



Agile Product Lifecycle Management

Data Mart - Setup Guide

v. 3.0.2.0.0

Part Number: E15047-02

June 2009

Copyright and Trademarks

Copyright © 1995, 2009, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS

Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle USA, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications which may create a risk of personal injury. If you use this software in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy and other measures to ensure the safe use of this software. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software in dangerous applications.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

This software and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third party content, products and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third party content, products or services.

CONTENTS

Copyright and Trademarks	ii
Overview of Agile PLM Data Mart	1
Data Mart Features.....	1
Data Mart Architecture	2
Resource Requirements	3
Deployment Architecture	3
Deployment Scenarios	3
Agile PLM Data Mart Database	5
Data Mart Database Sizing	6
ODI Repository Database	7
Software Requirements.....	7
Hardware Requirements	9
Installing Agile PLM Data Mart	11
Prerequisites.....	11
Oracle Database Server	12
Agile PLM Database.....	12
Oracle Data Integrator	13
Pre-installation Checks.....	13
Recommendations.....	14
Installing in Windows	14
Installing in Solaris.....	15
Installing in Linux	16
Data Mart Installer	17
Data Mart Installation Process.....	17
Getting Started	19
Installing Data Mart Schema	22
Installing PLM Data Mart ETL Components	27
Installing Data Mart Schema and ETL Components	31
Adding DB Services in Listener	36
Manual Installation Steps for DB Schema.....	37
Setting Database Privileges	38
Validating the Data Mart Installation.....	40
Database Schemas	40
Install Directory Structure	41

Verifying ODI Repositories	41
Executing ETL.....	44
Setting up ODI Users.....	44
Executing ETL from ODI	46
Executing ETL from Command Prompt.....	46
Configuring the Agile PLM Data Mart	48
List Dimension Configurator	49
Changing List Names in Dimension Table	50
Validating Dimension Tables.....	50
Enabling and disabling the Modules.....	51
Scheduling ETL Instances.....	51
Changing the Data Mart Passwords.....	52
Troubleshooting	55
Installation Issues	55
ETL Runtime Issues	56
PL/SQL Loggings	56
General Issues	57
Detecting Errors in ODI coming from Oracle.....	58
Best Practices.....	61
Appendix: Configuring Multiple Work Environments	63
Pre-installation notes	63
Creating schema and work repositories	63
Installing ETL Components	64

Preface

The Agile PLM documentation set includes Adobe® Acrobat PDF files. The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html> contains the latest versions of the Agile PLM PDF files. You can view or download these manuals from the Web site, or you can ask your Agile administrator if there is an Agile PLM Documentation folder available on your network from which you can access the Agile PLM documentation (PDF) files.

Note To read the PDF files, you must use the free Adobe Acrobat Reader version 7.0 or later. This program can be downloaded from the [Adobe Web site](http://www.adobe.com) <http://www.adobe.com>.

The [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html> can be accessed through **Help > Manuals** in both Agile Web Client and Agile Java Client. If you need additional assistance or information, please contact [support](http://www.oracle.com/agile/support.html) <http://www.oracle.com/agile/support.html> (<http://www.oracle.com/agile/support.html>) for assistance.

Note Before calling Oracle Support about a problem with an Agile PLM manual, please have the full part number, which is located on the title page.

TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, 7 days a week. For TTY support, call 800.446.2398. Outside the United States, call +1.407.458.2479.

Readme

Any last-minute information about Agile PLM can be found in the Readme file on the [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html>

Agile Training Aids

Go to the [Oracle University Web page](http://www.oracle.com/education/chooser/selectcountry_new.html) http://www.oracle.com/education/chooser/selectcountry_new.html for more information on Agile Training offerings.

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

Overview of Agile PLM Data Mart

This chapter includes the following:

- Data Mart Features..... 1
- Data Mart Architecture..... 2

Agile PLM Data Mart is an operational data store for Agile PLM data integrated with ETL technology that provides data foundation for your Enterprise Data Warehouse & Analytics solutions. The Agile PLM Data Mart stores all relevant data available in the PPM, PC, and PQM Modules of Agile PLM. The data model for the Agile PLM Data Mart is structured to facilitate querying and analysis.

The Agile PLM Data Mart operational data store facilitates the following use cases:

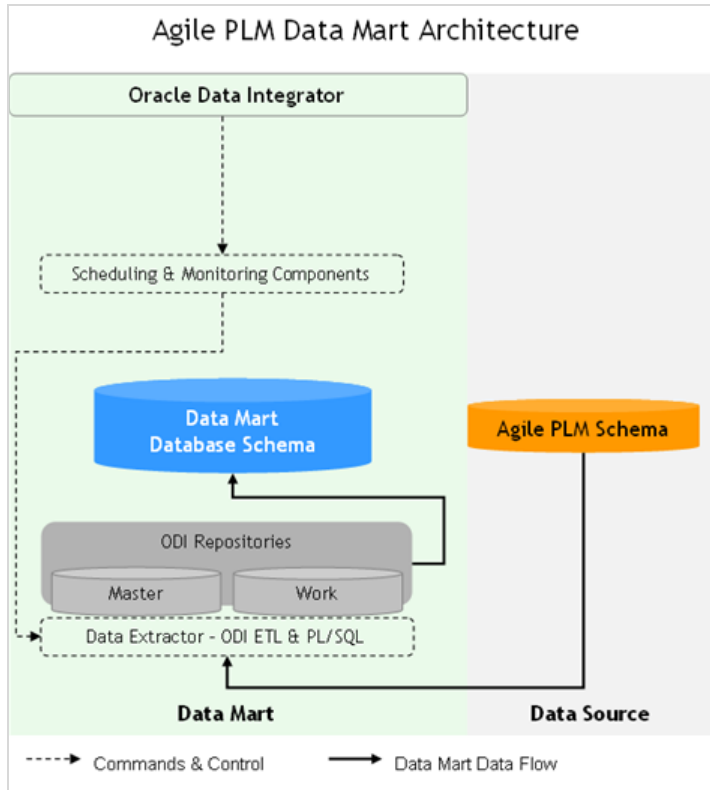
1. Integrate Agile Data with your Corporate Data Warehouse using corporate ETL's
2. Build and deploy your corporate Business Reporting & Intelligence applications
3. Deploy pre-packaged Agile PLM Business Intelligence (BI) Solutions

For #2 above, we recommend that you design a Multi-dimensional schema (MDS) layer with the Agile PLM Data Mart as the staging schema. MDS consists of Facts & Dimension tables and it's design is driven by Reporting & Intelligence business requirements.

Data Mart Features

- Agile PLM Data Mart delivers a normalized schema database that captures the business object data of Common, PC, PPM & PQM objects & their related data. In addition it captures selected Administrator data and last modification timestamps which help to further extract data into any down-stream database system.
- Agile PLM Data Mart packages pre-built ETL that leverages Oracle Data Integrator (ODI) Technology. Using the ODI operator, you can schedule and run scenarios which extract, load & transform the Agile PLM transactional data into the Agile PLM Data Mart.
- Agile PLM Data Mart can be set to extract data from one or more supported Agile PLM modules.
- Agile PLM Data Mart supports incremental extraction for Cover Page, Page 2 & Page 3 data of the business objects.
- Agile PLM Data Mart can be set to run full or Incremental load.

Data Mart Architecture

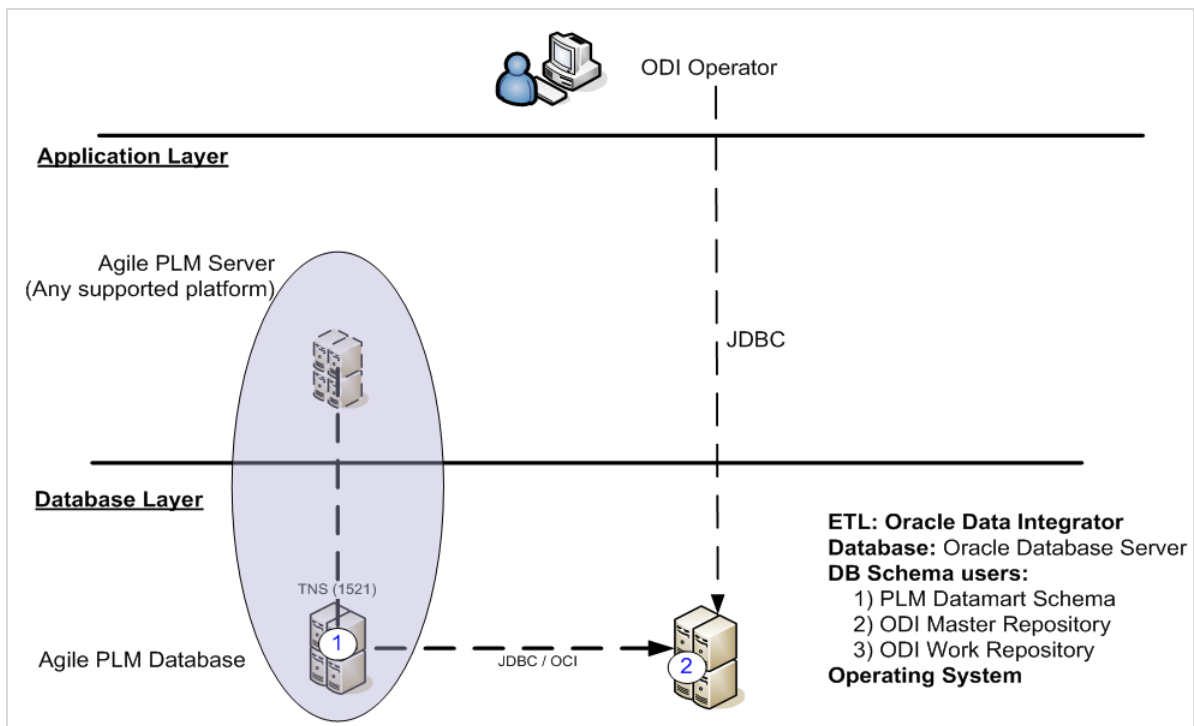


Resource Requirements

This chapter includes the following:

▪ Deployment Architecture	3
▪ Agile PLM Data Mart Database	5
▪ Data Mart Database Sizing	6
▪ ODI Repository Database	7
▪ Software Requirements	7
▪ Hardware Requirements	9

Deployment Architecture



Deployment Scenarios

Agile PLM Data Mart can be deployed on a single system or multiple systems. The systems should have the requisite hardware and software configurations.

Single System

Same Instance

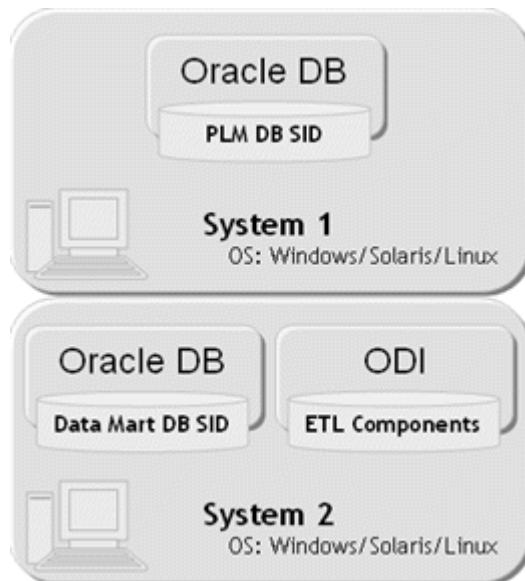


Different Instances



Multiple Systems

Two Systems



Three Systems



Agile PLM Data Mart Database

The Agile PLM Data Mart Database comprises of the following:

- Staging tables
 - Metadata tables
 - Incremental extraction tables
- Target Data Mart tables
 - Data dictionary tables
 - Normalized schema tables for Agile PLM classes
 - Dimension tables
 - Map tables for many to many relationships with dimension tables

The size of Agile PLM Data Mart Database would be approximately twice (2x) that of Agile PLM Database.

Data Mart Database Sizing

The Agile PLM Data Mart is categorized into four sizes

- Small
- Medium
- Large
- Extra Large

The basis of this categorization is detailed in the table below.

