how to extract all access profiles from your Oracle CRM On Demand environment (customer test environment or production) to a specific location.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all access profiles to a specific location:

```
migrationtool -u <userID> -s <server URL> ReadAll AccessProfile <folder location>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<folder location>* is the directory path to the folder where the extracted access profiles are stored, for example:

```
C: \MyAccessProfiles
```

NOTE: If you do not specify the drive letter, the folder is created at the root of the directory where the Oracle Migration Tool On Demand client is installed.

The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Access Profiles to a Specific Location

The following is an example of extracting all access profiles from your Oracle CRM On Demand server to a specific folder:

```
migrationtool -u <userID> -s <server URL> ReadAll AccessProfile  
"C: \MyAccessProfiles"
```

Updating or Inserting an Access Profile (Upsert)

This topic describes how to update a specific access profile (if it exists), or insert that access profile (if it does not exist) on your Oracle CRM On Demand environment (customer test environment or production). For the purposes of the Oracle Migration Tool On Demand client, this is known as an *upsert operation*. It is specified using the Upsert command.

An update to an access profile is derived from the access profile system name. That is, if you run an upsert operation on an access profile where the access profile system name in the XML file is *My Access Profile*, and an access profile of the same name exists in the target company, the target access profile is updated. If the access profile does not exist on the target company, the access profile is inserted on the target. The matching of the access profile name is also case sensitive. For example, if the access profile system name in the XML file is *MY Access Profile* and the target access profile is *My Access Profile* (no capital Y), the *MY Access Profile* is inserted in the target.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a specific access profile (if it exists) or insert the access profile (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert AccessProfile <Access Profile XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Access Profile XML>* is the fully qualified path name of the access profile XML file, for example:

C:\My Files\My Profile.xml

The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting an Access Profile

The following is an example of updating a specific access profile (if it exists) or inserting that access profile (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert AccessProfile  
"C:\My Files\My Profile.xml"
```

NOTE: Quotation marks are required only if the name consists of spaces.

4

Migrating Custom Fields

This chapter describes how to migrate custom fields using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Commands Used with Fields in the Field Management Section on page 33](#)
- [Elements and Sections in the Field Management XML Output File on page 34](#)
- [Migrating Custom Fields on page 38](#)

Commands Used with Fields in the Field Management Section

Fields refer to all items under the Field Management section in the Oracle CRM On Demand user interface. Each object has its own set of fields that are derived from the functionality of the fields. [Table 10](#) describes the Oracle Migration Tool On Demand client commands used with fields. For more information on running these commands, see [Migrating Custom Fields on page 38](#).

Table 10. Commands Used with Fields in the Oracle Migration Tool On Demand Client

Command	Description
Read FieldManagement <System Name>	This command exports a set of fields derived from the object's system name. The values for <System Name> are listed in System Names for Record Types on page 204 .
ReadAll FieldManagement	This command exports all fields separated by the object name.
Upsert FieldManagement <path of XML file/xml file name>	This command updates but does not insert a set of fields in a particular object, as required.

Table 10. Commands Used with Fields in the Oracle Migration Tool On Demand Client

Command	Description
Create FieldManagement <path of XML file/xml file name>	This command creates a new set of fields on a particular object.

NOTE: Read and ReadAll extract only the field definitions for fields that have been created by the user or preconfigured fields that have been modified. Unmodified preconfigured fields are bypassed because they exist on all company tenants by default. An object with unmodified preconfigured fields or without any newly created fields contains an empty XML file.

All system names are listed in [System Names for Record Types on page 204](#). You might not have certain objects available depending on how your company is set up, so some of the system names that are listed might not exist for your company.

NOTE: Nonadministrative Oracle CRM On Demand users can run the Read and ReadAll commands.

Elements and Sections in the Field Management XML Output File

Table 11 describes the elements of the Field Management XML output file.

Table 11. Description of the Field Management XML File Elements

Element	Description
<ns1: IncludeAll>true </ns1: IncludeAll>	This element specifies whether all configuration information is returned for an object, in addition to the customized configuration information. If it is set to true, all configuration information is returned. The default is false.
<ns1:ObjectName>	This element contains the object's section that is being referenced. This element never changes.
<ns1:ListOfFields>	This element contains all the customized field definitions for the object name.
<ns1:GenericIntegrationTag> CustomText30 </ns1:GenericIntegrationTag>	This element is the default integration tag assigned to the field by Oracle CRM On Demand. This tag cannot be modified by Oracle CRM On Demand users.

Table 11. Description of the Field Management XML File Elements

Element	Description
<code><ns1: Integrati onTag></code> <code>stMy_Custom_Fi el d</code> <code></ns1: Integrati onTag></code>	<p>This element is the custom integration tag name of the field. This tag can be modified by Oracle CRM On Demand users. The default Integration Tag is of the format:</p> <p><code>fi el dtypeDi spl ay_Name</code></p> <p>That is, <code>stMy_Custom_Fi el d</code> gets assigned to a custom field of type Text (Short) with the Display Name value of: My Custom Field.</p>

NOTE: For non-custom fields, the `<GenericIntegrationTag>` and the `<IntegrationTag>` values are the same.

Table 12 describes the sections of the Field Management XML file.

Table 12. Description of the Field Management XML File Sections

Sections	Field Element Description
<code><ns1:Field></code> <code><ns1:Name>Account Contact Role</ns1:Name></code> <code><ns1:DisplayName>Account Roles</ns1:DisplayName></code> <code><ns1:FieldType>Text</ns1:FieldType></code> <code><ns1:IntegrationTag>Account_Contact_Role</ns1:IntegrationTag></code> <code><ns1:Required>>false</ns1:Required></code> <code><ns1:ReadOnly>>false</ns1:ReadOnly></code> <code><ns1:DefaultValue></ns1:DefaultValue></code> <code><ns1:FieldValidation></ns1:FieldValidation></code> <code><ns1:PostDefault>>false</ns1:PostDefault></code> <code><ns1:ValidationErrorMsg></ns1:ValidationErrorMsg></code>	<ul style="list-style-type: none"> ■ <code><ns1:Name></code> is the system name of the field, which never changes. ■ <code><ns1:DisplayName></code> is the name in the user interface to use if no Translation Display Names are provided. ■ <code><ns1:FieldType></code> is the type of field. ■ <code><ns1:IntegrationTag></code> is the Integration Tag name of the field. ■ <code><ns1:Required></code> determines if the field is a required field (true), or if it is not a required field (false). ■ <code><ns1:ReadOnly></code> determines if the field is a read-only field (true) or if it is not a read-only field (false). ■ <code><ns1:DefaultValue></code> is the default value of the field. ■ <code><ns1:FieldValidation></ns1:FieldValidation></code> contains the validation rules for the custom field. ■ <code><ns1:PostDefault>>false</ns1:PostDefault></code> is the value assigned to the field when the record is saved. It is set to false if the user leaves the field blank, or the field is hidden from the layout, or a value has not been supplied by the integration tools. ■ <code><ns1:ValidationErrorMsg></ns1:ValidationErrorMsg></code> contains the error message displayed when a validation rule fails.

Table 12. Description of the Field Management XML File Sections

Sections	Field Element Description
<pre> <ns1:ListOfFieldTranslations> <ns1:FieldTranslation> <ns1:LanguageCode>ENU</ns1:LanguageCode> <ns1:DisplayName>Roles</ns1:DisplayName> <ns1:ValidationErrorMessage></ns1:ValidationErrorMessage> </ns1:FieldTranslation> </ns1:ListOfFieldTranslations> </pre>	<p>This section indicates the Display Name and Validation Error Message that are displayed for the language code. In this example, for English-American (ENU), the display name is <i>Roles</i>, and the Validation Error Message is not set. For the list of language codes, see Language Codes and Their Corresponding Languages on page 107.</p> <p>The precedence for determining the display name is as follows:</p> <ol style="list-style-type: none"> 1 The translation definition if it is defined. 2 The information contained in the <display name> tag if it is defined, and if the translation definition is not defined. 3 The system name, if the translation definition and the <display name> are not defined.
<pre> <ns1:Field> <ns1:Name>WEBLINK_002</ns1:Name> <ns1:DisplayName>My Custom Web Link</ns1:DisplayName> <ns1:FieldType>Web Link</ns1:FieldType> <ns1:IntegrationTag>My_Custom_Web_Link</ns1:IntegrationTag> <ns1:Required>false</ns1:Required> <ns1:ReadOnly>true</ns1:ReadOnly> <ns1:DefaultValue /> <ns1:ListOfFieldTranslations> <ns1:FieldTranslation> <ns1:LanguageCode>ENU</ns1:LanguageCode> <ns1:DisplayName>My Custom Link</ns1:DisplayName> </ns1:FieldTranslation> </ns1:ListOfFieldTranslations> </ns1:Field> </pre>	<p>This example displays a section of a Field Management XML containing a field of type Web Link.</p> <p>The Field Management service includes Custom Web Links. When you run a Read or ReadAll command, the resulting XML file will include any customized fields of type Web Link. The Upsert also supports XML files that contain Web Link information.</p> <p>For more information about custom Web links, see Chapter 9, "Migrating Custom Web Link Fields."</p>

For more information about field management, see *Oracle CRM On Demand online help*.

Migrating Custom Fields

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate field definitions:

- [Extracting Customized Field Definitions for a Single Object's Section](#)
- [Extracting All Customized Field Definitions](#)
- [Updating or Inserting a Set of Field Definitions \(Upsert\)](#)
- [Creating a New Field Definition](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting Customized Field Definitions for a Single Object's Section

This topic describes how to extract the set of customized field definitions for a single object's section from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract a single object's section:

```
mi grati ontool -u <userID> -s <server URL> Read Fi el dManagement <system object name>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<system object name>* is the system name of the object whose field definitions you want to extract, for example, Account Contact. A complete set of system names is listed in [System Names for Record Types on page 204](#).

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting Customized Field Definitions for a Single Object's Section

The following is an example of extracting the custom field definitions for the Account Contact object:

```
mi grati ontool -u <userID> -s <server URL> Read Fi el dManagement "Account Contact"
```

NOTE: Quotation marks are required only if the name contains spaces.

Extracting All Customized Field Definitions

This topic describes how to extract all customized field definitions from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all customized field definitions:

```
migrationtool -u <userID> -s <server URL> ReadAll FieldManagement
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Customized Field Definitions

The following is an example of extracting all customized field definitions from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll FieldManagement
```

Updating or Inserting a Set of Field Definitions (Upsert)

This topic describes how to update a specific set of field definitions (if they exist) or insert those field definitions (if they do not exist) on your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a specific set of field definitions (if they exist), or insert those field definitions (if they do not exist):

```
migrationtool -u <userID> -s <server URL> Upsert FieldManagement  
    <Field Management XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

- *<Field Management XML>* is the fully qualified path name of the field management XML file, for example, C:\My Files\AccountContact.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting a Set of Field Definitions

The following is an example of updating account contact field definitions (if they exist) or inserting the field definitions (if they do not exist) in your Oracle CRM On Demand server

```
migrationtool -u <user/ID> -s <server URL> Upsert FieldManagement "C:\My Files\AccountContact.xml"
```

NOTE: Quotation marks are required only if the name contains spaces.

Creating a New Field Definition

This topic describes how to create a new field definition for your Oracle CRM On Demand environment.

NOTE: System names (that is, the value between the *<ns2:Name>* tag) cannot be defined by a user, and it is a required field. A system name is a required field for an Upsert command. Any Field Management XML file extracted from a company tenant always has the system name defined. A net new field is a field that has not been extracted from another tenant but is defined in an XML file. To create a net new field, you must use the Create function. The Create function allows you to insert field definitions without having the system name defined.

The following is an example XML for using the Create method when you want to explicitly create a new field on the target:

```
<ns2:CustomField xmlns:ns2="urn:/crmondemand/xml/fieldmanagement/data">
  <ns2:ObjectName>Account</ns2:ObjectName>
  <ns2:DisplayName>My Customized Field</ns2:DisplayName>
  <ns2:CustomFieldType>Text (Long)</ns2:CustomFieldType>
  <ns2:IntegrationTag>My_Customized_Field</ns2:IntegrationTag>
  <ns2:Required>false</ns2:Required>
  <ns2:ReadOnly>false</ns2:ReadOnly>
  <ns2:DefaultValue/>
  <ns2:ListOfCustomFieldTranslations>
    <ns2:CustomFieldTranslation>
      <ns2:LanguageCode>ENU</ns2:LanguageCode>
      <ns2:DisplayName>My Customized Field</ns2:DisplayName>
    </ns2:CustomFieldTranslation>
  </ns2:ListOfCustomFieldTranslations>
</ns2:CustomField>
```


Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to create a new field definition:

```
migrationtool -u <userID> -s <server URL> Create FieldManagement  
  <Field Management XML>
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.
- <Field Management XML> is the fully qualified path name of the field management XML file, for example, C:\My Files\MyAccountField.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Creating a New Field Definition

The following is an example of creating a field definition for the Account object:

```
migrationtool -u <userID> -s <server URL> Create FieldManagement "C:\My  
Files\MyAccountField.xml"
```

NOTE: Quotation marks are required only if the name contains spaces.

5

Migrating Custom Record Types

This chapter describes how to migrate custom record types using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Custom Record Types on page 43](#)
- [Custom Record Types XML Output File on page 44](#)
- [Using Oracle Migration Tool On Demand to Migrate Custom Record Types on page 45](#)

Custom Record Types

Custom record types allow you to change the display name and associated icons for various objects. These changes are reflected in most areas of the user interface. [Table 13](#) describes the Oracle Migration Tool On Demand client commands used with custom record types. For more information on running these commands, see [Using Oracle Migration Tool On Demand to Migrate Custom Record Types on page 45](#).

Table 13. Oracle Migration Tool On Demand Commands for Custom Record Types

Command	Description
Read CustomRecordType < <i>Object's System Name</i> >	This command exports a set of fields that is derived from the system name of the object. The values for < <i>Object's System Name</i> > are listed in System Names for Record Types on page 204 .
ReadAll CustomRecordType	This command exports all fields demarcated by the object name.
Upsert CustomRecordType < <i>path of XML file/xml file name</i> >	This command updates or inserts a set of fields in a particular object.

NOTE: Nonadministrative Oracle CRM On Demand users can run the Read and ReadAll commands.

Custom Record Types XML Output File

Table 14 describes the elements and sections of the Field Management XML output file for custom record types.

Table 14. Description of Custom Record Types XML File Elements and Sections

Element or Section Name	Description
<code><ns1: IncludeAll>true</ns1: IncludeAll></code>	This element specifies whether all configuration information is returned for an object, in addition to the customized configuration information. If it is set to true, all configuration information is returned. The default setting is false.
<code><ns1: Name></code>	This element contains the system name of the object that is being referenced.

Table 14. Description of Custom Record Types XML File Elements and Sections

Element or Section Name	Description
<code><ns1:IconName>1801.gif</ns1:IconName></code>	This element contains the file name of the icon used by the referenced object. For the list of available icon file names, see Icons for Custom Record Types on page 194 .
<code><ns1:ListOfCustomRecordTypeTranslations></code> <code><ns1:CustomRecordTypeTranslation></code> <code><ns1:LanguageCode>ENU</ns1:LanguageCode></code> <code><ns1:SingularName>Account</ns1:SingularName></code> <code><ns1:PluralName>Accounts</ns1:PluralName></code> <code><ns1:ShortName>Acct</ns1:ShortName></code> <code></ns1:CustomRecordTypeTranslation></code> <code></ns1:ListOfCustomRecordTypeTranslations></code>	<p>This section indicates the singular name, the plural name, and the short name that is displayed for the language code.</p> <p>In this example, for English-American (ENU), the singular name is <i>Account</i>, the plural name is <i>Accounts</i>, and the short name is <i>Acct Validation</i>. For the list of language codes, see Language Codes and Their Corresponding Languages on page 107.</p> <p>The precedence for determining the display name is as follows:</p> <ol style="list-style-type: none"> 1 The translation definition, if it is defined. 2 The information contained in the <code><display name></code> tag if it is defined and if the translation definition is not defined. 3 The system name if the translation definition and the <code><display name></code> are not defined.

Using Oracle Migration Tool On Demand to Migrate Custom Record Types

The following topics provide examples of how to use the Oracle Migration Tool On Demand client with custom record types:

- [Extracting the Custom Record Type for a Single Object on page 46](#)
- [Extracting All Customized Record Types on page 46](#)

■ [Updating or Inserting a Custom Record Type \(Upsert\) on page 47](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting the Custom Record Type for a Single Object

This topic describes how to extract a custom record type for a single object from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract custom record types for a single object:

```
migrationtool -u <userID> -s <server URL> Read CustomRecordType  
  <system name of the object>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<system name of the object>* is the system name of the object whose custom record types you want to extract, for example, Account. A complete set of system names is listed in [System Names for Record Types on page 204](#).

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting the Custom Record Type for a Single Object

The following is an example of extracting the custom record types for the Account object:

```
migrationtool -u <userID> -s <server URL> Read CustomRecordType Account
```

NOTE: Quotation marks are required only if the system name contains spaces.

Extracting All Customized Record Types

This topic describes how to extract all customized record types from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all customized record types:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomRecordType
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Customized Record Types

The following is an example of extracting all customized record types from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomRecordType
```

Updating or Inserting a Custom Record Type (Upsert)

This topic describes how to update a custom record type (if it exists) or insert a custom record type (if it does not exist) on your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a custom record type (if it exists) or insert a custom record type (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert CustomRecordType  
  <Custom Record Type XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Custom Record Type XML>* is the fully qualified path name of the custom record type XML file, for example, C:\My Files\MyAccount.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting a Custom Record Type

The following is an example of updating an Account custom record type (if it exists) or inserting an Account custom record type (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert CustomRecordType "C:\My  
Files\MyAccount.xml "
```

NOTE: Quotation marks are required only if the name contains spaces.

6

Migrating Custom Web Tabs

This chapter describes how to migrate custom Web tabs using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Custom Web Tabs on page 49](#)
- [Elements and Sections in the Custom Web Tabs XML Output File on page 50](#)
- [Migrating Custom Web Tabs on page 51](#)

Custom Web Tabs

Custom Web tabs allow you to create customized Web tabs in Oracle CRM On Demand. [Table 15](#) describes the Oracle Migration Tool On Demand client commands used with custom Web tabs. For more information on running these commands, see [Migrating Custom Web Tabs on page 51](#).

Table 15. Commands Used with Custom Web Tabs in Oracle Migration Tool On Demand

Command	Description
Read CustomWebTab <System Name>	This command exports a single custom Web tab, derived from the custom Web tab's system name. The generated <System Name> is derived from the custom Web tab name provided by user.
ReadAll CustomWebTab	This command exports all custom Web tabs.
Upsert CustomWebTab <path of XML file/xml file name>	This command updates or inserts a custom Web tab, as required.
Delete CustomWebTab <System Name>	This command deletes a single custom Web tab derived from the custom Web tab's system name. The generated <System Name> is derived from the custom Web tab name provided by a user.

Elements and Sections in the Custom Web Tabs XML Output File

Table 16 describes the elements and sections of the Custom Web Tabs XML output file.

Table 16. Elements and Sections in Custom Web Tabs XML File

Element or Section Name	Description
<code><ns2: DisplayName>test</ns2: DisplayName></code>	This element contains the system name of the custom Web tab that is being referenced.
<code><ns2: Description></ns2: Description></code>	This element contains the description for the custom Web tab.
<code><ns2: Type></ns2: Type></code>	This element defines the content of the custom Web applet (either URL or HTML).
<code><ns2: HTMLHeadAdditions></ns2: HTMLHeadAdditions></code>	This element specifies the HTML code that is included in the source of a rendered Oracle CRM On Demand Web page in the <code><head></code> tags at the top of the page.
<code><ns2: WebTabHTML></ns2: WebTabHTML></code>	This element specifies the HTML code that is rendered in a custom Web tab.
<code><ns2: Url ></ns2: Url ></code>	This element contains the URL information for the custom Web tab.
<code><ns2: FrameHeight></ns2: FrameHeight></code>	This element specifies the frame height of the custom Web tab.
<code><ns2: FrameWidth></ns2: FrameWidth></code>	This element specifies the frame width of the custom Web tab.

Table 16. Elements and Sections in Custom Web Tabs XML File

Element or Section Name	Description
<code><ns2:IconName>icon_custtab.gif</ns2:IconName></code>	This element contains the icon used for this custom Web tab. In this example, icon_custtab.gif is the graphic file that is used.
<code><ns2:ListOfCustomWebTabTranslations></code> <code><ns2:CustomWebTabTranslation></code> <code><ns2:LanguageCode>ENU</ns2:LanguageCode></code> <code><ns2:DisplayName>My Custom Web Tab</ns2:DisplayName></code> <code></ns2:CustomWebTabTranslation></code> <code></ns2:ListOfCustomWebTabTranslations></code>	<p>This section contains the display name for the language code. In this example, for English-American (ENU), the display name is <i>My Custom Web tab</i>.</p> <p>The precedence for determining the display name is as follows:</p> <ol style="list-style-type: none"> 1 The translation definition, if it is defined. 2 The information contained in the <code><display name></code> tag if it is defined and if the translation definition is not defined. 3 The system name, if the translation definition and the <code><display name></code> are not defined.

Migrating Custom Web Tabs

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate custom Web tabs:

- [Extracting a Single Custom Web Tab on page 51](#)
- [Extracting All Custom Web Tabs on page 52](#)
- [Updating or Inserting a Custom Web Tab \(Upsert\) on page 53](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting a Single Custom Web Tab

This topic describes how to extract a custom Web tab from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract a custom Web tab:

```
migrationtool -u <userID> -s <server URL> Read CustomWebTab  
  <system name of the Custom Web tab>
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.
- <system name of the Custom Web tab> is the system name of the Custom Web tab that you want to extract, for example, My Custom Web Tab.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting a Single Custom Web Tab

The following is an example of extracting a single custom Web tab:

```
migrationtool -u <userID> -s <server URL> Read CustomWebTab "My Custom Web Tab"
```

NOTE: Quotation marks are required only if the name of the custom Web tab contains spaces.

Extracting All Custom Web Tabs

This topic describes how to extract all custom Web tabs from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all customized record types:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomWebTab
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Custom Web Tabs

The following is an example of extracting all custom Web tabs from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomWebTab
```

Updating or Inserting a Custom Web Tab (Upsert)

This topic describes how to update a custom Web tab (if it exists) or insert a custom record type (if it does not exist) on your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a custom Web tab (if it exists) or insert a custom record type (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert CustomWebTab <Custom Web Tab XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Custom Web Tab XML>* is the fully qualified path name of the custom Web tab XML file, for example, C:\My Files\MyCustomWebTab.xml .

Example of Updating or Inserting a Custom Web Tab

The following is an example of updating a custom Web tab (if it exists) or inserting the custom Web tab (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert CustomWebTab
"C: \My Files\MyCustomWebTab.xml "
```

NOTE: Quotation marks are required only if the name contains spaces.

Deleting a Single Custom Web Tab

This topic describes how to delete a custom Web tab from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to delete a custom Web tab:

```
migrationtool -u <userID> -s <server URL> Delete CustomWebTab  
  <system name of the Custom Web tab>
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.
- <system name of the Custom Web tab> is the system name of the custom Web tab that you want to delete, for example, My Custom Web Tab.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Deleting a Single Custom Web Tab

The following is an example of deleting a single custom Web tab:

```
migrationtool -u <userID> -s <server URL> Delete CustomWebTab "My Custom Web Tab"
```

NOTE: Quotation marks are required only if the name of the custom Web tab contains spaces.

7

Migrating Picklist Values

This chapter describes how to migrate picklist values using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Picklist Values on page 55](#)
- [Elements and Sections in the Picklist XML Output File on page 56](#)
- [Migrating Picklist Values on page 58](#)

Picklist Values

Picklist values are those values that you have assigned to a field of the type Picklist in Oracle CRM On Demand. [Table 17](#) describes the Oracle Migration Tool On Demand client commands used with picklist values. For more information on running these commands, see [Migrating Picklist Values on page 58](#).

Table 17. Oracle Migration Tool On Demand Commands for Picklist Values

Command	Description
Read Picklist <i><Object's System Name></i>	This command exports a set of picklist values derived from the system name of an object. The values for <i><Object's System Name></i> are listed in System Names for Record Types on page 204 .
ReadAll Picklist	This command exports all fields separated by the object name.
Upsert Picklist <i><path of XML file/xml file name></i>	This command updates or inserts a set of fields in a particular object.

NOTE: Nonadministrative Oracle CRM On Demand users can run the Read and ReadAll commands.

Elements and Sections in the Picklist XML Output File

Table 18 describes the elements of the Picklist XML output file.

Table 18. Description of Picklist XML File Elements

Element	Description
<code><ns1:IncludeAll>true</code> <code></ns1:IncludeAll></code>	This element specifies whether all configuration information is returned for an object, in addition to the customized configuration information. If it is set to true, all configuration information is returned. The default setting is false.
<code><ns1:ObjectName></code>	This element contains the object that is being referenced.
<code><ns1:ListOfPicklists></code>	This element contains all the customized field definitions for the object name.
<code><ns1:Name>Team Role</ns2:Name></code>	The name of the Picklist field within the object being referenced.

Table 19 describes the sections of the Picklist XML file.

Table 19. Description of Picklist XML File Sections

Section Name	Description
<pre> <ns1:ListOfPicklistValues> <ns1:PicklistValue> <ns1:ValueId>Executive Sponsor</ns1:ValueId> <ns1:Disabled>false</ns1:Disabled> <ns1:ListOfValueTranslations> <ns1:ValueTranslation> <ns1:LanguageCode>ENU</ns1:LanguageCode> <ns1:Value>Executive Sponsor</ns1:Value> <ns1:Order>2</ns1:Order> </ns1:ValueTranslation> </ns1:ListOfValueTranslations> </ns1:PicklistValue> </pre>	<p>This section contains the values assigned to a picklist field:</p> <ul style="list-style-type: none"> ■ <ns1:ValueId> is the ValueId assigned to the specific picklist value. ■ <ns1:Disabled> identifies whether the value is disabled or not. ■ <ns1:ValueTranslation> is the section containing the language code, the value for the given language, and the order for the specific ValueID.
<pre> <ns1:ListOfFieldTranslations> <ns1:FieldTranslation> <ns1:LanguageCode>ENU</ns1:LanguageCode> <ns1:DisplayName>Roles</ns1:DisplayName> <ns1:ValidationErrorMessage></ns1:ValidationErrorMessage> </ns1:FieldTranslation> </ns1:ListOfFieldTranslations> </pre>	<p>This section indicates the Display Name and Validation Error Message that is displayed for the language code. In this example, for English-American (ENU), the display name is <i>Roles</i>, and the Validation Error Message is not set. For the list of language codes, see Language Codes and Their Corresponding Languages on page 107.</p> <p>The precedence for determining the display name is as follows:</p> <ol style="list-style-type: none"> 1 The translation definition, if it is defined. 2 The information contained in the <display name> tag if it is defined and if the translation definition is not defined. 3 The system name if the translation definition and if the <display name> are not defined.

Migrating Picklist Values

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate picklist values:

- [Extracting All Picklist Values for an Object](#)
- [Extracting a Single Picklist Field](#)
- [Extracting All Picklist Values](#)
- [Updating or Inserting a Set of Picklist Values for a Specific Object \(Upsert\)](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting All Picklist Values for an Object

This topic describes how to extract all picklist values from your Oracle CRM On Demand server for your environment (customer test environment or production) for a specified object.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all picklist values for a specified object:

```
mi grati ontool -u <userID> -s <server URL> Read Pickl i st <system name of object>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<system name of object>* is the system name of the object for which you want to extract the picklists, for example, Account. A complete set of system names is listed in [System Names for Record Types on page 204](#).

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example

The following is an example of extracting the picklist values for the Account object:

```
mi grati ontool -u <userID> -s <server URL> Read Pickl i st Account
```

NOTE: Quotation marks are required only if the object name contains spaces.

Extracting a Single Picklist Field

To extract a single picklist field for an object, complete the steps in the following procedure.

To extract a single picklist field

- 1 Prepare an input XML file as follows:

```
<ns2:PicklistSet xmlns:ns2="urn:/crmondemand/xml/picklist/query">
  <ns2:ObjectName>ObjectName</ns2:ObjectName>
  <ns2:ListOfPicklists>
    <ns2:Picklist>
      <ns2:Name>PickListName</ns2:Name>
    </ns2:Picklist>
  </ns2:ListOfPicklists>
</ns2:PicklistSet>
```

where:

- *ObjectName* is the name of the object, for example, Account.
- *PickListName* is the name of the picklist that you want to extract.

- 2 Run the Oracle Migration Tool On Demand client as follows:

```
migratontool -u <userID> -s <server URL> Read Picklist <Input XML file path>
```

For example, if your input XML file is named, MyAccountPicklist.xml:

```
migratontool -u <userID> -s <server URL> Read Picklist
"C:\My Files\MyAccountPicklist.xml "
```

Extracting All Picklist Values

This topic describes how to extract all picklist values from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all picklist values for all objects:

```
migratontool -u <userID> -s <server URL> ReadAll Picklist
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

Example of Extracting All Picklist Values

The following is an example of extracting all picklist values from your Oracle CRM On Demand server for all objects:

```
migrationtool -u <userID> -s <server URL> ReadAll Picklist
```

Updating or Inserting a Set of Picklist Values for a Specific Object (Upsert)

This topic describes how to update a set of picklist values (if the set exists) or insert a set of picklist values (if the set does not exist) in your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a set of picklist values (if the set exists) or insert a set of picklist values (if the set does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert Picklist <Picklist XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Picklist XML>* is the fully qualified path name of the picklist XML file, for example, C:\My Files\MyAccountPicklist.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting a Set of Picklist Values for a Specific Object

The following is an example of updating a set of custom picklist values for an Account object (if the set exists) or inserting a set of custom picklist values (if the set does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert Picklist  
"C:\My Files\MyAccountPicklist.xml"
```

NOTE: Quotation marks are required only if the path or file name contains spaces.

8

Exporting Cascading Picklists

This chapter describes how to export cascading picklists using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Cascading Picklists on page 61](#)
- [Elements and Sections of the Cascading Picklist XML Output File on page 62](#)
- [Exporting Cascading Picklists on page 63](#)

Cascading Picklists

Cascading picklists restrict the values of a picklist, which is the related picklist. The cascading picklist is derived from the value selected in another picklist, which is the parent picklist.

[Table 20](#) describes the Oracle Migration Tool On Demand client commands used with cascading picklists. For more information on running these commands, see [Exporting Cascading Picklists on page 63](#).

Table 20. Oracle Migration Tool On Demand Commands for Cascading Picklists

Command	Description
Read CascadingPicklist <Object's System Name>	This command exports the values for a cascading picklist derived from the system name of an object. The values for <Object's System Name> are listed in System Names for Record Types on page 204 .
ReadAll CascadingPicklist	This command exports all cascading picklists.

NOTE: The Read operation for cascading picklists reads all cascading picklists for the object name provided. The ReadAll operation for cascading picklists reads all the cascading picklists from all the objects set up for the user running the Oracle Migration Tool On Demand client. The Upsert command is not supported for cascading picklists.

Elements and Sections of the Cascading Picklist XML Output File

[Table 21](#) describes the elements of the cascading picklist XML output file.

Table 21. Elements of Cascading Picklist XML File

Element Name	Description
<ns1:ObjectName>	This element contains the object that is being referenced.
<ns1:ListOfCascadingPicklist>	This element contains all the cascading picklist definitions for the object name.

Table 22 describes the sections of the cascading picklist XML file and the values.

Table 22. Sections of Cascading Picklist XML File

Section Name	Description
<code><ns1:CascadingPicklist></code> <code><ns1:ParentPicklist>OrganizationRelationship</ns1:ParentPicklist></code> <code><ns1:RelatedPicklist>Region</ns1:RelatedPicklist></code> <code><ns1:Description></ns1:Description></code> <code><ns1:ListOfPicklistValueAssociations></code> <code><ns1:PicklistValueAssociations></code> <code><ns1:ParentPicklistValue>IHN</ns1:ParentPicklistValue></code> <code><ns1:RelatedPicklistValue>East</ns1:RelatedPicklistValue></code> <code><ns1:RelatedPicklistValue>West</ns1:RelatedPicklistValue></code> <code></ns1:PicklistValueAssociations></code> <code></ns1:ListOfPicklistValueAssociations></code> <code></ns1:CascadingPicklist></code>	<p>This section contains the values for a cascading picklist:</p> <ul style="list-style-type: none"> ■ <code><ns1:CascadingPicklist></code> is the starting point of where the cascading picklist definition begins. ■ <code><ns1:ParentPicklist></code> is the parent picklist that has been defined. ■ <code><ns1:RelatedPicklist></code> is the related picklist that has been defined. ■ <code><ns1:Description></code> is the description that has been defined. ■ <code><ns1:ListOfPicklistValueAssociations></code> contains all the associations for the given cascading picklist. ■ <code><ns1:PicklistValueAssociations></code> is the starting section for a single association for the given cascading picklist. ■ <code><ns1:ParentPicklistValue></code> is the parent picklist value for the given cascading picklist. ■ <code><ns1:RelatedPicklistValue></code> contains the related values for the parent picklist that has been defined.

Exporting Cascading Picklists

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to export cascading picklists:

- [Extracting the Cascading Picklists for all Picklist Fields for a Named Object](#)

■ Extracting Cascading Picklists for All Objects

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting the Cascading Picklists for all Picklist Fields for a Named Object

This topic describes how to extract cascading picklists from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all cascading picklists for an object:

```
migrationtool -u <userID> -s <server URL> Read CascadingPicklist <object name>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<object name>* is the name of the object for which you are extracting the cascading picklist, for example, Account. A complete set of object names is listed in [System Names for Record Types on page 204](#).

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting the Cascading Picklists for all Picklist Fields for a Named Object

The following is an example of extracting all the picklist values for the Account object:

```
migrationtool -u <userID> -s <server URL> Read CascadingPicklist Account
```

NOTE: Quotation marks are required only if the object name contains spaces.

Extracting Cascading Picklists for All Objects

This topic describes how to extract all the cascading picklists from your Oracle CRM On Demand environment (customer test environment or production) for all objects set up for the user who is running the command.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all cascading picklists for all objects set up for the user running the command:

```
migrationtool -u <userID> -s <server URL> ReadAll CascadingPicklist
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting Cascading Picklists for All Objects

The following is an example of extracting all cascading picklists for all objects that you have set up on your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll CascadingPicklist
```


9

Migrating Custom Web Link Fields

This chapter describes how to migrate custom Web link fields using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Custom Web Link Fields on page 67](#)
- [Elements and Sections in the Custom Web Links XML Output File on page 68](#)
- [Migrating Custom Web Link Fields on page 69](#)

Custom Web Link Fields

Custom Web link fields allow you to create context-sensitive hyperlinks in your page layouts. [Table 23](#) describes the Oracle Migration Tool On Demand client commands used with custom Web link fields. For more information on running these commands, see [Migrating Custom Web Link Fields on page 69](#).

Table 23. Commands Used with Custom Web Link Fields in Oracle Migration Tool On Demand

Command	Description
Read CustomWebLink < <i>System Name</i> >	This command exports all custom Web link fields for a specific object (for example, Account) derived from the record's system name.
ReadAll CustomWebLink	This command exports all custom Web link fields for all objects.
Upsert CustomWebLink < <i>path of XML file/xml file name</i> >	This command updates or inserts a custom Web link, as required.

Elements and Sections in the Custom Web Links XML Output File

Table 24 describes the elements and sections of the custom Web links XML output file.

Table 24. Elements and Sections in Custom Web Links XML File

Element or Section Name	Description
<ns1:ObjectName>Account</ns1:ObjectName>	This element contains the system name of the object, for example, Account.
<ns1:Name>MyWebLink</ns1:Name>	This element contains the system name of the custom Web link.
<ns1:IntegrationTag>My_Web_Link</ns1:IntegrationTag>	This element contains the description for the custom Web link.
<ns1:DisplayText>MyDisplayText</ns1:DisplayText>	This element contains the display text information for the custom Web link.
<ns1:WebLinkTarget>Open in Custom Tab</ns1:WebLinkTarget>	<p>This element specifies the Web link target information for the custom Web link. This element can have the following values:</p> <ul style="list-style-type: none">■ Open in Current window. In the UI, this element opens the link in the current window.■ Open in New window. In the UI, this element opens the link in a new window.■ Open in Custom Tab. In the UI, this element opens the link in a custom tab.
<ns1:TargetCustomWebTab>MyCustomWebTab</ns1:TargetCustomWebTab>	This element specifies the custom Web link to which the Web link navigates when it is clicked. This element is applicable only when the <WebLinkTarget> element has a value of: Open in New Window.
<ns1:RefreshParentWindow>false</ns1:RefreshParentWindow>	This element specifies the Refresh Parent Window value (True or False) for the custom Web link, if the <WebLinkTarget> element has a value of: Open in New Window.

Table 24. Elements and Sections in Custom Web Links XML File

Element or Section Name	Description
<code><ns1:DisplayOptions>B</ns1:DisplayOptions></code>	<p>This element specifies the Display Option value for the custom Web link. This element can have the following values:</p> <ul style="list-style-type: none"> ■ D. Represents a Detail page ■ E. Represents an Edit page ■ B. Represents both a Detail page and an Edit page
<code><ns1:ActiveLinkCondition>TRUE</ns1:ActiveLinkCondition></code>	This element specifies the active link condition value for the custom Web link.
<code><ns1:DisplayLinkCondition>TRUE</ns1:DisplayLinkCondition></code>	This element specifies the display link condition value for the custom Web link.
<code><ns1:URL>http://www.someURL.com</ns1:URL></code>	This element specifies the URL value for the custom Web link.
<code><ns1:ListOfWebLinkTranslations></code> <code> <ns1:WebLinkTranslation></code> <code> <ns1:DisplayName>MyWebLink</ns1:DisplayName></code> <code> <ns1:DisplayText>Click on me.</ns1:DisplayText></code> <code> <ns1:LangCode>ENU</ns1:LangCode></code> <code> </ns1:WebLinkTranslation></code> <code></ns1:ListOfWebLinkTranslations></code>	This section describes the values for the supported languages.

Migrating Custom Web Link Fields

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate custom Web link fields:

- [Extracting a Set of Custom Web Link Fields for an Object on page 69](#)
- [Extracting Custom Web Link Fields for All Objects on page 70](#)
- [Updating or Inserting a Custom Web Link Field \(Upsert\) on page 71](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting a Set of Custom Web Link Fields for an Object

This topic describes how to extract a set of custom Web link fields for a specific object (for example, the Account object) from your Oracle CRM On Demand server for your environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract a set of custom Web link fields:

```
migrationtool -u <userID> -s <server URL> Read CustomWebLink  
  <system name of the object>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<system name of the object>* is the system name of the object for which you extract all custom Web links fields, for example, Account.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting a Set of Custom Web Link Fields for an Object

The following is an example of extracting a set of custom Web link fields for an object:

```
migrationtool -u <userID> -s <server URL> Read CustomWebLink "Account"
```

NOTE: Quotation marks are required only if the name of the custom Web link contains spaces.

Extracting Custom Web Link Fields for All Objects

This topic describes how to extract all custom Web link fields from your Oracle CRM On Demand environment (customer test environment or production) for all objects.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all custom Web link fields for all objects:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomWebLink
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

Example of Extracting All Custom Web Link Fields

The following is an example of extracting all custom Web link fields from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll CustomWebLink
```

Updating or Inserting a Custom Web Link Field (Upsert)

This topic describes how to update custom Web link fields (if they exist) or insert custom Web link fields (if they do not exist) on your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update custom Web link fields (if they exist) or insert custom Web link fields (if they do not exist):

```
migrationtool -u <userID> -s <server URL> Upsert CustomWebLink <Custom Web Link XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Custom Web Link XML>* is the fully qualified path name of the custom Web link XML file, for example, C:\My Files\MyCustomWebLink.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting Custom Web Link Fields

The following is an example of updating custom Web link fields (if they exist) or inserting custom Web link fields (if they do not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert CustomWebLink
"C:\My Files\MyCustomWebLink.xml "
```

NOTE: Quotation marks are required only if the name contains spaces.

10 Migrating Action Bar Layouts

This chapter describes how to migrate action bar layouts using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Action Bar Layouts on page 73](#)
- [Elements and Sections in the Action Bar Layout XML Output File on page 74](#)
- [Migrating Action Bar Layouts on page 75](#)

Action Bar Layouts

An *action bar layout* is the arrangement of the action bar components, which appear on the left-hand side of all Oracle CRM On Demand pages. Components typically include sections, such as the following: the Message Center, Search, Communication Tools, Create, Recently Viewed, Favorite Records, Favorite Lists, and Calendar.

[Table 25](#) describes the Oracle Migration Tool On Demand client commands used with action bar layouts. For more information on running these commands, see [Migrating Action Bar Layouts on page 75](#).

Table 25. Commands Used with Action Bar Layouts in Oracle Migration Tool On Demand

Command	Description
ReadAll ActionBarLayout	This command exports all action bar layouts for all objects.
Upsert ActionBarLayout <path of XML file/xml file name>	<p>This command updates or inserts an action bar layout, as required.</p> <p>NOTE: The matching criteria for an update to occur are derived from the value between the <code><ns1:LayoutName></ns1:LayoutName></code> element. The matching criteria are case-sensitive. For example, <code><ns1:LayoutName>My Custom Action Bar Layout</ns1:LayoutName></code> and <code><ns1:LayoutName>MY Custom Action Bar Layout</ns1:LayoutName></code> are considered two different layouts (because the first layout name contains <i>My</i>, while the second layout name contains <i>MY</i>).</p>

Elements and Sections in the Action Bar Layout XML Output File

Table 26 describes the elements and sections of the action bar layout XML output file.

Table 26. Elements and Sections in Action Bar Layout XML File

Element or Section Name	Description
<code><ns1:LayoutName>My Custom Action Bar Layout</ns1:LayoutName></code>	This element contains the system name of the action bar layout.
<code><ns1:Description>Custom Action Bar Layout Description</ns1:Description></code>	This element contains the description information for the action bar layout.
<code><ns1:ListOfSections></code> <code><ns1:Section></code> <code><ns1:Name>Global Search Multi Field</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>-2</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Quick Message Center</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>-2</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Calendar Action Applet</ns1:Name></code> <code><ns1:Displayed>false</ns1:Displayed></code> <code><ns1:Sequence>-1</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Quick Favorite Lists</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>3</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Quick History</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>1</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Quick Favorite Records</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>2</ns1:Sequence></code> <code></ns1:Section></code> <code><ns1:Section></code> <code><ns1:Name>Quick Create</ns1:Name></code> <code><ns1:Displayed>true</ns1:Displayed></code> <code><ns1:Sequence>0</ns1:Sequence></code> <code></ns1:Section></code> <code></ns1:ListOfSections></code>	<p>This section describes the contents of the Action Bar and the order in which they are displayed:</p> <ul style="list-style-type: none"> ■ A value of -2 indicates that the contents are in the Not Available section. ■ A value of -1 indicates that the contents are in the Available section. ■ Positive integers (for example, 0, 1, 2, 3, and so on) indicate that the contents are in the Displayed section, and the value indicates the location of the content, with 0 (zero) meaning the content is located at the top of the section.

Name Element Value to UI Value Mapping for Applets

Table 27 maps the <Name> element values in the XML to the values in the Oracle CRM On Demand UI for the preconfigured applets. See Table 26 for more information on the <Name> element.

Table 27. Name Element Value to UI Value Mapping for Oracle CRM On Demand Applets

Name Element Value in XML File	UI Value
Calendar Action Applet	Calendar
Global Search Multi Field	Search
Quick Create	Create
Quick Favorite Lists	Favorite Lists
Quick Favorite Records	Favorite Records
Quick History	Recently Viewed
Quick Message Center	Message Center

Migrating Action Bar Layouts

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate action bar layouts:

- [Extracting All Action Bar Layouts on page 75](#)
- [Updating or Inserting an Action Bar Layout \(Upsert\) on page 76](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting All Action Bar Layouts

This topic describes how to extract all action bar layouts from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all action bar layouts:

```
migrationtool -u <userID> -s <server URL> ReadAll ActionBarLayout where:
```

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.

