



# Sun StorageTek™ Common Array Manager Software Release Notes

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Release 6.0.1

Sun Microsystems, Inc.  
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# Sun StorageTek Common Array Manager Software Release Notes

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This document contains important information about Release 6.0.1 of the Sun StorageTek™ Common Array Manager software, including issues and requirements that can affect installation and operation.

These Release Notes include the following sections:

- [“Common Array Manager Software Features” on page 2](#)
- [“Release Documentation” on page 4](#)
- [“System Requirements” on page 4](#)
- [“Installing Packages and Patches” on page 13](#)
- [“Firmware” on page 18](#)
- [“Known Issues and Operational Information” on page 32](#)
- [“Service Contact Information” on page 51](#)
- [“Third-Party Web Sites” on page 51](#)

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# Common Array Manager Software Features

The Sun StorageTek Common Array Manager software provides an easy-to-use interface from which you can configure, manage, and monitor Sun StorageTek storage arrays.

## New features in Release 6.0.1

- iSCSI support for Sun StorageTek 2510 Array
- Minimal (CLI-only) installation
- Support for in-band management for Solaris x86 and Microsoft Windows
- Third Expansion Tray (48-Drive) Cabling patch available

## Release Contents

[TABLE 1](#) lists the version information for the software included in this release.

**TABLE 1** Sun StorageTek Common Array Manager CD Contents

Type	Version
Common Array Manager	6.0.1
Java Web Console software	3.0.4
Java 2 Software Development Kit	1.5.0
Firmware files, as listed in <a href="#">“Firmware Files” on page 20</a>	06.19.25.16 06.17.52.10 06.19.25.26
Remote scripting CLI client	2.1.4

# Licensing Optional Premium Features

To use optional premium features, you must purchase licenses. When you order licenses, they will be sent to you with instructions on how to activate the features. For more information, search for these topics in the online Help:

- About Licensed Features
- Adding a License
- Displaying License Information
- Managing Licenses

The following licenses for premium features are available from Sun:

**TABLE 2** Available Licenses for Premium Features, by Array

Premium Feature	6540 Array	6140 Array	6130 Array	2500 Arrays	FLX240 Array	FLX280 Array	FLX380 Array
Data Snapshot	X	X	X	X	X	X	X
Data Volume Copy	X	X	X		X	X	X
Data Replicator	X	X	X		X	X	X
4 Domains	X	X		X	X	X	X
Upgrade 4 to 8 Domains	X	X			X	X	X
8 Domains	X	X		X	X	X	X
Upgrade 8 to 16 Domains	X	X	X		X	X	X
16 Domains	X	X	X	X	X	X	X
Upgrade 16 to 64 Domains	X	X	X		X	X	X
64 Domains	X	X	X		X	X	X
Combo Data Snapshot and 8 Domains	X	X				X	X
Combo Data Snapshot, Data Volume Copy, Data Replicator, and 64 Domains	X	X	X		X	X	X
Combo Data Snapshot, Data Volume Copy	X	X	X		X	X	X
Combo Data Snapshot, Data Volume Copy, and Data Replicator	X	X	X		X	X	X

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# Release Documentation

Following is a list of documents related to the Sun StorageTek Common Array Manager. For any document number with *nn* as a version suffix, use the most current version available.

Application	Title	Part Number
CLI command reference	<i>Sun StorageTek Common Array Manager sscs (1M) CLI Quick Reference</i>	820-0029- <i>nn</i>
Installation and initial configuration instructions	<i>Sun StorageTek Common Array Manager Software Installation Guide</i>	820-0213- <i>nn</i>

In addition, the Common Array Manager software includes online Help and man pages for CLI commands.

For hardware information, refer to the array's release notes and hardware installation guide. You can search for this documentation at <http://www.sun.com/documentation>.

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# System Requirements

System requirements for the Sun StorageTek Common Array Manager software are described in the following sections:

- [“Supported Arrays” on page 5](#)
- [“iSCSI Support” on page 5](#)
- [“Supported Platforms and Required Packages” on page 6](#)
- [“Required Patches” on page 8](#)
- [“File Space Requirements” on page 9](#)
- [“Open Ports Required on Management Host” on page 9](#)
- [“Supported Platforms for the CLI Client” on page 10](#)
- [“Supported Web Browsers” on page 11](#)
- [“Supported Languages” on page 12](#)

# Supported Arrays

Common Array Manager software supports the following Sun storage systems:

- Sun StorageTek Flexline 240 Array
- Sun StorageTek Flexline 280 Array
- Sun StorageTek Flexline 380 Array
- Sun StorageTek 2510 (iSCSI)
- Sun StorageTek 2530 Array (SAS)
- Sun StorageTek 2540 Array (FC)
- Sun StorEdge 6130 Array
- Sun StorageTek 6140 Array
- Sun StorageTek 6540 Array

## iSCSI Support

New to the Sun StorageTek CAM software in release 6.0.1 is Internet Small Computer Systems Interface (iSCSI) support for the Sun StorageTek 2510 storage system. Initiators are the clients of the iSCSI interface, issuing requests for services from components or logical units called targets. One iSCSI target is supported per array.<sup>7</sup>

The iSCSI port is used for communication between the iSCSI initiator and the iSCSI target. The array supports two iSCSI ports per controller, for a total of four per array.

An iSCSI session consists of up to four connections between an initiator and its target. The iSCSI initiator and target send and receive data over an Ethernet connection, using the SCSI protocol. Across all connections within a session, an initiator sees the same target. Multiple initiators may be connected to the iSCSI target.

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**Note** – For initial installation and configuration of iSCSI on the 2510, see the *Sun StorageTek 2500 Series Array Installation Guide*.

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**Note** – For the complete list of drives, refer to Table 5 in the *Sun StorageTek 2500 Series Array Release Notes, Version 1.3*.

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Consult the Sun StorageTek Common Array Manager software online Help for further information and procedures, such as configuring iSCSI targets and ports, mutual authentication for an iSCSI session, unnamed discovery sessions, and Internet Storage Name Service (iSNS), and more.

## Supported Platforms and Required Packages

CAM software runs on the platforms described in [TABLE 3](#).

**TABLE 3** Management Host Platforms

Platform	Operating System	CPU	Memory
SPARC server or workstation	Solaris 8 OS 4/01 Solaris 9 OS 8/03 Solaris 10 OS	UltraSPAR C 3 or better (750 MHz)	1 Gigabyte
Windows Servers	Windows 2000 with Service Pack 4 Windows 2003 with Service Pack 1 Windows XP Pro with Service Pack 2*	1.5 GHz PC	500 Megabytes
x64 computer	Red Hat Enterprise Linux AS Release 4 (Nahant update 4) (x86_64) Red Hat Enterprise Linux AS Release 3 (Taroon update 8) (x86_64) SuSE Linux Enterprise Server 10 (x86_64) SuSE Linux Enterprise Server 9	x64	500 Megabytes
x86 computer	Solaris 10 OS	x86	1 Gigabyte

\* Windows XP Home is not supported.

[TABLE 4](#) lists Solaris packages that must be installed on your Solaris host. Installing the minimum Solaris operating system package as listed in [TABLE 3](#) will install all but the last four files. Those files are required by Java, but are not used by the management software.

**TABLE 4** Required Solaris Packages

File	Description
SUNWtcatu	Tomcat Servlet/JSP Container
SUNWcar	Core Architecture, (Root)
SUNWcsd	Core Solaris Devices

**TABLE 4** Required Solaris Packages

File	Description
SUNWcsl	Core Solaris, (Shared Libs)
SUNWcsr	Core Solaris, (Root)
SUNWcsu	Core Solaris, (Usr)
SUNWkvm	Core Architecture, (Kvm)
SUNWlibC	Sun Workshop Compilers Bundled libC
SUNWmfrun	Motif RunTime Kit
SUNWxwice	X Window System Inter-Client Exchange (ICE) Components
SUNWxwplt	X Window System platform software
SUNWxwrtl	X Window System & Graphics Runtime Library Links in /usr/lib

**TABLE 5** lists Linux packages and libraries that must be installed on your Linux host. The 32-bit versions of the packages and files are required.