Criterion	Small	Medium	Large	Extra Large
PLM Database Size	< 1 GB	1 - 5 GB	5 - 10 GB	> 10 GB
Number of Query Connections on PLM Data Mart	5 - 10	10 - 25	25 - 40	> 40
COMMON				
Users	<100	>100	>500	>1000
User Groups	<10	>10	>50	>100
Suppliers	< 600	> 1,000	> 2,500	> 5,000
Customers	< 100	> 100	> 5000	> 35,000
Discussions	< 1,000	> 10,000	> 50,000	> 75,000
Average Workflow steps for all Change objects (ECO, PSR and etc.)	<6	>6	>8	>12
Average Approvers for all changes	<5	>5	>10	>20
Transfer Orders / week	< 13,000	> 13,000	> 26,000	> 780,000
Files	< 250,000	> 250,000	> 500,000	> 1,000,000
Items	< 100,000	> 100,000	> 150,000	> 200,000
Manufacturers	< 1,500	> 1,500	> 4,000	> 6,500
PC				
Manufacturer Parts	< 15,000	> 15,000	> 80,000	> 150,000
BoM Rows	< 200,000	> 200,000	> 1,000,000	>10,000,000
AML Rows	< 100,000	> 100,000	280,000	>450,000
Initial Changes	< 10,000	> 10,000	> 40,000	> 70,000
Changes / day (derived)	< 15	> 15	> 30	> 75
Avg Assembly BoM size	<20	>20	>100	>500
Avg AML / Item	<2	>2	>5	>10
Avg Affected Items / Change	<2	>2	>5	>10
PQM				
Initial Problem Service Requests	<10,000	>10,000	>50,000	>100,000
Problem Service Requests / week	< 2	> 2	> 80	> 400
Initial Problem Service Requests	<1,000	>1,000	>10,000	>20,000
Quality Change Request / week	< 2	> 2	> 25	> 100
Avg Items / PSR	<2	>2	>5	>10
Avg PSRs / PSR	<2	>2	>5	>10
Avg QCR / PSR	<2	>2	>5	>10

Avg PSRs / QCR	<2	>2	>5	>10
Avg Changes / QCR	<2	>2	>5	>10
Activities / Year	< 75,000	> 75,000	> 500,000	> 1,000,000
Decisions / Year	< 1500	> 1500	> 10,000	> 20,000
Root Programs / Year	< 500	> 500	> 5,000	> 10,000
Avg Team size per Program	<10	>10	>50	>75

ODI Repository Database

Following are the recommended ODI Repository DB settings

Memory & Disk Spaces	Customer Size			
	Small	Medium	Large	Extra Large
Disk Space	4 GB	8 GB	16 GB	32 GB
Default Extent Size	512K	1024K	2048K	4096K
Default Next Size	256K	512K	1024K	2048K
Datafile Size	512M	512M	1024M	1024M
Number of Datafiles	1	2	2	4
Datafile Autoextensible	All	All	All	All
Redo Log File Size	50M	100M	200M	400M
Log_buffer	1000000	1500000	2000000	2500000
Processes	100	150	200	250
Shared_pool_size	200000000	2500000000	3000000000	3500000000
Sort_area_size	10000000	150000000	200000000	250000000

Software Requirements

The following are the software supported in the Agile PLM Data Mart

Components	Type	Platform
Databases	Oracle	9i R2 Enterprise Edition * 10g R2 Enterprise Edition * 11g Enterprise Edition * Note * It is required to have Oracle Enterprise Edition for the PLM Source DB to use PLM Data Mart
Tools	Oracle Data Integrator (ODI)	10.1.3.5 Note For Linux and Solaris OS, install the Linux version of ODI. There is no installer available for Linux version of ODI to be installed in Solaris Operating system. Solaris users need to install the Linux version of ODI using the manual steps. For more information see ODI Installation guide.
	Java Development Kit	1.5.x

Agile PLM DataMart is certified and supported on the following Operating System platforms:

- Microsoft Windows Server 2003 (32 bit and 64 bit)
- Red Hat Linux AS 5.0 (32 bit and 64 bit)
- Oracle Enterprise Linux 5.0 (32 bit and 64 bit)
- Sun Solaris 10 (SPARC 64 bit)

Hardware Requirements

Before you begin installation of Agile PLM Data Mart, please ensure that at least 2 GB of disk space is available on the server where Data Mart will be installed.

Important Agile PLM Datamart computers and databases should be dedicated to Agile and should not have any other software installed, unless otherwise specified. Do not include other database schemas or use the Agile host server as the primary domain controller (PDC) or dynamic host configuration protocol (DHCP) server.

Disk compression must be disabled on Agile computers.

When choosing a hardware configuration, consider the number of total users, the number of concurrent users, the size of your database, the number of ECOs processed per day, and overall activity level. For specific technical guidance, please contact Oracle Technical Support or your Agile PLM Solutions Consultant.

It is required that the computer system on which you are installing Agile PLM Data Mart components, and the Oracle Database, has at least two physical drives, or two partitions. This allows you to place the operating system on one drive/partition and use the other for Agile and/or Oracle components, thus ensuring better performance.

The following are the minimum hardware requirements based on database server size.

Environment	CPU	RAM	Minimum Disk Space
Development (DEV)	1	4 GB	2x Agile PLM DB Size
Testing or Staging (STAGE)	2	4 GB	
Production (PROD)	2 or 4	8 GB	

System Resources	Customer Size			
	Small	Medium	Large	Extra Large
CPU	2	2 - 4	4 - 8	8 ++
Disk Space	12 GB	24 GB	32 GB	64 GB
Memory (Windows)	2 GB	4 GB	6 GB	8 GB
Memory (Linux)	2 GB	4 GB	6 GB	8 GB
Memory (Windows)	2 GB	4 GB	6 GB	8 GB

Installing Agile PLM Data Mart

This chapter includes the following:

▪ Prerequisites	11
▪ Pre-installation Checks	13
▪ Data Mart Installer	17
▪ Adding DB Services in Listener	36
▪ Manual Installation Steps for DB Schema	37
▪ Validating the Data Mart Installation	40

Important It is preferable that the Data Mart Database installation is carried out under the guidance of a DBA.

Important The ETL installation can be carried out by anyone who has administrative privileges for the machine.

Agile PLM Data Mart can be installed using the Installer program shipped in Installation Pack. It works on the following operating systems:

- Windows 2003 Server 32 and 64 bit
- Solaris 9 and 10 64 bit
- Redhat Linux 4 32 bit and 64 bit
- OEL 5 64 bit

Important Refer Software Requirements for the supported OS versions. For information on configuring multiple work environments, see *Appendix : Configuring Multiple Work Environments*

Note Agile PLM Data Mart 3.0.2.0.0 does not support RAC Deployment. For configuration details, refer *ODI Installation Guide*.

Prerequisites

The following should be installed and configured before you begin installing the Agile PLM Data Mart -

- Oracle Database Server

- Agile PLM Database
- Oracle Data Integrator
- Java Development Kit

If any of these is missing or improperly configured, the Data Mart installation process will fail.

Besides these, ensure that ODI_JAVA_HOME is pointing to JDK 1.5.x.

Agile PLM Data Mart Installer is based on Apache ANT, which is packaged within the Installation Pack and is deployed automatically.

Note During ODI installation, you need to install only the Oracle Data Integrator component from the installation component checklist.

Oracle Database Server

The Oracle Installer seeks the paths of Database Datafile Directory (Destination Base) and Oracle Home Directory (Destination Home). Hence, the system where you wish to install Data Mart Database, the Target Database, should already have Oracle Database Server installed.

You are not required to create any DB Schema Users - the installer creates them.

Agile PLM Data Mart supports only **11g**, **10g R2** and **9i R2** versions of Oracle Database, Enterprise Edition.

For complete information about Oracle Database and its installation procedures, please refer Oracle DB Installation Guide. This is available for free download at [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html) <http://www.oracle.com/technology/documentation/agile.html>.

Agile PLM Database

Agile PLM Data Mart extracts, loads and transforms data from Agile PLM Database, the Source Database. The Agile PLM Database can be located anywhere in your enterprise, connected through Local Area Network or Wide Area Network over TCP/IP.

The source PLM DB should already exist. The target DB, i.e., the Data Mart DB, however, can be created in an existing instance, or in a new instance, which can be created using our installer.

The Agile PLM Data Mart Installer will seek the following information, which should be available with your Agile PLM Administrator:

- Database Host Name
- Database Port Number
- Database Name
- Database SID
- Sys User Password
- System User Password
- PLM DB Username
- PLM DB Password

Agile PLM Data Mart is designed to extract data from the following Releases of Agile PLM

Agile PLM Release	Schema Version
9.2.2	538
9.2.2 HF7	542
9.2.2.1	563
9.2.2.1 HF12	564
9.2.2.2	581
9.2.2.3	588
9.2.2.4	614
9.2.2.5	624
9.2.2.6	637
9.3	042

Oracle Data Integrator

Agile PLM Data Mart operation is based on Oracle Data Integrator (ODI) tool. The Data Mart Schema requires atleast one Master Repository and one Work Repository. These repositories are used by ODI to operate on data during transformation.

The installer creates the Data Mart Schema on Target Database Server. The ODI should be installed on the same system where you wish to install Agile PLM Data Mart ETL Components.

For complete information on ODI, refer its documentation, which is available for free download at [Oracle Technology Network \(OTN\) Web site](http://www.oracle.com/technology/documentation/agile.html)
<http://www.oracle.com/technology/documentation/agile.html>

ODI, and its patch, can be downloaded from [Oracle web site](http://www.Oracle.com) <http://www.Oracle.com>.

Pre-installation Checks

Several preliminary steps are required before you begin the installation process.

- Verify that your computer meets the minimum hardware and software requirements. Refer chapter on Resource and Capacity Planning in this guide.
- Ensure that you have administrative privileges on your computer.
- Ensure that the PLM Source DB is available.
- Ensure correct versions of Java and ODI (10.1.3.5) installations.
- Ensure ODI_JAVA_HOME is pointing to JDK 1.5.x.
- Ensure JAVA_HOME is pointing to JDK 1.5.x
- Add JAVA_HOME to path
- If your computer has a dynamic IP address, install a loopback adapter
- If you are installing from a network drive, use Windows File Manager to map that drive to your

computer.

- For Data Mart Database creation, make sure that SQLNET.AUTHENTICATION_SERVICES in the Network Configuration File, **sqlnet.ora**, is set to **(NTS)**.
- Virus Protection is disabled.

If virus protection is enabled, components used in the installer can be falsely identified as being infected and lockup the installation. You can turn the virus protection on after the installation is complete.

Recommendations

4. Do not install the Agile PLM Data Mart on the same drive as that of the operating system.
5. Install the Agile PLM Data Mart directly under the root directory. For example, D:\PLMDataMart.
6. There must be at least **20 GB** of **free disk space** and **2 GB memory** available for PLM Data Mart.

Important The complete path and folder names should NOT contain any spaces, because ODI fails to recognize any spaces in folder names or paths. For example, the path d:\Program Files\Data Mart will lead to failure of ODI operation.

Installing in Windows

Settings

Before you invoke Installer program, you are required to set the Environment Variables -

1. On your desktop, right click on **My Computer** icon and select **Properties**. The *System Properties* panel appears.
2. Click **Environment Variables** in **Advanced** tab.
3. Define User variable for Java Home.
Example : JAVA_HOME=C:\Java\jdk1.5
4. Set system variable for Path of Java Home.
Example : PATH=%JAVA_HOME%\bin
5. Click **OK** to complete.

To start the Agile PLM Data Mart installer on Windows:

1. Log in as a user with administrative privileges to install.
2. From Installer base directory in the Installer Disk, <double-click> **PLMDMSetup_Win.exe** file.
3. In a few moments, the *Welcome* screen appears.
4. Click **Next** for subsequent screens, which will appear in a sequence, from Getting Started stage of installation process (see Data Mart Installation Process) through to other stages in

accordance with your selection at **S-1**.

Installing in Solaris

Use ODI Linux Installer and follow manual installation steps to install ODI.

Note Do not use Solaris installer to install ODI.

Settings

For the Oracle databases to work properly, the default semaphore settings in Solaris do not work. These settings should be reconfigured as follows:

To modify the system kernel parameters:

1. Change to the root user, and back up the `/etc/system` file:

```
$ su - [Enter]
# cp /etc/system /etc/system_save [Enter]
```

2. Verify the following `/etc/system` kernel parameters. If the parameters do not exist, go to the next step.

```
set shmsys:shminfo_shmmax = 4294967295
set shmsys:shminfo_shmmin = 1
set shmsys:shminfo_shmmni = 100
set shmsys:shminfo_shmseg = 10
set semsys:seminfo_semmns = 1024
set semsys:seminfo_semmni = 100
set semsys:seminfo_semmns1 = 500
set semsys:seminfo_semopm = 100
set semsys:seminfo_semvmx = 32767
set noexec_user_stack = 1 (Note:On Oracle 10g only)
```

Important If you have been running the host computer as an Oracle database server, you have to check with your Solaris system administrator before changing these parameters. For these parameter settings, you can also refer to the Oracle documentation.

Note Restart the computer if you modify the `/etc/system` file

3. Before you invoke Installer program, you are required to set the profile as follows -

```
(Oracle 9i) ORACLE_HOME=/u01/app/oracle/product/9.2.0SE; export
ORACLE_HOME
(Oracle 10g) ORACLE_HOME=/u01/app/oracle/product/10.2.0/db_1; export
ORACLE_HOME
PATH=$PATH:$ORACLE_HOME/bin; export PATH
JAVA_HOME=/u01/oracle/software/jdk1.5.0_15; export JAVA_HOME
ODI_JAVA_HOME=$JAVA_HOME; export ODI_JAVA_HOME
ODI_HOME=/u01/oracle/software/odi/oracledi; export ODI_HOME
```

To start the Agile PLM Data Mart installer on Solaris:

1. Log on with Administrator rights
2. At the prompt, execute **PLMDMSetup_Sol.bin** file.
3. In a few moments, the *Welcome* screen appears.
4. Click **Next** for subsequent screens, which will appear in a sequence in Getting Started stage of installation process (see Data Mart Installer) and branching off to other stages in accordance with your selection at **S-1**.

Important The user should have full permissions for all the folders of Oracle DB and ODI. Else, the Installation will fail.
--

Installing in Linux

Settings

Modify the system kernel parameters:

1. Change to the root user, and back up the **/etc/sysctl.conf** file:

```
$ su - [Enter]
# cp /etc/sysctl.conf /etc/sysctl.conf_save [Enter]
```
2. Verify the following **/etc/sysctl.conf** kernel parameters. If the parameters do not exist, go to the next step.

```
kernel.shmall = 2097152
kernel.shmmax = 2147483648
kernel.shmmni = 4096
kernel.sem = 250 32000 100 128
fs.file-max = 65536
net.ipv4.ip_local_port_range = 1024 65000
net.core.rmem_default = 1048576
net.core.rmem_max = 1048576
net.core.wmem_default = 262144
net.core.wmem_max = 262144
```

Important If you have been running the host computer as an Oracle database server, you have to check with your Linux system administrator before changing these parameters. For these parameter settings, you can also refer to the Oracle documentation.
--

Note Restart the computer if you modify the /etc/sysctl.conf file. Alternatively, you can use the sysctl command to modify the semaphore parameters immediately. However, using sysctl command does not make the changes permanent. Permanent changes are required in /etc/sysctl.conf file.