■ *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Action Bar Layouts

The following is an example of extracting all action bar layouts from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll ActionBarLayout
```

Updating or Inserting an Action Bar Layout (Upsert)

This topic describes how to update an action bar layout (if it exists) or insert a custom action bar layout (if it does not exist) in your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update an action bar layout (if it exists) or insert an action bar layout (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert ActionBarLayout  
  <Action Bar Layout XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands, for example, CompanyABC/j.doe.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides, for example, <https://secure-ausomx-abc.crmondemand.com>, where *abc* is the tenant where your company resides.
- *<Action Bar Layout XML>* is the fully qualified path name of the action bar layout XML file, for example, C:\My Files\MyActionBarLayout.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting an Action Bar Layout

The following is an example of updating an action bar layout (if it exists) or inserting the action bar layout (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert ActionBarLayout  
  "C:\My Files\MyActionBarLayout.xml"
```

NOTE: Quotation marks are required only if the name contains spaces.

11 Exporting Homepage Layouts

This chapter describes how to export homepage layouts using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Homepage Layouts on page 77](#)
- [Elements and Sections in the Homepage Layout XML Output File on page 77](#)
- [Exporting All Homepage Layouts on page 80](#)

Homepage Layouts

A *homepage layout* for a record provides the most relevant information to different users for that record. Most homepage layouts display the tasks related to the types of records that correspond to that page, for example, account-related tasks for the Accounts homepage. Generally, they also display filtered lists that have been defined by your administrator, and an analytic chart relevant to your work. Homepage layouts can also contain Web widgets, RSS feeds, and other Web content, depending on what your company administrator has set up. From the homepage for a record, you can drill down on other pages to manage the various types of information as required.

[Table 28](#) describes the Oracle Migration Tool On Demand client commands used with homepage layouts. For more information on running these commands, see [Exporting All Homepage Layouts on page 80](#).

Table 28. Commands Used with Homepage Layouts in Oracle Migration Tool On Demand

Command	Description
ReadAll HomepageLayout	This command exports all homepage layouts for all objects.

Elements and Sections in the Homepage Layout XML Output File

[Table 29](#) describes the elements and sections of the homepage layout XML output file.

Table 29. Elements and Sections in Homepage Layout XML File

Element or Section Name	Description
<ns1:ObjectName>Account</ns1:ObjectName>	This element contains the system name of the object to which the homepage layout refers.

Table 29. Elements and Sections in Homepage Layout XML File

Element or Section Name	Description
<code><ns1:LayoutName>Account Default Layout</ns1:LayoutName></code>	This element contains the name of the homepage layout.
<code><ns1:Description>R18 Default Layout for Account Homepage</ns1:Description></code>	This element contains a description of the homepage layout.
<code><ns1:ListOfAvailableSection></code> <code> <ns1:AvailableSection></code> <code> <ns1:SectionName>AccountRecentlyApplet</ns1:SectionName></code> <code> <ns1:SectionLayoutName>MyRecentlyModifiedAccounts</ns1:SectionLayoutName></code> <code> </ns1:AvailableSection></code> <code></ns1:ListOfAvailableSection></code>	<p>This section contains all the sections that are displayed in the Available column of the Oracle CRM On Demand UI for the homepage layout. For information on how a section layout name (<code><SectionLayoutName></code>) is mapped to its corresponding UI value, see Homepage Layout Mapping on page 210.</p>
<code><ns1:ListOfSelectedSection></code> <code> <ns1:SelectedSection></code> <code> <ns1:SectionName>Pdqlist</ns1:SectionName></code> <code> <ns1:SectionLayoutName>HomepageAccountList</ns1:SectionLayoutName></code> <code> <ns1:Sequence>0</ns1:Sequence></code> <code> </ns1:SelectedSection></code> <code></ns1:ListOfSelectedSection></code>	<p>This section contains all the sections that are displayed in the left-side column and right-side column of the Oracle CRM On Demand UI for the homepage:</p> <ul style="list-style-type: none"> ■ The <code><SectionName></code> element contains an internal applet name that is associated with the <code>SectionLayoutName</code>. Do not modify this element. ■ The <code><SectionLayoutName></code> element contains the section. For reference information on how a section layout name is mapped to its corresponding UI name, see Homepage Layout Mapping on page 210. ■ The <code>Sequence</code> element determines the column in which the section is displayed: <ul style="list-style-type: none"> ■ All even numbers, including 0 (zero), display the specified section in the left-side column, where 0 (zero) is the first section of the left-side column. ■ All odd numbers display the section in the right-side column, where a value of 1 is the top (or first) section.

For more information on the mapping of the section layout name to the corresponding UI section name for homepage layouts, see [Homepage Layout Mapping on page 210](#).

About the PdqList Section Name

In the <ListOfSelectedSection> section in [Elements and Sections in Homepage Layout XML File on page 77](#), the section name, PdqList, is an applet name. The applet name specified in the corresponding object homepage XML file (for example, in AccountHomepage.xml or ContactHomepage.xml) is the same, but the layout name is different.

For example, for the Account homepage object, the applet name, layout name, and display name might be as follows:

- Applet Name: PdqList
- Layout Name: HomepageAccountList
- Display Name: Account Lists

For example, for the Contact homepage object, the applet name, layout name, and display name might be as follows:

- Applet Name: PdqList
- Layout Name: HomepageContactList
- Display Name: Contact Lists

Example of Sequence Values in the Section: ListOfSelectedSection

[Figure 1](#) represents the left and right side of the Accounts homepage UI. Exporting this homepage generates the <ListOfSelectedSection> section in the XML code displayed in [Example of Generated XML Code for the Sequence Values](#). The sequence numbers for the left-side column and right-side column displayed in [Example of Generated XML Code for the Sequence Values](#) are highlighted in bold in the XML code.

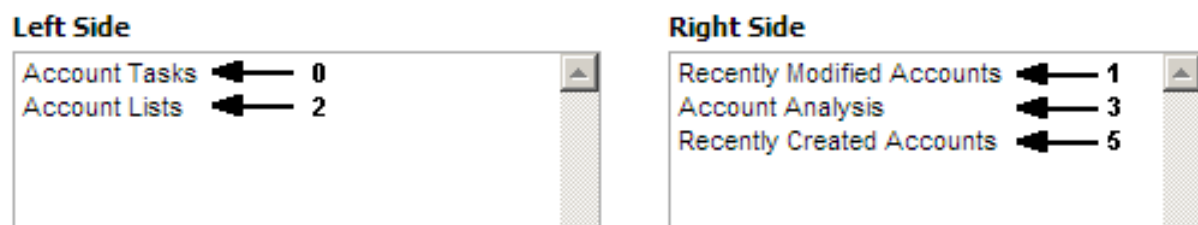


Figure 1. Example XML Code for the Sequence Values in the <ListOfSelectedSection> Section

Example of Generated XML Code for the Sequence Values

The following example displays the generated XML code for sequence values:

```
<ns1:ListOfSelectedSection>
  <ns1:SelectedSection>
    <ns1:SectionName>AccountRelatedTasks</ns1:SectionName>
    <ns1:SectionLayoutName>AllOpenAccountTasks</ns1:SectionLayoutName>
    <ns1:Sequence>0</ns1:Sequence>
  </ns1:SelectedSection>
  <ns1:SelectedSection>
    <ns1:SectionName>AccountRecentlyApplied</ns1:SectionName>
    <ns1:SectionLayoutName>AllRecentlyModifiedAccounts</ns1:SectionLayoutName>
    <ns1:Sequence>1</ns1:Sequence>
  </ns1:SelectedSection>
  <ns1:SelectedSection>
    <ns1:SectionName>Pdqlist</ns1:SectionName>
    <ns1:SectionLayoutName>HomepageAccountList</ns1:SectionLayoutName>
    <ns1:Sequence>2</ns1:Sequence>
  </ns1:SelectedSection>
  <ns1:SelectedSection>
    <ns1:SectionName>HomePageListAnalyticsRevenue</ns1:SectionName>
    <ns1:SectionLayoutName>AccountAnalysisReport</ns1:SectionLayoutName>
    <ns1:Sequence>3</ns1:Sequence>
  </ns1:SelectedSection>
  <ns1:SelectedSection>
    <ns1:SectionName>AccountRecentlyApplied</ns1:SectionName>
    <ns1:SectionLayoutName>AllRecentlyCreatedAccounts</ns1:SectionLayoutName>
    <ns1:Sequence>5</ns1:Sequence>
  </ns1:SelectedSection>
</ns1:ListOfSelectedSection>
```

Exporting All Homepage Layouts

The following topic describes how to export all homepage layouts from your Oracle CRM On Demand environment (customer test environment or production).

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to export all homepage layouts:

```
migrationtool -u <userID> -s <server URL> ReadAll HomepageLayout
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.

■ *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Exporting All Homepage Layouts

The following is an example of exporting all homepage Layouts from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll HomepageLayout
```


12 Migrating Page Layouts

This chapter describes how to migrate page layouts using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Page Layouts on page 83](#)
- [Elements and Sections in the Page Layout Field Information XML Output File on page 84](#)
- [Elements and Sections in the Page Layout Related Information XML File on page 86](#)
- [Migrating Page Layout Field Information on page 88](#)
- [Migrating Page Layout Related Information on page 90](#)

Page Layouts

A *page layout* defines the appearance of pages, such as the Edit, Detail, or Create pages for Oracle CRM On Demand records by hiding or adding sections or fields to the page. Page layouts can be one of the following:

- **Static.** Indicates that specific fields are defined by role
- **Dynamic.** Indicates that the layout changes are based on the type of record being created, but the layout can also be assigned by role

Table 30 describes the Oracle Migration Tool On Demand client commands used with page layouts. For more information on running these commands, see [Migrating Page Layout Field Information on page 88](#).

Table 30. Commands Used with Page Layouts in Oracle Migration Tool On Demand

Command	Description
ReadAll PageLayoutField	This command exports all field setup and layout information for an object's page layout defined in Step 2 and Step 3 of the Oracle CRM On Demand Page Layout Wizard.
ReadAll PageLayoutRelatedInformation	This command exports all related Information for an object's Page Layout defined in Step 4 and Step 5 of the Page Layout Wizard.
Upsert PageLayoutField <path of XML file/xml file name>	This command updates or inserts the field setup and layout information for a page layout. The page layout is derived from an XML file definition.
Upsert PageLayoutRelatedInformation <path of XML file/xml file name>	This command updates or inserts page layout related information. The page layout is derived from an XML file definition.

NOTE: Nonadministrative Oracle CRM On Demand users can run the ReadAll command for both PageLayoutField and PageLayoutRelatedInformation.

Elements and Sections in the Page Layout Field Information XML Output File

Table 31 describes the elements and sections of the Page Layout Field Information XML output file.

Table 31. Elements and Sections in the Page Layout Field Information XML File

Element or Section Name	Description
<ns1:ObjectName>Account</ns1:ObjectName>	This element contains the system name of the object to which the page Layout refers.
<ns1:LayoutName>My Custom Account Page Layout</ns1:LayoutName>	This element contains the name of the page layout.

Table 31. Elements and Sections in the Page Layout Field Information XML File

Element or Section Name	Description
<ns1:Description>My Custom Account Page Layout Description</ns1:Description>	This element contains the description of the page layout.
<pre> <ns1:ListOfPageLayoutField> <ns1:PageLayoutField> <ns1:FieldName>Name</ns1:FieldName> <ns1:ReadOnly>false</ns1:ReadOnly> <ns1:Required>true</ns1:Required> <ns1:Section>0</ns1:Section> <ns1:Column>0</ns1:Column> <ns1:Row>0</ns1:Row> </ns1:PageLayoutField> </ns1:ListOfPageLayoutField> </pre>	This section contains the field layout information. For more information, see Example of the Values for Page Layout Field Information on page 85 .

Example of the Values for Page Layout Field Information

Figure 2 is a screen capture displaying the section, column, and row values that the XML output generates for the page layout field information.

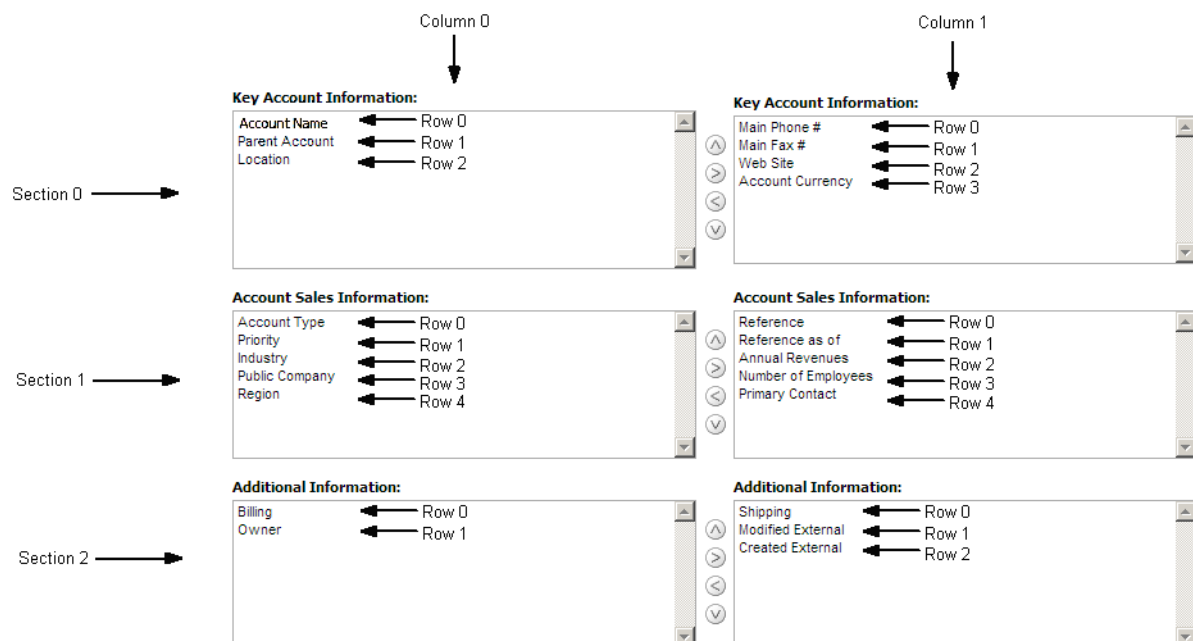


Figure 2. Example of the Values for the Page Layout Field Information

The UI Name might not match the value contained in the <ns1: Fi el dName> element. Use the section, column, and row values provided in the XML file to appropriately determine the value that it represents in the UI. For example, consider the following portion of the XML output, which is based on the configuration in [Figure 2](#):

```
<ns1: PageLayoutFi el d>
  <ns1: Fi el dName>Type</ns1: Fi el dName>
  <ns1: ReadOnl y>fal se</ns1: ReadOnl y>
  <ns1: Requi red>fal se</ns1: Requi red>
  <ns1: Secti on>1</ns1: Secti on>
  <ns1: Col umn>0</ns1: Col umn>
  <ns1: Row>0</ns1: Row>
</ns1: PageLayoutFi el d>
```

Using [Figure 2](#) and the values for the <ns1: Secti on>, <ns1: Col umn>, and <ns1: Row> elements in the XML code, you can observe that <ns1: Fi el dName>Type</ns1: Fi el dName> corresponds to the UI value of Account Type in the Account Sales Information section.

Elements and Sections in the Page Layout Related Information XML File

[Table 32](#) describes the elements and sections of the Page Layout Related Information XML file and the values.

Table 32. Elements and Sections in the Page Layout Related Information XML File

Element or Section Name	Description
<ns1: Obj ectName>Account</ns1: Obj ectName>	This element contains the system name of the object to which the page layout refers.

Table 32. Elements and Sections in the Page Layout Related Information XML File

Element or Section Name	Description
<code><ns1:LayoutName>My Custom Account Page Layout</ns1:LayoutName></code>	This element contains the name of the page layout.
<code><ns1:ListOfPageRelatedInformation></code> <code><ns1:PageRelatedInformation></code> <code><ns1:Name>CRMODLS_BPL_ACNT.ChildList</ns1:Name></code> <code><ns1:Availability>-1</ns1:Availability></code> <code><ns1:RelatedInformationLayout></code> <code></ns1:RelatedInformationLayout></code> <code></ns1:PageRelatedInformation></code> <code></ns1:ListOfPageRelatedInformation></code>	<p>This section contains the information for the Related Information section:</p> <ul style="list-style-type: none"> ■ The Availability value of -1 corresponds to the Not Available Information section of the UI. ■ The Availability value of 0 corresponds to the Available Information section of the UI. ■ The Availability value of 1 corresponds to the Displayed Information section of the UI. <p>Table 107 on page 248 maps the values of the <code><Name></code> tag in the XML file to the name in the UI.</p>

Example of the Values for Page Layout Related Information

Figure 3 is a screen capture displaying the availability information that the XML output generates for page layout related information. It lists three levels of availability:

- Not Available Information
- Available Information
- Displayed Information

The Availability values displayed in the example are explained in the description of the ListOfPageRelatedInformation section in [Table 32](#).

Not Available Information	Available Information	Displayed Information
<div>Custom Objects 08 ← -1</div> <div>Custom Objects 07 ← -1</div> <div>Partner Teams ← -1</div> <div>Plan Account ← -1</div> <div>Objective ← -1</div> <div>Custom Objects 09 ← -1</div> <div>Custom Objects 04 ← -1</div>	<div>Addresses ← 0</div> <div>Custom Objects 01 ← 0</div> <div>Custom Objects 02 ← 0</div> <div>Custom Objects 03 ← 0</div> <div>Custom Objects 10 ← 0</div> <div>Sub-Accounts ← 0</div>	<div>Contacts ← 1</div> <div>Leads ← 2</div> <div>Opportunities ← 3</div> <div>Assets ← 4</div> <div>Service Requests ← 5</div> <div>Notes ← 6</div> <div>Open Activities ← 7</div> <div>Completed Activities ← 8</div>

Figure 3. Example of the Values for Page Layout Related Information

About the Displayed Information Section

The order of the sections in the XML file for the Displayed Information section (that is, if Availability is set to 1) determines the order that is displayed in the UI. This order applies to both the ReadAll and Upsert commands. Figure 4 displays how the order is implemented. In Figure 4, in Example 1, the sections have the following order: Contacts, Leads, and then Opportunities. In Example 2, the sections have the following order: Opportunities, Contacts, and then Leads.

Example 1

```
<ns1:PageRelatedInformation>
  <ns1:Name>ContactPersonChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
<ns1:PageRelatedInformation>
  <ns1:Name>LeadChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
<ns1:PageRelatedInformation>
  <ns1:Name>OpptyChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
```

Displayed Information



Example 2

```
<ns1:PageRelatedInformation>
  <ns1:Name>OpptyChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
<ns1:PageRelatedInformation>
  <ns1:Name>ContactPersonChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
<ns1:PageRelatedInformation>
  <ns1:Name>LeadChildList</ns1:Name>
  <ns1:Availability>1</ns1:Availability>
  <ns1:RelatedInformationLayout></ns1:RelatedInformationLayout>
</ns1:PageRelatedInformation>
```

Displayed Information



Figure 4. About the Displayed Information Section

Migrating Page Layout Field Information

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate page layout field information:

- [Extracting All Page Layout Field Information for an Object on page 89](#)

■ [Updating or Inserting Page Layout Field Information for a Specific Object \(Upsert\) on page 89](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting All Page Layout Field Information for an Object

This topic describes how to extract all page layout field information for a specific object from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all page layout field information for a specific object:

```
migrationtool -u <userID> -s <server URL> ReadAll PageLayoutField
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Page Layout Fields

The following is an example of extracting all page layout field information for a specific object from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll PageLayoutField
```

Updating or Inserting Page Layout Field Information for a Specific Object (Upsert)

This topic describes how to update page layout field information for a specific object (if it exists) or insert this information (if it does not exist) in your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update page layout field information for a specific object (if it exists) or insert this information (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert PageLayoutField  
<Page Layout Field XML>
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.
- <Page Layout Field XML> is the fully qualified path name of the page layout field information XML file for a specific object such as Account, for example, C:\My Files\PageLayoutFieldInformation\Account.xml.

Example of Updating or Inserting Page Layout Information for a Specific Object

The following is an example of updating page layout field information for a specific object such as Account (if it exists) or inserting this information (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert PageLayoutField  
"C:\My Files\PageLayoutFieldInformation\Account.xml"
```

NOTE: Quotation marks are required only if the name contains spaces.

Migrating Page Layout Related Information

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate page layout field information:

- [Extracting All Page Layout Related Information for an Object on page 90](#)
- [Updating or Inserting Page Layout Related Information for a Specific Object \(Upsert\) on page 91](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting All Page Layout Related Information for an Object

This topic describes how to extract all page layout field information for a specific object from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all page layout field information for a specific object:

```
migrationtool -u <userID> -s <server URL> ReadAll PageLayoutRelatedInformation
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Page Layout Related Information

The following is an example of extracting all page layout field information for a specific object from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll PageLayoutRelatedInformation
```

Updating or Inserting Page Layout Related Information for a Specific Object (Upsert)

This topic describes how to update page layout related information for a specific object (if it exists) or insert this information (if it does not exist) in your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update page layout related information for a specific object (if it exists) or insert this information (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert PageLayoutRelatedInformation
<Page Layout Related XML>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.
- *<Page Layout Related XML>* is the fully qualified path name of the page layout related information XML file for a specific object, such as Account, for example, C:\MyFiles\PageLayoutRelatedInformation\Account.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting Page Layout Information for a Specific Object

The following is an example of updating the page layout related information for a specific object, such as Account (if it exists) or inserting this information (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <user/ID> -s <server URL> Upsert PageLayoutRelatedInformation  
"C:\My Files\PageLayoutRelatedInformation\Account.xml "
```

NOTE: Quotation marks are required only if the name contains spaces.

13 Migrating Roles

This chapter describes how to migrate roles using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Roles on page 93](#)
- [Elements and Sections in the Role XML Output File on page 94](#)
- [Migrating Roles on page 97](#)

Roles

A *role* in Oracle CRM On Demand is similar to a business function that a user performs within an organization, such as a sales executive function or a service manager function. Within your organization, your business function gives you certain privileges and permissions that are unique to your business function. Similarly, within the context of Oracle CRM On Demand, roles differentiate one business function from another by doing the following:

- Defining the features in Oracle CRM On Demand that a user has the privileges to use
- Defining the set of permissions the user is given to work with protected information
- Defining the user interface settings that display this information

[Table 33](#) describes the Oracle Migration Tool On Demand client commands used with roles. For more information on running these commands, see [Migrating Roles on page 97](#).

Table 33. Commands Used with Roles in Oracle Migration Tool On Demand

Command	Description
ReadAll Role	This command exports all roles in the Oracle CRM On Demand tenant.
Upsert Role <i><path of XML file/xml file name></i>	This command updates or inserts a role. NOTE: For an update to occur, the criteria must match the value of the <code><ns1:RoleName></code> element, which is case-sensitive. For example, Administrator and ADMINISTRATOR are two different values.

NOTE: Nonadministrative Oracle CRM On Demand users can run the ReadAll command.

Elements and Sections in the Role XML Output File

Table 34 describes the elements and sections in the Roles XML output file.

Table 34. Elements and Sections in Roles XML File

Element or Section Name	Description
<code><ns1: RoleName>Administrator</ns1: RoleName></code>	This element contains the system name of the role.
<code><ns1: Description>OnDemand Role</ns1: Description></code>	This element contains the description for the role.
<code><ns1: DefaultSalesProcess>Default Sales Process</ns1: DefaultSalesProcess></code>	This element contains the default sales process defined for the role.
<code><ns1: ThemeName></ns1: ThemeName></code>	This element contains the theme name defined for the role.
<code><ns1: LeadConversionLayout></ns1: LeadConversionLayout></code>	This element contains the lead conversion layout defined for the role.
<code><ns1: ActionBarLayout>Action Bar Standard Layout</ns1: ActionBarLayout></code>	This element contains the action bar layout defined for the role.
<code><ns1: ListOfRoleTranslation> <ns1: RoleTranslation> <ns1: LanguageCode>ENU</ns1: LanguageCode> <ns1: RoleName>My Custom Role</ns1: RoleName> </ns1: RoleTranslation> </ns1: ListOfRoleTranslation></code>	This section contains the various translation values of the role.
<code><ns1: ListOfRecordTypeAccess> <ns1: RecordTypeAccess> <ns1: RecordName>CustomObject10</ns1: RecordName> <ns1: HasAccess>true</ns1: HasAccess> <ns1: CanCreate>true</ns1: CanCreate> <ns1: CanReadAll>true</ns1: CanReadAll> </ns1: RecordTypeAccess> <ns1: RecordTypeAccess> <ns1: RecordName>Account</ns1: RecordName> <ns1: HasAccess>true</ns1: HasAccess> <ns1: CanCreate>true</ns1: CanCreate> <ns1: CanReadAll>true</ns1: CanReadAll> </ns1: RecordTypeAccess> </ns1: ListOfRecordTypeAccess></code>	This section lists the Record Type Access defined for each record for the role. For more information on mapping the XML values from the <code><ns1: RecordName></code> elements to their corresponding UI names, see Table 39 on page 204 .

Table 34. Elements and Sections in Roles XML File

Element or Section Name	Description
<pre> <ns1: AccessProfile> <ns1: DefaultAccessProfile>Administrator Default t Access Profile</ns1: DefaultAccessProfile> <ns1: OwnerAccessProfile>Administrator Owner Access Profile</ns1: OwnerAccessProfile> </ns1: AccessProfile> </pre>	<p>This section contains the access profile that has been assigned to the role.</p>
<pre> <ns1: ListOfPrivilege> <ns1: Privilege> <ns1: PrivilegeName>ACCESS_ATT_EXPORT </ns1: PrivilegeName> <ns1: Enabled>false</ns1: Enabled> </ns1: Privilege> </ns1: ListOfPrivilege> </pre>	<p>This section assigns the privileges to the role. For reference information on privilege IDs, their corresponding names, and descriptions, see Privilege IDs and Their Corresponding Names and Descriptions on page 236.</p>
<pre> <ns1: TabAccessAndOrder> <ns1: ListOfAvailableTab> <ns1: AvailableTab>Dashboard</ns1: AvailableTab> <ns1: AvailableTab>Forecasts</ns1: AvailableTab> <ns1: AvailableTab>Reports</ns1: AvailableTab> </ns1: ListOfAvailableTab> <ns1: ListOfSelectedTab> <ns1: SelectedTab> <ns1: TabName>Home</ns1: TabName> <ns1: Order>0</ns1: Order> </ns1: SelectedTab> <ns1: SelectedTab> <ns1: TabName>Accounts</ns1: TabName> <ns1: Order>1</ns1: Order> </ns1: SelectedTab> <ns1: SelectedTab> <ns1: TabName>Contacts</ns1: TabName> <ns1: Order>2</ns1: Order> </ns1: SelectedTab> <ns1: SelectedTab> <ns1: TabName>Test</ns1: TabName> <ns1: Order>3</ns1: Order> </ns1: SelectedTab> </ns1: ListOfSelectedTab> </ns1: TabAccessAndOrder> </pre>	<p>This section describes the tab access and order for the role.</p> <p>The <ListOfAvailableTab> section describes the tabs that correspond to the Available Tabs section in the UI.</p> <p>The <List of Selected Tab> section describes the tabs that correspond to the Selected Tabs section in the UI.</p> <p>An order of value 0 (zero) corresponds to the first tab in the Selected Tabs section in the UI.</p> <p>For more information on mapping the XML values from the <ns1: AvailableTab> element and <ns1: TabName> element to their corresponding UI names, see Table 39 on page 204.</p>

Table 34. Elements and Sections in Roles XML File

Element or Section Name	Description
<pre> <ns1:ListOfPageLayoutAssignment> <ns1:PageLayoutAssignment> <ns1:RecordType>UserAdmin</ns1:RecordType> <ns1:LayoutName></ns1:LayoutName> <ns1:PageViewType>Static</ns1:PageViewType> </ns1:PageLayoutAssignment> <ns1:PageLayoutAssignment> <ns1:RecordType>Account</ns1:RecordType> <ns1:LayoutName></ns1:LayoutName> <ns1:PageViewType>Static</ns1:PageViewType> </ns1:PageLayoutAssignment> </ns1:ListOfPageLayoutAssignment> </pre>	<p>This section describes the page layout assigned for each record type.</p> <p>If the <LayoutName> element is not specified, the default layout is applied.</p> <p>For more information on mapping the XML values from the <ns1:RecordType> element to their corresponding UI names, see Table 39 on page 204.</p>
<pre> <ns1:ListOfSearchLayoutAssignment> <ns1:SearchLayoutAssignment> <ns1:RecordType>Account</ns1:RecordType> <ns1:LayoutName>asd</ns1:LayoutName> </ns1:SearchLayoutAssignment> <ns1:SearchLayoutAssignment> <ns1:RecordType>Opportunity</ns1:RecordType> <ns1:LayoutName></ns1:LayoutName> </ns1:SearchLayoutAssignment> </ns1:ListOfSearchLayoutAssignment> </pre>	<p>This section describes the search layout assigned for each role.</p> <p>For more information on mapping the XML values from the <ns1:RecordType> element to their corresponding UI names, see Table 39 on page 204.</p>
<pre> <ns1:ListOfHomepageLayoutAssignment> <ns1:HomepageLayoutAssignment> <ns1:RecordType>Homepage</ns1:RecordType> <ns1:LayoutName>My Homepage R18 Default Layout</ns1:LayoutName> </ns1:HomepageLayoutAssignment> <ns1:HomepageLayoutAssignment> <ns1:RecordType>Program</ns1:RecordType> <ns1:LayoutName></ns1:LayoutName> </ns1:HomepageLayoutAssignment> <ns1:HomepageLayoutAssignment> <ns1:RecordType>Partner</ns1:RecordType> <ns1:LayoutName></ns1:LayoutName> </ns1:HomepageLayoutAssignment> <ns1:HomepageLayoutAssignment> <ns1:RecordType>Account</ns1:RecordType> <ns1:LayoutName>Account R18 Default Layout</ns1:LayoutName> </ns1:HomepageLayoutAssignment> </ns1:ListOfHomepageLayoutAssignment> </pre>	<p>This section describes the homepage layout assigned for each role.</p> <p>For more information on mapping the XML values from the <ns1:RecordType> element to their corresponding UI names, see Table 39 on page 204.</p>

Migrating Roles

The following topics provide examples of how to use the Oracle Migration Tool On Demand client to migrate roles:

- [Extracting All Roles on page 97](#)
- [Updating or Inserting a Specific Role \(Upsert\) on page 97](#)

NOTE: Back up your configuration data and all other relevant data before running the Oracle Migration Tool On Demand client.

Extracting All Roles

This topic describes how to extract all roles from your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to extract all roles:

```
migrationtool -u <userID> -s <server URL> ReadAll Role
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- *<server URL>* is the URL for the Oracle CRM On Demand server where your company resides.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Extracting All Roles

The following is an example of extracting all roles from your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> ReadAll Role
```

Updating or Inserting a Specific Role (Upsert)

This topic describes how to update a specific role (if it exists) or insert the role (if it does not exist) in your Oracle CRM On Demand environment (customer test environment or production).

Syntax

The following is the syntax for using the Oracle Migration Tool On Demand client to update a specific role (if it exists) or insert the role (if it does not exist):

```
migrationtool -u <userID> -s <server URL> Upsert Role <MyRole XML>
```

where:

- <userID> is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.
- <server URL> is the URL for the Oracle CRM On Demand server where your company resides.
- <MyRole XML> is the fully qualified path name of the role XML file, for example, C:\My Files\MyRole.xml.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

Example of Updating or Inserting a Role

The following is an example of updating a role (if it exists) or inserting the role (if it does not exist) in your Oracle CRM On Demand server:

```
migrationtool -u <userID> -s <server URL> Upsert Role "C:\My Files\MyRole.xml"
```

NOTE: Quotation marks are required only if the name contains spaces.

14 Replicating Configuration Data from a Source Environment to a Target Environment

This chapter describes how to migrate all or selective configuration data from a source environment to a target environment of Oracle CRM On Demand. It includes the following topics:

- [Replicating All Configuration Data from a Source Environment to a Target Environment on page 99](#)
- [Replicating Selective Configuration Data from a Source Environment to a Target Environment on page 102](#)

Replicating All Configuration Data from a Source Environment to a Target Environment

This topic describes the Oracle Migration Tool On Demand client commands that you run to replicate all the configuration data from a source environment to a target environment of Oracle CRM On Demand.

CAUTION: Most components of Oracle CRM On Demand cannot revert to their original states by using the backup copies of the configuration data. For example, after a new access profile is inserted into the target environment, it cannot be removed by using the backup copy (that is, access profiles in Oracle CRM On Demand cannot be deleted). A backup copy of the configuration data provides a reference of the target environment before applying new configuration data.

NOTE: In the following examples, the Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

To replicate all configuration data from a source environment to a target environment

- 1 Open a command line window on the computer where you have installed the Oracle Migration Tool On Demand client, and navigate to the directory where you have installed it, for example:

```
C:\Oracle Migration Tool On Demand
```

- 2 Back up the existing configuration data in the target environment by running the following commands:

```
migrationtool -u <UserID> -s <target server> ReadAll AccessProfile
```

```
migrationtool -u <UserID> -s <target server> ReadAll FieldManagement
```

```
migrationtool -u <UserID> -s <target server> ReadAll CustomRecordType
```

```
migrationtool -u <UserID> -s <target server> ReadAll CustomWebTab
```

Replicating Configuration Data from a Source Environment to a Target Environment

■ Replicating All Configuration Data from a Source Environment to a Target Environment

```
migrationtool -u <UserID> -s <target server> ReadAll PickList
migrationtool -u <UserID> -s <target server> ReadAll CustomWebLink
migrationtool -u <UserID> -s <target server> ReadAll ActionBarLayout
migrationtool -u <UserID> -s <target server> ReadAll PageLayoutField
migrationtool -u <UserID> -s <target server> ReadAll
PageLayoutRelatedInformation
migrationtool -u <UserID> -s <target server> ReadAll Role
```

where:

- <userID> is the customer administration user's sign-in ID for the Oracle CRM On Demand target environment where the extraction occurs.
- <target server> is the URL for the Oracle CRM On Demand target server for the target environment.

3 Retrieve all configuration data from the source environment by running the following commands:

```
migrationtool -u <userID> -s <source server> ReadAll AccessProfile
migrationtool -u <userID> -s <source server> ReadAll FieldManagement
migrationtool -u <userID> -s <source server> ReadAll CustomRecordType
migrationtool -u <userID> -s <source server> ReadAll CustomWebTab
migrationtool -u <userID> -s <source server> ReadAll PickList
migrationtool -u <userID> -s <source server> ReadAll CustomWebLink
migrationtool -u <userID> -s <source server> ReadAll ActionBarLayout
migrationtool -u <userID> -s <source server> ReadAll PageLayoutField
migrationtool -u <userID> -s <source server> ReadAll
PageLayoutRelatedInformation
migrationtool -u <userID> -s <source server> ReadAll Role
```

where:

- <userID> is the customer administration user's sign-in ID for the Oracle CRM On Demand source environment where the extraction occurs.
- <source server> is the URL for the Oracle CRM On Demand source server for the source environment.

4 Perform an upsert operation for each XML file to the target environment by running the following commands:

```
migrationtool -u <userID> -s <target server> Upsert AccessProfile
<Access Profile XML>
```

Replicating Configuration Data from a Source Environment to a Target Environment

■ Replicating All Configuration Data from a Source Environment to a Target Environment

```
migrationtool -u <userID> -s <target server> Upsert FieldManagement  
<Field Management XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomRecordType  
<Custom Record Type XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomWebTab  
<Custom Web Tab XML>
```

```
migrationtool -u <userID> -s <target server> Upsert Picklist <Picklist XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomWebLink  
<Custom Web Link XML>
```

```
migrationtool -u <userID> -s <target server> Upsert ActionBarLayout  
<Action Bar Layout XML>
```

```
migrationtool -u <userID> -s <target server> Upsert PageLayoutField  
<Page Layout Field XML>
```

```
migrationtool -u <userID> -s <target server> Upsert PageLayoutRelatedInformation  
<Page Layout Related XML>
```

```
migrationtool -u <userID> -s <target server> Upsert Role <MyRole XML>
```

where:

- <userID> is the customer administration user's sign-in ID for the Oracle CRM On Demand environment where the upsert operation occurs.
- <target server> is the URL for the Oracle CRM On Demand target server for the target environment.
- <Access Profile XML> is the fully qualified path name of the access profile XML file, for example, C:\Oracle Migration Tool on Demand\repository\AccessProfile\MyCustomProfile.xml.
- <Field Management XML> is the fully qualified path name of the field management XML file, for example, C:\Oracle Migration Tool on Demand\repository\FieldManagement\MyFieldManagement.xml.
- <Custom Record Type XML> is the fully qualified path name of the custom record type XML file, for example, C:\Oracle Migration Tool on Demand\repository\CustomRecordType\MyCustomRecordType.xml.
- <Custom Web Tab XML> is the fully qualified path name of the custom Web tab XML file, for example, C:\Oracle Migration Tool on Demand\repository\CustomWebTab\MyCustomWebTab.xml.
- <Picklist XML> is the fully qualified path name of the picklist XML file, for example, C:\Oracle Migration Tool on Demand\repository\Picklist\MyPicklist.xml.
- <Custom Web Link XML> is the fully qualified path name of the custom Web link XML file, for example, C:\My Files\MyCustomWebLink.xml.
- <Action Bar Layout XML> is the fully qualified path name of the Action Bar layout XML file, for example, C:\My Files\MyActionBarLayout.xml.

- *<Page Layout Field XML>* is the fully qualified path name of the page layout field information XML file for a specific object such as Account, for example, C:\MyFiles\PageLayoutFieldInformation\Account.xml.
- *<Page Layout Related XML>* is the fully qualified path name of the page layout related information XML file for a specific object such as Account, for example, C:\MyFiles\PageLayoutRelatedInformation\Account.xml.
- *<MyRole XML>* is the fully qualified path name of the role XML file, for example, C:\MyFiles\MyRole.xml.

NOTE: The upsert command must be run for each XML file that is retrieved from the source environment. For example, if ten access profile XML files are retrieved from the source environment, then ten upsert operations (one for each XML file) are required.

Replicating Selective Configuration Data from a Source Environment to a Target Environment

This topic describes the Oracle Migration Tool On Demand client commands that you run to replicate a subset of the configuration data from a source environment to a target environment of Oracle CRM On Demand.

CAUTION: Most components of Oracle CRM On Demand cannot revert to their original states by using the backup copies of the configuration data. For example, after a new access profile is inserted into the target environment, it cannot be removed by using the backup copy (that is, access profiles in Oracle CRM On Demand cannot be deleted). A backup copy of the configuration data provides a reference of the target environment before applying new configuration data.

NOTE: The Oracle Migration Tool On Demand client requests your Oracle CRM On Demand password, which can be redirected (using the pipe command) to the client program from standard input; that is, from a file, from the command line, or from another program.

To replicate selective configuration data from a source environment to a target environment

- 1 Open a command line window on the computer where you have installed Oracle Migration Tool On Demand client, and navigate to the directory where you have installed it, for example, C:\Oracle Migration Tool On Demand.
- 2 Back up the configuration data that you want to change or update on the target environment by running the following command:

```
migrationtool -u <userID> -s <target server> ReadAll <type>
```

where:

- *<userID>* is the user sign-in ID that has the appropriate privileges to run the Oracle Migration Tool On Demand client commands.

- *<target server>* is the URL for the Oracle CRM On Demand target server for the target environment.
- *<type>* is the type of configuration data to be extracted from the target environment. It can be one of the following values:
 - ❑ **AccessProfile**. For Oracle CRM On Demand access profile configuration data.
 - ❑ **FieldManagement**. For Oracle CRM On Demand field configuration data.
 - ❑ **CustomRecordType**. For Oracle CRM On Demand record type configuration data.
 - ❑ **CustomWebTab**. For Oracle CRM On Demand Web tab configuration data.
 - ❑ **Picklist**. For Oracle CRM On Demand customized picklist configuration data.
 - ❑ **CustomWebLink**. For Oracle CRM On Demand customized Web link field configuration data.
 - ❑ **ActionBarLayout**. For Oracle CRM On Demand action bar layout configuration data.
 - ❑ **PageLayoutField**. For Oracle CRM On Demand page layout field configuration data.
 - ❑ **PageLayoutRelatedInformation**. For Oracle CRM On Demand page layout related information configuration data.
 - ❑ **Role**. For Oracle CRM On Demand role configuration data.

NOTE: You can use any third-party application of your choice to store a history of changes, for example, IBM® Rational® ClearCase®.

- 3 Retrieve the required configuration data from the source environment by running one of the following commands:

- ❑ `migratontool -u <userID> -s <source server> ReadAll <type>`
- ❑ `migratontool -u <userID> -s <source server> Read <type> <metadatafilename>`

where:

- *<userID>* is the customer administration user's sign-in ID for the Oracle CRM On Demand source environment where the extraction occurs.
- *<source server>* is the URL for the Oracle CRM On Demand source server for the source environment.
- *<type>* is the type of configuration data to be extracted from the target environment. It can be one of the following values:
 - ❑ **AccessProfile**. Specifies access profile configuration data for Oracle CRM On Demand.
 - ❑ **FieldManagement**. Specifies field configuration data for Oracle CRM On Demand.
 - ❑ **CustomRecordType**. Specifies record type configuration data for Oracle CRM On Demand.
 - ❑ **CustomWebTab**. Specifies Web tab configuration data for Oracle CRM On Demand.
 - ❑ **Picklist**. Specifies customized picklist configuration data for Oracle CRM On Demand.
 - ❑ **CustomWebLink**. Specifies customized Web link field configuration data for Oracle CRM On Demand.

- ❑ **ActionBarLayout.** Specifies action bar layout configuration data for Oracle CRM On Demand.
- ❑ **PageLayoutField.** Specifies page layout field configuration data for Oracle CRM On Demand.
- ❑ **PageLayoutRelatedInformation.** Specifies page layout related information configuration data for Oracle CRM On Demand.
- ❑ **Role.** Specifies role configuration data for Oracle CRM On Demand.

- `<metadatafilename>` is the name of the configuration data XML file to be retrieved for an access profile, for example:

C:\Oracle Migration Tool On Demand\resources\template\AccessProfile.xml

NOTE: Running the ReadAll command is a simpler way to obtain the configuration data that you require if you are planning to replicate a subset of configuration data from the source environment. For example, if you are replicating ten access profiles out of twenty, you can run one ReadAll command. However, performing a Read command is a way of retrieving the exact configuration data that you require.

- 4 Perform an upsert operation for the required XML file to the target environment by running the following commands, as applicable:

```
migrationtool -u <userID> -s <target server> Upsert AccessProfile  
<Access Profile XML>
```

```
migrationtool -u <userID> -s <target server> Upsert FieldManagement <Field  
Management XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomRecordType  
<Custom Record Type XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomWebTab  
<Custom Web Tab XML>
```

```
migrationtool -u <userID> -s <target server> Upsert Picklist <Picklist XML>
```

```
migrationtool -u <userID> -s <target server> Upsert CustomWebLink  
<Custom Web Link XML>
```

```
migrationtool -u <userID> -s <target server> Upsert ActionBarLayout  
<Action Bar Layout XML>
```

```
migrationtool -u <userID> -s <target server> Upsert PageLayoutField  
<Page Layout Field XML>
```

```
migrationtool -u <userID> -s <target server> Upsert PageLayoutRelatedInformation  
<Page Layout Related XML>
```

```
migrationtool -u <userID> -s <target server> Upsert Role <MyRole XML>
```

where:

- `<userID>` is the customer administration user's sign-in ID for the Oracle CRM On Demand environment where the upsert operation occurs.

- *<target server>* is the URL for the Oracle CRM On Demand target server for the target environment.
- *<Access Profile XML>* is the fully qualified path name of the access profile XML file, for example, C:\Oracle Migration Tool on Demand\repository\AccessProfile\MyCustomProfile.xml.
- *<Field Management XML>* is the fully qualified path name of the field management XML file, for example, C:\Oracle Migration Tool on Demand\repository\FieldManagement\MyFieldManagement.xml.
- *<Custom Record Type XML>* is the fully qualified path name of the custom record type XML file, for example, C:\Oracle Migration Tool on Demand\repository\CustomRecordType\MyCustomRecordType.xml.
- *<Custom Web Tab XML>* is the fully qualified path name of the custom Web tab XML file, for example, C:\Oracle Migration Tool on Demand\repository\CustomWebTab\MyCustomWebTab.xml.
- *<Picklist XML>* is the fully qualified path name of the picklist XML file, for example, C:\Oracle Migration Tool on Demand\repository\Picklist\MyPicklist.xml.
- *<Custom Web Link XML>* is the fully qualified path name of the custom Web link XML file, for example, C:\MyFiles\MyCustomWebLink.xml.
- *<Action Bar Layout XML>* is the fully qualified path name of the Action Bar layout XML file, for example, C:\MyFiles\MyActionBarLayout.xml.
- *<Page Layout Field XML>* is the fully qualified path name of the page layout field information XML file for a specific object such as Account, for example, C:\MyFiles\PageLayoutFieldInformation\Account.xml.
- *<Page Layout Related XML>* is the fully qualified path name of the page layout related information XML file for a specific object such as Account, for example, C:\MyFiles\PageLayoutRelatedInformation\Account.xml.
- *<MyRole XML>* is the fully qualified path name of the role XML file, for example, C:\MyFiles\MyRole.xml.