**TABLE 5** Required Linux Packages

File	Version
fileutils	4.0-8
gawk	3.0.4-1
glibc	2.1.2-11
ld-linux.so.2	-
libc.so.6	-
libc.so.6	(GLIBC_2.0)
libc.so.6	(GLIBC_2.1)
libc.so.6	(GLIBC_2.1.2)
libc.so.6	(GLIBC_2.1.3)
libcrypt.so.1	-
libcrypt.so.1	(GLIBC_2.0)
libdl.so.2	-
libpam.so.0	-
sh-utils	2.0-1
textutils	2.0-2

# Required Patches

For the latest patches available for your system, check SunSolve at <http://www.sunsolve.sun.com>

**TABLE 6:** lists the patch numbers and corresponding platforms.

**TABLE 6** Patch Number and Platform

Patch Number	Platform
125950-06	Solaris 9 Sparc
125951-06	Solaris 9 x86
125952-06	Solaris 10 Sparc
125953-06	Solaris 10 x86
125954-06	Linux
125955-06	Windows (JES only installations)
127534-02	Windows (standalone Lockhart deployments)
128270-01	Windows (2500 SATA Support Patch for 2530 and 2540 storage arrays)
128269-01	Solaris Sparc/x86/x64 (2500 SATA Support Patch for 2530 and 2540 storage arrays)
128271-01	Linux (2500 SATA Support Patch for 2530 and 2540 storage arrays)



# File Space Requirements

TABLE 7 lists the disk and directory space requirements.

**TABLE 7** Sun StorageTek Common Array Manager File Space Requirements

Operating System	Disk Space	Directory Space
Solaris 8 OS 4/01	555 Mbytes	root – 5 Mbytes
Solaris 9 OS 8/03		/tmp – 120 Mbytes
Solaris 10 OS		/usr – 15 Mbytes
		/var – 100 Mbytes
		/opt – 405 Mbytes
Windows 2000 with Service Pack 4	800 MBytes on system drive	Not Applicable
Windows 2003 with Service Pack 1		
Windows XP Pro with Service Pack 2*		
Red Hat Enterprise Linux AS Release 3 and 4	560 Mbytes	root – 5 Mbytes
SuSE Linux 10 and 9		/tmp – 120 Mbytes
		/usr – 155 Mbytes
		/var – 100 Mbytes
		/opt – 345 Mbytes

\* Windows XP Home is not supported.

## Open Ports Required on Management Host

Open the following incoming and outgoing ports for secure-by-default Solaris, Linux, and Windows platforms. In Windows, refer to your firewall documentation for instructions on how to open a port through the firewall:

### *Incoming Ports*

TCP 6788 - console HTTP port that redirects to 6789

TCP 6789 - console HTTPS port

### *Outgoing Ports*

TCP 25 - SMTP used for email event notification from FMS

UDP 161 - SNMP used for event notification traps from FMS

TCP 2463 - used for RPC (remote procedure calls) with the arrays

# Supported Platforms for the CLI Client

The remote scripting command-line interface client sends commands to a management host, which in turn sends the commands to the array. [TABLE 8](#) lists remote platforms that can run the CLI client.

**TABLE 8** Remote CLI Client Platforms

OS	Version
Solaris 8 SPARC	4/01 or higher
Solaris 9 SPARC	8/03 or higher
Solaris 10 SPARC	any
Solaris 10 x86	any
Windows 2000 Server	Server (SP4) and Advanced Server (SP4)
Windows Server 2003	Standard/Web/ Enterprise Edition; SP2
Windows XP	SP1
Red Hat Linux	3, 4
SuSE Linux	9, 10
IBM AIX	3.5
HP-UX	B.11.23

# Supported Web Browsers

TABLE 9 lists supported browsers.

**TABLE 9** Supported Web Browsers

Browser	Minimum Version
Netscape Navigator	6.2
Mozilla	1.4
Firefox	1.0
Microsoft Internet Explorer	5.5 (7 is not supported)

## Best Practices for Browser Performance

For best web browser performance while using the Sun StorageTek Common Array Manager software, do the following:

- Enable pop-up windows.
- Specify No Proxy for the Common Array Manager host, to avoid situations where your browser might hang, time out, or generate incorrect error messages. From Preferences > Advanced > Proxies (or a similar path, depending on your browser), add the Common Array Manager management host name to the “No Proxy for” section.
- Be aware that Firefox and Mozilla browsers share session information: If you log in to Common Array Manager and then open another browser instance or tab pointed to the same URL, you access it through the same user session, so there is no need to log in again. The Current Logins field in the Common Array Manager does not increment to include the new window as another login. Therefore, if you require a different user session, you must define a different profile or log in from a different machine. This does not happen with Microsoft Internet Explorer browsers, so you can also open a new session using that browser.

# Supported Languages

For Solaris, Linux and Windows, the browser user interface for the Sun StorageTek Common Array Manager is available in:

- English
- Simplified Chinese
- Japanese
- French

The command-line interface is available in:

- English

The online Help is available in:

- English
- Japanese
- Simplified Chinese

The man pages are available in:

- English
- Japanese

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# Installing Packages and Patches

The array installation procedures are described in the *Sun StorageTek Common Array Manager Software Installation Guide* (part number 820-0213-nn). This section describes release-specific steps for firmware and management software patch upgrades that you must perform:

- “Prerequisites” on page 13
- “Supported Upgrades” on page 14
- “Installation Logs” on page 14
- “Uninstalling a Previous CAM Version” on page 15
- “Installing and Upgrading Common Array Manager Software” on page 15
- “Command-Line (Minimal) Installation” on page 16

## Prerequisites

Before you perform an installation procedure, do the following:

### 1. Locate the management software.

The management software is distributed on the Sun StorageTek Common Array Manager Software CD and is also available from the Sun Download Center (Systems Administration > Storage Management) here:  
<http://www.sun.com/download/>

### 2. Locate the most current patches.

For the latest patches available for your system, check SunSolve at  
<http://www.sunsolve.sun.com>

### 3. Verify that you have license certificates for all premium features, including storage domains.

See “Licensing Optional Premium Features” on page 3.

### 4. Read the installation instructions.

See your *Sun StorageTek Common Array Manager Software Installation Guide* (part number 820-0213-nn)

### 5. Log in as `root` (Solaris and Linux) or as a user with administrator privilege (Windows) on the management host.

### 6. Note that before starting the installation script, the CD verifies host requirements, such as the following:

- Unsupported versions of related software such as Common Array Manager 4.x, Storage Automated Diagnostic Environment 2.x and unsupported versions of the sscs CLI
- Unsupported versions of operating systems or software
- Insufficient disk space (see [“Sun StorageTek Common Array Manager File Space Requirements” on page 9](#))

If the host meets the requirements, the script will search for earlier versions and determine if a new installation or an upgrade/baseline installation is necessary. If the script detects that there is no earlier version installed, it will perform a complete new installation.

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**Note** – Before you install CAM in a sparse-root zone, install Lockhart 3.0.4 with its L10N packages in the global zone.

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**Note** – For Solaris 10, do not attempt to run the Lockhart setup script when logged into the local zone. (The CAM installation prevents this.) Either install Lockhart into a whole root zone or install/upgrade Lockhart in the global zone before installing CAM into the local zone.

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## Supported Upgrades

**Solaris:** Upgrades from CAM 5.0.0.8, 5.0.1.1, 5.0.2.1, 5.1.0.10, 5.1.0.11, 5.1.1.2, 5.1.2.2, and 5.1.3.2 to this release are supported. You are not required to uninstall the existing CAM version before installing this release.

**Linux:** Upgrade to the initial release of the Linux version is not needed.

**Windows:** Upgrade to this build is not supported in 64-bit Windows 2003. Uninstall of previous CAM version is required before installing this build in 64-bit Windows 2003. In other Windows platforms, upgrade to this build is supported.

## Installation Logs

If installation failure occurs, check the available disk space.

For more information, consult the installation log:

Solaris: `/var/sadm/install/se6000/se6000_Host_SW.log`

Linux: `/var/opt/cam`

Windows: `\Program Files\Common Files\Sun Microsystems\se6000`

## Uninstalling a Previous CAM Version

1. **Log in to the CLI on the management host or using the remote CLI client as documented in the *Sun StorageTek Common Array Manager Software Installation Guide* (part number 820-0213-nn).**

2. **Navigate to the appropriate directory for your operating system:**

For Windows, navigate to:

```
%systemdrive%\Sun\CommonArrayManager\Host_Software_6.0.0.10\  
bin\uninstall.bat
```

For Solaris and Linux, navigate to:

```
/var/opt/CommonArrayManager/Host_Software_6.0.0.10/bin/uninstall
```

For the Suse 9 platform, CLI uninstall requires the following rpm packages:

- libgcj-3.3.3-43.24.x86\_64.rpm
- getttext-0.1.14.1-30.1.x86\_64.rpm

3. **Enter the command** `uninstall -f`

The command will remove the current installation.