Before you invoke Installer program, you are required to set the profile as follows -

```
(Oracle 9i) ORACLE_HOME=/u01/app/oracle/product/9.2.0SE; export
ORACLE_HOME
```

```
(Oracle 10g) ORACLE_HOME=/u01/app/oracle/product/10.2.0/db_1; export
ORACLE_HOME
PATH=$PATH:$ORACLE_HOME/bin; export PATH
JAVA_HOME=/u01/oracle/software/jdk1.5.0_15; export JAVA_HOME
ODI_JAVA_HOME=$JAVA_HOME; export ODI_JAVA_HOME
ODI_HOME=/u01/oracle/software/odi/oracledi; export ODI_HOME
```

To start the Agile PLM Data Mart installer on Linux:

1. Log on with Administrator rights.
2. At the prompt, execute **PLMDMSetup_Lin.bin** file.
3. In a few moments, the **Welcome** screen appears.
4. Click **Next** for subsequent screens, which will appear in a sequence in Getting Started stage of installation process (see Data Mart Installer) and branching off to other stages in accordance with your selection at S-1.

Important The user should have full permissions for all the folders of Oracle DB and ODI. Else, the Installation will fail.

Data Mart Installer

The Agile PLM Data Mart Installer is a program that helps in installation of PLM Data Mart DB and its components. Based on Apache ANT installation framework, it seeks requisite inputs about Source Database, Destination Database and ODI from the user, configures the corresponding properties, and installs all the components required for the Data Mart to perform its functions.

The Installer deploys the following:-

- Apache Ant
- Data Mart components
- Data Mart Database

The Data Mart Installer follows an installation process, shown and described in Data Mart Installation Process. It is recommended to keep the Data Mart Installation Process diagram handy while carrying out the installation.

Data Mart Installation Process

The Data Mart installation process has the following prime stages:

1. Getting Started
2. Installing PLM Data Mart Database
3. Installing PLM Data Mart ETL components

4. Installing both, PLM Data Mart Database and ETL components

Note Data Mart DB and ETL are required for the Data Mart installation.

Each stage of the installation process is described using Flow charts. The flow chart for the Getting Started stage precedes each of the remaining stages.

The flow diagram for Stage 2 is available in [Installing Data Mart Schema](#) on page 22.

The flow diagram for Stage 3 is available in [Installing PLM Data Mart ETL Components](#) on page 27.

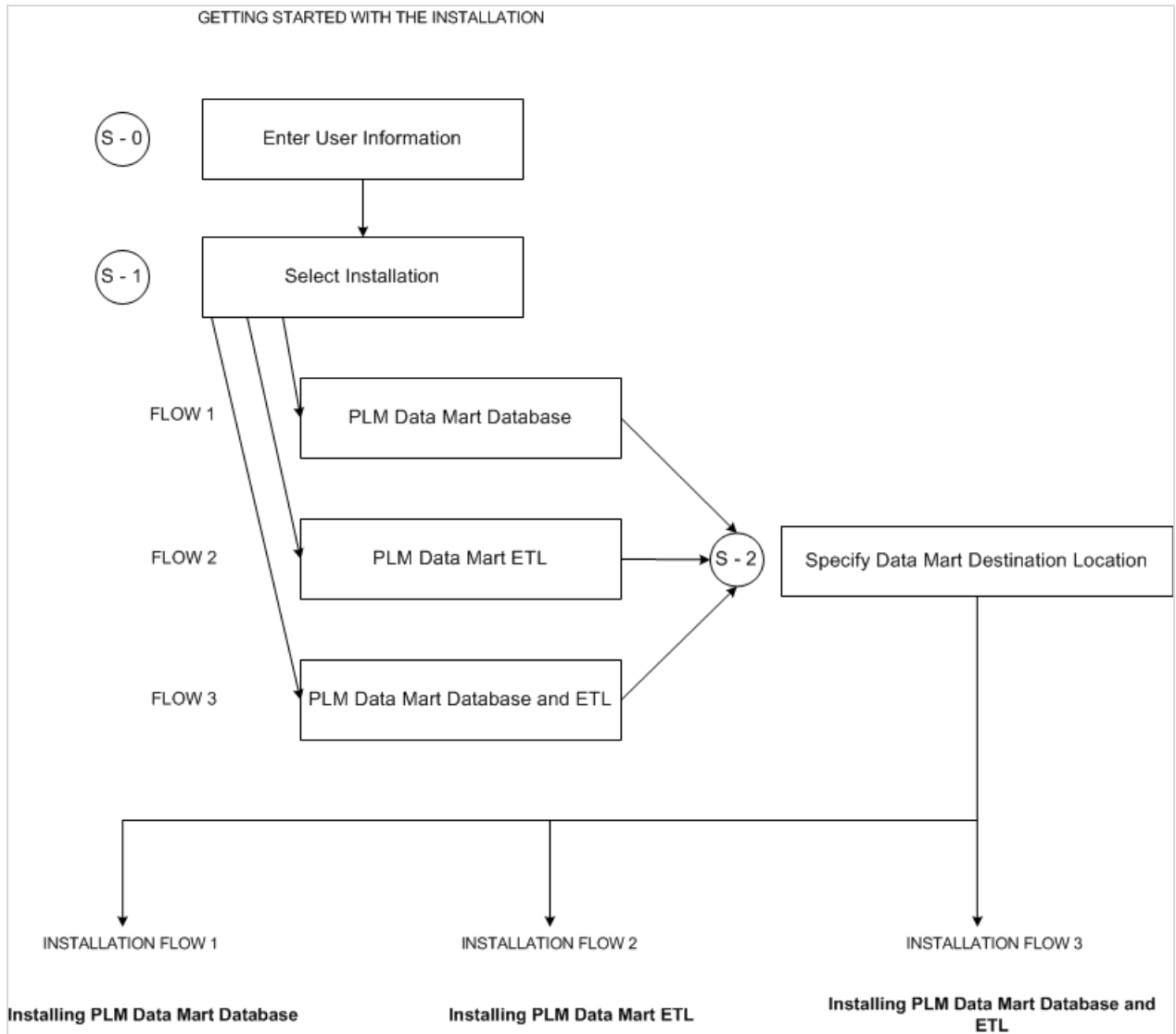
The flow diagram for Stage 4 is available in [Installing Data Mart Schema and ETL Components](#) on page 31.

In each of the flow diagrams each step of the installation process has been numbered, with a prefix "S-" for ease of understanding. These numbers, for example **S-2c**, correspond to each of Installer screens appearing in a sequence of installation steps for an installation stage. The characteristics of user inputs (fields or selections) required in each step of installer screen are detailed in the tables under each stage heading. The numbering of these tables corresponds to each screen that appears in a particular sequence in accordance with your selections.

Note The step numbering does not appear on installer screens. It is only for ease of referencing.

Getting Started

The following flow chart describes the Getting Started stage of the Data Mart Installation Process:



You can complete the Data Mart Installation in one of the following ways:

Option 1: Follow Installation Flow 1 and Installation Flow 2

Option 2: Follow Installation Flow 3.

The following tables list out the input fields and/or selection options that appears on each screen of installer program, and the requisite input characteristics/attributes.

Note	The Installer should be launched in system where the database is installed. Remote DB connection is not supported. You can manually generate DB installation scripts in one machine and execute the scripts in a different machine. You need to manually validate the parameters including sys and system login credentials. For information on manual installation of DB schema, refer Manual Installation Steps on page 37 for DB Schema.
-------------	---

S-0: Enter User Information

Input Fields / Options	Characteristics
User Name	Enter your name and your company name.
Company Name	Should be 5 to 20 characters long. Can be Alpha-Numeric, with special characters. Is not case sensitive. You cannot proceed to next steps without entering this information.

S-1: Select Installation

Input Fields / Options	Characteristics
PLM Data Mart Database	Select this option to either create new PLM Datamart Database or to create PLM Data Mart DB schemas using an existing instance.
PLM Data Mart ETL	Select this option to install the ETL components that are used by ODI for Extraction, Transformation & Loading of data from Source Database into the destination Database. Before you chose this option, you should have already installed PLM Data Mart Schema. Else, the installer will abort.
PLM Data Mart Database and ETL	Select this option to install both, the Data Mart Database and ETL components in the same system.

S-2: Specify PLM Data Mart Database Destination Location

Input Fields / Options	Characteristics
Destination Location	PLM Datamart should not be installed in any directory that has any space in it (for example - d:\Program Files). Folder name should be a single word. Any space between a multi-word folder name is not recognized by ODI. Is not case sensitive. Can be located in any system anywhere in the Local Area Network or Wide Area Network (remote location).

The folder need not already exist.

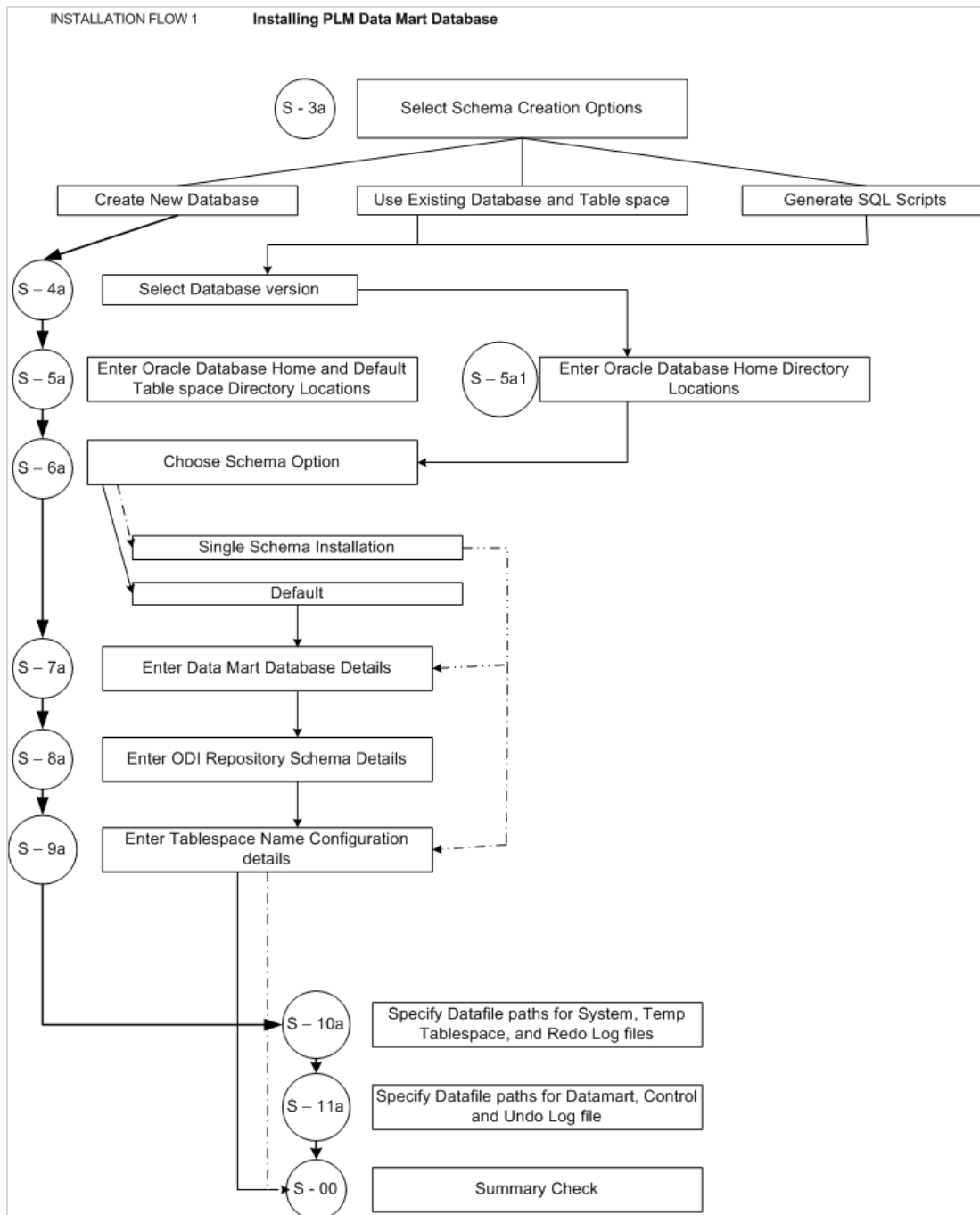
Note If you selected the Installation **PLM Data Mart Database Creation** on **S-1**, proceed to **S-4a** in Installing Data Mart Schema.

 If you selected the Installation Option **PLM Data Mart ETL** on **S-1**, proceed to **S-4b** in Installing Data Mart ETL Components

 If you selected the Installation Option **PLM Data Mart Database & ETL** on **S-1**, proceed to **S-4c** in Installing Data Mart Schema and ETL Components.

Installing Data Mart Schema

The following flow diagram describes the Installation Flow 1 : Installing Datamart Schema:



Note For Steps S - 1, S - 2 refer Getting Started.

S-3a: Select Schema Creation Option

Input Fields / Options	Characteristics
Create New Database	Select this option to create a fresh Database, in which a new Instance will be created. Follow the steps S-4a through to S-00 .
Use Existing Database and Tablespace	Select this option to create a new Instance on an existing Database and Schema. Follow the steps S-4a through to S-9a , and then skip to S-00 .
Generate SQL Scripts	Select this option if you do not wish to install the Data Mart DB using the Installer. However, you are required to enter the requisite inputs and/or make selections in the Installer only. At the end of your inputs, the Installer generates SQL files, which can be executed to carry out the installation. Follow steps S-4a through to S-00 , and proceed to Executing Installation Scripts.

S-4a: Select Database Version

Input Fields / Options	Characteristics
Oracle 10g Database Server	This is the destination Database Server for Data Mart.
Oracle 9i R2 Database Server	Should be already installed in the system where the Data Mart is being installed.

S-5a: Enter Oracle Home and Default Tablespace Locations

Input Fields / Options	Characteristics
Oracle Home Directory	Choose or enter the directory locations.
Database Datafile Directory	Folder name should be a single word. Any space between a multi-word folder name is not recognized by ODI.

S-5a1: Enter Oracle Database Home Directory Location

Input Fields / Options	Characteristics
Oracle Home Directory	Choose or enter the directory locations.

S-6a: Choose Schema Option

Input Fields / Options	Characteristics
Single Schema Installation	Select this option to create Datamart and ODI Repositories in a single database schema.
Default	Select this option Datamart, ODI Master Repository and ODI Work Repository in separate database schema.

