



# **AutoVue for Agile PLM**

Readme

Version 20

Part Number: E17505-01

September 2010

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# Preface

Oracle's Agile PLM documentation set includes Adobe® Acrobat PDF files. The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> contains the latest versions of the Agile PLM PDF files. You can view or download these manuals from the Web site, or you can ask your Agile administrator if there is an Agile PLM Documentation folder available on your network from which you can access the Agile PLM documentation (PDF) files.

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**Note** To read the PDF files, you must use the free Adobe Acrobat Reader version 9.0 or later. This program can be downloaded from the [Adobe Web site](http://www.adobe.com) <http://www.adobe.com>.

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The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html> can be accessed through Help > Manuals in both Agile Web Client and Agile Java Client. If you need additional assistance or information, please contact My Oracle Support (<https://support.oracle.com>) for assistance.

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**Note** Before calling Oracle Support about a problem with an Agile PLM manual, please have the full part number, which is located on the title page.

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## TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, 7 days a week. For TTY support, call 800.446.2398. Outside the United States, call +1.407.458.2479.

## Readme

Any last-minute information about Agile PLM can be found in the Readme file on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technetwork/documentation/agile-085940.html) <http://www.oracle.com/technetwork/documentation/agile-085940.html>

## Agile Training Aids

Go to the [Oracle University Web page](http://www.oracle.com/education/chooser/selectcountry_new.html) [http://www.oracle.com/education/chooser/selectcountry\\_new.html](http://www.oracle.com/education/chooser/selectcountry_new.html) for more information on Agile Training offerings.

## Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

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# Known Issues

**BUG #9569916** - AUTOVUE MOBILE LINUX VERSION INSTALLER IS NOT WORKING AS EXPECTED.

**Issue:** On OEL versions other than OEL5.4, the AutoVue Mobile Pack is not supported via the installer.

**Workaround:**

1. Shutdown AutoVue.
2. Go to the AutoVue installation's bin folder.
3. Rename or copy 'libprivilege.so.20.0.0.7330' to 'libprivilege.so.20.0.0.7330.bak'.
4. Copy the 'libprivilege.so.20.0.0.7330' file from the CD - \Linux\AutoVueMobilePackPatch to the bin folder.
5. Restart AutoVue and check mobile support.

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**BUG # 9578206** - 2D/3D file thumbnails are not generated In Cross Platforms (AppServer on Solaris and AutoVue20 on the Linux Environment).

**Verification:**

1. Configure Thumbnail setup on the Agile PLM.
2. Add image files (jpg, bmp), Icon Files (Word, xls) and 2D/3D files (dgn, sldasm and sldprt) to Parts/Documents.

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**Note** The thumbnails are generated for image and icon type file formats, BUT for 2D/3D file formats, thumbnails will NOT be generated.

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**Workaround:** No workaround available.