## Installing and Upgrading Common Array Manager Software

If you are installing the management software on a new host, follow the entire installation and configuration procedure described in the *Sun StorageTek Common Array Manager Software Installation Guide* (part number 820-0213-nn).

After initial installation and configuration, you can upgrade the management software and firmware with each release.

The installer also installs the firmware update bundle on the host server. To upgrade the firmware on the array, see [“Upgrading Array Firmware / Installing the Firmware Baseline” on page 27](#).

## Command-Line (Minimal) Installation

You can perform a minimal installation that enables only command-line interface (CLI) functionality. This feature is new in release 6.0.1. Array firmware files are not installed with this option. Because firmware is not installed, the firmware analysis feature is not available with this installation.

The CLI in previous versions of Sun StorageTek Common Array Manager software required the web server in order to run. Minimal installation does not require the web server to be running in order to function and is limited to calls on the management host where the management software is installed.

The `sscs` command behaves normally, with the following exceptions:

- The local-only version of `sscs` requires administrator privileges in order to run. There is no guest version of the local `sscs` command for read-only data.
- The local-only version of '`sscs login`' and '`sscs logout`' commands do not provide value since the function is no longer required.
- The `sscs login` command will not query for the user name or password.
- The local-only `sscs` version command will only print the version of the current CAM installation.
- The CLI-only install options will not install or configure the Sun Web Console software. Even when the Sun Web Console is already installed and running on the host system, the installation will not modify or configure the Sun Web Console.

## Performing a (Minimal) CLI Common Array Manager Software Installation

**1. From the Common Array Manager Installation page, select one of these options in the Select a feature bundle list:**

- Command-Line Only with Firmware (management host software; CLI for local users, remote users, and remote management host; array firmware)  
OR
- Command-Line Only (management host software; CLI for local users, remote users, and remote management host)

**2. Click Next and follow the prompts by pressing 1 for Next, 3 to Cancel, or 5 to Redisplay.**

The software will notify you as it checks your system and does any or all of the following:

- uninstalls any old features
- installs Java 2 Standard Edition



- installs Sun StorageTek Configuration Service BUI
- installs Sun StorageTek Fault Management Services
- installs Sun StorageTek Array Firmware
- installs Sun StorageTek Common Array Manager
- creates uninstaller
- finalizes the Vital Product Data Registry.

The system will notify you that the installation has been successful.

**3. Press 3 to Finish or 5 to Redisplay.**

## Uninstalling a (Minimal) CLI Common Array Manager Software Installation

**1. From the host software installer, select Uninstall.**

**2. Click Next and follow the prompts by pressing 1 for Next, 3 to Cancel, or 5 to Redisplay.**

The software will notify you as it checks your system and does any or all of the following:

- prepares for uninstallation
- uninstalls Java 2 Standard Edition
- uninstalls Sun StorageTek Fault Management Services
- finalizes the Vital Product Data Registry
- post-uninstallation action

The system will notify you that the un-installation has been successful.

**3. Press 3 to Finish or 5 to Redisplay.**

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# Firmware

This section describes the main features of the firmware, including the following:

- [“Array Expansion Module Support” on page 18](#)
- [“Firmware Files” on page 20](#)
- [“Firmware Version” on page 21](#)
- [“Upgrading Array Firmware / Installing the Firmware Baseline” on page 27](#)

## Array Expansion Module Support

To add trays with data already on them, contact your service representative for assistance to avoid data loss.

Refer to [“Upgrading Firmware for Additional Expansion Trays” on page 28](#) for the procedure to upgrade trays without data.

Controller firmware 06.19.x.x or higher allows tray mixing of 6540, 6140, 6130, FLX240, FLX280, and FLX380 array controllers modules and the Sun StorageTek CSM100, CSM200, FLA200, FLC200, and FLA3 expansion modules. After installing the firmware, 6130 controllers can use CSM200 expansion modules and CSM100 expansion modules can be used with 6540 and 6140 controllers.

## CSM200 Best Practices

When you add a new CSM200 expansion module to an existing array in a production or active environment, it is best practice to cable and add the trays while the RAID controller module is powered on.

Before connecting any replacement drive or additional expansion module to an existing functioning array, it is best practice to contact Sun Microsystems Support Services. One reason for this is to avoid issues related to DACstore, the configuration and status database maintained by the array firmware, that stores its information on each of the disk drives.

Because corrective actions for a DACstore issue may require a configuration restoration, it is important to maintain a current image of the configuration. And, as always, it is best practice to maintain recoverable backups of your data.

Affected arrays are:

- Sun StorEdge 6130 Array
- Sun StorageTek 6140 Array
- Sun StorageTek 6540 Array
- StorageTek FLX280 Array
- StorageTek FLX380 Array

Contact Sun Microsystems Support Services promptly upon experiencing any of the following symptoms:

- loss of management or data access
- inability to apply feature licenses
- inability to upgrade/install the baseline for array firmware
- incorrect component details in the management tool
- host operating system reports the wrong product identifier
- array registration or discovery fails to complete
- persistent or unrecoverable multipathing failover

TABLE 10 and TABLE 11 list the supported expansion modules.

**TABLE 10** Supported Expansion Modules - 6000 Series Arrays

Array Controller	Original Supported Expansion Modules	Supported Expansion Modules with Controller Firmware 06.19.25.16
Sun StorageTek 6540 Array	CSM200	CSM100, CSM200, FLA200, FLC200, FLA300
Sun StorageTek 6140 Array	CSM200	CSM100, CSM200, FLA200, FLC200, FLA300
Sun StorageTek 6130 Array	CSM100	CSM100, CSM200, FLA200, FLC200, FLA300

The Sun StorageTek 2500 Series Array uses Controller Firmware 6.17.52.10 and supports the Sun StorageTek 2501 expansion module.

**TABLE 11** Supported Expansion Module - 2500 Series Array

Array Controller	Supported Expansion Modules
Sun StorageTek 2500 Series Arrays	2501

The Sun StorageTek FLX240, FLX280, and FLX380 arrays use Controller Firmware 6.19.25.26 and supports the CSM100, CSM200, FLA200, FLC200, and FLA300 expansion modules.

**TABLE 12** Supported Expansion Module - Sun StorageTek FLX240, FLX280, and FLX380 Arrays

Array Controller	Supported Expansion Modules
Sun StorageTek FLX240 Array	CSM100, CSM200, FLA200, FLC200, FLA300
Sun StorageTek FLX280 Array	CSM100, CSM200, FLA200, FLC200, FLA300
Sun StorageTek FLX380 Array	CSM100, CSM200, FLA200, FLC200, FLA300

## Firmware Files

For the latest patches available for your system, check SunSolve at:  
<http://www.sunsolve.sun.com>.

Common Array Manager firmware is installed in the following locations:

- Solaris: /opt/SUNWstkcam/share/fw
- Windows: <system drive>\Program Files\Sun\Common Array Manager\Component\SunStorageTekArrayFirmware\
- Linux: /opt/sun/cam/share/fw/

Within the directory where you installed the firmware, a README file for each array type define the firmware baseline.

- README\_2500.txt defines the firmware baseline for the Sun StorageTek 2500 Series Arrays.
- README\_6000.txt defines the firmware baseline for the Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 arrays.

Firmware files are located in the /images subdirectory.

## Firmware Version

TABLE 13 lists the firmware for this release of Sun StorageTek Common Array Manager software.

**TABLE 13** Release Firmware Level

Array	Firmware Version
Sun StorageTek 6540, 6140, and 6130 Arrays	06.19.25.16
Sun StorageTek 2500 Series Arrays	06.70.42.10
Sun StorageTek Flexline 240, 280, and 380 Arrays	06.19.25.26

Check the build notes file distributed with the software for the exact firmware build. The Sun StorageTek Common Array Manager software will support one prior version of the firmware for legacy features on previously supported arrays. (This does yet apply to the new Sun StorageTek 2500 Series Arrays).

For information about how to install firmware, see [“Upgrading Array Firmware / Installing the Firmware Baseline” on page 27](#).

The firmware files for each array are listed in [“Firmware Files” on page 20](#).