S-7a: Enter Data Mart DB and Schema Details

Input Fields / Options	Characteristics
Data Mart Database Details	

Input Fields / Options	Characteristics
Host Name	System name of target Database Server where the Data Mart Database will be installed. Is not case sensitive. Example: Agile-DM9 Consult your Network and/or DB administrator for requisite information.
Database Name (SID)	Define a name for the Database that will be created in Data Mart. If you selected "Use existing Database and tablespaces", then you will need to select existing Instance name. Default Value: PLMDM
System User Password	Enter a valid System User password. Is not case sensitive. Consult your DB administrator for requisite information. Default Value: MANAGER
Sys User Password	Enter a valid System User password. Is not case sensitive. Consult your DB administrator for requisite information. Default Value: ORACLE
Database Port Number	Change this value, if different (consult you DB administrator for correct value) To change the value, first change the Port Number in Database server listener.ora file, then stop and start Database server listener service. Database server listener Port no: and user entered PLM DataMart Port no: should be in sync. Only Numeric value is permitted. Default Value: 1521
<i>Data Mart Schema Details</i>	
Data Mart User Name	Define a name for the default User to be created who will be granted the admin rights to access and control the Data Mart. Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than " _ ". Is not case sensitive. Default Value: ODM
Data Mart User Password	Define a password for this User. Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than " _ " and "@" Is not case sensitive. Default Value: ODM

Note If you selected **Generate SQL scripts** in **S - 3a: Select Schema Creation Options**, skip the step **S - 8a**.

S-8a: Enter ODI Repository Schema Details

Input Fields / Options	Characteristics
Master Repository Database User Name	Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Master Repository of ODI Should be 1 to 30 characters long.

Input Fields / Options	Characteristics
	<p>Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: ODIMASTER</p>
Master Repository Database Password	<p>Define a password for this User Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than "_" and "@". Is not case sensitive. Default Value: ODIMASTER</p>
Work Repository Database User Name	<p>Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Work Repository of ODI Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: ODIWORK</p>
Work Repository Database Password	<p>Define a password for this User Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than "_" and "@". Is not case sensitive. Default Value: ODIWORK</p>

S-9a: Enter Data Mart Tablespace Name Configuration

Input Fields / Options	Characteristics
PLM Data Mart Repository Tablespace	<p>Define a name for the Repository Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than "_". Is not case sensitive. Default Value: AGILEODI</p>
PLM Data Mart Data Tablespace	<p>Define a name for the Data Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: AGILEODM</p>
PLM Data Mart Indexes Tablespace	<p>Define a name for the Index Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: AGILEODM_INDEX</p>

Note If you selected the option of **Use Existing Database & Tablespace** in **S-3a: Select Schema Creation Option**, skip to **S-00**.

Note If you selected the option **Generate SQL scripts** in **S-3a: Select Schema Creation Option**, skip to **S-00**.

S-10a: Enter Datafile Configuration for System, Temp Tablespaces & Redo Log Files

Input Fields / Options	Characteristics
System Tablespace Datafile	Choose or enter the paths
Temp Tablespace Datafile	The folder names should not contain any spaces, as ODI does not resolve spaces and hence, fails to operate
Redo Log file	

S-11a: Enter Datafile Configuration for Data Mart, Control & Undo Log Files

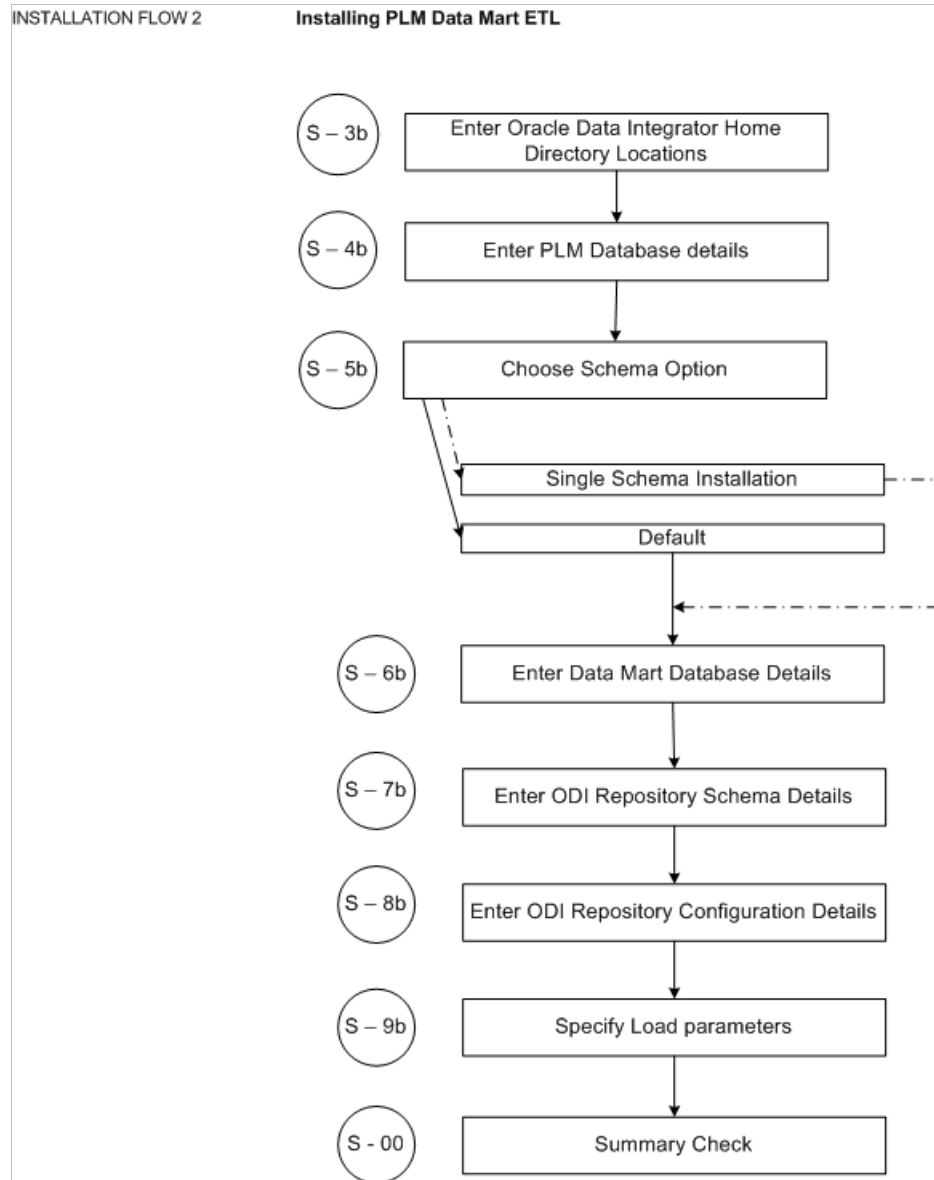
Input Fields / Options	Characteristics
Data Mart and ODI Tablespace	Choose or enter the paths
Control Files	The folder names should not contain any spaces, as ODI does not resolve spaces and hence, fails to operate
Undo Log files	

S-00: Summary of inputs

1. Check the summary of all the inputs you provided. If you wish to make any changes, click on **Previous** button or click **Install** button for the Installer to carry out the installation.
5. The installation will take several minutes. It depends on the number of activities
6. Upon completion of installation, the confirmation screen appears. Click **OK** to close.
7. If you selected **Generate SQL Scripts** in **S-3a: Select Data Mart Schema**, proceed to Executing Installation Scripts followed by [Adding DB Services in Listener](#) on page 36. Else proceed directly to [Adding DB Services in Listener](#) on page 36..

Installing PLM Data Mart ETL Components

The following flow diagram describes the Installation Flow 2: Installing PLM Datamart ETL Components:



Note For Steps **S - 1**, **S - 2** refer Getting Started.

S-3b: Select ODI Home Directory

Input Fields / Options

Characteristics

Input Fields / Options	Characteristics
	Select (or enter) the complete valid path of ODI Home directory. There should be no spaces in the folder name(s).

S-4b: Enter Source PLM DB Details

Input Fields / Options	Characteristics
Database Host Name	This is the System Name of Agile PLM Database Server If the PLM DB server is not installed in your local system, delete it, and enter the system name of PLM DB Server that may be located anywhere on your Local Area Network (LAN) or Wide Area Network (remote location) connected over TCP/IP. Is not case sensitive. Default Value: <your local system name> --- it automatically picks up the name of system.
Database Port Number	Change this value, if different. Consult you Agile PLM DB administrator for correct value. Only Numeric value is permitted Default Value: 1521
Database Name (SID)	The name PLM Database, from where the Data Mart tool will extract the data Should be already configured Not case sensitive
PLM DB User Name	A valid user name in source DB Should be already created by Agile PLM DB administrator
PLM DB Password	A valid password of PLM DB user

S-5b: Choose Schema Option

Input Fields / Options	Characteristics
Single Schema Installation	Select this option to create Datamart and ODI Repositories in a single database schema.
Default	Select this option Datamart, ODI Master Repository and ODI Work Repository in separate database schema.

S-6b: Enter Data Mart DB and Schema Details

Input Fields / Options	Characteristics
<i>Target Database Details</i>	
Host Name	System name of target Database Server where the Data Mart will be installed Is not case sensitive Can be located in any system anywhere in your Local Area Network or Wide Area Network (remote location) connected over TCP/IP Example: Agile-DM9 Consult your Network and/or DB administrator for requisite information
Database Port Number	Change this value, if different. Consult you DB administrator for correct

Input Fields / Options	Characteristics
	value. Only Numeric value is permitted Default Value: 1521
Database Name (SID)	Define a name for the Database that will be created in Data Mart
<i>Data Mart Schema Details</i>	
Data Mart User Name	Define a name for the default User to be created who will be granted the admin rights to access and control the Data Mart Should be 1 to 30 characters long Can be Alpha-Numeric Can contain special characters; spaces not permitted
Data Mart Password	Define a password for this User Should be 1 to 30 characters long Can be Alpha-Numeric Can contain special characters; spaces not permitted

S-7b: Enter ODI Schema and Repository Details

Note If you selected **Single Schema Installation** in the Step **S - 5b: Choose Schema Options**, this window displays only the **Oracle Data Integrator Work Repository Details**. The **Oracle Data Integrator Schema Details** section is not applicable.

Input Fields / Options	Characteristics
<i>Oracle Data Integrator Schema Details</i>	
Master Repository Database User Name	Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Master Repository of ODI Should be 1 to 30 characters long Can be a Alpha-Numeric Cannot contain space and special characters, other than "_". Default: ODIMASTER
Master Repository Database Password	Define a password for this User Should be 1 to 30 characters long Can be Alpha-Numeric Cannot contain space and special characters, other than "_" and "@" Default: ODIMASTER
Work Repository Database User Name	Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Work Repository of ODI Should be 1 to 30 characters long Can be a Alpha-Numeric Cannot contain space and special characters, other than "_". Default: ODIWORK
Work Repository Database Password	Define a password for this User Should be 1 to 30 characters long Can be Alpha-Numeric Cannot contain space and special characters, other than "_" and "@" Default: ODIWORK

Input Fields / Options	Characteristics
<i>Oracle Data Integrator Work Repository Details</i>	
ODI Work Repository Name	Define a name for the Work Repository that will be created in ODI Should be 1 to 30 characters long Cannot be Alpha-Numeric Cannot contain space and special characters, other than "_". Default: WORKREP
ODI Work Repository Password	Define a password for this User Should be 1 to 30 characters long Can be Alpha-Numeric Cannot contain space and special characters, other than "_" and "@" Default: WORKREP

S-8b: Enter ODI Repository Configuration Details

Input Fields / Options	Characteristics
Master Repository ID	Specify a unique number to identify the Master Repository.
Work Repository ID	Specify a unique number to identify the Work Repository.

S-9b: Enter Load Parameters

Input Fields / Options	Characteristics
Enable PLM Modules for Extraction	Select the checkboxes against the PLM modules - PC, PPM, PQM, from which you wish to extract the data. You must select at least one module. By default, all the modules are selected.
Email ID for ETL Notifications	If you wish to receive automatic notifications on ETL runs, specify email IDs of all recipients. Separate multiple IDs with commas.
Mail Server Name	Specify the name of Email Server that is installed on the same system where ODI is installed.

S-00: Summary of inputs

1. Check the summary of all the inputs you provided. If you wish to make any changes, click on **Previous** button or click **Install** button for the Installer to carry out the installation.
2. The installation will take several minutes. It depends on the number of activities
3. Upon completion of installation, the confirmation screen appears. Click **OK** to close.
4. Proceed to [Validating the Data Mart Installation](#)

Installing Data Mart Schema and ETL Components

The following flow diagram describes the Installation Flow 3: Installing PLM Datamart Database and ETL:



Note For Steps S - 1, S - 2 refer Getting Started.

S-3c: Select Data Mart Schema Creation Options

Input Fields / Options	Characteristics
Create New Database	Select this option to create a fresh Database, in which a new Instance will be created. Follow the steps S-4c through to S-00 .
Use Existing Database and Tablespace	Select this option to create a new Instance on an existing Database and Schema. Follow the steps S-4c through to S-11c , and then skip to S-00 .

S-4c: Select Database Version

Input Fields / Options	Characteristics
Oracle 11g Database Server	This is the destination Database Server for Data Mart.
Oracle 10g Database Server	This is the destination Database Server for Data Mart.
Oracle 9i R2 Database Server	Should be already installed in the system where the Data Mart is being installed.

S-5c: Enter Oracle Home and Default Tablespace Locations

Input Fields / Options	Characteristics
Oracle Home Directory	Choose or enter the directory locations.
Database Datafile Directory	Folder name should be a single word. Any space between a multi-word folder name is not recognized by ODI.

S-5c1: Enter Oracle Home and Default Tablespace Locations

Input Fields / Options	Characteristics
Oracle Home Directory	Choose or enter the directory locations.

