



# VERITAS Storage Foundation 4.1 Software Release Notes Supplement for the Solaris Operating System

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This document supplements the *VERITAS Storage Foundation 4.1 Release Notes, Solaris*.

## Unsupported Products

The following products are not sold or supported by Sun:

- VERITAS Cluster Server
- VERITAS Cluster Server Agents
- VERITAS Cluster Server Traffic Director
- VERITAS Volume Replicator

## Co-operative Support Program

To ensure compatibility of VERITAS products on Sun platforms, Sun and VERITAS perform significant joint testing. However, Sun does not provide front-line support for VERITAS products that are not price-listed by Sun. In an effort to make sure all joint customer support issues are resolved efficiently, Sun and VERITAS have implemented the Co-operative Support model under the SunVIP<sup>SM</sup> program. Under this program, customers who hold a SunSpectrum GOLD, a SunSpectrum PLATINUM, or a Sun Software Support Services Premium contract with Sun and a support contract with VERITAS can engage either company to initiate a support case. Sun and VERITAS will engage each other as appropriate to solve potential interoperability issues.

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## VERITAS Product Licensing - New Scheme

Storage Foundation 4.1 license keys are available on the VERITAS Proof of License Certificate. For 4.1 licenses only, registration with the Sun License Center is no longer required. Instructions on how to activate a license key are included in the Storage Foundation 4.1 Installation Guide.

Prior to 4.1, the license keys for VERITAS Volume Manager, File System, and Storage Foundation were based on a node-locked licensing scheme. Starting with 4.1, the license keys will be based on a non-node-locked licensing scheme.

The following products are affected:

- VERITAS Storage Foundation
- VERITAS Storage Foundation for Databases
- VERITAS FlashSnap
- VERITAS Volume Manager
- VERITAS File System

Node locking ties a single license to a single specific server. For each new server, the customer would need a new key. In a non-node-locked model, one key could unlock a product on different servers regardless of Host ID. However, you may only install the software on the quantity and tier level of computer systems for which you are entitled. Use of the software is subject to the terms and restrictions of their applicable VERITAS or Sun License Agreement.

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**Note** – For additional information about non-node-locked license keys, contact your Sun representative.

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## Bugs

The following installation issues have been identified in the VERITAS Storage Foundation 4.1 software.

### Adding the VRTSfasag Package with Jumpstart Results in an Error Message

6236442

When installing Storage Foundation 4.1 in a Jumpstart configuration, the following error message appears after the VRTSfasag package installation is attempted.

```
/a/var/sadm/pkg/VRTSfasag/install/postinstall:
/opt/VRTSvcs//messages/en: does not exist
pkgadd: ERROR: postinstall script did not complete successfully

Installation of <VRTSfasag> failed.
```

Workaround: Install the VRTSfasag package separately using the pkgadd command.

### Adding the VRTSfas Package with Jumpstart Falsely Reports that the VRTSob Package is Not Installed

6236465

When installing Storage Foundation 4.1 in a Jumpstart configuration, the following error message appears after the VRTSfas package installation is attempted.

```
## Executing postinstall script.
This installation attempt detected that the
VERITAS Enterprise Administrator Service package (VRTSob) is not
installed on this host.

You must first install the VERITAS Enterprise Administrator Service
(VRTSob) package before installing this VxFAS provider package.

This installation attempt of the VxFAS provider package will
now be aborted.

/a/var/sadm/pkg/VRTSfas/install/postinstall: fatalexit: not found
Cannot locate the VERITAS Enterprise Administrator Service utilities.
Please fix this problem and then reattempt this installation.

Aborting VxFAS provider installation attempt.
```

Workaround: Install the VRTSfas package separately using the pkgadd command.

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**Note** – For other known issues, please refer to *VERITAS Storage Foundation 4.1 Release Notes, Solaris*.

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## Contacting Sun Technical Support

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