# Sun StorageTek 2500 Series Array and Disk Firmware Version Information

For the latest patches available for your system, check SunSolve at:  
<http://www.sunsolve.sun.com>.

In the following tables, the file path listed in the Firmware File column (for example, nge/RC\_0617xxxx.dlp) is the relative path to the /images subdirectory where the firmware files are located.

**TABLE 14** lists the controller information for the Sun StorageTek 2500 arrays:

**TABLE 14** Sun StorageTek 2500 Series Array Controller Information

Controller	Version	Firmware File
2510	06.70.42.10	nge/RC_06704210_desperado_apollo_1532.dlp
2530	06.70.42.10	nge/RC_06704210_desperado_apollo_133x.dlp
2540	06.70.42.10	nge/RC_06704210_desperado_apollo_1932.dlp

**TABLE 15** lists the NVSRAM information for the Sun StorageTek 2500 arrays:

**TABLE 15** Sun StorageTek 2500 Series Array NVSRAM Information

NVSRAM	Version	Firmware File
2510	N1532-670843-001	nge/N1532-670843-001.dlp
2510-Simplex	N1532-670843-901	nge/N1532-670843-901.dlp
2530	N133X-670843-001	nge/N133X-670843-001.dlp
2530-Simplex	N133X-670843-901	nge/N133X-670843-901.dlp
2540	N1932-670843-001	nge/N1932-670843-001.dlp
2540-Simplex	N1932-670843-901	nge/N1932-670843-901.dlp

**TABLE 16** lists the IOM information for the 2500 Series Arrays:

**TABLE 16** Sun StorageTek 2500 Series Array IOM Information

IOM	Version	Firmware File
2500 SAS	0186	nge/esm0186.esm

TABLE 17 lists the disk drive information for the 2500 Series Arrays:

**TABLE 17** Sun StorageTek 2500 Series Array Disk Drive Information

Disk Drive	Version	Firmware File
ST314655SSUN146G	0892	sun/D_ST314655SSUN146G_0892.dlp
ST330055SSUN300G	0892	sun/D_ST330055SSUN300G_0892.dlp
ST373455SSUN72G	0892	sun/D_ST373455SSUN72G_0892.dlp

# Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array and Disk Firmware Version Information

For the latest patches available for your system, check SunSolve at:  
<http://www.sunsolve.sun.com>.

**TABLE 18** lists the controller information for the Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 arrays.

**TABLE 18** Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array Controller Information

Controller	Version	Firmware File
6130	06.19.25.16	nge/RC_06192516_amethyst3_apollo_288x.dlp
6140	06.19.25.16	nge/RC_06192516_amethyst3_apollo_399x.dlp
6540	06.19.25.16	nge/RC_06192516_amethyst3_apollo_6091.dlp
FLX240	06.19.25.26	nge/RC_06192526_amethyst3_silverado_288x.dlp
FLX280	06.19.25.26	nge/RC_06192526_amethyst3_silverado_588x_06190200.dlp
FLX380	06.19.25.26	nge/RC_06192526_amethyst3_silverado_6091.dlp

**TABLE 19** lists the NVSRAM information for the Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 arrays.

**TABLE 19** Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array NVSRAM Information

NVSRAM	Version	Firmware File
6130	N2882-619843-001	nge/N2882-619843-001.dlp
6140	N399X-619843-004	nge/N399X-619843-004.dlp
6540	N6091-619843-002	nge/N6091-619843-002.dlp
FLX240	N288X-619855-002	nge/N288X-619855-002.dlp
FLX280	N588X-619855-002	nge/N588X-619855-002.dlp
FLX380	N6091-619855-002	nge/N6091-619855-002.dlp



[TABLE 20](#) lists the IOM information for the Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 arrays.

**TABLE 20** Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array IOM Information

IOM	Version	Firmware File
6130 FC	9643	nge/esm9643.s3r
6130 iSATA	9726	nge/esm9726.dl
6140	9887	nge/esm9887.esm
FLA300	9643	nge/esm9643.s3r
FLA200	9330	nge/esm9330.s3r
FLC200 iSATA	9726	nge/esm9726.dl
FLC200 dSATA	9565	nge/esm9565.dl

[TABLE 21](#) lists the disk drive information for the Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 arrays.

**TABLE 21** Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array Disk Drive Information

Disk Drive	Version	Firmware File
HDS7225SCSUN250G	0603 (LP1153-A5DA)	sun/D_HDS7225SCSUN250G_0603.dlp
HDS7240SBSUN400G	AC7A	sun/D_HDS7240SBSUN400G_AC7A.dlp
HDS7250SASUN500G	0604 (LP1153-AJ0A)	sun/D_HDS7250SASUN500G_0604.dlp
HUS1014FASUN146G	2A08	sun/D_HUS1014FASUN146G_2A08.dlp
HUS1030FASUN300G	2A08	sun/D_HUS1030FASUN300G_2A08.dlp
HUS1073FASUN72G	2A08	sun/D_HUS1073FASUN72G_2A08.dlp
MAT3073FSUN72G	1403	sun/D_MAT3073FSUN72G_1403.dlp
MAT3147FSUN146G	1403	sun/D_MAT3147FSUN146G_1403.dlp
MAT3300FSUN300G	1403	sun/D_MAT3300FSUN300G_1403.dlp
MAW3073FCSUN72G	1303	sun/D_MAW3073FCSUN72G_1303.dlp
MAW3147FCSUN146G	1303	sun/D_MAW3147FCSUN146G_1303.dlp

**TABLE 21** Sun StorageTek 6130, 6140, 6540, FLX240, FLX280, and FLX380 Array Disk Drive Information

Disk Drive	Version	Firmware File
MAW3300FCSUN300G	1303	sun/D_MAW3300FCSUN300G_1303.dlp
MAX3073FDSUN72G	0403	sun/D_MAX3073FDSUN72G_0403.dlp
MAX3147FDSUN146G	0403	sun/D_MAX3147FDSUN146G_0403.dlp
ST314655FSUN146G	0691	sun/D_ST314655FSUN146G_0691.dlp
ST314670FSUN146G	055A	sun/D_ST314670FSUN146G_055A.dlp
ST314680FSUN146G	0407	sun/D_ST314680FSUN146G_0407.dlp
ST314685FSUN146G	042D	sun/D_ST314685FSUN146G_042D.dlp
ST314695FSUN146G	0409	sun/D_ST314695FSUN146G_0409.dlp
ST32500NSSUN250G	0604 (LP1153-.AZK)	sun/D_ST32500NSSUN250G_0604.dlp
ST330000FSUN300G	055A	sun/D_ST330000FSUN300G_055A.dlp
ST330055FSUN300G	0691	sun/D_ST330055FSUN300G_0691.dlp
ST35000NSSUN500G	0604 (LP1153-.AZK)	sun/D_ST35000NSSUN500G_0604.dlp
ST373207FSUN72G	055A	sun/D_ST373207FSUN72G_055A.dlp
ST373307FSUN72G	0407	sun/D_ST373307FSUN72G_0407.dlp
ST373453FSUN72G	0449	sun/D_ST373453FSUN72G_0449.dlp
ST373454FSUN72G	042D	sun/D_ST373454FSUN72G_042D.dlp
ST373455FSUN72G	0691	sun/D_ST373455FSUN72G_0691.dlp
ST373554FSUN72G	0409	sun/D_ST373554FSUN72G_0409.dlp
ST37500NSSUN750G	0604 (LP1153-.AZK)	sun/D_ST37500NSSUN750G_0604.dlp

# Upgrading Array Firmware / Installing the Firmware Baseline

The Install Firmware Baseline function is available as a separate feature in the Sun StorageTek Common Array Manager software. The software prompts you when the array's firmware needs to be upgraded. It is not necessary to uninstall the existing firmware before following this procedure.

If you are adding new expansion trays, see [“Upgrading Firmware for Additional Expansion Trays” on page 28](#).

Prerequisite: Before you perform this task, be sure the array is not in a degraded state. If it is degraded, the upgrade will fail.

1. **Log in to the management software as documented in the *Sun StorageTek Common Array Manager Software Installation Guide* (part number 820-0213-nn).**
2. **From the Java Web Console page, click Sun StorageTek Common Array Manager.**
3. **From the Storage System Summary page, select the array for which the firmware needs to be installed/upgraded.**
4. **Click the Install Firmware Baseline button, and follow the prompts.**

## Upgrading Firmware for Additional Expansion Trays

Controller firmware 06.19.*nn.nn* allows tray mixing of array controllers modules, two versions of expansion modules for the Sun StorageTek 6130, 6140, and 6540 arrays, and the FLX240, FLX280, and FLX380 arrays.