S-6c: Select ODI Home Directory

Input Fields / Options	Characteristics
	Select (or enter) the complete valid path of ODI Home directory. There should be no spaces in the folder name(s).

S-7c: Enter PLM Source DB Details

Input Fields / Options	Characteristics
Database Host Name	This is the System Name of Agile PLM Database Server If the PLM DB server is not installed in your local system, delete it, and enter the system name of PLM DB Server that may be located anywhere on your Local Area Network (LAN) or Wide Area Network (remote location) connected over TCP/IP. Is not case sensitive. Default Value: <your local system name> --- it automatically picks up the name of system.
Database Port Number	Change this value, if different. Consult you Agile PLM DB administrator for correct value. Only Numeric value is permitted

Input Fields / Options	Characteristics
	Default Value: 1521
Database Name (SID)	The name PLM Database, from where the Data Mart tool will extract the data Should be already configured Not case sensitive
PLM DB User Name	A valid user name in source DB Should be already created by Agile PLM DB administrator
PLM DB Password	A valid password of PLM DB user

S-8c: Choose Schema Option

Input Fields / Options	Characteristics
Single Schema Installation	Select this option to create Datamart and ODI Repositories in a single database schema.
Default	Select this option Datamart, ODI Master Repository and ODI Work Repository in separate database schema.

S-9c: Enter Data Mart Database and Schema Details

Input Fields / Options	Characteristics
<i>Data Mart Database Details</i>	
Host Name	System name of target Database Server where the Data Mart Database will be installed. Is not case sensitive. Example: Agile-DM9 Consult your Network and/or DB administrator for requisite information.
Database Name (SID)	Define a name for the Database that will be created in Data Mart. If you selected "Use existing Database and tablespaces", then you will need to select existing Instance name. Default Value: PLMDM
System User Password	Enter a valid System User password. Is not case sensitive. Consult your DB administrator for requisite information. Default Value: MANAGER
Sys User Password	Enter a valid System User password. Is not case sensitive. Consult your DB administrator for requisite information. Default Value: ORACLE
Database Port Number	Change this value, if different (consult you DB administrator for correct value) To change the value, first change the Port Number in Database server listener.ora file, then stop and start Database server listener service. Database server listener Port no: and user entered PLM DataMart Port no: should be in sync. Only Numeric value is permitted. Default Value: 1521
<i>Data Mart Schema Details</i>	

Input Fields / Options	Characteristics
Data Mart User Name	<p>Define a name for the default User to be created who will be granted the admin rights to access and control the Data Mart.</p> <p>Should be 1 to 30 characters long.</p> <p>Can be Alpha-Numeric.</p> <p>Cannot contain space and special characters, other than "_".</p> <p>Is not case sensitive.</p> <p>Default Value: ODM</p>
Data Mart User Password	<p>Define a password for this User.</p> <p>Should be 1 to 30 characters long.</p> <p>Can be Alpha-Numeric.</p> <p>Cannot contain space and special characters, other than "_" and "@"</p> <p>Is not case sensitive.</p> <p>Default Value: ODM</p>

S-10c: Enter ODI Schema and Work Repository Details

Input Fields / Options	Characteristics
<i>Oracle Data Integrator Schema Details</i>	
Master Repository Database User Name	<p>Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Master Repository of ODI</p> <p>Should be 1 to 30 characters long</p> <p>Can be a Alpha-Numeric</p> <p>Cannot contain space and special characters, other than "_".</p> <p>Default: ODIMASTER</p>
Master Repository Database Password	<p>Define a password for this User</p> <p>Should be 1 to 30 characters long</p> <p>Can be Alpha-Numeric</p> <p>Cannot contain space and special characters, other than "_" and "@"</p> <p>Default: ODIMASTER</p>
Work Repository Database User Name	<p>Define a name for the default User to be created who will be granted the admin rights to access and control the Databases in the Work Repository of ODI</p> <p>Should be 1 to 30 characters long</p> <p>Can be a Alpha-Numeric</p> <p>Cannot contain space and special characters, other than "_".</p> <p>Default: ODIWORK</p>
Work Repository Database Password	<p>Define a password for this User</p> <p>Should be 1 to 30 characters long</p> <p>Can be Alpha-Numeric</p> <p>Cannot contain space and special characters, other than "_" and "@"</p> <p>Default: ODIWORK</p>
<i>Oracle Data Integrator Work Repository Details</i>	
ODI Work Repository Name	<p>Define a name for the Work Repository that will be created in ODI</p> <p>Should be 1 to 30 characters long</p> <p>Cannot be Alpha-Numeric</p> <p>Cannot contain space and special characters, other than "_".</p> <p>Default: WORKREP</p>

Input Fields / Options	Characteristics
ODI Work Repository Password	Define a password for this User Should be 1 to 30 characters long Can be Alpha-Numeric Cannot contain space and special characters, other than "_" and "@" Default: WORKREP

Note If you selected **Single Schema Installation** in **Step S - 8c: Choose Schema Option**, this window displays only the ODI Work Repository Details.

S-11c: Enter ODI Repository Configuration Details

Input Fields / Options	Characteristics
Master Repository ID	Specify a unique number to identify the Master Repository.
Work Repository ID	Specify a unique number to identify the Work Repository.

S-12c: Enter Data Mart Tablespace Name Configuration

Input Fields / Options	Characteristics
PLM Data Mart Repository Tablespace	Define a name for the Repository Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters, other than "_". Is not case sensitive. Default Value: AGILEODI
PLM Data Mart Data Tablespace	Define a name for the Data Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: AGILEODM
PLM Data Mart Indexes Tablespace	Define a name for the Index Tablespaces to be created Should be 1 to 30 characters long. Can be Alpha-Numeric. Cannot contain space and special characters. Is not case sensitive. Default Value: AGILEODM_IND

Note If you selected the option of **Use Existing Database & Tablespace** in **S-3c: Select Schema Creation Options**, skip to **S-14c**.

S-13c: Enter Datafile Configuration for Data Mart & ODI , Control & Undo Log Files

Input Fields / Options	Characteristics
Data Mart and ODI Tablespace	Choose or enter the paths

Input Fields / Options	Characteristics
Control Files	The folder names should not contain any spaces, as ODI does not resolve spaces and hence, fails to operate
Undo Log files	

S-14c: Enter Datafile Configuration for System, Temp Tablespaces & Redo Log Files

Input Fields / Options	Characteristics
System Tablespace Datafile	Choose or enter the paths
Temp Tablespace Datafile	The folder names should not contain any spaces, as ODI does not resolve spaces and hence, fails to operate
Redo Log file	

S-15c: Enter Load Parameters

Input Fields / Options	Characteristics
Enable PLM Modules for Extraction	Select the checkboxes against the PLM modules - PC, PPM, PQM, from which you wish to extract the data. You must select at least one module. By default, all the modules are selected.
Email ID for ETL Notifications	If you wish to receive automatic notifications on failed ETL tasks, specify the email IDs of all recipients. Separate multiple IDs with commas.
Mail Server Name	Specify the name of Email Server that is installed on the same system where ODI is installed.

S-00: Summary of inputs

1. Check the summary of all the inputs you provided. If you wish to make any changes, click on **Previous** button or click **Install** button for the Installer to carry out the installation.
2. The installation will take several minutes. It depends on the number of activities
3. Upon completion of installation, the confirmation screen appears. Click **OK** to close.
4. Proceed to [Adding DB Services in Listener](#) on page 36.

Important The DB Listener should be running.

Adding DB Services in Listener

Note This is only applicable only if you are creating a new Data Mart DB Instance.

Upon completion of the Installation process, you are required to add DB services in Listener. Use the Oracle Net Manager to specify

- Global Database Name [eg, PLMDM]

- Oracle Home Directory [eg, D:\ORACLE\product\10.2.0\db_1]
- SID [eg, PLMDM]

Once finished, Stop and restart the Listener.

Manual Installation Steps for DB Schema

If you selected the option *Generate SQL Scripts* in **S-4: Select Data Mart Schema** stage of Installation, the Installer generates a set of SQL files and stores them in **Schema** folder under *Data Mart Home* directory. You need to execute them in **SQLplus** in the order given below. The purpose of this is to manually create PLM Data Mart DB schemas by executing the given scripts.

Note The database needs to be already created before executing these steps.

The following are the different possibilities of creating DM schema using manually generated Install Scripts:

Scenario 1

Generate the scripts using installer in system A where DM Schema is created and execute the scripts manually.

In SQLplus, connect to the Data Mart DB using the Data Mart User Name and Password.

Before doing so, set the following:

```
In Windows      set oracle_sid = <sid_name>
In Solaris/Linux export ORACLE_SID = <sid_name>
```

1. Execute **TableSpaceCreation.sql** - to create Tablespace. If the tablespace is already existing, skip this step.
8. Execute **UserCreation.sql** - to create Users.
9. Run **ODM.sql** to install Operational Data Mart (ODM).
10. Run **ODM_DDL_COMMENTS.sql** script to add comments for the tables. This step is optional.

Note The given sequence of execution is very important, else it will lead to failed installation. If you execute the scripts in a machine different from where they were generated, verify the parameters including sys and system password before you execute.

Scenario 2

Generate the scripts using installer in system A and create the MDS Schema in another system using the generated scripts.

If you generate the scripts in System A and execute them in System 2, then you need to replace the scripts in the same location in System B, because all .sql files (SingleSchemaCreation.sql, UsersCreation.sql, TablespaceCreation.sql, and odm.sql) use the absolute path. Alternatively, you can modify the directory path in all these .sql files to any valid directory.

Example :

Generate the scripts in System A. For example, in directory F:\PLM_DataMart. Copy the scripts to System B. For example, into the location F:\PLM_DataMart. If F: drive does not exist in System B, copy the scripts to any valid directory (example : D:\PLM_DataMart) on System B and modify the directory path in the following .sql files:

- SingleSchemaCreation.sql (for Single Schema Option)
- UsersCreation.sql(for Default Schema Option)
- TablespaceCreation.sql(optional)
- Odm.sql

Note Follow the steps outlined in the Scenario 1 to manually install DM schema. The generated scripts can be executed across all Operating systems.

Setting Database Privileges

The following table illustrates the important privileges that a database administrator can grant on single schema installation:

Schema	Privilege	Request
ODM	Enable connection to the schema	GRANT CONNECT,RESOURCE to ODM;
	Create DB link for every full ETL run	GRANT CREATE DATABASE LINK TO ODM
	Drop DB link	GRANT DROP PUBLIC DATABASE LINK TO ODM
	Create synonym for Source table in Target Schema	GRANT CREATE SYNONYM TO ODM
	Create public synonym for Source table in Target Schema	GRANT CREATE PUBLIC SYNONYM TO ODM
	Analyze the i\$ table during the CDC ETL run	GRANT ANALYZE ANY TO ODM
	Drop Synonym	GRANT DROP PUBLIC SYNONYM TO ODM
	Create Table	GRANT CREATE TABLE TO ODM

The following table illustrates the important database privileges required for multiple schema installation:

The following table illustrates the important database privileges required for multiple schema installation:

Schema	Privilege	Request
ODIWORK		GRANT CONNECT, RESOURCE TO ODIWORK
	ODI tool analyzes temp tables during CDC ETL run	GRANT ANALYZE ANY TO ODIWORK WITH ADMIN OPTION

ODM		GRANT CONNECT, RESOURCE TO ODM
	Drop DB Link for every Full ETL run	GRANT DROP PUBLIC DATABASE LINK TO ODM
	Create an index in WorkRep Schema for i\$ tables from ODM Schema	GRANT CREATE ANY INDEX TO ODM
	Insert tables such as i\$,e\$, and c\$ in Work Repository Schema from ODM schema	GRANT INSERT ANY TABLE TO ODM
	ODI Tool analyses the i\$ table during CDC ETL run	GRANT ANALYZE ANY TO ODM
	Drop a synonym in WORKREP schema from ODM schema	GRANT DROP ANY SYNONYM TO ODM
	Create a DB Link	GRANT CREATE DATABASE LINK TO ODM
	Delete the deleted records from i\$ in WORKREP schema from ODM schema. This is used in CDC ETL run	GRANT DELETE ANY TABLE TO ODM
	Update the updated records from i\$ in WORKREP schema from ODM schema. This is used in CDC ETL run	GRANT UPDATE ANY TABLE TO ODM
	Drop i\$ table in WORKREP schema from ODM Schema	GRANT DROP ANY TABLE TO ODM
	Create a table like i\$,e\$,c\$ in WORKREP schema from ODM Schema	GRANT CREATE ANY TABLE TO ODM
	Create a synonym for Source Table in WORKREP schema from ODM schema	GRANT CREATE ANY SYNONYM TO ODM
	Select a table like i\$_listname in WORKREP and populate the data in ODM_LISTNAME in ODM schema .The select query is executed from ODM schema.	GRANT SELECT ANY TABLE TO ODM
	This privilege is used for PL/SQL Logger	GRANT EXECUTE, DEBUG ON SYS.DBMS_PIPE TO ODM
	This privilege is used for PL/SQL Logger	GRANT EXECUTE ON SYS.DBMS_SYSTEM TO ODM
	This privilege is used for PL/SQL Logger	GRANT CREATE PUBLIC SYNONYM TO ODM
ODIMASTER		GRANT CONNECT, RESOURCE TO ODIMASTER

Validating the Data Mart Installation

Upon completion of installation, you may verify if it was successful or not. Check for the following:

- Execute the SQL @ Work Repository schema

```
select count(scen_no) from SNP_SCEN;
```
- Check the following log files, located in the **logs** folder under *Data Mart Home* directory, for any errors:
 - **DatamartETLInstall.log** file for information pertaining to installation of ETL components
 - **DatamartDBInstall.log** file for information on DB creation
 - **DatamartInstall.log** file

The next topics provide additional checks for validating and verifying the installation.