NOTE: The upsert command must be run for each XML file that is retrieved from the source environment. For example, if ten access profile XML files are retrieved from the source, then ten upsert operations (one for each XML file) are required.

Replicating Configuration Data from a Source Environment to a Target Environment

■ Replicating Selective Configuration Data from a Source Environment to a Target

A

Reference Information for Oracle Migration Tool On Demand

This appendix contains reference information that is required when using the Oracle Migration Tool On Demand client. It includes the following topics:

- [Language Codes and Their Corresponding Languages on page 107](#)
- [Display Names and Their Corresponding Names in the Access Profile XML File on page 108](#)
- [Access Levels and Their Corresponding Permission Codes in the XML File on page 193](#)
- [Icons for Custom Record Types on page 194](#)
- [System Names for Record Types on page 204](#)
- [Homepage Layout Mapping on page 210](#)
- [Privilege IDs and Their Corresponding Names and Descriptions on page 236](#)
- [Child Applet IDs and Their Corresponding Names on page 248](#)

Language Codes and Their Corresponding Languages

[Table 35](#) lists the three-letter language codes in Oracle CRM On Demand and their corresponding languages.

Table 35. Three-Letter Language Codes and Their Corresponding Language

Three-Letter Language Code	Language
CHS	Chinese (Simplified)
CHT	Chinese (Traditional)
DAN	Danish
DEU	German
ENG	English - United Kingdom
ENU	English - American
ESN	Spanish
FIN	Finnish
FRA	French
ITA	Italian
JPN	Japanese

Table 35. Three-Letter Language Codes and Their Corresponding Language

Three-Letter Language Code	Language
KOR	Korean
NLD	Dutch
NOR	Norwegian
PLK	Polish
PTB	Portuguese (Brazil)
PTG	Portuguese
RUS	Russian
SVE	Swedish
THA	Thai

Display Names and Their Corresponding Names in the Access Profile XML File

This topic describes the Oracle CRM On Demand object display names in the access profile XML file and their corresponding display names in the user interface for Oracle CRM On Demand.

How to Read the Table

[Table 36](#) contains the access object names that appear in the access profile XML file and the associated display name in the Oracle CRM On Demand user interface.

In [Table 36](#), the names without a parent name (indicated by *Not Applicable* in the table) reference the top-level object. For example, in the following table, the table entry refers to the top-level object, Account. This object name is referenced as *Account* in the access profile XML file.

Object Name in the Access Profile XML File	Parent Name	Display Name in the User Interface
Account	Not applicable	Account

In [Table 36](#), the object names with a parent name reference the related information object for the object listed in the Parent Name column. For example, in the following table, the table entry refers to the Related Information object called *Addresses* for the Account Object. This is referenced as *Acct Address* in the access profile XML file:

Object Name in the Access Profile XML File	Parent Name	Display Name in the User Interface
Acct Address	Account	Addresses

Object Names and Their Corresponding Display Names in the User Interface

Table 36 lists the object names that appear in the XML file that you are working with and their corresponding display names in the user interface for Oracle CRM On Demand. The following abbreviations are used in the table:

- 1-M (one-to-many)
- 1-M-Primary (one-to-many-primary)
- M-M (many-to-many)
- M-M-Primary (many-to-many-primary)

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_SampleLot	Not applicable	Sample Lot	Top
CRMODLS_SampleLot/ CRMODLS_SampleLot Book	CRMODLS_SampleLot	Books	Child
CRMOD_LS_TransactionItems	Not applicable	Transaction Item	Top
BrokerProfile	Not applicable	Broker Profile	Top
BrokerProfile CustomObject7 (Broker Profile Id)	BrokerProfile	Custom Objects 07	1-M-PRIMARY
BrokerProfile CustomObject14 (Broker Profile Id)	BrokerProfile	Custom Objects 14	1-M-PRIMARY
BrokerProfile CustomObject10 (Broker Profile Id)	BrokerProfile	Custom Objects 10	1-M-PRIMARY
BrokerProfile CustomObject6 (Broker Profile Id)	BrokerProfile	Custom Objects 06	1-M-PRIMARY
BrokerProfile CustomObject15 (Broker Profile Id)	BrokerProfile	Custom Objects 15	1-M-PRIMARY
BrokerProfile CustomObject9 (Broker Profile Id)	BrokerProfile	Custom Objects 09	1-M-PRIMARY
BrokerProfile CustomObject12 (Broker Profile Id)	BrokerProfile	Custom Objects 12	1-M-PRIMARY
BrokerProfile Custom Object 1 (Broker Profile Id)	BrokerProfile	Custom Objects 01	1-M
BrokerProfile Custom Object 3 (Broker Profile Id)	BrokerProfile	Custom Objects 03	1-M
BrokerProfile Custom Object 2 (Broker Profile Id)	BrokerProfile	Custom Objects 02	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
BrokerProfile CustomObject4 (Broker Profile Id)	BrokerProfile	Custom Objects 04	1-M-PRIMARY
BrokerProfile CustomObject11 (Broker Profile Id)	BrokerProfile	Custom Objects 11	1-M-PRIMARY
BrokerProfile CustomObject13 (Broker Profile Id)	BrokerProfile	Custom Objects 13	1-M-PRIMARY
BrokerProfile CustomObject8 (Broker Profile Id)	BrokerProfile	Custom Objects 08	1-M-PRIMARY
BrokerProfile CustomObject5 (Broker Profile Id)	BrokerProfile	Custom Objects 05	1-M-PRIMARY
CertificationProductCategory	Not applicable	Certification Product Category	Top
CustomObject10	Not applicable	Custom Object 10	Top
CustomObject10 Policy (CustomObject10 Id)	CustomObject10	Policies	1-M
CustomObject10 Fund (CustomObject10 Id)	CustomObject10	Funds	1-M
CustomObject10 Lead (CustomObject10 Id)	CustomObject10	Leads	1-M
CustomObject10 Service Request (CustomObject10 Id)	CustomObject10	Service Requests	1-M
CustomObject10/CustomObject10 Book	CustomObject10	Books	Child
CustomObject10/Audit Trail Item 2	CustomObject10	Audit Trail	ReadOnly
CustomObject10 Program (CustomObject10 Id)	CustomObject10	Partner Programs	1-M
CustomObject10 Channel Partner (CustomObject10 Id)	CustomObject10	Dealers	1-M
CustomObject10 Account (CustomObject10 Id)	CustomObject10	Accounts	1-M
CustomObject10 Fund Request (CustomObject10 Id)	CustomObject10	Fund Requests	1-M
CustomObject10 CustomObject6 (CustomObject10 Id)	CustomObject10	Custom Objects 06	1-M-PRIMARY
CustomObject10 Partner (CustomObject10 Id)	CustomObject10	Partners	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject10 CustomObject13 (CustomObject10 Id)	CustomObject10	Custom Objects 13	1-M-PRIMARY
CustomObject10 Contact (CustomObject10 Id)	CustomObject10	Contacts	1-M
CustomObject10 CustomObject10 (CustomObject10 Id)	CustomObject10	Custom Objects 10	1-M-PRIMARY
CustomObject10 MedEdEvent (CustomObject10 Id)	CustomObject10	MedEd Events	1-M
CustomObject10 Household (CustomObject10 Id)	CustomObject10	Households	1-M
CustomObject10 CustomObject11 (CustomObject10 Id)	CustomObject10	Custom Objects 11	1-M-PRIMARY
CustomObject10 Revenue (CustomObject10 Id)	CustomObject10	Revenues	Child
CustomObject10 Campaign (CustomObject10 Id)	CustomObject10	Campaigns	1-M
CustomObject10 MDFRequest (CustomObject10 Id)	CustomObject10	MDF Requests	1-M
CustomObject10 CustomObject4 (CustomObject10 Id)	CustomObject10	Custom Objects 04	1-M-PRIMARY
CustomObject10 Product (CustomObject10 Id)	CustomObject10	Products	Child
CustomObject10 Accreditation (CustomObject10 Id)	CustomObject10	Accreditations	1-M
CustomObject10 DealRegistration (CustomObject10 Id)	CustomObject10	Deal Registrations	1-M
CustomObject10 CustomObject7 (CustomObject10 Id)	CustomObject10	Custom Objects 07	1-M-PRIMARY
CustomObject10 Custom Object 2 (CustomObject10 Id)	CustomObject10	Custom Objects 02	1-M
CustomObject10 Course (CustomObject10 Id)	CustomObject10	Courses	1-M
CustomObject10 Activity (CustomObject10 Id)	CustomObject10	Activities	1-M-PRIMARY
CustomObject10/ CustomObject10Team	CustomObject10	CustomObject10 Teams	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject10 Certification (CustomObject10 Id)	CustomObject10	Certifications	1-M
CustomObject10 Custom Object 1 (CustomObject10 Id)	CustomObject10	Custom Objects 01	1-M
CustomObject10 CustomObject9 (CustomObject10 Id)	CustomObject10	Custom Objects 09	1-M-PRIMARY
CustomObject10 CustomObject12 (CustomObject10 Id)	CustomObject10	Custom Objects 12	1-M-PRIMARY
CustomObject10 Solution (CustomObject10 Id)	CustomObject10	Solutions	1-M
CustomObject10 Exam (CustomObject10 Id)	CustomObject10	Exams	1-M
CustomObject10 Asset (CustomObject10 Id)	CustomObject10	Assets	1-M
CustomObject10 Opportunity (CustomObject10 Id)	CustomObject10	Opportunities	1-M-PRIMARY
CustomObject10 CustomObject8 (CustomObject10 Id)	CustomObject10	Custom Objects 08	1-M-PRIMARY
CustomObject10 Portfolio (CustomObject10 Id)	CustomObject10	Portfolios	1-M
CustomObject10 CustomObject14 (CustomObject10 Id)	CustomObject10	Custom Objects 14	1-M-PRIMARY
CustomObject10 CustomObject5 (CustomObject10 Id)	CustomObject10	Custom Objects 05	1-M-PRIMARY
CustomObject10 CustomObject15 (CustomObject10 Id)	CustomObject10	Custom Objects 15	1-M-PRIMARY
CustomObject10 SPRequest (CustomObject10 Id)	CustomObject10	Special Pricing Requests	1-M
CustomObject10 Vehicle (CustomObject10 Id)	CustomObject10	Vehicles	1-M
CustomObject10 Custom Object 3 (CustomObject10 Id)	CustomObject10	Custom Objects 03	1-M
PolicyAttachment	Not applicable	Policy Attachment	Top
CustomObject7	Not applicable	Custom Object 07	Top
CustomObject7 CustomObject5 (CustomObject7 Id)	CustomObject7	Custom Objects 05	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject7 Channel Partner (CustomObject7 Id)	CustomObject7	Dealers	1-M
CustomObject7 MDFRequest (CustomObject7 Id)	CustomObject7	MDF Requests	1-M
CustomObject7 Custom Object 2 (CustomObject7 Id)	CustomObject7	Custom Objects 02	1-M
CustomObject7 Portfolio (CustomObject7 Id)	CustomObject7	Portfolios	1-M
CustomObject7 Activity (CustomObject7 Id)	CustomObject7	Activities	1-M-PRIMARY
CustomObject7 Campaign (CustomObject7 Id)	CustomObject7	Campaigns	1-M
CustomObject7/CustomObject7 Book	CustomObject7	Books	Child
CustomObject7 Product (CustomObject7 Id)	CustomObject7	Products	Child
CustomObject7 CustomObject11 (CustomObject7 Id)	CustomObject7	Custom Objects 11	1-M-PRIMARY
CustomObject7 Opportunity (CustomObject7 Id)	CustomObject7	Opportunities	1-M-PRIMARY
CustomObject7 CustomObject8 (CustomObject7 Id)	CustomObject7	Custom Objects 08	1-M-PRIMARY
CustomObject7 MedEdEvent (CustomObject7 Id)	CustomObject7	MedEd Events	1-M
CustomObject7/ CustomObject7Team	CustomObject7	CustomObject7 Teams	Child
CustomObject7 DealRegistration (CustomObject7 Id)	CustomObject7	Deal Registrations	1-M
CustomObject7 Exam (CustomObject7 Id)	CustomObject7	Exams	1-M
CustomObject7 CustomObject12 (CustomObject7 Id)	CustomObject7	Custom Objects 12	1-M-PRIMARY
CustomObject7 Certification (CustomObject7 Id)	CustomObject7	Certifications	1-M
CustomObject7 Partner (CustomObject7 Id)	CustomObject7	Partners	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject7 Custom Object 1 (CustomObject7 Id)	CustomObject7	Custom Objects 01	1-M
CustomObject7 Vehicle (CustomObject7 Id)	CustomObject7	Vehicles	1-M
CustomObject7 Household (CustomObject7 Id)	CustomObject7	Households	1-M
CustomObject7 CustomObject4 (CustomObject7 Id)	CustomObject7	Custom Objects 04	1-M-PRIMARY
CustomObject7/Audit Trail Item 2	CustomObject7	Audit Trail	ReadOnly
CustomObject7 Account (CustomObject7 Id)	CustomObject7	Accounts	1-M
CustomObject7 CustomObject10 (CustomObject7 Id)	CustomObject7	Custom Objects 10	1-M-PRIMARY
CustomObject7 SPRequest (CustomObject7 Id)	CustomObject7	Special Pricing Requests	1-M
CustomObject7 CustomObject9 (CustomObject7 Id)	CustomObject7	Custom Objects 09	1-M-PRIMARY
CustomObject7 Fund Request (CustomObject7 Id)	CustomObject7	Fund Requests	1-M
CustomObject7 Service Request (CustomObject7 Id)	CustomObject7	Service Requests	1-M
CustomObject7 Contact (CustomObject7 Id)	CustomObject7	Contacts	1-M
CustomObject7 CustomObject6 (CustomObject7 Id)	CustomObject7	Custom Objects 06	1-M-PRIMARY
CustomObject7 Policy (CustomObject7 Id)	CustomObject7	Policies	1-M
CustomObject7 Fund (CustomObject7 Id)	CustomObject7	Funds	1-M
CustomObject7 Revenue (CustomObject7 Id)	CustomObject7	Revenues	Child
CustomObject7 CustomObject7 (CustomObject7 Id)	CustomObject7	Custom Objects 07	1-M-PRIMARY
CustomObject7 Course (CustomObject7 Id)	CustomObject7	Courses	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject7 CustomObject14 (CustomObject7 Id)	CustomObject7	Custom Objects 14	1-M-PRIMARY
CustomObject7 Accreditation (CustomObject7 Id)	CustomObject7	Accreditations	1-M
CustomObject7 Asset (CustomObject7 Id)	CustomObject7	Assets	1-M
CustomObject7 Custom Object 3 (CustomObject7 Id)	CustomObject7	Custom Objects 03	1-M
CustomObject7 CustomObject13 (CustomObject7 Id)	CustomObject7	Custom Objects 13	1-M-PRIMARY
CustomObject7 Program (CustomObject7 Id)	CustomObject7	Partner Programs	1-M
CustomObject7 Solution (CustomObject7 Id)	CustomObject7	Solutions	1-M
CustomObject7 Lead (CustomObject7 Id)	CustomObject7	Leads	1-M
CustomObject7 CustomObject15 (CustomObject7 Id)	CustomObject7	Custom Objects 15	1-M-PRIMARY
CertificationRelationship	Not applicable	Related Certification	Top
AccreditationRequest	Not applicable	Accreditation Request	Top
Book	Not applicable	Book	Top
Book Sub-Book	Book	Sub-Books	1-M
Book User	Book	Book Users	Child
Campaign	Not applicable	Campaign	Top
Camp CustObj3	Campaign	Custom Objects 03	M-M
Camp Cmpltd Activity	Campaign	Completed Activities	1-M-PRIMARY
Camp CustObj1	Campaign	Custom Objects 01	M-M
Camp Lead	Campaign	Leads	1-M
Campaign CustomObject11 (Campaign Id)	Campaign	Custom Objects 11	1-M-PRIMARY
Camp Contact	Campaign	Contacts	1-M
Campaign Policy (Campaign Id)	Campaign	Policies	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Campaign FinancialAccount (Campaign Id)	Campaign	Financial Accounts	1-M
Campaign FinancialPlan (Campaign Id)	Campaign	Financial Plans	1-M
Campaign CustomObject6 (Campaign Id)	Campaign	Custom Objects 06	1-M-PRIMARY
Campaign CustomObject15 (Campaign Id)	Campaign	Custom Objects 15	1-M-PRIMARY
Camp Att	Campaign	Attachments	Child
Campaign MDFRequest (Campaign Id)	Campaign	MDF Requests	1-M
Camp Open Activity	Campaign	Open Activities	1-M-PRIMARY
Campaign CustomObject14 (Campaign Id)	Campaign	Custom Objects 14	1-M-PRIMARY
Campaign CustomObject5 (Campaign Id)	Campaign	Custom Objects 05	1-M-PRIMARY
Campaign CustomObject12 (Campaign Id)	Campaign	Custom Objects 12	1-M-PRIMARY
Camp Note	Campaign	Notes	Child
Campaign CustomObject4 (Campaign Id)	Campaign	Custom Objects 04	1-M-PRIMARY
Campaign CustomObject8 (Campaign Id)	Campaign	Custom Objects 08	1-M-PRIMARY
Campaign CustomObject10 (Campaign Id)	Campaign	Custom Objects 10	1-M-PRIMARY
Campaign PartnerCampaign (Campaign Id)	Campaign	Partner Campaigns	Child
Campaign/Campaign Book	Campaign	Books	Child
Camp CustObj2	Campaign	Custom Objects 02	M-M
Camp Oppty	Campaign	Opportunities	M-M-PRIMARY
Campaign CustomObject7 (Campaign Id)	Campaign	Custom Objects 07	1-M-PRIMARY
Campaign CustomObject13 (Campaign Id)	Campaign	Custom Objects 13	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Campaign Application (Campaign Id)	Campaign	Applications	1-M
Campaign CustomObject9 (Campaign Id)	Campaign	Custom Objects 09	1-M-PRIMARY
ExamSolution	Not applicable	Exam Solution	Top
CRMODLS_BPL_ACNT	Not applicable	Plan Account	Top
CRMODLS_Signature	Not applicable	Signature	Top
CustomObject4	Not applicable	Custom Object 04	Top
CustomObject4 Program (CustomObject4 Id)	CustomObject4	Partner Programs	1-M
CustomObject4 SPRequest (CustomObject4 Id)	CustomObject4	Special Pricing Requests	1-M
CustomObject4 Custom Object 3 (CustomObject4 Id)	CustomObject4	Custom Objects 03	1-M
CustomObject4/Audit Trail Item 2	CustomObject4	Audit Trail	ReadOnly
CustomObject4 CustomObject11 (CustomObject4 Id)	CustomObject4	Custom Objects 11	1-M-PRIMARY
CustomObject4 CustomObject12 (CustomObject4 Id)	CustomObject4	Custom Objects 12	1-M-PRIMARY
CustomObject4 Policy (CustomObject4 Id)	CustomObject4	Policies	1-M
CustomObject4 Partner (CustomObject4 Id)	CustomObject4	Partners	1-M
CustomObject4 Fund (CustomObject4 Id)	CustomObject4	Funds	1-M
CustomObject4 Accreditation (CustomObject4 Id)	CustomObject4	Accreditations	1-M
CustomObject4 Course (CustomObject4 Id)	CustomObject4	Courses	1-M
CustomObject4 CustomObject14 (CustomObject4 Id)	CustomObject4	Custom Objects 14	1-M-PRIMARY
CustomObject4 Opportunity (CustomObject4 Id)	CustomObject4	Opportunities	1-M-PRIMARY
CustomObject4 Channel Partner (CustomObject4 Id)	CustomObject4	Dealers	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject4 Service Request (CustomObject4 Id)	CustomObject4	Service Requests	1-M
CustomObject4 Exam (CustomObject4 Id)	CustomObject4	Exams	1-M
CustomObject4 CustomObject5 (CustomObject4 Id)	CustomObject4	Custom Objects 05	1-M-PRIMARY
CustomObject4 Contact (CustomObject4 Id)	CustomObject4	Contacts	1-M
CustomObject4 Certification (CustomObject4 Id)	CustomObject4	Certifications	1-M
CustomObject4 Solution (CustomObject4 Id)	CustomObject4	Solutions	1-M
CustomObject4 Fund Request (CustomObject4 Id)	CustomObject4	Fund Requests	1-M
CustomObject4 CustomObject8 (CustomObject4 Id)	CustomObject4	Custom Objects 08	1-M-PRIMARY
CustomObject4 CustomObject4 (CustomObject4 Id)	CustomObject4	Custom Objects 04	1-M-PRIMARY
CustomObject4 CustomObject6 (CustomObject4 Id)	CustomObject4	Custom Objects 06	1-M-PRIMARY
CustomObject4 Custom Object 1 (CustomObject4 Id)	CustomObject4	Custom Objects 01	1-M
CustomObject4 MedEdEvent (CustomObject4 Id)	CustomObject4	MedEd Events	1-M
CustomObject4 Asset (CustomObject4 Id)	CustomObject4	Assets	1-M
CustomObject4 Portfolio (CustomObject4 Id)	CustomObject4	Portfolios	1-M
CustomObject4 Lead (CustomObject4 Id)	CustomObject4	Leads	1-M
CustomObject4 CustomObject13 (CustomObject4 Id)	CustomObject4	Custom Objects 13	1-M-PRIMARY
CustomObject4 Product (CustomObject4 Id)	CustomObject4	Products	Child
CustomObject4 CustomObject10 (CustomObject4 Id)	CustomObject4	Custom Objects 10	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject4/ CustomObject4Team	CustomObject4	CustomObject4 Teams	Child
CustomObject4 Household (CustomObject4 Id)	CustomObject4	Households	1-M
CustomObject4 CustomObject7 (CustomObject4 Id)	CustomObject4	Custom Objects 07	1-M-PRIMARY
CustomObject4 Custom Object 2 (CustomObject4 Id)	CustomObject4	Custom Objects 02	1-M
CustomObject4 CustomObject15 (CustomObject4 Id)	CustomObject4	Custom Objects 15	1-M-PRIMARY
CustomObject4 Activity (CustomObject4 Id)	CustomObject4	Activities	1-M-PRIMARY
CustomObject4 MDFRequest (CustomObject4 Id)	CustomObject4	MDF Requests	1-M
CustomObject4/CustomObject4 Book	CustomObject4	Books	Child
CustomObject4 Vehicle (CustomObject4 Id)	CustomObject4	Vehicles	1-M
CustomObject4 Revenue (CustomObject4 Id)	CustomObject4	Revenues	Child
CustomObject4 Campaign (CustomObject4 Id)	CustomObject4	Campaigns	1-M
CustomObject4 Account (CustomObject4 Id)	CustomObject4	Accounts	1-M
CustomObject4 DealRegistration (CustomObject4 Id)	CustomObject4	Deal Registrations	1-M
CustomObject4 CustomObject9 (CustomObject4 Id)	CustomObject4	Custom Objects 09	1-M-PRIMARY
Vehicle	Not applicable	Vehicle	Top
Vehicle Book	Vehicle	Books	Child
Vehicle CustObj1	Vehicle	Custom Objects 01	M-M
Vehicle CustomObject12 (Vehicle Id)	Vehicle	Custom Objects 12	1-M-PRIMARY
Vehicle CustObj3	Vehicle	Custom Objects 03	M-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Vehicle CustomObject5 (Vehicle Id)	Vehicle	Custom Objects 05	1-M-PRIMARY
Vehicle CustomObject13 (Vehicle Id)	Vehicle	Custom Objects 13	1-M-PRIMARY
Vehicle Serv Hist	Vehicle	Service Request History	Child
Vehicle CustomObject10 (Vehicle Id)	Vehicle	Custom Objects 10	1-M-PRIMARY
Vehicle CustomObject9 (Vehicle Id)	Vehicle	Custom Objects 09	1-M-PRIMARY
Auto Vehicle/Auto Vehicle Book	Vehicle	Books	Child
Vehicle Service Request (Vehicle Id)	Vehicle	Service Requests	1-M
Vehicle CustomObject6 (Vehicle Id)	Vehicle	Custom Objects 06	1-M-PRIMARY
Vehicle CustomObject11 (Vehicle Id)	Vehicle	Custom Objects 11	1-M-PRIMARY
Vehicle CustObj2	Vehicle	Custom Objects 02	M-M
Vehicle CustomObject8 (Vehicle Id)	Vehicle	Custom Objects 08	1-M-PRIMARY
Vehicle CustomObject14 (Vehicle Id)	Vehicle	Custom Objects 14	1-M-PRIMARY
Vehicle CustomObject15 (Vehicle Id)	Vehicle	Custom Objects 15	1-M-PRIMARY
Vehicle Contact	Vehicle	Not applicable	M-M
Vehicle CustomObject4 (Vehicle Id)	Vehicle	Custom Objects 04	1-M-PRIMARY
Vehicle CustomObject7 (Vehicle Id)	Vehicle	Custom Objects 07	1-M-PRIMARY
Vehicle Sales Hist	Vehicle	Sales History	Child
Vehicle Fin Info	Vehicle	Financial Information	Child
CRMODLS_PCD_MSGRSP	Not applicable	Message Response	Top
Policy	Not applicable	Policy	Top
Policy PolicyAttachment (Policy Id)	Policy	Policy Attachments	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Policy CustomObject10 (Policy Id)	Policy	Custom Objects 10	1-M-PRIMARY
Policy/Audit Trail Item 2	Policy	Audit Trail	ReadOnly
Policy CustomObject13 (Policy Id)	Policy	Custom Objects 13	1-M-PRIMARY
Policy/Policy Book	Policy	Books	Child
Policy CustomObject12 (Policy Id)	Policy	Custom Objects 12	1-M-PRIMARY
Policy InsuranceProperty (Policy Id)	Policy	Insurance Properties	1-M
Policy Coverage (Policy Id)	Policy	Coverages	1-M
Policy PolicyHolder (Policy Id)	Policy	Policy Holders	1-M
Policy Lead (Policy Id)	Policy	Leads	1-M
Policy CustomObject5 (Policy Id)	Policy	Custom Objects 05	1-M-PRIMARY
Policy CustomObject9 (Policy Id)	Policy	Custom Objects 09	1-M-PRIMARY
Policy Custom Object 3 (Policy Id)	Policy	Custom Objects 03	1-M
Policy Policy (Parent Policy Id)	Policy	Policies	1-M
Policy CustomObject6 (Policy Id)	Policy	Custom Objects 06	1-M-PRIMARY
Policy CustomObject15 (Policy Id)	Policy	Custom Objects 15	1-M-PRIMARY
Policy CustomObject4 (Policy Id)	Policy	Custom Objects 04	1-M-PRIMARY
Policy Claim (Policy Id)	Policy	Claims	1-M
Policy Service Request (Policy Id)	Policy	Service Requests	1-M
Policy CustomObject14 (Policy Id)	Policy	Custom Objects 14	1-M-PRIMARY
Policy CustomObject8 (Policy Id)	Policy	Custom Objects 08	1-M-PRIMARY
Policy Opportunity (Policy Id)	Policy	Opportunities	1-M-PRIMARY
Policy CustomObject7 (Policy Id)	Policy	Custom Objects 07	1-M-PRIMARY
Policy CustomObject11 (Policy Id)	Policy	Custom Objects 11	1-M-PRIMARY
Policy Activity (Policy Id)	Policy	Activities	1-M-PRIMARY
Policy Custom Object 2 (Policy Id)	Policy	Custom Objects 02	1-M
Policy Custom Object 1 (Policy Id)	Policy	Custom Objects 01	1-M
SPPartner	Not applicable	Partner Special Pricing Request	Top
Damage	Not applicable	Damage	Top
Certification	Not applicable	Certification	Top