- To add trays with data already on them, contact your service representative for assistance to avoid data loss.
- Mixing trays is not supported for the Sun StorageTek 2500 Series Arrays.
- Refer to [TABLE 10](#), [TABLE 11](#), and [TABLE 12](#) for a list of the supported modules for intermixing trays without data.

## Third Expansion Tray (48-Drive) Cabling

A patch is available for Release 6.0.1 that adds support for a third expansion tray and 48 drives. Cabling instructions for the third expansion tray have not yet been added to *Sun StorageTek 2500 Series Array Hardware Installation Guide* or Service Advisor in the Sun StorageTek Common Array Manager software.

The patches are available from the Sun Download Center:

<http://www.sun.com/software/download/>

- Solaris 137294
- Windows 137295
- Linux 137296

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**Note** – Before installing the 48-drive patch, be at the firmware baseline of 06.70.42.10.

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# Upgrading Expansion Modules

**Prerequisite:** Before discovering a Sun StorageTek FLX240, FLX280, FLX380 array using Common Array Manager and before performing any tray migration (for example, adding FLA300 expansion trays behind an existing 6130, 6140 or 6540 controller), you must use existing management software to upgrade the arrays and associated trays to the firmware version 6.19.25.00. After you register the arrays using Common Array Manager, you can upgrade to the current baseline firmware, 6.19.25.26.

To add a newly supported expansion module to an existing array:

- 1. Before cabling the newly supported expansion module, upgrade the existing controller and trays.**
- 2. Add the expansion module.**
- 3. Upgrade the array again.**

To add an existing expansion tray to a new array, it is safest to follow a similar procedure:

- 1. Install the new controller and trays.**
- 2. Perform the firmware upgrade.**
- 3. Add the expansion tray.**
- 4. Upgrade the array again.**

# Upgrading Firmware for Additional Expansion Modules

For adding trays to arrays managed by Sun StorageTek Common Array Manager Software:

- 1. Do not cable the additional expansion tray.**
- 2. Install the Common Array Manager release following the standard installation procedure.**
  - There are separate procedures for Solaris, Windows, and Linux management hosts. The software update places a copy of the latest firmware on the management software server.
  - For CSM100 trays, you must manually set the tray IDs.
- 3. Register the array, if needed.**
- 4. From the Storage Summary page or Array Administration page, click the Install Firmware Baseline button.**
- 5. Accept the upgrade.**
- 6. Use Service Advisor to cable the additional expansion tray and add it to the array.**
- 7. Upgrade the array again to update the firmware on the new tray.**

## Firmware Rollbacks

Each release or patch of the Sun StorageTek Common Array Manager software spools the latest firmware on the management host during the software or patch installation. When you register an array with the management software, it sends an alarm if you need to upgrade/install the baseline for the firmware. To begin the procedure: From the Storage System Summary page or Array Administration page, click the Install Firmware Baseline button. (For more information, see [“Upgrading Array Firmware / Installing the Firmware Baseline” on page 27](#)).

In the unlikely event that updating the firmware on an array results in a performance or operational issue, you may want to revert back to the previous version of the array firmware by either rolling back to the previous version of the management software or backing out the firmware patch and then performing the Update Array function. Rollbacks or backouts must be planned in advance and implemented using tools and functions of the operating system on the management software host.

Each host platform that supports the Sun StorageTek Common Array Manager software offers its own facilities and methods (some by third-party) for applying and backing out updates to installed software. On Solaris, for example, Live Upgrade can be used to perform upgrades of installed software such that the user can revert back to the previous version of the software by re-activating the previous environment and rebooting. Solaris also can apply and backout patches through the use of the `patchadd` and `patchrm` commands.

Refer to the operating system documentation for more information about implementing software rollback features. Such practices should be part of comprehensive software lifecycle management procedures and policies for your production environment.

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# Known Issues and Operational Information

The following sections provide information about known issues and recommended workarounds, as well as operational information not found elsewhere in the documentation:

- [“Common Array Manager-Specific Issues” on page 32](#)
- [“Configuration Issues” on page 36](#)
- [“Documentation Issues” on page 40](#)
- [“Firmware Issues” on page 43](#)
- [“In-Band Array Management Issues” on page 43](#)
- [“Localization Issues” on page 49](#)

## Common Array Manager-Specific Issues

### *6130 Battery does not have a Unique Identifier Listed*

**Bug 6590617** –Since the Sun StorageTek 6130 array does not report asset data for the cache backup batteries, the management software inserts a dash (-) instead of a value in the Unique Identifier field on Component Summary for Battery page (Troubleshooting > FRUs > Battery).

**Workaround** – Use the sscs CLI service command to manage data channels 3 and 4.

### *Array Registration Wizard Improved - Scan Local Network*

**Bug 6621713** –The first step of the array registration wizard has changed from “Scan Network” to “Scan Local Network” and the auto-discovery mechanism has been improved to be faster and more versatile. The system scans the local network for available storage systems that are not yet registered. This shortens the time it takes to scan the local network for storage systems, depending on the given IP addresses. When the process is complete, a list of discovered storage systems is displayed.



## *Cache Stop % Cannot be Greater than Cache Start %*

**Bug 6590637** –Attempting to modify the Cache Start% and Cache Stop% parameters from the array's Administration page so that the value assigned to Cache Stop% is greater than the value assigned to Cache Start% results in the error message "setCacheParams operation failed:43".

**Workaround** – Use valid values. Since the Cache Stop% is the percentage of unwritten data in the cache that will stop a cache flush that is currently in progress, it must not be greater than the value for Cache Start%, which is the percentage of unwritten data in the cache that will trigger a cache flush.

## *Cannot Cancel Some Jobs*

**Bug 6600387** –Some jobs, like volume creation jobs, cannot be cancelled on the array once they have started. However, if multiple jobs are queued up for an array, any job in the queue can be cancelled before the array actually starts the job.

## *CLI - When Performing an Array Import, Do Not Modify Management Objects*

If you create management objects while an "import array" job is running, it might interfere with the import. Be sure that everyone who uses the destination array does not modify or create any objects (including volumes, initiators, mappings, and so on) while the import is in progress.

## *Controllers Reboot when Collecting Support Data*

**Bug 6649629** –When data is collected and a drive is by-passed, one or both controllers might reboot. This can also happen when an array (containing a drive that was part of a virtual disk) is removed while support data is collected. When support data is captured, satecapturedata.dmp file is also captured. This .dmp file contains a set of shell commands that are run on the controller. The "hids 108" command, added in release 6.0, can reboot the controller when run while a drive in a system is by-passed, or when a drive that was part of a virtual disk is physically removed.

**Workaround** – Avoid collecting support data during times of heavy use. The controller reset will only occur upon the capture of the support data. Individual collections of Alarms, Array Profiles, and Major Event Logs are possible within each of the management utilities. There is no completely successful workaround at this time and this issue remains under investigation.

### *Defragmentation Jobs may not Display in the Jobs Summary Page*

**Bug 6592811** –For small virtual disks, disk defragmentation jobs may complete too quickly for a job task to be created and listed on the Jobs Summary page. If an error does occur during execution, the user will be notified.

**Workaround** –Run defragmentation jobs using the CLI.

### *Drive Order Cannot Be Specified During Volume Creation*

**Bug 6515237** –Common Array Manager does not allow the disk drive order to be specified during volume creation.

**Workaround** – Use the CLI to specify disk drive order.

### *Error Message During Data Replication Configuration is Misleading*

**Bug 6498717** –When creating a data replication set, if the primary array cannot communicate with the secondary array, a misleading error message displays stating that it is “unable to get volume candidate list from array.”

**Workaround** – Verify that the arrays can communicate before replicating data.

### *Errors - General Password Mismatch*

**Bug 6590097, 6577775, 6592717, 6592703** –Using an invalid array password may result in configuration error messages.

**Workaround** – Use the correct array password.

### *Install Lockhart and its L10N Packages before installing CAM in a Sparse-Root Zone*

**Bug 6661200** – Lockhart 3.0.4 cannot be installed or upgraded in a sparse-root zone.

**Workaround** – Before you install CAM in a sparse-root zone, install Lockhart 3.0.4 with its L10N packages in the global zone.