Database Schemas

Check to ensure that the following Database schemas are creating successfully:

- Data Mart DB
- ODI Master Repository
- ODI Work Repository

Besides making sure the Directory structure and schemas are properly created, following validation checks should be done to make sure Data Mart is installed properly:

Verifying Datamart Schema

On the Data Mart DB schema, make sure

1. **ODM_LISTDIM_CTL** table is populated with seed data.
2. Parameter table is created and one row is populated in the table.
3. PL/SQL packages (4), procedures (16) and functions (6) are created.
4. TLOG table, VLOG view and TLOG synonym are created.

If any of the above verifications fail, look for any Oracle Database errors in the **DatamartInstall.log** file. DatamartInstall.log file is located in the <PLM Datamart Home> \LOGS folder. It includes information log details for the following installation steps:

- Creation of Users (Datamart Schema User, ODI Master Repository user, ODI Work Repository User)
- PL/SQL logger (Analytics Log user, creation of tables TLOG)
- Datamart DB creation
- ODI Repository creation
- ODI Physical connection configuration, Logical connection configuration, importing Model folder, Project folder

Install Directory Structure

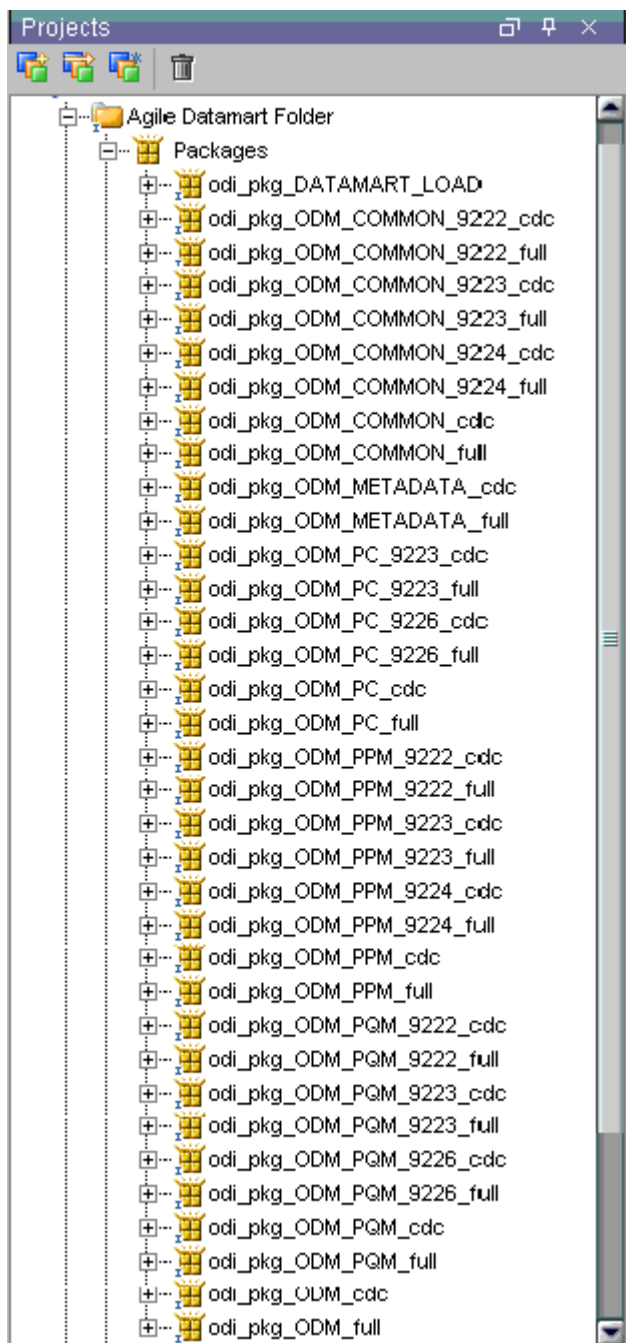
After installation, the PLM Data Mart install directory structure, with the outlined content, should look like:

Ant	Ant installation required for Data Mart installation
Bin	Contains configuration tools and miscellaneous utilities
Config	Contains all PLM Data Mart configurations including ANT install configuration file
Install	Installation components
JDK	Java run-time used by the ODI
Lib	Contains all dependent libraries specially used by Data Mart
Logs	Install logs
Schema	Contains SQL scripts for creating instance
Uninstaller	Contains executable file to un-install the software

Verifying ODI Repositories

Log into **ODI Designer** to verify the following:

Model tab has the following models:



Projects tab has AGILE PLM ANALYTICS project and the project has following packages under **Agile Datamart Folder**:

Open ODI Topology Manager and make sure the Source PLM Database SID and schema user details are populated:

- a. Double click on **Physical Architecture tab > Technologies > Oracle > SRC_CONN_PHYSICAL** and verify Instance and Schema name details in the **Definition** tab.
- b. Click on **JDBC** tab and verify that JDBC URL is pointing proper SID on Source PLM Database machine.

Chapter 4

Executing ETL

This chapter includes the following:

- Setting up ODI Users 44
- Executing ETL from ODI 46
- Executing ETL from Command Prompt 46

You can perform Extraction, Transformation and Loading (ETL) of PLM Data from source Database to the Data Mart Database by executing the ETL tasks. These tasks are installed in the Data Mart Home directory and can be executed inside ODI or from command prompt.

Before you opt for either of the two ways, you are required to setup ODI users for the first time.

Setting up ODI Users

Agile PLM Data Mart is based on ODI, the Oracle Data Integrator. To execute the ETL tasks and to operate on data, you are required to use ODI.

Note ODI User setup requires the information entered during the Data Mart installation, such as, user names, passwords. Keep this access information handy.

To establish connection to Agile PLM Data Mart, you must first configure a User, as follows

1. In Windows, execute the program **Operator** from **Start > Programs > OracleODI**
The *Oracle Data Integrator Login* screen appears
 1. Click the **New** Icon to create a new Work Repository Connection

The *Work Repository Connection* screen appears

2. Enter **Login Name**, **User name** and **password** for ODI connection.

These can be of your choice. The default User Name is **SUPERVISOR** and the password is **SUNOPSIS** (case sensitive).

Note To configure additional user or change password for SUPERVISOR, please refer to ODI documentation.

- a. Enter the **User name** and **password** for Master Repository DB connection that you specified during installation.
- b. Select **Oracle JDBC Driver** from **Driver List**

The **Driver Name** field gets automatically filled with *oracle.jdbc.driver.OracleDriver*.

- c. Enter the following URL

`jdbc:oracle:thin:@<host>:<port>:<sid>`

where

<host>	Host name of Data Mart DB Server
<port>	Port Number of Data Mart DB Server
<sid>	SID or the Instance name of Data Mart DB

- d. Enter the **Repository Name** for Work Repository

- e. Click **Test** button to verify if the connection works. Click **OK** . You will be prompted to enter the Work Repository Password.
- f. Enter the work repository password that was assigned during the Data Mart installation and Click **OK**.
- g. Click **OK** to finish.

Note For complete information on installation and usage of ODI, please refer its documentation available for free download at <http://www.oracle.com/technology/documentation/index.html>
<http://www.oracle.com/technology/documentation/index.html>

Executing ETL from ODI

Note If you want to see the status of all the tasks that are under execution, you are required to increase the Operator Display Limit to 1000 (the default value is 100). To do so, in ODI Operator, go to File Menu > User parameter >Set operator Display limit and change the value.

To execute ETL from ODI, follow these steps:

1. Launch ODI Operator and select login, which is Repository Name
 - a) The username and password will populate automatically. Click **OK**.
 - b) Go to **Scenarios** tab
2. You will see all the components listed in the Left Frame.
 - a. Right-click on **DATAMART_LOAD Version 001** componet and select **Execute**. A *Variables* window will pop up.
 - b. Click **OK**. A *Sessions Started* window appears.
 - c. Click **OK**. The ETL process begins.

Executing ETL from Command Prompt

To execute ETL from command prompt, follow these steps:

1. In Windows, open a command window
2. Change directory to go to the **bin** folder in your Data Mart Home Directory, eg, d:\PLMdatamart\bin
3. Enter the following command line

```
startdm DATAMART_LOAD 001 PLMDM
where
```

startdm is the batchfile that executes ETL tasks

DATAMART_LOAD is the ETL task

001 is the version number of ETL task

PLMDM is the ETL context

The ETL process starts.

To view the status of ETL process:

1. Launch ODI Operator and select login, which is Repository Name
2. The username and password will populate automatically. Click **OK**.
3. You can also go to **Sessions List** tab and select **All Executions** in the left frame, which will show all the running tasks.
4. Also, you can go to **Hierarchical Sessions** tab and select **Status** or **All Executions** in the left frame to check overall top level progress.

Chapter 5

Configuring the Agile PLM Data Mart

This chapter includes the following:

- List Dimension Configurator 49
- Changing List Names in Dimension Table 50
- Validating Dimension Tables 50
- Enabling and disabling the Modules 51
- Scheduling ETL Instances 51
- Changing the Data Mart Passwords 52

List Dimension Configurator

The PLM Data Mart Configurator allows customer to specify their own dimension table names in the PLM Data Mart schema for any OOTB list or customer configured lists within Agile PLM. The Dimension Table Names for Lists are stored in a **ODM_LISTDIM_CTL** table in PLM Data Mart schema. This tool facilitates the users to create their own dimension table name by adding corresponding entity to this table.

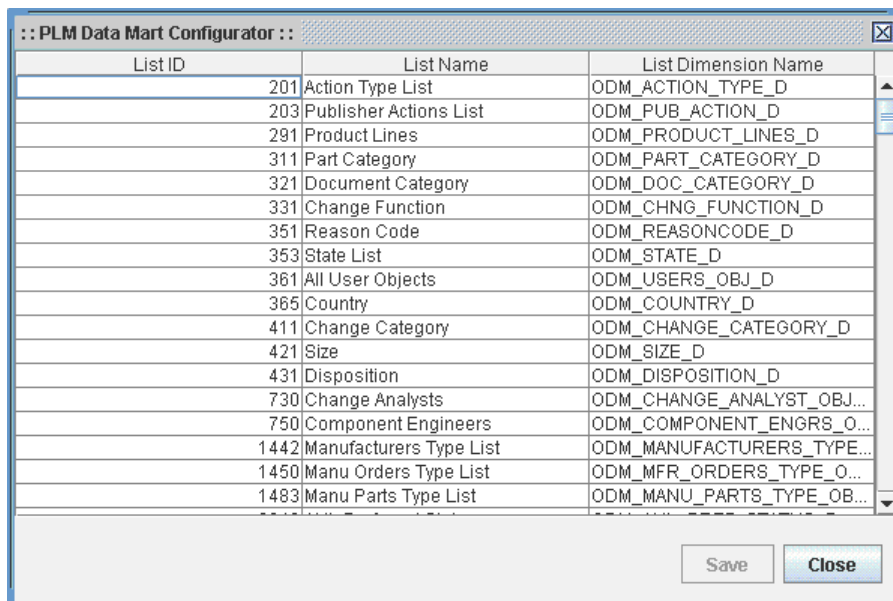
When you execute ETL, the Data Mart application creates Tables for each List Dimension. These tables serve as master data source of list items.

These List Dimension Tables are named according to their List Names. Should you want, you may rename them in accordance with your own naming conventions. For this objective, Agile PLM Data Mart Installer is bundled with a configuration tool - **List Dimension Configurator**.

To use the List Dimension Configurator, follow these steps:

1. Execute the **Configurator.bat** file, located in **bin** folder of Data Mart Home directory, e.g., d:\PLMDatamart\bin.

The configurator console appears.



The screenshot shows a window titled "PLM Data Mart Configurator". Inside is a table with three columns: "List ID", "List Name", and "List Dimension Name". The table contains 18 rows of data. At the bottom right of the window are "Save" and "Close" buttons.

List ID	List Name	List Dimension Name
201	Action Type List	ODM_ACTION_TYPE_D
203	Publisher Actions List	ODM_PUB_ACTION_D
291	Product Lines	ODM_PRODUCT_LINES_D
311	Part Category	ODM_PART_CATEGORY_D
321	Document Category	ODM_DOC_CATEGORY_D
331	Change Function	ODM_CHNG_FUNCTION_D
351	Reason Code	ODM_REASONCODE_D
353	State List	ODM_STATE_D
361	All User Objects	ODM_USERS_OBJ_D
365	Country	ODM_COUNTRY_D
411	Change Category	ODM_CHANGE_CATEGORY_D
421	Size	ODM_SIZE_D
431	Disposition	ODM_DISPOSITION_D
730	Change Analysts	ODM_CHANGE_ANALYST_OBJ...
750	Component Engineers	ODM_COMPONENT_ENGRS_O...
1442	Manufacturers Type List	ODM_MANUFACTURERS_TYPE...
1450	Manu Orders Type List	ODM_MFR_ORDERS_TYPE_O...
1483	Manu Parts Type List	ODM_MANU_PARTS_TYPE_OB...

It displays all the **List IDs**, **List Names** and **List Dimension Names**, sorted on List ID. You can sort the displayed data on List Name or List Dimension Name too.

2. Identify the the desired List Name whose List Dimension Name you wish to modify/rename.
3. Click in corresponding cell under List Dimension Name column. The cell attains Edit mode.
4. If the cell is empty, **enter** the desired name. Else, **select** the existing name, **delete** and then **enter** a new name.

Note The List IDs and the corresponding List Names are fixed, i.e., you cannot modify them.

5. Click **Save** button. The new values are stored in the List Dimension Control table - **ODM_LISTDIM_CTL** in the Data Mart.

Note The Save button remains inactive, that is, not-clickable, until you edit any List Dimension Name.

Note Undo, or Ctrl-Z, does not work.

6. Continue editing the List Dimension Names or click **Cancel** button to exit.

Note Any updates made to List Dimension Names using Configurator shall only be processed during next ETL run.

The ODM_LISTDIM_CTL table stores the latest List Dimension Names. Before committing them, it copies the existing data into its backup table, ODM_LISTDIM_CTL_BK, along with the timestamps of each modification. Thus, it maintains the entire history of each and every earlier List Dimension Name, facilitating you to switch back, should you want to.