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Certification CustomObject10 (Certification Id)	Certification	Custom Objects 10	1-M-PRIMARY
Certification CertificationSolution (Certification Id)	Certification	Certification Solutions	Child
Certification CustomObject15 (Certification Id)	Certification	Custom Objects 15	1-M-PRIMARY
Certification Custom Object 2 (Certification Id)	Certification	Custom Objects 02	1-M
Certification CustomObject12 (Certification Id)	Certification	Custom Objects 12	1-M-PRIMARY
Certification Custom Object 1 (Certification Id)	Certification	Custom Objects 01	1-M
Certification CertificationProduct (Certification Id)	Certification	Certification Products	Child
Certification/CertificationTeam	Certification	Certification Teams	Child
Certification AccreditationCertification (Certification Id)	Certification	Accreditation Certifications	Child
Certification CustomObject9 (Certification Id)	Certification	Custom Objects 09	1-M-PRIMARY
Certification Custom Object 3 (Certification Id)	Certification	Custom Objects 03	1-M
Certification CustomObject7 (Certification Id)	Certification	Custom Objects 07	1-M-PRIMARY
Certification CertificationRequest (Certification Id)	Certification	Certification Requests	1-M-PRIMARY
Certification CertificationRelationship (Certification Id)	Certification	Related Certifications	Child
Certification CertificationProductCategory (Certification Id)	Certification	Certification Product Categories	Child
Certification CustomObject6 (Certification Id)	Certification	Custom Objects 06	1-M-PRIMARY
Certification CertificationCourse (Certification Id)	Certification	Certification Courses	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Certification/Certification Book	Certification	Books	Child
Certification CustomObject5 (Certification Id)	Certification	Custom Objects 05	1-M-PRIMARY
Certification CustomObject4 (Certification Id)	Certification	Custom Objects 04	1-M-PRIMARY
Certification CustomObject13 (Certification Id)	Certification	Custom Objects 13	1-M-PRIMARY
Certification CustomObject8 (Certification Id)	Certification	Custom Objects 08	1-M-PRIMARY
Certification CertificationAttachment (Certification Id)	Certification	Certification Attachments	Child
Certification CustomObject11 (Certification Id)	Certification	Custom Objects 11	1-M-PRIMARY
Certification CustomObject14 (Certification Id)	Certification	Custom Objects 14	1-M-PRIMARY
Certification CertificationExam (Certification Id)	Certification	Certification Exams	Child
CRMOD_LS_Period	Not applicable	Period	Top
CRMOD_LS_Period CRMODLS_BusinessPlan (Period Id)	CRMOD_LS_Period	Business Plans	1-M-PRIMARY
CRMOD_LS_Period CRMODLS_OBJECTIVE (Period Id)	CRMOD_LS_Period	Objectives	1-M-PRIMARY
CRMOD_LS_Period CRMOD_LS_MessagingPlan (Effective Period Id)	CRMOD_LS_Period	Messaging Plans	1-M
Fund Request	Not applicable	Fund Request	Top
Fund Request CustomObject7 (Fund Request Id)	Fund Request	Custom Objects 07	1-M-PRIMARY
Fund Request CustomObject6 (Fund Request Id)	Fund Request	Custom Objects 06	1-M-PRIMARY
Fund Request CustomObject8 (Fund Request Id)	Fund Request	Custom Objects 08	1-M-PRIMARY
Fund Request CustomObject15 (Fund Request Id)	Fund Request	Custom Objects 15	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Fund Request CustomObject13 (Fund Request Id)	Fund Request	Custom Objects 13	1-M-PRIMARY
FR Att	Fund Request	Attachments	Child
FR Cmpltd Activity	Fund Request	Completed Activities	1-M-PRIMARY
Fund Request CustomObject4 (Fund Request Id)	Fund Request	Custom Objects 04	1-M-PRIMARY
FR CustObj1	Fund Request	Custom Objects 01	M-M
Fund Request CustomObject5 (Fund Request Id)	Fund Request	Custom Objects 05	1-M-PRIMARY
Fund Request CustomObject10 (Fund Request Id)	Fund Request	Custom Objects 10	1-M-PRIMARY
Fund Request CustomObject11 (Fund Request Id)	Fund Request	Custom Objects 11	1-M-PRIMARY
FR CustObj3	Fund Request	Custom Objects 03	M-M
FR Open Activity	Fund Request	Open Activities	1-M-PRIMARY
Fund Request CustomObject12 (Fund Request Id)	Fund Request	Custom Objects 12	1-M-PRIMARY
Fund Request CustomObject9 (Fund Request Id)	Fund Request	Custom Objects 09	1-M-PRIMARY
FR CustObj2	Fund Request	Custom Objects 02	M-M
Fund Request CustomObject14 (Fund Request Id)	Fund Request	Custom Objects 14	1-M-PRIMARY
FR Note	Fund Request	Notes	Child
FR Audit Trail	Fund Request	Audit Trail	ReadOnly
Solution	Not applicable	Solution	Top
Soln SR	Solution	Service Requests	M-M
Solution CustomObject14 (Solution Id)	Solution	Custom Objects 14	1-M-PRIMARY
Solution CustomObject12 (Solution Id)	Solution	Custom Objects 12	1-M-PRIMARY
Soln CustObj3	Solution	Custom Objects 03	M-M
Soln Att	Solution	Attachments	Child
Solution CustomObject8 (Solution Id)	Solution	Custom Objects 08	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Soln Product	Solution	Solution Product	1-M
Solution CRMOD_LS_MsgPlanItem (Solution Name Id)	Solution	Messaging Plan Items	1-M-PRIMARY
Solution CustomObject4 (Solution Id)	Solution	Custom Objects 04	1-M-PRIMARY
Solution CustomObject15 (Solution Id)	Solution	Custom Objects 15	1-M-PRIMARY
Soln CustObj1	Solution	Custom Objects 01	M-M
Solution AccreditationSolution (Solution Id)	Solution	Accreditation Solutions	Child
Solution CRMOD_LS_MessagingPlan (Solution Id)	Solution	Messaging Plans	1-M
Solution/Solution Book	Solution	Books	Child
Solution CustomObject10 (Solution Id)	Solution	Custom Objects 10	1-M-PRIMARY
Soln CustObj2	Solution	Custom Objects 02	M-M
Solution CertificationSolution (Solution Id)	Solution	Certification Solutions	Child
Solution CustomObject7 (Solution Id)	Solution	Custom Objects 07	1-M-PRIMARY
Solution CustomObject11 (Solution Id)	Solution	Custom Objects 11	1-M-PRIMARY
Solution CustomObject5 (Solution Id)	Solution	Custom Objects 05	1-M-PRIMARY
Solution CustomObject6 (Solution Id)	Solution	Custom Objects 06	1-M-PRIMARY
Solution ExamSolution (Solution Id)	Solution	Exam Solutions	Child
Solution CustomObject13 (Solution Id)	Solution	Custom Objects 13	1-M-PRIMARY
Solution CRMOD_LS_MsgPlnRel (Solution Name Id)	Solution	Messaging Plan Item Relations	1-M-PRIMARY
Solution CustomObject9 (Solution Id)	Solution	Custom Objects 09	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Solution CourseSolution (Solution Id)	Solution	Course Solutions	Child
Soln Related Soln	Solution	Related Solutions	M-M
CustomObject8	Not applicable	Custom Object 08	Top
CustomObject8 Lead (CustomObject8 Id)	CustomObject8	Leads	1-M
CustomObject8 CustomObject13 (CustomObject8 Id)	CustomObject8	Custom Objects 13	1-M-PRIMARY
CustomObject8 Program (CustomObject8 Id)	CustomObject8	Partner Programs	1-M
CustomObject8 Channel Partner (CustomObject8 Id)	CustomObject8	Dealers	1-M
CustomObject8 Activity (CustomObject8 Id)	CustomObject8	Activities	1-M-PRIMARY
CustomObject8 CustomObject12 (CustomObject8 Id)	CustomObject8	Custom Objects 12	1-M-PRIMARY
CustomObject8 CustomObject11 (CustomObject8 Id)	CustomObject8	Custom Objects 11	1-M-PRIMARY
CustomObject8 Service Request (CustomObject8 Id)	CustomObject8	Service Requests	1-M
CustomObject8 Exam (CustomObject8 Id)	CustomObject8	Exams	1-M
CustomObject8 Contact (CustomObject8 Id)	CustomObject8	Contacts	1-M
CustomObject8 CustomObject6 (CustomObject8 Id)	CustomObject8	Custom Objects 06	1-M-PRIMARY
CustomObject8 Policy (CustomObject8 Id)	CustomObject8	Policies	1-M
CustomObject8 CustomObject15 (CustomObject8 Id)	CustomObject8	Custom Objects 15	1-M-PRIMARY
CustomObject8/CustomObject8 Book	CustomObject8	Books	Child
CustomObject8 CustomObject8 (CustomObject8 Id)	CustomObject8	Custom Objects 08	1-M-PRIMARY
CustomObject8 Custom Object 3 (CustomObject8 Id)	CustomObject8	Custom Objects 03	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject8 Course (CustomObject8 Id)	CustomObject8	Courses	1-M
CustomObject8 CustomObject4 (CustomObject8 Id)	CustomObject8	Custom Objects 04	1-M-PRIMARY
CustomObject8 Portfolio (CustomObject8 Id)	CustomObject8	Portfolios	1-M
CustomObject8 CustomObject14 (CustomObject8 Id)	CustomObject8	Custom Objects 14	1-M-PRIMARY
CustomObject8 Custom Object 1 (CustomObject8 Id)	CustomObject8	Custom Objects 01	1-M
CustomObject8 Revenue (CustomObject8 Id)	CustomObject8	Revenues	Child
CustomObject8 Asset (CustomObject8 Id)	CustomObject8	Assets	1-M
CustomObject8 Opportunity (CustomObject8 Id)	CustomObject8	Opportunities	1-M-PRIMARY
CustomObject8 MDFRequest (CustomObject8 Id)	CustomObject8	MDF Requests	1-M
CustomObject8 CustomObject7 (CustomObject8 Id)	CustomObject8	Custom Objects 07	1-M-PRIMARY
CustomObject8 Accreditation (CustomObject8 Id)	CustomObject8	Accreditations	1-M
CustomObject8 Custom Object 2 (CustomObject8 Id)	CustomObject8	Custom Objects 02	1-M
CustomObject8 Product (CustomObject8 Id)	CustomObject8	Products	Child
CustomObject8 Partner (CustomObject8 Id)	CustomObject8	Partners	1-M
CustomObject8 Fund (CustomObject8 Id)	CustomObject8	Funds	1-M
CustomObject8 DealRegistration (CustomObject8 Id)	CustomObject8	Deal Registrations	1-M
CustomObject8 Vehicle (CustomObject8 Id)	CustomObject8	Vehicles	1-M
CustomObject8 SPRequest (CustomObject8 Id)	CustomObject8	Special Pricing Requests	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject8 MedEdEvent (CustomObject8 Id)	CustomObject8	MedEd Events	1-M
CustomObject8 Account (CustomObject8 Id)	CustomObject8	Accounts	1-M
CustomObject8 Certification (CustomObject8 Id)	CustomObject8	Certifications	1-M
CustomObject8 Campaign (CustomObject8 Id)	CustomObject8	Campaigns	1-M
CustomObject8 CustomObject9 (CustomObject8 Id)	CustomObject8	Custom Objects 09	1-M-PRIMARY
CustomObject8 CustomObject5 (CustomObject8 Id)	CustomObject8	Custom Objects 05	1-M-PRIMARY
CustomObject8 CustomObject10 (CustomObject8 Id)	CustomObject8	Custom Objects 10	1-M-PRIMARY
CustomObject8/Audit Trail Item 2	CustomObject8	Audit Trail	ReadOnly
CustomObject8 Solution (CustomObject8 Id)	CustomObject8	Solutions	1-M
CustomObject8 Household (CustomObject8 Id)	CustomObject8	Households	1-M
CustomObject8/CustomObject8Team	CustomObject8	CustomObject8 Teams	Child
CustomObject8 Fund Request (CustomObject8 Id)	CustomObject8	Fund Requests	1-M
CRMOD_LS_ContactLicenses	Not applicable	Contact State License	Top
CRMODLS_InventoryAuditReport	Not applicable	Inventory Audit Report	Top
CRMODLS_InventoryAuditReport/CRMODLS_InventoryAuditReport Book	CRMODLS_InventoryAuditReport	Books	Child
CRMODLS_InventoryAuditReportCRMODLS_SampleInventory (Audit Report Id)	CRMODLS_InventoryAuditReport	Sample Inventory	Child
Exam	Not applicable	Exam	Top
Exam CustomObject15 (Exam Id)	Exam	Custom Objects 15	1-M-PRIMARY
Exam CustomObject8 (Exam Id)	Exam	Custom Objects 08	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Exam Course (Exam Id)	Exam	Courses	1-M
Exam CustomObject10 (Exam Id)	Exam	Custom Objects 10	1-M-PRIMARY
Exam ExamCategory (Exam Id)	Exam	Exam Product Categories	Child
Exam CourseExam (Exam Id)	Exam	Course Exams	Child
Exam CertificationExam (Exam Id)	Exam	Certification Exams	Child
Exam CustomObject7 (Exam Id)	Exam	Custom Objects 07	1-M-PRIMARY
Exam Custom Object 1 (Exam Id)	Exam	Custom Objects 01	1-M
Exam/Exam Book	Exam	Books	Child
Exam CustomObject6 (Exam Id)	Exam	Custom Objects 06	1-M-PRIMARY
Exam ExamProduct (Exam Id)	Exam	Exam Products	Child
Exam CustomObject12 (Exam Id)	Exam	Custom Objects 12	1-M-PRIMARY
Exam CustomObject13 (Exam Id)	Exam	Custom Objects 13	1-M-PRIMARY
Exam ExamRegistration (Exam Id)	Exam	Exam Registrations	1-M-PRIMARY
Exam/ExamTeam	Exam	Exam Teams	Child
Exam ExamSolution (Exam Id)	Exam	Exam Solutions	Child
Exam ExamPartner (Exam Id)	Exam	Exam Partners	Child
Exam CustomObject5 (Exam Id)	Exam	Custom Objects 05	1-M-PRIMARY
Exam CustomObject14 (Exam Id)	Exam	Custom Objects 14	1-M-PRIMARY
Exam CustomObject9 (Exam Id)	Exam	Custom Objects 09	1-M-PRIMARY
Exam Custom Object 2 (Exam Id)	Exam	Custom Objects 02	1-M
Exam CustomObject4 (Exam Id)	Exam	Custom Objects 04	1-M-PRIMARY
Exam CustomObject11 (Exam Id)	Exam	Custom Objects 11	1-M-PRIMARY
Exam ExamAttachment (Exam Id)	Exam	Exam Attachments	Child
Exam Custom Object 3 (Exam Id)	Exam	Custom Objects 03	1-M
Exam ExamRelationship (Exam Id)	Exam	Related Exams	Child
CustomObject12	Not applicable	Custom Object 12	Top
CustomObject12 Opportunity (CustomObject12 Id)	CustomObject12	Opportunities	1-M-PRIMARY
CustomObject12 Activity (CustomObject12 Id)	CustomObject12	Activities	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject12 Household (CustomObject12 Id)	CustomObject12	Households	1-M
CustomObject12 Custom Object 3 (CustomObject12 Id)	CustomObject12	Custom Objects 03	1-M
CustomObject12 Portfolio (CustomObject12 Id)	CustomObject12	Portfolios	1-M
CustomObject12 Campaign (CustomObject12 Id)	CustomObject12	Campaigns	1-M
CustomObject12 Solution (CustomObject12 Id)	CustomObject12	Solutions	1-M
CustomObject12 CustomObject8 (CustomObject12 Id)	CustomObject12	Custom Objects 08	1-M-PRIMARY
CustomObject12 Lead (CustomObject12 Id)	CustomObject12	Leads	1-M
CustomObject12 MDFRequest (CustomObject12 Id)	CustomObject12	MDF Requests	1-M
CustomObject12 CustomObject13 (CustomObject12 Id)	CustomObject12	Custom Objects 13	1-M-PRIMARY
CustomObject12 CustomObject11 (CustomObject12 Id)	CustomObject12	Custom Objects 11	1-M-PRIMARY
CustomObject12 DealRegistration (CustomObject12 Id)	CustomObject12	Deal Registrations	1-M
CustomObject12/ CustomObject12Team	CustomObject12	CustomObject12 Teams	Child
CustomObject12 MedEdEvent (CustomObject12 Id)	CustomObject12	MedEd Events	1-M
CustomObject12 Fund Request (CustomObject12 Id)	CustomObject12	Fund Requests	1-M
CustomObject12 Course (CustomObject12 Id)	CustomObject12	Courses	1-M
CustomObject12 Contact (CustomObject12 Id)	CustomObject12	Contacts	1-M
CustomObject12 Revenue (CustomObject12 Id)	CustomObject12	Revenues	Child
CustomObject12 CustomObject12 (CustomObject12 Id)	CustomObject12	Custom Objects 12	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject12 CustomObject14 (CustomObject12 Id)	CustomObject12	Custom Objects 14	1-M-PRIMARY
CustomObject12 Service Request (CustomObject12 Id)	CustomObject12	Service Requests	1-M
CustomObject12 Policy (CustomObject12 Id)	CustomObject12	Policies	1-M
CustomObject12 Certification (CustomObject12 Id)	CustomObject12	Certifications	1-M
CustomObject12 Channel Partner (CustomObject12 Id)	CustomObject12	Dealers	1-M
CustomObject12 SPRequest (CustomObject12 Id)	CustomObject12	Special Pricing Requests	1-M
CustomObject12 Account (CustomObject12 Id)	CustomObject12	Accounts	1-M
CustomObject12 CustomObject9 (CustomObject12 Id)	CustomObject12	Custom Objects 09	1-M-PRIMARY
CustomObject12 Exam (CustomObject12 Id)	CustomObject12	Exams	1-M
CustomObject12/CustomObject12 Book	CustomObject12	Books	Child
CustomObject12/Audit Trail Item 2	CustomObject12	Audit Trail	ReadOnly
CustomObject12 Program (CustomObject12 Id)	CustomObject12	Partner Programs	1-M
CustomObject12 CustomObject6 (CustomObject12 Id)	CustomObject12	Custom Objects 06	1-M-PRIMARY
CustomObject12 Fund (CustomObject12 Id)	CustomObject12	Funds	1-M
CustomObject12 CustomObject7 (CustomObject12 Id)	CustomObject12	Custom Objects 07	1-M-PRIMARY
CustomObject12 Partner (CustomObject12 Id)	CustomObject12	Partners	1-M
CustomObject12 CustomObject5 (CustomObject12 Id)	CustomObject12	Custom Objects 05	1-M-PRIMARY
CustomObject12 Custom Object 2 (CustomObject12 Id)	CustomObject12	Custom Objects 02	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject12 CustomObject4 (CustomObject12 Id)	CustomObject12	Custom Objects 04	1-M-PRIMARY
CustomObject12 Product (CustomObject12 Id)	CustomObject12	Products	Child
CustomObject12 Vehicle (CustomObject12 Id)	CustomObject12	Vehicles	1-M
CustomObject12 Accreditation (CustomObject12 Id)	CustomObject12	Accreditations	1-M
CustomObject12 CustomObject15 (CustomObject12 Id)	CustomObject12	Custom Objects 15	1-M-PRIMARY
CustomObject12 CustomObject10 (CustomObject12 Id)	CustomObject12	Custom Objects 10	1-M-PRIMARY
CustomObject12 Asset (CustomObject12 Id)	CustomObject12	Assets	1-M
CustomObject12 Custom Object 1 (CustomObject12 Id)	CustomObject12	Custom Objects 01	1-M
AccreditationAttachment	Not applicable	Accreditation Attachment	Top
InvolvedParty	Not applicable	Involved Party	Top
CRMOD_LS_Transactions	Not applicable	Sample Transaction	Top
CRMOD_LS_Transactions CRMOD_LS_TransactionItems (Sample Transaction Id)	CRMOD_LS_Transactions	Transaction Items	1-M-PRIMARY
CRMOD_LS_Transactions/ CRMOD_LS_Transactions Book	CRMOD_LS_Transactions	Books	Child
PartnerCampaign	Not applicable	Partner Campaign	Top
CustomObject15	Not applicable	Custom Object 15	Top
CustomObject15 Fund Request (CustomObject15 Id)	CustomObject15	Fund Requests	1-M
CustomObject15 Revenue (CustomObject15 Id)	CustomObject15	Revenues	Child
CustomObject15 Asset (CustomObject15 Id)	CustomObject15	Assets	1-M
CustomObject15 Account (CustomObject15 Id)	CustomObject15	Accounts	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject15 Exam (CustomObject15 Id)	CustomObject15	Exams	1-M
CustomObject15 Course (CustomObject15 Id)	CustomObject15	Courses	1-M
CustomObject15 Accreditation (CustomObject15 Id)	CustomObject15	Accreditations	1-M
CustomObject15/Audit Trail Item 2	CustomObject15	Audit Trail	ReadOnly
CustomObject15 CustomObject7 (CustomObject15 Id)	CustomObject15	Custom Objects 07	1-M-PRIMARY
CustomObject15 Activity (CustomObject15 Id)	CustomObject15	Activities	1-M-PRIMARY
CustomObject15 Custom Object 3 (CustomObject15 Id)	CustomObject15	Custom Objects 03	1-M
CustomObject15 CustomObject8 (CustomObject15 Id)	CustomObject15	Custom Objects 08	1-M-PRIMARY
CustomObject15 Lead (CustomObject15 Id)	CustomObject15	Leads	1-M
CustomObject15 CustomObject14 (CustomObject15 Id)	CustomObject15	Custom Objects 14	1-M-PRIMARY
CustomObject15 MedEdEvent (CustomObject15 Id)	CustomObject15	MedEd Events	1-M
CustomObject15 CustomObject11 (CustomObject15 Id)	CustomObject15	Custom Objects 11	1-M-PRIMARY
CustomObject15 CustomObject4 (CustomObject15 Id)	CustomObject15	Custom Objects 04	1-M-PRIMARY
CustomObject15 CustomObject6 (CustomObject15 Id)	CustomObject15	Custom Objects 06	1-M-PRIMARY
CustomObject15 Partner (CustomObject15 Id)	CustomObject15	Partners	1-M
CustomObject15 Program (CustomObject15 Id)	CustomObject15	Partner Programs	1-M
CustomObject15 Portfolio (CustomObject15 Id)	CustomObject15	Portfolios	1-M
CustomObject15 Policy (CustomObject15 Id)	CustomObject15	Policies	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject15 CustomObject10 (CustomObject15 Id)	CustomObject15	Custom Objects 10	1-M-PRIMARY
CustomObject15 DealRegistration (CustomObject15 Id)	CustomObject15	Deal Registrations	1-M
CustomObject15 SPRequest (CustomObject15 Id)	CustomObject15	Special Pricing Requests	1-M
CustomObject15/CustomObject15 Book	CustomObject15	Books	Child
CustomObject15 CustomObject5 (CustomObject15 Id)	CustomObject15	Custom Objects 05	1-M-PRIMARY
CustomObject15 CustomObject12 (CustomObject15 Id)	CustomObject15	Custom Objects 12	1-M-PRIMARY
CustomObject15 CustomObject13 (CustomObject15 Id)	CustomObject15	Custom Objects 13	1-M-PRIMARY
CustomObject15 Certification (CustomObject15 Id)	CustomObject15	Certifications	1-M
CustomObject15 Vehicle (CustomObject15 Id)	CustomObject15	Vehicles	1-M
CustomObject15 Custom Object 1 (CustomObject15 Id)	CustomObject15	Custom Objects 01	1-M
CustomObject15 CustomObject9 (CustomObject15 Id)	CustomObject15	Custom Objects 09	1-M-PRIMARY
CustomObject15 Product (CustomObject15 Id)	CustomObject15	Products	Child
CustomObject15 Channel Partner (CustomObject15 Id)	CustomObject15	Dealers	1-M
CustomObject15/ CustomObject15Team	CustomObject15	CustomObject15 Teams	Child
CustomObject15 CustomObject15 (CustomObject15 Id)	CustomObject15	Custom Objects 15	1-M-PRIMARY
CustomObject15 Solution (CustomObject15 Id)	CustomObject15	Solutions	1-M
CustomObject15 Contact (CustomObject15 Id)	CustomObject15	Contacts	1-M
CustomObject15 Campaign (CustomObject15 Id)	CustomObject15	Campaigns	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject15 Opportunity (CustomObject15 Id)	CustomObject15	Opportunities	1-M-PRIMARY
CustomObject15 Household (CustomObject15 Id)	CustomObject15	Households	1-M
CustomObject15 Fund (CustomObject15 Id)	CustomObject15	Funds	1-M
CustomObject15 MDFRequest (CustomObject15 Id)	CustomObject15	MDF Requests	1-M
CustomObject15 Custom Object 2 (CustomObject15 Id)	CustomObject15	Custom Objects 02	1-M
CustomObject15 Service Request (CustomObject15 Id)	CustomObject15	Service Requests	1-M
DealRegistration	Not applicable	Deal Registration	Top
DealRegistration SPRequest (Deal Registration Id)	DealRegistration	Special Pricing Requests	1-M
DealRegistration CustomObject4 (Deal Registration Id)	DealRegistration	Custom Objects 04	1-M-PRIMARY
DealRegistration CustomObject14 (Deal Registration Id)	DealRegistration	Custom Objects 14	1-M-PRIMARY
DealRegistration/Audit Trail Item 2	DealRegistration	Audit Trail	ReadOnly
DealRegistration CustomObject11 (Deal Registration Id)	DealRegistration	Custom Objects 11	1-M-PRIMARY
DealRegistration CustomObject12 (Deal Registration Id)	DealRegistration	Custom Objects 12	1-M-PRIMARY
DealRegistration CustomObject10 (Deal Registration Id)	DealRegistration	Custom Objects 10	1-M-PRIMARY
DealRegistration CustomObject15 (Deal Registration Id)	DealRegistration	Custom Objects 15	1-M-PRIMARY
DealRegistration Custom Object 1 (Deal Registration Id)	DealRegistration	Custom Objects 01	1-M
DealRegistration DealRegistrationRevenue (Deal Registration Id)	DealRegistration	Product Revenues	Child
DealRegistration CustomObject8 (Deal Registration Id)	DealRegistration	Custom Objects 08	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
DealRegistration CustomObject6 (Deal Registration Id)	DealRegistration	Custom Objects 06	1-M-PRIMARY
DealRegistration Lead (Deal Registration Id)	DealRegistration	Leads	1-M
DealRegistration CustomObject7 (Deal Registration Id)	DealRegistration	Custom Objects 07	1-M-PRIMARY
DealRegistration CustomObject13 (Deal Registration Id)	DealRegistration	Custom Objects 13	1-M-PRIMARY
DealRegistration Custom Object 2 (Deal Registration Id)	DealRegistration	Custom Objects 02	1-M
DealRegistration Activity (DealRegistration Id)	DealRegistration	Activities	1-M-PRIMARY
DealRegistration CustomObject9 (Deal Registration Id)	DealRegistration	Custom Objects 09	1-M-PRIMARY
DealRegistration Custom Object 3 (Deal Registration Id)	DealRegistration	Custom Objects 03	1-M
DealRegistration CustomObject5 (Deal Registration Id)	DealRegistration	Custom Objects 05	1-M-PRIMARY
DealRegistration/ DealRegistrationTeam	DealRegistration	Deal Registration Teams	Child
DealRegistration/DealRegistration Book	DealRegistration	Books	Child
MDFRequestAttachment	Not applicable	MDFRequest Attachment	Top
FinancialAccount	Not applicable	Financial Account	Top
FinancialAccount FinancialAccount (Parent Financial Account Id)	FinancialAccount	Financial Accounts	1-M
FinancialAccount FinancialTransaction (Financial Account Id)	FinancialAccount	Financial Transactions	1-M
FinancialAccount Lead (Financial Account Id)	FinancialAccount	Leads	1-M
FinancialAccount FinancialAccountHolding (Financial Account Id)	FinancialAccount	Financial Account Holdings	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
FinancialAccount Opportunity (Financial Account Id)	FinancialAccount	Opportunities	1-M-PRIMARY
FinancialAccount Policy (Financial Account Id)	FinancialAccount	Policies	1-M
FinancialAccount Activity (Financial Account Id)	FinancialAccount	Activities	1-M-PRIMARY
FinancialAccount/FinancialAccount Book	FinancialAccount	Books	Child
FinancialAccount Service Request (Financial Account Id)	FinancialAccount	Service Requests	1-M
FinancialAccount FinancialAccountHolder (Financial Account Id)	FinancialAccount	Financial Account Holders	1-M
FinancialAccount FinancialPlan (Financial Account Id)	FinancialAccount	Financial Plans	1-M
CourseCategory	Not applicable	Course Product Category	Top
Partner	Not applicable	Partner	Top
Partner CustomObject9 (Partner Id)	Partner	Custom Objects 09	1-M-PRIMARY
Partner Contact	Partner	Contacts	M-M
Partner CustomObject10 (Partner Id)	Partner	Custom Objects 10	1-M-PRIMARY
Partner CustObj3	Partner	Custom Objects 03	M-M
Partner CustomObject13 (Partner Id)	Partner	Custom Objects 13	1-M-PRIMARY
Partner PartnerType (Partner Id)	Partner	Partner Types	Child
Partner AccreditationRequest (Partner Id)	Partner	Accreditation Requests	1-M-PRIMARY
Partner Attachment	Partner	Attachments	Child
Partner Opportunity	Partner	Opportunity	Child
Partner Programs	Partner	Program Membership	Child
Partner Fund	Partner	Fund	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Partner CustomObject7 (Partner Id)	Partner	Custom Objects 07	1-M-PRIMARY
Partner/Partner Book	Partner	Books	Child
Partner CoursePartner (Partner Id)	Partner	Course Partners	Child
Partner Cmpltd Activity	Partner	Completed Activities	1-M-PRIMARY
Partner CustObj2	Partner	Custom Objects 02	M-M
Partner Fund Request (Principal Partner Account Id)	Partner	Fund Requests	1-M
Partner Application (Associated Partner Id)	Partner	Applications	1-M
Partner CustomObject5 (Partner Id)	Partner	Custom Objects 05	1-M-PRIMARY
Partner CustomObject6 (Partner Id)	Partner	Custom Objects 06	1-M-PRIMARY
Partner CustomObject15 (Partner Id)	Partner	Custom Objects 15	1-M-PRIMARY
Partner PartnerCampaign (Partner Id)	Partner	Partner Campaigns	Child
Partner Book	Partner	Books	Child
Partner BrokerProfile (Partner Name Id)	Partner	Broker Profiles	1-M
Partner ExamRegistration (Partner Id)	Partner	Exam Registrations	1-M-PRIMARY
Partner DealRegistration (Partner Id)	Partner	Deal Registrations	1-M
Partner SPRequest (Principal Partner Account Id)	Partner	Special Pricing Requests	1-M
Partner PartnerPlan (Partner Id)	Partner	Partner Plans	Child
Partner Note	Partner	Notes	Child
Partner CustomObject4 (Partner Id)	Partner	Custom Objects 04	1-M-PRIMARY
Partner Service Request (Principal Partner Id)	Partner	Service Requests	1-M
Partner Policy (Carrier Id)	Partner	Policies	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Partner Policy (Primary Agency Id)	Partner	Policies	1-M
Partner CRMODLS_BusinessPlan (Principal Partner Id)	Partner	Business Plans	1-M-PRIMARY
Partner Address	Partner	Addresses	Child
Partner CustObj1	Partner	Custom Objects 01	M-M
Partner CustomObject8 (Partner Id)	Partner	Custom Objects 08	1-M-PRIMARY
Partner Open Activity	Partner	Open Activities	1-M-PRIMARY
Partner Lead	Partner	Lead	Child
Partner MDFRequest (Principal Partner Account Id)	Partner	MDF Requests	1-M
Partner/PartnerTeam	Partner	Partner Teams	Child
Partner CustomObject12 (Partner Id)	Partner	Custom Objects 12	1-M-PRIMARY
Partner CourseEnrollment (Offering Partner Id)	Partner	Course Enrollments	1-M-PRIMARY
Partner SPPartner (Partner Id)	Partner	Partner Special Pricing Requests	Child
Partner Rel	Partner	Partner Relationships	Child
Partner CustomObject14 (Partner Id)	Partner	Custom Objects 14	1-M-PRIMARY
Partner CustomObject11 (Partner Id)	Partner	Custom Objects 11	1-M-PRIMARY
Partner ExamPartner (Partner Id)	Partner	Exam Partners	Child
Partner Account	Partner	Account	Child
CustObj2	Not applicable	Custom Object 02	Top
Custom Object 2 CustomObject14 (Custom Object 2 Id)	CustObj2	Custom Objects 14	1-M-PRIMARY
OnDemand Custom Object 2/Audit Trail Item 2	CustObj2	Audit Trail	ReadOnly
Custom Object 2 MDFRequest (Custom Object 2 Id)	CustObj2	MDF Requests	1-M
CustObj2 Partner	CustObj2	Partner	M-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustObj2 CustObj2	CustObj2	Custom Objects 02	M-M
Custom Object 2 Policy (Custom Object 2 Id)	CustObj2	Policies	1-M
Custom Object 2 DealRegistration (Custom Object 2 Id)	CustObj2	Deal Registrations	1-M
Custom Object 2 SPRequest (Custom Object 2 Id)	CustObj2	Special Pricing Requests	1-M
CustObj2 Open Activity	CustObj2	Open Activities	M-M-PRIMARY
CustObj2 Contact	CustObj2	Contacts	M-M
Custom Object 2 CustomObject15 (Custom Object 2 Id)	CustObj2	Custom Objects 15	1-M-PRIMARY
CustObj2 Cmpltd Activity	CustObj2	Completed Activities	M-M-PRIMARY
Custom Object 2 Exam (Custom Object 2 Id)	CustObj2	Exams	1-M
Custom Object 2 CustomObject5 (Custom Object 2 Id)	CustObj2	Custom Objects 05	1-M-PRIMARY
Custom Object 2 CustomObject6 (Custom Object 2 Id)	CustObj2	Custom Objects 06	1-M-PRIMARY
Custom Object 2 Certification (Custom Object 2 Id)	CustObj2	Certifications	1-M
CustObj2 Book	CustObj2	Not applicable	Child
CustObj2 Team	CustObj2	Custom Objects 2 Team	Child
CustObj2 Portfolio	CustObj2	Portfolios	M-M
Custom Object 2 CustomObject8 (Custom Object 2 Id)	CustObj2	Custom Objects 08	1-M-PRIMARY
Custom Object 2 CustomObject10 (Custom Object 2 Id)	CustObj2	Custom Objects 10	1-M-PRIMARY
Custom Object 2 Accreditation (Custom Object 2 Id)	CustObj2	Accreditations	1-M
CustObj2 Prod	CustObj2	Products	M-M
Custom Object 2 CustomObject12 (Custom Object 2 Id)	CustObj2	Custom Objects 12	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustObj2 Service Request	CustObj2	Service Requests	M-M
CustObj2 Note	CustObj2	Notes	Child
CustObj2 Camp	CustObj2	Campaigns	M-M
Custom Object 2 CustomObject7 (Custom Object 2 Id)	CustObj2	Custom Objects 07	1-M-PRIMARY
CustObj2 Dealer	CustObj2	Dealers	M-M
CustObj2 CustObj3	CustObj2	Custom Objects 03	M-M
Custom Object 2 CustomObject4 (Custom Object 2 Id)	CustObj2	Custom Objects 04	1-M-PRIMARY
Custom Object 2 CustomObject9 (Custom Object 2 Id)	CustObj2	Custom Objects 09	1-M-PRIMARY
CustObj2 MedEd	CustObj2	MedEd Event	M-M
CustObj2 Acct	CustObj2	Accounts	M-M
Custom Object 2 CustomObject13 (Custom Object 2 Id)	CustObj2	Custom Objects 13	1-M-PRIMARY
CustObj2 Solution	CustObj2	Solutions	M-M
CustObj2 Lead	CustObj2	Leads	M-M
CustObj2 Household	CustObj2	Households	M-M
CustObj2 Fund Request	CustObj2	Fund Requests	M-M
CustObj2 Att	CustObj2	Attachments	Child
Custom Object 2 Course (Custom Object 2 Id)	CustObj2	Courses	1-M
Custom Object 2 CustomObject11 (Custom Object 2 Id)	CustObj2	Custom Objects 11	1-M-PRIMARY
CustObj2 Vehicle	CustObj2	Vehicles	M-M
CustObj2 Opportunity	CustObj2	Opportunities	M-M-PRIMARY
CustObj2 Fund	CustObj2	Fund	M-M
CustObj2 CustObj1	CustObj2	Custom Objects 01	M-M
CustObj2 Asset	CustObj2	Assets	M-M
Fund	Not applicable	Fund	Top
Fund CustObj2	Fund	Custom Objects 02	M-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Fund Debit	Fund	Debits	Child
Fund Credit	Fund	Credits	Child
Fund Audit Trail	Fund	Audit Trail	ReadOnly
Fund CustomObject6 (Fund Id)	Fund	Custom Objects 06	1-M-PRIMARY
Fund CustomObject10 (Fund Id)	Fund	Custom Objects 10	1-M-PRIMARY
Fund CustObj1	Fund	Custom Objects 01	M-M
Fund CustomObject11 (Fund Id)	Fund	Custom Objects 11	1-M-PRIMARY
Fund CustomObject8 (Fund Id)	Fund	Custom Objects 08	1-M-PRIMARY
Fund CustomObject5 (Fund Id)	Fund	Custom Objects 05	1-M-PRIMARY
Fund CustomObject14 (Fund Id)	Fund	Custom Objects 14	1-M-PRIMARY
Fund CustomObject9 (Fund Id)	Fund	Custom Objects 09	1-M-PRIMARY
Fund MDFRequest (Fund Id)	Fund	MDF Requests	1-M
Fund CustomObject7 (Fund Id)	Fund	Custom Objects 07	1-M-PRIMARY
Fund Participant	Fund	Fund Participants	M-M
Fund Book	Fund	Books	Child
Fund Fund Request	Fund	Fund Requests	1-M
Fund Partner	Fund	Partner	Child
Fund CustomObject15 (Fund Id)	Fund	Custom Objects 15	1-M-PRIMARY
Fund Activity (Fund Id)	Fund	Activities	1-M-PRIMARY
Fund CustomObject13 (Fund Id)	Fund	Custom Objects 13	1-M-PRIMARY
Fund SPRequest (Fund Id)	Fund	Special Pricing Requests	1-M
Fund Note	Fund	Notes	Child
Fund Att	Fund	Attachments	Child
Fund CustomObject4 (Fund Id)	Fund	Custom Objects 04	1-M-PRIMARY
Fund CustomObject12 (Fund Id)	Fund	Custom Objects 12	1-M-PRIMARY
Fund CustObj3	Fund	Custom Objects 03	M-M
ProgramAttachment	Not applicable	Program Attachment	Top
PartnerType	Not applicable	Partner Type	Top
PartnerType Partner (Primary Partner Type Id)	PartnerType	Partners	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_PlanOpportunities	Not applicable	Plan Opportunity	Top
CourseExam	Not applicable	Course Exam	Top
Quote	Not applicable	Quote	Top
CustomObject9	Not applicable	Custom Object 09	Top
CustomObject9 Service Request (CustomObject9 Id)	CustomObject9	Service Requests	1-M
CustomObject9/ CustomObject9Team	CustomObject9	CustomObject9 Teams	Child
CustomObject9 CustomObject11 (CustomObject9 Id)	CustomObject9	Custom Objects 11	1-M-PRIMARY
CustomObject9 Campaign (CustomObject9 Id)	CustomObject9	Campaigns	1-M
CustomObject9 Vehicle (CustomObject9 Id)	CustomObject9	Vehicles	1-M
CustomObject9 CustomObject8 (CustomObject9 Id)	CustomObject9	Custom Objects 08	1-M-PRIMARY
CustomObject9 Program (CustomObject9 Id)	CustomObject9	Partner Programs	1-M
CustomObject9 Revenue (CustomObject9 Id)	CustomObject9	Revenues	Child
CustomObject9 Fund Request (CustomObject9 Id)	CustomObject9	Fund Requests	1-M
CustomObject9 Custom Object 2 (CustomObject9 Id)	CustomObject9	Custom Objects 02	1-M
CustomObject9 CustomObject15 (CustomObject9 Id)	CustomObject9	Custom Objects 15	1-M-PRIMARY
CustomObject9 DealRegistration (CustomObject9 Id)	CustomObject9	Deal Registrations	1-M
CustomObject9 Custom Object 3 (CustomObject9 Id)	CustomObject9	Custom Objects 03	1-M
CustomObject9 Portfolio (CustomObject9 Id)	CustomObject9	Portfolios	1-M
CustomObject9 CustomObject6 (CustomObject9 Id)	CustomObject9	Custom Objects 06	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject9/CustomObject9 Book	CustomObject9	Books	Child
CustomObject9 Household (CustomObject9 Id)	CustomObject9	Households	1-M
CustomObject9 Lead (CustomObject9 Id)	CustomObject9	Leads	1-M
CustomObject9 CustomObject7 (CustomObject9 Id)	CustomObject9	Custom Objects 07	1-M-PRIMARY
CustomObject9 Product (CustomObject9 Id)	CustomObject9	Products	Child
CustomObject9 Accreditation (CustomObject9 Id)	CustomObject9	Accreditations	1-M
CustomObject9 Channel Partner (CustomObject9 Id)	CustomObject9	Dealers	1-M
CustomObject9 Asset (CustomObject9 Id)	CustomObject9	Assets	1-M
CustomObject9 CustomObject14 (CustomObject9 Id)	CustomObject9	Custom Objects 14	1-M-PRIMARY
CustomObject9 CustomObject12 (CustomObject9 Id)	CustomObject9	Custom Objects 12	1-M-PRIMARY
CustomObject9 Certification (CustomObject9 Id)	CustomObject9	Certifications	1-M
CustomObject9 Exam (CustomObject9 Id)	CustomObject9	Exams	1-M
CustomObject9 CustomObject5 (CustomObject9 Id)	CustomObject9	Custom Objects 05	1-M-PRIMARY
CustomObject9 MDFRequest (CustomObject9 Id)	CustomObject9	MDF Requests	1-M
CustomObject9 Course (CustomObject9 Id)	CustomObject9	Courses	1-M
CustomObject9 CustomObject13 (CustomObject9 Id)	CustomObject9	Custom Objects 13	1-M-PRIMARY
CustomObject9 Activity (CustomObject9 Id)	CustomObject9	Activities	1-M-PRIMARY
CustomObject9 CustomObject4 (CustomObject9 Id)	CustomObject9	Custom Objects 04	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject9 Partner (CustomObject9 Id)	CustomObject9	Partners	1-M
CustomObject9 SPRequest (CustomObject9 Id)	CustomObject9	Special Pricing Requests	1-M
CustomObject9 Account (CustomObject9 Id)	CustomObject9	Accounts	1-M
CustomObject9/Audit Trail Item 2	CustomObject9	Audit Trail	ReadOnly
CustomObject9 Contact (CustomObject9 Id)	CustomObject9	Contacts	1-M
CustomObject9 Fund (CustomObject9 Id)	CustomObject9	Funds	1-M
CustomObject9 MedEdEvent (CustomObject9 Id)	CustomObject9	MedEd Events	1-M
CustomObject9 CustomObject10 (CustomObject9 Id)	CustomObject9	Custom Objects 10	1-M-PRIMARY
CustomObject9 Solution (CustomObject9 Id)	CustomObject9	Solutions	1-M
CustomObject9 Opportunity (CustomObject9 Id)	CustomObject9	Opportunities	1-M-PRIMARY
CustomObject9 CustomObject9 (CustomObject9 Id)	CustomObject9	Custom Objects 09	1-M-PRIMARY
CustomObject9 Policy (CustomObject9 Id)	CustomObject9	Policies	1-M
CustomObject9 Custom Object 1 (CustomObject9 Id)	CustomObject9	Custom Objects 01	1-M
CourseAttachment	Not applicable	Course Attachment	Top
Asset	Not applicable	Asset	Top
Program	Not applicable	Partner Program	Top
Program CustomObject5 (Program Id)	Program	Custom Objects 05	1-M-PRIMARY
Program CustomObject12 (Program Id)	Program	Custom Objects 12	1-M-PRIMARY
Program DealRegistration (Partner Program Id)	Program	Deal Registrations	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
ProgramPartner	Program	Program Memberships	Child
Program Fund Request (Partner Program Id)	Program	Fund Requests	1-M
Program CustomObject6 (Program Id)	Program	Custom Objects 06	1-M-PRIMARY
Program Opportunity (Program Id)	Program	Opportunities	1-M-PRIMARY
Program CustomObject13 (Program Id)	Program	Custom Objects 13	1-M-PRIMARY
Program SPRequest (Partner Program Id)	Program	Special Pricing Requests	1-M
Program CustomObject8 (Program Id)	Program	Custom Objects 08	1-M-PRIMARY
Program MDFRequest (Partner Program Id)	Program	MDF Requests	1-M
Program CustomObject7 (Program Id)	Program	Custom Objects 07	1-M-PRIMARY
Program CustomObject10 (Program Id)	Program	Custom Objects 10	1-M-PRIMARY
Program CustomObject9 (Program Id)	Program	Custom Objects 09	1-M-PRIMARY
Program Application (Partner Program Id)	Program	Applications	1-M
Program CustomObject15 (Program Id)	Program	Custom Objects 15	1-M-PRIMARY
Program ProgramAttachment (Program Id)	Program	Program Attachment	Child
Program Book	Program	Program Books	Child
Program CustomObject14 (Program Id)	Program	Custom Objects 14	1-M-PRIMARY
Program CustomObject4 (Program Id)	Program	Custom Objects 04	1-M-PRIMARY
Program CustomObject11 (Program Id)	Program	Custom Objects 11	1-M-PRIMARY
Opportunity	Not applicable	Opportunity	Top

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Opportunity SPRequest (Opportunity Id)	Opportunity	Special Pricing Requests	1-M
Oppty Note	Opportunity	Notes	Child
Opportunity CustomObject10 (Opportunity Id)	Opportunity	Custom Objects 10	1-M-PRIMARY
Opportunity Order (Opportunity Id)	Opportunity	Orders	1-M
Opportunity CustomObject12 (Opportunity Id)	Opportunity	Custom Objects 12	1-M-PRIMARY
Opportunity CustomObject5 (Opportunity Id)	Opportunity	Custom Objects 05	1-M-PRIMARY
Opportunity CustomObject7 (Opportunity Id)	Opportunity	Custom Objects 07	1-M-PRIMARY
Opportunity DealRegistration (Opportunity Id)	Opportunity	Deal Registrations	1-M
Oppty Open Activity	Opportunity	Open Activities	1-M-PRIMARY
Opportunity CustomObject15 (Opportunity Id)	Opportunity	Custom Objects 15	1-M-PRIMARY
Opportunity CustomObject11 (Opportunity Id)	Opportunity	Custom Objects 11	1-M-PRIMARY
Oppty Cmpltd Activity	Opportunity	Completed Activities	1-M-PRIMARY
Oppty Competitor	Opportunity	Opportunity Competitors	Child
Opportunity Quote (Opportunity Id)	Opportunity	Quotes	1-M
Opportunity CRMODLS_PlanOpportunities (Opportunity Id)	Opportunity	Plan Opportunities	1-M-PRIMARY
Oppty Revenue	Opportunity	Revenues	Child
Oppty Lead	Opportunity	Leads	1-M
Opportunity CustomObject9 (Opportunity Id)	Opportunity	Custom Objects 09	1-M-PRIMARY
Oppty CustObj3	Opportunity	Custom Objects 03	M-M
Oppty Partner	Opportunity	Opportunity Partners	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Opportunity Opportunity (Parent opty Id)	Opportunity	Sub- Opportunities	1-M-PRIMARY
Opportunity CustomObject8 (Opportunity Id)	Opportunity	Custom Objects 08	1-M-PRIMARY
Opportunity CustomObject14 (Opportunity Id)	Opportunity	Custom Objects 14	1-M-PRIMARY
Oppty Book	Opportunity	Books	Child
Oppty Team	Opportunity	Opportunity Team	Child
Oppty Att	Opportunity	Attachments	Child
Opportunity CustomObject6 (Opportunity Id)	Opportunity	Custom Objects 06	1-M-PRIMARY
Oppty Contact	Opportunity	Contacts	Child
Oppty CustObj1	Opportunity	Custom Objects 01	M-M
Oppty CustObj2	Opportunity	Custom Objects 02	M-M
Opportunity CustomObject13 (Opportunity Id)	Opportunity	Custom Objects 13	1-M-PRIMARY
Oppty Audit Trail	Opportunity	Audit Trail	ReadOnly
Opportunity CustomObject4 (Opportunity Id)	Opportunity	Custom Objects 04	1-M-PRIMARY
Oppty Sales Assmt	Opportunity	Opportunity Assessment	1-M
Activity	Not applicable	Activity	Top
Activity Samp Drop	Activity	Samples Dropped	Child
Activity CRMOD_LS_Transactions (Activity Id)	Activity	Sample Transactions	1-M
Activity CustomObject9 (Activity Id)	Activity	Custom Objects 09	1-M-PRIMARY
Activity CustObj1	Activity	Custom Objects 01	M-M
Activity CustomObject5 (Activity Id)	Activity	Custom Objects 05	1-M-PRIMARY
Activity CustomObject7 (Activity Id)	Activity	Custom Objects 07	1-M-PRIMARY
Activity Contact	Activity	Contacts	M-M
Activity Att	Activity	Attachments	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Activity CustomObject12 (Activity Id)	Activity	Custom Objects 12	1-M-PRIMARY
Activity CustomObject13 (Activity Id)	Activity	Custom Objects 13	1-M-PRIMARY
Activity Soln	Activity	Solutions	M-M
Activity CustomObject8 (Activity Id)	Activity	Custom Objects 08	1-M-PRIMARY
Activity Prod Detail	Activity	Products Detailed	Child
Activity CustomObject11 (Activity Id)	Activity	Custom Objects 11	1-M-PRIMARY
Activity Sales Assmt	Activity	Activity Assessment	1-M
Activity PromItem Drop	Activity	Promotional Item Dropped	Child
Activity CustObj2	Activity	Custom Objects 02	M-M
Activity CustomObject10 (Activity Id)	Activity	Custom Objects 10	1-M-PRIMARY
Activity MessagePlanVBC	Activity	Available Message Plans	Child
Activity Team	Activity	Users	M-M
Activity CustomObject4 (Activity Id)	Activity	Custom Objects 04	1-M-PRIMARY
Activity Prod DetailVBC	Activity	Available Product Detailed	Child
Activity CustObj3	Activity	Custom Objects 03	M-M
Activity CustomObject6 (Activity Id)	Activity	Custom Objects 06	1-M-PRIMARY
Activity CRMODLS_Signature (Activity Id)	Activity	Signature	Child
Activity Promo DropVBC	Activity	Available Promotional Item Dropped	Child
Activity CRMODLS_PCD_MSGRSP (Activity Id)	Activity	Message Responses	1-M-PRIMARY
Activity CustomObject14 (Activity Id)	Activity	Custom Objects 14	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Activity Samp DropVBC	Activity	Available Sample Dropped	Child
Activity Book	Activity		Child
Activity CustomObject15 (Activity Id)	Activity	Custom Objects 15	1-M-PRIMARY
CRMODLS_BPL_CNTCT	Not applicable	Plan Contact	Top
CRMOD_LS_MsgPlanItem	Not applicable	Messaging Plan Item	Top
CRMOD_LS_MsgPlanItem CRMODLS_PCD_MSGRSP (Plan Item Id)	CRMOD_LS_MsgPlanItem	Message Responses	1-M-PRIMARY
CRMOD_LS_MsgPlanItem CRMOD_LS_MsgPlnRel (Parent MP Item Id)	CRMOD_LS_MsgPlanItem	Messaging Plan Item Relations	1-M-PRIMARY
ExamRegistration	Not applicable	Exam Registration	Top
CertificationRequest	Not applicable	Certification Request	Top
CRMOD_LS_MsgPlnRel	Not applicable	Messaging Plan Item Relations	Top
InsuranceProperty	Not applicable	Insurance Property	Top
InsuranceProperty Coverage (Insured Property Id)	InsuranceProperty	Coverages	1-M
InsuranceProperty Damage (Property Id)	InsuranceProperty	Damages	1-M
SPRequestAttachment	Not applicable	SPRequest Attachment	Top
Application	Not applicable	Not applicable	Top
Application ApplicationAttachment (Application Id)	Application	Application Attachments	Child
Application/Application Book	Application	Books	Child
Application Activity (Application Id)	Application	Activities	1-M-PRIMARY
Application/ApplicationTeam	Application	Teams	Child
Application/Audit Trail Item 2	Application	Audit Trail	ReadOnly
ProgramMember	Not applicable	Program Membership	Top