### *Jobs Checkbox does not Display; Job will not Cancel*

**Bug 6600387** – When a long job is running, such as large volume creation, the Cancel checkbox does not display on current job status. Some jobs cannot be cancelled once they have started on the array.

**Workaround** – If the queue includes multiple jobs for the array to perform, the job can be cancelled at the point where the GUI sends the next job to the array.

### *Ports Link Status Down when Functioning*

**Bug 6650124** –Sometimes the link status of all ports (A1, A2, A3, B1, B2, and B3) when viewed by CAM are reported as down when they are functioning properly. This was tested with CAM Build 6.0.1.10 and ST2530.

**Workaround** – This bug is fixed in CAM Build 6.0.1.11.

### *Registration Page Displays Upon Initial Installation*

When you install the Common Array Manager software for the first time, upon logging into the browser user interface, a registration page will display. Fill out the information before continuing.

During the initial storage array registration process, Common Array Manager prompts you to register with the Auto Service Request service by displaying the Auto Service Request (ASR) Setup page. This page continues to display until you either fill out the page and click OK, or click Decline to either decline or defer ASR service registration.

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**Note** – You must register the array with ASR before using the Test button.

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### *Service Advisor does not Contain Information about Disk Initialization*

**Bug 6602902** –When a virtual disk is in a failed state and the drive causing the failure has been replaced, for the recommended action, the management software refers the user to access Service Advisor to initialize the disk. However, Service Advisor does not contain information about disk initialization and the link erroneously accesses the Collect Support Data page.

### *Service Advisor does not Manage Data Channels 3 and 4*

**Bug 6604026** –Data channels 3 and 4 cannot be managed using Service Advisor; only channels 1 and 2 are available for management.

## *Volumes with Persistent Reservations Cause Array Configuration Resets to Fail*

**Bug 6569930** –Attempting to reset the array configuration while a volume has a persistent reservation appears successful; however, the job status displays as in error, indicating that the configuration reset failed.

**Workaround** – Release the persistent reservation on the volume and retry the array configuration reset.

## Configuration Issues

### *Access Volume Cannot be Mapped Using the CLI*

**Bug 6577194** –The sscs CLI client does not allow mapping to the access volume for in-band management.

**Workaround** –To map the access volume, use the Common Array Manager.

### *CLI Commands - Special Characters Enclosed in Quotes*

**Bug 654985** –In the sscs CLI, special shell characters (or phrases that use them) have to be enclosed in double quotes.

For Windows only, the comma (,) is a special character. Options separated by commas should be enclosed in quotes, as shown in the following example:

```
sscs create -p Default -s 100MB -d "t1d01, t1d02, t1d03" volume dhamo_new_vdisk
```

### *CLI Remote Login Might Fail Using NIS*

**Bug 659945** –Logging into the sscs CLI client remotely may fail when a Solaris machine is configured to use NIS for name resolution if the login host is not contained in the NIS map.

### *CLI - sscs Manpage Delivered on the Solaris Platform Only*

**Bug 661094** –The sscs manpage was delivered only on the Solaris platform.

**Workaround** –Refer to the *CLI Quick Reference Guide* for a command list and command syntax.

### *CLI - sscs list fru Command does not list FLX240 and FLX280 Fans*

**Bug 6587666** –The CLI command sscs list fru does not list the number of fans installed on the Sun StorageTek FLX240 and FLX280 arrays.

**Workaround** –Use the Common Array Manager to view the number of fans installed.

### *CLI Command sscs switch type Command Options not yet Implemented*

**Bug 6584193** –Although type generic and type vlac are listed as options with the CLI sscs switch command, these options are not yet implemented.

### *Communication Test May Return False Results*

**Bug 6597344** –Clicking the Test Communications button for an offline controller may erroneously report that the communications test has passed.

**Workaround** –Verify a controller’s offline state by viewing its alarms.

### *Disabled Snapshot can be Reenabled after a Firmware Update*

**Bug 6529172** –A snapshot volume that is disabled can be automatically reenabled after a firmware update occurs. If the snapshot volume is full, it can start generating warning events.

**Workaround**–Disable the snapshot again after the firmware update.

### *Event List Shows Different Events but Alarms are Consistent*

**Bug 6612858** –The Event list from two different hosts against the same array shows different events, even though the alarms generated are consistent.

**Workaround** –To display results based on the polling frequency and polling times of the arrays, select the Advanced Aggregation Filter option from the CAM Events page. When this option is de-selected, all hosts show consistent output. Therefore, this is working as designed.

### *Firmware Upgrade can Lock Volumes While Appearing Completed and Array Showing Optimal State.*

**Bug 6595884** –A firmware upgrade/baseline installation can lock volumes longer than the process indicates. The array can report the upgrade completed and show an optimal state but the process can still lock the volumes.

**Workaround** –Wait an extra five to ten minutes and try again.

### *Primary Volume Create Commands do not Display*

**Bug 6608890** –The array is limited in commands it can process simultaneously and CAM is not doing validation and queuing of (primarily volume create) commands.

**Workaround** –Check scripts for volume modification status before you issue new volume modification commands.

### *Primary Volume in a Replication Set Cannot Exceed the Size of the Secondary Volume*

**Bug 6596281** – If a data replication set is created between two volumes with the primary volume having a size less than the secondary volume, the primary volume can be expanded till it reaches the size of the secondary volume.

### *Replication Status May be Listed Incorrectly when the Primary Volume Fails*

**Bug 6561709** –When the primary volume in a replication set fails, the management software may incorrectly list the volume as replicating.

### *Service Advisor Does Not Verify Disk is Ready to be Removed*

**Bug 6501029** –When the management software lists a disk as failed and the Service Advisor procedure for replacing drives is followed, the step to verify that the disk is ready to remove may not list the failed disk.

**Workaround** –Use an alternative menu option, Array Troubleshooting and Recovery, to view the status of the disk

### *Snapshot Reserve Space is Insufficient and Fails Resnap*

**Bug 6523608** –Refreshing a snapshot does not update the filesystem if there is insufficient reserve space, yet a message displays indicating success. The array's event log says the resnap completed successfully.

**Workaround** –In the snapshot feature of the management software, configure snapshots to fail if sufficient reserve space is not available. The fail message will prompt you to increase the reserve space.

### *Snapshot Volumes do not Support Read-ahead*

**Bug 6560461** –Although both the base volume and the snapshot reserve volume support read-ahead, the snapshot volume itself does not support read-ahead. As a result, the Read-ahead Enabled Option is set to False on the Snapshot Details page.

### *Volume Segment Size Associated Requires a New Profile with a Variable Number of Disks when Changed*

**Bug 6599933** –Changing a volume created with a one segment size to one with a different segment size requires that you create a new profile with the desired segment size, create a pool using that profile, and apply the new pool to the volume. However, if the original profile was created using a fixed number of disks instead of a variable number of disks, then an error is returned.

**Workaround** –Adjust the new profile so that the number of disks is variable instead of fixed.

### *Volume-Copy not Supported for 2500 Arrays*

Sun StorageTek 2500 series does not support volume-copy. Any instances in the user interface or documentation that imply there is a command or function for this task are misleading.

### *Volumes not Created Using Fractional Sizes*

**Bug 6665635** –Creating volumes with sizes that contain a fraction does not work in locales using a comma as decimal point. The check for a legal numeric value is not localized, but the interpretation of the number afterwards is. If you correctly enter the locale with a comma as 17,352, you will get this error message: "You must provide a numeric capacity value."

**Example** –When you create a volume with 17.352GB under the standard “en” locale, you can enter the size as 17.352 and select GB as unit. However, under the “de” locale, the dot is interpreted as 1000-separator. A 17.352 size with a 1GB unit would try to create a ~17 TB volume and likely fail with this error message: “The size entered for the new volume exceeds the maximum space available on the selected pool.”

**Workaround** –For GB and TB values you can multiply by 1024 and enter as MB or GB.

### *Write Consistency Group Members Not All Consistent*

**Bug 6598844** –Members of a replication write consistency group should all have matching attributes and roles.

## Documentation Issues

### *CLI Command Changes for `sscs map initiator` and `sscs map snapshot`*

**Bug 6599146** –Although the CLI command `sscs map initiator` is listed in the CLI manpage, it is not implemented. And, although the CLI manpage lists the `-i` option for use with the CLI commands `sscs map volume` and `sscs map initiator`, this option is not yet implemented.