Changing List Names in Dimension Table

When a new List is added in Agile PLM, the Data Mart ETL will dynamically add appropriate dimension table name to **ODM_LISTDIM_CTL** table and create it during next ETL run. You can change the name of this dimension table once an ETL run is completed, as outlined in [List Dimension Configurator](#) on page 49.

To create a new List in Agile PLM and also change it's dimension table in Target Data Mart:

1. Create a new List in Agile PLM Administrator
2. Execute Data Mart ETL using appropriate steps outlined in [Executing ETL](#) on page 44.
3. Run **Configurator** and identify the row for newly created List in Configurator.
4. *(Optional)* Delete dimension table that was already created during previous ETL run. This step allows schema from having orphan dimension tables.
5. Change Dimension Table name for the newly created List using steps in [List Dimension Configurator](#) on page 49.
6. Once changes are completed and saved, run Data Mart ETL using appropriate steps outlined in [Executing ETL](#) on page 44.

Validating Dimension Tables

When you make any changes to Dimension table names using Configurator and you have not deleted previously created dimension tables from Data Mart schema, any one with Oracle Database Administration skills can take the following steps to identify and remove unused dimension tables

from the Data Mart schema.

1. Execute the following SQL query to identify all Dimension tables

```
SELECT LIST_DIM from ODM_LISTDIM_CTL_BKP
WHERE
LIST_DIM not in
(SELECT LIST_DIM from ODM_LISTDIM_CTL)
```

2. Make sure the table names returned by this query are not used by any downstream ETL application
3. Drop every table identified as not used by Data Mart or the downstream ETL application from the Data Mart schema

Enabling and disabling the Modules

You can enable or disable the Agile PLM modules, viz, PC, PPM, PQM to selectively extract their data from PLM DB server. The properties of Enabled/Disabled modules are stored in **DataMartConfig.Properties** file in **Config** folder under Data Mart Home Directory, e.g., c:\PLMDataMart\Config.

To Enable/Disable the modules:

1. Open the **DataMartConfig.Properties** file in a Text Editor.
2. Go to the section **###PLM Module###**. The three PLM modules are listed here.
PQM=Y
PPM=Y
PC=Y
3. Change the property values to **Y** or **N**.
4. The properties value **Y** enables the module, and **N** disables.
5. In Windows, execute **LoadParameters.bat** located in **bin** folder under Data Mart Home Directory, e.g., c:\PLMDataMart\bin.
6. In Solaris and Linux, execute **LoadParameters.sh** located in **bin** folder under Data Mart Home Directory, e.g., \$PLMDataMart\bin.
Alternately
Change and commit the values (Y or N) in the Parameter Table.

Note The module property cannot be empty. It should be either Y or N.

Scheduling ETL Instances

The ETL Instances are executed in ODI. ODI nomenclature for an Instance is Scenario. You can

schedule them for automatic execution at any time of your choice.

For complete information on scheduling and related actions, refer the following sections in the Oracle Data Integrator User's Guide 10g Release 3 (10.1.3). This guide is available for free download at <http://www.oracle.com/technology/documentation/index.html>
<http://www.oracle.com/technology/documentation/index.html>.

Scheduling PLM Data Mart ETL with ODI scheduler

- Creating a physical agent: Page 123
- Creating a logical agent: Page 123
- Launching a Scheduler Agent: Page 131
- Displaying Scheduling Information - Page 133

The following top-level tasks need to be performed to configure the Scheduler:

1. Insert a new AGENT in Physical Architecture tab in ODI Topology Manager
2. Associate the AGENT to PLM Data Mart Context in Logical Architecture tab ODI Topology Manager
3. Update the Work Repository Details in **odiparams.bat** file (located in <odi installation folder>/bin folder)
4. Run **agentscheduler.bat** file (located in <odi installation folder>/bin folder)
5. Setup schedule for the scenario in scheduler tab in ODI Operator

Note In ODI Operator, setup the DATAMART_LOAD Version 001 Scenario in the scheduler tab based on your scheduling preference.

If you want use an external scheduler, refer Scheduling a Scenario with an external scheduler in the Oracle Data Integrator User's Guide 10g Release 3 (10.1.3) on page 99.

Changing the Data Mart Passwords

Password changes are carried out directly in the DB. However, the changed passwords should also be stored, in encrypted form, in the **DataMartConfig.properties** file. This is necessary as

- The LoadParameters.bat uses the access information (username, password) from properties file to enable or disable the modules.
- The Configurator.bat file uses the access information (username, password) from properties to configure the new List Dimension Names.

Hence, any changes in any passwords in the DB should also be reflected in this properties file. The encryption of password is required for security reasons.

Changing a password entails two staged action:

1. Generating an encrypted string for a character password using **DMEncoder.bat** in *Windows*, or **DMEncoder.sh** in *Solaris/Linux*.

2. Replacing the existing encrypted password string in DataMartConfig.properties file with the new encrypted string

Note The LoadParameters.bat file will use this properties file to change the PLM modules.

To change a password :

1. Go to **bin** folder in Data Mart Home directory
2. Execute the batch file along with a desired password, as follows
`dmencoder <pwd>`
where <pwd> is an alpha-numeric character string password.
An encrypted string appears.
3. Select and copy the encrypted string
4. Open the **DataMartConfig.properties** file, located in config folder under Data Mart Home directory, in a text editor.
5. Delete the password that you wish to change.
6. Paste the new encrypted string and save & close the file.

Note To reflect the changed password(s) in ODI, refer ODI Administration Guide.

Troubleshooting

This chapter includes the following:

▪ Installation Issues	55
▪ ETL Runtime Issues	56
▪ PL/SQL Loggings.....	56
▪ General Issues.....	57
▪ Detecting Errors in ODI coming from Oracle	58

Installation Issues

The Installation Issues are as follows:

1. Installer failed to create Data Mart schema, ODI Work repository and/or ODI Master repository schemas
 Look for errors in **DatamartInstall.log**, located in the logs folder of the PLM Data Mart install home directory, to root cause the issue
 Possible root causes could be:
 - Database version specified is different from the one installed in the system. For example, Oracle 10g option is selected during installer while the machine has Oracle 9i.
 - Path specified for Oracle Target DB Tablespaces could be invalid.
 - Oracle Database path specified is incorrect.
 - Database Instance exists, but the System user does not have proper privileges required to create and grant appropriate roles to schema users.
2. Incorrect installation of OD.
 Database name specified when you create the database, may pre-exist. Choose another data base name to resolve the issue.
3. Installer failed to create ODI Work repository and ODI Master repository
 Look for errors under **ODIRepCreation**: tag in **DatamartInstall.log** to root cause following
 - Work Repository and Master Repository schemas are not created for possible root causes outlined in #1.
 - Tablespace specified for Work & Master repository are invalid.
 - JAVA_HOME and JAVA_ODI_HOME environment variables are incorrect.
 - Specified ODI directory is incorrect or ODI is not installed at specified path.
4. ODI Project “AGILE PLM ANALYTICS” does not have any packages
 Besides the root causes outlined in #2, look for errors under **ODI-PHY-Creation** section in

DatamartInstall.log for other issues:

- OdilImportObject failed to execute for incorrect JRE specified
 - JDK version specified is either less than 1.5.x or 1.6 or above. Data Mart 3.0 release works with JDK 1.5.0.x version.
 - Specified Work Repository Name is already used in existing ODI
 - ODI already has projects that have conflicting Work and Master Repository IDs. PLM Data Mart uses following repository IDs.
 - Work Repository ID = 102
 - Master Repository ID = 103
5. ODI Operator did not list any scenarios in **Scenario** tab, including **DATAMART_LOAD_scenario**
Root cause same as those outlined for #3.
 6. Data Mart installation failed in Solaris.

If you are using Solaris installer for ODI, the Data Mart Installation fails. To avoid this installation error, use ODI Linux installer and manually install ODI as outlined in the ODI Installation Guide.

ETL Runtime Issues

1. If any ETL task fails during run-time the best option is to check the **Execution** tab of the ETL task in ODI Operator.
 1. Login to ODI Operator
 2. Select **Sessions List** tab
 3. Expand **All Executions** in the left pane
 4. Select the task which is failing by double clicking on it
 5. Select **Execution** tab to view error details. Optionally, you can also export entire log file as an XML file thru Operator to check for multiple errors.
 6. Refer to section on **Detecting errors in ODI coming from Oracle**. (see at the end)
 7. If the scenario name starts with **ODI_PRO**, look for PL/SQL errors logged in VLOG table. See **PL/SQL Logging** section for more details on how to enable “debug mode” for detailed PL/SQL traces. Debug Mode for PL/SQL should be enabled if you need to root cause the issue further.

PL/SQL Loggings

The log details are stored in following table/view in the Data Mart schema

TLOG (table)	This table contains information like timestamp, ID etc. This table will be appending, if the the mode is ERRORMODE. This table will be purged, if the mode is DEBUGMODE
--------------	---

VLOG (view)	This is a view created for TLOG table and contains only the ERROR messages. The difference between ERROR_MODE and DEBUG_MODE is explained below
ERROR MODE	This is a default mode and value for this is '0' in DEBUG_MODE column in PARAMETER Table in PLM Data Mart database schema. This captures error message.
DEBUG MODE	This mode contains the value as '1' in DEBUG_MODE column in PARAMETER table PLM Data Mart database schema. This captures step by step information inside a PL/SQL Procedure. You will need to update the DEBUG_MODE of the parameter table to "1" to run in DEBUG mode.

General Issues

DB Errors

Connectivity Errors

- a. PLM Source DB is available and accessible from PLM Data Mart machine
- b. Verify PLM Source DB schema details
- c. Target (PLM Data Mart) DB is available
- d. Verify Target DB schema details

Data Issues such as column width

- a. Check the column is both Source and Target schema (refer to Schema documentation for table/column details)

Disk space

- a. Check the Target DB machine to ensure enough space is available for ETL to execute and add data

Database Sessions to execute ETL

- a. Check the DB for enough sessions (>500) with which the ODI will run smoothly. For checking DB session and process parameters
 - Login as sys/<PWD> as sysdba in command prompt using sqlplus.
SHOW PARAMETER SESSIONS
SHOW PARAMETER PROCESSES
 - Alter system set processes=1000 scope=spfile; OR
 - Alter system set processes=1000 scope=both;
 - After altering the Database restart the instance.

Linux/Unix Specific only

- a. If customer gets a 'cannot execute' message, need to do 'chmod u+x PLMDMSetup*.bin'.
- b. Need to make sure the TNS Listener is running. Can check by 'ps -ef | grep tns'. If nothing shows, then it is not running.
- c. If the TNS Listener is running, need to check the status. Can do so by 'lsnrctl status'.

Detecting Errors in ODI coming from Oracle

Errors appear often in Oracle Data Integrator in the following way:

```
java.sql.SQLException: ORA-01017: invalid username/password; logon denied
at ...
at ...
...
```

The **java.sql.SQLException** code simply indicates that a query was made to the database through the JDBC driver, which has returned an error. This error is frequently a database or driver error, and must be interpreted in this direction.

Only the part of text in bold must first be taken in account. It must be searched in the Oracle documentation. If it contains an error code specific to Oracle, like here (in red), the error can be immediately identified.

If such an error is identified in the execution log, it is necessary to analyze the SQL code sent to the database to find the source of the error. The code is displayed in the description tab of the erroneous task.

The most common errors with an Oracle server are detailed below, with their principal causes.

Connection Errors

1. **UnknownDriverException**
The JDBC driver is incorrect. Check the name of the driver.
2. **I/O Exception: Connection refused**(DESCRIPTION=(TMP=)(VSNNUM=135290880)(ERR=12505)(ERROR_STACK=(ERROR=(CODE=12505)(EMFI=4))))
The instance name in the JDBC URL is invalid. Check ODI Topology Manager to make sure JDBC URL is proper.
3. **I/O Exception: The Network Adapter could not establish the connection**
The IP address, machine name of Oracle listener port is incorrect in the JDBC URL.
4. **ORA-01017: invalid username/password; logon denied**
The user and/or password specified in the data server definition is invalid. This error may also appear for certain Oracle Data Integrator commands, such as SqlUnload.
5. **Protocol violation**
This error indicates an incompatibility between the Oracle JDBC driver and the database you connect to. If it occurs at connection time, or at the first operation launched on the Oracle database, then install the version of the Oracle JDBC driver provided with your database installation.
6. **ORA-00600 internal error code**

Internal error of the Oracle database. May be caused by a driver incompatibility.

7. ORA-12154 TNS: could not resolve service name

TNS alias resolution. This problem may occur when using the OCI driver, or a KM using DBLinks. Check the configuration of the TNS aliases on the machines.

8. ORA-02019 connection description for remote database not found

You use a KM using non existing DBLinks. Check the KM options and pre-requisites.

Errors in Interfaces

1. ORA-00900 invalid SQL statement

ORA-00923 FROM Keyword not found where expected.

The code generated by the interface, or typed in a procedure is invalid for Oracle. This is usually related to an input error in the mapping, filter of join. The typical case is a missing quote or an unclosed bracket.

A frequent cause is also the call made to a non SQL syntax, like the call to an Oracle stored procedure using the syntax EXECUTE SCHEMA.PACKAGE.PROC(PARAM1, PARAM2).

The valid SQL call for a stored procedure is:

```
BEGIN  
    SCHEMA.PACKAGE.PROC(PARAM1, PARAM2);  
END;
```

The syntax EXECUTE SCHEMA.PACKAGE.PROC(PARAM1, PARAM2) is specific to SQL*PLUS, and do not work on the Oracle JDBC Thin driver.

2. ORA-00904 invalid column name

Keying error in a mapping/join/filter. A string which is not a column name is interpreted as a column name, or a column name is misspelled.

This error may also appear when accessing an error table associated to a datastore with a recently modified structure. It is necessary to impact in the error table the modification, or drop the error tables and let Oracle Data Integrator recreate it in the next execution.

3. ORA-00903 invalid table name

The table used (source or target) does not exist in the Oracle schema. Check the mapping logical/physical schema for the context, and check that the table physically exists on the schema accessed for this context.

