

Product-to-PeopleBook Index: Oracle's PeopleSoft Enterprise CRM 9.1

The following table lists the PeopleBooks that provide implementation information for the each product in Oracle's PeopleSoft Enterprise CRM 9.1 product line. The primary PeopleBook associated with the product is listed first; the other relevant PeopleBooks are listed in alphabetical order.

| Product/Product Solution | PeopleBooks |
|---|--|
| PeopleSoft Enterprise Real-Time Advisor | <i>PeopleSoft Enterprise Real-Time Advisor 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 PeopleBook: Enterprise Components</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Data Transformer for CRM 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Advanced Configurator | <i>PeopleSoft Enterprise Advanced Configurator 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 PeopleBook: Enterprise Components</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> |
| PeopleSoft Enterprise Banking Transactions | <i>PeopleSoft Enterprise Banking Transactions 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Industry Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> |
| PeopleSoft Enterprise Bill Presentment and Account Management | <i>PeopleSoft Enterprise Bill Presentment and Account Management 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 PeopleBook: Enterprise Components</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Industry Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> |

| Product/Product Solution | PeopleBooks |
|--|--|
| PeopleSoft Client Management | <i>PeopleSoft Enterprise Client Management 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Industry Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> |
| PeopleSoft Enterprise SmartViews | <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> |
| PeopleSoft Enterprise HelpDesk | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Enterprise HelpDesk for Employee Self Service | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Enterprise HelpDesk for Human Resources | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |

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|---|---|
| PeopleSoft Enterprise Support | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Enterprise Support for Customer Self Service | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Enterprise Marketing | <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Event Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Workforce Communications PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Real-Time Advisor 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Telesales | <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Sales for Handhelds | <i>PeopleSoft Enterprise Sales for Handhelds 9.1 PeopleBook</i> |
| PeopleSoft Enterprise CTI Integration | <i>PeopleSoft Enterprise CRM 9.1 Multichannel Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> |

| Product/Product Solution | PeopleBooks |
|---|---|
| PeopleSoft Enterprise Multichannel Communications | <i>PeopleSoft Enterprise CRM 9.1 Multichannel Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> |
| PeopleSoft Enterprise Order Capture | <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM Portal Pack 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Advanced Configurator 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Real-Time Advisor CRM 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM Enterprise Pricer 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Order Capture Self Service | <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 PeopleBook: Enterprise Components</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM Portal Pack 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM Enterprise Pricer 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Services Management | <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Advanced Configurator 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Real-Time Advisor CRM 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM Enterprise Pricer 9.1 PeopleBook</i> |

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|---|--|
| PeopleSoft Enterprise Partner Platform | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Partner Commerce | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Partner Marketing | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Real-Time Advisor 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> |

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|---|--|
| PeopleSoft Enterprise Partner Planning | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Partner Sales | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Partner Service | <i>PeopleSoft Enterprise CRM 9.1 Partner Relationship Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |
| PeopleSoft Enterprise CRM Portal Pack | <i>PeopleSoft Enterprise CRM Portal Pack 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Bill Presentment and Account Management 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> |
| PeopleSoft Enterprise Integrated FieldService | <i>PeopleSoft Enterprise Integrated FieldService 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> |

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|---|--|
| PeopleSoft Enterprise Online Marketing | <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Event Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Workforce Communications PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Phone Number Administration | <i>PeopleSoft Enterprise Number Management 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Industry Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> |
| PeopleSoft Enterprise Policy and Claims Presentment | <i>PeopleSoft Enterprise Policy and Claims Presentment 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Industry Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> |
| PeopleSoft Enterprise Pricer | <i>PeopleSoft Enterprise Pricer 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Order Capture Applications PeopleBook</i> |
| PeopleSoft Enterprise Sales | <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> |

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|---|--|
| PeopleSoft Enterprise Service Center for Higher Education | <i>PeopleSoft Enterprise CRM 9.1 Call Center Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Services Foundation PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Strategic Account Planning | <i>PeopleSoft Enterprise Strategic Account Planning 9.1 PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise Sales 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Workforce Communications | <i>PeopleSoft Enterprise CRM 9.1 Workforce Communications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> |
| PeopleSoft Enterprise Event Management | <i>PeopleSoft Enterprise 9.1 Event Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Application Fundamentals PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Automation and Configuration Tools PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Business Object Management PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Marketing Applications PeopleBook</i> <i>PeopleSoft Enterprise CRM 9.1 Product and Item Management PeopleBook</i> <i>PeopleSoft Enterprise CRM for Higher Education 9.1 PeopleBook</i> <i>PeopleSoft Enterprise Online Marketing 9.1 PeopleBook</i> |