### *CLI - `sscs modify firmware` Command `-p` Option Requires the File Path of the Firmware Image*

The *CLI Quick Reference Guide* and the *CLI manpage* docs do not specify that when using the `-p` option with the `sscs modify firmware` command, you must supply the file path of the firmware image file.

### *CLI - `sscs modify volume` Command Correction*

**Bug 6592776** – The manpage for the CLI command `sscs modify volume` should define the usage for the `-c` option, which enables you to select a controller, as follows:

```
[ -c, --controller A | B ]
```



## *CLI - List Firmware Command Correction*

In “list firmware,” “-x unit-type” should be “-x fru-type.”

In synopsis and options, fru-type and unit-type are used in an interchangeable way. For both -t and -x, use “fru-type” instead of “unit-type” to be consistent.

## *Disk Drive Failure Affects Volume Group Redundancy*

**Bug 6592877**—When a drive fails, the volume group to which it belongs is no longer redundant. A stand-by hot-spare drive is chosen and integrated into that volume group automatically if possible.

The drive is chosen to satisfy the following conditions:

- The chosen drive must be <PRESENT, STANDBY-HOT-SPARE, OPTIMAL>.
- The chosen drive must be of the same technology (FC, SATA, SAS) as the FAILED drive.
- The chosen drive must have adequate capacity to contain the piece(s) of the volume(s) defined on that volume group in addition to all required metadata.
- The chosen drive should match the spindle speed of other drives in the volume group if possible.
- If the volume group to which the failed drive belongs had Tray-Loss Protection (TLP), it is best to choose a hot spare drive that provides TLP for the volume group.

## *GUI Label Changes - “Upgrade” is now “Install”*

**Bug 652123**—All documentation might not yet reflect changes made in the graphical user interface for release 6.0.1. Mainly, the “forced firmware upgrade” option has been removed, and the term “Upgrade” has been replaced with “Install,” as described in the following instances:

- For Storage Summary and Administration pages, the “Upgrade Firmware...” button has been changed to the “Install Firmware Baseline” button
- In the Firmware Upgrade wizard, “Analyze and Upgrade Array Firmware” has been changed to “Analyze and Install Array Firmware Baseline”
- In Step 2 of the Firmware Upgrade wizard, the action menu label has changed from “Upgrade” to “Install Baseline” or “Install,” as shown in the following examples:
  - Install Baseline, all
  - Install Baseline, no disks
  - Install Baseline, disk only

- Do not install Baseline (this is the only option when firmware is already up-to-date)

### *Installation Guide says “Solaris” instead of “SSCS” on page 44*

Page 44 of the Sun StorageTek Common Array Manager Software Installation Guide, v.6.0 ((part number 820-0213-nn) should state:

“...remotely logging in to a management software station or by using the SSCS remote client on a remote host.” The Installation Guide currently says “Solaris” instead of “SSCS.”

### *Online Help Does not Define the Type Field on the Snapshot Summary Page*

**Bug 6593949** –The online Help does not provide a description for the Type field on the Snapshot Summary page. The Type field refers to the model number of the array. For example, 6140, 6130, 6540, 2530, 2540, FLX240, FLX280, FLX380, etc.

### *SSCS CLI Command Paths*

Some distributed versions of the *Sun StorageTek Common Array Manager CLI Quick Reference* had the wrong paths to the SSCS CLI command line.

These paths should be stated as follows:

Solaris: `/opt/SUNWsesscs/cli/bin/sscs`

Linux: `/opt/sun/cam/se6x20/bin/sscs`

Windows:

`%Program Files%\Sun\Common Array Manager\Component\sscs\bin`

### *Volumes Supported on the Sun StorageTek 6130 Array up to 1022*

**Bug 6540170** – Common Array Manager can be used to create up to 1022 volumes (volumes 0 through 1021) on the Sun StorageTek 6130 array. However, if the Access LUN is in use, up to 1023 volumes (volumes 0-1022) can be created. If you attempt to create more than the supported number of volumes, an error message is returned.

## *Volume-Copy not Supported for 2500 Arrays*

Sun StorageTek 2500 series does not support volume-copy. Any instances in the user interface or documentation that imply there is a command or function for this task is misleading.

## Firmware Issues

### *Install Wizard Might Display a False Warning*

**Bug 6593508** – The review step of firmware Install wizard might display a false warning that the array health is not optimal.

**Workaround** –Check the Alarm Summary page to verify the alarm.

## In-Band Array Management Issues

In-band management is supported on the Sun StorageTek 6130, 6140, 6540, 2530 and 2540 arrays. Whereas release 6.0.0 of the Sun StorageTek Common Array Manager software was only qualified with Solaris (SPARC) and Linux (5.1) agents, release 6.0.1 has added in-band management support for Solaris x86 and Windows.

## About the In-Band Proxy Agent

The in-band management proxy agent is a package which is added to a host (or group of hosts) with in-band connectivity via Fibre Channel to the storage array. An external management station can then talk to this proxy host via an out-of-band connection and the management commands are then relayed to the storage device via the in-band path. This is a transparent proxy agent which simply converts the RPC request packets to UTM SCSI- specific messages. The API CAM uses to manage the arrays is identical whether the array is managed via the in-band or out-of-band path.

Multiple in-band proxy hosts may be used to access the same array and multiple arrays are allowed behind a single proxy host.

Installation of the proxy agents is accomplished via the standard package addition tools inherent to the specific operating system. For example, the `pkgadd (1M)` command would be used to install the Solaris agent and the associated Java Runtime package should also be installed. For Linux, the

packages are RPM based and a runtime package is also needed. For windows, the installation packages are executable files that include their own "Install Anywhere" installer.

## Known Proxy Agent Limitations

A proxy agent restart is required after disruptive changes to the storage configuration. This does not apply to changes in volumes exposed from a single array but it does apply if storage arrays are re-cabled differently or if the storage array configuration has changed (i.e. adding new storage arrays to the configuration).

The in-band proxy agents will start when the host boots, but they will terminate if storage is not immediately seen. A restart of the agent (instructions below) will force a re-scan for storage arrays and, if any are found, the agent will remain running.

## Solaris: Checking the UTM LUN's and Start/Stop of the Proxy Agent

Download CAM in-band proxy agents for Solaris from here:

<http://www.sun.com/download/products.xml?id=471e7573>

To verify the host sees the arrays management (UTM) LUN, do the following:

### 1. Start / Stop the Agent (Solaris):

```
/opt/SMgr/agent/SMagent start
```

If the agent is already running, this will stop and then restart it.

### 2. Check the status of the agent:

```
# ps -ef | grep SMagent | grep -v grep
root 5144      1    0 11:58:24 pts/3      0:01
/opt/SMgr/agent/jre/bin/java -classpath
/opt/SMgr/agent/SMagent.jar devmgr.launch
```

# Linux: Checking The UTM LUNs and Start/Stop of the Proxy Agent

---

**Note** – The SMagent requires Red Hat 5.1 (also known as “5 update 1”) or higher. It is not supported on Red Hat 5.0.

---

Download CAM in-band proxy agents for Linux here:

<http://www.sun.com/download/products.xml?id=471e7573>

To verify the host sees the arrays management (UTM) LUN, do the following:

## 1. Start/Stop Agent

```
[root@nsvr-150 agent]# /opt/SMgr/agent/SMagent start
Stopping Agent process 12632.
SMagent started.

[root@nsvr-150 agent]# SANtricity Storage Array Host Agent,
Version 09.17.A0.03

Built Tue Dec 05 14:52:38 CST 2006

Copyright (C) 1999-2006 LSI Logic Corporation. All rights
reserved.

Checking device /dev/sda (/dev/sg0): Skipping
Checking device /dev/sdb (/dev/sg1): Skipping
Checking device /dev/sdc (/dev/sg2): Activating
Running...
```

## 2. Checking for UTM LUN

```
[root@nsvr-150 agent]# java -classpath
/opt/SMgr/agent/SMagent.jar
devmgr.versioned.agent.DeviceIdentifier | grep "Volume
Access" /dev/sdc

(/dev/sg2) [Storage Array fms-lca1, Volume Access, LUN 31,
Volume ID <600a0b80002fc0740000000000000000>]
```

# Windows: Checking The UTM LUN's and Start/Stop of the Proxy Agent

---

**Note** – Support for the Windows proxy agent is not qualified in CAM 6.0.1.

---

To verify the host sees the arrays management (UTM) LUN, do the following:

1. Start/Stop Agent

```
E:\Program Files (x86)\StorageManager\agent>net start
"SANtricity Storage Manager Agent"

The Storage Manager Agent service is starting.

The Storage Manager Agent service was started successfully.
```

2. Checking for UTM LUN

```
E:\Program Files (x86)\StorageManager\agent>C:\Java\
jdk1.5.0_11\bin\java -classpath SMagent.jar
devmgr.versioned.agent.DeviceIdentifier |
findstr Access

\\.\PHYSICALDRIVE0 [Storage Array fms-lcal, Volume Access,
LUN 31, Volume ID <600a0b80002458d20000000000000000>]

\\.\PHYSICALDRIVE1 [Storage Array fms-lcal, Volume Access,
LUN 31, Volume ID <600a0b80002fc074
```

## *Access LUN does not Correlate with Host to which it is Mapped*

**Bug 6584815** –When an access LUN is mapped to a proxy agent host for in-band management use, you must correlate the mappings between the LUNs and the host by using the `format` command at the UNIX prompt. The system will list the access LUNs and the array ports from the UI or the CLI, and it will then compare the results.