4. ORA-00972 Identifier is too Long

There is a limit in the object identifier in Oracle (usually 30 characters). When going over this limit, this error appears. A table created during the execution of the interface went over this limit. and caused this error (see the execution log for more details).

Check in the topology for the oracle technology, that the maximum lengths for the object names (tables and columns) correspond to your Oracle configuration.

5. ORA-01790 expression must have same datatype as corresponding expression

You are trying to connect two different values that can not be implicitly converted (in a mapping, a join...). Use the explicit conversion functions on these values.

Best Practices

Purging logs

Use “Purge Log” feature which is available in ODI Operator.

- a. Login to ODI Operator
- b. Go to File | Purge Logs option

Note Users have option to Purge Logs based on Timeline (From/To Date), Context, Agent, Status, User Name and Session name.

In regards to purging PLM Data Mart logs recommendation, it is up to individual customer in how they want to implement it. Refer ODI documentation from for more details.

Archiving

We recommend taking regular backup of the following,

- Data Mart Target DB schema
- VLOG (Parameter table)
- ODI logs (this can be done by using the “Export Logs” feature in ODI Operator).

Note Perform following to use “Export Logs”

Login to ODI Operator

Select to “Export Logs” option from “File” drop down list

DB password change

In order to update the connection details for Source or Target DB

- Update “DataMartconfig.properties” file in <Data Mart Home directory>/Config folder

Note Before updating encrypt the password using dmencoder utility (located in bin directory of PLM Data Mart install folder).

Following sections needs to be updated based on change:

- PLM Source DB Details : # PLM DATABASE DETAILS ###
- Target Data Mart DB Details: ##### DataMart Database Details#####
- Target Data Mart DB Schema Details: ###PLM Database TNSEntry Name####
- ODI Database Schema Details: ## Oracle Data Integrator Repository Details##
- ODI Work Repository Details: # ODI Work Repository Details

ETL performance (increase Java Heap_Size)

We recommend increasing the Heap-Size to enhance ETL performance. This can be done in ODIPARAMS.BAT file located in <ODI Home> / Bin directory

The default setting in the ODIPARAMS.bat is

```
set ODI_INIT_HEAP=32m
```

```
set ODI_MAX_HEAP=256m --- this gets mapped into -Xmx%ODI_MAX_HEAP%
```

Note For Linux Machines set ODI_MAX_HEAP=1024m

Deployment

1. Schema Configuration

The source PLM Database schema and Target DB Schemas MUST be 30 characters or less. Also, it may not contain any special characters except underscore "_"

2. Install Location Restrictions

PLM Data Mart should not be installed in a directory which contains operating systems files (e.g. c:\)

- a. PLM Datamart should not be installed in any directory which has space in it (e.g. d:\program files).
- b. The ODI home directory should not exist in a directory which has space it. If it does, the PLM Data Mart installation will not proceed.

3. Table space Data Sizing

Refer [Resource and Capacity Planning](#) on page 3 for complete information.

Appendix: Configuring Multiple Work Environments

The Implementation of Agile PLM BI application in Development, Test and Production environments require distinct Data Mart Installations on these environments.

The Installer creates both Master and Work Repositories, by default. This installation is used in the Development environment. The Production and Test environments separate work repositories on top of the existing Master Repository.

Pre-installation notes

The following pre-installation guidelines require you to ensure that:

- The Master Repository exists, if you want to configure work repositories in Test or Production environments.
- The existing Master Repository ID is specified in the DataMartConfig.properties file.
- All the required Database users such as Data Mart Schema user and Work Repository Schema user are created before you execute the batch file, DMOExistingMasterRep.
- All the Logical connections related to Data Mart are present in the existing Master repository.
- You use the Installer.exe file to create Master repository, Work Repository and all the Data Mart related ETL components.
- The Repository ID is within the range of 100-999. Do not use numbers such as 100,101,102,103,555,666 that are already used in the product development environment. For more information, refer ODI Documentation.
- The DataMartConfig.properties file is configured before you execute the batch file, DMOExistingMasterRep.

The following are the steps to create a new work repository and Data Mart ETL components on an existing master repository:

1. Creating schema and work repositories
2. Installing ETL components

Creating schema and work repositories

Generate the scripts for Work Repository and Data Mart schema using the 'Generate SQL Script' option of the Data Mart installer.

To create the Data Mart schema:

1. Navigate to the location where you have installed the scripts. Example: D:\schema
2. Open the file UsersCreation.sql. This file has all the database user creation statements.
3. Execute the user creation statements in the database in which Data Mart and Work Repository schema must be created.
4. Execute the ODM.sql file.

Installing ETL Components

The following are the steps that enable you to install the ETL Components:

1. [Extract the Data Mart 3.0.2 files.](#)
2. [Copy the JDK files.](#)
3. [Configure property files or batch files.](#)
4. [Execute Batch or Shell file.](#)
5. [Configure Physical Connection in the Topology Manager.](#)
6. [Export the Work Repository and Import into the QA or Production environment.](#)

Extract the Data Mart 3.0.2 files

Use WinZip to extract the DM 3.0.2.0.0.zip files to the Data Mart 3.0.2.0.0 folder.

Example: D:\DM3.0.2.0.0

The location shows the following sub folders:

- Ant
- Bin
- Config
- Install
- Lib
- Logs

Copy the JDK files

Copy the JDK folder provided as part of DM3.0.2.0.0.zip file to the DM3.0.2.0.0 folder.

Configure property files or batch files

The following are the property files that need configuration changes:

- DataMartConfig.properties
- Temp.properties
- DMOExistingMasterRep.bat or .sh

DataMartConfig.properties: Example Location: D:\DM3.0.2.0.0\config\DataMartConfig.properties

The following table lists all the properties in the DataMartConfig.properties file for Windows:

Note The properties that need modifications are in **Bold**.

DataMartConfig.properties		
		Windows
Property Name	Token	Example
AA_HOME	<INSTALL_DIR>	D:\DM3.0.2.0.0
ODI_HOME	<ODI_HOME>	E:\OracleDI\oracledi
REPOSITORY_OPTION	DEFAULT Note If you want to create the Master Repository, Work Repository and import all Data Mart ETL components using manual scripts, do not modify this token.	QA
PLM_DATABASE	<SRC_SID_T>	AGILE
PLM_DB_HOST	<EXIST_SRDB_HOST_T>	agilelab1
PLM_DB_PORT	<EXIST_SRDB_PORT_T>	1521
PLM_DB_USER	<SRC_USER_T>	SAMP9226
TGT_DB_SID	<TGT_DBNAME_T>	DM302
TGT_DB_HOST	<TGT_HOST_NAME_T>	AGILELAB2
TGT_DB_PORT	<TGT_DB_PORT>	1521
ODM_USERNAME	<TGT_USER_T>	ODM2
MASTER_UN	<ODI_MASTER_UN>	ODIMASTER1
WORK_UN	<TGT_WORK_SCHEMA_NAME>	ODIWORK2
WORK_REP_NAME	<ODI_WORKREP>	WORKREP2
WORK_REP_ID	<WORK_REP_ID>	123
MASTER_REP_ID	<MASTER_REP_ID>	124

PQM	<PQM_T>	Y
PPM	<PPM_T>	Y
PC	<PC_T>	Y
NOTIFICATION_EMAILID	<TO_EMAIL_T>	DATAMART@ORACLE.COM
MAILSERVER	<EXCH_SERVER_T>	MAIL.ORACLE.COM
SOURCE_DB_URL	jdbc:oracle:thin:@ <EXIST_SRDB_HOST_T>: <EXIST_SRDB_PORT_T>: <SRC_SID_T>	jdbc:oracle:thin:@ agilelab1: 1521: agile
TGT_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: DM302
MASTER_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: DM302
WORK_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: DM302

The following table lists all the properties in the DataMartConfig.properties file for Linux:

Note The properties that need modifications are in **Bold**.

DataMartConfig.properties		
		Linux or Solaris
Property Name	Token	Example

AA_HOME	<INSTALL_DIR>	/home/oracle/DM3.0.2.0.0
ODI_HOME	<ODI_HOME>	/home/oracle/odi
REPOSITORY_OPTION	DEFAULT	PRODUCTION
PLM_DATABASE	<SRC_SID_T>	AGILE
PLM_DB_HOST	<EXIST_SRDB_HOST_T>	agilelab8
PLM_DB_PORT	<EXIST_SRDB_PORT_T>	1521
PLM_DB_USER	<SRC_USER_T>	SAMP93
TGT_DB_SID	<TGT_DBNAME_T>	DM302
TGT_DB_HOST	<TGT_HOST_NAME_T>	AGILELAB4
TGT_DB_PORT	<TGT_DB_PORT>	1521
ODM_USERNAME	<TGT_USER_T>	ODM3
MASTER_UN	<ODI_MASTER_UN>	ODIMASTER1
WORK_UN	<TGT_WORK_SCHEMA_NAME>	ODIWORK3
WORK_REP_NAME	<ODI_WORKREP>	WORKREP3
WORK_REP_ID	<WORK_REP_ID>	125
MASTER_REP_ID	<MASTER_REP_ID>	124
PQM	<PQM_T>	Y
PPM	<PPM_T>	Y
PC	<PC_T>	Y
NOTIFICATION_EMAILID	<TO_EMAIL_T>	DATAMART@ORACLE.COM
MAILSERVER	<EXCH_SERVER_T>	MAIL.ORACLE.COM
SOURCE_DB_URL	jdbc:oracle:thin:@ <EXIST_SRDB_HOST_T>: <EXIST_SRDB_PORT_T>: <SRC_SID_T>	jdbc:oracle:thin:@ agilelab1: 1521: agile

TGT_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: Dm302
MASTER_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: DM302
WORK_DB_URL	jdbc:oracle:thin:@ <TGT_HOST_NAME_T>: <TGT_DB_PORT>: <TGT_DBNAME_T>	jdbc:oracle:thin:@ agilelab1: 1521: DM302

Temp.properties: Example Location D:\DM3.0.2.0.0\config\Temp.properties

The following table lists all the properties in the Temp.properties file:

Temp.properties		
Property Name	Token	Example
PLM_DB_PWD_HIDE	<SRC_USER_PWD_T>	AGILE
ODM_USER_PASSWORD_HIDE	<TGT_USER_PWD_T>	ODM
MASTER_PWD_HIDE	<ODI_MASTER_PWD>	ODIMASTER
WORK_PWD_HIDE	<ODIWK_DBPWD>	ODIWORK
TGT_SYS_USER_PWD_HIDE	<TGT_SYS_PWD>	ORACLE
TGT_SYSTEM_USER_PWD_HIDE	<TGT_SYSTEM_PWD>	MANAGER
WORK_REP_ODI_PWD	<WORK_REP_ODI_PWD>	WORKREP

DMAOnExistingMasterRep.bat or .sh

The following table lists all the properties in the DMAOnExistingMasterRep.bat or .sh file:

DMAOnExistingMasterRep.bat or sh	
----------------------------------	--

		Windows
Property Name	Token	Example
<INSTALL_DIR>	<INSTALL_DIR>	D:\DM3.0.2.0.0

DMOnExistingMasterRep.bat or sh		
		Linux or Solaris
Property Name	Token	Example
<INSTALL_DIR>	<INSTALL_DIR>	/home/oracle/DM3.0.2.0.0

Execute Batch or Shell file

To execute a batch or shell file:

1. In the command prompt or terminal window, navigate to the bin directory of Data Mart 3.0.2 Installation folder. Example: D:\DataMart3.0.2.0.0\bin
2. Execute the DMOnExistingMasterRep.bat or DMOnExistingMasterRep.sh file

Important Check the logs folder for error logs. Example: D:\DataMart3.0.2.0.0\logs

If you want to create the Master Repository, Work Repository and import all Data Mart ETL components using manual scripts, execute the DataMartTLInstall.bat or DataMartETLInstall.sh file.

Before you execute the batch file ensure that

- All the required schemas exist.
- The config.properties file and DataMartTLInstall.bat or DataMartETLInstall.sh are configured as described in Configure the config or batch files section. The tokens for DataMartTLInstall.bat or DataMartETLInstall.sh are same as DMOnExistingMasterRep.bat or .sh.

Configure Physical Connection in the Topology Manager

In the **Context** tab of the Topology Manager, configure the Physical Connection in the Schemas tab.

For the Test Context:

Context Name	SRC or Target	Logical Schema	Physical Schemas
PLMDM_QA	Source	SRC_CONN_LOGICAL	SRC_QA_CONN_PHYSICAL.<SRC_SCH_NAME>
	Target	TRG_ODMCONN_LOGICAL	TRG_ODM_QA_CONN_PHYSICAL.<TRG_SCH_NAME>

For the Production Context:

Context Name	SRC or Target	Logical Schema	Physical Schemas
PLMDM_PRODUCTION	Source	SRC_CONN_LOGICAL	SRC_PROD_CONN_PHYSICAL.<SRC_SCH_NAME>
	Target	TRG_ODMCONN_LOGICAL	TRG_ODM_PROD_CONN_PHYSICAL.<TRG_SCH_NAME>

Export the Work Repository and Import into the QA or Production environment

Export the Work repository from the Development environment and Import it into the Test or Production environment based on your configuration.

To export the Work Repository:

1. Login to ODI Designer using Development Work Repository credentials.
2. Click File > Export > Work Repository.
3. Select the Export to Zip file option.
4. Choose a directory into which you want to export the repository.
5. Enter a name for the repository.
6. Click OK.

To import the Development Work Repository in Test or Production work repository:

1. Login to ODI Designer using Production or Test Work Repository credentials.
2. Click File > Import > Work Repository.
3. Select Synonym Mode INSERT_UPDATE from the drop down list.
4. Select the Import from a zip file option.
5. Choose the directory that has the zip file exported from the Development environment.
6. Click OK.

Note If you wish to change your PLM (source) schema details, refer to the Knowledge Base on [Oracle Support](#) for detailed instructions. You need to sign in to [Oracle Support](#) to view the content.