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
ProgramMemberAtt	ProgramMember	Attachments	Child
Forecast	Not applicable	Forecast	Top
ExamRelationship	Not applicable	Related Exam	Top
ExamCategory	Not applicable	Exam Product Category	Top
FinancialAccountHolder	Not applicable	Financial Account Holder	Top
ExamPartner	Not applicable	Exam Partner	Top
CustomObject5	Not applicable	Custom Object 05	Top
CustomObject5 Solution (CustomObject5 Id)	CustomObject5	Solutions	1-M
CustomObject5 CustomObject4 (CustomObject5 Id)	CustomObject5	Custom Objects 04	1-M-PRIMARY
CustomObject5 SPRequest (CustomObject5 Id)	CustomObject5	Special Pricing Requests	1-M
CustomObject5 Vehicle (CustomObject5 Id)	CustomObject5	Vehicles	1-M
CustomObject5 CustomObject14 (CustomObject5 Id)	CustomObject5	Custom Objects 14	1-M-PRIMARY
CustomObject5 Policy (CustomObject5 Id)	CustomObject5	Policies	1-M
CustomObject5 Custom Object 1 (CustomObject5 Id)	CustomObject5	Custom Objects 01	1-M
CustomObject5 Activity (CustomObject5 Id)	CustomObject5	Activities	1-M-PRIMARY
CustomObject5 CustomObject6 (CustomObject5 Id)	CustomObject5	Custom Objects 06	1-M-PRIMARY
CustomObject5 CustomObject15 (CustomObject5 Id)	CustomObject5	Custom Objects 15	1-M-PRIMARY
CustomObject5 CustomObject8 (CustomObject5 Id)	CustomObject5	Custom Objects 08	1-M-PRIMARY
CustomObject5 Fund Request (CustomObject5 Id)	CustomObject5	Fund Requests	1-M
CustomObject5 MDFRequest (CustomObject5 Id)	CustomObject5	MDF Requests	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject5 Custom Object 2 (CustomObject5 Id)	CustomObject5	Custom Objects 02	1-M
CustomObject5/CustomObject5Team	CustomObject5	CustomObject5 Teams	Child
CustomObject5 DealRegistration (CustomObject5 Id)	CustomObject5	Deal Registrations	1-M
CustomObject5 Channel Partner (CustomObject5 Id)	CustomObject5	Dealers	1-M
CustomObject5 CustomObject13 (CustomObject5 Id)	CustomObject5	Custom Objects 13	1-M-PRIMARY
CustomObject5 Asset (CustomObject5 Id)	CustomObject5	Assets	1-M
CustomObject5 Account (CustomObject5 Id)	CustomObject5	Accounts	1-M
CustomObject5 Course (CustomObject5 Id)	CustomObject5	Courses	1-M
CustomObject5 Portfolio (CustomObject5 Id)	CustomObject5	Portfolios	1-M
CustomObject5 Fund (CustomObject5 Id)	CustomObject5	Funds	1-M
CustomObject5 Household (CustomObject5 Id)	CustomObject5	Households	1-M
CustomObject5/CustomObject5 Book	CustomObject5	Books	Child
CustomObject5 Lead (CustomObject5 Id)	CustomObject5	Leads	1-M
CustomObject5 CustomObject7 (CustomObject5 Id)	CustomObject5	Custom Objects 07	1-M-PRIMARY
CustomObject5/Audit Trail Item 2	CustomObject5	Audit Trail	ReadOnly
CustomObject5 Accreditation (CustomObject5 Id)	CustomObject5	Accreditations	1-M
CustomObject5 CustomObject12 (CustomObject5 Id)	CustomObject5	Custom Objects 12	1-M-PRIMARY
CustomObject5 Certification (CustomObject5 Id)	CustomObject5	Certifications	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject5 Program (CustomObject5 Id)	CustomObject5	Partner Programs	1-M
CustomObject5 Opportunity (CustomObject5 Id)	CustomObject5	Opportunities	1-M-PRIMARY
CustomObject5 Partner (CustomObject5 Id)	CustomObject5	Partners	1-M
CustomObject5 CustomObject5 (CustomObject5 Id)	CustomObject5	Custom Objects 05	1-M-PRIMARY
CustomObject5 Custom Object 3 (CustomObject5 Id)	CustomObject5	Custom Objects 03	1-M
CustomObject5 Product (CustomObject5 Id)	CustomObject5	Products	Child
CustomObject5 CustomObject10 (CustomObject5 Id)	CustomObject5	Custom Objects 10	1-M-PRIMARY
CustomObject5 CustomObject11 (CustomObject5 Id)	CustomObject5	Custom Objects 11	1-M-PRIMARY
CustomObject5 Revenue (CustomObject5 Id)	CustomObject5	Revenues	Child
CustomObject5 Service Request (CustomObject5 Id)	CustomObject5	Service Requests	1-M
CustomObject5 Contact (CustomObject5 Id)	CustomObject5	Contacts	1-M
CustomObject5 Campaign (CustomObject5 Id)	CustomObject5	Campaigns	1-M
CustomObject5 CustomObject9 (CustomObject5 Id)	CustomObject5	Custom Objects 09	1-M-PRIMARY
CustomObject5 Exam (CustomObject5 Id)	CustomObject5	Exams	1-M
CustomObject5 MedEdEvent (CustomObject5 Id)	CustomObject5	MedEd Events	1-M
CertificationExam	Not applicable	Certification Exam	Top
CRMODLS_InventoryPeriod	Not applicable	Inventory Period	Top
CRMODLS_InventoryPeriod CRMODLS_SampleInventory (Inventory Period Id)	CRMODLS_InventoryP eriod	Sample Inventory	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_InventoryPeriod/ CRMODLS_InventoryPeriod Book	CRMODLS_InventoryP eriod	Books	Child
CRMODLS_InventoryPeriod CRMODLS_InventoryAuditReport (Inventory Period Id)	CRMODLS_InventoryP eriod	Inventory Audit Reports	1-M
CRMODLS_InventoryPeriod CRMOD_LS_Transactions (Inventory Period Id)	CRMODLS_InventoryP eriod	Sample Transactions	1-M
CRMODLS_SampleInventory	Not applicable	Sample Inventory	Top
MDFRequest	Not applicable	MDF Request	Top
MDFRequest Custom Object 3 (MDF Request Id)	MDFRequest	Custom Objects 03	1-M
MDFRequest CustomObject7 (MDF Request Id)	MDFRequest	Custom Objects 07	1-M-PRIMARY
MDFRequest CustomObject10 (MDF Request Id)	MDFRequest	Custom Objects 10	1-M-PRIMARY
MDFRequest CustomObject5 (MDF Request Id)	MDFRequest	Custom Objects 05	1-M-PRIMARY
MDFRequest CustomObject15 (MDF Request Id)	MDFRequest	Custom Objects 15	1-M-PRIMARY
MDFRequest CustomObject4 (MDF Request Id)	MDFRequest	Custom Objects 04	1-M-PRIMARY
MDFRequest/MDFRequestTeam	MDFRequest	MDF Request Teams	Child
MDFRequest CustomObject12 (MDF Request Id)	MDFRequest	Custom Objects 12	1-M-PRIMARY
MDFRequest/Audit Trail Item 2	MDFRequest	Audit Trail	ReadOnly
MDFRequest CustomObject9 (MDF Request Id)	MDFRequest	Custom Objects 09	1-M-PRIMARY
MDFRequest MDFRequestAttachment (MDFRequest Id)	MDFRequest	MDFRequest Attachments	Child
MDFRequest/MDFRequest Book	MDFRequest	Books	Child
MDFRequest CustomObject13 (MDF Request Id)	MDFRequest	Custom Objects 13	1-M-PRIMARY
MDFRequest Custom Object 1 (MDF Request Id)	MDFRequest	Custom Objects 01	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
MDFRequest CustomObject8 (MDF Request Id)	MDFRequest	Custom Objects 08	1-M-PRIMARY
MDFRequest CustomObject14 (MDF Request Id)	MDFRequest	Custom Objects 14	1-M-PRIMARY
MDFRequest CustomObject6 (MDF Request Id)	MDFRequest	Custom Objects 06	1-M-PRIMARY
MDFRequest Custom Object 2 (MDF Request Id)	MDFRequest	Custom Objects 02	1-M
MDFRequest CustomObject11 (MDF Request Id)	MDFRequest	Custom Objects 11	1-M-PRIMARY
MDFRequest Activity (MDFRequest Id)	MDFRequest	Activities	1-M-PRIMARY
CRMOD_LS_Allocation	Not applicable	Allocation	Top
CRMOD_LS_Allocation/ CRMOD_LS_Allocation Book	CRMOD_LS_Allocation	Books	Child
AccreditationRelationship	Not applicable	Related Accreditation	Top
FinancialAccountHolding	Not applicable	Financial Account Holding	Top
FinancialPlan	Not applicable	Financial Plan	Top
FinancialPlan Service Request (Financial Plan Id)	FinancialPlan	Service Requests	1-M
FinancialPlan Opportunity (Financial Plan Id)	FinancialPlan	Opportunities	1-M-PRIMARY
FinancialPlan Lead (Financial Plan Id)	FinancialPlan	Leads	1-M
FinancialPlan Activity (Financial Plan Id)	FinancialPlan	Activities	1-M-PRIMARY
FinancialPlan/FinancialPlan Book	FinancialPlan	Books	Child
CRMODLS_ModificationLog	Not applicable	Modification Tracking	Top
CustObj3	Not applicable	Custom Object 03	Top
Custom Object 3 CustomObject8 (Custom Object 3 Id)	CustObj3	Custom Objects 08	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Custom Object 3 Accreditation (Custom Object 3 Id)	CustObj3	Accreditations	1-M
Custom Object 3 CustomObject11 (Custom Object 3 Id)	CustObj3	Custom Objects 11	1-M-PRIMARY
CustObj3 Team	CustObj3	Custom Objects 3 Team	Child
CustObj3 Solution	CustObj3	Solutions	M-M
Custom Object 3 Course (Custom Object 3 Id)	CustObj3	Courses	1-M
Custom Object 3 CustomObject4 (Custom Object 3 Id)	CustObj3	Custom Objects 04	1-M-PRIMARY
CustObj3 Open Activity	CustObj3	Open Activities	M-M-PRIMARY
CustObj3 Service Request	CustObj3	Service Requests	M-M
CustObj3 Portfolio	CustObj3	Portfolios	M-M
CustObj3 Fund	CustObj3	Fund	M-M
CustObj3 Att	CustObj3	Attachments	Child
Custom Object 3 CustomObject5 (Custom Object 3 Id)	CustObj3	Custom Objects 05	1-M-PRIMARY
Custom Object 3 Exam (Custom Object 3 Id)	CustObj3	Exams	1-M
Custom Object 3 CustomObject6 (Custom Object 3 Id)	CustObj3	Custom Objects 06	1-M-PRIMARY
Custom Object 3 CustomObject15 (Custom Object 3 Id)	CustObj3	Custom Objects 15	1-M-PRIMARY
CustObj3 CustObj3	CustObj3	Custom Objects 03	M-M
CustObj3 Note	CustObj3	Notes	Child
Custom Object 3 CustomObject7 (Custom Object 3 Id)	CustObj3	Custom Objects 07	1-M-PRIMARY
Custom Object 3 CustomObject14 (Custom Object 3 Id)	CustObj3	Custom Objects 14	1-M-PRIMARY
CustObj3 Book	CustObj3	Not applicable	Child
CustObj3 Opportunity	CustObj3	Opportunities	M-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Custom Object 3 CustomObject13 (Custom Object 3 Id)	CustObj3	Custom Objects 13	1-M-PRIMARY
CustObj3 Vehicle	CustObj3	Vehicles	M-M
CustObj3 Household	CustObj3	Households	M-M
Custom Object 3 CustomObject12 (Custom Object 3 Id)	CustObj3	Custom Objects 12	1-M-PRIMARY
CustObj3 Fund Request	CustObj3	Fund Requests	M-M
CustObj3 CustObj2	CustObj3	Custom Objects 02	M-M
CustObj3 Contact	CustObj3	Contacts	M-M
Custom Object 3 MDFRequest (Custom Object 3 Id)	CustObj3	MDF Requests	1-M
Custom Object 3 Policy (Custom Object 3 Id)	CustObj3	Policies	1-M
CustObj3 Camp	CustObj3	Campaigns	M-M
CustObj3 Acct	CustObj3	Accounts	M-M
Custom Object 3 SPRequest (Custom Object 3 Id)	CustObj3	Special Pricing Requests	1-M
CustObj3 Partner	CustObj3	Partner	M-M
CustObj3 Dealer	CustObj3	Dealers	M-M
CustObj3 Prod	CustObj3	Products	M-M
CustObj3 Cmpltd Activity	CustObj3	Completed Activities	M-M-PRIMARY
Custom Object 3 CustomObject10 (Custom Object 3 Id)	CustObj3	Custom Objects 10	1-M-PRIMARY
CustObj3 CustObj1	CustObj3	Custom Objects 01	M-M
Custom Object 3 DealRegistration (Custom Object 3 Id)	CustObj3	Deal Registrations	1-M
CustObj3 MedEd	CustObj3	MedEd Event	M-M
Custom Object 3 Certification (Custom Object 3 Id)	CustObj3	Certifications	1-M
OnDemand Custom Object 3/Audit Trail Item 2	CustObj3	Audit Trail	ReadOnly
CustObj3 Lead	CustObj3	Leads	M-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Custom Object 3 CustomObject9 (Custom Object 3 Id)	CustObj3	Custom Objects 09	1-M-PRIMARY
CustObj3 Asset	CustObj3	Assets	M-M
CRMODLS_BusinessPlan	Not applicable	Business Plan	Top
CRMODLS_BusinessPlan CertificationRequest (Plan Id)	CRMODLS_BusinessPlan	Certification Requests	1-M-PRIMARY
CRMODLS_BusinessPlan/ CRMODLS_BusinessPlan Book	CRMODLS_BusinessPlan	Books	Child
CRMODLS_BusinessPlan PartnerPlan (Plan Id)	CRMODLS_BusinessPlan	Partner Plans	Child
CRMODLS_BusinessPlan CustomObject8 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 08	1-M-PRIMARY
CRMODLS_BusinessPlan CRMODLS_OBJECTIVE (Plan Name Id)	CRMODLS_BusinessPlan	Objectives	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject7 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 07	1-M-PRIMARY
CRMODLS_BusinessPlan CRMODLS_BPL_CNTCT (Business Plan Id)	CRMODLS_BusinessPlan	Plan Contacts	1-M-PRIMARY
CRMODLS_BusinessPlan Custom Object 2 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 02	1-M
CRMODLS_BusinessPlan CustomObject13 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 13	1-M-PRIMARY
CRMODLS_BusinessPlan/ CRMODLS_BusinessPlanTeam	CRMODLS_BusinessPlan	Business Plan Teams	Child
CRMODLS_BusinessPlan CustomObject11 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 11	1-M-PRIMARY
CRMODLS_BusinessPlan Custom Object 1 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 01	1-M
CRMODLS_BusinessPlan Custom Object 3 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 03	1-M
CRMODLS_BusinessPlan CRMODLS_BusinessPlan (Parent Plan Name Id)	CRMODLS_BusinessPlan	Business Plans	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_BusinessPlan CustomObject14 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 14	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject15 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 15	1-M-PRIMARY
CRMODLS_BusinessPlan CRMODLS_BPL_ACNT (Business Plan Id)	CRMODLS_BusinessPlan	Plan Accounts	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject6 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 06	1-M-PRIMARY
CRMODLS_BusinessPlan CRMODLS_PlanOpportunities (Plan Id)	CRMODLS_BusinessPlan	Plan Opportunities	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject9 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 09	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject5 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 05	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject4 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 04	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject12 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 12	1-M-PRIMARY
CRMODLS_BusinessPlan CustomObject10 (Business Plan Id)	CRMODLS_BusinessPlan	Custom Objects 10	1-M-PRIMARY
CRMODLS_BusinessPlan Activity (Business Plan Id)	CRMODLS_BusinessPlan	Activities	1-M-PRIMARY
CRMODLS_BusinessPlan AccreditationRequest (Plan Id)	CRMODLS_BusinessPlan	Accreditation Requests	1-M-PRIMARY
CRMOD_LS_MessagingPlan	Not applicable	Messaging Plan	Top
CRMOD_LS_MessagingPlan CRMODLS_PCD_MSGRSP (Plan Id)	CRMOD_LS_MessagingPlan	Message Responses	1-M-PRIMARY
CRMOD_LS_MessagingPlan CRMOD_LS_MsgPlanItem (Parent Message Plan Id)	CRMOD_LS_MessagingPlan	Messaging Plan Items	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMOD_LS_MessagingPlan/ CRMOD_LS_MessagingPlan Book	CRMOD_LS_MessagingPlan	Books	Child
SPRequestLineItem	Not applicable	Special Pricing Product	Top
CoursePartner	Not applicable	Course Partner	Top
AccreditationProductCategory	Not applicable	Accreditation Product Category	Top
MedEd	Not applicable	MedEd Event	Top
MedEdEvent CustomObject4 (MedEd Id)	MedEd	Custom Objects 04	1-M-PRIMARY
MedEd CustObj1	MedEd	Custom Objects 01	M-M
MedEdEvent CustomObject10 (MedEd Id)	MedEd	Custom Objects 10	1-M-PRIMARY
MedEd Cmpltd Activity	MedEd	Completed Activities	1-M-PRIMARY
MedEdEvent CustomObject12 (MedEd Id)	MedEd	Custom Objects 12	1-M-PRIMARY
MedEdEvent CustomObject13 (MedEd Id)	MedEd	Custom Objects 13	1-M-PRIMARY
MedEd Open Activity	MedEd	Open Activities	1-M-PRIMARY
MedEdEvent CustomObject7 (MedEd Id)	MedEd	Custom Objects 07	1-M-PRIMARY
MedEdEvent CustomObject11 (MedEd Id)	MedEd	Custom Objects 11	1-M-PRIMARY
MedEd CustObj3	MedEd	Custom Objects 03	M-M
MedEdEvent CustomObject14 (MedEd Id)	MedEd	Custom Objects 14	1-M-PRIMARY
MedEd CustObj2	MedEd	Custom Objects 02	M-M
MedEdEvent CustomObject9 (MedEd Id)	MedEd	Custom Objects 09	1-M-PRIMARY
MedEdEvent CustomObject8 (MedEd Id)	MedEd	Custom Objects 08	1-M-PRIMARY
MedEdEvent CustomObject5 (MedEd Id)	MedEd	Custom Objects 05	1-M-PRIMARY
MedEd Contact	MedEd	Contacts	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
MedEdEvent CustomObject6 (MedEd Id)	MedEd	Custom Objects 06	1-M-PRIMARY
MedEdEvent CustomObject15 (MedEd Id)	MedEd	Custom Objects 15	1-M-PRIMARY
Pharma ME Event/Pharma ME Event Book	MedEd	Books	Child
CertificationProduct	Not applicable	Certification Product	Top
FinancialProduct	Not applicable	Financial Product	Top
FinancialProduct FinancialTransaction (Financial Product Id)	FinancialProduct	Financial Transactions	1-M
FinancialProduct FinancialProduct (Parent Financial Product Id)	FinancialProduct	Financial Products	1-M
FinancialProduct FinancialAccountHolding (Financial Product Id)	FinancialProduct	Financial Account Holdings	1-M
FinancialProduct Coverage (Coverage Product Id)	FinancialProduct	Coverages	1-M
CertificationCourse	Not applicable	Certification Course	Top
CourseSolution	Not applicable	Course Solution	Top
Course	Not applicable	Course	Top
Course CourseExam (Course Id)	Course	Course Exams	Child
Course CertificationCourse (Course Id)	Course	Certification Courses	Child
Course CustomObject9 (Course Id)	Course	Custom Objects 09	1-M-PRIMARY
Course CustomObject12 (Course Id)	Course	Custom Objects 12	1-M-PRIMARY
Course CourseEnrollment (Course Id)	Course	Course Enrollments	1-M-PRIMARY
Course/Course Book	Course	Books	Child
Course CustomObject13 (Course Id)	Course	Custom Objects 13	1-M-PRIMARY
Course CustomObject7 (Course Id)	Course	Custom Objects 07	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Course CustomObject8 (Course Id)	Course	Custom Objects 08	1-M-PRIMARY
Course CourseSolution (Course Id)	Course	Course Solutions	Child
Course Custom Object 1 (Course Id)	Course	Custom Objects 01	1-M
Course/CourseTeam	Course	Course Teams	Child
Course CustomObject14 (Course Id)	Course	Custom Objects 14	1-M-PRIMARY
Course CourseAttachment (Course Id)	Course	Course Attachments	Child
Course CustomObject11 (Course Id)	Course	Custom Objects 11	1-M-PRIMARY
Course CourseRelationship (Course Id)	Course	Related Courses	Child
Course CustomObject10 (Course Id)	Course	Custom Objects 10	1-M-PRIMARY
Course Custom Object 2 (Course Id)	Course	Custom Objects 02	1-M
Course CustomObject4 (Course Id)	Course	Custom Objects 04	1-M-PRIMARY
Course CustomObject6 (Course Id)	Course	Custom Objects 06	1-M-PRIMARY
Course Custom Object 3 (Course Id)	Course	Custom Objects 03	1-M
Course CustomObject5 (Course Id)	Course	Custom Objects 05	1-M-PRIMARY
Course CourseProduct (Course Id)	Course	Course Products	Child
Course CourseCategory (Course Id)	Course	Course Product Categories	Child
Course CustomObject15 (Course Id)	Course	Custom Objects 15	1-M-PRIMARY
Course CoursePartner (Course Id)	Course	Course Partners	Child
PartnerPlan	Not applicable	Partner Plan	Top
Smart Call	Not applicable	Smart Call	Top

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
SC PromItem Drop	Smart Call	Promotional Item Dropped	Child
SC Samp Drop	Smart Call	Samples Dropped	Child
SmartCall Book	Smart Call	Not applicable	Child
SC Prod Detail	Smart Call	Products Detailed	Child
Account	Not applicable	Account	Top
Account CustomObject15 (Account Id)	Account	Custom Objects 15	1-M-PRIMARY
Acct Sub Acct	Account	Sub-Accounts	RaedOnly
Acct Cmpltd Activity	Account	Completed Activities	1-M-PRIMARY
Account Order (Business Account Id)	Account	Orders	1-M
Account CustomObject4 (Account Id)	Account	Custom Objects 04	1-M-PRIMARY
Acct Rel	Account	Account Relationships	Child
Account DealRegistration (Customer Id)	Account	Deal Registrations	1-M
Account CRMODLS_BPL_ACNT (Account ID Id)	Account	Plan Accounts	1-M-PRIMARY
Acct Revenue	Account	Revenues	Child
Acct Contact	Account	Contacts	M-M
Acct Asset	Account	Assets	1-M
Acct Address	Account	Addresses	Child
Account FinancialAccountHolder (Business Account Id)	Account	Financial Account Holders	1-M
Account FinancialPlan (Business Account Id)	Account	Financial Plans	1-M
Account CustomObject5 (Account Id)	Account	Custom Objects 05	1-M-PRIMARY
Acct CustObj3	Account	Custom Objects 03	M-M
Acct Call	Account	Calls	1-M-PRIMARY
Account PolicyHolder (Business Account Holder Id)	Account	Policy Holders	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Account CustomObject7 (Account Id)	Account	Custom Objects 07	1-M-PRIMARY
Account Claim (Business Account Id)	Account	Claims	1-M
Acct Book	Account	Books	Child
Acct Att	Account	Attachments	Child
Acct Portfolio	Account	Portfolios	1-M
Acct Oppty	Account	Opportunities	1-M-PRIMARY
Account CustomObject10 (Account Id)	Account	Custom Objects 10	1-M-PRIMARY
Account/Audit Trail Item 2	Account	Audit Trail	ReadOnly
Account CustomObject11 (Account Id)	Account	Custom Objects 11	1-M-PRIMARY
Account Quote (Business Account Id)	Account	Quotes	1-M
Account CRMODLS_BusinessPlan (Account ID Id)	Account	Business Plans	1-M-PRIMARY
Account SPRequest (End Customer Id)	Account	Special Pricing Requests	1-M
Acct Lead	Account	Leads	1-M
Acct Team	Account	Account Team	Child
Account CustomObject13 (Account Id)	Account	Custom Objects 13	1-M-PRIMARY
Account FinancialAccount (Branch Id)	Account	Financial Accounts	1-M
Account CustomObject8 (Account Id)	Account	Custom Objects 08	1-M-PRIMARY
Account FinancialAccount (Business Account Id)	Account	Financial Accounts	1-M
Account CustomObject14 (Account Id)	Account	Custom Objects 14	1-M-PRIMARY
Account CustomObject6 (Account Id)	Account	Custom Objects 06	1-M-PRIMARY
Acct Open Activity	Account	Open Activities	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Account CustomObject9 (Account Id)	Account	Custom Objects 09	1-M-PRIMARY
Account CRMODLS_OBJECTIVE (Account Name Id)	Account	Objectives	1-M-PRIMARY
Acct Vehicle	Account	Vehicles	1-M
Account Policy (Business Account Id)	Account	Policies	1-M
Account FinancialAccount (Held Away Institution Id)	Account	Financial Accounts	1-M
Acct CustObj2	Account	Custom Objects 02	M-M
Acct SR	Account	Service Requests	1-M
Acct Note	Account	Notes	Child
Account CustomObject12 (Account Id)	Account	Custom Objects 12	1-M-PRIMARY
Acct CustObj1	Account	Custom Objects 01	M-M
Acct Partner	Account	Account Partners	Child
Acct Competitor	Account	Account Competitors	Child
PolicyHolder	Not applicable	Policy Holder	Top
AccreditationProduct	Not applicable	Accreditation Product	Top
CourseRelationship	Not applicable	Related Course	Top
CustObj1	Not applicable	Custom Object 01	Top
CustObj1 Partner	CustObj1	Partner	M-M
CustObj1 Prod	CustObj1	Products	M-M
Custom Object 1 CustomObject4 (Custom Object 1 Id)	CustObj1	Custom Objects 04	1-M-PRIMARY
CustObj1 Book	CustObj1	Not applicable	Child
CustObj1 CustObj3	CustObj1	Custom Objects 03	M-M
Custom Object 1 CustomObject5 (Custom Object 1 Id)	CustObj1	Custom Objects 05	1-M-PRIMARY
Custom Object 1 CustomObject15 (Custom Object 1 Id)	CustObj1	Custom Objects 15	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Custom Object 1 SPRequest (Custom Object 1 Id)	CustObj1	Special Pricing Requests	1-M
CustObj1 Cmpltd Activity	CustObj1	Completed Activities	M-M-PRIMARY
Custom Object 1 CustomObject13 (Custom Object 1 Id)	CustObj1	Custom Objects 13	1-M-PRIMARY
Custom Object 1 DealRegistration (Custom Object 1 Id)	CustObj1	Deal Registrations	1-M
CustObj1 Open Activity	CustObj1	Open Activities	M-M-PRIMARY
CustObj1 CustObj1	CustObj1	Custom Objects 01	M-M
CustObj1 Camp	CustObj1	Campaigns	M-M
Custom Object 1 CustomObject8 (Custom Object 1 Id)	CustObj1	Custom Objects 08	1-M-PRIMARY
Custom Object 1 CustomObject7 (Custom Object 1 Id)	CustObj1	Custom Objects 07	1-M-PRIMARY
Custom Object 1 CustomObject14 (Custom Object 1 Id)	CustObj1	Custom Objects 14	1-M-PRIMARY
CustObj1 MedEd	CustObj1	MedEd Event	M-M
CustObj1 Note	CustObj1	Notes	Child
Custom Object 1 Accreditation (Custom Object 1 Id)	CustObj1	Accreditations	1-M
Custom Object 1 CustomObject11 (Custom Object 1 Id)	CustObj1	Custom Objects 11	1-M-PRIMARY
CustObj1 CustObj2	CustObj1	Custom Objects 02	M-M
CustObj1 Household	CustObj1	Households	M-M
Custom Object 1 CustomObject6 (Custom Object 1 Id)	CustObj1	Custom Objects 06	1-M-PRIMARY
CustObj1 Portfolio	CustObj1	Portfolios	M-M
CustObj1 Fund Request	CustObj1	Fund Requests	M-M
CustObj1 Fund	CustObj1	Fund	M-M
Custom Object 1 CustomObject12 (Custom Object 1 Id)	CustObj1	Custom Objects 12	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Custom Object 1 CustomObject9 (Custom Object 1 Id)	CustObj1	Custom Objects 09	1-M-PRIMARY
CustObj1 Service Request	CustObj1	Service Requests	M-M
CustObj1 Lead	CustObj1	Leads	M-M
CustObj1 Contact	CustObj1	Contacts	M-M
Custom Object 1 MDFRequest (Custom Object 1 Id)	CustObj1	MDF Requests	1-M
Custom Object 1 Course (Custom Object 1 Id)	CustObj1	Courses	1-M
Custom Object 1 Certification (Custom Object 1 Id)	CustObj1	Certifications	1-M
CustObj1 Acct	CustObj1	Accounts	M-M
Custom Object 1 Exam (Custom Object 1 Id)	CustObj1	Exams	1-M
Custom Object 1 CustomObject10 (Custom Object 1 Id)	CustObj1	Custom Objects 10	1-M-PRIMARY
CustObj1 Team	CustObj1	Custom Objects 1 Team	Child
CustObj1 Vehicle	CustObj1	Vehicles	M-M
CustObj1 Solution	CustObj1	Solutions	M-M
CustObj1 Dealer	CustObj1	Dealers	M-M
CustObj1 Asset	CustObj1	Assets	M-M
CustObj1 Att	CustObj1	Attachments	Child
Custom Object 1 Policy (Custom Object 1 Id)	CustObj1	Policies	1-M
OnDemand Custom Object 1/Audit Trail Item 2	CustObj1	Audit Trail	ReadOnly
CustObj1 Opportunity	CustObj1	Opportunities	M-M-PRIMARY
Lead	Not applicable	Lead	Top
Lead CustomObject5 (Lead Id)	Lead	Custom Objects 05	1-M-PRIMARY
Lead/Audit Trail Item 2	Lead	Audit Trail	ReadOnly
Lead Sales Assmt	Lead	Lead Assessment	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Lead Open Activity	Lead	Open Activities	1-M-PRIMARY
Lead CustomObject10 (Lead Id)	Lead	Custom Objects 10	1-M-PRIMARY
Lead CustomObject9 (Lead Id)	Lead	Custom Objects 09	1-M-PRIMARY
Lead CustObj1	Lead	Custom Objects 01	M-M
Lead/LeadTeam	Lead	Lead Teams	Child
Lead DealRegistration (Lead Id)	Lead	Deal Registrations	1-M
Lead CustomObject4 (Lead Id)	Lead	Custom Objects 04	1-M-PRIMARY
Lead Book	Lead	Books	Child
Lead CustomObject14 (Lead Id)	Lead	Custom Objects 14	1-M-PRIMARY
Lead CustomObject6 (Lead Id)	Lead	Custom Objects 06	1-M-PRIMARY
Lead Partner	Lead	Partner	Child
Lead CustomObject8 (Lead Id)	Lead	Custom Objects 08	1-M-PRIMARY
Lead CustomObject13 (Lead Id)	Lead	Custom Objects 13	1-M-PRIMARY
Lead Cmpltd Activity	Lead	Completed Activities	1-M-PRIMARY
Lead CustObj3	Lead	Custom Objects 03	M-M
Lead CustomObject15 (Lead Id)	Lead	Custom Objects 15	1-M-PRIMARY
Lead CustomObject11 (Lead Id)	Lead	Custom Objects 11	1-M-PRIMARY
Lead CustObj2	Lead	Custom Objects 02	M-M
Lead Att	Lead	Attachments	Child
Lead CustomObject7 (Lead Id)	Lead	Custom Objects 07	1-M-PRIMARY
Lead CustomObject12 (Lead Id)	Lead	Custom Objects 12	1-M-PRIMARY
CourseProduct	Not applicable	Course Product	Top
CustomObject6	Not applicable	Custom Object 06	Top
CustomObject6 Custom Object 2 (CustomObject6 Id)	CustomObject6	Custom Objects 02	1-M
CustomObject6 Policy (CustomObject6 Id)	CustomObject6	Policies	1-M
CustomObject6 Campaign (CustomObject6 Id)	CustomObject6	Campaigns	1-M
CustomObject6 CustomObject9 (CustomObject6 Id)	CustomObject6	Custom Objects 09	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject6 Fund (CustomObject6 Id)	CustomObject6	Funds	1-M
CustomObject6 Accreditation (CustomObject6 Id)	CustomObject6	Accreditations	1-M
CustomObject6 Program (CustomObject6 Id)	CustomObject6	Partner Programs	1-M
CustomObject6 Account (CustomObject6 Id)	CustomObject6	Accounts	1-M
CustomObject6 Custom Object 3 (CustomObject6 Id)	CustomObject6	Custom Objects 03	1-M
CustomObject6 Lead (CustomObject6 Id)	CustomObject6	Leads	1-M
CustomObject6 CustomObject4 (CustomObject6 Id)	CustomObject6	Custom Objects 04	1-M-PRIMARY
CustomObject6 Channel Partner (CustomObject6 Id)	CustomObject6	Dealers	1-M
CustomObject6 Solution (CustomObject6 Id)	CustomObject6	Solutions	1-M
CustomObject6 Opportunity (CustomObject6 Id)	CustomObject6	Opportunities	1-M-PRIMARY
CustomObject6 CustomObject6 (CustomObject6 Id)	CustomObject6	Custom Objects 06	1-M-PRIMARY
CustomObject6 MDFRequest (CustomObject6 Id)	CustomObject6	MDF Requests	1-M
CustomObject6 CustomObject13 (CustomObject6 Id)	CustomObject6	Custom Objects 13	1-M-PRIMARY
CustomObject6/Audit Trail Item 2	CustomObject6	Audit Trail	ReadOnly
CustomObject6 CustomObject11 (CustomObject6 Id)	CustomObject6	Custom Objects 11	1-M-PRIMARY
CustomObject6 SPRequest (CustomObject6 Id)	CustomObject6	Special Pricing Requests	1-M
CustomObject6 Contact (CustomObject6 Id)	CustomObject6	Contacts	1-M
CustomObject6 CustomObject15 (CustomObject6 Id)	CustomObject6	Custom Objects 15	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject6 Household (CustomObject6 Id)	CustomObject6	Households	1-M
CustomObject6 Product (CustomObject6 Id)	CustomObject6	Products	Child
CustomObject6 DealRegistration (CustomObject6 Id)	CustomObject6	Deal Registrations	1-M
CustomObject6 Course (CustomObject6 Id)	CustomObject6	Courses	1-M
CustomObject6 Portfolio (CustomObject6 Id)	CustomObject6	Portfolios	1-M
CustomObject6 CustomObject10 (CustomObject6 Id)	CustomObject6	Custom Objects 10	1-M-PRIMARY
CustomObject6 Activity (CustomObject6 Id)	CustomObject6	Activities	1-M-PRIMARY
CustomObject6 Vehicle (CustomObject6 Id)	CustomObject6	Vehicles	1-M
CustomObject6 Exam (CustomObject6 Id)	CustomObject6	Exams	1-M
CustomObject6 MedEdEvent (CustomObject6 Id)	CustomObject6	MedEd Events	1-M
CustomObject6 Custom Object 1 (CustomObject6 Id)	CustomObject6	Custom Objects 01	1-M
CustomObject6 Fund Request (CustomObject6 Id)	CustomObject6	Fund Requests	1-M
CustomObject6 CustomObject7 (CustomObject6 Id)	CustomObject6	Custom Objects 07	1-M-PRIMARY
CustomObject6 CustomObject14 (CustomObject6 Id)	CustomObject6	Custom Objects 14	1-M-PRIMARY
CustomObject6 Certification (CustomObject6 Id)	CustomObject6	Certifications	1-M
CustomObject6 Asset (CustomObject6 Id)	CustomObject6	Assets	1-M
CustomObject6/CustomObject6 Book	CustomObject6	Books	Child
CustomObject6 CustomObject8 (CustomObject6 Id)	CustomObject6	Custom Objects 08	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject6 Service Request (CustomObject6 Id)	CustomObject6	Service Requests	1-M
CustomObject6 CustomObject12 (CustomObject6 Id)	CustomObject6	Custom Objects 12	1-M-PRIMARY
CustomObject6 Partner (CustomObject6 Id)	CustomObject6	Partners	1-M
CustomObject6 CustomObject5 (CustomObject6 Id)	CustomObject6	Custom Objects 05	1-M-PRIMARY
CustomObject6 Revenue (CustomObject6 Id)	CustomObject6	Revenues	Child
CustomObject6/ CustomObject6Team	CustomObject6	CustomObject6 Teams	Child
FinancialTransaction	Not applicable	Financial Transaction	Top
FinancialTransaction Service Request (Financial Transaction Id)	FinancialTransaction	Service Requests	1-M
FinancialTransaction FinancialTransaction (Financial Transaction Parent Id)	FinancialTransaction	Financial Transactions	1-M
Accreditation	Not applicable	Accreditation	Top
Accreditation CustomObject10 (Accreditation Id)	Accreditation	Custom Objects 10	1-M-PRIMARY
Accreditation AccreditationProductCategory (Accreditation Id)	Accreditation	Accreditation Product Categories	Child
Accreditation/Accreditation Book	Accreditation	Books	Child
Accreditation CustomObject15 (Accreditation Id)	Accreditation	Custom Objects 15	1-M-PRIMARY
Accreditation CustomObject11 (Accreditation Id)	Accreditation	Custom Objects 11	1-M-PRIMARY
Accreditation CustomObject9 (Accreditation Id)	Accreditation	Custom Objects 09	1-M-PRIMARY
Accreditation AccreditationProduct (Accreditation Id)	Accreditation	Accreditation Products	Child
Accreditation CustomObject14 (Accreditation Id)	Accreditation	Custom Objects 14	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Accreditation CustomObject8 (Accreditation Id)	Accreditation	Custom Objects 08	1-M-PRIMARY
Accreditation CustomObject7 (Accreditation Id)	Accreditation	Custom Objects 07	1-M-PRIMARY
Accreditation CustomObject4 (Accreditation Id)	Accreditation	Custom Objects 04	1-M-PRIMARY
Accreditation CustomObject12 (Accreditation Id)	Accreditation	Custom Objects 12	1-M-PRIMARY
Accreditation AccreditationAttachment (Accreditation Id)	Accreditation	Accreditation Attachments	Child
Accreditation/AccreditationTeam	Accreditation	Accreditation Teams	Child
Accreditation Custom Object 1 (Accreditation Id)	Accreditation	Custom Objects 01	1-M
Accreditation CustomObject6 (Accreditation Id)	Accreditation	Custom Objects 06	1-M-PRIMARY
Accreditation Custom Object 2 (Accreditation Id)	Accreditation	Custom Objects 02	1-M
Accreditation AccreditationRelationship (Accreditation Id)	Accreditation	Related Accreditations	Child
Accreditation Custom Object 3 (Accreditation Id)	Accreditation	Custom Objects 03	1-M
Accreditation CustomObject13 (Accreditation Id)	Accreditation	Custom Objects 13	1-M-PRIMARY
Accreditation AccreditationCertification (Accreditation Id)	Accreditation	Accreditation Certifications	Child
Accreditation AccreditationSolution (Accreditation Id)	Accreditation	Accreditation Solutions	Child
Accreditation CustomObject5 (Accreditation Id)	Accreditation	Custom Objects 05	1-M-PRIMARY
Accreditation AccreditationRequest (Accreditation Id)	Accreditation	Accreditation Requests	1-M-PRIMARY
CRMODLS_SIGNDISC	Not applicable	Sample Disclaimer	Top