For example:

**a. format**

```
7. c8t0d31 <SUN-UniversalXport-9617 cyl 8 alt 2 hd 64 sec 64>
    /pci@8,700000/fibre-channel@2/fp@0,0/ssd@w200500a0b82fbc3c,1f
13. c9t0d31 <SUN-UniversalXport-9617 cyl 8 alt 2 hd 64 sec 64>
    /pci@8,700000/fibre-channel@2,1/fp@0,0/ssd@w200400a0b82fbc3c,1f
```

**b. List the array ports using the UI or CLI:**

```
A/1 A Up FC 2 Gbps 20:04:00:A0:B8:2F:BC:3B
```

A/2 A Up FC 2 Gbps 20:04:00:A0:B8:2F:BC:3C  
B/1 B Up FC 2 Gbps 20:05:00:A0:B8:2F:BC:3B  
B/2 B Up FC 2 Gbps 20:05:00:A0:B8:2F:BC:3C

**c. Correlate WWN's**

In this example, Port A/2 exposes c9t0d31 and Port B/2 exposes c8t0d31

### *Array Removal Might Not Complete Successfully*

**Bug 6593318** – When a number of in-band managed arrays are selected for removal, the operation appears to complete successfully. However, one array may still be listed on the Storage System Summary page.

### *Controller Resetting Issues on an In-band Managed Array*

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**Note** – For best performance, ensure both controllers are connected during configuration.

---

**Bug 6603978** –The controller for an in-band managed array cannot not be reset even when physical connectivity between the array and the management host has been verified.

**Workaround** –If physical connectivity is valid, un-register and re-register the array.

### *Error: Could not Communicate with Controller to Complete Request*

**Bugs 6610504, 6609734, 6609155, 6607104, 6609732, 6612120** –An occasional problem exists where the in-band proxy agent may return the paths to the controllers in reverse order. This error can occur on any platform.

The net result is an immediate communications error. The error message will typically read “Error: Could not communicate with the controller to complete this request. Possible causes include network or connection problems, controller problems, or no power to the host or storage array. Check these possible causes, then retry the operation.”

This error might occur when performing the following operations:.

- volume expansion
- snapshot copy, re-snap and disable
- virtual disk defragmentation

**Workaround** –Change the Current Volume Ownership when a “communication error” is encountered during volume expansion: From the Volumes page, select the “Specific Volume” and then change the value of the “Owning Controller.”

Changing the Current Volume Ownership will create an Alarm because the volume is not on the preferred controller. Select one of two actions:

- Change the Volume back to the original owner after performing the desired command.  
OR
- Change the Preferred Volume Ownership of the desired volumes via sscs(1m).

---

**Note** – For best performance, ensure both controllers are connected during configuration.

---

### *In-band Managed Array Listed as Managed Out-of-band When Communication is Lost*

**Bug 6588699** – When an in-band managed array loses communication with management host, the network address listed in the Storage Summary page displays as an out-of-band address instead of an in-band address.

**Workaround** – If communication is lost with the array, view the alarms to determine if an in-band or out-of-band connection is lost.

### *Linux (Red Hat) 5.1 Version is Required - 5.0 not Supported*

**Bug 6661742** – SMagent-LINUX-10.00.A2.02-1.i386.rpm will not load. SMagent is not supported on Redhat 5.0.

**Workaround** – The SMagent requires Red Hat 5.1 (also known as “5 update 1”) or higher.

### *Network Address Column Shows Change from Out-of-band to In-band when Registering an In-band Array*

**Bug 6612214** – When one of the arrays behind an in-band management proxy is removed in Common Array Manager, the Common Array Manager software will change the management of the other arrays behind the proxy to out-of-band management if that path exists. An in-band discovery of the proxy agent would return them to in-band management in this case.



# Localization Issues

## *Copyright and License Information Issues in French*

**Bug 6490238** –When installing the French version of Common Array Manager on Solaris and LINUX platforms, non-ASCII characters display as garbled text in the copyright and license sections when the correct locale is not used.

**Workaround** –Use the correct locale (for example, fr\_CA.ISO8859-1 for Solaris and fr\_FR.iso88591 for LINUX) or use the browser in the English locale.

## *Installer UI Issues in Chinese and Japanese on SuSE Linux*

**Bug 6495952** –When installing Chinese and Japanese version of Common Array Manager on SuSE Linux platforms, non-English characters are displayed as squares.

**Workaround** –Use English locale on SuSE Linux to install the software.

## *Test Parameter Names in Troubleshooting Pages Not Localized*

**Bug 6645809** –Test parameter names in troubleshooting test pages are not localized. For example, performing a test from the “Trouble Shooting” menu in a Japanese environment does not display localized names for “Target Controller,” “Password,” and “Send Results to Email.”

**Workaround** –This fix is in progress.

## *Virtual Disk Page - Graph Titles and Description Pop-up Not Localized*

**Bug 6495952** –Graph titles and description pop-up is not localized for Virtual Disk page. This bug is a result of a workaround for another bug (6516766) where resource strings for graph titles, descriptions, pop-ups, etc. were commented out in the foreign resource property files.

**Workaround** –This fix is in progress.

# Solaris Issues

## *SES vs. SD Paths for UTM LUNs*

**Bug 6500605** –For Solaris 10u4 and Solaris 8 and 9, the host cannot see the storage device's management UTM LUN.

**Workaround** –Perform the following commands on the data host:

```
# setenv LD_LIBRARY_PATH /opt/SMgr/agent
# java -classpath /opt/SMgr/agent/SMagent.jar
devmgr.versioned.agent.DeviceIdentifier | grep "Volume
Access"
```

You should then receive output like the following, indicating which arrays have access LUNs visible to the agent:

```
/dev/rdsd/c5t200600A0B82458D4d31s2 [Storage Array fms-lca1,
Volume
Access, LUN 31, Volume ID <600a0b80002458d20000000000000000>]

/dev/rdsd/c5t200700A0B82458D3d31s2 [Storage Array fms-lca1,
Volume
Access, LUN 31, Volume ID <600a0b80002fc07400000000000000000>]
```

## *UTM LUNs Controlled by “Solaris Traffic Manager”*

**Bug 6594360** –After you upgrade to S10U3 (or later), the in-band management UTM LUN's are controlled by Solaris Traffic Manager (MPxIO). In most cases, in-band management will not fail as a result of this; however, it is best practice to ensure that the UTM LUN's are not controlled by MPxIO. Performing the following workaround task will help prevent problems.

**Workaround** –Use the `format inquire` command to get the Vendor and Product IDs. (The VID needs to be 8 characters.)

### 1. Edit the file `/kernel/drv/scsi_vhci.conf`

The following line should read:

```
device-type-scsi-options-list = "SUN          Universal Xport",
"disable-option"; disable-option = 0x70000000
```

### 2. Run the `stmsboot -u` command.

Respond to the prompts as follows:

```
WARNING: This operation will require a reboot.  
Do you want to continue? [y/n] (default: y) y  
The changes will come into effect after rebooting the system.  
Reboot the system now? [y/n] (default: y) y
```

---

## Service Contact Information

If you need help installing or using this product, go to:

<http://www.sun.com/service/contacting>

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**Note** – For the latest patches available for your system, check SunSolve at:  
<http://www.sunsolve.sun.com>

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## Third-Party Web Sites

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