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject11	Not applicable	Custom Object 11	Top
CustomObject11 Opportunity (CustomObject11 Id)	CustomObject11	Opportunities	1-M-PRIMARY
CustomObject11 Lead (CustomObject11 Id)	CustomObject11	Leads	1-M
CustomObject11 CustomObject4 (CustomObject11 Id)	CustomObject11	Custom Objects 04	1-M-PRIMARY
CustomObject11 MedEdEvent (CustomObject11 Id)	CustomObject11	MedEd Events	1-M
CustomObject11 CustomObject15 (CustomObject11 Id)	CustomObject11	Custom Objects 15	1-M-PRIMARY
CustomObject11 Exam (CustomObject11 Id)	CustomObject11	Exams	1-M
CustomObject11 Household (CustomObject11 Id)	CustomObject11	Households	1-M
CustomObject11 Custom Object 3 (CustomObject11 Id)	CustomObject11	Custom Objects 03	1-M
CustomObject11 CustomObject6 (CustomObject11 Id)	CustomObject11	Custom Objects 06	1-M-PRIMARY
CustomObject11 CustomObject10 (CustomObject11 Id)	CustomObject11	Custom Objects 10	1-M-PRIMARY
CustomObject11/CustomObject11 Book	CustomObject11	Books	Child
CustomObject11 Partner (CustomObject11 Id)	CustomObject11	Partners	1-M
CustomObject11 Activity (CustomObject11 Id)	CustomObject11	Activities	1-M-PRIMARY
CustomObject11 Service Request (CustomObject11 Id)	CustomObject11	Service Requests	1-M
CustomObject11 CustomObject12 (CustomObject11 Id)	CustomObject11	Custom Objects 12	1-M-PRIMARY
CustomObject11/ CustomObject11Team	CustomObject11	CustomObject11 Teams	Child
CustomObject11 CustomObject13 (CustomObject11 Id)	CustomObject11	Custom Objects 13	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject11 Accreditation (CustomObject11 Id)	CustomObject11	Accreditations	1-M
CustomObject11 Channel Partner (CustomObject11 Id)	CustomObject11	Dealers	1-M
CustomObject11 SPRequest (CustomObject11 Id)	CustomObject11	Special Pricing Requests	1-M
CustomObject11 CustomObject9 (CustomObject11 Id)	CustomObject11	Custom Objects 09	1-M-PRIMARY
CustomObject11 Product (CustomObject11 Id)	CustomObject11	Products	Child
CustomObject11 Certification (CustomObject11 Id)	CustomObject11	Certifications	1-M
CustomObject11 DealRegistration (CustomObject11 Id)	CustomObject11	Deal Registrations	1-M
CustomObject11 Program (CustomObject11 Id)	CustomObject11	Partner Programs	1-M
CustomObject11 Fund Request (CustomObject11 Id)	CustomObject11	Fund Requests	1-M
CustomObject11/Audit Trail Item 2	CustomObject11	Audit Trail	ReadOnly
CustomObject11 Account (CustomObject11 Id)	CustomObject11	Accounts	1-M
CustomObject11 Portfolio (CustomObject11 Id)	CustomObject11	Portfolios	1-M
CustomObject11 Policy (CustomObject11 Id)	CustomObject11	Policies	1-M
CustomObject11 Revenue (CustomObject11 Id)	CustomObject11	Revenues	Child
CustomObject11 Vehicle (CustomObject11 Id)	CustomObject11	Vehicles	1-M
CustomObject11 CustomObject5 (CustomObject11 Id)	CustomObject11	Custom Objects 05	1-M-PRIMARY
CustomObject11 Fund (CustomObject11 Id)	CustomObject11	Funds	1-M
CustomObject11 Course (CustomObject11 Id)	CustomObject11	Courses	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject11 CustomObject11 (CustomObject11 Id)	CustomObject11	Custom Objects 11	1-M-PRIMARY
CustomObject11 Asset (CustomObject11 Id)	CustomObject11	Assets	1-M
CustomObject11 Custom Object 2 (CustomObject11 Id)	CustomObject11	Custom Objects 02	1-M
CustomObject11 Campaign (CustomObject11 Id)	CustomObject11	Campaigns	1-M
CustomObject11 Solution (CustomObject11 Id)	CustomObject11	Solutions	1-M
CustomObject11 MDFRequest (CustomObject11 Id)	CustomObject11	MDF Requests	1-M
CustomObject11 CustomObject7 (CustomObject11 Id)	CustomObject11	Custom Objects 07	1-M-PRIMARY
CustomObject11 Contact (CustomObject11 Id)	CustomObject11	Contacts	1-M
CustomObject11 CustomObject8 (CustomObject11 Id)	CustomObject11	Custom Objects 08	1-M-PRIMARY
CustomObject11 CustomObject14 (CustomObject11 Id)	CustomObject11	Custom Objects 14	1-M-PRIMARY
CustomObject11 Custom Object 1 (CustomObject11 Id)	CustomObject11	Custom Objects 01	1-M
CertificationSolution	Not applicable	Certification Solution	Top
Contact	Not applicable	Contact	Top
Contact PolicyHolder (Contact Holder Id)	Contact	Policy Holders	1-M
Contact CustomObject6 (Contact Id)	Contact	Custom Objects 06	1-M-PRIMARY
Contact Acct	Contact	Accounts	M-M
Contact CRMOD_LS_Transactions (Contact Id)	Contact	Sample Transactions	1-M
Contact CustObj2	Contact	Custom Objects 02	M-M
Contact Referrals	Contact	Referrals	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Contact CustomObject7 (Contact Id)	Contact	Custom Objects 07	1-M-PRIMARY
Contact CourseEnrollment (Candidate Id)	Contact	Course Enrollments	1-M-PRIMARY
Contact Call	Contact	Contacts Call	M-M-PRIMARY
Contact Portfolio	Contact	Portfolios	Child
Contact Open Activity	Contact	Open Activities	M-M-PRIMARY
Contact Lead	Contact	Leads	1-M
Contact CustomObject8 (Contact Id)	Contact	Custom Objects 08	1-M-PRIMARY
Contact Certification (Contact Id)	Contact	Certifications	1-M
Contact CRMOD_LS_ContactLicenses (Contact Id)	Contact	Contact State Licenses	1-M
Contact Rel	Contact	Contact Relationships	Child
Contact SR	Contact	Service Requests	1-M
Contact CRMODLS_Signature (Contact Id)	Contact	Signature	Child
Contact Course (Contact Id)	Contact	Courses	1-M
Contact CustomObject12 (Contact Id)	Contact	Custom Objects 12	1-M-PRIMARY
Contact CustomObject13 (Contact Id)	Contact	Custom Objects 13	1-M-PRIMARY
Contact CustomObject9 (Contact Id)	Contact	Custom Objects 09	1-M-PRIMARY
Contact Household	Contact	Household Contacts	M-M
Contact FinancialAccount (Financial Advisor Id)	Contact	Financial Accounts	1-M
Contact CustObj3	Contact	Custom Objects 03	M-M
Contact Med Ed	Contact	MedEd Event	ReadOnly
Contact CustomObject10 (Contact Id)	Contact	Custom Objects 10	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Contact FinancialPlan (Contact Id)	Contact	Financial Plans	1-M
Contact CRMODLS_OBJECTIVE (Contact Name Id)	Contact	Objectives	1-M-PRIMARY
ContactBestTimes	Contact	Contact Best Times	Child
Contact Att	Contact	Attachments	Child
Contact Claim (Contact Id)	Contact	Claims	1-M
Contact Coverage (Contact Id)	Contact	Coverages	1-M
Contact ExamRegistration (Candidate Id)	Contact	Exam Registrations	1-M-PRIMARY
Contact Sales Assmt	Contact	Contact Assessment	1-M
Contact Camp	Contact	Campaigns	1-M
Contact Cmpltd Activity	Contact	Completed Activities	M-M-PRIMARY
Contact Exam (Contact Id)	Contact	Exams	1-M
Contact InvolvedParty (Contact Id)	Contact	Involved Parties	1-M
Contact CertificationRequest (Contact Id)	Contact	Certification Requests	1-M-PRIMARY
Contact Policy (Primary Agent Id)	Contact	Policies	1-M
Contact CRMODLS_BPL_CNTCT (Contact Id)	Contact	Plan Contacts	1-M-PRIMARY
Contact CustomObject5 (Contact Id)	Contact	Custom Objects 05	1-M-PRIMARY
Contact CustomObject14 (Contact Id)	Contact	Custom Objects 14	1-M-PRIMARY
Contact Vehicle	Contact	Vehicles	M-M
Contact CustomObject15 (Contact Id)	Contact	Custom Objects 15	1-M-PRIMARY
Contact DealRegistration (Associated Contact Id)	Contact	Deal Registrations	1-M
Contact Revenue	Contact	Revenues	Child
Contact Asset	Contact	Assets	M-M
Contact FinancialAccountHolder (Financial Account Holder Id)	Contact	Financial Account Holders	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Contact CustomObject4 (Contact Id)	Contact	Custom Objects 04	1-M-PRIMARY
Contact CustomObject11 (Contact Id)	Contact	Custom Objects 11	1-M-PRIMARY
Contact Oppty	Contact	Opportunities	M-M-PRIMARY
Contact FinancialAccount (Account Holder Id)	Contact	Financial Accounts	1-M
Contact Policy (Carrier Underwriter Id)	Contact	Policies	1-M
Contact/Audit Trail Item 2	Contact	Audit Trail	ReadOnly
Contact Accreditation (Contact Id)	Contact	Accreditations	1-M
Contact Book	Contact	Not applicable	Child
Contact CustObj1	Contact	Custom Objects 01	M-M
Contact Interest	Contact	Contact Interests	Child
Contact Team	Contact	Contact Teams	Child
Contact Note	Contact	Contact Notes	Child
Contact Addr	Contact	Addresses	Child
ExamProduct	Not applicable	Exam Product	Top
CustomObject14	Not applicable	Custom Object 14	Top
CustomObject14 Partner (CustomObject14 Id)	CustomObject14	Partners	1-M
CustomObject14 Program (CustomObject14 Id)	CustomObject14	Partner Programs	1-M
CustomObject14 Asset (CustomObject14 Id)	CustomObject14	Assets	1-M
CustomObject14 Activity (CustomObject14 Id)	CustomObject14	Activities	1-M-PRIMARY
CustomObject14 Custom Object 2 (CustomObject14 Id)	CustomObject14	Custom Objects 02	1-M
CustomObject14 Fund (CustomObject14 Id)	CustomObject14	Funds	1-M
CustomObject14/ CustomObject14Team	CustomObject14	Exam Product	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject14 Exam (CustomObject14 Id)	CustomObject14	Exams	1-M
CustomObject14 Fund Request (CustomObject14 Id)	CustomObject14	Fund Requests	1-M
CustomObject14 Portfolio (CustomObject14 Id)	CustomObject14	Portfolios	1-M
CustomObject14 CustomObject4 (CustomObject14 Id)	CustomObject14	Custom Objects 04	1-M-PRIMARY
CustomObject14 Accreditation (CustomObject14 Id)	CustomObject14	Accreditations	1-M
CustomObject14 MedEdEvent (CustomObject14 Id)	CustomObject14	MedEd Events	1-M
CustomObject14 CustomObject8 (CustomObject14 Id)	CustomObject14	Custom Objects 08	1-M-PRIMARY
CustomObject14 Contact (CustomObject14 Id)	CustomObject14	Contacts	1-M
CustomObject14 CustomObject15 (CustomObject14 Id)	CustomObject14	Custom Objects 15	1-M-PRIMARY
CustomObject14 CustomObject11 (CustomObject14 Id)	CustomObject14	Custom Objects 11	1-M-PRIMARY
CustomObject14 Revenue (CustomObject14 Id)	CustomObject14	Revenues	Child
CustomObject14 Service Request (CustomObject14 Id)	CustomObject14	Service Requests	1-M
CustomObject14 Policy (CustomObject14 Id)	CustomObject14	Policies	1-M
CustomObject14 Certification (CustomObject14 Id)	CustomObject14	Certifications	1-M
CustomObject14 Channel Partner (CustomObject14 Id)	CustomObject14	Dealers	1-M
CustomObject14 CustomObject9 (CustomObject14 Id)	CustomObject14	Custom Objects 09	1-M-PRIMARY
CustomObject14 Household (CustomObject14 Id)	CustomObject14	Households	1-M
CustomObject14 Product (CustomObject14 Id)	CustomObject14	Products	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject14 Custom Object 1 (CustomObject14 Id)	CustomObject14	Custom Objects 01	1-M
CustomObject14 Solution (CustomObject14 Id)	CustomObject14	Solutions	1-M
CustomObject14 CustomObject12 (CustomObject14 Id)	CustomObject14	Custom Objects 12	1-M-PRIMARY
CustomObject14 CustomObject7 (CustomObject14 Id)	CustomObject14	Custom Objects 07	1-M-PRIMARY
CustomObject14 CustomObject14 (CustomObject14 Id)	CustomObject14	Custom Objects 14	1-M-PRIMARY
CustomObject14 CustomObject10 (CustomObject14 Id)	CustomObject14	Custom Objects 10	1-M-PRIMARY
CustomObject14 SPRequest (CustomObject14 Id)	CustomObject14	Special Pricing Requests	1-M
CustomObject14 Vehicle (CustomObject14 Id)	CustomObject14	Vehicles	1-M
CustomObject14 Course (CustomObject14 Id)	CustomObject14	Courses	1-M
CustomObject14 Custom Object 3 (CustomObject14 Id)	CustomObject14	Custom Objects 03	1-M
CustomObject14 CustomObject5 (CustomObject14 Id)	CustomObject14	Custom Objects 05	1-M-PRIMARY
CustomObject14 CustomObject6 (CustomObject14 Id)	CustomObject14	Custom Objects 06	1-M-PRIMARY
CustomObject14 Opportunity (CustomObject14 Id)	CustomObject14	Opportunities	1-M-PRIMARY
CustomObject14 CustomObject13 (CustomObject14 Id)	CustomObject14	Custom Objects 13	1-M-PRIMARY
CustomObject14/Audit Trail Item 2	CustomObject14	Audit Trail	ReadOnly
CustomObject14 Campaign (CustomObject14 Id)	CustomObject14	Campaigns	1-M
CustomObject14 Account (CustomObject14 Id)	CustomObject14	Accounts	1-M
CustomObject14 MDFRequest (CustomObject14 Id)	CustomObject14	MDF Requests	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject14 DealRegistration (CustomObject14 Id)	CustomObject14	Deal Registrations	1-M
CustomObject14/CustomObject14 Book	CustomObject14	Books	Child
CustomObject14 Lead (CustomObject14 Id)	CustomObject14	Leads	1-M
AccreditationSolution	Not applicable	Accreditation Solution	Top
AccreditationCertification	Not applicable	Accreditation Certification	Top
CertificationAttachment	Not applicable	Certification Attachment	Top
Order	Not applicable	Order	Top
ExamAttachment	Not applicable	Exam Attachment	Top
ApplicationAttachment	Not applicable	Application Attachment	Top
DealRegistrationRevenue	Not applicable	Product Revenue	Top
CustomObject13	Not applicable	Custom Object 13	Top
CustomObject13 Vehicle (CustomObject13 Id)	CustomObject13	Vehicles	1-M
CustomObject13 Product (CustomObject13 Id)	CustomObject13	Products	Child
CustomObject13 Asset (CustomObject13 Id)	CustomObject13	Assets	1-M
CustomObject13 Course (CustomObject13 Id)	CustomObject13	Courses	1-M
CustomObject13 CustomObject13 (CustomObject13 Id)	CustomObject13	Custom Objects 13	1-M-PRIMARY
CustomObject13 Activity (CustomObject13 Id)	CustomObject13	Activities	1-M-PRIMARY
CustomObject13 CustomObject12 (CustomObject13 Id)	CustomObject13	Custom Objects 12	1-M-PRIMARY
CustomObject13 CustomObject15 (CustomObject13 Id)	CustomObject13	Custom Objects 15	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject13 Revenue (CustomObject13 Id)	CustomObject13	Revenues	Child
CustomObject13 Portfolio (CustomObject13 Id)	CustomObject13	Portfolios	1-M
CustomObject13 MDFRequest (CustomObject13 Id)	CustomObject13	MDF Requests	1-M
CustomObject13 Contact (CustomObject13 Id)	CustomObject13	Contacts	1-M
CustomObject13 CustomObject6 (CustomObject13 Id)	CustomObject13	Custom Objects 06	1-M-PRIMARY
CustomObject13/Audit Trail Item 2	CustomObject13	Audit Trail	ReadOnly
CustomObject13 Custom Object 1 (CustomObject13 Id)	CustomObject13	Custom Objects 01	1-M
CustomObject13 Fund (CustomObject13 Id)	CustomObject13	Funds	1-M
CustomObject13 Policy (CustomObject13 Id)	CustomObject13	Policies	1-M
CustomObject13/CustomObject13 Book	CustomObject13	Books	Child
CustomObject13 Account (CustomObject13 Id)	CustomObject13	Accounts	1-M
CustomObject13 Solution (CustomObject13 Id)	CustomObject13	Solutions	1-M
CustomObject13 Opportunity (CustomObject13 Id)	CustomObject13	Opportunities	1-M-PRIMARY
CustomObject13 Exam (CustomObject13 Id)	CustomObject13	Exams	1-M
CustomObject13 CustomObject8 (CustomObject13 Id)	CustomObject13	Custom Objects 08	1-M-PRIMARY
CustomObject13 Lead (CustomObject13 Id)	CustomObject13	Leads	1-M
CustomObject13 CustomObject5 (CustomObject13 Id)	CustomObject13	Custom Objects 05	1-M-PRIMARY
CustomObject13 Program (CustomObject13 Id)	CustomObject13	Partner Programs	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject13 CustomObject7 (CustomObject13 Id)	CustomObject13	Custom Objects 07	1-M-PRIMARY
CustomObject13 CustomObject10 (CustomObject13 Id)	CustomObject13	Custom Objects 10	1-M-PRIMARY
CustomObject13 CustomObject9 (CustomObject13 Id)	CustomObject13	Custom Objects 09	1-M-PRIMARY
CustomObject13 Campaign (CustomObject13 Id)	CustomObject13	Campaigns	1-M
CustomObject13 Certification (CustomObject13 Id)	CustomObject13	Certifications	1-M
CustomObject13 DealRegistration (CustomObject13 Id)	CustomObject13	Deal Registrations	1-M
CustomObject13/ CustomObject13Team	CustomObject13	CustomObject13 Teams	Child
CustomObject13 Custom Object 2 (CustomObject13 Id)	CustomObject13	Custom Objects 02	1-M
CustomObject13 Accreditation (CustomObject13 Id)	CustomObject13	Accreditations	1-M
CustomObject13 Partner (CustomObject13 Id)	CustomObject13	Partners	1-M
CustomObject13 MedEdEvent (CustomObject13 Id)	CustomObject13	MedEd Events	1-M
CustomObject13 CustomObject11 (CustomObject13 Id)	CustomObject13	Custom Objects 11	1-M-PRIMARY
CustomObject13 Fund Request (CustomObject13 Id)	CustomObject13	Fund Requests	1-M
CustomObject13 Household (CustomObject13 Id)	CustomObject13	Households	1-M
CustomObject13 Custom Object 3 (CustomObject13 Id)	CustomObject13	Custom Objects 03	1-M
CustomObject13 CustomObject4 (CustomObject13 Id)	CustomObject13	Custom Objects 04	1-M-PRIMARY
CustomObject13 Service Request (CustomObject13 Id)	CustomObject13	Service Requests	1-M
CustomObject13 Channel Partner (CustomObject13 Id)	CustomObject13	Dealers	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CustomObject13 CustomObject14 (CustomObject13 Id)	CustomObject13	Custom Objects 14	1-M-PRIMARY
CustomObject13 SPRequest (CustomObject13 Id)	CustomObject13	Special Pricing Requests	1-M
Sales Assmt	Not applicable	Assessment	Top
SA Value	Sales Assmt	Values	Child
Portfolio	Not applicable	Portfolio	Top
Portfolio CustomObject7 (Portfolio Id)	Portfolio	Custom Objects 07	1-M-PRIMARY
Portfolio CustomObject10 (Portfolio Id)	Portfolio	Custom Objects 10	1-M-PRIMARY
Portfolio CustomObject6 (Portfolio Id)	Portfolio	Custom Objects 06	1-M-PRIMARY
Portfolio Open Activity	Portfolio	Open Activities	1-M-PRIMARY
Portfolio Cmpltd Activity	Portfolio	Completed Activities	1-M-PRIMARY
Portfolio CustomObject12 (Portfolio Id)	Portfolio	Custom Objects 12	1-M-PRIMARY
Portfolio FinancialPlan (Portfolio Id)	Portfolio	Financial Plans	1-M
Portfolio Book	Portfolio	Not applicable	Child
Portfolio CustObj2	Portfolio	Custom Objects 02	M-M
Portfolio CustomObject11 (Portfolio Id)	Portfolio	Custom Objects 11	1-M-PRIMARY
Portfolio CustomObject4 (Portfolio Id)	Portfolio	Custom Objects 04	1-M-PRIMARY
Portfolio CustomObject13 (Portfolio Id)	Portfolio	Custom Objects 13	1-M-PRIMARY
Portfolio CustomObject9 (Portfolio Id)	Portfolio	Custom Objects 09	1-M-PRIMARY
Portfolio CustomObject8 (Portfolio Id)	Portfolio	Custom Objects 08	1-M-PRIMARY
Portfolio Sub Portfolio	Portfolio	Portfolio Sub-Accounts	1-M
Portfolio CustomObject14 (Portfolio Id)	Portfolio	Custom Objects 14	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Portfolio CustomObject15 (Portfolio Id)	Portfolio	Custom Objects 15	1-M-PRIMARY
Portfolio CustObj3	Portfolio	Custom Objects 03	M-M
Portfolio Team	Portfolio	Portfolio Team	Child
Portfolio CustomObject5 (Portfolio Id)	Portfolio	Custom Objects 05	1-M-PRIMARY
Portfolio CustObj1	Portfolio	Custom Objects 01	M-M
Portfolio FinancialAccount (Portfolio Id)	Portfolio	Financial Accounts	1-M
Portfolio Contact	Portfolio	Contacts	Child
Dealer	Not applicable	Dealer	Top
Channel Partner CustomObject11 (Dealer Id)	Dealer	Custom Objects 11	1-M-PRIMARY
Channel Partner CustomObject13 (Dealer Id)	Dealer	Custom Objects 13	1-M-PRIMARY
Dealer Note	Dealer	Notes	Child
Dealer Cmpltd Activity	Dealer	Completed Activities	1-M-PRIMARY
Dealer CustObj1	Dealer	Custom Objects 01	M-M
Dealer Open Activity	Dealer	Open Activities	1-M-PRIMARY
Dealer Att	Dealer	Attachments	Child
Channel Partner CustomObject14 (Dealer Id)	Dealer	Custom Objects 14	1-M-PRIMARY
Dealer Vehicle	Dealer	Vehicles	1-M
Channel Partner CustomObject7 (Dealer Id)	Dealer	Custom Objects 07	1-M-PRIMARY
Dealer CustObj2	Dealer	Custom Objects 02	M-M
Dealer SR	Dealer	Service Requests	M-M
Dealer Sales Hours	Dealer	Sales Hours	Child
Dealer Contact	Dealer	Contacts	M-M
Channel Partner CustomObject6 (Dealer Id)	Dealer	Custom Objects 06	1-M-PRIMARY
Dealer Terr	Dealer	Territories	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Channel Partner CustomObject12 (Dealer Id)	Dealer	Custom Objects 12	1-M-PRIMARY
Dealer CustObj3	Dealer	Custom Objects 03	M-M
Dealer Oppty	Dealer	Opportunities	1-M-PRIMARY
Channel Partner CustomObject5 (Dealer Id)	Dealer	Custom Objects 05	1-M-PRIMARY
Dealer Service Hours	Dealer	Service Request Hours	Child
Dealer Makes	Dealer	Makes	Child
Dealer Addr	Dealer	Addresses	Child
Channel Partner CustomObject10 (Dealer Id)	Dealer	Custom Objects 10	1-M-PRIMARY
Channel Partner CustomObject9 (Dealer Id)	Dealer	Custom Objects 09	1-M-PRIMARY
Channel Partner CustomObject8 (Dealer Id)	Dealer	Custom Objects 08	1-M-PRIMARY
Channel Partner CustomObject4 (Dealer Id)	Dealer	Custom Objects 04	1-M-PRIMARY
Channel Partner CustomObject15 (Dealer Id)	Dealer	Custom Objects 15	1-M-PRIMARY
Dealer Book	Dealer	Not applicable	Child
Claim	Not applicable	Claim	Top
Claim InvolvedParty (Claim Id)	Claim	Involved Parties	1-M
Claim Damage (Claim Id)	Claim	Damages	1-M
Claim Activity (Claim Id)	Claim	Activities	1-M-PRIMARY
Claim Service Request (Claim Id)	Claim	Service Requests	1-M
SPRequest	Not applicable	Special Pricing Request	Top
SPRequest CustomObject5 (SP Request Id)	SPRequest	Custom Objects 05	1-M-PRIMARY
SPRequest SPRequestAttachment (SPRequest Id)	SPRequest	SPRequest Attachments	Child
SPRequest CustomObject6 (SP Request Id)	SPRequest	Custom Objects 06	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
SPRequest Custom Object 1 (SP Request Id)	SPRequest	Custom Objects 01	1-M
SPRequest CustomObject14 (SP Request Id)	SPRequest	Custom Objects 14	1-M-PRIMARY
SPRequest CustomObject13 (SP Request Id)	SPRequest	Custom Objects 13	1-M-PRIMARY
SPRequest CustomObject10 (SP Request Id)	SPRequest	Custom Objects 10	1-M-PRIMARY
SPRequest SPPartner (SP Request Id)	SPRequest	Partner Special Pricing Requests	Child
SPRequest CustomObject4 (SP Request Id)	SPRequest	Custom Objects 04	1-M-PRIMARY
SPRequest/Audit Trail Item 2	SPRequest	Audit Trail	ReadOnly
SPRequest CustomObject11 (SP Request Id)	SPRequest	Custom Objects 11	1-M-PRIMARY
SPRequest Custom Object 3 (SP Request Id)	SPRequest	Custom Objects 03	1-M
SPRequest CustomObject7 (SP Request Id)	SPRequest	Custom Objects 07	1-M-PRIMARY
SPRequest/SPRequest Book	SPRequest	Books	Child
SPRequest CustomObject9 (SP Request Id)	SPRequest	Custom Objects 09	1-M-PRIMARY
SPRequest CustomObject8 (SP Request Id)	SPRequest	Custom Objects 08	1-M-PRIMARY
SPRequest Custom Object 2 (SP Request Id)	SPRequest	Custom Objects 02	1-M
SPRequest SPRequestLineItem (SP Request Id)	SPRequest	Special Pricing Products	Child
SPRequest Activity (SPRequest Id)	SPRequest	Activities	1-M-PRIMARY
SPRequest/SPRequestTeam	SPRequest	Special Pricing Request Teams	Child
SPRequest CustomObject12 (SP Request Id)	SPRequest	Custom Objects 12	1-M-PRIMARY
SPRequest CustomObject15 (SP Request Id)	SPRequest	Custom Objects 15	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_OBJECTIVE	Not applicable	Objective	Top
CRMODLS_OBJECTIVE/ CRMODLS_OBJECTIVETeam	CRMODLS_OBJECTIVE	Objective Teams	Child
CRMODLS_OBJECTIVE CustomObject10 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 10	1-M-PRIMARY
CRMODLS_OBJECTIVE CourseEnrollment (Objective Id)	CRMODLS_OBJECTIVE	Course Enrollments	1-M-PRIMARY
CRMODLS_OBJECTIVE DealRegistration (Objective Id)	CRMODLS_OBJECTIVE	Deal Registrations	1-M
CRMODLS_OBJECTIVE Custom Object 1 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 01	1-M
CRMODLS_OBJECTIVE Accreditation (Objective Id)	CRMODLS_OBJECTIVE	Accreditations	1-M
CRMODLS_OBJECTIVE Opportunity (Objective Id)	CRMODLS_OBJECTIVE	Opportunities	1-M-PRIMARY
CRMODLS_OBJECTIVE Custom Object 3 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 03	1-M
CRMODLS_OBJECTIVE SPRequest (Objective Id)	CRMODLS_OBJECTIVE	Special Pricing Requests	1-M
CRMODLS_OBJECTIVE Certification (Objective Id)	CRMODLS_OBJECTIVE	Certifications	1-M
CRMODLS_OBJECTIVE AccreditationRequest (Objective Id)	CRMODLS_OBJECTIVE	Accreditation Requests	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject7 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 07	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject14 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 14	1-M-PRIMARY
CRMODLS_OBJECTIVE Service Request (Objective Id)	CRMODLS_OBJECTIVE	Service Requests	1-M
CRMODLS_OBJECTIVE Activity (Objective Id)	CRMODLS_OBJECTIVE	Activities	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject8 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 08	1-M-PRIMARY
CRMODLS_OBJECTIVE Lead (Objective Id)	CRMODLS_OBJECTIVE	Leads	1-M

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
CRMODLS_OBJECTIVE CustomObject6 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 06	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject13 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 13	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject11 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 11	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject4 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 04	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject12 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 12	1-M-PRIMARY
CRMODLS_OBJECTIVE CRMOD_LS_MessagingPlan (PrimaryObj Id)	CRMODLS_OBJECTIVE	Messaging Plans	1-M
CRMODLS_OBJECTIVE Exam (Objective Id)	CRMODLS_OBJECTIVE	Exams	1-M
CRMODLS_OBJECTIVE/ CRMODLS_OBJECTIVE Book	CRMODLS_OBJECTIVE	Books	Child
CRMODLS_OBJECTIVE CustomObject5 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 05	1-M-PRIMARY
CRMODLS_OBJECTIVE MDFRequest (Objective Id)	CRMODLS_OBJECTIVE	MDF Requests	1-M
CRMODLS_OBJECTIVE CustomObject15 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 15	1-M-PRIMARY
CRMODLS_OBJECTIVE Custom Object 2 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 02	1-M
CRMODLS_OBJECTIVE Course (Objective Id)	CRMODLS_OBJECTIVE	Courses	1-M
CRMODLS_OBJECTIVE ExamRegistration (Objective Id)	CRMODLS_OBJECTIVE	Exam Registrations	1-M-PRIMARY
CRMODLS_OBJECTIVE CRMODLS_OBJECTIVE (Parent Objective Id)	CRMODLS_OBJECTIVE	Objectives	1-M-PRIMARY
CRMODLS_OBJECTIVE CertificationRequest (Objective Id)	CRMODLS_OBJECTIVE	Certification Requests	1-M-PRIMARY
CRMODLS_OBJECTIVE CustomObject9 (Objective Id)	CRMODLS_OBJECTIVE	Custom Objects 09	1-M-PRIMARY

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Coverage	Not applicable	Coverage	Top
CourseEnrollment	Not applicable	Course Enrollment	Top
Household	Not applicable	Household	Top
Household FinancialAccount (Household Id)	Household	Financial Accounts	1-M
Household Opportunity	Household	Opportunities	ReadOnly
Household CustomObject15 (Household Id)	Household	Custom Objects 15	1-M-PRIMARY
Household CustomObject4 (Household Id)	Household	Custom Objects 04	1-M-PRIMARY
Household CustomObject13 (Household Id)	Household	Custom Objects 13	1-M-PRIMARY
Household CustomObject9 (Household Id)	Household	Custom Objects 09	1-M-PRIMARY
Household Portfolio	Household	Portfolios	ReadOnly
Household FinancialAccountHolder (Household Id)	Household	Financial Account Holders	1-M
Household CustomObject5 (Household Id)	Household	Custom Objects 05	1-M-PRIMARY
Household Claim (Household Id)	Household	Claims	1-M
Household CustObj1	Household	Custom Objects 01	M-M
Household Open Activity	Household	Open Activities	ReadOnly
Household Contact	Household	Household Contacts	M-M
Household CustomObject6 (Household Id)	Household	Custom Objects 06	1-M-PRIMARY
Household FinancialPlan (Household Id)	Household	Financial Plans	1-M
Household Book	Household	Not applicable	Child
Household Team	Household	Household Team	Child
Household CustObj3	Household	Custom Objects 03	M-M
Household Policy (Household Id)	Household	Policies	1-M
Household Att	Household	Attachments	ReadOnly

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Household PolicyHolder (Household Holder Id)	Household	Policy Holders	1-M
Household CustomObject12 (Household Id)	Household	Custom Objects 12	1-M-PRIMARY
Household CustObj2	Household	Custom Objects 02	M-M
Household CustomObject8 (Household Id)	Household	Custom Objects 08	1-M-PRIMARY
Household CustomObject7 (Household Id)	Household	Custom Objects 07	1-M-PRIMARY
Household CustomObject14 (Household Id)	Household	Custom Objects 14	1-M-PRIMARY
Household CustomObject10 (Household Id)	Household	Custom Objects 10	1-M-PRIMARY
Household CustomObject11 (Household Id)	Household	Custom Objects 11	1-M-PRIMARY
Household SR	Household	Service Requests	ReadOnly
Household Cmpltd Activity	Household	Completed Activities	ReadOnly
Household Note	Household	Notes	ReadOnly
Household Lead	Household	Leads	ReadOnly
Service Request	Not applicable	Service Request	Top
Service Request CustomObject14 (Service Request Id)	Service Request	Custom Objects 14	1-M-PRIMARY
SR CustObj1	Service Request	Custom Objects 01	M-M
Service Request CustomObject4 (Service Request Id)	Service Request	Custom Objects 04	1-M-PRIMARY
Service Request/Service RequestTeam	Service Request	Service Request Teams	Child
Service Request CustomObject5 (Service Request Id)	Service Request	Custom Objects 05	1-M-PRIMARY
SR Solution	Service Request	Solutions	M-M
Service Request CustomObject15 (Service Request Id)	Service Request	Custom Objects 15	1-M-PRIMARY
SR Audit Trail	Service Request	Audit Trail	ReadOnly
SR Att	Service Request	Attachments	Child

Table 36. Object Names in the XML File and Their Corresponding Display Names in the User Interface for Oracle CRM On Demand

Object Name in the XML File	Parent Name	Display Name	Object Type
Service Request CustomObject13 (Service Request Id)	Service Request	Custom Objects 13	1-M-PRIMARY
SR Cmpltd Activity	Service Request	Completed Activities	1-M-PRIMARY
SR Book	Service Request	Books	Child
SR CustObj3	Service Request	Custom Objects 03	M-M
Service Request CustomObject8 (Service Request Id)	Service Request	Custom Objects 08	1-M-PRIMARY
Service Request CustomObject12 (Service Request Id)	Service Request	Custom Objects 12	1-M-PRIMARY
SR Open Activity	Service Request	Open Activities	1-M-PRIMARY
Service Request CustomObject9 (Service Request Id)	Service Request	Custom Objects 09	1-M-PRIMARY
SR Sales Assmt	Service Request	SR Assessment	1-M
SR CustObj2	Service Request	Custom Objects 02	M-M
Service Request CustomObject7 (Service Request Id)	Service Request	Custom Objects 07	1-M-PRIMARY
Service Request CustomObject6 (Service Request Id)	Service Request	Custom Objects 06	1-M-PRIMARY
SR Note	Service Request	Notes	Child
Service Request CustomObject10 (Service Request Id)	Service Request	Custom Objects 10	1-M-PRIMARY
Service Request CustomObject11 (Service Request Id)	Service Request	Custom Objects 11	1-M-PRIMARY

Access Levels and Their Corresponding Permission Codes in the XML File

This topic describes the access levels to objects in Oracle CRM On Demand and their corresponding permission codes in the XML file you are working with. For a given access level to an object in Oracle CRM On Demand, use [Table 37](#) to look up the permission code that appears in the XML file and cross-reference the permission code with the access level in the Oracle CRM On Demand user interface. For more information on access levels, see the access profile information in *Oracle CRM On Demand online help*.

Table 37. Access Levels to Objects in Oracle CRM On Demand and Their Corresponding Permission Codes in the XML File

Access Level to Objects in Oracle CRM On Demand	Permission Code in XML File
Top-Level Object	
Read-Only	R
Read/Edit	RU
Read/Edit/Delete	RUD
Related Information Object Type: Child	
Read/Create	CR
Read/Create/Edit	CRU
Read-Only	R
Read/Edit	RU
Read/Edit/Delete	RUD
Full	CRUD
No Access	No value (This field is empty.)
Related Information Object Type: 1-M (One-to-Many)	
View	CRUD
Read-Only	R
No Access	No value (This field is empty.)
Related Information Object Type: 1-M-Primary (One-to-Many Primary)	
View	CRUD
Read-Only	R
No Access	No value (This field is empty.)
Inherit Primary	CRUDI
Related Information Object Type: M-M (Many-to-Many)	

Table 37. Access Levels to Objects in Oracle CRM On Demand and Their Corresponding Permission Codes in the XML File

Access Level to Objects in Oracle CRM On Demand	Permission Code in XML File
Read/Create	CR
Read-Only	R
Full	CRUD
No Access	No value (This field is empty.)
Related Information Object Type: M-M-Primary (Many-to-Many Primary)	
View	CRUD
Read-Only	R
No Access	No value (This field is empty.)
Add/Inherit Primary	CRUDAI
Add/Remove/Inherit Primary	CRUDAXI
Inherit Primary	CRUDI
Related Information Object Type: Read-Only	
Read-Only	R
No Access	No value (This field is empty.)

Icons for Custom Record Types

This topic lists the icons used for objects in Oracle CRM On Demand and their corresponding names in the Custom Record Type XML file.

[Table 38](#) list the icons for the custom record types and their file names as provided with Oracle CRM On Demand.

Table 38. Icons for Custom Record Types




Icon Name	Icon
1006.gif	
1033.gif	
1048.gif	

Table 38. Icons for Custom Record Types













Icon Name	Icon
1056.gif	
1801.gif	
1824.gif	
1826.gif	
application_form.png	
application_view_tile.png	
arrow_divide.png	
asterisk_orange.png	
attach.png	
award_star_gold_1.png	
bell.png	
box.png	

Table 38. Icons for Custom Record Types

Icon Name	Icon
brick.png	
bug.png	
building.png	
cake.png	
camera.png	
campaign_status.gif	
car.png	
cart.png	
catalog_status.gif	
certificaterequired.gif	
chart_bar.png	
chart_organisation.png	

Table 38. Icons for Custom Record Types








Icon Name	Icon
chart_pie.png	
clock.png	
cog.png	
coins.png	
commentind_active.gif	
controller.png	
cup.png	
derived_bidi_status.gif	
disconnect.png	
drive_network.png	
email.png	
eye.png	

Table 38. Icons for Custom Record Types

Icon Name	Icon
feed_icon.gif	
female.png	
film.png	
flag_green.png	
heart.png	
house.png	
HR_IMAGE5_85.gif	
HR_IMAGE5_184.gif	
HR_IMAGE5_221.gif	
HR_IMAGE5_249.gif	
HR_IMAGE5_593.gif	
HR_IMAGE5_678.gif	

Table 38. Icons for Custom Record Types

Icon Name	Icon
icon_custtab.gif	
instore_status.gif	
ipod.png	
key.png	
lightbulb.png	
lightning.png	
locked_status.gif	
male.png	
map.png	
money.png	
money_dollar.png	
money_euro.png	

Table 38. Icons for Custom Record Types













Icon Name	Icon
mouse.png	
newupdateditem_status.gif	
onvacation_status.gif	
package_green.png	
paintcan.png	
palette.png	
phone.png	
photo.png	
plugin.png	
primary_status.gif	
printer.png	
rainbow.png	

Table 38. Icons for Custom Record Types

Icon Name	Icon
register_status.gif	
rosette.png	
rte_image_enabled.gif	
rte_paste_enabled.gif	
ruby.png	
shield.png	
sound.png	
sport_football.png	
sport_soccer.png	
telephone.png	
television.png	
timeexpires_status.gif	

Table 38. Icons for Custom Record Types

Icon Name	Icon
transmit.png	
tree_alert.gif	
tree_collateral.gif	
tree_component.gif	
tree_configextension.gif	
tree_contentobject.gif	
tree_database.gif	
tree_forum.gif	
tree_grades.gif	
tree_graph.gif	
tree_library.gif	
tree_messages.gif	

Table 38. Icons for Custom Record Types














Icon Name	Icon
tree_property.gif	
tree_server.gif	
tree_servicerequest.gif	
tree_sharedobjects.gif	
tree_site.gif	
tree_testobject.gif	
tree_workflow.gif	
tux.png	
user_gray.png	
user_orange.png	
wand.png	
weather_sun.png	

Table 38. Icons for Custom Record Types

Icon Name	Icon
webpage_status.gif	
world.png	
zoom.png	

System Names for Record Types

Table 39 lists the system name for record types and their corresponding display name in the user interface for Oracle CRM On Demand.

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
Account	Account
Account Contact	Account Contact
Account Team	Account Team
AccountCall	Account Call
AccountCompetitor	Account Competitor
AccountPartner	Account Partner
AccountRelationship	Account Relationship
AccountRevenue	Account Revenue
Accreditation	Accreditation
AccreditationRelationship	Related Accreditation
AccreditationRequest	Accreditation Request
AccreditationTeam	Accreditation Team
Activity	Activity
Appointment	Appointment
Asset	Asset
Book	Book
Book User	Book Users

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
BrokerProfile	Broker Profile
CODActEmailDetail	Communications Email
CODActVMDetail	Communications Voicemail
CODActVoiceDetail	Communications Call
CODWrapUp	Communications Wrap Up
CRMODLS_BPL_ACNT	Plan Account
CRMODLS_BPL_CNTCT	Plan Contact
CRMODLS_BusinessPlan	Business Plan
CRMODLS_BusinessPlanTeam	Business Plan Team
CRMODLS_InventoryAuditReport	Inventory Audit Report
CRMODLS_InventoryPeriod	Inventory Period
CRMODLS_ModificationLog	Modification Tracking
CRMODLS_OBJECTIVE	Objective
CRMODLS_OBJECTIVETeam	Objective Team
CRMODLS_PCD_MSGRSP	Message Response
CRMODLS_PlanOpportunities	Plan Opportunity
CRMODLS_SIGNDISC	Sample Disclaimer
CRMODLS_SampleInventory	Sample Inventory
CRMODLS_SampleLot	Sample Lot
CRMODLS_Signature	Signature
CRMOD_LS_Allocation	Allocation
CRMOD_LS_ContactLicenses	Contact State License
CRMOD_LS_MessagingPlan	Messaging Plan
CRMOD_LS_MsgPlanItem	Messaging Plan Item
CRMOD_LS_MsgPlnRel	Messaging Plan Item Relations
CRMOD_LS_TransactionItems	Transaction Item
CRMOD_LS_Transactions	Sample Transaction
Call ProdDetail	Call Product Detail
Call ProdDetailVBC	Available Product Detailed
Call PromItemDrop	Call Promotional Items Dropped
Call PromItemDropVBC	Available Promotional Item Dropped

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
Call SampDrop	Call Sample Dropped
Call SampDropVBC	Available Sample Dropped
Campaign	Campaign
Certification	Certification
CertificationRelationship	Related Certification
CertificationRequest	Certification Request
CertificationTeam	Certification Team
Channel Partner	Dealer
Channel Partner Territory	Dealer Territory
Claim	Claim
Contact	Contact
Contact Call	Contact Call
Contact Team	Contact Team
ContactBestTimes	Contact Best Time
ContactCampaign	Campaign Recipients
ContactInterest	Contact Interests
ContactRelationship	Contact Relationship
ContactRevenue	Contact Revenue
Course	Course
CourseEnrollment	Course Enrollment
CourseRelationship	Related Course
CourseTeam	Course Team
Coverage	Coverage
Custom Object 1	Custom Object 01
Custom Object 2	Custom Object 02
Custom Object 3	Custom Object 03
CustomObject10	Custom Object 10
CustomObject10Team	Custom Object 10 Team
CustomObject11	Custom Object 11
CustomObject11Team	Custom Object 11 Team
CustomObject12	Custom Object 12

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
CustomObject12Team	Custom Object 12 Team
CustomObject13	Custom Object 13
CustomObject13Team	Custom Object 13 Team
CustomObject14	Custom Object 14
CustomObject14Team	Custom Object 14 Team
CustomObject15	Custom Object 15
CustomObject15Team	Custom Object 15 Team
CustomObject4	Custom Object 04
CustomObject4Team	Custom Object 04 Team
CustomObject5	Custom Object 05
CustomObject5Team	Custom Object 05 Team
CustomObject6	Custom Object 06
CustomObject6Team	Custom Object 06 Team
CustomObject7	Custom Object 07
CustomObject7Team	Custom Object 07 Team
CustomObject8	Custom Object 08
CustomObject8Team	Custom Object 08 Team
CustomObject9	Custom Object 09
CustomObject9Team	Custom Object 09 Team
Damage	Damage
DealRegistration	Deal Registration
DealRegistrationRevenue	Deal Registration Product Revenue
DealRegistrationTeam	Deal Registration Team
Delegated User	Delegated Users
Exam	Exam
ExamRegistration	Exam Registration
ExamRelationship	Related Exam
ExamTeam	Exam Team
FinancialAccount	Financial Account
FinancialAccountHolder	Financial Account Holder
FinancialAccountHolding	Financial Account Holding

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
FinancialPlan	Financial Plan
FinancialProduct	Financial Product
FinancialTransaction	Financial Transaction
Fund	Fund
Fund Request	Fund Request
Homepage	My
Household	Household
Household Contact	Household Contact
HouseholdTeam	Household Team
InsuranceProperty	Insurance Property
InvolvedParty	Involved Party
Lead	Lead
Lead Conversion Setup	Lead Conversion Layout
LeadTeam	Lead Team
MDFRequest	MDF Request
MDFRequestTeam	MDF Request Team
MedEdEvent	MedEd Event
Opportunity	Opportunity
Opportunity Contact Role	Opportunity Contact Role
Opportunity Team	Opportunity Team
OpportunityCompetitor	Opportunity Competitor
OpportunityPartner	Opportunity Partner
OpportunityRevenue	Opportunity Product Revenue
Order	Order
PRMDelegatedAdmin	User Partner Admin
Partner	Partner
PartnerAccount	Partner Account
PartnerOpportunity	Partner Opportunity
PartnerProgram	Program Membership
PartnerTeam	Partner Team
PartnerType	Partner Type

Table 39. System Name for Record Types in the Oracle CRM On Demand User Interface

System Name	Display Name in the User Interface
Policy	Policy
PolicyHolder	Policy Holder
Portfolio	Portfolio
PortfolioOwners	Portfolio Owner
PortfolioTeam	Portfolio Team
PriceList	Price List
PriceListLineItem	Price List Line Item
Product	Product
Program	Partner Program
ProgramPartner	Program Membership
Quote	Quote
Revenue	Revenue
SPRequest	Special Pricing Request
SPRequestLineItem	Special Pricing Product
SPRequestTeam	Special Pricing Request Team
Sales Assessment Template	Assessment
Service Request	Service Request
Service RequestTeam	Service Request Team
SmartCall	Smart Call
Solution	Solution
Task	Task
User	User
UserAdmin	User Admin
UserOwner	User Owner
Vehicle	Vehicle
Vehicle FinInfo	Vehicle Financial Information
Vehicle SalesHist	Vehicle Sales History
Vehicle ServHist	Vehicle Service History

Homepage Layout Mapping

This topic lists the mapping of Homepage layout names to their display names in the UI for various Oracle CRM On Demand record types.

NOTE: The Oracle Migration Tool On Demand client does not support Homepage layout migration for the following record types: Forecast, Daily Calendar, Reports, and Dashboard.

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- [Accreditation Homepage Layout Mapping on page 212](#)
- [Allocation Homepage Layout Mapping on page 213](#)
- [Application Homepage Layout Mapping on page 213](#)
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Account Homepage Layout Mapping

[Table 40](#) maps the Account Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 40. Account Homepage Layout Mapping

Layout Name	Display Name
MyCurrentAccountTasks	My Current Account Related Tasks
MyRecentlyModifiedAccounts	My Recently Modified Accounts
MyOpenAccountTasks	My Open Account Related Tasks
AccountsRecentlyViewedList	My Recently Viewed Accounts
MyRecentlyCreatedAccounts	My Recently Created Accounts
All Recently Created Accounts	Recently Created Accounts
HomepageAccountList	Account Lists
All Recently Modified Accounts	Recently Modified Accounts
AllOpenAccountTasks	Account Tasks
Account Analysis Report	Account Analysis

Accreditation Homepage Layout Mapping

[Table 41](#) maps the Accreditation Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 41. Accreditation Homepage Layout Mapping

Layout Name	Display Name
Accreditation.MyRecentlyModified	My Recently Modified Accreditations
Accreditation.MyRecentlyCreated	My Recently Created Accreditations
Accreditation.MyList	My Accreditations

Table 41. Accreditation Homepage Layout Mapping

Layout Name	Display Name
Accreditation.AllRetiring	Retiring Accreditations
Accreditation.AllRecentlyIntroduced	Recently Introduced Accreditations
Accreditation.AllRecentlyModified	Recently Modified Accreditations
Accreditation.AllRecentlyCreated	Recently Created Accreditations
Accreditation.AllList	Accreditation Lists
Accreditation.MyRecentlyViewedListLayout	My Recently Viewed Accreditations

Allocation Homepage Layout Mapping

Table 42 maps the Allocation Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 42. Allocation Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_Allocation.AllList	Allocation Lists
CRMOD_LS_Allocation.AllRecentlyModified	Recently Modified Allocations

Application Homepage Layout Mapping

Table 43 maps the Application Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 43. Application Homepage Layout Mapping

Layout Name	Display Name
Application.AllApplication	All Applications
Application.AllApproved	All Approved Applications
Application.AllRejected	All Rejected Applications
Application.AllSubmitted	All Submitted Applications
Application.MyApplication	My Applications
Application.AllList	Application Lists
Application.MyRecentlyCreated	My Recently Created Applications
Application.MyRecentlyModified	My Recently Modified Applications

Business Plan Homepage Layout Mapping

Table 44 maps the Business Plan Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 44. Business Plan Homepage Layout Mapping

Layout name	Display name
CRMODLS_BusinessPlan.AllList	Business Plan Lists
CRMODLS_BusinessPlan.AllRecentlyModified	Recently Modified Business Plans

Campaign Homepage Layout Mapping

Table 45 maps the Campaign Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 45. Campaign Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Campaigns	Recently Created Campaigns
All Recently Modified Campaigns	Recently Modified Campaigns
MyRecentlyCreatedCampaigns	My Recently Created Campaigns
MyRecentlyModifiedCampaigns	My Recently Modified Campaigns
MyCurrentCampaignTasks	My Current Campaign Related Tasks
MyOpenCampaignTasks	My Open Campaign Related Tasks
CampaignList	Campaign Lists
CampaignRecentlyViewedList	My Recently Viewed Campaigns
AllOpenCampaignTasks	Campaign Tasks
Homepage Active Campaigns	Active Campaigns
Active Campaign Status Report	Active Campaign Status

Certification Homepage Layout Mapping

Table 46 maps Certification Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 46. Certification Homepage Layout Mapping

Layout Name	Display Name
Certification.MyRecentlyModified	My Recently Modified Certifications
Certification.MyRecentlyCreated	My Recently Created Certifications
Certification.MyList	My Certifications
Certification.AllRetiring	Retiring Certifications
Certification.AllRecentlyIntroduced	Recently Introduced Certifications
Certification.AllRecentlyCreated	Recently Created Certifications
Certification.AllList	Certification Lists
Certification.MyRecentlyViewedListLayout	My Recently Viewed Certifications
Certification.AllRecentlyModified	Recently Modified Certifications

Claim Homepage Layout Mapping

Table 47 maps Claim Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 47. Claim Homepage Layout Mapping

Layout Name	Display Name
Claim.AllList	Claim Lists
Claim.AllRecentlyModified	Recently Modified Claims

Contact Homepage Layout Mapping

Table 48 maps the Contact Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 48. Contact Homepage Layout Mapping

Layout Name	Display Name
MyOpenContactTasks	My Open Contact Related Tasks
MyCurrentContactTasks	My Current Contact Related Tasks
MyRecentlyModifiedContacts	My Recently Modified Contacts

Table 48. Contact Homepage Layout Mapping

Layout Name	Display Name
ContactsRecentlyViewedList	My Recently Viewed Contacts
MyRecentlyCreatedContacts	My Recently Created Contacts
All Recently Created Contacts	Recently Created Contacts
HomepageContactList	Contact Lists
All Recently Modified Contacts	Recently Modified Contacts
AllOpenContactTasks	Contact Tasks
Contact Analysis By Account Report	Contact Analysis By Account

Contact State License Homepage Layout Mapping

Table 49 maps the Contact State License Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 49. Contact State License Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_ContactLicenses.AllList	Contact State License Lists
CRMOD_LS_ContactLicenses.AllRecentlyModified	Recently Modified Contact State Licenses

Course Homepage Layout Mapping

Table 50 maps the Custom Object 1 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 50. Course Homepage Layout Mapping

Layout Name	Display Name
Course.MyRecentlyModified	My Recently Modified Courses
Course.MyRecentlyCreated	My Recently Created Courses
Course.MyList	My Courses
Course.AllRetiring	Retiring Courses
Course.AllRecentlyIntroduced	Recently Introduced Courses
Course.AllRecentlyCreated	Recently Created Courses
Course.AllRecentlyModified	Recently Modified Courses
Course.AllList	Course Lists
Course.MyRecentlyViewedListLayout	My Recently Viewed Courses

Coverage Homepage Layout Mapping

Table 51 maps the Coverage Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 51. Coverage Homepage Layout Mapping

Layout Name	Display Name
Coverage.AllList	Coverage Lists
Coverage.AllRecentlyModified	Recently Modified Coverages

Custom Object 1 Homepage Layout Mapping

Table 52 maps the Custom Object 1 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 52. Custom Object 1 Homepage Layout Mapping

Layout Name	Display Name
All Recently Created CustObjs1	Recently Created Custom Objects 01
All Recently Modified CustObjs1	Recently Modified Custom Objects 01
CustObj1List	Custom Object 01 Lists
CO1RecentlyViewedList	My Recently Created Custom Objects 01
My Recently Created CustObjs1	My Recently Viewed Custom Objects 01
My Recently Modified CustObjs1	My Recently Modified Custom Objects 01

Custom Object 2 Homepage Layout Mapping

Table 53 maps the Custom Object 2 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 53. Custom Object 2 Homepage Layout Mapping

Layout Name	Display Name
All Recently Created CustObjs2	Recently Created Custom Objects 02
All Recently Modified CustObjs2	Recently Modified Custom Objects 02
CustObj2List	Custom Object 02 Lists
CO2RecentlyViewedList	My Recently Created Custom Objects 02
My Recently Created CustObjs2	My Recently Viewed Custom Objects 02
My Recently Modified CustObjs2	My Recently Modified Custom Objects 02

Custom Object 3 Homepage Layout Mapping

Table 54 maps the Custom Object 3 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 54. Custom Object 3 Homepage Layout Mapping

Layout Name	Display Name
All Recently Created CustObjs3	Recently Created Custom Objects 03
All Recently Modified CustObjs3	Recently Modified Custom Objects 03
CustObj3List	Custom Object 03 Lists
CO3RecentlyViewedList	My Recently Created Custom Objects 03
My Recently Created CustObjs3	My Recently Viewed Custom Objects 03
My Recently Modified CustObjs3	My Recently Modified Custom Objects 03

Custom Object 4 Homepage Layout Mapping

Table 55 maps the Custom Object 4 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 55. Custom Object 4 Homepage Layout Mapping

Layout Name	Display Name
CustomObject4.AllList	Custom Object 04 Lists
CustomObject4.AllRecentlyModified	Recently Modified Custom Objects 04

Custom Object 5 Homepage Layout Mapping

Table 56 maps the Custom Object 5 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 56. Custom Object 5 Homepage Layout Mapping

Layout Name	Display Name
CustomObject5.AllList	Custom Object 05 Lists
CustomObject5.AllRecentlyModified	Recently Modified Custom Objects 05

Custom Object 6 Homepage Layout Mapping

Table 57 maps the Custom Object 6 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 57. Custom Object 6 Homepage Layout Mapping

Layout Name	Display Name
CustomObject6.AllList	Custom Object 06 Lists
CustomObject6.AllRecentlyModified	Recently Modified Custom Objects 06

Custom Object 7 Homepage Layout Mapping

Table 58 maps the Custom Object 7 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 58. Custom Object 7 Homepage Layout Mapping

Layout Name	Display Name
CustomObject7.AllList	Custom Object 07 Lists
CustomObject7.AllRecentlyModified	Recently Modified Custom Objects 07

Custom Object 8 Homepage Layout Mapping

Table 59 maps the Custom Object 8 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 59. Custom Object 8 Homepage Layout Mapping

Layout Name	Display Name
CustomObject8.AllList	Custom Object 08 Lists
CustomObject8.AllRecentlyModified	Recently Modified Custom Objects 08

Custom Object 9 Homepage Layout Mapping

Table 60 maps the Custom Object 9 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 60. Custom Object 9 Homepage Layout Mapping

Layout Name	Display Name
CustomObject9.AllList	Custom Object 09 Lists
CustomObject9.AllRecentlyModified	Recently Modified Custom Objects 09

Custom Object 10 Homepage Layout Mapping

Table 61 maps the Custom Object 10 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 61. Custom Object 10 Homepage Layout Mapping

Layout Name	Display Name
CustomObject10.AllList	Custom Object 10 Lists
CustomObject10.AllRecentlyModified	Recently Modified Custom Objects 10

Custom Object 11 Homepage Layout Mapping

Table 62 maps the Custom Object 11 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 62. Custom Object 11 Homepage Layout Mapping

Layout Name	Display Name
CustomObject11.AllList	Custom Object 11 Lists
CustomObject11.AllRecentlyModified	Recently Modified Custom Objects 11

Custom Object 12 Homepage Layout Mapping

Table 63 maps the Custom Object 12 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 63. Custom Object 12 Homepage Layout Mapping

Layout Name	Display Name
CustomObject12.AllList	Custom Object 12 Lists
CustomObject12.AllRecentlyModified	Recently Modified Custom Objects 12

Custom Object 13 Homepage Layout Mapping

Table 64 maps the Custom Object 13 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 64. Custom Object 13 Homepage Layout Mapping

Layout Name	Display Name
CustomObject13.AllList	Custom Object 13 Lists
CustomObject13.AllRecentlyModified	Recently Modified Custom Objects 13

Custom Object 14 Homepage Layout Mapping

Table 65 maps the Custom Object 14 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 65. Custom Object 14 Homepage Layout Mapping

Layout Name	Display Name
CustomObject14.AllList	Custom Object 14 Lists
CustomObject14.AllRecentlyModified	Recently Modified Custom Objects 14

Custom Object 15 Homepage Layout Mapping

Table 66 maps the Custom Object 15 Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 66. Custom Object 15 Homepage Layout Mapping

Layout Name	Display Name
CustomObject15.AllList	Custom Object 15 Lists
CustomObject15.AllRecentlyModified	Recently Modified Custom Objects 15

Damage Homepage Layout Mapping

Table 67 maps the Damage Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 67. Damage Homepage Layout Mapping

Layout Name	Display Name
Damage.AllList	Damage Lists
Damage.AllRecentlyModified	Recently Modified Damages

Deal Registration Homepage Layout Mapping

Table 68 maps the Deal Registration Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 68. Deal Registration Homepage Layout Mapping

Layout Name	Display Name
DealRegistration.ApprovedDRPDQLayout	Active Deal Registrations
DealRegistration.DRExpiryPDQLayout	Deal Registrations Expiring in the Next 30 Days
DealRegistration.DRNoActivityPDQLayout	Deal Registrations with no Activity in the Past 30 Days
DealRegistration.RecentlyCreatedPDQLayout	Recently Created Deal Registrations
DealRegistration.AllRecentlyModified	Recently Modified Deal Registrations
DealRegistration.AllList	Deal Registration Lists
DealRegistration.MyApprovalPDQLayout	Deal Registrations Waiting for My Approval

Dealer (Channel Partner) Homepage Layout Mapping

Table 69 maps the Dealer (or Channel Partner) Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 69. Dealer (Channel Partner) Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Dealers	Recently Created Dealers
All Recently Modified Dealers	Recently Modified Dealers
My Recently Created Dealers	My Recently Created Dealers
My Recently Modified Dealers	My Recently Modified Dealers
DealerList	Dealer Lists
DealersRecentlyViewedList	My Recently Viewed Dealers
OptyList [<i>Applet Name: DealerRelatedOpportunities</i>]	Dealer-Related Opportunities

Exam Homepage Layout Mapping

Table 70 maps the Exam Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 70. Exam Homepage Layout Mapping

Layout Name	Display Name
Exam.MyRecentlyModified	My Recently Modified Exams
Exam.MyRecentlyCreated	My Recently Created Exams
Exam.MyList	My Exams
Exam.AllRetiring	Retiring Exams
Exam.AllRecentlyIntroduced	Recently Introduced Exams
Exam.AllRecentlyCreated	Recently Created Exams
Exam.AllRecentlyModified	Recently Modified Exams
Exam.AllList	Exam Lists
Exam.MyRecentlyViewedListLayout	My Recently Viewed Exams

Financial Account Homepage Layout Mapping

Table 71 maps the Financial Account Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 71. Financial Account Homepage Layout Mapping

Layout Name	Display Name
FinancialAccount.AllList	Financial Account Lists
FinancialAccount.AllRecentlyModified	Recently Modified Financial Accounts

Financial Account Holder Homepage Layout Mapping

Table 72 maps the Financial Account Holder Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 72. Financial Account Holder Homepage Layout Mapping

Layout Name	Display Name
FinancialAccountHolder.AllList	Financial Account Holder Lists
FinancialAccountHolder.AllRecentlyModified	Recently Modified Financial Account Holders

Financial Account Holding Homepage Layout Mapping

Table 73 maps the Financial Account Holding Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 73. Financial Account Holding Homepage Layout Mapping

Layout Name	Display Name
FinancialAccountHolding.AllList	Financial Account Holding Lists
FinancialAccountHolding.AllRecentlyModified	Recently Modified Financial Account Holdings

Financial Plan Homepage Layout Mapping

Table 74 maps the Financial Plan Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 74. Financial Plan Homepage Layout Mapping

Layout Name	Display Name
FinancialPlan.AllList	Financial Plan Lists
FinancialPlan.AllRecentlyModified	Recently Modified Financial Plans

Financial Product Homepage Layout Mapping

Table 75 maps the Financial Product Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 75. Financial Product Homepage Layout Mapping

Layout Name	Display Name
FinancialProduct.AllList	Financial Product Lists
FinancialProduct.AllRecentlyModified	Recently Modified Financial Products

Financial Transaction Homepage Layout Mapping

Table 76 maps the Financial Transaction Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 76. Financial Transaction Homepage Layout Mapping

Layout Name	Display Name
FinancialTransaction.AllList	Financial Transaction Lists
FinancialTransaction.AllRecentlyModified	Recently Modified Financial Transactions

Fund Homepage Layout Mapping

Table 77 maps the Fund Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 77. Fund Homepage Layout Mapping

Layout Name	Display Name
All Pending Fund Requests	Pending Fund Request
FundList	Fund Lists
FundRequestList	All Fund Requests
My Pending Fund Requests	My Pending Fund Request
FundRequestOpenActivities	Fund Request - Open Activities

Household Homepage Layout Mapping

Table 78 maps the Household Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 78. Household Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Households	Recently Created Households
All Recently Modified Households	Recently Modified Households
My Recently Created Households	My Recently Created Households
My Recently Modified Households	My Recently Modified Households
HouseholdList	Household Lists
HouseholdsRecentlyViewedList	My Recently Viewed Households

Insurance Property Homepage Layout Mapping

Table 79 maps the Insurance Property Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 79. Insurance Property Homepage Layout Mapping

Layout Name	Display Name
InsuranceProperty.AllList	Insurance Property Lists
InsuranceProperty.AllRecentlyModified	Recently Modified Insurance Properties

Inventory Period Homepage Layout Mapping

Table 80 maps the Inventory Period Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 80. Inventory Period Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_InventoryPeriod.AllList	Inventory Period Lists
CRMODLS_InventoryPeriod.AllRecentlyModified	Recently Modified Inventory Periods

Involved Party Homepage Layout Mapping

Table 81 maps the Involved Party Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 81. Involved Party Homepage Layout Mapping

Layout Name	Display Name
InvolvedParty.AllList	Involved Party Lists
InvolvedParty.AllRecentlyModified	Recently Modified Involved Parties

Lead Homepage Layout Mapping

Table 82 maps the Lead Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 82. Lead Homepage Layout Mapping

Layout Name	Display Name
All Recently Modified Leads	Recently Modified Leads
MyCurrentLeadTasks	My Current Lead Related Tasks
LeadsRecentlyViewedList	My Recently Viewed Leads
MyRecentlyModifiedLeads	My Recently Modified Leads
MyRecentlyCreatedLeads	My Recently Created Leads
MyOpenLeadTasks	My Open Lead Related Tasks
HomepageLeadsList	Lead Lists
All Recently Created Leads	Recently Created Leads
AllOpenLeadTasks	Lead Tasks

Table 82. Lead Homepage Layout Mapping

Layout Name	Display Name
LeadList	Qualified Leads
Lead Followup Analysis Report	Lead Followup Analysis

MDFRequest Homepage Layout Mapping

Table 83 maps the MDFRequest Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 83. MDFRequest Homepage Layout Mapping

Layout Name	Display Name
MDFRequest.MyApproved	My Approved MDF Requests
MDFRequest.AllPending	All Pending MDF Requests
MDFRequest.MyRecentlyModified	My Recently Modified MDF Requests
MDFRequest.MyRecentlyCreated	My Recently Created MDF Requests
MDFRequest.MyList	My MDF Requests
MDFRequest.AllRecentlyCreated	Recently Created MDF Requests
MDFRequest.AllList	MDF Request Lists
MDFRequest.AllRecentlyModified	Recently Modified MDF Requests
MDFRequest.MyPending	My Pending MDF Requests
MDFRequest.PendingMyApproval	MDF Requests

MedEd Event Homepage Layout Mapping

Table 84 maps the MedEd Event Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 84. MedEd Event Homepage Layout Mapping

Layout Name	Display Name
My Recently Created MedEd Events	My Recently Created MedEd Events
My Recently Modified MedEd Events	My Recently Modified MedEd Events
All Recently Created MedEd Events	Recently Created MedEd Events
All Recently Modified MedEd Events	Recently Modified MedEd Events
MedEdList	MedEd Event Lists

Table 84. MedEd Event Homepage Layout Mapping

Layout Name	Display Name
MedEdsRecentlyViewedList	My Recently Viewed MedEd Events
Homepage Task MedEd	MedEd Event-Related Tasks

Messaging Plan Homepage Layout Mapping

Table 85 maps the Messaging Plan Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 85. Messaging Plan Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_MessagingPlan.AllList	Messaging Plan Lists
CRMOD_LS_MessagingPlan.AllRecentlyModified	Recently Modified Messaging Plans

Messaging Plan Item Homepage Layout Mapping

Table 86 maps the Messaging Plan Item Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 86. Messaging Plan Item Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_MsgPlanItem.AllList	Messaging Plan Item Lists
CRMOD_LS_MsgPlanItem.AllRecentlyModified	Recently Modified Messaging Plan Items

Messaging Plan Item Relations Homepage Layout Mapping

Table 87 maps the Messaging Plan Item Relations Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 87. Messaging Plan Item Relations Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_MsgPlnRel.AllList	Messaging Plan Item Relations Lists
CRMOD_LS_MsgPlnRel.AllRecentlyModified	Recently Modified Messaging Plan Item Relations

Objective Homepage Layout Mapping

Table 88 maps the Objective Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 88. Objective Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_OBJECTIVE.AiIList	Objective Lists
CRMODLS_OBJECTIVE.AiIRecentlyModified	Recently Modified Objectives

Oracle CRM On Demand Site Homepage Layout Mapping

Table 89 maps the Oracle CRM On Demand Site Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 89. Oracle CRM On Demand Site Homepage Layout Mapping

Layout Name	Display Name
SolutionsRecentlyViewedList	My Recently Viewed Solutions
CampaignsRecentlyViewedList	My Recently Viewed Campaigns
OpptyRecentlyViewedList	My Recently Viewed Opportunities
LeadsRecentlyViewedList	My Recently Viewed Leads
AccountsRecentlyViewedList	My Recently Viewed Accounts
ContactsRecentlyViewedList	My Recently Viewed Contacts
Open Service Request Analysis Report	Open Service Request Analysis
Active Campaign Status Report	Active Campaign Status
Lead Followup Analysis Report	Lead Followup Analysis
Pipeline Analysis Report	Pipeline Analysis For Current Quarter
Open Service Request Analysis Report	Open Service Request Analysis
Contact Analysis By Account Report	Contact Analysis By Account
Account Analysis Report	Account Analysis
MyRecentlyModifiedSolutions	My Recently Modified Solutions
New Service Request	My Open Service Requests
MyRecentlyModifiedOpportunities	My Recently Modified Opportunities
MyRecentlyModifiedContacts	My Recently Modified Contacts
MyRecentlyModifiedCampaigns	My Recently Modified Campaigns
MyRecentlyModifiedAccounts	My Recently Modified Accounts

Table 89. Oracle CRM On Demand Site Homepage Layout Mapping

Layout Name	Display Name
New Solution	Recently Created Solutions
New Opportunity	Recently Modified Opportunities
New Contact	Recently Modified Contacts
New Campaign	Recently Modified Campaigns
New Account	Recently Modified Accounts
New Lead	Recently Modified Leads
Homepage Task	Open Tasks
ApptList	Appointments
TaskList Home	My Open Tasks
Alert	Alerts
MyRecentlyCreatedLeads	My Recently Created Leads
Pipeline Quality Report	Pipeline Quality For Current Quarter

Opportunity Homepage Layout Mapping

Table 90 maps the Opportunity Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 90. Opportunity Homepage Layout Mapping

Layout Name	Display Name
OpptyRecentlyViewedList	My Recently Viewed Opportunities
MyCurrentOpptyTasks	My Current Opportunity Related Tasks
MyOpenOpptyTasks	My Open Opportunity Related Tasks
All Recently Created Opportunities	Recently Created Opportunities
MyRecentlyModifiedOpportunities	My Recently Modified Opportunities
MyRecentlyCreatedOpportunities	My Recently Created Opportunities
HomepageOpptyList	Opportunity Lists
All Recently Modified Opportunities	Recently Modified Opportunities
AllOpenOpptyTasks	Opportunity Tasks
Pipeline Analysis Report	Pipeline Analysis For Current Quarter

Partner Homepage Layout Mapping

Table 91 maps the Partner Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 91. Partner Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Partners	Recently Created Partners
MyRecentlyCreatedPartners	My Recently Created Partners
MyRecentlyModifiedPartners	My Recently Modified Partners
PartnersRecentlyViewedList	My Recently Viewed Partners
HomepagePartnerList	Partner Lists
All Recently Modified Partners	Recently Modified Partners

Partners Program Homepage Layout Mapping

Table 92 maps the Partners Program Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 92. Partners Program Homepage Layout Mapping

Layout Name	Display Name
All Active Partner Programs	All Active Partner Programs
All Inactive Partner Programs	All Inactive Partner Programs
All Recently Created Partner Programs	Recently Created Partner Programs
MyRecentlyCreatedPartnerPrograms	My Recently Created Partner Programs
PartnerProgramsRecentlyViewedList	My Recently Viewed Partner Programs
MyRecentlyModifiedPartnerPrograms	My Recently Modified Partner Programs
HomepagePartnerProgramList	Partner Programs Lists
All Recently Modified Partner Programs	Recently Modified Partner Programs

Plan Account Homepage Layout Mapping

Table 93 maps the Plan Account Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 93. Plan Account Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_BPL_ACNT.AllList	Plan Account Lists
CRMODLS_BPL_ACNT.AllRecentlyModified	Recently Modified Plan Accounts

Plan Contact Homepage Layout Mapping

Table 94 maps the Plan Contact Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 94. Plan Contact Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_BPL_CNTCT.AllList	Plan Contact Lists
CRMODLS_BPL_CNTCT.AllRecentlyModified	Recently Modified Plan Contacts

Plan Opportunity Homepage Layout Mapping

Table 95 maps the Plan Opportunity Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 95. Plan Opportunity Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_PlanOpportunities.AllList	Plan Opportunity Lists
CRMODLS_PlanOpportunities.AllRecentlyModified	Recently Modified Plan Opportunities

Policy Homepage Layout Mapping

Table 96 maps the Policy Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 96. Policy Homepage Layout Mapping

Layout Name	Display Name
Policy.AllList	Policy Lists
Policy.AllRecentlyModified	Recently Modified Policies

Policy Holder Homepage Layout Mapping

Table 97 maps the Policy Holder Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 97. Policy Holder Homepage Layout Mapping

Layout Name	Display Name
PolicyHolder.AllList	Policy Holder Lists
PolicyHolder.AllRecentlyModified	Recently Modified Policy Holders

Portfolio Homepage Layout Mapping

Table 98 maps the Portfolio Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 98. Portfolio Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Portfolios	Recently Created Portfolios
All Recently Modified Portfolios	Recently Modified Portfolios
My Recently Created Portfolios	My Recently Created Portfolios
My Recently Modified Portfolios	My Recently Modified Portfolios
PortfolioList	Portfolio Lists
PortfoliosRecentlyViewedList	My Recently Viewed Portfolios

Sample Disclaimer Homepage Layout Mapping

Table 99 maps the Sample Disclaimer Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 99. Sample Disclaimer Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_SIGNDISC.AllList	Sample Disclaimer Lists
CRMODLS_SIGNDISC.AllRecentlyModified	Recently Modified Sample Disclaimers

Sample Lot Homepage Layout Mapping

Table 100 maps the Sample Lot Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 100. Sample Lot Homepage Layout Mapping

Layout Name	Display Name
CRMODLS_SampleLot.AllList	Sample Lot Lists
CRMODLS_SampleLot.AllRecentlyModified	Recently Modified Sample Lots

Sample Transaction Homepage Layout Mapping

Table 101 maps the Sample Transaction Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 101. Sample Transaction Homepage Layout Mapping

Layout Name	Display Name
CRMOD_LS_Transactions.AllList	Sample Transaction Lists
CRMOD_LS_Transactions.AllRecentlyModified	Recently Modified Sample Transactions

Service Request Homepage Layout Mapping

Table 102 maps the Service Request Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 102. Service Request Homepage Layout Mapping

Layout Name	Display Name
MyOpenServiceRelatedTasks	My Open Service Request Related Tasks
MyCurrentServiceRelatedTasks	My Current Service Request Related Tasks
HomepageSRList	Service Request Lists
My Open Service Requests Short	My Open Service Requests
AllOpenServiceRelatedTasks	Service Request-Related Tasks
Open Service Request Analysis Report	Open Service Request Analysis

Solution Homepage Layout Mapping

Table 103 maps the Solution Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 103. Solution Homepage Layout Mapping

Layout Name	Display Name
All Recently Modified Solutions	Recently Modified Solutions
MyRecentlyCreatedSolutions	My Recently Created Solutions
SolutionList	Solution Lists
SolutionsRecentlyViewedList	My Recently Viewed Solutions
Most Active Solutions	Most Active Solutions
Highest Rated Solutions	Highest Rated Solutions
MyRecentlyModifiedSolutions	My Recently Modified Solutions
All Recently Created Solutions	Recently Created Solutions

SPRequest Homepage Layout Mapping

Table 104 maps the SPRequest Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 104. SPRequest Homepage Layout Mapping

Layout Name	Display Name
SPRequest.MyApproved	My Approved Special Pricing Requests
SPRequest.AllPending	All Pending Special Pricing Requests
SPRequest.MyRecentlyModified	My Recently Modified Special Pricing Requests
SPRequest.MyRecentlyCreated	My Recently Created Special Pricing Requests
SPRequest.AllRecentlyCreated	Recently Created Special Pricing Requests
SPRequest.AllList	Special Pricing Request Lists
SPRequest.AllRecentlyModified	Recently Modified Special Pricing Requests
SPRequest.MyPending	My Pending Special Pricing Requests
SPRequest.PendingMyApproval	Special Pricing Requests

Vehicles Homepage Layout Mapping

Table 105 maps the Vehicles Homepage layout names to their corresponding display names in the Oracle CRM On Demand UI.

Table 105. Vehicle Homepage Layout Mapping

Layout Name	Display Name
All Recently Created Vehicles	Recently Created Vehicles
All Recently Modified Vehicles	Recently Modified Vehicles
My Recently Created Vehicles	My Recently Created Vehicles
My Recently Modified Vehicles	My Recently Modified Vehicles
VehicleList	Vehicle Lists
VehiclesRecentlyViewedList	My Recently Viewed Vehicles
VehicleHomepageSRList	Vehicle-Related Service Request

Privilege IDs and Their Corresponding Names and Descriptions

Table 106 maps the privilege IDs, and their corresponding privilege names, privilege categories, and privilege descriptions.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
ACCESS_ATT_EXPORT	Access all Export Request Attachments	Data Management: Export	Access attachments for all requests in the Export Queue.
ACCESS_ATT_IMPORT	Access all Import Request Attachments	Data Management: Import	Access attachments for all requests in the Import Queue.
ACCESS_OFFLINESYNC	Enable Offline Access	Desktop/Mobile	Download the Offline client and synchronize data with Oracle CRM On Demand.
ADMIN_ACTIONBAR_PERSONALIZATION	Personalize Action Bar	My Setup	Access to action bar personalization.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
ADMIN_ADVANCED_FIELD_MGMT	Advanced Field Management	Customization: Data	Set up advanced field management features such as advanced default values and custom field validation rules.
ADMIN_BATCH_DELETE	Batch Delete	Data Management	Delete lists of Accounts, Contacts, Opportunities, Leads, Service Requests, and Activities in a batch.
ADMIN_COMP_PROFILE	Manage Company	Admin: Company Administration	Manage company profile, set security policies, activate languages, define fiscal calendars and create Homepage alerts.
ADMIN_CONT_MGMT	Manage Content	Admin: Content Management	Manage content areas such as Products and Analytics report folders.
ADMIN_DETAILPAGE_PERSONALIZATION	Personalize Detail Page	My Setup	Access to detail page personalization.
ADMIN_DYNAMIC_LAYOUT	Customize Application - Manage Dynamic Layouts	Customization: Layout	Define Dynamic Layouts and assign them to Roles.
ADMIN_EMOD	Email Marketing: Administer Email Marketing	CRM: Marketing	Manage Email Marketing Campaigns, view Usage Statistics, and manage users.
ADMIN_EXEC_REPORT_IMMEDIATELY	Manage Homepage Custom Report Execution	Customization: Layout	Displays the Execute Report Immediately check box on the homepage custom report wizard.
ADMIN_EXPORT	Admin Export	Data Management: Export	Export all types of data.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
ADMIN_FIELD_AUDIT	Administer Field Audit	Customization: Data	Add, edit or remove fields from the list of Audited fields for supported objects.
ADMIN_HOMEPAGE_CUSTOMIZATION	Customize Application - Manage Homepage Customization	Customization: Layout	Create and manage custom home pages and assign them to roles.
ADMIN_HOMEPAGE_PERSONALIZATION	Personalize Homepages	My Setup	Access to home page personalization.
ADMIN_IMPORT	Admin Import	Data Management: Import	Import all types of data.
ADMIN_MASS_UPDATE	Mass Update	Data Management	Update values across multiple records for Accounts, Contacts, Opportunities, Leads, Service Requests, and Activities.
ADMIN_MERGE_RECORDS	Merge Records	Data Management	Merge duplicate records into single master record.
ADMIN_TAB_PERSONALIZATION	Personalize Tabs	My Setup	Access to tab personalization.
ADMIN_TERRITORY	Manage Territories	Admin: Users and Access Controls	Manage Territories and Territory Hierarchy.
ADMIN_USERS_ROLES	Manage Users and Access	Admin: Users and Access Controls	Manage users and establish user quotas. Define access profiles, roles and groups to manage data access controls.
ADMIN_WORKFLOW	Manage Data Rules - Manage Workflow Rules	Customization: Business Rules	Define and manage Workflow rules.
ANALYTICS_PERS_RPTS	Manage Personal Reports	Analytics	Manage Analytics Personal Reports

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
ANALYTICS_SCRIPTING	Analytics Scripting	Analytics	Create Analytics Reports with views and data formats that can contain HTML or JavaScript.
ARCHIVE_LEADS	Archive Leads	CRM: Marketing	Archive Leads that are no longer worth pursuing.
AUDIT_IMPORT	Manage Record Auditing for Imports	Data Management: Import	Manage the ability to allow record auditing during an import request.
AUTHOR_EMOD	Email Marketing: Author Email Marketing	CRM: Marketing	Create Email Marketing Campaigns.
BASIC_SAMPLES_OPERATIONS	Enable Basic Samples Operations	Industry Specific: Life Sciences	Manage own inventory counts, reconciliation, sample transfers, other transactions.
CHANGE_ORG_PASSWORD	Change Company Passwords using Web Services	Integration: Web Services	Change passwords of users in the company using Web services.
CHANGE_OWN_PASSWORD	Reset Personal Password	My Setup	Allow users to change their current password to a new password.
CHECK_RELATED_RECORDS	Check Related Records	Customization: Business Rules	Checks related records for the existence of one or more records that matches a specified search criteria, and displays an error message if no match is found.
CLIENT_SIDE_EXT_UPLOAD	Upload Client Side Extensions	Customization	Ability to upload custom extensions to Oracle CRM On Demand.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
COD_DASHBOARD	Access Contact On Demand Dashboard	Contact On Demand	Access the Oracle Contact On Demand dashboard.
COD_TOOLBAR	Access Communications Tool Bar	Contact On Demand	Access the Oracle Contact On Demand Communication tool bar.
CONVERT_DEALREGISTRATIONS	Convert DealRegistrations	PRM	Convert DealRegistrations to Accounts, Contacts, and Opportunities.
CONVERT_LEADS	Convert Leads	CRM: Marketing	Convert Leads to Accounts, Contacts, and Opportunities.
CREATE_CUSTOM_REPORTS	Manage Custom Reports	Analytics	Create, save, and publish customized analytic charts and reports.
CREATE_PUB_SMART_CALLS	Calls: Create Public Smart Calls	Industry Specific: Life Sciences	Create public Smart Call templates.
CRM_DESKTOP_INT	Enable CRM Desktop Access	Desktop/Mobile	Download the Oracle CRM Desktop Client and synchronize data with Oracle CRM On Demand.
CUSTOMIZE_APP	Customize Application	Customization	Create custom page layouts, home page layouts, change field names, modify field picklists, define cascading picklists, create custom fields and rename objects.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
DEFINE_ASSIGN_RULES	Data Rules and Assignment	Customization: Business Rules	Define routing rules for Leads, Accounts, Opportunities and Service Requests. Administer Forecasts, Lead Conversion Mapping and Lead Conversion Layouts, and set up Industry picklist values.
DEFINE_CURRENCIES	Manage Company - Define Currencies	Admin: Company Administration	Manage currencies and exchange rates.
DEFINE_PUBLIC_LISTS	Manage Public Lists	Data Management	Create, Edit and Delete Public Lists.
DEFINE_SALES_PROCESS	Manage Data Rules - Manage Sales Stage Definition	Customization: Business Rules	Define Sales Methodologies and company-specific Sales Processes.
DEPLOY_CUSTOM_CODE	Deploy Custom Code	Integration: Hosting	Deploy custom Web applications to the (Java Cloud).
ELOQUA_INTEGRATION	Eloqua Integration	CRM: Marketing	Set up integration with Eloqua, a marketing automation company.
EXPOSE_ALL_FIELDS	All fields in Search and Lists	Customization: Layout	Expose all fields in Advanced Search and Lists. This includes fields that are not displayed in the Detail Page.
FULL_ACCESS_ANALYTICS	Access All Data in Analytics	Analytics	Access all data in Analytics charts and reports.
FULL_ACCESS_FORECASTS	Access All Forecasts	CRM: Sales	Manage forecast frequency and participants, and access all Forecasts.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
FUSION_MOBILE	Fusion Mobile Access	Desktop/Mobile	Set up access to the Fusion Mobile Application.
FUSION_MOBILE_APP_COMPOSER	Fusion Mobile Application Composer Access	Desktop/Mobile	Set up access to the Fusion Mobile Application Composer.
GRANT_ASSESSMENTS	Manage Assessments Access	CRM	Manage access to Assessments.
GRANT_BUSNPLAN	Manage Business Planning Access	CRM: Sales	Manage access to Account Planning.
GRANT_CALLS	Calls: Manage Calls	Industry Specific: Life Sciences	Manage access to Calls.
GRANT_CHANGE_ORG_PASSWORD	Manage Company Password Access	Integration: Web Services	Manage access to Change Company Password privilege.
GRANT_COD	Manage Contact On Demand Access	Contact On Demand	Manage access to Contact On Demand.
GRANT_CONTACT_INTERESTS	Manage Contact Interests Access	CRM	Manage access to Contact Interests.
GRANT_CRM_DESKTOP_INT	Manage CRM Desktop Access	Desktop/Mobile	Customize CRM Desktop metadata and manage access for CRM Desktop.
GRANT_CUSTOM_OBJ1	Customize Application - Manage Custom Object 1	Customization: Data	Manage access to Custom Object 1.
GRANT_CUSTOM_OBJ1115	Customize Application - Manage Custom Objects 11-15	Customization: Data	Manage access to Custom Objects 11 - 15.
GRANT_CUSTOM_OBJ2	Customize Application - Manage Custom Object 2	Customization: Data	Manage access to Custom Object 2.
GRANT_CUSTOM_OBJ3	Customize Application - Manage Custom Object 3	Customization: Data	Manage access to Custom Object 3.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
GRANT_CUSTOM_OBJ410	Customize Application - Manage Custom Objects 04-10	Customization: Data	Manage access to Custom Objects 04 - 10.
GRANT_DEALERS	Manage Channel Partners Access	Industry Specific: Automotive	Manage access to Channel Partners.
GRANT_EMOD	Email Marketing: Manage Email Marketing Access	CRM: Marketing	Manage access to Email Marketing.
GRANT_FIN	Manage Banking Custom Objects	Industry Specific: Financial Services	Manage access to Finance objects.
GRANT_FUNDS	Manage Funds Access	CRM: Partners	Manage access to Funds.
GRANT_FUND_REQS	Manage Fund Requests Access	CRM: Partners	Manage access to Fund Requests.
GRANT_FUSION_MOBILE	Manage Fusion Mobile Access	Desktop/Mobile	Manage access to Fusion Mobile.
GRANT_HOUSEHOLDS	Manage Households Access	Industry Specific: Financial Services	Manage access to Households.
GRANT_INSUR	Manage Insurance Custom Objects	Industry Specific: Financial Services	Manage access to Insurance Objects.
GRANT_MEDED	Manage MedEdEvents Access	Industry Specific: Life Sciences	Manage access to MedEdEvents.
GRANT_ORDER_MGMT_INT	Enable Order Creation Access	Integration: Pre-Built	Set up pre-built integration to Order Management System.
GRANT_PCD	Manage Personalized Content Delivery	Industry Specific: Life Sciences	Manage access to Personalized Content Delivery.
GRANT_PERIOD	Manage Period Administration	CRM: Sales	Manage access to Period Administration.
GRANT_PHARMA	Manage Pharmaceutical Access	Industry Specific: Life Sciences	Manage access to Pharmaceutical.
GRANT_PORTFOLIOS	Manage Portfolios Access	Industry Specific: Financial Services	Manage access to Portfolios.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
GRANT_PRM	Manage PRM Access	PRM	Manage access to PRM.
GRANT_QUOTE_MGMT_INT	Enable Quote Creation Access	Integration: Pre-Built	Set up pre-built integration to Quote Management System
GRANT_REFERRALS	Manage Referrals	CRM: Sales	Manage access to Referrals.
GRANT_RELATIONSHIPS	Manage Extended Contact and Account Relationship Access	CRM	Manage access to extended Contact and Account Relationship.
GRANT_REVENUES	Manage Contact and Account Revenues Access	CRM: Sales	Manage access to Revenues.
GRANT_SONGO_CLIENT	Manage Incremental Down Sync for Life Sciences Offline Client	Industry Specific: Life Sciences	Manage Incremental Down Sync for Life Sciences Offline Client
GRANT_VEHICLES	Manage Vehicles Access	Industry Specific: Automotive	Manage access to Vehicles.
GRANT_WEB_SERVICES_INT	Manage Access to Web Services	Integration: Web Services	Manage access to Enable Web Services Access privilege.
LIST_EXPORT	List - Export Displayed Fields	Data Management: Export	Export fields displayed on a list.
LIST_EXPORT_ALL_FIELDS	List - Export All Fields	Data Management: Export	Export all fields for a Record Type. This includes fields that are not displayed in the list.
LS_PLANNED_CALLS	Calls: Calendar Planned Calls	Industry Specific: Life Sciences	Display Planned Calls Applet in Calendar
LS_SONGO_ADMIN	Enable Life Sciences Offline Client Admin Functionality	Industry Specific: Life Sciences	Set up Life Sciences Offline Client administration functionality.
MANAGE_ACCT_RELATIONSHIPS	Access Extended Account Relationship	CRM: Sales	Create, edit and delete Extended Account Relationship.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
MANAGE_ATTACHMENTS	Manage Content - Manage Attachments	Admin: Content Management	Manage all Attachments.
MANAGE_BOOKS	Manage Books	Admin: Users and Access Controls	Manage Book access, bulk assign data to Books and define Book- related workflows.
MANAGE_CAMPAIGNS	Manage Campaigns	CRM: Marketing	Create and edit Campaigns.
MANAGE_CUSTOM_WEB_APPLETS	Manage Custom Web Applets	Integration: Widgets	Create, edit and publish custom web applets.
MANAGE_DASHBOARDS	Manage Dashboards	Analytics	Create, manage and design custom dashboards
MANAGE_DELEGATES	Manage Users and Access - Manage Delegated Users	Admin: Users and Access Controls	Manage delegation of a user's data visibility and access rights to other users.
MANAGE_PRM_BK_WF	Manage PRM Books and Workflows	PRM	Setup PRM Books and configure PRM Workflows.
MANAGE_THEMES	Manage Themes	Admin: Company Administration	Create and manage Themes.
MANAGE_UAN_QUEUE	Enable Integration Event Access	Integration: Integration Event	Set up the ability to get and delete events from Integration Event queues using Web services.
MARKETING_IMPORT	Marketing Import	Data Management: Import	Import Leads, Accounts, Contacts, Products and Assets.
MASTER_AUDIT_TABLE	Access Master Audit Table	Admin: Company Administration	Ability to access the Master Audit Trail that displays all auditable data changes across Oracle CRM On Demand.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
ODM_INTEGRATION	CRM On Demand Marketing Access	CRM On Demand Marketing	Set up access to CRM On Demand Marketing.
OEI_NEI	Outlook/Notes Email Integration	Desktop/Mobile	Link emails to Account, Contact, Lead, Opportunity, or Service Request records.
PARTNER_OFFERINGS	Partner Offerings	CRM: Marketing	Display recommended partners within CRM On Demand under My Setup.
PARTNER_TRIAL_OFFERINGS	Partner Trial Offerings	CRM: Marketing	Display recommended Partners in the Action Bar (English Only).
PERSONAL_IMPORT	Personal Import	My Setup	Import your contacts.
PIM_SYNC_USER	Enable PIM Sync Access	Desktop/Mobile	Download the PIM Sync client and synchronize data with Oracle CRM On Demand.
PRM_PARTNER_ADMIN	Manage Users within the Partner Organization.	PRM	Manage Users within the Partner Organization.
PROCESS_ADMINISTRATION	Process Administration	Customization: Business Rules	Define role-based business processes with conditional state transitions and dynamic access controls.
PRODUCER_WIDGETS	Embed CRM On Demand Widgets	Integration: Widgets	Access Oracle CRM On Demand content outside of the Oracle CRM On Demand application.
PUBLISH_SOLUTIONS	Publish Solutions	CRM	Approve and edit Solutions.
QUALIFY_LEADS	Qualify Leads	CRM: Marketing	Classify Leads as being Qualified.

Table 106. Privilege IDs and Their Corresponding Names and Descriptions

Privilege Id	Privilege Name	Privilege Category	Privilege Description
RECOVER_ALL_RECORDS	Recover All Records	Data Management	Recover Deleted Items discarded by any user.
REJECT_LEADS	Reject Leads	CRM: Marketing	Reject previously qualified Leads.
RESET_ORG_PASSWORD	Manage Company - Reset All Passwords	Admin: Company Administration	Reset passwords of all users of your company.
SAMPLES_ADJUSTMENT	Enable Samples Adjustment	Industry Specific: Life Sciences	Adjust transactions.
SHARED_CALENDAR	Share Calendar	CRM	Share calendars with other users in the company.
TAB_ANALYTICS	Access Analytics Dashboards	Analytics	Access the Analytics Dashboard.
TAB_COMMUNICATIONS	Access Communications Homepage	Contact On Demand	Access the Communications homepage.
TAB_REPORTS	Access Analytics Reports	Analytics	Access the Analytics Reports tab.
USAGE_TRACKING	Usage Tracking	Analytics	Access the Usage Tracking subject area.
USE_CALLS	Calls: Enable Call Detailing	Industry Specific: Life Sciences	Add and edit Account Calls and Contact Calls.
VIEW_PREBUILT_REPORTS	Access Analytics Reports - View Prebuilt Analyses	Analytics	View and execute prebuilt analyses and reports.
WEB_SERVICES_INT	Enable Web Services Access	Integration: Web Services	Set up the ability to send Web services requests.
WORKFLOW_CANCEL_SAVE	Workflow Cancel Save	Customization: Business Rules	Prevent save operation on Before Modified Record Saved.

Child Applet IDs and Their Corresponding Names

Table 107 displays the mapping of child applet IDs to their corresponding names in Page Layout XML for Oracle CRM On Demand records.

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Account	AccountCompetitorChildList	Account Competitors
Account	AccountPartnerChildList	Account Partners
Account	AccountRelationshipChildList	Account Relationships
Account	AccountTeamChildList	Account Team
Account	AddressChildList	Addresses
Account	AssetChildList	Assets
Account	AccountFACHildList	Attachments
Account	Audit Trail.ChildList	Audit Trail
Account	AccountBookChildList	Books
Account	AccountCallChildList	Calls
Account	Claim.ChildList	Claims
Account	ActivityClosedChildList	Completed Activities
Account	ContactPersonChildList	Contacts
Account	CustObj1ChildList	Custom Objects 01
Account	CustObj2ChildList	Custom Objects 02
Account	CustObj3ChildList	Custom Objects 03
Account	CustomObject4.ChildList	Custom Objects 04
Account	CustomObject5.ChildList	Custom Objects 05
Account	CustomObject6.ChildList	Custom Objects 06
Account	CustomObject7.ChildList	Custom Objects 07
Account	CustomObject8.ChildList	Custom Objects 08
Account	CustomObject9.ChildList	Custom Objects 09
Account	CustomObject10.ChildList	Custom Objects 10
Account	CustomObject11.ChildList	Custom Objects 11
Account	CustomObject12.ChildList	Custom Objects 12

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Account	CustomObject13.ChildList	Custom Objects 13
Account	CustomObject14.ChildList	Custom Objects 14
Account	CustomObject15.ChildList	Custom Objects 15
Account	DealRegistration.ChildList	Deal Registrations
Account	FinancialAccountHolder.ChildList	Financial Account Holders
Account	FinancialAccount.Branch.ChildList	Financial Account: Branch
Account	FinancialAccount.Held_Away_Institution.ChildList	Financial Account: Held Away Institution
Account	FinancialAccount.ChildList	Financial Accounts
Account	FinancialPlan.ChildList	Financial Plans
Account	LeadChildList	Leads
Account	AccountNoteChildList	Notes
Account	CRMODLS_OBJECTIVE.ChildList	Objectives
Account	ActivityOpenChildList	Open Activities
Account	OptyChildList	Opportunities
Account	Order.ChildList	Orders
Account	PartnerTeam.ChildList	Partner Teams
Account	CRMODLS_BPL_ACNT.ChildList	Plan Accounts
Account	Policy.ChildList	Policies
Account	PolicyHolder.ChildList	Policy Holders
Account	AccountPortfolioChildList	Portfolio
Account	Quote.ChildList	Quotes
Account	RevenueChildList	Revenues
Account	SRChildList	Service Requests
Account	SPRequest.ChildList	Special Pricing Requests
Account	SubAccountChildList	Sub-Accounts
Account	DealerVehicleChildList	Vehicles
Accreditation	AccreditationAttachment.ChildList	Accreditation Attachments
Accreditation	AccreditationCertification.ChildList	Accreditation Certifications

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Accreditation	AccreditationProductCategory.ChildList	Accreditation Product Categories
Accreditation	AccreditationProduct.ChildList	Accreditation Products
Accreditation	AccreditationRequest.ChildList	Accreditation Requests
Accreditation	AccreditationSolution.ChildList	Accreditation Solutions
Accreditation	AccreditationTeam.ChildList	Accreditation Teams
Accreditation	Accreditation Book.ChildList	Books
Accreditation	Custom Object 1.ChildList	Custom Objects 01
Accreditation	Custom Object 2.ChildList	Custom Objects 02
Accreditation	Custom Object 3.ChildList	Custom Objects 03
Accreditation	CustomObject4.ChildList	Custom Objects 04
Accreditation	CustomObject5.ChildList	Custom Objects 05
Accreditation	CustomObject6.ChildList	Custom Objects 06
Accreditation	CustomObject7.ChildList	Custom Objects 07
Accreditation	CustomObject8.ChildList	Custom Objects 08
Accreditation	CustomObject9.ChildList	Custom Objects 09
Accreditation	CustomObject10.ChildList	Custom Objects 10
Accreditation	CustomObject11.ChildList	Custom Objects 11
Accreditation	CustomObject12.ChildList	Custom Objects 12
Accreditation	CustomObject13.ChildList	Custom Objects 13
Accreditation	CustomObject14.ChildList	Custom Objects 14
Accreditation	CustomObject15.ChildList	Custom Objects 15
Accreditation	AccreditationRelationship.ChildList	Related Accreditations
Application	Activity.ChildList	Activities
Application	ApplicationAttachment.ChildList	Application Attachments
Application	ApplicationTeam.ChildList	Application Teams
Application	Audit Trail.ChildList	Audit Trail
Application	Application Book.ChildList	Books
BrokerProfile	Custom Object 1.ChildList	Custom Objects 01
BrokerProfile	Custom Object 2.ChildList	Custom Objects 02

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
BrokerProfile	Custom Object 3.ChildList	Custom Objects 03
BrokerProfile	CustomObject4.ChildList	Custom Objects 04
BrokerProfile	CustomObject5.ChildList	Custom Objects 05
BrokerProfile	CustomObject6.ChildList	Custom Objects 06
BrokerProfile	CustomObject7.ChildList	Custom Objects 07
BrokerProfile	CustomObject8.ChildList	Custom Objects 08
BrokerProfile	CustomObject9.ChildList	Custom Objects 09
BrokerProfile	CustomObject10.ChildList	Custom Objects 10
BrokerProfile	CustomObject11.ChildList	Custom Objects 11
BrokerProfile	CustomObject12.ChildList	Custom Objects 12
BrokerProfile	CustomObject13.ChildList	Custom Objects 13
BrokerProfile	CustomObject14.ChildList	Custom Objects 14
BrokerProfile	CustomObject15.ChildList	Custom Objects 15
Campaign	Application.ChildList	Applications
Campaign	CampaignFACChildList	Attachments
Campaign	Campaign Book.ChildList	Books
Campaign	ActivityClosedChildList	Completed Activities
Campaign	CustObj1ChildList	Custom Objects 01
Campaign	CustObj2ChildList	Custom Objects 02
Campaign	CustObj3ChildList	Custom Objects 03
Campaign	CustomObject4.ChildList	Custom Objects 04
Campaign	CustomObject5.ChildList	Custom Objects 05
Campaign	CustomObject6.ChildList	Custom Objects 06
Campaign	CustomObject7.ChildList	Custom Objects 07
Campaign	CustomObject8.ChildList	Custom Objects 08
Campaign	CustomObject9.ChildList	Custom Objects 09
Campaign	CustomObject10.ChildList	Custom Objects 10
Campaign	CustomObject11.ChildList	Custom Objects 11
Campaign	CustomObject12.ChildList	Custom Objects 12

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Campaign	CustomObject13.ChildList	Custom Objects 13
Campaign	CustomObject14.ChildList	Custom Objects 14
Campaign	CustomObject15.ChildList	Custom Objects 15
Campaign	FinancialAccount.ChildList	Financial Accounts
Campaign	FinancialPlan.ChildList	Financial Plans
Campaign	LeadChildList	Leads
Campaign	MDFRequest.ChildList	MDF Requests
Campaign	CampaignNoteChildList	Notes
Campaign	ActivityOpenChildList	Open Activities
Campaign	OptyChildList	Opportunities
Campaign	PartnerCampaign.ChildList	Partner Campaigns
Campaign	Policy.ChildList	Policies
Campaign	CampaignContChildList	Recipients
Certification	Certification Book.ChildList	Books
Certification	CertificationAttachment.ChildList	Certification Attachments
Certification	CertificationCourse.ChildList	Certification Courses
Certification	CertificationExam.ChildList	Certification Exams
Certification	CertificationProductCategory.ChildList	Certification Product Categories
Certification	CertificationProduct.ChildList	Certification Products
Certification	CertificationRequest.ChildList	Certification Requests
Certification	CertificationSolution.ChildList	Certification Solutions
Certification	CertificationTeam.ChildList	Certification Teams
Certification	Custom Object 1.ChildList	Custom Objects 01
Certification	Custom Object 2.ChildList	Custom Objects 02
Certification	Custom Object 3.ChildList	Custom Objects 03
Certification	CustomObject4.ChildList	Custom Objects 04
Certification	CustomObject5.ChildList	Custom Objects 05
Certification	CustomObject6.ChildList	Custom Objects 06
Certification	CustomObject7.ChildList	Custom Objects 07

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Certification	CustomObject8.ChildList	Custom Objects 08
Certification	CustomObject9.ChildList	Custom Objects 09
Certification	CustomObject10.ChildList	Custom Objects 10
Certification	CustomObject11.ChildList	Custom Objects 11
Certification	CustomObject12.ChildList	Custom Objects 12
Certification	CustomObject13.ChildList	Custom Objects 13
Certification	CustomObject14.ChildList	Custom Objects 14
Certification	CustomObject15.ChildList	Custom Objects 15
Certification	CertificationRelationship.ChildList	Related Certifications
Channel Partner	AddressChildList	Addresses
Channel Partner	DealerFACHildList	Attachments
Channel Partner	DealerBookChildList	Books
Channel Partner	ActivityClosedChildList	Completed Activities
Channel Partner	DealerContactChildList	Contacts
Channel Partner	CustObj1ChildList	Custom Objects 01
Channel Partner	CustObj2ChildList	Custom Objects 02
Channel Partner	CustObj3ChildList	Custom Objects 03
Channel Partner	CustomObject4.ChildList	Custom Objects 04
Channel Partner	CustomObject5.ChildList	Custom Objects 05
Channel Partner	CustomObject6.ChildList	Custom Objects 06
Channel Partner	CustomObject7.ChildList	Custom Objects 07
Channel Partner	CustomObject8.ChildList	Custom Objects 08
Channel Partner	CustomObject9.ChildList	Custom Objects 09
Channel Partner	CustomObject10.ChildList	Custom Objects 10
Channel Partner	CustomObject11.ChildList	Custom Objects 11
Channel Partner	CustomObject12.ChildList	Custom Objects 12
Channel Partner	CustomObject13.ChildList	Custom Objects 13
Channel Partner	CustomObject14.ChildList	Custom Objects 14
Channel Partner	CustomObject15.ChildList	Custom Objects 15

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Channel Partner	DealerSalesServiceMakeList	Makes
Channel Partner	DealerNoteChildList	Notes
Channel Partner	ActivityOpenChildList	Open Activities
Channel Partner	OptyNoDelChildList	Opportunities
Channel Partner	DealerSalesHoursChildList	Sales Hours
Channel Partner	DealerServiceHoursChildList	Service Hours
Channel Partner	SRChildList	Service Requests
Channel Partner	ChannelPartnerTerritoryChildList	Territories
Channel Partner	DealerVehicleChildList	Vehicles
Claim	Activity.ChildList	Activities
Claim	Damage.ChildList	Damages
Claim	InvolvedParty.ChildList	Involved Parties
Claim	Service Request.ChildList	Service Requests
Contact	ContactAccountChildList	Accounts
Contact	Accreditation.ChildList	Accreditations
Contact	ContactAddressChildList	Addresses
Contact	ContactAssetChild	Assets
Contact	ContactFACHildList	Attachments
Contact	Audit Trail.ChildList	Audit Trail
Contact	ContactBookChildList	Books
Contact	ContactCallChildList	Calls
Contact	ContactCampChildList	Campaigns
Contact	CertificationRequest.ChildList	Certification Requests
Contact	Certification.ChildList	Certifications
Contact	Claim.ChildList	Claims
Contact	ActivityClosedChildList	Completed Activities
Contact	ContactBestTimes.ChildList	Contact Best Times
Contact	ContactInterestChildList	Contact Interests
Contact	ContactRelationshipList	Contact Relationships

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Contact	CRMOD_LS_ContactLicenses.ChildList	Contact State Licenses
Contact	ContactTeamChildList	Contact Team
Contact	Contact.SelfChildList	Contacts
Contact	CourseEnrollment.ChildList	Course Enrollments
Contact	Course.ChildList	Courses
Contact	Coverage.ChildList	Coverages
Contact	CustObj1ChildList	Custom Objects 01
Contact	CustObj2ChildList	Custom Objects 02
Contact	CustObj3ChildList	Custom Objects 03
Contact	CustomObject4.ChildList	Custom Objects 04
Contact	CustomObject5.ChildList	Custom Objects 05
Contact	CustomObject6.ChildList	Custom Objects 06
Contact	CustomObject7.ChildList	Custom Objects 07
Contact	CustomObject8.ChildList	Custom Objects 08
Contact	CustomObject9.ChildList	Custom Objects 09
Contact	CustomObject10.ChildList	Custom Objects 10
Contact	CustomObject11.ChildList	Custom Objects 11
Contact	CustomObject12.ChildList	Custom Objects 12
Contact	CustomObject13.ChildList	Custom Objects 13
Contact	CustomObject14.ChildList	Custom Objects 14
Contact	CustomObject15.ChildList	Custom Objects 15
Contact	ContactCustSatSurveyChildList	Customer Satisfaction Surveys
Contact	DealRegistration.ChildList	Deal Registrations
Contact	ExamEnrollment.ChildList	Exam Registrations
Contact	Exam.ChildList	Exams
Contact	FinancialAccountHolder.ChildList	Financial Account Holders
Contact	FinancialAccount.Account_Holder.ChildList	Financial Account: Account Holder
Contact	FinancialAccount.ChildList	Financial Accounts

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Contact	FinancialPlan.ChildList	Financial Plans
Contact	ContactHouseholdChildList	Household
Contact	InvolvedParty.ChildList	Involved Parties
Contact	LeadChildList	Leads
Contact	MedEdChildList	MedEd Event
Contact	ContactNoteChildList	Notes
Contact	CRMODLS_OBJECTIVE.ChildList	Objectives
Contact	ActivityOpenChildList	Open Activities
Contact	OptyContactChildList	Opportunities
Contact	CRMODLS_BPL_CNTCT.ChildList	Plan Contacts
Contact	Policy.ChildList	Policies
Contact	PolicyHolder.ChildList	Policy Holders
Contact	ContactPortfolioChildList	Portfolio
Contact	ReferralChildList	Referrals
Contact	RevenueChildList	Revenues
Contact	SRChildList	Service Requests
Contact	CRMODLS_Signature.ChildList	Signature
Contact	DealerVehicleChildList	Vehicles
Course	Course Book.ChildList	Books
Course	CertificationCourse.ChildList	Certification Courses
Course	CourseAttachment.ChildList	Course Attachments
Course	CourseCategory.ChildList	Course Categories
Course	CourseEnrollment.ChildList	Course Enrollments
Course	CourseExam.ChildList	Course Exams
Course	CoursePartner.ChildList	Course Partners
Course	CourseProduct.ChildList	Course Products
Course	CourseSolution.ChildList	Course Solutions
Course	CourseTeam.ChildList	Course Teams
Course	Custom Object 1.ChildList	Custom Objects 01

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Course	Custom Object 2.ChildList	Custom Objects 02
Course	Custom Object 3.ChildList	Custom Objects 03
Course	CustomObject4.ChildList	Custom Objects 04
Course	CustomObject5.ChildList	Custom Objects 05
Course	CustomObject6.ChildList	Custom Objects 06
Course	CustomObject7.ChildList	Custom Objects 07
Course	CustomObject8.ChildList	Custom Objects 08
Course	CustomObject9.ChildList	Custom Objects 09
Course	CustomObject10.ChildList	Custom Objects 10
Course	CustomObject11.ChildList	Custom Objects 11
Course	CustomObject12.ChildList	Custom Objects 12
Course	CustomObject13.ChildList	Custom Objects 13
Course	CustomObject14.ChildList	Custom Objects 14
Course	CustomObject15.ChildList	Custom Objects 15
Course	CourseLineItem.ChildList	Related Courses
CRMOD_LS_MessagingPlan	CRMOD_LS_MessagingPlan Book.ChildList	Books
CRMOD_LS_MessagingPlan	CRMODLS_PCD_MSGRSP.ChildList	Message Responses
CRMOD_LS_MessagingPlan	CRMOD_LS_MsgPlanItem.ChildList	Messaging Plan Items
CRMOD_LS_MsgPlanItem	CRMODLS_PCD_MSGRSP.ChildList	Message Responses
CRMOD_LS_MsgPlanItem	CRMOD_LS_MsgPlnRel.ChildList	Messaging Plan Item Relations
CRMOD_LS_Transactions	CRMOD_LS_TransactionItems.ChildList	Transaction Items
CRMODLS_BusinessPlan	AccreditationRequest.ChildList	Accreditation Requests
CRMODLS_BusinessPlan	Activity.ChildList	Activities
CRMODLS_BusinessPlan	CRMODLS_BusinessPlanTeam.ChildList	Business Plan Teams
CRMODLS_BusinessPlan	CRMODLS_BusinessPlan.SelfChildList	Business Plans
CRMODLS_BusinessPlan	CertificationRequest.ChildList	Certification Requests
CRMODLS_BusinessPlan	CRMODLS_OBJECTIVE.ChildList	Objectives
CRMODLS_BusinessPlan	PartnerPlan.ChildList	Partner Plans

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
CRMODLS_BusinessPlan	CRMODLS_BPL_ACNT.ChildList	Plan Accounts
CRMODLS_BusinessPlan	CRMODLS_BPL_CNTCT.ChildList	Plan Contacts
CRMODLS_BusinessPlan	CRMODLS_PlanOpportunities.ChildList	Plan Opportunities
CRMODLS_InventoryAuditReport	CRMODLS_SampleInventory.ChildList	Sample Inventory
CRMODLS_InventoryPeriod	CRMODLS_InventoryAuditReport.ChildList	Inventory Audit Reports
CRMODLS_InventoryPeriod	CRMODLS_SampleInventory.ChildList	Sample Inventory
CRMODLS_InventoryPeriod	CRMOD_LS_Transactions.ChildList	Sample Transactions
CRMODLS_OBJECTIVE	AccreditationRequest.ChildList	Accreditation Requests
CRMODLS_OBJECTIVE	Accreditation.ChildList	Accreditations
CRMODLS_OBJECTIVE	Activity.ChildList	Activities
CRMODLS_OBJECTIVE	CertificationRequest.ChildList	Certification Requests
CRMODLS_OBJECTIVE	Certification.ChildList	Certifications
CRMODLS_OBJECTIVE	CourseEnrollment.ChildList	Course Enrollments
CRMODLS_OBJECTIVE	Course.ChildList	Courses
CRMODLS_OBJECTIVE	DealRegistration.ChildList	Deal Registrations
CRMODLS_OBJECTIVE	ExamEnrollment.ChildList	Exam Registrations
CRMODLS_OBJECTIVE	Exam.ChildList	Exams
CRMODLS_OBJECTIVE	Lead.ChildList	Leads
CRMODLS_OBJECTIVE	MDFRequest.ChildList	MDF Requests
CRMODLS_OBJECTIVE	CRMODLS_OBJECTIVETeam.ChildList	Objective Teams
CRMODLS_OBJECTIVE	CRMODLS_OBJECTIVE.SelfChildList	Objectives
CRMODLS_OBJECTIVE	Opportunity.ChildList	Opportunities
CRMODLS_OBJECTIVE	Service Request.ChildList	Service Requests
CRMODLS_OBJECTIVE	SPRequest.ChildList	Special Pricing Requests
For Custom Object 1 through Custom Object 3 (where <i>n</i> is 1 through 3):		
Custom Object <i>n</i>	CustObjAccountChildList	Accounts
Custom Object <i>n</i>	Accreditation.ChildList	Accreditations
Custom Object <i>n</i>	AssetChildList	Assets

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Custom Object <i>n</i>	CustObj <i>n</i> FAChildList	Attachments
Custom Object <i>n</i>	Audit Trail.ChildList	Audit Trail
Custom Object <i>n</i>	CustObj <i>n</i> BookChildList	Books
Custom Object <i>n</i>	CustObjCampaignChildList	Campaigns
Custom Object <i>n</i>	Certification.ChildList	Certifications
Custom Object <i>n</i>	ActivityClosedChildList	Completed Activities
Custom Object <i>n</i>	CustObjContactChildList	Contacts
Custom Object <i>n</i>	Course.ChildList	Courses
Custom Object <i>n</i>	CustObj <i>n</i> TeamChildList	Custom Object 0 <i>n</i> Team
Custom Object <i>n</i>	CustObj1ChildList	Custom Objects 01
Custom Object <i>n</i>	CustObj2ChildList	Custom Objects 02
Custom Object <i>n</i>	CustObj3ChildList	Custom Objects 03
Custom Object <i>n</i>	CustomObject4.ChildList	Custom Objects 04
Custom Object <i>n</i>	CustomObject5.ChildList	Custom Objects 05
Custom Object <i>n</i>	CustomObject6.ChildList	Custom Objects 06
Custom Object <i>n</i>	CustomObject7.ChildList	Custom Objects 07
Custom Object <i>n</i>	CustomObject8.ChildList	Custom Objects 08
Custom Object <i>n</i>	CustomObject9.ChildList	Custom Objects 09
Custom Object <i>n</i>	CustomObject10.ChildList	Custom Objects 10
Custom Object <i>n</i>	CustomObject11.ChildList	Custom Objects 11
Custom Object <i>n</i>	CustomObject12.ChildList	Custom Objects 12
Custom Object <i>n</i>	CustomObject13.ChildList	Custom Objects 13
Custom Object <i>n</i>	CustomObject14.ChildList	Custom Objects 14
Custom Object <i>n</i>	CustomObject15.ChildList	Custom Objects 15
Custom Object <i>n</i>	DealRegistration.ChildList	Deal Registrations
Custom Object <i>n</i>	CustObjDealerChildList	Dealers
Custom Object <i>n</i>	Exam.ChildList	Exams
Custom Object <i>n</i>	CustObjFundChildList	Funds
Custom Object <i>n</i>	CustObjHouseholdChildList	Households

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Custom Object <i>n</i>	CustObjLeadChildList	Leads
Custom Object <i>n</i>	MDFRequest.ChildList	MDF Requests
Custom Object <i>n</i>	CustObjMedEdChildList	MedEd Events
Custom Object <i>n</i>	CustObj n NoteChildList	Notes
Custom Object <i>n</i>	ActivityOpenChildList	Open Activities
Custom Object <i>n</i>	CustObjOpportunityChildList	Opportunities
Custom Object <i>n</i>	Partner.ChildList	Partners
Custom Object <i>n</i>	CustObjPortfolioChildList	Portfolios
Custom Object <i>n</i>	CustObjProductChildList	Products
Custom Object <i>n</i>	SRChildList	Service Requests
Custom Object <i>n</i>	CustObjSolutionChildList	Solutions
Custom Object <i>n</i>	SPRequest.ChildList	Special Pricing Requests
Custom Object <i>n</i>	VehicleChildList	Vehicles
For Custom Object 4 through Custom Object 15 (where <i>m</i> is 4 through 15):		
CustomObject m	Account.ChildList	Accounts
CustomObject m	Accreditation.ChildList	Accreditations
CustomObject m	Activity.ChildList	Activities
CustomObject m	Asset.ChildList	Assets
CustomObject m	Audit Trail.ChildList	Audit Trail
CustomObject m	CustomObject m Book.ChildList	Books
CustomObject m	Campaign.ChildList	Campaigns
CustomObject m	Certification.ChildList	Certifications
CustomObject m	Contact.ChildList	Contacts
CustomObject m	Course.ChildList	Courses
CustomObject m	CustomObject m Team.ChildList	Custom Object <i>m</i> Teams
CustomObject m	Custom Object 1.ChildList	Custom Objects 01
CustomObject m	Custom Object 2.ChildList	Custom Objects 02
CustomObject m	Custom Object 3.ChildList	Custom Objects 03
CustomObject m	CustomObject4.ChildList	Custom Objects 04

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
CustomObject <i>m</i>	CustomObject5.ChildList	Custom Objects 05
CustomObject <i>m</i>	CustomObject6.ChildList	Custom Objects 06
CustomObject <i>m</i>	CustomObject7.ChildList	Custom Objects 07
CustomObject <i>m</i>	CustomObject8.ChildList	Custom Objects 08
CustomObject <i>m</i>	CustomObject9.ChildList	Custom Objects 09
CustomObject <i>m</i>	CustomObject10.SelfChildList	Custom Objects 10
CustomObject <i>m</i>	CustomObject11.ChildList	Custom Objects 11
CustomObject <i>m</i>	CustomObject12.ChildList	Custom Objects 12
CustomObject <i>m</i>	CustomObject13.ChildList	Custom Objects 13
CustomObject <i>m</i>	CustomObject14.ChildList	Custom Objects 14
CustomObject <i>m</i>	CustomObject15.ChildList	Custom Objects 15
CustomObject <i>m</i>	DealRegistration.ChildList	Deal Registrations
CustomObject <i>m</i>	Channel Partner.ChildList	Dealers
CustomObject <i>m</i>	Exam.ChildList	Exams
CustomObject <i>m</i>	Fund Request.ChildList	Fund Requests
CustomObject <i>m</i>	Fund.ChildList	Funds
CustomObject <i>m</i>	Household.ChildList	Households
CustomObject <i>m</i>	Lead.ChildList	Leads
CustomObject <i>m</i>	MDFRequest.ChildList	MDF Requests
CustomObject <i>m</i>	MedEdEvent.ChildList	MedEd Events
CustomObject <i>m</i>	Opportunity.ChildList	Opportunities
CustomObject <i>m</i>	Program.ChildList	Partner Programs
CustomObject <i>m</i>	Partner.ChildList	Partners
CustomObject <i>m</i>	Portfolio.ChildList	Portfolios
CustomObject <i>m</i>	Product.ChildList	Products
CustomObject <i>m</i>	Revenue.ChildList	Revenues
CustomObject <i>m</i>	Service Request.ChildList	Service Requests
CustomObject <i>m</i>	Solution.ChildList	Solutions
CustomObject <i>m</i>	SPRequest.ChildList	Special Pricing Requests

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
CustomObjectm	Vehicle.ChildList	Vehicles
DealRegistration	DealRegistrationRevenue.ChildList	Deal Registration Product Revenues
DealRegistration	DealRegistrationTeam.ChildList	Deal Registration Teams
DealRegistration	Lead.ChildList	Leads
DealRegistration	SPRequest.ChildList	Special Pricing Requests
Exam	Exam Book.ChildList	Books
Exam	CertificationExam.ChildList	Certification Exams
Exam	CourseExam.ChildList	Course Exams
Exam	Course.ChildList	Courses
Exam	Custom Object 1.ChildList	Custom Objects 01
Exam	Custom Object 2.ChildList	Custom Objects 02
Exam	Custom Object 3.ChildList	Custom Objects 03
Exam	CustomObject4.ChildList	Custom Objects 04
Exam	CustomObject5.ChildList	Custom Objects 05
Exam	CustomObject6.ChildList	Custom Objects 06
Exam	CustomObject7.ChildList	Custom Objects 07
Exam	CustomObject8.ChildList	Custom Objects 08
Exam	CustomObject9.ChildList	Custom Objects 09
Exam	CustomObject10.ChildList	Custom Objects 10
Exam	CustomObject11.ChildList	Custom Objects 11
Exam	CustomObject12.ChildList	Custom Objects 12
Exam	CustomObject13.ChildList	Custom Objects 13
Exam	CustomObject14.ChildList	Custom Objects 14
Exam	CustomObject15.ChildList	Custom Objects 15
Exam	ExamAttachment.ChildList	Exam Attachments
Exam	ExamCategory.ChildList	Exam Categories
Exam	ExamPartner.ChildList	Exam Partners
Exam	ExamProduct.ChildList	Exam Products
Exam	ExamEnrollment.ChildList	Exam Registrations

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Exam	ExamSolution.ChildList	Exam Solutions
Exam	ExamTeam.ChildList	Exam Teams
Exam	ExamLineItem.ChildList	Related Exams
FinancialAccount	Activity.ChildList	Activities
FinancialAccount	FinancialAccountHolder.ChildList	Financial Account Holders
FinancialAccount	FinancialAccountHolding.ChildList	Financial Account Holdings
FinancialAccount	FinancialAccount.SelfChildList	Financial Accounts
FinancialAccount	FinancialPlan.ChildList	Financial Plans
FinancialAccount	FinancialTransaction.ChildList	Financial Transactions
FinancialAccount	Lead.ChildList	Leads
FinancialAccount	Opportunity.ChildList	Opportunities
FinancialAccount	Policy.ChildList	Policies
FinancialAccount	Service Request.ChildList	Service Requests
FinancialPlan	Activity.ChildList	Activities
FinancialPlan	Lead.ChildList	Leads
FinancialPlan	Opportunity.ChildList	Opportunities
FinancialPlan	Service Request.ChildList	Service Requests
FinancialProduct	Coverage.ChildList	Coverages
FinancialProduct	FinancialAccountHolding.ChildList	Financial Account Holdings
FinancialProduct	FinancialProduct.SelfChildList	Financial Products
FinancialProduct	FinancialTransaction.ChildList	Financial Transactions
FinancialTransaction	FinancialTransaction.SelfChildList	Financial Transactions
FinancialTransaction	Service Request.ChildList	Service Requests
Fund	Activity.ChildList	Activities
Fund	FundFACHildList	Attachments
Fund	FundAuditTrailChildList	Audit Trail
Fund	FundBookChildList	Books
Fund	CustObj1ChildList	Custom Objects 01
Fund	CustObj2ChildList	Custom Objects 02

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Fund	CustObj3ChildList	Custom Objects 03
Fund	CustomObject4.ChildList	Custom Objects 04
Fund	CustomObject5.ChildList	Custom Objects 05
Fund	CustomObject6.ChildList	Custom Objects 06
Fund	CustomObject7.ChildList	Custom Objects 07
Fund	CustomObject8.ChildList	Custom Objects 08
Fund	CustomObject9.ChildList	Custom Objects 09
Fund	CustomObject10.ChildList	Custom Objects 10
Fund	CustomObject11.ChildList	Custom Objects 11
Fund	CustomObject12.ChildList	Custom Objects 12
Fund	CustomObject13.ChildList	Custom Objects 13
Fund	CustomObject14.ChildList	Custom Objects 14
Fund	CustomObject15.ChildList	Custom Objects 15
Fund	FundCreditChildList	Fund Credits
Fund	FundDebitChildList	Fund Debits
Fund	FundPartnerChildList	Fund Memberships
Fund	FundParticipantChildList	Fund Participants
Fund	FundRequestChildList	Fund Requests
Fund	MDFRequest.ChildList	MDF Requests
Fund	FundNoteChildList	Notes
Fund	SPRequest.ChildList	Special Pricing Requests
Fund Request	FundRequestFACHildList	Attachments
Fund Request	FundRequestAuditTrailChildList	Audit Trail
Fund Request	ActivityClosedChildList	Completed Activities
Fund Request	CustomObject4.ChildList	Custom Objects 04
Fund Request	CustomObject5.ChildList	Custom Objects 05
Fund Request	CustomObject6.ChildList	Custom Objects 06
Fund Request	CustomObject7.ChildList	Custom Objects 07
Fund Request	CustomObject8.ChildList	Custom Objects 08

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Fund Request	CustomObject9.ChildList	Custom Objects 09
Fund Request	CustomObject10.ChildList	Custom Objects 10
Fund Request	CustomObject11.ChildList	Custom Objects 11
Fund Request	CustomObject12.ChildList	Custom Objects 12
Fund Request	CustomObject13.ChildList	Custom Objects 13
Fund Request	CustomObject14.ChildList	Custom Objects 14
Fund Request	CustomObject15.ChildList	Custom Objects 15
Fund Request	FundRequestNoteChildList	Notes
Fund Request	ActivityOpenChildList	Open Activities
Household	HouseholdFACHildList	Attachments
Household	HouseholdBookChildList	Books
Household	Claim.ChildList	Claims
Household	HouseholdActivityClosedChildList	Completed Activities
Household	HouseholdContactChildList	Contacts
Household	CustObj1ChildList	Custom Objects 01
Household	CustObj2ChildList	Custom Objects 02
Household	CustObj3ChildList	Custom Objects 03
Household	CustomObject4.ChildList	Custom Objects 04
Household	CustomObject5.ChildList	Custom Objects 05
Household	CustomObject6.ChildList	Custom Objects 06
Household	CustomObject7.ChildList	Custom Objects 07
Household	CustomObject8.ChildList	Custom Objects 08
Household	CustomObject9.ChildList	Custom Objects 09
Household	CustomObject10.ChildList	Custom Objects 10
Household	CustomObject11.ChildList	Custom Objects 11
Household	CustomObject12.ChildList	Custom Objects 12
Household	CustomObject13.ChildList	Custom Objects 13
Household	CustomObject14.ChildList	Custom Objects 14
Household	CustomObject15.ChildList	Custom Objects 15

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Household	FinancialAccountHolder.ChildList	Financial Account Holders
Household	FinancialAccount.ChildList	Financial Accounts
Household	FinancialPlan.ChildList	Financial Plans
Household	HouseholdTeamChildList	Household Team
Household	HouseholdLeadChildList	Leads
Household	HouseholdNoteChildList	Notes
Household	HouseholdActivityOpenChildList	Open Activities
Household	HouseholdOptyChildList	Opportunities
Household	Policy.ChildList	Policies
Household	PolicyHolder.ChildList	Policy Holders
Household	HouseholdPortfolioChildList	Portfolio
Household	HouseholdSRChildList	Service Requests
InsuranceProperty	Coverage.ChildList	Coverages
InsuranceProperty	Damage.ChildList	Damages
Lead	LeadFACHildList	Attachments
Lead	Audit Trail.ChildList	Audit Trail
Lead	LeadBookChildList	Books
Lead	ActivityClosedChildList	Completed Activities
Lead	CustObj1ChildList	Custom Objects 01
Lead	CustObj2ChildList	Custom Objects 02
Lead	CustObj3ChildList	Custom Objects 03
Lead	CustomObject4.ChildList	Custom Objects 04
Lead	CustomObject5.ChildList	Custom Objects 05
Lead	CustomObject6.ChildList	Custom Objects 06
Lead	CustomObject7.ChildList	Custom Objects 07
Lead	CustomObject8.ChildList	Custom Objects 08
Lead	CustomObject9.ChildList	Custom Objects 09
Lead	CustomObject10.ChildList	Custom Objects 10
Lead	CustomObject11.ChildList	Custom Objects 11

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Lead	CustomObject12.ChildList	Custom Objects 12
Lead	CustomObject13.ChildList	Custom Objects 13
Lead	CustomObject14.ChildList	Custom Objects 14
Lead	CustomObject15.ChildList	Custom Objects 15
Lead	DealRegistration.ChildList	Deal Registrations
Lead	LeadPartnerChildList	Lead Partners
Lead	LeadQualScriptChildList	Lead Qualification Scripts
Lead	LeadTeam.ChildList	Lead Teams
Lead	ActivityOpenChildList	Open Activities
MDFRequest	Activity.ChildList	Activities
MDFRequest	Audit Trail.ChildList	Audit Trail
MDFRequest	MDFRequest Book.ChildList	Books
MDFRequest	Custom Object 1.ChildList	Custom Objects 01
MDFRequest	Custom Object 2.ChildList	Custom Objects 02
MDFRequest	Custom Object 3.ChildList	Custom Objects 03
MDFRequest	CustomObject4.ChildList	Custom Objects 04
MDFRequest	CustomObject5.ChildList	Custom Objects 05
MDFRequest	CustomObject6.ChildList	Custom Objects 06
MDFRequest	CustomObject7.ChildList	Custom Objects 07
MDFRequest	CustomObject8.ChildList	Custom Objects 08
MDFRequest	CustomObject9.ChildList	Custom Objects 09
MDFRequest	CustomObject10.ChildList	Custom Objects 10
MDFRequest	CustomObject11.ChildList	Custom Objects 11
MDFRequest	CustomObject12.ChildList	Custom Objects 12
MDFRequest	CustomObject13.ChildList	Custom Objects 13
MDFRequest	CustomObject14.ChildList	Custom Objects 14
MDFRequest	CustomObject15.ChildList	Custom Objects 15
MDFRequest	MDFRequestAttachment.ChildList	MDF Request Attachments
MDFRequest	MDFRequestTeam.ChildList	MDF Request Teams

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
MedEdEvent	Pharma ME Event Book.ChildList	Books
MedEdEvent	ActivityClosedChildList	Completed Activities
MedEdEvent	CustObj1ChildList	Custom Objects 01
MedEdEvent	CustObj2ChildList	Custom Objects 02
MedEdEvent	CustObj3ChildList	Custom Objects 03
MedEdEvent	CustomObject4.ChildList	Custom Objects 04
MedEdEvent	CustomObject5.ChildList	Custom Objects 05
MedEdEvent	CustomObject6.ChildList	Custom Objects 06
MedEdEvent	CustomObject7.ChildList	Custom Objects 07
MedEdEvent	CustomObject8.ChildList	Custom Objects 08
MedEdEvent	CustomObject9.ChildList	Custom Objects 09
MedEdEvent	CustomObject10.ChildList	Custom Objects 10
MedEdEvent	CustomObject11.ChildList	Custom Objects 11
MedEdEvent	CustomObject12.ChildList	Custom Objects 12
MedEdEvent	CustomObject13.ChildList	Custom Objects 13
MedEdEvent	CustomObject14.ChildList	Custom Objects 14
MedEdEvent	CustomObject15.ChildList	Custom Objects 15
MedEdEvent	MedEdInviteeChildList	Invitees
MedEdEvent	ActivityOpenChildList	Open Activities
Opportunity	OpportunityFACChildList	Attachments
Opportunity	OpptyAuditTrailChildList	Audit Trail
Opportunity	OpportunityBookChildList	Books
Opportunity	ActivityClosedChildList	Completed Activities
Opportunity	ContactRoleChildList	Contacts
Opportunity	CustObj1ChildList	Custom Objects 01
Opportunity	CustObj2ChildList	Custom Objects 02
Opportunity	CustObj3ChildList	Custom Objects 03
Opportunity	CustomObject4.ChildList	Custom Objects 04
Opportunity	CustomObject5.ChildList	Custom Objects 05

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Opportunity	CustomObject6.ChildList	Custom Objects 06
Opportunity	CustomObject7.ChildList	Custom Objects 07
Opportunity	CustomObject8.ChildList	Custom Objects 08
Opportunity	CustomObject9.ChildList	Custom Objects 09
Opportunity	CustomObject10.ChildList	Custom Objects 10
Opportunity	CustomObject11.ChildList	Custom Objects 11
Opportunity	CustomObject12.ChildList	Custom Objects 12
Opportunity	CustomObject13.ChildList	Custom Objects 13
Opportunity	CustomObject14.ChildList	Custom Objects 14
Opportunity	CustomObject15.ChildList	Custom Objects 15
Opportunity	DealRegistration.ChildList	Deal Registrations
Opportunity	LeadChildList	Leads
Opportunity	OpptyNoteChildList	Notes
Opportunity	ActivityOpenChildList	Open Activities
Opportunity	OpptyAssessmentChildList	Opportunity Assessments
Opportunity	OpportunityCompetitorChildList	Opportunity Competitors
Opportunity	OpportunityPartnerChildList	Opportunity Partners
Opportunity	ProductRevenueChildList	Opportunity Product Revenues
Opportunity	OpportunityTeamChildList	Opportunity Team
Opportunity	Order.ChildList	Orders
Opportunity	CRMODLS_PlanOpportunities.ChildList	Plan Opportunities
Opportunity	Quote.ChildList	Quotes
Opportunity	SPRequest.ChildList	Special Pricing Requests
Partner	AccreditationRequest.ChildList	Accreditation Requests
Partner	AddressChildList	Addresses
Partner	Application.ChildList	Applications
Partner	PartnerAttachmentList	Attachments
Partner	Partner Book.ChildList	Books
Partner	BrokerProfile.ChildList	Broker Profiles

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Partner	CRMODLS_BusinessPlan.ChildList	Business Plans
Partner	ActivityClosedChildList	Completed Activities
Partner	PartnerContactChildListApplet	Contacts
Partner	CourseEnrollment.ChildList	Course Enrollments
Partner	CoursePartner.ChildList	Course Partners
Partner	Custom Object 1.ChildList	Custom Objects 01
Partner	Custom Object 2.ChildList	Custom Objects 02
Partner	Custom Object 3.ChildList	Custom Objects 03
Partner	CustomObject4.ChildList	Custom Objects 04
Partner	CustomObject5.ChildList	Custom Objects 05
Partner	CustomObject6.ChildList	Custom Objects 06
Partner	CustomObject7.ChildList	Custom Objects 07
Partner	CustomObject8.ChildList	Custom Objects 08
Partner	CustomObject9.ChildList	Custom Objects 09
Partner	CustomObject10.ChildList	Custom Objects 10
Partner	CustomObject11.ChildList	Custom Objects 11
Partner	CustomObject12.ChildList	Custom Objects 12
Partner	CustomObject13.ChildList	Custom Objects 13
Partner	CustomObject14.ChildList	Custom Objects 14
Partner	CustomObject15.ChildList	Custom Objects 15
Partner	DealRegistration.ChildList	Deal Registrations
Partner	ExamPartner.ChildList	Exam Partners
Partner	ExamEnrollment.ChildList	Exam Registrations
Partner	Fund Request.ChildList	Fund Requests
Partner	MDFRequest.ChildList	MDF Requests
Partner	PartnerNoteChildList	Notes
Partner	ActivityOpenChildList	Open Activities
Partner	PartnerAccountChildList	Partner Accounts
Partner	PartnerCampaign.PartnerChildList	Partner Campaigns

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Partner	PartnerFundChildList	Partner Funds
Partner	PartnerLeadChildList	Partner Leads
Partner	PartnerOpportunityChildList	Partner Opportunities
Partner	PartnerBookChildList	Partner Organization Books
Partner	PartnerPlan.PartnerChildList	Partner Plans
Partner	PartnerRelationshipChildList	Partner Relationships
Partner	SPPartner.ChildList	Partner Special Pricing Requests
Partner	PartnerTeam.ChildList	Partner Teams
Partner	PartnerType.ChildList	Partner Types
Partner	PartnerRoleChildList	Partner User Roles
Partner	Policy.ChildList	Policies
Partner	PartnerProgramChildList	Program Memberships
Partner	SPRequest.ChildList	Special Pricing Requests
PartnerType	Partner.ChildList	Partners
Policy	Activity.ChildList	Activities
Policy	Claim.ChildList	Claims
Policy	Coverage.ChildList	Coverages
Policy	InsuranceProperty.ChildList	Insurance Properties
Policy	Lead.ChildList	Leads
Policy	Opportunity.ChildList	Opportunities
Policy	Policy.SelfChildList	Policies
Policy	PolicyHolder.ChildList	Policy Holders
Policy	Service Request.ChildList	Service Requests
Portfolio	PortfolioBookChildList	Books
Portfolio	ActivityClosedChildList	Completed Activities
Portfolio	PortfolioContactChildList	Contacts
Portfolio	CustObj1ChildList	Custom Objects 01
Portfolio	CustObj2ChildList	Custom Objects 02

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Portfolio	CustObj3ChildList	Custom Objects 03
Portfolio	CustomObject4.ChildList	Custom Objects 04
Portfolio	CustomObject5.ChildList	Custom Objects 05
Portfolio	CustomObject6.ChildList	Custom Objects 06
Portfolio	CustomObject7.ChildList	Custom Objects 07
Portfolio	CustomObject8.ChildList	Custom Objects 08
Portfolio	CustomObject9.ChildList	Custom Objects 09
Portfolio	CustomObject10.ChildList	Custom Objects 10
Portfolio	CustomObject11.ChildList	Custom Objects 11
Portfolio	CustomObject12.ChildList	Custom Objects 12
Portfolio	CustomObject13.ChildList	Custom Objects 13
Portfolio	CustomObject14.ChildList	Custom Objects 14
Portfolio	CustomObject15.ChildList	Custom Objects 15
Portfolio	FinancialAccount.ChildList	Financial Accounts
Portfolio	FinancialPlan.ChildList	Financial Plans
Portfolio	ActivityOpenChildList	Open Activities
Portfolio	PortfolioSubAccountsChildList	Portfolio Sub-Accounts
Portfolio	PortfolioTeamChildList	Portfolio Team
PriceList	Account.ChildList	Accounts
PriceList	Partner.ChildList	Partners
PriceList	PriceListLineItem.ChildList	Price List Line Items
PriceList	SPRequest.ChildList	Special Pricing Requests
Product	PriceListLineItem.ChildList	Price List Line Items
Program	Application.ChildList	Applications
Program	ProgramBookChildList	Books
Program	CustomObject4.ChildList	Custom Objects 04
Program	CustomObject5.ChildList	Custom Objects 05
Program	CustomObject6.ChildList	Custom Objects 06
Program	CustomObject7.ChildList	Custom Objects 07

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Program	CustomObject8.ChildList	Custom Objects 08
Program	CustomObject9.ChildList	Custom Objects 09
Program	CustomObject10.ChildList	Custom Objects 10
Program	CustomObject11.ChildList	Custom Objects 11
Program	CustomObject12.ChildList	Custom Objects 12
Program	CustomObject13.ChildList	Custom Objects 13
Program	CustomObject14.ChildList	Custom Objects 14
Program	CustomObject15.ChildList	Custom Objects 15
Program	DealRegistration.ChildList	Deal Registrations
Program	Fund Request.ChildList	Fund Requests
Program	MDFRequest.ChildList	MDF Requests
Program	Opportunity.ChildList	Opportunities
Program	ProgramAttachment.ChildList	Partner Program Attachments
Program	ProgramMembershipChildList	Program Memberships
Program	SPRequest.ChildList	Special Pricing Requests
Service Request	ServiceRequestFACHildList	Attachments
Service Request	SRAuditTrailChildList	Audit Trail
Service Request	ServiceRequestBookChildList	Books
Service Request	SRCallScriptChildList	Call Scripts
Service Request	ActivityClosedChildList	Completed Activities
Service Request	CustObj1ChildList	Custom Objects 01
Service Request	CustObj2ChildList	Custom Objects 02
Service Request	CustObj3ChildList	Custom Objects 03
Service Request	CustomObject4.ChildList	Custom Objects 04
Service Request	CustomObject5.ChildList	Custom Objects 05
Service Request	CustomObject6.ChildList	Custom Objects 06
Service Request	CustomObject7.ChildList	Custom Objects 07
Service Request	CustomObject8.ChildList	Custom Objects 08
Service Request	CustomObject9.ChildList	Custom Objects 09

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Service Request	CustomObject10.ChildList	Custom Objects 10
Service Request	CustomObject11.ChildList	Custom Objects 11
Service Request	CustomObject12.ChildList	Custom Objects 12
Service Request	CustomObject13.ChildList	Custom Objects 13
Service Request	CustomObject14.ChildList	Custom Objects 14
Service Request	CustomObject15.ChildList	Custom Objects 15
Service Request	SRCustSatSurveyChildList	Customer Satisfaction Surveys
Service Request	SRNoteChildList	Notes
Service Request	ActivityOpenChildList	Open Activities
Service Request	Service RequestTeam.ChildList	Service Request Teams
Service Request	SolutionChildList	Solutions
Solution	AccreditationSolution.ChildList	Accreditation Solutions
Solution	SolutionFACHildList	Attachments
Solution	Solution Book.ChildList	Books
Solution	CertificationSolution.ChildList	Certification Solutions
Solution	CourseSolution.ChildList	Course Solutions
Solution	CustObj1ChildList	Custom Objects 01
Solution	CustObj2ChildList	Custom Objects 02
Solution	CustObj3ChildList	Custom Objects 03
Solution	CustomObject4.ChildList	Custom Objects 04
Solution	CustomObject5.ChildList	Custom Objects 05
Solution	CustomObject6.ChildList	Custom Objects 06
Solution	CustomObject7.ChildList	Custom Objects 07
Solution	CustomObject8.ChildList	Custom Objects 08
Solution	CustomObject9.ChildList	Custom Objects 09
Solution	CustomObject10.ChildList	Custom Objects 10
Solution	CustomObject11.ChildList	Custom Objects 11
Solution	CustomObject12.ChildList	Custom Objects 12
Solution	CustomObject13.ChildList	Custom Objects 13

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Solution	CustomObject14.ChildList	Custom Objects 14
Solution	CustomObject15.ChildList	Custom Objects 15
Solution	ExamSolution.ChildList	Exam Solutions
Solution	CRMOD_LS_MsgPlnRel.ChildList	Messaging Plan Item Relations
Solution	CRMOD_LS_MsgPlanItem.ChildList	Messaging Plan Items
Solution	CRMOD_LS_MessagingPlan.ChildList	Messaging Plans
Solution	SolutionRelatedChildList	Related Solutions
Solution	SRChildList	Service Requests
SPRequest	Activity.ChildList	Activities
SPRequest	Audit Trail.ChildList	Audit Trail
SPRequest	SPRequest Book.ChildList	Books
SPRequest	Custom Object 1.ChildList	Custom Objects 01
SPRequest	Custom Object 2.ChildList	Custom Objects 02
SPRequest	Custom Object 3.ChildList	Custom Objects 03
SPRequest	CustomObject4.ChildList	Custom Objects 04
SPRequest	CustomObject5.ChildList	Custom Objects 05
SPRequest	CustomObject6.ChildList	Custom Objects 06
SPRequest	CustomObject7.ChildList	Custom Objects 07
SPRequest	CustomObject8.ChildList	Custom Objects 08
SPRequest	CustomObject9.ChildList	Custom Objects 09
SPRequest	CustomObject10.ChildList	Custom Objects 10
SPRequest	CustomObject11.ChildList	Custom Objects 11
SPRequest	CustomObject12.ChildList	Custom Objects 12
SPRequest	CustomObject13.ChildList	Custom Objects 13
SPRequest	CustomObject14.ChildList	Custom Objects 14
SPRequest	CustomObject15.ChildList	Custom Objects 15
SPRequest	SPPartner.ChildList	Partner Special Pricing Requests
SPRequest	SPRequestLineItem.ChildList	Special Pricing Products

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
SPRequest	SPRequestAttachment.ChildList	Special Pricing Request Attachments
SPRequest	SPRequestTeam.ChildList	Special Pricing Request Teams
UserAdmin	AssignedBooksChildList	Assigned Books
UserAdmin	DTAuditHistoryChildList	Audit Trail
UserAdmin	DefaultBookObjChildList	Default Book by Record Type
UserAdmin	DelegateChildList	Delegated Users
UserAdmin	QuotaChildList	Quotas
UserAdmin	LoginHistoryChildList	Sign In History
UserOwner	DTAuditHistoryChildList	Audit Trail
UserOwner	DelegateChildList	Delegated Users
UserOwner	QuotaChildList	Quotas
UserOwner	LoginHistoryChildList	Sign In History
Vehicle	VehicleContactChildList	Contacts
Vehicle	CustObj1ChildList	Custom Objects 01
Vehicle	CustObj2ChildList	Custom Objects 02
Vehicle	CustObj3ChildList	Custom Objects 03
Vehicle	CustomObject4.ChildList	Custom Objects 04
Vehicle	CustomObject5.ChildList	Custom Objects 05
Vehicle	CustomObject6.ChildList	Custom Objects 06
Vehicle	CustomObject7.ChildList	Custom Objects 07
Vehicle	CustomObject8.ChildList	Custom Objects 08
Vehicle	CustomObject9.ChildList	Custom Objects 09
Vehicle	CustomObject10.ChildList	Custom Objects 10
Vehicle	CustomObject11.ChildList	Custom Objects 11
Vehicle	CustomObject12.ChildList	Custom Objects 12
Vehicle	CustomObject13.ChildList	Custom Objects 13
Vehicle	CustomObject14.ChildList	Custom Objects 14

Table 107. Child Applet IDs and Their Corresponding Names in Page Layout XML

Oracle CRM On Demand Record Name (Tab or Object)	Child Applet Id	Child Applet Name
Vehicle	CustomObject15.ChildList	Custom Objects 15
Vehicle	VehicleFinInfoChildList	Financial Information
Vehicle	VehicleSalesHistChildList	Sales History

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